SCHEDULE H (Form 990)

Hospitals

Complete if the organization answered 'Yes' to Form 990, Part IV, question 20.
 Attach to Form 990.
 See separate instructions.

OMB No. 1545-0047

2012

Open to Public Inspection

06-0646597

Department of the Treasury Internal Revenue Service

Danbury Hospital

Employer identification number

Part I | Financial Assistance and Certain Other Community Benefits at Cost Yes No 1a Did the organization have a financial assistance policy during the tax year? If 'No,' skip to question 6a. Χ Χ **b** If 'Yes,' was it a written policy?..... 1_b If the organization had multiple hospital facilities, indicate which of the following best describes application of the financial assistance policy to the various hospital facilities during the tax year. Applied uniformly to all hospital facilities Applied uniformly to most hospital facilities Generally tailored to individual hospital facilities Answer the following based on the financial assistance eligibility criteria that applied to the largest number of the organization's patients during the tax year. a Did the organization use Federal Poverty Guidelines (FPG) to determine eligibility for providing free care? If 'Yes,' indicate which of the following was the FPG family income limit for eligibility for free care:...... За Χ 150% 200% X Other 400.0 % **b** Did the organization use FPG to determine eligibility for providing *discounted* care? If 'Yes,' indicate which of the following was the family income limit for eligibility for discounted care:... 3b Χ 250% 300% 350% 400% X Other 600.0% c If the organization did not use FPG to determine eligibility, describe in Part VI the income based criteria for determining eligibility for free or discounted care. Include in the description whether the organization used an asset test or other threshold, regardless of income, to determine eligibility for free or discounted care. Did the organization's financial assistance policy that applied to the largest number of its patients during the tax year provide for free or discounted care to the 'medically indigent'?..... 4 Χ 5a Did the organization budget amounts for free or discounted care provided under its financial assistance policy during the tax year? . . 5a Χ **b** If 'Yes,' did the organization's financial assistance expenses exceed the budgeted amount?..... 5b Χ c If 'Yes' to line 5b, as a result of budget considerations, was the organization unable to provide free or discounted care to a patient who was eligible for free or discounted care?..... 5c **6a** Did the organization prepare a community benefit report during the tax year?..... 6a Χ **b** If 'Yes,' did the organization make it available to the public?..... 6b Χ Complete the following table using the worksheets provided in the Schedule H instructions. Do not submit these worksheets with the Schedule H. Financial Assistance and Certain Other Community Benefits at Cost Financial Assistance and (a) Number of (b) Persons (c) Total community benefit expense (d) Direct offsetting (e) Net community (f) Percent of total activities or served (optional) penefit expense Means-Tested Government programs (optional) Programs a Financial Assistance at cost (from Worksheet 1). 10,697,159 4,058,590 6,638,569 1.36 **b** Medicaid (from Worksheet 3, column a)..... 77,354,405 48,611,673 28,742,732 5.91 c Costs of other means-tested government programs (from Worksheet 3, column b) d Total Financial Assistance and Means-Tested Government Programs. 0 0 88,051,564 52,670,263 35,381,301 7.27 Other Benefits e Community health improvement services and community benefit operations (from Worksheet 4). 227,938 227,938 0.05 f Health professions education (from Worksheet 5)..... 15,112,253 4,514,005 10,598,248 2.18 g Subsidized health services (from Worksheet 6)..... 1,254,298 718,854 535,444 0.11 h Research (from Worksheet 7). . . 2,381,269 2,381,269 0.49 i Cash and in-kind contributions for community benefit (from Worksheet 8). 32,551 32,551 0.01 j Total. Other Benefits...... 0 0 19,008,309 5,232,859 13,775,450 2.84

0

0

059,873

k Total. Add line 7d and 7j.....

57,903,122

10.11

49,156,751

Sche	edule H (Form 990) 2012 Dan	nburv Hosi	oital			06-064659	7	Р	age 2
Par	Community Buildir building activities d	ng Activities	s Complete x year, and	d describe in Part ∖	ganization conduc	ted any commu	nity		
	promoted the health	1			T	Г			
		(a) Number of activities or programs (optional)	(b) Persons served (optional)	(c) Total community building expense	(d) Direct offsetting revenue	(e) Net communit	y E	of t	ercent total ense
1	Physical improvements and housing								
2	Economic development								
3	Community support								
4	Environmental improvements								
5	Leadership development and training for community members								
6	Coalition building								
7	Community health improvement advocacy								
8	Workforce development								
9	Other								
10	Total	0	0	0.	0	•	0.		0.
Par	t III Bad Debt, Medicard	e, & Collect	ion Praction	ces					
Sect	ion A. Bad Debt Expense							Yes	No
1	Did the organization report ba	d debt expens	e in accordar	nce with Healthcare Fina	ancial Management			17	
2	Association Statement No. 15 Enter the amount of the organ	nization's bad	debt expense	. Explain in Part VI the	1 1		1	X	
_	methodology used by the orga					17,114,070.			
3	Enter the estimated amount of the eligible under the organization								
	methodology used by the organiz	zation to estima	ate this amoun	it and rationale, if any, for	·				
	including this portion of bad de	ebt as commu	nity benefit		PartVI 3	1,084,843.			
4	Provide in Part VI the text of the expense or the page number of					Part VI			
Sect	ion B. Medicare								
5	Enter total revenue received fr	rom Medicare	(including DS	SH and IME)		165,830,458.			
6	Enter Medicare allowable cost	s of care relat	ing to payme	nts on line 5		209,901,588.			
7	Subtract line 6 from line 5. Th	is is the surplu	us (or shortfa	ll)		-44,071,130.			
8	Describe in Part VI the extent to	which any sho	tfall reported	in line 7 should be treated	d as community benefit.				
	Also describe in Part VI the cost Check the box that describes	ing methodolog	y or source us	sed to determine the amou	unt reported on line 6.				
	X Cost accounting system		eu. ost to charge	ratio	Other	Part VI			
	X Cost accounting system	Пс	ust to charge	Tallo	Other				
Sect	tion C. Collection Practices								
9a	Did the organization have a w	ritten debt coll	ection policy	during the tax year?			9a	X	
ŀ	If 'Yes,' did the organization's co contain provisions on the colle	llection policy t	hat applied to	the largest number of its	patients during the tax	year			
	contain provisions on the colle financial assistance? Describe	ection practice in Part VI	s to be follow	ed for patients who are	known to qualify for	Part VI	9b	Х	
Pai	t IV Management Comp						3.5	Λ	
	(a) Name of entity	Janies and) Description of primary	(c) Organization's	(d) Officers, directors,	(e)	Physicia	ans'
				activity of entity	profit % or stock ownership %	trustees, or key employees' profit %		it % or s nership	
						or stock ownership %			
1									
2									
3									
4									
5									
6									
7									
8									
9									
10						<u> </u>			
11						<u> </u>			
12						<u> </u>			
13							<u></u>	000:	2012
BAA	<u>l</u>			TEEA3802L 01/09/13		Schedule H	(Form	990) 2	2012

i active information										
Section A. Hospital Facilities (list in order of size, from largest to smallest — see instructions)	Licensed hospital	General medical and surgical	Chil- dren's hospital	Teach- ing hospital	Critical access hospital	Re- search facility	ER- 24 hours	ER- other	Other (describe)	Facility reporting group
How many hospital facilities did the organization operate during the tax year? 1	_									
Name, address and primary website address										
1 Danbury Hospital	Х	Х		Χ			Х		Diagnostic &	
	Λ	Λ		Λ			Λ			
24 Hospital Avenue									Dialysis	
Danbury, CT 06810 www.danburyhospital.org										
www.dambdrynospitar.org										
						1				

Copy 1 of 1

Section B. Facility Policies and Practices

(Complete a separate Section B for each of the hospital facilities listed in Part V, Section A)

Name of hospital facility or facility reporting group Danbury Hospital

For single facility filers only: line number of hospital facility (from Schedule H, Part V, Section A) $1\,$

			Yes	No
Com	munity Health Needs Assessment (Lines 1 through 8c are optional for tax years beginning on or before March 23, 2012)			
1	During the tax year or either of the two immediately preceding tax years, did the hospital facility conduct a community health needs assessment (CHNA)? If 'No,' skip to line 9	1	Х	
	If 'Yes,' indicate what the CHNA report describes (check all that apply):			
а	X A definition of the community served by the hospital facility			
b	Demographics of the community			
c	Existing health care facilities and resources within the community that are available to respond to the health needs of the community			
c	How data was obtained			
e	The health needs of the community			
f	Primary and chronic disease needs and other health issues of uninsured persons, low-income persons, and minority groups			
ç	The process for identifying and prioritizing community health needs and services to meet the community health needs			
r	The process for consulting with persons representing the community's interests			
i	X Information gaps that limit the hospital facility's ability to assess the community's health needs			
j	Other (describe in Part VI)			
2	Indicate the tax year the hospital facility last conducted a CHNA:2012			
3	In conducting its most recent CHNA, did the hospital facility take into account input from representatives of the community served by the hospital facility, including those with special knowledge of or expertise in public health? If 'Yes,' describe in Part VI how the hospital facility took into account input from persons who represent the community, and identify the persons the hospital facility consulted	3	Х	
4	Was the hospital facility's CHNA conducted with one or more other hospital facilities? If 'Yes,' list the other hospital facilities in Part VI	4	Х	
5	Did the hospital facility make its CHNA widely available to the public?	5	Х	
	If 'Yes,' indicate how the CHNA was made widely available (check all that apply):			
а	Mospital facility's website			
b	x X Available upon request from the hospital facility			
c	Other (describe in Part VI)			
6	If the hospital facility addressed needs identified in its most recently conducted CHNA, indicate how (check all that apply to date):			
а	∇ · · · · · · · · · · · · · · · · · · ·			
b				
c	Participation in the development of a community-wide plan			
c	Participation in the execution of a community-wide plan			
e	Inclusion of a community benefit section in operational plans			
f	Adoption of a budget for provision of services that address the needs identified in the CHNA			
ç	Prioritization of health needs in its community			
ŀ	Prioritization of services that the hospital facility will undertake to meet health needs in its community			
i	Other (describe in Part VI)			
7	Did the hospital facility address all of the needs identified in its most recently conducted CHNA? If 'No', explain in Part VI which needs it has not addressed and the reasons why it has not addressed such needs	7	Х	
8 a	Did the organization incur an excise tax under section 4959 for the hospital facility's failure to conduct a CHNA as required by section 501(r)(3)?	8 a		Х
b	If 'Yes' to line 8a, did the organization file Form 4720 to report the section 4959 excise tax?	8 b		
	If 'Yes' to line 8b, what is the total amount of section 4959 excise tax the organization reported on Form 4720 for all of its			
C	hospital facilities? \$			

15	Did ass	the hospital facility have in place during the tax year a separate billing and collections policy, or a written financial istance policy (FAP) that explained actions the hospital facility may take upon non-payment?	15	Х	
16	Che tax	Check all of the following actions against an individual that were permitted under the hospital facility's policies during the tax year before making reasonable efforts to determine the patient's eligibility under the facility's FAP:			
а	Reporting to credit agency				
b		Lawsuits			
c		Liens on residences			
d		Body attachments			
е		Other similar actions (describe in Part VI)			
17	Did ma	the hospital facility or an authorized a third party perform any of the following actions during the tax year before king reasonable efforts to determine the patient's eligibility under the facility's FAP?	17		Х
	If '	es,' check all actions in which the hospital facility or a third party engaged:			
а		Reporting to credit agency			
b		Lawsuits			
C		Liens on residences			
d		Body attachments			

Other similar actions (describe in Part VI)

Danbury Hospital Copy 1 of 1

18	Indicate which efforts the hospital facility made before initiating any of the actions checked in line 17 (check all that apply)				
a X Notified patients of the financial assistance policy on admission					
b X Notified patients of the financial assistance policy prior to discharge					
c	Notified patients of the financial assistance policy in communications with the patients regarding the patients' bills				
d X Documented its determination of whether patients were eligible for financial assistance under the hospital facility's financial assistance policy					
е	Other (describe in Part VI)				
Poli	cy Relating to Emergency Medical Care				
			Yes	No	
19	Did the hospital facility have in place during the tax year a written policy relating to emergency medical care that requires the hospital facility to provide, without discrimination, care for emergency medical conditions to individuals regardless of their eligibility under the hospital facility's financial assistance policy?	19	Х		
	If 'No,' indicate why:				
	The hospital facility did not provide care for any emergency medical conditions				
	b The hospital facility's policy was not in writing				
	c The hospital facility limited who was eligible to receive care for emergency medical conditions (describe in Part VI)				
	d Other (describe in Part VI)				
Cha	rges to Individuals Eligible for Financial Assistance under the FAP (FAP-Eligible Individuals)				
20	Indicate how the hospital facility determined, during the tax year, the maximum amounts that can be charged to FAP-eligible individuals for emergency or other medically necessary care.				
i	The hospital facility used its lowest negotiated commercial insurance rate when calculating the maximum amounts that can be charged				
	b The hospital facility used the average of its three lowest negotiated commercial insurance rates when calculating the maximum amounts that can be charged				
	c X The hospital facility used the Medicare rates when calculating the maximum amounts that can be charged				
	d Other (describe in Part VI)				
21	During the tax year, did the hospital facility charge any of its FAP-eligible individuals, to whom the hospital facility provided emergency or other medically necessary services, more than the amounts generally billed to individuals who had insurance covering such care?	21		Х	
	If 'Yes,' explain in Part VI.				
22	charge for any service provided to that individual?	22		Х	
	If 'Yes,' explain in Part VI.				

Schedule **H** (Form 990) 2012)

Part V | Facility Information (continued)

Section C. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility (list in order of size, from largest to smallest)

How many non-hospital health care facilities did the organization operate during the tax year? 22

Name and address	Type of Facility (describe)
1 Danbury Hospital Ridgefield Surg. Ctr.	Outpatient Surgical Center
901 Ethan Allen Highway	
Ridgefield, CT 06877	
9 Siefert & Ford Community Health Ctr.	Outpatient Physician Clinic
70 Main Street	
Danbury, CT 06810	
8 Main Street Rehabilitation Center	Rehabilitation
235 Main Street	
Danbury, CT 06810	
O Breast Imaging Center	Diagnostic
20 Germantown Road	
Danbury, CT 06810	
2 Southbury Cardiovascular Diagnostics	Diagnostic
22 Old Waterbury Road	
Southbury, CT 06488	
O Danbury Hospital Sleep Lab II	Diagnostic
25 Lake Avenue-Extension	
Danbury, CT 06810	
6 Comm. Ctr. for Behaviorial Health	Outpatient-Physician Clinic
152 West Street	
Danbury, CT 06810	
O Pulmonary Services	Diagnostic
33 Germantown Road	
Danbury, CT 06810	
O Physical Medicine Center of Southbury	Outpatient-Physician Clinic
22 Old Waterbury Road, Suite 101	
Southbury, CT 06488	
2 The Anticoagulation Center	Diagnostic
41 Germantown Road	
Danbury, CT 06810	

BAA Schedule **H** (Form 990) 2012

Part V | Facility Information (continued)

Section C. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility (list in order of size, from largest to smallest)

How many non-hospital health care facilities did the organization operate during the tax year? 22

Name and address	Type of Facility (describe)
3 Danbury Hospital Laboratory	Diagnostic
79 Sandpit Road	
Danbury, CT 06810	
5 Center for Child & Adol. Treat.	Outpatient-Physician Clinic
152 West Street	
Danbury, CT 06810	
1 Sleep Lab	Diagnostic
Southbury Heritage Hotel, 522 Heritage Rd.	
Southbury, CT 06488	
O Danbury Hospital Laboratory Center of New Milford	Diagnostic
120 Park Lane, Suite A201	
New Milford, CT 06776	
O Danbury Hospital Southbury Laboratory	Diagnostic
22 Old Waterbury Road, Suite 101	
Southbury, CT 06488	
5 Danbury Hospital Laboratory Center in Brookfield	Diagnostic
60 Old New Milford Road, Unit 1C	
Brookfield, CT 06804	
O Danbury Hospital Diabetes Education Center	Education Center
41 Germantown Road	
Danbury, CT 06810	
1 Ridgefield Specimen Collection Facility	Diagnostic
10 South Street	
Ridgefield, CT 06877	
0 Bethel Laboratory	Diagnostic
68 Stony Hill Road	
Bethel, CT 06801	
2 Newtown Laboratory	Diagnostic
14-18 Church Hill Road	
Newtown, CT 06470	

BAA Schedule H (Form 990) 2012

Schedule H (Form 990) 2012

Part V | Facility Information (continued)

BAA

Section C. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility (list in order of size, from largest to smallest)

How many non-hospital health care facilities did the organization operate during the tax year? 22

Name and address	Type of Facility (describe)
0 Wellness on Wheels	Outpatient-Physician Clinic
24 Hospital Avenue	
Danbury, CT 06810	
8 Danbury Hospital Research Institute	Diagnostic
131 West Street	
Danbury, CT 06813	

TEEA3807L 12/29/12

Complete this part to provide the following information.

- 1 Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 4, 8, and 9b; and Part V, Section A; and Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.
- 2 Needs assessment. Describe how the organization assesses the health care needs of the communities it serves, in addition to any needs assessments reported in Part V, Section B.
- Patient education of eligibility for assistance. Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information. Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- **Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- **6 Affiliated health care system.** If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- 7 State filing of community benefit report. If applicable, identify all states with which the organization, or a related organization, files a community benefit report.
- Facility reporting group(s). If applicable, for each hospital facility in a facility reporting group provide the descriptions required for Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.

Part I, Line 6a - Related Organization Community Benefit Report
The Community Benefit report is reported on a Network basis.
Part I, Line 7 - Explanation of Costing Methodology
Charity Care At Cost Percentage:
Total Gross Patient charges written off to charity (Income Statement) * Patient Cost
to Charge % (see below) = Total Community Benefit Expense
Total Community Benefit Expenses - Revenue from Uncompensated Care Pools and
programs (DHS * % of cost of uncompensated care shown on the OCHA Schedule 500) =
Net community benefits expenses
Net community benefits expenses * total expenses = % of total expenses
Ratio Cost To Charge Calculation
Total Operating Expenses divided by Adjusted Patient Care Cost
(Bad Debt, Other Operating Income and Intercompany Income are removed from the total
operating expenses)

Complete this part to provide the following information.

- 1 Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 4, 8, and 9b; and Part V, Section A; and Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.
- 2 Needs assessment. Describe how the organization assesses the health care needs of the communities it serves, in addition to any needs assessments reported in Part V, Section B.
- 3 Patient education of eligibility for assistance. Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information. Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- **Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- 6 Affiliated health care system. If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- 7 State filing of community benefit report. If applicable, identify all states with which the organization, or a related organization, files a community benefit report.
- 8 Facility reporting group(s). If applicable, for each hospital facility in a facility reporting group provide the descriptions required for Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.

Part I, Line 7 - Explanation of Costing Methodology (continued) Adjusted Patient Care Cost divided by Gross Patient Charges Part I, Line 7g - Costs Associated With Physicans Clinics There are no physician clinics included in this amount. Part III, Line 2 - Methodology Used To Estimate Bad Debt Expense Bad Debt expense is per the audited financial statements. Part III, Line 3 - Methodology of Estimated Amount & Rationale for Including in Community Benefit It is the policy of the Hospital to provide necessary care to all persons seeking treatment without discrimination on the grounds of age, race, creed, national origin or any other grounds unrelated to an individual's need for the service or the availability of the needed service at the Hospital. A patient is classified as a charity care patient by reference to established policies of the Hospital. Essentially, these policies define charity services as those services for which no In assessing a patient's inability to pay, the Hospital payment is anticipated. utilizes the generally recognized federal poverty income guidelines, but also includes certain cases where incurred charges are significant when compared to a responsible party's income and their countable assets. Those charges are not included in net patient service revenue for financial reporting purposes.

- 1 Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 4, 8, and 9b; and Part V, Section A; and Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.
- 2 Needs assessment. Describe how the organization assesses the health care needs of the communities it serves, in addition to any needs assessments reported in Part V, Section B.
- 3 Patient education of eligibility for assistance. Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information. Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- **Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- 6 Affiliated health care system. If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- 7 State filing of community benefit report. If applicable, identify all states with which the organization, or a related organization, files a community benefit report.
- Facility reporting group(s). If applicable, for each hospital facility in a facility reporting group provide the descriptions required for Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.

Part III, Line 3 - Methodology of Estimated Amount & Rationale for Including in Community Benefit (continued)
considered to be a bad debt. Subsequently, Medicaid may be granted for some of
those patients. At that time those accounts would become charity care or a
community benefit.
Part III, Line 4 - Bad Debt Expense
The Hospital's estimation of the allowance for uncollectible accounts is based
primarily upon the type and age of the patient accounts receivable and the
effectiveness of the Hospital's collection efforts. The Hospital's policy is to
reserve a portion of all self-pay receivables, including amounts due from the
uninsured and amounts related to co-payments and deductibles, as these charges are
recorded. On a monthly basis, the Hospital reviews its accounts receivable balances
and various analytics to support the basis for its estimates. These efforts
primarily consist of reviewing the following:
<u></u>
Historical write-off and collection experience using a hindsight or look-back
approach;
Revenue and volume trends by payor, particularly the self-pay components;
The vertice and volume cremas by payor, particularly the best pay components,

Complete this part to provide the following information.

- 1 Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 4, 8, and 9b; and Part V, Section A; and Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.
- 2 Needs assessment. Describe how the organization assesses the health care needs of the communities it serves, in addition to any needs assessments reported in Part V, Section B.
- 3 Patient education of eligibility for assistance. Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information. Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- **Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- 6 Affiliated health care system. If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- 7 State filing of community benefit report. If applicable, identify all states with which the organization, or a related organization, files a community benefit report.
- 8 Facility reporting group(s). If applicable, for each hospital facility in a facility reporting group provide the descriptions required for Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.

Part III, Line 4 - Bad Debt Expense (continued)
focus on accounts due from the uninsured and accounts that represent co-payments
and deductibles due from patients;
Cash collections as a percentage of net patient revenue less the provision for bad
debt; and
Trending of days revenue in accounts receivable
The Hospital regularly performs hindsight procedures to evaluate historical
write-off and collection experience throughout the year to assist in determining the
reasonableness of its process for estimating the allowance for uncollectible
accounts. The Hospital's primary concentration of credit risk is patient accounts
receivable, which consists of amounts owed by various governmental agencies,
insurance companies and private patients. The Hospital manages the receivables by
regularly reviewing its patient accounts and contracts, and by providing appropriate
allowances for uncollectible amounts. Significant concentrations of gross patient
accounts receivable include 32% and 13%, and 30% and 14%, for Medicare and
Medicaid, respectively, at September 30, 2013 and 2012, respectively.

- 1 Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 4, 8, and 9b; and Part V, Section A; and Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.
- 2 Needs assessment. Describe how the organization assesses the health care needs of the communities it serves, in addition to any needs assessments reported in Part V, Section B.
- **Patient education of eligibility for assistance.** Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information. Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- **Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- **6 Affiliated health care system.** If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
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Part III, Line 8 - Explanation Of Shortfall As Community Benefit
Danbury Hospital's Medicare shortfall should be treated as a community benefit as
the organization strives to provide 24/7 coverage, improved patient access, highest
clinical quality as well as addressing the needs of the community by offering
critical services to our geographic area. As a result, the organization must
balance the cost of these programs against the continued decreasing government
reimbursement levels, uninsured population and community needs.
A cost accounting system is used to calculate the shortfall, which is Medicare Net
Patient Revenue less applicable costs.
Part III, Line 9b - Provisions On Collection Practices For Qualified Patients
It is the policy of Danbury Hospital to provide "Financial Assistance" (either free
care or reduced patient obligations) to persons or families where: (i) there is
limited or no health insurance available; (ii) the patient fails to qualify for
governmental assistance (for example Medicare or Medicaid); (iii) the patient
cooperates with the Hospital in providing the requested information; (iv) the
patient demonstrates financial need; and (v) Danbury Hospital makes an
administrative determination that Financial Assistance is appropriate.

Complete this part to provide the following information.

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Part III, Line 9b - Provisions On Collection Practices For Qualified Patients (continued)
the Hospital will determine the amount of Financial Assistance available to the
patient by utilizing the Charitable Assistance Guidelines, which are based upon the
most recent federal poverty guidelines.
Danbury Hospital shall regularly review this Financial Assistance Policy to ensure
that at all times it: (i) reflects the philosophy and mission of the Hospital; (ii)
explains the decision processes of who may be eligible for Financial Assistance and
in what amounts; and (iii) complies with all applicable state and federal laws,
rules, and regulations concerning the provision of financial assistance to indigent
patients.
Consistent with this mission, Danbury Hospital recognizes its obligation to the
community it serves to provide financial assistance to indigent persons within the
community.
In furtherance of its charitable mission, Danbury Hospital will provide both (i)
emergency treatment to any person requiring such care; and (ii) essential,
non-emergent care to patients who are permanent residents of its primary service
area who meet the conditions and criteria set forth in this Policy, without regard

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Part III, Line 9b - Provisions On Collection Practices For Qualified Patients (continued)	
to the patients' ability to pay for such care. Elective procedures generally will	
not be considered essential, non-emergent care and usually will not be eligible for	
Financial Assistance.	
Tinuncial Abbibeance.	
Danbury Hospital will collect from individuals on financial assistance if they	_
received a partial charitable discount. All patients can apply for charitable care	
on balances they feel that they cannot afford.	
Part V, Line 3 - Account Input from Person Who Represent the Community	
Effective strategies to improve community health involve active collaboration and	
commitment among health providers, public and community health agencies, educators,	
worksites, community and faith-based organizations and groups, and the public they	
serve.	
SCIVE.	
The organization collaborates with community partners for assessment of community	
health needs and action planning. Danbury Hospital, and its affiliate partner, New	
Milford Hospital, participated in the development of a Community Report Card for the	
Housatonic Valley Region, a 10-district municipality that includes Danbury and New	
Milford, CT. The other eight towns are Bridgewater, Brookfield, New Fairfield,	
Newtown, Redding, Ridgefield and Sherman, CT, all towns within the primary service	

- Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 4, 8, and 9b; and Part V, Section A; and Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.
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Part V, Line 3 - Account Input from Person Who Represent the Community (continued)
area of both hospitals. Developing a plan for health improvement in our region
involves collective action by and sharing of expertise and resources across agencies
and organizations in both the public and private sectors.
Part V, Line 4 - List Other Hospital Facilities that Jointly Conducted Needs Assessment
New Milford Hospital
Part V, Line 14g - Other Means Hospital Facility Publicized the Policy
Danbury Hospital has messages on all statements providing information regarding how
the patient can get assistance with their hospital bill. Counselors are also
available to provide further assistance.
Part VI - Needs Assessment
Effective strategies to improve community health involve active collaboration and
commitment among health providers, public and community health agencies, educators,
worksites, community and faith-based organizations and groups, and the public they
worksites, community and faith-based organizations and groups, and the public they serve.
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serve.
The organization collaborates with community partners for assessment of community
serve.

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Part VI - Needs Assessment (continued)
Milford, CT. The other eight towns are Bridgewater, Brookfield, New Fairfield,
Newtown, Redding, Ridgefield and Sherman, CT, all towns within the primary service
area of both hospitals. Developing a plan for health improvement in our region
involves collective action by and sharing of expertise and resources across agencies
and organizations in both the public and private sectors.
Activities:
1.Community Report Card (CRC) for Western Connecticut produced with
indicators, including: community population and demographic data, economic
stability, education, health status, health and lifestyle behaviors and risk
factors, chronic and communicable diseases, and older adult health survey and focus
group findings. Additional data from the CT Association of Directors of Health's
Health Equity Index related to social determinants of health and health outcomes and
United Way of CT's Infoline 2-1-1 database of health-related programs and services
was included.
nub Incitudo.
2.CRC Steering Committee developed - including leads from the City of
2.010 becoming committee developed including leads from the city of

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Part VI - Needs Assessment (continued)
Hospital-New Milford Hospital, United Way of Western Connecticut, New Milford Health
Department, and the Regional YMCA of Western CT.
3.EDUCATION CONNECTION's Center for Healthy Schools & Communities met with
the CRC Steering Committee to review the objectives and desired outcomes for these
facilitated discussions.
4.Two Community Health Conversations with key community stakeholders in
October 2012 - held in two locations (Danbury and New Milford, CT) to ensure
accessibility by key stakeholders throughout the region. Attendees included a total
of 52 representatives from hospitals; community health centers; school-based health
centers; Visiting Nurse Associations/Services; municipal health, education, social
service, senior centers and fire departments; non-profit organizations; and a
legislator's office. Geographically, all 10 HVR municipalities were represented
either directly or through regional agencies and organizations. During the
Conversations, the need for collective commitment and responsibility in the
prioritization of health issues and development of an action plan for health
improvement were emphasized.

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Part VI - Needs Assessment (continued) 5. Priority Health areas identified - Participants in Conversations universally agreed that the Priority Health Issues (PHI) most representative of needs in the region were 1) prevention/reduction of most prevalent chronic diseases/health conditions (specifically obesity, hypertension, diabetes), by addressing underlying risk factors; 2) substance use/abuse and co-related mental health issues; 3) older adult health, housing and social support needs; and 4) improved awareness and utilization of existing health and social programs and services. Each of these areas also recognizes that disparities in health care access and outcomes need to be addressed. Upon reaching consensus on the priority health issues, participants self-selected a workgroup to join based on their interests and expertise. Overall, data obtained from the Conversations provided high quality information needed to begin the community health improvement action planning process in the region. A broad diversity of community stakeholders attended both sessions, conversations were dynamic, and stakeholders were actively engaged in the process and expressed commitment to working together in the future to address the identified priority health issues

Committee and PHI workgroups continued to meet to further develop and refine their

6. Health Improvement Action Planning - Throughout 2013, the CRC Steering

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Part VI - Needs Assessment (continued)
action plans. Consistent with each team's vision and mission, and informed by the
CRC and Community Conversation findings, a Community Health Improvement Action Plan
for Western CT by PHI has been developed. The plan addresses four priority community
needs: substance abuse and related mental health issues; seniors' health and
housing; chronic disease prevention; and health care access. It is important to
note that Action Plans are dynamic documents and are influenced by emerging needs.
With this in mind, the workgroups will continue to meet at least quarterly to expand
upon, modify, and refine their PHI objectives, strategies, and action steps and to
collectively evaluate progress towards achieving health improvement in the region.
7.Board Endorsement - The Community Report Card and Health Improvement Action
Plan have been endorsed by the BOD and documents are available on the organization's
website and available upon request.
8.To create a "new picture of health," our community members must be more
engaged in order to best navigate an evolving health care system. We've used the
strength of our network, through education, interaction and outreach, to keep our
residents informed about the changing health care environment, and how available
restucites informed about the changing hearth care environment, and now available

resources can help them manage their own health while directing them to the

BAA

local

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Part VI - Needs Assessment (continued)
right care in the right place and at the right time.
<u> </u>
9.We survey our consumers on a regular and ongoing basis for their opinions
and concerns.
 and concerns.
We continued to promote a healthy lifestyle within the community, emphasizing the
individual's responsibility as a partner in wellness. The Network's partnership with
the Spirit of Women program, has engaged many women, typically the primary
caregivers in their households, with special events, publications and online
information. Our 2013 "Day of Dance" and "Girls Night Out," social and informational
events focused on primary and preventative care, screenings and early cancer
detection, and healthy habits, drew capacity crowds.
Part VI - Patient Education of Eligibility for Assistance
One barrier to health care outlined in the Community Needs Assessment was that so
many people were uninsured or underinsured. To help eliminate this barrier to
needed care, in 2013 WCHN actively advocated for Access Health CT, the state's new
health insurance marketplace, using grass roots communication to encourage
enrollment in Access Health CT. WCHN held in-service trainings for our staff,
 participated in community educational forums and enrollment fairs, and distributed

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Part VI - Patient Education of Eligibility for Assistance (continued)
promotional materials throughout the Network and region. Our hospitals are now
considered by the state a model hospital for promoting the significant benefits of
insurance enrollment.
Danbury Hospital has messages on all statements providing information regarding how
the patient can get assistance with their hospital bill. Also signs are posted
throughout the hospital and counselors are avaiable to provide further assistance.
All uninsured inpatients are interviewed by financial counselors and assessed for
eligibility for assistance programs. The hospital provides informational handouts
to all uninsured patients at the time of registration which refers them to financial
counseling if they would like assistance with their bills. Further, the hospital
mails notices to all self-pay accounts referring them to financial counseling if
they need assistance. The collection department will also refer patients to
financial counseling when a patient indicates that they cannot afford their
balances; and finally, schedulers refer uninsured patients to financial counseling
prior to their test or procedure.

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Part VI - Community Information
The Hospital's primary service area is the City of Danbury and surrounding suburban
towns that make up northern Fairfield county. The region is very diverse requiring
diverse programming and education. Constituents are predominantly employed and are
fairly well-educated. Poverty levels are below other areas in CT. The exception to
this generalization is the City of Danbury as the urban core that is the most
diverse community with a large undocumented population not captured on census.
Part VI - Explanation Of How Organization Furthers Its Exempt Purpose
The values and attitudes shared by our staff - from our receptionists to our
physician - and how we express them day-to-day create that experience, and form our
Network's "brand" of care. At Western Connecticut Health Network (WCHN) we expect all
staff to embody a set of common values that guide behavior and decision-making in
every interaction with patients, visitors or callers. In 2013, we recommitted to
these values.
TEAMWORK
Trimming Treatment Time
When a heart attack strikes, every moment until intervention matters. In 2013,

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Part VI - Explanation Of How Organization Furthers Its Exempt Purpose (continued)
time period with its John D. Thompson Award, a prestigious honor given for
excellence in the delivery of healthcare through the use of data. The Award
recognized the culmination of seven years of collaborative work of a
multi-functional team.
Personal Side of Cancer Care
Our Network's team of cancer care professionals extends beyond our outstanding
oncologists and clinicians who oversee treatment. We take a personalized, more
holistic approach to care, providing additional services that ease the patients'
journey, removing or mitigating the practical barriers to successful treatment. The
most recent addition to the WCHN cancer care team is the Oncology Financial
Navigator - staff members dedicated to helping uninsured, underinsured, and simply
concerned patients understand their insurance benefits and how they can pay for
their cancer treatment drugs.
INNOVATION
Bariatrics and Beyond

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Part VI - Explanation Of How Organization Furthers Its Exempt Purpose (continued)
Danbury Hospital each year. In 2013, minimally invasive robotic surgery was applied
to both general and weight loss surgeries. The option to use robotic surgery, where
appropriate, can amplify the surgeon's skills and improve the patient's outcome.
Opening a New Door
WCHN opened a new 6,000-square-foot Breast Imaging Center in 2013, making
preventative and diagnostic breast care more convenient and comfortable for every
patient, every day. The center is equipped with the latest in imaging technology,
as it provides a "spa-like" atmosphere. Perhaps the biggest improvement is that all
aspects of breast care are offered under a single roof
Saving the Brain
A partnership formed in 2013 between Danbury Hospital and Westchester Medical Center
giving Danbury Hospital stroke patients who meet certain medical criteria the option
of a new treatment that may help to reduce the effects of a stroke and improve
outcomes. The new option is interventional stroke therapy - and FDA approved
technology that uses X-ray guidance and a catheter.

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Part VI - Explanation Of How Organization Furthers Its Exempt Purpose (continued)
The ability to quickly diagnose a patient with cardiovascular disease can often mean
the difference between life and death; saving time means saving heat muscle.
Patient simulators are a safe and convenient tool for training medical staff. That's
why in 2013, Danbury Hospital used a grant for \$71,800 from the Connecticut Health
and Education Facilities Authority (CHEFA), as part of its Client Grant Program, to
purchase Ultrasonography/Transthoracic Echocardiography Simulator equipment for its
simulation laboratory.
Spotlight on Inpatient Pediatrics
A lifetime of health and wellness begins in childhood, which is why Danbury Hospital
continues to invest in the care of our pediatric population. In 2013, we made a
number of improvements to ensure that our communities' children of all ages have
access to high quality emergency and acute care, with staff specifically trained and
dedicated to pediatrics.
dedicated to pediatrico.
The Hub for Community Health Care
The Emergency Department at Danbury Hospital serves as a "hub' for the health care
needs of the community, as both the source of acute care and a link for patient

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Part VI - Explanation Of How Organization Furthers Its Exempt Purpose (continued)
medical education and research program and distinguishes from most others.
A Now Forum for Cangor Findings
A New Forum for Cancer Findings
WCHN has made significant inroads toward personalized cancer treatments tailored to
a cancer's specific genetic makeup-especially women's cancers. The integration of
research and medical education for obstetricians and gynecologists helps ensure they
remain on the cutting edge of medicine.
Norman in the Warr
Nurses in the Know
The WCHN Nurse Education Department fosters life-long learning and development for
nurses. In 2013, the Cora Spratt Center for Nursing Education and Research Center
at Danbury Hospital continued to advocate for the advancement of the nursing
profession by offering numerous educational opportunities for our network nurses as
well as nurses from other health care organizations.
Helping the Community Help Itself
To create a "new picture of health," we've used the strength of our network to help
our community members better navigate an evolving, often complex, health care

system. Through education, interaction and outreach, we keep residents informed

BAA

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Part VI - Explanation Of How Organization Furthers Its Exempt Purpose (continued)
about changes in the health care environment and the local resources available to
help them manage their own health. We direct them to the right care in the right
place and at the right time. Examples of our efforts included the following:
-WCHN clinicians from our behavioral health staff, primary care clinic and
affiliated Visiting Nurses Association, helped serve more than 200 homeless people
in a single day at Project Homeless Connect, a one-day, comprehensive "health fair"
for the needy or homeless. Patients were given flu shots and physical and dental
exams - an example of how we help our community's less fortunate residents avoid
emergency room visits.
-The network's Lyme Disease Registry continues to collect data to study ways to
prevent, diagnose and potentially treat those with Lyme and lingering symptoms.
-Our network took a leadership role to ensure a behavioral health safety net for the
Sandy Hook community following the tragic shooting. We provided a grant to fund a
behavior health navigator for Newtown's schools to support the mental health and
well-being of the community's families.
Our work on a Community Health Needs Assessment, that involved sell-heration with
Our work on a Community Health Needs Assessment, that involved collaboration with
local educators, community agencies, faith groups and other health care

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Part VI - Explanation Of How Organization Furthers Its Exempt Purpose (continued)
Plan. The plan will address four priority community needs: chronic disease
prevention; substance abuse and related mental health issues; seniors' health and
housing; and awareness and access to health care services. Initiatives are underway
to improve the health of our region's residents by providing information and
expanding access through creative strategies and partnerships.
The Physician Pipeline
As health care reform unfolds and the country's population ages, we are preparing to
meet the needs of a growing patient population. That's why the recruitment of
physicians and group practices to our Network is a priority - so we can offer more
patients with easier, more convenient access to primary and specialty care.
Residents in our communities do not need to travel far to receive high quality care.
Noordones in our communicios de noc neod co craver rur co receive night quarrey care.
Bigger, Stronger, Better - Together
Creating a new picture of health is what our affiliation with Norwalk Hospital is
all about.
all about.

Schedule **H** (Form 990) 2012 TEEA3808L 12/29/12

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Part VI - Explanation Of How Organization Furthers Its Exempt Purpose (continued)
convenient access to the high quality care of a regional healthcare system,
including more primary care and sub-specialty physicians within the same network. We
will be able to provide patients even better quality care and an improved overall
experience throughout our network, by integrating care and treatment approaches
across the system. And we'll have the capacity and efficiencies to manage the
growing patient volume.
growing pacient volume.
Exceptional Donors, Exceptional Dreams
As hospitals and the healthcare industry face unprecedented financial challenges,
advancements in patient care depend more than ever upon philanthropic giving.
Although our Network must respond to growing pressure to curb spending, we refuse to
compromise our mission of improving the health of the community by delivering the
best possible care. In 2013, a very generous Danbury resident stepped forward with
an unprecedented gift to support the new Patient Tower at Danbury Hospital.
Thanks to our donors, we continue to imagine new ways to deliver the right care, in
the right place, at the right time.

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Part VI - Affiliated Health Care System Roles and Promotion
Western Connecticut Health Network, Inc. (parent)
Western Connecticut Health Network's mission is to improve the health and well being
of those we serve, which helps to further the hospital's exempt purpose.
Danbury Hospital
Danbury Hospital provides medical services to the community regardless of the
individual's ability to pay. Services include routine inpatient ancillary and
outpatient care in support of the hospital's mission statement, to improve the health
and well being of those we serve. For 2013, Danbury Hospital provided \$4,954,000 in
charity care.
New Milford Hospital
New Milford Hospital's mission is to provide outstanding health care to the
communities they serve through an uncompromising focus on clinical quality,
compassionate service, and the creation of a medical "safe haven" for their patients
and their families. For 2013, New Milford Hospital provided \$670,900 in charity
care.

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Part VI - Affiliated Health Care System Roles and Promotion (continued)
The mission at Western Connecticut Medical Group is to provide safe, innovative,
convenient and coordinated primary and specialty health care in the communities they
serve and strive to be aware of and respond to their patients needs. They support a
commitment to advance the health and well-being of individuals in their community by
delivering quality care, participating in medical research and medical residency
programs and the provision of medical services to patients. For 2013, Western
Connecticut Medical Group provided \$1,794,739 in charity care.
Western Connecticut Health Network Foundation, Inc.
Western Connecticut Health Network Foundation Inc.'s mission is to raise funds,
reinvest and administer these funds and make distributions to Danbury Hospital and
other not-for-profit health care affiliates.
Western Connecticut Health Network Affiliates
Western Connecticut Health Network Affiliates principal purpose is to provide
outpatient health care services in various locations and also provide ambulance
services to Danbury and surrounding towns, while serving those that cannot afford
the care. Approximately \$11,000 in charity care was provided during 2013.

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Part VI - Affiliated Health Care System Roles and Promotion (continued)
Business Systems, Inc.
Business Systems, Inc, is a taxable corporation whose main business is the operation
of Danbury Pharmacy, a retail pharmacy. The Pharmacy's revenue is comprised of
prescription sales, over the counter sales, and wholesale sales (medical and
surgical supplies) sold to office practices and clinicians that are not covered by
insurance programs. At the end of 2013 the Danbury Pharmacy was sold to Walgreen's
Pharmacy.
Western Connecticut Home Care, Inc.
Western Connecticut Home Care, Inc. (WCHC) provides state of the art clinical
services ranging from pediatric patients to the elderly utilizing best practice in
home care to meet the needs of their patients. For 2013, WCHC provided \$587,777 for
charity care.
Eastern New York Medical Services
Eastern New York Medical Services (ENYMS) was formed in April, 2013.
The mission at ENYMS is to provide safe, innovative, convenient and coordinated
primary and gastro health care in the communities we serve and strive to be aware of
and respond to our patients needs. For 2013, ENYMS provided approximately \$1,000 for

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Part VI - Affiliated Health Care System Roles and Promotion (continued)
charity care.
Part VI - States Where Community Benefit Report Filed
CT
Part V - Explanation of Number of Facility Type
14 Diagnostic Centers
5 Outpatient Physician Clinics
1 Outpatient Surgical Center
1 Rehabilitation Center
1 Education Center
Additional Information
Schedule H, Other
Over 50% of the Board Members are independent and do not get paid by Danbury
Hospital. Danbury Hospital has an open medical staff.
Surplus funds are used to provide innovative technology to clinical care in addition
to expanding our service area. See details in how we "furthered our exempt
purposes".