

## Report of the CHW Advisory Committee- Review of Public Comment

Comment Summary	Response
1. The term “care coordinator” is used throughout the Report. Are care coordinators considered CHWs?	Care coordination is one role a CHW can serve. A “care coordinator” in title could be considered a CHW based on their position within the community they serve, their training, and their expertise as related to the Core CHW Competencies.
2. Can professionals such as breastfeeding consultants and peer support workers in mental health pursue training and certification under the CHW umbrella?	Anyone with the defined experience and training will be eligible to pursue certification as a CHW. The detailed experience and training requirements will be determined during the next phase of work within the CHW Advisory Committee.
3. Is this report only intended to inform SIM efforts or broad CHW efforts?	The report was intended to provide broad recommendations for the promotion of CHWs in CT (i.e. establishing certification), though the focus is on primary care integration due to current SIM efforts.
4. Knowledge of mobile applications, telehealth, and data collection practices will be important considerations in the credentialing/certification process	Well noted for consideration by the CHW Advisory Committee during next phase of work, which will determine the detailed requirements for certification
5. A reassessment of the CLAS standards may be needed to fully address cultural competency	See above
6. Clarification on how the CHW represents the community they serve will be useful during CHW candidate selection	See above
7. Economic value of CHWs- there may be other opportunities to demonstrate the high value of CHWs that exist outside of primary care	Well noted. This report emphasizes the importance of CHWs in primary care, as changes to primary care delivery are the main focus of SIM.
8. Recommended addition: Administer a supervision program to ensure quality of care together with a continuing education and experience verification process.	Added to the Report
9. Recommended changes to the CHW definition	The definition was developed through a series of meetings, including a design group. The definition included in the Report ultimately informed the definition included in PA 17-74.
10. Recommended changes to Skills	The broad Skills categories were adapted from the Nationally-recognized Core Competencies. For now, we would like to maintain those categories for purposes of alignment.
11. Can primary care sites contract with community organizations for the services of CHWs? Or was the intent for CHWs to be positioned within primary care offices?	SIM envisions a role for both. CCIP promotes the integration of CHWs into primary care teams to improve management of patients with complex needs. The Prevention Service Initiative promotes contractual relationships between primary care and CBOs that may include CHWs for diabetes and asthma management.