

**STATE OF CONNECTICUT**  
**State Innovation Model**  
***Consumer Advisory Board***

**Meeting Summary**  
**November 16, 2016**

**Meeting Location:** Legislative Office Building Room 1B, 300 Capitol Avenue, Hartford

**Members Present:** Jeffrey Beadle; Patricia Checko; Alice Ferguson; Stephen Karp; Robert Krzys; Theanvy Kuoch; Nanfi Lubogo; Arlene Murphy

**Members Absent:** Michaela I. Fissel; Kevin Galvin; Bonita Grubbs; Fernando Morales; Ann R. Smith; Alicia Woodsby

**1. Call to Order**

Patricia Checko called the meeting to order at 1:08 p.m.

**2. Public Comment**

There was no public comment.

**3. Acceptance of Meeting Minutes**

Acceptance of the minutes was tabled until a quorum was present.

**4. Consumer Engagement Update**

Shiu-Yu Schiller presented the update, providing an overview of the October Young Adult Health Forum at Manchester Community College. Nanfi Lubogo asked what the take away from the event was and whether they had future forums planned. Ms. Schiller said they are planning to hold an event at Central Connecticut State University in January with a likely different audience. She said the audience may include young African American men however, there will be more updates and planning events with African American Churches.

Ms. Ferguson said there was a discussion in her young adult group regarding a peer navigator on campus that could help to coordinate needs and various issues that come up. She said this is an area that needs to be focused on and we hope to do more in the future. Ms. Kuoch said they were very comfortable and open with talking about mental health and eager to learn about insurance. She said they wished a little more time was allowed. Mr. Krzys said the community college had a first scholar group (the first person in a family to attend college) and is one of the reasons the discussion worked so well. He said they had already been tight with each other. It took a lot of the stress out to see what they were up to.

There was a discussion on pre and post survey results. Ms. Lubogo said there is a youth group organization that is planning a youth summit and planning on inviting groups from all across the state in May 2017. She said this can be offered as a venue. Ms. Murphy said it is an amazing partnership opportunity.

A Tweet Chat is scheduled for Monday, November 21<sup>st</sup> from 1-2 p.m. The targeted audience is Latinos. There will be a healthcare social media chat. They will have two groups of participants, consumers and advocates. Some staff from Access Health, SIM Program Management Office, and the Hispanic Health Council (HHC) will tweet responses back. This can be disseminated to

Consumer Advisory Board members. Ms. Schiller said Spanish language interpreters will be needed for the tweet chat. Dr. Checko suggested contacting HHC.

There is planning for a Ministerial Health Forum in December. The forum will focus on trying to understand better how the black community accesses healthcare. It will bring a new collaboration to other things to be done. The Forum will include ministerial alliances from New Britain, Middletown, and Hartford.

Members talked about the solicitation of ideas from CAB. Mr. Karp suggested taking a look at chronic illnesses and to bring those folks together to see what they face. He said working with associations may be a good avenue. Ms. Lubogo suggested looking at the ones that are badly underserved to see what we can do to help them out to give them a voice. She said hot topics such as opioid abuse could be discussed. Dr. Checko said identifying some of the associations and some specialty providers would be helpful. Ms. Murphy said she thinks everyone around the table would be interested in helping because there is a lot of activity and progress to be made in a short period of time.

It was determined a quorum had been reached.

***Motion: to accept the minutes of the October 11, 2016 Consumer Advisory Board meeting – Steven Karp; seconded by Alice Ferguson.***

There was no discussion.

***Vote: all in favor.***

***Abstains: Patricia Checko and Jeffrey Beadle due to absence.***

## **5. Executive Session to Discuss Consumer Advisory Board**

Dr. Checko said she thinks they have tried to do better strategies for outreach to people. Members decided to go into executive session to discuss the consumer representative applications.

***Motion: to enter into executive session for the purpose of discussing personnel matters –Jeffrey Beadle; seconded by Alice Ferguson.***

There was no discussion.

***Vote: all in favor.***

The board entered into executive session at 1:49 p.m.

The board reconvened into regular session at 2:56 p.m.

***Motion: to exit executive session and reconvene into regular session – Robert Krzys; seconded by Pat Checko.***

There was no discussion.

***Vote: all in favor.***

***Motion: to recommend the top three candidates for positions on the Consumer Advisory Board, and fourth and fifth positions recommended as alternates for the next twelve month period– Steven Karp; seconded by Alice Ferguson.***

Dr. Checko said should there be an opening on CAB, those individuals would be next in line rather than going out to solicit again.

***Vote: all in favor.***

## **6. Update on SIM Work Groups**

Ms. Lupi provided an update on the work streams. She said Community and Clinical Integration Program (CCIP) and the Transformation award contracts are in progress. The Advance Medical

Home (AMH) program vendor has been selected and the contract is under negotiation. Ms. Lupi said they are working as quickly as they can to get the CCIP and AMH programs started. The start date for both is January 1, 2017 and they should be able to start on time. Ms. Lupi said they are recruiting for the AMH program with a goal of 150 practices. There will be an AMH event on December 8<sup>th</sup> to help with the recruitment efforts.

The CHW Advisory Committee (CHWAC) settled on a definition and scope of practice. The group has been discussing certification and the recommendation to hold design groups to further decide on the best course of action. The CHW team is working on recommendations for the CCIP vendor. PCMH + recipients were announced and is set to launch on January 1<sup>st</sup>.

The State Health IT Advisory Council approved an RFI/RFP to solicit a solution that will support quality measure production and aggregation and applying for an implementation advance planning document update (IAPDU). This will help support the planning process and will support HITO (Health Information Technology Officer) and HIT PMO.

The Value Based Insurance Design (VBID) learning collaborative event has been postponed and they are working on re-strategizing. The new approach will be to partner with existing employer events and look towards early spring to hold the learning Collaborative kick off. The self-insured manual was approved and the fully insured manual is out for public comment.

The Population Health Council focus is on prevention service centers.

The Quality Council's report was officially approved at last week's Steering Committee. The UConn Evaluation Team is tasked with creating a public scorecard. They are working with the Quality Council to determine the best format for the scorecard. Ms. Murphy said prenatal/postnatal quality measures were included in the Council's recommended measure set. She said that this was an important step forward and correspondence can be shared with anyone who is interested. Ms. Lupi said the Evaluation team is evaluating the AMH program. She said they are assessing their experience with the vendor and working on a survey to assess VBID penetration across the state. She said they are trying to obtain commitments from the health plans to participate.

### **7. Proposed Outreach for Consumer Representatives to Quality Council**

Ms. Murphy said the next consumer representative recruitment will be for the Quality Council. She asked CAB members to please provide feedback regarding the outreach. The next CAB Planning Subcommittee meeting is scheduled for December 6, 2017. Ms. Murphy stated that Quality Council is currently working on a public scorecard. Dr. Checko noted that Quality Council will need candidates with certain areas of expertise. Ms. Murphy asked if anyone has any suggestions regarding outreach or candidates to please let her know.

### **8. Next Steps and Adjournment**

The next CAB meeting is scheduled for December 13, 2017. Mr. Beadle noted a very lively discussion at the last Steering Committee meeting related to PCMH per capita fees in lieu of fee based payments. He said the physicians there were feeling optimistic about the direction the system is going and that it may financially work but there are a number of caveats.

Dr. Checko said a note on the Healthcare Cabinet (HCC) cost containment strategy was sent out. She said both she and Arlene testified as individuals and had received feedback from CAB. All comments will be on the HCC's website by the end of today. She said there is still a lot of opposition to certain components, particularly with moving Medicaid to a capitated plan.

The meeting adjourned at 3:16 p.m.