

STATE OF CONNECTICUT
State Innovation Model
Consumer Advisory Board

Meeting Summary
March 6, 2018

Meeting Location: The Lyceum, Conference Room A, 227 Lawrence Street, Hartford

Members Present: Jeffrey Beadle via conference line; Kevin Galvin; Linda Guzzo; Robert Krzys; Theanvy Kuoch; Nanfi Lubogo; Velandy Manohar; Arlene Murphy; Denise Smith

Members Absent: Alan Coker; Alice Ferguson; Rev. Bonita Grubbs; Stephen Karp; Terry Nowakowski; Ann Smith

Other Participants: Tekisha Everette; Leslie Greer; Mark Schaefer; Shiu-Yu Schiller; Quyen Truong

1. Call to Order

The meeting was called to order at 1:03 p.m. Arlene Murphy chaired the meeting. Members and other participants introduced themselves.

2. Public Comment

There was no public comment.

3. Approve February 6th Meeting Summary

Approval of the meeting summary was deferred to later in the meeting. It was determined a quorum was not present. The Board proceeded to item 7, Consumer Engagement Activities, on the agenda.

7. Consumer Engagement Activities

- Mr. Galvin provided an update on the upcoming events.
 - The event with the Muslim Faith Community will be in Berlin on April 14th.
 - The application for the Muslim Faith Community is in process and will be shared electronically with everyone.
 - Other upcoming events include the Caribbean event, Caregiver event, and Housing forum.

8. Updates

- **HCC Prescription Drug Workgroups**
 - Ms. Murphy presented the update on the Health Care Cabinet (HCC) Prescription Drug Workgroup.
 - There are consumer representatives on the HCC.
- **Primary Care Payment Reform**
 - Practice Transformation Task Force Recommendations are out for public comment.
 - Primary Care Payment Reform is one of the most important issues that SIM is considering.
 - It was mentioned that doubling amount of money that goes to primary care to make it more flexible and have primary care be relationship-based requires Medicaid and Medicare participation.

It was determined a quorum was present. The Board revisited the approval of minutes.

3. Approve February 6th Meeting Summary

Motion: to accept the minutes of the February 6, 2018 Consumer Advisory Board Meeting – Velandy Manohar; seconded by Kevin Galvin.

Discussion: There was no discussion.

Vote: All in favor.

4. Approval of Proposed Consumer Representative Applications and Outreach Strategies

Youth CAB Member; Adult CAB Member; Quality Council Consumer Representative

- Ms. Truong presented on the proposed youth CAB member, adult CAB member, and Quality Council representative applications. Members reviewed and discussed the applications.
 - There was a suggestion to put the various ways to apply all in one place.
 - It was mentioned that there should be three ways to options to apply but the first choice should be online.
 - There was a question as to why the young adult (YA) application is so different from the others. It was noted that the YA application is based on feedback from UConn students, MCC students, and young adults at KASA.
 - Concern was raised regarding whether the first question on the YA application would be a bit intimidating. Members agreed to change the order of the questions.
 - There was a suggestion for people applying under the age 18 to have a parent's signature for consent. Members agreed.
 - It was noted that CAB will recommend one adult consumer representative and an alternate.

Motion: to approve the Youth CAB member application, the Adult CAB member application, and the QC consumer representative application with edits – Kevin Galvin; seconded by Nanfi Lubogo.

Discussion: There was no discussion.

Vote: All in favor.

5. Proposal to Establish a Resources and Reports Section to CAB Webpage and Discussion of Other Web Strategies

- There was thought to have a compendium but members decided against it.
- It was proposed to have a Resources and Reports section on CAB's webpage.
 - Members talked about other ideas for the webpage. There was a suggestion for the webpage to be user friendly and visually pleasing.
 - Other web strategies include having video testimonials on the landing page and for YA to talk about their experiences.
 - There was a suggestion for a web presence subcommittee to be formed. Please let the co-chairs know if anyone is interested in being on the subcommittee.
 - Nanfi Lubogo and Kevin Galvin volunteered to be on web presence subcommittee.

Motion: to have the resources and reports section on the CAB webpage – Kevin Galvin; seconded by Denise Smith.

Discussion: There was no discussion.

Vote: All in favor.

6. Consumer Advisory Board Co-Chair Recommendation

- Ms. Murphy expressed her CAB Co-chair recommendation and asked for everyone's input.

Motion: to approve Kevin Galvin as the Consumer Advisory Board's Co-Chair – Linda Guzzo; seconded by Nanfi Lubogo.

Discussion: There was no discussion.

Vote: All in favor.

7. Consumer Engagement Update

The Consumer Engagement Update was provided earlier in the meeting.

8. Updates

- **2018 Race Ethnicity Language Data Initiative**
 - Ms. Everette, of Health Equity Solutions, spoke about the Race Ethnicity Language (REL) Data Initiative.
 - It was mentioned that REL Data Initiative proposal says that any agency collecting data should do it in a uniform way to allow data to be exchanged and shared.
 - Ethnicity groups and categories should be expanded.
 - Certain data should be made public and easily accessible.
- **Transportation Issues**
 - Members received the Transportation Issues Grid in the meeting materials packet.
 - There are two specific action items identified on the transportation issues grid:
 - There will be a question going to the Department of Social Services regarding status of transportation barriers and whether a change in the contractor.
 - There will be a hearing on fare increases regarding whether it will affect people with disabilities.
 - Ms. Lubogo suggested putting "CT KASA" instead of "KASA Youth Summit" on the grid.
- **SIM Updates** – There were no questions or discussion about SIM Updates.

9. Next Steps and Other Business

- The next CAB Planning meeting is scheduled for April 3, 2018 and the next full CAB meeting is scheduled for April 10, 2018.
- There will be a large strategic planning meeting in June.
- Members should keep an eye out for additional information on the Muslim Faith Community event.

Motion: to adjourn – Arlene Murphy; seconded by Nanfi Lubogo.

Discussion: There was no discussion.

Vote: All in favor.

The meeting adjourned at 2:41 p.m.