

STATE OF CONNECTICUT
State Innovation Model
Consumer Advisory Board

Meeting Summary
Tuesday, December 8, 2015

Location: Legislative Office Building, Room 1B, Hartford

Members Present: Patricia Checko (Co-Chair) via conference call; Arlene Murphy (Co-Chair) via conference call; Jeffrey Beadle via conference call; Michaela Fissel; Rev. Bonita Grubbs via conference call; Robert Krzys; Sharon Langer; Ann Smith via conference call

Members Absent: Alice Ferguson; Kevin Galvin; Bryte Johnson; Stephen Karp; Theanvy Kuoch; Nanfi Lubogo; Fernando Morales; Alicia Woodsby

Other Participants: Faina Dookh; Lucas Heeter; Jenna Lupi; Christine Nguyen-Matos via conference call; Kinson Perry; Debra Poulin; Mark Schaefer

Call to order and introductions

The meeting was called to order at 1:08 p.m. Robert Krzys served as meeting chair.

Public Comment

There was no public comment.

Acceptance of Minutes of November 10th meeting

Acceptance of minutes was postponed due to lack of a quorum.

Update on CAB Activities related to SIM reapplication

Dr. Checko provided an update of the Consumer Advisory Board (CAB) activities related to SIM reapplication. She said in terms of the consumer engagement piece, the CAB will be working to accomplish four things by the end of February. The board and PMO will work to contract for the consumer engagement coordinator, establish an internal communication process, establish a consumer portal on the website, and hold the Behavioral Health Forum. Dr. Checko mentioned that approval of the extension will allow the Behavioral Health Forum to be paid with year one funds. The forum budget will need to be submitted for CMMI approval.

CAB Activities

Appointment Committee

Dr. Checko provided an overview of the special committees' status. She said there are a number of things going on with the Appointment Committee including coming up with consumer representatives for the Value Based Insurance Design Consortium (VBID), Quality Council, and Community Health Workers Advisory Council. VBID has four seats open for consumer representatives with knowledge and experience with insurance. Dr. Checko said she sent out a Doodle Poll to the Appointment Committee to have a "face to face" meeting or a conference call. Quality Council has one vacant position currently in place and there may be another vacant position soon. Dr. Checko mentioned that because the CAB did not have a second application process for Quality Council as for the other councils, they will need to do a complete solicitation.

Planning Committee

Dr. Checko said at a previous CAB Committee meeting we talked about setting up a planning committee that will draft proposed priorities for CAB activities such as consumer engagement, continuous feedback loop, support consumer participation in the healthcare innovation planning/implementation process. It was noted that several people volunteered to work on the Planning Subcommittee and there is still time to sign up. Dr. Checko said there will be a Doodle Poll to help bring this group together and the goal will be for a meeting in January.

Forum on Behavioral Health

Michael Fissel and Sharon Langer provided an overview of the Behavioral Health Forum planning. Ms. Fissel said the Behavioral Health Forum Planning Committee met and reviewed the notes from the recent hot wash meeting and put together a preliminary plan. The target date is for a Wednesday in March from 5-8:00 p.m. Ms. Fissel said they are looking for a potential location in the Bridgeport area. She noted that the Behavioral Health Forum Planning Committee discussed several things including goals for the forum, target populations, expenses involved, and education on state level initiatives. Ms. Fissel mentioned that people are eager to know more about SIM and Dr. Schaefer's SIM overview presentation would be helpful. She noted that a lot of information is already out there in the area of behavioral health. Ms. Fissel said they would like to have a one page sheet, front and back, for everyone who attends the forum to take home. Ms. Langer noted that there are 26 potential organizations that could participate in the Behavioral Health Forum. Dr. Checko said to please let them know if there are others that would like to join in on this initiative. The committee is open for additional members and partners interested in joining. There will be a Doodle Poll before the chairs set up the next Behavioral Health Forum Planning Committee meeting.

Planning for CAB, Consumer Representative Meeting

Dr. Checko explained the goal of the consumer representative meeting. She said the intent is to start a process for people to have a way to communicate and break down silos that exist between the various councils. There is very little communication with people on the various councils. Dr. Checko suggested setting up a GoToMeeting and conference call for the consumer representative meeting. Ms. Murphy suggested polling people to check their schedules to set up the meeting. Ms. Fissel asked how many consumer representatives are throughout the SIM structure. Dr. Checko said approximately 30 and it could be as many as 40 with the new councils. Members discussed receiving documents before the meeting to allow time to review and submit comments. Dr. Checko mentioned possibly starting the first meeting with a presentation from the Quality Committee regarding their report. Ms. Murphy noted the first draft of quality recommendations is available online.

Dr. Checko and Ms. Murphy will put together a letter and a short survey that will be sent to consumer representatives to gauge willingness to participate and the best time for everyone to meet.

SIM PMO Updates

Value Based Insurance Design Consortium

Jenna Lupi presented on the Value Based Insurance Design Consortium ([see presentation here](#)). She explained the goals and benefits of Value Based Insurance Design Consortium (VBID). Members discussed the VBID design, participates, and the time frame for the solicitation process. There was a suggestion to extend the solicitation deadline for a week or two in January. Dr. Schaefer said it could be postponed until before the Healthcare Innovation Steering Committee (HISC) meeting in January. CAB members agreed to the end of the day on January 6th for a solicitation end date. Dr. Checko mentioned that they will schedule a time to meet, review, and score the candidates. The group talked about whether to have a smaller group do the work and bring it to the next CAB meeting. Ms. Fissel suggested having the full CAB look at it and then

present it to HISC. Mr. Krzys suggested sending out a Doodle Poll to determine what days the full CAB council would be available. CAB members agreed.

Update on SIM Process and Workgroups

Quality Council Report – Ms. Murphy provided an update on the Quality Council. She said Quality Council has worked on and developed a set of recommended measures that was included in the first draft report which is available on the website. Ms. Murphy said they are holding off on receiving comments until there is a second draft report and additional work is done on the health plan alignment strategy portion. She said they can have a GoToMeeting to go over the Quality Council's recommendations but suggested waiting until there is a second draft of the report. She mentioned the second draft will not be released before January. Ms. Murphy said she is available at a separate time for questions and follow up if there is anyone that would like to review the report.

HIT Council Report – Dr. Checko provided an update on the Health Information Technology Council (HIT). She said HIT continues to struggle with trying to figure out what they are being asked to do and attempting to align with Quality Council. She said they decided to have a single design group. There will be a pilot that will occur to try to test the current potential edge server. Dr. Checko said a lot of thought will be given to the quality measures and other variables they are trying to test. She noted the December meeting for HIT has been cancelled.

MAPOG Report – Ms. Langer provided an update on the Medical Assistance Program Oversight Council (MAPOG). She said there is a committee under it called the Care Management Committee (CMC) that is working to develop the Medicaid Quality Improvement and Shared Savings Program (MQISSP). She said the last meeting was in mid-November and there are some subcommittee workgroups. She mentioned all of their information is online. Ms. Langer noted a couple of issues that have arisen in the meetings including discussions about to what extent the quality measures of SIM and the Medicaid quality align. She said there is some overlap but they aren't necessarily the same. Ms. Langer also said there is some disagreement among stakeholders in the SIM arena regarding whether every provider participating in the MQISSP has to be certified as a PCMH. She said the next MAPOG meeting is December 9, 2015 and she will have more information to share at the next CAB meeting.

Workforce Report – Mr. Krzys provided an update on the Workforce Design Group. He said the selection process to the Community Health Worker Council is a bit more involved than the solicitation that he sent out. Mr. Krzys said the process is underway and information about how to apply to be on the Community Health Worker Advisory Council will be on the website. Ms. Dookh said the solicitation has not been posted yet but it will go through a similar process as the VBID. She said they will post the solicitation, let everyone know, and have CAB recommend consumers to be on the council.

Ms. Murphy asked how the PMO is going to ensure there is Practice Transformation Taskforce (PTTF) participation with this and connect with Workforce the goals of PTTF. Ms. Murphy expressed concern that the work has to be connected and there should be representation from the PTTF. Dr. Schaefer said the Community Health Worker Advisory Council (CHWAC) has to go through the process of defining the composition and the categories of who should be around the table. He mentioned UConn Health is preparing a draft composition that may be reviewed with HISC in January or February. He said it could be recommended to HISC through Jeffrey Beadle how specifically the PTTF should be factored in. Dr. Schaefer said there is nothing to prevent a more informal engagement with Bruce Gould and the team through Robert Krzys about thoughts of composition.

Dr. Checko suggested that a few members of CAB, including the Workforce co-chairs, Robert Krzys and Stephen Karp, to meet with Meredith Ferraro and Bruce Gould to discuss this ahead of time.

Mr. Krzys noted that the appointment to the Workforce Design Group is handled in a much different way than the CHWAC. Members can be named to the design group in an informal way without going through the process of those applying to the CHWAC. He said he had a conversation with Meredith Ferraro about placing someone from their Advisory Group onto the Workforce Design Group to keep everyone up to date in a cross work type of way and to make sure that efforts aren't being duplicated. Mr. Krzys mentioned that he reached out to the Workforce Investment Boards and the Regional Boards to assist with the Workforce Design Group composition.

Next Steps

The next CAB meeting will be on January 12th. CAB members should be looking for a Doodle Poll. Dr. Checko said she would like for members to come together, not to discuss business, and get to know each other better. Dr. Checko expressed happy holiday wishes to everyone.

Motion: to adjourn- Sharon Langer; seconded by- Michaela Fissel.

Discussion: There was no discussion.

Vote: All in favor.

The meeting adjourned at 3:03 p.m.