SIM Consumer Advisory Board Member Survey

March 9, 2016

The mission of the Consumer Advisory Board (CAB) is to advocate for consumers and to provide for strong public and consumer input in healthcare reform policies in Connecticut. Consumer Advisory Board works to ensure significant consumer participation in the planning and implementation of the CT SIM Healthcare Innovation Grant process.

To facilitate future CAB Planning and to improve our ability to ensure that Consumers have a voice in the CT SIM Healthcare Innovation Process, we'd appreciate your completing the following short survey and returning it to Jeannina Thompson at the SIM PMO office by Friday March 25, 2016.

- 1. On a scale from 1 (least effective) and 5 (most effective), please rate how effective you think Consumer Advisory Board has been promoting consumer input in the CT SIM decision making process
- 2. Please share in a few sentences, example(s) of when CAB from your perspective has been effective in bringing the consumer perspective into the CT SIM decision making process.
- 3. Please share in a few sentences, example(s) of when CAB was <u>not</u> effective bringing consumer input into the CT SIM decision making process.
- 4. What changes would you suggest to improve outreach for new consumer representatives and to support consumer participation in the process.
- 5. What changes would you suggest in CAB meetings, information resources, communications and planning?
- 6. What recommendations would you make for CAB member orientation and "onboarding" of new CAB members?
- 7. What priorities would you suggest be the focus of future community forums and listening sessions?

Thank you for completing the survey. Responses will be compiled and will be used for CAB planning purposes. If you need additional space for any of your answers, please feel free to continue on a separate sheet of paper.