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1	STATE OF CONNECTICUT
2	OFFICE OF HEALTH STRATEGY
3	HEALTH SYSTEMS PLANNING UNIT
4	
5	IN RE: APPLICATION FOR DOCKET NO.: 22-32513-CON
6	TERMINATION OF AN INPATIENT
7	SERVICE OFFERED BY A HOSPITAL
8	
9	NORWALK HOSPITAL ORAL ARGUMENT
10	
11	Public Hearing Held Via Videoconference
12	On Wednesday, September 18, 2023 at 10:00 a.m.
13	
14	HELD BEFORE:
15	DEIDRE GIFFORD, MD, MHS, Executive Director
16	Office of Health Strategy
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1 A P P E A R A N C E S (Via Remote Videoconference): 2 3 On Behalf of the Applicant, Norwalk Hospital: BENJAMIN C. JENSEN, ESQ. 4 5 CONOR O. DUFFY, ESQ. LISA M. BOYLE, ESQ. 6 7 Robinson & Cole (860) 275-8236 8 9 BJensen@rc.com 10 11 On Behalf of the Office of Health Strategy: ANTONY A. CASAGRANDE, ESQ. 12 13 General Counsel, Office of Health Strategy 14 (860) 418-7001 15 Antony.Casagrande@ct.gov 16 17 Hearing Officer: 18 DEIDRE GIFFORD, MD, MHS Executive Director, Office of Health Strategy 19 20 Deirdre.Gifford@ct.gov 21 22 Also Present: 23 Dr. John Murphy, President/CEO, Nuvance Health 24 Peter Cordeau, President, Norwalk Hospital 25 Other interested parties/members of the public

1 PROCEEDINGS. 2 DR. GIFFORD: All right. Good morning, 3 everyone. Is everyone from the Applicant present who needs to be there? 4 5 MR. JENSEN: Yes. DR. GIFFORD: Okay. Very good. I'm just going 6 7 to read an introductory statement before we get started. I'm Deidre Gifford from the Office of Health 8 Strategy. Good morning, everyone. Thank you for being 9 10 here. 11 This hearing is being convened for the limited purpose of hearing oral argument in docket number 22-12 13 32513-CON. The Applicant in this matter, Norwalk 14 Hospital, seeks to terminate inpatient psychiatric services while expanding services in the emergency 15 16 department and outpatient psychiatry programs. 17 On August 16, 2023, the Hearing Officer in this 18 matter issued a Proposed Final Decision denying the 19 application. 20 On September 6, 2023, the Applicant filed a brief and exceptions and requested an opportunity to 21 22 present oral argument. 23 On September 29, 2023, the Office of Health 24 Strategy issued a Notice of Oral Argument for today. 25 This hearing before the Office of Health

Strategy is being held on October 18, 2023. My name is
 Deidre Spelliscy Gifford, and I am the executive director
 of OHS. And I will be issuing the final decision in this
 matter. Also present on behalf of the agency is OHS
 General Counsel, Antony Casagrande.

6 NUVANCE HEALTH: Miss --

7 DR. GIFFORD: Yes?

8 MR. JENSEN: I don't think that was from us. 9 Thank you.

DR. GIFFORD: All right. Thank you. 10 Ιf everyone could mute their devices, please. Thank you. 11 12 Public Act number 21-2 Section 149, as amended 13 by Public Act number 22-3, authorizes an agency to hold a public hearing by means of electronic equipment. In 14 15 accordance with these acts, any person who participates 16 orally in an electronic meeting shall make a good faith 17 effort to state his or her name and title at the outset of 18 each occasion that such person participates orally during 19 an uninterrupted dialogue or series of questions and 20 answers.

21 We ask that all members of the public mute the 22 device that they are using to access the hearing, and 23 silence any additional devices that are around them. 24 This hearing concerns only the Applicant's oral 25 argument regarding its brief and exceptions to the

Proposed Final Decision, and it will be conducted under
 the provisions of Chapter 54 of the Connecticut General
 Statutes.

The Certificate of Need process is a regulatory process; and as such, the highest level of respect will be accorded to the Applicant and to our staff. Our priority is the integrity and transparency of this process; accordingly, decorum must be maintained by all present during these proceedings.

10 This hearing is being transcribed and recorded, 11 and the video will also be made available on the OHS 12 website and its YouTube account.

All documents related to this hearing that have been or will be submitted to OHS are available for review through our Electronic CON Portal, which is access -accessible on the OHS CON web page.

Although this hearing is open to the public, only the Applicant and its representatives, and OHS and its representatives, will be allowed to make comments. Accordingly, the chat feature of the Zoom has been disabled.

As this hearing is being held virtually, we ask that anyone speaking to the extent possible enable to use the video cameras when speaking during the proceedings. In addition, anyone who is not speaking shall

mute their electronic devices, including telephones,
 televisions, and other devices not being used to access
 the hearing.

Lastly, as Zoom hopefully -- as Zoom did notify you while you were entering this meeting, I wish to point out that by appearing on camera in this virtual hearing, you are consenting to being filmed. If you wish to revoke your consent, please do so at this time; however, please be advised that in such event, the hearing will be continued to a later date.

So we will now proceed. Counsel for the Applicant, could you please identify yourself for record. MR. JENSEN: Sure. Benjamin Jensen from Robinson & Cole. I'm joined by my colleagues, Lisa Boyle and Conor Duffy.

16 DR. GIFFORD: Thank you. Are there any 17 housekeeping matters or procedural issues that we need to 18 address before we start?

MR. JENSEN: No, Executive Director Gifford; I would just add that there are also various representatives from Norwalk Hospital and Nuvance Health that are present as well virtually, including Dr. John Murphy, president and CEO of Nuvance Health; Peter Cordeau, president of Norwalk Hospital; and then other representatives from Nuvance Health and Norwalk Hospital.

1 The only other item I would mention is that I 2 will be -- I have a PowerPoint presentation that I will 3 share on the screen. And I should be able to open that up 4 now.

5 MR. CASAGRANDE: Counsel, if I could, would you 6 please represent for the record or verify for the record 7 that the slide show is only based upon matters already in 8 the record, please.

9 MR. JENSEN: Thank you, Attorney Casagrande, 10 that was my next point. Yes. Everything that's in the 11 slide show is part of the administrative record. And I do 12 represent that. And we'll provide a copy to yourselves --13 after the argument is concluded, we can also, if you 14 prefer, upload it directly to the portal.

MR. CASAGRANDE: Very good. Thank you.
 DR. GIFFORD: Thank you. If there are no other
 housekeeping matters, welcome to our colleagues from
 Nuvance and Norwalk Hospital.

And please proceed whenever you're ready. MR. JENSEN: Thank you, Executive Director Gifford and Attorney Casagrande. And thank you for this opportunity to address with you directly the issues raised in Norwalk Hospital's brief, in written exceptions to the Proposed Final Decision in these CON proceedings.

25 This process began over 20 months ago when

Norwalk Hospital submitted its application seeking CON
 approval for its Proposal to modernize its approach to
 delivering behavioral health care. Because one aspect of
 that Proposal includes closing the inpatient psychiatric
 unit at Norwalk Hospital, it was necessary to apply for
 Certificate of Need approval from OHS.

7 Now as shown in the timeline up on the screen, 8 Norwalk Hospital has fully complied with every step of the 9 Agency's CON process, including submitting completeness responses, offering testimony from its leadership and 10 11 subject matter experts at a public hearing, and 12 negotiating an agreed settlement with OHS for approval of 13 the Application -- which brings us to our current position. 14

Where that agreed settlement was rejected, Hearing Officer Novi then issued a decision recommending denial of the Application, and Norwalk Hospital filed its brief and written exceptions to the findings on September 6th.

Norwalk Hospital's brief raised a number of issues with the Proposed Final Decision, including procedural objections to the manner in which the public hearing was scheduled; OHS's granting to itself of repeated extensions of time, which resulted in significant delays in this process; and OHS's negotiation and

subsequent rejection of an agreed settlement allowing Norwalk to move forward with its Proposal -- all of which we contend prejudice Norwalk's rights and constitutes reversible error.

5 In addition, the brief asserted written 6 exceptions to findings of facts that were either not 7 adequately supported by evidence in the record, or were 8 misleading or immaterial.

9 Norwalk Hospital further proposed additional 10 findings of fact in its brief, based on unrebutted 11 evidence in the record, that the Hearing Officer did not 12 consider. And if Hearing Officer Novi did properly 13 consider that evidence, we contend the Application must be 14 granted.

Now in our limited time today, however, we intend to focus on Norwalk's substantive objections to the proposed decision's conclusions. And demonstrating to you, Executive Director Gifford, that when the evidence is properly considered, and the preponderance of the evidence standard is fairly applied, Norwalk Hospital has met its burden of proving this Application should be granted.

To be direct, denying this Application is the wrong decision. Requiring Norwalk Hospital to continue operating in an underutilized and understaffed inpatient behavioral health unit in a saturated service area is the

1 wrong decision.

2 Mandating that Norwalk incur a massive capital 3 expenditure of \$18,000,000 to modernize that underutilized 4 facility just to maintain that status quo -- it is already 5 determined to be inadequate -- is the wrong decision.

And forcing Norwalk to maintain this facility at the expense of improvements to its emergency department that would respond to an ongoing public health crisis is the wrong decision.

So why is it the wrong decision? Well, because 10 it's directly counter to OHS's mission, and the entire 11 12 purpose of these CON proceedings. On your screen, you'll 13 see a direct excerpt from the CON guidebook made available by OHS. This Proposal -- or excuse me, this process is 14 15 "meant to elicit information regarding three primary 16 areas: public need, access to care, and cost-17 effectiveness" of health care delivery in the region. And 18 the program strives to minimize unnecessary duplication of 19 services, facilitate health care market stability, and contain costs. 20 So why is that important? Because duplication 21

22 and excess capacity "increase health care costs for 23 consumers -- and, in turn, the state."

Norwalk Hospital's evidence in support of this
 Application was laser-focused on these crucially important

1 considerations. But the Proposed Final Decision, if 2 accepted by you, Executive Director, Gifford, will not 3 respond to public need, it will undermine it. It will not 4 improve access to care; even the Hearing Officer 5 recognized in the Proposed Final Decision that access to care already exists. It will not limit duplication of 6 7 services; the Proposed Final Decision mandates 8 duplication. And finally, it would threaten the financial 9 sustainability of the health care market, not stabilize 10 it.

11 Taking a step back, prior to initiating these 12 proceedings, Norwalk Hospital completed a comprehensive 13 evaluation of its delivery of behavioral health care services. What it determined is that its historical 14 15 approach of managing crises in its emergency department, 16 offering inpatient level of care for its highest acuity psychiatric patients, and relying on community providers 17 18 to furnish outpatient services, was insufficient to meet the evolving standard of care. 19

Now at the public hearing, the Hospital's leadership and subject matter experts explained why. Emergency departments are overwhelmed with behavioral health patients in crisis. Patients end up in inpatient -- excuse me, patients end up in inpatient units, due to a lack of safe discharge options to return to their

communities. And there is a lack of outpatient providers
 that will see patients that are unable to pay out of
 pocket.

Now the conclusions that were drawn from Norwalk
Hospital's analysis is that the status quo is inefficient,
clinically suboptimal, high cost -- but it places an undue
strain on patients and their families, and fails to
provide adequate access to care in the community.

9 Norwalk Hospital seeks to address these problems 10 head-on by expanding outpatient programs in the community, 11 including through establishment of intensive outpatient 12 programs. These programs allow Norwalk to target 13 particular community needs, including treating adults with 14 dual diagnoses and adolescents needing mental health 15 treatment.

Additionally, Norwalk intends to enhance its emergency department to better allow it to stabilize and treat behavioral health patients in crisis. This includes having dedicated space for behavioral health patients in the emergency departments, and additional treatment days for children and adolescents in crisis.

Last, Norwalk proposes to consolidate its inpatient services with Danbury Hospital, at a to-berenovated, modernized, and expanded inpatient psychiatric facility.

Returning to the three pillars identified by OHS
 in its CON guidebook of public need, access to care, and
 cost effectiveness, Norwalk's Application addresses each,
 and fully aligns with OHS's mission.

5 First, public need. The statewide plan, federal 6 guidelines, and the testimony from Norwalk's subject 7 matter experts all made clear, there is a critical need 8 for outpatient treatment options in the community. The 9 Hearing Officer recognized this need in the proposed 10 decision.

11 And relatedly, better equipping emergency 12 departments to be able to stabilize, diagnose, and safely 13 discharge patients back into the community is also an area 14 of compelling public need.

15 Conversely, there is less public need for 16 inpatient psychiatric treatment, particularly given the 17 fact that there are seven other providers within 25 miles 18 of Norwalk Hospital already offering inpatient psychiatric 19 units.

20 Next, access to care. There is no question that 21 the Proposal by Norwalk Hospital increases access to 22 outpatient care, and that patients continue to have 23 remarkable access to inpatient care based on the sheer 24 number of providers in the immediate area.

25 Last, cost effectiveness. Outpatient treatment

of behavioral health conditions is more cost effective than inpatients, particularly when you consider the value of early intervention, which can prevent the need for costly inpatient care.

5 The evidence that the hearing made clear that if this Application is denied, Norwalk Hospital is facing a 6 7 massive capital expenditure of \$18,000,000 to modernize 8 its inpatient facility, just to maintain the status quo of 9 operating an underutilized and understaffed unit. And as we will discuss, the Hearing Officer agreed with Norwalk 10 11 Hospital that the Proposal is cost effective and 12 effectively utilizes existing facilities that have excess 13 capacity in the area.

14 So if the statutory criteria are so clearly met 15 by Norwalk Hospital's Application, how did the Hearing 16 Officer reach the conclusion to deny the Application? 17 Several ways.

18 First, the Hearing Officer declined to consider the full scope of Norwalk's Application. Despite much of 19 20 the CON proceeding and public hearing being focused on the expansion of outpatient services and improvements to the 21 22 emergency department that I've already described, in the 23 proposed decision, the Hearing Officer selectively decided 24 that only inpatient behavioral health treatment was relevant. Omitting aspects of the Proposal from the 25

1 proposed decision's analysis is clear error.

2 Next, breaking with prior OHS decisions, the 3 Hearing Officer in the proposed decision decided that 4 several of the statutory criteria were simply inapplicable 5 to termination proceedings. There is no support in the statutory language for that approach. Had the Hearing 6 7 Officer properly considered issues like clear public need, proposed payer mix, and the need for services among the 8 identified population, each criterion would have supported 9 granting the Application. 10

11 The Hearing Officer also interpreted the 12 statutory criteria to impose standards that no termination 13 Application could possibly meet.

Most glaringly, the proposed decision found that 14 15 a reduction in inpatient providers with a 20-mile radius 16 from seven to six necessarily meant that there was a reduction in patient choice and diversity of providers, 17 18 and that the statutory criterion was not met. Under that standard, to be clear, no termination Application can ever 19 20 meet the criteria that's been established by the Hearing Officer in the proposed decision. 21

Last, in applying the statutory criteria, the Hearing Officer made no effort to weigh the evidence. If there was even a finding of a hypothetical reduction in access, however minimal, The analysis by the Hearing

Officer stopped there, with no comparison of that reduction against the benefits of the Proposal in terms of expanded outpatient offerings, improvements to the emergency department, and the massive cost efficiencies that would be gained by going forward with the Proposal.

Now turning to specifics, in reading the
proposed decision, you will find that the significant
weight of the findings actually support granting the
Application.

For example, the Hearing Officer agreed with Norwalk Hospital and concluded that there is in fact a compelling public "need for outpatient behavioral health care services" in the area.

14 The proposed decision agreed that the project 15 "is financially feasible."

16 The Hearing Officer agreed that the Proposal is 17 cost effective and "will improve the cost effectiveness of 18 health care delivery in the region, particularly for 19 Medicaid recipients and indigent persons."

The Hearing Officer also agreed that the Proposal effectively utilizes existing facilities in the area and avoids unnecessary duplication of services.

These findings by the Hearing Officer in the Proposed Final Decision are all 100 percent consistent with the purpose of the CON process and OHS's mission; and 1 all support granting Norwalk's Application.

2 But we're here challenging a a denial. So there 3 are obviously findings by the Hearing Officer that do not 4 support granting the Application. What are those? 5 Reviewing the Proposed Final Decision in detail reveals a total of four adverse findings by the Hearing 6 7 Officer that were used to justify denying the Application. First, the proposed decision finds that patients 8 would need to "leave the community" of Norwalk in order 9 "to obtain inpatient care." 10 11 Second, if approved, instead of seven providers of inpatient psychiatric services "within a 20-mile 12 13 radius," there would be six, "which is less than 7." 14 Third, patients electing not to treat at Danbury 15 hospital would have to travel to alternate providers, and 16 therefore could be responsible for the cost of their own 17 transportation. 18 Fourth, the Hearing Officer concluded that the 19 Proposal is not driven by "a wish" on Norwalk Hospital's 20 part or Nuvance Health's part to "provide quality inpatient care in the community." 21 2.2 Now I'll address each adverse finding in turn. 23 Starting with the concern that patients in Norwalk will need to leave Norwalk in order to obtain 2.4 inpatient psychiatric care, this is a wholly novel 25

standard, as access to care has never been determined
 based on municipal boundaries.

Now before addressing why this is the wrong standard, it's important to recognize just how significant this finding is to the overall Proposed Final Decision.

Now in total, the Hearing Officer found that
seven of the statutory criteria in Section 19a-639a were
applicable to this termination proceeding.

9 Of those seven criteria, she found that Norwalk10 failed to satisfy four.

11 Of those four criteria the Hearing Officer found 12 Norwalk failed to satisfy, three were based on this 13 finding that people in Norwalk would have to leave Norwalk 14 to obtain inpatient psychiatric care.

15 Subsection (2) of the statute looks at the 16 relationship of the statewide plan. Here, the Hearing 17 Officer found that "closure of the inpatient unit will 18 force community members in need of inpatient services to 19 leave the community." This is limited only to individuals 20 living in Norwalk would have to leave the city lines of 21 Norwalk to obtain in patient care.

Next, Subsection (5), which assesses the impact of accessibility of health care delivery in the region. Here, the Hearing Officer found that "The Applicant's Proposal will make inpatient care more difficult to access 1 in the Norwalk community, since it was the only unit of 2 its kind in Norwalk."

3 Next, Subsection (10), which looks to whether there has been a reduction in access to services by Δ 5 Medicaid recipients or indigent persons -- and if so, if a good cause exists for such reduced access. Here, the 6 7 Hearing Officer found that "If Norwalk is allowed to 8 terminate inpatient services, patients would need to leave 9 Norwalk and go to one of the surrounding towns for these services." 10

Now this standard, which seems to suggest that every municipality has to offer a full suite of health care services to its residents to ensure access to services, is flatly inconsistent with the State of Connecticut's approach, which has been to emphasize the importance of a regional approach to delivery of health care in order to limit duplication and reduce costs.

18 This approach is demonstrated through the very language that appears in the statute. This is 19a --19 20 excuse me, 19a-639a up on the screen. Now throughout the statutory criteria, the Guidelines and Principles which 21 22 are identified in this statute, there is references to the 23 state, to the region, and to the service area. Nowhere in 2.4 this statement of Guidelines and Principles the legislature directed OHS to consider -- and make written 25

1 findings concerning -- is there a reference to a town, a
2 municipality, or a city line or boundary.

Now as this statutory language demonstrates, municipal boundaries have never been used as the baseline for determining access to care. And the Hearing Officer's decision to create this standard should not be endorsed by OHS.

The second finding in the Proposed Decision was 8 9 that the Proposal would negatively impact patient choice and diversity of providers in the geographic region. And 10 11 that's Subsection (11) under the statute. Here, the Hearing Officer concluded that there would be a negative 12 13 impact, since there are currently seven providers within a 20-mile radius as shown on the table to the left, which 14 15 was taken directly from the proposed decision -- and if 16 the Application was granted and Norwalk Hospital was permitted to close its inpatient unit, there would then be 17 18 six providers.

19 It is impossible to square the Hearing Officer's 20 conclusions that the Application effectively utilizes 21 existing available resources, and avoids duplication of 22 services, with her corollary conclusion that the Proposal 23 improperly reduces patient choice and diversity of 24 providers.

25

The fact is, patients in the Norwalk area

requiring inpatient care have a remarkable range of options in the immediate area. This is not a proposed reduction in providers from one to zero in the region, or even two to one. This is a reduction from seven providers within 20 miles to six. And that doesn't even include Danbury Hospital, located just over 20 miles from Norwalk.

Now if that modest of a reduction in a saturated market can fail this statutory criterion, it's clear that no termination application can ever meet the standard.

Because interpreting the standard in a manner that no Applicant can meet would be contrary to the legislature's intent, OHS must make findings that the reduction in available providers from seven to six has a material negative impact on patient choice and diversity of providers. It is manifestly insufficient to simply say "six is less than seven" and end the analysis there.

Now because there is no evidence in the record that closing Norwalk Hospital's inpatient unit would have that material negative impact on patient choice or diversity of providers in the geographic region, this statutory criterion should be deemed met by the Application.

The third adverse finding from the Hearing Officer placed significant weight on hypothetical costs that patients might incur for transportation if they

decided to treat at a different facility instead of Danbury Hospital. Now this finding was used to support the Hearing Officer's conclusions that two statutory criteria were not met.

5 Now as an initial matter, there is no evidence 6 supporting this finding in the record. The citation to 7 the record by the proposed decision, which was Finding of 8 Fact number 16, says nothing about patients paying for 9 their own transportation. The proposed decision also 10 makes no effort to assess the materiality of the 11 likelihood of such transportation issues arising.

Now the unrebutted testimony at the hearing made clear that Norwalk Hospital is not putting patients requiring inpatient psychiatric admission onto public transportation or back into their cars; they would be transferred by ambulance.

17 Even if this were a valid finding, even if there 18 was evidence in the record to support it and that it was a 19 material issue, this is an issue that was already 20 considered and addressed by Norwalk Hospital. As OHS is aware, Norwalk agreed in its settlement with OHS that it 21 22 would not charge patients any amounts for transportation 23 to Danbury or any other hospital within 25 miles for three 2.4 years. Norwalk Hospital is prepared to stand by that commitment; and this is simply not a valid basis to find 25

that two of the statutory criteria were not met by the
 Application.

Last, Norwalk Hospital takes significant issue with the proposed decision's determination that quality of care would be diminished as a result of the granting of the Application. This statutory criterion, which is Subsection (5), requires OHS to consider and make written findings concerning the impact of the Proposal on the quality of health care delivery in the region.

10 The sole factual finding supporting this 11 conclusion in the proposed decision was testimony from Dr. 12 John Murphy, President and CEO of Nuvance Health, about 13 why the Proposal was cost effective. And the Hearing 14 Officer took these statements out of context and ignored all of Dr. Murphy's and other witnesses' testimony about 15 16 quality of care in order to reach the determination that "Applicant's proposal is driven more by staffing issues 17 18 and a wish to only renovate a single unit than a wish to 19 provide quality inpatient care in the community."

20 Respectfully, speculating about the Applicant's 21 true motivations is not a finding about the impact on 22 quality. The proposed decision cites no evidence about a 23 negative impact on quality for inpatient psychiatric 24 services from the proposed consolidation with Danbury 25 Hospital.

1 The Applicant presented significant evidence 2 demonstrating that the Proposal is designed to meet the 3 evolving needs of the community, which prioritizes 4 outpatient care for discrete patient populations such as 5 adolescents, and the ability to effectively and safely 6 treat patients presenting to the emergency departments in 7 crisis.

8 All of that evidence was ignored in favor of 9 impugning the Applicant's intentions. That is an abject 10 failure to fairly apply the statutory criteria, and it's 11 reversible error.

Now it's important to take a step back and think about what the effect is of denying this Application. What is gained? Who has benefited?

Denying this Application benefits nobody. The community backs this Proposal, and it is supported by political leaders in the community and the federal government. No individuals or entities intervened in these CON proceedings, and only two members of the public even appeared to offer public comments at the hearing.

Against this lack of any discernible benefits, consider the costs. OHS's proposed denial would force Norwalk Hospital to incur an \$18,000,000 capital expenditure to modernize its inpatient unit, just so that it can maintain a status quo that it is already determined

1 to be inadequate.

2 Now once all those funds are committed, the unit 3 will face the same challenges as today, with underutilization of the service and difficulty staffing. 4 5 Beyond the harm to Norwalk Hospital itself, consider the harm to the community, as this proposed 6 decision will make it so much more difficult Norwalk 7 8 Hospital to evolve to meet the behavioral health care 9 needs of that community. Now I've gone through today all the reasons why 10 the findings and conclusions in the proposed decision are 11 12 flawed, and incorrect factually and legally, and will be 13 subject to reversal by the Superior Court, if necessary. 14 What I hope to leave you with today is that there is no way to write a final decision in this matter 15 16 that fairly applies the statutory criteria consistent with 17 OHS's mission and that results in a denial of the 18 Application. That is simply because the overwhelming 19 weight of the evidence demonstrates that granting this 20 Application is the right decision. Last, if there are ways that this Proposal can 21 22 be modified so as to better serve the community and align 23 with OHS goals, Norwalk Hospital remains ready and willing to work with OHS to achieve those ends. 2.4

25 On behalf of Norwalk Hospital, I want to thank

you again, Executive Director Gifford, and the entire OHS staff, for your consideration of this Application, and I welcome any questions about this argument or our brief generally. Thank you.

5 DR. GIFFORD: Thank you very much, Attorney -is it Jensen? Do I have your name correct? 6 7 MR. JENSEN: Yes, it is Jensen. DR. GIFFORD: Yeah. Thank you very much for 8 9 that very complete presentation and for the brief. I don't have any follow-up questions. Your presentation was 10 11 very clear. And I understand and acknowledge the 12 information that you've presented. 13 I will go ahead and issue a final decision in accordance with Chapter 54. I want to assure the parties 14 15 that I and OHS will carefully consider the material that 16 you have presented this morning and -- the material in 17 your brief. We appreciate it. We appreciate the 18 engagement. 19 And I think that concludes our proceedings for 20 the morning unless there are any other issues MR. CASAGRANDE: No. Nothing further for me. 21 2.2 THE REPORTER: I would like to ask if anyone 23 would like to order the transcript? Mr. Jensen?

24 MR. JENSEN: Yes, please.

25 THE REPORTER: Okay. And Mr. Casagrande?

DR. GIFFORD: Not at this point. Thank you. THE REPORTER: Okay. You're welcome. Thank you, everyone. That's all I have. DR. GIFFORD: Thank you, Ms. Blakeslee. So that concludes our proceedings for the morning. Thank you very much, everyone, for your participation. (WHEREUPON, the hearing was adjourned at 10:37 a.m.) INDEX WITNESS:

1	CHARLES DELLAROCCO	
2		
3	EXAMINER:	PAGE
4	MS. TAMAR BAKHBAVA	3
5		
6	EXHIBITS:	
7	Exhibit 28	
8	15	
9	Exhibit 29	
10	22	
11	Exhibit 30	
12	27	
13	Exhibit 25	
14	34	
15	Exhibit 24	
16	45	
17	Exhibit 4	74
18	Exhibit 2	82
19	Exhibit 3	88
20		
21		
22		
23	CERTIFICATE OF NOTARY PUBLIC	
24	I, , A Remote Online Notary of the State of	
25	<reporter state="">, duly authorized to administer oaths,</reporter>	do

1 hereby certify:

2 That I am a disinterested person herein; that 3 the witness, LAURA ADAMS, named in the foregoing deposition, was by me duly sworn to testify the truth, the 4 5 whole truth, and nothing but the truth; that the deposition was reported by me, , and is a true and correct 6 7 record of the testimony so given. 8 IN WITNESS WHEREOF, I hereby certify this 9 transcript at my office in the County of <REPORTER COUNTY>, State of<REPORTER STATE>, this 5th day of October2023. 10 11 12 13 Remote Online Notary Public in and for the 14 State of <REPORTER STATE> 15 16 17 18 CERTIFICATE OF TRANSCRIBER 19 I, <TRANSCRIBER NAME>, do hereby certify that 20 this transcript was prepared from the digital audio recording of the foregoing proceeding, that said 21 22 transcript is a true and accurate record of the 23 proceedings to the best of my knowledge, skills, and 24 ability; that I am neither counsel for, related to, nor employed by any of the parties to the action in which this 25

1 was taken; and, further, that I am not a relative or 2 employee of any counsel or attorney employed by the 3 parties hereto, nor financially or otherwise interested in 4 the outcome of this action.

Carolyn Blakslee

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