

STATE OF CONNECTICUT
State Innovation Model
Consumer Advisory Board

Meeting Summary
February 6, 2018

Meeting Location: The Lyceum, Conference Room A, 227 Lawrence Street, Hartford

Members Present: Jeffrey Beadle; Alice Ferguson; Kevin Galvin; Linda Guzzo; Stephen Karp; Theanvy Kuoch; Nanfi Lubogo; Velandy Manohar; Arlene Murphy; Terry Nowakowski; Ann Smith via conference line

Members Absent: Alan Coker; Rev. Bonita Grubbs; Robert Krzys; Denise Smith

Other Participants: Evan Dantos via conference line; Tekisha Everette; Jenna Lupi; Fernando Morales; Michelle Morgan; Laura Morris; Christine Nguyen-Matos; Shiu-Yu Schiller; Quyen Truong; Victoria Veltri

1. Call to Order

The meeting was called to order at 1:00 p.m. Arlene Murphy chaired the meeting. Members and other participants introduced themselves.

- Materials from a press conference on Health Equity Data held on February 5th was shared with CAB members. The CT Voices for Children wrote a report to promote using health equity data for children and families. It was noted as important to CAB's efforts.
 - Time did not allow for this topic to be on today's agenda.
 - There will be a follow up by email and possibly a conference call to talk about ways to support their efforts.
- Vicki Veltri was named Executive Director of the Office of Health Strategy (OHS), material on OHS was shared with CAB members.
- Michelle Morgan, from Topsy Pix, was introduced to members. Topsy Pix was awarded a contract to be the Consumer Engagement Media Vendor. Ms. Morgan will help to produce videos on patient centered care.

2. Public Comment

There was no public comment.

3. Approve Meeting Summary

Motion: to accept the minutes of the January 9, 2018 Consumer Advisory Board Meeting – Velandy Manohar; seconded by Alice Ferguson.

Discussion: There was no discussion.

Vote: All in favor.

4. Review Summaries of Rural Outreach Events in Northeast CT and Northwest CT:

Key Findings; Key Messages; Action Items; Next Steps

- Ms. Truong reviewed the summaries of the rural outreach events in Northeast CT and Northwest CT. The Board discussed the draft report summaries and the listening session review questions for the events.

- It was noted that many problems identified at different CAB forums are related to transportation. Transportation issues for one geographic area are not the same as those for other geographic areas. Individuals with physical disabilities experience different transportation challenges in rural areas than those in urban areas.
- There was a suggestion to include a report addendum on housing instability as a social determinant of health. Housing and Housing instability effects heavily into health. A large percentage of frequent emergency department visitors are homeless.
- It was noted that there are various groups, and programs that CAB can partner with such as the CT Coalition of Homelessness. There was a suggestion to discuss housing issues more and possibly having an event around housing.
- The Board discussed persistent barriers to quality care including workforce shortages, lack of care coordination, transportation issues, and access to mental health and addiction services.
- CAB members recommended that draft reports be shared with the entities that hosted and organized the events for feedback.

5. Review Summary of Behavioral Health Outreach Event:

Key Findings; Key Messages; Action Items; Next Steps

- Ms. Truong reviewed the summary of the Behavioral Health Outreach event. Members discussed and reviewed the report summary and listening session review questions.
- It was mentioned that the event was not well attended but was rich with personal experiences.
- Some of the issues include lack of psychiatrist, high turnover rates, some providers do not accept insurance for mental health services.
- It was mentioned that we must work with primary care health providers to offer behavioral health care.
- Members discussed who should get a copy of the report. There was a suggestion to send a copy of this report to Pat Rehmer and Andrin Manor and ask them to help us think about some of these issues.
- There was a suggestion to define all of the acronyms in the report.

6. Healthcare Cabinet Prescription Drug Proposals

- Ms. Murphy presented the Healthcare Cabinet Prescription Drug Costs Workgroups update.
 - Healthcare Cabinet provided additional time for public comment. One additional comment has been received and in-person comments are expected at Healthcare Cabinet.
 - Drug Review Board legislation to address pharmaceutical price gauging to be introduced. Healthcare Cabinet expressed support for significant consumer representation on the proposed Board.

7. Consumer Engagement Update

- Ms. Truong presented the consumer engagement update.
 - There are discussions of holding a Muslim Faith Community event in March. Additional information about the event will be provided.
 - There are also discussions for holding a Caribbean community event in March or April.
 - Other possible events include Russian, Polish and Eastern European community, UConn Graduate Students, Portuguese Community, and Seniors.

- There is outreach to young adults that may have a stake in healthcare. This includes public health and policy arena to bring in their perspectives.
- Members discussed having a young adult CAB member and the application form.

8. SIM Update

- Ms. Lupi provided the SIM update.
 - The Primary Care Payment Model (PCPM) report was approved by the Healthcare Innovation Steering Committee (HISC) in January and was posted for public comment. Comments are due in March.
 - Recommendations were created by the Practice Transformation Taskforce (PTTF).
 - There is a need for stakeholder support. A proposed timeline will be provided.

9. Next Steps and Other Business

- The next Consumer Advisory Board meeting is scheduled for March 6, 2018.
- It was agreed that June 12th CAB meeting would be an Annual Strategy Session inviting consumer representatives from SIM Workgroups to participate.
- It was noted that Jeffrey Beadle is the CAB liaison to the Healthcare Innovation Steering Committee. On occasions where the liaison is unable to attend, CAB's chair will designate an alternate as long as there is notice. Ms. Lupi will check into voting rights for the temporary alternate.

Motion: to adjourn – Kevin Galvin; seconded by Velandy Manohar.

Discussion: There was no discussion.

Vote: All in favor.

The meeting adjourned at 3:01 p.m.