

# What Does the Consumer Advisory Board Do?



- Provides advice and guidance on healthcare innovation policies
- Recommends consumer representatives to State Innovation Model (SIM) advisory groups
- Ensures meaningful consumer participation in healthcare policy decisions
- Engages consumers and promotes community input in SIM health care innovation planning and implementation

### **Announcement**

There are three (3) vacancies on the Consumer Advisory Board (CAB) that need to be filled. We are seeking consumers and advocates who are experienced in dealing with health conditions such as heart disease, diabetes, asthma, arthritis, mental illness, or drug and alcohol abuse. We need a diverse and balanced mix of participants, and will consider life experience, individual circumstances, source of coverage, race/ethnicity, and health conditions. Candidates should be comfortable sharing views; have good problem-solving skills and be willing to work with others. Most of all, serving as a CAB member provides an opportunity to learn about healthcare in Connecticut, to advocate for change, and to be the voice of the consumer.

The CAB is made up of 17 voluntary members, two of whom represent the CT Medical Assistance Program Oversight Council (MAPOC), which provides oversight on Medicaid and the Children's Health Insurance Program. One CAB member also serves as a representative to the Health Innovation Steering Committee. There are currently three (3) vacancies on the CAB. In addition, the CAB recommends consumer representatives to serve on seven (7) different work groups. Approximately 50 individuals currently represent consumers in this capacity.

## **Background**

#### **Consumer Advisory Board Mission**

To advocate for consumers and provide strong public and consumer input in Connecticut health reform policies.

### **Consumer Advisory Board Vision**

The overarching vision of the CAB is to ensure that Connecticut healthcare innovations lead to positive health outcomes and fairness for consumers across Connecticut.

### **About the State Innovation Model**

In December 2013, Connecticut developed a plan for a healthier state through a whole-person-centered health care system that improves community health and eliminates health inequities; ensures superior access, quality, and care experience; empowers people to actively participate in their health and healthcare; and improves affordability by reducing healthcare costs.



CT received a Federal State Innovation Model (SIM) Design grant to begin the process of transforming healthcare in Connecticut. The CAB was established as one of the three governing bodies for this process. The CAB's major role is to promote and provide consumer involvement in this transformation. Under the State Innovation Model Test grant awarded December 2014, the CAB membership was increased and its activities expanded.

### **CAB Member Responsibilities**

The CAB meets on a monthly basis on the second Tuesday of the month from 1 to 3 p.m. Meetings are held in the Hartford area. Members are expected to attend these meetings. Members may also have the opportunity to serve on CAB subcommittees and other SIM related workgroups. There may be activities between meetings that members may be asked to participate in.

#### For More Information

The CAB has sponsored a number of educational and listening sessions on topics including rural health, behavioral health, and the needs of the Southeast Asian community. In addition, CAB has developed a Consumer Engagement and Communication Plan to expand outreach and develop a feedback loop for both SIM consumer representatives and the greater consumer community. To learn more about the CAB and our activities and the Connecticut SIM, go to link below or contact Deanna Chaparro at deanna.chaparro@ct.gov.

Visit the Consumer Advisory Board Web Page