

**STATE OF CONNECTICUT
HEALTHCARE INNOVATION STEERING COMMITTEE**

**Meeting Summary
Thursday, October 16, 2014**

Members Present: Lt. Gov. Nancy Wyman (Chair); Patricia Baker; Jeffrey G. Beadle; Mary Bradley; Roderick L. Bremby; Patrick Charmel; Mehul Dalal (for Jewel Mullen); Anne Foley; Terry Gerratana; Bernadette Kelleher; Suzanne Lagarde; Alta Lash, Courtland G. Lewis; Robert McLean; Jane McNichol; Michael Michaud (for Patricia Rehmer); Frances Padilla; Thomas Raskauskas; Robin Lamott Sparks; Victoria Veltri; Thomas Woodruff

Members Absent: Catherine F. Abercrombie; Tamim Ahmed; Raegan M. Armata; Anne Melissa Dowling; Frank Torti; Jan VanTassel; Michael Williams

Meeting was called to order at 3:00 p.m.

1. Call to order

Committee members introduced themselves.

2. Public Comment

There was no public comment.

3. Minutes

Motion: to approve the minutes of the September 18, 2014 meeting – Victoria Veltri; seconded by Thomas Raskauskas.

There was no discussion.

Vote: all in favor.

4. Health Information Technology Council Update

Mark Schaefer presented the update on the Health Information Technology Council ([begins on page 3 of the meeting presentation](#)). Dr. Schaefer noted that he obtained clarification from the Consumer Advisory Board that members appointed to work groups as ex-officio members are non-voting. The Practice Transformation Taskforce, Equity and Access, and Health Information Technology workgroups each have one ex-officio member.

The program management office (PMO) re-opened the solicitation for additional provider representatives and the Personnel Sub-committee met on Wednesday (October 15) to review the nominations and make recommendations. The complete list of recommended participants is attached.

Motion: to accept the recommendations for Health Information Technology Council appointment – Thomas Raskauskas; seconded by Victoria Veltri.

Discussion: Jane McNichol asked about the Council on Medical Assistance Program Oversight (MAPOC) representative. Matt Katz will represent both the MAPOC and the CT State Medical Society. Bernadette Kelleher asked whether there would be an opportunity for another payer representative to join. Dr. Schaefer said yes.

Vote: all in favor.

5. PMO Update

Dr. Schaefer provided an update on PMO activities ([begins on page 5 of the meeting presentation](#)). The committee discussed MAPOC representation to each of the workgroups. Alicia Woodsby and Bonita Grubbs will serve on the Consumer Advisory Board. Mark noted that he is confirming the participation of a second physician (Dr. Andrew Selinger) on the Practice Transformation Taskforce. Senator Gerratana noted that Dr. Selinger has since confirmed that he can participate. The PMO will clarify the representation for the Equity and Access Council and will revise and redistribute the meeting presentation with the correct information.

The PMO is in the process of selecting a PMO consultant and should make an award by the end of the month. The PMO is also seeking OPM approval to begin hiring state funded positions.

Dr. Schaefer gave an update on the test grant. On September 26, CMMI requested an interview and sent additional questions. A video conference with CMMI was held on October 1st and responses to the questions were submitted on October 9th. Dr. Schaefer and others described the interview as positive. The PMO will share a list of participants to the committee.

Ms. McNichol expressed concerns about planning for Medicaid participation in SIM. She was concerned that the Care Management Committee did not meet in October. She said it was important that Medicaid and SIM move in sync. Dr. Schaefer related that, in speaking with Kate McEvoy, Medicaid Director, the CMC may establish a smaller workgroup process that can inform the full committee's work during its November meeting.

Victoria Veltri assumed the chair for the remainder of the meeting.

6. Physician Survey

Robert Aseltine and Paul Cleary, the SIM evaluation team, will conduct a physician survey. Dr. Aseltine gave an overview of the process ([begins on page 18 of the meeting presentation](#)). There are plans to follow-up with the physicians that do not complete the survey via telephone. Dr. Aseltine noted the lengthiness of the survey and said there is the goal to shorten it. The survey data will serve as a baseline with which to measure change over time. Committee members made a number of suggestions on ways to improve the survey.

- Reach out to primary care physician organizations to expand the reach of the survey;
- Include obstetrics and gynecology, as well as geriatrics, as primary care physicians;
- Ask if the physicians are using e-prescribing;
- Ask if they participate in Medicaid;
- Clarify whether they participate in Medicare or Medicare Managed Care;
- Include questions relating to behavioral health integration;
- Be clear in the purpose of the survey to help encourage participation;
- Include other members of the physician office, such as practice managers, who may be better equipped to answer questions regarding technology;
- Offer the ability to complete the survey online;
- In order to shorten the survey, narrow the survey's focus to gather information that is immediately needed with a follow up survey for more detail.

7. AMH Pilot

Dr. Schaefer reviewed the work to date on the AMH pilot proposal ([begins on page 30 of the meeting presentation](#)). The PMO has received feedback from both a sub-group of the Practice

Transformation Task Force and the Task Force as a whole. The PMO has also engaged with the Consumer Advisory Board and other consumer advocates whose feedback impacted the latest draft ([draft 6 of the Issue Brief found here](#)), which was distributed in hard copy at the meeting. The PMO will develop a revised time table for implementation. The goal is to have a vendor on board in December and participants enrolled by February.

The committee discussed patient engagement as part of the pilot. Alta Lash asked how the patient's point of view would be incorporated into the model. Robert McLean said that part of the NCQA recognition process involves practices picking a chronic disease and a related national standard for measurement and that patient engagement is a requirement of the process. Patricia Baker asked whether there were plans to align the metrics developed by the Quality Council with the work of the Practice Transformation Taskforce. Ms. Lash said the two groups should work in tandem. Dr. Schaefer agreed said they would look for ways to integrate each group's processes. He said it may not be possible, however, to integrate the Quality Council's work in time for the pilot. Thomas Raskauskas said the first part of the process is to develop the required capabilities. Measuring those capabilities comes later.

Frances Padilla asked how the physician survey would factor into the pilot. Dr. Schaefer said the two will operate in tandem with the combined results from both impacting future strategy. She also suggested including patients as part of learning collaboratives, much in the same way medical schools do. Dr. Schaefer said that process could be incorporated into the request for proposals. He said he was purposefully vague on the measurement of patient experience portion of the issue brief because he was unsure how that can best be achieved in the pilot. He said the potential vendor may have tools available to obtain rapid cycle information from patients. In light of time, he suggested continuing the discussion of patient experience in the pilot offline with the design group.

Motion: to approve the AMH pilot – Courtland Lewis; seconded by Thomas Raskauskas.

Discussion: none.

Vote: all in favor.

8. Adjourn

Motion: to adjourn – Jane McNichol; seconded by Patricia Baker.

Discussion: none.

Vote: all in favor.

Meeting was adjourned at 5:00 p.m.

Health Information Technology Council – Approved Membership

State Agency Representatives

Roderick Bremby – Department of Social Services
Vanessa Kapral – Department of Public Health
Michael Michaud – Department of Mental Health and Addiction Services
Mark Raymond – Bureau of Enterprise and Systems Technology
Josh Wojcik – Office of the State Comptroller

Provider Representatives

FQHC: Anne Camp – Fair Haven Community Health Center
Physician: Thomas Agresta – UConn Health Center
Alan Kaye – Advanced Radiology Consultants
Hospital/ACO: Ed Fisher – Yale New Haven Health System
Michael Hunt – St. Vincent’s Health Partners
Stephen O’Mahony – Norwalk Hospital
Craig Summers – Community Medical Group IPA
Moh Zaman – Hartford Healthcare
Other: Anthony Dias – CT Hospital Association
Matthew Katz – CT State Medical Society
Philip Renda – Community Health Center Association of CT

Health Plan Representatives

Mike Miller – Optum (United)

Consumer/Advocate Representatives

Crystal Emery
Jenn Whinnem
Patricia Checko
Ex-Officio – Theanvy Kuoch