

## **Proposed Review Questions for Future Consumer Engagement Events**

There are many consumer engagement events needed throughout CT and resources are limited. The following review questions will be used by SIM CAB as a framework for discussion, to review listening session applications. These discussion questions will help prioritize of future CAB Consumer Engagement events based upon CAB priorities.

Priority will be given to Consumer Engagement events already listed in CMMI Operations Plan.

1. How do the goals of the proposed event align with 2017 CAB Plan Goals and Objectives?
  2. How does the event address CAB priority of health equity? Health equity involves the promotion of equal opportunities for all people to be healthy and to seek the highest level of health possible.
  3. What is the proposed plan for addressing key findings through CAB Plan activities in Focus Areas 1, 2, or 3?
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- 1) **INFLUENCE SYSTEMS CHANGE**: ORGANIZE DIVERSE CONSUMERS TO INFLUENCE THE DESIGN AND IMPLEMENTATION OF PERSON-CENTERED, CULTURALLY-APPROPRIATE HEALTH CARE REFORM ACTIVITIES AND PUBLIC POLICY.
  - 2) **PROMOTE PROVIDER-CONSUMER PARTNERSHIPS**: ENGAGE HEALTHCARE PROVIDERS TO DEVELOP CULTURALLY-COMPETENT AND RELEVANT KNOWLEDGE ABOUT DIVERSE CONSUMER NEEDS. PROMOTE COMMUNICATION AND PARTNERSHIP BETWEEN PROVIDERS, CONSUMERS, AND CAREGIVERS TO SUPPORT BETTER HEALTHCARE AND BETTER OUTCOMES.
  - 3) **ENGAGE AND EMPOWER CONSUMERS**: IDENTIFY CONSUMER AND COMMUNITY-SPECIFIC ISSUES, AND SHARE CULTURALLY-RELEVANT INFORMATION TO FACILITATE DIVERSE CONSUMER INTERACTION WITH THE HEALTHCARE SYSTEM, PARTICULARLY FOR COMMUNITIES FACING BARRIERS TO EFFECTIVE CARE.
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4. What is the proposed plan for action follow up with participants?
  5. Resources Required, Next Steps and Timeline: