

STATE OF CONNECTICUT
State Innovation Model
Consumer Advisory Board

Meeting Summary
June 12, 2018

Meeting Location: CT Behavioral Health Partnership, 500 Enterprise Drive, Suite 3D, Hartford Room, Rocky Hill

Members Present: Jeffrey Beadle; Kevin Galvin; Rev. Bonita Grubbs via conference line; Linda Guzzo; Stephen Karp; Robert Krzys; Theanvy Kuoch; Velandy Manohar; Arlene Murphy; Jason Prignoli; Kelly Ray; Denise Smith

Members Absent: Alan Coker; Alice Ferguson; Nanfi Lubogo; Terry Nowakowski; Ann Smith

Other Participants: Lesley Bennett; Mary Boudreau; SB Chatterjee; Claudine Constant; Elizabeth Courtney; Faina Dookh; Grace Damio; Marcia DuFore; Tekisha Everette; Leslie Greer; Susan Kelley; Sharon Langer; Robin Lamott-Sparks; Hope Plavin; Dashni Sathasivam; Mark Schaefer; Shiu-Yu Schiller; Jan VanTassel; Victoria Veltre

Arrival and Lunch Gathering

Welcome and Introductions

The meeting was called to order at 12:17 p.m. Arlene Murphy and Kevin Galvin co-chaired the meeting.

Members and other participants introduced themselves.

Public Comment

SB Chatterjee provided a public comment. He said he attended the Healthcare Cabinet meeting today, which is under LG Wyman's umbrella. He said LG Wyman's tenure is coming to a close and she has done a wonderful job. Mr. Chatterjee suggested for CAB to send a thank you note or card and mentioned he is working on one as well.

Approve May 8th Meeting Summaries

Motion: to accept the minutes of the May 8, 2018 Consumer Advisory Board Meetings – Kevin Galvin; seconded by Denise Smith.

Discussion: There was no discussion.

Vote: *All in favor.*

Mr. Galvin thanked the consumer representatives for all of the work that they do in the various workgroups.

Ms. Everette facilitated the meeting and reviewed ground rules for the meeting.

Office of Health Strategy Overview

Discussion Topic: How to ensure meaningful consumer participation in Primary Payment Reform

- Ms. Veltre provided the Office of Health Strategy (OHS) Overview.

- The Office of Health Strategy contains the State Innovation Model (SIM), Health System Planning (HSP), and Health Information Technology (HIT).
- There is interest for CAB to take on the role of advising the entire OHS beyond the SIM work because there is a lot of work that they will need input on.
- The Board discussed the OHS overview and what it means to be advising OHS.
 - It was suggested that CAB look at who, where, and when they are getting information from as CAB's role expands with OHS.
 - There was a suggestion to make sure meetings and information of the CAB are public and accessible.
 - It was noted that as a principal, CAB representatives do not view themselves as the voice of consumers but to amplify the voice of consumers. CAB is seen as a bridge to connect the work of consumer representatives in the various work groups.
 - There was a suggestion to be watchful and alert of things that are happening in the healthcare environment. It is suggested to bring resources from others to the table.
 - It was mentioned that having a visual of the consumer representatives in the SIM process would be helpful. There was a question of how the feedback loop circulates.
 - It was noted that the feedback loops were discussed a year ago at the Community Catalyst meeting.
 - It was mentioned it is important that the role of the advisory group is clear and there is an understanding of the process at the beginning.
 - The Board also discussed purpose, relevance and accountability. There was a question of the strategic plan for OHS and the purpose of the CAB in informing the plan.
 - There was a question of what is the driving force to ensure that the consumer voice is not just heard but that changes are made. It was noted that there is a difference between advisory and leadership.
 - It was suggested for there to be description and review of what has worked and hasn't worked over the course of CAB to inform going forward.
 - It was mentioned that there is a difference between advisory and activism. It was suggested to look at what context can CAB act and the constrictions to CAB's role on topics that effect access of care within the state.

Primary Care Modernization (PCM) Overview

Discussion Topic: How to ensure meaningful consumer participation in Primary Payment Reform.

- Mark Schaefer provided a brief overview of the Primary Care Modernization Initiative.
- Dr. Schaefer acknowledged Lesley Bennett and Dr. Elsa Stone for leadership and presenting at the January Steering Committee meeting from a personal perspective.
- The Primary Care Payment Reform (PCPR) report was published and public comments were received.
- The comments were put together and a process laid out the concerns.
- There were changes made to the PCPR report based on some of the comments.
- The Board had a panel discussion from consumer advisors involved in the process.
 - The panelist included Robin Lamott-Sparks, Jan VanTassel, Lesley Bennett, and Arlene Murphy.
 - There was a question of how to operationalize and obtain substantive information.
 - Members discussed the sufficient amount of potential listening sessions over the next few months and who would be the groups and entities for outreach.
 - It was suggested that a list be created for outreach from the discussion.

- There was a discussion about having significant consumer representation on the advisory groups.
 - It was suggested that the advisory diagram will be emailed to members for feedback thru small group phone calls on how to increase connectivity.

Health Enhancement Communities (HEC) Presentation

- Hope Plavin, from Health Management Associates, presented on the HEC initiative.
 - Faina Dookh is the co-lead for the HEC initiative along with Dr. Mario Garcia.
 - The HEC initiative's work is in an early stage.
 - It was noted that there were four reference communities picked through a competitive process in the state.
 - North Hartford, Waterbury, Norwalk, and New London will be involved in the planning process at the state level and they will engage their stakeholders.
- It was suggested that the HEC representatives come back for a question and answer session.

Next Steps

- Ms. Everette reviewed the next steps.
 - There will be phone calls with members for a deeper dive on the connectivity topic.
 - The notes from today's meeting will be summarized to create some key themes.
 - There will be a forthcoming HEC webinar, the date will be determined.
- The next CAB meeting is scheduled for July 10, 2018.

Motion: to adjourn the meeting – Kevin Galvin; seconded by Jeffrey Beadle.

Discussion: There was no discussion.

Vote: All in favor.

The meeting adjourned at 3:32 p.m.