

Quality Council

November 17, 2022



Call to Order and Roll Call

Agenda

| <u>Time</u> | <u>Topic</u> |
|-------------|---|
| 4:00 p.m. | Call to Order and Roll Call |
| 4:05 p.m. | Public Comment |
| 4:15 p.m. | Approval of September 15, 2022 Meeting Minutes — Vote |
| 4:20 p.m. | Proposed Implementation Plan for Strategies to Improve Performance on the Quality Benchmarks |
| 4:45 p.m. | Presentation by the Massachusetts Health Policy Commission on the Massachusetts Quality Measure Alignment Taskforce |
| 5:50 p.m. | Meeting Wrap-Up and Next Steps |
| 6:00 p.m. | Adjourn |

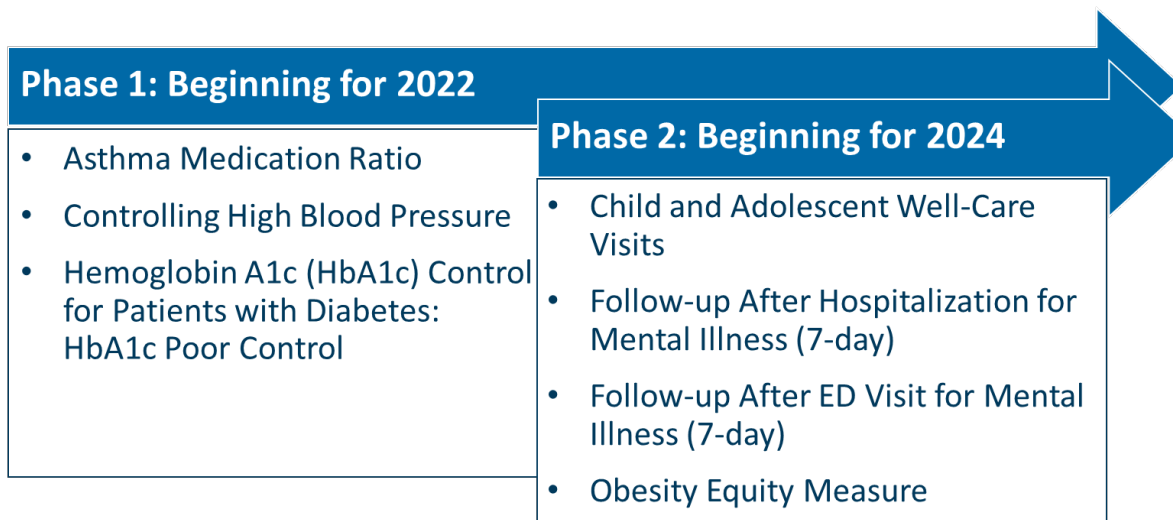
Public Comment

Approval of September 15, 2022 Meeting Minutes—Vote

Proposed Implementation Plan for Strategies to Improve Performance on the Quality Benchmarks

Strategies to Improve Performance on Quality Benchmarks (1 of 3)

- As a reminder...
 - In 2021, per the Quality Council's recommendation, seven Quality Benchmark measures and Benchmark values were selected for phased implementation starting in 2022.
 - Earlier this year, the Quality Council discussed strategies which should be prioritized to improve performance on the Quality Benchmarks.



Strategies to Improve Performance on Quality Benchmarks (2 of 3)

- The following are the six strategies that the Council suggested prioritizing to improve performance on the Quality Benchmarks. We will be focusing on strategies #5 and #6 today.

Strategy to Improve Performance on Quality Benchmarks

1. Create a true set of “core measures”, including the Quality Benchmark Measures as Core Measures.
2. Have the Office of the State Comptroller (OSC) adopt the Quality Benchmarks in its contracts.
3. Public reporting of Advanced Network and payer performance on the Quality Benchmarks annually with Cost Growth Benchmark performance.
4. Public recognition of providers and payers that are performing well and/or demonstrating improvement on the Quality Benchmarks.
- 5. Partner with other agencies on a PR and education campaign.**
- 6. Create a toolkit to give to provider organizations.**

Strategies to Improve Performance on Quality Benchmarks (3 of 3)

- Earlier this year, we discussed activities related to the prioritized strategies #5 and #6 (below) and today, we will expand upon those activities (in bold).

Strategy to Improve Performance on Quality Benchmarks

| Strategy | Activities |
|---|---|
| 5. Partner with other agencies on a PR and education campaign | <ul style="list-style-type: none">• OHS will create communication materials about the Quality Benchmarks• OHS will partner with other agencies to coordinate dissemination• OHS will host a webinar with subject matter experts on each Quality Benchmark measure |
| 6. Create a toolkit to give to provider organizations | <ul style="list-style-type: none">• OHS will solicit input from Quality Council on best practices for each Quality Benchmark measure• OHS will conduct additional research into external resources for each Quality Benchmark measure• OHS will develop a toolkit with resources and best practices for each Quality Benchmark measure |

Proposed Implementation Plan for Strategy #5

Strategy #5: Partner with other agencies on a PR and education campaign.

| Activities: Webinars | Timeline |
|--|----------------------------------|
| <input type="checkbox"/> Identify subject matter experts (clinical content experts associated with toolkit resources and CT providers) to present on Phase 1 Quality Benchmark measures during the webinar series. | December 2022 /January 2023 |
| <input type="checkbox"/> Schedule three webinars, one hour in length from 12-1pm to occur one per month in February, March and April 2023. | January 2023 |
| <input type="checkbox"/> Publicize schedule webinars by sending email invitations to the Quality Council members, Steering Committee members and stakeholders and posting on OHS' social media. | January/February 2023 |
| <input type="checkbox"/> Disseminate webinar recordings by emailing webinar invitees and by posting webinar recordings on OHS' website and sharing via social media. | Week following scheduled webinar |

Proposed Implementation Plan for Strategy #6

Strategy #6: Create a toolkit to give to provider organizations.

| Activities: Toolkits | Timeline |
|--|----------------------------------|
| <input type="checkbox"/> Solicit recommendations for toolkits from Quality Council members. | November/ December 2022 |
| <input type="checkbox"/> Solicit feedback on identified toolkits on the three Phase 1 Quality Benchmarks from Quality Council members. <input type="checkbox"/> Identify alternative toolkits based on Quality Council feedback. | December 2022/January 2023 |
| <input type="checkbox"/> Adopt toolkits for each Phase 1 Quality Benchmark. | January 2023 |
| <input type="checkbox"/> Disseminate by including toolkits in Quality Benchmark webinar invitations and announcements, posting toolkits on OHS' website, posting toolkits on OHS' social media, and disseminating to provider organizations. | January/February 2023 |

Presentation from the Massachusetts Health Policy Commission on the Massachusetts Quality Measure Alignment Taskforce

Wrap-up & Next Steps

Meeting Wrap-Up & Next Steps



- Discuss Quality Benchmark Toolkits
- 2022 Reflections



- Introduction to 2023 Aligned Measure Set Annual Review Process
- Consider feedback on 2023 Aligned Measure Set (measures requested to be added/removed)