



Mail Address:
PO Box 340308, Hartford, CT 06134

Administrative Location:
410 Capitol Avenue, Hartford, CT 06106

December 20, 2018

Soneprasith Phommavanh
Lao Association of CT
5 Fawn Trail
Old Saybrook, CT 06475

Dear Soneprasith Phommavanh:

After a careful review of all applications, we regret to inform you that you were not selected at this time as a Consumer Representative to the OHS Consumer Advisory Board. Yours was one of many outstanding applications that we received for a single opening. However, because you scored so highly in the review, you have been recommended as an Alternate. This means that if a current Consumer Representative to Consumer Advisory Board is not able to serve in the next year, you could be appointed without an additional application. Please let us know if you are interested in serving as an Alternate.

The mission of the Board is to provide advice and ongoing guidance to the Office of Health Strategy SIM Healthcare Innovation Steering Committee, which is responsible for overseeing this initiative in the coming years.

Our goal is to transform our health system with the triple aim of improving health while eliminating disparities, improving healthcare quality and reducing costs. This historic project will focus on transforming primary care, mobilizing our communities in the pursuit of continuous health improvement and empowering consumers to play a central role in managing their health and healthcare. Our framework for achieving this goal is outlined in Connecticut's [State Innovation Model \(SIM\) Test Grant Application](#).

I greatly appreciate your involvement in the State Innovation Model Initiative. Welcome and I look forward to working with you soon!

Best Regards,

Victoria Veltri
Executive Director, Office of Health Strategy

SAEPRASITH
860 9 510 1234
860 523-8340



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December 20, 2018

Taylor Edelmann
Optimus Health Care
8 Topstone Drive
Bethel, CT 06801

Dear Taylor Edelmann:

After a careful review of all applications, we regret to inform you that you were not selected at this time as a Consumer Representative to the OHS Consumer Advisory Board. Yours was one of many outstanding applications that we received for a single opening. However, because you scored so highly in the review, you have been recommended as an Alternate. This means that if a current Consumer Representative to Consumer Advisory Board is not able to serve in the next year, you could be appointed without an additional application. Please let us know if you are interested in serving as an Alternate.

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Victoria Veltri
Executive Director, Office of Health Strategy

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Office

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Collector: Web Link 2 (Web Link)
Started: Tuesday, November 27, 2018 10:36:43 PM
Last Modified: Tuesday, November 27, 2018 10:56:10 PM
Time Spent: 00:19:26
IP Address: 174.62.162.230

Page 2: CAB Member Application

Q1 Contact Information

Name	Taylor
Organization (If Applicable)	Optimus Health Care
Address	8 Topstone Drive
City/Town	Bethel
State/Province	CT
ZIP/Postal Code	06801
Email Address	taylor.edelmann@gmail.com
Phone Number	2039425411

Q2 What does healthcare reform mean to you?

To shape healthcare to the needs of the people who utilize it.

Q3 Describe an experience in which you advocated for yourself, a family member, or a community member for improved healthcare.

One of my patients was due to have eye surgery but was extremely nervous because he was already blind in one eye and thought he might lose his vision entirely. The surgeon told him he would be discharged the same day, however, the patient did not have any family or friends to help him out. I advocated on his behalf to get a stay in a short-term rehabilitation facility to give him peace of mind.

Q4 Describe your experience using the healthcare system, including, if you wish, health conditions that affect you. If you work as an advocate please describe your experience working on behalf of others.

As a transgender individual it has been a challenge to find a PCP who truly comprehends the needs of the LGBTQ population. Fortunately, I was able to connect with a provider after working in my field for a few years. Many providers have not been trained to care for this population and many patients feel those effects. In terms of the LGBTQ patients I work with, I have noticed that it is extremely difficult for transmasculine patients to find a gynecologist they are comfortable with.

State Innovation Model Consumer Advisory Board

Q5 What would you bring to healthcare reform discussions and how would your participation contribute to the overall process of improving healthcare?

I would be bringing a ground level approach to the discussion and a great deal of insight in regard to special populations i.e. LGBTQ and Ryan White. These populations are often overlooked and not given the attention they require so I believe it would prove useful to have my input. I have a vast knowledge of the resources available to these populations across the state and am aware of the various barriers that keep these patients from accessing quality care.

Q6 Please describe the health coverage experience that you would bring to the process regarding public or private health. For example, Medicare, HUSKY (Medicaid), Access Health CT or commercial insurance.

I personally have commercial insurance, but see Medicare and Medicaid patients on a daily basis. I'm familiar with the application processes and know the services covered for each insurance type. I work closely with our Financial Counselor who processes all of our sliding scale and Access Health CT applications since a great deal of our patients need assistance navigating the process.

Q7 Who do you work for and in what capacity?

I work for Optimus Health Care as a Community Health Worker and a Ryan White/LGBTQ+ Outreach Worker. I strive to provide patients with the support and resources they need in order to address their social, mental, and physical needs.

Q8 Do you have a possible conflict of interest? By conflict of interest we mean that you, or your employer, or your immediate family members could possibly benefit from the outcome of the decision process, financially or otherwise.

No

Q9 By serving as a member of the CAB, you will be expected to attend one two-hour meeting every month. Work assignments, emails and phone calls may be required between meetings. Are you able to devote the time necessary to be an active participant?

Yes

Q10 Describe your racial/ethnic background (optional).

White (not of Hispanic or Latino origin)

Q11 Would you like us to keep your application on file for consideration for other openings? Applications may be kept for one year.

Yes