

Consumer Advisory Council Meeting Minutes

Consumer Engagement and Outreach Standing Committee Meeting
December 17, 2020
4-5 PM

Meeting Date	Meeting Time	Location
December 17, 2020	4:00 – 5:00 p.m.	Zoom Meeting

Participant Name and Attendance

Velandy Manohar	X
Terry Nowakoski	X
Taylor Edelmann	X
Sone Phrommavanh	X
Daniel Ogbonna	X
Terry Gerratana (OHS)	
Leslie Greer (OHS)	
Dashni Sathasivam (HES)	

Meeting Location: <https://us02web.zoom.us/j/86704244356>

	Agenda	Responsible Person(s)
1.	Welcome	Velandy Manohar
	Call to Order The scheduled meeting of the Consumer Advisory Council Consumer Engagement and Outreach Standing Committee was held on December 17, 2020. The meeting was called to order at 4:03 PM on Zoom chaired by Velandy Manohar, Chair. Terry Nowakowski chaired the meeting.	
2.	Public Comment	Velandy Manohar
	There was no public comment.	
3.	Approve, 2020 Meeting Summary	Velandy Manohar
	The motion was made by Velandy Manohar and seconded by Taylor Edelmann to approve the minutes of the meeting of November 17, 2020. With a correction by Dashni S re: October minutes. Motion carried.	
4.	Update on LGBTQ Event and Discussion	Taylor Edelmann
	<ul style="list-style-type: none"> Taylor reported on the December 16th meeting of the LGBTQ work group with the 6 panelists who will participate in the event in February. Youth voice is essential, and this meeting focused on making all participants comfortable with their role. Topics include medical and behavioral health and housing. Dashni will send out more on facilitation questions and have the group talk about those, revise if they need to, choose a title (three offered but suggestions are welcome). We need biographies and head shots, too. Event planning is progressing well. Dashni and Taylor will have a meeting with Steven Hernandez of the Commission, as he has offered a co-sponsorship with the Commission. Have to find out how best to do that. Social Media connections will have a run through of the event a few days before the February 10th date. 	

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	<ul style="list-style-type: none"> • Velandy Manohar asked Sone about his community and Daniel, too and talk to Taylor and coordinate. Sone will talk to potential attendees in his community. He'll talk to Taylor. Daniel will follow-up, too. • Terry Nowakowski stated the (Housing)Partnership has wide distribution and willing to send out a blurb to those folks. Taylor will develop a message/blurb. • These items should be finished in the first or second week of January. Dashni agrees they should be finalized with the title and have a flyer with graphics and blurb by then. • Terry Gerratana will speak with the Communications Unit at OHS about this event. • Velandy Manohar agrees youth homelessness and other issues very important. He asked about possibility of CEUs for organizations and professionals. Probably not feasible at this point. Perhaps we can recommend in the report doing something like this in the future. Terry Nowakowski recommended getting the CT Women's Consortium as a partner in on this or another agency that does training. Terry N. said she knows Collette Anderson who may be able to help. Dashni pointed out that Robin(one of the panelists) said these kinds of actions (CEU eligible) should be set 8 weeks before. So, getting new or additional components could be challenging or difficult. Looking at the event, Dashni said it could be something that is policy oriented for legislators or others but will need to establish CEUs well in advance of event. (at least 8 weeks). • V. Manohar asked are we meeting with legislators about long term care: Terry G. will speak with Bob Krsyz about tailoring letter we sent to Mathematica to task force participants. Terry G. said OHS can send a letter based on Mathematica communication. We did get feedback from DPH and Mathematica for submission. They thanked us for CAC input. • Terry G. spoke on importance of consumer engagement and how it is used in developing policy and programs. Important that those who are on the advisory council have community connections and represent the consumer voice.
Discussion on Future Events	Velandy Manohar
	<ul style="list-style-type: none"> • V. Manohar would like to identify a second event. • Suggestions include first generation immigrants and what barriers they face. • Sone spoke about challenges in long term care, especially cultural differences and specifically no one in long term care workforce who look like members in Asian community. Long term care can be a very scary place, especially for first generation immigrants. Contacts with someone who look or speak or have cultural similarities are essential. The food is foreign to these individuals. • V. Manohar brought in Covid-19 and attacks on Asian community: Does Sone have any experience or have heard about these attacks? Sone has heard about harassment. Dr. Manohar outlined a variety of places like public transportation where these attacks have occurred. Attacks are verbal and physical. • V. Manohar was asked to find articles or data about these attacks. Sone stated there needs to be education about care of Asians in nursing homes and especially on children who considered this placement for elderly relatives. Right now, the younger generations feel pressured to take care of their parents instead of placement in nursing home. • Terry G introduced future work with OHS by the CAC to develop three listening sessions in the next few months on the Connie consent policy. • She outlined the process and requests for outreach in communities. Terry described those in communities, like those effected by domestic violence, who should be consulted for input to how this policy will function. • V. Manohar asked for a review of the HIE consent process.

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	<ul style="list-style-type: none"> • Daniel Ogbonna asked some questions about breeches in HIE but supports having a state HIE. Daniel also commented on the nursing home provision of care and comfortability for people of color and different cultures. • Some had questions about the HIE. He asked if it includes both medical and mental health, which it does. Dashni explained that behavioral health is handled differently. • It is essential that the CAC help in reaching out to everyone who may be affected by the policy. Dr. Manohar reviewed the process and encouraged the CAC standing committee to participate in these listening sessions. Taylor will reach out to some of the panelists about this issue. Taylor emphasized capturing SOGI data, especially when names change, and pronouns change. Dr. Manohar raised two questions that CAC members should consider : 1. What would you have as regulations? What kind of consent policy is necessary/needed and 2. Who can you reach out/invite to voice their concerns? 	
6.	Adjournment	Velandy Manohar
	The meeting adjourned at 5:15 PM.	

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