

## Consumer Advisory Council Consumer Engagement and Outreach Standing Committee Meeting Meeting Minutes

November 17th, 2020

Meeting Date	Meeting Time	Location	
November 17, 2020	4:00 – 5:00 p.m.	Zoom Meeting	

#### Participant Name and Attendance

·					
Adrienne Benjamin	Х				
Alan Coker	Х				
Robert Krzys	Х	Soneprasith Phrommavanh	Χ		
Velandy Manohar	Х	Taylor Edelmann	X	Daniel C. Ogbonna	
Terry Nowakowski					
Others Present					
Dashni Sathasivam (HES) Laura Morris (OHS					
Terry Gerratana (OHS) Leslie Greer (OHS)		Leslie Greer (OHS)			
		Tekisha Everette (HES)			

### Meeting Information is located at:

	Agenda	Responsible Person(s)			
1.	Welcome	Dr. Velandy Manohar			
	<b>Call to Order</b> The Consumer Engagement and Outreach Standing Comm at 4:03 PM.	ittee was called to order via Zoom			
2.	Public Comment	Dr. Velandy Manohar			
	There was no public comment.				
3.	Aproval of September 9 <sup>th</sup> Minutes	Manohar/Benjamin			
	The approval of the minutes of the meeting of September 9, 2020 . A motion was made by Dr. Manohar and seconded by Adrienne Benjamin.				
4.	Update on Consumer Engagement OHS	Laura Morris			
	<ul> <li>Laura introduced Tekisha Everette from HES to present some of the consumer engagement work she and OHS have been working. They include the Connie and reaching out to about 15 different groups. They will report and get feedback on this health information exchange. HES is also working with OHS on the cost growth benchmark primary care target spending component. This also includes Bailit Health. Work continues on the HIE consent policy and regulations that will be implemented. There is a good amount of public consumer engagement on this and will continue over the next year.</li> <li>This and other work will need the help of the Consumer Advisory Council and this standing committee. The Consumer Engagement and Outreach Standing committee can assist in setting up listening sessions and putting together and reaching out to groups around the state. Laura has</li> </ul>				



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a work plan for this that she will share with the committee. She would like approx. 2-3 listening groups a month. 10-12 people per session would be ideal.

- In 2021 there will be many more opportunities for consumer engagement.
- Dashni added these would be 90 minute sessions and participants would receive \$25.00 gift cards.
- This is an interitive process: questions and feedback will add to the evolution of the projects.
- Laura asked if anyone at this standing committee meeting knows of organizations to co-host these events. There will be advertising materials and help for people to attend these sessions.
- There was a question about funding for the Connie and when it will be operational? The Connie
  is looking at various types of funding and cost management. The Connie should be operational
  in early 2021.
- Laura continued in asking the CAC and this standing committee to organize a list of those who can participate in the listening sessions. Some suggestions include the IDD community, rare diseases, LGBTQ, young and older adults, faith based communities, Connect, Ministerial Health Fellowship, etc. Dr. Manohar suggested Sone could help with Asian/Khmer Health communities.
- Laura suggested scheduling these meetings between December and January.

#### 5. Update on LGBTQ Event

#### Taylor Edelmann

- Taylor reports that things have slowed down a bit. Taylor is still organizing panelists and inquiring about a stipend for them. The True Colors director is leaving and this has caused some delays and uncertainity with their participation. Taylor met with Rep. Raghib Allie-Brennan about the health network bill coming up this legislative session and to get some feedback on the proposed event sponsored by OHS CAC. He said the bill did pass the Senate and the Governor signed the bill.
- Robin (Last name) would be a good speaker on LGBTQ youth and issues. Adrienne Benjamin will contact her.
- The work group needs to develop a contact list to notify about the event in Febrary.
- Next meeting is November 30th

#### 6. Nursing Homes/Long Term Care and Covid 19

#### Robert Krzys

- Bob declared that an event is unnecessary on the long term care and Coivd 19 issue. He pointed out there is a lot of work being carried out by the special task force involving the executive and legislative branch. He suggested a collaborative approach between the CAC and this group.
- Dr. Manohar agreed with Bob and would recommend we transition from the phase we were engaged in during the time Consultants were working on their findings and recommendations and collaborate as best we are able to with the Committee to be able to contribute to the Legislative proposals they will be able to propose for hearings and final disposition.
- The task force meets every Thursday morning at 10 AM. They will be through with their work sometime in December/early January.
- Alan Coker agreed with this approach.



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	<ul> <li>We will send out a letter or other communication to this task force and re-state our concerns as in the letter to Mathematica. We will thank the task force for the important work they are doing.</li> <li>A motion was made by Bob Krzys to move on to focus on a collaboration with the task force on nursing home and long term care. Seconded by: <ul> <li>and approved.</li> </ul> </li> </ul>		
7.	New Business/Announcements Dr. Velandy Manohar		
	<ul> <li>Dashni will send out a Doodle poll to everyone to set a date for a December meeting of the CE</li> <li>&amp;O standing committee</li> </ul>		
8.	Adjournment		
	Dr. Manohar adjourned the meeting around 5:05 PM.		

