#### **EXAMPLE CONNECTICUT** Office of Health Strategy

### Healthcare Innovation Steering Committee

July 12, 2018

## Meeting Agenda

1. Introductions/Call to Order	5 min
2. Public Comment	10 min
3. Approval of the Minutes	5 min
4. Health Enhancement Community Planning	80 min
5. Primary Care Modernization Planning Update	20 min
6. Adjourn	



CONNECTICUT Office of Health Strategy



## Introductions/Call to Order





3

## Public Comment

2 minutes per comment





## Approval of the Minutes





5

# Primary Care Modernization Planning Update



# Health Enhancement Community Planning









Health Enhancement Community Initiative Medicare Impact Model: Baseline Projections & Potential Savings Opportunity

Healthcare Innovation Steering Committee (HISC) July 12, 2018 3:00 pm – 5:00 pm

Version #	Purpose/Change	Date
1.0	Initial Draft	07/06/2018
2.0	HISC Meeting	07/12/2018

### Today's Objectives

Orient HISC members about a critical potential source of Health Enhancement Community (HEC) financing related to improving health status and generating savings as a result of HEC activities.

- I. Contextualize: Discuss the Medicare Impact Model analysis in the context of the broader HEC work
- II. Inform: Provide an overview of the Medicare Impact Model, including data, methodology, assumptions, and baseline projections
- **III.** Size the Opportunity: Share hypothetical scenarios that attempt to size the potential for Medicare savings

#### Part I

#### Contextualize

Discuss the Medicare Impact Model analysis in the context of the broader HEC work

### Health Enhancement Community Initiative

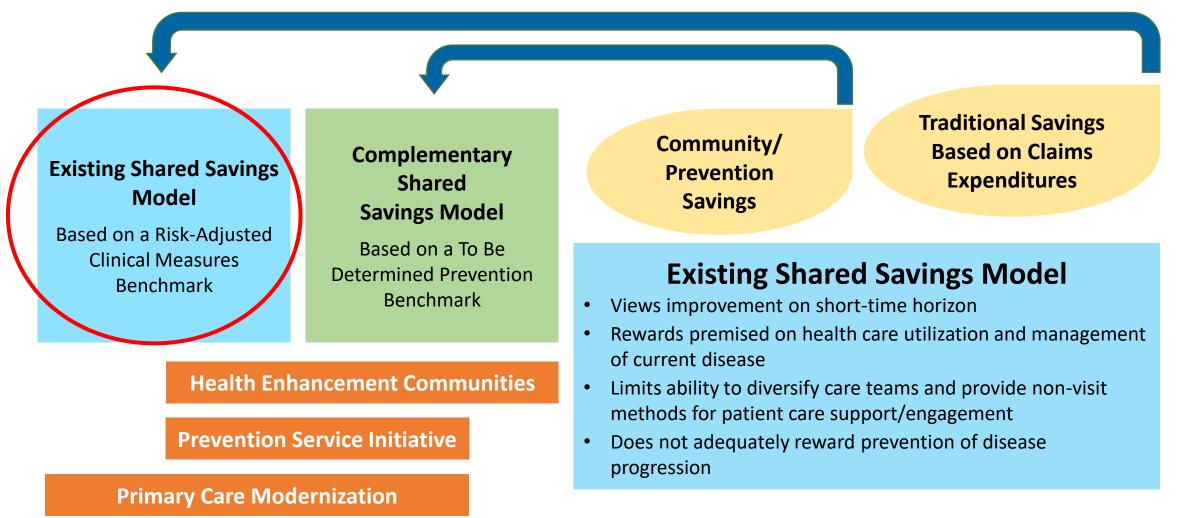
- Focuses on creating the conditions that promote and sustain crosssector community-led strategies focused on prevention.
- Aligns with health improvement work underway in communities, previous and current SIM work, and adds sustainability and scale focus.
- Intentionally leverages thoughtful, community-driven planning processes to refine the HEC definition through further input.

#### **PROVISIONAL DEFINITION**

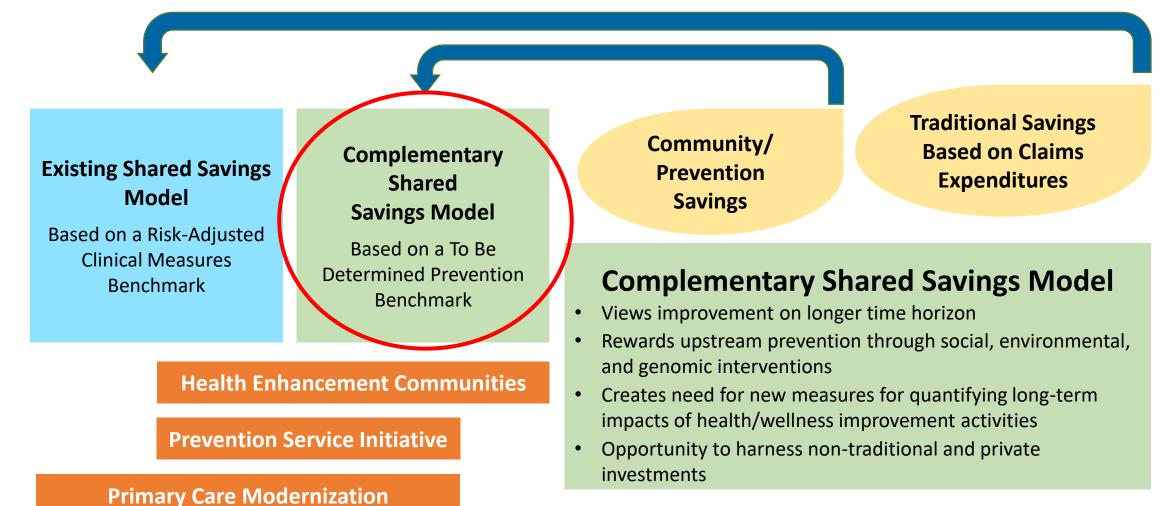
#### A Health Enhancement Community (HEC) is:

- Accountable for health, health equity, and related costs for all residents in a geographic area
- Uses data, community engagement, and cross sector activities to identify and address root causes
- Operates in an economic environment that is sustainable and rewards communities for health improvement by capturing the economic value of Improved health

### Existing Shared Savings Models Do Not Adequately Reward Prevention



### Existing Shared Savings Models Do Not Adequately Reward Prevention



### **Alternative Payment Models and Prevention:**

The need for an augmented strategy and potentially a new model altogether

**Develop better community linkages** 

Payer/provider focused delivery system and finance reforms intended to support better health care outcomes for attributed patients



Improve access to high-quality primary care

Multi-sector investments that reward community partners that contribute to prevention outcomes for community members

### Sustainability and the Medicare Impact Model

A critical component of securing long-term financing for HECs is developing prevention-oriented shared savings arrangement with Medicare

- Prevention-oriented shared savings arrangement would complement the existing Medicare Shared Savings Program (MSSP) with Accountable Care Organizations (ACOs)
- HECs will also work on pursuing additional sustainability strategies including with other payers and state agencies

#### Part II

#### Inform

Provide an overview of the Medicare Impact Model, including data, methodology, assumptions, and baseline projections

#### **Overview: Medicare Impact Model**

- HMA, in partnership with Airam Actuarial Consulting, is quantifying the potential short-term and long-term savings impact of the HECs on Medicare with consideration for how to modify the analysis for other payers; and perform financial analyses to inform key design decisions.
- Using publicly available Medicare data, we are building a model to examine per capita costs for the Medicare population with and without HEC interventions.

### **Quantifying Baseline Conditions**

- Medicare Impact Model begins by quantifying baseline conditions (without HEC interventions)
- Using the Medicare Public Use File and spending growth projections informed by the CMS Office of the Actuary, we are modeling future Connecticut Medicare spending
- This can be done by statewide, by county/Hospital Referral Region, age group (under 65 and 65+), and by other variables.

#### **Modeling Interventions**

- Working from an estimated Medicare baseline trend, the Medicare Impact Model will apply adjustments to future spending estimates based on evidence-based population health interventions identified in collaboration with the Population Health Council
- Will use evidence base and evolving practice to model assumptions about the degree and nature of impacts on Medicare spending and population health outcomes.

#### **EXAMPLE**

- Evidence may suggest

   a particular
   population health
   intervention may
   ultimately reduce the
   prevalence of certain
   disease conditions
   (e.g., diabetes).
- The financial model will attempt to quantify the impacts over time.

#### Questions the Medicare Impact Model will Explore

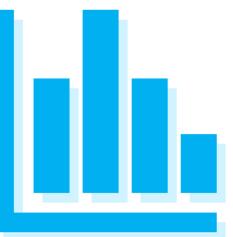
- How will the HECs improve the trajectory of health risk, health outcomes, and costs over time?
  - How is this different from what Accountable Care Organizations (ACOs) are expected to achieve?
- What are the current **baseline costs** and trajectory of spending?
- Which **population groups are of interest**, defined by medical and social characteristics?
- Which HEC interventions do we think will be most effective in driving the change in the health risk and achieving savings based on the latest research?



#### **Primary Data Source**

#### Medicare Geographic Variation Public Use File:

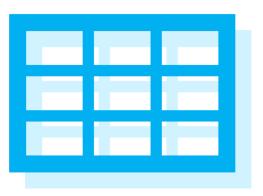
- The Centers for Medicare & Medicaid Services (CMS) has developed a public use file (PUF) that enables researchers and policymakers to evaluate variation in the utilization and quality of health care services for the Medicare fee-for-service population by geographic area.
- The file includes demographic, spending, utilization, and quality indicators at the state level, hospital referral region (HRR) level, and county level.
- **10 years of data** are available (2007 2016).



### Sample of Date File Elements

The Medicare Geographic Variation Public Use File includes the following kinds of **indicators and metrics**:

- Count of Medicare fee-for-service beneficiaries
- Age, gender, and race/ethnicity
- Average Hierarchical Condition Category (HCC) Risk Score\*
- Medicare Cost data: actual, per capita, and risk-adjusted
- Prevention quality indicators (e.g., hospital readmission rates and emergency room visits)



\*Note: HCC risk scores discussed in subsequent slides.

### Data Limitations and Strengths

#### Limitations

- The Medicare Public Use File is **summary level data** and is not provided at the beneficiary level. This constrains the ability to "cut" the data into more granular views of narrowly-defined population segments.
- File only includes Medicare Fee for Service (FFS) data and does not include Medicare Advantage (coverage via a private health plan), Medicare Part D (pharmacy) or other payers (i.e. commercial carriers, Medicaid). (\*)
- File does not include non-health sector spending

#### Strengths

• Enables national and state comparisons and **benchmarking** 

(\*) Note: See Appendix for list of supplemental data sources.

### Projecting Health Care Cost Growth

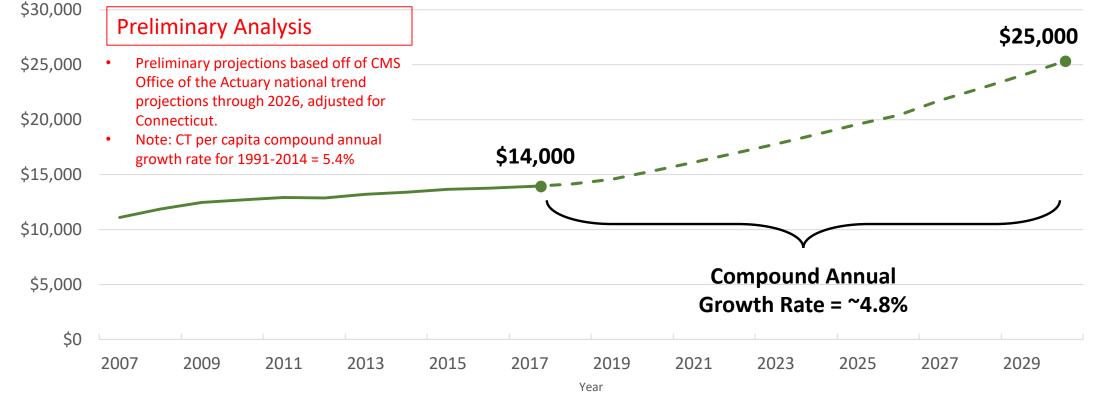
Key drivers of health care cost increases include:

- **Price:** Cost per unit of service
- Utilization: Number of services used
- Morbidity: Risk score\*
  - Age/Demographic shifts
  - Intensity/Case Mix

Focus on per capita costs controls for changes in population size

#### **Connecticut Medicare Baseline Projections**

## Connecticut Medicare Per Capita Fee For Service costs are expected to nearly double by 2030



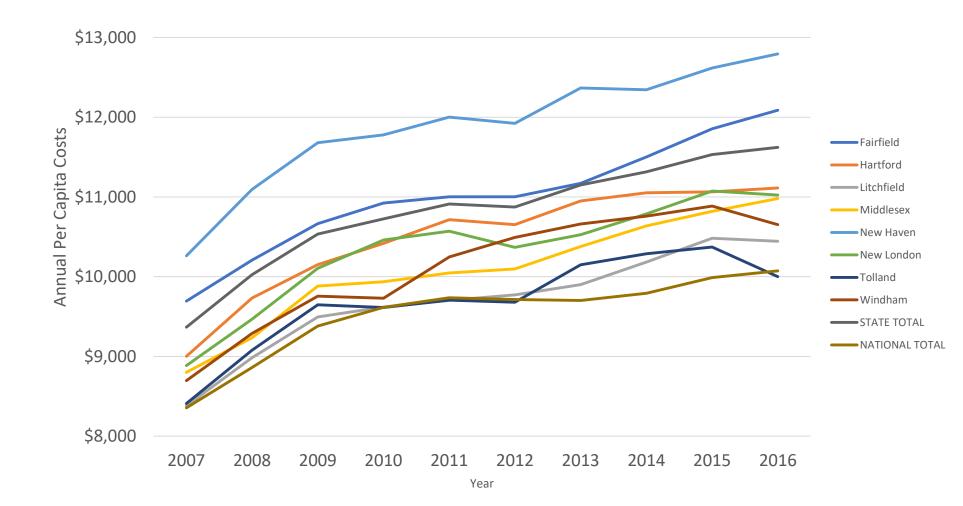
----- Total Per Capita Costs including Pharmacy (Actual)

- - Total Per Capital Costs including Pharmacy (Projected)

#### Connecticut Medicare FFS Per Capita Costs by County

2007 - 2016

#### **Annual Medicare FFS Per Capita Costs (Excluding Pharmacy)**



#### — Key Observations -

- In 2016, per capita costs in CT were 15% above the national average
- Average annual historical trend has been 2.4% in CT compared to 2.1% nationally
- New Haven has the highest per capita costs of all counties in CT, 10% above statewide average in 2016
- Per capita costs in all CT counties have been higher than the national average

### Hierarchical Condition Category (HCC) Score

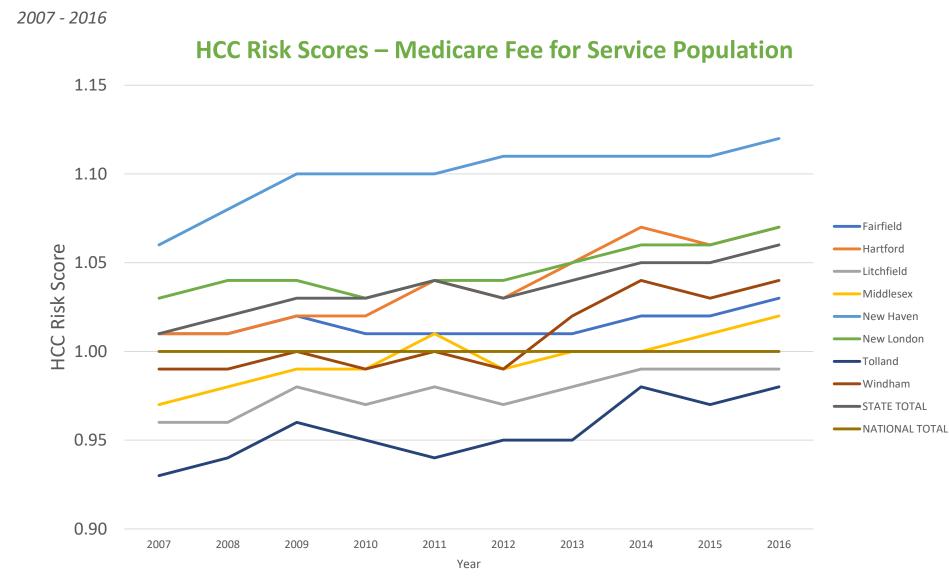
- Risk adjustment uses a patient's demographics and diagnoses to determine a risk score, which is a relative measure of how costly that patient is anticipated to be.
- CMS uses HCC risk scores to pay Medicare Advantage plans and set cost benchmarks/budgets for ACOs
- HCCs are useful information in comparing the risk and predicted cost of different populations (e.g., by geography, health condition)
- Nationwide risk score = 1.0, recalibrated each year

### Medicare HCC Risk Score: Illustrative Example

	Person A CHF, diabetes, and morbid obesity	Person B CHF, no diabetes, normal weight
76 year old female living in the community, no Medicaid	.452	.452
Congestive Heart Failure (CHF)	.310	.310
Diabetes with complications	.307	
Morbid obesity	.262	
Interaction (Diabetes + CHF)	.152	
Total HCC Risk Score	1.483	.762
Average Annual Per Capita Medicare FFS Costs	<u>x \$15,000</u>	<u>x \$15,000</u>
Total Annual Medicare Cost Per Capita	\$22,245	\$11,430

Source: CMS-HCC Relative Factors from CY 2019 Medicare Advantage Final Call Letter, April 2, 2018, Table VI-1.

### **Connecticut Medicare HCC Risk Score by County**



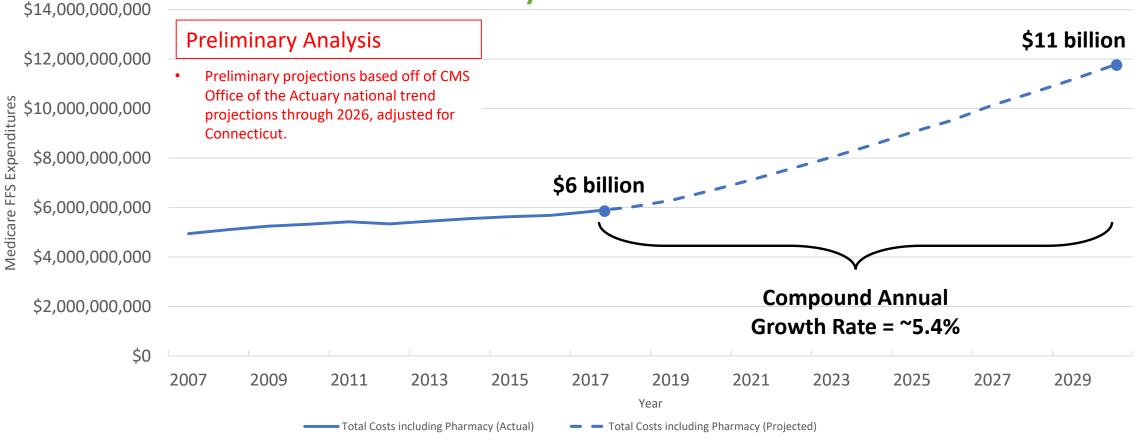
#### – Key Observations

- HCC risk scores in CT have steadily increased from 1.01 to 1.06 over the last 10 years
- In 2016, 6 of the 8 counties in CT had HCC risk scores higher than the national average
- New Haven has the highest HCC risk score of all counties in CT
- Tolland and Litchfield have the lowest HCC risk scores in CT

### **Connecticut Medicare FFS Baseline Projections**

#### **Connecticut FFS Medicare Expenditures are expected to exceed \$11B**

by 2030



#### Part III

#### Size the Opportunity

Share hypothetical scenarios that attempt to size the potential for Medicare savings

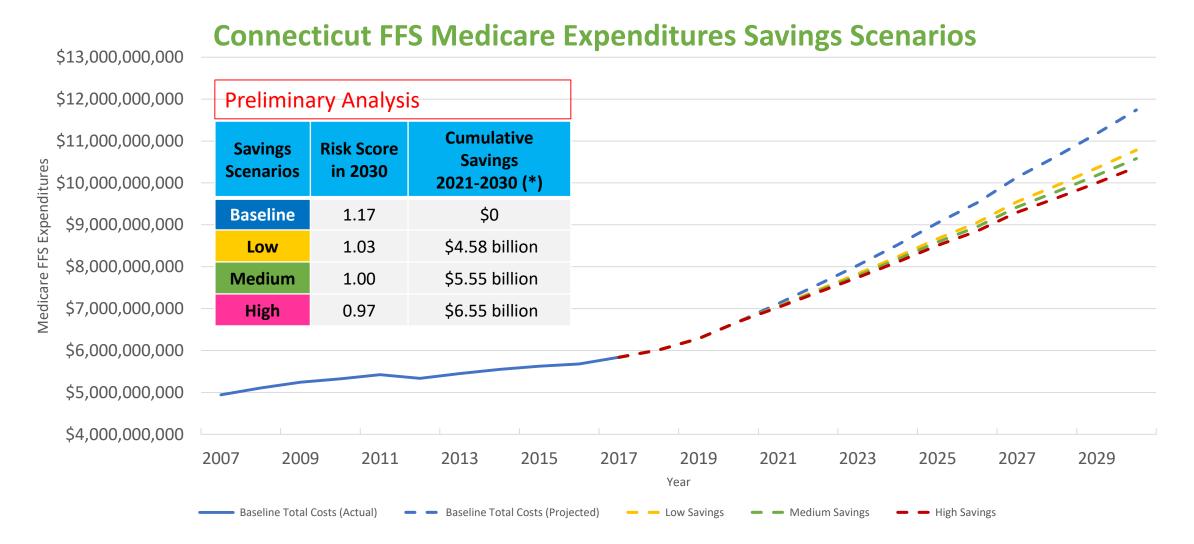
#### **Opportunity to Bend the Cost Curve**

- Connecticut Medicare FFS costs are expected to nearly double to \$11 billion in by 2030
- An annual reduction in the HCC risk score from 2021 through 2030 in Connecticut would generate billions in savings over the 10-year period.
- However, the total savings would be dependent on statewide prevention strategies and success of HECs interventions

Scenarios			
Connecticut HCC Risk Score in 2030:	Cumulative Savings 2021-2030 (*)		
1.17 (**)	\$0		
1.03	\$4.58 billion		
1.00	\$5.55 billion		
0.97	\$6.55 billion		

\*Preliminary savings estimates based on Medicare Fee for Service population only. Excludes beneficiaries enrolled in Medicare Advantage Plans. (\*\*) CT HCC risk score increased from 1.01 to 1.06 from 2007 to 2016. This trend, if continued, suggests an HCC risk score equal to 1.17 by approximately 2030. Projected growth in HCC risk score subject to further analysis.

### **Connecticut Medicare FFS Baseline Projections**









Health Enhancement Community Initiative HEC Model Elements: Health Condition Priorities and Interventions | *Focus* + *Flexibility* 

Healthcare Innovation Steering Committee (HISC) July 12, 2018 3:00 pm – 5:00 pm

#### DISCUSSION: Strawperson Design for HEC Focus and Activities Pr

- With some interventions deliberately for more than one health condition
- Populations could be targeted (e.g., people in "hot spot" areas within the geography or people with mental health or substance use disorders)

#### CHILD WELL-BEING

**Root Causes – Social Determinants of Health** 

"Upstream" Interventions to Prevent Conditions and Poor Outcomes

Programmatic Interventions	Programmatic Interventions	For discussion: FOCUSED CATEGORIES	
Systems Interventions	Systems Interventions	Evidence-based/ informed and cross-generation	
<b>Policy Interventions</b>	<b>Policy Interventions</b>	interventions selected by HECs Complementary	
Cultural Norm Interventions	Cultural Norm Interventions	statewide interventions	

**HEALTHY WEIGHT** 

For discussion:

HEALTH

**PRIORITIES FOCUS** 

AREAS

### Appendix

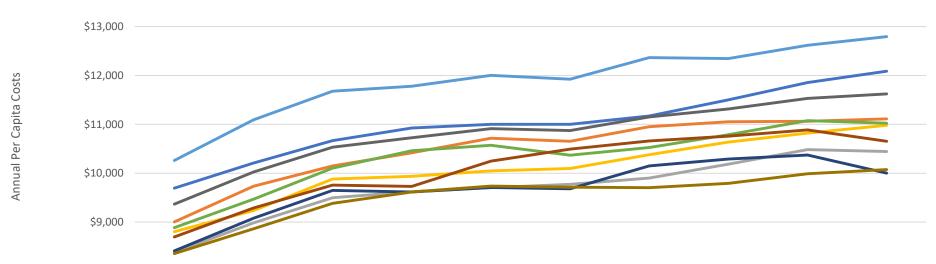
#### **Other Supplemental Data Sources**

- MMLEADS: CMS public use file that includes Medicare and Medicaid FFS eligibility and cost data and chronic condition prevalence rates
- 2018 Medicare Trustees Report: Medicare Part D (pharmacy) per capita costs estimates and long term trend projections
- DPH Data: Population estimates and survey data that includes disease and chronic condition prevalence rates, mortality rates for Connecticut
- All Payer Claims Database (APCD): Detailed claims and eligibility file at the beneficiary level that includes Medicare FFS, Medicare Advantage, and commercial payer data for Connecticut

#### **Connecticut Medicare FFS Per Capita Costs by County**

2007 - 2016

#### **Annual Medicare FFS Per Capita Costs (Excluding Pharmacy)**



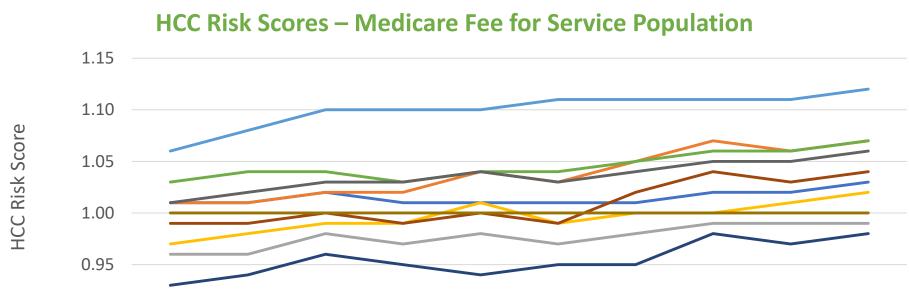
\$8,000	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Fairfield	9,694.32	10,208.10	10,665.25	10,924.00	11,001.39	11,001.75	11,171.23	11,502.52	11,855.13	12,086.87
Hartford	9,002.37	9,732.18	10,150.73	10,417.42	10,715.13	10,651.97	10,950.77	11,051.86	11,063.60	11,112.00
Litchfield	8,381.96	8,983.59	9,496.25	9,620.69	9,703.47	9,772.02	9,900.01	10,184.01	10,482.76	10,443.98
Middlesex	8,802.13	9,234.18	9,881.77	9,936.99	10,048.04	10,097.58	10,378.87	10,637.07	10,819.40	10,980.20
New Haven	10,261.52	11,093.70	11,679.78	11,778.74	12,000.80	11,923.65	12,367.02	12,344.93	12,617.71	12,793.23
New London	8,885.28	9,467.86	10,104.32	10,460.21	10,571.26	10,369.02	10,525.99	10,787.91	11,074.44	11,024.66
Tolland	8,409.61	9,078.37	9,647.93	9,614.70	9,706.62	9,680.17	10,149.70	10,288.80	10,371.37	10,001.48
Windham	8,696.32	9,288.61	9,755.93	9,730.15	10,247.29	10,492.75	10,661.51	10,758.81	10,885.60	10,653.84
STATE TOTAL	9,366.74	10,024.11	10,533.69	10,724.23	10,911.93	10,872.84	11,150.62	11,315.89	11,531.02	11,621.24
NATIONAL TOTAL	8,356.41	8,861.42	9,381.50	9,615.88	9,737.03	9,713.10	9,702.52	9,791.53	9,988.67	10,072.38

#### – Key Observations –

- In 2016, per capita costs in CT were 15% above the national average
- Average annual historical trend has been 2.4% in CT compared to 2.1% nationally
- New Haven has the highest per capita costs of all counties in CT, 10% above statewide average in 2016
- Per capita costs in all CT counties have been higher than the national average

#### **Connecticut Medicare HCC Risk Score by County**

2007 - 2016



0.90										
0.90	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
	1.01	1.01	1.02	1.01	1.01	1.01	1.01	1.02	1.02	1.03
	1.01	1.01	1.02	1.02	1.04	1.03	1.05	1.07	1.06	1.07
	0.96	0.96	0.98	0.97	0.98	0.97	0.98	0.99	0.99	0.99
Middlesex	0.97	0.98	0.99	0.99	1.01	0.99	1.00	1.00	1.01	1.02
New Haven	1.06	1.08	1.10	1.10	1.10	1.11	1.11	1.11	1.11	1.12
New London	1.03	1.04	1.04	1.03	1.04	1.04	1.05	1.06	1.06	1.07
	0.93	0.94	0.96	0.95	0.94	0.95	0.95	0.98	0.97	0.98
	0.99	0.99	1.00	0.99	1.00	0.99	1.02	1.04	1.03	1.04
STATE TOTAL	1.01	1.02	1.03	1.03	1.04	1.03	1.04	1.05	1.05	1.06
	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

#### Key Observations

- HCC risk scores in CT have steadily increased from 1.01 to 1.06 over the last 10 years
- In 2016, 6 of the 8 counties in CT had HCC risk scores higher than the national average
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# Primary Care Modernization Design Process



### Primary Care Modernization Model Design

**Primary Care Modernization – High Level Aim**: Create a primary care payment reform model that enables primary care providers to expand and diversify their care teams and provide more flexible, non-visit based methods for patient care, support and engagement.

The program model is intended to double primary care spending over a period of five years so that doctors can provide patients with more support. It will also introduce new payment methods that increase flexibility to make care more convenient, community-based and responsive to the needs of patients. Together, these changes must improve outcomes and health equity while reducing the total cost of care and increasing the joy of practice.



### Primary Care Modernization Model Design

#### **Project Goals**

- Develop Primary Care Modernization program model that defines practice capabilities and payment model options that support them
- Collaborate with leadership and support from providers, payers and consumers as partners in the payment reform design and promotion process
- Complete the model design for consideration by the Governor-elect following the Nov. 2018 election



#### Freedman HealthCare Project Team

- Facilitation and Support
  - Alyssa Harrington, Project Director and Facilitator
  - Mary Jo Condon, Consumer Engagement Facilitator
  - Linda Green, PTTF Facilitator
  - Laurie Doran, Payment Reform Council Facilitator/SME
  - Vinayak Sinha, Coordination and Scheduling
- Subject Matter Experts
  - Quality Improvement: John Freedman, MD, MBA
  - Pediatrics: Jeffrey Lasker, MD, MMM
  - Population Health: Judy Levy, RN, CPHQ
  - HIT: Danny Sands MD, MPH
  - ACO: Gail Sillman, JD, MPH
  - PCMH and CPC+: Pano Yeracaris, MD, MPH



### PCM Work Plan

	Jul	Aug	Sept	Oct	Nov	Dec
Practice Transformation Task Force	•					
Design Groups Review Capabilities	•					
Payment Reform Council						
Stakeholder Engagement	•		•			
Consumer Engagement	•		•			

Communications about project to broader healthcare community will be ongoing

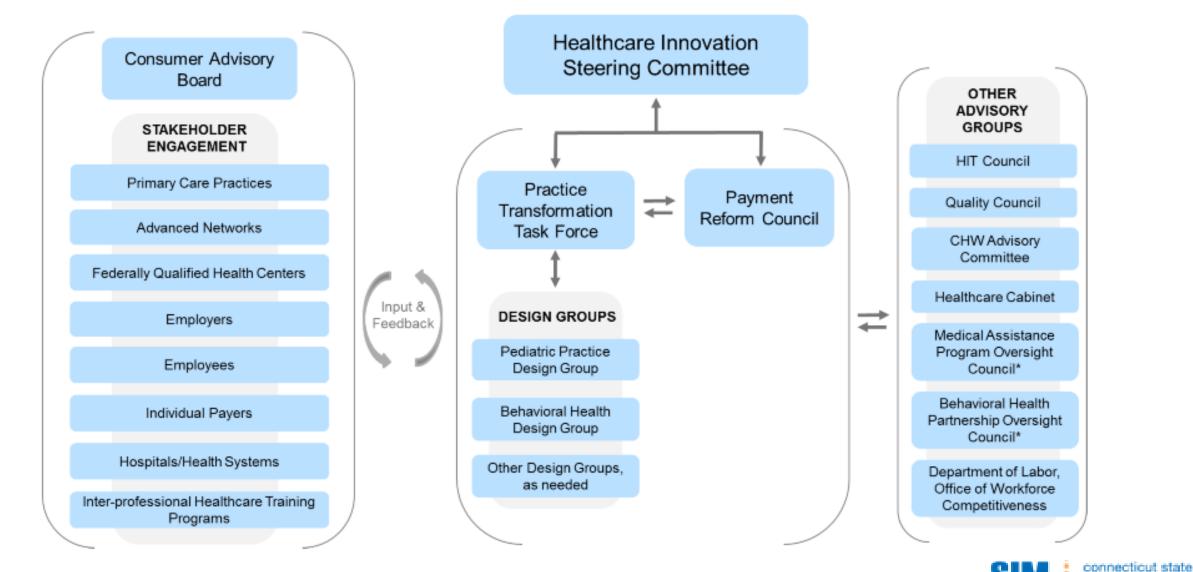


### PCM High Level Timetable



connecticut state 45

#### Primary Care Modernization Advisory Process



\*Pending DSS initiated collaboration agreement

## **Guiding Principles for all Meetings**

- Sessions generate focused, actionable feedback
  - Guided discussions focus on the PCM concepts most applicable to the specific participants and leave some time for general dialogue
- Content is accessible and meaningful to participants
  - The same topic may have very different content and facilitation approach, depending on the audience
- Participants, facilitators respect each other and the process
  - Agenda overview & consent, parking lot for off-topic ideas, rules of the road for stakeholder and consumer meetings
- Participants, except consumers, bring their stakeholder perspective, not an individual or organizational agenda



## Stakeholder Workgroup Approach

- Initial meeting with each stakeholder group end of July early September to gather input
- Follow up meeting(s) in October/November to gather feedback on model

Initial Meetings	Follow up Meetings
Overview of PCM Project	Recap of Work to Date and Goals
What capabilities are being considered?	
<ul> <li>How might a more flexible payment model support</li> </ul>	What's Moving Forward, What's Not and Why
the capabilities?	<ul> <li>From your perspective, anything you wish could be</li> </ul>
	reconsidered?
Hearing from You	
What are your goals?	Decision Points on Specific Areas
• What changes would you like to see? What would have	<ul> <li>If you had to vote, could you support this?</li> </ul>
the most impact?	<ul> <li>If no, what could change your mind?</li> </ul>
What should not change?	<ul> <li>If yes, would you be willing to advocate for this in</li> </ul>
<ul> <li>What's missing? Any concerns?</li> </ul>	your org? Among peers?
	• What will be important for us to highlight as we share
Deeper Dive Into a Few Specific Areas	this with your stakeholders?
<ul> <li>Targeted questions depending on stakeholder group</li> </ul>	• Do you expect we will hear concerns? If so, what?

#### Targeted Approach for Each Stakeholder Group

#### **Initial Stakeholder Sessions**

#### **Approaches and Sample Questions**

- Providers: Separate meetings with executives, and frontline providers
  - Separate meetings with FQHCs, ANs, and Training Programs
  - What functions of an expanded care team would provide the most benefit to your patients? What's most critical to your routine practice? What could smooth the workflow transition? Potential barriers?
- Employers: Group of interested employers identified, mix of local and national
  - Start with business case how PCM can benefit employers and employees
  - If your health plan/TPA offered a modernized primary care network, would you use it? What would it need to include? Potential barriers? Demonstrated use of funds (What kind of proof do you need to invest in these capabilities?)
- Individual Payers: Individual meetings with commercial payers, Medicaid\*
  - Similar to employers: what would it take for you be able to administer a payment model with bundles, care management fees, bonuses?
     Demonstrated use of funds (What kind of proof do you need to invest in these capabilities?)
- Consumers: In development in collaboration with CAB
  - Key informant interviews with consumer advocacy organizations, consumer listening sessions developed in collaboration with CAB

\*Pending DSS initiated collaboration agreement

Consumers Advocate Organizations

Partnership with CAB

Consumers Representing Various Perspectives, including Employees

**Primary Care Practices** 

Advanced Networks

Federally Qualified Health Centers

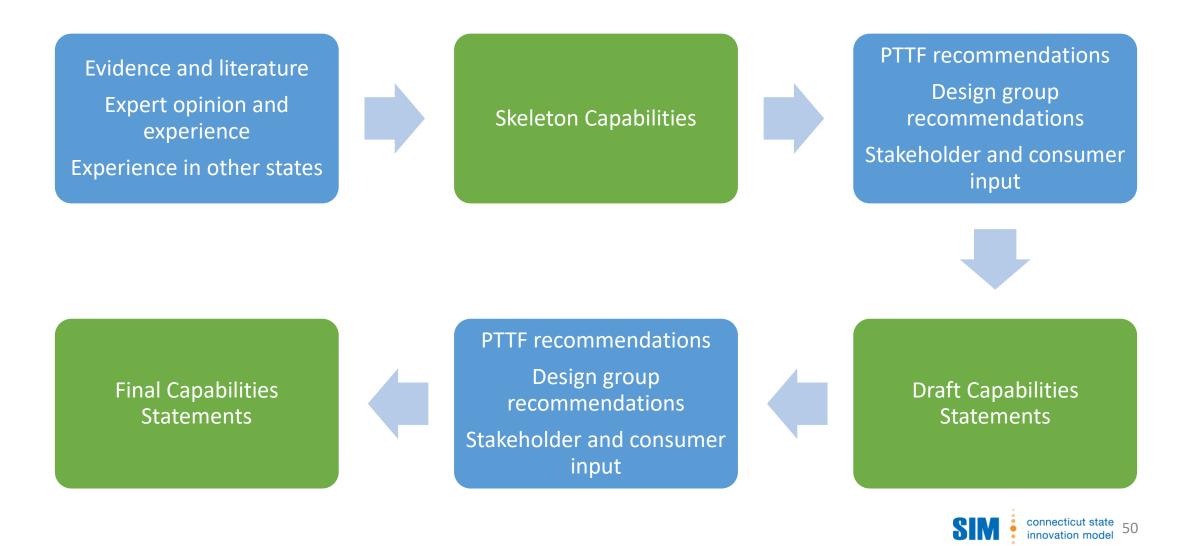
Employers

Individual Payers

Hospitals/Health Systems

Inter-professional Healthcare Training Programs

## Approach to Developing Capabilities



## Plan for Reviewing PCM Capabilities

PTTF Meeting	Capability					
July 24 <sup>th</sup>	Phone/text/email, Home Visits, Shared Visits					
	Practice specialization: Pain management, MAT, Infectious Diseases					
	E-consults, Remote patient monitoring/patient generated data					
Sept. 4 <sup>th</sup>	Telemedicine					
	Diverse care teams: Community health workers, pharmacists, nurses, care coordinators, navigators, health coaches, nutritionists, interpreters					
	Practice specialization: Genomic medicine, older adults, persons with disabilities					
Sept. 25 <sup>th</sup>	Adult and Pediatric Behavioral Health integration					
	Community integration: Community linkages, purchased community services, social determinants of health assessments					
	Oral health integration					
	Sub-specialists as PCPs					

Social determinants of health and health equity will be considered across capabilities



### **PTTF Design Group Process**

Design Groups will review certain capabilities prior to PTTF when:

- Multiple proven models with distinct ways to accomplish capability
- Capability is emerging role in primary care

Design groups will include at least one PTTF member, consumers, and subject matter experts

- Diverse care teams
- Genomic medicine
- Behavioral health integration (adults)
- Community integration
- Pediatrics: Collaborating with Pediatric Study Reform Group
- Behavioral health integration (pediatrics): Collaborating with Yale Pediatrics Child Study Center



## **Capabilities Statement Development**

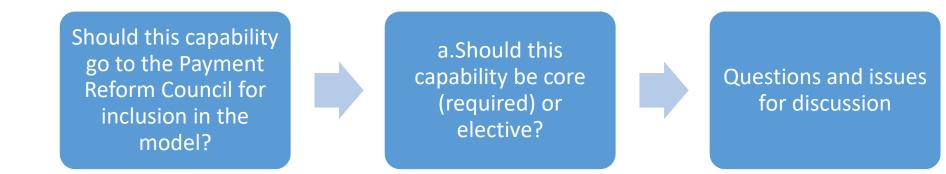
- Begins with "skeleton" created by PCM Project Team, in consultation with subject matter experts
- Outline
  - Problem statement and contributing factors
  - Proven strategy
    - Consumer needs: Incorporates feedback from CAB consumer listening sessions and other consumer engagements
    - Health Equity Lens: Perspectives on how capability might address health disparities
    - Intended Outcomes
  - Implementation
    - Example clinical scenario
    - HIT Requirements
    - Implementation Concerns
  - Impact: Health promotion, quality of care and outcomes, patient experience, provider satisfaction, costs
  - State and National Scan: CT and national case studies, results and lessons learned
  - Additional Reading and Bibliography



#### **PTTF Review Process**

Pre-work and design groups prior to meetings will identify areas of consensus and discussion to focus PTTF meeting discussion

- PTTF members review skeletons in advance and complete survey
- Key Questions to PTTF: Based on review of evidence of impact presented in skeleton:





### Next Steps

- PTTF meets July 24<sup>th</sup> to begin reviewing capabilities skeletons
- Scheduling stakeholder engagement and consumer meetings
- Forming Payment Reform Council to develop payment model options
- Communications plan in collaboration with OHS



# Adjourn

