

## **Quality Council**

|  |   | Time        |        |                                   |                    |   |            |        |  |
|--|---|-------------|--------|-----------------------------------|--------------------|---|------------|--------|--|
| Febru                                  | uary 16, 2023   | 4:00 pm –   | Zoor   | n Meeting Recording:              |                    |   |            |        |  |
|  |   | 5:30 pm     | http   | s://ctvideo.ct.gov/ohs/Quality_Co | ouncil_            | Meeting Recording 021                     | 62023.mp4  | 4      |  |
| Parti                                  | cipant Name   | and Attend  | ance   | Council Members                   |                    |   |            |        |  |
| Amy Bethge                             |   |             | X      | Amy Gagliardi                     | R                  | Marlene St. Juste                         |            |        |  |
| Rohit Bhalla                           |   |             | R      | Karin Haberlin                    | R                  | Daniel Tobin                              |            |        |  |
| Ellen Carter                           |   |             | R      | Danyal Ibrahim                    | X                  | Alison Vail                               |            |        |  |
| Elizabeth Courtney                     |   |             | R      | Michael Jefferson                 | X                  | Steve Wolfson                             |            |        |  |
| Monique Crawford/Stephanie<br>De Abreu |   |             | R      | Phil Roland/Doug Nichols          | R                  |   |            |        |  |
| Sandra Czunas                          |   |             | R      | Joe Quaranta                      | X                  |   |            |        |  |
| Petrina Davis                          |   |             | R      | Brad Richards                     | X                  |   |            |        |  |
| Lisa F                                 | reeman  |             | R      | Andy Selinger (Co-Chair)          | R                  |   |            |        |  |
| Supp                                   | orting Leade  | rship & Oth | er Par | ticipants                         |                    |   |            |        |  |
| Hanna Nagy, OHS                        |   |             | R      | Michael Bailit, Bailit Health     | R                  | Grace Flaherty, Bailit H                  | ealth      |        |  |
| Jeanr                                  | nina Thompsor   | n, OHS      | R      | <b>R</b> = Attended               | l Remo             | tely; <b>IP</b> = In Person; <b>X</b> = D | id Not Att | en     |  |
| Kelly Sinko, OHS                       |   |             | R      |                                   |                    |   |            |        |  |
| Deidr                                  | re Gifford, OHS   | 5           | R      |                                   |                    |   |            |        |  |
| Agen                                   | nda   |             |        |                                   |                    |   |            |        |  |
|  | Topic   |             |        | F                                 | Responsible Party  |   | Time       | 9      |  |
| 1.                                     | Welcome and Call to Order   |             |        |                                   | Andy Selinger      |   | 4:00       | 4:00pm |  |
|  | Hanna Nagy called the meeting to order at 4:03pm.   |             |        |                                   |                    |   |            |        |  |
| 2.                                     | Introduction of OHS Executive<br>Gifford  |             |        | e Director Dr. Deidre             | Dr. Deidre Gifford |   | 4:05       | 4:05pm |  |
|  | Dr. Gifford introduced herself, described her background in quality measurement and her commitment to quality improvement, and said she looked forward to working with the Quality Council. |             |        |                                   |                    |   |            |        |  |
|  |   |             |        |                                   |                    |   |            |        |  |
| 3                                      | Public Comn   | nent        |        | 1                                 | Attend             | lees                                      | 4:15       | pn     |  |

### 5. Quality Benchmark Toolkit Update

**Council Action: Approval of Minutes** 

**Michael Bailit** 

**Council Members** 

4:30pm

4:20pm

Michael Bailit reminded the Quality Council that during the January meeting, the Quality Council offered feedback on the three National Association of Community Health Center (NACHC) toolkits that were identified to foster improvement on the Quality Benchmark measures.

Steve Wolfson motioned to approve the January 26<sup>th</sup>, 2023 meeting minutes. Amy Gagliardi seconded the

Michael said that in response to the Quality Council's feedback, OHS was creating one-page summaries to accompany each toolkit that (a) lay out the content as a quick reference for practice teams, (b) make a more

4.

**Meeting Date** 

Meeting

Location

motion. No one objected to approving the meeting minutes. The motion passed.

explicit connection between the toolkits and the Quality Benchmarks, and (c) make clear that the toolkits are intended for practice teams and not individual clinicians.

Michael said the OHS planned to distribute the updated toolkits for the Quality Council's feedback in advance of the March Quality Council meeting.

### 6. Begin 2023 Aligned Measure Set Annual Review Grace Flaherty 4:40pm

Grace Flaherty provided an overview of the history and aim of the Connecticut Aligned Measure Set. Grace explained the two types of measures in the Aligned Measure Set - Core Measures and Menu Measures. Grace reminded the Quality Council about the measures that comprised the 2023 Aligned Measure Set.

#### **Discussion**:

• A member noted that *SDOH Screening* was low on the list. Grace explained that the Menu Measures were listed alphabetically. The member expressed interest in promoting that measure to Core Measure status for 2024. Grace indicated there would be an opportunity to discuss that option during the annual review process.

Grace reminded the Quality Council about the three sets of measure selection criteria it had defined to guide its work in recommending measures to OHS for measure set inclusion: (1) criteria to apply to individual measures, (2) criteria to apply to Core measures, and (3) criteria to evaluate the measure set as a whole. Grace walked through each of the measure selection criteria.

Grace gave an overview of the Aligned Measure Set annual review process, including the data sources for the six main considerations for making changes to the measure set (measure specification changes, measure status in national measure sets of interest, measure use by payers, health disparities, opportunity for improvement, and stakeholder feedback).

Grace walked through the measure crosswalk that the Quality Council would receive with the meeting materials during the annual review process.

#### Discussion:

- Three members expressed appreciation for the measure crosswalk.
- One member asked if the crosswalk could indicate whether measures can be disaggregated by race and ethnicity (REL). Grace said Bailit Health could add this information to the crosswalk.
- One member said providers used to be encouraged to be blind to race and ethnicity as much as possible
  when caring for patients. Michael said the practice of REL data capture is an emerging equity
  improvement priority.
- One member suggested that the Quality Council be more forward-thinking regarding REL stratification.
   The member asked for examples from other states doing this work.
- Michael Bailit shared a summary of Massachusetts' and Oregon's work on health equity data standards.
   Michael described Massachusetts work on voluntary adoption of health equity data standards, a framework for introducing accountability into contracts, voluntary reporting to the state by providers, and recommendations for specific measures for its aligned measure set focused on health equity.
- One member said certain populations (e.g., undocumented individuals) would need to be reassured about how REL data would be used. Michael Bailit said Massachusetts discussed how to explain the REL data requests and whether the state should develop standard language.
- In the chat, one member said Community Health Centers (CHC) report on uniform data system (UDS) report race and ethnicity data and asked if the Massachusetts work group had CHC participation? Michael Bailit said yes, CHCs were heavily involved.
- One member recommended that the Quality Council pursue REL work similar to Massachusetts.
   Michael Bailit clarified whether the member was most interested in: (1) health equity data standards (2) developing a framework for incorporating health equity into contracts between payers and Advanced

|    | Networks, (3) additional opportunities for performance measures to advance health equity. The member said all three areas were of interest. Michael said OHS would consider how the Quality Council could work on these topics in the future.  |                |        |  |  |  |  |  |
|----|--|----------------|--------|--|--|--|--|--|
| 7. | Insurer Survey Reminder  | Michael Bailit | 5:20pm |  |  |  |  |  |
|    | Michael Bailit reminded the insurers on the Quality Council that OHS requested their response to the 2023 Quality Council Insurer Survey by Tuesday, February 28 <sup>th</sup> . Michael said that during a future Quality Council meeting, OHS would report out on the results of the 2023 Insurer Survey, including updated insurer fidelity scores. |                |        |  |  |  |  |  |
| 8. | Council Action: Wrap-up and Meeting Adjournment  | Andy Selinger  | 5:30pm |  |  |  |  |  |
|    | Steve Wolfson made a motion to adjourn the meeting. Elizabeth Courtney seconded the motion. There were no objections. The meeting adjourned at 4:52pm.   |                |        |  |  |  |  |  |

# **Upcoming Meeting Dates:**

March 16, 2023 (4:00 – 6:00pm)

All meeting information and materials are published on the OHS website located at:

Quality Council (ct.gov)

