



STATE OF CONNECTICUT
DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
A Healthcare Service Agency

Dannel P. Malloy
Governor

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Commissioner

Behavioral Health Data Availability

1. DMHAS Data Collection

A. DDaP and Avatar

- Behavioral health data for contracted private not for profit programs and DMHAS-operated services
- Provider demographics
- Services provided
- Program utilization
- Provider performance data (including National Outcome Measures)
- Consumer satisfaction
- Admissions and discharges for all substance abuse facilities statewide (per statute)

2. CT Clearinghouse Data Collection

- Behavioral Health services information

DMHAS PROVIDER REPORT CARD

<Provider>
 <Program Name>
 <Program City>
 Substance Abuse Intermediate/Long Term Treatment
 Region 5

Report Generated 4/26/2010

509 months

Basic Program Data

Capacity	7/1/09-3/31/10	4
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Basic Utilization

	7/1/09-3/31/10
Admissions	9
Transfers In	0
Transfers Out	0
Discharges	10
Total Unduplicated Consumers	14
Total Direct Service Hours (Client)	1490
Total Direct Service Hours (Provider)	<N/A>
Total Days	1090

Utilization Measures

	7/1/09-3/31/10								
	Provider			Regional Comparison			State Comparison		
	Percent	Num.	Den.	Percent	Num.	Den.	Percent	Num.	Den.
Unduplicated Consumers w. Services	92.86%	13	14	97.16%	616	634	88.45%	2329	2633
Day Utilization Rate	99.45%	1090	1096	95.07%	42981	45210	94.05%	207971	221118

Consumer Outcomes: National Outcome Measures (NOMs)¹

	7/1/09-3/31/10								
	Provider			Regional Comparison			State Comparison		
	Percent	Num.	Den.	Percent	Num.	Den.	Percent	Num.	Den.
Improved Employment Status ²	0%	0	10	2.73%	5	183	27.63%	221	800
Maintained Employment Status ²	100%	10	10	57.38%	105	183	34.38%	275	800
Imp. or Maint. Employment Status ²	100%	10	10	60.11%	110	183	62%	496	800
Improved Living Situation	0%	0	10	26.85%	109	406	34.40%	450	1308
Maintained Living Situation	100%	10	10	59.61%	242	406	44.95%	588	1308
Imp. or Maint. Living Situation	100%	10	10	86.45%	351	406	79.36%	1038	1308
Not Arrested Before Adm. or Dis.	90%	9	10	88.01%	411	467	89.87%	1544	1718
Reduced Number of Arrests	10%	1	10	10.71%	50	467	8.96%	154	1718
Abstinent from Alcohol at Adm. and Dis. ³	66.67%	4	6	66.81%	153	229	50.46%	438	868
Used Alcohol at Adm.; Abstinent at Dis. ³	16.67%	1	6	23.58%	54	229	22.12%	192	868
Used Alcohol at Adm.; Reduced Use at Dis. ³	0%	0	6	1.31%	3	229	1.61%	14	868
Abstinent from Drugs at Adm. and Dis. ⁴	75%	6	8	66.02%	272	412	55.97%	806	1440
Used Drug(s) at Adm.; Abstinent at Dis. ⁴	12.50%	1	8	22.33%	92	412	24.51%	353	1440
Used Drug(s) at Adm.; Reduced Use at Dis. ⁴	0%	0	8	3.40%	14	412	2.92%	42	1440
Supported at Adm. and Dis.	20%	2	10	35.23%	161	457	45.54%	736	1616
Increased Social Support	80%	8	10	60.39%	276	457	49.01%	792	1616

- ¹ Includes Discharges in which outcome-related data elements are not missing or coded as 'Unknown'.
- ² Includes only Consumers who were in the labor force at both Admission and Discharge.
- ³ Includes only Consumers who reported Alcohol as a drug type at Admission and Discharge.
- ⁴ Includes only Consumers who reported a drug other than Alcohol at Admission and Discharge.

Consumer Outcomes: Other¹

	7/1/09-3/31/10								
	Provider			Regional Comparison			State Comparison		
	Percent	Num.	Den.	Percent	Num.	Den.	Percent	Num.	Den.
Treatment Completed	90%	9	10	61.70%	290	470	64.86%	1150	1773
Increased GAF Score	90%	9	10	70.78%	310	438	43.56%	707	1623
Maintained GAF Score	10%	1	10	21.46%	94	438	51.76%	840	1623
Imp. or Maint. GAF Score	100%	10	10	92.24%	404	438	95.32%	1547	1623

Data Submission

	7/1/09-3/31/10								
	Provider			Regional Comparison			State Comparison		
	Percent	Num.	Den.	Percent	Num.	Den.	Percent	Num.	Den.
SATIS Admission	77.78%	7	9	95.33%	469	492	90.03%	1725	1916
SATIS Discharge	100%	10	10	97.94%	476	486	94.00%	1787	1901
Open Admissions with Services	92.86%	13	14	97.21%	627	645	88.28%	2365	2679
Co-Occurring Screening: Mental Health	100%	9	9	91.46%	450	492	92.91%	1781	1917
Co-Occurring Screening: Substance Abuse	100%	9	9	91.46%	450	492	88.94%	1705	1917
Targeted Case Management			<N/A>	0%	0	23	4.65%	2	43

System Outcomes

	1H FY10								
	Provider			Regional Comparison			State Comparison		
	Percent	Num.	Den.	Percent	Num.	Den.	Percent	Num.	Den.
Continuity of Care: 30 Days Post-Discharge	42.86%	3	7	36.70%	120	327	44.08%	581	1318
Continuity of Care: 90 Days Post-Discharge	57.14%	4	7	48.01%	157	327	53.03%	699	1318
Readmission Rate: 30 Days Post-Discharge	0%	0	7	10.70%	35	327	14.31%	189	1321
Readmission Rate: 90 Days Post-Discharge	0%	0	7	18.04%	59	327	20.67%	273	1321

<Provider>
 <Street Address>
 <City, State, ZIP>

Report Generated 4/26/2010

Basic Utilization

	7/1/09-3/31/10
Total Unduplicated Consumers	2249
Total Direct Service Hours (Client)	65104
Total Direct Service Hours (Provider)	0
Total Days	16273

Consumer Satisfaction

	SFY 2009								
	Provider			Regional Comparison			State Comparison		
	Provider	Num.	Den.	Provider	Num.	Den.	Provider	Num.	Den.
Overall Satisfaction	92.02%	242	263	91.83%	3203	3488	89.53%	21272	23759
General Satisfaction Domain Satisfaction	87.45%	230	263	93.00%	3229	3472	89.68%	21188	23625
Access Domain Satisfaction	77.31%	201	260	87.97%	3021	3434	85.18%	19852	23305
Participation in Treatment Domain Satisfaction	82.31%	214	260	92.72%	3157	3405	90.84%	21108	23236
Quality and Appropriateness Domain Satisfaction	86.26%	226	262	92.94%	3160	3400	90.54%	20968	23158
Respect Domain Satisfaction	79.30%	203	256	91.17%	2839	3114	88.46%	18350	20745
Outcome Domain Satisfaction	85.55%	219	256	82.58%	2755	3336	81.11%	18276	22532
Recovery Domain Satisfaction	72.16%	184	255	76.68%	2572	3354	76.69%	17387	22673

Institute of Medicine Domain Outcomes Based on MHSIP Satisfaction Survey

	SFY 2009								
	Provider			Regional Comparison			State Comparison		
	Avg. Score	Num.	Den.	Avg. Score	Num.	Den.	Avg. Score	Num.	Den.
Consumer Access to Services ¹	2.09		249	1.65		3195	1.73		21525
Care Is Client-Centered ¹	2.08		247	1.65		3021	1.72		20987

¹ Scores < 2.5 indicate satisfaction; scores between 2.5 and 3.5 indicate neutrality; scores > 3.5 indicate dissatisfaction.

<Provider> offers the following types of DMHAS-funded services:

- SA Case Management
- SA Intermediate/Long Term Treatment
- SA Outpatient
- SA Partial Hospitalization
- SA Transitional Care/Halfway House Resident

CONNECTICUT Clearinghouse

A Program of Wheeler Clinic

- [home](#)
- [resource room](#)
- [news/events](#)
- [links](#)

[Resource Catalog](#)

[Quick Facts by Topic/Issue](#)

[Research & Statistics](#)

[Behavioral Health Services in CT](#)

[National Treatment Facility Locators](#)

[Screening Tools](#)

[Self-Help Groups](#)

[Resource and Library Catalog Tutorial](#)

[Tobacco Merchant Education Video](#)

[Video Tour of Connecticut Clearinghouse](#)

Behavioral Health Services in CT



The Behavioral Health Directory is a comprehensive listing of Connecticut-based program offerings. This directory can be accessed by the search parameters listed below. Simply select from any or all of the search requirements and click "Search Now" to produce a listing of all programs that match your search requirements. The search results page provides more detailed access to each program as well as the ability to refine your search if desired.

City or Town:

Agency:

Age of Clients:

Form of Payment:

Services Provided:

- | | |
|---|--|
| <input type="checkbox"/> Acute Care/Evaluation | <input type="checkbox"/> Family Therapy/Counseling |
| <input type="checkbox"/> Alcohol Treatment | <input type="checkbox"/> Group Therapy/Counseling |
| <input type="checkbox"/> Alternative Activities | <input type="checkbox"/> HIV/AIDS Services |
| <input type="checkbox"/> Behavioral Health Services | <input type="checkbox"/> Individual/Couples Counseling |
| <input type="checkbox"/> Community Development, Capacity Building, Institutional Change | <input type="checkbox"/> Information Dissemination |
| <input type="checkbox"/> Crisis Services | <input type="checkbox"/> Information/Community Awareness |
| <input type="checkbox"/> Detoxification | <input type="checkbox"/> Job Counseling/Placement |
| <input type="checkbox"/> Domestic Violence Treatment/Support | <input type="checkbox"/> Methadone/LAAM |
| <input type="checkbox"/> Drug Treatment | <input type="checkbox"/> Outreach |
| <input type="checkbox"/> Dual Diagnosis Treatment | <input type="checkbox"/> Pre-Treatment Referral/Counseling |
| <input type="checkbox"/> Early Intervention | <input type="checkbox"/> Prevention Services |
| <input type="checkbox"/> Eating Disorders | <input type="checkbox"/> Problem Gambling |
| <input type="checkbox"/> Education/Skill Building | <input type="checkbox"/> Services for Pregnant Women |
| <input type="checkbox"/> Emergency Overdose/Medical Services | <input type="checkbox"/> Social Policy |
| <input type="checkbox"/> Employee Assistance Program | <input type="checkbox"/> Trauma Services |

Environment:

- | | |
|---|--|
| <input type="checkbox"/> Community-Based Organization | <input type="checkbox"/> Public Housing Site |
| <input type="checkbox"/> Halfway House/Intermediate Treatment | <input type="checkbox"/> Residential/Intensive Treatment |
| <input type="checkbox"/> Inpatient/Hospital | <input type="checkbox"/> School |
| <input type="checkbox"/> Outpatient | <input type="checkbox"/> Shelter |