

CONNECTICUT  
HEALTHCARE  
INNOVATION PLAN



# Connecticut SIM: Program Overview

October 8, 2015

# Vision

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Establish a whole-person-centered healthcare system that:

- improves population health;
- eliminates health inequities;
- ensures superior access, quality, and care experience;
- empowers individuals to actively participate in their healthcare; and
- improves affordability by reducing healthcare costs

# SIM Initiatives

<b>Statewide Interventions</b>	<b>Targeted Interventions</b>
<b>Plan for Improving Population Health</b>	<b>Medicaid QISSP</b>
<b>Quality Measure Alignment</b>	<b>Advanced Medical Home Program</b>
<b>HIT/Analytics/Performance Transparency</b>	<b>Community &amp; Clinical Integration Program</b>
<b>Value Based Insurance Design</b>	
<b>Community Health Workers</b>	
<b>Consumer Engagement</b>	
<b>Evaluation</b>	

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Targeted Initiatives

Statewide Initiatives

# Model Test Hypothesis for SIM Targeted Initiatives

High percentage of patients in value-based payment arrangements

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Resources to develop advanced primary care and organization-wide capabilities

=

Accelerate improvement on population health goals of better quality and affordability



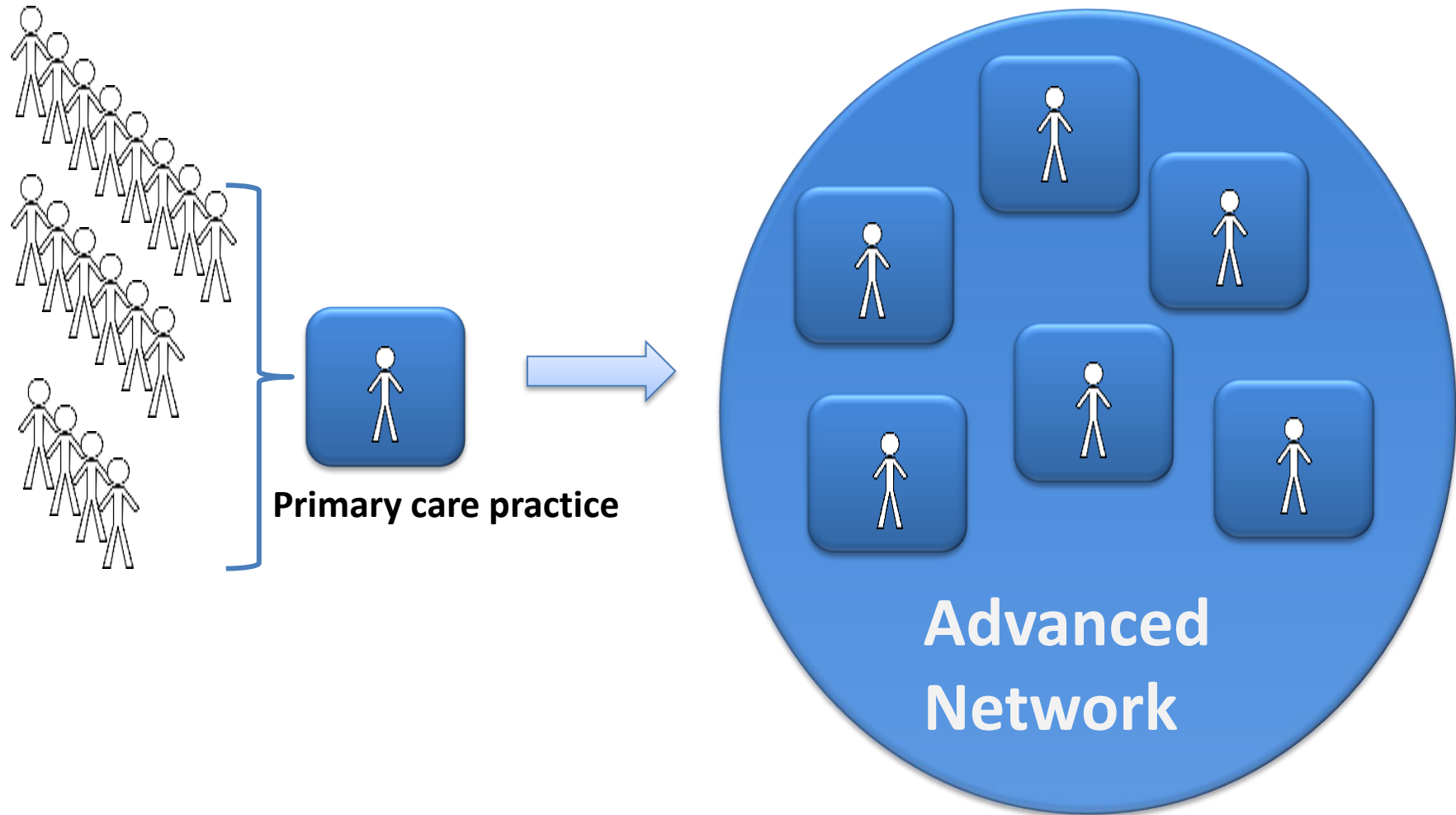
**MQISSP**  
Medicare SSP  
Commercial SSP

+

- Advanced Medical Home Program & Community & Clinical Integration Program (CCIP)

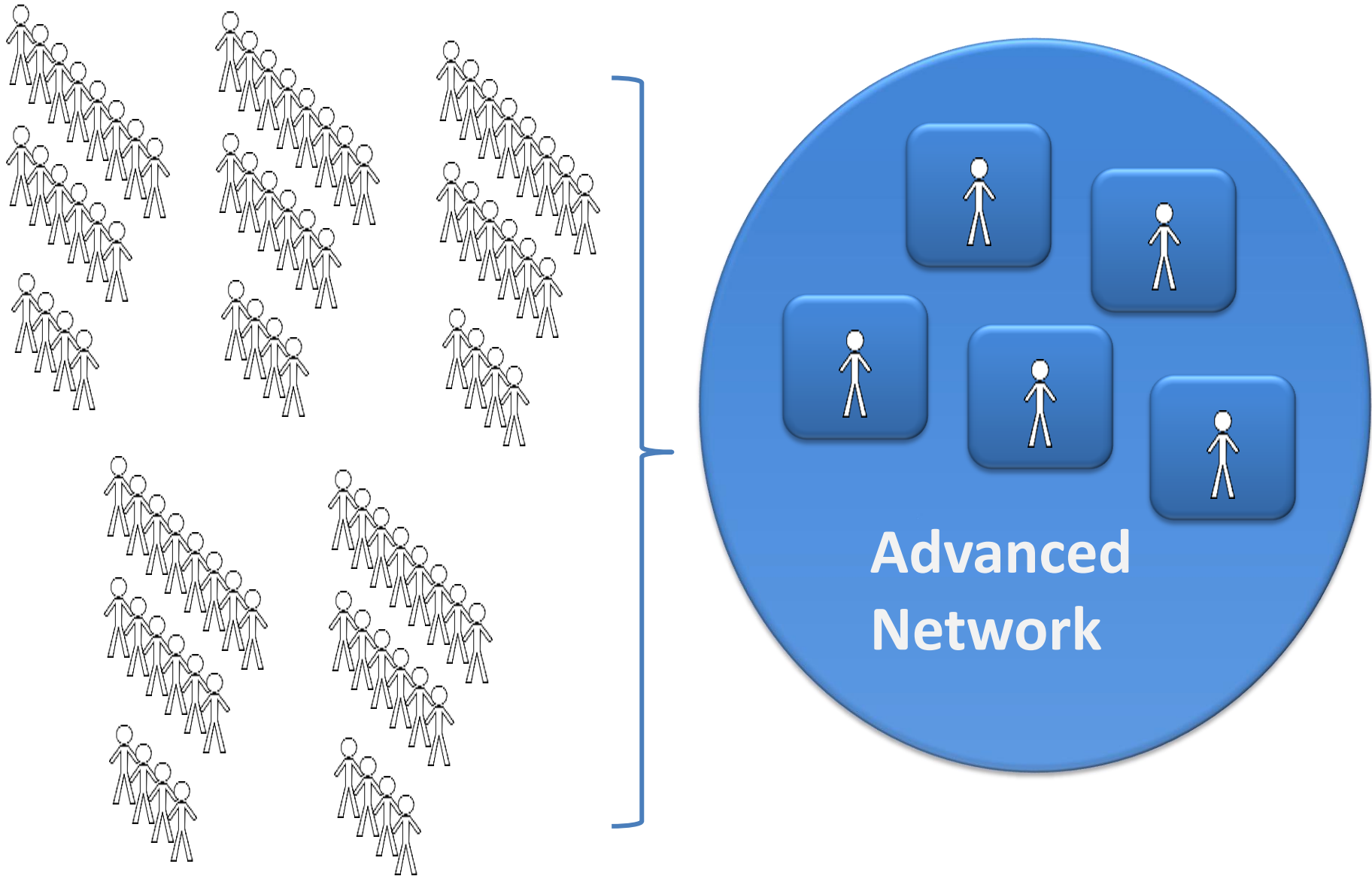
MQISSP is the Medicaid Quality Improvement and Shared Savings Program

# Primary care partnerships for accountability

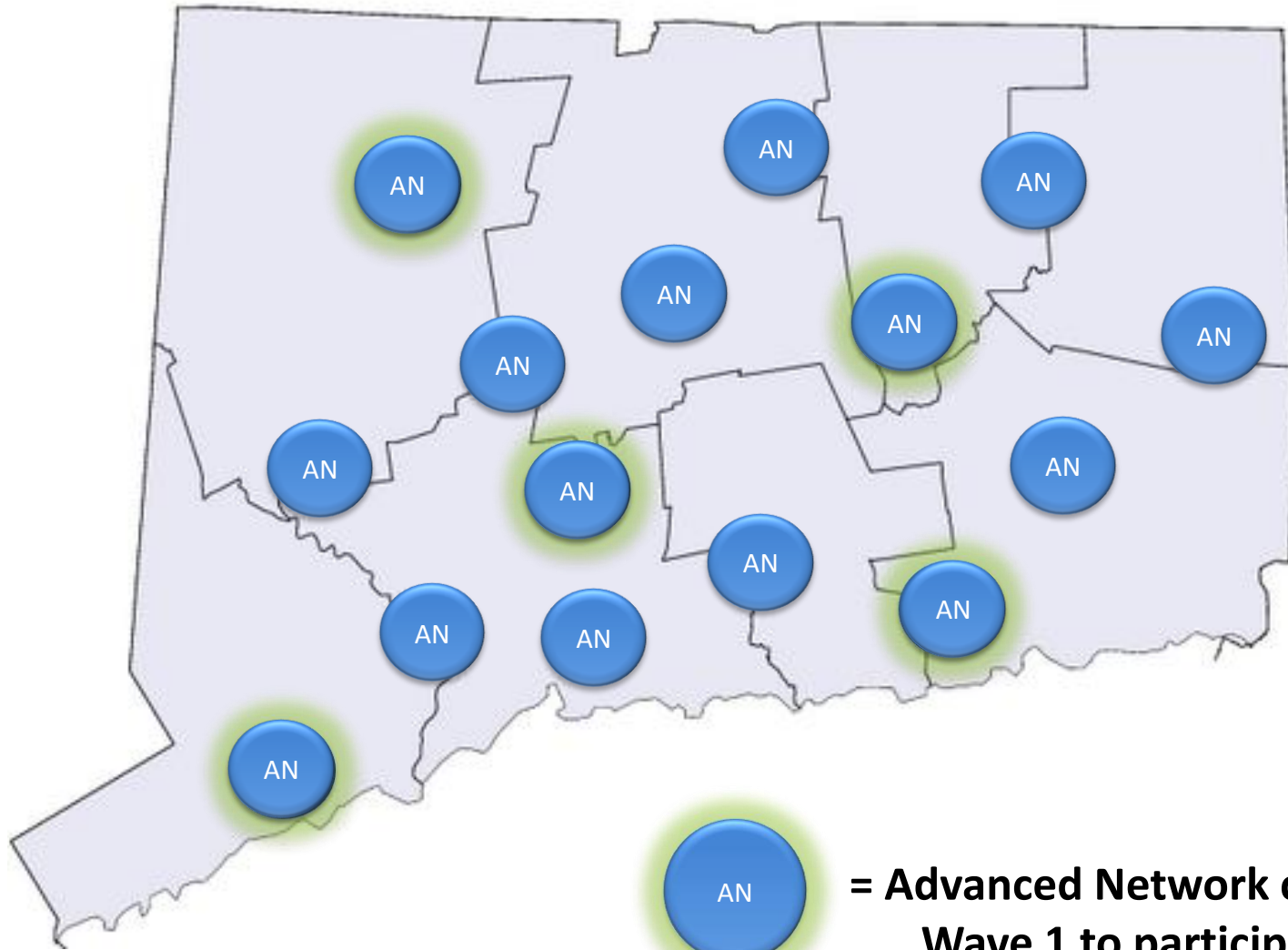


**Advanced Network** = independent practice associations, large medical groups, clinically integrated networks, and integrated delivery system organizations that have entered into shared savings plan (SSP) arrangements with at least one payer

# Accountability for quality and total cost



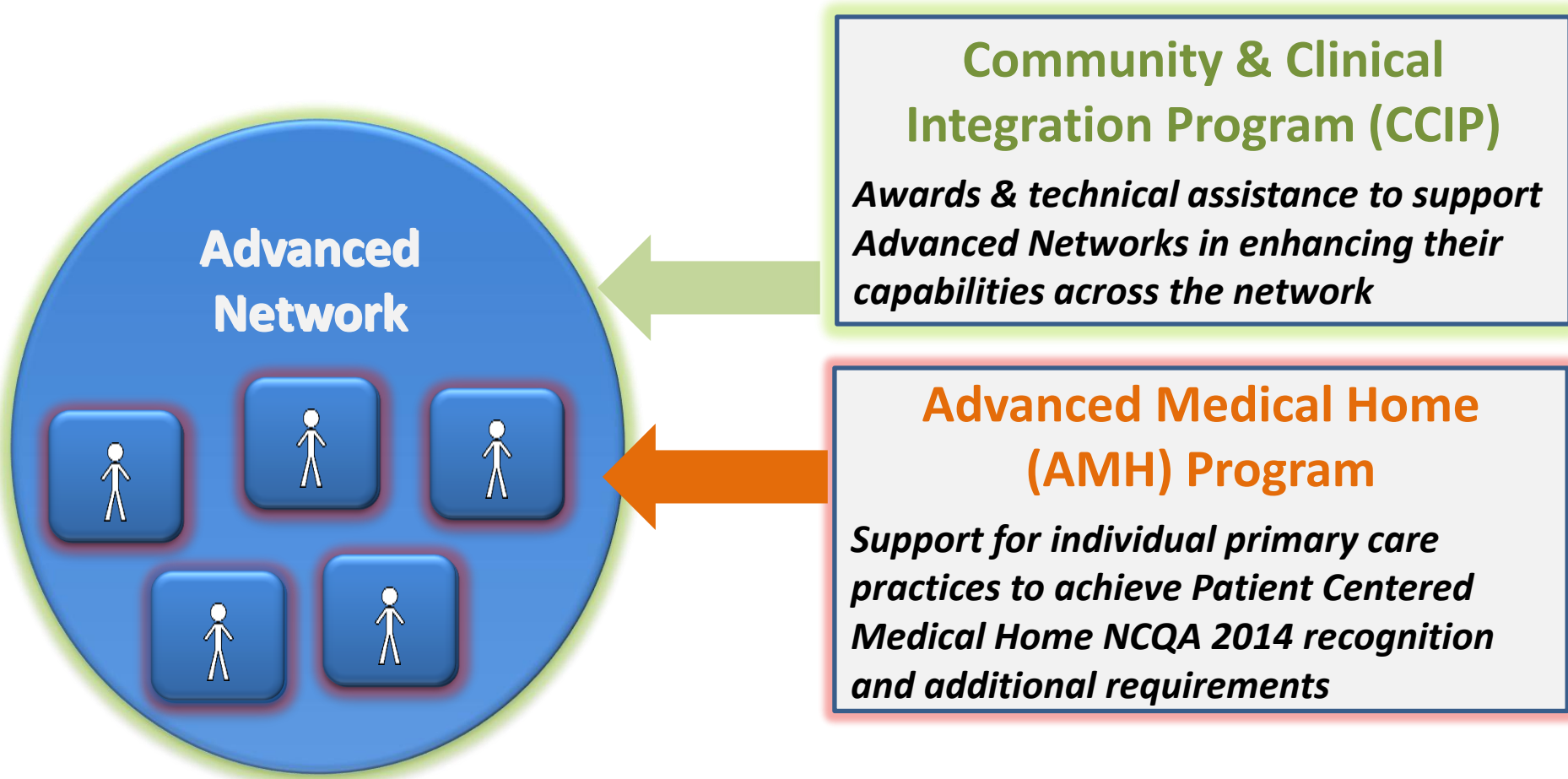
# Connecticut has many Advanced Networks



**= Advanced Network chosen in Wave 1 to participate in Medicaid Quality Improvement & Shared Savings Program (MQISSP)**



# Resources aligned to support transformation

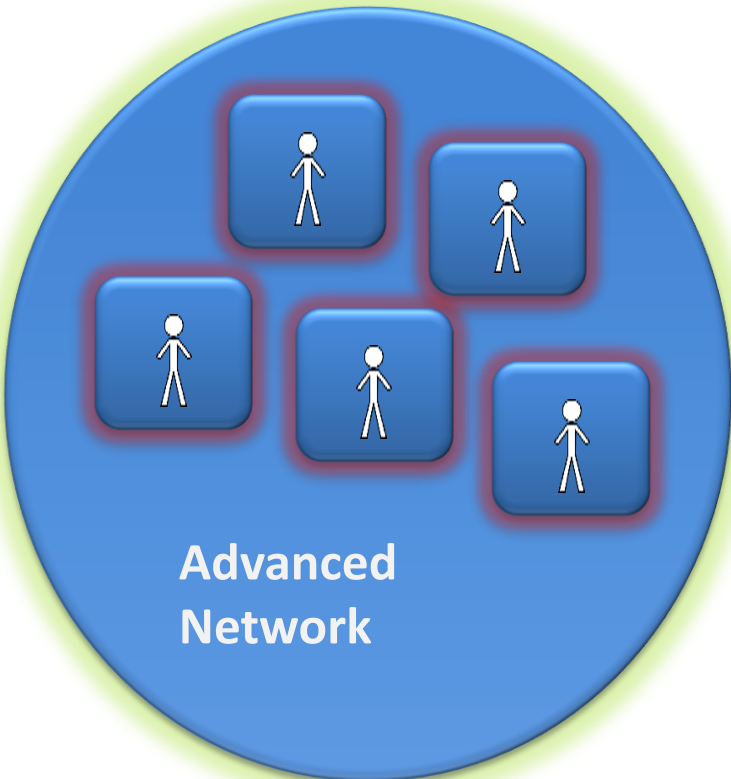


Improving care for all populations  
Using population health strategies

# Improving capabilities of Advanced Networks


## Community & Clinical Integration Program

*Awards & technical assistance to support Advanced Networks in enhancing their capabilities in the following areas:*



**Supporting Individuals with Complex Needs**  
Comprehensive care team, Community Health Worker, Community linkages



**Reducing Health Equity Gaps**  
Analyze gaps & implement custom intervention  CHW & culturally tuned materials



**Integrating Behavioral Health**  
Network wide screening, assessment, treatment/referral, coordination, & follow-up

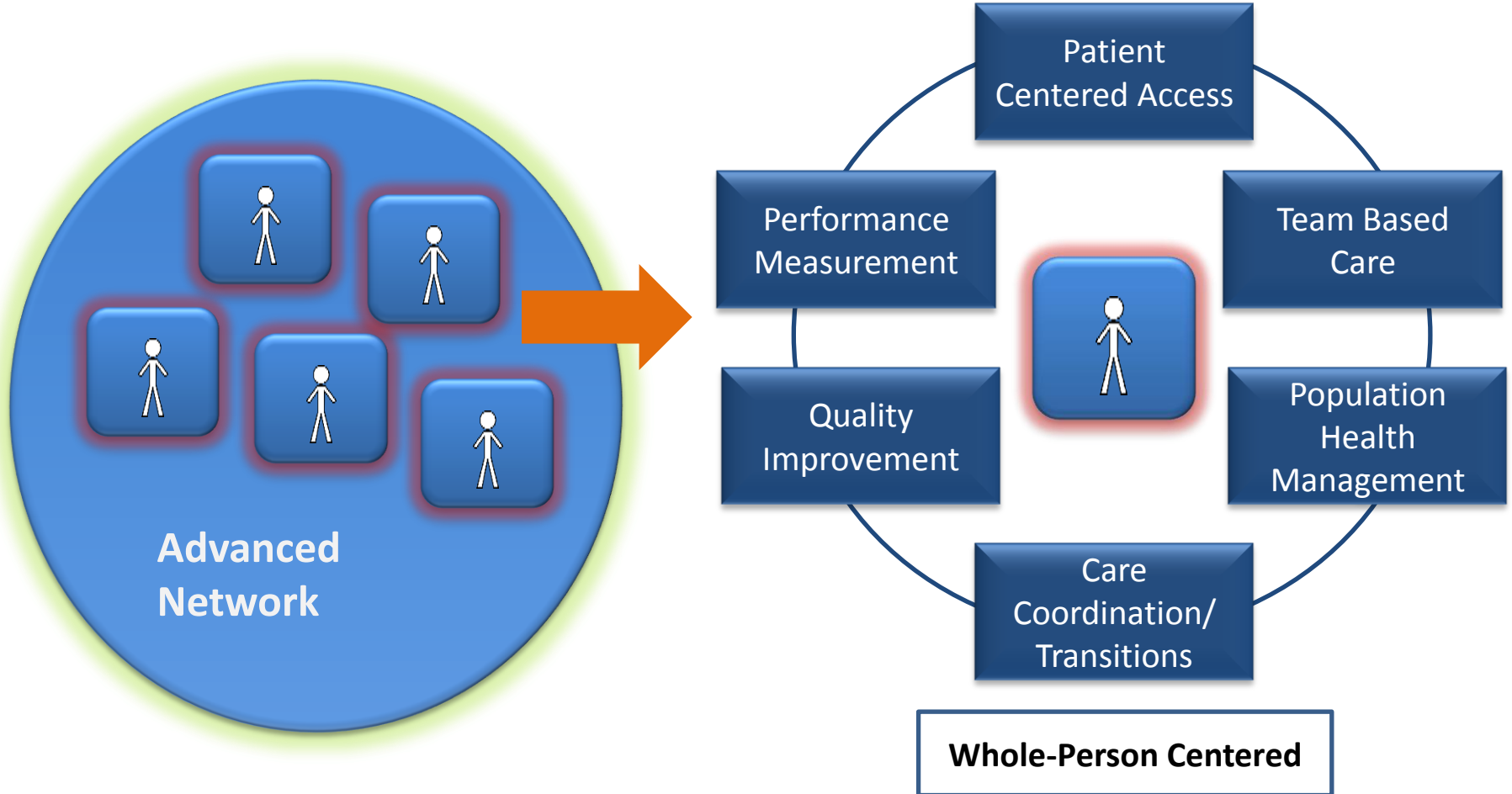
Community Health Collaboratives

- Comprehensive Medication Management
- E-Consults
- Oral health

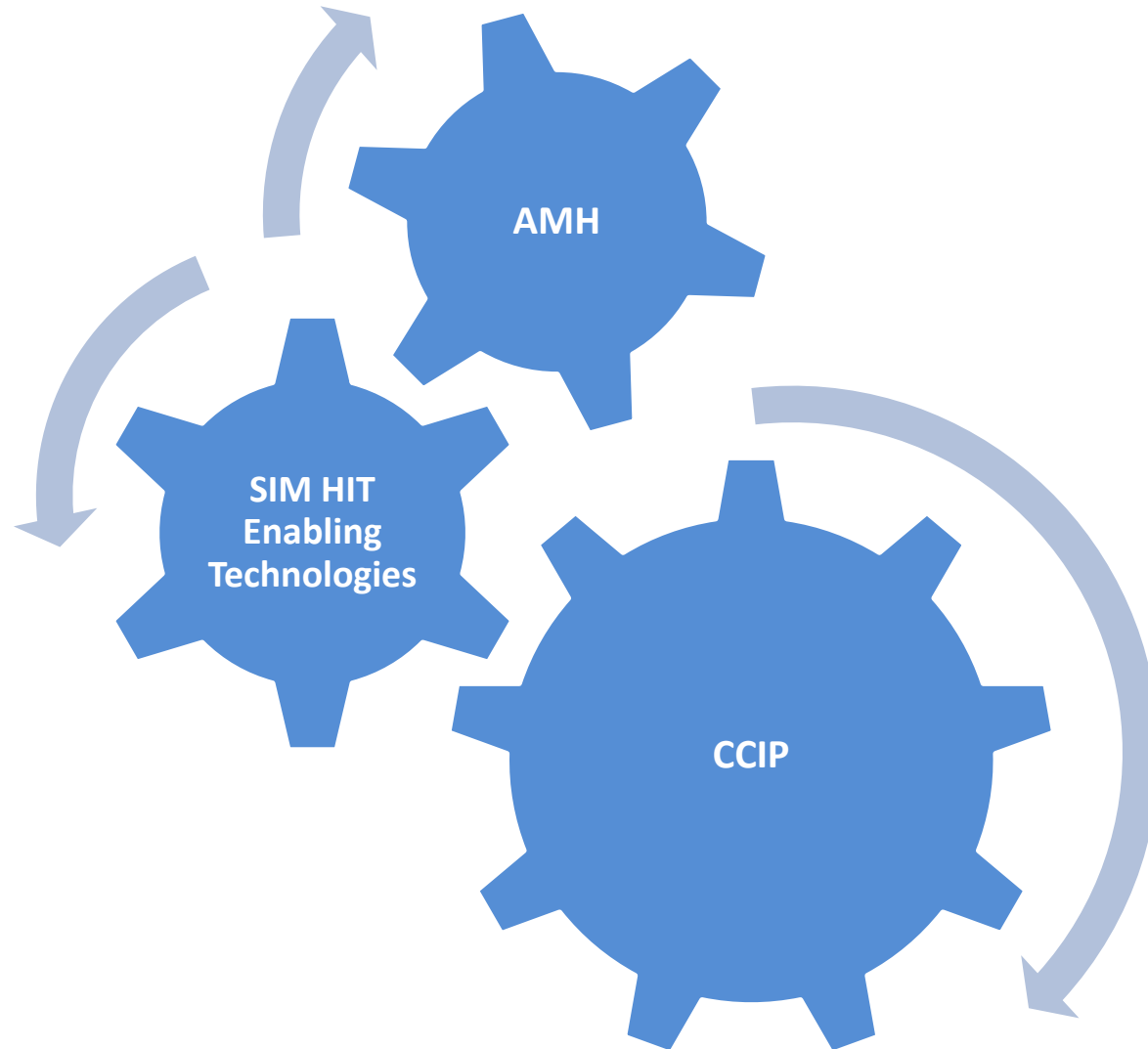
# Improving capabilities of practices in Advanced Networks

## Advanced Medical Home Program

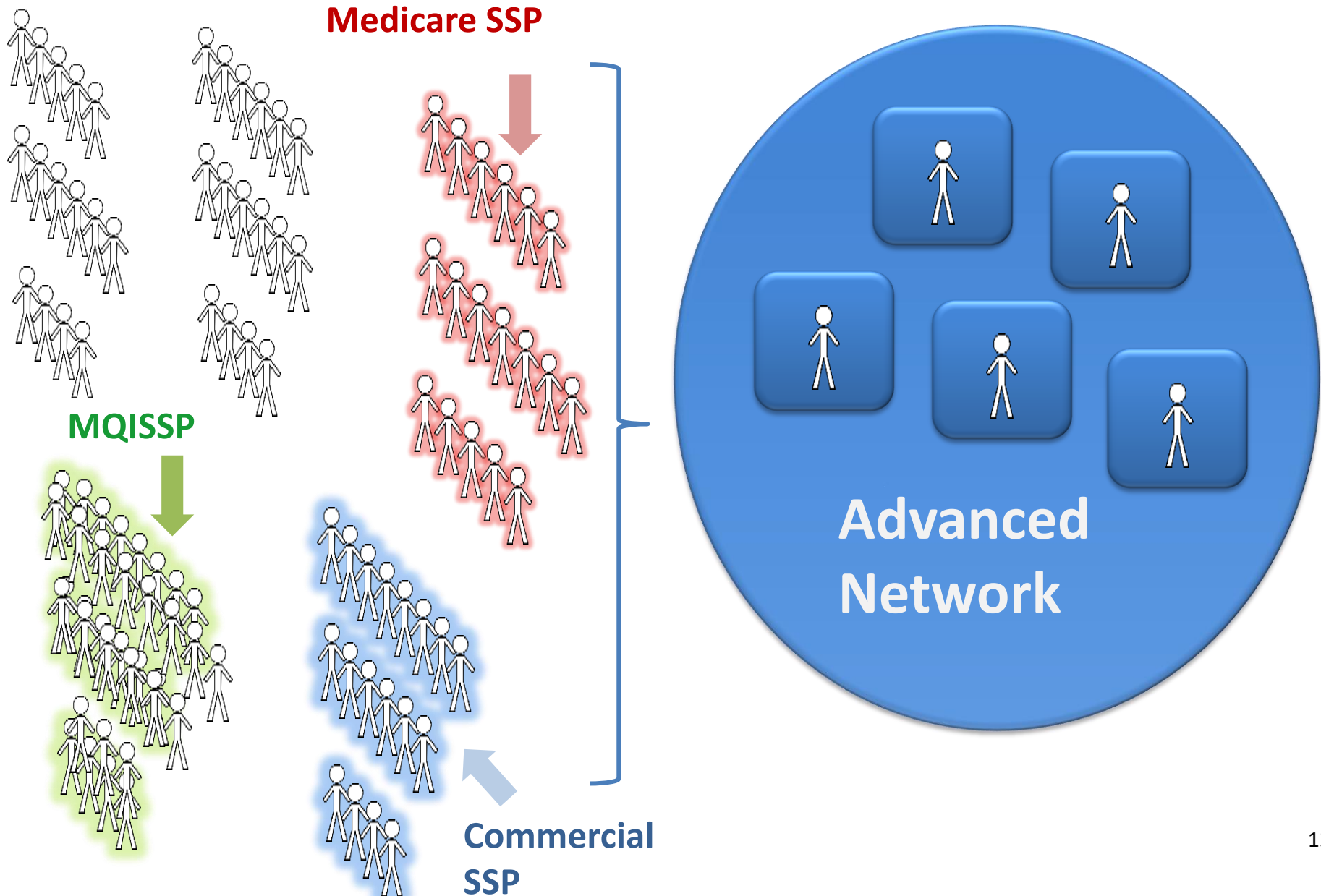
Webinars, peer learning & on-site support for individual primary care practices to achieve Patient Centered Medical Home NCQA 2014 and more



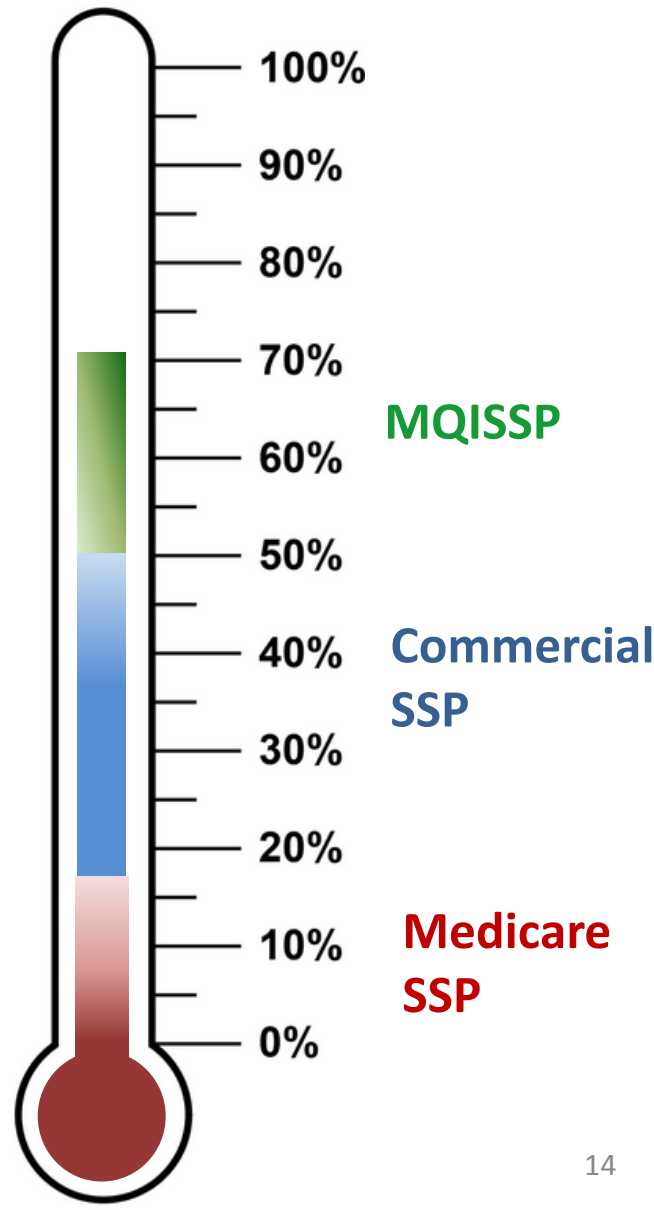
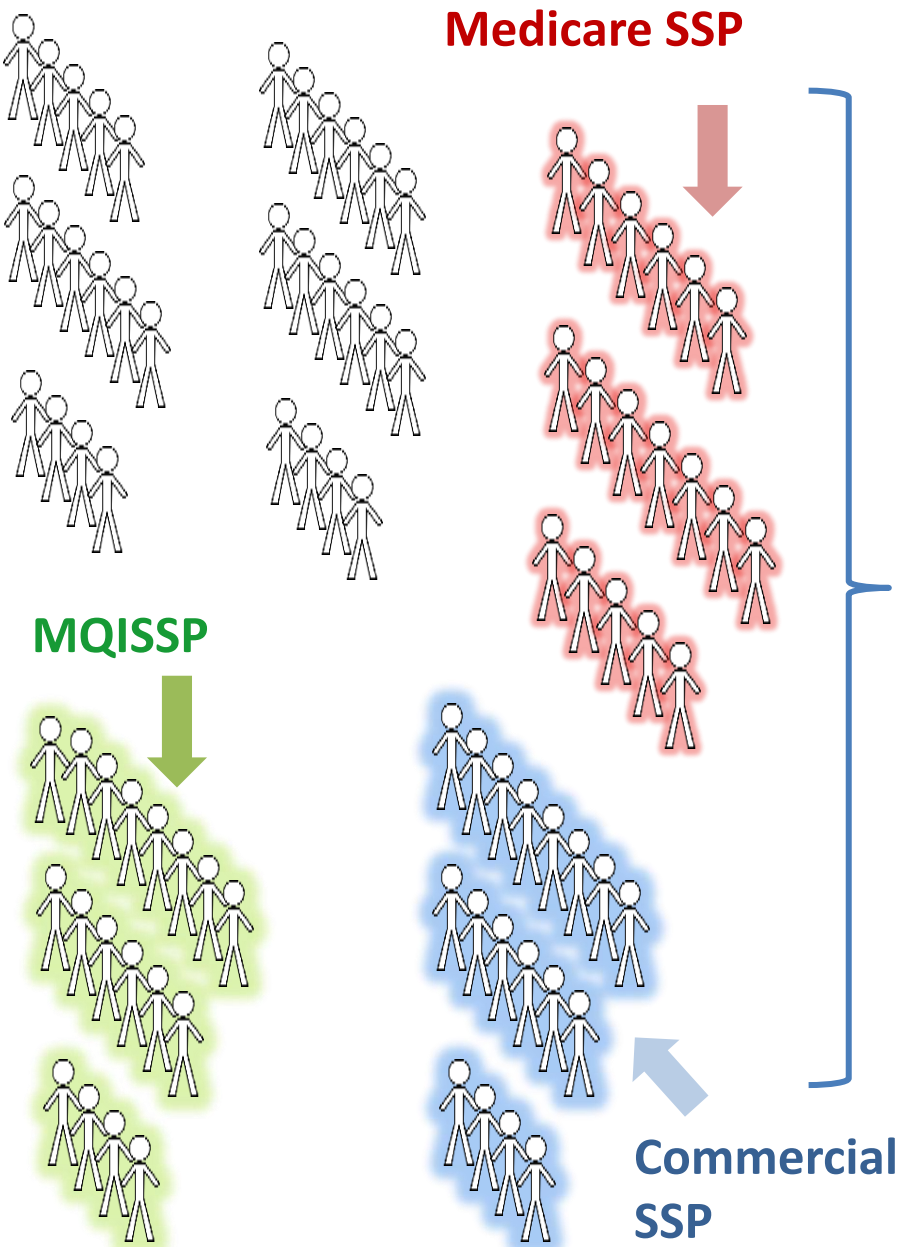
# Using HIT to enable new Advanced Network capabilities



# Expanding the reach of Value-Based Payment

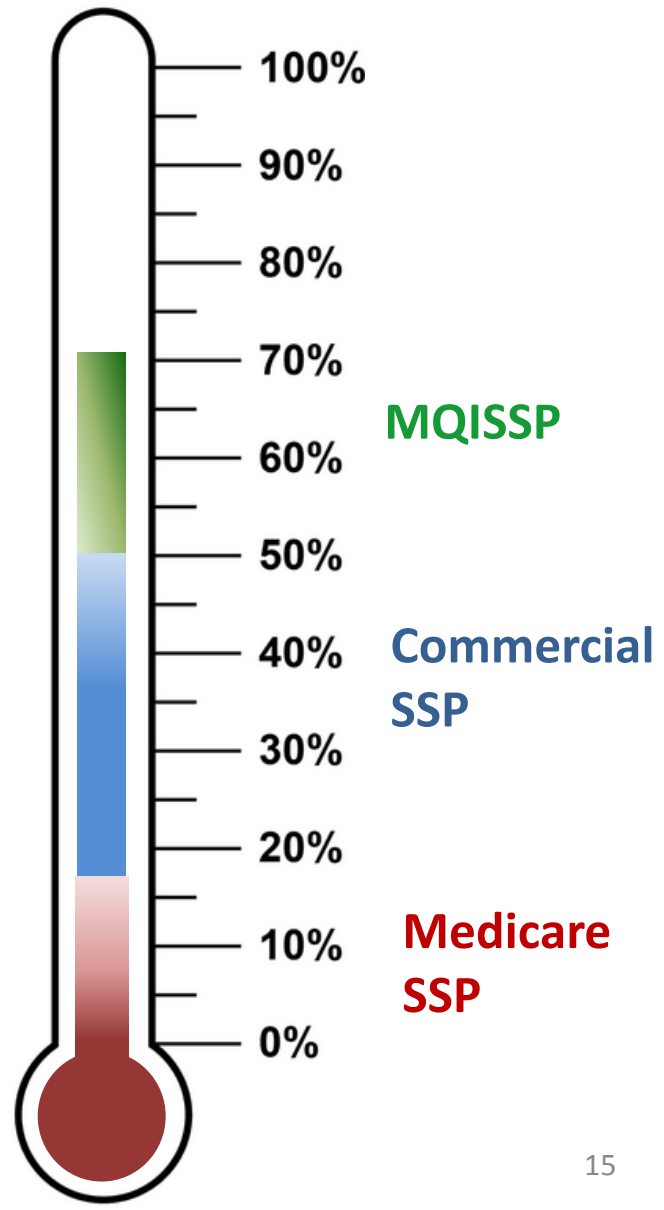
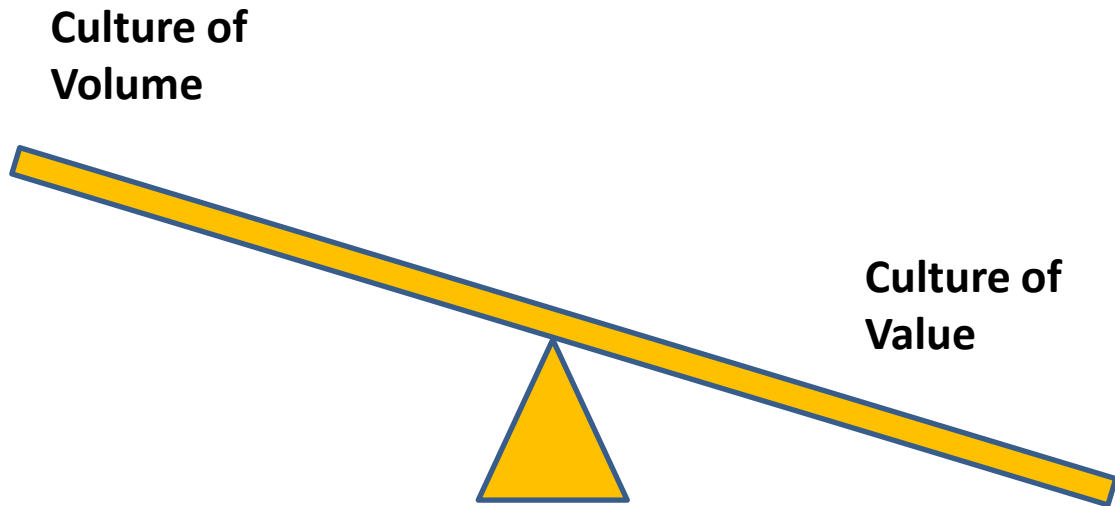


# Reaching the tipping point



% of consumers in an Advanced Network in value-based payment arrangement

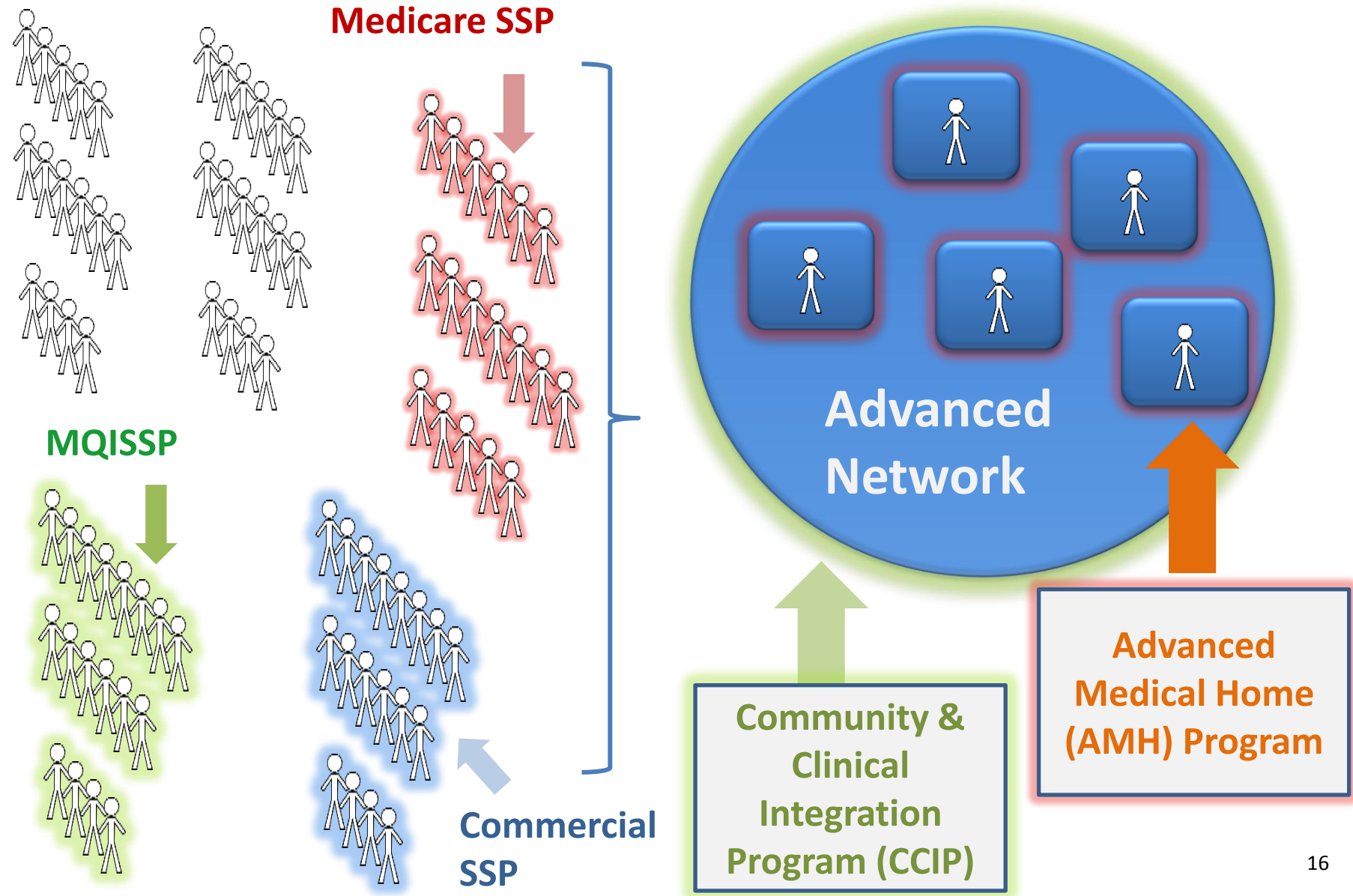
# Reaching the tipping point



% of consumers in an Advanced Network in value-based payment arrangement



# Putting it all together



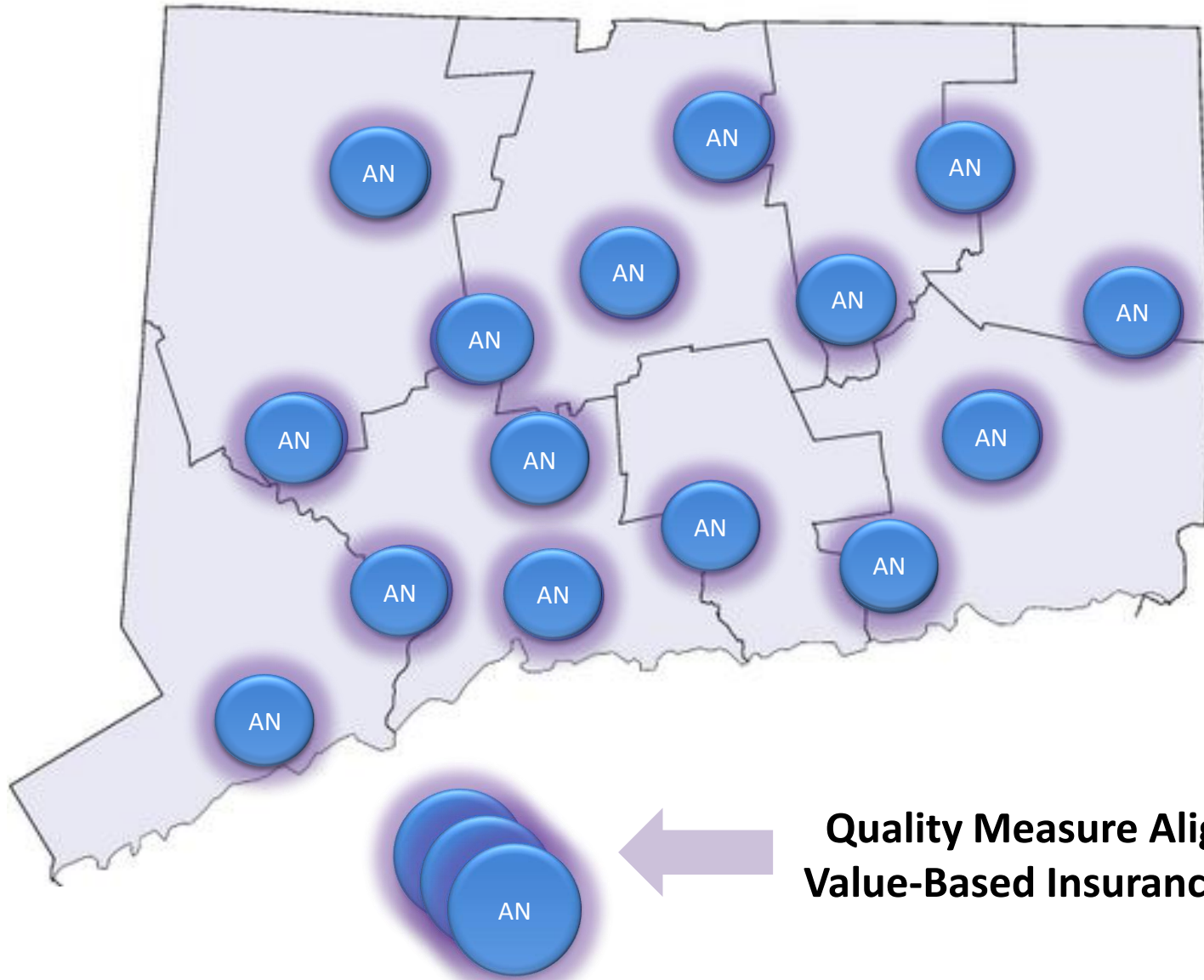


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Targeted Initiatives

Statewide Initiatives

# Statewide Initiatives



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# Quality Measure Alignment

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Goals outlined in the test grant:

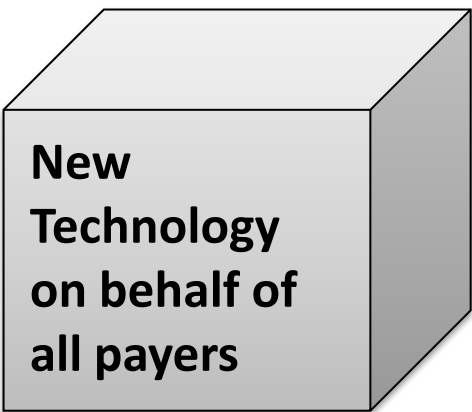
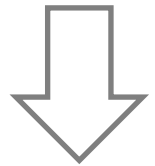
1. Core quality measurement set for primary care, select specialists, and hospitals
2. Common cross-payer measure of care experience tied to value based payment
3. Common provider scorecard

# Core Measure Set

Payers currently produce claims based measure  
 State proposes to produce

- EHR based measures
- Care experience survey measures

## SIM Funded HIT



*EHR measure production*



### Provisional Core Quality Measure Set 10-6-15

Consumer Experience Measure	NQF	ACO
PCMH – CAHPS measure	0005	

Care coordination/patient safety	NQF	ACO
Plan all-cause readmission	1768	
All-cause unplanned admissions for patients with DM		36
Asthma in younger adults admission rate	0283	
Asthma admission rate(child)	0728	
Emergency Department Usage per 1000		
Documentation of current medications in the medical record	0419	39
Annual monitoring for persistent medications (roll-up)	2371	
Adult major depressive disorder (MDD): Coordination of care of patients with specific co-morbid conditions		

Prevention Measure	NQF	ACO
Breast cancer screening	2372	20
Cervical cancer screening	0032	
Chlamydia screening in women	0033	
Colorectal cancer screening	0034	19
Adolescent female immunizations HPV	1959	
Weight assessment and counseling for nutrition and physical activity for children/adolescents	0024	
Preventative care and screening: BMI screening and follow up	0421	16
Developmental screening in the first three years of life	1448	
Well-child visits in the first 15 months of life	1392	
Well-child visits in the third, fourth, fifth and sixth years of life	1516	
Adolescent well-care visits		
Tobacco use screening and cessation intervention	0028	17
Prenatal Care & Postpartum care	1517	
Frequency of Ongoing Prenatal Care (FPC)	1391	
Oral health: Primary Caries Prevention	4419	
Screening for clinical depression and follow-up plan	0418	18
Oral Evaluation, Dental Services (Medicaid only)	2517	
Behavioral health screening (pediatric, Medicaid only, custom measure)		

Acute & Chronic Care Measure	NQF	ACO
Medication management for people with asthma	1799	
Asthma Medication Ratio	1800	
DM: Hemoglobin A1c Poor Control (>9%)	0059	27
DM: HbA1c Screening (interim measure until NQF 0059 is stood up)	0057	
DM: Diabetes eye exam	0055	41
DM: Diabetes foot exam	0056	
DM: Diabetes: medical attention for nephropathy	0062	
HTN: Controlling high blood pressure	0018	28
Use of imaging studies for low back pain	0052	
Avoidance of antibiotic treatment in adults with acute bronchitis	0058	
Appr. treatment for children with upper respiratory infection	0069	
Cardiac strss img: Testing in asymptomatic low risk patients	0672	

Behavioral Health Measure	NQF	ACO
Follow-up care for children prescribed ADHD medication	0108	
Metabolic Monitoring for Children and Adolescents on Antipsychotics (pediatric, Medicaid only, custom measure)		
Depression Remission at 12 Twelve Months	0710	40
Child and Adolescent Major Depressive Disorder (MDD): Suicide Risk Assessment	1365	
Unhealthy Alcohol Use – Screening		

# Quality Measure Alignment

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Goals outlined in the test grant:

1. Core quality measurement set for primary care, select specialists, and hospitals
2. Common cross-payer measure of care experience tied to value based payment

3. Common provider scorecard?

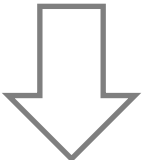


**Future focus of  
Quality Council**

# Common Scorecard?

Payer agnostic scorecard for public reporting

## SIM Funded HIT?



**New  
Technology  
on behalf of  
all payers**

*Claims  
and  
EHR  
Data?*



Quality Performance Scorecard											
					30%	40%	50%	60%	70%	80%	90%
<b>Care Experience</b>											
	PCMH CAHPS										
<b>Care Coordination</b>											
	All-cause Readmissions										
<b>Prevention</b>											
	Breast Cancer Screening										
	Colorectal Cancer Screening										
	Health Equity Gap										
<b>Chronic &amp; Acute Care</b>											
	Diabetes A1C Poor Control										
	Health Equity Gap										
	Hypertension Control										
	Health Equity Gap										

## APCD?

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# Value-based Insurance Design



# Value-based Insurance Design

...the use of plan incentives to encourage employee adoption of one or more of the following:

**New and innovative approaches**



**Adopt healthy lifestyles**

(e.g. smoking cessation, physical activity)



**Use high value services**  
(e.g., preventative services, certain prescription drugs)



**Use high performance providers**

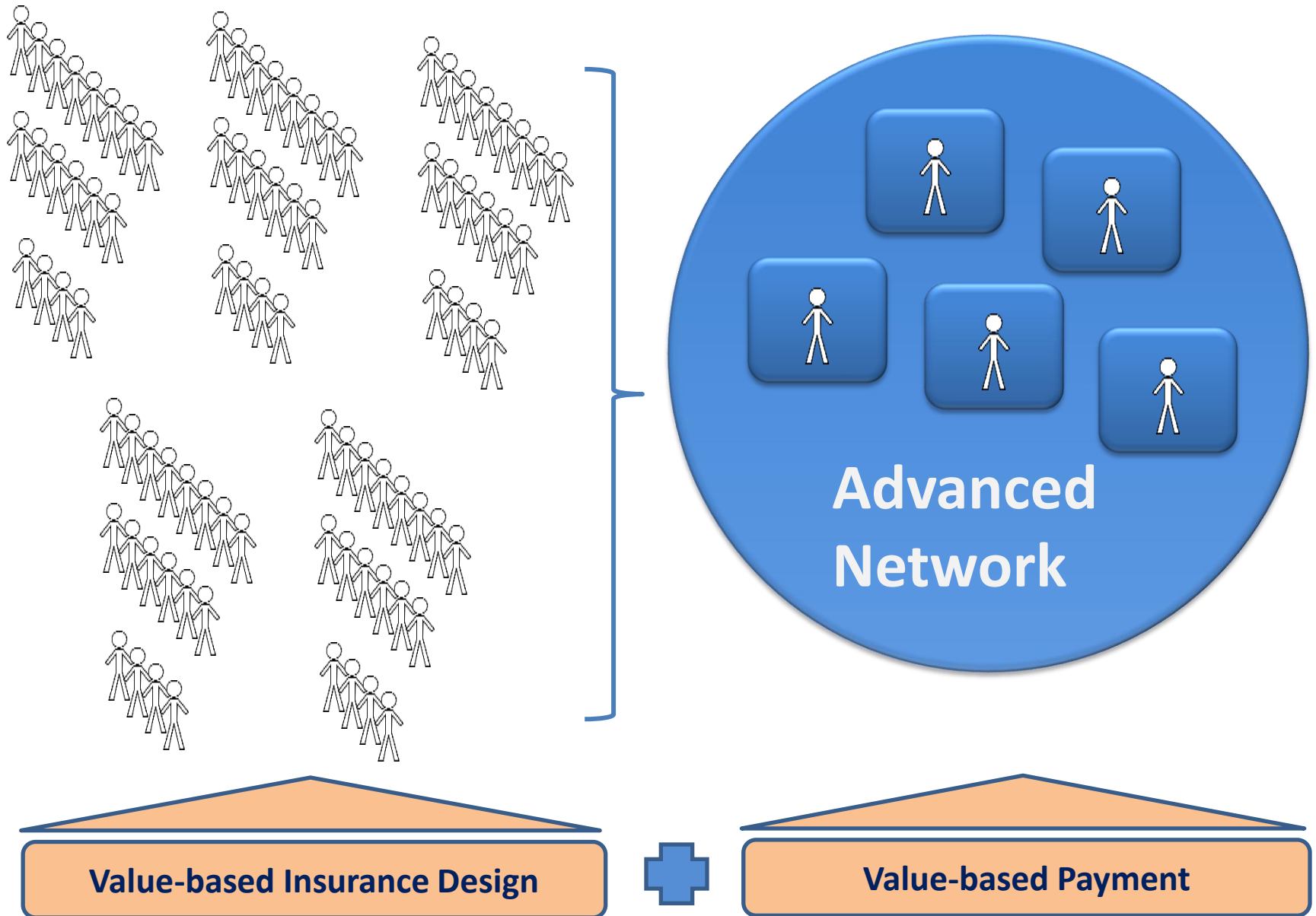
Who adhere to evidence-based treatment



➔ **Health promotion & disease management**

➔ **Health coaching & treatment support**

# Aligning strategies to engage consumers and providers

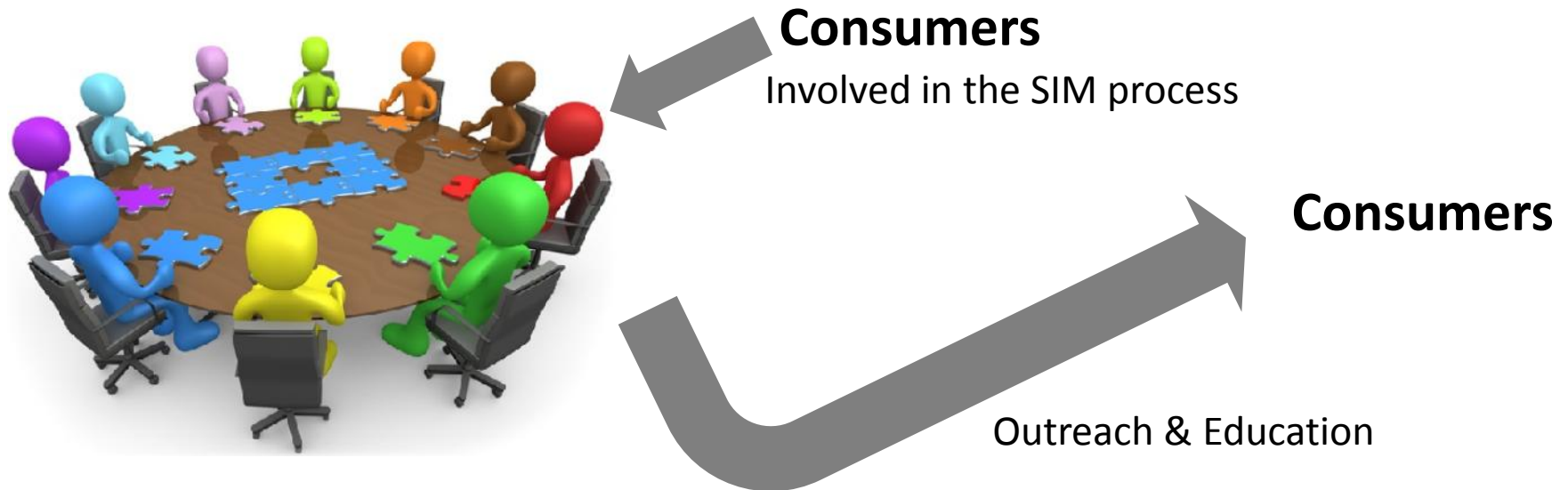


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# Consumer Engagement

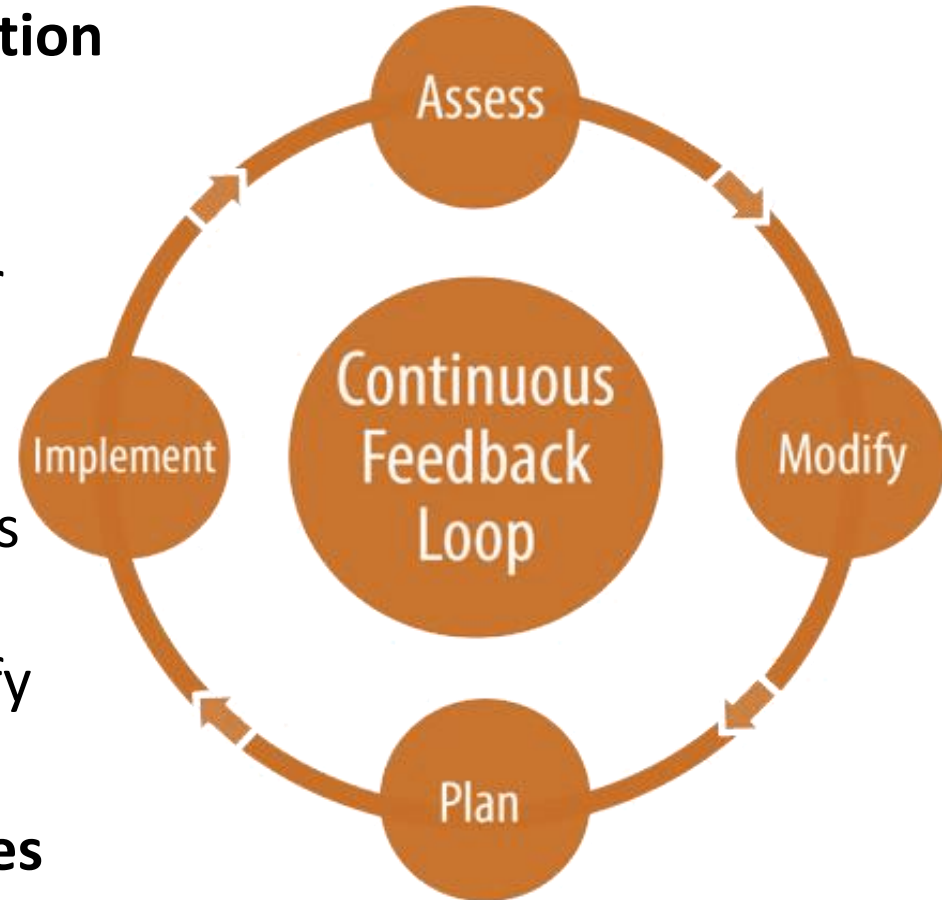
# Overall Goal

- The overall goal of the CAB's **Consumer Engagement and Communication Framework** is to support meaningful integration of consumer perspective into the SIM process, while providing outreach and education to consumers about how the planned innovations identified in the CT SIM will change their experience with the healthcare system.



# Primary Work Streams

1. **Comprehensive multichannel engagement and communication plan**
2. Consumer engagement and **communication strategies** for sharing, collecting, and disseminating information
3. Establishment of a **Continuous Feedback Loop** to plan, implement, assess, and modify current strategies
4. Creation of **outreach strategies** that include everyone and every community in this process



# Objectives (1 of 2)



# Objectives (2 of 2)

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- Coordinate communication and activities between consumer representatives across the CT SIM Governance Workgroups
- Develop and implement a process for the review of selected informational materials developed by CT SIM Program Management Office (PMO)
- Identify, secure, and maintain partnerships with community-based organizations and cross-sector stakeholder groups

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# Evaluation



# Accountability Aims by 2020

By 6/30/2020 Connecticut will:

## Improve Population Health

Reduce statewide rates of diabetes, obesity, tobacco use, and asthma

## Improve Health Care Outcomes

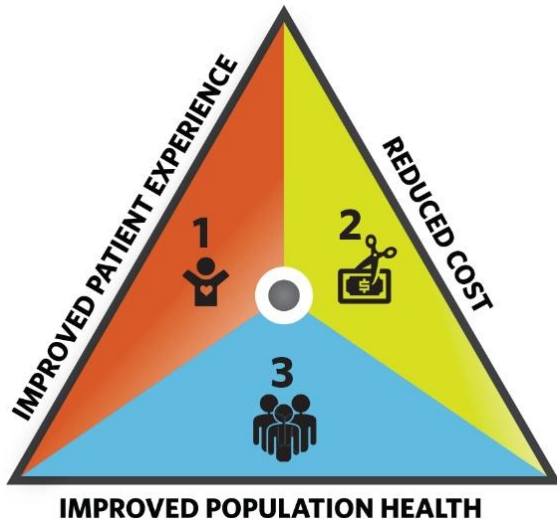
Improve performance on key quality measures, increase preventative care and consumer experience, and increase the proportion of providers meeting quality scorecard targets

## Reduce Health Disparities

Close the gap between the highest and lowest achieving populations for key quality measures impacted by health inequities

## Reduce Healthcare Costs

Achieve a rate of healthcare expenditure growth no greater than the increase in gross state product (GSP) per capita, corresponding to a 1-2% reduction in the annual rate of healthcare growth.



# CT SIM Test Grant: Aims

## Aims:

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Measure	Baseline	2020 Goal
Percent of adults who are obese	24.50%	22.95%
Percent of children who are obese	18.80%	17.65%
Percent of children in low-income households who are obese	38.00%	35.55%
Percent of adults who currently smoke	17.10%	14.40%
Percent low income adults who smoke	25.00%	22.43%
Percent of youth (high school) who currently smoke	14.00%	12.72%
Percent of adults with diabetes	8.50%	7.86%
Percent of adults with diabetes – low income	14.30%	11.32%

\* Baselines & goals may change due to new data

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Measure	Baseline	2020 Goal
% adults regular source of care	83.9%	93.0%
Risk- std. all condition readmissions	15.9	13.1
Ambulatory Care Sensitive Condition Admissions	1448.7	1195.1
Children well-child visits for at-risk pop	62.8	69.1
Mammogram for women >50 last 2 years	83.9	87.7
Colorectal screening- adults aged 50+	75.7	83.6
Colorectal screening- Low income	64.9	68.2
Optimal diabetes care- 2+ annual A1c tests	72.9	80.1
ED use- asthma as primary dx (per 10k)	73.0	64.0
Percent of adults with HTN taking HTN meds	60.1%	69.5%
Premature death- CVD adults (per 100k)	889.0	540.0

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# CT SIM Test Grant: **Aims**

## **Aims:**

By 6/30/2020 Connecticut will:

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Reduce statewide rates of diabetes, obesity, tobacco use, and asthma

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### **Reduce Healthcare Costs**

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**A major goal of the Model Test is to improve equity in access and quality. We will monitor equity gaps for the core dashboard measures and target selected areas for improvement.**

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### Improve Population Health

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Measure	Baseline	2020 Goal
ASO/Fully insured	\$457	\$603
State employees w/o Medicare	\$547	\$722
Medicare	\$850	\$1,096
Medicaid/CHIP, incl. expansion*	\$390	\$509
Average	\$515	\$679

\* Baselines & goals may change due to new data

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# Questions