

Consumer Advisory Council Meeting Minutes March 8, 2022

Meeting Date	Meeting Time	Location
March 8th, 2022	3:00 – 4:00 p.m.	Zoom Meeting

Participant Name and Attendance

Participant Name and Attendance					
SB Chatterjee	X	Ann R. Smith	X	Stephanye R. Clarke	X
Terry Nowakowski	X	Peggy Lampkin	X	TJ Michalski	X
Velandy Manohar	X	Andre L. McGuire	X	Marlyn Coriano	X
Soneprasith Phrommavanh	X	Richard Albrecht	X		
Denise Perez	X	Sarah Darer	X		
Others Present					
Laura Morris (OHS)					
Leslie Greer (OHS)					
Evelyn Mantilla (Grossman Solutions)					
Andrew Grossman (Grossman Solutions)					

Meeting Information is located at: <https://portal.ct.gov/OHS/SIM-Work-Groups/Consumer-Advisory-Board>

	Agenda	Responsible Person(s)
1.	Welcome	Terry Nowakowski
	Call to Order. The scheduled meeting of the Consumer Advisory Council (CAC) was held on Tuesday, March 8th via zoom. The meeting convened at 3:05 p.m. Terry Nowakowski chaired the meeting. Roll call was taken of the members and guests. Each participant had an opportunity to introduce themselves.	
2.	Public Comment	Terry Nowakowski
	No public comment was raised	
3.	Approval of the February 15, 2022 Minutes Meeting Summary	Terry Nowakowski
	<ul style="list-style-type: none"> A motion was made by Velandy Manohar and seconded by SB Chatterjee to approve the minutes of the Consumer Advisory Council meeting of February 15, 2022. Motion carried. 	
4.	Review and discussion of Primary Care Roadmap and Engagement and process moving forward	Terry Nowakowski
	<ul style="list-style-type: none"> OHS, with our contractor Grossman Solutions is working on creating a simplified version of the Primary Care Roadmap PowerPoint presentation. We are particularly working on editing the language such as to be understood by the general public The Primary Care Roadmap was presented to the CHW Advisory Body which generated excellent discussion and another possible engagement. Along with Grossman Solutions, we have identified a list of groups and agencies across the state and we are getting ready to begin reaching out to them. 	

Consumer Advisory Council Meeting Minutes March 8, 2022

- Evelyn Mantilla of Grossman Solutions has heard from the following CAC members in relation to creating new outreach opportunities. She will follow up with each:
 - Marlyn Coriano
 - Denise Perez
 - Peggy Lampkin
- There was discussion about how OHS would like to engage with as many CAC members as possible to see if they would like to host a listening session. The OHS team, with Grossman Solutions will do the legwork and will handle logistics. It is expected that Kelly and others from her team will be the presenters as the subject matter experts.
- Chairwoman Terry Nowakowski spoke about the differences in primary care access among different demographics. She noted that one of the groups with very low primary care is African American males. She called on Pastor André McGuire to discuss the possibility of meeting with members of his church. Pastor André McGuire indicated that he is active as a Vice President of the New Britain Ministerial Alliance. He can discuss this effort with the President of the Alliance and look into engaging them first, then engaging the various congregations. Evelyn Mantilla of Grossman Solutions will reach out to Pastor McGuire to put this idea in motion.
- SB Chatterjee shared a link to an article by the CT Health Policy Project that highlights a letter that was submitted by 25 advocacy organizations, urging legislative leaders to oppose the Primary Care Roadmap.
- Chairwoman Terry Nowakowski indicated that she includes social work in her definition of Primary Care, therefore including behavioral health, and she inquired as to other's opinion on what is included. There was discussion about the fact that we have some centers that follow a PCMH (Primary Care Medical Home) model and include social work in their services. It was also indicated that the Primary Care Roadmap is looking at various payment models to also include Community Health Workers.
- A question was posed as to whether the listening sessions in the community will be conducted virtually or in person. For the time being, sessions will be conducted virtually. There is some interest among the CAC members to attend any preliminary session to observe.
- Another question was posed regarding the level of language that will be used in the listening sessions and the Council was assured that we are working on preparing our presentations in plain language, written for the understanding of the general public.
- Chairwoman Terry Nowakowski discussed Community Care Teams and offered to contact someone at Middlesex Hospital to explore engagement opportunities. Denise Perez also offered to contact someone at CMHA in New Britain who is on a CCT team.
- Laura Morris confirmed that the Primary Care Roadmap includes behavioral care as well as Community Health Workers. It also works towards finding a reimbursement mechanism for Community Health Workers.
- Grossman Solutions is committed to working with individual CAC members to facilitate listening sessions, including handling all logistics.
- Laura Morris of OHS indicated that this will be an iterative process, to include going back to each group to show how the model is evolving as a result of their feedback.
- Stephanye Clarke inquired as to whether listening sessions have ever been held in person and if food and childcare was provided. Laura Morris responded that food was provided prior to the pandemic. OHS funding is not allowed to be used for food, but we write grant applications to

Consumer Advisory Council Meeting Minutes March 8, 2022

	<p>secure such funds. Also, there are dollars available to provide stipends for people’s participation. Ann Smith, of AFCAMP shared that in the past, for in-person sessions, they have provided transportation, food and sometimes gift cards.</p> <ul style="list-style-type: none"> Denise Perez asked about whether the framework of the Primary Care Roadmap may overlap with some of the existing billable services that are covered under Medicaid at Community Health Centers. Laura Morris indicated that she would pose that question to Kelly Sinko, the Director of Health Innovation. Dr. Velandy Manohar inquired as to whether there may be a model that includes reimbursement to behavioral health provider for consulting with school-based clinics when they have cases that require such attention. Laura Morris indicated that school-based clinics are generally funded through the Department of Public Health and that the Primary Care team is working to incorporate them into the proposed model. TJ Michalski offered to work through The Village to identify groups in their programs that we can engage. Chairwoman Nowakowski also suggested we work toward addressing the homeless community through organizations like Journey Home. Dr. Manohar also suggested we reach into the community of domestic violence survivors. Ms. Nowakowski committed to reach out to CCADV (Connecticut Coalition Against Domestic Violence). Laura Morris indicated that the Community Health Worker Advisory Body is working on incorporating training on intimate partner violence, through CCADV. Pastor André McGuire suggested that we also contact the Salvation Army because of their work on human trafficking. Stephanye Clarke reminded the group that, as listening sessions come together, that we be sure to notify the members of the CAC so they may attend and observe. Laura Morris suggested that we may benefit from having members of the CAC observe the new presentation that is being prepared to be used in listening sessions. 	
5.	Update from Chairs, Terry Nowakowski & Adrienne Benjamin	Terry Nowakowski & Adrienne Benjamin
	<ul style="list-style-type: none"> Chairwoman Terry Nowakowski committed to be in contact with CAC members that have offered to identify groups for us to talk to. 	
7.	Announcements/New Business	Terry Nowakowski
	<ul style="list-style-type: none"> There are no new announcements or new business 	
8.	Adjournment	Terry Nowakowski
	<ul style="list-style-type: none"> Velandy Manohar moved to adjourn the meeting. Richard Albrecht seconded. Motion carried. The meeting adjourned at 4:00 PM. 	