CONNECTICUT HEALTHCARE INNOVATION PLAN



Connecticut SIM: Program Overview

November 10, 2015

Establish a whole-person-centered healthcare system that:

- improves population health;
- eliminates health inequities;
- ensures superior access, quality, and care experience;
- empowers individuals to actively participate in their healthcare; and
- improves affordability by reducing healthcare costs

SIM Initiatives

| Statewide Interventions | Targeted Interventions |
|--------------------------------------|----------------------------------|
| Plan for Improving Population Health | Medicaid QISSP |
| Quality Measure Alignment | Advanced Medical Home Program |
| HIT/Analytics/Performance | Community & Clinical Integration |
| Transparency | Program |
| Value Based Insurance Design | |
| Community Health Workers | |
| Consumer Engagement | |
| Evaluation | |



Statewide Initiatives

Model Test Hypothesis for SIM Targeted Initiatives

High percentage of patients in value-based payment arrangements

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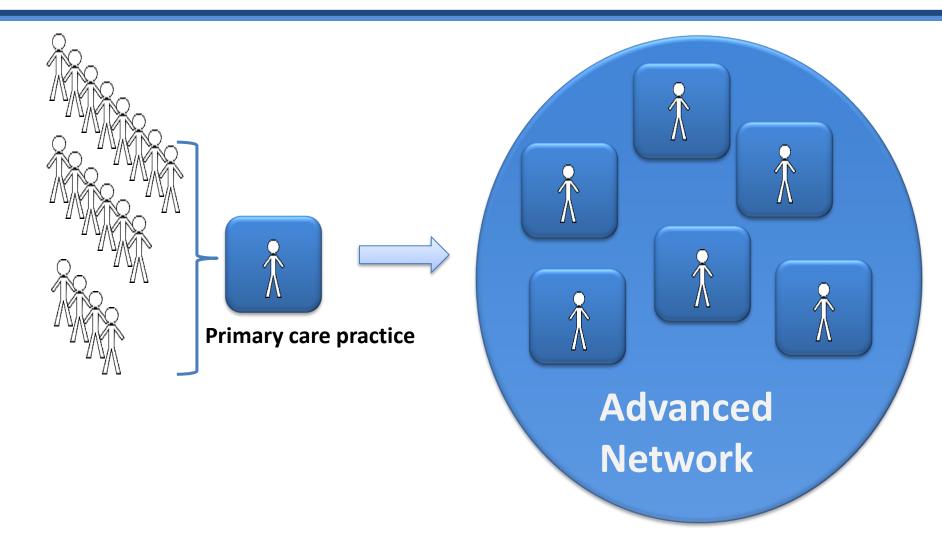
Resources to develop advanced primary care and organization-wide capabilities MQISSP Medicare SSP Commercial SSP

 Advanced Medical Home Program &
 Community &
 Clinical Integration Program (CCIP)

Accelerate improvement on population health goals of better quality and affordability

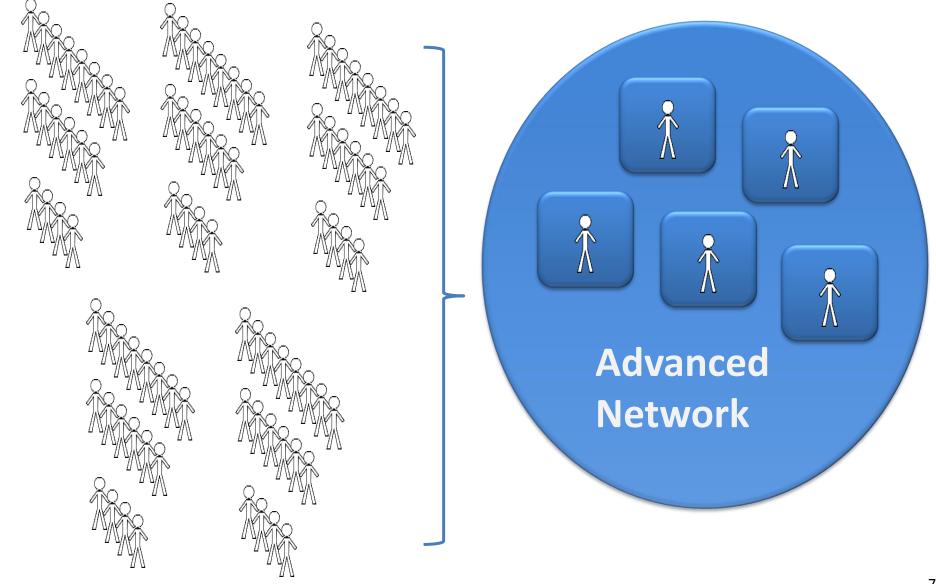
MQISSP is the Medicaid Quality Improvement and Shared Savings Program

Primary care partnerships for accountability

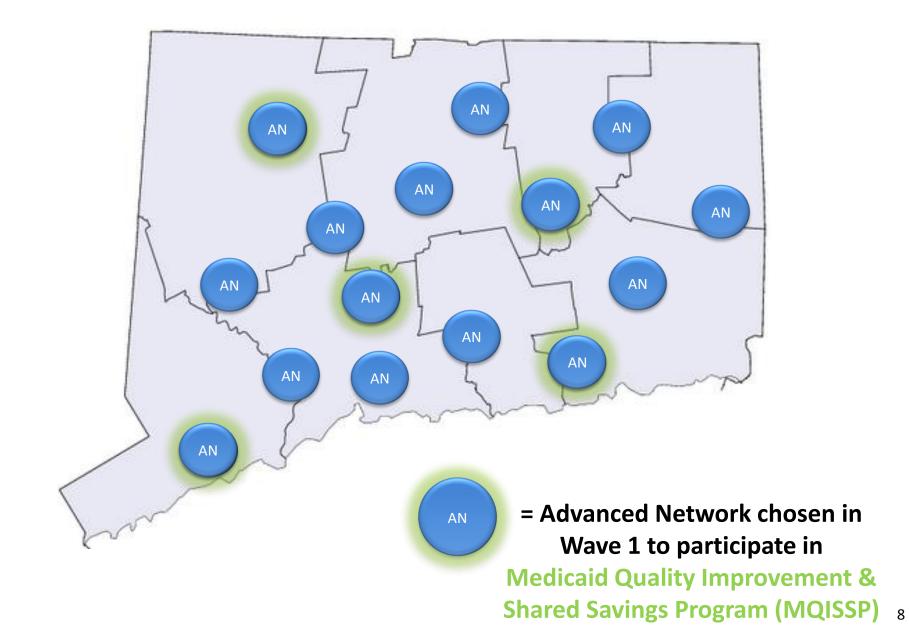


Advanced Network = independent practice associations, large medical groups, clinically integrated networks, and integrated delivery system organizations that have entered into shared savings plan (SSP) arrangements with at least one payer

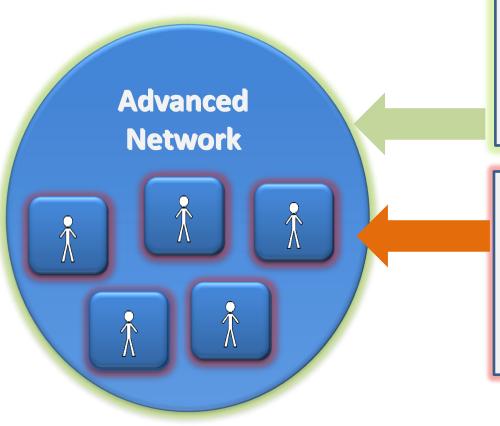
Accountability for quality and total cost



Connecticut has many Advanced Networks



Resources aligned to support transformation



Community & Clinical Integration Program (CCIP)

Awards & technical assistance to support Advanced Networks in enhancing their capabilities across the network

Advanced Medical Home (AMH) Program

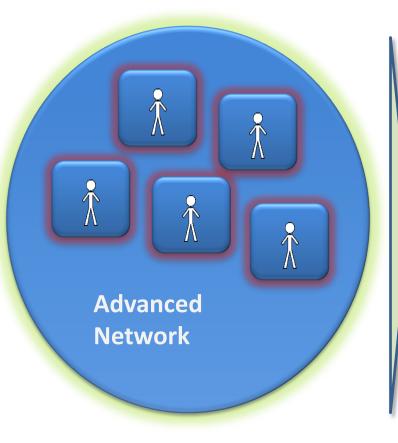
Support for individual primary care practices to achieve Patient Centered Medical Home NCQA 2014 recognition and additional requirements

Improving care for <u>all</u> populations Using population health strategies

Improving capabilities of Advanced Networks

Community & Clinical Integration Program

Awards & technical assistance to support Advanced Networks in enhancing their capabilities in the following areas:





Supporting Individuals with Complex Needs

Comprehensive care team, Community Health Worker , Community linkages



Reducing Health Equity Gaps Analyze gaps & CHW & implement custom CHW & culturally tuned intervention materials



Integrating Behavioral Health

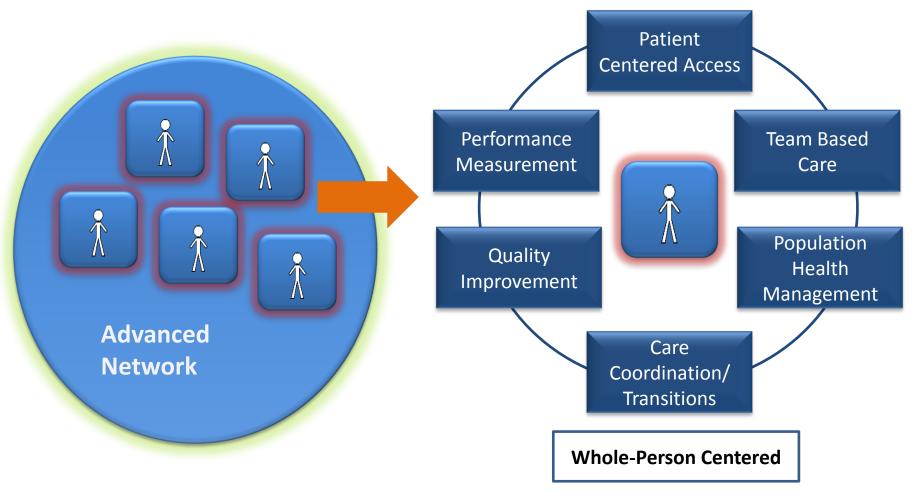
Network wide screening, assessment, treatment/referral, coordination, & follow-up

Comprehensive Medication Management E-Consults Oral health

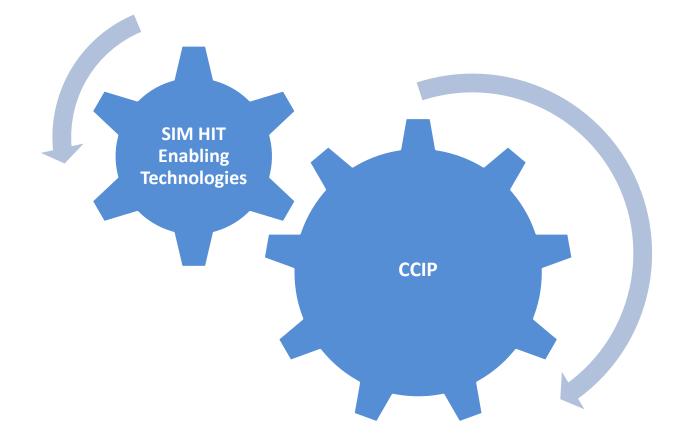
Improving capabilities of practices in Advanced Networks

Advanced Medical Home Program

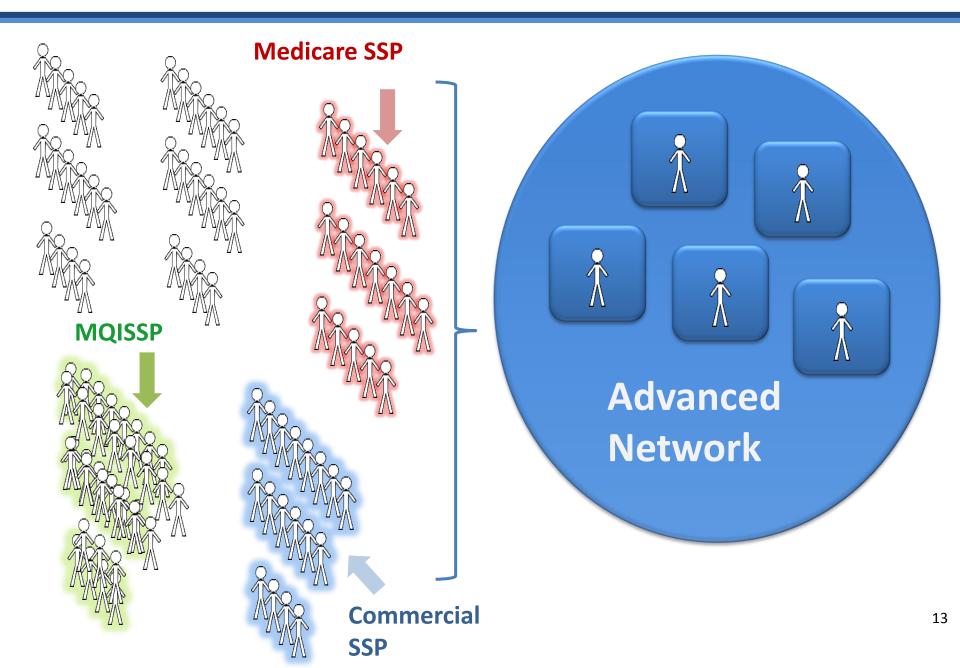
Webinars, peer learning & on-site support for individual primary care practices to achieve Patient Centered Medical Home NCQA 2014 and more

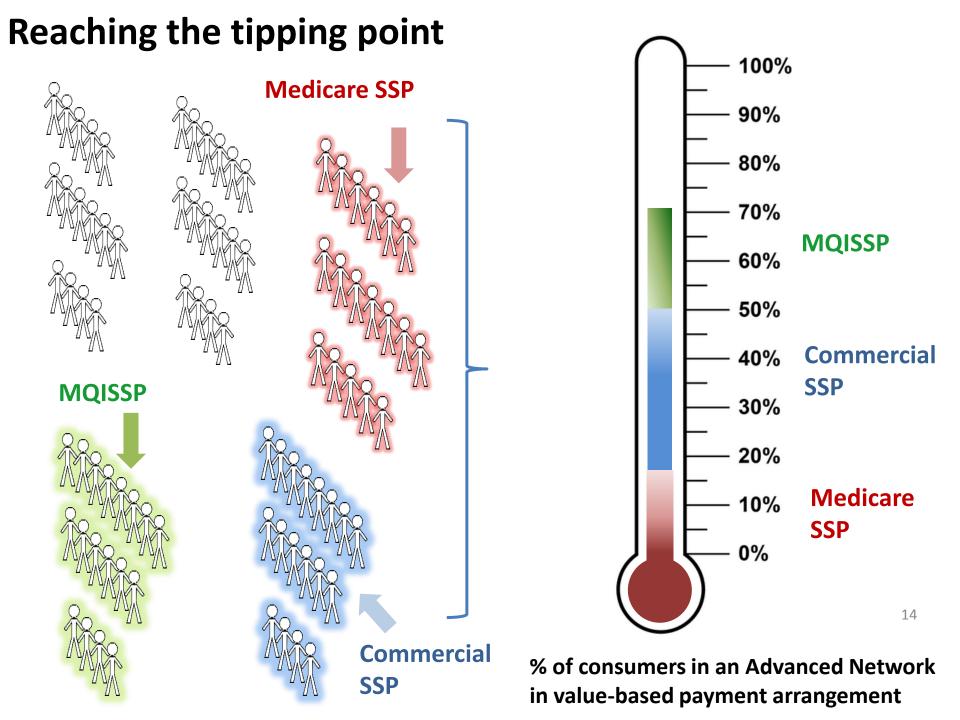


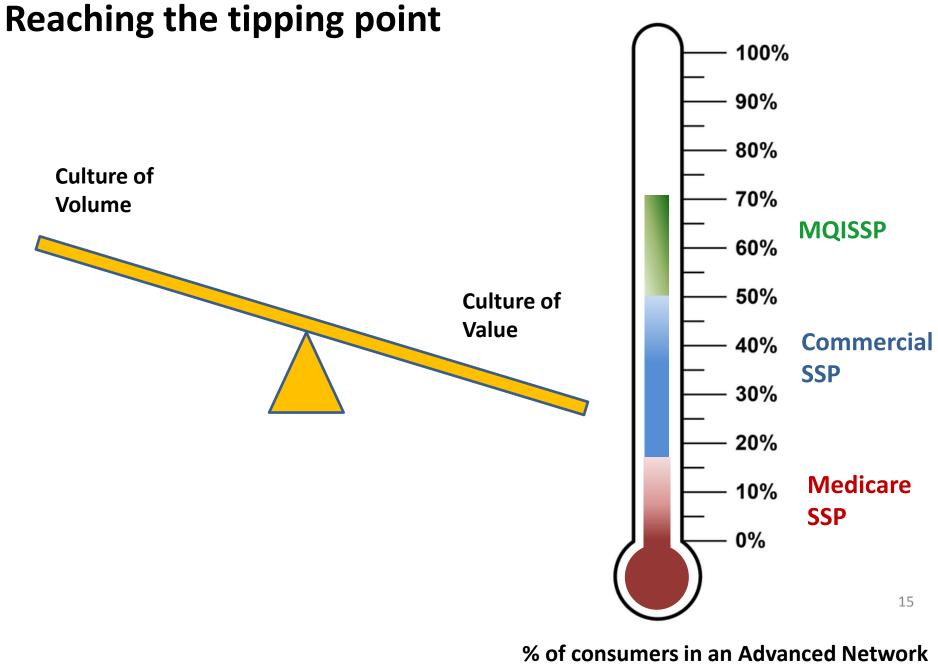
Using HIT to enable new Advanced Network capabilities



Expanding the reach of Value-Based Payment

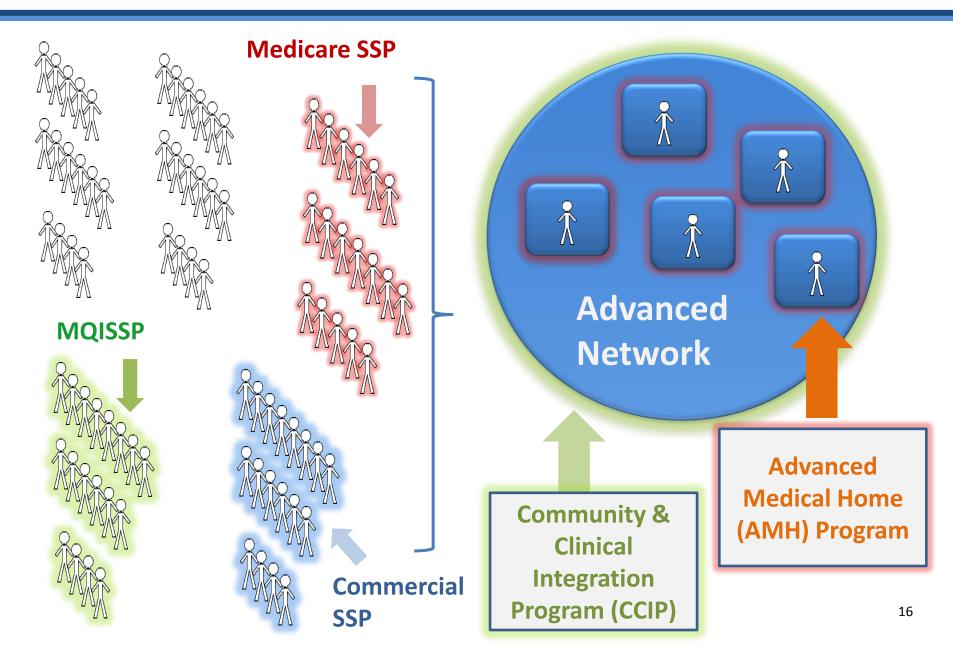






in value-based payment arrangement

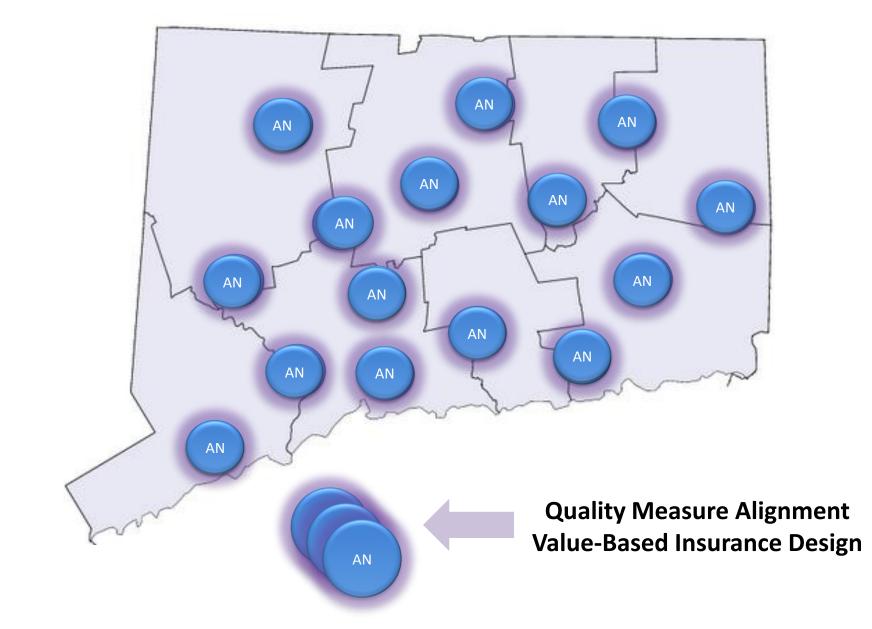
Putting it all together



Targeted Initiatives

Statewide Initiatives

Statewide Initiatives



Quality Measure Alignment Goals outlined in the test grant:

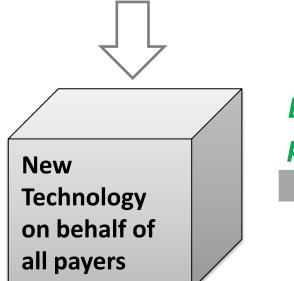
- 1. Core quality measurement set for primary care, select specialists, and hospitals
- Common cross-payer measure of care experience tied to value based payment
- 3. Common provider scorecard

Core Measure Set

Payers currently produce claims based measure State proposes to produce

- **o** EHR based measures
- Care experience survey measures

SIM Funded HIT



EHR measure production

Provisional Core Quality Measure Set 10-6-15

| Consumer Experience Measure | NQF | ACO |
|---|-----------------|-----|
| PCMH – CAHPS measure | 0005 | |
| Care coordination/patient safety | NQF | ACO |
| Plan all-cause readmission | 1768 | |
| All-cause unplanned admissions for patients with DM | | 36 |
| Asthma in younger adults admission rate | 0283 | |
| Asthma admission rate(child) | 0728 | |
| Emergency Department Usage per 1000 | | |
| Documentation of current medications in the medical record | 0419 | 39 |
| Annual monitoring for persistent medications (roll-up) | 2371 | |
| Adult major depressive disorder (MDD): Coordination of care of patients with specific co-morbid conditions | | |
| Prevention Measure | NQF | ACO |
| Breast cancer screening | 2372 | 20 |
| Cervical cancer screening | 0032 | |
| Chlamydia screening in women | 0033 | |
| Colorectal cancer screening | 0034 | 19 |
| Adolescent female immunizations HPV | 1959 | |
| Weight assessment and counseling for nutrition and physical activity for children/adolescents | 0024 | |
| Preventative care and screening: BMI screening and follow up | 0421 | 16 |
| Developmental screening in the first three years of life | 1448 | |
| Well-child visits in the first 15 months of life | 1392 | |
| Well-child visits in the third, fourth, fifth and sixth years of life | 1516 | |
| Adolescent well-care visits | | |
| Tobacco use screening and cessation intervention | 0028 | 17 |
| Prenatal Care & Postpartum care | 1517 | |
| Frequency of Ongoing Prenatal Care (FPC) | 1391 | |
| Oral health: Primary Caries Prevention | 1419 | |
| Screening for clinical depression and follow-up plan | 0418 | 18 |
| Oral Evaluation, Dental Services (Medicaid only) | 2517 | |
| Behavioral health screening (pediatric, Medicaid only, custom measure) | | |

| Medication management for people with asthma 1799 Asthma Medication Ratio 1800 DM: Hemoglobin A1c Poor Control (>9%) 0059 2 DM: HbA1c Screening (interim measure until NQF 0059 is stood up) 0057 0055 4 DM: Diabetes eye exam 0055 4 DM: Diabetes foot exam 0055 4 |
|---|
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| DM: Diabetes eye exam 0055 4 DM: Diabetes foot exam 0056 4 |
| DM: Diabetes foot exam 0056 |
| |
| |
| DM: Diabetes: medical attention for nephropathy 0062 |
| HTN: Controlling high blood pressure 0018 2 |
| Use of imaging studies for low back pain 0052 |
| Avoidance of antibiotic treatment in adults with acute bronchitis 0058 |
| Appr. treatment for children with upper respiratory infection 0069 |
| Cardiac strss img: Testing in asymptomatic low risk patients 0672 |
| Behavioral Health Measure NQF AG |
| Follow-up care for children prescribed ADHD medication 0108 |
| Metabolic Monitoring for Children and Adolescents on Antipsychotics (pediatric, Medicaid only, custom measure) |
| Depression Remission at 12 Twelve Months 0710 40 |
| Child and Adolescent Major Depressive Disorder (MDD): Suicide Risk 1365 Assessment |
| Unhealthy Alcohol Use – Screening |

Goals outlined in the test grant:

- 1. Core quality measurement set for primary care, select specialists, and hospitals
- Common cross-payer measure of care experience tied to value based payment
- 3. Common provider scorecard?

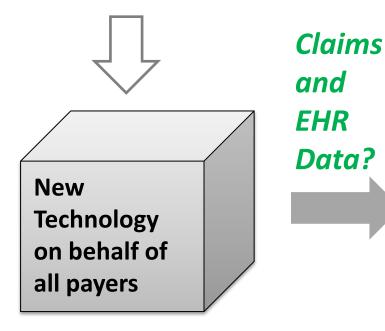


Future focus of Quality Council

Common Scorecard?

Payer agnostic scorecard for public reporting

SIM Funded HIT?



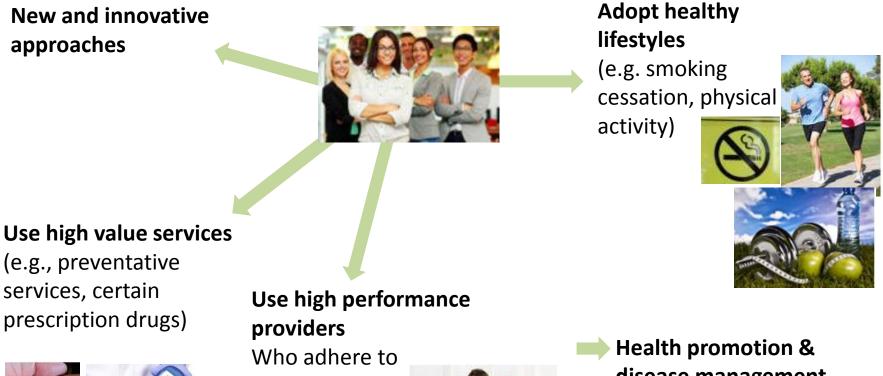
| Quality Performance Scorecard | 1 | 4004 | 500/ | 600/ | 700/ | 000/ | 0.000 |
|-------------------------------|-----|------|------|------|------|------|-------|
| | 30% | 40% | 50% | 60% | 70% | 80% | 90% |
| Care Experience | | | | | | | |
| PCMH CAHPS | | | | | | | |
| Care Coordination | | | | | | | |
| All-cause Readmissions | | | | | | | |
| Prevention | | | | | | | |
| Breast Cancer Screening | | | | | | | |
| Colorectal Cancer Screening | | | | | | | |
| Health Equity Gap | | | | | | | |
| Chronic & Acute Care | | | | | | | |
| Diabetes A1C Poor Control | | | | | | | |
| Health Equity Gap | | | | | | | |
| Hypertension Control | | | | | | | |
| Health Equity Gap | | | | | | | |

APCD?

Value-based Insurance Design

Value-based Insurance Design

...the use of plan incentives to encourage employee adoption of one or more of the following:



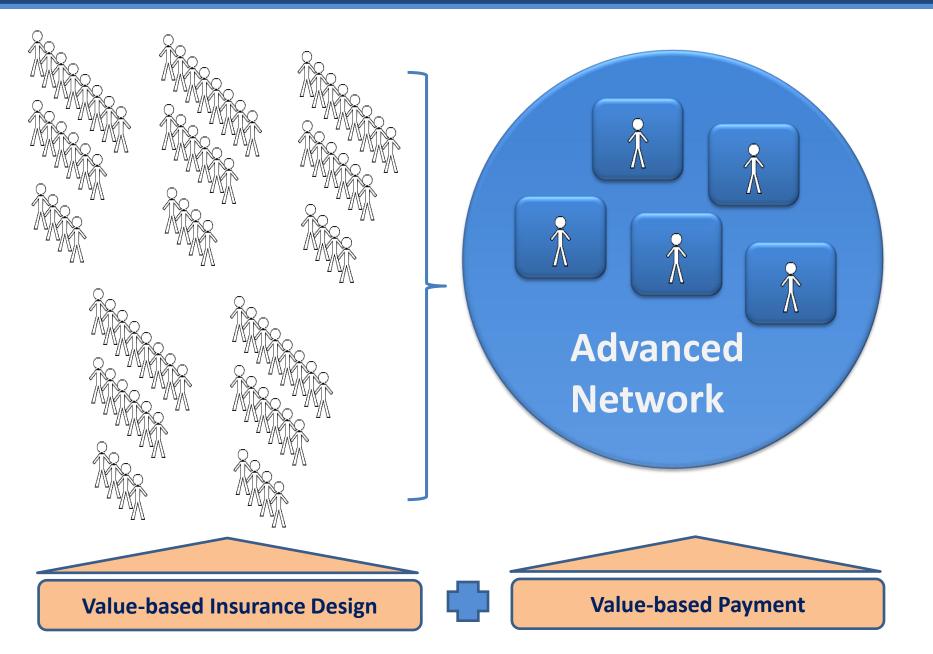
evidence-based treatment



disease management

Health coaching & treatment support

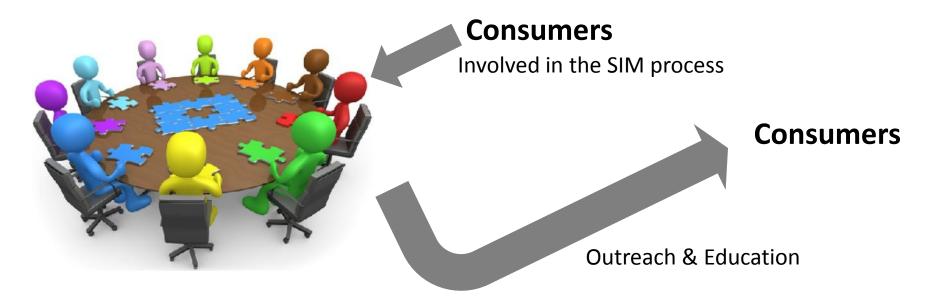
Aligning strategies to engage consumers and providers



Consumer Engagement

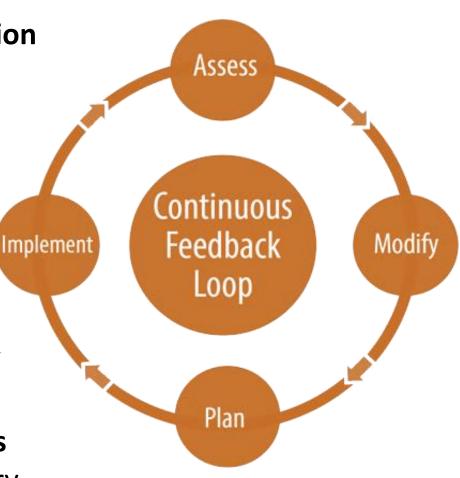
Overall Goal

 The overall goal of the CAB's Consumer Engagement and Communication Framework is to support meaningful integration of consumer perspective into the SIM process, while providing outreach and education to consumers about how the planned innovations identified in the CT SIM will change their experience with the healthcare system.



Primary Work Streams

- 1. Comprehensive multichannel engagement and communication plan
- Consumer engagement and communication strategies for sharing, collecting, and disseminating information
- 3. Establishment of a Continuous Feedback Loop to plan, implement, assess, and modify current strategies
- Creation of outreach strategies that include everyone and every community in this process



Objectives (1 of 2)

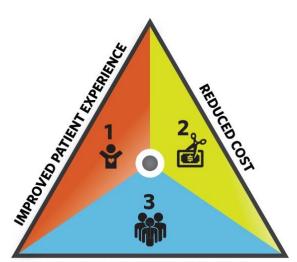


Objectives (2 of 2)

- Coordinate communication and activities between consumer representatives across the CT SIM Governance Workgroups
- Develop and implement a process for the review of selected informational materials developed by CT SIM Program Management Office (PMO)
- Identify, secure, and maintain partnerships with communitybased organizations and cross-sector stakeholder groups

Evaluation

Accountability Aims by 2020



IMPROVED POPULATION HEALTH

By 6/30/2020 Connecticut will:

Improve Population Health

Reduce statewide rates of diabetes, obesity, tobacco use, and asthma

Improve Health Care Outcomes

Improve performance on key quality measures, increase preventative care and consumer experience, and increase the proportion of providers meeting quality scorecard targets

Reduce Health Disparities

Close the gap between the highest and lowest achieving populations for key quality measures impacted by health inequities

Reduce Healthcare Costs

Achieve a rate of healthcare expenditure growth no greater than the increase in gross state product (GSP) per capita, corresponding to a 1-2% reduction in the annual rate of healthcare growth.

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| Measure | Baseline | 2020 Goal |
|---------------------------------|----------|-----------|
| Percent of adults who are | | |
| obese | 24.50% | 22.95% |
| Percent of children who are | | |
| obese | 18.80% | 17.65% |
| Percent of children in low- | | |
| income households who are | | |
| obese | 38.00% | 35.55% |
| Percent of adults who currently | | |
| smoke | 17.10% | 14.40% |
| Percent low income adults who | | |
| smoke | 25.00% | 22.43% |
| Percent of youth (high school) | | |
| who currently smoke | 14.00% | 12.72% |
| | | |
| Percent of adults with diabetes | 8.50% | 7.86% |
| Percent of adults with diabetes | | |
| – low income | 14.30% | 11.32% |

* Baselines & goals may change due to new data

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| Measure | Baseline | 2020 Goal |
|------------------------------------|----------|-----------|
| % adults regular source of care | 83.9% | 93.0% |
| Risk- std. all condition | | |
| readmissions | 15.9 | 13.1 |
| Ambulatory Care Sensitive | | |
| Condition Admissions | 1448.7 | 1195.1 |
| Children well-child visits for at- | | |
| risk pop | 62.8 | 69.1 |
| Mammogram for women >50 | | |
| last 2 years | 83.9 | 87.7 |
| Colorectal screening- adults | | |
| aged 50+ | 75.7 | 83.6 |
| Colorectal screening- Low | | |
| income | 64.9 | 68.2 |
| Optimal diabetes care- 2+ | | |
| annual A1c tests | 72.9 | 80.1 |
| ED use- asthma as primary dx | | |
| (per 10k) | 73.0 | 64.0 |
| Percent of adults with HTN | | |
| taking HTN meds | 60.1% | 69.5% |
| Premature death- CVD adults | | |
| (per 100k) | 889.0 | 540.0 |

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Achieve a rate of healthcare expenditure growth no greater than the increase in gross state product (GSP) per capita, corresponding to a 1-2% reduction in the annual rate of healthcare growth. A major goal of the Model Test is to improve equity in access and quality. We will monitor equity gaps for <u>the</u> <u>core dashboard measures</u> and target selected areas for improvement.

Aims:

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| Measure | Baseline | 2020 Goal |
|------------------------------|----------|-----------|
| ASO/Fully insured | \$457 | \$603 |
| State employees w/o Medicare | \$547 | \$722 |
| Medicare | \$850 | \$1,096 |
| Medicaid/CHIP, incl. | | |
| expansion* | \$390 | \$509 |
| Average | \$515 | \$679 |

* Baselines & goals may change due to new data

Questions