CONNECTICUT HEALTHCARE INNOVATION PLAN



CT SIM Update: Achievements, Risks and Dependencies

Healthcare Innovation Steering Committee

June 11, 2015

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Our Journey from Current to Future: Components

CT SIM Component Areas of Activity

Transform
Healthcare Delivery
System

Build Population Health Capabilities

Reform Payment & Insurance Design

Transform the healthcare delivery system to make it more coordinated, integrate clinical and community services, and distribute services locally in an accessible way.

Build population health capabilities that reorient the healthcare toward a focus on the wellness of the whole person and of the community

Reform payment & insurance design to incent value over volume, engage consumers, and drive investment in community wellness.

Engage Connecticut's consumers throughout

Invest in enabling health IT infrastructure

Evaluate the results, learn, and adjust

SIM Components & Timeline: High-Level View

SIM Components & Initiatives	2015	2016	2017	2018	2019
Transform the Care Delivery System					
AMH (PTTF¹)					•
CCIP (PTTF)					•
Healthcare Workforce (University of Connecticut - UCONN)					•
Build Population Health Capabilities (DPH ²)					
Population Health Planning					
Prevention Service Centers (PSCs)					•
Health Enhancement Communities (HECs)					•
Reform Payment & Insurance Design					•
MQISSP (DSS ³)					•
Consumer Safeguards (EAC)					•
Quality Measure Alignment			<u> </u>		•
VBID (OSC ⁴)					•
Engage Consumer Stakeholders Throughout (CAB5)					•
Invest in Health Information Technology (DSS)					•
Evaluate Results, Learn, Adjust (UCONN)					•

¹ Practice Transformation Taskforce ² Department of Public Health ³ Department of Social Services ⁴ Office of the State Comptroller ⁵ Consumer Advisory Board

KEY: ----- Planning Implementation

SIM Components & Timeline: AMH & CCIP

TRANSFORM DELIVERY SYSTEM		20	15		2016			
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Advanced Medical Home (PMO)								
Establish milestones and standards for AMH								
Procure transformation support vendor for pilot								
Procure advanced networks and implement pilot								•
Procure additional transformation support vendors - Wave 1								
Issue RFA ¹ for Wave 1A practices (partial)								
Execute agreement with RFA selected practices					•			
Go live Wave 1A								-
Execute agreement with MQISSP Advanced Networks					3	/31		
Go live Wave 1B						7	//1	-
Clinical & Community Integration Program (PIMO)								
Develop program model and standards for CCIP					_			
Procure CCIP TTA ³ /LC vendor					-			
Negotiate MQISSP Advanced Network/FQHC ⁴ contracts Wave 1					3	/31		
Roll out Wave 1 TTA/LC						7	11	/1
Conduct 6-month survey of Wave 1 TTA/LC participants							11	
Source: PM Tool, Project Management Office (PMO) ¹ Request for Applications ² Learning Collaborative ³ Targeted Technical Assistance ⁴ Federally Qualified Health Center ⁵							Center 5	

Source: PM Tool, Project Management Office (PMO) 1 Request for Applications 2 Learning Collaborative 3 Targeted Technical Assistance 4 Federally Qualified Health Center

SIM Components & Timeline: Workforce Development

TRANSFORM DELIVERY SYSTEM		20	15			20	16	
Initiatives & Work Steps		Q2	Q3	Q4	Q1	Q2	Q3	Q4
Workforce Development (UConn Health)								
Engage CHW ¹ Consultant to develop plan as well as representation from CT Community Health Worker Assoc.			7/31/1 ●	5 8/31/15				
Develop inventory of existing and potential CHW workforce agencies.				◆ 12/31/1	.5			
Coordinate and attend meetings of CHW training organizations and employers			 9,	• ′ ′ /30/15				
Develop inventory of existing and potential CHW employer agencies			7/31/1	•				
Develop CT CHW Educational Advisory Board to provide guidance			👈	30/15				
Engage Evaluation & IT consultants		7/3:	• 1/15					
Hire Education & Development Specialist as Program Manager			8/	31/15				
Develop and implement community resource survey tool						Or	n-Going	
Develop marketing materials for stakeholders						Or	n-Going	
Develop curricular materials to support CHW workforce dvpt						Or	n-Going	
Collect and distribute CHW resources based on geographic availability as well as CHW utilization								· •
Identify, develop and implement community-based CHW placements and protocols for Apprenticeships through DOL ²						Oı	n-Going 	

¹ Community Health Worker ² Department of Labor Source: UCONN-PMO MOA

SIM Components & Timeline: Population Health

BU	ILD POPULATION HEALTH CAPABILITIES		20	15			20	16	
Init	iatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Poj	oulation Health Planning (DPH)		0.46						
	Hire core team staff & contract with consultants		6/3 •	30 7/30					
	Establish Population Health Council			7/30 - ●					
	Produce SIM customized state health assessment				10/31	/28			
	Identify public health priorities				12,				
	Conduct trend analysis, set improvement targets		_			1/25			
	Identify interventions; link w/other initiatives					1/25			
Pre	evention Service Centers (DPH)								
	Identify entities capable of providing services								•
	Identify funding sources & federal authority								
	Identify local needs & capacity to implement PSCs								•
He	alth Enhancement Communities (DPH)								
	Establish core HEC planning team and principles								
	Develop HEC MOA for DPH, DSS, PMO								
	Develop coordinated service model								
	Identify candidate HEC communities								

Source: PM Tool

SIM Components & Timeline: MQISSIP & Consumer Safeguards

REFORM PAYMENT & INSURANCE DESIGN		20	15			2016				
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Medicaid QISSP (DSS)										
Determine model requirements, quality measures, complete draft RFP¹/RFA				•						
Develop shared savings payment arrangement										
Develop care coordination PMPM ² (FQHCs)										
Obtain federal authority to implement MQISSP					•					
Finalize RFP and procure MQISSP wave 1 participants					•					
Negotiate contract with MQISSP wave 1 participants						• 7	/1			
Implement MQISSP Wave 1 ³								-		
Consumer Safeguards (PMO)										
Evaluate risks of and potential safeguards against under-service and patient selection										
Exchange ideas with MAPOC CMC, complete report on safeguards			•							
Establish priorities and work plan for Phase II				•						

¹ Request for Proposals

Source: DSS-PMO MOA, PMO, Chartis

² Per member per month

³ This timeline is based on a proposed 6 month extension for implementation of MQISSP Wave 1 that has not yet been approved by Center for Medicare & Medicaid Innovation (CMMI)

SIM Components & Timeline: Quality Measure Alignment

REFORM PAYMENT & INSURANCE DESIGN		20	15		2016				
nitiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Quality Measure Alignment (PMO)									
Care Experience Survey									
Choose care experience survey, finalize administration method									
Procure vendor to deliver care experience survey tool									
Identify attributed members and sampling frame				_	•				
Conduct survey (base year 2015)				_	•				
Conduct analysis & reporting of baseline performance to health plans						-	•		
Common Performance Scorecard			7/31						
Develop common quality measure set for use by commercial/Medicaid			- - •	12/	31				
Payers modify systems to produce claims-based measures				12/	31				
Payers negotiate contracts to include common quality measures									
Develop methods and infrastructure to disseminate scorecard									
Launch common performance scorecard across all payers									
Establish and roll out consumer education plan									
Enable performance scorecard analytics and identify care gaps									
Incorporate new national measures to adopt best practices									

SIM Components & Timeline: VBID

REFORM PAYMENT & INSURANCE DESIGN		20	15		2016				
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
VBID (OSC)			0./1						
Procure VBID consultant			9/1 ●						
Contract work begins		C /17	•-·						
Define proposed consortium composition		6/17 ●							
Develop VBID options					· •	•			
Recommend VBID design									
Launch VBID Product(s)									

Source: VBID work plan, PMO

SIM Components & Timeline: Consumer Engagement

ENGAGE CONSUMER STAKEHOLDERS (CAB)		20	15		2016				
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Coordinate consumer activity across all SIM Governance workgroups		•							
Define high level plans & goals for consumer engagement		•							
Procure consumer engagement coordinator			•						
Establish consumer portal on SIM website									
Establish communication plan and infrastructure for CAB/PMO consumer engagement									
Define detailed consumer engagement plan									
Conduct CAB quarterly public meetings and monthly workgroup meetings									
Conduct outreach and education								-	
Begin/ongoing targeted communications and quarterly virtual LC								-	
Conduct issue driven focus groups and listening tours									

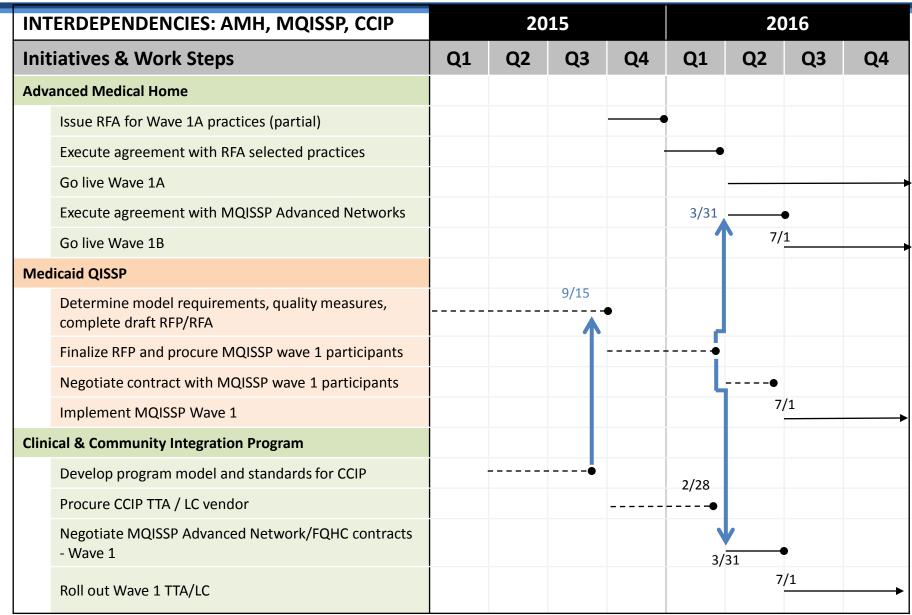
SIM Components & Timeline: HIT

SIM Components & Timeline: Evaluation

EVALUATE, LEARN, ADJUST		20	15		2016				
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Establish and commence Rapid Response Team		6/30 							
Develop core dashboard measures		4/30 - ●							
√ Develop data acquisition and storage protocols		5/15 - ●							
Establish baselines, populate cost, quality and outcomes dashboard		_		10/1					
Receive data for dashboard from DPH		6/30						•	
Receive data for dashboard from DSS		-						•	
Receive data for dashboard from payers		_						•	
Receive data for dashboard from APCD		_				-		•	
Compile or collect care experience survey data to establish statewide baseline, produce year 1 report									
Update dashboard with newly available data								•	
RFP for data collection vendor for physician survey						-		10/31 - ●	
Develop scope for physician survey								10/31 - -●	

Source: PM Tool

SIM Key Interdependencies: AMH, MQISSP, CCIP



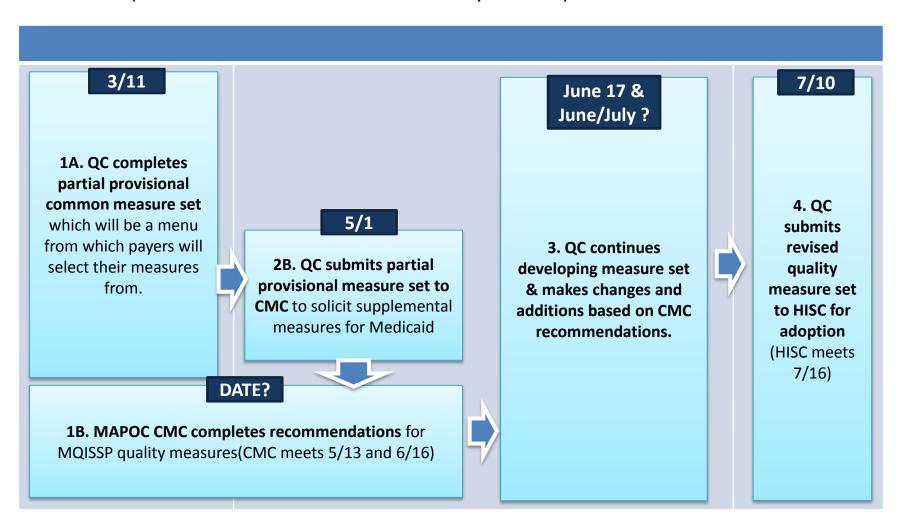
SIM Key Interdependencies: Quality Measure Alignment & HIT

SIM Key Interdependencies: Evaluation & APCD

INTERDEPENDENCIES: EVALUATION & APCD		20	15		2016			
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Program Evaluation								
Receipt of Data from DPH		6/30		11/1	2/1	5/1	8/1	
Receipt of Data from DSS		6/30		11/1	2/1	5/1	8/1	
Receipt of Data from APCD							8/1	
Receipt of Data from Insurance Payers		6/30		11/1	2/1	5/1	E /1	
Publication of Dashboard				10/1	1/1	€4/1	7/1	10/1
All-Payer Claims Database (Non-SIM)								
Data release policies and procedures approved						6/30		
APCD populated with data						6/30		

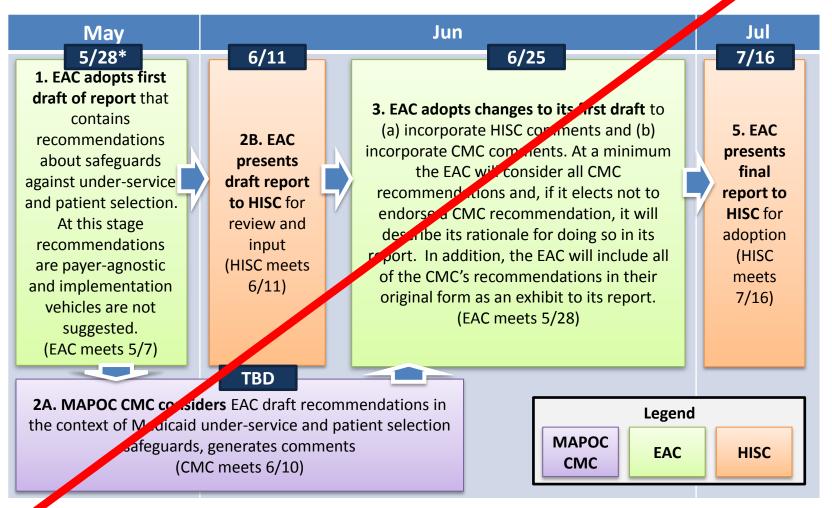
Quality Council (QC) Completion of Quality Measure Set—Interaction with HISC & MAPOC

Proposed Steps and Timeline for Quality Council and MAPOC CMC to Conduct SIM-MQISSP Planning Alignment (in Accordance with DSS-SIM Joint Protocol Adopted 2/24/15) – DRAFT FOR DISCUSSION



EAC Completion of Phase I Report – Interaction with HISC & MAPOC

Proposed Steps and Timeline for EAC and MAPOC CMC to Conduct SIM-MQISSP Planning Alignment (in Accordance with DSS-SIM Joint Protocol Adopted 2/24/15) – 5/7/15 DRAFT FOR DISCUSSION



^{*} The EAC may finalize its draft report and be prepared to circulate it to MAPOC CMC and HISC prior to meeting 5/28, which is intended to be a "no later than" date for finalizing the report.

Key Risks and Dependencies

SIM Initiative	Key Risks and Dependencies
АМН	Recruitment challenges
CCIP	Managing pace and complexity
CHW Initiative	
Health Information Technology	Finalizing quality measure set
MQISSP	• }
Quality Council	Timely receipt of Anthem and DSS base rate information and NCQA data is critical for Level 3 review in late June
Evaluation	 Delay in approval of release of funds Final changes to patient experience survey pending decisions by CMS