

STATE OF CONNECTICUT
State Innovation Model
Consumer Advisory Board

Meeting Summary
Tuesday, March 8, 2016

Location: CT Behavioral Health Partnership (CTBHP), Hartford Room, Suite 3D, 500 Enterprise Drive, Rocky Hill

Members Present: Patricia Checko (Co-Chair); Arlene Murphy (Co-Chair); Jeffrey Beadle; Alice Ferguson via conference line; Kevin Galvin; Rev. Bonita Grubbs; Robert Krzys; Theanvy Kuoch via conference line; Fernando Morales via conference line; Alicia Woodsby via conference line

Members Absent: Michaela Fissel; Bryte Johnson; Stephen Karp; Sharon Langer; Nanfi Lubogo; Jacqueline Ortiz Miller; Ann Smith

Other Participants: Megan Burns; Faina Dookh via conference line; Shiu-Yu Kettering via conference line; Margaret Houy; Jenna Lupi; Mark Schaefer

Call to order

The meeting was called to order at 1:06 p.m. Dr. Checko and Arlene Murphy co-chaired the meeting. It was determined that a quorum had not been reached.

Public Comment

There was no public comment.

Acceptance of Minutes of February 10th meeting

The acceptance of minutes was deferred due to the lack of a quorum.

Status of CAB Consumer Representative Appointments

Community Health Worker Advisory Committee

Ms. Dookh provided an update on the status of the Community Health Worker (CHW) Advisory Committee. She said the CHW Advisory Committee personnel nominations are on the agenda for the Healthcare Innovation Steering Committee (HISC) meeting on March 10th. Ms. Dookh noted that once approved by HISC, the program management office (PMO) will send out letters to all of the approved members. The first Community Health Worker Advisory Committee meeting will be on March 29th. Ms. Murphy suggested providing committee members with at least three weeks of notice prior to the first meeting. Ms. Dookh expressed thanks for the feedback and said she will relay the information.

Healthcare Innovation Steering Committee

Dr. Checko provided an update on the Healthcare Innovation Steering Committee. She noted one consumer opening on HISC and a solicitation will be going out soon. There was a suggestion to have consumer applicants send a resume, CV, and other informational material along with the application being submitted. It was noted that the consumer application has been updated. Dr. Checko said Dr. Raskauskas is no longer on HISC and his position will be replaced as well.

It was determined that a quorum had been reached.

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Acceptance of Minutes of February 10th meeting

Motion: to accept the minutes of the February 10th Consumer Advisory Board Meeting-Kevin Galvin; seconded by Rev. Bonita Grubbs.

Discussion: There was no discussion.

Vote: All in favor.

CAB Recommendations regarding Population Health Advisory Council

Dr. Checko said she put together a document regarding the discussion on the Population Health Advisory Council from the last Consumer Advisory Board meeting ([see document here](#)). Ms. Murphy asked how recommendation #3 would be implemented regarding membership on the Population Health Advisory Council. Dr. Checko said this is topical as opposed to membership. She said there are three academic types of positions. She said in order to look at equity, you have to be innovative in the approach of collecting data in order to have the granularity of information to make the right decisions about outcomes.

Ms. Kuoch asked what will the process need to be and who will need to be included. Dr. Checko said they are trying to emphasize the importance of being innovative and not settling for averages or old fashion data. She said there is a need to look at various ways to capture the differences and diversity of populations. Dr. Checko explained that the recommendation is not meant to tell the council how but is intended to let them know they are the ones that are carrying the banner for population health and for them to have the right information to make the right decisions.

Rev. Grubbs suggested including someone that could provide granularity and understands what the issues are within a particular geography such as either a director of a FQHC or someone who wears that hat. Dr. Checko said among the list for the composition is a FQHC representative. Ms. Kuoch said having the health center at the table would be good because the health care provider is the one that can connect and obtain the data. Ms. Murphy asked what diverse populations and diverse communities are represented on the Population Health Council. She asked whether any of the members of the group would attend to and have knowledge of issues that affect diverse communities.

Dr. Checko said the CAB will have five consumer representative positions to appoint for the Population Health Council. Ms. Murphy suggested that the criteria for one of consumer representatives be to reflect the needs of diverse communities throughout Connecticut. Members discussed also including a provider or a representative with experience in housing to end homelessness.

Motion: to accept the CAB's recommendations to HISC regarding the Population Health Council Charter and Composition – Jeffrey Beadle; seconded by Kevin Galvin.

Discussion: There was no discussion.

Vote: All in favor.

Update on planning for Behavioral Health Forum and second Rural Health Forum

Dr. Checko provided an update on the Behavioral Health Forum. She said it is scheduled for Thursday, April 21, 2016 and will be held at the City of Bridgeport Town Hall in the Council Chambers. Dr. Checko said childcare will be provided. Mark Schaefer will be providing a Behavioral Health and SIM 101 presentation. Dr. Checko said there will probably be a consumer part before the facilitated listening session. There will be an upcoming Behavioral Health Listening Forum Planning meeting on Friday, March 11, 2016 if anyone wants to get involved. The group will be doing a save the date in English and Spanish very soon.

Dr. Checko noted that Mary Winar is agreeing to take a leadership role for the second Rural Health Forum in the west side of the state. There is a possible place saved at the community college in Winsted. There is a save the date for June 3, 2016. Dr. Checko said this forum will be easier because it's been done before. More information about the second Rural Health Forum will be coming.

Mr. Galvin volunteered, with the permission of the CAB, to look into the possibility of doing an outreach event for the Middle Eastern community in Connecticut. He said it will probably be in the New Haven area in late spring. Mr. Galvin said it would take on the same kind of program as the Southeast Asian Listening Session. Members agreed. It was noted that there are similarities between veterans of war and people who may have been traumatized by war. Dr. Checko said she would like to bring the topic to the Planning Subcommittee to think about whether it would be a conversation. Mr. Beadle said the Veterans Advisory Center is one of the services that his agency provides. He volunteered to be involved with this, if the CAB decides to move forward. He noted that Representative Joe Courtney has staff that is dedicated to veterans' issues and they may be a resource to tap into. Dr. Checko said the Planning Subcommittee will be meeting soon to brainstorm and discuss the various events. Ms. Murphy suggested sending a Doodle Poll to the Planning Subcommittee to see who can participate.

Update on SIM Process and Work Groups

CAB Member Survey – Mr. Galvin said that the approach is good. He said he would like for CAB members to be as honest as possible. Mr. Galvin asked about allowing term limits. He said this will allow the potential for new people to come in and others a way out. Mr. Galvin suggested adding the rotation of co-chairs to the discussion. Ms. Murphy said they can add the term limits topic and the rotation of co-chairs to the Planning Subcommittee's agenda. Rev. Grubbs suggested adding the process of on boarding. Members agreed.

Motion: *to accept the CAB Member Survey – Kevin Galvin; seconded by Fernando Morales.*

Discussion: There was no discussion.

Vote: *All in favor.*

Ms. Murphy said the CAB Member Survey will be sent out before the next meeting and they will be counting on members to be honest. The surveys will be given to the Planning Subcommittee and there will be a report to the CAB as soon as it is completed.

Quality Council- Ms. Murphy provided an update on the Quality Council. She said they may have the second draft of the Quality Council recommendations this month. Dr. Schaefer provided an explanation of the various different moving parts affecting the Quality Council's work. There will be a meeting on March 9th in New Haven to discuss the new national measure set and how it compares to the Quality Council's recommendations. There is a possibility of another meeting in April to affect the changes. Ms. Murphy suggested for the CAB to host a GoToMeeting to start talking about the Quality Council's measures and to go over the recommendations. It will be open to all of the consumer representatives on the committees.

HIT – Dr. Checko provided an update on the Health Information Technology Council. There is a plan to have the HIT and QC committees communicate with each other. There will be a plan to have a demonstration with HIT going to Massachusetts to look at the proposed methodology and how it works. Dr. Checko said Commissioner Bremby has reached out to the HIT Council members to find out what they want to know about the system before going there.

PTTF/CCIP- Dr. Schaefer provided an update on PTTF/CCIP. He said a number of public comments were received on the PTTF CCIP draft report. He said they will be looking at how and whether the comments will need to be reflected in the CCIP report. Dr. Schaefer said they are also working on a response to some of the concerns raised. He said it is important that they complete the process of considering the comments that were received and for this reason it has not been brought back around to the Healthcare Innovation Steering Committee's agenda.

Health Care Cabinet request to participate in Consumer Stakeholder Feedback on Cost Containment Models – Bailit Health

Margaret Houy and Megan Burns presented on the Health Care Cabinet's request for stakeholder engagement on cost containment models for Connecticut ([see presentation here](#)). The Health Care Cabinet will be submitting a report to the Legislature by December 1, 2016 detailing the study and recommendations such as the authority to implement and monitor value-based delivery system reforms. Ms. Burns said they are coming to the CAB to ask for feedback as they begin to look at strategies. They are planning on coming back to the CAB in the late fall for specific recommendations such as strategies around what's working and not working in Connecticut, and what kind of barriers are being faced.

Dr. Checko asked whether the presentations being made to the Healthcare Cabinet are available online. Ms. Houy said the presentations are on the Health Care Cabinet's website. Ms. Burns said the link to the website is on the last slide of the CAB's presentation. Ms. Murphy suggested sending the questions to CAB members that were not able to attend today's meeting to obtain additional feedback. Rev. Grubbs noted the next Health Care Cabinet meeting is Tuesday, April 12, 2016 from 9 to 11 a.m.

CAB members discussed the various questions and CAB's participation in the consumer stakeholder feedback on cost containment models. Ms. Houy said they will convert information and feedback into a summary format. Ms. Houy noted that feedback and comments will not be attributed to people. Ms. Burns said they are open to any additional thoughts and she noted that their email is listed on the last slide of the presentation.

Next Steps, and Other Business

Dr. Checko suggested an informal CAB get together for May or June 2016. She said this will help members to get to know each other better and let your hair down. Ms. Murphy said any thoughts on this would be appreciated. The next CAB meeting will be on April 12, 2016 at the CT Behavioral Health Partnership in Rocky Hill.

Motion: to adjourn the meeting- Rev. Bonita Grubbs; seconded by Fernando Morales.

Discussion: There was no discussion.

Vote: All in favor.

The meeting adjourned at 3:05 p.m.