

## Greer, Leslie

---

**From:** Herlihy, Sally <Sally.Herlihy@wchn.org>  
**Sent:** Monday, August 12, 2013 3:57 PM  
**To:** Greer, Leslie; Lazarus, Steven  
**Subject:** WCHN CON Submission  
**Attachments:** OHCA WCHN Single License CON Application 08 12 2013.pdf

Please find attached a PDF file for a CON submission for Western Connecticut Health Network, Inc. The original document, including an Affidavit and the Filing Fee are being sent Federal Express to the OHCA office. Thank you.

---

**Sally F. Herlihy, FACHE**  
*Vice President, Planning*  
*Western Connecticut Health Network*

203-739-4903

*Executive Assistant:* Michelle Johnson  
*Voice:* (203) 739-4935  
*Email:* [michelle.johnson@wchn.org](mailto:michelle.johnson@wchn.org)



**WESTERN CONNECTICUT  
HEALTH NETWORK**

DANBURY HOSPITAL • NEW MILFORD HOSPITAL

This transmittal is intended for a particular addressee(s). If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify Western Connecticut Health Network immediately by email reply to the sender, and delete the transmittal and any attachments.

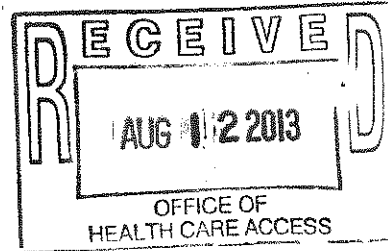
READER BEWARE: Internet e-mail is inherently insecure and occasionally unreliable. Please contact the sender if you wish to arrange for secure communication or to verify the contents of this message.



WESTERN CONNECTICUT  
HEALTH NETWORK

DANBURY HOSPITAL - NEW MILFORD HOSPITAL

24 Hospital Ave.  
Danbury, CT 06810  
203.739.4903



WesternConnecticutHealthNetwork.org  
DanburyHospital.org  
NewMilfordHospital.org

August 12, 2013

Kimberly R. Martone  
Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue: MS# 13HCA  
P.O. Box 340308  
Hartford CT 06134-0308

Re: Western Connecticut Health Network, Inc. CON Request

Dear Ms. Martone,

Pursuant to Section 19a-638, C.G.S., please find enclosed a Certificate of Need for Western Connecticut Health Network, Inc., to merge The Danbury Hospital and New Milford Hospital, Inc. under a single general hospital license with two campuses.

If you have any questions that the attached submission does not answer, please contact me so that we may provide whatever additional information you need in your deliberations. I can be reached directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Thank you,

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

(Note: Submitted via email to [Leslie.greer@ct.gov](mailto:Leslie.greer@ct.gov) and [Steven.lazarus@ct.gov](mailto:Steven.lazarus@ct.gov), with original copy and Filing Fee mailed to OHCA).

Application Checklist

Instructions:

- 1. Please check each box below, as appropriate; and
- 2. The completed checklist *must* be submitted as the first page of the CON application.

Attached is the CON application filing fee in the form of a certified, cashier or business check made out to the "Treasurer State of Connecticut" in the amount of \$500.

For OHCA Use Only:

Docket No.: \_\_\_\_\_ Check No.: \_\_\_\_\_  
 OHCA Verified by: \_\_\_\_\_ Date: \_\_\_\_\_

Attached is evidence demonstrating that public notice has been published in a suitable newspaper that relates to the location of the proposal, 3 days in a row, at least 20 days prior to the submission of the CON application to OHCA. (OHCA requests that the Applicant fax a courtesy copy to OHCA (860) 418-7053, at the time of the publication)

Attached is a paginated hard copy of the CON application including a completed affidavit, signed and notarized by the appropriate individuals.

Attached are completed Financial Attachments I and II.

N/A Submission includes one (1) original and four (4) hard copies with each set placed in 3-ring binders. - sent via email

**Note:** A CON application may be filed with OHCA electronically through email, if the total number of pages submitted is 50 pages or less. In this case, the CON Application must be emailed to the following email addresses: [steven.lazarus@ct.gov](mailto:steven.lazarus@ct.gov) and [leslie.greer@ct.gov](mailto:leslie.greer@ct.gov).

**Important:** For CON applications (less than 50 pages) filed electronically through email, the signed affidavit and the check in the amount of \$500 must be delivered to OHCA in hardcopy.

N/A The following have been submitted on a CD - PDF sent via email

- 1. A scanned copy of each submission in its entirety, including all attachments in Adobe (.pdf) format.
- 2. An electronic copy of the documents in MS Word and MS Excel as appropriate.



WESTERN CONNECTICUT  
HEALTH NETWORK

DANBURY HOSPITAL • NEW MILFORD HOSPITAL

Accounts Payable Telephone: 203-739-7169

Wachovia Bank of Delaware, NA  
62-22/311

Check No. 830033

Check Date  
08/12/2013

PAY Five Hundred AND 00/100

Check Amount  
\$ \*\*\*\*\*500.00

TO THE  
ORDER  
OF

TREASURER STATE OF CT  
410 CAPITOL AVE  
HARTFORD, CT 06134

12592

*John P. Murphy*

⑈00830033⑈ ⑈03⑈100225⑈ 207996000⑈550⑈



C6 | The News-Times | Friday, July 5, 2013

# THE NEWS-TIMES

# Classified

## SOUTHERNCTJOBS.COM monster

203-330-6556 | classified@newstimes.com | Hours: 8:30 a.m. - 5:30 p.m., M-F | Major Credit Cards Accepted

**PUBLIC NOTICES**

**FORECLOSURE SALE - PUBLIC AUCTION**  
 Docket No. 06D-CV-12-001075 S  
 Case Name: 1st Alliance Lending LLC v. Dean A. Grecco, et al  
 Property Address: 44 Putnam Park Road, Bethel, CT  
 Property Type: Residential  
 Date of Sale: July 13, 2013  
 Consultant Name: Richard D. Arcovoli, Esq., Committee Phone Number: (203) 780-7747  
 See Foreclosure Sales at www.auction.com for more detailed information.

**LEGAL NOTICE**  
 The Zoning Board of Appeals of

**PUBLIC NOTICES**

Pursuant to section 19a-638 of Connecticut General Statutes, Western Connecticut Health Network (WCHN) and New Milford Hospital (NMH) will submit the following Certificate of Need Application to the CT Office of Health Care Services:

**Applicants:** Western Connecticut Health Network, Inc. (WCHN) which includes The Danbury Hospital (DH) and New Milford Hospital, Inc. (NMH).  
**Address:** WCHN and NMH are located at 28 Hospital Avenue, Danbury, CT. NMH is located at 2 Elm Street, New Milford, CT.  
**Proposal:** This proposal involves consolidating the operations of DH and NMH under a single license as they are already governed by the same parent board of trustees and have a unified mission to provide for health and well-being of people in the communities it serves in a cost-effective manner.  
**Contact Information:** 50

**Town of Bethel, CT**  
**LEGAL NOTICE**  
**ZONING BOARD OF APPEALS**  
 Notice is hereby given that the Zoning Board of Appeals of the

**GENERAL HELP WANTED**  
**SSS EARN CASH SSS**  
 Be a Newspaper Carrier

**GENERAL HELP WANTED**

**PUBLIC WORKS**  
 Highway Superintendent  
**TOWN OF NEW MILFORD**  
 The New Milford, CT Public Works Department is currently recruiting a Highway Superintendent to plan, coordinate, supervise and direct the work of subordinates in the maintenance construction and repair of streets, bridges, storm sewers, drainage systems and lighting equipment. Minimum qualifications include: High school diploma or equivalent required. Associate or Bachelor's degree in Civil Engineering or related field preferred. Min. of three years experience as a Public Works Supervisor with ten or more years of construction and construction management experience. Associate

**ABSOLUTELY FREE**

**TELEVISION**, Sony 34" Hi Def TV, exc 720p picture, matching stand. FREE for the taking. 203-947-1730

**HEATING AND FIREWOOD**  
 Firewood Seasoned 5200cord locally. 5 or more cords \$160. Guaranteed fast work. Call Rod Fish 693-555-9378

**UNSEASONED FIREWOOD** all hardwood \$175.00 cord split 2 cord min. 203-212-886-4203-470-8438

**MERCHANDISE FOR SALE**  
**AERATOR**: 55" with 18 rotating blades. Almost ready to go. Call Bob W. 202-772-4567

**ALUMINUM FOLDING LAWN**

**MERCHANDISE FOR SALE**

**COACH** Men's Leather Bag and Pouches Dark Brown Leather. Excellent Condition! \$60. 203-912-3683

**COACH** Men's Leather Messenger Bag Dark Brown Leather. Excellent Condition! \$60. 203-912-3683

**COACH** Men's Leather Messenger Bag Dark Brown Leather. Excellent Condition! \$60. 203-912-3683

**COACH** Men's Leather Messenger Bag Dark Brown Leather. Excellent Condition! \$60. 203-912-3683

B8 | The News-Times

# THE NEWS-TIMES

# Classified

## SOUTHERNCTJOBS.COM monster

203-330-6556 | classified@newstimes.com | Hours: 8:30 a.m. - 5:30 p.m., M-F | Major Credit Cards Accepted

**PUBLIC NOTICES**

Pursuant to section 19a-638 of Connecticut General Statutes, Western Connecticut Health Network (WCHN) and New Milford Hospital (NMH) will submit the following Certificate of Need Application to the CT Office of Health Care Services:

**Applicants:** Western Connecticut Health Network, Inc. (WCHN) which includes The Danbury Hospital (DH) and New Milford Hospital, Inc. (NMH).  
**Address:** WCHN and NMH are located at 28 Hospital Avenue, Danbury, CT. NMH is located at 2 Elm Street, New Milford, CT.  
**Proposal:** This proposal involves consolidating the operations of DH and NMH under a single license as they are already governed by the same parent board of trustees and have a unified mission to provide for health and well-being of people in the communities it serves in a cost-effective manner.  
**Contact Information:** 50

**GENERAL HELP WANTED**

**DISHWASHER**  
 needed at BLUE COLONY DINER  
 Contact George 203-417-1266

**DRIVER** - Reliable person wanted for Recycle/Refuse collection route. 2 years Medium Truck driving experience required. Clean driving record & drug test. Email resume to madmax@reglobal.net or fax to 203-227-1874.

**SSS EARN CASH SSS**

**GENERAL HELP WANTED**

**PUBLIC WORKS**  
 Highway Superintendent  
**TOWN OF NEW MILFORD**  
 The New Milford, CT Public Works Department is currently recruiting a Highway Superintendent to plan, coordinate, supervise and direct the work of subordinates in the maintenance construction and repair of streets, bridges, storm sewers, drainage systems and lighting equipment. Minimum qualifications include: High school diploma or equivalent required. Associate or Bachelor's degree in Civil Engineering or related field preferred. Min. of three years

**MERCHANDISE FOR SALE**

**ALUMINUM LINERS**, box of 12 assorted small liners. \$25. 203-772-4567

**ALUMINUM TABLETOP** wooden pull-down table, 15 steel table and 203-772-4567

**AREA** New Good cover. 5'5" x 2'3" \$21. 203-772-4567

**BEYER CAR SEAT**  
 Baby Car Seat  
 Excellent Condition. \$20.00  
 203-772-4567

**BEYER HIGH CHAIR** with up. \$12. 203-772-4567

**MERCHANDISE FOR SALE**

**DRUM SET** 5 Pieces Inc. Zildjian & Paiste Cymbals & Sabian Hi-Hat \$125 firm. 203-912-3683

**END TABLES** Pair of end tables, all wood beam fancy, very good cond. selling \$50. 203-788-2311

**ATTENTION**

**EOBUS INDUCTIVE** xmas lighting. Light excellent condition \$10 203-742-6557

**FUR STOLFS** (2) mink - good condition. 203-788-2311

**AFFIDAVIT**

Applicant: Western Connecticut Health Network, Inc.: The Danbury Hospital and New Milford Hospital, Inc.

Project Title: WCHN Single License: The Danbury Hospital and New Milford Hospital, Inc.

I, Steven H. Rosenberg, Senior Vice President and CFO, of Western Connecticut Health Network, Inc., being duly sworn, depose and state that The Danbury Hospital and New Milford Hospital, Inc.'s information submitted in this Certificate of Need Application is accurate and correct to the best of my knowledge.

Steven Rosenberg  
Signature

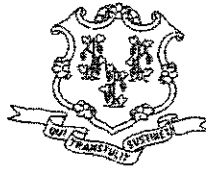
8/12/13  
Date

Subscribed and sworn to before me on August 12, 2013

Allista B. Ricciardi

Notary Public/Commissioner of Superior Court

My commission expires: May 31, 2014



**State of Connecticut  
Office of Health Care Access  
Certificate of Need Application**

**Instructions:** Please complete all sections of the Certificate of Need ("CON") application. If any section or question is not relevant to your project, a response of "Not Applicable" may be deemed an acceptable answer. If there is more than one applicant, identify the name and all contact information for each applicant. OHCA will assign a Docket Number to the CON application once the application is received by OHCA.

**Docket Number:** TBD

**Applicant:** Western Connecticut Health Network, Inc.

**Contact Person:** Sally F. Herlihy, MBA, FACHE

**Contact Person's Title:** Vice President, Planning

**Contact Person's Address:** 24 Hospital Avenue  
Danbury, CT 06810

**Contact Person's Phone Number:** 203-739-4903

**Contact Person's Fax Number:** 203-739-1974

**Contact Person's Email Address:** sally.herlihy@wchn.org

**Project Town:** Danbury, CT, New Milford, CT

**Project Name:** WCHN Single License: The Danbury Hospital and New Milford Hospital, Inc.

**Statute Reference:** Section 19a-638, C.G.S.

**Estimated Total Capital Expenditure:** \$0



**Project Description: Service Termination**

- a. For each of the Applicant's programs, identify the location, population served, hours of operation, and whether the program is proposed for termination.

In October 2010, with Docket No. 10-31560-CON, The Danbury Hospital ("DH") and New Milford Hospital, Inc. ("NMH") as well as their affiliated entities became wholly owned subsidiaries of a newly formed entity, Western Connecticut Health Network, Inc. ("WCHN"). As part of that transaction, the governing instruments of DH and NMH were revised so that both corporations have the same governance with the same sole member and the same directors. WCHN also has the same reserved powers / voting rights as to both NMH and DH.

DH is a 371-bed acute care hospital located at 24 Hospital Avenue, Danbury, CT. DH's total licensed bed capacity includes 345 general hospital beds and 26 bassinets. For DH, the following 6 towns account for 75% of its activity: Danbury, Bethel, Newtown, Ridgefield, Brookfield and Southbury, CT.

NMH is an 85-bed acute care hospital located at 21 Elm Street in New Milford, CT. NMH's total licensed bed capacity is 85 licensed beds with 0 bassinets. For NMH, the following 6 towns account for 75% of the inpatient activity currently at NMH: New Milford, Kent, Sherman, Brookfield, Danbury, and Washington, CT.

Individual hospital licenses for DH and NMH are enclosed as Exhibit A.

See Exhibit B for inpatient utilization of DH and NMH.

WCHN proposes to merge DH and NMH under a single general hospital license, with no associated capital expenditure in order to improve efficiency and allow for NMH to be compliant with ICD10 requirements by the October 1, 2014 deadline. WCHN understands that the Office of Health Care Access ("OHCA") considers a merger a termination of all services by one of the entities because only one license remains. There is no actual termination of any health care services as part of this Project. Similarly, no change in governance or control is contemplated as part of this Project. Upon accomplishment of the merger, the same services will be offered at the same locations.

This Project will involve the consolidation of DH and NMH into one licensed general hospital that is operationally and financially integrated with two campuses at the existing locations in Danbury, CT and New Milford, CT. No addition, replacement or termination of any health care functions or services at DH or NMH is contemplated as part of this Project. Immediately after the merger, the existing campuses will remain in operation, with inpatient services provided at both locations.

The primary service area ("PSA") for WCHN includes a population of 275,000 for residents in the following communities: Bethel, Bridgewater, Brookfield, Danbury, Kent, New Fairfield, New Milford, Newtown, Redding, Ridgefield, Roxbury, Sherman, Washington, CT (the "CT PSA"); and Brewster, Pawling, Patterson, and Wingdale, NY (the "NY PSA"). During FY 2012, 8 out of 10 residents in the CT PSA utilized either DH or NMH for their inpatient services and 1 out of 7 residents in the NY PSA utilized either facility for their inpatient care. Additionally, WCHN's secondary service area

("SSA") includes an estimated population of 165,000 residents in towns located adjacent to the PSA, including Southbury, CT. A map of WCHN's service area is enclosed as Exhibit C. The PSA and SSA of the proposed consolidated successor hospital will consist of the same towns currently served by both hospitals.

The purpose of the WCHN affiliation 2  $\frac{3}{4}$  years ago was to develop a regional health care delivery system (*OHCA Final Decision, 9/23/10, Docket No. 10-31560-CON, p.3*). In its decision, OHCA found that "the affiliation would improve the quality, accessibility and cost effectiveness of the health care delivery in the region" (*OHCA Final Decision, p.21*). This proposal involves further consolidation of the operations of DH and NMH, as the two organizations are already governed by the same parent and board of directors and have a unified mission to promote the health and well being of people in the communities it serves in a cost effective a manner. See the WCHN organizational chart in Exhibit D.

At the time of affiliation, the direction was to maintain two separate licenses for the individual hospitals. (*OHCA Final Decision, Finding of Fact #10, p 3*). However, since the affiliation in October 2010, the two hospitals have integrated operations to create consistent quality and a more cost effective delivery of care. A matrix organizational structure, which includes a service line executive and physician director, has been developed across service lines for WCHN (See Exhibit E). This structure ensures provision of a single standard of care for our patients, supported by ongoing alignment of policies and procedures and practices at both Hospitals.

This Project supports necessary further consolidation of DH and NMH in order for NMH to comply with ICD10 requirements, since NMH's existing Meditech system will not become compliant without a significant financial investment. Moreover, the maintenance of two different information technology (IT) platforms hinders operational, financial and clinical efficiencies within WCHN. Given the level of work that would be required to convert NMH's existing IT platform, the only viable solution to ensure NMH's compliance with ICD10 and enable billing to occur on October 1, 2014 is to integrate NMH's system with DH's and bill as one entity. By moving the 2 Hospitals to a single license with a single IT platform, WCHN would avoid incurring an estimated \$3.2M in additional costs and would realize an operating savings of approximately \$715K annually including savings associated with a reduction in redundant platforms, maintenance costs, licensing, and IT staff productivity. Without this Project NMH will be unable to bill under ICD 10 requirements, which will have a significant impact on the cash and financial position of NMH.

- b. Describe the history of the services proposed for termination, including when they were begun and whether CON authorization was received.

This Project involves a termination only in that the two separate general hospital licenses of DH and NMH will be merged into one general hospital license with operations at the same facilities existing prior to the merger on the two campuses at the existing locations in Danbury, CT and New Milford, CT. This Project does not involve the addition, replacement or termination of any health care functions or services at DH or NMH. The goal is to enhance the quality of care that is provided, while delivering it as efficiently and consistently as possible. NMH is a small, community hospital located in close proximity to DH, which currently faces a tremendous challenge to satisfy all requirements on a standalone basis. Operating with one license would reduce cost redundancies

and support consistency and quality in all the programs. A single license also enables savings to be achieved through economies of scale, thus reducing the cost of health care (such as a single approach to accreditation processes, Medical Staff credentialing and peer review, Medicare Cost Reporting, consolidating and standardizing IT system platforms and annual auditing). This merger of DH and NMH will strengthen both hospitals by working together to provide the right care, at the right place, at the right time, for the right price for the residents of the DH and NMH service areas.

- c. Explain in detail the Applicant's rationale for this termination of services, and the process undertaken by the Applicant in making the decision to terminate.

As noted, this request is not to terminate services at DH or NMH; rather it is a change to consolidate licenses to operate one acute care general hospital with two campuses. The ability to achieve synergies in activities, maintain and enhance quality, and realize cost-savings with streamlined operations has become a paramount concern for all hospitals. Government and commercial reimbursement rates have not kept pace with operating expenses and hospitals are constantly making adjustments to remain financially viable. Further compounding WCHN's ability to efficiently deliver quality care at the lowest cost are funding cuts from the recently approved State of Connecticut fiscal budget, which will reduce Medicaid reimbursements to the Network by \$30M over the next two years. As a result, WCHN is carefully evaluating its ability to maintain access and offer community programs and to maintain staffs who have dedicated their lives to serving others, and continues to scrutinize its operations to find any opportunity to operate more efficiently to preserve our mission. The reductions in revenue are compounded by increases in costs associated with compliance with regulatory requirements such as ICD10 and the Accountable Care Act.

Pursuing a single license is one means of addressing the need for cost reduction while improving the quality of care provided to all of WCHN's patients through clinical, financial and operational integration. The immediate effect of a single license would be cost-avoidance related to a necessary one-time upgrade and testing of NMH's Meditech IT platform that is not compliant with ICD10 requirements. To avoid this unnecessary expense, the two Hospitals must move to a single license with a single IT platform.

A brief description of the billing process will highlight the complexity of the process and importance of operating under one billing entity.

- There are several key fields in billing systems that need to be separate when 2 hospitals are different entities. The first is the Medical Record Number of the patient. Each hospital bases the patient identification on a single master number which is the basis for the legal medical record and for billing purposes. One person would have one identifier for Danbury Hospital and another for New Milford Hospital. Each separate encounter within a hospital will also contain a unique account number for that patient, which is used for billing and identification of statistics for that visit. In addition, the tax identification number (TIN) is a separate number for each hospital. In billing and accounts receivable, electronic claims are submitted by each hospital using the Medical Record, Account and TIN. Payer systems process claims and return electronic remittances for payment using the same 3 numbers as keys. These payments are returned to a separate "lockbox" managed for each TIN for the individual hospital before applying the amount to specific medical record and account numbers.

Statistics required for Medicare cost reporting would also need to be separated under 2 licenses.

- Danbury Hospital currently uses Siemens' Invision Patient Management/Patient Accounting systems for managing patient financial information. This application can only function as a "single entity" system, and cannot accommodate multiple medical record numbers for one person and cannot process claims or accounts receivable for multiple TINs. To accommodate this for 2 separate hospitals operating on separate licenses, we will need to implement a separate version of the software on different hardware. All master tables, files, screens and coding logic would need to be rebuilt and tested. In addition, all clinical systems that are interfaced with the Patient Management and Accounting system would need to be built as a separate entity using the medical record and account numbers to process all clinical orders, results viewing, billing, and clinical documentation. The project would take approximately 1 year to build and test.

A Task Force comprised of WCHN leadership evaluated the impacts of upgrading the current Meditech platform at NMH to be compliant for ICD10 billing. This resulted in a recommendation to the Board of Directors in December 2012 and subsequent endorsement to pursue a single license. A Modification Request to Docket No. 10-31560-CON was submitted to OHCA in March 2013, which resulted in a May 31, 2013 decision that a CON would be required to pursue a single license (Docket No. 13-31560-MDF). WCHN has already invested \$596K to support alignment of its IT systems to achieve efficiencies.

This Project is now submitted as a CON for OHCA review, and is time-sensitive to the ability to implement the new system by the October 1, 2014 deadline. As noted above, this consolidation to a single IT platform for the two hospitals will result in significant additional cost savings for the Network and is the only viable solution to ensure NMH's compliance with ICD10 and enable billing to occur on October 1, 2014.

- d. Did the proposed termination require the vote of the Board of Directors of the Applicant? If so, provide copy of the minutes (excerpted for other unrelated material) for the meeting(s) the proposed termination was discussed and voted.

The WCHN Board of Directors is comprised of the same individuals who serve on the DH NMH Boards. The Board Members understand the challenges facing NMH in complying with ICD10 and support this CON request as a solution to that problem as well as a natural evolution of the plan to provide the best services possible at the most reasonable cost for all of the patients in the WCHN service area. The Board adopted resolutions supporting this project and authorizing the operational activities necessary to develop a plan of merger and single licensure for DH and NMH at its meeting on December 6, 2012. A copy of such resolutions are attached as Exhibit F

There will be no impact or change in the governance or controlling body of NMH or DH as a result of this proposal to allow both hospitals to operate under a single license.

- e. Explain why there is a clear public need for the proposal. Provide evidence that demonstrates this need.

It is in the public's interest to maintain the financial viability of NMH and to ensure that high quality health care is provided in the most efficient manner. By joining the two hospitals under one license, WCHN provides one high standard of care at both campuses and avoids a large out of pocket cost for a redundant IT infrastructure which would only foster silos and impede clinical and financial integration within the Network. It would allow WCHN to realize substantial cost savings at a time when hospital resources are already strained. The Table below demonstrates the financial impact of merging DH and NMH under one hospital license and IT infrastructure.

Dept	Operating Expense	FTE	Year 1 Annual Budget Impact	Year 2 Annual Budget Impact	Year 3 Annual Budget Impact
Finance	Audit Fees		(175,000)	(175,000)	(175,000)
Finance	Consolidate Audit Preparations	(1.0)	(150,000)	(150,000)	(150,000)
Quality	CHA Fees		(18,000)	(18,000)	(18,000)
Quality	JCAHO Fees		(10,000)	(10,000)	(10,000)
Quality	Press Ganey Fees		(8,000)	(8,000)	(8,000)
Quality	Core Measures/VBP Fees		(27,000)	(27,000)	(27,000)
ITG	ITG Productivity Savings	(1.0)	(200,000)	(200,000)	(200,000)
ITG	Siemens System maintenance		173,028	181,679	190,763
ITG	Meditech System Maintenance		(300,446)	(313,021)	(326,151)
	<b>Total</b>	<b>(2.0)</b>	<b>(715,418)</b>	<b>(719,341)</b>	<b>(723,388)</b>
	<b>Capital Impact</b>				
ITG	Meditech Upgrade Capital Required		(3,160,902)		
ITG	Integration cost to single system		596,965		
	<b>Total Capital Impact</b>		<b>(2,563,937)</b>		

## 2. Termination's Impact on Patients and Provider Community

- a. List all existing providers (name, address, services provided, hours and days of operation, and current utilization) of the services proposed for termination in the towns served by the Applicant, and in nearby towns.

WCHN currently consists of two hospitals and its affiliated entities. WCHN is a comprehensive health system that includes 24/7 acute care and emergency services, home health, behavioral health, diagnostic services, and outpatient surgical services; DH is a 371-bed acute care hospital

located at 24 Hospital Avenue, Danbury, CT, and NMH is an 85-bed acute care hospital located at 21 Elm Street in New Milford; CT. The estimated driving distance between the Danbury and New Milford campuses of the proposed successor hospital is 15.4 miles, and the estimated driving time is 20-25 minutes.

This proposal does not involve the addition, replacement or termination of any health care functions or services at DH or NMH. It would have no impact on any of the existing providers in the towns served by DH or NMH other than the realized benefits to DH, NMH and WCHN described in this application if the project is completed.

- b. Discuss what steps the Applicant has undertaken to ensure continued access to the services proposed for termination for the Applicant's patients.

Access to the services currently provided by DH and NMH will be unaffected by this Project. There will be no change to the services provided by DH or NMH as a result of this proposal. NMH and DH will improve the overall quality of the services provided and the financial viability of the two hospitals.

- c. For each provider to whom the Applicant proposes to transfer or refer clients, provide the current available capacity, as well as the total capacity and actual utilization for the current year and last completed year.

No transfer or referral of patients is contemplated as a result of this Project. Immediately following the merger, both hospitals would continue to provide the same services and the same capacity and utilization is anticipated to continue.

- d. Identify any special populations that utilize the services and explain how these clients will continue to access this service after the service location closes.

There will be no closure of a service location as a result of this merger.

- e. Provide evidence (e.g. written agreements or memorandum of understanding) that other providers in the area are willing and able to absorb the displaced patients.

Not applicable.

- f. Describe how clients will be notified about the termination and transferred to other providers.

This proposal does not involve the addition, replacement or termination of any health care functions or services at DH or NMH. This change will be seamless to patients and the community.

### 3. Actual and Projected Volume

- a. Provide volumes for the most recently completed FY by town.

The NMH total volume for FY 2012 is provided in descending order in the chart below:

	<u>FY2012</u> <u>Volume</u>
New Milford- CT	31,983
Danbury- CT	3,230
Washington Depot- CT	2,608
Sherman- CT	2,386
Kent- CT	2,377
Brookfield Center- CT	2,063
Marble Dale- CT	1,867
Roxbury- CT	1,573
Bridgewater- CT	1,494
Wingdale- NY	1,368
Gaylordsville- CT	1,307
Cornwall Bridge- CT	999
Pawling- NY	809
Dover Plains- NY	707
Southbury- CT	644
South Kent- CT	593
Woodbury- CT	585
Torrington- CT	478
Bantam- CT	473
Litchfield- CT	401
Bethel- CT	352
Newtown- CT	313
All Other Towns	4,925
Total	63,535

- b. Complete the following table for the past three fiscal years ("FY") and current fiscal year ("CFY"), for both number of visits and number of admissions, by service.

**Table 1: Historical and Current Visits & Admissions**

	Actual Volume (Last 3 Completed FYs)			CFY Volume*
	2010	2011	2012	2013 YTD June
<b>Inpatient:</b>				
Medicine	1,515	1,579	1,538	1,072
Surgical	456	403	264	220
Obstetrics	270	267	245	58
Pediatrics	10	2	1	-
Newborn	261	264	243	55
<b>Inpatient Total</b>	<b>2,512</b>	<b>2,515</b>	<b>2,291</b>	<b>1,405</b>
<b>Outpatient:</b>				
Ambulatory IV	291	250	195	186
Cardiac Rehab	149	168	158	321
Cardiovascular	2,604	2,216	2,193	1,378
Cat Scan	1,960	1,765	1,865	1,315
Diabetes	58	50	74	25
Dietary/Nutrition	90	40	46	35
Emergency Room	16,238	16,459	16,210	11,308
Endoscopy	1,972	1,805	1,827	1,318
Laboratory	42,927	43,614	12,159	453
Outpt Psych	4,159	4,314	4,119	3,670
Nuclear Medicine	274	203	185	133
Lactation / Breast Feeding	12	39	29	4
Lithotripsy	38	49	56	43
Outpt Obstetrics	280	381	319	134
Oncology	3,942	3,680	3,178	2,266
One Day Surgery/ASU	2,617	2,336	2,178	1,559
Observation	481	557	586	539
Radiation Therapy	734	679	730	627
Radiology	7,293	6,924	7,242	5,208
Invasive Radiology	379	400	414	312
MRI	1,631	2,313	2,391	1,787
Primary Care Office	3,700	3,552	1	-
PET	2	1	10	-
Respiratory Therapy	56	115	113	70
Sleep Center	522	377	316	158
Speech Therapy	247	236	148	78
Women's Imaging	4,359	4,284	4,466	3,111
Misc other	137	71	36	18
<b>Outpatient Total</b>	<b>97,152</b>	<b>96,878</b>	<b>61,244</b>	<b>36,056</b>
<b>Grand Total</b>	<b>99,664</b>	<b>99,393</b>	<b>63,535</b>	<b>37,461</b>

\* For periods greater than 6 months, report annualized volume, identifying the number of actual months covered and the method of annualizing. For periods less than six months, report actual volume and identify the period covered.

\*\* Identify each service type and add lines as necessary. Provide both number of visits and number of admissions for each service listed.



\*\*\* Fill in years. In a footnote, identify the period covered by the Applicant's FY (e.g. July 1-June 30, calendar year, etc.).

- c. Explain any increases and/or decreases in volume seen in the tables above.

Inpatient volume has declined in both OB/Newborn from FY2012 to FY2013 as a direct result of the closing of the OB services at NMH. In addition, inpatient surgical volume has decreased due to a very active general surgeon that moved out of the community at the end of the first quarter of the fiscal year, impacting inpatient and one day surgery volumes.

Outpatient volume has experienced a decline overall related to several key changes. Oncology volume has seen a year over year decline. This is due to the loss of several key physicians. To date, physicians have been recruited and we anticipate the volume to return to historic levels. In addition, outpatient volume relating to both Primary Care Practice as well as the Outpatient Laboratory shows declines. This decline is not a loss of volume but a transition of volume associated with the integration. The Primary Care practice transitioned all billing functions from NMH and has been consolidated into the WCMG entity structure under WCHN. The Outpatient Laboratory service has declined due to the transition of the drawing station from NMH to a consolidated laboratory function with a satellite office at 120 Park Lane in New Milford.

- d. For DMHAS-funded programs only, provide a report that provides the following information for the last three full FYs and the current FY to-date:
- i. Average daily census;
  - ii. Number of clients on the last day of the month;
  - iii. Number of clients admitted during the month; and
  - iv. Number of clients discharged during the month.

Not Applicable.

#### 4. Quality Measures

- a. Submit a list of all key professional, administrative, clinical, and direct service personnel related to the proposal. Attach a copy of their Curriculum Vitae.

WCHN has strong leadership at the management level based on a great deal of depth and experience in health care in general, and hospitals in particular. A copy of the CV's for each of the following leaders from WCHN are attached in Exhibit G.

President & CEO, John Murphy, MD
Senior VP, COO, Danbury Hospital, Michael Daglio
Executive Director, Senior VP, New Milford Hospital, Deborah Weymouth
Senior VP, CFO & Treasurer, Steven Rosenberg
Senior VP, Human Resources, Phyllis Zappala
Chief Medical Officer, Matt Miller, MD
Senior VP Patient Care Services, CNO, Moreen Donahue, RN
General Counsel, Carolyn McKenna
Chief Risk & Compliance Officer, Joe Campbell

Chief Information Officer, Kathy DeMatteo
VP, Facilities, Morris Gross
VP, Marketing & Communications, Mark Schumann
VP, Quality & Patient Safety, Dawn Myles
VP, Planning, Sally Herlihy
Executive Director & VP Foundation, Grace Linhard

WCHN already provides system-wide management of both DH and NMH. The close proximity of the two hospitals allows for effective involvement of centralized WCHN management. In addition, Deborah Weymouth provides on-site administration at NMH and will continue to do so immediately after the merger is accomplished.

- b. Explain how the proposal contributes to the quality of health care delivery in the region.

Although the two hospitals are already formally affiliated, creating a single license has significant implications for the two separate Medical Staffs and how they, together, can further enhance the quality and efficiency of healthcare for the region.

With separate licenses, there is a requirement for each hospital entity to have its own medical staff, with its own set of Bylaws and Medical Staff leadership. The latter is structured as a Medical Executive Committee and currently both hospitals maintain this separate structure. While there have already been efficiencies and standardization of care achieved across the region due to the opportunities presented through the formal affiliation, more formal synergies can be achieved by combining the medical staff under a single license: a single set of bylaws that wholly govern the medical staff--from initial appointment to setting a single standard for expectations of providers, to setting a single standard of care for all clinical conditions, to a formal and consistent peer review process, to reappointment based on unified standards and to a centralized oversight of the quality and safety of care rendered across the region.

The proposed consolidation will create one unified medical staff with the same policies, procedures, clinical pathways/order sets that support the delivery of one standard of high quality, cost-effective care. Under this single license the medical staff will have greater opportunity to coordinate care across the network --consistently, efficiently and under one standard. The implementation of a single electronic health record spanning both campuses will further enhance the quality and safety of health care delivery by improving communications across sites of care, including physician offices, emergency services, ambulatory centers and the inpatient environment. Access will be improved through better coordination between providers, emergency rooms, and hospitals.

Supporting the single standard of care concept is a Policy & Procedure project undertaken by WCHN and its affiliated hospitals in the summer of 2012. This initiative will align and simplify their collective policies and procedures. Driven by an executive steering committee and including over 150 staff representing every functional area of the two organizations, well over 6,000 policies were reviewed. Using a standard template these policies has now been consolidated into approximately 3,700 in total. As a direct result of this project, care and service practices have been standardized, variation has been reduced and training is streamlined. The policies will eventually be accessible from a single electronic site for easy 24/7 access by all staff in all locations. Overall the project has

the potential to deliver improved quality and reduced cost. Single licensure will ensure that the benefits of this project can be fully adopted in all care and service functions at both campuses.

Additional quality benefits of single license include:

- Allows for us to be on a shared medical record. Information will seamlessly be shared across the two hospitals without the inefficiencies of duplicative efforts (CMS requires separate medical records for separate CCN numbers).
- Increased coordination of care with all clinicians working off of the same admit information, med/allergy lists, care plans, etc.
- More efficient QA and Peer Review through (again) seamless access to information from any campus.
- Increased ability to perform quality analytics since all data is in the same database. Can truly look at care across sites without having to make adjustments for different data capture or coding.
- Efficiencies in Value Based Purchasing (VBP) data abstraction, since it is all from the same formatted medical records, and not multiple versions in multiple sites.

The collective impact of these efforts will contribute to the quality of health care delivery in the region.

- c. Identify when the Applicants' funding and/or licensing agencies (e.g. DPH, DMHAS) were notified of the proposed termination, and when the Applicants' licenses will be returned.

Activities supporting achievement of a single license have been explored and a work plan is under development (i.e. single medical staff structure, Medicare Conditions of Participation, IT integration schedules, etc.). Outreach will be pursued with the licensing division of DPH and the federal government simultaneously with this CON application, for execution immediately upon approval from OHCA.

## 5. Organizational and Financial Information

- a. Identify the Applicant's ownership type(s) (e.g. Corporation, PC, LLC, etc.).

Non-profit tax exempt corporations.

- b. Does the Applicant have non-profit status?

Yes (Provide documentation)  No

- c. Financial Statements

- i. If the Applicant is a Connecticut hospital: Pursuant to Section 19a-644, C.G.S., each hospital licensed by the Department of Public Health is required to file with OHCA copies of the hospital's audited financial statements. If the hospital has filed its most recently completed fiscal year audited financial statements, the hospital may reference that filing for this proposal.

Audited Financial Statements for the most recently completed fiscal year for both DH and NMH are on file with OHCA.

- ii. If the Applicant is not a Connecticut hospital (other health care facilities): Audited financial statements for the most recently completed fiscal year. If audited financial statements do not exist, in lieu of audited financial statements, provide other financial documentation (e.g. unaudited balance sheet, statement of operations, tax return, or other set of books.)

- d. Submit a final version of all capital expenditures/costs.

Not Applicable.

- e. List all funding or financing sources for the proposal and the dollar amount of each. Provide applicable details such as interest rate; term; monthly payment; pledges and funds received to date; letter of interest or approval from a lending institution.

Not Applicable.

- f. Demonstrate how this proposal will affect the financial strength of the state's health care system.

Continued operational and clinical integration will positively benefit the cost of delivery of health care through savings realized from the integration of duplicative functions, and enhanced IT functionality, particularly NMH's ability to bill with the new ICD10 requirements. Financial health of two hospitals in the region will support the financial health of the State's health care system.

## 6. Financial Attachments I & II

- a. Provide a summary of revenue, expense, and volume statistics, without the CON project, incremental to the CON project, and with the CON project. **Complete Financial Attachment I.** (Note that the actual results for the fiscal year reported in the first column must agree with the Applicant's audited financial statements.) The projections must include the first three full fiscal years of the project.

See Exhibit H for Financial Attachment I for both DH and NMH.

- b. Provide a three year projection of incremental revenue, expense, and volume statistics attributable to the proposal by payer. **Complete Financial Attachment II.** The projections must include the first three full fiscal years of the project.

Not Applicable, as this proposal is not adding or eliminating any new services. The financials provided reflect the shifting of all revenue and expenses existing at NMH into the DH financials (see Exhibit H).

- c. Provide the assumptions utilized in developing **both Financial Attachments I and II** (e.g., full-time equivalents, volume statistics, other expenses, revenue and expense % increases, project commencement of operation date, etc.).

See Exhibit I for the Financial Assumptions utilized in development of Financial Attachment I.

- d. Provide documentation or the basis to support the proposed rates for each of the FYs as reported in Financial Attachment II. Provide a copy of the rate schedule for the proposed service(s).

Not Applicable.

- e. Was the Applicant being reimbursed by payers for these services? Did reimbursement levels enter into the determination to terminate?

Yes, NMH was being reimbursed by payers for all existing services. Reimbursement levels are not expected to change as we are not terminating any services with this Project.

- f. Provide the minimum number of units required to show an incremental gain from operations for each fiscal year.

Not Applicable.

- g. Explain any projected incremental losses from operations contained in the financial projections that result from the implementation and operation of the CON proposal.

We are not anticipating any projected incremental losses from this Project. This Project will demonstrate a savings as outlined.

- h. Describe how this proposal is cost effective.

DH and NMH are operating as a unified entity, and additional efficiencies can be realized if there is a single license, including efficiencies achieved in financial operations (single audit and single charge master), IT conversion and preparation for ICD10 requirements. Savings can also be achieved through consolidation of accreditation surveys, organizational fees for participation in professional organizations and some service contracts that are billed to individual entities. These efforts will reduce further the duplication of work and positively benefit the cost of delivery of health care in the community.

Exhibit A

Hospital Licenses

STATE OF CONNECTICUT

Department of Public Health

License No. 0039

General Hospital

In accordance with the provisions of the General Statutes of Connecticut Section 19a-493:

The Danbury Hospital of Danbury, CT, d/b/a The Danbury Hospital is hereby licensed to maintain and operate a General Hospital.

The Danbury Hospital is located at 24 Hospital Avenue, Danbury, CT 06810

The maximum number of beds shall not exceed at any time:

345 General Hospital beds

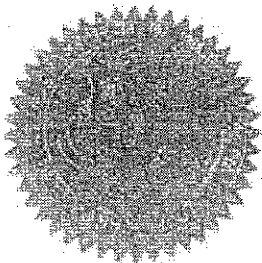
25 Bassinets

This license expires September 30, 2013 and may be revoked for cause at any time.

Dated at Hartford, Connecticut, October 1, 2011. RENEWAL.

Satellite:

- Center for Child and Adolescent Treatment Services, 132 West Street, Danbury, CT
- Community Center for Behavioral Health (ADPH-PHP), 132 West Street, Danbury, CT
- The Pediatric Health Center, 70 Main Street, Danbury, CT
- Seifer & Ford Community Health Center, 70 Main Street, Danbury, CT
- Ridgfield Surgical Center, 901 Ethan Allen Highway, Ridgfield, CT



*Jewel Mullen*

Jewel Mullen, MD, MPH, MPA  
Commissioner

**STATE OF CONNECTICUT**

**Department of Public Health**

**LICENSE**

**License No. 0032**

**General Hospital**

In accordance with the provisions of the General Statutes of Connecticut Section 19a-493:

New Milford Hospital, Inc. of New Milford, CT d/b/a New Milford Hospital is hereby licensed to maintain and operate a General Hospital.

New Milford Hospital is located at 21 Elm Street, New Milford, CT 06776.

The maximum number of beds shall not exceed at any time:

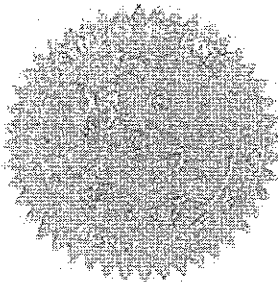
0 Bassinets  
85 General Hospital Beds

This license expires **June 30, 2015** and may be revoked for cause at any time.

Dated at Hartford, Connecticut, July 1, 2013. RENEWAL.

**Satellite:**

New Milford Hospital Community Mental Health Services, 23 Poplar Street, New Milford, CT



Handwritten signature of Jewel Mullen in cursive script.

Jewel Mullen, MD, MPH, MPA  
Commissioner

## Exhibit B

## FY 2012 Hospital Dependency by Town

DANBURY HOSPITAL				NEW MILFORD HOSPITAL			
	2012	% Total	Cum %		2012	% Total	Cum %
DANBURY	7,638	40.0%	40.0%	NEW MILFORD	1,219	55.7%	55.7%
BETHEL	1,628	8.5%	48.5%	KENT	128	5.8%	61.5%
NEWTOWN	1,580	8.3%	56.8%	SHERMAN	96	4.4%	65.9%
RIDGEFIELD	1,332	7.0%	63.8%	BROOKFIELD	77	3.5%	69.4%
BROOKFIELD	1,210	6.3%	70.1%	DANBURY	65	3.0%	72.4%
SOUTHBURY	1,098	5.8%	75.9%	WASHINGTON	65	3.0%	75.3%
NEW MILFORD	927	4.9%	80.7%	NEW PRESTON	61	2.8%	78.1%
NEW FAIRFIELD	893	4.7%	85.4%	BRIDGEWATER	55	2.5%	80.6%
REDDING	439	2.3%	87.7%	ROXBURY	50	2.3%	82.9%
BREWSTER	225	1.2%	88.9%	WINGDALE	46	2.1%	85.0%
WATERBURY	153	0.8%	89.7%	PAWLING	38	1.7%	86.8%
WOODBURY	152	0.8%	90.5%	CORNWALL BRIDGE	37	1.7%	88.4%
PAWLING	126	0.7%	91.2%	SOUTHBURY	32	1.5%	89.9%
SHERMAN	112	0.6%	91.7%	BANTAM	30	1.4%	91.3%
CARMEL	107	0.6%	92.3%	DOVER PLAINS	25	1.1%	92.4%
OXFORD	101	0.5%	92.8%	WOODBURY	25	1.1%	93.6%
PATTERSON	79	0.4%	93.3%	NEWTOWN	18	0.8%	94.4%
NAUGATUCK	67	0.4%	93.6%	BETHEL	16	0.7%	95.1%
BRIDGEWATER	61	0.3%	93.9%	ALL OTHER ZIPS (34)	107	4.9%	100.0%
MAHOPAC	60	0.3%	94.2%	Grand Total	2,190		
ROXBURY	57	0.3%	94.5%				
MIDDLEBURY	55	0.3%	94.8%				
KENT	53	0.3%	95.1%				
ALL OTHER ZIPS (90)	935	4.9%	100.0%				
Grand Total	19,088						

Source: CHIME and HANYS



Exhibit C

WCHN Primary Service Area & Hospital Utilization

WCHN Primary Service Area

Population: 275,000

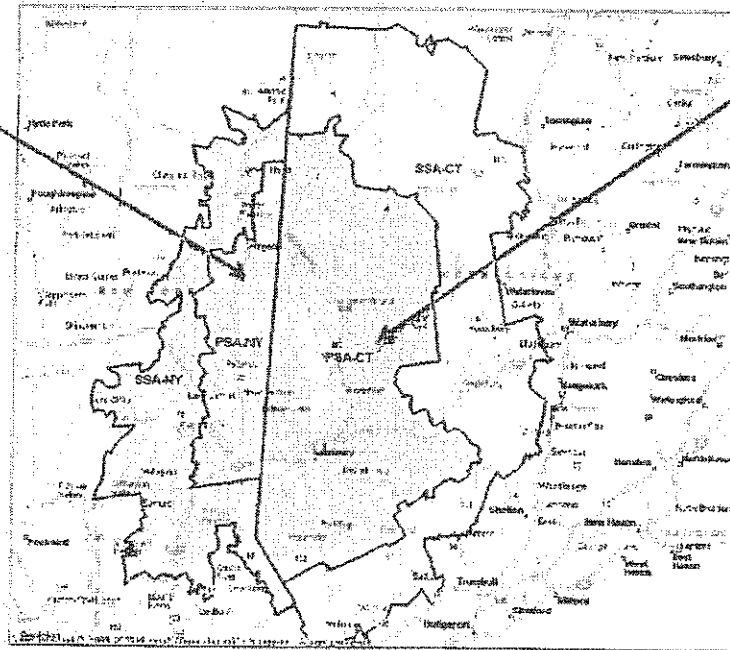
Primary - NY

RANK:

#3 Danbury Hospital  
- 467 / 12.4%

#6 New Milford Hospital  
- 86 / 2.3%

PSA-NY:  
3 out of 7  
individuals  
utilized OH or  
NMH



Primary - CT

RANK:

#1 Danbury Hospital  
- 15,896 / 73.3%

#2 New Milford Hospital  
- 1,871 / 8.6%

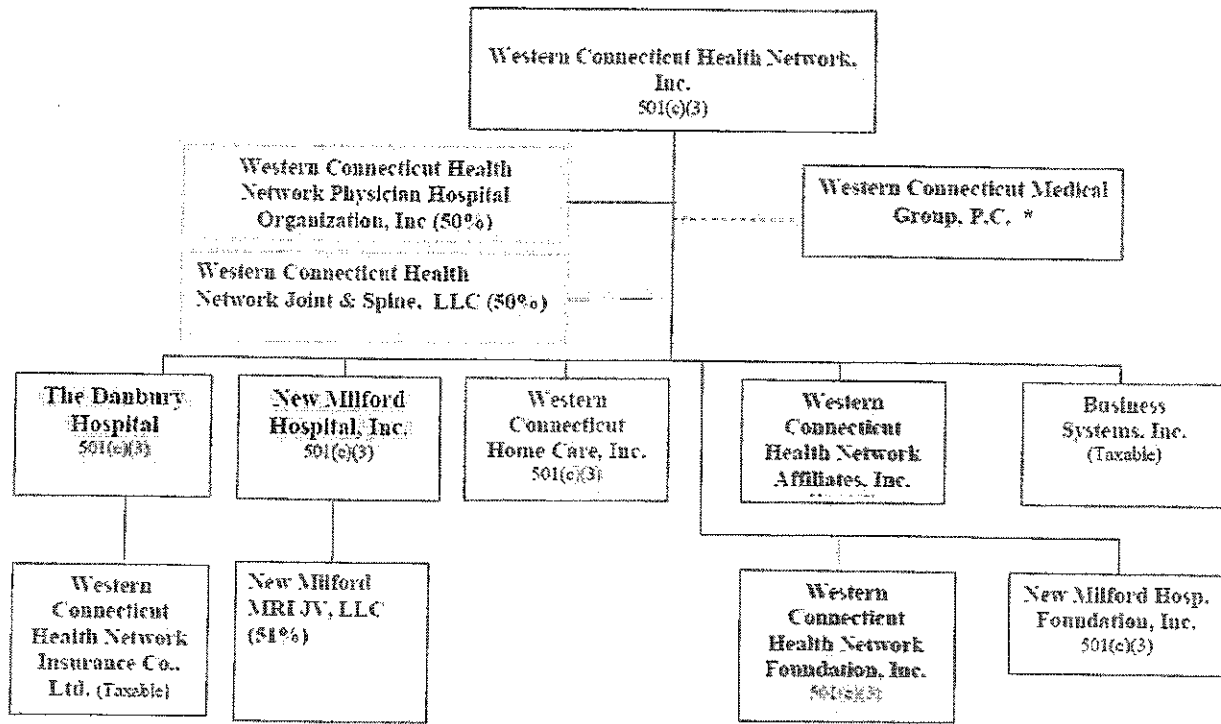
PSA-CT:  
8 out of 10  
individuals  
utilized OH or  
NMH

FY 2012

Source: CHIME and HANYS

Exhibit D

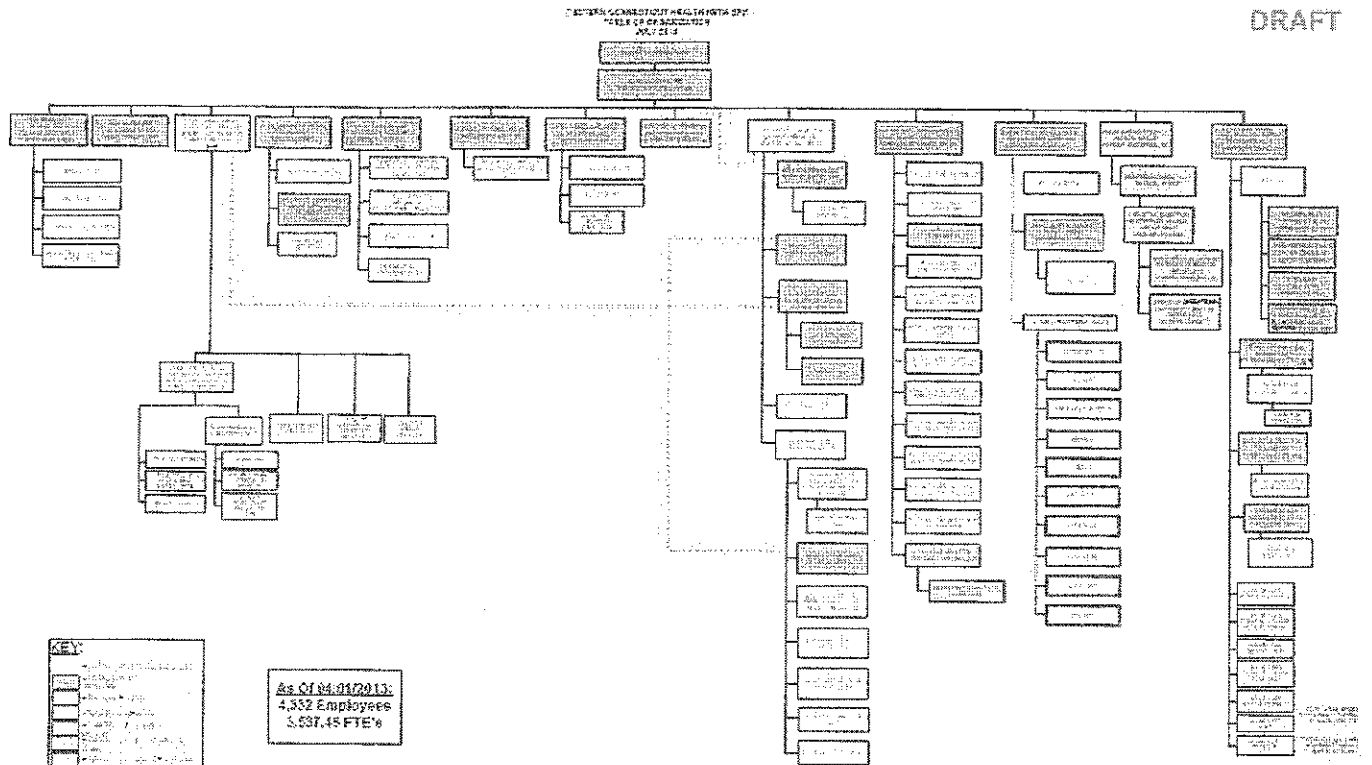
Current Organizational Chart for Western Connecticut Health Network, Inc – 2013



\*Controlled entity via management agreement

Exhibit E

WCHN Matrix Organizational Chart



## Exhibit F

## WCHN Board of Directors Endorsement of Single License

WESTERN CONNECTICUT HEALTH NETWORK  
BOARD OF DIRECTORS  
December 6, 2012

---

*Draft*

A meeting of the Board of Directors of Western Connecticut Health Network, New Milford Hospital and Danbury Hospital was held on Thursday, December 6, 2012 at 8:00 a.m. in the Robison Conference Room at New Milford Hospital. Chairman of the Board Jan Kennedy presided.

**PRESENT:** A. Altorelli, M.D., A. Disney, S. Houldin, J. Kennedy, J. Murphy, M.D., J. Patrick, J. Shrzypczak, B. White

**VIA TELECONFERENCE:** D. Cyganowski, N. Culligan, and M.D. D. Kramer, M.D.

**ABSENT:** R. Jabara.

**GUESTS:** Lisa Boyle, Esq. – Robinson & Code  
Bruce Barth, Esq. – Robinson & Code (via teleconference)

**ALSO PRESENT:** M. Daglio, C. McKenna, S. Rosenberg, D. Weymouth

**CHAIRMAN'S REMARKS**

Chairman Kennedy welcomed the directors and guests and noting that we had a quorum, began with the opening of the meeting of the WCHN Board of Directors to review the status of due diligence work being done towards the possible affiliation with Norwalk Hospital.

**NEW MILFORD HOSPITAL**

**GENERAL CONSENT**

**Approvals/Resolutions (attachments):**

- a. License – New Milford

RESOLUTIONS TO BE CONSIDERED  
FOR ADOPTION  
AT THE MEETING OF THE GOVERNANCE COMMITTEE OF THE  
BOARD OF DIRECTORS  
OF  
WESTERN CONNECTICUT HEALTH NETWORK, INC.

December 6, 2012

Licensure

WHEREAS, Western Connecticut Health Network, Inc. ("WCHN") is the sole member of The Danbury Hospital ("DH") and New Milford Hospital, Inc. ("NMH");

WHEREAS, the DH and NMH each operate separately licensed hospitals (the "Hospitals"); and

WHEREAS, the DH and NMH desire to authorize the operational activities necessary to present the board of directors of each entity with a plan to merge the two entities and operate the Hospitals as one licensed facility with two campuses.

NOW, THEREFORE, BE IT:

RESOLVED, that WCHN, as the sole member of each of DH and NMH, hereby authorizes and directs the proper officers of DH and NMH, on behalf of each entity, to take all necessary and appropriate actions to develop a plan of merger and single licensure for DH and NMH, including without limitation engaging consultants and authorizing communications with the Connecticut Department of Health, the Centers for Medicare and Medicaid Services, and the Joint Commission, the taking of such action to be conclusive evidence of the necessity, appropriateness or desirability thereof.

## Exhibit G

## Curriculum Vitae

<b>Western Connecticut Health Network, Inc.</b>
President & CEO, John Murphy, MD
Senior VP, COO, Danbury Hospital, Michael Daglio
Executive Director, Senior VP, New Milford Hospital, Deborah Weymouth
Senior VP, CFO & Treasurer, Steven Rosenberg
Senior VP, Human Resources, Phyllis Zappala
Chief Medical Officer, Matt Miller, MD
VP Patient Care Services, CNO, Moreen Donahue, RN
General Counsel, Carolyn McKenna
Chief Risk & Compliance Officer, Joe Campbell
Chief Information Officer, Kathy DeMatteo
VP, Facilities, Morris Gross
VP, Marketing & Communications, Mark Schumann
VP, Quality & Patient Safety, Dawn Myles
VP, Planning, Sally Herlihy
Executive Director & VP Foundation, Grace Linhard

**Curriculum Vitae**  
**John M. Murphy, M.D.**

**Professional Experience****Western Connecticut Health Network (formerly DHS)  
President & Chief Executive Officer****July 2010 - PRESENT**

Responsible for direction of core strategic programs, objectives and the enhancement of operational excellence, growth and financial performance of the \$750M integrated delivery network. Work in collaboration with physician and nursing leadership to align operational areas to support quality care, patient safety and service excellence initiatives of Danbury Hospital, New Milford Hospital, Western Connecticut Medical Group, Western Connecticut Home Care and associated subsidiaries and the surrounding communities

**Danbury Health Systems (DHS), Danbury, CT  
Executive Vice President (President /CEO Designee)****July 2008 – June 2010****Associated Neurologists, P.C., Danbury, CT****1989- 2008**

Clinical neurologist with a particular interest in stroke, multiple sclerosis, and neurodegenerative disorders. I was active both clinically as well as administratively serving as the president of the group for 18 years and actively expanded the group to include clinical research, neurophysiology, neuropsychology and infusion therapy. In addition I was active in clinical research and both undergraduate as well as graduate medical education

**Education**

Fordham University, Bronx, NY  
Major: Biology  
Summa cum Laude (G.P.A. 4.0)  
B.S., May 1981

UMDNJ -Rutgers Medical School  
Piscataway, NJ  
M.D., May 1985

**Medical Training**

1985-1986: Internship, Internal Medicine  
UMDNJ-Rutgers Medical School  
Middlesex General University Hospital  
New Brunswick, NJ

1986-1988: Resident in Neurology

UMDNJ-New Jersey Medical School  
University Hospital  
Newark, NJ

1988-1989: Chief Resident in Neurology  
UMDNJ-New Jersey Medical School  
University Hospital  
Newark, NJ

**Professional Certifications**

Fellow – American College of Physicians – Appointed 2012  
Attending Neurologist – Danbury Hospital – 1989 – Present  
Clinical Assistant Professor of Neurology – University of Vermont – 2010-Present  
Fellow – American Academy of Neurology

**Professional Organizations**

American College of Healthcare Executives  
Board of Directors – Voluntary Hospital Association (VHA)  
Board of Trustees – Connecticut Hospital Association (CHA)  
Board of Trustees – Union Savings Bank  
Connecticut State Medical Society  
Fairfield County Medical Society  
Fairfield County Neurology Society  
American Academy of Neurology



**Curriculum Vitae**  
**Michael J. Daglio**

**Professional Experience**

**Danbury Hospital, Danbury, CT**

**June 2004 –Present**

***Senior Vice President and Chief Operating Officer***

***October 2010 – present***

- Responsible for the following operational areas: Cardiovascular Service Line, Surgical Services, Cancer Center, Women's and Children's, Emergency Department, Radiology, Laboratory, Pharmacy, Facilities, Medical Education and Research.
- Provide senior level oversight of 7 direct reports and 1,400 indirect reports.
- Oversee Operating Budgets of \$400,000,000 and manage capital budget of \$30,000,000.
- Responsible for the post-merger integration of Danbury Hospital and New Milford Hospital operational and clinical departments.
- Developed a "Portfolio Review" process to identify cost reduction opportunities throughout the network. Achieved \$18,000,000 in cost reduction in first twelve months of the program.
- Responsible for physician relations and physician acquisition strategy for key clinical services.
- Developed a "Staffing Management Council" to review all position requests for the Network. Reduced 140 positions through tighter controls, sharing of resources and more stringent approval process.

***Vice President, Operations***

***October 2007 – October 2010***

- Responsible for Medical Education and Research , the Cardiovascular, Radiology, Laboratory and Women's and Children's Service Lines, and The Emergency and Behavioral Health Departments
- Manage operating budget of \$100,000,000 with gross revenues exceeding \$350,000,000
- Manage average annual capital budget of \$10,000,000 for service lines
- Provide senior level oversight of 10 Directors and a staff of 725 FTEs
- Leading \$150,000,000 Hospital facility expansion project, including securing CON approval from the State
- Collaborate in partnerships with Chairmen and Physician Executives for the Service Lines
- Lead physician recruitment efforts and negotiate and execute physician contracts for service lines

***Other Positions***

- Danbury Hospital - Service Line Executive, Cardiovascular Services and Radiology Services- June 2004- October 2007
- Continuum Health Partners, New York, NY Director, Ambulatory Care - June 2001-June 2004
- Continuum Health Partners, New York, NY Assistant Director, Physician Initiatives Group– May 2000 – June 2001
- The George Washington University Hospital, Washington, DC Administrative Resident – May 1999-April 2000
- The George Washington University Hospital, Washington, DC Interim Administrative Director, Department of Medical Imaging – July 1998- May 1999
- The George Washington University Hospital, Washington, DC Project Coordinator, Department of Quality Management – July 1996 – July 1998

**Education**

The George Washington University – School of Business and Public Management, Washington, DC Masters of Health Administration, May 2000

The University of Hartford – West Hartford, CT

Bachelor of Arts, Secondary Education and Allied Health, May 1991

**Professional Organizations**

Danbury Hospital, Regional YMCA of Western Connecticut and the Pound Ridge Partnership – Pound Ridge, NY

**Awards**

2005 Recipient of the Fairfield County Business Journal's "40 under 40" award for extraordinary leadership qualities and outstanding professional accomplishments that have made a significant impact on my organization and Fairfield County, CT

**Curriculum Vitae**  
**Deborah Kinney Weymouth**

**Professional Experience**

Executive Director, Senior Vice President, New Milford Hospital • New Milford, CT	2011 – Present
Western Connecticut Health Network, Danbury, CT	
Executive Vice President/Chief Operating Officer, Thompson Health • Canandaigua, NY	2009 – 2011
Chief Financial Officer/Senior Vice President, Thompson Health • Canandaigua, NY	2004 – 2009
Senior Vice President of Support Services, Thompson Health • Canandaigua, NY	1999 – 2004
Vice President of Operations, FFFThompson Continuing Care Center • Canandaigua, NY	1995 – 1999
Vice President, Key Bank of New York • Rochester, NY	1992 – 1994
Chief Operating Officer, Concierge Services of America • Washington, D.C.	1990 – 1992
Vice President, Citicorp NA/Citibank • Los Angeles, CA and Phoenix, AZ	1985 – 1990
Vice President of Operations, Great Western Bank • Phoenix, AZ	1984 – 1985

**Education**

Fellow, American College of Healthcare Executives (FACHE)	2007
Master in Business Administration - Master of International Management / Finance	1984
Thunderbird Global Management School • Phoenix, AZ	
Bachelor of Science - Education and Rehabilitation, Cum Laude	1979
Springfield College • Springfield, MA	

**Professional Certifications**

Examiner, Malcolm Baldrige National Quality Award Program	2010-2011
Institute of Healthcare Improvement (IHI) Executive Hospital Operations	2009
Graduate of Citibank Global Credit Training Program • New York, NY	1987

**Professional Organizations**

Member, New Milford Economic Development Corporation Board	2012 – Present
Member, DNS-Connecticut Hospital Association Fee-Based Services Board	2011 – Present
Member, United Way of Western Connecticut Board	2011 – Present
Chair, CFO Committee - Rochester Regional Healthcare Association	2009-11
Member, Finance Committee – Healthcare Association of NY	2008-11
Member, Information Technology Committee – Healthcare Association of NY	2009-11
Member, Board of Directors- Rochester Healthcare Financial Management Association	2010
Financial Executive of the Year - Rochester Business Journal	2008
Associate of the Year - Thompson Health Shining Star Award	2006
Athena Award, Outstanding Female Leadership - Canandaigua Chamber of Commerce	2002
Lifetime Achievement Award - Canandaigua Chamber of Commerce	1999
Employee of the Year - Great Western Bank	1984
8 Time NCAA All-American Swimmer	1975-79

**Curriculum Vitae**  
**Steven H. Rosenberg**

**Professional Experience****November 2010 – Present****Senior Vice President-Chief Financial Officer-Treasurer  
Western Connecticut Health Network****March 1987 – November 2010****Senior Vice President and Chief Financial  
Officer****Saint Francis Hospital and Medical Center - Hartford, CT**

Steven H. Rosenberg is the Senior Vice President-Chief Financial Officer-Treasurer of Western Connecticut Health Network in Danbury, Connecticut. Mr. Rosenberg oversees all financial operations including patient accounting & billing, information technology, materials management, payor relations, contract management, general accounting and financial reporting, payroll, accounts payable, budget, reimbursement and decision support. Danbury Hospital is a 371-bed regional medical center and teaching hospital associated with Yale University, UConn and University of Vermont. The hospital's Centers of Excellence include: cardiovascular services, cancer, weight loss surgery, orthopedic and spine care, digestive disorders and radiology and employs approximately 2,400 FTEs.

Prior to his arrival at the Western Connecticut Health Network, Mr. Rosenberg was Senior Vice President and Chief Financial Officer for Saint Francis Hospital and Medical Center in Hartford, CT. Their health system included a hospital with 619 licensed beds; a 60-bed acute rehabilitation hospital; a faculty practice plan, (Woodland Physician Associates), which employed 110 physicians; a joint laboratory service with Bristol and St. Mary's Hospitals; and a very successful Physician Hospital Organization, which was jointly owned by physicians and the hospital.

**Education**

University of Connecticut  
Storrs, CT  
Accounting, BS 1975

University of New Haven  
West Haven, CT  
MBA 1980

**Professional Organizations**

Member, Connecticut Hospital Association Committee on Finance  
Member, The Healthcare Financial Management Association

**Curriculum Vitae**  
**Phyllis F. Zappala**

**Professional Experience:**

In her progressive career spanning over 25 years in general industry and healthcare, Phyllis has served in numerous HR leadership roles with increasing responsibility. Phyllis is known for her expertise in directing rapid growth and change in healthcare, services and manufacturing environments. She has successfully used HR strategies to help organizations achieve their business goals.

**Western Connecticut Health Network, Danbury CT – 1998-Present**

**Senior Vice President Human Resources**

2008 to date

**Vice President Human Resources**

1998 to 2007

Western Connecticut Health Network, consisting of Danbury and New Milford hospitals and numerous subsidiaries, is a leading regional health care provider located in western Connecticut with nearly 5000 employees including a 250 member physician practice subsidiary.

**Staveley Industries plc, Norwalk, CT - 1988-1998**

A UK based publically traded company with services and manufacturing holdings in 15 countries

**Senior Vice President Human Resources, North America**

1994-1998

**Vice President Human Resources**

1988-1994

**The Penn Central Corporation – 1978-1988**

**Vice President of Human Resources and Corporate Communications**

services and manufacturing businesses

HR Director

1981-1984

HR Manager

1978-1981

**Education**

Undergraduate: Bachelors Degree, St. John's University

**Professional Certifications**

Certificate from the New York School of Industrial Relations at Cornell University

**Professional Organizations**

American Society for Healthcare Human Resources Administrators (ASHHRA)

Connecticut Hospital Association (CHA)

The HR Investment Center, a program of the Health Care Advisory Board in Washington, D.C.

**Curriculum Vitae**  
**Matthew Alan Miller, MD**

**Professional Experience**

1980-94	Director, Medical Intensive Care Unit, Danbury Hospital
1980-94	Chief, Pulmonary/Critical Care, Danbury Hospital
1991-Present	Vice President for Medical Affairs, Danbury Hospital
1994-Present	President, Healthcare Partners (Danbury Physician Hospital Organization)
1996-Present	President, Foundation for Community Health Care, Inc.
2004-Present	Chief Medical Officer, Danbury Hospital

**Education**

1968	BA	Amherst College, Amherst, Massachusetts
1972	M.D.	New York University School of Medicine, New York, NY

**Postdoctoral Training**

1972-73	Intern, Internal Medicine, Bellevue Hospital, New York, NY
1973-75	Resident, Internal Medicine, Bellevue Hospital, New York, NY
1975-76	Chief Medical Resident, Bellevue Hospital, New York, NY
1976-78	Clinical and Research Fellow, Pulmonary Unit, Massachusetts General Hospital; Research Fellow, Harvard Medical School, Boston, MA

**Licenses and Board Certifications**

1975	Diplomat, American Board of Internal Medicine
1975	American Thoracic Society
1978	Diplomat, American Board of Internal Medicine in Pulmonary Disease
1981	Fellowship American College of Chest Physicians

**Curriculum Vitae**  
**Moreen Donahue, DNP, RN, NEA-BC, FAAN**

**Professional Experience**

Sr. Vice President, Patient Care Services & Chief Nursing Officer	Western Connecticut Health Network, Danbury, CT	2010 - Present
Sr. Vice President, Patient Care Services & Chief Nursing Officer	Danbury Hospital, Danbury, CT	2006 - 2010
Sr. Vice President, Patient Care Services & Chief Nursing Officer	Greenwich Hospital, Greenwich, CT	2000 - 2005
Director, Home Care & Hospice	Greenwich Hospital, Greenwich, CT	1997 - 2000
Vice President, Patient Care Services	United Home Care, Fairfield, CT	1990 - 1997

**Professional History**

Four decades of progressive administrative responsibilities in a variety of health care settings

**Education**

BS (Nursing)	Boston College, Boston, MA
MS (Education)	State University of New York, Cortland, NY
MSN	Case Western Reserve University, Cleveland, OH
DNP	Case Western Reserve University, Cleveland, OH

**Professional Certifications**

Nurse Executive Advanced – Board Certified	2008 – 2013
Certified Nurse Administrator	2003 – 2008
Certified Home/Hospice Care Executive (CHCE)	1998 – 2002
Professional Educator (State of Connecticut)	Permanent Certification

**Professional Organizations**

American Academy of Nursing Fellowship	2011 – Present
American Organization of Nurse Executives	2007 – Present
American Organization of Nurse Executives – Connecticut	2007 - Present
Sigma Theta Tau International Honor Society of Nursing	2004 – Present
American College of Healthcare Executives	2002 - Present
American Nurses Association	2000 – Present
Connecticut Hospital Association Patient Care Executive Committee	2000 – Present
VHA Northeast CNO Network	2000 - Present

**Curriculum Vitae**  
**Kathleen DeMatteo**

**Professional Experience**

July 2011 – Present                      Western Connecticut Health Network, Danbury, CT  
Chief Information Officer

Current responsibilities include oversight of all Information Technology for WCHN including clinical and financial systems, infrastructure, customer service, networking, telecommunications and health information management.

Recent accomplishments include the following:

- Developed an Information Technology Strategic Plan to align with the WCHN Strategic Plan.
- Implemented an IT governance structure to ensure alignment with business priorities.
- Established a strategy to centralize IT resources from Danbury Hospital and New Milford Hospital and standardize infrastructure and applications for the two hospitals.

2004 – 2007                                Saint Francis Care, Hartford, CT  
Chief Information Officer

1999 - 2004                                Saint Francis Care, Hartford, CT  
Director, Information Technology

**Education**

BS    Occupational Therapy  
University of New Hampshire, Durham NH

MPH    Healthcare Policy and Administration  
New York Medical College, Valhalla NY

**Professional Organizations**

College of Healthcare Information Management Executives (CHIME)  
Health Information Management Systems Society (HIMSS)



**Curriculum Vitae**  
**Carolyn L. McKenna, Esq.**

**Professional Experience**

***Western Connecticut Health Network, Inc., Danbury, CT April, 2011 - Present***

General Counsel. Provide legal support for a two-hospital regional health system with home care services, a multi-specialty physician group, research and a multiple joint ventures. Support all corporate transactions, contracting, regulatory issues, litigation oversight, governance, risk and compliance. Provide management oversight responsibility for Western Connecticut Health Network Insurance Company, Ltd., an offshore captive insurance company. Participate in strategic development as a senior team member.

<b>Eastern Connecticut Health Network, Inc., Manchester, CT</b>	2003 - 2011
<b>CIGNA Healthcare, Bloomfield, CT</b>	2002 - 2003
<b>YALE NEW HAVEN HEALTH SERVICES CORP., New Haven, CT</b>	1998 - 2002
<b>UNITED HEALTHCARE, INC., Hartford, CT Associate General Counsel</b>	1995 - 1998
<b>QUINNIPIAC UNIVERSITY SCHOOL OF LAW, Hamden, CT</b>	1998 - 2001
<b>U.S. DISTRICT COURT, District of Connecticut</b>	1993 - 1995
<b>U.S. COURT OF APPEALS FOR THE SECOND CIRCUIT</b>	1992 - 1993

**Education**

**UNIVERSITY OF BRIDGEPORT SCHOOL OF LAW, Bridgeport, CT**

*(Note: This is now Quinnipiac University School of Law, Hamden, CT)*

J.D., May 1992 (Rank: Top 4%)

Honors: *magna cum laude*; Dean's Scholarship recipient

Activities: *University of Bridgeport Law Review*, Managing Editor; Phi Delta Phi Honors Fraternity

**UNIVERSITY OF VERMONT, Burlington, VT**

B.A. in English May 1985

**Professional Certifications**

Member of Connecticut and District of Connecticut Bars

**Professional Organizations**

American Health Lawyers In House Legal Counsel

Healthcare Roundtable

Association of Corporate Counsel

Connecticut Health Lawyers Association

**Curriculum Vitae**  
**Joseph A. Campbell**

**Professional Experience**

2001 to Present	Chief Risk & Compliance Officer – Western Connecticut Health Network
1989 – 2001	Chief Compliance Officer & Quality Executive – Greater Waterbury Health Network
1987 – 1989	Visiting Nurse Association of South Central Connecticut – Chief Financial Officer

Professional experience includes more than thirty years in the non-profit, healthcare industry in Connecticut; approximately ten years in Finance, ten years in Quality Management and fourteen years in Compliance.

Currently responsible for WCHN's Compliance Program that includes Regulatory Compliance, Revenue Compliance, Physician Coding Compliance, Internal Audit, Enterprise Risk and HIPAA Privacy.

The Chief Risk & Compliance Officer serves as a consultant to senior management in a matrix organization; is the key contact with outside regulators, i.e., DHHS Office of the Inspector General; U.S. Department of Justice; DHHS Office of Civil Rights; State of Connecticut Department of Social Services; and State of Connecticut Office of the Attorney General.

**Education**

B.S. Degree in Accounting/Business Administration  
M.S. Degree in Healthcare Management  
Rensselaer Polytechnic Institute

**Professional Organizations**

American College of Healthcare Executives  
Health Care Compliance Association  
Healthcare Financial Management Association  
Institute of Internal Auditors

**Professional Presentations**

"The Role of Compliance in the Revenue Cycle"  
Connecticut Chapter – Healthcare Financial Management Association, Uncasville, CT

"Retrospective Review of an OIG Self-disclosure"  
American Health Lawyers Association/Healthcare Compliance Association, (AHLA/HCCA)  
Fraud and Abuse Forum, Baltimore, MD

"Improving Internal Response to Audit & Compliance Situations"  
Connecticut Hospital Association Annual Compliance Conference, Wallingford, CT

"Physician Responsibilities Under EMTALA"  
National Association of Medical Staff Services, Las Vegas, NV

**Curriculum Vitae**  
**Morris Gross**

**Professional Experience**

Danbury Hospital since 1975 in administration (38 years). During this time period has been responsible for almost all hospital departments, both clinical and support departments. Has held role of Vice President Facilities since 1992, and since October 2010 has been responsible for Facilities for Western Connecticut Health Network which includes both Danbury and New Milford Hospitals.

Since 1975, I have provided administrative support for all major construction projects including the Tower Project completed in 1979, the construction of the Stroock building, Cancer Center, Medical Arts Center building and Garage, and currently am responsible for the New North Tower project totaling 316,000 sq ft plus Blue Garage expansion. I am also responsible for the siting, development and ongoing facilities support for all offsite locations for Danbury and New Milford Hospitals as well as the development and implementation of the Master Facility Plan of both hospitals. In addition to construction and offsite development, I am currently administratively responsible for the Facilities division at Danbury and New Milford Hospitals including all plant operations, safety, security, environmental services, dietary, gift shops, and spiritual care.

**Education**

Undergraduate- University of Connecticut, Bachelors in Physical Therapy (1971)

Graduate- New York University, Masters in Health Administration within Graduate School of Public Administration (1975)

**Professional Certifications**

Licensed in Physical Therapy in Connecticut and New York

Fellow in the American College of Health Executives

**Professional Organizations**

Fellow in the American College of Healthcare Executives

Education Chairman for Connecticut for the American College of Healthcare Executives (since 1992)

On Board of Habitat for Humanity for Fairfield County

**Other Areas of Interest**

Member of Danbury Connecticut Lions Club since 1978

**Curriculum Vitae:**  
**D. Mark Schumann**

**Professional Experience:**

April 2013-Present: Vice President, Marketing and Communications, WCHN  
January 2010-April 2013: Principal, re-communicate  
January 1984-January 2010: Managing Principal, Towers Perrin  
June 1978-January 1984: Director, Public Relations/Advertising, Frontier Airlines

**Education:**

1977: Bachelor of Arts, Austin College, Sherman, Texas  
1978: Master of Arts, University of Denver, Denver, Colorado

**Professional Certifications:**

Accredited Business Communicator, International Association of Business Communicators

**Professional Organizations:**

1978-Present: International Association of Business Communicators  
Chair, 2009-2010

**Other Areas of Interest:**

September 1999-Present: Film Critic, Hersam Acorn Press, Connecticut

**Curriculum Vitae**  
**Dawn N. Myles**

**Professional Experience**

- 12/08-Present *Vice President, Quality and Patient Safety, Western Connecticut Health Network, Danbury, CT*  
 Direct the strategic planning and program implementation for quality improvement, patient safety/risk management, patient relations, volunteers, and infection control. Responsible for regulatory compliance programming and communication. Oversee initiatives with high impact on quality, patient safety, and efficiency.
- 10/97-12/08 *Director of Performance Improvement/Chief Quality Officer, Danbury Hospital, Danbury CT*  
 Directed performance improvement, patient safety/risk management, patient relations, infection control, project management, and medical informatics functions. Responsible for clinical regulatory compliance functions. Oversaw participation in national quality programs, such as those sponsored by Leapfrog and the Institute for Healthcare Improvement
- 02/96-6/00 *Director of Nursing & Quality Management, Behavioral Health, Danbury Hospital, Danbury, CT*  
 Supervised nursing practice in all inpatient and outpatient psychiatric and chemical dependency programs. Was directly responsible for daily operations on the inpatient psychiatric unit. Organized a system of orientation and cross training of service line nursing staff. Redesigned the Behavioral Health Quality Management program.

**Education**

- 01/95-09/96 *M.S., Nursing, Clinical Nurse Specialist - Psychiatric/Mental Health Nursing, Pace University, Pleasantville, NY*
- 09/89-05/92 *B.S., Nursing, Western Connecticut State University, Danbury, CT*
- 09/88-05/90 *M.S., Counseling, Southern Connecticut State University, New Haven, CT*
- 09/84-05/88 *B.A., Psychology/Communications, Western Connecticut State University, Danbury, CT*

**Professional Certifications**

- Certified Professional in Healthcare Quality (CPHQ)  
 Certified Professional in Healthcare Risk Management (CPHRM)

**Professional Organizations**

- American Society for Healthcare Risk Management  
 Connecticut Society for Healthcare Risk Management

**Other Areas of Interest**

- Mentoring and Training

**Curriculum Vitae**  
**Sally F. Herlihy, MBA, FACHE**

**Professional Experience**

2010 – Present      Western Connecticut Health Network, Danbury, CT  
 2010 – Present, VP, Planning  
 2011– 2013 Interim VP, Marketing

Plans, organizes, directs and facilitates strategic planning processes, including creation of an overall WCHN Strategic Plan and monitoring implementation. Manages and coordinates planning across network entities, consults and informs leadership and service lines on business and strategic planning issues, including market share, market surveys, planning processes, future trends, and environmental assessments, and managing the regulatory/CON process. Directs community needs assessments, and collaborates in the strategic marketing planning for WCHN.

1985 – 2010      New Milford Hospital, Inc. New Milford, CT  
 2007 – 2010      VP, Regulatory Compliance  
 1997 – 2007      VP, Planning and Marketing  
 1988 – 1997      VP, General Services  
 1985 – 1988      Corporate Project Planner

1980 – 1985      The Seiler Corporation, Waltham, MA  
 1983-1985 Director, Food Services, New Milford Hospital, CT  
 1981-1983 Chief Dietitian, New Milford Hospital, CT  
 1980-1981 Clinical Dietitian, St. Elizabeth Hospital, Utica, NY

**Education**

1995      University of New Haven, New Haven, CT  
*MBA (concentration in Health Care Management)*  
 1980      University of Connecticut, Storrs, CT  
*BS Degree, School of Allied Health (Clinical Dietetics)*

**Professional Certifications**

1992 - Present      American College of Health Care Executives  
*Fellow Status – 2007, recertified - 2010*  
*Diplomate – 1998, recertified - 2006*  
*Member – 1992*

American Dietetic Association  
*Registered Dietitian – 1980 - 2000*

**Curriculum Vitae**  
**Grace Linhard**

**Professional Experience**

Executive Director & Vice President, WCHN Foundation  
2011-present

Vice President, Danbury Hospital Development Fund  
2004-2011

Chief Development Officer, Waterbury Hospital  
1998-2004

- Fundraising professional for 20 years  
Experience in United Way system (4 years) and healthcare philanthropy (16 years)
- Currently overseeing \$50 million campaign for WCHN
- Manage \$10+ million annual fundraising effort for WCHN's two hospitals
- Oversee fundraising department with 13 staff members
- Work closely with WCHN leadership team, physician leaders, Boards of Directors and other volunteer committees to maximize fundraising potential
- Develop and execute fundraising goals/plans

**Education**

Stonehill College  
BA, Communication/Journalism

**Professional Organizations**

Association of Fundraising Professionals  
New England Association of Healthcare Professionals  
Planned Giving Society of Connecticut

**Volunteer Affiliations**

Board Chairman	- Jane Doe No More, Inc.
Alumni Class Agent	- Stonehill College
Volunteer	- Church of the Nativity, Bethlehem
Fundraising Consultant/Volunteer	- Clube Uniao Portuguesa

**Awards / Recognitions**

2010 Conference Speaker	- Int'l Assn of Fundraising Professionals
2009 Conference Speaker	- NE Assn of Healthcare Professionals
2008 Leadership Graduate	- Danbury Chamber of Commerce
2002 Leadership Graduate	- Greater Waterbury Chamber of Commerce
2002 Conference Chairman	- Assn of Fundraising Professionals





New Milford Hospital

6.A. Financial Attachment I

(Dollars are in thousands)

Total Facility

Description	FY 2012 Actual Results	FY 2013 Projected With COI	FY 2013 Projected Incremental	FY 2013 Projected With COI	FY 2014 Projected With COI	FY 2014 Projected Incremental	FY 2014 Projected With COI	FY 2015 Projected With COI	FY 2015 Projected Incremental	FY 2015 Projected With COI	FY 2016 Projected With COI	FY 2016 Projected Incremental	FY 2016 Projected With COI
<b>NET PATIENT REVENUE</b>													
Non-Government	\$48,138	45,882	-	145,592	47,642	(97,642)	-	45,544	(45,544)	-	59,221	(59,221)	-
Medicare	24,242	19,222	-	518,228	15,667	(19,667)	52	15,342	(19,642)	50	12,022	(19,622)	52
Medicaid and Other Medical Assistance	5,632	5,340	-	35,346	5,344	(5,344)	52	5,348	(5,348)	50	5,378	(5,378)	50
Other Government	101	55	-	25	25	(25)	50	50	(50)	50	50	(50)	50
Total Net Patient Patient Revenue	\$78,113	\$70,509	\$0	\$70,509	\$71,187	(\$7,187)	\$0	\$72,286	(\$7,286)	\$0	\$74,750	(\$2,750)	\$0
Other Operating Revenue	\$1,101	\$655	-	\$838	\$665	(\$180)	\$0	\$302	(\$120)	\$0	\$660	(\$660)	\$0
Revenue from Operations	\$79,214	\$71,164	\$0	\$71,347	\$71,852	(\$7,187)	\$0	\$72,588	(\$8,722)	\$0	\$75,410	(\$4,262)	\$0
<b>OPERATING EXPENSES</b>													
Salaries and Fringe Benefits	\$45,235	\$40,415	-	\$40,415	\$41,309	(\$1,309)	\$0	\$40,388	(\$2,289)	\$0	\$43,203	(\$3,203)	\$0
Professional / Contracted Services	12,186	8,715	-	8,715	8,997	(6,997)	-	8,065	(9,125)	-	9,246	(9,246)	-
Supplies and Drugs	19,415	3,522	-	3,522	5,478	(5,478)	-	12,173	(10,173)	-	10,473	(10,473)	-
Other Operating Expense	10,642	10,350	-	10,350	10,350	(10,350)	-	10,350	(10,350)	-	10,350	(10,350)	-
Statistical	\$75,782	\$59,021	\$0	\$59,021	\$70,482	(\$70,482)	\$0	\$71,256	(\$71,256)	\$0	\$73,254	(\$73,254)	\$0
Depreciation/Amortization	5,527	5,652	-	5,652	6,162	(6,162)	-	7,182	(7,182)	-	8,162	(8,162)	-
Interest Expense	418	285	-	285	285	(285)	-	285	(285)	-	285	(285)	-
Lease Expense	117	624	-	624	624	(624)	-	641	(641)	-	649	(649)	-
Total Operating Expenses	\$85,164	\$78,025	\$0	\$78,025	\$77,715	(\$77,715)	\$0	\$82,127	(\$82,127)	\$0	\$82,579	(\$82,579)	\$0
Gain/(Loss) from Operations	(\$5,950)	(\$6,861)	\$0	(\$6,861)	(\$5,863)	\$5,878	\$0	(\$9,539)	\$6,259	\$0	(\$7,169)	\$6,241	\$0
Plus: Non-Operating Income	3772	50	-	50	50	50	50	50	50	50	50	50	50
Income before provision for income taxes	(\$8,200)	(\$4,610)	\$0	(\$4,610)	(\$5,873)	\$5,878	\$0	(\$9,489)	\$6,309	\$0	(\$7,119)	\$6,241	\$0
Provision for income taxes	-	-	-	50	50	50	50	50	50	50	50	50	50
Revenue Over/(Under) Expense	(\$8,200)	(\$4,610)	\$0	(\$4,610)	(\$5,873)	\$5,878	\$0	(\$9,489)	\$6,309	\$0	(\$7,119)	\$6,241	\$0
<b>FTEs</b>													
	430.0	376.0	-	376.0	376.0	(376.0)	-	376.0	376.0	-	376.0	(376.0)	-
<b>*Volume Statistics:</b>													
Inpatient Discharges	1,265	1,622	-	1,622	1,605	(1,605)	-	1,614	(1,614)	-	1,625	(1,625)	-
Outpatient Visits	11,246	47,455	-	47,455	47,645	(47,645)	-	47,152	(47,152)	-	46,692	(46,692)	-
<b>Key Ratios:</b>													
Op Margin	-7.5%	-9.5%	-	-9.5%	-7.7%	0.0%	-1.6%	-1.6%	0.0%	-1.6%	-9.1%	0.0%	0.0%
Operating ES DA Margin	0.0%	1.3%	-	1.3%	1.3%	0.0%	1.6%	1.6%	0.0%	1.6%	0.1%	0.1%	0.0%
Expense Margin	-9.0%	-8.8%	-	-8.8%	-7.7%	0.0%	-1.6%	-1.6%	0.0%	-1.6%	-8.0%	0.0%	0.0%

Exhibit I

Financial Assumptions

Western CT Health Network - DH / NMH Single License

5.C. Financial Assumptions

Financial Assumptions With Project anticipate all revenue and expenses will shift from New Milford Hospital's financials to Danbury Hospital's financials statements (see incremental column). In addition, savings as a result of this project have been further incorporated as follows:

Current NMH Operating Expenses/FTEs by Projected By Year:

<i>Dollars reflected in thousands</i>		Year 1	Year 2	Year 3	
NMH Without Project Operating Income		(\$5,578)	(\$6,328)	(\$6,813)	
Savings Projected with Project:					
Salaries & Fringe Benefits	350	350	350	2.0 FTE Savings anticipated with system integration	
Contracted Services	175	175	175	Audit Services	
Other Operating Expense					
Software Expense	154	158	162	Savings with consolidation of software	
Membership Dues	26	26	26	Savings with consolidation of membership dues	
ICARD	10	10	10	Reduction	
Depreciation	513	513	513	Savings in capital costs from after Meditech upgrade (see below)	
Total Savings	1,238	1,232	1,236		
<b>Operating Income WITH PROJECT</b>		<b>(4,340)</b>	<b>(5,096)</b>	<b>(5,577)</b>	

Depreciation Savings identified above is comprised of the following capital costs depreciated over 5yrs.

Cost to Upgrade Meditech Systems (reflected as savings)	3,161
Incremental implementation costs to move to single platform	(597)
Net Savings	2,564
Depreciation Exp over 5yrs	513

Moving to a single platform avoids extensive capital investment as well as ongoing annual maintenance savings.

Overall Hospital Projections WITHOUT PROJECT were based on the assumptions outlined below:

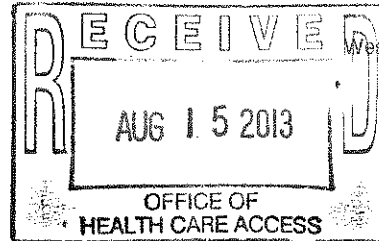
Net Patient Revenue/Volumes:	Determined using historical payment experience and anticipated overall volume increases
Other Operating Revenue:	Assumes 0% increase annually
Salaries and Fringe Benefits:	Based on historic and planned expense combined with inflationary increases
Professional / Contracted Svcs:	Assumes 2% annual increase, based on projected trend
Supplies and Drugs:	Assumes 3% annual increase, based on historical cost combined with inflationary increases
Other Op Expense:	Based on historic trend
Depreciation:	Assumption is based on historic and planned annual capital spending
Interest:	Based on current interest of existing debt rolled forward annually
Lease Expense:	Includes a 1% annual increase on expenses annually
FTEs:	Includes increase in variable staffing required to support growth combined with decreases and attrition anticipated currently underway.



WESTERN CONNECTICUT  
HEALTH NETWORK

DANBURY HOSPITAL • NEW MILFORD HOSPITAL

24 Hospital Ave.  
Danbury, CT 06810  
203.739.4903



WesternConnecticutHealthNetwork.org  
DanburyHospital.org  
NewMilfordHospital.org

August 12, 2013

Kimberly R. Martone  
Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue: MS# 13HCA  
P.O. Box 340308  
Hartford CT 06134-0308

Re: Western Connecticut Health Network, Inc. CON Request

Dear Ms. Martone,

Pursuant to Section 19a-638, C.G.S., please find enclosed a Certificate of Need for Western Connecticut Health Network, Inc., to merge The Danbury Hospital and New Milford Hospital, Inc. under a single general hospital license with two campuses.

If you have any questions that the attached submission does not answer, please contact me so that we may provide whatever additional information you need in your deliberations. I can be reached directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Thank you,

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

(Note: Submitted via email to [Leslie.greer@ct.gov](mailto:Leslie.greer@ct.gov) and [Steven.lazarus@ct.gov](mailto:Steven.lazarus@ct.gov), with original copy and Filing Fee mailed to OHCA).

## Application Checklist

### Instructions:

1. Please check each box below, as appropriate; and
2. The completed checklist *must* be submitted as the first page of the CON application.

- Attached is the CON application filing fee in the form of a certified, cashier or business check made out to the "Treasurer State of Connecticut" in the amount of \$500.

### For OHCA Use Only:

Docket No.: 13-31859 CON Check No.: 830033  
 OHCA Verified by: [Signature] Date: 8/15/13

- Attached is evidence demonstrating that public notice has been published in a suitable newspaper that relates to the location of the proposal, 3 days in a row, at least 20 days prior to the submission of the CON application to OHCA. (OHCA requests that the Applicant fax a courtesy copy to OHCA (860) 418-7053, at the time of the publication)
- Attached is a paginated hard copy of the CON application including a completed affidavit, signed and notarized by the appropriate individuals.
- Attached are completed Financial Attachments I and II.
- N/A Submission includes one (1) original and four (4) hard copies with each set placed in 3-ring binders. – sent via email

**Note:** A CON application may be filed with OHCA electronically through email, if the total number of pages submitted is 50 pages or less. In this case, the CON Application must be emailed to the following email addresses: [steven.lazarus@ct.gov](mailto:steven.lazarus@ct.gov) and [leslie.greer@ct.gov](mailto:leslie.greer@ct.gov).

**Important:** For CON applications (less than 50 pages) filed electronically through email, the signed affidavit and the check in the amount of \$500 must be delivered to OHCA in hardcopy.

N/A The following have been submitted on a CD – PDF sent via email

1. A scanned copy of each submission in its entirety, including all attachments in Adobe (.pdf) format.
2. An electronic copy of the documents in MS Word and MS Excel as appropriate.



WESTERN CONNECTICUT  
HEALTH NETWORK

DANBURY HOSPITAL • NEW MILFORD HOSPITAL

Accounts Payable Telephone: 203-739-7169

Wachovia Bank of Delaware, NA  
62-22/311

Check No. 830033

Check Date  
08/12/2013

PAY *Five Hundred AND 00/100*

Check Amount  
\$ \*\*\*\*\*500.00

TO THE  
ORDER  
OF

TREASURER STATE OF CT  
410 CAPITOL AVE  
HARTFORD, CT 06134

12592

*John P. Murphy*

PUBLIC NOTICES

STATE OF CONNECTICUT COUNTY OF FAIRFIELD CITY OF DANBURY U-HAUL OF LOWER HUDSON VALLEY, 300 WINDSOR HIGHWAY, NEW BRIDGES, NY 12683, HEREBY GIVES NOTICE TO ALL INTERESTED PARTIES THAT THE CONTENTS OF STORAGE UNITS LOCATED 76 DIVISION ST. DANBURY, CT 06810, WILL BE SOLD TO THE HIGHEST BIDDER DUE TO THE NONPAYMENT OF RENT AS STATED IN THE RENTAL AGREEMENT. THE CONTENTS OF THESE UNITS CONSISTS OF FURNITURE, HOUSEHOLD GOODS, AND OTHER MISCELLANEOUS PROPERTY.

THE SALE OF THIS PROPERTY WILL BE HELD AT U-HAUL OF MIDTOWN, 75 DIVISION ST. DANBURY, CT 06810, ON JULY 18TH, 2013 AT 10:00 A.M.

- B004 TIFFANY FORD
B001 JERMAINE HUGHES
C010 SOUFJANE OULED-AMOR
C018 DEBORAH WADE
D005 LAURENCE YEOU-MONTHE
D006 JENNIFER KERN
D022 CHRIS ROBERTS
E026 VICTORIA BOOTH
H005 EDUARDO RIBEIRO
H016 DEBORAH WADE
H017 JENNIFER KERN
J013 JIM RIEGAIN
L003 JOLINE FERNANDEZ
L012 STEVEN RISE
L014 CINDY THORNE

WARNING NOTICE OF SPECIAL TOWN MEETING OF THE TOWN OF BETHEL, CONNECTICUT

The Legal Voters of the Town of Bethel, Connecticut, and those persons entitled to vote therein, are notified to assemble at a special Town Meeting to be held in the Clifford J. Hargis Municipal Center - Meeting Room, A, 1 School Street, Bethel, Connecticut 06801, on Wednesday, July 10, 2013 at 7:00 p.m. for the following purposes, to wit:

1) To consider and take action upon a recommendation of the Bethel Board of Selectmen and approved by the Bethel Board of Finance to sell all of the assets of the Bethel Water System which includes certain real property to Aquion Water Company, Connecticut pursuant to an Asset Purchase Agreement dated effective as of April 29, 2013 for the purchase price of Seven Million Two Hundred Thousand (\$7,200,000.00) Dollars.

Pursuant to Connecticut General Statute § 7-7, the Bethel Board of Selectmen by resolution on July 2, 2013 have removed this item No. 1, the sale of the assets of the Bethel Water System from vote by the body of this Special Town Meeting and adjourned this vote to a Town wide machine vote to be held on the date as established by the body of the Special Town Meeting between the hours of twelve o'clock noon (12:00) PM and eight o'clock (8:00) PM unless the body of this Special Town Meeting approves earlier hours for the opening of the Town wide machine vote pursuant to Connecticut General Statute § 7-7.

A copy of said Agreement for the sale of the Bethel Water System assets is available for review during normal business hours at the Office of the First Selectman of Bethel, Clifford J. Hargis Municipal Center, 1 School Street, Bethel, CT.

2) To consider and take action upon a recommendation of the Bethel Board of Selectmen and approved by the Bethel Board of Finance to accept the transfer of ownership of 119,690.1020 SQ.FT. - 2.74 acres of real property as open space from T. D. And Sons, Inc. which real property is located at Knollwood Drive and Rattles Drive adjacent to other land of the Town of Bethel. The transfer of said property includes the requirements of a rezoning approval for Knollwood Drive and Granite Drive by the Bethel Planning & Zoning Commission.

A copy of said map depicting the real property to be transferred is available for review during normal business hours at the Office of the First Selectman of Bethel, Clifford J. Hargis Municipal Center, 1 School Street, Bethel, CT.

3) To take any and all action legally necessary or appropriate to accomplish the above intimated results.

Dated at Bethel, CT this 2nd day of July, 2013.

BETHEL BOARD OF SELECTMEN

- Matthew S. Kriegerbocker, First Selectman
Richard C. Straton, Selectman
Paul R. Szostowski, Selectman

NOTICE OF PUBLIC HEARING ON PROPOSED FARE AND SERVICE CHANGES

The Housatonic Area Regional Transit (HART) Transit invites public comment on proposed changes to fares and bus services. Proposals include:

- Raising the base fare for fixed route from \$1.25 to \$1.50 with other fixed route fare classes increasing proportionately.
Elimination of the Danbury Trolley route.
Increasing the minimum eligible age for senior fare to 65, and
Raising the minimum eligible age for senior SweetHART Dial-A-Ride to 65.

These changes, if approved by the HART Transit Board of Directors, are proposed to take effect on September 1, 2013. Hearings will take place at the following dates and locations:

Tuesday, August 6, 2:00pm Bethel Senior Center, 1 School St., Bethel

Wednesday, August 7, 4:00pm New Milford Town Hall, 10 Main St., New Milford

Thursday, August 8, 4:00pm HART Transit, 62 Federal Rd., Danbury

Written comments may be submitted to HART Transit, 62 Federal Road, Danbury, CT 06810 until Friday, August 9, 2013. For information, contact HART Transit at (203)744-4070 or info@harttransit.com.

Pursuant to section 19a-63b of Connecticut General Statutes, Western Connecticut Health Network (WCHN) and New Milford Hospital, Inc. (NMH) will submit the following Certificate of Need application to the CT Office of Health Care Access:

Applicants: Western Connecticut Health Network, Inc. (WCHN) which includes The Danbury Hospital (DH) and New Milford Hospital, Inc. (NMH). Address: WCHN and DH are located at 24 Hospital Avenue, Danbury, CT. NMH is located at 21 Elm Street, New Milford, CT.

Expanded: This proposal involves consolidating the operations of DH and NMH under a single business, as they are already governed by the same parent board of directors and have a unified mission to promote the health and well being of people in the communities it serves in a cost-effective manner.

Capital Expenditure: \$0

GENERAL HELP WANTED

PROCESSING OPERATOR - FT Chemical filling dept- 2nd Shift

GENERAL HELP WANTED

RECEIVING DEPARTMENT If you are an organized, self-starter

PUBLIC NOTICES

LEGAL NOTICE The Superior Court has found that the persons listed below own property seized in connection with a drug offense. Pursuant to General Statutes § 54-36b, the State of Connecticut has petitioned for forfeiture of the property. The State hereby gives notice that unless the owners appear to contest the forfeiture, the State will move the Court to enter a default and judgment, resulting in forfeiture of the property.

The Court has ordered a hearing on the State's Petition for July 26, 2013 at 11:15 a.m., at the Superior Court, C.A. 9 Danbury, 155 White Street, Danbury, CT 06810.

This case is pending: CV13-4016378-S State v. \$10,625.00 in U.S. Currency (Kenneth Wright) by CHRISTOPHER MALANY Superior Court Assistant State's Attorney Asset Forfeiture Bureau Office of the Chief State's Attorney Tel.# (860) 258-5810

LEGAL NOTICE

NOTICE IS HEREBY GIVEN that on August 2, 2013 a demolition application was filed in the Brookfield Building Dept. by Bohon Contracting having an address of 74 Mygatt Rd Near Preston CT for the following address and action:

235 Federal Rd Permit # 201300664, demolition of a commercial building

Said notice is on file in the Town of Brookfield Land Use Office.

Dated this 2nd day of July 2013 Brookfield Building Department

STATE OF CONNECTICUT JUVENILE MATTERS SUPERIOR COURT, DANBURY, CT

NOTICE TO: DEREK WILSON of parts unknown. A petition has been filed seeking Commitment of maintenance of the above named or vesting of custody and care of said child of the above named in a lawful, private or public agency or a suitable and worthy person.

The petition whereby the court's decision can impact your parental rights, if any, regarding the minor child will be heard on 7/19/13 at 10:15 am at SCJM - 71 Main Street, Danbury, CT 06810.

It is therefore, ORDERED, that notice of the hearing of this petition be given by publishing this Order of Notice once, immediately upon receipt, in the Danbury News-Times, 333 Main Street, Danbury, CT, a newspaper having a circulation in the town of Danbury. Judge Donna Nelson Heller Antonette Blair, Clerk, 6/27/13. Right to Counsel: Upon proof of inability to pay for a lawyer, the court will provide one for you at court expense. Any such request should be made immediately at the court office where your hearing is to be held.

SCHOOLS & JOB TRAINING

AMERICAN RED CROSS CNA/NURSE ASSISTANT TRAINING

Day & Evening Classes Flexible Payment Plan offered at:

American Red Cross 7 Park Lawn Drive Bethel, CT (located near Target) 203-702-1280

American Red Cross 1057 Broad Street 3rd Fl. Bpt., CT 203-338-0661

Financial aid available for qualified applicants

Approved by the CT Commissioner of Higher Education and CT Department of Public Health

CAREER TRAINING

- \* Certified Nurse's Aid
\* Patient Care Technician Level I-II
\* Phlebotomy

Day, Evenings and Weekends

BRANFORD HALL CAREER INSTITUTE 156 Main Street, Suite 302 Danbury, CT 06810 203-797-1461

SITUATIONS WANTED

CHINA CABINET, Oak, Excellent Condition. Please call, 203-743-3196, Part of Set.

PROBATE NOTICES

STATE OF CONNECTICUT COURT OF PROBATE DANBURY PROBATE COURT NOTICE TO CREDITORS

ESTATE OF CLAIRE LORRAINE LINDQUIST aka Claire L. Honig (19-0367)

The Hon. Dianna E. Yanin, Judge of the Court of Probate, Danbury Probate District, by decree dated June 27, 2013, ordered that all claims must be presented to the fiduciary at the address below. Failure to promptly present any such claim may result in the loss of rights to recover on such claim.

Jessica E. Regan, Assistant Clerk

The fiduciary is: Eric Lindquist, 20 Agnes Drive, Manchester, CT 06042 Paul Lindquist, 148 Currituck Road, Newtown, CT 06470.

MERCHANDISE FOR SALE

ANTHOUX TABLETOP wooden pinball game w/light, 18 steel balls and stick \$100, 203-748-2774

AREA RUG Good cond. 5'6" x 7'11" W. \$29, 203-746-1711

BABY CAR SEAT Breyer Roundabout Excellent Cond. \$50.00 203-775-6925

BABY HIGH CHAIR folds up. \$19. call 203-743-3287

BASKETBALL CARD SET '90-'91 NBA Hoops Series Complete Set 1-109 Mint, incl. Jordan Set. 203-291-4993

BED Queen Pillowtop Mattress & Boxspring, Brand New, Still in Plastic. Sacrifice \$250. 203-557-0949

BEDROOM SET, Solid Wood, Queen Size, Boxspring, Mattress, Dresser, Chest, 2 Night Stands, Metal Frame Headboard, Custom Made By Stanley Woodworks, Excellent Condition. \$450, 203-544-6250.

BEDROOM CHERRY solid slathead, dresser, mirror, chest, night stand, Cost \$2500, Sacrifice \$960, 203-557-0949

BED TABLE asking \$50, 203-791-0477

BENIEE BABY COLLECTION TAGS in BEST CONDITION 1997-2001Vintage Qty. over 400 Buy a few or the whole lot Most \$2.50 each Many with matching McDonald's \$5.00 203-775-6925

BICYCLE Women's Schwinn World Sport, 12 speeds, 27 inch, Excellent condition. \$75, 203-744-2955.

BIKE RACK for minivan - carries 2 bikes, \$45.00, call 203-743-3297

BROWN HUTCH 203-300-4709 New Milford

BUNK BEDS by Stanley Furniture. Twin w/ storage unit. Wooden construction in two twin beds. Excellent condition & quality. \$449, call 203-288-9631.

CABINETS Glazed Maple, New, Never installed. All Wood. Dovesail. Can add or subtract to fit kitchen. Cost \$9000, call 203-501-Can Deliver. 203-247-9458.

CALCULATORS - DESK TOP WITH TAPE CASIO PR2250 12 DIGIT \$20.00 203-775-6925

CALCULATORS - DESK TOP WITH TAPE CASIO DL-251 HEAVY DUTY 12 DIGIT \$20.00 203-775-6925

CAMERA - CANNON 35MM EOS REBEL G QD \$50.00

ALSO CANNON 35MM EOS REBEL G11 \$50.00

BOTH CAMERAS W/ MANUALS IN WORKING ORDER 203-775-6925

CAMPING LANTERN AM/FM RADIO WEATHER LOTS MORE. \$50. 203-746-5046

CAR RAMPS for repairing car, brakes, oil, etc. \$20, 203-743-3297

CHAIR - IKEA PELLO HOLMBY Natural light color fabric. Great for dorm, living room or den. Very comfortable. \$25.00 203-775-6925

CHINA CABINET, Oak, Excellent Condition. Please call, 203-743-3196, Part of Set.

CHINA CLOSET Oak, Elevated glass, Etc. call 47 Wx80" Hx20" D \$180, 203-746-1711.

MERCHANDISE FOR SALE

DINING ROOM TABLE CHAIRS, 6 Oak, Excellent Cond. Please call, 203-743-3196, Part of Set.

DINING ROOM SERVER, Oak quality Furniture. Please call 203-743-3196, Part of Set.

DINING ROOM TABLE Oak, Top Inlay, plus Extension Leaf for Table. Call 203-743-3196 Part of set.

DOLLY FLAT PLATFORM WHANDLE, HEAVY DUTY, 999, 203-746-5046

DRESSER, 2 small dressers w/4 drawers, \$20 each. Microwave \$5. Call 203-612-3842

DRESSER with Mirror, great Condition. Please Call 203-743-3196.

DRUM SET 5 Piece incl. Zildjian & Paiste Cymbals & Sabian Hi-Hat \$125 firm. 203-913-4555

END TABLES Pair of end tables, all wood bronx fancy, very good cond. asking \$50, 203-739-2300.

ENTERTAINMENT CENTER 48x38x19, \$95, 203-746-5046

ATTENTION

EQUUS INDUCTIVE season lighting excellent condition \$10 203-782-6557

FUR STOLES (2) mink - good condition, \$25 each, call 203-743-3297

FUTON, \$80 Call 203-612-3842

GAZEBO COVER CANOPY TOP ONLY TO FIT A 12' x 12' GAZEBO BEIGE BRAND NEW \$50.00 CALL 203-775-6925

GLASS PATIO TABLE, \$10, 203-300-4709

Golf Clubs Ping (SI Stiff FW-3-Bag \$75 203-313-4535

Golf Clubs Puma LH Junior SW-3 Hybrid-Bag \$75 203-313-4535

GOLF PULL CART PRO KENEX 2 WHEEL SUMMER IS HERE AND SO IS GOLF SEASON \$35.00 203-775-6925

NEW AD!

Guardian adjustable Walker Model 307652 w/ 5 in. wheels \$42 203-775-6925

Guitar - Fender Telecaster and 1/2 bag like new southeast 203-213-2536 \$225.00

GUITAR AMP Peavey Classic 40 1X12 New tubes. \$275 203-313-4535

HITCHCOCK: Wing chair and Ottoman ex. cond. \$180, 893-3265-0357

HOOSIER CABINET: Two piece w/ 3 cabinets on top & a box bin and after 4 drawers on bottom, metal pull-out counter & 1 cabinet. Original label. Some wood cracks on site. \$275, 260-354-9720.

HOSPITAL BED asking \$325, 203-731-0477

SCHOOLS & JOB TRAINING

CLASSES AVAILABLE TO LEARN

- PATIENT CARE TECHNICIAN IN 10 WEEKS
CERTIFIED NURSING AIDE IN 4 WEEKS
DENTAL ASSISTING IN 4 WEEKS
PHLEBOTOMY
EKG

NEW Bridgeport Location: 4637 Main Street The Brookside Professional Bldg. 91 Shrafts Dr., Waterbury 203-378-2210 • 1-800-886-8773 valleymedicalinstitute.com

JOB ASSISTANCE EASY PAYMENT PLANS • AS LITTLE AS \$150 DOWN

Training Direct

Train in 3 - 4 Weeks to Become:

Certified Nurse's Aide (Special Classes Offered)

C6 | The News-Times | Friday, July 5, 2013

# THE NEWS-TIMES

# Classified

SOUTHERNCTJOBS.COM  
monster

203-330-6556 | classified@newstimes.com | Hours: 8:30 a.m. - 5:30 p.m., M-F | Major Credit Cards Accepted

**PUBLIC NOTICES**

**FORECLOSURE SALE- PUBLIC AUCTION**  
 Docket No. DBD CV 12-6010575 S  
 Case Name: 1st Alliance Lending LLC v. Dean A. Greco, et al  
 Property Address: 44 Putnam Park Road, Bethel, CT  
 Property Type: Residential  
 Date of Sale: July 13, 2013  
 Committee Name: Richard D. Aronoff, Esq., Committee Phone Number: (203) 790-7747  
 See Foreclosure Sales at [www.ttd.ct.gov](http://www.ttd.ct.gov) for more detailed information.

**LEGAL NOTICE**  
 The Zoning Board of Appeals of

**PUBLIC NOTICES**

Pursuant to section 19a-638 of Connecticut General Statutes, Western Connecticut Health Network (WCHN) and New Milford Hospital (NMH) will submit the following Certificate of Need application to the CT Office of Health Care Access:  
**Applicants:** Western Connecticut Health Network, Inc. (WCHN) which includes The Danbury Hospital (DH) and New Milford Hospital, Inc. (NMH)  
**Addresses:** WCHN and DH are located at 24 Hospital Avenue, Danbury, CT. NMH is located at 21 Elm Street, New Milford, CT.  
**Proposal:** This proposal involves consolidating the operations of DH and NMH under a single license, as they are already governed by the same parent board of directors and have a unified mission to promote the health and well being of people in the communities it serves in a cost-effective manner.  
**Capital Expenditure:** \$0

**Town of Bethel, CT**  
**LEGAL NOTICE**  
**ZONING BOARD OF APPEALS**  
 Notice is hereby given that the Zoning Board of Appeals of the Town of Bethel will hold a public hearing on August 13, 2013 at 7:00 p.m. at the Town Office, 100 Elm Street, Bethel, CT 06802.

**GENERAL HELP WANTED**  
**SSS EARN CASH SSS**  
 Be a Newspaper Carrier

**GENERAL HELP WANTED**

**PUBLIC WORKS**  
 Highway Superintendent  
**TOWN OF NEW MILFORD**  
 The New Milford, CT Public Works Department is currently recruiting a Highway Superintendent to plan, coordinate, supervise and direct the work of subordinates in the maintenance construction and repair of streets, bridges, storm sewers, drainage systems and highway equipment.  
 Minimum qualifications include: High school diploma or equivalent required, Associate or Bachelor's degree in Civil Engineering or related field preferred. Min. of three years experience as a Public Works Supervisor with ten or more years of construction and construction management experience. Associate members will restrict to 3 years of field

**ABSOLUTELY FREE**

**TELEVISION**, Sony 34" Hi Def TV, exc 780p picture, matching stand. FREE for the taking. 203-947-1730

**HEATING AND FIREWOOD**

**Firewood Seasoned** \$200/cord locally. 3 or more cords \$160. Guaranteed full cord. Call Rod Fitch 860-855-9876

**UNSEASONED FIREWOOD** all hardwood \$145, cord split 2 cord min. 203-312-2954/206-470-5459

**MERCHANDISE FOR SALE**

**AERATOR:** 36" with 18 plugging wheels, tractor ready! \$50, Call Bob @ 203-775-4567

**ALUMINUM FOLDING LAWN**

**MERCHANDISE FOR SALE**

**COACH Men's Leather Bound Portfolio** Dark Brown Leather. Excellent Condition! \$60. 203-912-3683

**COACH Men's Leather Messenger Bag** Dark Brown Leather. Excellent Condition! \$90. 203-912-3683

**COACH IPAD COVERS** One Brown and One Black with COACH Logo. Exc Condition. \$30. 203-912-3683

B8 | The News-Times

# THE NEWS-TIMES

# Classified

SOUTHERNCTJOBS.COM  
monster

203-330-6556 | classified@newstimes.com | Hours: 8:30 a.m. - 5:30 p.m., M-F | Major Credit Cards Accepted

**PUBLIC NOTICES**

Pursuant to section 19a-638 of Connecticut General Statutes, Western Connecticut Health Network (WCHN) and New Milford Hospital (NMH) will submit the following Certificate of Need application to the CT Office of Health Care Access:  
**Applicants:** Western Connecticut Health Network, Inc. (WCHN) which includes The Danbury Hospital (DH) and New Milford Hospital, Inc. (NMH)  
**Addresses:** WCHN and DH are located at 24 Hospital Avenue, Danbury, CT. NMH is located at 21 Elm Street, New Milford, CT.  
**Proposal:** This proposal involves consolidating the operations of DH and NMH under a single license, as they are already governed by the same parent board of directors and have a unified mission to promote the health and well being of people in the communities it serves in a cost-effective manner.  
**Capital Expenditure:** \$0

**GENERAL HELP WANTED**

**DISHWASHER**  
 needed at BLUE COLONY DINER  
 Contact George 203-417-1268

**DRIVER** - Reliable person wanted for Pycycle/Refuse collection route. 2 years Medium Truck driving experience required. Clean driving record & drug test. Email resume to [madita@aboglobal.net](mailto:madita@aboglobal.net) or fax to 203-227-1973.

**SSS EARN CASH SSS**

**GENERAL HELP WANTED**

**PUBLIC WORKS**  
 Highway Superintendent  
**TOWN OF NEW MILFORD**  
 The New Milford, CT Public Works Department is currently recruiting a Highway Superintendent to plan, coordinate, supervise and direct the work of subordinates in the maintenance construction and repair of streets, bridges, storm sewers, drainage systems and highway equipment.  
 Minimum qualifications include: High school diploma or equivalent required, Associate or Bachelor's degree in Civil Engineering or related field preferred. Min. of three years

**MERCHANDISE FOR SALE**

**ANTIQUE LINENS**, box of 12 assorted small linens. \$25. 203-748-2774.

**ANTIQUE TABLETOP** wooden pinball game w/orig. 18 steel balls and stick. \$160. 203-748-2774

**AREA RUG** Good cond. 5'6" x 7'11" W. \$29. 203-748-1711

**BABY CAR SEAT**  
 Great Brand/about  
 Excellent Condition \$50.00  
 203-775-5825

**BABY HIGH CHAIR** holds up. \$19. call 203-748-3267

**MERCHANDISE FOR SALE**

**DRUM SET** 5 Piece inc. Zildjian & Paiste Cymbals & Sabian Hi-Hat \$125 firm. 203-913-4636

**END TABLES** Pair of end tables, all wood brown fancy, very good cond. asking \$60. 203-798-2310.

**EQUUS INDUCTIVE** xenon tuning light excellent condition \$10 203-792-5657

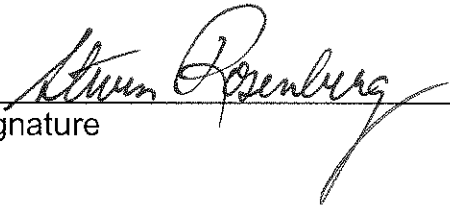
**FUR STOLEES (2)** mink - good condi-

**AFFIDAVIT**

Applicant: Western Connecticut Health Network, Inc.: The Danbury Hospital and New Milford Hospital, Inc.

Project Title: WCHN Single License: The Danbury Hospital and New Milford Hospital, Inc.

I, Steven H. Rosenberg, Senior Vice President and CFO, of Western Connecticut Health Network, Inc., being duly sworn, depose and state that The Danbury Hospital and New Milford Hospital, Inc.'s information submitted in this Certificate of Need Application is accurate and correct to the best of my knowledge.

 _____ Signature	_____ 8/12/13 Date
---	--------------------------

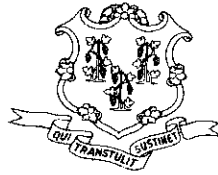
Subscribed and sworn to before me on August 12, 2013

Allenda B. Ricciardi  
\_\_\_\_\_

Notary Public/Commissioner of Superior Court

My commission expires: May 31, 2014





## State of Connecticut Office of Health Care Access Certificate of Need Application

**Instructions:** Please complete all sections of the Certificate of Need ("CON") application. If any section or question is not relevant to your project, a response of "Not Applicable" may be deemed an acceptable answer. If there is more than one applicant, identify the name and all contact information for each applicant. OHCA will assign a Docket Number to the CON application once the application is received by OHCA.

**Docket Number:** TBD

**Applicant:** Western Connecticut Health Network, Inc.

**Contact Person:** Sally F. Herlihy, MBA, FACHE

**Contact Person's Title:** Vice President, Planning

**Contact Person's Address:** 24 Hospital Avenue  
Danbury, CT 06810

**Contact Person's Phone Number:** 203-739-4903

**Contact Person's Fax Number:** 203-739-1974

**Contact Person's Email Address:** sally.herlihy@wchn.org

**Project Town:** Danbury, CT, New Milford, CT

**Project Name:** WCHN Single License: The Danbury Hospital and New Milford Hospital, Inc.

**Statute Reference:** Section 19a-638, C.G.S.

**Estimated Total Capital Expenditure:** \$0

**Project Description: Service Termination**

- a. For each of the Applicant's programs, identify the location, population served, hours of operation, and whether the program is proposed for termination.

In October 2010, with Docket No. 10-31560-CON, The Danbury Hospital ("DH") and New Milford Hospital, Inc. ("NMH") as well as their affiliated entities became wholly owned subsidiaries of a newly formed entity, Western Connecticut Health Network, Inc. ("WCHN"). As part of that transaction, the governing instruments of DH and NMH were revised so that both corporations have the same governance with the same sole member and the same directors. WCHN also has the same reserved powers / voting rights as to both NMH and DH.

DH is a 371-bed acute care hospital located at 24 Hospital Avenue, Danbury, CT. DH's total licensed bed capacity includes 345 general hospital beds and 26 bassinets. For DH, the following 6 towns account for 75% of its activity: Danbury, Bethel, Newtown, Ridgefield, Brookfield and Southbury, CT.

NMH is an 85-bed acute care hospital located at 21 Elm Street in New Milford, CT. NMH's total licensed bed capacity is 85 licensed beds with 0 bassinets. For NMH, the following 6 towns account for 75% of the inpatient activity currently at NMH: New Milford, Kent, Sherman, Brookfield, Danbury, and Washington, CT.

Individual hospital licenses for DH and NMH are enclosed as Exhibit A.

See Exhibit B for inpatient utilization of DH and NMH.

WCHN proposes to merge DH and NMH under a single general hospital license, with no associated capital expenditure in order to improve efficiency and allow for NMH to be compliant with ICD10 requirements by the October 1, 2014 deadline. WCHN understands that the Office of Health Care Access ("OHCA") considers a merger a termination of all services by one of the entities because only one license remains. There is no actual termination of any health care services as part of this Project. Similarly, no change in governance or control is contemplated as part of this Project. Upon accomplishment of the merger, the same services will be offered at the same locations.

This Project will involve the consolidation of DH and NMH into one licensed general hospital that is operationally and financially integrated with two campuses at the existing locations in Danbury, CT and New Milford, CT. No addition, replacement or termination of any health care functions or services at DH or NMH is contemplated as part of this Project. Immediately after the merger, the existing campuses will remain in operation, with inpatient services provided at both locations.

The primary service area ("PSA") for WCHN includes a population of 275,000 for residents in the following communities: Bethel, Bridgewater, Brookfield, Danbury, Kent, New Fairfield, New Milford, Newtown, Redding, Ridgefield, Roxbury, Sherman, Washington, CT (the "CT PSA"); and Brewster, Pawling, Patterson, and Wingdale, NY (the "NY PSA"). During FY 2012, 8 out of 10 residents in the CT PSA utilized either DH or NMH for their inpatient services and 1 out of 7 residents in the NY PSA utilized either facility for their inpatient care. Additionally, WCHN's secondary service area

("SSA") includes an estimated population of 165,000 residents in towns located adjacent to the PSA, including Southbury, CT. A map of WCHN's service area is enclosed as Exhibit C. The PSA and SSA of the proposed consolidated successor hospital will consist of the same towns currently served by both hospitals.

The purpose of the WCHN affiliation 2 ¾ years ago was to develop a regional health care delivery system (*OHCA Final Decision, 9/23/10, Docket No. 10-31560-CON, p.3*). In its decision, OHCA found that "the affiliation would improve the quality, accessibility and cost effectiveness of the health care delivery in the region" (*OHCA Final Decision, p.21*). This proposal involves further consolidation of the operations of DH and NMH, as the two organizations are already governed by the same parent and board of directors and have a unified mission to promote the health and well being of people in the communities it serves in a cost effective a manner. See the WCHN organizational chart in Exhibit D.

At the time of affiliation, the direction was to maintain two separate licenses for the individual hospitals. (*OHCA Final Decision, Finding of Fact #10, p 3*). However, since the affiliation in October 2010, the two hospitals have integrated operations to create consistent quality and a more cost effective delivery of care. A matrix organizational structure, which includes a service line executive and physician director, has been developed across service lines for WCHN (See Exhibit E). This structure ensures provision of a single standard of care for our patients, supported by ongoing alignment of policies and procedures and practices at both Hospitals.

This Project supports necessary further consolidation of DH and NMH in order for NMH to comply with ICD10 requirements, since NMH's existing Meditech system will not become compliant without a significant financial investment. Moreover, the maintenance of two different information technology (IT) platforms hinders operational, financial and clinical efficiencies within WCHN. Given the level of work that would be required to convert NMH's existing IT platform, the only viable solution to ensure NMH's compliance with ICD10 and enable billing to occur on October 1, 2014 is to integrate NMH's system with DH's and bill as one entity. By moving the 2 Hospitals to a single license with a single IT platform, WCHN would avoid incurring an estimated \$3.2M in additional costs and would realize an operating savings of approximately \$715K annually including savings associated with a reduction in redundant platforms, maintenance costs, licensing, and IT staff productivity. Without this Project NMH will be unable to bill under ICD 10 requirements, which will have a significant impact on the cash and financial position of NMH.

- b. Describe the history of the services proposed for termination, including when they were begun and whether CON authorization was received.

This Project involves a termination only in that the two separate general hospital licenses of DH and NMH will be merged into one general hospital license with operations at the same facilities existing prior to the merger on the two campuses at the existing locations in Danbury, CT and New Milford, CT. This Project does not involve the addition, replacement or termination of any health care functions or services at DH or NMH. The goal is to enhance the quality of care that is provided, while delivering it as efficiently and consistently as possible. NMH is a small, community hospital located in close proximity to DH, which currently faces a tremendous challenge to satisfy all requirements on a standalone basis. Operating with one license would reduce cost redundancies

and support consistency and quality in all the programs. A single license also enables savings to be achieved through economies of scale, thus reducing the cost of health care (such as a single approach to accreditation processes, Medical Staff credentialing and peer review, Medicare Cost Reporting, consolidating and standardizing IT system platforms and annual auditing). This merger of DH and NMH will strengthen both hospitals by working together to provide the right care, at the right place, at the right time, for the right price for the residents of the DH and NMH service areas.

- c. Explain in detail the Applicant's rationale for this termination of services, and the process undertaken by the Applicant in making the decision to terminate.

As noted, this request is not to terminate services at DH or NMH; rather it is a change to consolidate licenses to operate one acute care general hospital with two campuses. The ability to achieve synergies in activities, maintain and enhance quality, and realize cost-savings with streamlined operations has become a paramount concern for all hospitals. Government and commercial reimbursement rates have not kept pace with operating expenses and hospitals are constantly making adjustments to remain financially viable. Further compounding WCHN's ability to efficiently deliver quality care at the lowest cost are funding cuts from the recently approved State of Connecticut fiscal budget, which will reduce Medicaid reimbursements to the Network by \$30M over the next two years. As a result, WCHN is carefully evaluating its ability to maintain access and offer community programs and to maintain staffs who have dedicated their lives to serving others, and continues to scrutinize its operations to find any opportunity to operate more efficiently to preserve our mission. The reductions in revenue are compounded by increases in costs associated with compliance with regulatory requirements such as ICD10 and the Accountable Care Act.

Pursuing a single license is one means of addressing the need for cost reduction while improving the quality of care provided to all of WCHN's patients through clinical, financial and operational integration. The immediate effect of a single license would be cost-avoidance related to a necessary one-time upgrade and testing of NMH's Meditech IT platform that is not compliant with ICD10 requirements. To avoid this unnecessary expense, the two Hospitals must move to a single license with a single IT platform.

A brief description of the billing process will highlight the complexity of the process and importance of operating under one billing entity.

- There are several key fields in billing systems that need to be separate when 2 hospitals are different entities. The first is the Medical Record Number of the patient. Each hospital bases the patient identification on a single master number which is the basis for the legal medical record and for billing purposes. One person would have one identifier for Danbury Hospital and another for New Milford Hospital. Each separate encounter within a hospital will also contain a unique account number for that patient, which is used for billing and identification of statistics for that visit. In addition, the tax identification number (TIN) is a separate number for each hospital. In billing and accounts receivable, electronic claims are submitted by each hospital using the Medical Record, Account and TIN. Payer systems process claims and return electronic remittances for payment using the same 3 numbers as keys. These payments are returned to a separate "lockbox" managed for each TIN for the individual hospital before applying the amount to specific medical record and account numbers.

Statistics required for Medicare cost reporting would also need to be separated under 2 licenses.

- Danbury Hospital currently uses Siemens' Invision Patient Management/Patient Accounting systems for managing patient financial information. This application can only function as a "single entity" system, and cannot accommodate multiple medical record numbers for one person and cannot process claims or accounts receivable for multiple TINs. To accommodate this for 2 separate hospitals operating on separate licenses, we will need to implement a separate version of the software on different hardware. All master tables, files, screens and coding logic would need to be rebuilt and tested. In addition, all clinical systems that are interfaced with the Patient Management and Accounting system would need to be built as a separate entity using the medical record and account numbers to process all clinical orders, results viewing, billing, and clinical documentation. The project would take approximately 1 year to build and test.

A Task Force comprised of WCHN leadership evaluated the impacts of upgrading the current Meditech platform at NMH to be compliant for ICD10 billing. This resulted in a recommendation to the Board of Directors in December 2012 and subsequent endorsement to pursue a single license. A Modification Request to Docket No. 10-31560-CON was submitted to OHCA in March 2013, which resulted in a May 31, 2013 decision that a CON would be required to pursue a single license (Docket No. 13-31560-MDF). WCHN has already invested \$596K to support alignment of its IT systems to achieve efficiencies.

This Project is now submitted as a CON for OHCA review, and is time-sensitive to the ability to implement the new system by the October 1, 2014 deadline. As noted above, this consolidation to a single IT platform for the two hospitals will result in significant additional cost savings for the Network and is the only viable solution to ensure NMH's compliance with ICD10 and enable billing to occur on October 1, 2014.

- d. Did the proposed termination require the vote of the Board of Directors of the Applicant? If so, provide copy of the minutes (excerpted for other unrelated material) for the meeting(s) the proposed termination was discussed and voted.

The WCHN Board of Directors is comprised of the same individuals who serve on the DH NMH Boards. The Board Members understand the challenges facing NMH in complying with ICD10 and support this CON request as a solution to that problem as well as a natural evolution of the plan to provide the best services possible at the most reasonable cost for all of the patients in the WCHN service area. The Board adopted resolutions supporting this project and authorizing the operational activities necessary to develop a plan of merger and single licensure for DH and NMH at its meeting on December 6, 2012. A copy of such resolutions are attached as Exhibit F

There will be no impact or change in the governance or controlling body of NMH or DH as a result of this proposal to allow both hospitals to operate under a single license.

- e. Explain why there is a clear public need for the proposal. Provide evidence that demonstrates this need.

It is in the public's interest to maintain the financial viability of NMH and to ensure that high quality health care is provided in the most efficient manner. By joining the two hospitals under one license, WCHN provides one high standard of care at both campuses and avoids a large out of pocket cost for a redundant IT infrastructure which would only foster silos and impede clinical and financial integration within the Network. It would allow WCHN to realize substantial cost savings at a time when hospital resources are already strained. The Table below demonstrates the financial impact of merging DH and NMH under one hospital license and IT infrastructure.

Dept	Operating Expense	FTE	Year 1	Year 2	Year 3
			Annual Budget Impact	Annual Budget Impact	Annual Budget Impact
Finance	Audit Fees		(175,000)	(175,000)	(175,000)
Finance	Consolidate Audit Preparations	(1.0)	(150,000)	(150,000)	(150,000)
Quality	CHA Fees		(18,000)	(18,000)	(18,000)
Quality	JCAHO Fees		(10,000)	(10,000)	(10,000)
Quality	Press Ganey Fees		(8,000)	(8,000)	(8,000)
Quality	Core Measures/VBP Fees		(27,000)	(27,000)	(27,000)
ITG	ITG Productivity Savings	(1.0)	(200,000)	(200,000)	(200,000)
ITG	Siemens System maintenance		173,028	181,679	190,763
ITG	Meditech System Maintenance		(300,446)	(313,021)	(326,151)
	<b>Total</b>	<b>(2.0)</b>	<b>(715,418)</b>	<b>(719,341)</b>	<b>(723,388)</b>
	<b>Capital Impact</b>				
ITG	Meditech Upgrade Capital Required		(3,160,902)		
ITG	Integration cost to single system		596,965		
	<b>Total Capital Impact</b>		<b>(2,563,937)</b>		

## 2. Termination's Impact on Patients and Provider Community

- a. List all existing providers (name, address, services provided, hours and days of operation, and current utilization) of the services proposed for termination in the towns served by the Applicant, and in nearby towns.

WCHN currently consists of two hospitals and its affiliated entities. WCHN is a comprehensive health system that includes 24/7 acute care and emergency services, home health, behavioral health, diagnostic services, and outpatient surgical services; DH is a 371-bed acute care hospital

located at 24 Hospital Avenue, Danbury, CT, and NMH is an 85-bed acute care hospital located at 21 Elm Street in New Milford; CT. The estimated driving distance between the Danbury and New Milford campuses of the proposed successor hospital is 15.4 miles, and the estimated driving time is 20-25 minutes.

This proposal does not involve the addition, replacement or termination of any health care functions or services at DH or NMH. It would have no impact on any of the existing providers in the towns served by DH or NMH other than the realized benefits to DH, NMH and WCHN described in this application if the project is completed.

- b. Discuss what steps the Applicant has undertaken to ensure continued access to the services proposed for termination for the Applicant's patients.

Access to the services currently provided by DH and NMH will be unaffected by this Project. There will be no change to the services provided by DH or NMH as a result of this proposal. NMH and DH will improve the overall quality of the services provided and the financial viability of the two hospitals.

- c. For each provider to whom the Applicant proposes to transfer or refer clients, provide the current available capacity, as well as the total capacity and actual utilization for the current year and last completed year.

No transfer or referral of patients is contemplated as a result of this Project. Immediately following the merger, both hospitals would continue to provide the same services and the same capacity and utilization is anticipated to continue.

- d. Identify any special populations that utilize the services and explain how these clients will continue to access this service after the service location closes.

There will be no closure of a service location as a result of this merger.

- e. Provide evidence (e.g. written agreements or memorandum of understanding) that other providers in the area are willing and able to absorb the displaced patients.

Not applicable.

- f. Describe how clients will be notified about the termination and transferred to other providers.

This proposal does not involve the addition, replacement or termination of any health care functions or services at DH or NMH. This change will be seamless to patients and the community.

### **3. Actual and Projected Volume**

- a. Provide volumes for the most recently completed FY by town.

The NMH total volume for FY 2012 is provided in descending order in the chart below:

	<u>FY2012</u> <u>Volume</u>
New Milford- CT	31,983
Danbury- CT	3,230
Washington Depot- CT	2,608
Sherman- CT	2,386
Kent- CT	2,377
Brookfield Center- CT	2,063
Marble Dale- CT	1,867
Roxbury- CT	1,573
Bridgewater- CT	1,494
Wingdale- NY	1,368
Gaylordsville- CT	1,307
Cornwall Bridge- CT	999
Pawling- NY	809
Dover Plains- NY	707
Southbury- CT	644
South Kent- CT	593
Woodbury- CT	585
Torrington- CT	478
Bantam- CT	473
Litchfield- CT	401
Bethel- CT	352
Newtown- CT	313
All Other Towns	4,925
Total	63,535



- b. Complete the following table for the past three fiscal years ("FY") and current fiscal year ("CFY"), for both number of visits and number of admissions, by service.

**Table 1: Historical and Current Visits & Admissions**

	Actual Volume (Last 3 Completed FYs)			CFY Volume*
	2010	2011	2012	2013 YTD June
<b>Inpatient:</b>				
Medicine	1,515	1,579	1,538	1,072
Surgical	456	403	264	220
Obstetrics	270	267	245	58
Pediatrics	10	2	1	-
Newborn	261	264	243	55
<b>Inpatient Total</b>	<b>2,512</b>	<b>2,515</b>	<b>2,291</b>	<b>1,405</b>
<b>Outpatient:</b>				
Ambulatory IV	291	250	195	186
Cardiac Rehab	149	168	158	321
Cardiovascular	2,604	2,216	2,193	1,378
Cat Scan	1,960	1,765	1,865	1,315
Diabetes	58	50	74	25
Dietary/Nutrition	90	40	46	35
Emergency Room	16,238	16,459	16,210	11,308
Endoscopy	1,972	1,805	1,827	1,318
Laboratory	42,927	43,614	12,159	453
Outpt Psych	4,159	4,314	4,119	3,670
Nuclear Medicine	274	203	185	133
Lactation / Breast Feeding	12	39	29	4
Lithotripsy	38	49	56	43
Outpt Obstetrics	280	381	319	134
Oncology	3,942	3,680	3,178	2,266
One Day Surgery/ASU	2,617	2,336	2,178	1,559
Observation	481	557	586	539
Radiation Therapy	734	679	730	627
Radiology	7,293	6,924	7,242	5,208
Invasive Radiology	379	400	414	312
MRI	1,631	2,313	2,391	1,787
Primary Care Office	3,700	3,552	1	-
PET	2	1	10	-
Respiratory Therapy	56	115	113	70
Sleep Center	522	377	316	158
Speech Therapy	247	236	148	78
Women's Imaging	4,359	4,284	4,466	3,111
Misc other	137	71	36	18
<b>Outpatient Total</b>	<b>97,152</b>	<b>96,878</b>	<b>61,244</b>	<b>36,056</b>
<b>Grand Total</b>	<b>99,664</b>	<b>99,393</b>	<b>63,535</b>	<b>37,461</b>

\* For periods greater than 6 months, report annualized volume, identifying the number of actual months covered and the method of annualizing. For periods less than six months, report actual volume and identify the period covered.

\*\* Identify each service type and add lines as necessary. Provide both number of visits and number of admissions for each service listed.

\*\*\* Fill in years. In a footnote, identify the period covered by the Applicant's FY (e.g. July 1-June 30, calendar year, etc.).

- c. Explain any increases and/or decreases in volume seen in the tables above.

Inpatient volume has declined in both OB/Newborn from FY2012 to FY2013 as a direct result of the closing of the OB services at NMH. In addition, inpatient surgical volume has decreased due to a very active general surgeon that moved out of the community at the end of the first quarter of the fiscal year, impacting inpatient and one day surgery volumes.

Outpatient volume has experienced a decline overall related to several key changes. Oncology volume has seen a year over year decline. This is due to the loss of several key physicians. To date, physicians have been recruited and we anticipate the volume to return to historic levels. In addition, outpatient volume relating to both Primary Care Practice as well as the Outpatient Laboratory shows declines. This decline is not a loss of volume but a transition of volume associated with the integration. The Primary Care practice transitioned all billing functions from NMH and has been consolidated into the WCMG entity structure under WCHN. The Outpatient Laboratory service has declined due to the transition of the drawing station from NMH to a consolidated laboratory function with a satellite office at 120 Park Lane in New Milford.

- d. For DMHAS-funded programs only, provide a report that provides the following information for the last three full FYs and the current FY to-date:
- i. Average daily census;
  - ii. Number of clients on the last day of the month;
  - iii. Number of clients admitted during the month; and
  - iv. Number of clients discharged during the month.

Not Applicable.

#### 4. Quality Measures

- a. Submit a list of all key professional, administrative, clinical, and direct service personnel related to the proposal. Attach a copy of their Curriculum Vitae.

WCHN has strong leadership at the management level based on a great deal of depth and experience in health care in general, and hospitals in particular. A copy of the CV's for each of the following leaders from WCHN are attached in Exhibit G.

President & CEO, John Murphy, MD
Senior VP, COO, Danbury Hospital, Michael Daglio
Executive Director, Senior VP, New Milford Hospital, Deborah Weymouth
Senior VP, CFO & Treasurer, Steven Rosenberg
Senior VP, Human Resources, Phyllis Zappala
Chief Medical Officer, Matt Miller, MD
Senior VP Patient Care Services, CNO, Moreen Donahue, RN
General Counsel, Carolyn McKenna
Chief Risk & Compliance Officer, Joe Campbell

Chief Information Officer, Kathy DeMatteo
VP, Facilities, Morris Gross
VP, Marketing & Communications, Mark Schumann
VP, Quality & Patient Safety, Dawn Myles
VP, Planning, Sally Herlihy
Executive Director & VP Foundation, Grace Linhard

WCHN already provides system-wide management of both DH and NMH. The close proximity of the two hospitals allows for effective involvement of centralized WCHN management. In addition, Deborah Weymouth provides on-site administration at NMH and will continue to do so immediately after the merger is accomplished.

- b. Explain how the proposal contributes to the quality of health care delivery in the region.

Although the two hospitals are already formally affiliated, creating a single license has significant implications for the two separate Medical Staffs and how they, together, can further enhance the quality and efficiency of healthcare for the region.

With separate licenses, there is a requirement for each hospital entity to have its own medical staff, with its own set of Bylaws and Medical Staff leadership. The latter is structured as a Medical Executive Committee and currently both hospitals maintain this separate structure. While there have already been efficiencies and standardization of care achieved across the region due to the opportunities presented through the formal affiliation, more formal synergies can be achieved by combining the medical staff under a single license: a single set of bylaws that wholly govern the medical staff---from initial appointment to setting a single standard for expectations of providers, to setting a single standard of care for all clinical conditions, to a formal and consistent peer review process, to reappointment based on unified standards and to a centralized oversight of the quality and safety of care rendered across the region.

The proposed consolidation will create one unified medical staff with the same policies, procedures, clinical pathways/order sets that support the delivery of one standard of high quality, cost-effective care. Under this single license the medical staff will have greater opportunity to coordinate care across the network --consistently, efficiently and under one standard. The implementation of a single electronic health record spanning both campuses will further enhance the quality and safety of health care delivery by improving communications across sites of care, including physician offices, emergency services, ambulatory centers and the inpatient environment. Access will be improved through better coordination between providers, emergency rooms, and hospitals.

Supporting the single standard of care concept is a Policy & Procedure project undertaken by WCHN and its affiliated hospitals in the summer of 2012. This initiative will align and simplify their collective policies and procedures. Driven by an executive steering committee and including over 150 staff representing every functional area of the two organizations, well over 6,000 policies were reviewed. Using a standard template these policies have now been consolidated into approximately 3,700 in total. As a direct result of this project, care and service practices have been standardized, variation has been reduced and training is streamlined. The policies will eventually be accessible from a single electronic site for easy 24/7 access by all staff in all locations. Overall the project has

the potential to deliver improved quality and reduced cost. Single licensure will ensure that the benefits of this project can be fully adopted in all care and service functions at both campuses.

Additional quality benefits of single license include:

- Allows for us to be on a shared medical record. Information will seamlessly be shared across the two hospitals without the inefficiencies of duplicative efforts (CMS requires separate medical records for separate CCN numbers).
- Increased coordination of care with all clinicians working off of the same admit information, med/allergy lists, care plans, etc.
- More efficient QA and Peer Review through (again) seamless access to information from any campus.
- Increased ability to perform quality analytics since all data is in the same database. Can truly look at care across sites without having to make adjustments for different data capture or coding.
- Efficiencies in Value Based Purchasing (VBP) data abstraction, since it is all from the same formatted medical records, and not multiple versions in multiple sites.

The collective impact of these efforts will contribute to the quality of health care delivery in the region.

- c. Identify when the Applicants' funding and/or licensing agencies (e.g. DPH, DMHAS) were notified of the proposed termination, and when the Applicants' licenses will be returned.

Activities supporting achievement of a single license have been explored and a work plan is under development (i.e. single medical staff structure, Medicare Conditions of Participation, IT integration schedules, etc.). Outreach will be pursued with the licensing division of DPH and the federal government simultaneously with this CON application, for execution immediately upon approval from OHCA.

## 5. Organizational and Financial Information

- a. Identify the Applicant's ownership type(s) (e.g. Corporation, PC, LLC, etc.).

Non-profit tax exempt corporations.

- b. Does the Applicant have non-profit status?  
 Yes (Provide documentation)  No

- c. Financial Statements

- i. If the Applicant is a Connecticut hospital: Pursuant to Section 19a-644, C.G.S., each hospital licensed by the Department of Public Health is required to file with OHCA copies of the hospital's audited financial statements. If the hospital has filed its most recently completed fiscal year audited financial statements, the hospital may reference that filing for this proposal.

Audited Financial Statements for the most recently completed fiscal year for both DH and NMH are on file with OHCA.

- ii. If the Applicant is not a Connecticut hospital (other health care facilities): Audited financial statements for the most recently completed fiscal year. If audited financial statements do not exist, in lieu of audited financial statements, provide other financial documentation (e.g. unaudited balance sheet, statement of operations, tax return, or other set of books.)

- d. Submit a final version of all capital expenditures/costs.

Not Applicable.

- e. List all funding or financing sources for the proposal and the dollar amount of each. Provide applicable details such as interest rate; term; monthly payment; pledges and funds received to date; letter of interest or approval from a lending institution.

Not Applicable.

- f. Demonstrate how this proposal will affect the financial strength of the state's health care system.

Continued operational and clinical integration will positively benefit the cost of delivery of health care through savings realized from the integration of duplicative functions, and enhanced IT functionality, particularly NMH's ability to bill with the new ICD10 requirements. Financial health of two hospitals in the region will support the financial health of the State's health care system.

## 6. Financial Attachments I & II

- a. Provide a summary of revenue, expense, and volume statistics, without the CON project, incremental to the CON project, and with the CON project. **Complete Financial Attachment I.** (Note that the actual results for the fiscal year reported in the first column must agree with the Applicant's audited financial statements.) The projections must include the first three full fiscal years of the project.

See Exhibit H for Financial Attachment I for both DH and NMH.

- b. Provide a three year projection of incremental revenue, expense, and volume statistics attributable to the proposal by payer. **Complete Financial Attachment II.** The projections must include the first three full fiscal years of the project.

Not Applicable, as this proposal is not adding or eliminating any new services. The financials provided reflect the shifting of all revenue and expenses existing at NMH into the DH financials (see Exhibit H).

- c. Provide the assumptions utilized in developing **both Financial Attachments I and II** (e.g., full-time equivalents, volume statistics, other expenses, revenue and expense % increases, project commencement of operation date, etc.).

See Exhibit I for the Financial Assumptions utilized in development of Financial Attachment I.

- d. Provide documentation or the basis to support the proposed rates for each of the FYs as reported in Financial Attachment II. Provide a copy of the rate schedule for the proposed service(s).

Not Applicable.

- e. Was the Applicant being reimbursed by payers for these services? Did reimbursement levels enter into the determination to terminate?

Yes, NMH was being reimbursed by payers for all existing services. Reimbursement levels are not expected to change as we are not terminating any services with this Project.

- f. Provide the minimum number of units required to show an incremental gain from operations for each fiscal year.

Not Applicable.

- g. Explain any projected incremental losses from operations contained in the financial projections that result from the implementation and operation of the CON proposal.

We are not anticipating any projected incremental losses from this Project. This Project will demonstrate a savings as outlined.

- h. Describe how this proposal is cost effective.

DH and NMH are operating as a unified entity, and additional efficiencies can be realized if there is a single license, including efficiencies achieved in financial operations (single audit and single charge master), IT conversion and preparation for ICD10 requirements. Savings can also be achieved through consolidation of accreditation surveys, organizational fees for participation in professional organizations and some service contracts that are billed to individual entities. These efforts will reduce further the duplication of work and positively benefit the cost of delivery of health care in the community.

Exhibit A

**Hospital Licenses**

STATE OF CONNECTICUT

Department of Public Health

License No. 0039

**General Hospital**

In accordance with the provisions of the General Statutes of Connecticut Section 19a-493:

The Danbury Hospital of Danbury, CT, d/b/a The Danbury Hospital is hereby licensed to maintain and operate a General Hospital.

The Danbury Hospital is located at 24 Hospital Avenue, Danbury, CT 06810

The maximum number of beds shall not exceed at any time:

345 General Hospital beds

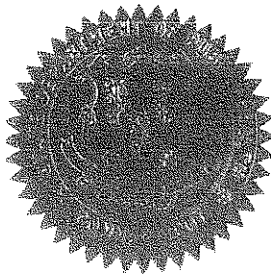
26 Bassinets

This license expires **September 30, 2013** and may be revoked for cause at any time.

Dated at Hartford, Connecticut, October 1, 2011. RENEWAL.

Satellites:

- Center for Child and Adolescent Treatment Services, 152 West Street, Danbury, CT
- Community Center for Behavioral Health (ADH-PHP), 152 West Street, Danbury, CT
- The Pediatric Health Center, 70 Main Street, Danbury, CT
- Seifert & Ford Community Health Center, 70 Main Street, Danbury, CT
- Ridgefield Surgical Center, 901 Ethan Allen Highway, Ridgefield, CT



A handwritten signature in cursive script that reads 'Jewel Mullen'.

Jewel Mullen, MD, MPH, MPA  
Commissioner

**STATE OF CONNECTICUT**

**Department of Public Health**

**LICENSE**

**License No. 0032**

**General Hospital**

In accordance with the provisions of the General Statutes of Connecticut Section 19a-493:

New Milford Hospital, Inc. of New Milford, CT d/b/a New Milford Hospital is hereby licensed to maintain and operate a General Hospital.

**New Milford Hospital** is located at 21 Elm Street, New Milford, CT 06776.

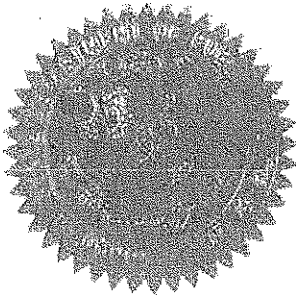
The maximum number of beds shall not exceed at any time:

0 Bassinets  
85 General Hospital Beds

This license expires **June 30, 2015** and may be revoked for cause at any time.  
Dated at Hartford, Connecticut, July 1, 2013. RENEWAL.

Satellite:

New Milford Hospital Community Mental Health Services, 23 Poplar Street, New Milford, CT



Handwritten signature of Jewel Mullen in cursive script.

Jewel Mullen, MD, MPH, MPA  
Commissioner



## Exhibit B

## FY 2012 Hospital Dependency by Town

DANBURY HOSPITAL				NEW MILFORD HOSPITAL			
	2012	% Total	Cum %		2012	% Total	Cum %
DANBURY	7,638	40.0%	40.0%	NEW MILFORD	1,219	55.7%	55.7%
BETHEL	1,628	8.5%	48.5%	KENT	128	5.8%	61.5%
NEWTOWN	1,580	8.3%	56.8%	SHERMAN	96	4.4%	65.9%
RIDGEFIELD	1,332	7.0%	63.8%	BROOKFIELD	77	3.5%	69.4%
BROOKFIELD	1,210	6.3%	70.1%	DANBURY	65	3.0%	72.4%
SOUTHBURY	1,098	5.8%	75.9%	WASHINGTON	65	3.0%	75.3%
NEW MILFORD	927	4.9%	80.7%	NEW PRESTON	61	2.8%	78.1%
NEW FAIRFIELD	893	4.7%	85.4%	BRIDGEWATER	55	2.5%	80.6%
REDDING	439	2.3%	87.7%	ROXBURY	50	2.3%	82.9%
BREWSTER	225	1.2%	88.9%	WINGDALE	46	2.1%	85.0%
WATERBURY	153	0.8%	89.7%	PAWLING	38	1.7%	86.8%
WOODBURY	152	0.8%	90.5%	CORNWALL BRIDGE	37	1.7%	88.4%
PAWLING	126	0.7%	91.2%	SOUTHBURY	32	1.5%	89.9%
SHERMAN	112	0.6%	91.7%	BANTAM	30	1.4%	91.3%
CARMEL	107	0.6%	92.3%	DOVER PLAINS	25	1.1%	92.4%
OXFORD	101	0.5%	92.8%	WOODBURY	25	1.1%	93.6%
PATTERSON	79	0.4%	93.3%	NEWTOWN	18	0.8%	94.4%
NAUGATUCK	67	0.4%	93.6%	BETHEL	16	0.7%	95.1%
BRIDGEWATER	61	0.3%	93.9%	ALL OTHER ZIPS (34)	107	4.9%	100.0%
MAHOPAC	60	0.3%	94.2%	Grand Total	2,190		
ROXBURY	57	0.3%	94.5%				
MIDDLEBURY	55	0.3%	94.8%				
KENT	53	0.3%	95.1%				
ALL OTHER ZIPS (90)	935	4.9%	100.0%				
Grand Total	19,088						

Source: CHIME and HANYS

Exhibit C

WCHN Primary Service Area & Hospital Utilization

WCHN Primary Service Area

Population: 275,000

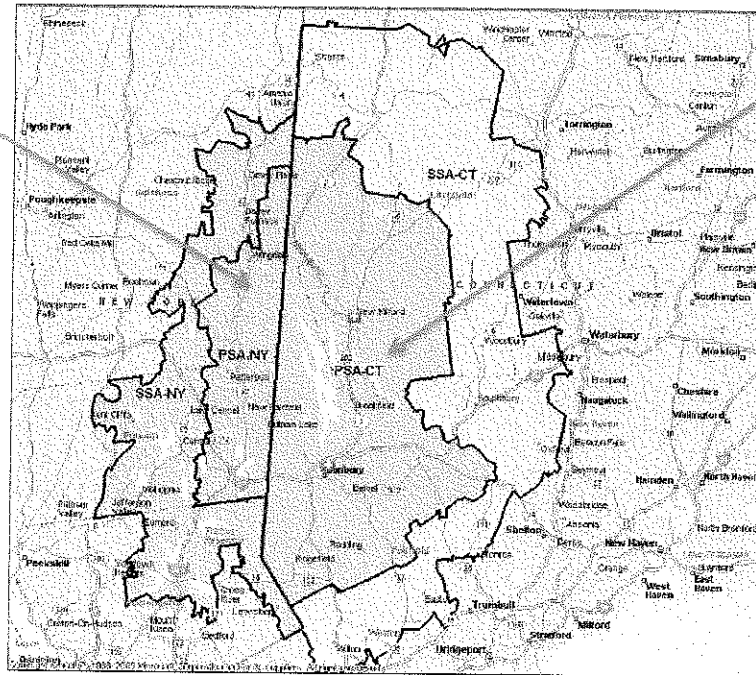
Primary - NY

RANK:

#3 Danbury Hospital  
- 467 / 12.4%

#6 New Milford Hospital  
- 86 / 2.3%

PSA-NY:  
1 out of 7  
individuals  
utilized DH or  
NMH



Primary - CT

RANK:

#1 Danbury Hospital  
- 15,896 / 73.3%

#2 New Milford Hospital  
- 1,871 / 8.6%

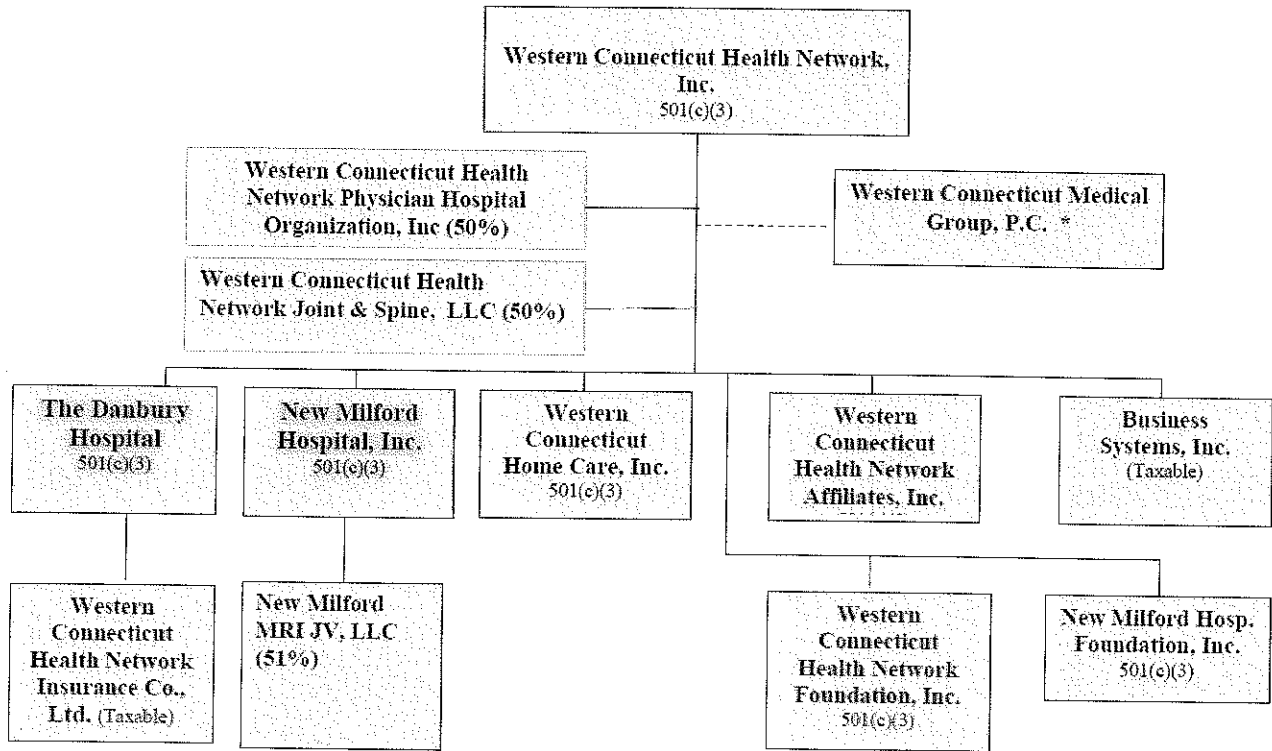
PSA-CT:  
8 out of 10  
individuals  
utilized DH or  
NMH

FY 2012

Source: CHIME and HANYS

Exhibit D

Current Organizational Chart for Western Connecticut Health Network, Inc – 2013



\*Controlled entity via management agreement

Exhibit E

WCHN Matrix Organizational Chart

DRAFT

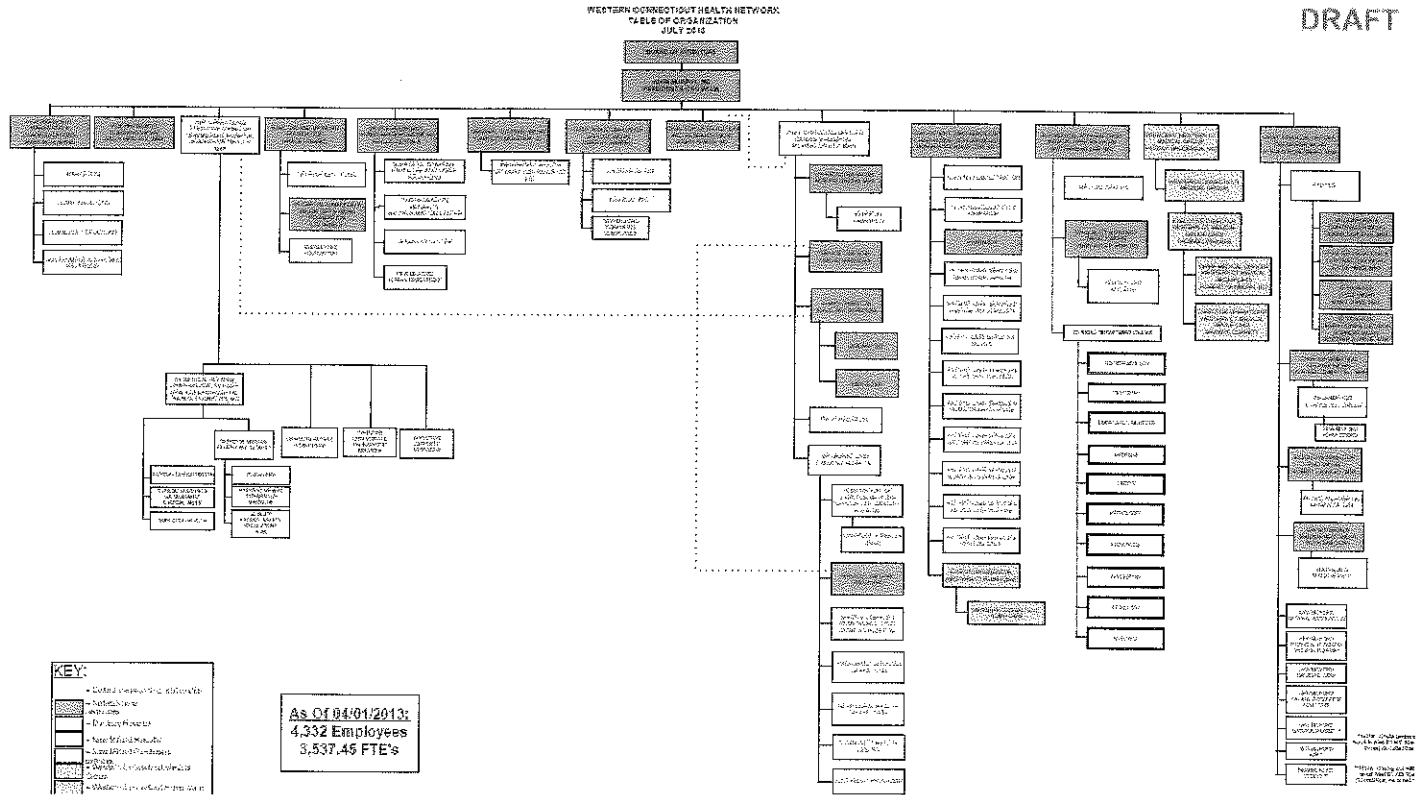


Exhibit F

**WCHN Board of Directors Endorsement of Single License**

**WESTERN CONNECTICUT HEALTH NETWORK  
BOARD OF DIRECTORS  
December 6, 2012**

---

*Draft*

A meeting of the Board of Directors of Western Connecticut Health Network, New Milford Hospital and Danbury Hospital was held on Thursday, December 6, 2012 at 8:00 a.m. in the Robison Conference Room at New Milford Hospital. Chairman of the Board Jim Kennedy presided.

**PRESENT:** A. Altorelli, M.D., A. Disney, S. Houldin, J. Kennedy, J. Murphy, MD., J. Patrick, J. Skrzypczak, B. White

**VIA TELECONFERENCE:** D. Cyganowski, N. Culligan, and M.D. D. Kramer, M.D.

**ABSENT:** R. Jabara,

**GUESTS:** Lisa Boyle, Esq. – Robinson & Cole  
Bruce Barth, Esq. – Robinson & Cole (via teleconference)

**ALSO PRESENT:** M. Daglio, C. McKenna, S. Rosenberg, D. Weymouth

**CHAIRMAN'S REMARKS**

Chairman Kennedy welcomed the directors and guests and noting that we had a quorum, began with the opening of the meeting of the WCHN Board of Directors to review the status of due diligence work being done towards the possible affiliation with Norwalk Hospital.

**NEW MILFORD HOSPITAL****GENERAL/CONSENT****Approvals/Resolutions (attachments):**

a. Licensure – New Milford

**RESOLUTIONS TO BE CONSIDERED  
FOR ADOPTION  
AT THE MEETING OF THE GOVERNANCE COMMITTEE OF THE  
BOARD OF DIRECTORS  
OF  
WESTERN CONNECTICUT HEALTH NETWORK, INC.**

**December 6, 2012**

**Licensure**

**WHEREAS**, Western Connecticut Health Network, Inc. ("WCHN") is the sole member of The Danbury Hospital ("DH") and New Milford Hospital, Inc. ("NMH");

**WHEREAS**, the DH and NMH each operate separately licensed hospitals (the "Hospitals"); and

**WHEREAS**, the DH and NMH desire to authorize the operational activities necessary to present the board of directors of each entity with a plan to merge the two entities and operate the Hospitals as one licensed facility with two campuses.

**NOW, THEREFORE, BE IT:**

**RESOLVED**, that, WCHN, as the sole member of each of DH and NMH, hereby authorizes and directs the proper officers of DH and NMH, on behalf of each entity, to take all necessary and appropriate actions to develop a plan of merger and single licensure for DH and NMH, including without limitation engaging consultants and authorizing communications with the Connecticut Department of Health, the Centers for Medicare and Medicaid Services, and the Joint Commission, the taking of such action to be conclusive evidence of the necessity, appropriateness or desirability thereof.

## Exhibit G

## Curriculum Vitaes

<b>Western Connecticut Health Network, Inc.</b>
President & CEO, John Murphy, MD
Senior VP, COO, Danbury Hospital, Michael Daglio
Executive Director, Senior VP, New Milford Hospital, Deborah Weymouth
Senior VP, CFO & Treasurer, Steven Rosenberg
Senior VP, Human Resources, Phyllis Zappala
Chief Medical Officer, Matt Miller, MD
VP Patient Care Services, CNO, Moreen Donahue, RN
General Counsel, Carolyn McKenna
Chief Risk & Compliance Officer, Joe Campbell
Chief Information Officer, Kathy DeMatteo
VP, Facilities, Morris Gross
VP, Marketing & Communications, Mark Schumann
VP, Quality & Patient Safety, Dawn Myles
VP, Planning, Sally Herlihy
Executive Director & VP Foundation, Grace Linhard

**Curriculum Vitae**  
**John M. Murphy, M.D.**

**Professional Experience****Western Connecticut Health Network (formerly DHS)  
President & Chief Executive Officer****July 2010 - PRESENT**

Responsible for direction of core strategic programs, objectives and the enhancement of operational excellence, growth and financial performance of the \$750M integrated delivery network. Work in collaboration with physician and nursing leadership to align operational areas to support quality care, patient safety and service excellence initiatives of Danbury Hospital, New Milford Hospital, Western Connecticut Medical Group, Western Connecticut Home Care and associated subsidiaries and the surrounding communities

**Danbury Health Systems (DHS), Danbury, CT  
Executive Vice President (President /CEO Designee)****July 2008 – June 2010****Associated Neurologists, P.C., Danbury, CT****1989- 2008**

Clinical neurologist with a particular interest in stroke, multiple sclerosis, and neurodegenerative disorders. I was active both clinically as well as administratively serving as the president of the group for 18 years and actively expanded the group to include clinical research, neurophysiology, neuropsychology and infusion therapy. In addition I was active in clinical research and both undergraduate as well as graduate medical education

**Education**

Fordham University, Bronx, NY  
Major: Biology  
Summa cum Laude (G.P.A. 4.0)  
B.S., May 1981

UMDNJ -Rutgers Medical School  
Piscataway, NJ  
M.D., May 1985

**Medical Training**

1985-1986: Internship, Internal Medicine  
UMDNJ-Rutgers Medical School  
Middlesex General University Hospital  
New Brunswick, NJ

1986-1988: Resident in Neurology

UMDNJ-New Jersey Medical School  
University Hospital  
Newark, NJ

1988-1989: Chief Resident in Neurology  
UMDNJ-New Jersey Medical School  
University Hospital  
Newark, NJ



**Professional Certifications**

Fellow – American College of Physicians – Appointed 2012

Attending Neurologist – Danbury Hospital – 1989 – Present

Clinical Assistant Professor of Neurology – University of Vermont – 2010-Present

Fellow – American Academy of Neurology

**Professional Organizations**

American College of Healthcare Executives

Board of Directors – Voluntary Hospital Association (VHA)

Board of Trustees – Connecticut Hospital Association (CHA)

Board of Trustees – Union Savings Bank

Connecticut State Medical Society

Fairfield County Medical Society

Fairfield County Neurology Society

American Academy of Neurology

**Curriculum Vitae**  
**Michael J. Daglio**

**Professional Experience**

**Danbury Hospital, Danbury, CT**

**June 2004 –Present**

***Senior Vice President and Chief Operating Officer***

***October 2010 – present***

- Responsible for the following operational areas: Cardiovascular Service Line, Surgical Services, Cancer Center, Women's and Children's, Emergency Department, Radiology, Laboratory, Pharmacy, Facilities, Medical Education and Research.
- Provide senior level oversight of 7 direct reports and 1,400 indirect reports.
- Oversee Operating Budgets of \$400,000,000 and manage capital budget of \$30,000,000.
- Responsible for the post-merger integration of Danbury Hospital and New Milford Hospital operational and clinical departments.
- Developed a "Portfolio Review" process to identify cost reduction opportunities throughout the network. Achieved \$18,000,000 in cost reduction in first twelve months of the program.
- Responsible for physician relations and physician acquisition strategy for key clinical services.
- Developed a "Staffing Management Council" to review all position requests for the Network. Reduced 140 positions through tighter controls, sharing of resources and more stringent approval process.

***Vice President, Operations***

***October 2007 – October 2010***

- Responsible for Medical Education and Research , the Cardiovascular, Radiology, Laboratory and Women's and Children's Service Lines, and The Emergency and Behavioral Health Departments
- Manage operating budget of \$100,000,000 with gross revenues exceeding \$350,000,000
- Manage average annual capital budget of \$10,000,000 for service lines
- Provide senior level oversight of 10 Directors and a staff of 725 FTEs
- Leading \$150,000,000 Hospital facility expansion project, including securing CON approval from the State
- Collaborate in partnerships with Chairmen and Physician Executives for the Service Lines
- Lead physician recruitment efforts and negotiate and execute physician contracts for service lines

***Other Positions***

- Danbury Hospital - Service Line Executive, Cardiovascular Services and Radiology Services- June 2004-October 2007
- Continuum Health Partners, New York, NY Director, Ambulatory Care - June 2001-June 2004
- Continuum Health Partners, New York, NY Assistant Director, Physician Initiatives Group– May 2000 – June 2001
- The George Washington University Hospital, Washington, DC Administrative Resident – May 1999-April 2000
- The George Washington University Hospital, Washington, DC Interim Administrative Director, Department of Medical Imaging – July 1998- May 1999
- The George Washington University Hospital, Washington, DC Project Coordinator, Department of Quality Management – July 1996 – July 1998

**Education**

The George Washington University – School of Business and Public Management, Washington, DC Masters of Health Administration, May 2000

The University of Hartford – West Hartford, CT  
Bachelor of Arts, Secondary Education and Allied Health, May 1991

**Professional Organizations**

Danbury Hospital, Regional YMCA of Western Connecticut and the Pound Ridge Partnership – Pound Ridge, NY

**Awards**

2005 Recipient of the Fairfield County Business Journal's "40 under 40" award for extraordinary leadership qualities and outstanding professional accomplishments that have made a significant impact on my organization and Fairfield County, CT

**Curriculum Vitae**  
**Deborah Kinney Weymouth**

**Professional Experience**

Executive Director, Senior Vice President, New Milford Hospital ▪ New Milford, CT Western Connecticut Health Network, Danbury, CT	2011 – Present
Executive Vice President/Chief Operating Officer, Thompson Health ▪ Canandaigua, NY	2009 – 2011
Chief Financial Officer/Senior Vice President, Thompson Health ▪ Canandaigua, NY	2004 – 2009
Senior Vice President of Support Services, Thompson Health ▪ Canandaigua, NY	1999 – 2004
Vice President of Operations, FFThompson Continuing Care Center ▪ Canandaigua, NY	1995 – 1999
Vice President, Key Bank of New York ▪ Rochester, NY	1992 – 1994
Chief Operating Officer, Concierge Services of America ▪ Washington, D.C.	1990 – 1992
Vice President, Citicorp NA/Citibank ▪ Los Angeles, CA and Phoenix, AZ	1985 – 1990
Vice President of Operations, Great Western Bank ▪ Phoenix, AZ	1984 – 1985

**Education**

Fellow, American College of Healthcare Executives (FACHE)	2007
Master in Business Administration - Master of International Management / Finance Thunderbird Global Management School ▪ Phoenix, AZ	1984
Bachelor of Science - Education and Rehabilitation, Cum Laude Springfield College ▪ Springfield, MA	1979

**Professional Certifications**

Examiner, Malcolm Baldrige National Quality Award Program	2010-2011
Institute of Healthcare Improvement (IHI) Executive Hospital Operations	2009
Graduate of Citibank Global Credit Training Program ▪ New York, NY	1987

**Professional Organizations**

Member, New Milford Economic Development Corporation Board	2012 – Present
Member, DNS-Connecticut Hospital Association Fee-Based Services Board	2011 – Present
Member, United Way of Western Connecticut Board	2011 – Present
Chair, CFO Committee - Rochester Regional Healthcare Association	2009-11
Member, Finance Committee – Healthcare Association of NY	2008-11
Member, Information Technology Committee – Healthcare Association of NY	2009-11
Member, Board of Directors- Rochester Healthcare Financial Management Association	2010
Financial Executive of the Year - Rochester Business Journal	2008
Associate of the Year - Thompson Health Shining Star Award	2006
Athena Award, Outstanding Female Leadership - Canandaigua Chamber of Commerce	2002
Lifetime Achievement Award - Canandaigua Chamber of Commerce	1999
Employee of the Year - Great Western Bank	1984
8 Time NCAA All-American Swimmer	1975-79

**Curriculum Vitae**  
**Steven H. Rosenberg**

**Professional Experience****November 2010 – Present****Senior Vice President-Chief Financial Officer-Treasurer**  
Western Connecticut Health Network**March 1987 – November 2010****Senior Vice President and Chief Financial Officer**

Saint Francis Hospital and Medical Center - Hartford, CT

Steven H. Rosenberg is the Senior Vice President-Chief Financial Officer-Treasurer of Western Connecticut Health Network in Danbury, Connecticut. Mr. Rosenberg oversees all financial operations including patient accounting & billing, information technology, materials management, payor relations, contract management, general accounting and financial reporting, payroll, accounts payable, budget, reimbursement and decision support. Danbury Hospital is a 371-bed regional medical center and teaching hospital associated with Yale University, UConn and University of Vermont. The hospital's Centers of Excellence include: cardiovascular services, cancer, weight loss surgery, orthopedic and spine care, digestive disorders and radiology and employs approximately 2,400 FTEs.

Prior to his arrival at the Western Connecticut Health Network, Mr. Rosenberg was Senior Vice President and Chief Financial Officer for Saint Francis Hospital and Medical Center in Hartford, CT. Their health system included a hospital with 619 licensed beds; a 60-bed acute rehabilitation hospital; a faculty practice plan, (Woodland Physician Associates), which employed 110 physicians; a joint laboratory service with Bristol and St. Mary's Hospitals; and a very successful Physician Hospital Organization, which was jointly owned by physicians and the hospital.

**Education**University of Connecticut  
Storrs, CT  
Accounting, BS 1975University of New Haven  
West Haven, CT  
MBA 1980**Professional Organizations**Member, Connecticut Hospital Association Committee on Finance  
Member, The Healthcare Financial Management Association

**Curriculum Vitae**  
**Phyllis F. Zappala**

**Professional Experience:**

In her progressive career spanning over 25 years in general industry and healthcare, Phyllis has served in numerous HR leadership roles with increasing responsibility. Phyllis is known for her expertise in directing rapid growth and change in healthcare, services and manufacturing environments. She has successfully used HR strategies to help organizations achieve their business goals.

**Western Connecticut Health Network, Danbury CT – 1998-Present****Senior Vice President Human Resources**

2008 to date

**Vice President Human Resources**

1998 to 2007

Western Connecticut Health Network, consisting of Danbury and New Milford hospitals and numerous subsidiaries, is a leading regional health care provider located in western Connecticut with nearly 5000 employees including a 250 member physician practice subsidiary.

**Staveley Industries plc, Norwalk, CT - 1988-1998**

A UK based publically traded company with services and manufacturing holdings in 15 countries

**Senior Vice President Human Resources, North America**

1994-1998

Vice President Human Resources

1988-1994

**The Penn Central Corporation – 1978-1988****Vice President of Human Resources and Corporate Communications**

services and manufacturing businesses

HR Director

1981-1984

HR Manager

1978-1981

**Education**

Undergraduate: Bachelors Degree, St. John's University

**Professional Certifications**

Certificate from the New York School of Industrial Relations at Cornell University

**Professional Organizations**

American Society for Healthcare Human Resources Administrators (ASHHRA)

Connecticut Hospital Association (CHA)

The HR Investment Center, a program of the Health Care Advisory Board in Washington, D.C.

**Curriculum Vitae**  
**Matthew Alan Miller, MD**

**Professional Experience**

1980-94 Director, Medical Intensive Care Unit, Danbury Hospital  
1980-94 Chief, Pulmonary/Critical Care, Danbury Hospital  
1991-Present Vice President for Medical Affairs, Danbury Hospital  
1994-Present President, Healthcare Partners (Danbury Physician Hospital Organization)  
1996-Present President, Foundation for Community Health Care, Inc.  
2004-Present Chief Medical Officer, Danbury Hospital

**Education**

1968 BA Amherst College, Amherst, Massachusetts  
1972 M.D. New York University School of Medicine, New York, NY

**Postdoctoral Training**

1972-73 Intern, Internal Medicine, Bellevue Hospital, New York, NY  
1973-75 Resident, Internal Medicine, Bellevue Hospital, New York, NY  
1975-76 Chief Medical Resident, Bellevue Hospital, New York, NY  
1976-78 Clinical and Research Fellow, Pulmonary Unit, Massachusetts General Hospital; Research Fellow, Harvard Medical School, Boston, MA

**Licenses and Board Certifications**

1975 Diplomat, American Board of Internal Medicine  
1975 American Thoracic Society  
1978 Diplomat, American Board of Internal Medicine in Pulmonary Disease  
1981 Fellowship American College of Chest Physicians

**Curriculum Vitae**  
**Moreen Donahue, DNP, RN, NEA-BC, FAAN**

**Professional Experience**

Sr. Vice President, Patient Care Services & Chief Nursing Officer	Western Connecticut Health Network, Danbury, CT	2010 - Present
Sr. Vice President, Patient Care Services & Chief Nursing Officer	Danbury Hospital, Danbury, CT	2006 - 2010
Sr. Vice President, Patient Care Services & Chief Nursing Officer	Greenwich Hospital, Greenwich, CT	2000 – 2005
Director, Home Care & Hospice	Greenwich Hospital, Greenwich, CT	1997 - 2000
Vice President, Patient Care Services	United Home Care, Fairfield, CT	1990 - 1997

**Professional History**

Four decades of progressive administrative responsibilities in a variety of health care settings

**Education**

BS (Nursing)	Boston College, Boston, MA
MS (Education)	State University of New York, Cortland, NY
MSN	Case Western Reserve University, Cleveland, OH
DNP	Case Western Reserve University, Cleveland, OH

**Professional Certifications**

Nurse Executive Advanced – Board Certified	2008 – 2013
Certified Nurse Administrator	2003 – 2008
Certified Home/Hospice Care Executive (CHCE)	1998 – 2002
Professional Educator (State of Connecticut)	Permanent Certification

**Professional Organizations**

American Academy of Nursing Fellowship	2011 – Present
American Organization of Nurse Executives	2007 – Present
American Organization of Nurse Executives – Connecticut	2007 - Present
Sigma Theta Tau International Honor Society of Nursing	2004 – Present
American College of Healthcare Executives	2002 - Present
American Nurses Association	2000 – Present
Connecticut Hospital Association Patient Care Executive Committee	2000 – Present
VHA Northeast CNO Network	2000 - Present



**Curriculum Vitae**  
**Kathleen DeMatteo**

**Professional Experience**

July 2011 – Present                      Western Connecticut Health Network, Danbury, CT  
Chief Information Officer

Current responsibilities include oversight of all Information Technology for WCHN including clinical and financial systems, infrastructure, customer service, networking, telecommunications and health information management.

Recent accomplishments include the following:

- Developed an Information Technology Strategic Plan to align with the WCHN Strategic Plan.
- Implemented an IT governance structure to ensure alignment with business priorities.
- Established a strategy to centralize IT resources from Danbury Hospital and New Milford Hospital and standardize infrastructure and applications for the two hospitals.

2004 – 2007                                Saint Francis Care, Hartford, CT  
Chief Information Officer

1999 - 2004                                Saint Francis Care, Hartford, CT  
Director, Information Technology

**Education**

BS    Occupational Therapy  
University of New Hampshire, Durham NH

MPH    Healthcare Policy and Administration  
New York Medical College, Valhalla NY

**Professional Organizations**

College of Healthcare Information Management Executives (CHIME)  
Health Information Management Systems Society (HIMSS)

**Curriculum Vitae**  
**Carolyn L. McKenna, Esq.**

**Professional Experience**

***Western Connecticut Health Network, Inc., Danbury, CT      April, 2011 - Present***

General Counsel. Provide legal support for a two-hospital regional health system with home care services, a multi-specialty physician group, research and a multiple joint ventures. Support all corporate transactions, contracting, regulatory issues, litigation oversight, governance, risk and compliance. Provide management oversight responsibility for Western Connecticut Health Network Insurance Company, Ltd., an offshore captive insurance company. Participate in strategic development as a senior team member.

<b>Eastern Connecticut Health Network, Inc., Manchester, CT</b>	2003 - 2011
<b>CIGNA Healthcare, Bloomfield, CT</b>	2002 - 2003
<b>YALE NEW HAVEN HEALTH SERVICES CORP., New Haven, CT</b>	1998 - 2002
<b>UNITED HEALTHCARE, INC., Hartford, CT Associate General Counsel</b>	1995 - 1998
<b>QUINNIPIAC UNIVERSITY SCHOOL OF LAW, Hamden, CT</b>	1998 - 2001
<b>U.S. DISTRICT COURT, District of Connecticut</b>	1993 - 1995
<b>U.S. COURT OF APPEALS FOR THE SECOND CIRCUIT</b>	1992 - 1993

**Education**

**UNIVERSITY OF BRIDGEPORT SCHOOL OF LAW, Bridgeport, CT**

*(Note: This is now Quinnipiac University School of Law, Hamden, CT)*

J.D., May 1992 (Rank: Top 4%)

Honors: *magna cum laude*; Dean's Scholarship recipient

Activities: *University of Bridgeport Law Review*, Managing Editor; Phi Delta Phi Honors Fraternity

**UNIVERSITY OF VERMONT, Burlington, VT**

B.A. in English May 1985

**Professional Certifications**

Member of Connecticut and District of Connecticut Bars

**Professional Organizations**

American Health Lawyers In House Legal Counsel

Healthcare Roundtable

Association of Corporate Counsel

Connecticut Health Lawyers Association

**Curriculum Vitae**  
**Joseph A. Campbell**

**Professional Experience**

2001 to Present Chief Risk & Compliance Officer – Western Connecticut Health Network  
1989 – 2001 Chief Compliance Officer & Quality Executive – Greater Waterbury Health Network  
1987 – 1989 Visiting Nurse Association of South Central Connecticut – Chief Financial Officer

Professional experience includes more than thirty years in the non-profit, healthcare industry in Connecticut; approximately ten years in Finance, ten years in Quality Management and fourteen years in Compliance.

Currently responsible for WCHN's Compliance Program that includes Regulatory Compliance, Revenue Compliance, Physician Coding Compliance, Internal Audit, Enterprise Risk and HIPAA Privacy.

The Chief Risk & Compliance Officer serves as a consultant to senior management in a matrix organization; is the key contact with outside regulators, i.e., DHHS Office of the Inspector General; U.S. Department of Justice; DHHS Office of Civil Rights; State of Connecticut Department of Social Services; and State of Connecticut Office of the Attorney General.

**Education**

B.S. Degree in Accounting/Business Administration  
M.S. Degree in Healthcare Management  
Rensselaer Polytechnic Institute

**Professional Organizations**

American College of Healthcare Executives  
Health Care Compliance Association  
Healthcare Financial Management Association  
Institute of Internal Auditors

**Professional Presentations**

"The Role of Compliance in the Revenue Cycle"  
Connecticut Chapter – Healthcare Financial Management Association, Uncasville, CT

"Retrospective Review of an OIG Self-disclosure"  
American Health Lawyers Association/Healthcare Compliance Association, (AHLA/HCCA)  
Fraud and Abuse Forum, Baltimore, MD

"Improving Internal Response to Audit & Compliance Situations"  
Connecticut Hospital Association Annual Compliance Conference, Wallingford, CT

"Physician Responsibilities Under EMTALA"  
National Association of Medical Staff Services, Las Vegas, NV

**Curriculum Vitae**  
**Morris Gross**

**Professional Experience**

Danbury Hospital since 1975 in administration (38 years). During this time period has been responsible for almost all hospital departments, both clinical and support departments. Has held role of Vice President Facilities since 1992, and since October 2010 has been responsible for Facilities for Western Connecticut Health Network which includes both Danbury and New Milford Hospitals.

Since 1975, I have provided administrative support for all major construction projects including the Tower Project completed in 1979, the construction of the Stroock building, Cancer Center, Medical Arts Center building and Garage, and currently am responsible for the New North Tower project totaling 316,000 sq ft plus Blue Garage expansion. I am also responsible for the siting, development and ongoing facilities support for all offsite locations for Danbury and New Milford Hospitals as well as the development and implementation of the Master Facility Plan of both hospitals. In addition to construction and offsite development, I am currently administratively responsible for the Facilities division at Danbury and New Milford Hospitals including all plant operations, safety, security, environmental services, dietary, gift shops, and spiritual care.

**Education**

Undergraduate- University of Connecticut, Bachelors in Physical Therapy (1971)

Graduate- New York University, Masters in Health Administration within Graduate School of Public Administration (1975)

**Professional Certifications**

Licensed in Physical Therapy in Connecticut and New York  
Fellow in the American College of Health Executives

**Professional Organizations**

Fellow in the American College of Healthcare Executives

Education Chairman for Connecticut for the American College of Healthcare Executives (since 1992)

On Board of Habitat for Humanity for Fairfield County

**Other Areas of Interest**

Member of Danbury Connecticut Lions Club since 1978

**Curriculum Vitae:**  
**D. Mark Schumann**

**Professional Experience:**

April 2013-Present: Vice President, Marketing and Communications, WCHN  
January 2010-April 2013: Principal, re-communicate  
January 1984-January 2010: Managing Principal, Towers Perrin  
June 1978-January 1984: Director, Public Relations/Advertising, Frontier Airlines

**Education:**

1977: Bachelor of Arts, Austin College, Sherman, Texas  
1978: Master of Arts, University of Denver, Denver, Colorado

**Professional Certifications:**

Accredited Business Communicator, International Association of Business Communicators

**Professional Organizations:**

1978-Present: International Association of Business Communicators  
Chair, 2009-2010

**Other Areas of Interest:**

September 1999-Present: Film Critic, Hersam Acorn Press, Connecticut

**Curriculum Vitae**  
**Dawn N. Myles**

**Professional Experience**

- 12/08-Present Vice President, Quality and Patient Safety, Western Connecticut Health Network, Danbury, CT*  
 Direct the strategic planning and program implementation for quality improvement, patient safety/risk management, patient relations, volunteers, and infection control. Responsible for regulatory compliance programming and communication. Oversee initiatives with high impact on quality, patient safety, and efficiency.
- 10/97-12/08 Director of Performance Improvement/Chief Quality Officer, Danbury Hospital, Danbury CT*  
 Directed performance improvement, patient safety/risk management, patient relations, infection control, project management, and medical informatics functions. Responsible for clinical regulatory compliance functions. Oversaw participation in national quality programs, such as those sponsored by Leapfrog and the Institute for Healthcare Improvement
- 02/96-6/00 Director of Nursing & Quality Management, Behavioral Health, Danbury Hospital, Danbury, CT*  
 Supervised nursing practice in all inpatient and outpatient psychiatric and chemical dependency programs. Was directly responsible for daily operations on the inpatient psychiatric unit. Organized a system of orientation and cross training of service line nursing staff. Redesigned the Behavioral Health Quality Management program.

**Education**

- 01/95-09/96 M.S., Nursing, Clinical Nurse Specialist - Psychiatric/Mental Health Nursing, Pace University, Pleasantville, NY*
- 09/89-05/92 B.S., Nursing, Western Connecticut State University, Danbury, CT*
- 09/88-05/90 M.S., Counseling, Southern Connecticut State University, New Haven, CT*
- 09/84-05/88 B.A., Psychology/Communications, Western Connecticut State University, Danbury, CT*

**Professional Certifications**

- Certified Professional in Healthcare Quality (CPHQ)  
 Certified Professional in Healthcare Risk Management (CPHRM)

**Professional Organizations**

- American Society for Healthcare Risk Management  
 Connecticut Society for Healthcare Risk Management

**Other Areas of Interest**

- Mentoring and Training

**Curriculum Vitae**  
**Sally F. Herlihy, MBA, FACHE**

**Professional Experience**

2010 – Present      Western Connecticut Health Network, Danbury, CT  
 2010 – Present, VP, Planning  
 2011– 2013 Interim VP, Marketing

Plans, organizes, directs and facilitates strategic planning processes, including creation of an overall WCHN Strategic Plan and monitoring implementation. Manages and coordinates planning across network entities, consults and informs leadership and service lines on business and strategic planning issues, including market share, market surveys, planning processes, future trends, and environmental assessments, and managing the regulatory/CON process. Directs community needs assessments, and collaborates in the strategic marketing planning for WCHN.

1985 – 2010      New Milford Hospital, Inc. New Milford, CT  
 2007 – 2010    VP, Regulatory Compliance  
 1997 – 2007    VP, Planning and Marketing  
 1988 – 1997    VP, General Services  
 1985 – 1988    Corporate Project Planner

1980 – 1985      The Seiler Corporation, Waltham, MA  
 1983-1985 Director, Food Services, New Milford Hospital, CT  
 1981-1983 Chief Dietitian, New Milford Hospital, CT  
 1980-1981 Clinical Dietitian, St. Elizabeth Hospital, Utica, NY

**Education**

1995              University of New Haven, New Haven, CT  
*MBA (concentration in Health Care Management)*  
 1980              University of Connecticut, Storrs, CT  
*BS Degree, School of Allied Health (Clinical Dietetics)*

**Professional Certifications**

1992 - Present    American College of Health Care Executives  
*Fellow Status – 2007, recertified - 2010*  
*Diplomate – 1998, recertified - 2006*  
*Member – 1992*

American Dietetic Association  
*Registered Dietitian – 1980 - 2000*

**Curriculum Vitae**  
**Grace Linhard**

**Professional Experience**

Executive Director & Vice President, WCHN Foundation  
2011-present

Vice President, Danbury Hospital Development Fund  
2004-2011

Chief Development Officer, Waterbury Hospital  
1998-2004

- Fundraising professional for 20 years  
Experience in United Way system (4 years) and healthcare philanthropy (16 years)
- Currently overseeing \$50 million campaign for WCHN
- Manage \$10+ million annual fundraising effort for WCHN's two hospitals
- Oversee fundraising department with 13 staff members
- Work closely with WCHN leadership team, physician leaders, Boards of Directors and other volunteer committees to maximize fundraising potential
- Develop and execute fundraising goals/plans

**Education**

Stonehill College  
BA, Communication/Journalism

**Professional Organizations**

Association of Fundraising Professionals  
New England Association of Healthcare Professionals  
Planned Giving Society of Connecticut

**Volunteer Affiliations**

Board Chairman	- Jane Doe No More, Inc.
Alumni Class Agent	- Stonehill College
Volunteer	- Church of the Nativity, Bethlehem
Fundraising Consultant/Volunteer	- Clube Uniao Portuguesa

**Awards / Recognitions**

2010 Conference Speaker	- Int'l Assn of Fundraising Professionals
2009 Conference Speaker	- NE Assn of Healthcare Professionals
2008 Leadership Graduate	- Danbury Chamber of Commerce
2002 Leadership Graduate	- Greater Waterbury Chamber of Commerce
2002 Conference Chairman	- Assn of Fundraising Professionals



Exhibit H

Financial Attachment 1

Danbury Hospital

6.A. Financial Attachment 1

(Dollars are in thousands)

<b>Total Facility:</b>													
<b>Description</b>	<b>FY2012 Actual</b>	<b>FY2013 Projected Actuals</b>	<b>FY 2013 Projected Incremental</b>	<b>FY 2013 Projected With CON</b>	<b>FY 2014 Projected Actuals</b>	<b>FY 2014 Projected Incremental</b>	<b>FY 2014 Projected With CON</b>	<b>FY 2015 Projected Actuals</b>	<b>FY 2015 Projected Incremental</b>	<b>FY 2015 Projected With CON</b>	<b>FY 2016 Projected Actuals</b>	<b>FY 2016 Projected Incremental</b>	<b>FY 2016 Projected With CON</b>
<b>NET PATIENT REVENUE</b>													
Non-Government	\$295,802	295,980	-	295,980	\$308,428	47,042	383,470	\$315,214	48,844	\$34,789	\$527,188	50,221	377,387
Medicare	170,634	172,306	-	172,306	173,731	18,087	192,408	175,181	18,842	194,003	177,549	19,098	198,841
Medicaid and Other Medical Assistance	35,821	37,362	-	37,362	37,991	5,844	42,735	37,425	5,349	43,774	37,518	5,379	42,991
Other Government	366	328	-	328	326	85	410	325	85	410	325	85	410
<b>Total Net Patient Patient Revenue</b>	<b>\$602,423</b>	<b>596,976</b>	<b>\$0</b>	<b>596,976</b>	<b>617,365</b>	<b>\$71,167</b>	<b>689,322</b>	<b>609,125</b>	<b>\$72,829</b>	<b>\$601,946</b>	<b>\$427,819</b>	<b>\$74,730</b>	<b>617,369</b>
Other Operating Revenue	\$22,127	\$11,393	-	\$11,393	\$11,409	\$950	\$12,389	\$10,049	\$980	\$11,628	\$10,944	\$950	\$11,824
Revenue from Operations	\$624,549	\$608,369	\$0	\$608,369	\$628,774	\$72,137	\$701,411	\$619,174	\$73,709	\$613,574	\$538,763	\$75,680	\$629,193
<b>OPERATING EXPENSES</b>													
Salaries and Fringe Benefits	\$258,064	\$264,095	-	\$264,095	\$280,093	40,676	\$301,072	\$266,299	41,809	\$308,147	\$273,083	42,859	\$315,948
Professional / Contracted Services	55,287	55,638	-	55,638	57,057	8,712	65,769	58,198	8,990	67,088	59,362	9,071	68,434
Supplies and Drugs	77,391	80,269	-	80,269	82,708	9,876	92,584	85,159	10,173	95,332	87,745	10,478	98,223
Other Operating Expense	61,098	61,267	-	61,267	61,466	10,170	71,636	60,082	10,166	70,238	60,067	10,182	70,219
Subtotal	\$446,839	\$461,269	\$0	\$461,269	\$481,224	\$59,737	\$541,061	\$469,638	\$71,137	\$540,775	\$480,248	\$72,670	\$552,818
Depreciation/Amortization	31,863	31,873	-	31,873	35,128	5,049	40,775	40,976	3,042	47,025	45,392	7,648	52,991
Interest Expense	4,165	3,987	-	3,987	4,637	268	4,905	5,337	268	5,605	5,296	288	5,583
Lease Expense	7,206	7,472	-	7,472	7,621	832	8,453	7,725	841	8,514	7,429	549	8,778
<b>Total Operating Expenses</b>	<b>\$495,984</b>	<b>\$494,933</b>	<b>\$0</b>	<b>\$494,933</b>	<b>\$508,707</b>	<b>\$76,487</b>	<b>\$585,194</b>	<b>\$522,774</b>	<b>\$78,228</b>	<b>\$606,668</b>	<b>\$541,804</b>	<b>\$81,337</b>	<b>\$628,140</b>
<b>Gain/(Loss) from Operations</b>	<b>\$128,565</b>	<b>\$113,436</b>	<b>\$0</b>	<b>\$113,436</b>	<b>\$120,067</b>	<b>(\$4,349)</b>	<b>\$116,218</b>	<b>\$96,399</b>	<b>(\$5,099)</b>	<b>\$107,908</b>	<b>\$114,460</b>	<b>(\$5,677)</b>	<b>\$114,103</b>
Plus: Non-Operating Income	\$24,211	\$14,827	-	\$14,827	\$14,481	\$0	\$14,481	\$14,339	\$0	\$14,339	\$14,163	\$0	\$14,163
Income before provision for income taxes	\$152,776	\$128,263	\$0	\$128,263	\$134,548	(\$4,349)	\$130,699	\$110,738	(\$5,099)	\$122,247	\$128,623	(\$5,677)	\$128,075
Provision for income taxes				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Revenue Over/(Under) Expense	\$152,776	\$128,263	\$0	\$128,263	\$134,548	(\$4,349)	\$130,699	\$110,738	(\$5,099)	\$122,247	\$128,623	(\$5,677)	\$128,075
<b>FTEs</b>													
	2,495.1	2,376.5	-	2,376.5	2,371.8	573.0	2,744.8	2,369.2	573.0	2,742.2	2,371.7	573.0	2,744.7
<b>Volume Statistics:</b>													
Inpatient Discharges	19,873	19,851	-	19,851	19,464	1,903	20,387	19,326	1,954	20,193	19,129	1,895	19,991
Outpatient Visits	430,495	434,338	-	434,338	438,073	47,848	483,821	437,717	47,888	435,666	434,468	48,032	487,497
<b>Key Ratios:</b>													
Op Margin	5.6%	4.2%		4.5%	3.6%		3.7%	3.4%		3.9%	2.1%		0.9%
Operating EBITDA Margin	12.4%	11.4%		11.4%	11.4%		10.3%	11.5%		10.5%	11.8%		10.7%
Excess Margin	10.2%	7.3%		7.3%	8.8%		5.1%	5.1%		5.6%	6.8%		3.2%

New Milford Hospital

6.A. Financial Attachment I

(Dollars are in thousands)

Total Facility													
Description	FY 2012 Actual Results	FY 2013 Projected W/out CON	FY 2013 Projected Incremental	FY 2013 Projected With CON	FY 2014 Projected W/out CON	FY 2014 Projected Incremental	FY 2014 Projected With CON	FY 2015 Projected W/out CON	FY 2015 Projected Incremental	FY 2015 Projected With CON	FY 2016 Projected W/out CON	FY 2016 Projected Incremental	FY 2016 Projected With CON
<b>NET PATIENT REVENUE</b>													
Non-Government	\$48,136	45,592	-	\$45,592	47,042	(47,042)	-	48,544	(48,544)	-	50,221	(50,221)	-
Medicare	24,242	19,229	-	\$19,229	18,627	(18,627)	\$0	18,842	(18,842)	\$0	19,098	(19,098)	\$0
Medicaid and Other Medical Assistance	5,633	5,340	-	\$5,340	5,344	(5,344)	\$0	5,349	(5,349)	\$0	5,376	(5,376)	\$0
Other Government	101	85	-	85	85	(85)	\$0	65	(65)	\$0	85	(85)	\$0
Total Net Patient Patient Revenue	\$78,111	\$70,345	\$0	\$70,245	\$71,157	(\$71,157)	\$0	\$72,820	(\$72,820)	\$0	\$74,760	(\$74,760)	\$0
Other Operating Revenue	\$1,101	\$980	-	\$980	\$980	(\$980)	\$0	\$980	(\$980)	\$0	\$980	(\$980)	\$0
Revenue from Operations	\$79,212	\$71,325	\$0	\$71,225	\$72,137	(\$72,137)	\$0	\$73,799	(\$73,799)	\$0	\$75,759	(\$75,759)	\$0
<b>OPERATING EXPENSES</b>													
Salaries and Fringe Benefits	\$45,235	\$40,419	-	\$40,419	\$41,329	(41,329)	\$0	\$42,359	(42,259)	\$0	\$43,209	(43,209)	\$0
Professional / Contracted Services	12,196	8,713	-	8,713	8,697	(8,697)	-	9,065	(9,065)	-	9,246	(9,246)	-
Supplies and Drugs	10,418	9,599	-	9,599	9,876	(9,876)	-	10,173	(10,173)	-	10,478	(10,478)	-
Other Operating Expenses	10,942	10,360	-	10,360	10,360	(10,360)	-	10,360	(10,360)	-	10,360	(10,360)	-
Subtotal	\$78,791	\$69,091	\$0	\$69,091	\$70,452	(\$70,452)	\$0	\$71,956	(\$71,956)	\$0	\$73,294	(\$73,294)	\$0
Depreciation/Amortization	5,527	5,662	-	5,662	6,162	(6,162)	-	7,162	(7,162)	-	8,162	(8,162)	-
Interest Expense	419	268	-	268	268	(268)	-	268	(268)	-	268	(268)	-
Lease Expense	447	824	-	824	832	(832)	-	841	(841)	-	849	(849)	-
Total Operating Expenses	\$85,184	\$76,035	\$0	\$76,035	\$77,715	(\$77,715)	\$0	\$80,127	(\$80,127)	\$0	\$82,573	(\$82,573)	\$0
Gain/(Loss) from Operations	(\$5,972)	(\$4,810)	\$0	(\$4,810)	(\$5,578)	\$5,578	\$0	(\$6,328)	\$6,328	\$0	(\$6,813)	\$6,813	\$0
Plus: Non-Operating Income	\$772	\$0	-	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Income before provision for income taxes	(\$5,200)	(\$4,810)	\$0	(\$4,810)	(\$5,578)	\$5,578	\$0	(\$6,328)	\$6,328	\$0	(\$6,813)	\$6,813	\$0
Provision for income taxes				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Revenue Over/(Under) Expense	(\$5,200)	(\$4,810)	\$0	(\$4,810)	(\$5,578)	\$5,578	\$0	(\$6,328)	\$6,328	\$0	(\$6,813)	\$6,813	\$0
<b>FTEs</b>	420.0	375.0	-	375.0	375.0	(375.0)	-	375.0	(375.0)	-	375.0	(375.0)	-
*Volume Statistics: Inpatient Discharges	2,266	1,922	-	1,922	1,903	(1,903)	-	1,884	(1,884)	-	1,865	(1,865)	-
Outpatient Visits	61,244	47,458	-	47,458	47,646	(47,646)	-	47,536	(47,536)	-	48,030	(48,030)	-
<b>Key Ratios:</b>													
Op Margin	-7.5%	-6.8%	-	-6.9%	-7.7%	0.0%	-	-6.6%	0.0%	-	-6.0%	0.0%	-
Operating EBIDA Margin	0.0%	1.3%	-	1.7%	1.2%	0.0%	-	1.5%	0.0%	-	2.1%	0.0%	-
Excess Margin	-6.6%	-6.8%	-	-6.9%	-7.7%	0.0%	-	-6.6%	0.0%	-	-6.0%	0.0%	-

## Exhibit I

## Financial Assumptions

## Western CT Health Network - DH / NMH Single License

## 6.C. Financial Assumptions

Financial Assumptions With Project anticipate all revenue and expenses will shift from New Milford Hospitals financials to Danbury Hospitals financials statements (see incremental column). In addition, savings as a result of this project have been further incorporated as follows:

## Current NMH Operating Expenses/FTEs by Projected By Year:

<i>Dollars reflected in thousands</i>	Year 1	Year 2	Year 3	
NMH Without Project Operating Income	(\$5,578)	(\$6,328)	(\$6,813)	
Savings Projected with Project:				
Salaries & Fringe Benefits	350	350	350	2.0 FTE Savings anticipated with system integration
Contracted Services	175	175	175	Audit Services
Other Operating Expense				
Software Expense	154	158	162	Savings with consolidation of software
Membership Dues	26	26	26	Savings with consolidation of membership dues
JCAHO	10	10	10	Reduction
Depreciation	513	513	513	Savings in capital costs from eHM Meditech upgrade (see below)
Total Savings	1,228	1,232	1,236	
<b>Operating Income WITH PROJECT</b>	<b>(4,349)</b>	<b>(5,096)</b>	<b>(5,577)</b>	

Depreciation Savings identified above is comprised of the following capital costs depreciated over 5yrs.

Cost to Upgrade Meditech Systems (reflected as savings)	3,161
Incremental implementation costs to move to single platform	(597)
Net Savings	2,564
Depreciation Exp over 5yrs	513

\* Moving to a single platform avoids extensive capital investment as well as ongoing annual maintenance savings.

Overall Hospital Projections WITHOUT PROJECT were based on the assumptions outlined below:

Net Patient Revenue/Volume:	Determined using historical payment experience and anticipated overall volume increases
Other Operating Revenue:	Assumes 0% increase annually
Salaries and Fringe Benefits:	Based on historic and planned expense combined with inflationary increases.
Professional / Contracted Svcs:	Assumes 2% annual increase, based on projected trend
Supplies and Drugs:	Assumes 2% annual increase, based on historical data combined with inflationary increases
Other Op Expense:	Based on historic trend
Depreciation:	Assumption is based on historic and planned annual capital spending
Interest:	Based on current interest of existing debt rolled forward annually.
Lease Expenses:	Includes a 1% annual increase on expenses annually.
FTEs:	Includes increase in variable staffing required to support growth combined with continued productivity initiatives currently underway.

Danbury Hospital

6.A. Financial Attachment I

(Dollars are in thousands)

Total Facility: Description	FY 2012 Actual Actuals	FY 2013		FY 2014		FY 2015		FY 2016		FY 2016	
		Projected Actuals	Projected Incremental	Projected Actuals	Projected Incremental	Projected Actuals	Projected Incremental	Projected Actuals	Projected Incremental	Projected With CON	Projected With CON
<b>NET PATIENT REVENUE</b>											
Non-Government	\$295,602	296,980	-	\$306,428	47,042	353,470	\$316,214	48,544	\$327,136	50,221	377,357
Medicare	170,634	172,306	-	173,721	18,687	192,408	175,161	18,842	177,543	19,098	196,641
Medicaid and Other Medical Assistance	35,821	37,362	-	37,391	5,344	42,735	37,425	5,349	37,615	5,376	42,991
Other Government	366	325	-	325	85	410	325	85	325	85	410
Total Net Patient Revenue	\$502,423	506,973	\$0	517,865	\$71,157	589,022	529,125	\$72,820	542,619	\$74,780	617,399
Other Operating Revenue	\$22,127	\$11,393	-	\$11,409	\$980	\$12,389	\$10,649	\$960	\$10,644	\$980	\$11,624
Revenue from Operations	\$524,549	\$518,366	\$0	\$529,274	\$72,137	\$601,411	\$539,774	\$73,799	\$553,263	\$75,759	\$629,022
<b>OPERATING EXPENSES</b>											
Salaries and Fringe Benefits	\$258,694	\$254,095	-	\$260,093	40,979	\$301,072	\$266,239	41,909	\$273,083	42,859	\$315,943
Professional / Contracted Services	55,287	55,938	-	57,057	8,712	65,769	58,198	8,890	59,362	9,071	68,434
Supplies and Drugs	77,291	80,299	-	82,708	9,876	92,585	85,189	10,173	87,745	10,478	98,223
Other Operating Expense	61,068	61,267	-	61,465	10,170	71,635	60,062	10,166	60,057	10,162	70,219
Subtotal	\$452,359	\$451,599	\$0	\$461,324	69,737	\$531,061	\$469,688	71,137	\$480,248	72,570	\$552,818
Depreciation/Amortization	31,663	31,876	-	35,126	5,649	40,775	40,976	6,649	45,332	7,649	52,981
Interest Expense	4,156	3,987	-	4,637	268	4,905	8,337	268	8,295	268	8,563
Lease Expense	7,206	7,472	-	7,621	832	8,453	7,773	641	7,929	849	8,778
Total Operating Expenses	\$495,384	\$494,933	\$0	\$508,707	\$76,487	\$585,194	\$526,774	78,895	\$541,804	\$61,337	\$623,140
Gain/(Loss) from Operations	\$29,165	\$23,433	\$0	\$20,567	(\$4,349)	\$16,218	\$13,000	(\$5,096)	\$11,460	(\$5,577)	\$5,882
Plus: Non-Operating Income	\$24,211	\$14,627	\$0	\$14,481	\$0	\$14,481	\$14,336	\$0	\$14,193	\$0	\$14,193
Income before provision for income taxes	\$53,376	\$38,060	\$0	\$35,048	(\$4,349)	\$30,699	\$27,336	(\$5,096)	\$25,652	(\$5,577)	\$20,075
Provision for income taxes	\$53,376	\$38,060	\$0	\$35,048	(\$4,349)	\$30,699	\$27,336	(\$5,096)	\$25,652	(\$5,577)	\$20,075
Revenue Over/(Under) Expense	2,405.1	2,376.5	-	2,371.6	373.0	2,744.6	2,369.2	373.0	2,371.7	373.0	2,744.7
FTEs	19,676	18,681	-	18,494	1,903	20,397	18,309	1,884	18,126	1,865	19,991
*Volume Statistics: Inpatient Discharges	430,495	434,236	-	435,973	47,648	483,621	437,717	47,838	439,468	48,030	487,497
Outpatient Visits											
<b>Key Ratios:</b>											
Op Margin	5.6%	4.5%		3.9%	2.7%	2.4%	2.4%	2.1%	2.1%	2.1%	0.9%
Operating EBIDA Margin	12.4%	11.4%		11.4%	10.3%	11.5%	11.5%	10.5%	11.8%	11.8%	10.7%
Excess Margin	10.2%	7.3%		6.6%	5.1%	5.1%	5.1%	3.6%	4.6%	4.6%	3.2%

New Milford Hospital

6.A. Financial Attachment I

(Dollars are in thousands)  
Total Facility:

Description	FY 2012 Actual Results		FY 2013 Projected		FY 2014 Projected		FY 2015 Projected		FY 2016 Projected	
	W/out CON	With CON	W/out CON	With CON	W/out CON	With CON	W/out CON	With CON	W/out CON	With CON
<b>NET PATIENT REVENUE</b>										
Non-Government	\$48,136	\$45,592	47,042	(47,042)	48,544	(48,544)	50,221	(50,221)	50,221	(50,221)
Medicare	24,242	19,229	18,687	(18,687)	18,842	(18,842)	19,098	(19,098)	19,098	(19,098)
Medicaid and Other Medical Assistance	5,632	5,340	5,344	(5,344)	5,349	(5,349)	5,376	(5,376)	5,376	(5,376)
Other Government	101	85	85	(85)	85	(85)	85	(85)	85	(85)
Total Net Patient Patient Revenue	\$78,111	\$70,245	\$71,157	(\$71,157)	\$72,820	(\$72,820)	\$74,780	(\$74,780)	\$74,780	(\$74,780)
Other Operating Revenue	\$1,101	\$960	\$980	(\$980)	\$980	(\$980)	\$980	(\$980)	\$980	(\$980)
Revenue from Operations	\$79,212	\$71,225	\$72,137	(\$72,137)	\$73,799	(\$73,799)	\$75,759	(\$75,759)	\$75,759	(\$75,759)
<b>OPERATING EXPENSES</b>										
Salaries and Fringe Benefits	\$45,235	\$40,419	\$41,329	(41,329)	\$42,259	(42,259)	\$43,209	(43,209)	\$43,209	(43,209)
Professional / Contracted Services	12,196	8,713	8,887	(8,887)	9,065	(9,065)	9,246	(9,246)	9,246	(9,246)
Supplies and Drugs	10,418	9,589	9,876	(9,876)	10,173	(10,173)	10,478	(10,478)	10,478	(10,478)
Other Operating Expense	10,942	10,360	10,360	(10,360)	10,360	(10,360)	10,360	(10,360)	10,360	(10,360)
Subtotal	\$78,792	\$69,081	\$70,452	(\$70,452)	\$71,856	(\$71,856)	\$73,294	(\$73,294)	\$73,294	(\$73,294)
Depreciation/Amortization	5,527	5,862	6,162	(6,162)	7,162	(7,162)	8,162	(8,162)	8,162	(8,162)
Interest Expense	419	268	268	(268)	268	(268)	268	(268)	268	(268)
Lease Expense	447	824	832	(832)	841	(841)	849	(849)	849	(849)
Total Operating Expenses	\$85,164	\$76,035	\$77,715	(\$77,715)	\$80,127	(\$80,127)	\$82,573	(\$82,573)	\$82,573	(\$82,573)
Gain/(Loss) from Operations	(\$5,972)	(\$4,810)	(\$5,578)	\$5,578	(\$6,328)	\$6,328	(\$6,813)	\$6,813	(\$6,813)	\$6,813
Plus: Non-Operating Income	\$772	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Income before provision for income taxes	(\$5,200)	(\$4,810)	(\$5,578)	\$5,578	(\$6,328)	\$6,328	(\$6,813)	\$6,813	(\$6,813)	\$6,813
Provision for income taxes		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Revenue Over/(Under) Expense	(\$5,200)	(\$4,810)	(\$5,578)	\$5,578	(\$6,328)	\$6,328	(\$6,813)	\$6,813	(\$6,813)	\$6,813
FTEs	420.0	375.0	375.0	(375.0)	375.0	(375.0)	375.0	(375.0)	375.0	(375.0)
*Volume Statistics: Inpatient Discharges	2,288	1,922	1,903	(1,903)	1,884	(1,884)	1,865	(1,865)	1,865	(1,865)
Outpatient Visits	61,244	47,458	47,648	(47,648)	47,838	(47,838)	48,030	(48,030)	48,030	(48,030)
<b>Key Ratios:</b>										
Op Margin	-7.5%	-6.8%	-7.7%	-6.9%	-8.6%	-6.6%	-9.0%	-6.6%	-9.0%	-6.6%
Operating EBIDA Margin	0.0%	1.9%	1.2%	1.7%	1.5%	1.5%	2.1%	1.5%	2.1%	1.5%
Excess Margin	-6.6%	-6.8%	-7.7%	-6.9%	-8.6%	-6.6%	-9.0%	-6.6%	-9.0%	-6.6%

**Western CT Health Network - DH / NMH Single License**

**6.C. Financial Assumptions**

Financial Assumptions With Project anticipate all revenue and expenses will shift from New Milford Hospitals financials to Danbury Hospitals financials statements (see incremental column). In addition, savings as a result of this project have been further incorporated as follows:

Current NMH Operating Expenses/FTEs by Projected By Year:

<i>Dollars reflected in thousands</i>	Year 1	Year 2	Year 3
NMH Without Project Operating Income	(\$5,578)	(\$6,328)	(\$6,813)
Savings Projected with Project:			
Salaries & Fringe Benefits	350	350	350
Contracted Services	175	175	175
Other Operating Expense			
Software Expense	154	158	162
Membership Dues	26	26	26
JCAHO	10	10	10
Depreciation	513	513	513
Total Savings	1,228	1,232	1,236

<b>Operating Income WITH PROJECT</b>	<b>(4,349)</b>	<b>(5,096)</b>	<b>(5,577)</b>
--------------------------------------	----------------	----------------	----------------

Depreciation Savings identified above is comprised of the following capital costs depreciated over 5yrs.

Cost to Upgrade Meditech Systems (reflected as savings)	3,161
Incremental implementation costs to move to single platform	(597)
Net Savings	2,564
Depreciation Exp over 5yrs	513

\* Moving to a single platform avoids extensive capital investment as well as ongoing annual maintenance savings.

Overall Hospital Projections WITHOUT PROJECT were based on the assumptions outlined below:

<b>Net Patient Revenue/Volume:</b>	Determined using historical payment experience and anticipated overall volume increases
<b>Other Operating Revenue:</b>	Assumes 0% increase annually
<b>Salaries and Fringe Benefits:</b>	Based on historic and planned expense combined with inflationary increases.
<b>Professional / Contracted Srvs:</b>	Assumes 2% annual increase, based on projected trend
<b>Supplies and Drugs:</b>	Assumes 3% annual increase, based on historical data combined with inflationary increases
<b>Other Op Expense:</b>	Based on historic trend
<b>Depreciation:</b>	Assumption is based on historic and planned annual capital spending
<b>Interest:</b>	Based on current interest of existing debt rolled forward annually.
<b>Lease Expense:</b>	Includes a 1% annual increase on expenses annually.
<b>FTEs:</b>	Includes increase in variable staffing required to support growth combined with continued productivity initiatives currently underway.



**STATE OF CONNECTICUT**  
DEPARTMENT OF PUBLIC HEALTH  
*Office of Health Care Access*

September 13, 2013

VIA FAX ONLY

Sally Herlihy  
Vice President, Planning  
Western Connecticut Health Network, Inc.  
24 Hospital Avenue  
Danbury, CT 06810

RE: Certificate of Need Application, Docket Number 13-31859-CON  
Western Connecticut Health Network, Danbury Hospital and New Milford Hospital

Dear Ms. Herlihy:

On August 15, 2013, the Office of Health Care Access ("OHCA") received your Certificate of Need ("CON") application filing on behalf of Western Connecticut Health Network, Inc. ("WCHN"). Based upon its review of the application, OHCA has determined that Danbury Hospital ("DH") and New Milford Hospital ("NMH") must be made Applicants to the CON application. WCHN, DH and NMH are hereinafter referred to as "the Applicants." The Applicants are proposing the termination of NMH's acute care general hospital license with the Connecticut Department of Public Health and to operate it under DH's current acute care general hospital license.

OHCA has reviewed the CON application and requests the following additional information pursuant to General Statutes §19a-639a(c). The page numbers given in each question refer to the submitted initial CON application.

1. Considering NMH and DH are both affiliates (as referenced on pages 7-8) of WCHN, why is it necessary to terminate NMH's license and operate NMH under DH's license in order able to provide the IT upgrades mentioned?
2. Regarding services currently offered at DH and NMH (as discussed on pages 7-9), please address the following:
  - a) Have the Applicants undertaken efforts to evaluate the need for services at each of these locations after the proposed merger under one license?
  - b) Have there been any studies conducted by the Applicants regarding whether or not the current services offered at both hospitals are duplicative?

3. For FYs 2010-2012, please reconcile and explain any differences between Table 1 on page 14 for NMH and (1) data submitted through CHIME to OHCA's Inpatient Discharge Database and (2) data reported for HRS Schedule 450. Please update and annualize 2013 YTD.
4. Please complete and submit Table 1 on page 14 for Danbury Hospital, reconcile and explain any differences from (1) OHCA's Inpatient Discharge Data submitted through CHIME and (2) HRS Schedule 450, for FYs 2010-2013, annualizing 2013 YTD.
5. Explain in detail the reason(s) NMH has experienced a historical decline in total hospital utilization (as presented on page 14) over the past three years and specifically, the approximately 36% decline between FY2011 and 2012. In addition, provide explanations for declines reported by specific services. If declines are reported for DH in responding to question 4 above, please also explain in detail reasons for those declines.
6. As part of this proposed merger under one license, have the Applicants developed any plans to address the declining overall and service-specific utilization at NMH?
7. Please confirm that as part of this proposal the Applicants are proposing that DH acquire the 85 licensed beds at NMH and add them to DH's total licensed beds. If so, please provide a rationale for and explain in detail the need for DH to add 85 additional beds to its current complement of licensed beds. Provide any studies conducted as evidence.
8. Discuss how this proposal is consistent with the goals and objectives of the Connecticut's Statewide Health Care Facilities and Services Plan ("Plan").
9. Regarding the financials, as presented on pages 47-51, identify and provide specific examples of financial savings and benefits for NMH, DH and WCHN as a result of this proposal. Is the table on page 11 showing capital avoidance and operational savings estimates entirely related to the entity, NMH? Please reconcile to the Financial Attachment(s) and provide supporting documentation for the capital avoidance figure and each of the operating expense reduction estimates.
10. Will the proposed single general hospital license be able to use greater purchasing power as a cost savings (or reduction to operating expenses) mechanism? If so, please quantify and provide specific details, and reconcile or revise Financial Attachment I (provided on pages 47-51) for both hospitals.
11. Discuss and provide a specific timeline for WCHN to implement any of the savings listed above.
12. NMH has experienced significant losses, Excess/(Deficiency) of Revenues over Expenses of \$(5,165,070), \$190,247, (\$93,942) and (\$6,456,113) for FYs 2009 through projected



2013 (pp. 47-51). Please provide a detailed explanation for these losses and specifically for projected FY 2013.

13. Please provide a discussion which shows in greater detail how this proposal will benefit NMH given the fact that NMH has shown a loss from operations from FY 2011 to FY 2012, has had a decrease in days cash on hand and an increase in the average payment period. NMH's total net assets, equity financing ratio and long term debt to capitalization ratio were also negative over the period of FY 2011 to FY 2012. Please explain.
14. What specific plans have the Applicants developed to address the operating losses at NMH? Provide evidence.
15. Considering the operating losses at NMH, is merging/consolidating NMH's financials under DH a reasonable course of action as the proposal will reduce DH's Revenue Over/(Under) Expenses at an increasing rate starting in FY 2014? Please explain the impact of this proposal on DH's financial status and provide specific details.
16. Provide a discussion of how the system, WCHN, and its two hospitals are prepared to meet the provisions of federal Health Care Reform (the Affordable Care Act). Include in your discussion Value-Based Purchasing, Accountable Care Organizations and the Medicare Shared Savings Program. Has any financial impact been reflected in the projected financial statements provided in the application?
17. Did either hospital apply for incentive payments related to the CMS Electronic Health Record Incentive Program? If not, would the \$3.1 million projected upgrade to New Milford's IT system (the capital avoidance figure) (pages 7-8) have qualified for the Incentive Program? Please indicate whether this program was pursued by either or both hospitals.
18. Do the Applicants assume that gifts and bequests (non-operating revenue) will continue at the same rate with a single license under Danbury Hospital as it would if New Milford Hospital continued as a separately licensed entity? Could this project negatively impact future gifts/bequests (pages 47-51)?
19. Provide support or documentation related to the statement that Medicaid reimbursements to WCHN will be reduced by \$30 million over the next two years.
20. The Applicants identify an "Integration cost to single system" of \$596,965 on page 11 and make the statement on page 10 that "WCNH has already invested \$596K to support alignment of its IT systems to achieve efficiencies." Please clarify that the Applicants have already expended the capital dollars to achieve the estimated cost savings related to the proposal before OHCA.
21. Regarding the operating expense reductions estimated on page 11, verify that each of these cannot be achieved without a single license.

22. Please further explain the statement on page 16, "With separate licenses, there is a requirement for each hospital entity to have its own medical staff with its own set of Bylaws and Medical Staff leadership."
23. Please complete and submit the Patient Payer Mix table for both NMH and DH and explain any changes that may occur as a result of this proposal.
24. Discuss any effect this proposal may have on payer contract negotiations. How has any projected impact been reflected in the financial statements provided?
25. To illustrate the impact of this proposal on charges for patients utilizing the New Milford campus, please provide a comparison of NMH and DH's current pricemaster charges for twenty procedures which represent large volume service lines. Be sure to list the item code, item description and item price as used in the hospitals' pricemaster filings and indicate whether there is any bundling involved in the service charges listed.
26. Provide a copy of any and all agreements related to the consolidation into one license and provide documents evidencing current- and post-merger board composition.

In responding to the questions contained in this letter, please repeat each question before providing your response. **Paginate and date** your response, i.e., each page in its entirety. Information filed after the initial CON application submission (i.e., completeness response letter, prefile testimony, late file submissions and the like) must be numbered sequentially from the Applicant's document preceding it. Please begin your submission using Page 51 and reference "Docket Number: 13-31859-CON." Submit one (1) original and two (2) hard copies of your response. In addition, please submit a scanned copy of your response, in an Adobe format (.pdf) including all attachments on CD. If available, a copy of the response in MS Word should also be copied to the CD.

Pursuant to Section 19a-639a(c) of the Connecticut General Statutes, you must submit your response to this request for additional information not later than sixty days after the date that this request was transmitted. Therefore, please provide your written responses to OHCA no later than November 12, 2013, otherwise your application will be automatically considered withdrawn.

If you have any questions concerning this letter, please feel free to contact Paolo Fiducia at (860) 418-7035 or me at (860) 418-7012.

Sincerely,



Steven W. Lazarus  
Associate Health Care Analyst

\*\*\*\*\*  
\*\*\* TX REPORT \*\*\*  
\*\*\*\*\*

TRANSMISSION OK

TX/RX NO 3696  
RECIPIENT ADDRESS 912037391974  
DESTINATION ID  
ST. TIME 09/13 15:56  
TIME USE 02'15  
PAGES SENT 5  
RESULT OK



STATE OF CONNECTICUT  
OFFICE OF HEALTH CARE ACCESS

FAX SHEET

TO: SALLY HERLIHY

FAX: 203.739.1974

AGENCY: NATCHAUG HOSPITAL

FROM: OHCA

DATE: 09/13/13 Time: \_\_\_\_\_

NUMBER OF PAGES: 5

*(including transmittal sheet)*



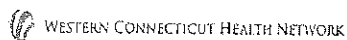
Comments: Docket Number 13-31859

PLEASE PHONE  
TRANSMISSION PROBLEMS

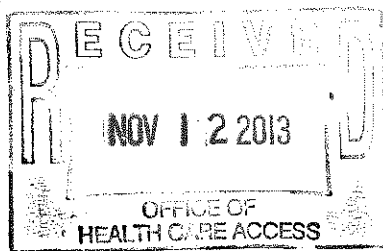
IF THERE ARE ANY

Phone: (860) 418-7001

Fax: (860) 418-7053



# DANBURY HOSPITAL



24 Hospital Ave  
Danbury, CT 06810  
203.739.4903  
DanburyHospital.org

From: Sally Herlihy  
Vice President, Planning

To: Steven Lazarus

Fax: 860-418-7053

No. of Pages: 37 (including fax cover sheet)

Phone: 860-418-7012

Date: November 12, 2013

RE: Docket No. 13-31859-CON

CC:

- Urgent
- For Review
- Please Comment
- Please Reply
- Please Recycle

## Fax

The original document along with two hard copies and a CD will be mailed to your office via FedEx.

Thank you

### CONFIDENTIALITY

The document accompanying this transmission contains information from Danbury Hospital, which is confidential and/or legally privileged. The information is intended only for use by the individual or entity named on the transmission sheet.

If you are not the intended recipient, you are hereby notified that using, disclosing, copying, distributing or taking any action in reliance on the contents of the transmitted information is strictly prohibited and that the document should be immediately returned to Danbury Hospital.

Opt-Out: \*\*\*\*

11/12/2013

WCHN - CON

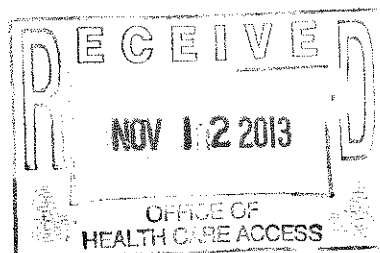
PAGE - 51

**WESTERN CONNECTICUT  
HEALTH NETWORK**

DANBURY HOSPITAL • NEW MILFORD HOSPITAL

24 Hospital Ave.  
Danbury, CT 06810  
203.739.4903WesternConnecticutHealthNetwork.org  
DanburyHospital.org  
NewMilfordHospital.org

November 12, 2013

Mr. Steven W. Lazarus  
Associate Health Care Analyst  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue: MS# 13HCA  
P.O. Box 340308  
Hartford CT 06134-0308**Re: Certificate of Need Application, Docket No. 13-31859-CON  
Responses to OHCA CON Completeness Questions**

Dear Mr. Lazarus,

Enclosed please find Responses on behalf of New Milford Hospital, Inc. and Western Connecticut Health Network, Inc. to the Completeness Questions asked by OHCA in a letter dated September 13, 2013 in the above-captioned docket. We have included the original and two hard copies of the Responses, as well as a CD with an Adobe format of the Responses.

Please contact me if you have any questions regarding this submission.

Sincerely,

A handwritten signature in cursive script that reads "Sally F. Herlihy".

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosure

11/12/2013

WCHN - CON

PAGE - 52

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**COMPLETENESS QUESTIONS AND RESPONSES**

1. Considering NMH and DH are both affiliates (as referenced on pages 7-8) of WCHN, why is it necessary to terminate NMH's license and operate NMH under DH's license in order to be able to provide the IT upgrades mentioned?

Response:

Although it is possible to utilize existing systems operated at DH for NMH without changing to a single license, it requires a different strategy for implementation. It was more cost effective to develop the IT platform necessary for clinical care and operations under a single license due to the limitations of our existing patient accounting system (Siemens Invision). This system can only handle a single entity on each platform. Accordingly, if WCHN moved forward with consolidation of IT systems under two licenses, a complete duplication of the Invision system would be required to accommodate the different tax identification numbers required for billing and managing accounts. The existing system required only minor modifications to accommodate NMH as part of DH's license and tax ID number. We have already arranged for these modifications to bill both hospitals under a single license.

Additionally, the determination to operate on one platform supports our delivery of one standard of high-quality cost-effective care across the network. As stated in response to Q.4.b. on page 16 of the original CON submission, the proposed consolidation will create one unified medical staff with the same policies, procedures and clinical pathways/order sets. Under this single license, the medical staff will have greater opportunity to coordinate care across the network --consistently, efficiently and under one standard. The implementation of a single electronic health record spanning both campuses further enhances the quality and safety of health care delivery by improving communications across sites of care, including physician offices, emergency services, ambulatory centers and the inpatient environment. Access will be improved through better coordination between providers, emergency rooms, and hospitals. The single license allows for better clinical and operational integration resulting in improved efficiency and quality of care.

2. Regarding services currently offered at DH and NMH (as discussed on pages 7-9), please address the following:
- a) Have the Applicants undertaken efforts to evaluate the need for services at each of these locations after the proposed merger under one license?
  - b) Have there been any studies conducted by the Applicants regarding whether or not the current services offered at both hospitals are duplicative?

Response:

- a) As demonstrated by the Family Birthing CON and the PET CT CON requests for NMH that have been submitted since the affiliation of DH and NMH, WCHN (as a health system that includes DH and NMH) has been focusing on determining the appropriate mix of services for each location and each patient population. Over the past year, the process for evaluating

11/12/2013

WCHN - CON

PAGE - 53

Western Connecticut Health Network  
Docket No.: 13-31859-CON

our services has been a continuing effort driven by community needs, demographics, patient convenience, technology, and physician preference. This process continues to evolve. Discussions have been ongoing in a variety of forums, including with members of the WCHN, DH and NMH Boards, NMH and DH Medical Staffs, WCHN Leadership, WCHN Planning Committee and NMH Community Board. This process has resulted in the submission of CONs for the closure of the Family Birthing Center, the termination of PET CT services and the replacement of the simulator technology. An overall specific long term action or implementation plan has not been identified at this time. WCHN will continue to evaluate the needs of the community served by NMH and DH and to provide those services at NMH which are identified as responsive to the needs of its community.

- b) Patient access to needed care is our objective. Any two acute care hospitals with an overlap in historical service areas could be considered to have some duplication. There has not been a direct study to identify duplication. Our objective is to deliver what is needed as efficiently and as effectively as possible. WCHN is considering which services are best provided at the local level, the travel patterns of patients for various health services and the needs and preferences of the populations served. This is an ongoing process and specific conclusions (other than those resulting in the CON requests described above) have not yet been reached. This will continue to be a priority focus over the next year. One example of this process that underscores this point is our network-wide improved treatment of STEMI patients. This project included our regional EMS system, network-wide cardiac catheter conferences and overall reduced door to balloon time for patients by over 30 minutes. This effort was recognized statewide by CHA last year as a winning example of using data to make regional quality care a reality.
3. For FYs 2010-2012 please reconcile and explain any differences between Table 1 on page 14 for NMH and (1) data submitted through CIIME to OHCA's Inpatient Discharge Database and (2) data reported for HRS Schedule 450. Please update and annualize 2013 YTD.

Response:

See Exhibit A which has been revised consistent with OHCA Annual Reporting Schedule #450 format for NMH, inclusive of FYE 2013 data. The original submission of Table 1 on page 14 of the CON differs from OHCA Schedule #450 as it defined volume by number of patients or unique account numbers by registered service line. OHCA Schedule #450 defines volume as procedures or visits by department.

The differences between the two definitions are highlighted utilizing a CT scan as an example:

- Patients registered to CT scan service line in FY12 = 1,865. Total CT scans performed in FY12 (OHCA 450) = 5,319.
- We performed CT Scans on patients registered under another service line i.e. ED, Inpatients
- Another factor for the difference is that multiple CT Scans could be performed on the same patient. Table 1 provided in original CON would have counted this with a value of "1" whereas OHCA 450 would count multiples.

11/12/2013

WCHN - CON

PAGE - 54

Western Connecticut Health Network  
Docket No.: 13-31859-CON

As the "definitions" differed, we have revised the volume table to reflect OHCA's format for ease in comparison. Reconciliation of Inpatient discharges vs. CHIME is outlined below. Differences are immaterial and a result only of timing.

NEW MILFORD HOSPITAL	Actual Volume		
	2010	2011	2012
Inpatient Discharges	2,512	2,515	2,291
CHIME Inpatient Discharges	2,494	2,510	2,291

4. Please complete and submit Table 1 on page 14 for Danbury Hospital, reconcile and explain any differences from (1) OHCA's Inpatient Discharge Data submitted through CHIME and (2) HRS Schedule 450, for FYs 2010-2013, annualizing 2013 YTD.

Response:

See Exhibit B which has been revised consistent with OHCA Annual Reporting format for DH, inclusive of FYE 2013 data. Reconciliation of Inpatient discharges vs. CHIME is outlined below. Differences are immaterial and a result only of timing.

DANBURY HOSPITAL	Actual Volume		
	2010	2011	2012
Inpatient Discharges	20,712	20,728	19,676
CHIME Inpatient Discharges	20,668	20,725	19,606

5. Explain in detail the reason(s) NMH has experienced a historical decline in total hospital utilization (as presented on page 14) over the past three years and specifically, the approximately 36% decline between FY2011 and 2012. In addition, provide explanations for declines reported by specific services. If declines are reported for DH in responding to question 4 above, please also explain in detail reasons for those declines.

Response:

Advancements in technology and payer shifts to observation status have reduced both the length and the need for inpatient admissions. This shift to outpatient care is accelerating with lower admission and readmissions as we get better at managing the health of the population, including care managers and patient centered medical homes. Specific to NMH, discharges have also declined as a result of physician turnover, specifically in surgery, and as observation program utilization has increased:

- Inpatient Patient Days and Discharges decreased by 9% due to lower inpatient surgeries, and a decrease in Maternity and Newborn due to closure of the unit
- Outpatient Surgery cases decreased by 8% and overall Operating Room volume softened by 11%, in part due to some physicians shifting their activity to freestanding surgical centers
- Other Outpatient services volume also declined overall; for example, Sleep Clinic cases decreased by 16% as well as CT Scans decreased by 6%



11/12/2013

WCHN - CON

PAGE - 55

Western Connecticut Health Network  
Docket No.: 13-31859-CON

- Ancillary testing, specifically diagnostic services such as CT Scans were reduced due to volume decline as well as improved utilization management

The shift of inpatient volume to Observation (OBV) setting has been occurring for several years at both DH and NMH and the experience is similar to the statewide activity where OBV volumes have increased. It is anticipated this general trend to more outpatient services will continue.

Hospital	OBV FY 2011	OBV FY 2012	OBV FY 2013	FY11-FY13 % Change
New Milford Hospital	548	570	666	21.5%
Danbury Hospital	1,831	2,095	2,607	42.4%
All CT Hospitals*	46,836	58,501	64,740	38.2%

\*Connecticut Hospital Association PCR Report at the end of FY2011 and the end of FY 2012.

Also, a nationally recognized goal to reduce unscheduled readmission rates is driven by the Medicare Value-Based Purchasing Program, and NMH and DH have both been focused on reducing the rates of readmission for specific diagnoses, including congestive heart failure (CHF), Pneumonia, Chronic obstructive pulmonary disease (COPD), Stroke and Acute myocardial infarction (MI). The effort on the part of hospitals across the country to reduce readmissions has been successful, as Medicare saw a decline of 70,000 admissions in 2012 as a result of similar efforts.

**6. As part of this proposed merger under one license, have the Applicants developed any plans to address the declining overall and service-specific utilization at NMH?**

Response:

As healthcare reform is actively unfolding, one of the aspects that will make WCHN successful is its response to anticipated declines for inpatient service utilization, at both NMH and DH. We anticipate this will result in a shift in focus and resources to population health status, outpatient services, and wellness efforts. When we look to the range of services we intend to offer, we see patients who are living longer and with a broader range of chronic illnesses. How, when, and where to treat these patients is an evolving challenge. To ensure better outcomes, we reserve inpatient care for patients who actually need to be treated in an acute care setting while simultaneously enhancing our outpatient capabilities where we can better coordinate and expedite care.

This commitment to ambulatory care is demonstrated by the building of a new Emergency Department at NMH, along with ongoing enhancements to NMH's Diebold Family Cancer Center. Additionally, as confirmed by the recent Family Birthing CON and the PET CT CON requests to close services at NMH due to declining volumes and effective use of resources, the hospitals are working to provide key services that the community requires.

**7. Please confirm that as part of this proposal the Applicants are proposing that DH acquire the 85 licensed beds at NMH and add them to DH's total licensed beds. If so, please provide a rationale for and explain in detail the need for DH to add 85 additional**

11/12/2013

WCHN - CON

PAGE - 56

Western Connecticut Health Network  
Docket No.: 13-31839-CON

**beds to its current complement of licensed beds. Provide any studies conducted as evidence.**

Response:

There is no intent or request to move beds as part of this CON request for a single license between NMH and DH. The beds are currently in service at NMH and there is no proposed physical move or relocation of any beds. The addition of NMH's 85 beds to DH's license is a technicality associated with the merger of DH and NMH under a single license. The intention is to retain the status quo with respect to the beds at DH and NMH but just under one license with one tax identification number. Accordingly, WCHN is NOT requesting a reduction in the overall system beds. We have not identified a need for a reduction at this time but will look at it as part of our overall strategic planning, which will include an assessment of the distribution of inpatient services for the defined service area that both DH and NMH serve. The variables we face at this time, including the distribution of inpatient services across a larger geographic area, the unknown impact of healthcare reform, and bringing online the new bed tower at DH (Docket No. 09-31490-CON) (anticipated in the late spring of 2014), will ultimately determine the number of required licensed beds for WCHN overall and the allocation of these licensed beds at each facility.

Given the uncertainty at this time resulting from changes in health care and within WCHN, there is no anticipated change in the total number of required beds. At such time when a more accurate number can be determined, if a reduction in beds is warranted, WCHN will apply for a CON, using the Connecticut Bed Need Calculation<sup>1</sup> methodology. It is anticipated that this can be accomplished within the next twelve months.

**8. Discuss how this proposal is consistent with the goals and objectives of the Connecticut's Statewide Health Care Facilities and Services Plan ("Plan").**

Response:

In this era of health care reform and the associated transformation that is underway, the proposed single license between NMH and DH furthers the objectives outlined in the *Statewide Health Care Facilities and Services Plan (The Plan)*, specifically to "improve the health of Connecticut residents, increase the accessibility, continuity and quality of health services; prevent unnecessary duplication of health resources; and provide financial stability and cost containment of health care services." (See Exhibit C, The Plan, p. 2, Sec. 1.4). This proposal to operate under a single license will enable WCHN to achieve greater efficiencies in the delivery of health care, avoid increased costs associated with building a second Siemens billing platform and maintaining two clinical platforms for NMH and improve quality of care by unifying the medical staff and operations so there is one standard of care across the network.

---

<sup>1</sup> Connecticut Department of Public Health - Office of Health Care Access, *Statewide Healthcare Facilities and Service Plan*, October 2012, Pg. 26

11/12/2013

WCHN - CON

PAGE - 57

Western Connecticut Health Network  
Docket No.: 13-31859-CON

9. Regarding the financials, as presented on pages 47-51, identify and provide specific examples of financial savings and benefits for NMH, DH and WCHN as a result of this proposal. Is the table on page 11 showing capital avoidance and operational savings estimates entirely related to the entity, NMH? Please reconcile to the Financial Attachment(s) and provide supporting documentation for the capital avoidance figure and each of the operating expense reduction estimates.

Response:

All savings outlined on Page 11 of the initial filing (outlined below) relate specifically to NMH. As NMH and DH are already consolidated into the financials of the parent company of WCHN, these savings are also reflected in the overall network financials. The upgrade to the Meditech System is highlighted below as capital avoidance. This investment would not be necessary if DH and NMH have a single license. All other expenses outlined are projected savings based upon current annual expenses incurred by NMH.

#### NMH Projected Operational Expense Savings:

##### NMH Projected Operational Expense Savings:

	Year 1 Savings	Year 2 Savings	Year 3 Savings
Audit Fees	\$ (175,000)	\$ (175,000)	\$ (175,000)
CHA Fees	(18,000)	(18,000)	(18,000)
TIC Fees	(10,000)	(10,000)	(10,000)
Press Ganey Fees	(8,000)	(8,000)	(8,000)
Core Measures/VBP	(27,000)	(27,000)	(27,000)
Staffing Efficiencies	(350,000)	(350,000)	(350,000)
Siemens System Maintenance	173,028	181,679	190,763
Meditech System Maintenance	(300,446)	(313,021)	(326,151)
* Depreciation - Siemens	119,393	119,393	119,393
<b>Subtotal Operating Savings</b>	<b>(596,025)</b>	<b>(599,949)</b>	<b>(603,995)</b>
<b>Capital Avoidance:</b>			
** Depreciation - Meditech	(632,180)	(632,180)	(632,180)
<b>Total Impact</b>	<b>\$ (1,228,205)</b>	<b>\$ (1,232,129)</b>	<b>\$ (1,236,175)</b>

\* Depreciation - Siemens System based upon \$596,965 current cost incurred for system integration amortized over 5 years.

\*\* Depreciation - Meditech is based on \$3,160,902 vendor estimate of cost to upgrade current system reflected as capital avoidance amortized over 5 years. This cost would not be incurred based on the single license.

Financial Attachment reconciliation below outlines the impact of the savings on NMH as well as the consolidation of the financials into a single license.

11/12/2013

WCHN - CON

PAGE - 58

Western Connecticut Health Network  
 Docket No.: 13-31839-CON

Reconciliation of Financial Attachments I: (Dollars in thousands)

	FY2014	FY2015	FY2016
NMH Projected Op Margin Without CON	(5,578)	(6,328)	(6,813)
Projected Savings from Single License	(1,228)	(1,232)	(1,236)
NMH Op Margin before consolidation	(4,349)	(5,096)	(5,577)
DH Projected Op Margin Without CON	35,048	27,336	25,652
<b>Consolidated Impact - Single License:</b>			
DH Projected Op Margin WITH CON	\$ 30,699	\$ 22,240	\$ 20,075
NMH Projected Op Margin WITH CON	\$ -	\$ -	\$ -

10. Will the proposed single general hospital license be able to use greater purchasing power as a cost savings (or reduction to operating expenses) mechanism? If so, please quantify and provide specific details, and reconcile or revise Financial Attachment I (provided on pages 47-51) for both hospitals.

Response:

No, as subsidiaries of WCHN, NMH and DH have already consolidated their purchasing functions thus providing enhanced purchasing power for the network. Purchasing is centralized and negotiated across the network with all vendors. Moving to a single general hospital license will not provide further purchasing enhancements from what NMH is already experiencing today.

11. Discuss and provide a specific timeline for WCHN to implement any of the savings listed above.

Response:

The anticipated savings identified on the chart above in response to Q.9 are expected to be realized if successful approval of the CON is granted in time for ICD10 readiness. All systems are required to be ICD10 ready by October 1, 2014, with system upgrades occurring currently and system testing to begin by March 2014. All savings inclusive of FTE and nonsalary savings would be achieved in the first twelve month period. If CON approval is not obtained, ICD10 compliance will be at risk as will the NMH's cash flow position.

12. NMH has experienced significant losses, Excess/(Deficiency) of Revenues over Expenses of \$(5,165,070), \$190,247, (\$93,942) and (\$6,456,113) for FYs 2009 through projected 2013 (pp. 47-51). Please provide a detailed explanation for these losses and specifically for projected FY 2013.

Response:

Significant declines in revenue outpaced expense reductions during the time period largely in chemotherapy, outpatient surgery, and ancillary testing. Volume at NMH has declined significantly in major service lines as a result of physician turnover specifically in surgery and

11/12/2013

WCHN - CON

PAGE - 59

Western Connecticut Health Network  
Docket No.: 13-31859-CON

oncology. The most significant drop in revenue of \$9M was experienced from FY2011 to FY2012 and was the result of the following:

- Inpatient Patient Days and Discharges decreased by 9% due to lower inpatient surgeries, decrease in Maternity and Newborn due to anticipated closure of the unit, and the transfer of the Hospitalist physicians and the corresponding professional billing from NMH to Western Connecticut Medical Group, the WCHN subsidiary that employs physicians.
- Outpatient Surgery cases decreased by 8%
- Other Outpatient services volume also declined overall; for example, Sleep Clinic cases decreased by 16% as well as CT Scans decreased by 6%

In addition, as capital improvements were held to a minimum in FY2009 and FY2010, necessary investments were made beginning in FY2011 to infrastructure, systems, and clinical equipment which is reflected in depreciation expense growing from \$4.9M in 2009 to \$5.8M by 2013. Finally, variability in financial market performance has impacted non-operating income as represented in the audited financial statements.

Revenue trend continued to decline in FY2013 and can be attributed to the following:

- Closing of the Family Birthing Center and PET Scan Services
- Shifting of Inpatient volume to Observation setting
- Operating room volume continued to soften by 11.4%
- Ancillary testing, specifically diagnostic services such as CT Scans were reduced due to volume decline as well as improved utilization management.
- Reduction in DSH funding amounting to \$730,000 combined with an approx \$1M decline in Medicare TOPS payments.

**13. Please provide a discussion which shows in greater detail how this proposal will benefit NMH given the fact that NMH has shown a loss from operations from FY 2011 to FY 2012, has had a decrease in days cash on hand and an increase in the average payment period. NMH's total net assets, equity financing ratio and long term debt to capitalization ratio were also negative over the period of FY 2011 to FY 2012. Please explain.**

Response:

NMH's current IT systems cannot be ICD-10 compliant which means that unless NMH is moved to DH's Siemens platform, NMH will no longer be able to bill and will have no cash flow after October 1, 2014. The most cost-effective option to provide an ICD-10 compliant billing system is to consolidate their billing into DH's existing system which would require one license. There is not enough time left to create and build another separate entity within DH's current billing system, test it, etc. Not only would the timing be an issue, it would be much more costly (\$3.1 million). The benefit to NMH is the cost savings/cost avoidance and not exacerbating further its current financial position.

**14. What specific plans have the Applicants developed to address the operating losses at NMH? Provide evidence.**

11/12/2013

WCHN - CON

PAGE - 60

Western Connecticut Health Network  
Docket No.: 13-31859-CON

Response:

NMH's decline in financial performance has primarily been attributed to a significant reduction in volume, as described in the response to Q. 12 above. NMH's approach to offsetting these resulting operating losses has included program changes, staff efficiencies and supply chain improvements. From 2012 to 2013, total non-salary expense was reduced by \$7.3 million coupled with a total FTE reduction of 55.4 FTEs. Specific projects that supported these efforts included: Bio-Medical Engineering transition to an in-house team; change in Dining Services Contract; PET CT program consolidation with DH; MRI joint venture organizational structure change, and the Family Birthing Center transition. Numerous shared staffing positions were created enabling staff to shift locations between DH and NMH as volumes and need mandate, while building network flexibility and cross training depth. Additionally, equipment was standardized for cost savings as well as improved clinical outcomes. This included pulse oximetry, bed exit alarms, wound care products, and patient information boards.

**15. Considering the operating losses at NMH, is merging/consolidating NMH's financials under DH a reasonable course of action as the proposal will reduce DH's Revenue Over/(Under) Expenses at an increasing rate starting in FY 2014? Please explain the impact of this proposal on DH's financial status and provide specific details.**

Response:

NMH and DH are already consolidated at the parent company level as subsidiaries of WCHN and as such, report to the WCHN Finance Committee and WCHN Board. Both hospitals' operating results (gains or losses) are included in the WCHN consolidated financial statements. As an integrated health care delivery system, WCHN and all of its subsidiaries have consolidated financial performance. Accordingly, merging NMH and DH into a single hospital license has no impact on overall financial position and will avoid the incurrence of costs to build a redundant IT platform to bring NMH into ICD10 compliance. Allowing a single license will provide additional benefits to the WCHN health system by reducing other costs associated with two medical staffs, two Joint Commission surveys, etc.

**16. Provide a discussion of how the system, WCHN, and its two hospitals are prepared to meet the provisions of federal Health Care Reform (the Affordable Care Act). Include in your discussion Value-Based Purchasing, Accountable Care Organizations and the Medicare Shared Savings Program. Has any financial impact been reflected in the projected financial statements provided in the application?**

Response:

In anticipation of the Affordable Care Act (ACA), WCHN and its two hospitals have been engaged in a variety of activities and strategies to manage patients more effectively and efficiently across the continuum of care. The core goals are to improve outcomes that are meaningful for patients, to improve patient satisfaction wherever they encounter our system, and to reduce the total cost of care through elimination of duplicative or unnecessary services that are not evidence based. Specifically, we focus on CMS core measures as part of value-based

11/12/2013

WCHN - CON

PAGE - 61

Western Connecticut Health Network  
Docket No.: 13-31859-CON

purchasing, reducing unnecessary hospital readmissions, judicious and appropriate use of observation beds, and targeted reductions in unnecessary variations in care. We have developed a Physician Hospital Organization that is preparing us for future full clinical integration and risk-based contracting in order to be more responsible for the outcomes and quality of care for our patients.

Health Care Reform (the ACA), value-based purchasing, ACO's, etc. all necessitate a continued focus on cost-effectiveness as well as quality. With approval of this CON request for a single license, we will continue to address unnecessary, redundant costs (billing, IT, audits, cost reports, etc.) in order to reduce our overall cost structure.

**17. Did either hospital apply for incentive payments related to the CMS Electronic Health Record Incentive Program? If not, would the \$3.1 million projected upgrade to New Milford's IT system (the capital avoidance figure) (pages 7-8) have qualified for the Incentive Program? Please indicate whether this program was pursued by either or both hospitals.**

Response:

DH applied for and received meaningful incentive payments in fiscal year 2011 and 2012, and will also apply in 2013. WCHN plans to incorporate NMH into the attestation for meaningful use as soon as we move the hospital to the certified Siemens EHR system.

NMH has not applied for meaningful use incentive payments because NMH's incentive payment eligibility was dependent upon the upgrade of the Meditech system. However, WCHN's long term IT strategy is to focus on efficiency of our IT systems while maximizing the technology available in a cost effective manner. Moving to a single system will allow us to streamline our processes, improve productivity, eliminate waste and excess interfaces, and eliminate multiple system maintenance costs. The incremental cost of upgrading Meditech for NMH less the potential meaningful use incentive payments would have still left WCHN with multiple systems and added overall cost to the network. Our plan was to be up on Siemens as a single entity, obtain all the meaningful use dollars available and be ICD10 compliant, while avoiding the expensive Meditech upgrade for NMH. Implementation of our plan has been postponed due to the CON process. Of note, if NMH is not "live" on the new platform by July 2014, NMH will incur penalties in 2015 from Medicare for failure to achieve meaningful use.

**18. Do the Applicants assume that gifts and bequests (non-operating revenue) will continue at the same rate with a single license under Danbury Hospital as it would if New Milford Hospital continued as a separately licensed entity? Could this project negatively impact future gifts/bequests (pages 47-51)?**

Response:

Philanthropy at both hospitals has already increased since WCHN became the sole member of, and financially responsible for, NMH. During the last three years (2011-2013), funds raised for WCHN totaled \$57 million. In contrast, the total raised during the previous three years (2008-

11/12/2013

WCHN - CON

PAGE - 62

Western Connecticut Health Network  
 Docket No.: 13-31859-CON

2010) for WCHN was \$26 million. In addition, the cost per dollar raised at NMH moved from a three-year average of 58.16% during 2008-2010 to 15.09% during 2011-2013.

It is important to note that the New Milford Hospital Foundation was merged into the Western Connecticut Health Network Foundation in 2011. During this time, philanthropic support continued to increase. In FY2012, New Milford Hospital experienced one of its most successful years to date for fundraising, with \$4,886,000 realized from donations and a 13.4% cost per dollar raised.

As we look ahead, we remain optimistic this trend will continue. The WCHN Foundation is currently engaged in a \$50 million capital campaign, which includes an \$8 million goal for a new Emergency Department at New Milford Hospital. The lead campaign gift for this project (\$2 million) was secured and the expectation is that we will hit or exceed this goal by the end of FY14.

**19. Provide support or documentation related to the statement that Medicaid reimbursements to WCHN will be reduced by \$30 million over the next two years.**

Response:

Outlined below is the impact of the State of Connecticut Tax Impact showing the Hospital tax as well as the State DSH and Supplemental Payments.

**State Budget Reduction to DSH Program to WCHN**

<b>Danbury</b>		<b>DSH/Supplemental</b>			
	<b>Tax Liability</b>	<b>Payments</b>	<b>Total</b>		<b>Impact</b>
SFY12	20,585,238	21,134,039	548,801		
SFY13	20,585,238	16,833,405	(3,751,833)		(4,300,634)
SFY14	20,585,238	10,540,433	(10,044,805)		(10,593,606)
SFY15	20,585,238	4,314,705	(16,270,533)		(16,819,334)
					<u>(31,713,574)</u>
<b>New Milford</b>		<b>DSH/Supplemental</b>			
	<b>Tax Liability</b>	<b>Payments</b>	<b>Total</b>		<b>Impact</b>
SFY12	1,446,301	2,059,503	613,202		
SFY13	1,446,301	1,574,891	128,590		(484,612)
SFY14	1,446,301	905,189	(541,112)		(1,154,314)
SFY15	1,446,301	370,537	(1,075,764)		(1,688,966)
					<u>(3,327,892)</u>
<b>Total Impact</b>					<b>(35,041,466)</b>



11/12/2013

WCHN - CON

PAGE - 63

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**20. The Applicants identify an "Integration cost to single system" of \$596,965 on page 11 and make the statement on page 10 that "WCHN has already invested \$596K to support alignment of its IT systems to achieve efficiencies." Please clarify that the Applicants have already expended the capital dollars to achieve the estimated cost savings related to the proposal before OHCA.**

Response:

WCHN has already incurred the \$596,965 to support alignment of the IT systems. This amount represents the incremental licensing costs for all of the WCHN systems required to replace the current Meditech platform used at New Milford Hospital.

**21. Regarding the operating expense reductions estimated on page 11, verify that each of these cannot be achieved without a single license.**

Response:

The annual operating savings outlined in Question 9 cannot be achieved without the single license approval. This operating savings is created by the elimination of multiple system maintenance contracts, audit and professional fees per entity as well as the productivity efficiencies by consolidating systems and processes.

**22. Please further explain the statement on page 16, "With separate licenses, there is a requirement for each hospital entity to have its own medical staff with its own set of Bylaws and Medical Staff leadership."**

Response:

Each individually licensed acute care facility must comply with The Public Health Code of the State of Connecticut<sup>2</sup>. In section C, it indicates each licensed hospital, in this case DH and NMH, must have the following:

- (1) There shall be an organized medical staff of not fewer than five physicians, one of whom shall serve as a chief or president of the medical staff.
- (2) The medical staff shall adopt written rules and regulations governing its own activities, subject to approval by the governing board of the hospital. As a minimum, these shall include:
  - (A) Method of control of privileges granted to members of the medical staff;
  - (B) Method of control of clinical work;
  - (C) Provision for regular staff conferences;
  - (D) Appointment of a medical executive committee, or its equivalent, and other committees as appropriate;
  - (E) Procedure for recommending appointments to the medical staff and for hearing complaints regarding the conduct of members and referring the same, with recommendations, to the governing board.

---

<sup>2</sup> General Statutes §19-13-D3, Chapter IV "Hospitals, Child Day Care Centers, Other Institutions and Children's General Hospitals

Western Connecticut Health Network  
 Docket No.: 13-31859-CON

In addition, the Centers for Medicare and Medicaid Services ("CMS") concluded in the preamble to the May 16, 2012 final rule which changed the Hospital Medicare & Medicaid Conditions of Participation (CoP), that the CMS medical staff CoP Section 482.22 "will continue to [be interpreted] to require that each hospital, regardless of whether it is a part of a multi-hospital system, have a single and separate medical staff, as a matter of CMS policy."

As a combined entity operating under one single license, the medical staff structure would be combined.

**23. Please complete and submit the Patient Payer Mix table for both NMH and DH and explain any changes that may occur as a result of this proposal.**

Response:

Danbury Hospital : Patient Population Mix based on Inpatient Discharges				
Total Facility Description	Current			
	FY2013	FY2014	FY2015	FY2016
1. Medicare	45.5%	45.5%	45.5%	45.5%
2. Medicaid	17.7%	17.7%	17.7%	17.7%
3. Champus / TriCare	0.2%	0.2%	0.2%	0.2%
<b>Total Government</b>	<b>63.4%</b>	<b>63.4%</b>	<b>63.4%</b>	<b>63.4%</b>
1. Commercial Insurers	35.5%	35.5%	35.5%	35.5%
2. Self Pay	0.7%	0.7%	0.7%	0.7%
3. Workers Compensation	0.4%	0.4%	0.4%	0.4%
<b>Total Non-Government Payers</b>	<b>36.6%</b>	<b>36.6%</b>	<b>36.6%</b>	<b>36.6%</b>
<b>Total Payer Mix</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

New Milford Hospital : Patient Population Mix based on Inpatient Discharges				
Total Facility Description	Current			
	FY2013	FY2014	FY2015	FY2016
1. Medicare	57.9%	57.9%	57.9%	57.9%
2. Medicaid	10.3%	10.3%	10.3%	10.3%
3. Champus / TriCare	0.1%	0.1%	0.1%	0.1%
<b>Total Government</b>	<b>68.3%</b>	<b>68.3%</b>	<b>68.3%</b>	<b>68.3%</b>
1. Commercial Insurers	27.8%	27.8%	27.8%	27.8%
2. Self Pay	3.1%	3.1%	3.1%	3.1%
3. Workers Compensation	0.9%	0.9%	0.9%	0.9%
<b>Total Non-Government Payers</b>	<b>31.7%</b>	<b>31.7%</b>	<b>31.7%</b>	<b>31.7%</b>
<b>Total Payer Mix</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

Combined				
Total Facility Description	Current			
	FY2013	FY2014	FY2015	FY2016
1. Medicare	46.7%	46.7%	46.7%	46.7%
2. Medicaid	17.0%	17.0%	17.0%	17.0%
3. Champus / TriCare	0.2%	0.2%	0.2%	0.2%
<b>Total Government</b>	<b>63.8%</b>	<b>63.8%</b>	<b>63.8%</b>	<b>63.8%</b>
1. Commercial Insurers	34.8%	34.8%	34.8%	34.8%
2. Self Pay	0.9%	0.9%	0.9%	0.9%
3. Workers Compensation	0.4%	0.4%	0.4%	0.4%
<b>Total Non-Government Payers</b>	<b>36.2%</b>	<b>36.2%</b>	<b>36.2%</b>	<b>36.2%</b>
<b>Total Payer Mix</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

11/12/2013

WCHN - CON

PAGE - 65

Western Connecticut Health Network  
Docket No.: 13-31859-CON

Neither the patient population nor the payor mix is projected to change as a result of this proposal.

**24. Discuss any effect this proposal may have on payer contract negotiations. How has any projected impact been reflected in the financial statements provided?**

Response:

We believe that this proposal will be revenue neutral to us and the payors. No impact is expected.

**25. To illustrate the impact of this proposal on charges for patients utilizing the New Milford campus, please provide a comparison of NMH and DH's current pricemaster charges for twenty procedures which represent large volume service lines. Be sure to list the item code, item description and item price as used in the hospitals' pricemaster filings and indicate whether there is any bundling involved in the service charges listed.**

Response:

NMH's and DH's pricemasters differ based on historic policy. However shifting to a single license will accelerate the pricing alignment which will provide consistency across WCHN. A charge will be the same regardless of location. This alignment, which has been communicated to our payors, will be revenue neutral.

Exhibit D contains a table comparing the current NMH and DH price master charges for twenty procedures which represent large volume service lines.

**26. Provide a copy of any and all agreements related to the consolidation into one license and provide documents evidencing current- and post-merger board composition.**

Response:

Attached as Exhibit E is a *DRAFT* Merger Agreement which would accomplish the merger of NMH into DH with the resulting one license and taxpayer identification number. The composition of the Board of Directors of DH after the merger will be the same as the current Board of DH and NMH and there are no proposed changes as a result of this merger.

11/12/2013

WCHN - CON

PAGE - 66

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**Exhibit A**

New Milford Hospital Table 1 with Annualized 2013 Volume

11/12/2013

WCHN - CON

PAGE - 67

Western Connecticut Health Network  
Docket No.: 13-31859-CON

New Milford Hospital - Revised Volume Table with FYE 2013				
	Actual Volume			
	FY 2010	FY 2011	FY 2012	FY 2013
<u>Inpatient</u>				
Adult Med/Surg	1,971	1,982	1,802	1,711
Maternity	270	267	245	58
Newborn	261	264	243	55
Peds	10	2	1	0
<u>Inpatient Discharges</u>	2,512	2,515	2,291	1,824
<u>CHIME (Inpt Discharges)</u>	2,494	2,510	2,291	n/a
<u>CT Scans</u>				
Inpatient Scans	1,267	889	766	710
Outpt Scans (Includes ED)	6,858	5,251	4,553	4,114
Total CT Scans	8,125	6,140	5,319	4,824
<u>MRI Scans</u>				
Inpatient Scans	124	144	114	117
Outpt Scans (Includes ED)	2,036	2,767	2,802	2,735
Total MRI Scans	2,160	2,911	2,916	2,852
<u>PET/CT Scans</u>				
Inpatient Scans	1	0	0	0
Outpt Scans (Includes ED)	202	165	122	7
Total PET/CT Scans	203	165	122	7
<u>Surgical Procedures</u>				
Inpatient Surgical Procedures	847	785	621	519
Outpatient Surgical Procedures	2,380	2,268	2,116	1,905
Total Surgical Procedures	3,227	3,053	2,737	2,424
<u>Endoscopy Procedures</u>				
Inpatient Endoscopy Procedures	103	74	89	83
Outpatient Endoscopy Procedures	2,226	2,064	2,110	1,963
Total Endoscopy Procedures	2,329	2,138	2,199	2,046
<u>Hospital Emergency Room Visits</u>				
Emergency Room Visits: Treated and	1,901	2,042	2,050	2,135
Emergency Room Visits: Treated and	16,972	16,738	16,366	15,715
Total Emergency Room Visits	18,873	18,780	18,416	17,850
<u>Hospital Clinic Visits</u>				
Psychiatric Clinic Visits	7,038	6,845	6,875	10,563
Total Hospital Clinic Visits	7,038	6,845	6,875	10,563
<u>Other Hospital Outpatient Visits</u>				
Rehabilitation (PT/OT/ST)	598	652	465	164
Cardiology	1,007	882	914	1,199
Chemotherapy	1,635	1,612	1,048	1,052
Other Outpatient Visits	82,600	77,740	45,169	29,420
Total Other Hospital Outpatient Visits	85,840	80,886	47,596	31,835

11/12/2013

WCHN - CON

PAGE - 68

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**Exhibit B**

Danbury Hospital Table 1 with Annualized 2013 Volume

11/12/2013

WCHN - CON

PAGE - 69

Western Connecticut Health Network  
Docket No.: 13-31859-CON

Danbury Hospital - Volume Table with FYE2013				
Inpatient:	Actual Volume			
	FY 2010	FY 2011	FY 2012	FY 2013
Adult Med/Surg/NICU	15,166	15,452	14,476	13,516
Psych	710	746	707	686
Rehab	304	295	291	292
Maternity	2,251	2,110	2,083	2,058
Newborn	1,958	1,851	1,814	1,783
Peds	323	284	305	258
<b>Inpatient Discharges</b>	<b>20,712</b>	<b>20,738</b>	<b>19,676</b>	<b>18,591</b>
<b>CHIME (Inpatient Discharges)</b>	<b>20,663</b>	<b>20,725</b>	<b>19,606</b>	<b>n/a</b>
<b>CT Scans</b>				
Inpatient Scans	11,998	12,277	10,946	10,214
Outpt Scans (Including ED, exc NonHosp)	24,665	23,700	23,533	24,165
<b>Total CT Scans</b>	<b>36,663</b>	<b>35,977</b>	<b>34,479</b>	<b>34,379</b>
<b>MRI Scans</b>				
Inpatient Scans	1,413	1,309	1,188	1,193
Outpt Scans (Including ED, exc NonHosp)	7,080	7,120	7,130	7,109
<b>Total MRI Scans</b>	<b>8,473</b>	<b>8,429</b>	<b>8,318</b>	<b>8,302</b>
<b>PET Scans</b>				
PET Scans	167	188	6	260
PET/CT Scans	574	671	636	774
<b>Linear Accelerator Procedures</b>				
Inpatient Procedures	479	322	377	465
Outpatient Procedures	10,163	11,654	9,783	10,260
<b>Total Linear Accelerator Procedures</b>	<b>10,647</b>	<b>11,976</b>	<b>10,140</b>	<b>10,725</b>
<b>Cardiac Catheterization Procedures</b>				
Inpatient Procedures	871	856	864	814
Outpatient Procedures	800	856	864	876
<b>Total Cardiac Catheterization Procedures</b>	<b>1,671</b>	<b>1,712</b>	<b>1,728</b>	<b>1,690</b>
<b>Cardiac Angioplasty Procedures</b>				
Primary Procedures	100	107	132	98
Elective Procedures	305	318	299	304
<b>Total Cardiac Angioplasty Procedures</b>	<b>405</b>	<b>425</b>	<b>431</b>	<b>402</b>
<b>Electrophysiology Studies</b>				
Inpatient Studies	19	24	24	31
Outpatient Studies	100	115	95	128
<b>Total Electrophysiology Studies</b>	<b>119</b>	<b>139</b>	<b>119</b>	<b>159</b>
<b>Surgical Procedures</b>				
Inpatient Surgical Procedures	4,625	4,442	4,322	3,875
Outpatient Surgical Procedures	7,615	7,776	10,811	10,586
<b>Total Surgical Procedures</b>	<b>12,240</b>	<b>12,218</b>	<b>15,133</b>	<b>14,461</b>
<b>Endoscopy Procedures</b>				
Inpatient Endoscopy Procedures	834	909	795	797
Outpatient Endoscopy Procedures	9,891	9,777	10,519	10,763
<b>Total Endoscopy Procedures</b>	<b>10,725</b>	<b>10,686</b>	<b>11,314</b>	<b>11,560</b>
<b>Hospital Emergency Room Visits</b>				
ER Visits: Treated and Admitted	14,124	14,603	14,260	11,548
ER Visits: Treated and Discharged	36,136	54,992	58,362	58,017
<b>Total Emergency Room Visits</b>	<b>70,260</b>	<b>69,595</b>	<b>70,622</b>	<b>69,565</b>
<b>Hospital Clinic Visits</b>				
Dental Clinic Visits	12,450	12,421	12,816	12,722
Psychiatric Clinic Visits	21,893	20,411	22,067	20,574
Medical Clinic Visits	39,551	45,970	61,238	63,931
Specialty Clinic Visits	3,067	2,569	2,319	2,307
<b>Total Hospital Clinic Visits</b>	<b>76,961</b>	<b>81,371</b>	<b>98,440</b>	<b>99,534</b>
<b>Other Hospital Outpatient Visits</b>				
Rehabilitation (PT/OT/ST)	41,425	42,519	46,077	42,782
Cardiology	6,715	6,501	6,260	6,301
Chemotherapy	2,931	2,931	6,199	7,322
<b>Total Other Hospital Outpatient Visits</b>	<b>51,071</b>	<b>51,951</b>	<b>58,536</b>	<b>56,405</b>

11/12/2013

WCHN - CON

PAGE - 70

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**Exhibit C**

Statewide Health Care Facilities and Services Plan Excerpt



Western Connecticut Health Network  
Docket No.: 13-31859-CON

# Statewide Health Care Facilities and Services Plan

October 2012



Connecticut Department Of Public Health  
Office Of Health Care Access

410 Capitol Avenue • Hartford, CT 06134

11/12/2013

WCHN - CON

PAGE - 72

Western Connecticut Health Network  
Docket No.: 13-31859-CON

### 1.3 ADVISORY BODY

In October 2010, the Office of Health Care Access invited representatives from a cross section of the health care industry and State government to participate in an advisory body that would be charged with providing guidance on the development of the Plan. Advisory Body members are listed in Appendix B. The advisory body met monthly beginning in November 2010. In May 2011, advisory body subcommittees were formed to conduct more in-depth work in the areas of Acute Care/Ambulatory Surgery, Behavioral Health and Primary Care. Subcommittee members are listed in Appendix C.

Both advisory body and subcommittee members provided OHCA with guidance and expertise in the development of CON guidelines, standards, methodologies and analyses used in the Plan, including:

- Reviewing research conducted by OFICA on other states' facilities plans' standards, guidelines and methodologies and providing feedback and discussion regarding adaptation and applicability for Connecticut's Plan;
- Recommending authoritative professional organizations, published studies, industry-recognized standards/guidelines/methodologies, etc., to be considered by OHCA in the development of its plan;
- Providing insight on industry best practices and evidenced based research;
- Recommending data sources; and
- Offering feedback on OHCA's use and interpretation of available data.

### 1.4 GUIDING PRINCIPLES

The goal of OHCA's planning and regulation activities is to improve the health of Connecticut's residents; increase the accessibility, continuity and quality of health services; prevent unnecessary duplication of health resources; and provide financial stability and cost containment of health care services.

The guiding principles of the Plan are intended to:

- Promote and support the long term viability of the state's health care delivery system;
- Ensure that any regulated service will maintain overall access to quality health care;
- Promote equitable access to health care services (e.g., reducing financial barriers, increasing availability of physicians) and facilitate access to preventive and medically necessary health care;
- Encourage and support health education, promotion and prevention initiatives;
- Encourage collaboration among health care providers to develop health care delivery networks;
- Support the need for a sufficient health care workforce that facilitates access to the appropriate level of care in a timely manner (e.g., optimal number of primary and specialty care providers);
- Maintain and improve the quality of health care services offered to the state's residents;
- Promote planning that helps to contain the cost of delivering health care services to its residents;
- Encourage regional and local participation in discussions/collaboration on health care delivery, financing and provider supply;
- Promote public policy development through measuring and monitoring unmet need; and
- Promote planning or other mechanisms that will achieve appropriate allocation of health care resources in the state.

Western Connecticut Health Network  
Docket No.: 13-31859-CON

In November, 2010, the Department of Public Health, in accordance with Public Act 10-179, adopted interim Certificate of Need Policies and Procedures for Implementation of Public Act 10-179, §87, §9-93, which will be utilized by OHCA until official regulations are adopted by the General Assembly.

### 1.8.4 CERTIFICATE OF NEED AND HEALTH CARE REFORM

The 2010 Patient Protection and Affordable Care Act (PPACA) includes two provisions that may affect Connecticut's CON program: an increase in the insured population that will demand more services, which, in turn, may call for increased provider capacity; and provider payment reforms, which may restore some of the market constraints on prior health care system expansion. While it is unclear what the exact effect of these provisions will be, certain communities or regions may have adequate capacity to absorb increased demand, whereas those with a higher proportion of currently uninsured and less capacity may increase health care providers' reliance upon the CON program for health planning.<sup>12</sup>

### 1.8.5 MERGERS, ACQUISITIONS AND AFFILIATIONS

Even before health care reform has been fully implemented, the state's health care system has begun a transformation in response to and in anticipation of major changes in the way health care is financed and delivered. Many provisions of the PPACA favor integrated systems to create efficiencies and address quality. Hospital mergers and the acquisitions of imaging centers and physician practices are key issues surrounding Connecticut's CON process today.

Hospitals are pursuing affiliation arrangements and mergers in an effort to contend with growing financial pressures driven by such factors as providing uncompensated care, treating the uninsured in crowded emergency departments, caring for Medicaid patients whose cost of care often exceeds federal and State reimbursement rates, the threat of reduced reimbursement by government payers and tough negotiations with health insurers over contract terms related to the cost of medical services. Financially struggling hospitals see mergers with stronger hospitals as a way to survive in the face of thin profits, gain access to capital to make needed facilities improvements or acquire technological equipment and contend with debt and liability issues. Affiliations help smaller hospitals share the cost of new technology, provide the opportunity to access specialists at larger hospitals and also offer patients a wider range of treatment and services.<sup>13</sup>



A growing number of Connecticut hospitals have become members of larger corporate health care systems. This trend may be the result of a variety of factors including: a weak economy, increased competition in the health care market, anticipation of changes due to federal health care reform, an attempt to gain leverage in payer contract negotiations, to develop economies of scale when purchasing supplies and services, and to improve access to capital. Additional hospitals are currently in discussion with other health care systems or have officially submitted applications for regulatory approval that would alter the current structure of Connecticut's existing hospitals. It should be noted that while every hospital is analyzing the advantages and disadvantages of pursuing affiliations and possible mergers, some hospitals are deciding that affiliating or merging is not the best route for their institutions or their communities. Table 1.1 represents general hospitals that are part of a larger health care system at the time this document was published.

<sup>12</sup>Yee, T., Stark, L.B., Bond, A. M. & Carrier, E. (2011). Health Care Certificate of Need Laws: Policy or Politics? National Institute for Health Care Reform. (Research Brief Number 4). 7. Retrieved from [http://www.nihcr.org/CON\\_Laws.html](http://www.nihcr.org/CON_Laws.html)  
<sup>13</sup>Sturdevant, M. (2012, February 3). Hartford Hospital, Backus in Norwich Consider Joining Forces. *The Hartford Courant*. Retrieved from [http://articles.courant.com/2012-02-05/business/hc-hartford-hospital-backus-20120203\\_1\\_hartford-healthcare-hartford-hospital-windham-hospital](http://articles.courant.com/2012-02-05/business/hc-hartford-hospital-backus-20120203_1_hartford-healthcare-hartford-hospital-windham-hospital)

11/12/2013

WCHN - CON

PAGE - 74

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**Exhibit D**

Comparison Price Master  
New Milford Hospital and Danbury Hospital

11/12/2013

WCHN - CON

PAGE - 75

Western Connecticut Health Network  
Docket No.: 13-31859-CON

New Milford Hospital			
CDM	Description	Charge	Comments
3200060	Polysomnography	5,940.70	
1300029	Ambulatory Surgery	20.60	Man min charge then multiplied by person in OR (avg 3 to 4)
2800019	Recovery Room	11.85	Charge per Minute
3400163	ER Level 3 Tech	451.00	
3600271	Chemo IV Infusion Initial	1,087.05	
3610125	Complex Trmt 6-10	1,046.70	
3610126	Complex Trmt 11-19	1,141.90	
3610159	IMRT Delivery per session	3,079.95	
3610198	CT Guidance	479.50	
2110002	Colonoscopy	1,566.50	
550145	CBC W/AUTO DIFF & PLT COU	48.80	
3100013	EKG	393.75	
3100080	ECHO W/ DOP & CLR FLW MAP	2,482.10	
810200	Chest - Xray	401.10	
860900	Mammo Bilateral	498.85	
860957	Breast Ultrasound	657.30	
900035	CT Scan w/o contrasts	1,540.40	
900901	CT Scan Abd & Pel w/ contr	4,823.80	
891003	MRI - Head w & w/o contr	4,261.85	
891026	MRI-Lumbar spine w/o contr	2,463.05	

Danbury Hospital			
CDM	Description	Charge	Comments
7450006	Polysomnography 4 + Para	4,710.00	
4700205	Surgery Minutes Normal OP	84.00	Per Man Min (already adjusted for persons in OR)
4800012	Recovery Room per Hour	593.00	Charge per Hour
6101003	ED Visit Lvl 3 Tech	464.00	
2610011	Chemo IV Infusion, Initial Hr	732.00	
3977413	Daily Treat Com 6-10	1,162.00	
3977414	Daily Treat Com 11-19	1,316.00	
3977418	IMRT Treatment	2,387.00	
3976370	CT Guided Plcmnt RDT Flds	413.00	
4000105	Lower GI Minor	2,199.00	Bundle incl supplies
5555009	CBC - 5 PART DIFF	49.00	
7690001	EKG 12 LEAD TRACE	190.00	
2515015	ECHO Compl w/spectl&color flw	1,873.00	
2530012	Chest 2 View	308.00	
2517001	Mammo Screening Digital	458.00	
2550023	US Breast Bilateral	551.00	
2540027	CT Head or Brain w/o cont	1,350.00	
2540052	CT Abd/pel w/ contrast	3,364.00	
2560006	MRI Brain wow contrast	3,487.00	
2560052	MRI Spine Lumbar wo contrast	3,405.00	

To: 918604187053

From: (8594)

11/12/13 02:35 PM

Page 27 of 37

11/12/2013

WCHN - CON

PAGE - 76

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**Exhibit E**

*DRAFT*

Agreement and Plan of Merger

11/12/2013

WCHN - CON

PAGE - 77

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**AGREEMENT AND PLAN  
OF MERGER**

This **AGREEMENT AND PLAN OF MERGER** (this "Agreement"), dated as of \_\_\_\_\_, 201\_, is by and between THE DANBURY HOSPITAL, a Connecticut nonstock corporation ("DH") and NEW MILFORD HOSPITAL, INC., a Connecticut nonstock corporation ("NMH").

**WITNESSETH:**

**WHEREAS**, the board of directors of DH and NMH each deem it desirable and in the best interest of each of DH and NMH, respectively, to merge on the terms and subject to the conditions herein provided;

**NOW, THEREFORE**, in consideration of the premises and the mutual covenants and agreements herein contained, the parties hereto, intending to be legally bound hereby, agree as follows:

1. **The Merger.** Upon the terms and subject to the conditions of this Agreement, at the Effective Time (as defined in Section 2 hereof), NMH shall merge with and into DH (the "Merger") under the laws of the State of Connecticut. The separate corporate existence of NMH shall cease and DH shall survive the Merger and continue to exist and operate as a corporation incorporated under the laws of the State of Connecticut under the name "[\_\_\_\_\_]"<sup>3</sup> (DH, as the surviving corporation in the Merger, sometimes being referred to herein as the "Surviving Entity"). After the Merger, Western Connecticut Health Network, Inc. shall remain the sole member of the Surviving Entity.

2. **Effective Time.** The Merger shall become effective as of 12:01 a.m. on \_\_\_\_\_, 201\_; provided that if the Certificate of Merger (as defined below) has not then been filed with the Secretary of State of the State of Connecticut, the effective time of the Merger shall be the time and the date of such filing. The time that the Merger shall become effective is hereinafter referred to as the "Effective Time."

<sup>3</sup> The Name of the Surviving Entity shall be determined prior to execution of the Agreement and Plan of Merger.

11/12/2013

WCHN - CON

PAGE - 78

Western Connecticut Health Network  
Docket No.: 13-31859-CON

3. **Certificate of Incorporation; Bylaws.** The Certificate of Incorporation of the Surviving Entity shall be the Certificate of Incorporation of DH, as amended and restated, as provided for in the certificate of merger, in the form attached as Exhibit A (the "Certificate of Merger"), until altered, amended or repealed in accordance with its terms and applicable law. The Bylaws of the Surviving Entity shall be the Bylaws of DH, as amended and restated in the form attached as Exhibit B, until further altered, amended or repealed in accordance with its terms and applicable law.

4. **Name; Offices.** The name of the Surviving Entity shall be "[\_\_\_\_\_]"<sup>4</sup>. The main office of the Surviving Entity shall be the main office of the DH immediately prior to the Effective Time.

5. **Directors and Officers.** Upon consummation of the Merger, the directors and corporate officers of the Surviving Entity shall be the persons set forth on Exhibit C, each holding the positions set forth opposite their names. Directors and corporate officers of the Surviving Entity shall serve for such terms as are specified in the Certificate of Incorporation and Bylaws of the Surviving Entity.

6. **Representations and Warranties; Due Diligence.**

(a) Each of the parties represents and warrants that: (i) this Agreement has been duly authorized, executed and delivered by such party and constitutes a legal, valid and binding obligation of such party, enforceable against it in accordance with the terms hereof; (ii) neither the execution and delivery, nor the performance of, this Agreement by any of the parties does or will constitute a violation of, or result in a default under, its certificates of incorporation or bylaws or any statute, law, regulation, rule, court order, decree or award applicable to it, or any contract, agreement, indenture, lease, mortgage or other instrument to which it is a party or to which any of its assets is subject; and (iii) no consent, authorization, permit or approval (whether from a governmental authority or a private entity) not already obtained or expressly contemplated by this Agreement is required on such party's part to enter into this Agreement or to carry out the transactions contemplated hereby, except for those consents, authorizations or permits with respect to which the failure to obtain would not have a material adverse effect on the business of the Surviving Entity.

<sup>4</sup> The Name of the Surviving Entity shall be determined prior to execution of the Agreement and Plan of Merger.



11/12/2013

WCHN - CON

PAGE - 79

Western Connecticut Health Network  
Docket No.: 13-31859-CON

(b) Each of the parties has had the opportunity to review such agreements, documents and information of the other party as they have requested in the conduct of their mutual due diligence investigations, and each of the parties represents and warrants that there is not presently any material breach or default, nor any basis for claiming such breach or default, by it or to its knowledge any other party under the aforementioned agreements to which it is a party.

(c) Each of the parties has investigated the grants, gifts and bequests controlled by the parties to develop and implement policies and procedures to ensure that the terms of such grants, gifts and bequests are honored by the Surviving Corporation, and each of the parties represents and warrants that there is not presently any material breach or default, nor any basis for claiming such breach or default, by it or to its knowledge any other party under the aforementioned grants to which it is a party.

(d) Each of the parties represents and warrants that, to the best of its knowledge, all facts, statements and information, including but not limited to the financial information, disclosed by it during the due diligence process are true and accurate and contain no material inaccuracies or omissions.

7. **Effects of the Merger.** Upon consummation of the Merger, the Merger shall have the effect provided for in Section 33-1158 of the Connecticut Revised Nonstock Corporation Act.

8. **Additional Actions.** If, at any time after the Effective Time, the Surviving Entity shall consider that any further assignments or assurances in law or any other acts are necessary or desirable to (i) vest, perfect or confirm, of record or otherwise, in the Surviving Entity its rights, title or interest in, to or under any of the rights, properties or assets of NMH acquired or to be acquired by the Surviving Entity as a result of, or in connection with, the Merger, or (ii) otherwise carry out the purposes of this Agreement, NMH and its proper officers and directors shall be deemed to have granted to the Surviving Entity an irrevocable power of attorney to execute and deliver all such proper deeds, assignments and assurances in law and to do all acts necessary or proper to vest, perfect or confirm title to and possession of such rights, properties or assets in the Surviving Entity and otherwise to carry out the purposes of this Agreement; and the proper officers and directors of the Surviving Entity are fully authorized in the name of NMH or otherwise to take any and all such action.

11/12/2013

WCHN - CON

PAGE - 80

Western Connecticut Health Network  
Docket No.: 13-31859-CON

9. **Counterparts.** This Agreement may be executed in one or more counterparts, each of which shall be deemed to be an original but all of which together shall constitute one agreement.

10. **Governing Law.** This Agreement shall be governed in all respects, including, but not limited to, validity, interpretation, effect and performance, by the laws of the State of Connecticut.

11. **Amendment.** This Agreement may be amended, modified or supplemented only by written agreement of DH and NMH at any time prior to the Effective Time.

12. **Waiver.** Subject to applicable law, any of the terms or conditions of this Agreement may be waived at any time by whichever of the parties hereto is entitled to the benefit thereof by action taken by the Board of Directors of such party.

13. **Successors and Assigns.** This Agreement may not be assigned by any party hereto without the prior written consent of the other party. Subject to the foregoing, this Agreement shall be binding upon and shall inure to the benefit of the parties hereto and their respective successors and permitted assigns.

14. **Termination.**

(a) This Agreement may be terminated at any time prior to the Effective Time by mutual consent of DH and NMH in a written instrument, if and to the extent authorized by the respective Boards of Directors of the DH and NMH.

(b) This Agreement may be terminated at any time prior to the Effective Time by DH, if a Material Adverse Event (as defined below) has occurred with respect to NMH. This Agreement may be terminated at any time prior to the Effective Time by NMH if a Material Adverse Event has occurred with respect to DH. "Material Adverse Event" shall herein mean any event, circumstance or change that has or might have such effect on the business, operations, prospects, financial condition or capital of a party, which would materially impair the ability of such party to perform its obligations hereunder or prevent the consummation of any of the transactions contemplated hereby.

11/12/2013

WCHN - CON

PAGE - 81

Western Connecticut Health Network  
Docket No.: 13-31859-CON

In the event of the termination of this Agreement, this Agreement shall forthwith become null and void and of no further force or effect and there shall be no liability or obligation under this Agreement on the part of any of the parties hereto or any of their respective directors, officers or affiliates.

IN WITNESS WHEREOF, each of the parties hereto has caused this Agreement and Plan of Merger to be executed on its behalf by its duly authorized officers, all as of the date first above written.

THE DANBURY HOSPITAL

NEW MILFORD HOSPITAL, INC.

By: \_\_\_\_\_  
Name:  
Its:

By: \_\_\_\_\_  
Name:  
Its:

11/12/2013

WCHN - CON

PAGE - 82

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**EXHIBIT A**

**CERTIFICATE OF MERGER**

**OF**

**NEW MILFORD HOSPITAL, INC.**  
(a Connecticut nonstock corporation)

**WITH AND INTO**

**THE DANBURY HOSPITAL**  
(a Connecticut nonstock corporation)

(Under Connecticut General Statutes Section 33-1157  
of the Connecticut Revised Nonstock Corporation Act)

Each of the parties to the merger hereby certifies that:

1. The names of the parties to the merger are as follows:
  - (a) The Danbury Hospital, a Connecticut nonstock corporation ("DH"); and
  - (b) New Milford Hospital, Inc. ("NMH"), a Connecticut nonstock corporation.
2. The name of the corporation that will survive the merger is The Danbury Hospital (the "Surviving Corporation").
3. The date on which the merger is to be effective is as of 12:01 a.m. on \_\_\_\_\_, 201\_.
4. The Certificate of Incorporation of the Surviving Corporation is being amended as provided in Exhibit A attached hereto [to, among other things, change the name of the Surviving Corporation to "\_\_\_\_\_"].<sup>5</sup>
5. The Board of Directors of DH approved the plan of merger at a meeting held on \_\_\_\_\_, 201\_, in the manner required by Sections 33-1000 to 33-1290, inclusive, of the Connecticut Revised Nonstock Corporation Act (the "Act") and the certificate of incorporation of DH, and the Board of Directors of NMH approved the plan of merger at a meeting held on \_\_\_\_\_, 201\_, in the manner required by Sections 33-1000 to 33-1290, inclusive, of the Act, and the certificate of incorporation of NMH.

<sup>5</sup> The Name of the Surviving Entity shall be determined prior to execution of the Agreement and Plan of Merger.

11/12/2013

WCHN - CON

PAGE - 83

Western Connecticut Health Network  
Docket No.: 13-31859-CON

- 6. The plan of merger was duly approved by Western Connecticut Health Network, Inc., as the sole member of DH and NMH, at a meeting held on \_\_\_\_\_, 201\_, in the manner required by Sections 33-100 to 33-1290, inclusive, of the Act.

IN WITNESS WHEREOF, the parties hereto have caused this Certificate of Merger to be executed by their respective duly authorized officers as of this \_\_\_ day of \_\_\_\_\_, 201\_.

THE DANBURY HOSPITAL

By: \_\_\_\_\_  
Name:  
Title:

NEW MILFORD HOSPITAL, INC.

By: \_\_\_\_\_  
Name:  
Title:

11/12/2013

WCHN - CON

PAGE - 84

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**EXHIBIT A**

AMENDED AND RESTATED CERTIFICATE OF INCORPORATION

[The Certificate of Incorporation of the Surviving Entity shall be that of DH existing immediately prior to the Merger]

11/12/2013

WCHN - CON

PAGE - 85

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**EXHIBIT B**

AMENDED AND RESTATED BYLAWS

[The Bylaws of the Surviving Entity shall be that of DH existing immediately prior to the Merger]

11/12/2013

WCHN - CON

PAGE - 86

Western Connecticut Health Network  
Docket No.: 13-31859-CON

EXHIBIT C

DIRECTORS AND CORPORATE OFFICERS

[The directors and corporate officers of the Surviving Entity shall be that of DH existing immediately prior to the Merger.]



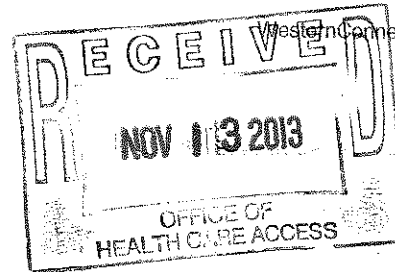


WESTERN CONNECTICUT  
HEALTH NETWORK

DANBURY HOSPITAL • NEW MILFORD HOSPITAL

24 Hospital Ave.  
Danbury, CT 06810  
203.739.4903

WesternConnecticutHealthNetwork.org  
DanburyHospital.org  
NewMilfordHospital.org



November 12, 2013

Mr. Steven W. Lazarus  
Associate Health Care Analyst  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue: MS# 13HCA  
P.O. Box 340308  
Hartford CT 06134-0308

**Re: Certificate of Need Application, Docket No. 13-31859-CON  
Responses to OHCA CON Completeness Questions**

Dear Mr. Lazarus,

Enclosed please find Responses on behalf of New Milford Hospital, Inc. and Western Connecticut Health Network, Inc. to the Completeness Questions asked by OHCA in a letter dated September 13, 2013 in the above-captioned docket. We have included the original and two hard copies of the Responses, as well as a CD with an Adobe format of the Responses.

Please contact me if you have any questions regarding this submission.

Sincerely,

A handwritten signature in cursive script that reads "Sally F. Herlihy".

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosure

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**COMPLETENESS QUESTIONS AND RESPONSES**

- 1. Considering NMH and DH are both affiliates (as referenced on pages 7-8) of WCHN, why is it necessary to terminate NMH's license and operate NMH under DH's license in order to be able to provide the IT upgrades mentioned?**

Response:

Although it is possible to utilize existing systems operated at DH for NMH without changing to a single license, it requires a different strategy for implementation. It was more cost effective to develop the IT platform necessary for clinical care and operations under a single license due to the limitations of our existing patient accounting system (Siemens Invision). This system can only handle a single entity on each platform. Accordingly, if WCHN moved forward with consolidation of IT systems under two licenses, a complete duplication of the Invision system would be required to accommodate the different tax identification numbers required for billing and managing accounts. The existing system required only minor modifications to accommodate NMH as part of DH's license and tax ID number. We have already arranged for these modifications to bill both hospitals under a single license.

Additionally, the determination to operate on one platform supports our delivery of one standard of high-quality cost-effective care across the network. As stated in response to Q.4.b. on page 16 of the original CON submission, the proposed consolidation will create one unified medical staff with the same policies, procedures and clinical pathways/order sets. Under this single license, the medical staff will have greater opportunity to coordinate care across the network --consistently, efficiently and under one standard. The implementation of a single electronic health record spanning both campuses further enhances the quality and safety of health care delivery by improving communications across sites of care, including physician offices, emergency services, ambulatory centers and the inpatient environment. Access will be improved through better coordination between providers, emergency rooms, and hospitals. The single license allows for better clinical and operational integration resulting in improved efficiency and quality of care.

- 2. Regarding services currently offered at DH and NMH (as discussed on pages 7-9), please address the following:**
- a) Have the Applicants undertaken efforts to evaluate the need for services at each of these locations after the proposed merger under one license?**
  - b) Have there been any studies conducted by the Applicants regarding whether or not the current services offered at both hospitals are duplicative?**

Response:

- a) As demonstrated by the Family Birthing CON and the PET CT CON requests for NMH that have been submitted since the affiliation of DH and NMH, WCHN (as a health system that includes DH and NMH) has been focusing on determining the appropriate mix of services for each location and each patient population. Over the past year, the process for evaluating

Western Connecticut Health Network  
Docket No.: 13-31859-CON

our services has been a continuing effort driven by community needs, demographics, patient convenience, technology, and physician preference. This process continues to evolve. Discussions have been ongoing in a variety of forums, including with members of the WCHN, DH and NMH Boards, NMH and DH Medical Staffs, WCHN Leadership, WCHN Planning Committee and NMH Community Board. This process has resulted in the submission of CONs for the closure of the Family Birthing Center, the termination of PET CT services and the replacement of the simulator technology. An overall specific long term action or implementation plan has not been identified at this time. WCHN will continue to evaluate the needs of the community served by NMH and DH and to provide those services at NMH which are identified as responsive to the needs of its community.

- b) Patient access to needed care is our objective. Any two acute care hospitals with an overlap in historical service areas could be considered to have some duplication. There has not been a direct study to identify duplication. Our objective is to deliver what is needed as efficiently and as effectively as possible. WCHN is considering which services are best provided at the local level, the travel patterns of patients for various health services and the needs and preferences of the populations served. This is an ongoing process and specific conclusions (other than those resulting in the CON requests described above) have not yet been reached. This will continue to be a priority focus over the next year. One example of this process that underscores this point is our network-wide improved treatment of STEMI patients. This project included our regional EMS system, network-wide cardiac catheter conferences and overall reduced door to balloon time for patients by over 30 minutes. This effort was recognized statewide by CHA last year as a winning example of using data to make regional quality care a reality.
- 3. For FYs 2010-2012 please reconcile and explain any differences between Table 1 on page 14 for NMH and (1) data submitted through CHIME to OHCA's Inpatient Discharge Database and (2) data reported for HRS Schedule 450. Please update and annualize 2013 YTD.**

Response:

See Exhibit A which has been revised consistent with OHCA Annual Reporting Schedule #450 format for NMH, inclusive of FYE 2013 data. The original submission of Table 1 on page 14 of the CON differs from OHCA Schedule #450 as it defined volume by number of patients or unique account numbers by registered service line. OHCA Schedule #450 defines volume as procedures or visits by department.

The differences between the two definitions are highlighted utilizing a CT scan as an example:

- Patients registered to CT scan service line in FY12 = 1,865. Total CT scans performed in FY12 (OHCA 450) = 5,319.
- We performed CT Scans on patients registered under another service line i.e. ED, Inpatients
- Another factor for the difference is that multiple CT Scans could be performed on the same patient. Table 1 provided in original CON would have counted this with a value of "1" whereas OHCA 450 would count multiples.

Western Connecticut Health Network  
Docket No.: 13-31859-CON

As the "definitions" differed, we have revised the volume table to reflect OHCA's format for ease in comparison. Reconciliation of Inpatient discharges vs. CHIME is outlined below. Differences are immaterial and a result only of timing.

NEW MILFORD HOSPITAL	Actual Volume		
	2010	2011	2012
Inpatient Discharges	2,512	2,515	2,291
CHIME Inpatient Discharges	2,494	2,510	2,291

4. **Please complete and submit Table 1 on page 14 for Danbury Hospital, reconcile and explain any differences from (1) OHCA's Inpatient Discharge Data submitted through CHIME and (2) HRS Schedule 450, for FYs 2010-2013, annualizing 2013 YTD.**

Response:

See Exhibit B which has been revised consistent with OHCA Annual Reporting format for DH, inclusive of FYE 2013 data. Reconciliation of Inpatient discharges vs. CHIME is outlined below. Differences are immaterial and a result only of timing.

DANBURY HOSPITAL	Actual Volume		
	2010	2011	2012
Inpatient Discharges	20,712	20,728	19,676
CHIME Inpatient Discharges	20,668	20,725	19,606

5. **Explain in detail the reason(s) NMH has experienced a historical decline in total hospital utilization (as presented on page 14) over the past three years and specifically, the approximately 36% decline between FY2011 and 2012. In addition, provide explanations for declines reported by specific services. If declines are reported for DH in responding to question 4 above, please also explain in detail reasons for those declines.**

Response:

Advancements in technology and payer shifts to observation status have reduced both the length and the need for inpatient admissions. This shift to outpatient care is accelerating with lower admission and readmissions as we get better at managing the health of the population, including care managers and patient centered medical homes. Specific to NMH, discharges have also declined as a result of physician turnover, specifically in surgery, and as observation program utilization has increased:

- Inpatient Patient Days and Discharges decreased by 9% due to lower inpatient surgeries, and a decrease in Maternity and Newborn due to closure of the unit
- Outpatient Surgery cases decreased by 8% and overall Operating Room volume softened by 11%, in part due to some physicians shifting their activity to freestanding surgical centers
- Other Outpatient services volume also declined overall; for example, Sleep Clinic cases decreased by 16% as well as CT Scans decreased by 6%

Western Connecticut Health Network  
Docket No.: 13-31859-CON

- Ancillary testing, specifically diagnostic services such as CT Scans were reduced due to volume decline as well as improved utilization management

The shift of inpatient volume to Observation (OBV) setting has been occurring for several years at both DH and NMH and the experience is similar to the statewide activity where OBV volumes have increased. It is anticipated this general trend to more outpatient services will continue.

Hospital	OBV FY 2011	OBV FY 2012	OBV FY 2013	FY11-FY13 % Change
New Milford Hospital	548	570	666	21.5%
Danbury Hospital	1,831	2,095	2,607	42.4%
All CT Hospitals*	46,836	58,501	64,740	38.2%

\*Connecticut Hospital Association PCR Report at the end of FY2011 and the end of FY 2012.

Also, a nationally recognized goal to reduce unscheduled readmission rates is driven by the Medicare Value-Based Purchasing Program, and NMH and DH have both been focused on reducing the rates of readmission for specific diagnoses, including congestive heart failure (CHF), Pneumonia, Chronic obstructive pulmonary disease (COPD), Stroke and Acute myocardial infarction (MI). The effort on the part of hospitals across the country to reduce readmissions has been successful, as Medicare saw a decline of 70,000 admissions in 2012 as a result of similar efforts.

**6. As part of this proposed merger under one license, have the Applicants developed any plans to address the declining overall and service-specific utilization at NMH?**

Response:

As healthcare reform is actively unfolding, one of the aspects that will make WCHN successful is its response to anticipated declines for inpatient service utilization, at both NMH and DH. We anticipate this will result in a shift in focus and resources to population health status, outpatient services, and wellness efforts. When we look to the range of services we intend to offer, we see patients who are living longer and with a broader range of chronic illnesses. How, when, and where to treat these patients is an evolving challenge. To ensure better outcomes, we reserve inpatient care for patients who actually need to be treated in an acute care setting while simultaneously enhancing our outpatient capabilities where we can better coordinate and expedite care.

This commitment to ambulatory care is demonstrated by the building of a new Emergency Department at NMH, along with ongoing enhancements to NMH's Diebold Family Cancer Center. Additionally, as confirmed by the recent Family Birthing CON and the PET CT CON requests to close services at NMH due to declining volumes and effective use of resources, the hospitals are working to provide key services that the community requires.

**7. Please confirm that as part of this proposal the Applicants are proposing that DH acquire the 85 licensed beds at NMH and add them to DH's total licensed beds. If so, please provide a rationale for and explain in detail the need for DH to add 85 additional**

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**beds to its current complement of licensed beds. Provide any studies conducted as evidence.**

Response:

There is no intent or request to move beds as part of this CON request for a single license between NMH and DH. The beds are currently in service at NMH and there is no proposed physical move or relocation of any beds. The addition of NMH's 85 beds to DH's license is a technicality associated with the merger of DH and NMH under a single license. The intention is to retain the status quo with respect to the beds at DH and NMH but just under one license with one tax identification number. Accordingly, WCHN is NOT requesting a reduction in the overall system beds. We have not identified a need for a reduction at this time but will look at it as part of our overall strategic planning, which will include an assessment of the distribution of inpatient services for the defined service area that both DH and NMH serve. The variables we face at this time, including the distribution of inpatient services across a larger geographic area, the unknown impact of healthcare reform, and bringing online the new bed tower at DH (Docket No. 09-31490-CON) (anticipated in the late spring of 2014), will ultimately determine the number of required licensed beds for WCHN overall and the allocation of these licensed beds at each facility.

Given the uncertainty at this time resulting from changes in health care and within WCHN, there is no anticipated change in the total number of required beds. At such time when a more accurate number can be determined, if a reduction in beds is warranted, WCHN will apply for a CON, using the Connecticut Bed Need Calculation<sup>1</sup> methodology. It is anticipated that this can be accomplished within the next twelve months.

**8. Discuss how this proposal is consistent with the goals and objectives of the Connecticut's Statewide Health Care Facilities and Services Plan ("Plan").**

Response:

In this era of health care reform and the associated transformation that is underway, the proposed single license between NMH and DH furthers the objectives outlined in the *Statewide Health Care Facilities and Services Plan (The Plan)*, specifically to "improve the health of Connecticut residents, increase the accessibility, continuity and quality of health services; prevent unnecessary duplication of health resources; and provide financial stability and cost containment of health care services." (See Exhibit C, The Plan, p. 2, Sec. 1.4). This proposal to operate under a single license will enable WCHN to achieve greater efficiencies in the delivery of health care, avoid increased costs associated with building a second Siemens billing platform and maintaining two clinical platforms for NMH and improve quality of care by unifying the medical staff and operations so there is one standard of care across the network.

---

<sup>1</sup> Connecticut Department of Public Health - Office of Health Care Access, *Statewide Healthcare Facilities and Service Plan*, October 2012, Pg. 26

Western Connecticut Health Network  
Docket No.: 13-31859-CON

- 9. Regarding the financials, as presented on pages 47-51, identify and provide specific examples of financial savings and benefits for NMH, DH and WCHN as a result of this proposal. Is the table on page 11 showing capital avoidance and operational savings estimates entirely related to the entity, NMH? Please reconcile to the Financial Attachment(s) and provide supporting documentation for the capital avoidance figure and each of the operating expense reduction estimates.**

Response:

All savings outlined on Page 11 of the initial filing (outlined below) relate specifically to NMH. As NMH and DH are already consolidated into the financials of the parent company of WCHN, these savings are also reflected in the overall network financials. The upgrade to the Meditech System is highlighted below as capital avoidance. This investment would not be necessary if DH and NMH have a single license. All other expenses outlined are projected savings based upon current annual expenses incurred by NMH.

**NMH Projected Operational Expense Savings:**

NMH Projected Operational Expense Savings:

	Year 1 Savings	Year 2 Savings	Year 3 Savings
Audit Fees	\$ (175,000)	\$ (175,000)	\$ (175,000)
CHA Fees	(18,000)	(18,000)	(18,000)
TJC Fees	(10,000)	(10,000)	(10,000)
Press Ganey Fees	(8,000)	(8,000)	(8,000)
Core Measures/VBP	(27,000)	(27,000)	(27,000)
Staffing Efficiencies	(350,000)	(350,000)	(350,000)
Siemens System Maintenance	173,028	181,679	190,763
Meditech System Maintenance	(300,446)	(313,021)	(326,151)
* Depreciation - Siemens	119,393	119,393	119,393
<b>Subtotal Operating Savings</b>	<b>(596,025)</b>	<b>(599,949)</b>	<b>(603,995)</b>
<b>Capital Avoidance:</b>			
** Depreciation - Meditech	(632,180)	(632,180)	(632,180)
<b>Total Impact</b>	<b>\$ (1,228,205)</b>	<b>\$ (1,232,129)</b>	<b>\$ (1,236,175)</b>

\* Depreciation - Siemens System based upon \$596,965 current cost incurred for system integration amortized over 5 years.

\*\*Depreciation - Meditech is based on \$3,160,902 vendor estimate of cost to upgrade current system reflected as capital avoidance amortized over 5 years. This cost would not be incurred based on the single license.

Financial Attachment reconciliation below outlines the impact of the savings on NMH as well as the consolidation of the financials into a single license.

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**Reconciliation of Financial Attachments 1: (Dollars in thousands)**

	FY2014	FY2015	FY2016
NMH Projected Op Margin Without CON	(5,578)	(6,328)	(6,813)
Projected Savings from Single License	(1,228)	(1,232)	(1,236)
NMH Op Margin before consolidation	(4,349)	(5,096)	(5,577)
DH Projected Op Margin Without CON	35,048	27,336	25,652
<b>Consolidated Impact - Single License:</b>			
DH Projected Op Margin WITH CON	\$ 30,699	\$ 22,240	\$ 20,075
NMH Projected Op Margin WITH CON	\$ -	\$ -	\$ -

**10. Will the proposed single general hospital license be able to use greater purchasing power as a cost savings (or reduction to operating expenses) mechanism? If so, please quantify and provide specific details, and reconcile or revise Financial Attachment I (provided on pages 47-51) for both hospitals.**

Response:

No, as subsidiaries of WCHN, NMH and DH have already consolidated their purchasing functions thus providing enhanced purchasing power for the network. Purchasing is centralized and negotiated across the network with all vendors. Moving to a single general hospital license will not provide further purchasing enhancements from what NMH is already experiencing today.

**11. Discuss and provide a specific timeline for WCHN to implement any of the savings listed above.**

Response:

The anticipated savings identified on the chart above in response to Q.9 are expected to be realized if successful approval of the CON is granted in time for ICD10 readiness. All systems are required to be ICD10 ready by October 1, 2014, with system upgrades occurring currently and system testing to begin by March 2014. All savings inclusive of FTE and nonsalary savings would be achieved in the first twelve month period. If CON approval is not obtained, ICD10 compliance will be at risk as will the NMH's cash flow position.

**12. NMH has experienced significant losses, Excess/(Deficiency) of Revenues over Expenses of \$(5,165,070), \$190,247, (\$93,942) and (\$6,456,113) for FYs 2009 through projected 2013 (pp. 47-51). Please provide a detailed explanation for these losses and specifically for projected FY 2013.**

Response:

Significant declines in revenue outpaced expense reductions during the time period largely in chemotherapy, outpatient surgery, and ancillary testing. Volume at NMH has declined significantly in major service lines as a result of physician turnover specifically in surgery and



Western Connecticut Health Network  
Docket No.: 13-31859-CON

oncology. The most significant drop in revenue of \$9M was experienced from FY2011 to FY2012 and was the result of the following:

- Inpatient Patient Days and Discharges decreased by 9% due to lower inpatient surgeries, decrease in Maternity and Newborn due to anticipated closure of the unit, and the transfer of the Hospitalist physicians and the corresponding professional billing from NMH to Western Connecticut Medical Group, the WCHN subsidiary that employs physicians.
- Outpatient Surgery cases decreased by 8%
- Other Outpatient services volume also declined overall; for example, Sleep Clinic cases decreased by 16% as well as CT Scans decreased by 6%

In addition, as capital improvements were held to a minimum in FY2009 and FY2010, necessary investments were made beginning in FY2011 to infrastructure, systems, and clinical equipment which is reflected in depreciation expense growing from \$4.9M in 2009 to \$5.8M by 2013. Finally, variability in financial market performance has impacted non-operating income as represented in the audited financial statements.

Revenue trend continued to decline in FY2013 and can be attributed to the following:

- Closing of the Family Birthing Center and PET Scan Services
- Shifting of Inpatient volume to Observation setting
- Operating room volume continued to soften by 11.4%
- Ancillary testing, specifically diagnostic services such as CT Scans were reduced due to volume decline as well as improved utilization management.
- Reduction in DSH funding amounting to \$730,000 combined with an approx \$1M decline in Medicare TOPS payments.

**13. Please provide a discussion which shows in greater detail how this proposal will benefit NMH given the fact that NMH has shown a loss from operations from FY 2011 to FY 2012, has had a decrease in days cash on hand and an increase in the average payment period. NMH's total net assets, equity financing ratio and long term debt to capitalization ratio were also negative over the period of FY 2011 to FY 2012. Please explain.**

Response:

NMH's current IT systems cannot be ICD-10 compliant which means that unless NMH is moved to DH's Siemens platform, NMH will no longer be able to bill and will have no cash flow after October 1, 2014. The most cost-effective option to provide an ICD-10 compliant billing system is to consolidate their billing into DH's existing system which would require one license. There is not enough time left to create and build another separate entity within DH's current billing system, test it, etc. Not only would the timing be an issue, it would be much more costly (\$3.1 million). The benefit to NMH is the cost savings/cost avoidance and not exacerbating further its current financial position.

**14. What specific plans have the Applicants developed to address the operating losses at NMH? Provide evidence.**

Western Connecticut Health Network  
Docket No.: 13-31859-CON

Response:

NMH's decline in financial performance has primarily been attributed to a significant reduction in volume, as described in the response to Q. 12 above. NMH's approach to offsetting these resulting operating losses has included program changes, staff efficiencies and supply chain improvements. From 2012 to 2013, total non-salary expense was reduced by \$7.3 million coupled with a total FTE reduction of 55.4 FTEs. Specific projects that supported these efforts included: Bio-Medical Engineering transition to an in-house team; change in Dining Services Contract; PET CT program consolidation with DH; MRI joint venture organizational structure change, and the Family Birthing Center transition. Numerous shared staffing positions were created enabling staff to shift locations between DH and NMH as volumes and need mandate, while building network flexibility and cross training depth. Additionally, equipment was standardized for cost savings as well as improved clinical outcomes. This included pulse oximetry, bed exit alarms, wound care products, and patient information boards.

**15. Considering the operating losses at NMH, is merging/consolidating NMH's financials under DH a reasonable course of action as the proposal will reduce DH's Revenue Over/(Under) Expenses at an increasing rate starting in FY 2014? Please explain the impact of this proposal on DH's financial status and provide specific details.**

Response:

NMH and DH are already consolidated at the parent company level as subsidiaries of WCHN and as such, report to the WCHN Finance Committee and WCHN Board. Both hospitals' operating results (gains or losses) are included in the WCHN consolidated financial statements. As an integrated health care delivery system, WCHN and all of its subsidiaries have consolidated financial performance. Accordingly, merging NMH and DH into a single hospital license has no impact on overall financial position and will avoid the incurrence of costs to build a redundant IT platform to bring NMH into ICD10 compliance. Allowing a single license will provide additional benefits to the WCHN health system by reducing other costs associated with two medical staffs, two Joint Commission surveys, etc.

**16. Provide a discussion of how the system, WCHN, and its two hospitals are prepared to meet the provisions of federal Health Care Reform (the Affordable Care Act). Include in your discussion Value-Based Purchasing, Accountable Care Organizations and the Medicare Shared Savings Program. Has any financial impact been reflected in the projected financial statements provided in the application?**

Response:

In anticipation of the Affordable Care Act (ACA), WCHN and its two hospitals have been engaged in a variety of activities and strategies to manage patients more effectively and efficiently across the continuum of care. The core goals are to improve outcomes that are meaningful for patients, to improve patient satisfaction wherever they encounter our system, and to reduce the total cost of care through elimination of duplicative or unnecessary services that are not evidence based. Specifically, we focus on CMS core measures as part of value-based

Western Connecticut Health Network  
Docket No.: 13-31859-CON

purchasing, reducing unnecessary hospital readmissions, judicious and appropriate use of observation beds, and targeted reductions in unnecessary variations in care. We have developed a Physician Hospital Organization that is preparing us for future full clinical integration and risk-based contracting in order to be more responsible for the outcomes and quality of care for our patients.

Health Care Reform (the ACA), value-based purchasing, ACO's, etc. all necessitate a continued focus on cost-effectiveness as well as quality. With approval of this CON request for a single license, we will continue to address unnecessary, redundant costs (billing, IT, audits, cost reports, etc.) in order to reduce our overall cost structure.

**17. Did either hospital apply for incentive payments related to the CMS Electronic Health Record Incentive Program? If not, would the \$3.1 million projected upgrade to New Milford's IT system (the capital avoidance figure) (pages 7-8) have qualified for the Incentive Program? Please indicate whether this program was pursued by either or both hospitals.**

Response:

DH applied for and received meaningful incentive payments in fiscal year 2011 and 2012, and will also apply in 2013. WCHN plans to incorporate NMH into the attestation for meaningful use as soon as we move the hospital to the certified Siemens EHR system.

NMH has not applied for meaningful use incentive payments because NMH's incentive payment eligibility was dependent upon the upgrade of the Meditech system. However, WCHN's long term IT strategy is to focus on efficiency of our IT systems while maximizing the technology available in a cost effective manner. Moving to a single system will allow us to streamline our processes, improve productivity, eliminate waste and excess interfaces, and eliminate multiple system maintenance costs. The incremental cost of upgrading Meditech for NMH less the potential meaningful use incentive payments would have still left WCHN with multiple systems and added overall cost to the network. Our plan was to be up on Siemens as a single entity, obtain all the meaningful use dollars available and be ICD10 compliant, while avoiding the expensive Meditech upgrade for NMH. Implementation of our plan has been postponed due to the CON process. Of note, if NMH is not "live" on the new platform by July 2014, NMH will incur penalties in 2015 from Medicare for failure to achieve meaningful use.

**18. Do the Applicants assume that gifts and bequests (non-operating revenue) will continue at the same rate with a single license under Danbury Hospital as it would if New Milford Hospital continued as a separately licensed entity? Could this project negatively impact future gifts/bequests (pages 47-51)?**

Response:

Philanthropy at both hospitals has already increased since WCHN became the sole member of, and financially responsible for, NMH. During the last three years (2011-2013), funds raised for WCHN totaled \$57 million. In contrast, the total raised during the previous three years (2008-

Western Connecticut Health Network  
Docket No.: 13-31859-CON

2010) for WCHN was \$26 million. In addition, the cost per dollar raised at NMH moved from a three-year average of 58.16% during 2008-2010 to 15.09% during 2011-2013.

It is important to note that the New Milford Hospital Foundation was merged into the Western Connecticut Health Network Foundation in 2011. During this time, philanthropic support continued to increase. In FY2012, New Milford Hospital experienced one of its most successful years to date for fundraising, with \$4,886,000 realized from donations and a 13.4% cost per dollar raised.

As we look ahead, we remain optimistic this trend will continue. The WCHN Foundation is currently engaged in a \$50 million capital campaign, which includes an \$8 million goal for a new Emergency Department at New Milford Hospital. The lead campaign gift for this project (\$2 million) was secured and the expectation is that we will hit or exceed this goal by the end of FY14.

**19. Provide support or documentation related to the statement that Medicaid reimbursements to WCHN will be reduced by \$30 million over the next two years.**

Response:

Outlined below is the impact of the State of Connecticut Tax Impact showing the Hospital tax as well as the State DSH and Supplemental Payments.

**State Budget Reduction to DSH Program to WCHN**

<b>Danbury</b>		<b>DSH/Supplemental</b>			
	<b>Tax Liability</b>	<b>Payments</b>	<b>Total</b>		<b>Impact</b>
SFY12	20,585,238	21,134,039	548,801		
SFY13	20,585,238	16,833,405	(3,751,833)		(4,300,634)
SFY14	20,585,238	10,540,433	(10,044,805)		(10,593,606)
SFY15	20,585,238	4,314,705	(16,270,533)		(16,819,334)
					<u>(31,713,574)</u>
<b>New Milford</b>		<b>DSH/Supplemental</b>			
	<b>Tax Liability</b>	<b>Payments</b>	<b>Total</b>		<b>Impact</b>
SFY12	1,446,301	2,059,503	613,202		
SFY13	1,446,301	1,574,891	128,590		(484,612)
SFY14	1,446,301	905,189	(541,112)		(1,154,314)
SFY15	1,446,301	370,537	(1,075,764)		(1,688,966)
					<u>(3,327,892)</u>
			<b>Total Impact</b>		<b>(35,041,466)</b>

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**20. The Applicants identify an "Integration cost to single system" of \$596,965 on page 11 and make the statement on page 10 that "WCNH has already invested \$596K to support alignment of its IT systems to achieve efficiencies." Please clarify that the Applicants have already expended the capital dollars to achieve the estimated cost savings related to the proposal before OHCA.**

Response:

WCHN has already incurred the \$596,965 to support alignment of the IT systems. This amount represents the incremental licensing costs for all of the WCHN systems required to replace the current Meditech platform used at New Milford Hospital.

**21. Regarding the operating expense reductions estimated on page 11, verify that each of these cannot be achieved without a single license.**

Response:

The annual operating savings outlined in Question 9 cannot be achieved without the single license approval. This operating savings is created by the elimination of multiple system maintenance contracts, audit and professional fees per entity as well as the productivity efficiencies by consolidating systems and processes.

**22. Please further explain the statement on page 16, "With separate licenses, there is a requirement for each hospital entity to have its own medical staff with its own set of Bylaws and Medical Staff leadership."**

Response:

Each individually licensed acute care facility must comply with The Public Health Code of the State of Connecticut<sup>2</sup>. In section C, it indicates each licensed hospital, in this case DH and NMH, must have the following:

- (1) There shall be an organized medical staff of not fewer than five physicians, one of whom shall serve as a chief or president of the medical staff.
- (2) The medical staff shall adopt written rules and regulations governing its own activities, subject to approval by the governing board of the hospital. As a minimum, these shall include:
  - (A) Method of control of privileges granted to members of the medical staff;
  - (B) Method of control of clinical work;
  - (C) Provision for regular staff conferences;
  - (D) Appointment of a medical executive committee, or its equivalent, and other committees as appropriate;
  - (E) Procedure for recommending appointments to the medical staff and for hearing complaints regarding the conduct of members and referring the same, with recommendations, to the governing board.

---

<sup>2</sup> General Statutes §19-13-D3, Chapter IV "Hospitals, Child Day Care Centers, Other Institutions and Children's General Hospitals

Western Connecticut Health Network  
Docket No.: 13-31859-CON

In addition, the Centers for Medicare and Medicaid Services ("CMS") concluded in the preamble to the May 16, 2012 final rule which changed the Hospital Medicare & Medicaid Conditions of Participation (CoP), that the CMS medical staff CoP Section 482.22 "will continue to [be interpreted] to require that each hospital, regardless of whether it is a part of a multi-hospital system, have a single and separate medical staff, as a matter of CMS policy."

As a combined entity operating under one single license, the medical staff structure would be combined.

**23. Please complete and submit the Patient Payer Mix table for both NMH and DH and explain any changes that may occur as a result of this proposal.**

Response:

Danbury Hospital : Patient Population Mix based on Inpatient Discharges				
Total Facility Description	Current			
	FY2013	FY2014	FY2015	FY2016
1. Medicare	45.5%	45.5%	45.5%	45.5%
2. Medicaid	17.7%	17.7%	17.7%	17.7%
3. Champus / TriCare	0.2%	0.2%	0.2%	0.2%
<b>Total Government</b>	<b>63.4%</b>	<b>63.4%</b>	<b>63.4%</b>	<b>63.4%</b>
1. Commercial Insurers	35.5%	35.5%	35.5%	35.5%
2. Self Pay	0.7%	0.7%	0.7%	0.7%
3. Workers Compensation	0.4%	0.4%	0.4%	0.4%
<b>Total Non-Government Payers</b>	<b>36.6%</b>	<b>36.6%</b>	<b>36.6%</b>	<b>36.6%</b>
<b>Total Payer Mix</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

New Milford Hospital : Patient Population Mix based on Inpatient Discharges				
Total Facility Description	Current			
	FY2013	FY2014	FY2015	FY2016
1. Medicare	57.9%	57.9%	57.9%	57.9%
2. Medicaid	10.3%	10.3%	10.3%	10.3%
3. Champus / TriCare	0.1%	0.1%	0.1%	0.1%
<b>Total Government</b>	<b>68.3%</b>	<b>68.3%</b>	<b>68.3%</b>	<b>68.3%</b>
1. Commercial Insurers	27.8%	27.8%	27.8%	27.8%
2. Self Pay	3.1%	3.1%	3.1%	3.1%
3. Workers Compensation	0.9%	0.9%	0.9%	0.9%
<b>Total Non-Government Payers</b>	<b>31.7%</b>	<b>31.7%</b>	<b>31.7%</b>	<b>31.7%</b>
<b>Total Payer Mix</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

Combined				
Total Facility Description	Current			
	FY2013	FY2014	FY2015	FY2016
1. Medicare	46.7%	46.7%	46.7%	46.7%
2. Medicaid	17.0%	17.0%	17.0%	17.0%
3. Champus / TriCare	0.2%	0.2%	0.2%	0.2%
<b>Total Government</b>	<b>63.8%</b>	<b>63.8%</b>	<b>63.8%</b>	<b>63.8%</b>
1. Commercial Insurers	34.8%	34.8%	34.8%	34.8%
2. Self Pay	0.9%	0.9%	0.9%	0.9%
3. Workers Compensation	0.4%	0.4%	0.4%	0.4%
<b>Total Non-Government Payers</b>	<b>36.2%</b>	<b>36.2%</b>	<b>36.2%</b>	<b>36.2%</b>
<b>Total Payer Mix</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

Western Connecticut Health Network  
Docket No.: 13-31859-CON

Neither the patient population nor the payor mix is projected to change as a result of this proposal.

**24. Discuss any effect this proposal may have on payer contract negotiations. How has any projected impact been reflected in the financial statements provided?**

Response:

We believe that this proposal will be revenue neutral to us and the payors. No impact is expected.

**25. To illustrate the impact of this proposal on charges for patients utilizing the New Milford campus, please provide a comparison of NMH and DH's current pricemaster charges for twenty procedures which represent large volume service lines. Be sure to list the item code, item description and item price as used in the hospitals' pricemaster filings and indicate whether there is any bundling involved in the service charges listed.**

Response:

NMH's and DH's pricemasters differ based on historic policy. However shifting to a single license will accelerate the pricing alignment which will provide consistency across WCHN. A charge will be the same regardless of location. This alignment, which has been communicated to our payors, will be revenue neutral.

Exhibit D contains a table comparing the current NMH and DH price master charges for twenty procedures which represent large volume service lines.

**26. Provide a copy of any and all agreements related to the consolidation into one license and provide documents evidencing current- and post-merger board composition.**

Response:

Attached as Exhibit E is a *DRAFT* Merger Agreement which would accomplish the merger of NMH into DH with the resulting one license and taxpayer identification number. The composition of the Board of Directors of DH after the merger will be the same as the current Board of DH and NMH and there are no proposed changes as a result of this merger.

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**Exhibit A**

New Milford Hospital Table 1 with Annualized 2013 Volume



Western Connecticut Health Network  
Docket No.: 13-31859-CON

<b>New Milford Hospital - Revised Volume Table with FYE 2013</b>				
	<b>Actual Volume</b>			
	<b>FY 2010</b>	<b>FY 2011</b>	<b>FY 2012</b>	<b>FY 2013</b>
<b><u>Inpatient</u></b>				
Adult Med/Surg	1,971	1,982	1,802	1,711
Maternity	270	267	245	58
Newborn	261	264	243	55
Peds	10	2	1	0
<b><u>Inpatient Discharges</u></b>	<b>2,512</b>	<b>2,515</b>	<b>2,291</b>	<b>1,824</b>
<b><u>CHIME (Inpt Discharges)</u></b>	<b>2,494</b>	<b>2,510</b>	<b>2,291</b>	<b>n/a</b>
<b><u>CT Scans</u></b>				
Inpatient Scans	1,267	889	766	710
Outpt Scans (Includes ED)	6,858	5,251	4,553	4,114
<b>Total CT Scans</b>	<b>8,125</b>	<b>6,140</b>	<b>5,319</b>	<b>4,824</b>
<b><u>MRI Scans</u></b>				
Inpatient Scans	124	144	114	117
Outpt Scans (Includes ED)	2,036	2,767	2,802	2,735
<b>Total MRI Scans</b>	<b>2,160</b>	<b>2,911</b>	<b>2,916</b>	<b>2,852</b>
<b><u>PET/CT Scans</u></b>				
Inpatient Scans	1	0	0	0
Outpt Scans (Includes ED)	202	165	122	7
<b>Total PET/CT Scans</b>	<b>203</b>	<b>165</b>	<b>122</b>	<b>7</b>
<b><u>Surgical Procedures</u></b>				
Inpatient Surgical Procedures	847	785	621	519
Outpatient Surgical Procedures	2,380	2,268	2,116	1,905
<b>Total Surgical Procedures</b>	<b>3,227</b>	<b>3,053</b>	<b>2,737</b>	<b>2,424</b>
<b><u>Endoscopy Procedures</u></b>				
Inpatient Endoscopy Procedures	103	74	89	83
Outpatient Endoscopy Procedures	2,226	2,064	2,110	1,963
<b>Total Endoscopy Procedures</b>	<b>2,329</b>	<b>2,138</b>	<b>2,199</b>	<b>2,046</b>
<b><u>Hospital Emergency Room Visits</u></b>				
Emergency Room Visits: Treated and	1,901	2,042	2,050	2,135
Emergency Room Visits: Treated and	16,972	16,738	16,366	15,715
<b>Total Emergency Room Visits</b>	<b>18,873</b>	<b>18,780</b>	<b>18,416</b>	<b>17,850</b>
<b><u>Hospital Clinic Visits</u></b>				
Psychiatric Clinic Visits	7,038	6,845	6,875	10,563
<b>Total Hospital Clinic Visits</b>	<b>7,038</b>	<b>6,845</b>	<b>6,875</b>	<b>10,563</b>
<b><u>Other Hospital Outpatient Visits</u></b>				
Rehabilitation (PT/OT/ST)	598	652	465	164
Cardiology	1,007	882	914	1,199
Chemotherapy	1,635	1,612	1,048	1,052
Other Outpatient Visits	82,600	77,740	45,169	29,420
<b>Total Other Hospital Outpatient Visits</b>	<b>85,840</b>	<b>80,886</b>	<b>47,596</b>	<b>31,835</b>

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**Exhibit B**

Danbury Hospital Table 1 with Annualized 2013 Volume

Western Connecticut Health Network  
Docket No.: 13-31859-CON

Danbury Hospital - Volume Table with FYE2013				
	Actual Volume			
	FY 2010	FY 2011	FY 2012	FY 2013
<b>Inpatient</b>				
Adult Med/Surg/NICU	15,166	15,452	14,476	13,516
Psych	710	746	707	686
Rehab	304	295	291	292
Maternity	2,251	2,110	2,083	2,058
Newborn	1,958	1,851	1,814	1,783
Peds	323	284	305	256
<b><u>Inpatient Discharges</u></b>	<b>20,712</b>	<b>20,738</b>	<b>19,676</b>	<b>18,591</b>
<b><u>CHIME (Inpatient Discharges)</u></b>	<b>20,668</b>	<b>20,725</b>	<b>19,606</b>	<b>n/a</b>
<b>CT Scans</b>				
Inpatient Scans	11,998	12,277	10,946	10,214
Outpt Scans (Including ED, exc NonHosp)	24,665	23,700	23,533	24,165
<b>Total CT Scans</b>	<b>36,663</b>	<b>35,977</b>	<b>34,479</b>	<b>34,379</b>
<b>MRI Scans</b>				
Inpatient Scans	1,413	1,309	1,188	1,193
Outpt Scans (Including ED, exc NonHosp)	7,060	7,120	7,130	7,109
<b>Total MRI Scans</b>	<b>8,473</b>	<b>8,429</b>	<b>8,318</b>	<b>8,302</b>
<b>PET Scans</b>				
PET Scans	167	188	6	260
PET/CT Scans	574	671	636	774
<b>Linear Accelerator Procedures</b>				
Inpatient Procedures	479	322	377	465
Outpatient Procedures	10,168	11,654	9,763	10,260
<b>Total Linear Accelerator Procedures</b>	<b>10,647</b>	<b>11,976</b>	<b>10,140</b>	<b>10,725</b>
<b>Cardiac Catheterization Procedures</b>				
Inpatient Procedures	871	856	864	814
Outpatient Procedures	800	856	864	876
<b>Total Cardiac Catheterization Procedures</b>	<b>1,671</b>	<b>1,712</b>	<b>1,728</b>	<b>1,690</b>
<b>Cardiac Angioplasty Procedures</b>				
Primary Procedures	100	107	132	98
Elective Procedures	305	318	299	304
<b>Total Cardiac Angioplasty Procedures</b>	<b>405</b>	<b>425</b>	<b>431</b>	<b>402</b>
<b>Electrophysiology Studies</b>				
Inpatient Studies	19	24	24	31
Outpatient Studies	100	115	95	128
<b>Total Electrophysiology Studies</b>	<b>119</b>	<b>139</b>	<b>119</b>	<b>159</b>
<b>Surgical Procedures</b>				
Inpatient Surgical Procedures	4,625	4,442	4,322	3,875
Outpatient Surgical Procedures	7,615	7,776	10,811	10,586
<b>Total Surgical Procedures</b>	<b>12,240</b>	<b>12,218</b>	<b>15,133</b>	<b>14,461</b>
<b>Endoscopy Procedures</b>				
Inpatient Endoscopy Procedures	834	909	795	797
Outpatient Endoscopy Procedures	9,891	9,777	10,519	10,753
<b>Total Endoscopy Procedures</b>	<b>10,725</b>	<b>10,686</b>	<b>11,314</b>	<b>11,550</b>
<b>Hospital Emergency Room Visits</b>				
ER Visits: Treated and Admitted	14,124	14,603	14,260	11,548
ER Visits: Treated and Discharged	56,136	54,992	56,362	58,017
<b>Total Emergency Room Visits</b>	<b>70,260</b>	<b>69,595</b>	<b>70,622</b>	<b>69,565</b>
<b>Hospital Clinic Visits</b>				
Dental Clinic Visits	12,450	12,421	12,816	12,722
Psychiatric Clinic Visits	21,803	20,411	22,067	20,574
Medical Clinic Visits	39,551	45,970	61,238	63,931
Specialty Clinic Visits	3,067	2,569	2,319	2,307
<b>Total Hospital Clinic Visits</b>	<b>76,871</b>	<b>81,371</b>	<b>98,440</b>	<b>99,534</b>
<b>Other Hospital Outpatient Visits</b>				
Rehabilitation (PT/OT/ST)	41,425	42,519	46,077	42,782
Cardiology	6,715	6,501	6,260	6,301
Chemotherapy	2,931	2,931	6,199	7,322
<b>Total Other Hospital Outpatient Visits</b>	<b>51,071</b>	<b>51,951</b>	<b>58,536</b>	<b>56,405</b>

Western Connecticut Health Network  
Docket No.: 13-31859-CON

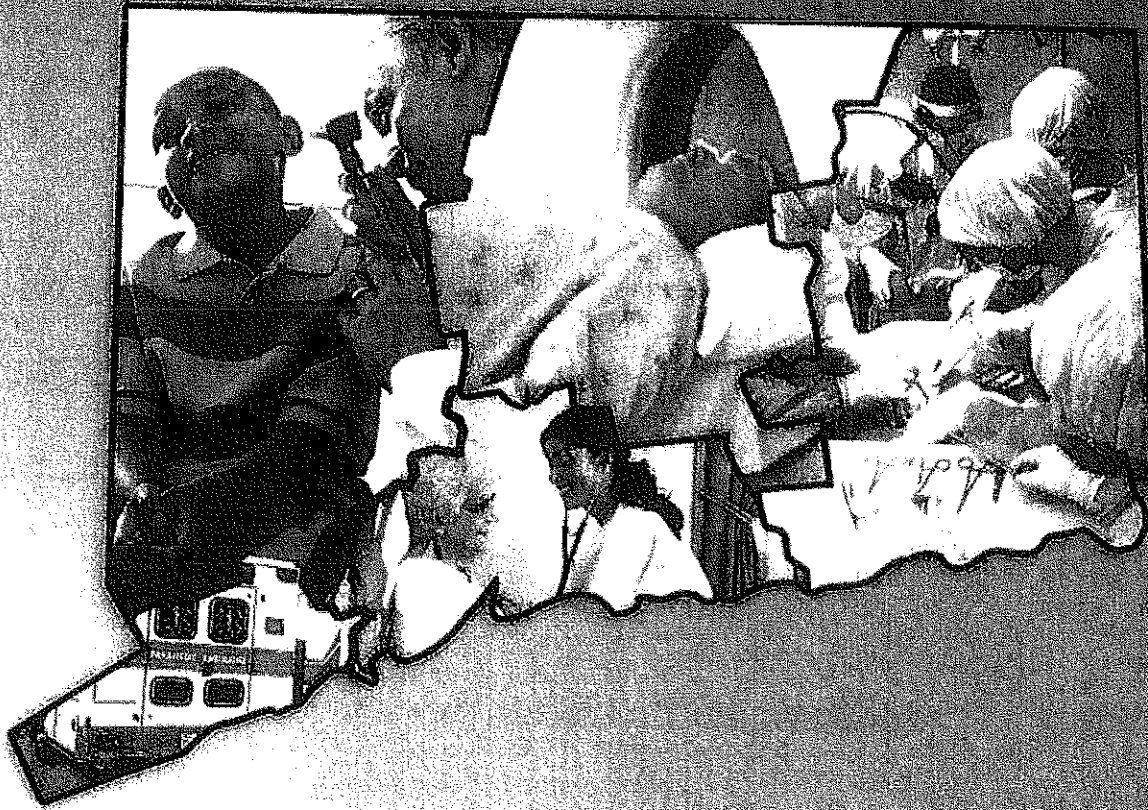
**Exhibit C**

Statewide Health Care Facilities and Services Plan Excerpt

Western Connecticut Health Network  
Docket No.: 13-31859-CON

# Statewide Health Care Facilities and Services Plan

October 2012



Connecticut Department Of Public Health  
Office Of Health Care Access

410 Capitol Avenue • Hartford, CT 06134

Western Connecticut Health Network  
Docket No.: 13-31859-CON

### 1.3 ADVISORY BODY

In October 2010, the Office of Health Care Access invited representatives from a cross section of the health care industry and State government to participate in an advisory body that would be charged with providing guidance on the development of the Plan. Advisory Body members are listed in Appendix B. The advisory body met monthly beginning in November 2010. In May 2011, advisory body subcommittees were formed to conduct more in-depth work in the areas of Acute Care/Ambulatory Surgery, Behavioral Health and Primary Care. Subcommittee members are listed in Appendix C.

Both advisory body and subcommittee members provided OHCA with guidance and expertise in the development of CON guidelines, standards, methodologies and analyses used in the Plan, including:

- Reviewing research conducted by OHCA on other states' facilities plans' standards, guidelines and methodologies and providing feedback and discussion regarding adaptation and applicability for Connecticut's Plan;
- Recommending authoritative professional organizations, published studies, industry-recognized standards/guidelines/methodologies, etc., to be considered by OHCA in the development of its plan;
- Providing insight on industry best practices and evidenced based research;
- Recommending data sources; and
- Offering feedback on OHCA's use and interpretation of available data.

### 1.4 GUIDING PRINCIPLES

The goal of OHCA's planning and regulation activities is to improve the health of Connecticut's residents; increase the accessibility, continuity and quality of health services; prevent unnecessary duplication of health resources; and provide financial stability and cost containment of health care services.

The guiding principles of the Plan are intended to:

- Promote and support the long term viability of the state's health care delivery system;
- Ensure that any regulated service will maintain overall access to quality health care;
- Promote equitable access to health care services (e.g., reducing financial barriers, increasing availability of physicians) and facilitate access to preventive and medically necessary health care;
- Encourage and support health education, promotion and prevention initiatives;
- Encourage collaboration among health care providers to develop health care delivery networks;
- Support the need for a sufficient health care workforce that facilitates access to the appropriate level of care in a timely manner (e.g., optimal number of primary and specialty care providers);
- Maintain and improve the quality of health care services offered to the state's residents;
- Promote planning that helps to contain the cost of delivering health care services to its residents;
- Encourage regional and local participation in discussions/collaboration on health care delivery, financing and provider supply;
- Promote public policy development through measuring and monitoring unmet need; and
- Promote planning or other mechanisms that will achieve appropriate allocation of health care resources in the state.

Western Connecticut Health Network  
Docket No.: 13-31859-CON

In November, 2010, the Department of Public Health, in accordance with Public Act 10-179, adopted interim Certificate of Need Policies and Procedures for Implementation of Public Act 10-179, §87, 89-93, which will be utilized by OHCA until official regulations are adopted by the General Assembly.

#### 1.8.4 CERTIFICATE OF NEED AND HEALTH CARE REFORM

The 2010 Patient Protection and Affordable Care Act (PPACA) includes two provisions that may affect Connecticut's CON program: an increase in the insured population that will demand more services, which, in turn, may call for increased provider capacity; and provider payment reforms, which may restore some of the market constraints on prior health care system expansion. While it is unclear what the exact effect of these provisions will be, certain communities or regions may have adequate capacity to absorb increased demand, whereas those with a higher proportion of currently uninsured and less capacity may increase health care providers' reliance upon the CON program for health planning.<sup>12</sup>

#### 1.8.5 MERGERS, ACQUISITIONS AND AFFILIATIONS

Even before health care reform has been fully implemented, the state's health care system has begun a transformation in response to and in anticipation of major changes in the way health care is financed and delivered. Many provisions of the PPACA favor integrated systems to create efficiencies and address quality. Hospital mergers and the acquisitions of imaging centers and physician practices are key issues surrounding Connecticut's CON process today.

Hospitals are pursuing affiliation arrangements and mergers in an effort to contend with growing financial pressures driven by such factors as providing uncompensated care, treating the uninsured in crowded emergency departments, caring for Medicaid patients whose cost of care often exceeds federal and State reimbursement rates, the threat of reduced reimbursement by government payers and tough negotiations with health insurers over contract terms related to the cost of medical services. Financially struggling hospitals see mergers with stronger hospitals as a way to survive in the face of thin profits, gain access to capital to make needed facilities improvements or acquire technological equipment and contend with debt and liability issues. Affiliations help smaller hospitals share the cost of new technology, provide the opportunity to access specialists at larger hospitals and also offer patients a wider range of treatment and services.<sup>13</sup>

A growing number of Connecticut hospitals have become members of larger corporate health care systems. This trend may be the result of a variety of factors including: a weak economy, increased competition in the health care market, anticipation of changes due to federal health care reform, an attempt to gain leverage in payer contract negotiations, to develop economies of scale when purchasing supplies and services, and to improve access to capital. Additional hospitals are currently in discussion with other health care systems or have officially submitted applications for regulatory approval that would alter the current structure of Connecticut's existing hospitals. It should be noted that while every hospital is analyzing the advantages and disadvantages of pursuing affiliations and possible mergers, some hospitals are deciding that affiliating or merging is not the best route for their institutions or their communities. Table 1.1 represents general hospitals that are part of a larger health care system at the time this document was published.



<sup>12</sup>Yee, T., Stark, L.B., Bond, A. M. & Carrier, E. (2011). Health Care Certificate of Need Laws: Policy or Politics? National Institute for Health Care Reform. (Research Brief Number 4). 7. Retrieved from [http://www.nihcr.org/CON\\_Laws.html](http://www.nihcr.org/CON_Laws.html)

<sup>13</sup>Shurdevant, M. (2012, February 3). Hartford Hospital, Backus in Norwich Consider Joining Forces. *The Hartford Courant*. Retrieved from [http://articles.courant.com/2012-02-03/business/hc-hartford-hospital-backus-20120203\\_1\\_hartford-healthcare-hartford-hospital-windham-hospital](http://articles.courant.com/2012-02-03/business/hc-hartford-hospital-backus-20120203_1_hartford-healthcare-hartford-hospital-windham-hospital)

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**Exhibit D**

Comparison Price Master  
New Milford Hospital and Danbury Hospital



Western Connecticut Health Network  
Docket No.: 13-31859-CON

New Milford Hospital				Danbury Hospital			
CDM	Description	Charge	Comments	CDM	Description	Charge	Comments
3200060	Polysomnography	5,940.70		7450006	Polysomnography 4 + Para	4,710.00	
1300029	Ambulatory Surgery	20.60	Man min charge then multiplied by person in OR (avg 3 to 4)	4700205	Surgery Minutes Normal OP	84.00	Per Man Min (already adjusted for persons in OR)
2800019	Recovery Room	11.85	Charge per Minute	4800012	Recovery Room per Hour	593.00	Charge per Hour
3400163	ER Level 3 Tech	451.00		6101003	ED Visit Lvl 3 Tech	464.00	
3600271	Chemo IV Infusion Initial	1,087.05		2610011	Chemo IV Infusion, Initial Hr	732.00	
3610125	Complex Trmt 6-10	1,046.70		3977413	Daily Treat Com 6-10	1,162.00	
3610126	Complex Trement 11-19	1,141.90		3977414	Daily Treat Com 11-19	1,316.00	
3610159	IMRT Delivery per session	3,079.95		3977418	IMRT Treatment	2,387.00	
3610198	CT Guidance	479.50		3976370	CT Guided Plcmnt RDT Flds	413.00	
2110002	Colonoscopy	1,566.50		4000105	Lower GI Minor	2,199.00	Bundle incl supplies
550145	CBC W/AUTO DIFF & PLT COU	48.80		5555009	CBC - 5 PART DIFF	49.00	
3100013	EKG	393.75		7690001	EKG 12 LEAD TRACE	190.00	
3100080	ECHO W/ DOP & CLR FLW MAP	2,482.10		2515015	ECHO Complt w/spectl&color flw	1,873.00	
810200	Chest - Xray	401.10		2530012	Chest 2 View	308.00	
860900	Mammo Bilateral	498.85		2517001	Mammo Screening Digital	458.00	
860957	Breast Ultrasound	657.30		2550023	US Breast Bilateral	551.00	
900035	CT Scan w/o contrasts	1,540.40		2540027	CT Head or Brain w/o cont	1,350.00	
900901	CT Scan Abd & Pel w/ contr	4,823.80		2540052	CT Abd/pel w/ contrast	3,364.00	
891003	MRI - Head w & w/o contr	4,261.85		2560006	MRI Brain wow contrast	3,487.00	
891026	MRI-Lumbar spine w/o contr	2,463.05		2560052	MRI Spine Lumbar wo contrast	3,405.00	

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**Exhibit E**

*DRAFT*

Agreement and Plan of Merger

Western Connecticut Health Network  
Docket No.: 13-31859-CON

## AGREEMENT AND PLAN OF MERGER

This **AGREEMENT AND PLAN OF MERGER** (this "Agreement"), dated as of \_\_\_\_\_, 201\_, is by and between THE DANBURY HOSPITAL, a Connecticut nonstock corporation ("DH") and NEW MILFORD HOSPITAL, INC., a Connecticut nonstock corporation ("NMH").

### WITNESSETH:

**WHEREAS**, the board of directors of DH and NMH each deem it desirable and in the best interest of each of DH and NMH, respectively, to merge on the terms and subject to the conditions herein provided;

**NOW, THEREFORE**, in consideration of the premises and the mutual covenants and agreements herein contained, the parties hereto, intending to be legally bound hereby, agree as follows:

1. **The Merger.** Upon the terms and subject to the conditions of this Agreement, at the Effective Time (as defined in Section 2 hereof), NMH shall merge with and into DH (the "Merger") under the laws of the State of Connecticut. The separate corporate existence of NMH shall cease and DH shall survive the Merger and continue to exist and operate as a corporation incorporated under the laws of the State of Connecticut under the name "[\_\_\_\_\_]"<sup>3</sup> (DH, as the surviving corporation in the Merger, sometimes being referred to herein as the "Surviving Entity"). After the Merger, Western Connecticut Health Network, Inc. shall remain the sole member of the Surviving Entity.

2. **Effective Time.** The Merger shall become effective as of 12:01 a.m. on \_\_\_\_\_, 201\_; provided that if the Certificate of Merger (as defined below) has not then been filed with the Secretary of State of the State of Connecticut, the effective time of the Merger shall be the time and the date of such filing. The time that the Merger shall become effective is hereinafter referred to as the "Effective Time."

---

<sup>3</sup> The Name of the Surviving Entity shall be determined prior to execution of the Agreement and Plan of Merger.

Western Connecticut Health Network  
Docket No.: 13-31859-CON

3. **Certificate of Incorporation; Bylaws.** The Certificate of Incorporation of the Surviving Entity shall be the Certificate of Incorporation of DH, as amended and restated, as provided for in the certificate of merger, in the form attached as Exhibit A (the "Certificate of Merger"), until altered, amended or repealed in accordance with its terms and applicable law. The Bylaws of the Surviving Entity shall be the Bylaws of DH, as amended and restated in the form attached as Exhibit B, until further altered, amended or repealed in accordance with its terms and applicable law.

4. **Name; Offices.** The name of the Surviving Entity shall be "[\_\_\_\_\_]"<sup>4</sup>. The main office of the Surviving Entity shall be the main office of the DH immediately prior to the Effective Time.

5. **Directors and Officers.** Upon consummation of the Merger, the directors and corporate officers of the Surviving Entity shall be the persons set forth on Exhibit C, each holding the positions set forth opposite their names. Directors and corporate officers of the Surviving Entity shall serve for such terms as are specified in the Certificate of Incorporation and Bylaws of the Surviving Entity.

6. **Representations and Warranties; Due Diligence.**

(a) Each of the parties represents and warrants that: (i) this Agreement has been duly authorized, executed and delivered by such party and constitutes a legal, valid and binding obligation of such party, enforceable against it in accordance with the terms hereof; (ii) neither the execution and delivery, nor the performance of, this Agreement by any of the parties does or will constitute a violation of, or result in a default under, its certificates of incorporation or bylaws or any statute, law, regulation, rule, court order, decree or award applicable to it, or any contract, agreement, indenture, lease, mortgage or other instrument to which it is a party or to which any of its assets is subject; and (iii) no consent, authorization, permit or approval (whether from a governmental authority or a private entity) not already obtained or expressly contemplated by this Agreement is required on such party's part to enter into this Agreement or to carry out the transactions contemplated hereby, except for those consents, authorizations or permits with respect to which the failure to obtain would not have a material adverse effect on the business of the Surviving Entity .

---

<sup>4</sup> The Name of the Surviving Entity shall be determined prior to execution of the Agreement and Plan of Merger.

Western Connecticut Health Network  
Docket No.: 13-31859-CON

(b) Each of the parties has had the opportunity to review such agreements, documents and information of the other party as they have requested in the conduct of their mutual due diligence investigations, and each of the parties represents and warrants that there is not presently any material breach or default, nor any basis for claiming such breach or default, by it or to its knowledge any other party under the aforementioned agreements to which it is a party.

(c) Each of the parties has investigated the grants, gifts and bequests controlled by the parties to develop and implement policies and procedures to ensure that the terms of such grants, gifts and bequests are honored by the Surviving Corporation, and each of the parties represents and warrants that there is not presently any material breach or default, nor any basis for claiming such breach or default, by it or to its knowledge any other party under the aforementioned grants to which it is a party.

(d) Each of the parties represents and warrants that, to the best of its knowledge, all facts, statements and information, including but not limited to the financial information, disclosed by it during the due diligence process are true and accurate and contain no material inaccuracies or omissions.

7. **Effects of the Merger.** Upon consummation of the Merger, the Merger shall have the effect provided for in Section 33-1158 of the Connecticut Revised Nonstock Corporation Act.

8. **Additional Actions.** If, at any time after the Effective Time, the Surviving Entity shall consider that any further assignments or assurances in law or any other acts are necessary or desirable to (i) vest, perfect or confirm, of record or otherwise, in the Surviving Entity its rights, title or interest in, to or under any of the rights, properties or assets of NMH acquired or to be acquired by the Surviving Entity as a result of, or in connection with, the Merger, or (ii) otherwise carry out the purposes of this Agreement, NMH and its proper officers and directors shall be deemed to have granted to the Surviving Entity an irrevocable power of attorney to execute and deliver all such proper deeds, assignments and assurances in law and to do all acts necessary or proper to vest, perfect or confirm title to and possession of such rights, properties or assets in the Surviving Entity and otherwise to carry out the purposes of this Agreement; and the proper officers and directors of the Surviving Entity are fully authorized in the name of NMH or otherwise to take any and all such action.

Western Connecticut Health Network  
Docket No.: 13-31859-CON

9. **Counterparts.** This Agreement may be executed in one or more counterparts, each of which shall be deemed to be an original but all of which together shall constitute one agreement.

10. **Governing Law.** This Agreement shall be governed in all respects, including, but not limited to, validity, interpretation, effect and performance, by the laws of the State of Connecticut.

11. **Amendment.** This Agreement may be amended, modified or supplemented only by written agreement of DH and NMH at any time prior to the Effective Time.

12. **Waiver.** Subject to applicable law, any of the terms or conditions of this Agreement may be waived at any time by whichever of the parties hereto is entitled to the benefit thereof by action taken by the Board of Directors of such party.

13. **Successors and Assigns.** This Agreement may not be assigned by any party hereto without the prior written consent of the other party. Subject to the foregoing, this Agreement shall be binding upon and shall inure to the benefit of the parties hereto and their respective successors and permitted assigns.

14. **Termination.**

(a) This Agreement may be terminated at any time prior to the Effective Time by mutual consent of DH and NMH in a written instrument, if and to the extent authorized by the respective Boards of Directors of the DH and NMH.

(b) This Agreement may be terminated at any time prior to the Effective Time by DH, if a Material Adverse Event (as defined below) has occurred with respect to NMH. This Agreement may be terminated at any time prior to the Effective Time by NMH if a Material Adverse Event has occurred with respect to DH. "Material Adverse Event" shall herein mean any event, circumstance or change that has or might have such effect on the business, operations, prospects, financial condition or capital of a party, which would materially impair the ability of such party to perform its obligations hereunder or prevent the consummation of any of the transactions contemplated hereby.

Western Connecticut Health Network  
Docket No.: 13-31859-CON

In the event of the termination of this Agreement, this Agreement shall forthwith become null and void and of no further force or effect and there shall be no liability or obligation under this Agreement on the part of any of the parties hereto or any of their respective directors, officers or affiliates.

IN WITNESS WHEREOF, each of the parties hereto has caused this Agreement and Plan of Merger to be executed on its behalf by its duly authorized officers, all as of the date first above written.

THE DANBURY HOSPITAL

NEW MILFORD HOSPITAL, INC.

By: \_\_\_\_\_  
Name:  
Its:

By: \_\_\_\_\_  
Name:  
Its:

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**EXHIBIT A**

**CERTIFICATE OF MERGER**

**OF**

**NEW MILFORD HOSPITAL, INC.**  
(a Connecticut nonstock corporation)

**WITH AND INTO**

**THE DANBURY HOSPITAL**  
(a Connecticut nonstock corporation)

**(Under Connecticut General Statutes Section 33-1157  
of the Connecticut Revised Nonstock Corporation Act)**

Each of the parties to the merger hereby certifies that:

1. The names of the parties to the merger are as follows:
  - (a) The Danbury Hospital, a Connecticut nonstock corporation ("DH"); and
  - (b) New Milford Hospital, Inc. ("NMH"), a Connecticut nonstock corporation.
2. The name of the corporation that will survive the merger is The Danbury Hospital (the "Surviving Corporation").
3. The date on which the merger is to be effective is as of 12:01 a.m. on \_\_\_\_\_, 201\_.
4. The Certificate of Incorporation of the Surviving Corporation is being amended as provided in Exhibit A attached hereto [to, among other things, change the name of the Surviving Corporation to "\_\_\_\_\_"].<sup>5</sup>
5. The Board of Directors of DH approved the plan of merger at a meeting held on \_\_\_\_\_, 201\_, in the manner required by Sections 33-1000 to 33-1290, inclusive, of the Connecticut Revised Nonstock Corporation Act (the "Act") and the certificate of incorporation of DH, and the Board of Directors of NMH approved the plan of merger at a meeting held on \_\_\_\_\_, 201\_, in the manner required by Sections 33-1000 to 33-1290, inclusive, of the Act, and the certificate of incorporation of NMH.

<sup>5</sup> The Name of the Surviving Entity shall be determined prior to execution of the Agreement and Plan of Merger.



Western Connecticut Health Network  
Docket No.: 13-31859-CON

- 6. The plan of merger was duly approved by Western Connecticut Health Network, Inc., as the sole member of DH and NMH, at a meeting held on \_\_\_\_\_, 201\_, in the manner required by Sections 33-100 to 33-1290, inclusive, of the Act.

IN WITNESS WHEREOF, the parties hereto have caused this Certificate of Merger to be executed by their respective duly authorized officers as of this \_\_\_ day of \_\_\_\_\_, 201\_.

THE DANBURY HOSPITAL

By: \_\_\_\_\_  
Name:  
Title:

NEW MILFORD HOSPITAL, INC.

By: \_\_\_\_\_  
Name:  
Title:

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**EXHIBIT A**

AMENDED AND RESTATED CERTIFICATE OF INCORPORATION

[The Certificate of Incorporation of the Surviving Entity shall be that of DH existing immediately prior to the Merger]

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**EXHIBIT B**

AMENDED AND RESTATED BYLAWS

[The Bylaws of the Surviving Entity shall be that of DH existing immediately prior to the Merger]

Western Connecticut Health Network  
Docket No.: 13-31859-CON

**EXHIBIT C**

**DIRECTORS AND CORPORATE OFFICERS**

[The directors and corporate officers of the Surviving Entity shall be that of DH existing immediately prior to the Merger]



**STATE OF CONNECTICUT**  
DEPARTMENT OF PUBLIC HEALTH  
*Office of Health Care Access*

December 20, 2013

VIA FACISIMILE ONLY

Sally Herlihy  
Vice President, Planning  
Western Connecticut Health Network, Inc.  
24 Hospital Avenue  
Danbury, CT 06810

RE: Certificate of Need Application, Docket Number 13-31859-CON  
Western Connecticut Health Network, Danbury Hospital and New Milford Hospital  
Certificate of Need Application Deemed Complete

Dear Ms. Herlihy,

This letter is to inform you that, pursuant to Section 19a-639a (d) of the Connecticut General Statutes, the Office of Health Care Access has deemed the above-referenced application complete as of December 20, 2013.

If you have any questions regarding this matter, please feel free to contact me at (860) 418-7012.

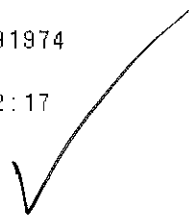
Sincerely,

Steven W. Lazarus  
Associate Health Care Analyst

\*\*\*\*\*  
\*\*\* TX REPORT \*\*\*  
\*\*\*\*\*

TRANSMISSION OK

TX/RX NO 3900  
RECIPIENT ADDRESS 912087391974  
DESTINATION ID  
ST. TIME 12/20 12:17  
TIME USE 00'39  
PAGES SENT 2  
RESULT OK



STATE OF CONNECTICUT  
OFFICE OF HEALTH CARE ACCESS

FAX SHEET

TO: SALLY HERLIHY



FAX: 203.739.1974

AGENCY: NEW MILFORD HOSPITAL

FROM: OHCA

DATE: 09/20/13 Time: \_\_\_\_\_

NUMBER OF PAGES: 2

*(including transmittal sheet)*

Comments:

Docket Number 13-31859

PLEASE PHONE  
TRANSMISSION PROBLEMS

IF THERE ARE ANY

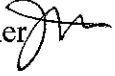
STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH

Jewel Mullen, M.D., M.P.H., M.P.A.  
Commissioner



Dannel P. Malloy  
Governor  
Nancy Wyman  
Lt. Governor

TO: Kevin Hansted, Hearing Officer

FROM: Jewel Mullen, M.D., M.P.H., M.P.A., Commissioner 

DATE: January 14, 2014

RE: Certificate of Need Application; Docket Number: 13-31859-CON  
Western Connecticut Health Network, Danbury Hospital and New Milford Hospital  
Proposing the termination of New Milford Hospital's acute care general hospital  
license with the Connecticut Department of Public Health and to operate it under  
Danbury Hospital's current acute care general hospital license.

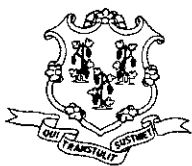
---

I hereby designate you to sit as a hearing officer in the above-captioned matter to rule  
on all motions and recommend findings of fact and conclusions of law upon completion  
of the hearing.



Phone: (860) 509-8000 • Fax: (860) 509-7184 • VP: (860) 899-1611  
410 Capitol Avenue, P.O. Box 340308  
Hartford, Connecticut 06134-0308  
[www.ct.gov/dph](http://www.ct.gov/dph)

*Affirmative Action/Equal Opportunity Employer*



STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH  
*Office of Health Care Access*

January 16, 2014

Sally Herlihy  
Vice President, Planning  
Western Connecticut Health Network, Inc.  
24 Hospital Avenue  
Danbury, CT 06810

RE: Certificate of Need Application, Docket Number 13-31859-CON  
Western Connecticut Health Network, The Danbury Hospital and New Milford  
Hospital  
The Termination of New Milford Hospital's General Acute Care Hospital License  
with the Connecticut Department of Public Health and to operate it Under The  
Danbury Hospital's Current General Acute Care Hospital License

Dear Ms. Herlihy:

With the receipt of the completed Certificate of Need ("CON") application information submitted by Western Connecticut Health Network, The Danbury Hospital and New Milford Hospital ("Applicants") on December 20, 2013, the Office of Health Care Access ("OHCA") has initiated its review of the CON application identified above.

Pursuant to General Statutes § 19a-639a (f), OHCA may hold a hearing with respect to any Certificate of Need application.

This hearing notice is being issued pursuant to General Statutes § 19a-639a (f)

Applicant(s): Western Connecticut Health Network  
The Danbury Hospital  
New Milford Hospital

Docket Number: 13-31859-CON

Proposal: The Termination of New Milford Hospital's General Acute Care Hospital License with the Connecticut Department of Public Health and to operate it under The Danbury Hospital's Current General Acute Care Hospital License with no associated capital expenditure.



Notice is hereby given of a public hearing to be held in this matter to commence on:

Date: February 5, 2014

Time: 4:00 p.m.

Place: New Milford High School  
388 Danbury Road, 2<sup>nd</sup> Floor Lecture Hall  
New Milford, CT 06776

The Applicant is designated as a party in this proceeding. Enclosed for your information is a copy of each hearing notice for the public hearing that will be published in *The News Times* pursuant to General Statutes § 19a-639a (f).

Sincerely,



Kimberly R. Martone  
Director of Operations

Enclosure

cc: Henry Salton, Esq., Office of the Attorney General  
Marianne Horn, Department of Public Health  
Kevin Hansted, Department of Public Health  
Steven Lazarus, Department of Public Health  
Wendy Furniss, Department of Public Health  
Marielle Daniels, Connecticut Hospital Association

KRM: SWL:lmg



**STATE OF CONNECTICUT**  
DEPARTMENT OF PUBLIC HEALTH  
*Office of Health Care Access*

January 16, 2014

Requisition # 44288

The News Times  
333 Main Street  
Danbury, CT 06810

Gentlemen/Ladies:

Please make an insertion of the attached copy, in a single column space, set solid under legal notices, in the issue of your newspaper by no later than **Friday, January 17, 2014**. Please provide the following **within 30 days** of publication:

- Proof of publication (copy of legal ad. acceptable) showing published date along with the invoice.

If there are any questions regarding this legal notice, please contact Kaila Riggott at (860) 418-7001.

**KINDLY RENDER BILL IN DUPLICATE ATTACHED TO THE TEAR SHEET.**

Sincerely,

A handwritten signature in cursive script, appearing to read "Kimberly R. Martone".

---

Kimberly R. Martone  
Director of Operations

Attachment

cc: Danielle Pare, DPH  
Marielle Daniels, Connecticut Hospital Association

KRM:SWL:lmg

**PLEASE INSERT THE FOLLOWING:**

Office of Health Care Access Public Hearing

Statute Reference: 19a-638  
Applicant(s): Western Connecticut Health Network  
The Danbury Hospital  
New Milford Hospital  
Town: Waterbury  
Docket Number: 13-31859-CON  
Proposal: The Termination of New Milford Hospital's General Acute Care Hospital License with the Connecticut Department of Public Health and to operate it under The Danbury Hospital's Current General Acute Care Hospital License  
Date: February 5, 2014  
Time: 4:00 p.m.  
Place: New Milford High School  
388 Danbury Road, 2<sup>nd</sup> Floor Lecture Hall  
New Milford, CT 06776

Any person who wishes to request status in the above listed public hearing may file a written petition no later than February 1, 2014 (5 calendar days before the date of the hearing) pursuant to the Regulations of Connecticut State Agencies §§ 19a-9-26 and 19a-9-27. If the request for status is granted, such person shall be designated as a Party, an Intervenor or an Informal Participant in the above proceeding. Please check OHCA's website at [www.ct.gov/ohca](http://www.ct.gov/ohca) for more information or call OHCA directly at (860) 418-7001. If you require aid or accommodation to participate fully and fairly in this hearing, please phone (860) 418-7001.

\*\*\*\*\*  
\*\*\* TX REPORT \*\*\*  
\*\*\*\*\*

TRANSMISSION OK

TX/RX NO 3932  
RECIPIENT ADDRESS 912087391974  
DESTINATION ID  
ST. TIME 01/17 12:37  
TIME USE 01'20  
PAGES SENT 5  
RESULT OK



STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH  
OFFICE OF HEALTH CARE ACCESS

FAX SHEET

TO: SALLY HERLBY  
FAX: (203) 739-1974  
AGENCY: WESTERN CONNECTICUT HEALTH NETWORK, INC.  
FROM: OHCA  
DATE: 1/17/14  
NUMBER OF PAGES: 5  
*(including transmittal sheet)*

Comments: DN; 13-31859 CON Public Hearing Notice

PLEASE PHONE IF THERE ARE ANY TRANSMISSION PROBLEMS.

## Greer, Leslie

---

**From:** ADS <ADS@graystoneadv.com>  
**Sent:** Thursday, January 16, 2014 12:28 PM  
**To:** Greer, Leslie  
**Subject:** Re: Hearing Notice DN: 13-31859-CON

Good day!

Thanks so much for your ad submission.  
We will be in touch shortly and look forward to serving you.

*Consider adding **color** to your Chronicle of Higher Education print ads or upgrading to a Featured Job Banner online.*

PLEASE NOTE: New Department of Labor guidelines allow web based advertising when hiring foreign nationals. To provide required documentation Graystone will retrieve & archive verification for the 1st and 30th days of posting for \$115.00/web site. If required, notify Graystone when ad placement is approved.

If you have any questions or concerns, please don't hesitate to contact us at the number below.

We sincerely appreciate your business.

Thank you,  
Graystone Group Advertising

2710 North Avenue  
Bridgeport, CT 06604  
Phone: 800-544-0005  
Fax: 203-549-0061

**E-mail new ad requests to:** [ads@graystoneadv.com](mailto:ads@graystoneadv.com)  
<http://www.graystoneadv.com/>


---

**From:** <Greer>, Leslie <[Leslie.Greer@ct.gov](mailto:Leslie.Greer@ct.gov)>  
**Date:** Thursday, January 16, 2014 12:14 PM  
**To:** ads <[ads@graystoneadv.com](mailto:ads@graystoneadv.com)>  
**Subject:** Hearing Notice DN: 13-31859-CON

Please run the attached hearing notice in The News Times by 1/17/14. For billing purposes, refer to requisition 44288. In addition, please forward me a copy of the "proof of publication" for my records when available.

Thank you,

*Leslie M. Greer* ✉  
CT Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue, MS#13HCA  
Hartford, CT 06134  
Phone: (860) 418-7013  
Fax: (860) 418-7053  
Website: [www.ct.gov/ohca](http://www.ct.gov/ohca)

 Please consider the environment before printing this message

## Greer, Leslie

---

**From:** Laurie <Laurie@graystoneadv.com>  
**Sent:** Thursday, January 16, 2014 4:42 PM  
**To:** Greer, Leslie  
**Subject:** FW: Hearing Notice DN: 13-31859-CON  
**Attachments:** 13-31859p News Times.doc

Your legal notice is all set to run as follows:

Danbury News, 1/17 issue - \$431.20

Thanks,  
Laurie Miller

Graystone Group Advertising  
2710 North Ave., Ste 200, Bridgeport, CT 06604  
Ph: 203-549-0060, ext 319, Fax: 203-549-0061, Toll free: 800-544-0005  
email: [laurie@graystoneadv.com](mailto:laurie@graystoneadv.com)  
[www.graystoneadv.com](http://www.graystoneadv.com)


---

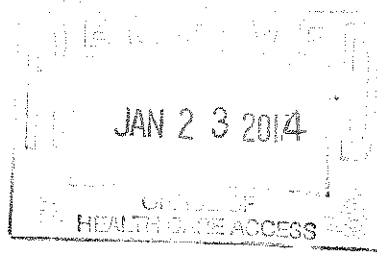
**From:** <Greer>, Leslie <[Leslie.Greer@ct.gov](mailto:Leslie.Greer@ct.gov)>  
**Date:** Thursday, January 16, 2014 12:14 PM  
**To:** ads <[ads@graystoneadv.com](mailto:ads@graystoneadv.com)>  
**Subject:** Hearing Notice DN: 13-31859-CON

Please run the attached hearing notice in The News Times by 1/17/14. For billing purposes, refer to requisition 44288. In addition, please forward me a copy of the "proof of publication" for my records when available.

Thank you,

*Leslie M. Greer* ✉  
CT Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue, MS#13HCA  
Hartford, CT 06134  
Phone: (860) 418-7013  
Fax: (860) 418-7053  
Website: [www.ct.gov/ohca](http://www.ct.gov/ohca)

 Please consider the environment before printing this message



**STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH  
OFFICE OF HEALTH CARE ACCESS**

**IN RE: PROPOSAL BY WESTERN : DOCKET NO.: 13-31859-CON**  
**CONNECTICUT HEALTH NETWORK :**  
**TO ESTABLISH A SINGLE LICENSE :**  
**FOR DANBURY HOSPITAL AND NEW :**  
**MILFORD HOSPITAL : JANUARY 23, 2014**

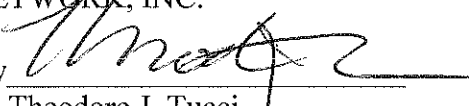
**APPEARANCE**

Please enter the appearance of the undersigned on behalf of Western Connecticut Health Network, Inc.


Respectfully submitted,

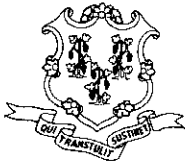
WESTERN CONNECTICUT HEALTH  
NETWORK, INC.

By

  
Theodore J. Tucci  
Email: [ttucci@rc.com](mailto:ttucci@rc.com)  
Robinson & Cole LLP  
280 Trumbull Street  
Hartford, CT 06103-3597  
Tel. No.: (860) 275-8200  
Fax No.: (860) 275-8299

By

  
Brian D. Nichols  
Email: [bnichols@rc.com](mailto:bnichols@rc.com)  
Robinson & Cole LLP  
280 Trumbull Street  
Hartford, CT 06103-3597  
Tel. No.: (860) 275-8200  
Fax No.: (860) 275-8299



STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH  
*Office of Health Care Access*

January 24, 2014

VIA FAX ONLY

Sally Herlihy  
Vice President, Planning  
Western Connecticut Health Network, Inc.  
24 Hospital Avenue  
Danbury, CT 06810

RE: Certificate of Need Application; Docket Number: 13-31859-CON  
Western Connecticut Health Network, The Danbury Hospital and New Milford Hospital  
The Termination of New Milford Hospital's General Acute Care Hospital License with the  
Connecticut of Department of Public Health and Operation of it Under The Danbury Hospital's  
Current General Acute Care Hospital License

Dear Ms. Herlihy:

The Office of Health Care Access ("OHCA") will hold a public hearing on Wednesday, February 5, 2014, at 4:00 p.m. at New Milford High School, 388 Danbury Road, 2<sup>nd</sup> Floor Lecture Hall, New Milford, regarding the Certificate of Need ("CON") application identified above. Pursuant to the Regulations of Connecticut State Agencies § 19a-9-29 (e), any party or other participant is required to prefile in written form all substantive, technical, or expert testimony that it proposes to offer at the hearing. The Applicants' prefilled testimony must be submitted to OHCA on or before the close of business **on Friday, January 31, 2014.**

All persons providing prefilled testimony must be present at the public hearing to adopt their written testimony under oath and must be available for cross-examination for the entire duration of the hearing. If you are unable to meet the specified time for filing the prefilled testimony you must request a time extension in writing, detailing the reasons for not being able to meet the specified deadline.

Additionally, please find OHCA's attachment outlining the suggested discussion points to prepare for the hearing.

Please contact Steven W. Lazarus at (860) 418-7012, if you have any questions concerning this request.

Sincerely,

  
Kevin T. Hansted  
Hearing Officer



## **ISSUES**

**for Public Hearing:**

**Certificate of Need Application, Docket Number: 13-31859-CON**

**Western Connecticut Health Network, The Danbury Hospital and New  
Milford Hospital**

**The Termination of New Milford Hospital's General Acute Care  
Hospital License with the Connecticut of Department of Public Health  
and Operation of it Under The Danbury Hospital's Current General  
Acute Care Hospital License**

**Please be fully prepared to discuss the following:**

1. The need for The Danbury Hospital to increase its total licensed beds from 371 to 466.
2. Historical and projected licensed bed occupancy rates at both The Danbury Hospital and New Milford Hospital.
3. Provide a discussion on the efforts/plan of evaluating/determining services by location for New Milford Hospital and The Danbury Hospital.

\*\*\*\*\*  
\*\*\* TX REPORT \*\*\*  
\*\*\*\*\*

TRANSMISSION OK

TX/RX NO 3952  
RECIPIENT ADDRESS 912037391974  
DESTINATION ID  
ST. TIME 01/24 14:23  
TIME USE 00'55  
PAGES SENT 3  
RESULT OK



STATE OF CONNECTICUT  
OFFICE OF HEALTH CARE ACCESS

FAX SHEET

TO: SALLY HERLIHY

FAX: 203.739.1974

AGENCY: NEW MILFORD HOSPITAL

FROM: OHCA

DATE: 1/24/14 Time: \_\_\_\_\_

NUMBER OF PAGES: 3  
*(including transmittal sheet)*



Comments:  
Docket Number 13-31859, Request for Profile Testimony and Issues  
Paper enclosed.

PLEASE PHONE  
TRANSMISSION PROBLEMS

IF THERE ARE ANY

# THE NEWS-TIMES

# Classified



203-330-6556

classified@newstimes.com

Hours: 8:30 a.m. – 5:30 p.m., M-F

Major Credit Cards Accepted

### PUBLIC NOTICES

#### LEGAL NOTICE

Pursuant to Chap. 14, Secs. 1-228 & 1-229 of the CT General Statutes, as amended, the public hearings regarding the following petitions were adjourned and continued by order of the Zoning Commission of the City of Danbury to the 25th day of February 2014, to be held in the City Council Chambers at City Hall, Danbury, CT at 7:30 PM:

Petition of Caraluzzi's Danbury Market, LLC for a Special Permit for the Sale of Grocery Beer at 102 Mill Plain Rd. (#C14014).

Petition of Caraluzzi's Wine & Spirits, LLC for a Special Permit for a Package Store License at 102 Mill Plain Rd. (#C14014).

Robert C. Melillo, Chairman

### LEGAL NOTICE

Notice is hereby given that the Zoning Commission of the City of Danbury will hold public hearings on January 28, 2014 commencing at 7:30 PM in the City Council Chambers, 155 Deer Hill Ave. to consider the following matters:

Petition of the City of Danbury by Dennis J. Elper, Planning Director to Amend Sections 2.B. & 10.J. of the Zoning Regulations. (Temporary Moratorium on Applications for Medical Marijuana Dispensaries & Facilities)

Petition of Dora Minchala d/b/a La Kubanita Restaurant, 35 White St. (#113059) For Restaurant Beer & Wine.

Petition of Plumtrees Green Wine & Liquors LLC d/b/a Warehouse Wine & Liquors, 61 (a.k.a. 63) Newtown Rd./Plumtrees Plaza (#L12018) for a Special Permit for a Package Store Permit.

Parties in interest and citizens shall have an opportunity to be heard at this time.

Robert C. Melillo, Chairman

### LEGAL NOTICE FORECLOSURE AUCTION SALE

Docket No.: DBD-CV-12-6010807-S -- Case Name: Wells Fargo Bank, N.A. v. Mark Azzarito, et al  
 Property Address: 246 Berkshire Road, Newtown, CT 06482  
 Property Type: Residential  
 Date of Sale: Saturday, January 18, 2014  
 Committee Name: Richard A. Smith, Esq., Committee Phone Number: 203-746-6656  
 See Foreclosure sales at [www.jud.ct.gov](http://www.jud.ct.gov) for more detailed information.

### REQUESTS FOR PROPOSALS FOOD SERVICES

The Easton, Redding and Region 9 Boards of Education are hereby soliciting bids for a food service management company for the Easton, Redding & Region 9 schools. The RFP can be picked up at the board of education offices located at 654 Morehouse Rd, Easton, CT, or viewed online at [www.er9.org](http://www.er9.org). Bids are due back by 2 p.m. on March 3, 2014.

A voluntary pre-bid conference/walkthrough starting at Joel Barlow High School is scheduled for Feb. 5, 2014 at 2:30 p.m.

### FORECLOSURE NOTICE

#### LEGAL NOTICE FORECLOSURE AUCTION SALE

Docket No. DBD CV 12 601082 S Case Name: The Bank of New York Mellon fka The Bank of New York, as Trustee for the Certificateholders of CWABS, Inc., Asset-backed Certificates, Series 2007-2 vs. Harry Gorman, et al.  
 Property Address: 2 Parkwood Terrace Drive., Danbury, CT 06810  
 Property Type: Residential  
 Date of Sale: January 25, 2014  
 Committee Name: Joseph P. Secola, Secola Law Offices LLC  
 Committee Phone Number: 203-740-2350  
 See Foreclosure Sales at [www.jud.ct.gov](http://www.jud.ct.gov) for more detailed information.

### LEGAL NOTICE FORECLOSURE AUCTION SALE

DOCKET NO.: DBD CV 136012850-S  
 Case Caption: JPMorgan Chase Bank v Peter J. Heinsohn, et al  
 Property Address: 39 Berkshire Road, Sandy Hook, CT 06482  
 Property Type: Residential  
 Date of Sale: January 18, 2014 at 12:00pm, Committee Name: Neil R. Marcus, Esq.  
 Committee Phone Number: 203-792-2771  
 See Foreclosure Sales at [www.jud.ct.gov](http://www.jud.ct.gov) for more detailed information.

### LEGAL NOTICE FORECLOSURE AUCTION SALE

Docket No. DBD CV 13 6012087 S Case Name: JPMorgan Chase Bank v. Higginson, et al  
 Property Address: 5 Florida Hill Road, Ridgefield, CT  
 Property Type: Residential  
 Date of Sale: January 18, 2014 at 12:00pm, Committee Name: Neil R. Marcus, Esq.  
 Committee Phone Number: 203-792-2771  
 See Foreclosure Sales at [www.jud.ct.gov](http://www.jud.ct.gov) for more detailed information.

### PUBLIC NOTICES

#### LEGAL NOTICE

Pursuant to Conn. Gen. Stat. §16-19b, the Public Utilities Regulatory Authority (PURA) will conduct a reopened public hearing at Ten Franklin Square, New Britain, Connecticut, on January 24, 2014, at 1:00 p.m., concerning Docket No 13-01-30, PURA Annual Review of the Conservation Adjustment Mechanism Reconciliation Including Sales and Costs Forecasts Filed by Connecticut Natural Gas Corporation, The Southern Connecticut Gas Company and Yankee Gas Services Company Credits - Annual CAM Rate Effective March 1, 2013. The Authority may continue the hearing. For information and the Notice of Hearing filed with the Secretary of State's Office, contact: PUBLIC UTILITIES REGULATORY AUTHORITY, NICHOLAS E. NEELEY, ACTING EXECUTIVE SECRETARY. The Connecticut Department of Energy and Environmental Protection is an Affirmative Action and Equal Opportunity Employer that is committed to complying with the Americans with Disabilities Act. To request an accommodation contact us at (860) 418-5910 or deep.accommodations@ct.gov.

### PUBLIC NOTICE

#### Office of Health Care Access Public Hearing

**Statute Reference:** 19a-638  
**Applicant(s):** Western Connecticut Health Network  
 The Danbury Hospital  
 New Milford Hospital  
**Town:** Waterbury  
**Docket Number:** 13-31859-CON  
**Proposal:** The Termination of New Milford Hospital's General Acute Care Hospital License with the Connecticut Department of Public Health and to operate it under The Danbury Hospital's Current General Acute Care Hospital License  
**Date:** February 5, 2014  
**Time:** 4:00 p.m.  
**Place:** New Milford High School  
 388 Danbury Road, 2nd Floor Lecture Hall  
 New Milford, CT 06776

Any person who wishes to request status in the above listed public hearing may file a written petition no later than February 1, 2014 (5 calendar days before the date of the hearing) pursuant to the Regulations of Connecticut State Agencies §§ 19a-9-26 and 19a-9-27. If the request for status is granted, such person shall be designated as a Party, an Intervenor or an Informal Participant in the above proceeding. Please check OHCA's website at [www.ct.gov/ohca](http://www.ct.gov/ohca) for more information or call OHCA directly at (860) 418-7001. If you require aid or accommodation to participate fully and fairly in this hearing, please phone (860) 418-7001.

### FORECLOSURE NOTICE

#### LEGAL NOTICE FORECLOSURE AUCTION SALE

Docket No. DBD CV13 6012513-S Case Name: American Tax Funding, LLC vs. Robert L. Davis, et al.  
 Property Address: 77 Alpine Drive, Newtown, CT  
 Property Type: Residential  
 Date of Sale: January 18, 2014  
 Committee Name: Christopher PP. Norris, Esq.  
 Committee Phone Number: (203)748-2671  
 See Foreclosure Sales at [www.jud.ct.gov](http://www.jud.ct.gov) for more detailed information.

### LEGAL NOTICE FORECLOSURE AUCTION SALE

Docket Number: DBD-CV13-6012725 S  
 Case Name: American Tax Funding, LLC vs. Catherine Elaine Yamin, et al  
 Property Address: 38 Black Bridge Road, Newtown, CT 06482  
 Property Type: Residential  
 Date of Sale: Saturday, January 18, 2014 @ 12:00 Noon  
 Committee Name: Steven M. Olivo, Esquire  
 Committee Phone No.: (203)792-8333  
 See Foreclosure Sales at [www.jud.ct.gov](http://www.jud.ct.gov) for more detailed information.

### LEGAL NOTICE FORECLOSURE AUCTION SALE

Docket No. DBD-CV11-6006898-S PNMAC Mortgage Co LLC v. Alexander Cortez aka et al.  
 Property Address: 22 Skyline Dr., Danbury, CT  
 Property Type: Residential  
 Date of Sale: January 25, 2014  
 Committee Name: Eric S. DaSilva, Esq., Committee Phone Number: (203) 270-9996  
 See Foreclosure Sales at [www.jud.ct.gov](http://www.jud.ct.gov) for more information.

### GENERAL HELP WANTED

#### ASSEMBLER

for Brookfield Mfg. Co.  
 Temp/FT Hours: 7:00-3:30 pm. High School/GED.  
 Must speak, read & write English. Previous exp. In Mfg. Environment required. Computer exp. required. Contact H.R. Dept. via e-mail at: mhendrix@trident-itw.com or via fax at: 203-775-9660, P: 203-740-9333, ext. 3025  
 We support diversity in the workplace. We are an E.O.E.

#### COLOR ASSISTANT

So. Norwalk textile co. seeking Color Assistant to work in a production setting. Must be organized & able to work independently. Methodical work skills a must. FT with benefits. Please Call Eileen at 203-831-9435.

#### CUSTOMER SERVICE Entry Level

Full time Customer Service Trainee for busy Danbury office. Must be able to communicate clearly, multi-task, computer skills, and have a desire to learn. This position will require flexibility and willingness to wear many hats. E-mail resume to: customerservice@eschenbach.com or fax to (203) 744-8332.

#### DELIVERY DRIVER/ WAREHOUSE

Apply in person at D&S Pump & Supply, Mon- Fri, 8-4 3784 Danbury Road. Brewster, NY. No Calls Please!

### THE NEWS-TIMES CLASSIFIED

IS NOW OPEN FOR PHONE CALLS...  
**MONDAY-FRIDAY 'TIL 5PM**  
 FOR MORE INFO CALL  
 797-1414 OR  
 1-800-268-1441

### GENERAL HELP WANTED

#### DRIVERS

#### NEWSPAPER HOME DELIVERY

PCF, Inc. is seeking Delivery Service Providers (DSPs) for newspaper home delivery routes. DSPs are independently contracted. Most routes are 7 days, 2-3 hours daily, starting around 3AM. \$350-\$500/weekly. Routes in: Upper and Lower Fairfield County including Danbury and surrounding areas.  
 No \$\$ collections. Must be 18+. Be sure to ask about our 2014 Winter DSP Recognition Program offering cash and other prizes.  
**Call 1-800-515-8000**

### GENERAL HELP WANTED

#### EDUCATION- TEACHER

FT. Infant/Toddler  
 Must be flexible with scheduling. Must hold a current associates or bachelors degree in Early Childhood or related field 2+ yrs exp. preferred but not req'd. Center seeking NAEYC accreditation so NAEYC knowledge is a plus. CPR/FA cert. a plus but not required. Salary competitive and negotiable.  
 Please email resumes to [educationcenter@newmillfordumc.org](mailto:educationcenter@newmillfordumc.org)

#### ELECTRICIAN- E2,

401k, retirement/health/vacation. P/T, prevailing rate, available van, Class B license. 203-748-5690 or email [shockelectric81@hotmail.com](mailto:shockelectric81@hotmail.com)

#### HHA/CNA'S LIVE IN/OUT

Creole & Portugese speaking help - ful. Car needed. Stamford, Norwalk, Waterbury areas.  
 Lifeline Nursing 203-891-8243

#### HOTEL MAINTENANCE

Danbury Area • Full Time  
 Knowledge of Carpentry, Plumbing, Electric, Painting, Tiling & HVAC. Good organizational & compliance skills. email [rosaria@sproviero.net](mailto:rosaria@sproviero.net)

#### HOUSEKEEPERS & NANNIES LIVE-IN OR OUT

Throughout CT: Must be professional, 2+ yrs exp, driver's license, 2 references. \$700-1000/week. Apply at [www.lifeworx.com](http://www.lifeworx.com)

#### HVAC TECHNICIAN

S2 or D2 license required.  
 Neves Plumbing Service, Danbury Call 203-790-8018

#### LANDSCAPE HORTICULTURIST

wanted for large landscape contractor firm in Greenwich. Must have 3 yrs minimum exp. with knowledge of pruning, planting of annual flowers & property maintenance skills. Must have valid driver's lic. Email: [ceci@cecibros.com](mailto:ceci@cecibros.com)

#### MAINTENANCE PERSON

- Per diem for property management company. Knowledge of carpentry electrical plumbing & painting. Must have own tools & transportation. Email resumes to [anthony@sproviero.net](mailto:anthony@sproviero.net)

### SCHOOLS & JOB TRAINING

### GENERAL HELP WANTED

#### MAINTENANCE

Property Management Company seeking a per-diem maintenance person for interior and exterior building repairs. Must have experience, hold a valid drivers license and own vehicle.  
 email resume to [sproviero@aspviero.net](mailto:sproviero@aspviero.net)  
 Se Habla Espanol

### MANUFACTURING

Applied Laser Solutions, of Danbury CT, is a Fast paced Metal Fabrication Shop seeking additional staff. Job duties inc sanding & grinding of processed parts & weldments, sandblasting, assisting in outbound merchandise, and incoming raw materials. Must keep accurate parts count. Have ability to work independently and efficiently. Maintain cleanliness & organization of work areas. Knowledge of metal work a plus. Forklift exp mandatory. Must have High School Diploma (or equiv), reliable transportation & clean driving record. Ideal candidates will offer a strong work ethic, steady work history, ability to work overtime & be self-motivated. We offer a competitive wage & benefits program. Call 203-739-0179 for appointment M-F 8 AM-4:30 PM.

### PATIENT COORDINATOR PART TIME

Needed in a fast-paced medical practice. Front desk responsibilities & heavy phone volume requiring the ability to multi-task. Computerized appointment scheduling experience in a medical practice required. Willingness to work in both Danbury and Southbury offices. Fax resume with salary requirements to 203-731-5499.

#### PERSONAL ASSISTANT

needed to organize and help. Basic computer skills needed & good with organization. Willing to pay \$300 per week interested person should contact: [lucypaul1111@live.com](mailto:lucypaul1111@live.com)

#### PLUMBING MECHANIC

P2 license required.  
 Neves Plumbing Service, Danbury Call 203-790-8018

#### RESTAURANT - NEW

in Danbury has multiple positions available  
**MANAGER** - strong people skills - Manages daily operations  
**WAITSTAFF** - Exp a must!  
 Call 860-250-7407, or email [saddmun1994@gmail.com](mailto:saddmun1994@gmail.com)

#### SALES REPS

High Volume Dealer  
 Some exp. preferred - Will train the right candidate. Leaders now earning over \$100k a year.  
 Call Jack 203-720-5600 or walk-in 423 Rubber Ave. Naugatuck CT

#### TREE SERVICE/CREW FOREMAN

F/T min 2 yrs experience leading general tree crew, operate chain saws, chippers, hand tools, proficient at removals, pruning, rigging, cabling/bracing. Valid drivers license. Bilingual English/Spanish a plus. Call Bob 203-869-2583.

### HEALTHCARE & EMPLOYMENT OPS

#### BILLING STAFFERS - FT,

for Danbury Ophthalmology practice. Exp'd CPC only. Attractive comp pkg., 4-day wk + flex hrs. Fax resumes to: 203-798-7048.

#### PSYCHIATRIC NURSE PRACTITIONER WANTED

Private Treatment Program seeks CT licensed, part time Psychiatric Nurse Practitioner. Applicant will receive strong clinical support and collaboration from the psychiatrist and clinical team and be part of a multi-disciplinary practice that is currently expanding to offer outpatient, day treatment, and residential services. Position starts at 6 hours per week and will increase to 12 hours. Please fax resume to 203-942-2693 Attn: Danielle Quinn or email [dquinn@blueskybh.com](mailto:dquinn@blueskybh.com)

### SCHOOLS & JOB TRAINING

### HEALTHCARE & EMPLOYMENT OPS

#### TRAINER

Female Personal Trainer Needed Part Time Position Sunday's, Tues - day and Wednesday evenings with the possibility of more hours.

Phys-Ed Health and Performance in New Milford, CT is seeking Nationally Certified Personal Trainers to join our team! Who are we looking for? A self-starter, positive, enthusiastic individual who wants to help others. We are a one of a kind, state of the art facility looking to add to our dynamic team. Qualified individuals please email your resume to: Valerie Walsh (Assistant GM and Personal Training Manager) [valeriew@phys-ednm.com](mailto:valeriew@phys-ednm.com)

### SCHOOLS & JOB TRAINING

### TRAINING DIRECT

(203) 295-4606  
**3885 MAIN STREET • BPT.**  
**Enroll Now!**  
 Graduate in 3-4 Weeks!  
 Train To Become A Certified Nurses Aide  
 Work in hospitals, private patient care & healthcare facilities  
**DAY • EVE • SAT CLASSES**  
**TRAININGDIRECTUSA.COM**

### SITUATIONS WANTED

#### ATTENTION

The advertisers in this classification are providing a service.

#### CLEANING/HOUSEKEEPER & Elderly Care, Exp. hardworking Polish Lady w/ great refs.

Call Maria 203-751-2772 [mamunian5@pocza.fm](mailto:mamunian5@pocza.fm)

#### CNA LOOKING

to take care of your love one. At home and/or assistant living. 20 yrs exp. and references. Contact Rose 203-297-7325

#### HONEST CNA

w/ over 10 yrs exp, avail to work weekends, flexible overnights & weekends. Exc refs. 203-257-3105 or 203-923-8667

#### I AM A NURSE'S AIDE/Companion

looking to care for elderly. Day or night. Friendly, licensed & exp'd w/ drivers license. Call 203-371-7611

#### ROSARIO BURGA

House Cleaning & apartments. Dynamic, honest lady will clean your house, do your laundry & care for your pets. Lots of exp. Exc. references. Call 914-258-5371

#### SENIOR LADIES

looking for work. Very caring. References and car. Call Mary 203-450-9503.

### LOST AND FOUND

#### LOST PAIR

of prescription eye glasses, with light pink plastic frames in Family Dollar, Main St. Danbury, CT. 203-748-2503

### ABSOLUTELY FREE

#### FULTON,

fold down to double bed. 203-744-4136

#### SNOW BLOWER

- Craftsman 22" dual stage, 5HP, runs well but needs gear box. FREE. You pick up in Bethel. Call 203-797-8207

#### TREADMILL

- looking for treadmill that is in great working cond. but taking up space in your house. If it is not too heavy and you live in or near Newtown please call me. I need a treadmill to keep my arthritis at bay. 203-270-9251

### HEATING AND FIREWOOD

#### SEASONED FIREWOOD

\$200/per cord. 860-868-7529

### SEASONED FIREWOOD

\$200/per cord. 860-868-7529

### GENERAL HELP WANTED

### MERCHANDISE FOR SALE

2 Snowboards 4sale Liquid 149CM 5150 w/Burton FS \$99 Call Mike 203-994-0683 \$140

★★★

#### 3D PUZZLE, GAMES:

Scene It, Guess Hue, Harry Potter. New or like new. Prices vary. 203-270-5560.

#### AB LOUNGE SPORT

new in box, \$25 firm. 203-573-0820

ANTIQUE LINENS, box of 12 assorted small linens. \$25. 203-748-2774

**NEW AD!**

A+ QUEEN PILLOWTOP MATTRESS, new, still in plastic. \$150.00 Mike 860 601 3101

ARM CHAIR & OTTOMAN w/ adj headrest & sliding seat mech. Exc cond. \$400. Call 203-258-9531.

### ATTENTION

Bar Chair w/Pad: New. Originally \$70; sell for \$15. 203-746-0346

#### BED

Queen Pillowtop Mattress & Boxspring, Brand New. Still in Plastic. Sacrifice \$250. 203-557-0949

#### BUDWEISER MIRROR SIGN

older, 14 by 27. exc. cond. \$150. call 860-354-9691

#### BUDWEISER MIRROR sign

older, excl. cond. \$150. call 860-354-9691

#### BUNK BED

set, solid wood, never used, 65x42x81, can deliver, \$195/obo. 203-510-8559.

#### CABINETS

Glazed Maple. New, Never Installed. All Wood. Dovetail. Can add or subtract to Fit Kitchen, Cost \$9000, sell \$2500. Can Deliver. 203-247-9459.

#### CAMERA ZOOM, DAY, DATE w/x-tra

battery & instruction book, \$25. 203-261-5925

#### Cassettes

Rock 70s-80s 600 total Milford 203-306-6766 \$120.00

#### CHEST

4 draw Chest Darker Brown. \$50. 203-270-3566

#### CHILD'S LITTLE TYKES

stand up workshop w/tools, \$40. 860-354-4283

#### CHINA BROYHILL CABINET

Oak. Great Cond. Call 203-743-3196. Part of set.

#### CRYSTAL CHANDELIER

from 1950's, \$195. 860-354-4283

#### DARK PINE, PENNSYLVANIA

HOUSE dining set, large china cabinet, table with 2 leaves, 2 captains chairs, 4 regular chairs, excellent condition, \$700. 203-798-9393

#### DINING ROOM TABLE

36x48 plus two leaves dark pine, \$50. call 860-354-9231

#### DINING TABLE

Oak. Top Inlay, Great Cond. Call 203-743-3196 Part of set.

#### DOG CRATE,

Petco, 2 door, \$95. 203-743-3494

#### DRESSERS,

set of 3, shaker solid cherry dovetail, 2 upright chests, one long chest with framed mirror, \$475. 860-350-2433

#### DRILL BITS (FORSTNER) 1"-3"

and PLUMBERS EXTRACTOR KIT 1/8"-3/4", \$105. 203-746-5046

#### DRUM SET

with hardware and cymbals excellent condition, \$250. 203-866-4879

#### ELECTRIC/ACOUSTIC GUITAR

w/10 W Amp. Esteban Celestial Nights 203-746-1544 \$180.00

#### ENTERTAINMENT CENTER

Lt. oak, glass doors, dvd storage, 63" x 57", well made. \$75 203-417-9119

## Retail & Event Promotions

Fun work and flexible scheduling!

- Your personality and people skills = \$20+ /hour
- Full training provided
- Work at a variety of retail and event locations
- Part-time - earn \$350 to \$600+ weekly
- Full time - earn \$700+ weekly
- Vehicle and valid drivers license required
- Additional information provided @ [WWW.HEADLINE-PROMO.COM](http://WWW.HEADLINE-PROMO.COM)

Contact Mr. Mack @ 215-904-8851

## CLASSES AVAILABLE TO LEARN

**FREE CPR CLASS WITH ALL OUR CLASSES**

- PATIENT CARE TECHNICIAN IN 10 WEEKS
- CERTIFIED NURSING AIDE IN 4 WEEKS
- DENTAL ASSISTING IN 4 WEEKS
- PHLEBOTOMY
- EKG

**NEW** Bridgeport Location: 4637 Main Street The Brookside Professional Bldg. 91 Shruffs Dr., Waterbury 203-378-2210 • 1-800-886-8773 [valleymedicalinstitute.com](http://valleymedicalinstitute.com)

• JOB ASSISTANCE •  
 EASY PAYMENT PLANS • AS LITTLE AS \$150 DOWN

# ROBINSON & COLE LLP

BRIAN D. NICHOLS

280 Trumbull Street  
Hartford, CT 06103-3597  
Main (860) 275-8200  
Fax (860) 275-8299  
bnichols@rc.com  
Direct (860) 275-8354

Also admitted in Massachusetts  
and District of Columbia

*Via Hand Delivery*

January 31, 2014

Deputy Commissioner Lisa Davis  
Department of Public Health – Office of Health Care Access  
410 Capitol Avenue, MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Docket No.: **13-31859-CON**  
Applicant: **Western Connecticut Health Network, Inc.**  
Proposal: **Establish a Single License for Danbury Hospital and New Milford Hospital**

Dear Deputy Commissioner Davis:

Pursuant to Section 19a-9-29(e) of the Regulations of Connecticut State Agencies, enclosed for filing in the above-captioned Docket are originals and two (2) copies of the prefiled testimony of John M. Murphy, M.D., President and CEO of Western Connecticut Health Network, Inc., and Steven H. Rosenberg, Senior Vice President and Chief Financial Officer of Western Connecticut Health Network, Inc.

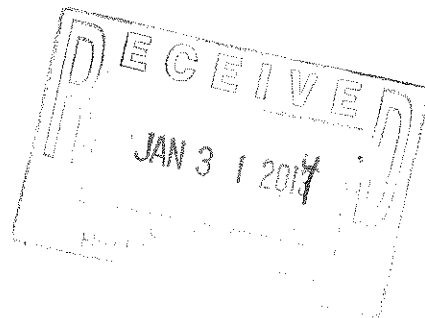
Thank you for your consideration of this matter.

Respectfully,



Brian D. Nichols

Enclosures



*Law Offices*

BOSTON

PROVIDENCE

HARTFORD

NEW LONDON

STAMFORD

WHITE PLAINS

NEW YORK CITY

ALBANY

SARASOTA

*www.rc.com*

**STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH  
OFFICE OF HEALTH CARE ACCESS**

**IN RE: PROPOSAL BY WESTERN : DOCKET NO.: 13-31859-CON**  
**CONNECTICUT HEALTH NETWORK :**  
**TO ESTABLISH A SINGLE LICENSE :**  
**FOR DANBURY HOSPITAL AND NEW :**  
**MILFORD HOSPITAL : JANUARY 31, 2014**

**PREFILED TESTIMONY  
OF STEVEN H. ROSENBERG**

Good afternoon Hearing Officer Hansted and Office of Health Care Access (“OHCA”) staff. My name is Steven H. Rosenberg and I am the Senior Vice President and Chief Financial Officer of Western Connecticut Health Network (“WCHN”). A copy of my curriculum vitae is attached as an exhibit to this prefiled testimony.

This request to merge New Milford Hospital (“NMH”) and Danbury Hospital (“DH”) with one resulting general hospital license is the most fiscally responsible way for NMH to comply with ICD-10 and meaningful use requirements, since NMH’s existing Meditech system would require a significant financial investment from WCHN. Moreover, the maintenance of two different information technology (IT) platforms hinders operational, financial and clinical efficiencies within WCHN.

**Fiscal Responsibility**

Given the time, money and effort that would be required to convert NMH’s existing IT platform, the best solution to ensure NMH’s compliance with ICD-10 and enable billing to occur on October 1, 2014 is to integrate NMH’s system with DH’s system and bill for medical services as a single licensed entity.

I want to share with you a brief description of the billing process in order to highlight the complexity of the process and the importance of operating under one license and billing number.

- There are several key fields in billing systems that are required to be separate when two hospitals have individual separate licenses. The first is the medical record number of the patient. Each hospital uses a single master medical record number for patient identification which is the basis for the legal medical records and for billing purposes. A patient would have one medical record number for DH and another for NMH. Each separate encounter within a hospital will also contain a unique account number for that patient, which is used for billing and identification of statistics for that visit. In addition, each hospital has a separate tax identification number (TIN). In billing and accounts receivable, electronic claims are submitted by each hospital using the medical record number, account number and TIN. Payer systems process claims and return electronic remittances for payment using the same three numbers as identifiers. These payments are returned to a separate “lockbox” managed for each TIN for the individual hospital before

applying the amount to specific medical record and account numbers. All statistics required for Medicare cost reporting would also be separated by hospital under two licenses.

- DH currently uses Siemens' Invision Patient Management/Patient Accounting systems for managing patient financial information. This application can only function as a "single entity" system, and cannot accommodate multiple medical record numbers for one person and cannot process claims or accounts receivable for multiple TINs. To accommodate this for two separate hospitals operating on separate licenses with separate TINs, we would need to implement as a separate organization on duplicate software and hardware.. All master tables, files, screens and coding logic would need to be rebuilt and tested. In addition, all clinical systems that are interfaced with the Patient Management and Accounting system would need to be built as a separate entity using the medical record and account numbers to process all clinical orders, results viewing, billing, and clinical documentation. This approach to achieving ICD-10 and meaningful use compliance would take approximately 1 year to build and test and would cost approximately \$3.2 million of additional costs. In addition to the time delay in achieving ICD-10 compliance and the financial impact thereof, by NMH remaining separately licensed, the benefits of integrated clinical care and operations within WCHN would be hindered by continued investment in NMH's standalone system.

As referenced above, DH's existing Siemens Invision patient accounting system has limitations and can only handle a single entity on each platform. Accordingly, if WCHN moved forward with consolidation of IT systems under two licenses, a complete duplication of the Invision system would be required to accommodate the different tax identification numbers required for billing and managing accounts. The existing system required only minor modifications to accommodate NMH as part of DH's license and tax ID number. In anticipation that OHCA will consider this application favorably and to avoid delay that would make NMH achieving ICD-10 compliance on Siemens Invision impossible, preparatory work has been started to allow the IT integration process to be accomplished.

By moving the two Hospitals to a single license with a single IT platform, WCHN will avoid incurring an estimated \$3.2M in additional costs and would realize an operating savings of approximately \$715,000 annually, including savings associated with a reduction in redundant platforms, maintenance costs, licensing, and IT staff productivity. These savings can be realized if CON approval is granted in time for ICD-10 readiness. All systems are required to be ICD-10 ready by October 1, 2014. This will require system testing to begin in March 2014. All savings, inclusive of FTE and nonsalary savings would be achieved in the first twelve month period. If CON approval is not obtained, not only will ICD-10 compliance be at risk but meaningful use criteria will also not be met, and NMH will be penalized which will further deteriorate NMH's financial position.

### **Licensed Beds**

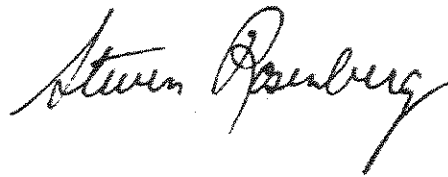
There is no intent or request to move beds as part of this CON request for a single license between NMH and DH. WCHN is not seeking to expand overall bed capacity at this time. As Dr. Murphy indicated, this will be part of WCHN's overall strategic planning, which will include

an assessment of the distribution of inpatient services for the defined service area that both DH and NMH serve.

The variables WCHN faces as an integrated healthcare delivery system, including the distribution of inpatient services across a larger geographic area, the developing impact of healthcare reform, and completion of construction of the new bed tower at DH (Docket No. 09-31490-CON, anticipated opening in midyear 2014), will ultimately factor into the analysis of the appropriate level and types of licensed beds for WCHN overall and the allocation of these licensed beds at each of our campuses. To confirm our statement in the CON application, WCHN will utilize the Connecticut Bed Need Calculation<sup>1</sup> methodology as part of its system-wide evaluation. We anticipate that further clarity around bed need can be achieved within the next twelve months.

As CFO of WCHN, I ask that you approve our CON request to merge NMH with DH resulting in the termination of the NMH Hospital license and the operation of the NMH facilities under the DH acute care license.

Respectfully Submitted,

A handwritten signature in cursive script, reading "Steven Rosenberg".

Steven H. Rosenberg

---

<sup>1</sup> Connecticut Department of Public Health - Office of Health Care Access, *Statewide Healthcare Facilities and Service Plan*, October 2012, Pg. 26

## CURRICULUM VITAE

**Steven H. Rosenberg**

### **Professional Experience**

**November 2010 – Present**

**Senior Vice President-Chief Financial Officer-Treasurer**

Western Connecticut Health Network

**March 1987 – November 2010 Senior Vice President and Chief Financial Officer**

Saint Francis Hospital and Medical Center - Hartford, CT

Steven H. Rosenberg is the Senior Vice President-Chief Financial Officer-Treasurer of Western Connecticut Health Network in Danbury, Connecticut. Mr. Rosenberg oversees all financial operations including patient accounting & billing, information technology, materials management, payor relations, contract management, general accounting and financial reporting, payroll, accounts payable, budget, reimbursement and decision support. Danbury Hospital is a 371-bed regional medical center and teaching hospital associated with Yale University, UConn and University of Vermont. The hospital's Centers of Excellence include: cardiovascular services, cancer, weight loss surgery, orthopedic and spine care, digestive disorders and radiology and employs approximately 2,400 FTEs.

Prior to his arrival at the Western Connecticut Health Network, Mr. Rosenberg was Senior Vice President and Chief Financial Officer for Saint Francis Hospital and Medical Center in Hartford, CT. Their health system included a hospital with 619 licensed beds; a 60-bed acute rehabilitation hospital; a faculty practice plan, (Woodland Physician Associates), which employed 110 physicians; a joint laboratory service with Bristol and St. Mary's Hospitals; and a very successful Physician Hospital Organization, which was jointly owned by physicians and the hospital.

### **Education**

University of Connecticut

Storrs, CT

Accounting

BS 1975

University of New Haven

West Haven, CT

MBA 1980

### **Professional Organizations**

Member, Connecticut Hospital Association Committee on Finance

Member, The Healthcare Financial Management Association



**STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH  
OFFICE OF HEALTH CARE ACCESS**

**IN RE: PROPOSAL BY WESTERN : DOCKET NO.: 13-31859-CON  
CONNECTICUT HEALTH NETWORK :  
TO ESTABLISH A SINGLE LICENSE :  
FOR DANBURY HOSPITAL AND NEW :  
MILFORD HOSPITAL : JANUARY 31, 2014**

**PREFILED TESTIMONY  
OF JOHN M. MURPHY, M.D.**

Good afternoon Hearing Officer Hansted and Office of Health Care Access (“OHCA”) staff. My name is John M. Murphy, M.D. and I am the President & CEO of Western Connecticut Health Network (“WCHN”). A copy of my curriculum vitae is attached as an exhibit to this prefiled testimony.

In October 2010, with Docket No. 10-31560-CON, The Danbury Hospital (“DH”) and New Milford Hospital, Inc. (“NMH”) as well as their affiliated entities became wholly owned subsidiaries of a newly formed sole member, “WCHN.” The existing governing instruments of DH and NMH now provide for the same governance and the same directors for both NMH and DH. WCHN also has the same reserved powers / voting rights as to both NMH and DH. WCHN was created for the purpose of creating an integrated care delivery system for patients residing in the adjoining service areas of both NMH and DH.

WCHN is seeking your approval of our application to merge NMH into DH to allow for NMH and DH to operate under a single license with a resulting termination of NMH’s acute care license and no associated capital expenditure. This consolidation is motivated by the need to bring NMH into compliance with ICD-10 and meaningful use requirements but is also a meaningful step toward improved efficiency and quality of services through integration. Implementing an appropriate infrastructure in order for NMH and DH to bill under the new, complex ICD-10 system on October 1, 2014 is of critical importance to the financial stability of NMH, and to WCHN as a system.

**Our Hospitals**

While WCHN understands that the merger of NMH under the DH license is technically considered a termination of NMH’s licensed services, the practical reality is there will be no actual termination of any health care services at NMH as part of this CON application. Similarly, this application does not request to move beds between NMH and DH. Inclusion of NMH’s 85 beds under DH’s license is simply the result of joining the operations of DH and NMH under a single license. The existing bed distribution at NMH and DH is unaffected by this CON

application, except that the two campuses will now function under one license, with one tax identification number.

### **Our Mission**

The merger of NMH and DH under a single license is consistent with WCHN's mission to operate its healthcare system in a manner that is both cost efficient and promotes delivery of high quality healthcare. This mission requires WCHN to constantly evaluate the appropriate distribution of services across our system, continually mindful of community needs, demographics, patient convenience, technology, and physician preference.

The consolidation of licensure for NMH and DH and the resulting transfer of NMH approved beds under DH's license is a logical step in the ongoing planning process for the integration of care within the WCHN system. WCHN is committed to a careful analysis and planning process that must necessarily take into account our patient population, physician mix, travel times and other access issues in formulating a proposed strategy for the long-term viability of NMH. This process is among the highest priorities for WCHN in the coming year, and we are committed to working with OHCA to obtain approval for any future changes in bed capacity and clinical services that may be warranted after careful study. We are committed to providing the most appropriate health care at the NMH campus, as evidenced by our submission of CONs over the past three years for the closure of the NMH Family Birthing Center, the termination of NMH PET CT services and the replacement of the simulator technology in the NMH Diebold Family Cancer Center. Our comprehensive analysis of the needs of the communities served by NMH and DH will arrive at specific conclusions regarding the most appropriate services to be provided at NMH (other than those resulting in the CON requests described above), however that has not yet been reached. It would be premature to make changes affecting the future of NMH in a vacuum, without assessing the role of NMH and the needs of the community served by NMH within the framework of the entire WCHN health system. Such changes would diminish WCHN's flexibility to manage and deploy services in the locations that make the most sense.

### **Efficiencies and Economies of Scale**

The ability to achieve synergies in activities, maintain and enhance quality, and realize cost-savings by streamlining operations has become a paramount concern for all hospitals. Government and commercial reimbursement rates have not kept pace with operating expenses and hospitals are constantly seeking efficiencies to remain financially viable. This pressure has been compounded by the reduction in reimbursement payments to hospitals this past fall as part of its fiscal 2014 budget; which will result in WCHN experiencing a \$30M cut over the next two years. The reductions in revenue are compounded by increases in costs associated with compliance with regulatory requirements such as ICD-10 and the Accountable Care Act.

In order to advance its mission to offer accessible and affordable care delivered by dedicated, quality medical professional, WCHN must carefully scrutinize its operations to find any opportunity to operate more efficiently to preserve this mission. Pursuing a single license is one means of addressing the need for cost reduction while, at the time, improving the quality of care provided to all of WCHN's patients through clinical, financial and operational integration. The

immediate effect of a single license would be cost-avoidance related to a necessary one-time upgrade and testing of NMH's Meditech IT platform that is not compliant with ICD-10 requirements. To avoid paying more than is necessary for this upgrade, the two Hospitals must move to a single license with a single IT platform.

In this era of health care reform and the associated transformation that is underway, we believe the proposed single license between NMH and DH furthers the objectives outlined in the Statewide Health Care Facilities and Services Plan, specifically to "improve the health of Connecticut residents, increase the accessibility, continuity and quality of health services; prevent unnecessary duplication of health resources; and provide financial stability and cost containment of health care services." The determination to operate the NMH and DH campuses under a single license supports our delivery of one standard of high-quality cost-effective care across the network; benefits of single license include:

- Creation of a shared medical record. Information will seamlessly be shared across the two hospitals without the inefficiencies of duplicative efforts (CMS requires separate medical records for separate CMS Certification Numbers (CCN)).
- One standard of care across the two hospitals through combined Joint Commission accreditation and compliance with CMS Conditions of Participation and Connecticut Department of Public Health licensure requirements.
- Increased coordination of care with all clinicians working off of the same admit information, med/allergy lists, care plans.
- One medical staff to more effectively coordinate care and more efficient performance of Quality Assurance and Peer Review through seamless access to information from both campuses.
- Increased ability to perform quality analytics through patient data housed in the same database.
- Efficiencies in Value Based Purchasing (VBP) data abstraction, by avoiding cumbersome searches of records both in different formats and across fragmented sites.

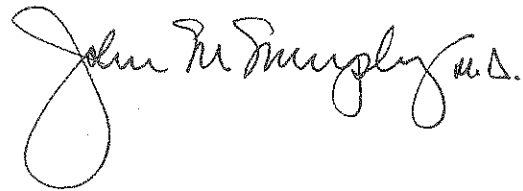
## **Summary**

To conclude, I want to reiterate the importance of this application to WCHN's mission. We are committed to serving our communities with high quality, accessible care. Our commitment to the New Milford community reaches beyond just bricks and mortar. We look at how to serve our patients' healthcare needs effectively no matter where they may have or what service they may need. And we listen to every voice, opinion, comment and concern. We are committed to improving the health of our area one person at a time.

Our application materials submitted previously and the testimony offered today outline a careful planning process, which has led WCHN to request OHCA's approval to strengthen our infrastructure and operate our two hospitals under one license.

I am happy to answer any questions that you may have now or at the end of the remaining presentations.

Respectfully Submitted,

A handwritten signature in cursive script that reads "John M. Murphy, M.D.". The signature is written in black ink and is positioned above the printed name.

John M. Murphy, M.D.

## CURRICULUM VITAE

**JOHN M. MURPHY, M.D.**

---

### **Professional Experience**

**Western Connecticut Health Network  
President & Chief Executive Officer**

**July 2010 - PRESENT**

Responsible for direction of core strategic programs, objectives and the enhancement of operational excellence, growth and financial performance of the \$750M integrated delivery network. Work in collaboration with physician and nursing leadership to align operational areas to support quality care, patient safety and service excellence initiatives of Danbury Hospital, New Milford Hospital, Western Connecticut Medical Group, Western Connecticut Home Care and associated subsidiaries and the surrounding communities

**Danbury Health Systems, Danbury, CT  
Executive Vice President (President /CEO Designee)**

**July 2008 – June 2010**

As a senior member of the management team, was responsible for the direction of core strategic programs and objectives. Worked closely with the retiring President/CEO during this transition period on all aspects of the hospital's core strategic goals to ensure a smooth transition.

**Associated Neurologists, P.C., Danbury, CT**

**1989- 2008**

Clinical neurologist with a particular interest in stroke, MS, and neurodegenerative disorders. I was active both clinically as well as administratively serving as the president of the group for 18 years and actively expanded the group to include clinical research, neurophysiology, neuropsychology and infusion therapy. In addition I was active in clinical research and both undergraduate as well as graduate medical education.

**EDUCATION:**

Fordham University, Bronx, NY  
Major: Biology  
Summa cum Laude (G.P.A. 4.0)  
B.S., May 1981

UMDNJ -Rutgers Medical School  
Piscataway, NJ  
M.D., May 1985

**MEDICAL TRAINING:**

1985-1986: Internship, Internal Medicine  
UMDNJ-Rutgers Medical School  
Middlesex General University Hospital  
New Brunswick, NJ

1986-1988: Resident in Neurology  
UMDNJ-New Jersey Medical School  
University Hospital  
Newark, NJ

1988-1989: Chief Resident in Neurology  
UMDNJ-New Jersey Medical School  
University Hospital  
Newark, NJ

**MEDICAL LICENSURE:** Connecticut  
New Jersey

**DIPLOMATE:** National Board of Medical Examiners  
American Board of Psychiatry and Neurology

**HONORS & AWARDS:**

- 1980 Rhodes Scholarship Candidate
- 1981 Graduated Summa Cum Laude, Fordham University
- 1985 Alpha Omega Alpha National Medical Honor Society
- 1986 Intern of the Year Award, Middlesex General University Hospital
- 1995 Recipient of the Melville G. Magida Award for  
"Demonstrated Notable Capability in Patient Treatment and Care".  
Presented jointly by the Fairfield County Medical Association and  
the Richard and Hinda Rosenthal Foundation.
- Listed in Connecticut Magazine's "Best Doctors in Connecticut"
- Listed in "Best Doctors in New York Metropolitan Area"
- Listed in New York Magazine's "Best Doctors in New York"
- Listed in "Best Doctors in America"
- 2011 Entrepreneur of the Year Award – Western Connecticut  
State University

**MEMBERSHIPS:** American Heart Association, Council on Stroke  
American Academy of Neurology  
Connecticut State Medical Society

Connecticut State Neurological Society  
The Movement Disorder Society  
Fairfield County Medical Society  
Fairfield County Neurology Society  
Parkinson's Study Group (PSG)

**APPOINTMENTS:**

Attending Neurologist, Danbury Hospital  
Danbury, CT.  
1989-Present

American Heart Association, Connecticut Affiliate  
Statewide Stroke Task Force  
1993-1995

Consultant in Neurology  
Southbury Training School, Southbury, CT.  
1990-2008

Treasurer, Connecticut State Neurological Society  
1993-2010

Fellow, American Academy of Neurology

Clinical Assistant Professor of Neurology  
New York Medical College  
1994-Present

Executive Committee, Danbury Hospital  
1992-2001

Board of Directors, Danbury Hospital and Danbury Health Systems  
1995-2008

Medical Affairs Committee  
Danbury Hospital Board of Directors  
1997-2000

Governance Committee  
Danbury Health Systems Board of Directors  
2003-2008

President of the Medical Staff, Danbury Hospital  
1998- 2000

Board of Trustees, Connecticut Hospital Association  
2000

Danbury Health Systems & Danbury Hospital,  
Vice Chairman, Board of Directors, 2003-2005

Danbury Hospital & Danbury Health Systems, Inc  
Chairman, Board of Directors,  
2005-2008

Union Savings Bank  
Board of Trustees  
2006-Present

**RESEARCH:**

Investigator, "A Treatment IND (Investigational New Drug) Protocol for the Use of Cognex® (Tacrine Hydrochloride) for the Management of Patients with Mild to Moderate Alzheimer's Dementia" 1993

Investigator, "A Double Blind, Randomized, Placebo-Controlled Study to Determine the Effectiveness and Safety of Migramist™ (Dihydroergotamine Mesylate Nasal Spray) for the Acute Treatment of Migraine Headache With or Without Aura in Migraineur Families." 1994-1995

Co-Investigator, "A Placebo-Controlled Study to Determine the Effects of 500 mg., 1000 mg., and 2000 mg., Citicoline in Ischemic Stroke Patients" (Protocol #IP302-001A) 1995

Co-Investigator, "The Clomethiazole Acute Stroke Study in t-PA Treated Ischemic Stroke (CLASS-T): A double blind, parallel group, multinational, multicenter study of safety of i.v. clomethiazole compared to placebo in patients treated with t-PA (tissue plasminogen activator) for acute ischemic stroke. 1997

Principal Investigator, "A prospective, randomized, parallel-group, double-blind, placebo-controlled, multi-center study to evaluate the short-term efficacy and safety of entacapone administered together with levodopa in subjects with Parkinson's Disease without motor fluctuations." 1998-2000

Co-Investigator, "Pregabalin BID Add-On Trial: A Randomized, Double-Blind, Placebo-Controlled, Parallel Group, Multicenter Study in Patients With Partial Seizures (Protocol 1008-034)." 1998

Co-Investigator, "Topamax Monotherapy Comparison Trial to Standard Monotherapy in the Treatment of Newly Diagnosed Epilepsy. Protocol TOPMAT-EPMN-105. Phase IIb." 1998



Principal Investigator, "An open label study to evaluate the long-term safety and effectiveness of subcutaneous apomorphine in the treatment of "off" episodes in patients with "on-off" or "wearing-off" effects associated with late-stage Parkinson's Disease." 2000

Principal Investigator, "A multicenter, double-blind, placebo-controlled study to assess the tolerability and effect of entacapone on the quality of life in Parkinson's Disease patients treated with levodopa/carbidopa experiencing end-of-dose wearing off." 2000

Principal Investigator, "A multicenter, randomized, double-blind, placebo-controlled study of three fixed doses of aripiprazole in the treatment of psychosis in patients with Parkinson's Disease." 2001

Principal Investigator, "A prospective, randomized, placebo-controlled, parallel groups study of the continued efficacy and safety of subcutaneous injections of apomorphine in the treatment of "off" episodes in patients with "on/off" or "wearing-off" effects associated with late-stage Parkinson's Disease after apomorphine use for at least a three month duration." 2001

Principal Investigator, "A multicenter, multinational, phase III randomized, double blind, placebo-controlled trial of the efficacy and safety of the rotigotine CDS patch in subjects with early stage, idiopathic Parkinson's disease (Part I) and open-label extension to assess the safety of long-term treatment of rotigotine CDS (Part II)." 2001

Principal Investigator, "A multicenter, multinational, phase III randomized, double blind, placebo-controlled trial of the efficacy and safety of the rotigotine CDS patch in subjects with advanced stage idiopathic Parkinson's disease who are not well controlled on levodopa (Part I) and open-label extension to assess the safety of long-term treatment of rotigotine CDS (Part II)." 2002

Principal Investigator, "A Phase II, multi-center, randomized, double-blind, placebo-controlled, parallel-group, 2-year study to evaluate the effects of GPI 1485 on SPECT scanning and clinical efficacy in symptomatic Parkinson's disease receiving dopamine agonist therapy". 2002

Principal Investigator, "A Phase II fourteen-week placebo-controlled dose-response efficacy and safety study of NS 2330 in early Parkinson's disease patients (Study for Proof of Concept in Early

Parkinson's Disease of a Triple Reuptake Inhibitor, NS 2330/SCEPTRE)" 2003

Principal Investigator, "A 12 week, double-blind, placebo controlled, parallel group study to assess the efficacy and safety of ropinorole in patients suffering from Restless Legs Syndrome (RLS) 101468/249." 2003

Principal Investigator, "A Phase II double-blind, randomized dose-ranging, placebo-controlled, multicenter safety and efficacy evaluation of three doses of NS 2330 in patients with mild to moderate Dementia of the Alzheimer's Type." 2003

Principal Investigator, "A double-blind, placebo-controlled, multicenter, multinational Phase II study to evaluate the safety and efficacy of Sarizotan HCL 1 mg. b.i.d. in patients with Parkinson's disease suffering from treatment-associated dyskinesia (PADDY1)." 2004

Sub-Investigator, "A Phase 2, Multi-Center, Single-Arm, Open-Label Study to Evaluate the Safety and Efficacy of GPI 1485 (1000 mg QID) in Symptomatic Parkinson's Disease Patients." 2004

Principal Investigator, "A Phase 2, multicenter, placebo-controlled, double blind trial of ACP-103 in the treatment of Psychosis in Parkinson's Disease." 2004

Principal Investigator; "An open-label safety study of ACP-103 in Parkinson's Disease patients." 2005

Principal Investigator, "An open-label, multicenter, multinational Phase III follow-up study to investigate the long-term safety and efficacy of Sarizotan HCl 1 mg b.i.d. in patients with Parkinson's disease suffering from treatment-associated dyskinesia (PADDY 0)." 2005

Principal Investigator, "A multi-center, double-blind, randomized start, placebo-controlled, parallel-group study to assess the effect of rasagaline mesylate on disease progression in early Parkinson's Disease patients." 2005

"A two year phase IIIb randomized, multicenter, double-blind, Sinemet-controlled, parallel group, flexible dose study, to assess the effectiveness of controlled release ropinorole add-on therapy to L-dopa at increasing the time to onset of dyskinesias in Parkinson's disease subjects." 2005

Principal Investigator, "Compass1: A study to assess the sensitivity and specificity of the wearing-off questionnaire-9." 2005

Principal Investigator, "A multi-center, double-blind, placebo-controlled, parallel-group study to assess rasagaline as a disease modifying therapy in early parkinson's disease subjects." 2005

Principal Investigator, "A multi-center, double-blind, placebo-controlled, parallel-group study of the efficacy, safety, and tolerability of E2007 in levodopa treated Parkinson's Disease patients with motor fluctuations." 2006

Principal Investigator, "A cross-sectional, retrospective screening and case-control study examining the frequency of, and risk factors associated with, impulse control disorders in Parkinson's disease patients treated with MIRAPEX® (pramipexole) and other anti-parkinson agents (DOMINION Study)." 2006

Principal Investigator, "A randomized, double-blind, active (pramipexole 0.5 mg tid) and placebo controlled efficacy study of pramipexole given 0.5 mg and 0.75 mg bid over a 12-week treatment phase in early Parkinson's disease patients (PramiBID)." 2006

Principal Investigator, "A multi-center, open label extension study to evaluate the long-term safety, tolerability and efficacy of E2007 as an adjunctive therapy in levodopa treated Parkinson's Disease patients with motor fluctuations." 2007

Principal Investigator, "A multi-center, placebo-controlled, double-blind trial to examine the safety and efficacy of ACP-103 in the Treatment of Psychosis in Parkinson's Disease." 2007

Principal Investigator, "A multi-center, open-label extension study to examine the safety and tolerability of ACP-103 in the treatment of psychosis in Parkinson's Disease." 2007

Principal Investigator, "A double-blind, double-dummy, placebo-controlled, randomized, three parallel groups study comparing the Efficacy, Safety and Tolerability of Pramipexole ER versus placebo and versus Pramipexole IR administered orally over a 26-week maintenance phase in patients with early Parkinson's disease (PD)." 2007

Principal Investigator, "Long-term safety study of open-label pramipexole extended release (ER) in patients with early Parkinson's disease (PD)." 2007

**PUBLICATIONS:**

Murphy JM., Sage JJ. Trimethaphan or Nitroprusside in the Setting of Intracranial Hypertension.

**Clinical Neuropharmacology** 1988; 11(5): 436-442.

Murphy JM., Mashman J., Miller J., Bell J.

Suppression of Carbamazepine-Induced Rash with Prednisone.

**Neurology** 1991; 41:436-442.

Murphy JM., Motiwala R., Devinsky O. Phenytoin Intoxication.

**Southern Medical Journal** 1991; 84(10): 1199-1204.

Murphy JM., Meyer S., Hurley E., Preston L., Culligan N.

Transcranial Doppler and Stroke Outcome

**Connecticut Medicine** 1995; 59 (10): 610-611.

Syed N, Murphy J, Zimmerman T, Mark M, Sage J.

Ten Years' Experience with Enteral Levodopa Infusions for Motor Fluctuations in Parkinson's Disease.

**Movement Disorders** 1998; 13(2): 336-338.

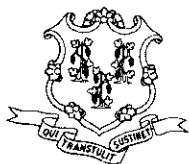
Garzon R, Murphy JM. Acute Bulbar Dysfunction in

Hyperthyroidism. **Connecticut Medicine** 2002; 66(1) 3-6.

Jennings DL, Seibyl JP, Murphy JM, Marek K.  $\beta$ -CIT/SPECT vs.

Clinical Examination in Parkinsonian syndrome: Unmasking an Early Diagnosis. **Movement Disorders** 2002; Vol. 17, Suppl 5, P521.

Jennings DL, Seibyl JP, Oakes D, Eberly S, Murphy J, Marek K,  $^{123}\beta$ -CIT and Single-Photon Emission Computed Tomographic Imaging vs Clinical Evaluation in Parkinsonian Syndrome. **Arch Neurology** 2004; 61:1224-1229.



STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH  
*Office of Health Care Access*

February 4, 2014

Sally Herlihy  
Vice President, Planning  
Western Connecticut Health Network, Inc.  
24 Hospital Avenue  
Danbury, CT 06810

RE: Certificate of Need Application, Docket Number 13-31859-CON  
Western Connecticut Health Network, The Danbury Hospital and New Milford  
Hospital  
The Termination of New Milford Hospital's General Acute Care Hospital License  
with the Connecticut Department of Public Health and to operate it Under The  
Danbury Hospital's Current General Acute Care Hospital License

Dear Ms. Herlihy:

Due to inclement weather expected on February 5, 2014, the Office of Health Care Access ("OHCA") is rescheduling the hearing, which was originally scheduled for February 5, 2014, to February 19, 2014. Please see details below.

With the receipt of the completed Certificate of Need ("CON") application information submitted by Western Connecticut Health Network, The Danbury Hospital and New Milford Hospital ("Applicants") on December 20, 2013, the Office of Health Care Access ("OHCA") has initiated its review of the CON application identified above.

Pursuant to General Statutes § 19a-639a (f), OHCA may hold a hearing with respect to any Certificate of Need application.

This hearing notice is being issued pursuant to General Statutes § 19a-639a (f)

Applicant(s): Western Connecticut Health Network  
The Danbury Hospital  
New Milford Hospital

Docket Number: 13-31859-CON

Proposal: The Termination of New Milford Hospital's General Acute Care Hospital License with the Connecticut Department of Public Health and to operate it under The Danbury Hospital's Current General Acute Care Hospital License with no associated capital expenditure.

Notice is hereby given of a public hearing to be held in this matter to commence on:

Date: February 19, 2014 (Rescheduled from February 5, 2014)

Time: 4:00 p.m.

Place: New Milford High School  
388 Danbury Road, 2<sup>nd</sup> Floor Lecture Hall  
New Milford, CT 06776

The Applicant is designated as a party in this proceeding. Enclosed for your information is a copy of the hearing notice for the public hearing that will be published in *The News Times* pursuant to General Statutes § 19a-639a (f).

Sincerely,



Kimberly R. Martone  
Director of Operations

Enclosure

cc: Henry Salton, Esq., Office of the Attorney General  
Marianne Horn, Department of Public Health  
Kevin Hansted, Department of Public Health  
Steven Lazarus, Department of Public Health  
Wendy Furniss, Department of Public Health  
Marielle Daniels, Connecticut Hospital Association

KRM: SWL:lmg



# STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

*Office of Health Care Access*

February 4, 2014

Requisition # 44464

The News Times  
333 Main Street  
Danbury, CT 06810

Gentlemen/Ladies:

Please make an insertion of the attached copy, in a single column space, set solid under legal notices, in the issue of your newspaper by no later than **Wednesday, February 5, 2014**. Please provide the following **within 30 days** of publication:

- Proof of publication (copy of legal ad. acceptable) showing published date along with the invoice.

If there are any questions regarding this legal notice, please contact Kaila Riggott at (860) 418-7001.

KINDLY RENDER BILL IN DUPLICATE ATTACHED TO THE TEAR SHEET.

Sincerely,

---

Kimberly R. Martone  
Director of Operations

Attachment

cc: Danielle Pare, DPH  
Marielle Daniels, Connecticut Hospital Association

KRM:SWL:lmg

**PLEASE INSERT THE FOLLOWING:**

Office of Health Care Access Public Hearing

Statute Reference: 19a-638  
Applicant(s): Western Connecticut Health Network  
The Danbury Hospital  
New Milford Hospital  
Town: New Milford  
Docket Number: 13-31859-CON  
Proposal: The Termination of New Milford Hospital's General Acute Care Hospital License with the Connecticut Department of Public Health and to operate it under The Danbury Hospital's Current General Acute Care Hospital License  
Date: February 19, 2014 (Rescheduled from February 5, 2014)  
Time: 4:00 p.m.  
Place: New Milford High School  
388 Danbury Road, 2<sup>nd</sup> Floor Lecture Hall  
New Milford, CT 06776

Any person who wishes to request status in the above listed public hearing may file a written petition no later than February 14, 2014 (5 calendar days before the date of the hearing) pursuant to the Regulations of Connecticut State Agencies §§ 19a-9-26 and 19a-9-27. If the request for status is granted, such person shall be designated as a Party, an Intervenor or an Informal Participant in the above proceeding. Please check OHCA's website at [www.ct.gov/ohca](http://www.ct.gov/ohca) for more information or call OHCA directly at (860) 418-7001. If you require aid or accommodation to participate fully and fairly in this hearing, please phone (860) 418-7001.



## Greer, Leslie

---

**From:** ADS <ADS@graystoneadv.com>  
**Sent:** Tuesday, February 04, 2014 10:58 AM  
**To:** Greer, Leslie  
**Subject:** Re: Hearing Notice DN: 13-31859-CON

Good day!

Thanks so much for your ad submission.  
We will be in touch shortly and look forward to serving you.

*Consider adding **color** to your Chronicle of Higher Education print ads or upgrading to a Featured Job Banner online.*

PLEASE NOTE: New Department of Labor guidelines allow web based advertising when hiring foreign nationals. To provide required documentation Graystone will retrieve & archive verification for the 1st and 30th days of posting for \$115.00/web site. If required, notify Graystone when ad placement is approved.

If you have any questions or concerns, please don't hesitate to contact us at the number below.

We sincerely appreciate your business.

Thank you,  
Graystone Group Advertising

2710 North Avenue  
Bridgeport, CT 06604  
Phone: 800-544-0005  
Fax: 203-549-0061

**E-mail new ad requests to:** [ads@graystoneadv.com](mailto:ads@graystoneadv.com)  
<http://www.graystoneadv.com/>


---

**From:** <Greer>, Leslie <Leslie.Greer@ct.gov>  
**Date:** Tuesday, February 4, 2014 10:13 AM  
**To:** ads <ads@graystoneadv.com>  
**Subject:** Hearing Notice DN: 13-31859-CON

Please run the attached hearing notice in the News Times by 2/5/14. For billing purposes, please reference requisition 44464. In addition, please forward me a copy of the "proof of publications" for my records.

Thank you,

*Leslie M. Greer* ✉  
CT Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue, MS#13HCA  
Hartford, CT 06134  
Phone: (860) 418-7013  
Fax: (860) 418-7053  
Website: [www.ct.gov/ohca](http://www.ct.gov/ohca)

 Please consider the environment before printing this message

\* \* \* COMMUNICATION RESULT REPORT ( FEB. 4. 2014 2:35PM ) \* \* \*

FAX HEADER:

TRANSMITTED/STORED : FEB. 4. 2014 2:34PM  
FILE MODE OPTION

ADDRESS

RESULT

PAGE

052 MEMORY TX

912037391974

OK

5/5

REASON FOR ERROR  
E-1) HANG UP OR LINE FAIL  
E-3) NO ANSWER

E-2) BUSY  
E-4) NO FACSIMILE CONNECTION



STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH  
OFFICE OF HEALTH CARE ACCESS

FAX SHEET

TO: SALLY HERILHY  
FAX: (203) 739-1974  
AGENCY: WESTERN CT HEALTH NETWORK, INC.  
FROM: STEVEN LAZARUS  
DATE: 2/4/14  
NUMBER OF PAGES: 5  
*(including transmittal sheet)*

Comments: DN: 13-31859-CON Hearing Notice

**PLEASE PHONE IF THERE ARE ANY TRANSMISSION PROBLEMS.**

Phone: (860) 418-7001

Fax: (860) 418-7053

410 Capitol Ave., MS#13HCA  
P.O. Box 340308  
Hartford, CT 06134

## Greer, Leslie

---

**From:** Laurie <Laurie@graystoneadv.com>  
**Sent:** Tuesday, February 04, 2014 4:06 PM  
**To:** Greer, Leslie  
**Subject:** FW: Hearing Notice DN: 13-31859-CON  
**Attachments:** 13-31859p News Times rescheduled.doc

Your legal notice is all set to run as follows:

Danbury News, 2/5 issue - \$535.92

Thanks,  
Laurie Miller

### Graystone Group Advertising

2710 North Ave., Ste 200, Bridgeport, CT 06604  
Ph: 203-549-0060, ext 319, Fax: 203-549-0061, Toll free: 800-544-0005  
email: [laurie@graystoneadv.com](mailto:laurie@graystoneadv.com)  
[www.graystoneadv.com](http://www.graystoneadv.com)

---

**From:** <Greer>, Leslie <[Leslie.Greer@ct.gov](mailto:Leslie.Greer@ct.gov)>  
**Date:** Tuesday, February 4, 2014 10:13 AM  
**To:** ads <[ads@graystoneadv.com](mailto:ads@graystoneadv.com)>  
**Subject:** Hearing Notice DN: 13-31859-CON

Please run the attached hearing notice in the News Times by 2/5/14. For billing purposes, please reference requisition 44464. In addition, please forward me a copy of the "proof of publications" for my records.

Thank you,

*Leslie M. Greer*   
CT Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue, MS#13HCA  
Hartford, CT 06134  
Phone: (860) 418-7013  
Fax: (860) 418-7053  
Website: [www.ct.gov/ohca](http://www.ct.gov/ohca)

 Please consider the environment before printing this message

\* \* \* COMMUNICATION RESULT REPORT ( FEB. 18. 2014 12:05PM ) \* \* \*

FAX HEADER:

TRANSMITTED/STORED ; FILE MODE	FEB. 18. 2014 12:01PM OPTION	ADDRESS	RESULT	PAGE
080 MEMORY TX		98602758299	OK	10/10

REASON FOR ERROR  
 E-1) HANG UP OR LINE FAIL  
 E-3) NO ANSWER

F-2) BUSY  
 F-4) NO FACSIMILE CONNECTION



**STATE OF CONNECTICUT  
 DEPARTMENT OF PUBLIC HEALTH  
 OFFICE OF HEALTH CARE ACCESS**

**FAX SHEET**

**TO:** BRIAN D. NICHOLS

**FAX:** (860) 275-8299

**AGENCY:** \_\_\_\_\_

**FROM:** OHCA

**DATE:** 2/18/14 **Time:** \_\_\_\_\_

**NUMBER OF PAGES:** 9  
*(including transmittal sheet)*

**Comments:**

Docket Number 13-31859, information for tomorrow's hearing to be held in New Milford

**PLEASE PHONE IF THERE ARE ANY TRANSMISSION PROBLEMS.**

**Phone: (860) 418-7001**

**Fax: (860) 418-7053**

**410 Capitol Ave., MS#13HCA  
 P.O.Box 340308  
 Hartford, CT 06134**



# STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

*Office of Health Care Access*

## TABLE OF THE RECORD

**APPLICANT(S):** Western Connecticut Health Network, The Danbury Hospital and New Milford Hospital

**DOCKET NUMBER:** 13-31859-CON

**PUBLIC HEARING:** February 19, 2014 at 4:00 pm (rescheduled from February 5, 2014)

**PLACE:** New Milford High School, 388 Danbury Road, 2<sup>nd</sup> Floor Lecture Hall, New Milford, CT

EXHIBIT	DESCRIPTION
A	Letter from the <b>Western Connecticut Health Network, The Danbury Hospital and New Milford Hospital</b> (“Applicant”) dated August 12, 2013, enclosing the CON application under Docket Number 13-31859, received by OHCA on August 12, 2013. (48 pages)
B	OHCA’s letter to the Applicant dated September 13, 2013, requesting additional information and/or clarification in the matter of the CON application under Docket Number 13-31859. (4 pages)
C	Applicant’s responses to OHCA’s letter of September 13, 2013, dated November 12, 2013, in the matter of the CON application under Docket Number 13-31859, received by OHCA on November 12, 2013. (35 pages)
D	OHCA’s letter to the Applicant dated December 20, 2013 deeming the application complete in the matter of the CON application under Docket Number 13-31859. (1 page)
E	Designation letter dated January 14, 2014 designating Keven Hansted as hearing officer in the matter of the CON application under Docket Number 13-31859. (1 page)
F	OHCA’s request for legal notification in <i>The News Times</i> and OHCA’s Notice to the Applicant of the public hearing scheduled for February 5, 2014, in the matter of the CON application under Docket Number 13-31859, dated January 16, 2014. (4 pages)
G	Applicants letter to OHCA dated January 23, 2014 noticing the appearance of attorneys Thodore J. Tucci and Brian D. Nichols of Robinson & cole LLP in the matter of the CON application under Docket Number 13-31859, received by OHCA on January 23, 2014. (1 page)

*An Equal Opportunity Provider*

*(If you require aid/accommodation to participate fully and fairly, contact us either by phone, fax or email)*

410 Capitol Ave., MS#13HCA, P.O.Box 340308, Hartford, CT 06134-0308

Telephone: (860) 418-7001 Fax: (860) 418-7053 Email: OHCA@ct.gov

<b>H</b>	OHCA's letter to the Applicant dated January 24, 2014, requesting prefile testimony in the matter of the CON application under Docket Number 13-31859.
<b>I</b>	Letter from the Applicant enclosing Prefile Testimony dated January 31, 2014 in the matter of the CON application under Docket Number 13-31859, received by OHCA on January 31, 2014. (17 pages)
<b>J</b>	OHCA's request for legal notification in <i>The News Times</i> and OHCA's Notice to the Applicant of the public hearing scheduled for February 19, 2014, in the matter of the CON application under Docket Number 13-31859, dated February 4, 2014. (4 pages)

Administrative Notice is taken of the following:

Exhibit 1: Appendices 1 through V from 2013 Health Care Utilization Report by OHCA/DPH.

Exhibit 2: Norwalk Community Health Assessment.



**STATE OF CONNECTICUT**  
**DEPARTMENT OF PUBLIC HEALTH**  
*Office of Health Care Access*

**TENTATIVE AGENDA**

**PUBLIC HEARING**

**Docket Number: 13-31859-CON**

**Western Connecticut Health Network, The Danbury Hospital and New Milford Hospital**

**The Termination of New Milford Hospital's General Acute Care Hospital License with the Connecticut Department of Public Health and Operation of it Under The Danbury Hospital's Current General Acute Care Hospital License**

**February 19, 2014, at 4:00 p.m.**  
**(rescheduled from February 5, 2014)**

- I. Convening of the Public Hearing**
- II. Applicant's Direct Testimony (15 minutes)**
- III. OHCA's Questions**
- IV. Public Comment**
- V. Closing Remarks**
- VI. Public Hearing Adjourned**

*An Equal Opportunity Provider*

*(If you require aid/accommodation to participate fully and fairly, contact us either by phone, fax or email)*

410 Capitol Ave., MS#13HCA, P.O.Box 340308, Hartford, CT 06134-0308

Telephone: (860) 418-7001 Fax: (860) 418-7053 Email: OHCA@ct.gov

For this hearing, there will be two (2) OHCA exhibits:

OHCA Exhibit 1: Appendices I through V from 2013 Health Care Utilization Report by OHCA/DPH  
(Enclosed)

OHCA Exhibit 2: Norwalk Community Health Assessment, see the link below, and OHCA will provide a paper copy to the Applicants at the public hearing.

<http://www.northwestunitedway.org/sites/northwestunitedway.org/files/CTG%20LC%20CHNA%20SECTIONS%201-6%20FINAL%2011%2021%2012.pdf>



Appendix I: Connecticut Acute Care Hospitals, FY 2012

Hospital Name	Affiliation/Parent Corporation	Town	County	Teaching <sup>1</sup>	Licensed Beds <sup>2</sup>	Available Beds <sup>3</sup>	Staffed Beds <sup>4</sup>
Backus (William W.)	Backus Corporation	Norwich	New London		233	233	201
Bridgeport	Yale-New Haven Health Services Corporation	Bridgeport	Fairfield	√	383	371	281
Bristol	Bristol Hospital & Health Care Group	Bristol	Hartford		154	154	132
Charlotte Hungerford	Charlotte Hungerford Hospital	Torrington	Litchfield		122	122	75
CT Children's Medical	CCMC Corporation, Inc.	Hartford	Hartford	√	187	187	182
Danbury	Danbury Health Systems, Inc.	Danbury	Fairfield	√	371	371	265
Day Kimball	Day Kimball Healthcare Inc., d/b/a Day Kimball Hospital	Putnam	Windham		122	122	65
Essent - Sharon	Essent Healthcare Inc.	Sharon	Litchfield		94	94	49
Greenwich	Yale-New Haven Health Services Corporation	Greenwich	Fairfield	√	206	206	206
Griffin	Griffin Health Services Corporation	Derby	New Haven	√	180	180	82
Hartford	Hartford Health Care Corporation	Hartford	Hartford	√	867	802	667
Hospital of Central CT	Central Connecticut Health Alliance	New Britain	Hartford	√	446	383	356
John Dempsey	University of Connecticut Health Center	Farmington	Hartford	√	234	234	184
Johnson Memorial	Johnson Memorial Corporation	Stafford	Tolland		101	95	72
Lawrence & Memorial	Lawrence & Memorial Corporation	New London	New London	√	308	256	256
Manchester Memorial	Eastern Connecticut Health Network, Inc.	Manchester	Hartford		283	283	171
Middlesex Memorial	Middlesex Health System, Inc.	Middletown	Middlesex	√	297	260	183
MidState Medical	Hartford Health Care Corporation	Meriden	New Haven		156	156	144
Milford	Milford Health and Medical Incorporated	Milford	New Haven		118	118	47
New Milford	New Milford Hospital, Inc.	New Milford	Litchfield		95	95	27
Norwalk	Norwalk Health Services Corporation	Norwalk	Fairfield	√	366	320	193
Rockville General	Eastern Connecticut Health Network, Inc.	Vernon	Tolland		118	118	47
St. Francis	Saint Francis Care, Inc.	Hartford	Hartford	√	682	595	595
St. Mary's	Saint Mary's Health System, Inc.	Waterbury	New Haven	√	379	182	182
St. Vincent's	St. Vincent's Health Services Corporation	Bridgeport	Fairfield	√	520	456	456
Stamford	Stamford Health System	Stamford	Fairfield	√	330	325	267
Waterbury	Greater Waterbury Health Network	Waterbury	New Haven	√	393	280	190
Windham Community	Windham Community Memorial Hospital	Willimantic	Windham		144	144	87
Yale-New Haven <sup>5</sup>	Yale-New Haven Health Services Corporation	New Haven	New Haven	√	1,541	1,468	1,213
<b>Statewide</b>				<b>17</b>	<b>9,430</b>	<b>8,610</b>	<b>6,875</b>

Source: CT Department of Public Health Division of Office of Health Care Access Hospital Reporting System Report 400

<sup>1</sup>Teaching hospitals are hospitals that received payment for Medicare direct graduate medical education (GME), inpatient prospective payment system (IPPS) indirect medical education (IME), or psychiatric hospital IME programs during the last calendar year that information is available.

<sup>2</sup>The number of licensed beds and newborn bassinets listed on the hospital's Connecticut Department of Public Health (DPH) license on the last day of the fiscal year.

<sup>3</sup>The number of beds in service in nursing units that could be occupied by patients during the fiscal year.

<sup>4</sup>The average number of beds with sufficient staff occupied by patients during the fiscal year.

<sup>5</sup>Yale-New Haven Hospital acquired the Hospital of Saint Raphael on September 12, 2012 - totals include Saint Raphael's 533 licensed, 467 available and 354 staffed beds

Appendix II: Acute Care Hospital Bed Occupancy Rates-FYs 2010-2012

Hospital	2010				2011				2012						
	Patient Days	Beds		Occupancy Rate Available Staffed	Patient Days	Beds		Occupancy Rate Available Staffed	Patient Days	Beds		Occupancy Rate Available Staffed			
		Available	Staffed			Available	Staffed			Available	Staffed				
Backus (William W.)	49,262	233	202	58%	67%	49,655	233	202	58%	67%	49,102	233	201	58%	67%
Bridgeport	104,936	397	290	72%	99%	105,010	406	289	71%	100%	101,436	371	281	75%	99%
Bristol	30,753	154	132	55%	64%	28,388	154	132	51%	59%	29,230	154	132	52%	61%
Charlotte Hungerford	28,103	122	81	63%	95%	27,465	122	81	62%	93%	25,210	122	75	57%	92%
CT Children's Medical Center	36,312	147	142	68%	70%	36,823	187	182	54%	55%	45,043	187	182	66%	68%
Danbury	95,142	365	278	71%	94%	96,560	371	286	71%	92%	91,875	371	265	68%	95%
Day Kimball	18,901	122	72	42%	72%	18,536	122	72	42%	71%	18,509	122	65	42%	78%
Essent - Sharon	11,624	94	47	34%	68%	12,353	94	49	36%	69%	11,818	94	49	34%	66%
Greenwich	52,678	206	206	70%	70%	52,774	206	206	70%	70%	46,444	206	206	62%	62%
Griffin	32,791	180	94	50%	96%	30,867	180	89	47%	95%	28,713	180	82	44%	96%
Hartford	219,730	760	630	79%	96%	222,710	796	640	77%	95%	232,399	802	667	79%	95%
Hospital of Central CT	81,939	356	341	63%	66%	83,163	383	356	59%	64%	76,333	383	356	55%	59%
John Dempsey	51,251	224	145	63%	97%	51,623	224	150	63%	94%	40,291	234	184	47%	60%
Johnson Memorial	17,698	95	72	51%	67%	15,609	95	72	45%	59%	16,228	95	72	47%	62%
Lawrence & Memorial	71,297	256	256	76%	76%	73,942	256	256	79%	79%	71,050	256	256	76%	76%
Manchester Memorial	44,029	283	140	43%	86%	43,501	283	171	42%	70%	45,098	283	171	44%	72%
Middlesex Memorial	55,808	214	178	71%	86%	57,496	248	183	64%	86%	57,063	260	183	60%	85%
MidState Medical	42,216	156	142	74%	81%	44,688	156	144	78%	85%	42,711	156	144	75%	81%
Milford	17,708	118	51	41%	95%	17,086	118	49	40%	96%	14,426	118	47	33%	84%
New Milford	9,346	95	30	27%	85%	9,378	95	29	27%	89%	8,566	95	27	25%	87%
Norwalk	70,058	312	194	62%	99%	70,411	312	196	62%	98%	67,464	320	193	58%	96%
Rockville General	14,136	118	66	33%	59%	12,278	118	66	29%	51%	13,128	118	47	30%	77%
St. Francis	154,831	593	593	72%	72%	158,020	595	595	73%	73%	157,137	595	595	72%	72%
St. Mary's	52,653	181	181	80%	80%	56,034	181	179	85%	86%	51,511	182	182	78%	78%
St. Raphael <sup>1</sup>	125,113	489	364	70%	94%	122,630	489	369	69%	91%	NA	NA	NA	NA	NA
St. Vincent's	123,691	423	423	80%	80%	123,317	423	423	80%	80%	122,834	456	456	74%	74%
Stamford	76,488	322	269	65%	78%	75,041	322	271	64%	76%	70,198	325	267	59%	72%
Waterbury	59,698	292	192	56%	85%	58,933	284	190	57%	85%	57,490	280	190	56%	83%
Windham Community	20,865	144	87	40%	66%	20,001	144	87	38%	63%	18,674	144	87	36%	59%
Yale-New Haven <sup>2</sup>	284,667	919	871	85%	90%	299,973	918	827	90%	99%	415,905	1,468	1,213	78%	94%
<b>Total</b>	<b>2,053,724</b>	<b>8,370</b>	<b>6,769</b>	<b>67%</b>	<b>83%</b>	<b>2,074,265</b>	<b>8,515</b>	<b>6,841</b>	<b>67%</b>	<b>83%</b>	<b>2,025,886</b>	<b>8,610</b>	<b>6,875</b>	<b>64%</b>	<b>81%</b>

<sup>1</sup>Source: CT Department of Public Health Office of Health Care Access Acute Care Discharge Database and Hospital Reporting System Report 400

<sup>2</sup>Saint Raphael acquired by Yale-New Haven Hospital on September 12, 2012

<sup>3</sup>Totals include 104,600 patient days, 467 available and 354 staffed beds reported by the Hospital of Saint Raphael

### Appendix III: Connecticut Acute Care Hospital Staffed Beds by Service, FY 2012

Hospital Name	Adult Medical or Surgical	ICU/CCU	Psychiatric	Maternity	Newborn	Neonatal ICU	Rehabilitation	Pediatric	Other	Total
Backus (William W.)	138	12	18	15	18					201
Bridgeport	186	19	17	23	14	4	15	3		281
Bristol	78	14	14	15	8			3		132
Charlotte Hungerford	50	6	12	3	3			1		75
CT Children's Medical		18				72		92		182
Danbury	175	12	20	18	13	12	12	3		265
Day Kimball	36	6	13	5	5					65
Essent - Sharon	22	7	12	4	4					49
Greenwich	129	10		25	22	10		10		206
Griffin	55	7	10	5	5					82
Hartford	436	69	106	31	25					667
Hospital of Central CT	231	32	22	25	20	12		14		356
John Dempsey	100	15	25	20	10				14	184
Johnson Memorial	42	5	17	4	4					72
Lawrence & Memorial	148	20	18	24	14	10	16	6		256
Manchester Memorial	82	22	31	15	21					171
Middlesex Memorial	119	26	18	10	10					183
MidState Medical	111	7	6	10	10					144
Milford	33	6		4	4					47
New Milford	18	4		3	2					27
Norwalk	92	37	10	14	10	5	21	4		193
Rockville General	38	9								47
St. Francis	394	42	75	30	26	28				595
St. Mary's	123	16	12	16	7				8	182
St. Vincent's	275	30	92	22	27		10			456
Stamford	182	5	14	25	18	8	12	3		267
Waterbury	118	16	30	9	9				8	190
Windham Community	53	12		14	8					87
Yale-New Haven <sup>1</sup>	706	152	127	57	40	56	12	63		1,213
<b>Total</b>	<b>4,170</b>	<b>636</b>	<b>719</b>	<b>446</b>	<b>357</b>	<b>217</b>	<b>98</b>	<b>202</b>	<b>30</b>	<b>6,875</b>

Source: CT Department of Public Health Office of Health Care Access Hospital Reporting System Report 400

<sup>1</sup>Yale-New Haven Hospital acquired the Hospital of Saint Raphael on September 12, 2012 - totals include Saint Raphael's 214 Adult Medical/Surgical, 62 ICU/CCU, 37 Psychiatric, 12 Maternity, 11 Newborn, 6 Neonatal ICU, 11 Rehabilitation, and 1 Pediatric staffed bed

### Appendix IV: Connecticut Acute Care Discharges: FYs 2008-2012

Hospital Name	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	Year-to-Year Change (%)				
						08/09	09/10	10/11	11/12	09/12
Backus (William W.)	11,918	11,849	12,132	11,958	11,836	-1%	2%	-1%	-1%	0%
Bridgeport	20,034	19,828	19,084	19,239	19,139	-1%	-4%	1%	-1%	-3%
Bristol	7,931	7,723	7,484	7,077	7,541	-3%	-3%	-5%	7%	-2%
Charlotte Hungerford	6,077	6,318	6,426	6,497	6,331	4%	2%	1%	-3%	0%
CT Children's Medical	5,793	6,349	6,797	6,132	6,602	10%	7%	-10%	8%	4%
Danbury	20,432	20,445	20,668	20,725	19,607	0%	1%	0%	-5%	-4%
Day Kimball	5,396	5,546	5,193	5,177	5,100	3%	-6%	0%	-1%	-8%
Essent - Sharon	2,834	2,658	2,682	2,701	2,666	-6%	1%	1%	-1%	0%
Greenwich	12,701	12,904	13,637	13,525	11,846	2%	6%	-1%	-12%	-8%
Griffin	7,467	7,395	7,563	7,330	6,892	-1%	2%	-3%	-6%	-7%
Hartford	40,105	41,434	41,532	40,775	41,405	3%	0%	-2%	2%	0%
Hospital of Central CT	20,989	20,056	19,509	20,547	18,239	-4%	-3%	5%	-11%	-9%
John Dempsey	9,858	9,586	9,566	9,086	8,373	-3%	0%	-5%	-8%	-13%
Johnson Memorial	4,080	3,609	3,424	3,251	3,250	-12%	-5%	-5%	0%	-10%
Lawrence & Memorial	14,568	14,819	15,426	15,338	14,956	2%	4%	-1%	-2%	1%
Manchester Memorial	8,994	8,817	8,933	9,203	8,759	-2%	1%	3%	-5%	-1%
Middlesex Memorial	13,719	13,474	13,450	13,295	13,667	-2%	0%	-1%	3%	1%
MidState Medical	9,723	9,957	9,800	10,166	10,293	2%	-2%	4%	1%	3%
Milford	4,935	4,740	4,458	4,278	3,506	-4%	-6%	-4%	-18%	-26%
New Milford	3,010	2,768	2,494	2,512	2,291	-8%	-10%	1%	-9%	-17%
Norwalk	15,560	15,638	14,810	15,188	15,048	1%	-5%	3%	-1%	-4%
Rockville General	3,538	3,499	3,361	2,498	2,518	-1%	-4%	-26%	1%	-28%
St. Francis	32,766	33,062	31,418	31,893	32,193	1%	-5%	2%	1%	-3%
St. Mary's	13,135	12,459	12,210	12,495	12,052	-5%	-2%	2%	-4%	-3%
St. Raphael Hospital <sup>1</sup>	24,969	24,968	24,510	23,140	NA	0%	-2%	-6%	NA	NA
St. Vincent's	20,199	21,718	21,884	22,099	22,028	8%	1%	1%	0%	1%
Stamford	15,300	14,855	15,061	14,899	14,255	-3%	1%	-1%	-4%	-4%
Waterbury	14,722	13,914	13,045	12,758	12,367	-5%	-6%	-2%	-3%	-11%
Windham Community	5,676	5,349	5,109	4,702	4,506	-6%	-4%	-8%	-4%	-16%
Yale-New Haven <sup>2</sup>	52,135	54,422	56,762	57,751	59,796	4%	4%	2%	4%	10%
<b>Statewide</b>	<b>428,564</b>	<b>430,159</b>	<b>428,428</b>	<b>426,235</b>	<b>397,062</b>	<b>0%</b>	<b>0%</b>	<b>-1%</b>	<b>-7%</b>	<b>-8%</b>

Source: CT Department of Public Health Office of Health Care Access Acute Care Hospitals Inpatient Discharge

Database

<sup>1</sup> Saint Raphael acquired by Yale-New Haven Hospital on September 12, 2012

<sup>2</sup> Total for 2012 includes 19,947 discharges reported by the Hospital of Saint Raphael

### Appendix V: Connecticut Acute Care Patient Days: FYs 2008-2012

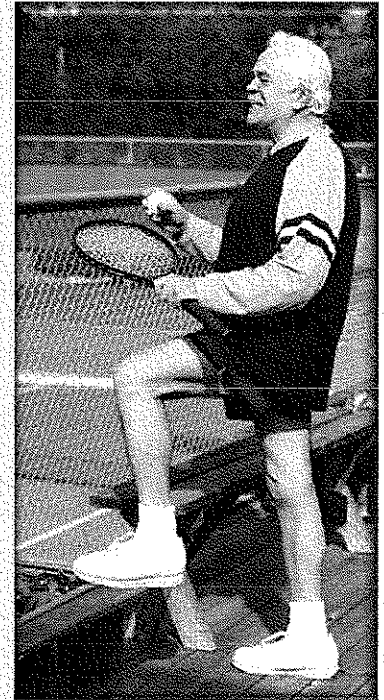
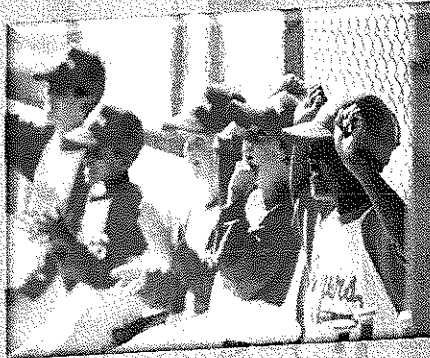
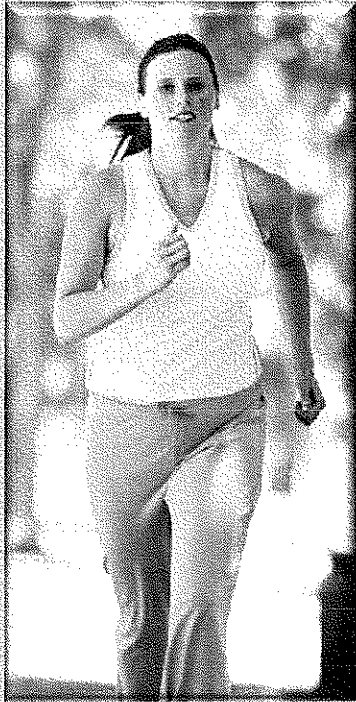
Hospital Name	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	Year-to-Year Change (%)				
						08/09	09/10	10/11	11/12	08/12
Backus (William W.)	50,572	49,521	49,262	49,655	49,102	-2%	-1%	1%	-1%	-3%
Bridgeport	108,274	104,355	104,936	105,010	101,436	-4%	1%	0%	-3%	-6%
Bristol	33,293	33,319	30,753	28,388	29,230	0%	-8%	-8%	3%	-12%
Charlotte Hungerford	27,254	28,325	28,103	27,465	25,210	4%	-1%	-2%	-8%	-7%
CT Children's Medical	37,110	36,200	36,312	36,823	45,043	-2%	0%	1%	22%	21%
Danbury	87,317	92,474	95,142	96,560	91,875	6%	3%	1%	-5%	5%
Day Kimball	20,491	20,251	18,901	18,536	18,509	-1%	-7%	-2%	0%	-10%
Essent - Sharon	11,809	11,466	11,624	12,353	11,818	-3%	1%	6%	-4%	0%
Greenwich	51,606	50,243	52,678	52,774	46,444	-3%	5%	0%	-12%	-10%
Griffin	34,295	33,040	32,791	30,867	28,713	-4%	-1%	-6%	-7%	-16%
Hartford	212,318	216,274	219,730	222,710	232,399	2%	2%	1%	4%	9%
Hospital of Central CT	88,517	86,383	81,939	83,163	76,333	-2%	-5%	1%	-8%	-14%
John Dempsey	60,351	56,200	51,251	51,623	40,291	-7%	-9%	1%	-22%	-33%
Johnson Memorial	21,730	18,031	17,698	15,609	16,228	-17%	-2%	-12%	4%	-25%
Lawrence & Memorial	69,988	68,917	71,297	73,942	71,050	-2%	3%	4%	-4%	2%
Manchester Memorial	43,893	43,426	44,029	43,501	45,098	-1%	1%	-1%	4%	3%
Middlesex Memorial	56,882	55,485	55,808	57,496	57,063	-2%	1%	3%	-1%	0%
MidState Medical	45,254	43,145	42,216	44,688	42,711	-5%	-2%	6%	-4%	-6%
Milford	21,719	19,657	17,708	17,086	14,426	-9%	-10%	-4%	-16%	-34%
New Milford	11,757	9,858	9,346	9,378	8,566	-16%	-5%	0%	-9%	-27%
Norwalk	77,978	71,088	70,058	70,411	67,464	-9%	-1%	1%	-4%	-13%
Rockville General	15,087	15,335	14,136	12,278	13,128	2%	-8%	-13%	7%	-13%
St. Francis	165,453	162,468	154,831	158,020	157,137	-2%	-5%	2%	-1%	-5%
St. Mary's	58,529	53,532	52,653	56,034	51,511	-9%	-2%	6%	-8%	-12%
St. Raphael <sup>1</sup>	134,996	131,885	125,113	122,630	NA	-2%	-5%	-2%	NA	NA
St. Vincent's	105,110	124,028	123,691	123,317	122,834	18%	0%	0%	0%	17%
Stamford	75,315	73,767	76,488	75,041	70,198	-2%	4%	-2%	-6%	-7%
Waterbury	70,697	68,137	59,698	58,933	57,490	-4%	-12%	-1%	-2%	-19%
Windham Community	20,882	20,761	20,865	20,001	18,674	-1%	1%	-4%	-7%	-11%
Yale-New Haven <sup>2</sup>	272,728	279,366	284,667	299,973	415,905	2%	2%	5%	39%	52%
<b>Statewide</b>	<b>2,091,205</b>	<b>2,076,937</b>	<b>2,053,724</b>	<b>2,074,265</b>	<b>2,025,886</b>	<b>-1%</b>	<b>-1%</b>	<b>1%</b>	<b>-2%</b>	<b>-3%</b>

Source: CT Department of Public Health Office of Health Care Access Acute Care Hospitals Inpatient Discharge Database

<sup>1</sup> Saint Raphael acquired by Yale-New Haven Hospital on September 12, 2012

<sup>2</sup> Total for 2012 includes 104,600 patient days reported by the Hospital of Saint Raphael

# 2012 Community Health Needs Assessment Litchfield County Community Transformation Grant Coalition



## *Making the Healthy Choice the Easy Choice through:*

- ◆ Tobacco Free Living
- ◆ Active Living & Healthy Eating
- ◆ Quality Clinical and Other Preventive Services
- ◆ Social & Emotional Wellness
- ◆ Healthy & Safe Physical Environments

## *Funded by:*

Connecticut Department of Public Health – CDC Community Transformation Grant  
Torrington Area Health District  
Charlotte Hungerford Hospital  
United Way of Northwest Connecticut  
Northwest Connecticut YMCA

*Prepared by: The Center for Healthy Schools & Communities at EDUCATION CONNECTION*

## Table of Contents

<b>Introduction</b> .....	<b>2</b>
<b>Litchfield County Population and Demographic Overview</b> .....	<b>4</b>
<b>County and Town Designations and Governance</b> .....	<b>5</b>
<b>Litchfield County Municipality Population and Demographic Highlights</b> .....	<b>5</b>
2000-2010 Census Comparisons, Growth Projections, and	
Ethnic/Racial Composition .....	5
Age Distribution .....	9
Educational Attainment .....	11
Economic Stability – Income, Poverty and Unemployment.....	14
Health Insurance Coverage .....	17
Housing and Homelessness.....	18
Community Safety .....	19
<b>Community Health-Related and Environmental Assets</b> .....	<b>20</b>
Community-Health Related Assets .....	20
Environmental Assets.....	21
<b>Special Populations</b> .....	<b>21</b>
<b>Health Status of County Residents</b> .....	<b>22</b>
State and County Health Rankings.....	22
Lifestyle Behaviors and Risk Factors .....	23
Behavioral Risk Factor Surveillance.....	24
The Burden of Chronic Disease .....	28
Mortality and Leading Causes of Death .....	31
Healthy People 2020 Leading Health Indicators .....	36
<b>Overview of Health Disparities &amp; Inequities in Litchfield County</b> .....	<b>37</b>
Accidents and Violence .....	38
Cancer .....	38
Cardiovascular Disease.....	39
Diabetes .....	39
Health Care Access.....	40
Life Expectancy.....	40
Liver Disease .....	41
Mental Health .....	41
Renal Disease .....	42
Respiratory Illness.....	42
<b>Description of Local Health-Related Programs and Services</b> .....	<b>43</b>
Tobacco Free Living.....	44
Active Living and Healthy Eating .....	44
High Impact Quality Clinical and Other Preventive Services .....	45
Social & Emotional Wellness.....	45
Healthy & Safe Physical Environment .....	46
Infoline 2-1-1 Top Requests and Unmet Needs for Services.....	47
<b>CTG Coalition Overview and Collaborative Activities</b> .....	<b>49</b>
<b>Key Findings &amp; Recommendations</b> .....	<b>51</b>
Demographics .....	51
Health Status: Behavioral and Lifestyle Factors.....	51
Health Status: Burden of Chronic Disease .....	52
Health Status: ED Visits & Hospitalizations .....	52
Health Status: Mortality Data .....	52
Health Disparities & Inequities .....	52
Health Related Programs & Services.....	53
<b>Appendix A –Asset Maps of Programs &amp; Services by Strategic Direction</b> .....	<b>55</b>
<b>Appendix B – Glossary of Abbreviations</b> .....	<b>94</b>

---

## Introduction

---

The 2012 Litchfield County Community Health Needs Assessment (CHNA) represents the collaborative efforts of the Litchfield County Community Transformation Grant (CTG) Coalition to begin to assess and prioritize health needs in our community and to collectively develop strategies and mobilize resources to improve the health of county residents.

The CTG Program is funded by the Centers for Disease Control and Prevention (CDC). The CTG Program's overarching goal is to create healthier communities by making healthy living easier and more affordable. The CTG program aims to improve the the health of all Americans by improving weight, nutrition, physical activity, tobacco use, emotional well-being, and overall mental health. By promoting healthy lifestyles and communities, especially among population groups experiencing the greatest burden of chronic disease, CTGs help improve health, reduce health disparities, and lower health care costs. [www.cdc.gov/communitytransformation/Cached](http://www.cdc.gov/communitytransformation/Cached)

Litchfield County is one of five counties in the state awarded CTG funding in partnership with the Connecticut Department of Public Health (CTDPH) to build capacity to support healthy lifestyles in a combined county population of over 889,000 including a rural population of 306,000. Connecticut's CTG Program targets evidence-based strategies to promote tobacco-free living, active living and healthy eating, quality clinical and other preventive services, healthy and safe physical environments, and social and emotional wellness.

The CTG Program is closely aligned with two other nationwide health promotion initiatives, the National Prevention Strategy and the Million Hearts Campaign™. The National Prevention Strategy is a comprehensive plan to increase the number of Americans who are healthy at every stage of life. The Prevention Strategy recognizes that good health comes not just from receiving quality medical care, but also from clean air and water, safe outdoor

spaces for physical activity, safe worksites, healthy foods, violence-free environments and healthy homes. Prevention should be woven into all aspects of our lives, including where and how we live, learn, work and play.

<http://www.healthcare.gov/prevention/nphpphc/strategy/index.html>. The Million Hearts™ Campaign aims to prevent one million heart attacks and strokes over the next five years. Million Hearts™ brings together communities, health systems, nonprofit organizations, federal agencies, and private-sector partners from across the country to fight heart disease and stroke.

<http://millionhearts.hhs.gov/index.html>

Conducting a community health needs assessment is the first step to developing a community health improvement plan. The CHNA describes the health of the community, by presenting relevant information on socioeconomic and demographic factors affecting health, personal health-related lifestyle practices, health status indicators, community health resources, and studies of current local health issues. The CHNA identifies population groups that may be at increased risk for poor health outcomes, assesses the larger community environment and how it impacts health, and identifies areas where additional or better information is needed. The assessment process is highly collaborative, involving a broad spectrum of community stakeholders.

The leading health issues in Litchfield County, as in the state and the nation, result from many underlying factors which can be controlled or modified. Harmful lifestyle behaviors such as smoking, overeating, poor nutrition, lack of physical activity, and substance abuse have major impacts on individual health. Economic and language/cultural factors present barriers to access and utilization of medical care and preventive health services. Income, employment status, educational attainment, housing, and other social factors impact health or limit access to care. Uncontrollable factors, including inherited health conditions or



increased susceptibility to disease, also significantly influence health.

Poverty underlies many of the social factors that contribute to poor health. Differences for many health indicators are also apparent by gender, race/ethnicity, age, and geographic area of residence. This information will be used to guide the development of programs and services to meet identified health needs.

Recent trends in health indicators for county residents show improvement in overall mortality rates for many leading causes of death. There are indications of improvement in personal health habits such as smoking and activity rates and accessing screening services for early detection of certain diseases. However, disparities in health care access and health status in certain populations persist. Expanded joint planning and coordination of programs and services among community partners can reduce health disparities and improve the health of all county residents.

The intent is for the Community Health Needs Assessment to have significant value for the community, and to be widely used to advance community health improvement planning by a diverse constituency of private and public agencies. We welcome your comments and reactions to this report, and invite you to join in the assessment process going forward.

***The Litchfield County CTG Coalition Steering Committee***

Jim Rokos, Director of Health  
*Torrington Area Health District*

Leslie Polito, Assistant Director of Health  
*Torrington Area Health District*

Sharon McCoy, Project Director  
*Torrington Area Health District*

Stephanie Barksdale, Executive Director  
*United Way of Northwest Connecticut*

Greg Brisco, Chief Executive Officer  
*Northwest Connecticut YMCA*

Brian Mattiello, V.P. for Organizational Development, *Charlotte Hungerford Hospital*

Daniel Baroody, Director of Health  
*Town of Sharon*

Mike Crespan, Director of Health  
*New Milford Health Department*

Donna Culbert, Director of Health  
*Newtown Health District*

Jennifer Kertanis, Director of Health  
*Farmington Valley Health District*

Neal Lustig, Director of Health  
*Pomperaug Health District*

Mary Bevan, Director, Center for Healthy Schools and Communities  
*EDUCATION CONNECTION*

Jim Hutchison, Community Health Coordinator  
*Sharon Hospital*

Andrea Rynn, Director of Public and Government Relations  
*Western CT Health Network*

Mary Winar, Projects Coordinator  
*Connecticut Office of Rural Health*

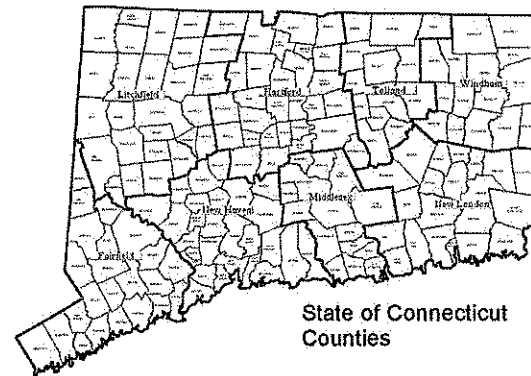
## Litchfield County Population and Demographic Overview

Situated in the northwestern corner of Connecticut, Litchfield County occupies the largest land area of any county in the state (920 square miles). Consistent with the rural nature of many of its 26 municipalities, the county has the lowest population density of any county in CT. According to the 2010 Census, the total population of the county was 189,927 ranking 4<sup>th</sup> in population size among the eight CT counties. This represents a 4.3% increase in population since 2000, which is slightly less than the average state population growth rate of 4.9% over the past decade.

In 2010, as reported by the Census, there were 76,640 households in the county, and an average household size of 2.4 persons. Nearly 30% (29.9%) of households include persons under the age of 18 and 28.2% include persons ages 65 and over. Litchfield County has the distinction of having the highest proportion of residents ages 50 and over in the state (39%), compared with the CT average of 34%.

Overall, Litchfield County's population is relatively non-diverse; the Census 2010 racial/ethnic composition is 93.9% White and 1.3 % Black or African American, 1.5 % Asian, 0.2% American Indian, and 4.5% Hispanic or Latino (6.1% minority). However, as noted in Table 2, the county's two primary urban centers of Torrington and New Milford are considerably more diverse; the total minority population in Torrington is 11.3% and in New Milford is 8.3%.

According to the U.S. Census American Community Survey (ACS) 5-Year estimates for 2006-2010, the predominant ancestries in the county were: 23.0% Italian, 21.3% Irish, 14.8% English, 14.2% German and 9.5% French. Slightly over 6% (6.3%) of the county's population is foreign-born, and of those 42.5% are not U.S. citizens. The vast majority of county residents speak English (91.2%); 8.8% of residents have a primary language other than English, however only 2.7% speak English less than "very well". The predominant non-English



languages spoken include "other Indo-European languages" and Spanish. It is important to note that Census ACS data are estimates based on a sample and therefore subject to sampling variability. In contrast, the decennial Census data are official population and housing counts. Additional information on the sampling methodology used in the ACS is available at [www.census.gov](http://www.census.gov).

Overall levels of educational attainment by Litchfield County residents surpass the state average - 96% of county residents are high school graduates, 29% completed some college, and 34% attained a bachelor's degree or higher.

The median income per household in the county as estimated by the 2006-2010 ACS was \$69,639, and the median family income was \$84,890. In 2009, 5.3% of the county's population was living in poverty, well below the state average of 8.7%. High poverty areas exist in certain communities, and poverty is most common in female-headed households with children under 18 years of age.

Related to housing characteristics, the majority of Litchfield County residents own their own homes (76.3%), with the remainder renting (23.7%). Homeownership in the county is well above the state average. According to CERC Town Profiles, one-third of the housing stock in the county was built prior to 1950 and there are over 3,400 subsidized housing units in the county.

## County and Town Designations and Governance

There are 26 distinct municipalities in the county, including: Barkhamsted, Bethlehem, Bridgewater, Canaan, Colebrook, Cornwall, Goshen, Harwinton, Kent, Litchfield, Morris, New Hartford, New Milford, Norfolk, North Canaan, Plymouth, Roxbury, Salisbury, Sharon, Thomaston, Torrington, Warren, Washington, Watertown, Winchester, and Woodbury.

Although Connecticut is divided geographically into eight counties, these counties do not have any associated government structure. The Connecticut General Assembly abolished all county governments in the state on October 1, 1960. The 169 towns of Connecticut are the principal units of local government in the state and have full municipal powers including: corporate powers, eminent domain, ability to levy taxes, public services (low cost housing, waste disposal, fire, police, ambulance, street lighting), public works (highways, sewers, cemeteries, parking lots, etc.), regulatory powers (building codes, traffic, animals, crime, public health), environmental protection, and economic development.

Under Connecticut's Home Rule Act, any municipality in CT is permitted to adopt its own local charter and choose its own structure of government. The three principal municipal government structures used in the state are: 1) selectman–town meeting, 2) mayor–council, and 3) manager–council.



Five Regional Planning Organizations (RPOs) serve Litchfield County municipalities including Central Connecticut Regional Planning Agency, Council of Governments of the Central Naugatuck Valley, Housatonic Valley Council of Elected Officials, Litchfield Hills Council of Elected Officials, and Northwestern CT Council of Governments. Through local ordinance, the municipalities within each of these planning regions have voluntarily created one of the three types of RPOs permitted under CT statute to carry out a variety of regional planning and other activities on their behalf.

## Litchfield County Municipality Population and Demographic Highlights

### *2000-2010 Census Comparisons, Growth Projections, and Ethnic/Racial Composition*

As noted in Table 1, the county's two most populated urban centers are Torrington (2010 population – 36,383), and New Milford (2010 population – 28,142). Five of the county's 26 municipalities have populations of 10,000 or greater; the least populated town in the county is Canaan, with 1,234 residents. Population projections from the CT State Data Center show

an overall net growth rate in the county of 6.5%, for the 15 year period 2015-2030, with the highest growth rate in Woodbury, closely followed by New Hartford, New Milford, Bethlehem, and Goshen. Negative growth rates are projected in eight municipalities, with the greatest percentage loss in population projected for Canaan and Roxbury.

**Table 1: 2010 Census Population and Projections for Litchfield County Municipalities, 2015-2030**

Municipality	Census 2010 Population	2015	2020	2025	2030	% Change 2015-2030
Barkhamsted	3,799	3,837	3,967	4,083	4,165	8.5%
Bethlehem	3,607	3,874	4,010	4,169	4,308	11.2%
Bridgewater	1,727	2,090	2,167	2,249	2,304	10.2%
Canaan	1,234	1,122	1,105	1,069	1,024	-8.7%
Colebrook	1,485	1,512	1,515	1,522	1,517	0.3%
Cornwall	1,420	1,540	1,586	1,620	1,655	7.5%
Goshen	2,976	3,198	3,351	3,478	3,569	11.6%
<b>Harwinton</b>	<b>5,642</b>	<b>5,293</b>	<b>5,248</b>	<b>5,204</b>	<b>5,148</b>	-2.7%
Kent	2,979	3,294	3,455	3,561	3,608	9.5%
<b>Litchfield</b>	<b>8,466</b>	<b>10,218</b>	<b>10,796</b>	<b>11,064</b>	<b>11,009</b>	7.7%
Morris	2,388	2,325	2,324	2,334	2,321	-0.2%
<b>New Hartford</b>	<b>6,970</b>	<b>6,980</b>	<b>7,303</b>	<b>7,635</b>	<b>7,881</b>	12.9%
<b>New Milford</b>	<b>28,142</b>	<b>31,429</b>	<b>32,835</b>	<b>34,226</b>	<b>35,446</b>	12.8%
Norfolk	1,709	1,916	1,987	2,042	2,006	4.7%
North Canaan	3,315	3,465	3,510	3,547	3,568	3.0%
<b>Plymouth</b>	<b>12,243</b>	<b>12,307</b>	<b>12,426</b>	<b>12,528</b>	<b>12,552</b>	2.0%
Roxbury	2,262	2,069	2,026	1,982	1,941	-6.2%
Salisbury	3,741	4,790	4,907	4,794	4,594	-4.1%
Sharon	2,782	3,351	3,411	3,340	3,231	-3.6%
<b>Thomaston</b>	<b>7,887</b>	<b>7,512</b>	<b>7,495</b>	<b>7,462</b>	<b>7,411</b>	-1.3%
<b>Torrington</b>	<b>36,383</b>	<b>41,378</b>	<b>43,546</b>	<b>44,942</b>	<b>45,213</b>	9.3%
Warren	1,461	1,305	1,327	1,346	1,367	4.8%
Washington	3,578	3,566	3,513	3,460	3,421	-4.1%
<b>Watertown</b>	<b>22,514</b>	<b>23,407</b>	<b>23,974</b>	<b>24,601</b>	<b>25,213</b>	7.7%
Winchester	11,242	11,025	11,091	11,128	11,142	1.1%
<b>Woodbury</b>	<b>9,975</b>	<b>10,661</b>	<b>11,133</b>	<b>11,624</b>	<b>12,047</b>	13.0%
<b>Litchfield County</b>	<b>189,927</b>	<b>193,489</b>	<b>197,751</b>	<b>202,218</b>	<b>206,087</b>	6.5%
<b>Connecticut</b>	<b>3,574,097</b>	<b>3,573,885</b>	<b>3,622,774</b>	<b>3,669,990</b>	<b>3,702,400</b>	3.6%

\* Notes: Ten most populated municipalities are listed in **bold type**.

Sources: CERC Town Profiles, accessed at <http://www.cerc.com> and Connecticut State Data Center, University of Connecticut, [http://ctsdc.uconn.edu/projections/ct\\_towns.html](http://ctsdc.uconn.edu/projections/ct_towns.html)

Changes in the ethnic and racial composition of the county by municipality over the past decade compiled by the CT State Data Center are shown in Tables 2 and 3. Overall, the county has become more diverse from 2000 - 2010, with the highest increase in the Hispanic or Latino population (4,641 persons or an increase of 119.2%), which is more than double the state average increase of 49.6%. Based on the increase in absolute numbers of persons, the

next highest increase was in White residents (3,784 persons), followed by "other" (1,473 persons), Asian residents (771 persons), Black or African American residents (560 persons), followed by American Indian (85 persons) and lastly Pacific Islander. By far, the greatest gains in the number of minority residents were experienced in three communities - Torrington, New Milford, and Watertown.

**Table 2: Litchfield County Municipality Census 2000 and 2010 Population Counts by Race/Ethnicity\***

Municipality	Total population		White		Black		American Indian		Asian		Pacific Islander		Other		Hispanic or Latino	
	2000	2010	2000	2010	2000	2010	2000	2010	2000	2010	2000	2010	2000	2010	2000	2010
Barkhamsted	3,494	3,799	3,443	3,703	2	11	6	0	14	23	0	0	10	21	31	57
Bethlehem	3,422	3,607	3,336	3,532	9	16	2	4	27	18	1	0	13	6	22	61
Bridgewater	1,824	1,727	1,779	1,681	17	14	1	0	13	16	0	0	2	8	9	26
Canaan	1,081	1,234	1,049	1,204	16	8	0	1	2	3	1	1	4	1	4	19
Colebrook	1,471	1,485	1,427	1,448	10	4	0	2	9	9	0	3	13	3	36	17
Cornwall	1,434	1,420	1,398	1,386	3	3	0	1	10	9	0	0	3	3	21	34
Goshen	2,697	2,976	2,650	2,898	13	10	4	4	20	36	0	0	0	9	33	67
Harwinton	5,283	5,642	5,214	5,515	4	13	3	8	27	49	3	4	7	10	47	80
Kent	2,858	2,979	2,737	2,813	16	35	22	22	28	49	1	1	20	21	72	94
Litchfield	8,316	8,466	8,066	8,149	62	52	19	13	39	77	1	12	38	43	130	173
Morris	2,301	2,388	2,243	2,325	16	12	3	2	19	18	0	0	4	3	20	50
New Hartford	6,088	6,970	5,946	6,776	39	23	3	4	45	79	4	0	12	21	82	124
New Milford	27,121	28,142	25,583	25,809	383	484	40	68	518	779	7	11	184	464	751	1,693
Norfolk	1,660	1,709	1,612	1,659	8	12	4	2	9	11	0	0	10	7	16	30
North Canaan	3,350	3,315	3,247	3,194	40	40	6	3	6	8	0	0	13	41	79	195
Plymouth	11,634	12,243	11,325	11,748	91	102	18	22	49	100	1	2	37	78	147	370
Roxbury	2,136	2,262	2,077	2,179	5	13	4	3	20	18	0	0	14	18	28	48
Salisbury	3,977	3,741	3,808	3,559	66	52	13	6	38	41	0	0	18	18	61	107
Sharon	2,968	2,782	2,875	2,670	28	44	13	2	17	20	0	0	10	18	58	56
Thomaston	7,503	7,887	7,342	7,631	45	34	8	26	37	60	0	0	31	53	109	202
Torrington	35,202	36,383	32,749	32,278	757	974	70	90	643	785	7	9	460	1,330	1,162	3,193
Warren	1,254	1,461	1,228	1,418	2	8	4	1	10	20	0	0	1	8	3	31
Washington	3,596	3,578	3,440	3,429	23	21	4	3	56	27	0	0	28	48	77	142
Watertown	21,661	22,514	20,894	21,249	162	315	27	58	276	376	10	1	103	213	406	838
Winchester	10,664	11,242	10,071	10,468	132	201	25	26	99	109	1	1	180	225	338	583
Woodbury	9,198	9,975	8,945	9,547	49	57	20	33	106	168	6	0	20	38	152	245
Litchfield County	182,193	189,927	174,484	178,268	1,998	2,558	319	404	2,137	2,908	43	45	1,235	2,708	3,894	8,535
Connecticut	3,405,565	3,574,097	2,780,355	2,772,410	309,843	362,296	9,639	11,256	82,313	135,565	1,366	1,428	147,201	198,466	320,323	479,087

\* Note: Hispanic or Latino population counts include persons of any race.

Source: CT State Data Center, University of Connecticut, [http://ctcdc.uconn.edu/data/2010\\_2000\\_PL\\_Census\\_data\\_comparison\\_towns.xls](http://ctcdc.uconn.edu/data/2010_2000_PL_Census_data_comparison_towns.xls)

**Table 3: Litchfield County Municipality Census 2000 and 2010 Numeric and Percent Population Change**

Municipality	Total Population		White		Black or African American		Asian		Hispanic or Latino	
	# Change	% Change	# Change	% Change	# Change	% Change	# Change	% Change	# Change	% Change
Barkhamsted	305	8.7	260	7.6	9	450.0	9	64.3	26	83.9
Bethlehem	185	5.4	196	5.9	7	77.8	(9)	-33.3	39	177.3
Bridgewater	(97)	-5.3	(98)	-5.5	(3)	-17.6	3	23.1	17	188.9
Canaan	153	14.2	155	14.8	(8)	-50.0	1	50.0	15	375.0
Colebrook	14	1.0	21	1.5	(6)	-60.0	0	0.0	(19)	-52.8
Cornwall	(14)	-1.0	(12)	-0.9	0	0.0	(1)	-10.0	13	61.9
Goshen	279	10.3	248	9.4	(3)	-23.1	16	80.0	34	103.0
Harwinton	359	6.8	301	5.8	9	225.0	22	81.5	33	70.2
Kent	121	4.2	76	2.8	19	118.8	21	75.0	22	30.6
Litchfield	150	1.8	83	1.0	(10)	-16.1	38	97.4	43	33.1
Morris	87	3.8	82	3.7	(4)	-25.0	(1)	-5.3	30	150.0
New Hartford	882	14.5	830	14.0	(16)	-41.0	34	75.6	42	51.2
New Milford	1,021	3.8	226	0.9	101	26.4	261	50.4	942	125.4
Norfolk	49	3.0	47	2.9	4	50.0	2	22.2	14	87.5
North Canaan	(35)	-1.0	(53)	-1.6	0	0.0	2	33.3	116	146.8
Plymouth	609	5.2	423	3.7	11	12.1	51	104.1	223	151.7
Roxbury	126	5.9	102	4.9	8	160.0	(2)	-10.0	20	71.4
Salisbury	(236)	-5.9	(249)	-6.5	(14)	-21.2	3	7.9	46	75.4
Sharon	(186)	-6.3	(205)	-7.1	16	57.1	3	17.6	(2)	-3.4
Thomaston	384	5.1	289	3.9	(11)	-24.4	23	62.2	93	85.3
Torrington	1,181	3.4	(471)	-1.4	217	28.7	142	22.1	2,031	174.8
Warren	207	16.5	190	15.5	6	300.0	10	100.0	28	933.3
Washington	(18)	-0.5	(11)	-0.3	(2)	-8.7	(29)	-51.8	65	84.4
Watertown	853	3.9	355	1.7	153	94.4	100	36.2	432	106.4
Winchester	578	5.4	397	3.9	69	52.3	10	10.1	245	72.5
Woodbury	777	8.4	602	6.7	8	16.3	62	58.5	93	61.2
Litchfield County	7,734	4.3	3,784	2.2	560	28.0	771	36.1	4,641	119.2
Connecticut	168,532	4.9	(7,945)	-2.9	52,453	16.9	53,252	64.7	158,764	49.6

\* Note: Hispanic or Latino population counts include persons of any race. Population change numbers in parentheses ( ) are negative and represent a loss in population for that subgroup.

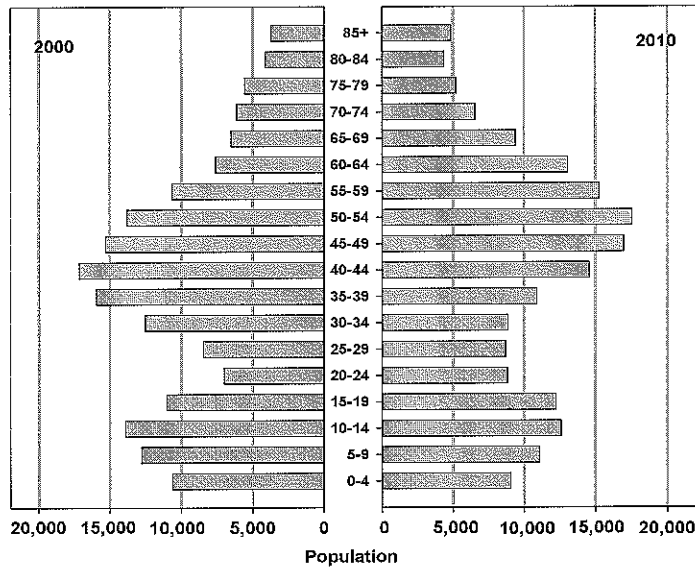
Source: CT State Data Center, University of Connecticut, [http://ctsdc.uconn.edu/data/2010\\_2000\\_PL\\_Census\\_data\\_comparison\\_towns.xls](http://ctsdc.uconn.edu/data/2010_2000_PL_Census_data_comparison_towns.xls)

**Age Distribution**

As previously noted, the proportion of Litchfield County residents ages 50 and over exceeds the state average. Figure 1 graphically shows the

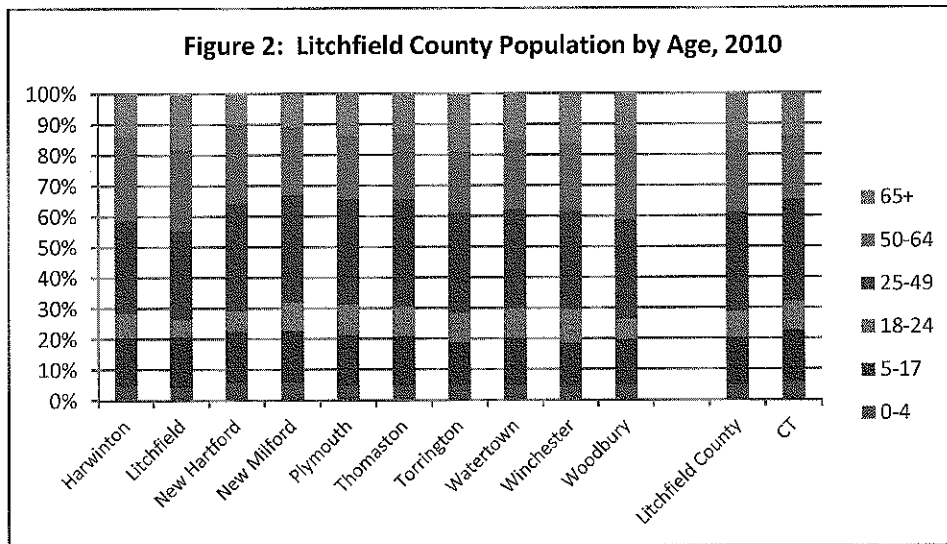
increase in the county population ages 50 and over, and the decline in the population under the age of 14 from 2000-2010.

**Figure 1**  
Population of Litchfield County  
2000-2010, by Age Group



Source: U.S. Census, Decennial Census by Age, Race, Sex, Ethnicity, provided courtesy of HISR, Connecticut Department of Public Health <http://www.ct.gov/dph/cwp/view.asp?a=3132&q=468632>, accessed May 2, 2012.

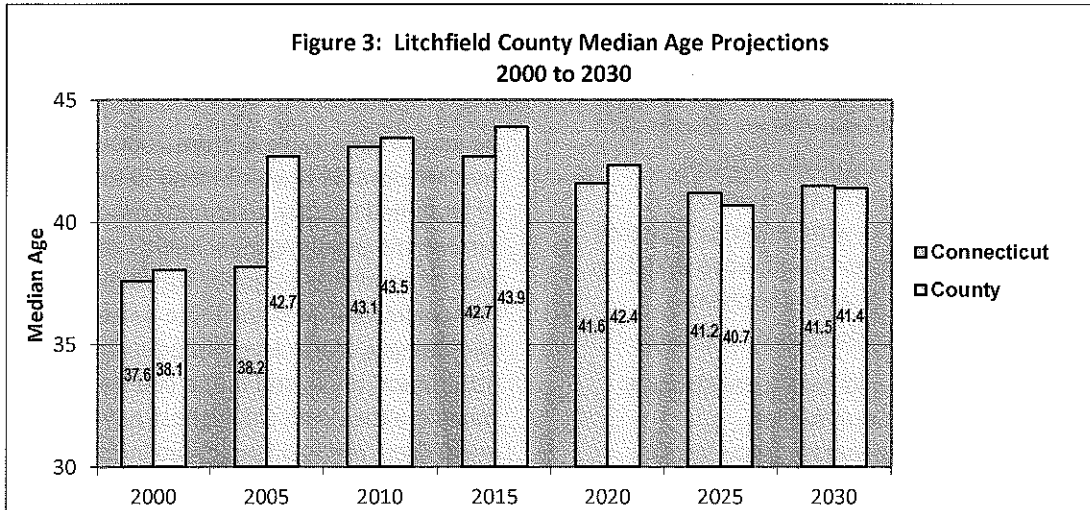
Based on Census 2010 data, the age distribution of the county’s ten most populated municipalities, compared with the county and the state is shown in Figure 2.



Source: CERC Town Profiles, <http://www.cerc.com>

The upward trend in the age distribution of Litchfield County's population is explained in large part by two factors - the advancing age of the "baby boomer" generation and declining birth rates, both of which are consistent with state and national trends. This shift in

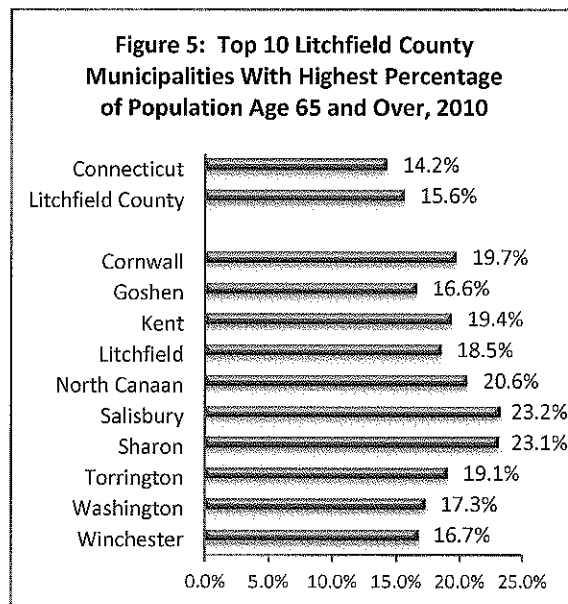
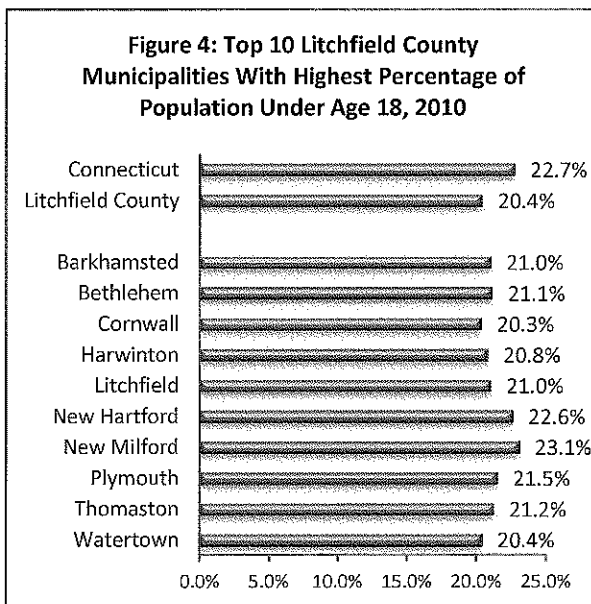
population demographics is noteworthy as the need for health care and support services by residents generally increases with advancing age. The CT State Data Center projects the median age in the county will to continue to rise through 2015, as shown in Figure 3.



Source: Connecticut State Data Center, University of Connecticut, [http://ctsdc.edu/projections/ct\\_towns.html](http://ctsdc.edu/projections/ct_towns.html)

In addition to having a higher percentage of residents ages 65 and over, overall the county has a lower percentage of residents under the age of 18 when compared with the state average. At the municipal level, the top 10 communities with the highest percentage of

residents under the age of 18 and residents ages 65 and over are shown graphically in Figures 4 and 5. This information is important as it has broad implications for health, education, housing, and human services planning.



Source: CERC Town Profiles [www.cerc.com](http://www.cerc.com)



## Educational Attainment

Advancing levels of education are strongly associated with increased income and the related benefits of improved socioeconomic status. According to the National Center for Educational Statistics, young adults with a bachelor's degree earned more than twice as much as those without a high school diploma or its equivalent in 2009, 50 percent more than young adult high school completers, and 25 percent more than young adults with an associate's degree. In 2009, the median earnings of young adults with a master's degree or higher was \$60,000, one-third more than the median for young adults with a bachelor's degree. <http://nces.ed.gov/fastfacts/display.asp?id=77>

Socioeconomic status and health are strongly correlated, with persons of higher socioeconomic status generally experiencing better health status and access to health care. Persons with higher socioeconomic status are also more likely to live in safe neighborhoods,

be steadily employed at higher paying jobs with health benefits, and practice healthy lifestyle behaviors. There is a growing body of research suggesting that socioeconomic factors underlie many of the observed racial, ethnic, and gender inequalities in health status, and that socioeconomic factors are powerful predictors of health status and health outcomes.

As indicated in Table 4, from 2000-2010 there was a favorable upward trend in the percentage of Litchfield County residents completing high school and attaining a bachelor's degree. The overall county average for high school completion exceeds the state average. Not surprisingly, lower levels of educational attainment are found in the county municipalities with the highest poverty rates and lowest median household incomes – Torrington, Winchester, Thomaston, North Canaan, and Plymouth.

**Table 4: Educational Attainment in Litchfield County Residents Ages 25 and Over, Census 2000 and 2010**

Municipality	High School Graduate or Higher		Bachelor's Degree or Higher	
	Census 2000 (%)	Census 2010 (%)	Census 2000 (%)	Census 2010 (%)
Barkhamsted	92.7	96.0	36.4	40.0
Bethlehem	90.6	94.0	35.3	39.0
Bridgewater	93.3	96.0	48.2	52.0
Canaan	91.5	96.0	33.0	37.0
Colebrook	90.2	94.0	33.5	37.0
Cornwall	94.8	97.0	47.4	51.0
Goshen	90.0	94.0	32.4	37.0
Harwinton	92.3	96.0	33.0	38.0
Kent	93.0	96.0	42.0	46.0
Litchfield	89.8	94.0	35.9	40.0
Morris	84.6	91.0	25.3	30.0
New Hartford	88.1	93.0	42.8	47.0
New Milford	90.5	95.0	30.5	35.0
Norfolk	91.3	95.0	37.1	41.0

North Canaan	84.2	91.0	20.8	26.0
Plymouth	81.4	89.0	13.9	19.0
Roxbury	96.2	97.0	46.6	50.0
Salisbury	89.4	94.0	45.3	49.0
Sharon	90.2	95.0	36.3	41.0
Thomaston	87.1	92.0	18.5	22.0
Torrington	78.4	87.0	15.7	21.0
Warren	91.9	94.0	34.5	38.0
Washington	90.9	95.0	41.5	46.0
Watertown	83.8	90.0	25.0	30.0
Winchester	78.7	87.0	17.4	22.0
Woodbury	90.2	95.0	41.8	46.0
County	85.9	96.0	27.5	34.0
Connecticut	84.0	89.0	31.4	35.0

Sources: U.S. Census Bureau, 2000 Census of Population and Housing. Summary Social, Economic and Housing Characteristics. Connecticut and CERC 2011 Town Profiles.

The Connecticut State Department of Education's (CSDE) Comprehensive Plan for Education includes high school reform to assure all students graduate and are prepared for lifelong learning and careers in the global competitive economy. As noted in Table 5, Regional School District 12 and the Explorations Charter School in Winchester achieved the goal of 100% high school completion and 0% high

school dropouts for the class of 2008 (the most recent published data). Three school districts (Plymouth, The Gilbert School, and Torrington) had dropout rates considerably higher than the state average. With one exception, districts in the county achieved the *Healthy People 2020* target of 82.4% of students graduating from high school.

**Table 5: High School Graduation Rates and Dropout Rates, School Districts in Litchfield County, 2008**

District Name	Graduation Rate, Class of 2008	Cumulative Dropout Rate (%)
Explorations District (Charter School)	100.0	0.0
Litchfield School District	91.4	7.8
New Milford School District	96.2	3.6
Plymouth School District	86.7	11.4
Regional School District 1 (Canaan, Cornwall, Kent, North Canaan, Salisbury, Sharon)	92.0	7.1
Regional School District 6 (Goshen, Morris, Warren)	97.8	1.8
Regional School District 7 (Barkhamsted, Colebrook, New Hartford, Norfolk)	99.4	0.5
Regional School District 12 (Bridgewater, Roxbury, Washington)	100.0	0.0

<b>Regional School District 14 (Bethlehem, Woodbury)</b>	94.8	5.2
<b>The Gilbert School (Winchester)</b>	81.3	11.8
<b>Thomaston School District</b>	92.3	7.3
<b>Torrington School District</b>	83.4	13.7
<b>Watertown School District</b>	95.2	4.5
<b>Connecticut</b>	92.1	6.8
<i>Source: CSDE CT Data Education and Research <a href="http://sdeportal.ct.gov/Cedar/WEB/ct_report/DTHome.aspx">http://sdeportal.ct.gov/Cedar/WEB/ct_report/DTHome.aspx</a>  Note: Harwinton is served by Regional School District 10, located in Hartford County.</i>		

Consistent with local demographic trends, there was an increase in the minority population in most school districts in the county over the past two academic years - this increase was most dramatic in Winchester. In 2009-2010, the Torrington School District reported the highest percentage of minority students (24.3%) and also the highest percentage of students who were

English Language Learners (7.0%). In addition, over 13% of Torrington students were reported to live in households where English is not the primary language. There is considerable variation in the minority population by school in some school districts, for example, several schools in Torrington have student populations that exceed 30% minority.

**Table 6: Percent of Minority and ELL Students Enrolled by School District, Litchfield County 2008-2010**

District Name	Minority (%)		Not Fluent in English (%)	
	2008-2009	2009-2010	2008-2009	2009-2010
Explorations District	7.1	6.3	0.0	0.0
Litchfield School District	6.7	6.6	0.0	0.5
New Milford School District	13.2	13.5	2.7	2.6
Plymouth School District	5.7	6.0	0.8	0.6
Regional School District 1	4.0	6.1	0.0	0.0
Regional School District 6	3.6	4.0	1.5	1.5
Regional School District 7	2.0	2.6	0.0	0.0
Regional School District 12	6.1	5.6	0.7	0.9
Regional School District 14	4.8	4.5	0.9	0.6
The Gilbert School	11.7	14.4	3.3	4.2
Thomaston School District	2.6	2.7	0.4	0.7
Torrington School District	23.6	24.3	6.1	7.0
Watertown School District	8.6	9.1	1.9	1.8
Winchester School District	15.4	19.4	3.5	2.4
<b>Connecticut</b>			5.2	5.4

Source: CSDE <http://sdeportal.ct.gov/Cedar/WEB/ResearchandReports/SSPReports.aspx>

## ***Economic Stability – Income, Poverty, and Unemployment***

Healthy People 2020 emphasizes the inseparable connections between health and the environments in which we are born, live, learn, work, play, and age. The relationship between poverty and health is particularly strong. It is well documented that low income persons are more likely to be uninsured, have fragmented health care, and have higher rates of tobacco use, substance abuse, mental illness and certain chronic diseases such as obesity and diabetes. In addition, poor persons are more likely to have low levels of education, live in substandard housing and unsafe neighborhoods, be unemployed, and be victims of crime.

As shown in Table 7, Litchfield County residents generally have median incomes above the state

and well above the national average, and poverty rates lower than the state and national averages. Income by municipality varies considerably, and in 2010 ranged from a low of \$44,817 in North Canaan to a high of \$120,008 in Roxbury. Five municipalities have median household incomes below the state average - North Canaan, Plymouth, Thomaston, Torrington, and Winchester. North Canaan's household median income is below the national average. Two municipalities - North Canaan and Torrington - have poverty rates that exceed the state average. A concerning finding is that over two-thirds of the county's municipalities experienced a decline in the household median income from 2009-2010, likely related to the economic recession and rise in unemployment.

**Table 7: Economic Characteristics of Litchfield County Municipalities, 2009-2010**

	Median Household Income (\$) in 2009	Median Household Income (\$) in 2010	Poverty Rate (%) in 2009
Barkhamsted	84,923	80,359	1.5
Bethlehem	88,771	85,096	1.8
Bridgewater	104,559	107,934	2.9
Canaan	69,246	68,150	5.7
Colebrook	72,845	71,608	3.0
Cornwall	68,904	77,243	3.6
Goshen	81,797	78,571	2.3
Harwinton	86,149	80,943	4.9
Kent	70,496	71,008	5.5
Litchfield	73,500	73,510	5.1
Morris	72,451	69,436	6.2
New Hartford	89,151	89,456	3.6
New Milford	85,105	80,887	2.1
Norfolk	74,234	73,426	4.2
North Canaan	47,769	44,817	12.7
Plymouth	68,402	63,940	5.6
Roxbury	116,057	120,008	1.3
Salisbury	66,780	64,758	5.2
Sharon	68,857	69,258	7.4
Thomaston	67,211	62,898	2.9

<b>Torrington</b>	52,746	49,614	11.0
Warren	79,586	76,122	3.8
Washington	86,712	86,439	1.9
<b>Watertown</b>	75,357	72,257	3.2
<b>Winchester</b>	57,799	53,233	8.3
<b>Woodbury</b>	85,843	83,649	3.2
<b>Litchfield County</b>	71,095	70,291	5.3
CT	67,034	64,321	8.7
US	50,221	50,046	14.3

Note: Ten most populated towns are listed in **bold type**.

Sources: CERC town profiles [www.cerc.com](http://www.cerc.com) and U.S. Census <http://www.census.gov/prod/2010pubs/p60-238.pdf>

Municipal 2009 & 2010 Median Income: [http://pschousing.org/files/HC\\_2010\\_CTAffordability\\_Study.pdf](http://pschousing.org/files/HC_2010_CTAffordability_Study.pdf)

2009 U.S. Median Income: [http://www.census.gov/newsroom/releases/archives/income\\_wealth/cb10-144.html](http://www.census.gov/newsroom/releases/archives/income_wealth/cb10-144.html)

CT Median Income 2010: <http://www.ers.usda.gov/data/unemployment/RDList2.asp?ST=CT>

CT Median Income 2009:

[http://www.census.gov/compendia/statab/cats/income\\_expenditures\\_poverty\\_wealth/income\\_and\\_poverty--state\\_and\\_local\\_data.html](http://www.census.gov/compendia/statab/cats/income_expenditures_poverty_wealth/income_and_poverty--state_and_local_data.html)

In examining median income and poverty rates, it is important to note significant inequalities in income and poverty rates exist statewide and within Litchfield County by ethnicity, race, gender, and household composition. The Partnership for Strong Communities report, *2010 Housing in Connecticut: The Latest Measures of Affordability*, indicates that the income disparity in Connecticut ranks second in the nation and has grown faster than any state in the nation, according to the CT Department of Economic and Community Development (DECD). <http://pschousing.org/files/hsginct2010.pdf>

As noted in CT Department of Public Health's *2009 Connecticut Health Disparities Report*, Hispanic or Latino and Black or African American CT residents were 2 to 3 times more likely to live in poverty than White residents. In terms of household composition, according to U.S. Census ACS estimates, nearly one in four female-headed households (no husband present) in the county with children under the age of 18 live in poverty (23%); for female-headed households with children under the age of 5, this figure jumps to one in two (51%).

An additional consideration is that in areas with a high cost of living such as Litchfield County,

families living well above the poverty level often struggle financially. The fair living wage in the county is double the current minimum wage.

[http://www.universallivingwage.org/fmrtables\\_2011/CT\\_FMR2011.htm](http://www.universallivingwage.org/fmrtables_2011/CT_FMR2011.htm)

A timely indicator of financial hardship in the community is the percentage of school-age children who are eligible for free or reduced school meals. The income eligibility for free meals is 130% or below the federal poverty level; for reduced meals it is more than 130% and up to 185% of the federal poverty level. Data indicate that most school districts in the county fall below the statewide average for free or reduced price meal eligibility, with the exception of schools serving Torrington and Winchester. It is notable that over the past two years, there has been an increase in the proportion of eligible children in the majority of districts, with the highest percentage increases in Explorations (Winchester), North Canaan, Cornwall, and Barkhamsted.

**Table 8: Students Eligible for Free/Reduced Price School Meals, Rank Order by School District, 2009-2011**

District Name	2009-2010 Eligible for Free/ Reduced Lunch (%)	2010-2011 Eligible for Free/ Reduced Lunch (%)
Explorations District	25.0	45.0
Torrington School District	38.2	42.6
Winchester School District	45.2	41.9
The Gilbert School	32.0	36.6
Plymouth School District	21.8	26.2
North Canaan School District	15.2	24.2
Regional School District 1 (Canaan, Cornwall, Kent, North Canaan, Salisbury, Sharon)	14.5	19.9
Sharon School District	16.6	18.8
Watertown School District	15.4	16.1
Thomaston School District	18.2	15.3
Colebrook School District	14.3	14.3
New Milford School District	13.9	15.7
Kent School District	11.3	12.9
Regional School District 6 (Goshen, Morris, Warren)	9.0	12.1
Cornwall School District	5.7	11.3
Salisbury School District	9.0	10.3
Litchfield School District	10.4	9.4
Canaan School District	11.6	9.3
Regional School District 14 (Bethlehem, Woodbury)	7.5	8.3
Norfolk School District	8.0	7.5
Barkhamsted School District	4.9	7.0
Regional School District 12 (Bridgewater, Roxbury, Washington)	5.0	6.9
New Hartford School District	8.2	5.8
Regional School District 07 (Barkhamsted, Colebrook, New Hartford, Norfolk)	6.4	5.5
State	32.9	34.4

Source: Connecticut State Department of Education, Student Need Data, [http://sdeportal.ct.gov/Cedar/WEB/ct\\_report/StudentNeedDT.aspx](http://sdeportal.ct.gov/Cedar/WEB/ct_report/StudentNeedDT.aspx)

Fortunately Connecticut counties and municipalities have experienced a decline in the unemployment rate over the past year. According to the CT Department of Labor, the state's unemployment rate in March 2011 was 9.2%, and as of March 2012 this had declined to 8.1%, slightly below the national rate of 8.4%. In March 2012, unemployment rates in

Litchfield County ranked 4<sup>th</sup> among the 8 CT counties at 7.7%. Unemployment rates ranged from a low of 4.6% in Bridgewater to a high of 9.3% in North Canaan.

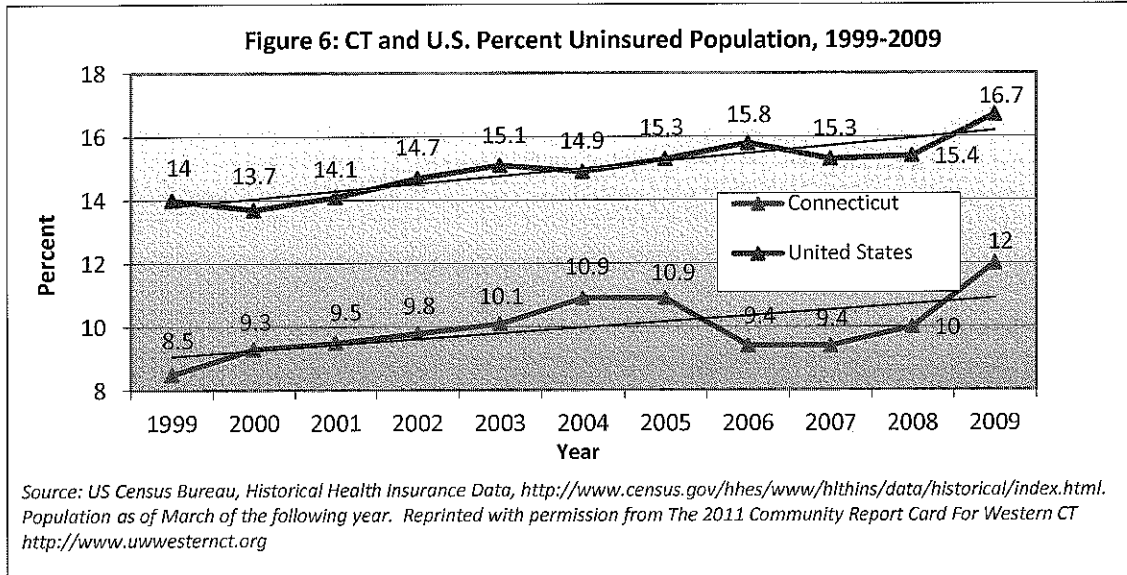
<http://www1.ctdol.state.ct.us/lmi/laus/laustown.asp>.

Unskilled workers, persons with low educational attainment, and minorities are historically at higher risk for unemployment.

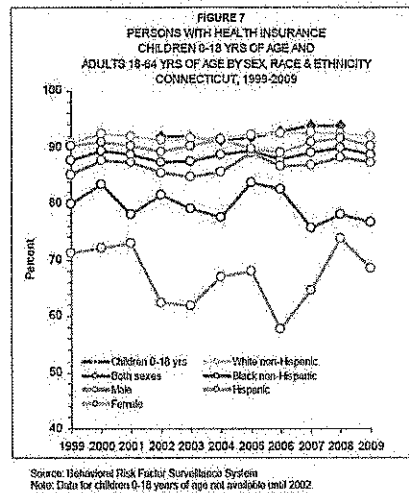
## Health Insurance Coverage

Having public or private health insurance coverage is a strong predictor of both access to and regular use of all types of health care services. Studies demonstrate that individuals lacking health insurance are far more likely to receive fragmented health care and experience delayed access to health screenings and

diagnosis and treatment for disease. As shown in Figure 6, the percentage of CT residents who are uninsured is well below the national average. From 2007-2009, however, this percentage increased at a faster rate in CT than in the U.S. as a whole.



The CT Department of Public Health's (DPH) report, *Healthy Connecticut 2010*, indicates that the likelihood of being insured in our state varies considerably by population subgroup. As shown in Figure 7, children in Connecticut are more likely than adults to have health insurance, females are more likely than males, and white non-Hispanic residents are significantly more likely than non-Hispanic Black and Hispanic residents to have coverage. HUSKY Health is Connecticut's comprehensive public health insurance program, designed to reduce the number of uninsured individuals and families and increase access to preventive care and diagnostic and treatment services.



Source: *Healthy Connecticut 2010*

As reported by the CT Voices for Children in *Uninsured Children in Connecticut, 2010*, the estimated percentage of uninsured persons in Litchfield County in 2010 based on U.S. Census ACS data, was 6.9% for persons of all ages and 2.4% for children under age 18. These

percentages compare favorably with the 2010 CT rate of 9.1% overall and 3.0% for children. The report also cites the impact of HUSKY in containing the numbers of uninsured children in spite of the recent economic downturn.

## ***Housing and Homelessness***

The U. S. Department of Housing and Urban Development defines cost-burdened renters or homeowners as those who pay more than 30% of their income for rent or mortgage payments. In many instances, this leaves little money for other necessities such as food, clothing, transportation, utilities, and healthcare. For renters, the situation is typically worse, as the median household income for renters is substantially less on average than for homeowners. According to U.S. Census 2006-2010 American Community Survey data, 48% of renter households in the county are cost-burdened and 41% of households who are paying a home mortgage are cost-burdened.

The National Low Income Housing Coalition's *2012 Out of Reach Study* indicates that Connecticut is the 7<sup>th</sup> most expensive state in the nation for housing. In Litchfield County, the hourly wage needed to afford a two-bedroom fair market rate apartment is \$20.44 per hour, 2.5 times the minimum wage.

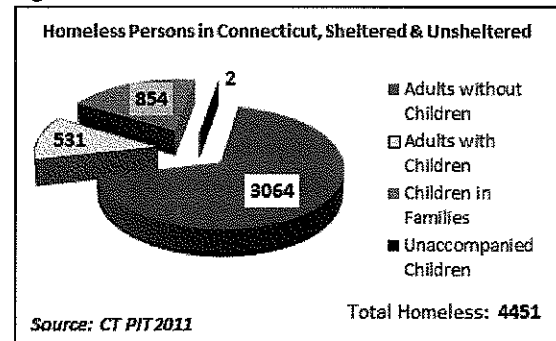
<http://nlihc.org/sites/default/files/oor/2012-OOR.pdf>

According to the 2010 U.S. Census, 76.3% of Litchfield County residents own their homes and 23.7% rent. There is considerable variation by municipality, with the proportion of residents who rent exceeding one in three in Torrington (33.6%) and Winchester (37.4%). The number of subsidized housing units and the proportion of pre-1950 housing stock are also highest in these two communities. Torrington has 1,777 subsidized units and Winchester has 593 units. In Winchester 50% of the housing stock is pre-1950; in Torrington this is 39%. [www.cerc.com](http://www.cerc.com)

Since 2007, Connecticut has conducted a statewide standardized and coordinated "census" of homelessness, to enumerate homelessness both in shelters and on the street. Each January, the Connecticut Coalition to End Homelessness coordinates a Point-In-Time Count, to collect data on the exact number of persons experiencing homelessness on a single night in defined geographic areas in

the state. The most recent data specific to Litchfield County are from 2007, when a total of 136 single adults and 11 families were counted. According to Point-In-Time Count data for 2011, the number of homeless individuals in Connecticut was 4,451, an 8% increase since 2009. The breakdown by type is shown below.

**Figure 8**



The NW CT Collaborative for the Education of Homeless Children and Youth is a partnership between the Torrington Public Schools and EDUCATION CONNECTION, the Regional Educational Service Center in the county. This CSDE-funded initiative provides wraparound academic, social, and emotional support services to children living in homeless families, using the McKinney-Vento definition. In 2010-2011, 129 children in Torrington (pre-K through grade 12) were identified as homeless.

The CT Coalition to End Homelessness reports that emergency shelters have been at capacity for over two years, and as a result, there has been a 37% increase in the number of unsheltered homeless statewide.

[http://www.cceh.org/files/publications/Connecticut Point in Time Count 2011 Brief FINAL 2012.01.09.pdf](http://www.cceh.org/files/publications/Connecticut%20Point%20in%20Time%20Count%202011%20Brief%20FINAL%202012.01.09.pdf).

According to United Way's 2-1-1 community services database, homeless shelters in the county are operated by the New Milford Shelter Coalition (winter emergency shelters at local churches), FISH of Torrington (25 beds), and the Northwest CT YMCA (17 beds).



## Community Safety

The Uniform Crime Reporting Program (UCR) measures the extent, fluctuation, and distribution of crime in communities across the United States. Eight offenses were chosen to form the Crime Index, including the violent crimes of murder, rape, robbery, and aggravated assault and the property crimes of arson, burglary, larceny-theft, and motor vehicle theft. The Connecticut Department of Emergency Services and Public Protection has all 102 CT police departments participating in the UCR Program.

As shown in Table 9, Litchfield County's overall 2010 crime index compares favorably with the state total average and the state average for non-urban (population < 100,000) areas. The county's index offense rates for all offenses other than rape are consistently below the state total and non-urban area rates.

**Table 9 –Litchfield County and CT Crime Rates, 2010**

Index Offense	Litchfield County		Connecticut Non-Urban		Connecticut Total	
	#	Rate	#	Rate	#	Rate
Murder	0	0	54	1.8	132	3.7
Rape	39	20.4	401	13.7	599	16.8
Robbery	30	15.7	1,308	44.6	3,554	99.4
Aggravated Assault	91	47.6	2,564	87.4	5,792	162.1
Burglary	579	302.8	10,161	346.2	15,158	424.1
Larceny	2,198	1,149.6	40,903	1,393.7	56,705	1,586.6
Motor Vehicle Theft	97	50.7	3,371	114.9	6,656	186.2
Arson	13	6.8	281	9.6	424	11.9
Crime Index Total	3,034	1,586.8	58,762	2,002.2	88,596	2,478.8

Notes: 2010 rates only include half-year data for Hamden.

Rates are per 100,000 residents.

Source: <http://www.dpsdata.ct.gov/dps/ucr/data/2010>

In examining crime index rates by municipality in 2010, those with rates above the county average included Torrington, Plymouth, Winchester, and Thomaston. The lowest total crime rate was found in Warren, followed by Roxbury. It should be noted that due to the small population size of many Litchfield County municipalities, rates may vary considerably from one year to the next.

Indicators of community safety from the CT Health Equity Index (a composite score based on crimes against persons and crimes against property) show considerable variation by community, ranging from a low score of 2 in Torrington to a high score of 10 in Bridgewater. Low levels of community safety are also correlated with certain undesirable health outcomes such as lower life expectancy, higher rates of accidents, and mental illness. Socioeconomic factors such as unemployment rates, educational attainment, and income levels are strongly associated with both the prevalence and types of crime in communities.

Domestic abuse crosses all socioeconomic levels and is chronically underreported in crime statistics. The Centers for Disease Control and Prevention estimates that one in four women will be a victim of domestic abuse in their lifetime. The Connecticut Coalition Against Domestic Violence reports that from 7/1/10 – 6/30/11 their 18 domestic violence agencies, including 2 located in Litchfield County, provided services to 54,178 victims of domestic violence. Litchfield County agencies include Women's Support Services in Sharon and the Susan B. Anthony Center located in Torrington. <http://www.ctcadv.org/Portals/0/Uploads/Documents/FACT-SHT%202010%20-2011%20for%20email%20%20.pdf>

As reported in the July 2011 edition of the *Litchfield County Times*, the Susan B. Anthony Project reported nearly a doubling in the need for services from the previous year, and the Torrington Police reported that between 2008 and 2010 they responded to about 2,400 reports of domestic violence, resulting in 960 arrests.

<http://www.countytimes.com/articles/2011/07/06/news/doc4e14713e68326011064513.txt?viewmode=fullstory>

## Community Health-Related and Environmental Assets

### Community Health -Related Assets

Litchfield County is home to three acute care hospitals: Charlotte Hungerford Hospital in Torrington, Western CT Health Systems-New Milford Hospital in New Milford, and Sharon Hospital in Sharon. Some key statistics related to each hospital are provided below:

Hospital	Licensed Beds	ED Beds	ICU Beds	2011 Patient Days	2011 ED Visits
Charlotte Hungerford	109	14	10	27,425	39,535
New Milford	85	12	6	9,347	18,780
Sharon	78	11	n/a	11,883	15,265

Sources: <http://www.charlottehungerford.org/wp-content/uploads/2012/03/CHH-Community-Report-11.pdf>; <http://countytimes.com/articles/2012/01/30/business/doc4f26abc9d88e2184167697.txt?viewmode=fullstory;emailcommunication>

In addition, there is one federally qualified health center located within the county, the Community Health and Wellness Center of Greater Torrington. Federally qualified health centers (FQHC) receive federal funding support to provide preventive, primary, and specialty care services in medically underserved areas. Within the county, Torrington is a federally designated primary care health professional shortage area. FQHC patients without insurance pay for care based on their income, using a sliding fee scale, however no one is refused care based on inability to pay.

According to data compiled by the Pomperaug Health District, there are 16 Long Term Care Facilities in the county, located in Canaan (1), Kent (1), Litchfield (1), Plymouth (1), New Milford (2), Salisbury (1), Sharon (1), Torrington (5), Watertown (2), and Winchester (1). The combined bed capacity of these facilities is 1,562.

Municipalities within the county are served by 4 full-time health districts, 1 full-time health department, and 1 part-time health department. The majority (17 out of 26) of the county's municipalities are served by the Torrington Area Health District, including

Bethlehem, Canaan, Cornwall, Goshen, Harwinton, Kent, Litchfield, Morris, Norfolk, North Canaan, Plymouth, Salisbury, Thomaston, Torrington, Warren, Watertown, and Winchester.

Within the county, the Pomperaug Health District serves Woodbury, the Farmington Valley Health District serves Barkhamsted, Colebrook, and New Hartford, and the Newtown Health District serves Bridgewater and Roxbury. The New Milford Health Department serves the town of New Milford. The county's two part-time health departments are located in Sharon and Washington. Phone, email, and website contact information for all health department/districts is available at [https://www.han.ct.gov/local\\_health/localmap.asp?cfilter=litchfield&bar=1&debug](https://www.han.ct.gov/local_health/localmap.asp?cfilter=litchfield&bar=1&debug)

There are a wide variety of additional health-related resources within the county. United Way of CT Infoline 2-1-1 maintains an up-to-date online searchable community resource database of health and human service providers, agencies, and organizations, available at <http://www.211ct.org/referweb/search.aspx>. United Way also publishes an annual report, *The 2-1-1-Barometer - Identifying Unmet Needs in CT*, highlighting gaps between service requests and available resources in the community. This report can be accessed at: <http://www.ctunitedway.org/Media/Barometer/June2011.pdf>

The 2012 County Health Rankings report indicates that Litchfield County has a ratio of 1 primary care physician to every 1,123 residents, which ranks second to last among CT counties and well below both the national benchmark of 1 primary care physician for every 631 persons and the state average of 1 primary care physician per 729. Geographic areas with lower population densities such as Litchfield County are more likely to have health professional shortages. <http://www.countyhealthrankings.org>

## ***Environmental Assets***

With its sizable land mass and low population density, the County abounds in open space areas for recreation. Seven state parks, five state forests, and one state recreation area lie within its borders. In addition, the county offers countless opportunities for year round outdoor recreation through greenways, trails, conservation areas, and numerous lakes, ponds, rivers, and streams. However, access to many of these resources is limited to residents with private transportation. In terms of public transportation, the Housatonic Area Regional Transit operates a fixed route bus system in New Milford, Torrington Transit Authority

provides scheduled service in Torrington, and Dial-A-Ride services are available in the remainder of the county through the Northwestern CT Transit District. According to the Census 2006-2010 ACS, only 1.3% of Litchfield County residents use public transportation to commute to work.

Due to the rural character of many of the county's town centers and roadways, there is limited existing infrastructure such as sidewalks, street lights, or bike lanes to promote walking or biking as a transportation mode within and among county communities.

## ***Special Populations***

Vulnerable groups include county residents experiencing financial hardships, language and cultural barriers, and difficulty accessing health care; perinatal women; the very young and very old; persons with disabilities; and persons residing in group quarters. As shown in Figure 1, there has been considerable growth in the county population ages 85 and over, increasing needs for supported living environments and health care services.

Persons in group quarters are in a group living arrangement, that is owned or managed by an independent entity. Group quarters include such places as college residence halls, residential treatment centers, skilled nursing facilities, group homes, military barracks, and correctional facilities. Census 2010 reports a total of 2,804 persons living in group quarters in the county, including 1,566 individuals (503 males and 1,063 females) in institutions. The remaining 1,238 individuals (682 males and 556 females) reside in non-institutional settings.

Recent Census data on the extent and type of disabilities in county residents of all ages was not yet available at the time of publication. Disability information for school-age children as reported by CSDE indicate that in 2010-2011, overall 11.7% of CT K-12 students had one or more disabilities. The most common types of

disabilities reported were learning disabilities, followed by speech/language impairments, other health impairments, autism, and emotional disturbances. Data for individual schools in Litchfield County for 2010 - 2011 show a wide variation in the proportion of K-12 students with disabilities by school, ranging from a low of 5.4% to a high of 25%.

[http://sdeportal.ct.gov/Cedar/WEB/ct\\_report/SpecialEducationDT.aspx](http://sdeportal.ct.gov/Cedar/WEB/ct_report/SpecialEducationDT.aspx)

Related to maternal, infant, and child health, the DPH *Maternal, Infant, and Early Childhood Home Visiting Needs Assessment* examined existing services and compared data to relevant risk factors of families of young families. [http://www.ct.gov/dph/lib/dph/needs\\_assessment\\_comp/ete\\_091510.pdf](http://www.ct.gov/dph/lib/dph/needs_assessment_comp/ete_091510.pdf) Torrington and Winchester were found to have a very high need for services and Plymouth was found to be in moderate need. EDUCATION CONNECTION's Early Head Start and Head Start Program 2012 Community Assessment details the significant health and social service needs of the families it serves in New Milford, Torrington, and Winchester. In addition, The Torrington Early Childhood Collaborative's *Birth through 8 Community Plan*, a Graustein Discovery Community initiative, presents a community-designed plan to assure "All of Torrington's children from birth through age 8 are healthy and successful learners".

## Health Status of County Residents

A number of indicators are used to describe the health status of residents in a specific geographic area. These include the presence or absence of health promoting behaviors; access to and utilization of health screenings, primary care and specialized health care services; the incidence and prevalence of chronic and communicable diseases; and the leading causes of premature death and disability.

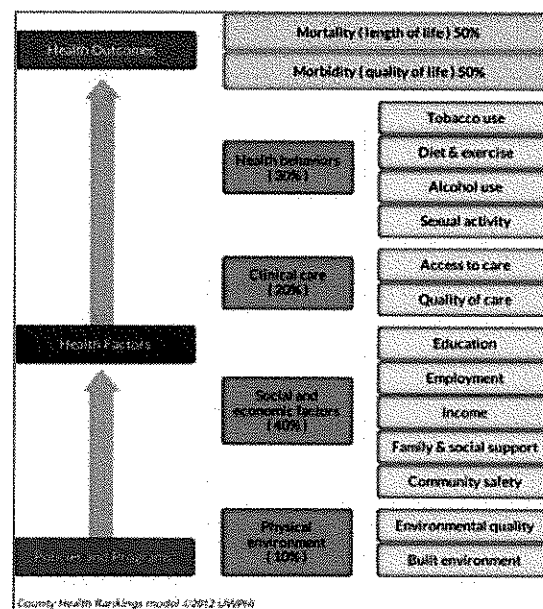
### State and County Health Rankings

According to the United Health Foundation, in 2011 Connecticut ranked third highest in health status in the nation, a continued positive trend from a rank of seventh in 2009 and fourth in 2010. Specific strengths cited include low rates of smoking, a lower prevalence of obesity when compared to other states in the nation, a low percentage of children in poverty, a low rate of uninsured population, high immunization coverage, and relatively high proportion of primary care physicians. Areas where improvements are needed include a high rate of binge drinking and moderate levels of air pollution. The report indicates that CT has demonstrated success in reducing deaths from cardiovascular disease and cancer and, in the past ten years, smoking prevalence has decreased dramatically. *Source:*

<http://www.americashealthrankings.org/CT/2011>

The 2012 County Health Rankings, a collaboration of the University of Wisconsin's Population Health Institute and the Robert Wood Johnson Foundation, ranks CT counties based on health outcomes and health factors. Counties receive a Health Outcome rank based on mortality and morbidity and a Health Factor rank based on health behaviors, clinical care, social-economic factors, and the physical environment. Figure 9 shows the weighting structure used to calculate the rankings. This quantifies the interconnectedness of personal health behaviors, clinical care, social and economic factors and the physical environment in which we live.

Figure 9



Within CT, counties are ranked from 1 to 8 on health factors and outcomes, with a rank of one being the "healthiest". Health outcomes represent the overall health of the county; health factors represent what influences the health of the county.

Health outcomes are based on an equal weighting of mortality (how long people live) and morbidity (how healthy people feel) factors. Litchfield County ranked 4<sup>th</sup> out of the eight CT counties for health outcomes. Health factors rankings are based on the weighted average for the four different types of factors (% used for weighting are shown in parentheses in Figure 9). Litchfield County ranked 3<sup>rd</sup> out of the eight counties for health factors.

Rank	Health Outcomes	Rank	Health Factors
1	Tolland	1	Middlesex
2	Middlesex	2	Tolland
3	Fairfield	3	Litchfield
4	Litchfield	4	Fairfield
5	New London	5	New London
6	Hartford	6	Hartford
7	Windham	7	New Haven
8	New Haven	8	Windham

Selected findings specific to Litchfield County, with CT and U.S. comparisons follow.

**Table 10 – Litchfield County Health Indicators, 2012**

INDICATOR	Litchfield County	Error Margin	National Benchmark *	CT
Premature death	5,285	4,908-5,662	5,466	5,641
Poor or fair health	10%	8-12%	10%	11%
Poor physical health days	3.0	2.7-3.4	2.6	2.9
Poor mental health days	3.1	2.7-3.5	2.3	3.1
Adult smoking	18%	16-20%	14%	16%
Adult obesity	20%	18-23%	25%	23%
Physical inactivity	19%	17-22%	21%	23%
Excessive drinking	17%	15-19%	8%	18%
Preventable hospital stays	50	47-52	49	63
Diabetic screening	84%	80-88%	89%	83%
Mammography screening	74%	69-77%	74%	71%
Access to recreational facilities	12		16	14
Limited access to healthy foods	0%		0%	5%
Fast food restaurants	24%		25%	38%

\* 90th percentile, i.e., only 10% are better  
 Note: Blank values reflect unreliable or missing data  
 Source: <http://countyhealthrankings.org>

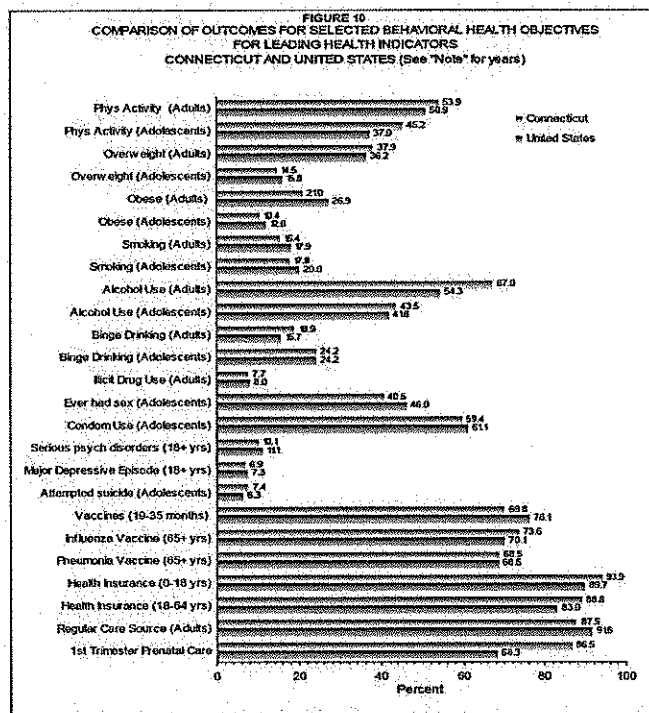
As noted in Table 10, Litchfield County meets National Benchmarks and compares favorably to the state on a number of indicators including: premature death, residents reporting poor or fair health, prevalence of adult obesity and physical inactivity, mammography screening, access to healthy foods, and percentage of fast food restaurants. The county also compares favorably to the state for preventable hospital stays and has comparable rates for excessive drinking and diabetic screening. County indicators that do *not* meet National Benchmarks include poor physical and mental

health days, adult smoking, excessive drinking (county rate is more than double the National Benchmark), and preventable hospital stays.

### Lifestyle Behaviors and Risk Factors

As stated in *Healthy People 2010*, individual behaviors and social-environmental factors account for about 70% of premature deaths in the U.S. Health promoting lifestyle behaviors such as avoiding tobacco, illicit drug, and excessive alcohol use; healthy eating; regular physical activity; and managing stress are key to reducing the burden of chronic disease and premature death in county residents.

The CT DPH report, *Healthy Connecticut 2010*, compares outcomes in U.S. and CT residents for selected behavioral health objectives related to *Healthy People 2010* leading health indicators - physical activity, overweight/obesity, tobacco use, substance abuse, sexual behaviors, mental health, injury and violence, environmental quality, immunization, and access to health care. Key findings are presented in Figure 10.



Sources: Behavioral Risk Factor Surveillance System, Connecticut School Health Survey, Youth Risk Behavior Survey, National Immunization Survey, National Survey on Drug Use and Health.  
 Notes: Data years: Physical Activity, Overweight, Obese, Smoking, Alcohol Use, Binge Drinking (Adults 2009, Adolescents 2009); Illicit Drug Use, Serious Psychological Disorders, Major Depressive Episode (2006-2007); Sex, Condom Use (during last sexual intercourse), Attempted Suicide (2009); Vaccines (2009); Health Insurance (Children 2007-2008, Adults 18-64 yrs 2009).

In general, CT residents had a lower prevalence of most behavioral risk factors than the average U.S. resident and were more likely to be physically active, not be obese, and not smoke. In contrast, there was a higher prevalence of alcohol use in both teens and adults, and overweight and binge drinking in adults.

The Centers for Disease Control and Prevention (CDC) Community Transformation and the national Million Hearts™ initiatives both target reduction of major risk factors for heart disease and stroke, which are leading causes of death and disability in the nation, state, and county. These risk factors include tobacco use, poor diet, physical inactivity, and unhealthy weight. In addition, control of high blood pressure and high cholesterol are imperative for maintaining cardiovascular health.

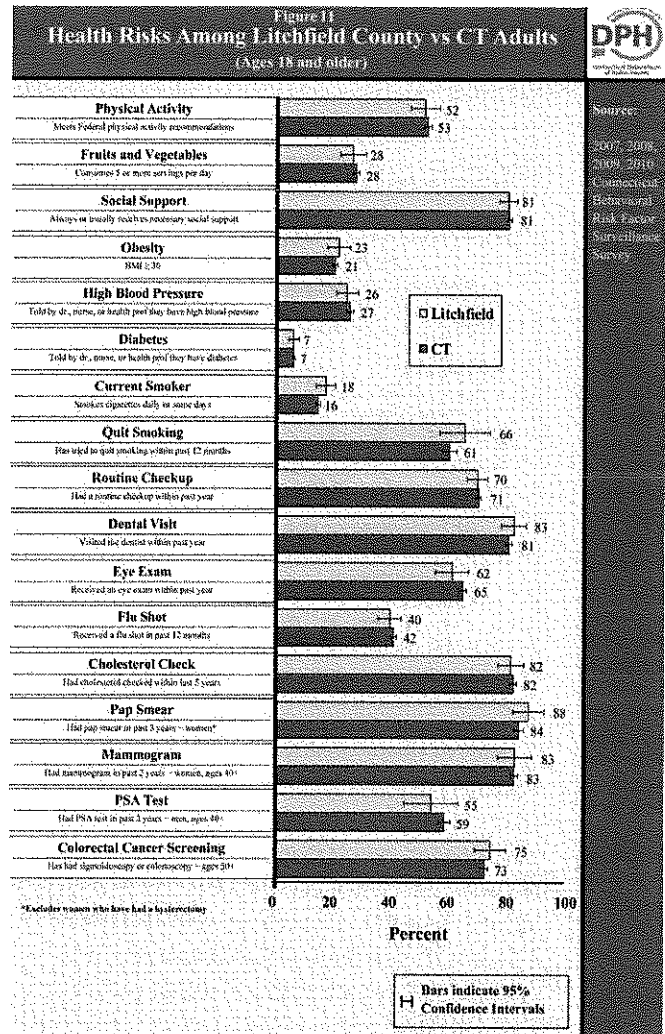
### Behavioral Risk Factor Surveillance

The CDC Behavioral Risk Factor Surveillance System (BRFSS) is an ongoing random telephone survey of adults ages 18 and over conducted in all 50 states. The BRFSS originally collected data on health behaviors related to the leading causes of death, but has since expanded to include survey questions related to health care access, utilization of preventive health services, and emerging health issues.

Comparative BRFSS data for Litchfield County and the state for the years 2007-2010 are presented in Figure 11. In general, Litchfield County residents had similar rates (identical or within 1 point) to the state related to social support, physical activity, fruit and vegetable consumption, prevalence of high blood pressure and diabetes, having routine medical check-ups, cholesterol testing and mammography.

County residents reported more frequent attempts to stop smoking than state residents as a whole (with co-existing higher smoking rates), and more frequent participation in routine dental care, pap smears and colorectal cancer screening.

County residents were more likely to be obese or current smokers than CT residents overall, and were less likely to participate in routine eye exams, influenza vaccination, and PSA testing (in men). None of the differences were statistically significant.

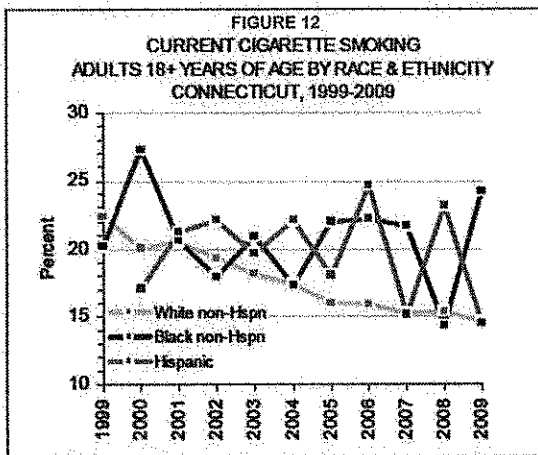


### Tobacco Use

Smoking is the single most avoidable cause of chronic disease and death. Smoking increases the risk of lung, bronchus, trachea, and esophageal cancer as well as many other types of cancers, heart disease, stroke, and chronic lung diseases. As reported in *Healthy Connecticut 2010*, over 5,000 CT adults die each year due to smoking and from exposure to secondhand smoke. As reported in the *2011 United Health Foundation's Health Rankings*,

Connecticut has one of the lowest rates of current smoking in adults, and in 2011, ranked 3rd lowest among U.S. states (13.2% compared to 17.3% nationally).

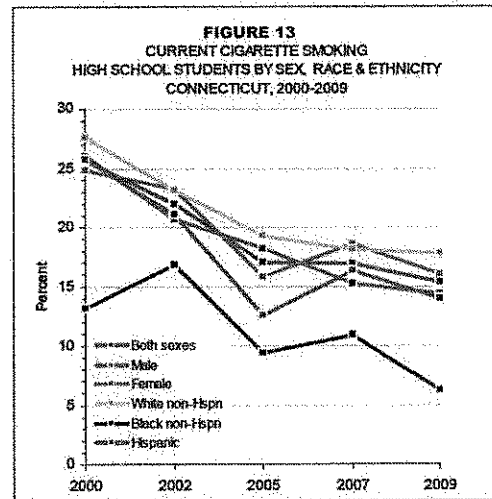
Smoking among Connecticut adults has declined by 40% over the past 20 years, with the greatest decrease occurring during the last decade. As shown in Figure 12, smoking prevalence has decreased for all adult groups other than Black non-Hispanics since 1999. *Source :* [http://www.ct.gov/dph/lib/dph/state\\_health\\_planning/healthy\\_people/hct2010\\_final\\_rep\\_jun2010.pdf](http://www.ct.gov/dph/lib/dph/state_health_planning/healthy_people/hct2010_final_rep_jun2010.pdf).



Source: Behavioral Risk Factor Surveillance System

In spite of these positive trends, continued efforts to avoid tobacco use are imperative to future reductions in morbidity and mortality from cancer, respiratory, and cardiovascular diseases. In CT adults, smoking prevalence is highest in males, persons ages 18-24, those with less than a high school education, and those with incomes below \$25,000 (26.4%). Based on BRFSS age-adjusted rates, Litchfield County ranked third highest in smoking prevalence among CT counties in 2007-2009.

*Healthy Connecticut 2010* reports smoking rates in adolescents have also shown a dramatic decline from 2000-2009 (66% among middle school and 40% among high school students). In middle school, Hispanic or Latino students had the highest smoking rates, while in high school, white non-Hispanics had the highest smoking rates.

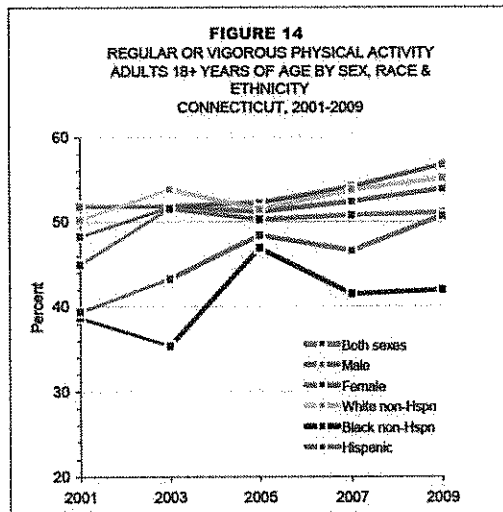


Source: Connecticut Youth Tobacco Survey

### Physical Activity, Healthy Eating, and Healthy Weight

Regular or vigorous physical activity is important to overall health and weight management. Regular activity reduces the risk of obesity, heart disease and stroke, colorectal and breast cancers, type 2 diabetes and metabolic syndrome, high cholesterol, high blood pressure, and osteoporosis. Activity also improves mental health and mood and lowers the overall risk of premature death. As shown in Figure 14, physical activity among CT adults increased from 2001-2009, with the greatest gains in Hispanic residents. There was significant disparity in the reported level of activity for Black and White non-Hispanics.

Based on 2007-2009 BRFSS data, adults more likely to meet physical activity recommendations were male, white non-Hispanic, ages 18-24, and those with higher education and income levels. Based on age-adjusted data, Litchfield County ranked third highest among CT counties in the percentage of adults *not* meeting recommended requirements (moderate physical activity for 30 minutes or more 5 times per week or vigorous physical activity for 20 minutes or more 3 times a week).



Source: Behavioral Risk Factor Surveillance System

According to the National Survey of Children’s Health, in 2007 CT children were more likely than their counterparts nationwide to be physically active for at least four days per week (36.2% versus 34.4%), and less likely to spend one hour or more a day in front of a television or computer screen (42.7% versus 50.1%). Source: <http://childhealthdata.org/docs/nsch-docs/connecticut-pdf.pdf>

The CT DPH 2009 CT School Health Survey - Youth Behavior Component report indicates that the percentage of adolescents who are physically inactive increases by grade from 11.2% in grade 9 to 19.9% in grade 12; female and Black or Hispanic students are much more likely to be inactive.

Another measure of the level of physical fitness in youth is the percentage of students in local school districts passing all four components of state physical fitness tests. These standardized tests include four areas of fitness: aerobic endurance, flexibility, muscular strength and endurance.

The results for K-12 students enrolled in school districts within the county are presented in Table 11. In general, less affluent districts in the county scored lowest. There is also a trend towards lower percentages in regional middle schools and high schools when compared with their elementary school “home town” districts.

Table 11 – Percentage of K-12 Students Passing All Four Physical Fitness Test Components, 2010-2011

District	% K-12 Students Passing (Listed in Rank Order)
Cornwall School District	80.5
Regional School District 12 (Bridgewater, Roxbury, Washington)	76.9
Regional School District 6 (Goshen, Morris, Warren)	68.8
Kent School District	67.0
Canaan School District	65.2
Salisbury School District	64.6
Litchfield School District	60.1
Plymouth School District	58.6
Sharon School District	56.1
Thomaston School District	52.4
Colebrook School District	51.3
Watertown School District	50.1
Regional School District 14 (Bethlehem, Woodbury)	49.9
New Milford School District	46.9
New Hartford School District	45.9
Regional School District 7 (Barkhamsted, Colebrook, New Hartford, Norfolk)	43.8
Barkhamsted School District	43.2
Regional School District 1 (Canaan, Cornwall, Kent, North Canaan, Salisbury, Sharon)	35.1
Winchester School District	34.7
Norfolk School District	31.9
The Gilbert School	31.0
Torrington School District	30.4
North Canaan School District	28.7
State	51.0

Note: Data for Explorations unavailable. Source: CSDE [http://sdeportal.ct.gov/Cedar/WEB/ct\\_report/PhysicalFitnessDTViewer.aspx](http://sdeportal.ct.gov/Cedar/WEB/ct_report/PhysicalFitnessDTViewer.aspx)

Available county level BRFSS survey data (2007-2010) on healthy eating are limited to fruit and vegetable consumption. Survey findings indicate that only 28% of adults consume the recommended 5 or more servings of fruits and vegetables per day. Eating the recommended amount of fruits and vegetables is more common in females, White non-Hispanics, persons ages 65 and over, and those with higher education and income levels. Based on age-adjusted data, Litchfield ranks fourth among CT counties in the percentage of persons



consuming less than the recommended quantity of fruits and vegetables. Related to healthy eating by youth, the *CT School Health Survey - Youth Behavior Component (2009)* reports that overall only 21% of CT high school students consume 5 or more servings of fruits and vegetables, and male students are more likely than female students to consume the recommended amounts (at statistically significant levels). Source:

[http://www.ct.gov/dph/lib/dph/hisr/pdf/cshs\\_2009\\_ybcreport.pdf](http://www.ct.gov/dph/lib/dph/hisr/pdf/cshs_2009_ybcreport.pdf)

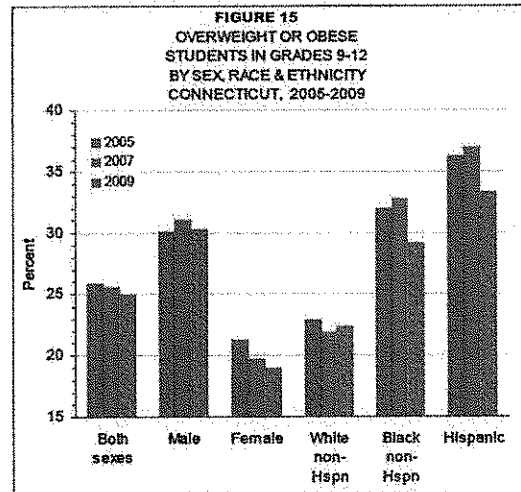
Obesity and overweight in children, adolescents, and adults have reached epidemic proportions in the U.S. According to CDC, the prevalence of childhood and adolescent obesity has more than tripled in the past 30 years. The percentage of children aged 6–11 years in the nation who were obese increased from 7% in 1980 to nearly 20% in 2008. Over this same time period, the percentage of adolescents aged 12–19 years who were obese increased from 5% to 18%.

The long-term health consequences of childhood and adolescent obesity are serious. Youth who are obese are more likely to experience social and psychological problems due to poor self-esteem. They are more likely to be overweight adults, and consequently at a greater risk for developing heart disease, hypertension, type 2 diabetes, stroke, osteoarthritis, and certain types of cancer. Source: CDC, *Adolescent and School Health*, <http://www.cdc.gov/healthyyouth/obesity/facts.htm>.

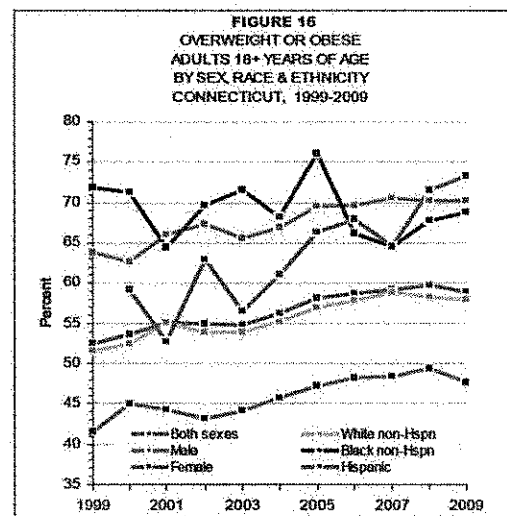
According to the National Survey of Children's Health, in 2007 approximately 95,000 Connecticut children ages 10-17 years (25.7%) were considered overweight or obese according to Body Mass Index (BMI) for age standards. Hispanic/Latino (40.4%) and Black/African American (38.1%) children in Connecticut are almost two times more likely than White children (21.8%) to be overweight or obese.

*Healthy Connecticut 2010* reports racial and ethnic disparities in overweight and obesity in adolescents and adults, as shown in Figures 15 and 16. In high school students, obesity is more

prevalent in males and in Hispanic students followed by Black non-Hispanic students. In adults, obesity is more prevalent in these same groups, with rapid rise in obesity in Hispanic adults from 2007-2009.



Source: Youth Risk Behavior Survey



Source: Behavioral Risk Factor Surveillance System

Based on 2007-2010 BRFSS data, 23% of adults in the county are obese. Obesity is also more common in adults with lower educational and income levels. Litchfield County ranked third highest among CT counties in the age-adjusted rate of obesity in adults.

## **The Burden of Chronic Disease**

According to the Centers for Disease Control and Prevention (CDC), 7 out of 10 deaths among Americans each year are the result of chronic diseases, and almost 1 out of every 2 adults has at least one chronic illness. Chronic diseases are also estimated to be responsible for 75% of health care costs in the U.S.

The burden of chronic disease is not shared equally among population subgroups in our nation, state or county – significant disparities exist. *Healthy People 2020* defines a *health disparity* as “a particular type of health difference that is closely linked with social, economic, and/or environmental disadvantage. Health disparities adversely affect groups of people who have systematically experienced greater obstacles to health based on their racial or ethnic group; religion; socioeconomic status; gender; age; mental health; cognitive, sensory, or physical disability; sexual orientation or gender identity; geographic location; or other characteristics historically linked to discrimination or exclusion.” Powerful, complex relationships exist between health and biology, genetics, and individual behavior, and between health and health services, socioeconomic status, the physical environment, discrimination, racism, literacy levels, and legislative policies. These factors, which influence an individual’s or population’s health, are known as *determinants of health*.

The burden of chronic disease in county residents is assessed in several ways – through examination of disease surveillance data, health care utilization data (such as emergency department visit and hospitalization rates by type of diagnosis), and mortality data.

The most prevalent category of chronic diseases in the U.S. is cardiovascular diseases (CVD). Major cardiovascular diseases include coronary heart disease (CHD), cerebrovascular disease (stroke), and heart failure. CVD is the leading cause of death in Connecticut, accounting for about one-third of all resident deaths. More than half (55%) of these deaths are among

females. Risk factors for CVD may be modifiable or non-modifiable. Modifiable risk factors include high blood pressure, high blood cholesterol, smoking, diabetes, obesity, and physical inactivity. Non-modifiable risk factors include increasing age and family history of heart disease and stroke. The age-adjusted mortality rates for CVD have declined significantly for CT residents over the past decade. However, there are considerable disparities in mortality rates from CVD, with Black or African American residents having the highest rates. *Source: CTDPH, the Burden of Cardiovascular Disease in Connecticut, 2010 Surveillance Report, [http://www.ct.gov/dph/lib/dph/hisr/pdf/2010cvd\\_burdendoc\\_final.pdf](http://www.ct.gov/dph/lib/dph/hisr/pdf/2010cvd_burdendoc_final.pdf).*

High blood pressure and elevated cholesterol levels are both major risk factors for CVD. Data from the 2007-2010 BRFSS show that more than one in four (27%) CT adults have been told they have high blood pressure by a health professional. High blood pressure is more common in males, Black non-Hispanic adults, persons ages 65 and over, and in persons with lower education and income levels. Based on age-adjusted rates, Litchfield County ranks third lowest among CT counties in the prevalence of high blood pressure in adult residents (23.4%).

Data from the 2007-2010 BRFSS show that the majority of CT and county adults (82%) had their cholesterol checked in the past 5 years. BRFSS data from 2007-2009 indicate that adults most likely to have their cholesterol checked were female, white non-Hispanic, ages 65 and over, (95% vs. 40% in persons ages 18-24), and adults with higher education and income levels. Adults most frequently reporting they had *never* had their cholesterol checked were Hispanic or Latino (31%), and persons with less than a high school education and annual incomes below \$25,000. Based on age-adjusted rates, Litchfield County ranked second to last in the percentage of adults who reported *never* having their cholesterol checked (20.8%).

Data on the prevalence of elevated cholesterol in adults compiled from the 2007-2009 BRFSS show that 37.8% of CT adults have been told by

a health professional that their blood cholesterol is high. High blood cholesterol is more common in males, White non-Hispanic residents, persons ages 65 and over, and persons with less education and income. Based on age-adjusted rates, Litchfield County residents have the lowest prevalence of high cholesterol among CT counties (29.3%).

The second most frequent type of chronic disease in CT is malignant neoplasms or cancer. The incidence rate of new cancer cases and mortality rates have been steadily decreasing. This is the result of increased primary prevention efforts, earlier detection and improved treatment options. *Source: CTDPH, Connecticut Comprehensive Cancer Control Program, Connecticut Cancer Plan 2009-2013, [http://www.ct.gov/dph/lib/dph/comp\\_cancer/pdf\\_files/ctcancerplan\\_2009\\_2013\\_cdversion.pdf](http://www.ct.gov/dph/lib/dph/comp_cancer/pdf_files/ctcancerplan_2009_2013_cdversion.pdf). In 2008, the age-adjusted cancer incidence rate in Connecticut was estimated at 499.8 per 100,000 people, a decrease from the 2007 rate of 502.5 per 100,000 people. *Source: <http://statecancerprofiles.cancer.gov>.**

In Connecticut (2007-2009 BRFSS data), an estimated 6.9% or approximately 186,000 adults aged 18 and older reported being diagnosed with diabetes. An additional 93,000 adults are estimated to have undiagnosed diabetes. The prevalence of type 2 diabetes in CT and in the nation has increased significantly. Type 2 diabetes typically develops later in life and is strongly associated with overweight and obesity. *Source: CTDPH, The Burden of Diabetes in Connecticut, 2010 Surveillance Report, [http://ct.gov/dph/lib/dph/hisr/pdf/2010diabetesburden\\_final.pdf](http://ct.gov/dph/lib/dph/hisr/pdf/2010diabetesburden_final.pdf).*

As reported in the 2007-2009 BRFSS, diabetes is twice as prevalent in Black non-Hispanic adults as in White non-Hispanic adults, and prevalence increases with age. Diabetes also occurs most frequently in adults with less education and lower incomes, who also experience disproportionately higher rates of obesity. The age-adjusted prevalence of diabetes in county adults ranks fifth among CT counties (6.7%).

Utilization of health care services, including emergency department (ED) visit and hospitalization rates are important measures of the burden of chronic disease. Frequent use of ED services for primary care conditions also indicates that a community may have an insufficient quantity of primary care providers or health providers serving the uninsured.

Table 12 depicts ED visit rates for CT and for Litchfield County. These rates represent ED visits by residents to any hospital within CT (visits to hospitals outside CT are excluded). Overall, ED visit rates for county residents are comparable to those for CT residents, however there are notable differences by race/ethnicity and diagnostic group. The ED visit rates for White and Black-non Hispanic residents are well above the state average, and those for Hispanics fall well below the state average. Lower ED visit rates for Hispanic residents may be explained in part due to underreporting of this ethnicity on ED intake records.

By diagnostic group, county residents overall had similar ED visit rates for cancer (all sites and lung/bronchus) and for liver disease, including cirrhosis. County residents had higher ED visit rates for major CVD, coronary heart disease, acute myocardial infarction (MI), congestive heart failure, and stroke. Black non-Hispanics had disproportionately high rates for diabetes, alcohol & drug abuse, major CVD, and congestive heart failure. County residents overall had lower ED visit rates for diabetes, drug and alcohol abuse, chronic obstructive lung disease and asthma, however again the rate for Black non-Hispanics was well above the state and county average. ED visits for most chronic conditions increased with advancing age, with the exception of asthma which is highest in children four years of age and under.

**Table 12 - State and County Age-Adjusted ED Visit Rates per 100,000 Residents by Gender, Race, and Ethnicity, 2005-2009**

Diagnostic Group*	Connecticut						Litchfield County						
	Total	Female	Male	White N/H	Black N/H	Hispanic Latino	Diagnostic Group	Total	Female	Male	White N/H	Black N/H	Hispanic Latino
All	36,400.8	38,135.6	34,526.8	24,064.9	46,846.4	55,649.1	All	36,635.0	37,346.3	35,654.5	35,455.8	64,926.6	21,092.8
Cancer, all sites	11.7	10.4	13.6	7.8	17.2	19.0	Cancer, all sites	12.2	11.0	14.3	11.3	a	a
Oral Cavity & Pharynx	0.3	0.1	0.5	0.2	0.7	0.6	Oral Cavity & Pharynx	a	-	a	a	-	-
Lung & Bronchus	2.4	2.0	3.0	1.7	3.4	2.9	Lung & Bronchus	2.5	2.4	2.9	2.4	a	a
Diabetes	182.0	162.8	202.7	93.4	487.9	452.4	Diabetes	142.6	120.3	168.2	130.1	442.8	118.8
Alcohol & Drug Abuse	775.9	420.8	1,140.1	560.0	1,018.2	1,077.9	Alcohol & Drug Abuse	732.8	489.3	966.2	709.8	961.0	309.5
Major CVD	388.0	349.2	433.3	267.1	616.8	509.9	Major CVD	476.6	405.2	550.0	462.0	706.0	264.0
CHD	37.1	23.3	53.0	29.6	19.7	40.5	CHD	68.9	43.9	96.3	68.8	63.9	a
Acute MI	20.4	11.7	30.3	17.3	8.6	17.5	Acute MI	36.5	21.9	52.5	36.8	a	a
CHF	36.2	31.0	43.3	24.1	72.6	57.7	CHF	57.7	52.0	65.8	55.3	168.2	a
Stroke	19.0	16.9	21.6	14.6	15.2	18.8	Stroke	35.2	26.3	44.8	33.9	a	24.7
COPD	984.2	1,085.2	877.1	549.1	1,602.5	2,094.0	COPD	786.1	865.6	691.1	751.5	2,068.9	613.0
Asthma	663.2	732.3	587.7	320.6	1,218.6	1,545.2	Asthma	463.7	516.5	401.7	432.4	1,655.0	459.4
LD & Cirrhosis	5.2	2.7	7.8	3.5	4.0	12.7	LD & Cirrhosis	5.3	2.4	8.1	5.3	-	-

Notes: CVD = Cardiovascular Disease; CHD= Coronary Heart Disease; MI = Myocardial Infarction (Heart Attack); CHF = Congestive Heart Failure; COPD = Chronic Obstructive Pulmonary Disease; LD =Liver Disease. a= data suppressed due to confidentiality. A dash (-) represents the number zero. Source: Connecticut Department of Public Health. 2012. Connecticut Hospital Information Management Exchange (CHIME) Emergency Department Data Set, 2005-2009.

Table 13 shows hospitalization rates for the state and county for the same diagnostic categories. County rates are below the state rates for the majority of diagnostic categories, including all diagnostic groups, cancer (all sites and lung/bronchus), diabetes, major CVD, CHD, acute MI, CHF, stroke, COPD, asthma, and liver disease and cirrhosis.

**Table 13 - State and County Age-Adjusted Hospitalization Rates per 100,000 Residents by Gender and Race/Ethnicity, 2005-2009**

Diagnostic Group*	Connecticut						Litchfield County						
	Total	Female	Male	White N/H	Black N/H	Hispanic Latino	Diagnostic Group	Total	Female	Male	White N/H	Black N/H	Hispanic Latino
All	10,036.5	11,180.6	9,078.6	9,114.1	14,351.4	11,583.8	All	8,845.3	9,952.5	7,910.5	8,822.8	10,268.2	3,886.7
Cancer, all sites	377.1	368.6	398.5	363.5	450.2	302.1	Cancer, all sites	351.0	329.5	388.3	346.4	293.1	115.9
Oral Cavity & Pharynx	6.4	3.8	9.4	6.2	8.3	4.1	Oral Cavity & Pharynx	9.1	4.6	14.6	9.1	-	a
Lung & Bronchus	42.9	38.4	49.6	42.7	46.7	26.2	Lung & Bronchus	38.6	31.3	47.7	38.2	a	a
Diabetes	132.9	112.6	157.1	97.3	403.5	249.6	Diabetes	86.7	60.0	116.5	87.8	180.9	23.9
Alcohol & Drug Abuse	139.3	84.8	196.4	143.3	160.1	129.5	Alcohol & Drug Abuse	165.5	97.8	235.7	173.3	233.3	37.0
Major CVD	1,401.8	1,111.2	1,773.9	1,313.4	1,986.6	1,509.6	Major CVD	1,177.0	918.0	1,488.7	1,152.2	1,425.4	476.3
CHD	406.5	265.9	578.4	392.3	396.8	427.1	CHD	338.6	206.2	492.0	323.0	231.3	129.3
Acute MI	163.0	115.9	221.9	158.0	153.0	180.0	Acute MI	146.2	101.4	197.8	141.9	96.6	75.9
CHF	172.8	144.3	214.2	154.6	306.7	230.6	CHF	115.6	102.6	133.0	114.2	226.4	32.1
Stroke	183.8	158.7	216.9	169.9	290.3	182.7	Stroke	166.0	146.9	189.4	162.9	170.5	45.4
COPD	277.8	297.6	258.2	222.8	515.9	548.5	COPD	207.2	230.9	182.5	210.5	266.2	78.8
Asthma	136.9	157.9	112.5	83.3	363.7	378.0	Asthma	69.5	83.5	54.0	69.8	170.3	52.0
LD & Cirrhosis	27.4	18.1	37.6	24.2	28.5	63.3	LD & Cirrhosis	21.1	14.3	28.3	21.7	a	17.0

Source: Connecticut Department of Public Health. 2012. Connecticut Hospital Information Management Exchange (CHIME) Hospital Discharge Data Set, 2005-2009.

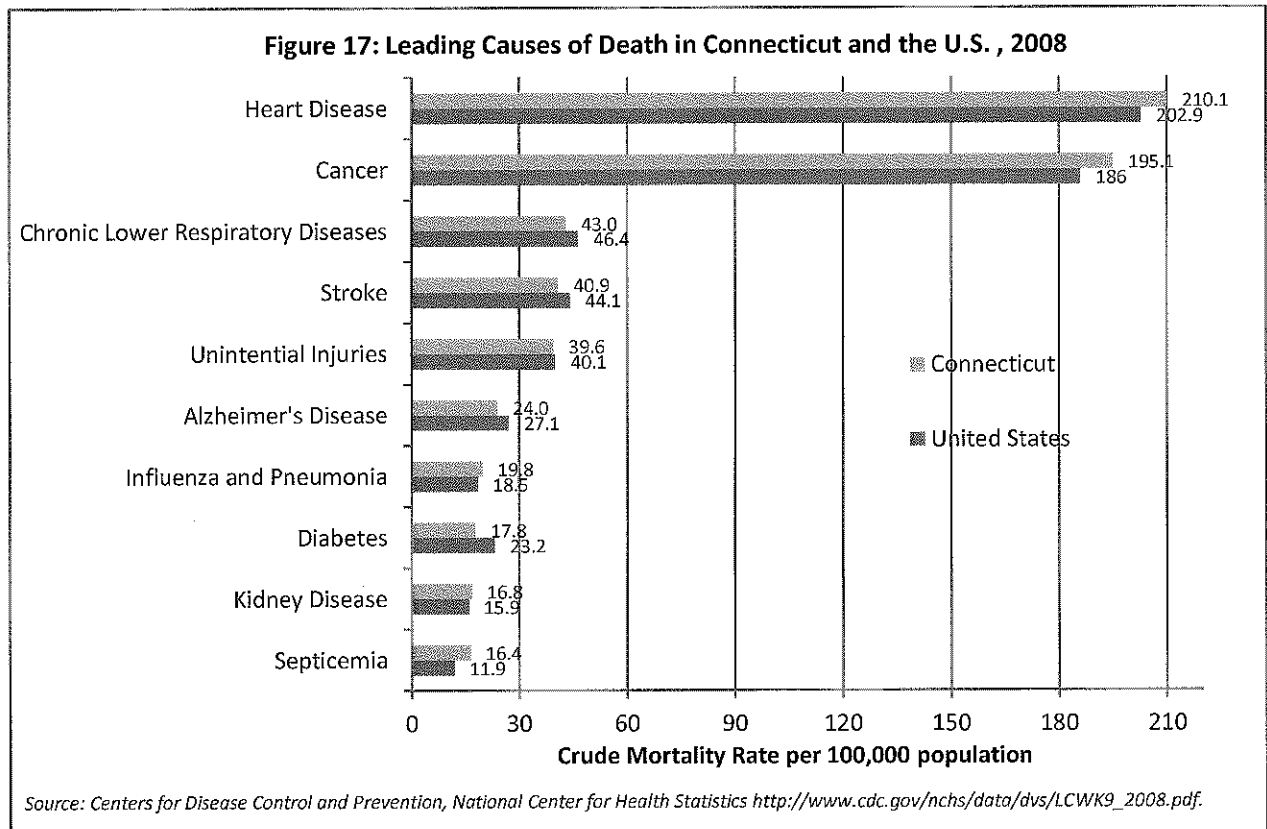
The rates provided in Table 13 represent admissions to any CT hospital. Hospitalization rates for county residents are higher than state rates for oral cavity/pharynx cancers and for alcohol and drug abuse. Within county hospitalization rates are higher for males for most diagnoses, and for Black non-Hispanic residents than other racial/ethnic groups. The low hospitalization rates for Hispanic county residents may in part reflect underreporting of Hispanic ethnicity on hospital records. As expected, hospitalization rates for chronic diseases generally rise with advancing age and are highest in persons ages 65 and over. The notable exception is again asthma, with the highest rates in children ages birth to four.

**Mortality and Leading Causes of Death**

Mortality data is highly useful in providing insight about priority health issues in a community by identifying the underlying causes

of disease and monitoring changes in the leading causes of death over time. The leading causes of death in the county, state, and nation are closely linked to personal health behaviors, environmental and social factors, and the availability, accessibility, and utilization of quality preventive, primary, and specialty health care services.

Figure 17 presents the leading causes of death in the United States and Connecticut for 2008, based on crude rates. Although the 10 causes of death are not in the same exact rank order, the underlying causes remain chronic conditions which are related to behavioral risk factors. This is especially true of physical activity; healthy eating; avoiding tobacco use, alcohol abuse, and drugs; managing stress; and other preventive lifestyle behaviors.



It is noteworthy that there are differences in the rank order of the leading causes of death in CT by gender and race/ethnicity. For example, in 2009 the leading cause of death for males of all races/ethnicities was cancer and for females it was heart disease. For both White males and females, the leading cause of death was heart disease, followed by cancer. For Black or African American and Hispanic or Latino residents, the leading cause of death was cancer for both genders, followed by heart disease. *Source: National Center for Injury Prevention and Control, Centers for Disease Control and Prevention, WISQARS Leading Causes of Death Reports, 1999-2009, <http://ebappa.cdc.gov/cgi-bin/broker.exe>.*

Figure 17 reflects crude mortality rates, which have not been age-adjusted. Crude mortality rates are useful in assessing the magnitude of the absolute number of deaths in a population, however they do not account for differences in rates that are attributable to differences in the age composition of the resident population.

Municipalities in Litchfield County with a higher proportion of older residents, such as Salisbury, would be expected to have higher crude mortality rates from chronic diseases, as the incidence and prevalence of these diseases increase with age. Age-adjusted mortality rates (AAMR) correct for differences in age distribution of communities, and therefore give a more accurate representation of excess disease mortality.

Significant disparities in health status, including mortality rates from the leading causes of death and premature death, measured as Years of Potential Life Lost (YPLL) exist in the U.S., CT, and the county. A major goal of *Healthy People 2020* is to achieve health equity, eliminate disparities, and improve the health of all population groups.

AAMR and YPLL data for Litchfield County for the five year period 2005-2009, with state and county comparisons, follow in Tables 14 and 15.

**Table 14 - State and County Age-Adjusted Mortality Rates per 100,000 Residents by Gender and Race/Ethnicity, 2005-2009**

Cause of Death	Connecticut						Cause of Death	Litchfield County					
	Total	Male	Female	White N/H	Black N/H	Hispanic Latino		Total	Male	Female	White N/H	Black N/H	Hispanic Latino
All	687.7	829.0	583.1	679.5	809.3	529.0	All	689.8	823.1	586.6	696.6	572.8	425.3
Malignant Neoplasms	170.1	206.2	147.1	171.9	190.5	108.4	Malignant Neoplasms	164.3	201.4	140.4	166.2	128.9	81.3
Diabetes Mellitus	16.7	19.7	14.4	15.1	35.9	24.5	Diabetes Mellitus	13.6	16.3	11.4	13.3	17.9	37.0
Alzheimer's Disease	16.6	13.8	17.8	17.1	15.1	8.9	Alzheimer's Disease	14.6	12.6	15.4	14.5	42.1	26.9
Major CVD	217.4	264.4	182.1	216.4	253.2	157.5	Major CVD	230.5	267.1	199.8	232.4	152.0	151.6
Pneumonia & Influenza	17.2	21.0	15.0	17.2	18.0	13.7	Pneumonia & Influenza	19.7	21.6	18.5	20.0	0.0	11.2
CLRD	34.5	38.9	31.9	35.9	24.4	20.5	CLRD	40.3	45.9	37.8	41.0	37.6	11.2
CLD & Cirrhosis	7.2	10.0	4.7	7.1	6.3	11.0	CLD & Cirrhosis	7.0	9.8	4.6	7.0	6.5	11.9
Nephritis, nephrotic syndrome, nephrosis	13.3	17.8	10.7	12.3	26.9	12.3	Nephritis, nephrotic syndrome, nephrosis	12.4	15.6	10.5	12.6	22.7	0.0
Accidents	32.9	47.1	20.4	33.9	32.0	29.4	Accidents	35.0	48.9	21.8	36.0	18.0	32.5
Alcohol Induced	5.1	7.8	2.6	5.2	4.6	5.2	Alcohol Induced	5.7	9.2	2.4	5.9	0.0	2.4
Drug Induced	11.1	15.1	7.1	12.2	10.3	10.0	Drug Induced	11.8	15.8	7.8	12.3	5.9	9.1

*Source: Connecticut Department of Public Health. 2012. Vital Records Mortality Files, 2005-2009.*

Age-adjusted all-cause mortality rates for the county and state are comparable, including rates for males and females. County all-cause mortality rates for White non-Hispanics (both genders) are higher, and rates for Black non-Hispanics and Hispanics are considerably lower than the state rates.

County rates are lower than state rates for many causes of death including malignant neoplasms (cancer), diabetes mellitus, Alzheimer's disease and kidney diseases, and comparable to the state for chronic liver disease and cirrhosis. County mortality rates are above the state for major CVD, pneumonia and influenza, chronic lower respiratory disease (CLRD), accidents, and alcohol and drug-induced deaths.

Within county AAMR comparisons by gender and race/ethnicity indicate higher mortality

rates for males for all causes of death, and for White non-Hispanics (both genders) for all causes, malignant neoplasms, major CVD, pneumonia & influenza, chronic lower respiratory disease, accidents, and alcohol and drug-induced deaths. These same trends are evident statewide. Within the county, Black non-Hispanic residents have higher mortality rates from diabetes, Alzheimer's disease and kidney disease. Hispanic or Latino residents have higher mortality rates from diabetes.

Table 15 represents the years of potential life lost to age 75, or premature death, based on the leading causes of death in the state and county. By cause of death, the largest impact in the state and county is manifested by malignant neoplasms, followed by accidents, major CVD, and drug-induced deaths. Males and Hispanic or Latino residents have the highest rate of premature death in the county overall.

**Table 15 - State and County Age-Adjusted Years of Potential Life Lost to Age 75 by Gender and Race/Ethnicity, 2005-2009**

Cause of Death	Connecticut						Cause of Death	Litchfield County					
	Total	Male	Female	White N/H	Black N/H	Hispanic Latino		Total	Male	Female	White N/H	Black N/H	Hispanic Latino
All	5,315.0	6,710.9	3,956.3	4,766.3	8,827.5	5,705.6	All	4,986.0	6,426.9	3,549.6	5,025.2	3,782.6	5,051.5
Malignant Neoplasms	1,161.6	1,208.5	1,121.5	1,149.3	1,579.0	954.4	Malignant Neoplasms	1,114.1	1,151.2	1,081.2	1,129.7	541.5	936.9
Diabetes Mellitus	103.9	136.5	73.0	86.9	254.8	144.3	Diabetes Mellitus	102.2	138.9	67.3	97.8	261.7	54.4
Alzheimer's Disease	7.1	8.3	6.0	7.4	2.2	11.3	Alzheimer's Disease	4.3	8.3	0.5	4.5	0.0	0.0
Major CVD	904.6	1,273.9	557.5	830.1	1,757.1	888.8	Major CVD	888.5	1,185.7	599.1	893.2	1,298.0	959.7
Pneumonia & Influenza	51.5	58.3	45.5	42.1	108.5	70.2	Pneumonia & Influenza	50.0	41.4	59.6	51.7	0.0	0.0
CLRD	108.9	113.2	105.1	105.7	160.5	76.7	CLRD	100.7	90.6	110.4	104.2	143.8	0.0
CLD & Cirrhosis	110.2	154.5	68.2	110.5	93.4	160.8	CLD & Cirrhosis	104.9	146.6	64.4	104.0	189.6	125.5
Nephritis, nephrotic syndrome, nephrosis	53.7	66.4	41.9	38.5	170.0	94.9	Nephritis, nephrotic syndrome, nephrosis	43.4	55.5	31.9	45.2	84.2	0.0
Accidents	840.5	1,243.9	435.3	870.8	832.7	837.1	Accidents	989.9	1,503.3	466.9	1,034.6	297.6	900.9
Alcohol Induced	110.5	162.1	61.4	116.2	80.8	112.4	Alcohol Induced	144.2	228.0	61.7	146.9	0.0	131.1
Drug Induced	397.8	557.8	237.8	454.8	312.1	330.2	Drug Induced	454.8	617.6	291.3	474.0	297.6	334.6

Source: Connecticut Department of Public Health. 2012. Vital Records Mortality Files, 2005-2009.

Examination of mortality data over time and by municipality offers additional insight as to improvements in health status and emerging health issues. Reliable AAMR data is, however, unavailable for most towns in the county due to their small population size, and the corresponding low numbers of deaths, which causes the rates to be very unstable.

Five-year average AAMR data for 2000-2004 and 2005-2009 for the 5 most populated municipalities in Litchfield County, the 'rest of county' (excluding these municipalities) and the county and state as a whole for the 10 leading causes of death (with the addition of trachea, bronchus & lung cancer) are provided in Tables

16a and 16b. In order to permit rate comparisons across municipalities with the county and state, Census 2000 was used as the reference population base in calculating the state and county rates, to be consistent with the methodology used for municipal rates. This artificially inflates the rates for 2005-2009, as the Census 2000 population base is less than the 2005-2009 ACS population base used to calculate the state and county AAMR rates found in Table 14. Even with these limitations, review of this data does provide some useful comparisons across geographic areas within the county, and trends over time.

**Table 16a: Leading Causes of Death, Five-Year Average Age Adjusted Mortality Rates, 2000-2004**

Community	All Causes	Diseases of the Heart	Cancer	Trachea, Bronchus & Lung Cancer	Stroke	Chronic Lower Respiratory Diseases	Accidents	Alzheimer's Disease	Influenza & Pneumonia	Diabetes	Kidney Disease	Septicemia
Torrington	800.5	204.3	196.0	62.9	49.9	47.0	40.8	8.9	27.6	16.1	17.0	12.5
New Milford	796.4	193.4	192.5	51.6	41.3	47.5	41.5	25.4	34.8	20.8	--	20.1
Plymouth	827.5	232.1	192.8	46.5	43.6	47.0	37.7	--	40.4	--	--	--
Watertown	775.8	255.0	185.1	52.4	33.5	42.4	31.7	--	19.2	19.9	13.3	14.2
Winchester	904.2	217.7	229.7	59.7	69.0	51.7	29.1	--	29.4	--	--	22.4
Rest of County	724.3	207.4	177.3	40.3	45.4	45.7	37.7	12.0	24.4	11.2	9.5	11.8
Litchfield County	763.4	210.1	186.0	48.9	46.1	45.7	36.8	11.5	26.5	15.2	11.7	14.1
Connecticut	744.7	206.7	183.9	49.3	44.7	36.7	31.0	13.6	20.4	17.9	14.0	13.7

**Table 16b: Leading Causes of Death, Five-Year Average Age Adjusted Mortality Rates, 2005-2009**

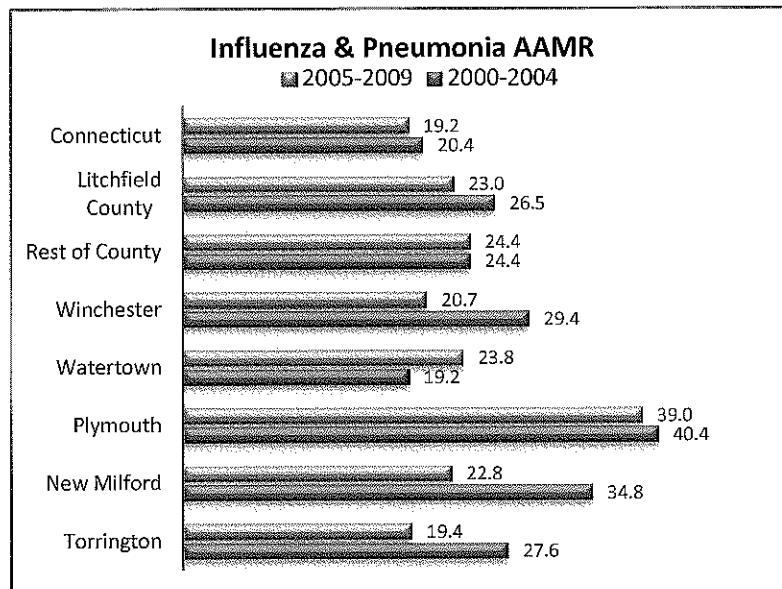
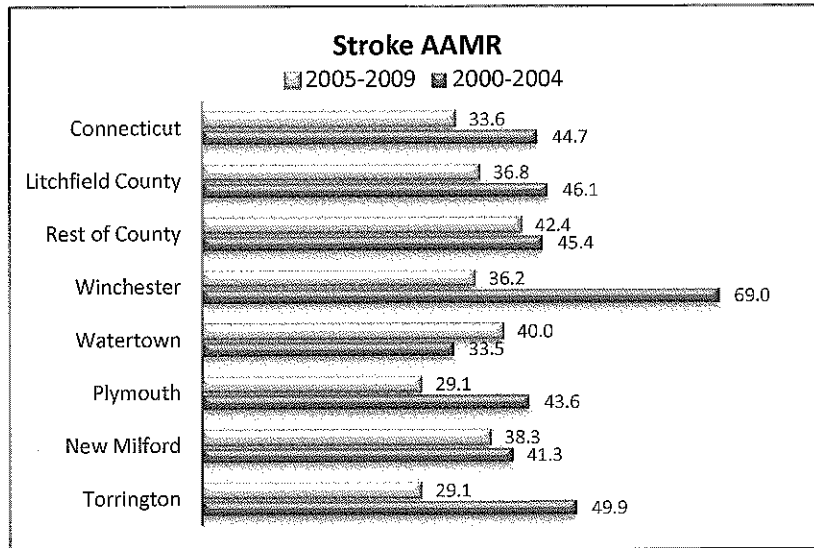
Community	All Causes	Diseases of the Heart	Cancer	Trachea, Bronchus & Lung Cancer	Stroke	Chronic Lower Respiratory Diseases	Accidents	Alzheimer's Disease	Influenza & Pneumonia	Diabetes	Kidney Disease	Septicemia
Torrington	736.1	203.8	162.6	47.2	29.1	41.3	40.4	10.1	19.4	20.8	21.9	12.0
New Milford	817.6	163.1	199.6	59.3	38.3	48.0	37.5	34.8	22.8	13.1	--	20.8
Plymouth	959.4	289.0	211.8	58.3	29.1	68.4	46.4	--	39.0	--	--	--
Watertown	793.4	206.7	199.0	51.2	40.0	38.1	40.6	14.1	23.8	14.5	14.6	24.1
Winchester	849.5	212.5	204.0	43.0	36.2	39.1	55.1	--	20.7	23.7	--	--
Rest of County	765.3	218.7	182.0	42.4	42.4	46.7	36.6	19.7	24.4	12.6	9.7	14.1
Litchfield County	771.5	208.5	182.2	46.8	36.8	44.3	38.7	16.8	23.0	15.2	14.0	14.9
Connecticut	745.4	184.9	181.4	47.6	33.6	36.8	34.9	18.8	19.2	18.0	14.5	15.1

Source: Connecticut Department of Public Health, 2012 Age-Adjusted Mortality Rates, 2005-2009. Note: To permit comparisons at the municipal and 'rest of county' level, all rates were age-adjusted to Census 2000 population, to be consistent with the reference population used to calculate town AAMR rates. Use of the Census 2000 reference population inflates the CT mortality rates for 2005-2009 above those shown in Table 14 and those published on the CTDPH website.



In reviewing municipal level data for 2000-2004 and 2005-2009, all-cause AAMR rates for the 'rest of county', which consists of more rural towns, are lower than those for the county as a whole and with one exception for the 5 most populated municipalities as well. For the county overall, a favorable decline in AAMR is evident from 2000-2004 to 2005-2009 for diseases of the heart, cancer (all sites and trachea, bronchus & lung), stroke, CLRD, and influenza and pneumonia.

Among county municipalities, both Torrington and Winchester show a decline in all-cause AAMR, and most of the five most populated municipalities show a reduction in AAMR for diseases of the heart, stroke, and influenza & pneumonia in 2005-2009 when compared with 2000-2004. It should be noted that additional AAMR reductions may have occurred but are masked by the rate calculation methodology used.



## Healthy People 2020 Leading Health Indicators

*Healthy People 2020* includes 26 Leading Health Indicators (LHIs) which will be tracked, measured, and reported regularly throughout the next decade at the national and state level. Baseline data and targets related to the Community Transformation Strategic Directions are provided below for future reference.

The most recent available county and/or state baseline data indicate that the following *Healthy People 2020* LHI targets have been met: 1) persons with a primary care provider, 2)

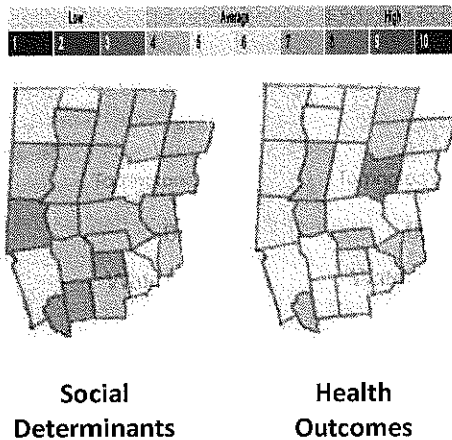
adult colorectal screening, 3) children exposed to secondhand smoke (proxy measure), 4) adults meeting current physical activity guidelines, 5) adult obesity, 6) adolescent obesity, 7) high school graduation rates, 8) adult binge drinking, and 9) adolescents smoking cigarettes in the past 30 days. Data indicate the following targets have not yet been achieved: 1) persons with medical insurance, 2) adolescents using alcohol or any illicit drugs during the past 30 days, and 3) current adult cigarette smokers.

HEALTHY PEOPLE 2020 INDICATOR (LHI Reference Number)	Target	National Baseline	CT/County Baseline
<b>Access to Health Services:</b>			
Persons with medical insurance (AHS-1.1)	100.0	83.2	90.8/91.2
Persons with a usual primary care provider (AHS-3)	83.9	76.3	87.5 (CT) Adults
<b>Clinical Preventive Services:</b>			
Adults who receive a colorectal cancer screening based on the most recent guidelines (C-16)	70.5	54.2	73.0/75.0
Adults with hypertension whose blood pressure is under control (HDS-12)	61.2	43.7	n/a
Adult diabetic population with an A1c value greater than 9 percent (D-5.1)	14.6	16.2	n/a
<b>Environmental Quality:</b>			
Children aged 3 to 11 years exposed to secondhand smoke (TU-11.1)	47.0	52.2	37.1 (CT) MS students
<b>Nutrition, Physical Activity, and Obesity:</b>			
Adults who meet current Federal physical activity guidelines for aerobic physical activity and muscle-strengthening activity (PA-2.4)	20.1	18.2	53.1/52.2
Adults who are obese (NWS-9)	30.6	34.0	21.4/22.7
Children and adolescents who are considered obese (NWS-10.4)	14.6	16.2	10.4 (CT) HS students
Total vegetable intake for persons aged 2 years and older (NWS-15.1)	1.1 cup equivalent/1,000 calories	0.8 cup equivalent/1,000 calories	n/a
<b>Social Determinants:</b>			
Students who graduate with a regular diploma 4 years after starting 9th grade (AH-5.1)	82.4	74.9	92.1 (CT)
<b>Substance Abuse:</b>			
Adolescents using alcohol or any illicit drugs during the past 30 days (SA-13.1)	16.5	18.3	43.5 (CT) HS Students
Adults engaging in binge drinking during the past 30 days (SA-14.3)	24.3	27.0	18.0/17.0
<b>Tobacco:</b>			
Adults who are current cigarette smokers (TU-1.1)	12.0	20.6	18.0/16.0
Adolescents who smoked cigarettes in the past 30 days (TU-2.2)	16.0	19.5	15.3 (CT) HS Students

Sources: <http://www.healthypeople.gov/2020/topicsobjectives2020/objectiveslist.aspx?topicid=1#11>; CTDPH Healthy Connecticut 2010; BRFS 2007-2010; 2009 CT Youth Behavior and Tobacco Components; 2012 County Health Rankings. MS= Middle School; HS=High School.

## Overview of Health Disparities & Inequities in Litchfield County

### Litchfield County



In spite of the overall favorable health status in the county, health disparities and inequities are apparent, as they are in municipalities throughout CT. As noted in the previous sections of this report, health-related lifestyle behaviors, health status and outcomes are all strongly influenced by the social conditions that exist within a given community.

These conditions, also known as the social determinants of health, include such factors as civic involvement, community safety, economic security, education, employment, environmental quality, and housing. The Health Equity Index (Index) is a web-based assessment tool developed by the Connecticut Association of Directors of Health (CADH) that can be used to identify the social, economic, political, and environmental conditions within a community that are most strongly associated (or correlated) with specific health outcomes. Use of the Index findings facilitates collaboration among public health, community and civic leaders and residents to collectively develop and implement strategies to improve community-level policies and practices affecting health.

The Index provides data, scores, correlations and GIS mapping for all 169 communities in Connecticut. The scores for each social determinant and health outcome are calculated on a 10-point scale (based on decile values) with 1 (red) indicating the least desirable community social conditions or health outcomes, and 10 (green) indicating the most desirable. A score of 5 is the median value for the state.

For Litchfield County, the overall average social determinant score is 7, well above the state average. Of the 26 municipalities in the county, only Plymouth and Winchester score below the state average. A detailed narrative of community social conditions was previously presented in the Population and Demographics Overview section of this report, including education, economic stability, employment, housing, demographic trends, health insurance coverage, and community safety. Health outcome scores within the county vary widely, however the county average for all health outcome indicators is 5, equivalent to the state median.

For this report, the Health Equity Index was used to provide additional insight on the health outcomes most closely related to the five CTG health-related strategic directions: tobacco free living; active living & healthy eating; quality, high impact clinical and other preventive services; social & emotional wellness; and healthy & safe physical environments. The Index health outcomes include: Accidents & Violence, Cancer, Cardiovascular Disease, Diabetes, Health Care Access, Life Expectancy, Liver Disease, Mental Health, Renal Disease, and Respiratory Illness.

## Accidents and Violence



The composite Index health outcome score for Accidents and Violence in a community include statistical data on: Age-Adjusted Mortality Rates (AAMR) and Years of Potential Life Lost (YPLL) for intentional and unintentional injuries, and for homicides and legal interventions. While most Litchfield County municipalities score either close to the state average (score of 5) or above, those for Plymouth, Torrington, and Winchester are lower (score of 3).

The prevalence of injuries and violence in a community are correlated with a number of social determinants. While these correlations do not imply a cause and effect relationship, a strong correlation indicates an association

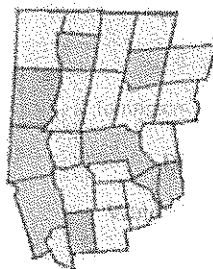
between a specific health outcome and a specific social determinant. Spearman’s Rank Correlation Coefficient ( $R_s$ ) values above 0.3 (either positive or negative) are considered statistically significant and could warrant further exploration of contributing factors.

Determinant	$R_s$
Civic Involvement	0.57
Education	0.55
Economic Security	0.53
Community Safety	0.48
Environmental Quality	0.42
Housing	0.40
Employment	0.37

Interpretation of Index scores becomes even more meaningful when Census tracts or block groups within a specific municipality are examined. Scores can be compared at the sub-town level to determine higher risk geographic areas and population groups.

*Index Accident & Violence Data Sources: CTDPH, Office of Vital Records - Death Certificates (2005-2008). Population estimates - Nielsen Claritas Population Facts Demographic Report for 2007*

## Cancer



The overall Index score for cancer is a composite of the incidence, age-adjusted mortality (AAMR), and premature death rates (YPLL) for a number of types of cancer, including: cervical, uterine, or ovarian; colorectal; female breast; lung; non-Hodgkins Lymphoma, pancreatic; prostate and skin

cancer. Index scores within the county vary by community, however all fall within the average range of 4-7. According to the National Cancer Institute, personal lifestyle behaviors that contribute to cancer risk include: tobacco use and exposure to secondhand smoke, exposure to UV radiation, excessive alcohol use, risky sexual practices, poor diet, lack of physical activity, and overweight/obesity. The Litchfield County Community Transformation Coalition goals of tobacco-free living, active living and healthy eating, and quality clinical and other preventive services aim to reduce risk for prevalent chronic diseases, such as cancer and cardiovascular disease.

*Index Cancer Data Sources: CTDPH, Office of Vital Records - Death Certificates (2005-2008) and Nielsen Claritas Population Facts Demographic Report for 2007.*

## Cardiovascular Disease



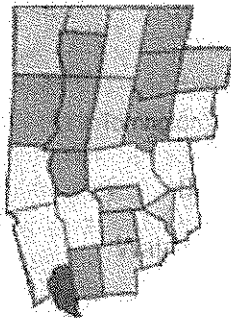
Index scores for cardiovascular disease are calculated using mortality (AAMR) and premature death rates (YPLL). Of the communities in Litchfield County, only

Plymouth and Colebrook score lower than the state as a whole for this health outcome (town scores of 2 and 3 respectively vs. state score of 5). The rates of cardiovascular disease in county municipalities are correlated with a number of social determinants, with education and economic security being the strongest.

Social Determinants Related to Cardiovascular Disease in Litchfield County	
Determinant	R <sub>s</sub>
Education	0.51
Economic Security	0.47
Civic involvement	0.42
Environmental Quality	0.36
Community Safety	0.33

*Index Cardiovascular Disease Data Sources: CTDPH Office of Vital Records - Death Certificates (2005-2008) and Nielsen Claritas Population Facts Demographic Report for 2007.*

## Diabetes

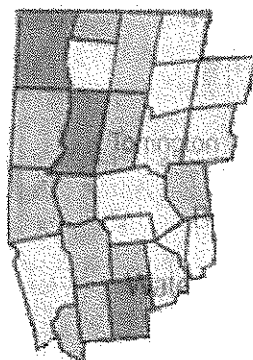


The Diabetes Index score for each municipality represents the age-adjusted mortality and premature death rates for the disease. Bridgewater has the least favorable health outcome score in the county at 2, with Colebrook, Roxbury, Winchester and Torrington all having scores that are less desirable than the state. Diabetes is correlated to a number of community conditions, with education levels having the strongest correlation.

Social Determinants Related to Diabetes in Litchfield County	
Determinant	R <sub>s</sub>
Education	0.38
Economic Security	0.33
Community Safety	0.32
Environmental Quality	0.31

*Index Diabetes Data Sources: CTDPH Office of Vital Records - Death Certificates (2005-2008) and Nielsen Claritas Population Facts Demographic Report for 2007.*

## Health Care Access



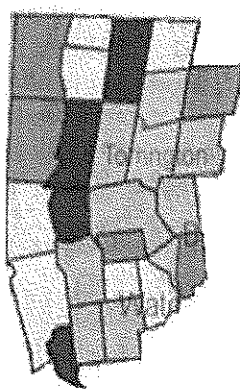
Indicators of health care access in the Index include: the number of emergency department visits without insurance, the number of emergency department visits for primary

care services, and the number of births that have had delayed or non-adequate prenatal care. The vast majority of Litchfield County municipalities score favorably in this category, exceeding the state average. The town with the lowest Index score for health care access is Norfolk, at 4. A number of community conditions strongly correlate to a lack of health care access in the county.

Determinant	R <sub>s</sub>
Economic Security	0.60
Education	0.52
Housing	0.51
Community Safety	0.50
Civic Involvement	0.49
Employment	0.47

*Index Health Care Access Data Source: Connecticut Hospital Association, CHIME Hospital Discharge Data, FY 2005-2010.*

## Life Expectancy



For most of Litchfield County, life expectancy is greater than or equal to the state average. The community with the lowest life expectancy score in the county is Plymouth, followed by Torrington, Thomaston, and Winchester.

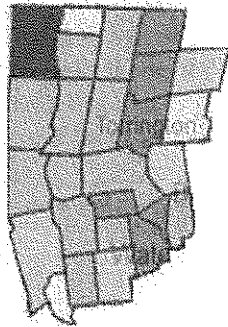
The highest life expectancy scores are found in Bridgewater, Cornwall, Norfolk, and Warren.

Life expectancy is correlated to all 7 of the social determinants included in the Index, with education and economic security having the strongest associations.

Determinant	R <sub>s</sub>
Education	0.64
Economic Security	0.60
Civic Involvement	0.50
Community Safety	0.41
Employment	0.35
Environmental Quality	0.34
Housing	0.31

*Index Life Expectancy Data Sources: CTDPH Office of Vital Records - Death Certificates (2005-2008) and Nielsen Claritas Population Facts Demographic Report for 2007.*

## Liver Disease

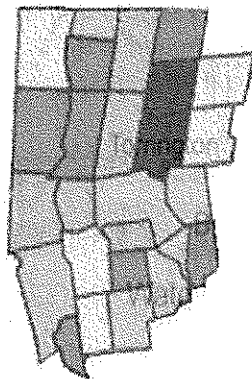


Low Index scores due to AAMR and premature deaths from chronic liver disease and cirrhosis are concerns for a number of communities in Litchfield County, with Salisbury having the least favorable Index score of any municipality in the area at 2. Social determinants associated with liver disease include those listed below:

Social Determinants Related to Liver Disease in Litchfield County	
Determinant	R <sub>s</sub>
Civic Involvement	0.33
Environmental Quality	0.32
Community Safety	0.31

*Index Liver Disease Data Sources: CTDPH Office of Vital Records - Death Certificates (2005-2008) and Nielsen Claritas Population Facts Demographic Report for 2007.*

## Mental Health

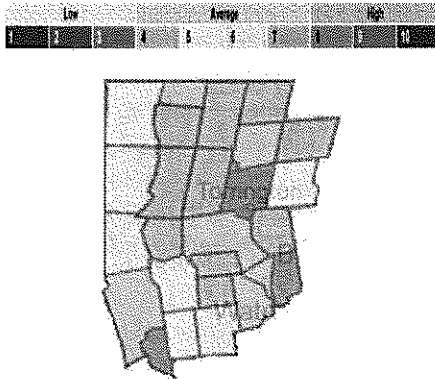


Mental health scores are determined by the emergency department visit and hospitalization rates for mental illness as well as alcohol and drug induced deaths. In Litchfield County, both Torrington and Winchester score below the state average for mental health (score of 2 vs. state average of 5). Both community safety and economic security are strongly associated with mental health, however numerous other community social conditions also play a role.

Social Determinants Related to Mental Health in Litchfield County	
Determinant	R <sub>s</sub>
Community Safety	0.55
Economic Security	0.49
Environmental Quality	0.45
Civic Involvement	0.45
Education	0.42
Housing	0.37

*Index Mental Health Data Sources: Connecticut Hospital Association, CHIME Hospital Discharge Data, FY2005-2010.*

## Renal Disease

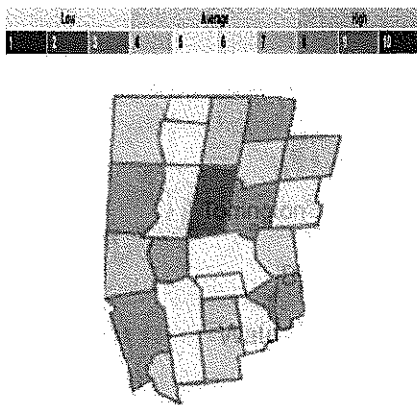


Determinant	R <sub>s</sub>
Community Safety	0.47
Environmental Quality	0.45
Education	0.39
Housing	0.33
Civic Involvement	0.32
Economic Security	0.30

*Index Renal Disease Data Sources: CTDPH Office of Vital Records - Death Certificates (2005-2008) and Nielsen Claritas Population Facts Demographic Report for 2007.*

Scores for renal disease are calculated from the mortality and premature death rates for nephritis, nephrotic syndrome, and nephrosis. Index health outcome scores for renal disease in Litchfield County are least favorable in Bridgewater, Plymouth and Torrington. Renal disease is most strongly associated with community safety and environmental quality.

## Respiratory Illness



Index scores for death rates and YPLL from chronic lower respiratory disease are slightly below the state average for a large portion of Litchfield County, with the lowest score (2) being found in Goshen, and the highest score found in Warren (8). The community conditions that more strongly correlate with respiratory illness are economic security and education.

Determinant	R <sub>s</sub>
Economic Security	0.42
Education	0.41
Civic Involvement	0.31

*Index Respiratory Illness Data Sources: CTDPH Office of Vital Records - Death Certificates (2005-2008) and Nielsen Claritas Population Facts Demographic Report for 2007.*



## Description of Local Health-Related Programs and Services

As previously noted, Connecticut lacks a county governance structure, therefore health-related programs and services are provided at the municipal, regional, or state level. This includes a diversity of public health programs and services provided by health departments and districts serving Litchfield County (districts serve two or more municipalities). The majority of the county's communities are served by the Torrington Area Health District, including Bethlehem, Canaan, Cornwall, Goshen, Harwinton, Kent, Litchfield, Morris, Norfolk, North Canaan, Plymouth, Salisbury, Thomaston, Torrington, Warren, Watertown, and Winchester. Within the county, the Pomperaug Health District serves Woodbury; the Farmington Valley Health District serves Barkhamsted, Colebrook, and New Hartford; and the Newtown Health District serves Bridgewater and Roxbury. The New Milford Health Department serves the town of New Milford. Two part-time health departments are located in Sharon and Washington.

Local health departments and districts provide essential public health services at the municipal level throughout Connecticut. These governmental entities are separate from the CT Department of Public Health (CTDPH), however they are linked by state statute in several important ways: approval of appointments of local directors of health by the Commissioner of Public Health; mandates to carry out critical public health functions in the areas of infectious disease control, environmental health, etc.; legal authority to levy fines and penalties for public health code violations and to grant and rescind license permits (such as for food services establishments or septic systems); as well as funding for prevention and education programs and services to promote and improve the health of residents in their communities.

Core services provided by all local health departments and districts serving county residents (either directly or by contract) include: immunization services; childhood lead

poisoning prevention and control; communicable disease prevention and control (TB, STD, etc.); licensing and inspections for food service establishments and vendors; public health emergency planning including mass dispensing/vaccination; enforcement of public health codes and regulations, including inspections for compliance with health standards; and health information, education, and screening services.

There is a wide variety of additional health-related programs and services provided by other agencies and organizations within the county. As previously mentioned, United Way of CT Infoline 2-1-1 maintains an online searchable community resource database of health and human service providers, agencies, and organizations. This database contains information for over 4,600 health and human service providers and 48,000 service sites in CT. Infoline 2-1-1 is the most comprehensive database available and is updated regularly. The system is, however, dependent on service providers supplying comprehensive and up-to-date information. As part of the Litchfield County CTG Coalition assessment activities, the Steering Committee collaborated with United Way Infoline's 2-1-1 research and evaluation team to design a framework for asset mapping aligned with the 5 CTG Strategic Directions:

- *Tobacco Free Living*
- *Active Living and Healthy Eating*
- *High Impact Quality Clinical and Other Preventive Services*
- *Social & Emotional Wellness*
- *Healthy & Safe Physical Environment*

Infoline produced an electronic database of programs and services aligned with each strategic direction, and an accompanying series of GIS maps which integrate information on population density and transportation services. In addition, analysis of the most frequent calls by municipality related to unmet needs and top service requests by jurisdiction was conducted. *Highlights by Strategic Direction follow:*

## **Tobacco Free Living**

---

Tobacco Free Living programs and services listed with Infoline 2-1-1 are limited to three tobacco cessation programs in the county. The attached GIS asset maps include the service locations, which are concentrated in the northern part of the county. Although these services are available to residents countywide, personal transportation is required, and two of the three charge fees. Tobacco cessation services are provided at Charlotte Hungerford and Sharon Hospitals and at an addiction treatment center. In addition, there are school-based tobacco prevention efforts underway at selected schools in Torrington and Winchester as an outgrowth of the Healthy & Tobacco Free Schools grant initiative previously funded by CTDPH. School nurses and health/PE teachers in each district have been trained as cessation counselors, and the libraries/media resource centers have tobacco prevention resource centers for students.

Phone and online resources for smoking cessation are also available to county residents through the CT QuitLine (1-800-QUIT-NOW), the American Lung Association in CT

## **Active Living and Healthy Eating**

---

Active Living and Healthy Eating programs and services included in the Infoline 2-1-1 database include obesity prevention programs and services, nutrition education programs for all ages, exercise and fitness programs, and eating disorder programs. As noted in the accompanying GIS asset maps (see Appendix A), service providers are primarily municipal parks and recreation departments, YMCAs, nature centers, municipal community centers and Police Athletic Leagues, hospital-sponsored community health promotion programs, private non-profit eating disorder treatment programs and recreation programs for persons with disabilities. Services span the county, and many are town-based. Additional resources for physical activity not noted on the maps are school district recreational facilities, often open for public use when not in use for school sports

<http://www.lung.org/stop-smoking/>, and American Cancer Society

<http://www.cancer.org/Healthy/StayAwayfromTobacco/index>.

Regarding tobacco use prevention, on a countywide level, tobacco free public and private school campuses are required pursuant to CGS Sec. 19a-342. In addition, The Child Nutrition and WIC Reauthorization Act of 2004 and Public Law 108-265 Section 204 - Local Wellness Policy mandate schools establish a school wellness committee and policies focused on a comprehensive approach to school health, which include tobacco free living.

Furthermore, in accordance with Indoor Clean Air Act provisions, CT statutes also prohibit tobacco use in all municipal facilities, health care facilities, child care centers, group day care facilities, public college dormitories, theaters, buses and trains, restaurants and bars, and businesses employing 5 or more employees. Additional information on policies relating to all five Strategic Directions, including tobacco free living, will be included in the Policy Scan section of this report once completed.

events. Joint use agreements, which promote use of existing school facilities such as outdoor tracks and playing fields, tennis courts, and indoor gymnasiums by community residents of all ages, are discussed in the Policy Scan section of this report.

As previously noted, there are abundant opportunities for outdoor physical activities in the county's seven state parks, five state forests, and one state recreation area. There are countless opportunities for year round outdoor recreation through greenways, walking and biking trails, and conservation areas. However, access to many of these resources is limited to residents with private transportation.

Importantly, local health departments and districts, hospitals, community health centers, voluntary health agencies, and visiting nurse

associations actively participate in health outreach and education events and provide information and guidance related to obesity prevention, healthy eating and physical activity at sites throughout the county. Fit Together is a multi-sector community-driven healthy eating

and active lifestyles initiative in Torrington and Winchester focused on health improvement in 5 target groups: pre-school children, school age children, workplaces, older adults, and the community-at-large. This initiative is further described in the CTG Coalition Overview and Activity section of this report.

## **High Impact Quality Clinical and Other Preventive Services**

---

Quality clinical and other preventive services included in the Infoline 2-1-1 database include screening and detection services, as well as diagnostic, treatment and rehabilitation services for prevalent chronic diseases (private provider listings are not included). Health screening and chronic disease detection services are provided primarily by the 3 acute care hospitals in the county, 7 public health departments/districts described previously, 8 visiting nurse associations/services (Farmington Valley VNA, Foothills Visiting Nurse & Homecare, VNS of CT, VNA of Northwest CT, New Milford VNA, Salisbury VNA, VNA Health at Home, and Western CT Home Care), and one community health center (Community Health &

Wellness Center of Greater Torrington). Oral health preventive services are provided by the Community Health & Wellness Center and the Brooker Memorial Children's Dental Centers. The most frequently listed screening and detection services include cancer screenings (mammography, cervical, colorectal cancer screening, etc.), and HIV testing. Chronic disease outpatient services most closely related to the strategic directions include those for cardiac, stroke, and pulmonary diseases. The accompanying asset map shows the service sites by type of chronic disease, and by type of service. Of note is the concentration of clinical and preventive services in New Milford, Torrington, and Sharon, the sites of the three acute care hospitals in the county.

## **Social & Emotional Wellness**

---

Programs and services related to this Strategic Direction include Infoline 2-1-1 database listings for mental health and substance abuse/addiction prevention, screening, counseling and treatment; youth enrichment/leadership programs; family support services, as well as community support and support groups targeted to a variety of needs (youth, religious, GLBT, aging/seniors, women, families, health-related, persons with disabilities, and mental-health related). The most frequently listed types of support services available within the county include: Information/Referral Services for Older Adults, Child Abuse Prevention and Counseling, Latchkey/Home Alone Safety Programs, Parenting Education/Support, Caregiver Support, Bereavement Support, and Adoption and Foster/Kinship Support. Major providers of services include: Municipal Senior Centers/Offices for the Aging, Youth Service

Bureaus and Social Service Departments, Hospitals, Substance Abuse Treatment Facilities, Family Resource Centers, Resident State Troopers, Non-profit Agencies, Regional Educational Service Centers, Visiting Nurse Associations/Services, and YMCAs. The accompanying GIS asset maps focus on health and mental health-related programs and services. Health-related support groups include hospital-based cancer, stroke, and diabetes programs. Mental health-related support groups include those for child and spouse/partner bereavement, child abuse, and sexual assault; these services are concentrated in New Milford, Torrington, and Sharon. Mapping of Mental Health and Substance Abuse/Addiction programs and services shows both a wider geographic availability and diversity of providers, i.e., hospitals, visiting nurse and non-profit mental health and substance abuse agency providers.

## Healthy & Safe Physical Environment

---

Information related to this Strategic Direction will be captured in large part in the pending Policy Scan Section of this report, which will be informed by data, focus group, and key informant interview information collected and analyzed via the CDC CHANGE Tool. This will include such data as community design features such as the “complete streets” model that make streets safe for all users (vehicular traffic, public transit, biking, and pedestrian for people of all ages and abilities); presence and use of modes of transportation that require physical activity (walking and biking); existing or planned community development which promotes healthy and active lifestyles (green belts/trails, walking/biking paths, locally accessible and safe parks and recreation areas); joint use agreements for school recreation and athletic facilities; reduction in the number of alcohol and fast food retail outlets; and outreach and education programs to promote healthy homes, free of radon, asthma triggers, and lead.

In reviewing the Infoline 2-1-1 database, the following were determined to be aligned with this Strategic Direction: availability of food pantries, soup kitchens, and farmer’s markets; home delivered meals; summer food service programs; disabled, medical, and senior transportation services; existence of emergency, supportive, and elder/disabled housing; and domestic violence victim support services and shelters. Major providers of services include: municipal senior centers and social services, regional transportation services, local public housing authorities, non-profit community service agencies, youth service bureaus, school districts, and Regional Educational Service Centers.

Related to *Food-Related Basic Needs*, there are 17 food pantries identified in the 2-1-1 database, serving 13 different communities. Communities without food pantries in general were more affluent. It should be noted that additional smaller faith-based pantries may exist, but not be captured in the database. In addition to food pantries, there are two soup kitchens in Torrington. There are eight congregate meal/home delivered meal programs in the county, operated primarily by municipalities. Summer school meal programs exist in two high need communities - Torrington and Winchester. Litchfield County has a number of local farms; there are 11 farmer’s markets identified in the database.

In terms of *Transportation-Related Basic Needs*, disability and medical transportation services are provided by 14 municipal and non-profit providers in 12 communities, leaving many communities in the county inadequately covered for these services.

The availability of *Housing* for vulnerable population groups, including the elderly, the disabled, and residents in need of emergency or supportive housing is a growing concern in the county. GIS maps demonstrate a lack of parity in access to these services, with a number of municipalities having no available resources for residents located within their borders. The most common housing service providers include municipal housing authorities, and non-profit housing and mental health agencies. There are four homeless shelters in the county, and two additional shelters that serve runaway youth. As previously noted, there are two shelters for victims of domestic violence in the county, located in Sharon and Torrington.

## **Infoline 2-1-1 Top Requests and Unmet Needs for Services**

Although not as closely aligned with the strategic directions, examination of FY 2012 Infoline 2-1-1 data related to the most frequent call requests and unmet needs (calls to Infoline 2-1-1 for which no services are listed in the database) shed additional insight on prevalent

community needs, both health-related and other. It should be noted that the high volume of disaster service calls stems from the weather-related emergencies experienced by county residents in the summer- fall of 2011.

### **United Way 2-1-1 Top 20 Requests for Services in Litchfield County**

<b>Request Categories</b>	<b>FY 12 Requests for Services</b>
<b>Total Calls</b>	<b>9,930</b>
<b>Total Requests for Services</b>	<b>14,159</b>
Utilities/Heat	1,763
Disaster Services	1,221
Public Assistance Programs	1,132
Financial Assistance	1,096
Outpatient Mental Health Care	1,085
Housing/Shelter	959
Information Services	899
Substance Abuse Services	666
Legal Services	601
Health Supportive Services	531
Holiday Assistance	449
Food	431
Individual and Family Support Services	305
Tax Organizations and Services	278
Transportation	267
Employment and Training Programs	262
Personal/Household Goods	205
Community Services	128
Consumer Complaints	120
Social Insurance Programs	105

Examining community-specific requests for services show that the call volume is not proportionate to the population size in all cases, with Canaan, Plymouth, Torrington, and Winchester showing a higher than “expected” number of calls, based on the county average. This may indicate a higher need for services and/or better awareness of Infoline 2-1-1 as a resource by residents in these communities.

The most common health-related requests received by 2-1-1 include outpatient mental health care, substance abuse services, food assistance, and health supportive services such

as insurance information and referrals. Requests for outpatient mental health care services ranked first or second in call volume from residents of Goshen, Harwinton, Morris, New Milford, Plymouth, Torrington, and Woodbury.

The most common unmet needs for service requests by county residents are provided below; examination by municipality shows over 50% of the unmet need calls originate in Torrington and Winchester.

**United Way 2-1-1 Unmet Needs Report for Litchfield County – FY12**

Top 20 Unmet Needs - Litchfield County	Total Met & Unmet Needs	Total Unmet Needs	% Unmet Needs	Reason for Unmet Need			
				Service Unavailable	Caller Not Eligible	Fee Too High	No Transport
Rental Deposit Assistance	102	98	96%	81	17	0	0
Rent Payment Assistance	207	93	45%	44	49	0	0
Utility Assistance	1,289	88	7%	65	23	0	0
Disaster Food Stamps	254	80	31%	70	10	0	0
Temporary Financial Assistance	547	63	12%	28	35	0	0
Disaster Claims Information	497	47	9%	10	37	0	0
Holiday Gifts/Toys	125	35	28%	35	0	0	0
Christmas Baskets	142	35	25%	33	2	0	0
Thanksgiving Baskets	136	25	18%	22	3	0	0
Section 8 Housing Choice Vouchers	68	10	15%	10	0	0	0
Food Stamps/SNAP	435	10	2%	0	10	0	0
Specialized Information and Referral	136	9	7%	3	6	0	0
Household Goods	27	8	30%	8	0	0	0
Transportation Expense Assistance	6	6	100%	5	1	0	0
Diapers	21	6	29%	6	0	0	0
General Assistance/SAGA	33	6	18%	0	6	0	0
General Clothing Provision	86	6	7%	6	0	0	0
Homeless Shelter	248	4	2%	1	1	1	4
Fans/Air Conditioners	5	3	60%	3	0	0	0
Food Cooperatives	10	3	30%	2	0	1	0
<b>Total (All requests for services)</b>	<b>12,490</b>	<b>753</b>	<b>6%</b>	<b>517</b>	<b>227</b>	<b>4</b>	<b>10</b>

## CTG Coalition Overview and Collaborative Activities

The Litchfield County CTG Coalition was created in the fall of 2011 to collaboratively assess and prioritize health needs in our community and to collectively develop a community action plan and mobilize resources to improve the health of county residents. As the lead and fiduciary agent for the Litchfield County grant CDC CTG initiative, Torrington Area Health District (TAHD) convened leadership from the United Way of Northwest CT, Northwest CT YMCA, Charlotte Hungerford Hospital and the local health departments/districts serving the county to form the initial Steering Committee. TAHD subsequently signed a Memorandum of Understanding with Charlotte Hungerford Hospital, Northwest CT YMCA, and the United Way of Northwest CT to leverage one another's resources for contracted professional services from the *Center for Healthy Schools and Communities at EDUCATION CONNECTION* to design and prepare this Community Health Needs Assessment.

Representatives from these four organizations became the foundation of the Steering Committee, which, to date, has expanded to include representatives from Western CT Health Care Network, Sharon Hospital, the CT Office of Rural Health, and EDUCATION CONNECTION, the Regional Educational Service Center in western CT. The Coalition membership continues to evolve over time, with the goal of involvement by all major community sectors, especially those serving underrepresented groups in the county.

The CTG Coalition start-up has benefited greatly from the prior work of Charlotte Hungerford Hospital, which led the organization of a core group of health, social and educational agencies in the greater Torrington area to inventory existing and planned community programming efforts, identify gaps, and leverage knowledge and resources.

In early 2011, the Northwest CT YMCA received a grant from Pioneering Healthier Communities

to address policy and system barriers to healthy living in its service area. Northwest CT YMCA is one of 118 communities nationwide to receive such funding.

Recognizing the parallelism of their efforts, the groups combined to form Fit Together, co-led by Stephanie Barksdale, Executive Director, United Way of Northwest Connecticut, and Greg Brisco, Chief Executive Officer, Northwest CT YMCA. Also on the Steering Committee of Fit Together are Leslie Polito, Assistant Director, TAHD, and Brian Mattiello, Vice President of Organizational Development, Charlotte Hungerford Hospital. These same individuals serve on the CTG Coalition Steering Committee, fostering coordination and communication in community assessment, planning, implementation, and evaluation activities.

The mission of Fit Together is to build the healthiest kids, families and communities in Torrington and Winchester through sustainable strategies that foster healthy eating and active living. Although concentrated in these two communities, the CTG Coalition benefits greatly from the forward-thinking and innovative approaches undertaken by this existing coalition. The Fit Together community action plan is well aligned with CTG objectives and strategic directions, and centers on policy, systems, and environmental changes to:

- *increase opportunities for healthy eating;*
- *increase opportunities for physical activity as a part of everyday life;*
- *improve community collaboration and assessment capacity; and*
- *improve community-wide communication to advance healthy eating and active living.*

Key accomplishments to date that advance CTG Coalition community assessment and action plan development include:

- Completed health surveys at Torrington & Winchester Senior Centers;

- Collaborated with Torrington School District to write a comprehensive school wellness policy;
- Completed community-wide, pre-school, school, afterschool, childcare, and worksite Community Healthy Living Index (CHLI) assessments;
- Coordinated a two-day Healthy Community Design Summit (October 16-17, 2012) in Torrington and Winchester featuring nationally-acclaimed community planning expert Mark Fenton. This initiative focused on creating healthier and more livable and walkable communities.

In addition, Pomperaug Health District, whose Health Director Neal Lustig serves on the CTG Steering Committee, is an ACHIEVE grantee. Although the specific ACHIEVE community reached by the Health District is not located within Litchfield County, (Southbury), the CTG Coalition benefits greatly from the best practices and lessons learned from this initiative, which is well-aligned with the CTG strategic directions. In addition, ACHIEVE uses CDC's CHANGE Tool for Community Health Improvement Action Planning.

Key ACHIEVE current and planned activities that advance CTG Coalition and action plan development include:

- The creation of Southbury's first-ever community garden. The Garden group strategically partnered with a variety of local organizations, including: Girl and Boy Scouts; Roots and Shoots; Garden Club; Master Gardeners Association; and an existing community garden group in Southbury's Heritage Village. The Southbury Community Garden is in full bloom with a variety of crops, some of which will be donated weekly to the Southbury Food Bank.
- Target projects for year two of the Southbury ACHIEVE Initiative include:
  - 1) assessing the regional school district's school lunch program(s) and making recommendations for better nutrition;

- 2) creating a comprehensive map and facilities guide for the Southbury Parks and Recreation Department, outlining the vast resources offered to residents, and encouraging increased exercise; and 3) addressing Southbury's lack of bike trails, and exploring potential funding sources to address the need for designated trails/lanes.

The CTG Coalition Steering Committee meets monthly and serves as the Litchfield County CTG grant management team. Project activities, accomplishments, and challenges are reviewed at these meetings for Committee input and resolution. In addition, mentors from DPH and other CT CTG Coalitions provide education and training at these meetings on such topics as Coalition Building and use of the CHANGE Tool. Coalition meetings are organized and facilitated by Sharon McCoy, CTG Project Director.



## Key Findings & Recommendations

Achieving major improvement in the health of county residents involves reducing the incidence and prevalence of chronic disease, which account for 7 of the 10 leading causes of death. CDC estimates that nearly 50% of Americans are living with at least one chronic disease.

The solution to this challenge is multi-dimensional, as chronic diseases result from a number of interconnected factors. Harmful individual lifestyle behaviors such as smoking, overeating, poor nutrition, lack of physical activity, tobacco use, and substance abuse greatly increase risk for developing chronic disease. Lack of health insurance, limited English proficiency, transportation and cultural factors present barriers to access and utilization of quality preventive health and screening services which delay or prevent the onset of disease. Social determinants of health such as income, employment status, educational attainment, housing, environmental quality, and community safety strongly impact access to care and health outcomes.

Developing a community action plan for health improvement involves collective action and leveraging of expertise and resources across agencies and organizations from many different sectors. The planning process involves identification of priority health needs and opportunities for action by all stakeholders. To assist this process, a summary of key findings from previous sections of this report follows.

### Demographics

- ✓ The county has the highest proportion of residents ages 50+ in CT and the median age of county residents is rising. This carries significant implications for health, housing, and human service planning.
- ✓ The overall population size of the county continues to increase at a rate similar to the state as a whole.
- ✓ County residents overall have higher education and income levels and lower

poverty rates than the state average, however income levels have recently declined in many communities and disparities are evident by municipality and household type.

- ✓ Most school districts in the county have recently experienced an increase in minority student enrollment and in students eligible for free/reduced price meals.
- ✓ The county has become more racially and ethnically diverse, and the growth in the Hispanic or Latino population from 2000-2010 was twice the state rate. Torrington, New Milford, and Watertown show the greatest gains in diversity.
- ✓ Overall community safety data compare favorably to the state; within the county, Plymouth, Thomaston, Torrington, and Winchester have higher crime rates.

### Behavioral and Lifestyle Factors

- ✓ Rates of obesity and current smoking in county residents exceed the state average.
- ✓ County residents have *more frequent* smoking cessation attempts (with higher smoking rates), and are *more likely* to participate in routine dental care, and cervical and colon cancer screening. County residents are *less likely* to participate in routine eye exams, influenza vaccination, and PSA screening.
- ✓ County rates are *similar* to the state for: social support, activity, fruit & vegetable intake, prevalence of hypertension (high blood pressure) and diabetes, routine medical check-ups, cholesterol testing & mammography.
- ✓ Disparities in personal lifestyle behaviors are apparent across the state. Residents with lower education and income levels are *less likely* to access health screenings and practice healthy lifestyle choices.

- ✓ Overweight and obesity are *most common* in Hispanic or Latino, followed by Black or African American children and adults.
- ✓ Smoking prevalence in CT adults has *declined* 40% over the past 20 years, across all groups except Black non-Hispanics. Prevalence is *higher* in males and persons with lower education and income levels.
- ✓ In CT adolescents, smoking has *declined* 66% among middle school students and 40% among high school students.
- ✓ Students in *nearly half* of the school districts serving the county scored below the state average in standardized physical fitness tests.
- ✓ County residents did not meet national benchmarks for poor physical and mental health days, adult smoking, excessive drinking, and preventable hospital stays.

#### **Burden of Chronic Disease**

- ✓ Cardiovascular disease (CVD) accounts for one-third of CT resident deaths; over 50% of these are in women. Hypertension and elevated cholesterol are *major risk factors* for CVD.
- ✓ Nearly one in four county residents has hypertension. This condition is *more common* in males, Black non-Hispanic adults, persons ages 65 and over and those with lower socioeconomic status (SES).
- ✓ Nearly 40% of county residents have been told by a health professional that their cholesterol is high. Elevated cholesterol is *more common* in males, white non-Hispanic adults, persons ages 65+ and those with lower SES. Blood pressure screening is *least common* in Hispanic/Latinos (nearly one-third have *never* been screened), and in persons with low SES.
- ✓ Diabetes is *twice as prevalent* in Black non-Hispanics than whites, and in persons with low SES. Obesity is a *major risk factor* for Type II Diabetes.

#### **Primary Care, ED Visits & Hospitalizations**

- ✓ The county has a ratio of 1 primary care physician to every 1,123 residents, which falls well below both state and national benchmarks.
- ✓ Overall, county residents had *higher ED visit rates* than the CT average for major CVD, coronary heart disease, myocardial infarction (heart attack), congestive heart failure, and stroke.
- ✓ County residents had *lower ED visit rates* for diabetes, alcohol & drug abuse, chronic obstructive pulmonary disease, and asthma.
- ✓ ED visit rates for Black non-Hispanic residents were *well above* the state and county averages across most diagnostic categories.
- ✓ Hospitalization rates for county residents were *below* the state average for the majority of diagnostic categories, but *above* the state average for oral cavity/pharynx cancers and for alcohol and drug abuse.

#### **Mortality Data**

- ✓ Age-adjusted all-cause mortality rates for the county and state are *comparable*. County all-cause mortality rates for White non-Hispanics (both genders) are *higher*, and rates for Black non-Hispanics and Hispanics are considerably *lower* than the state rates.
- ✓ County AAMRs are *lower than* state rates for many causes of death including malignant neoplasms, diabetes mellitus, Alzheimer's disease and kidney diseases. County mortality rates are *above* the state for major CVD, pneumonia and influenza, CLRD, accidents, and alcohol & drug-induced deaths.
- ✓ Mortality rates from diabetes are highest in Hispanic or Latino residents, and above the state rate.
- ✓ The largest contributor to premature death in the state and county is malignant neoplasms (cancer), followed by accidents, major CVD, and drug-induced deaths.

- ✓ Males and Hispanic or Latino residents have the *highest* rate of premature death in the county overall.

#### Health Disparities & Inequities

- ✓ Compared with the state, municipalities in the county rank *favorably* overall for social determinants of health and are *comparable* for health outcomes.
- ✓ Overall, municipalities in the county rank *most favorably* for health care access and life expectancy health outcomes.
- ✓ Health outcomes with *more frequent* low scores were diabetes, liver disease, mental health & respiratory illness.
- ✓ There is a wide variation in health outcome scores among municipalities. Those *most frequently* scoring low for health outcomes are: Plymouth, Torrington, Colebrook, and Winchester.
- ✓ The *most consistent correlations* between health outcomes and social determinants are found for: education, economic security, community safety, and civic involvement.

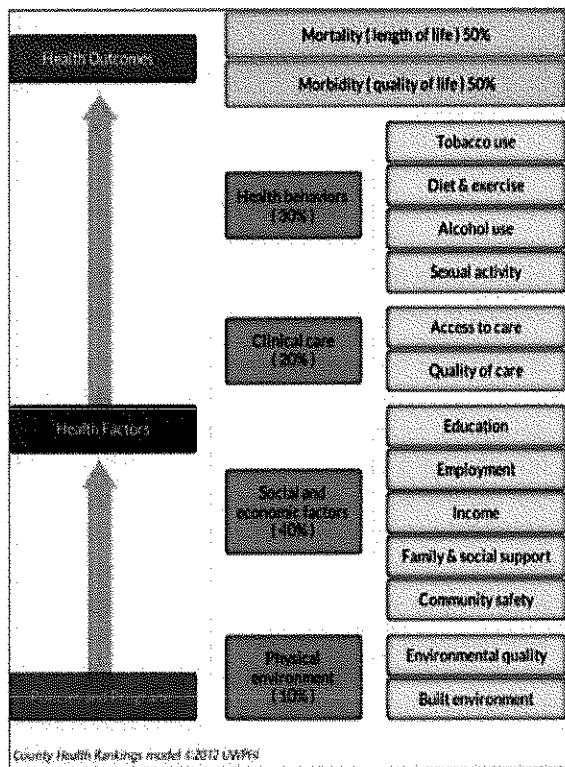
#### Health-Related Programs & Services

- ✓ Tobacco cessation programs in the county are extremely limited, and the Infoline 2-1-1 database lists no currently available tobacco use prevention programs.
- ✓ Opportunities for physical activity appear to be available in most communities; however limited accessibility due to transportation may be a factor for many residents.
- ✓ According to Infoline 2-1-1 data, there are no healthy eating/nutrition education programs presently available in the county.
- ✓ Clinical and preventive health services are concentrated in the three communities with acute care hospitals (New Milford, Torrington & Sharon); access to these services may be a factor for many residents.
- ✓ The geographic availability of health screening services in the county is limited as is the type.

- ✓ Health and mental health-related support groups are again concentrated in the three communities with acute care hospitals.
- ✓ The availability of mass transportation services in general, as well as medical transportation services and services for disabled persons is limited in many communities.
- ✓ Housing for vulnerable population groups, including the elderly, disabled, and residents in need of emergency or supportive housing is limited and non-existent in many communities.

In spite of the favorable health status enjoyed by most Litchfield County residents, health disparities exist and are concentrated in the uninsured and low income population groups. Families and individuals who live in poverty or are uninsured are more likely to have poor health status. Poverty underlies many of the social factors that contribute to poor health. Differences for many health status indicators are also apparent by gender, race/ethnicity, age, and place of residence. This information should be used to determine subgroups in the community in need of further assessment, as well as to guide the development of programs and services to meet identified health needs.

Developing a community action plan for improving health requires coordinated and systemic efforts among all stakeholders: health care providers; state, regional, and local health and human service agencies; community and faith-based organizations and groups; policy makers; schools; businesses and the residents they serve. All stakeholders need to consider policy, environmental, and systems changes to ***make the healthy choice the easy choice*** in their communities. As noted in the 2012 County Health Rankings report, social and economic factors and the physical environment are estimated to account for 50% of health status.



The CHANGE tool assists communities to: 1) define improvement areas to guide the community toward implementing and sustaining policy, systems, and environmental changes around healthy living strategies (e.g., increased physical activity, improved nutrition, reduced tobacco use and exposure, and chronic disease management); 2) prioritize community needs and consider appropriate allocation of available resources; and 3) focus and mobilize cohesive action in the health priority areas selected to improve health and reduce health disparities.

CHANGE will be used to facilitate community health planning by all five sectors. Findings from the CHANGE Strategic Planning process will be appended to this report in CTG Project Year 2.

With this in mind, in Year 2 of the Community Transformation Grant (October 2012 - September 2013), the Litchfield County CTG Steering Committee will coordinate a strategic health planning process to guide the development of a Community Health Improvement Plan. This process will include environmental, systems, and policy scans to better define priority health needs, and opportunities for action for health improvement.

The CDC's Community Health Assessment and Group Evaluation (CHANGE) tool will be used to facilitate this process. CHANGE is a data collection tool and strategic planning resource which enables local stakeholders and community team members to survey and identify community strengths and areas for improvement regarding current policy, systems, and environmental change strategies. Five different community sectors are assessed: Community-At-Large, Community Institutions/Organizations, Health Care, Schools, and Work Sites.

## Appendix A - Asset Maps of Programs & Services by Strategic Direction

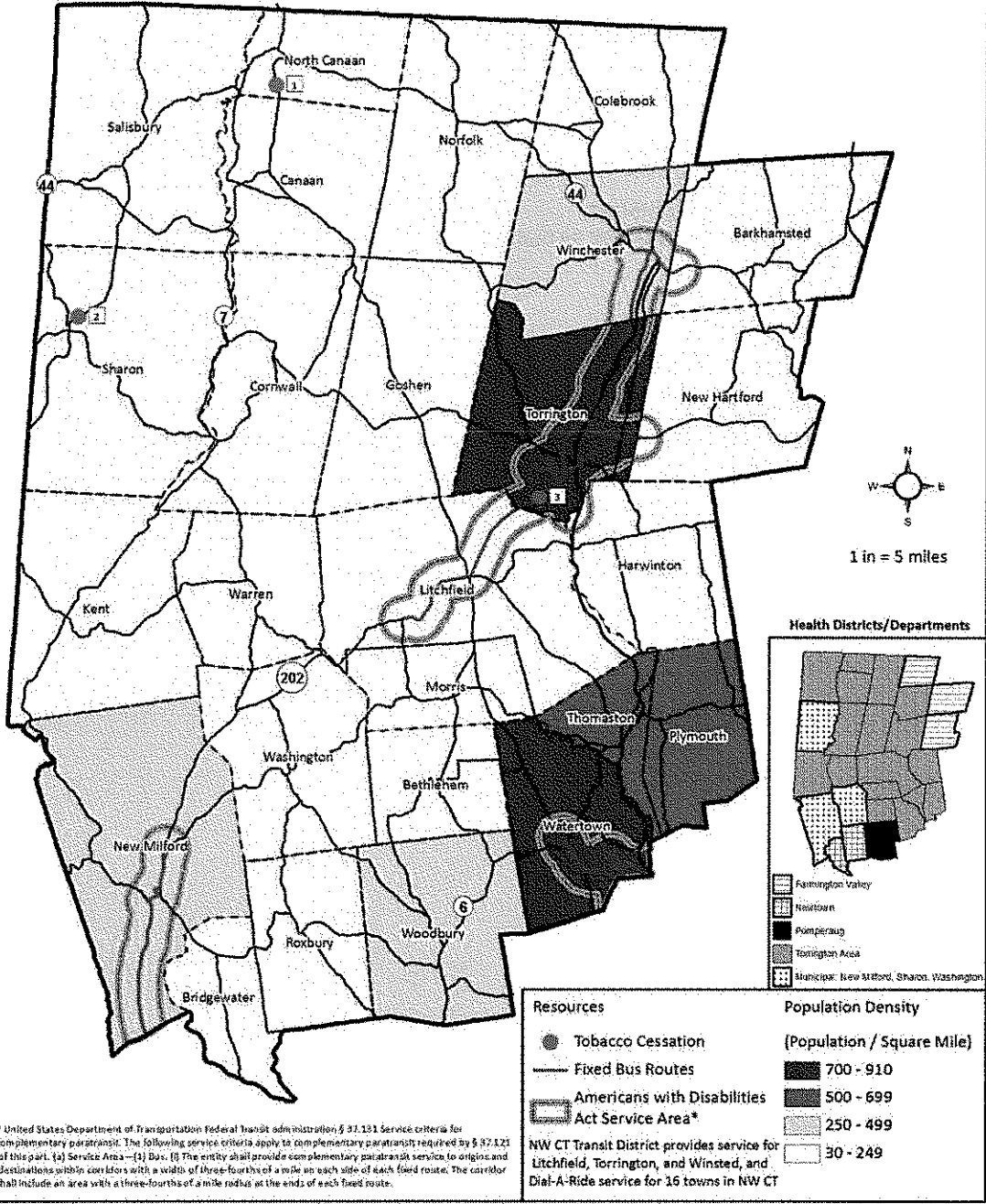
The following GIS Asset Maps of Health-Related Programs & Services located within the county were compiled by the United Way of CT Infoline 2-1-1 Research & Evaluation Unit. Population density and transportation routes are included on each map. Each map aligns with a specific CTG Strategic Direction, and has an accompanying Resource Listing. The Resource Listings include the types of services provided, provider agency or organization names, and addresses. More detailed information on the programs and services included is available at [www.infoline.org](http://www.infoline.org) or by calling Infoline at 2-1-1.

Infoline is the most comprehensive online searchable database of health and human

service providers, agencies, and organizations available in CT. This database contains information for over 4,600 health and human service providers and 48,000 service sites in CT.

It should be noted that private, for-profit service providers are not included in the database. In addition, although United Way Infoline 2-1-1 makes concerted efforts to assure the database is as complete and up-to-date as possible, service providers must supply the required information. Any omissions of programs or services in the following maps are unintentional, and may be the result of a particular provider not being registered with Infoline.

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction One: Tobacco Free Living  
Map 1 of 13**

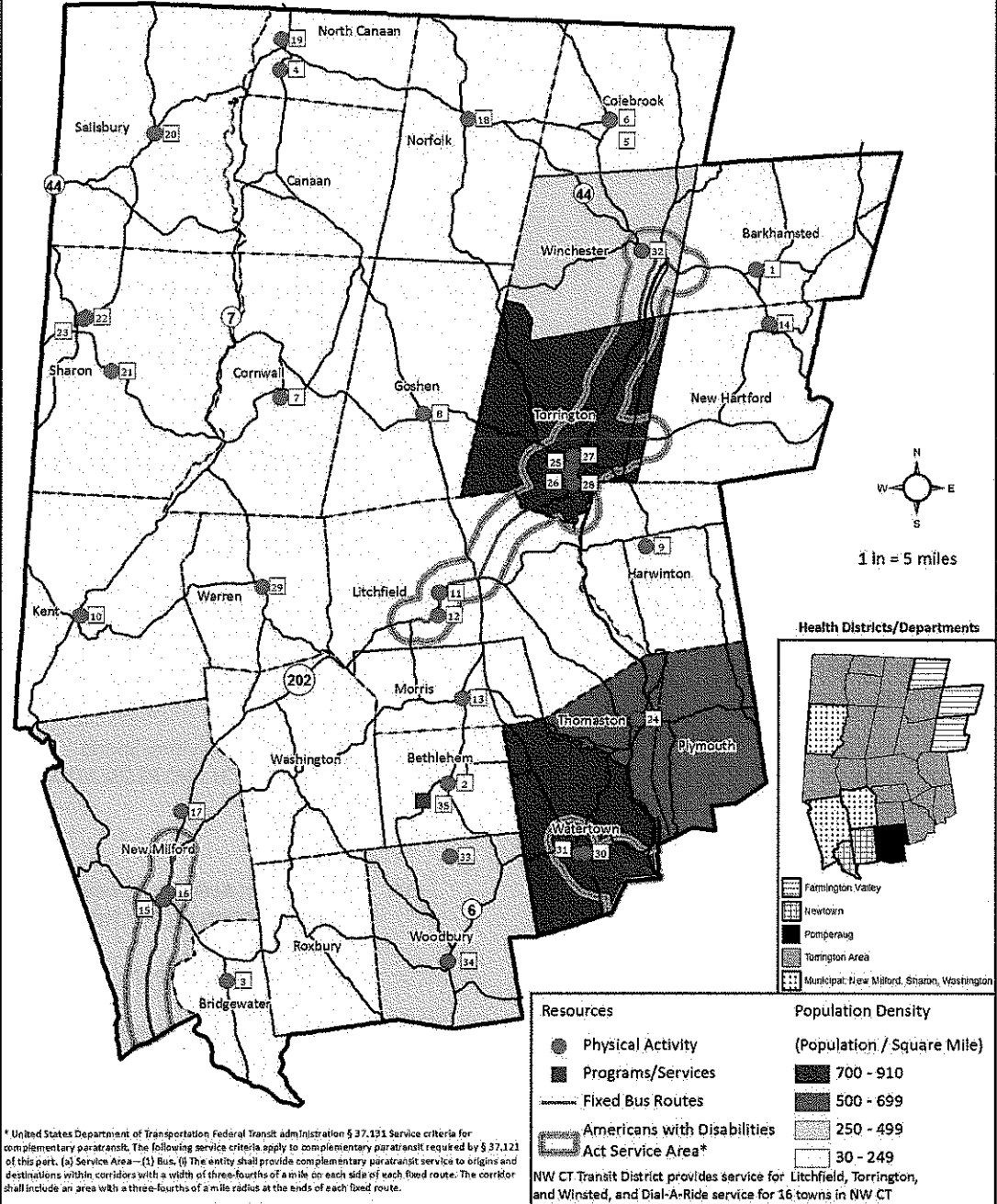


(c) 1984 - 2006 Tele Atlas, Inc. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to Tele Atlas. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material.  
 U.S. Bureau of the Census [2010] Summary File 3 (SF 3) - Kelley Transit: CT Transit: 2-1-1 InfoLine, United Way of Connecticut

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction One: Tobacco Free Living**  
**Map 1 of 13 – Resource Listing**

1. Smoking Addiction Support Groups  
MOUNTAINSIDE TREATMENT CENTER  
187 South Canaan Road, Route 7  
North Canaan, CT 06018  
Nicotine Anonymous
  
2. Smoking Cessation  
SHARON HOSPITAL - GOOD NEIGHBORS -  
THE COMMUNITY HEALTH PROMOTION PROGRAM  
One Low Road  
Sharon, CT 06069  
Smoking Cessation Program
  
3. Smoking Cessation  
CHARLOTTE HUNGERFORD HOSPITAL - PULMONARY EDUCATION  
780 Litchfield Street  
Torrington, CT 06790  
Freedom from Smoking

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Two: Active Living and Healthy Eating  
Map 2 of 13**





**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Two: Active Living and Healthy Eating**  
**Map 2 of 13 – Resource Listing**

**PHYSICAL ACTIVITY**

- |  |  |
|--|--|
| <p>1. Recreational Activities/Sports<br/>           BARKHAMSTED PARKS AND RECREATION<br/>           67 Ripley Hill Road<br/>           Barkhamsted, CT 06063</p>                         | <p>9. Recreational Activities/Sports<br/>           HARWINTON RECREATION<br/>           100 Bentley Drive<br/>           Harwinton, CT</p>   |
| <p>2. Recreational Activities/Sports<br/>           BETHLEHEM RECREATION<br/>           36 Main Street South<br/>           Bethlehem, CT 06751</p>                                      | <p>10. Recreational Activities/Sports<br/>           KENT PARK AND RECREATION<br/>           41 Kent Green Boulevard<br/>           Kent, CT 06757</p>   |
| <p>3. Recreational Activities/<br/>           Sports<br/>           BRIDGEWATER RECREATION COMMISSION<br/>           PO Box 216<br/>           Bridgewater, CT 06752</p>                 | <p>11. Neighborhood Centers, Personal Enrichment,<br/>           Recreational Activities/Sports, Rec./Leisure/Arts<br/>           LITCHFIELD COMMUNITY CENTER<br/>           421 Bantam Road<br/>           Litchfield, CT 06759</p> |
| <p>4. Recreational Activities/Sports, Swimming/Swim Lessons<br/>           NORTHWEST CT YMCA/ CANAAN FAMILY YMCA<br/>           77 South Canaan Road<br/>           Canaan, CT 06018</p> | <p>12. Nature Centers/Walks<br/>           WHITE MEMORIAL CONSERVATION CENTER<br/>           80 Whitehall Road<br/>           Litchfield, CT 06759</p>   |
| <p>5. Recreational Activities/Sports<br/>           COLEBROOK, TOWN OF<br/>           562 Colebrook Road Route 183<br/>           Colebrook, CT</p>                                      | <p>13. Recreational Activities/Sports<br/>           MORRIS BEACH AND RECREATION<br/>           3 East Street<br/>           Morris, CT</p>  |
| <p>6. Recreational/Leisure/Arts Instruction<br/>           COLEBROOK SENIOR/COMMUNITY CENTER<br/>           2 School House Road<br/>           Colebrook, CT 06021</p>                   | <p>14. Recreational Activities/Sports<br/>           NEW HARTFORD RECREATION<br/>           580 Main Street<br/>           New Hartford, CT 06057</p>  |
| <p>7. Recreational Activities/<br/>           Sports<br/>           CORNWALL PARKS AND RECREATION<br/>           PO Box 205<br/>           Cornwall, CT 06753</p>                        | <p>15. Recreational Activities/Sports,<br/>           Swimming/Swim Lessons<br/>           NEW MILFORD PARKS AND RECREATION<br/>           47 Bridge Street<br/>           New Milford, CT 06776</p>                                 |
| <p>8. Recreational Activities/Sports<br/>           GOSHEN RECREATION<br/>           42A North Street<br/>           Goshen, CT 06756</p>  | <p>16. Recreational Activities/Sports * Youth<br/>           NEW MILFORD YOUTH AGENCY<br/>           50 East Street<br/>           New Milford, CT 06776</p>   |

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Two: Active Living and Healthy Eating**  
**Map 2 of 13 – Resource Listing**

**PHYSICAL ACTIVITY (Cont.)**

- |  |  |
|--|--|
| <p>17. Nature Centers/Walks, Recreational Activities/Sports<br/>           PRATT NATURE CENTER, THE<br/>           163 Papermill Road<br/>           New Milford, CT 06776</p>                   | <p>25. Rec Activities/Sports * Disabilities/ Health Conditions<br/>           LARC<br/>           314 Main Street<br/>           Torrington, CT 06790</p>  |
| <p>18. Recreational Activities/Sports<br/>           NORFOLK, TOWN OF<br/>           19 Maple Avenue<br/>           Norfolk, CT 06058</p>  | <p>26. Physical Fitness<br/>           NORTHWEST CT YMCA - TORRINGTON BRANCH<br/>           259 Prospect Street<br/>           Torrington, CT 06790</p>  |
| <p>19. Recreational Activities/Sports<br/>           NORTH CANAAN, TOWN OF<br/>           100 Pease Street, #1<br/>           North Canaan, CT 06018</p>   | <p>27. Recreational Activities/Sports * Youth<br/>           TORRINGTON POLICE ATHLETIC LEAGUE<br/>           576 Main Street<br/>           Torrington, CT 06790</p>                            |
| <p>20. Recreational Activities/Sports<br/>           SALISBURY RECREATION<br/>           PO Box 548<br/>           Salisbury, CT 06039</p>   | <p>28. Rec Activities/Sports, Playgrounds, Swim Lessons<br/>           TORRINGTON, CITY OF - PARKS AND RECREATION<br/>           153 South Main Street<br/>           Torrington, CT 06790</p>   |
| <p>21. Nature Centers/Walks<br/>           AUDUBON CT - AUDUBON SHARON<br/>           325 Cornwall Bridge Road<br/>           Sharon, CT 06069</p>   | <p>29. Recreational Activities /Sports<br/>           WARREN, TOWN OF<br/>           50 Cemetery Road<br/>           Warren, CT 06754</p>  |
| <p>22. Recreational Activities/Sports<br/>           SHARON YOUTH AND RECREATION CENTER<br/>           99 North Main Street<br/>           Sharon, CT 06069</p>                                  | <p>30. Rec. Activities/Sports * Disabilities/Health Conditions<br/>           FAMILY OPTIONS<br/>           76 Westbury Park Road Suite 200E<br/>           Watertown, CT 06795</p>              |
| <p>23. Personal Enrichment<br/>           SHARON HOSPITAL - GOOD NEIGHBORS<br/>           THE COMMUNITY HEALTH PROMOTION PROGRAM<br/>           One Low Road<br/>           Sharon, CT 06069</p> | <p>31. Recreational Activities/Sports, Swim Lessons<br/>           WATERTOWN PARKS<br/>           AND RECREATION<br/>           51 Depot Street Suite 108<br/>           Watertown, CT 06795</p> |
| <p>24. Recreational Activities/Sports<br/>           THOMASTON PARK AND RECREATION<br/>           158 Main Street<br/>           Thomaston, CT</p>   | <p>32. Recreational Activities/Sports, Swim Lessons<br/>           NORTHWEST CT YMCA - WINSTED BRANCH<br/>           480 Main Street<br/>           Winchester, CT 06098</p>                     |

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Two: Active Living and Healthy Eating**  
**Map 2 of 13 – Resource Listing**

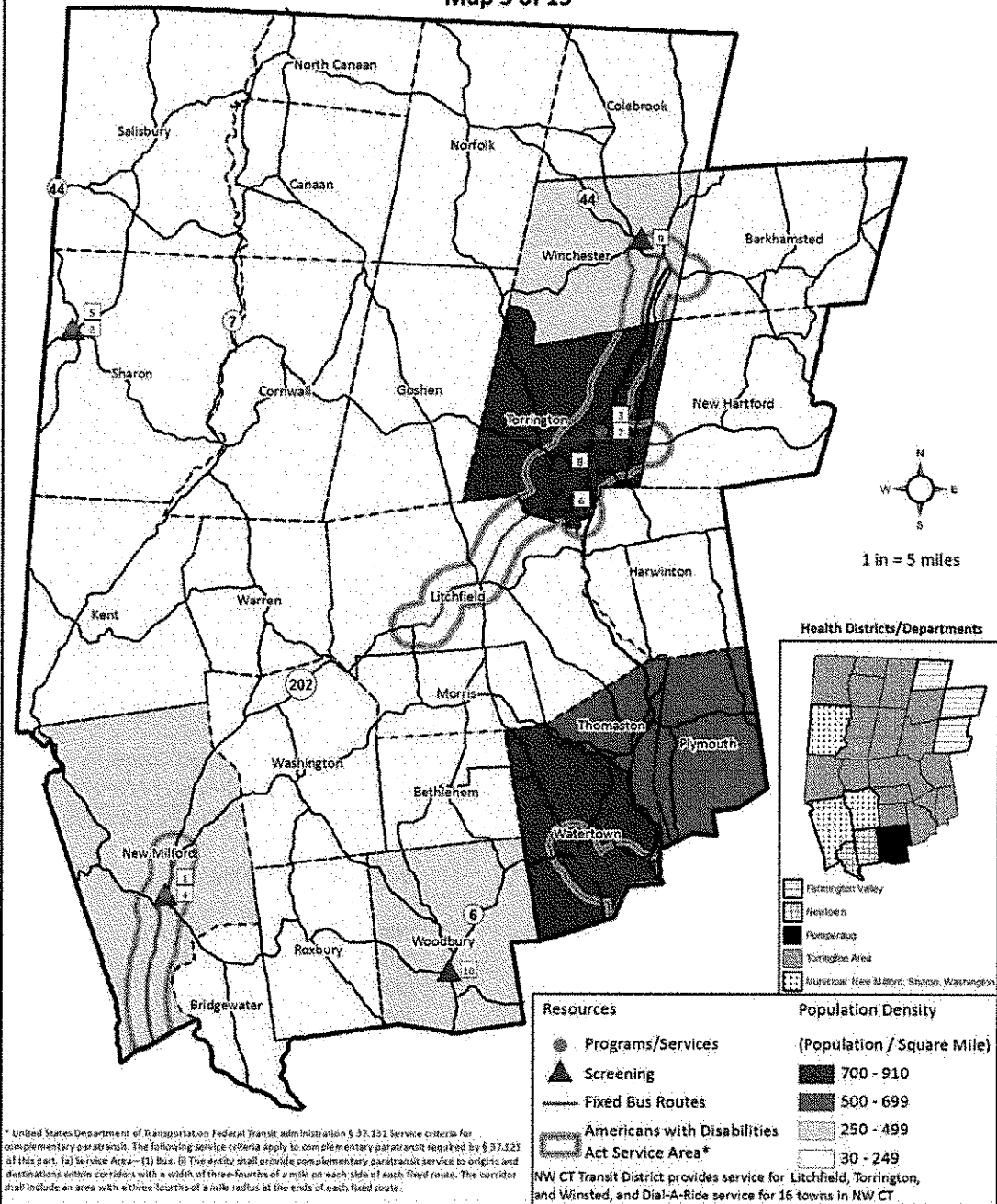
**PHYSICAL ACTIVITY (Cont.)**

- 33. Nature Center/Walks  
FLANDERS NATURE CENTER AND LAND TRUST  
5 Church Hill Road  
Woodbury, CT 06798
  
- 34. Recreational Activities/Sports, Swimming/Swim Lessons  
WOODBURY PARK AND RECREATION  
7 Mountain Road  
Woodbury, CT 06798

**PROGRAMS AND SERVICES**

- 35. Specialized Treatment \* Eating Disorders  
WELLSPRING  
21 Arch Bridge Road  
Bethlehem, CT 06751

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Three: High Impact Quality Clinical and Other Preventive Services -  
Leading Causes: Cancer  
Map 3 of 13**



\* United States Department of Transportation Federal Transit Administration § 37.131 Service criteria for complementary paratransit. The following service criteria apply to complementary paratransit regulated by § 37.125 of this part. (a) Service Area—(1) Bus. (2) The entity shall provide complementary paratransit service to origins and destinations within corridors with a width of three-fourths of a mile on each side of each fixed route. The corridor shall include an area with a three-fourths of a mile radius at the ends of each fixed route.

NW CT Transit District provides service for Litchfield, Torrington, and Winsted, and Dial-A-Ride service for 16 towns in NW CT

© 1984 - 2006 Tele Atlas, Inc. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to Tele Atlas. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material.  
U.S. Bureau of the Census (2010) Summary File 3 (SF 3) - Kelley Transit; CT Transit; 2-1-1 InfoLine, United Way of Connecticut

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Three: High Impact Quality Clinical and Other Preventive**  
**Services – Leading Causes**  
**Map 3 of 13 – Resource Listing**

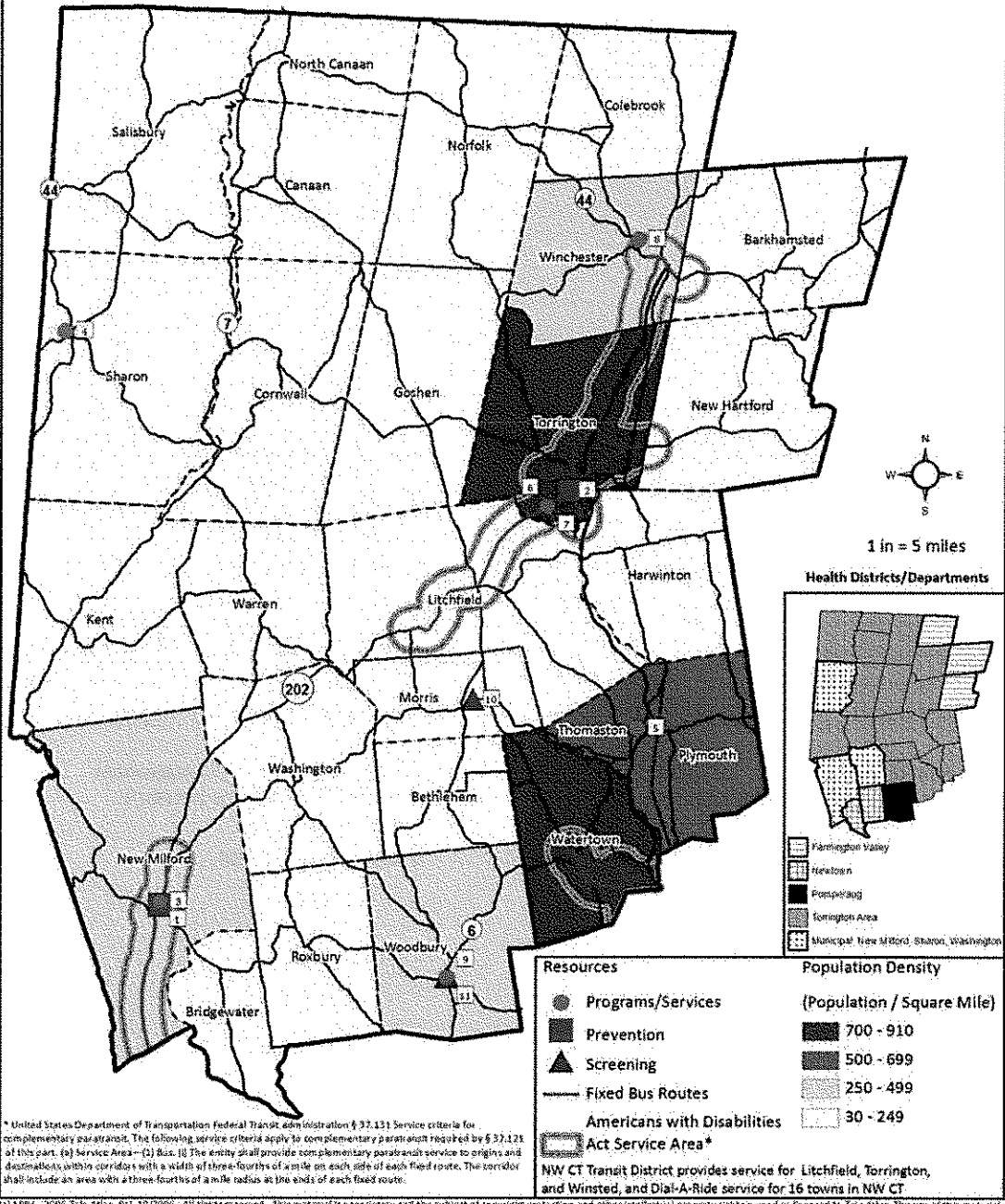
**CANCER – PROGRAMS AND SERVICES**

1. Specialized Treatment \* Cancer  
NEW MILFORD HOSPITAL  
REGIONAL CANCER CENTER  
21 Elm Street  
New Milford, CT 06776
2. Breast Cancer, Specialized Treatment  
SHARON HOSPITAL  
CANCER CARE  
50 Hospital Hill Road  
Sharon, CT 06069
3. Specialized Treatment \* Cancer  
CHARLOTTE HUNGERFORD HOSPITAL  
CENTER FOR CANCER CARE  
200 Kennedy Drive  
Torrington, CT 06790

**CANCER – SCREENING**

4. Cancer Detection  
NEW MILFORD HOSPITAL  
REGIONAL CANCER CENTER  
21 Elm Street  
New Milford, CT 06776
5. Cancer Detection, Breast Cancer  
SHARON HOSPITAL  
CANCER CARE  
50 Hospital Hill Road  
Sharon, CT 06069
6. Cancer Detection \* Breast Cancer, Cervical Cancer  
CHARLOTTE HUNGERFORD HOSPITAL - BREAST AND  
CERVICAL CANCER EARLY DETECTION PROGRAM  
540 Litchfield Street  
Torrington, CT 06790
7. Cancer Detection \* Breast Cancer  
CHARLOTTE HUNGERFORD HOSPITAL  
MAMMOGRAPHY CENTER  
220 Kennedy Drive  
Torrington, CT 06790
8. Cancer Detection \* Colorectal Cancer  
COMMUNITY HEALTH AND WELLNESS CENTER OF GREATER  
TORRINGTON - COLORECTAL CANCER CONTROL PROGRAM  
459 Migeon Avenue  
Torrington, CT 06790
9. Cancer Detection \* Breast Cancer  
CHARLOTTE HUNGERFORD HOSPITAL - HUNGERFORD  
EMERGENCY AND MEDICAL SERVICES  
115 Spencer Street  
Winchester, CT 06098
10. Skin Cancer Screening  
POMPERAUG HEALTH  
DISTRICT  
275 Main South St.  
Woodbury, CT 06798

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Three: High Impact Quality Clinical and Other Preventive Services -  
Leading Causes: Cardiovascular  
Map 4 of 13**



(1) 1894 - 2008 Tele Atlas, Inc. 12/2009. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to Tele Atlas. The use of this material is subject to the terms of a license agreement. This will be held liable for any unauthorized copying or disclosure of this material.  
U.S. Bureau of the Census (2010) Summary File 3 (SF 3) - Key: Transit: CT Transit; 2-1-4 InfLine, United Way of Connecticut

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Three: High Impact Quality Clinical and Other Preventive**  
**Services – Leading Causes - Cardiovascular**  
**Map 4 of 13 – Resource Listing**

**CARDIOVASCULAR – PROGRAMS AND SERVICES**

**PREVENTION**

- |  |   |
|--|---|
| 1. CPR Instruction<br>AMERICAN RED CROSS - CT CHAPTER<br>40 Main Street<br>New Milford, CT 06776 | 2. CPR Instruction<br>AMERICAN RED CROSS - CT CHAPTER<br>21 Prospect Street Suite B<br>Torrington, CT 06790 |
|--|---|

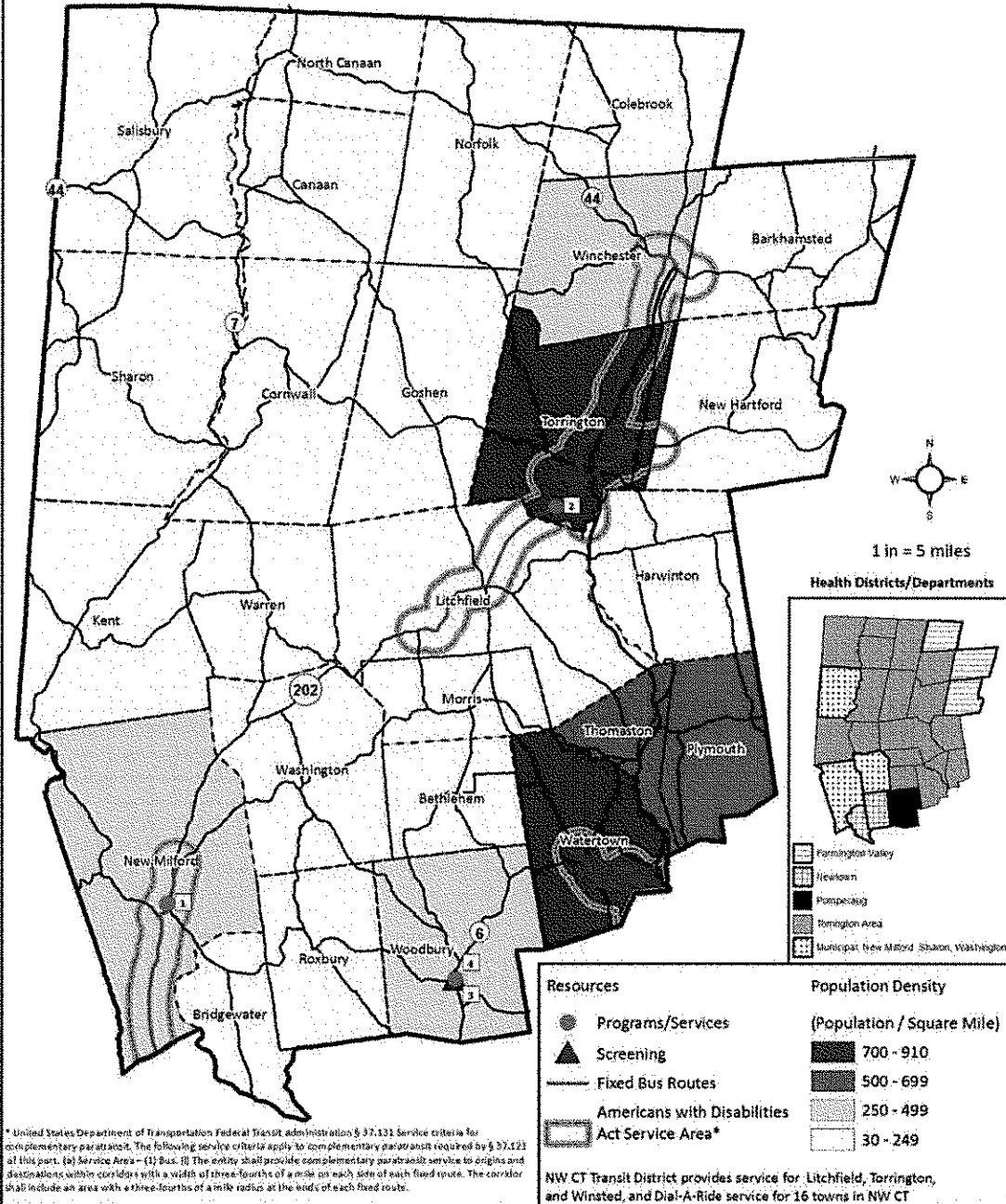
**PROGRAMS AND SERVICES**

- |   |   |
|---|---|
| 3. Cardiac Rehab, Specialized Treatment * Heart Disease<br>NEW MILFORD HOSPITAL - REGIONAL HEART<br>CENTER/CARDIAC REHABILITATION<br>21 Elm Street<br>New Milford, CT 06776 | 7. Pulmonary Rehabilitation<br>CHARLOTTE HUNGERFORD<br>PULMONARY EDUCATION<br>780 Litchfield Street<br>Torrington, CT 06790             |
| 4. Cardiac Rehabilitation<br>SHARON HOSPITAL CARDIOLOGY<br>50 Hospital Hill Road<br>Sharon, CT 06069  | 8. Cardiac and Pulmonary Rehabilitation<br>CHARLOTTE HUNGERFORD EMERGENCY & MEDICAL SVCS.<br>115 Spencer Street<br>Winchester, CT 06098 |
| 5. Stroke Rehabilitation<br>ACCESS REHAB CENTERS - THOMASTON SITE<br>131 Main Street Suite 105B<br>Thomaston, CT 06787  | 9. Chronic Disease Self-Management<br>POMPERAUG HEALTH DISTRICT<br>275 Main South St.<br>Woodbury, CT 06798                             |
| 6. Cardiac Rehabilitation<br>CHARLOTTE HUNGERFORD HOSPITAL<br>CARDIAC REHABILITATION<br>780 Litchfield Street<br>Torrington, CT 06790                                       |   |

**SCREENING**

- |  |   |
|--|---|
| 10. Cardiovascular<br>Health Screening/Diagnostic Services<br>MORRIS SENIOR CENTER<br>109-21 East Street<br>Morris, CT 06763 | 11. Cardiovascular<br>Health Screening/Diagnostic Services<br>POMPERAUG HEALTH DISTRICT<br>275 Main South St.<br>Woodbury, CT 06798 |
|--|---|

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Three: High Impact Quality Clinical and Other Preventive Services -  
Leading Causes: Diabetes  
Map 5 of 13**



(c) 1994 - 2006 New Atlas, Inc. 10/2006. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to New Atlas. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material.  
U.S. Bureau of the Census (2010) Summary File 3 (SF 3) - Kelley Transit; CT Transit; 2-1-1 InfoLine, United Way of Connecticut



**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Three: High Impact Quality Clinical and Other Preventive**  
**Services – Leading Causes - Diabetes**  
**Map 5 of 13 – Resource Listing**

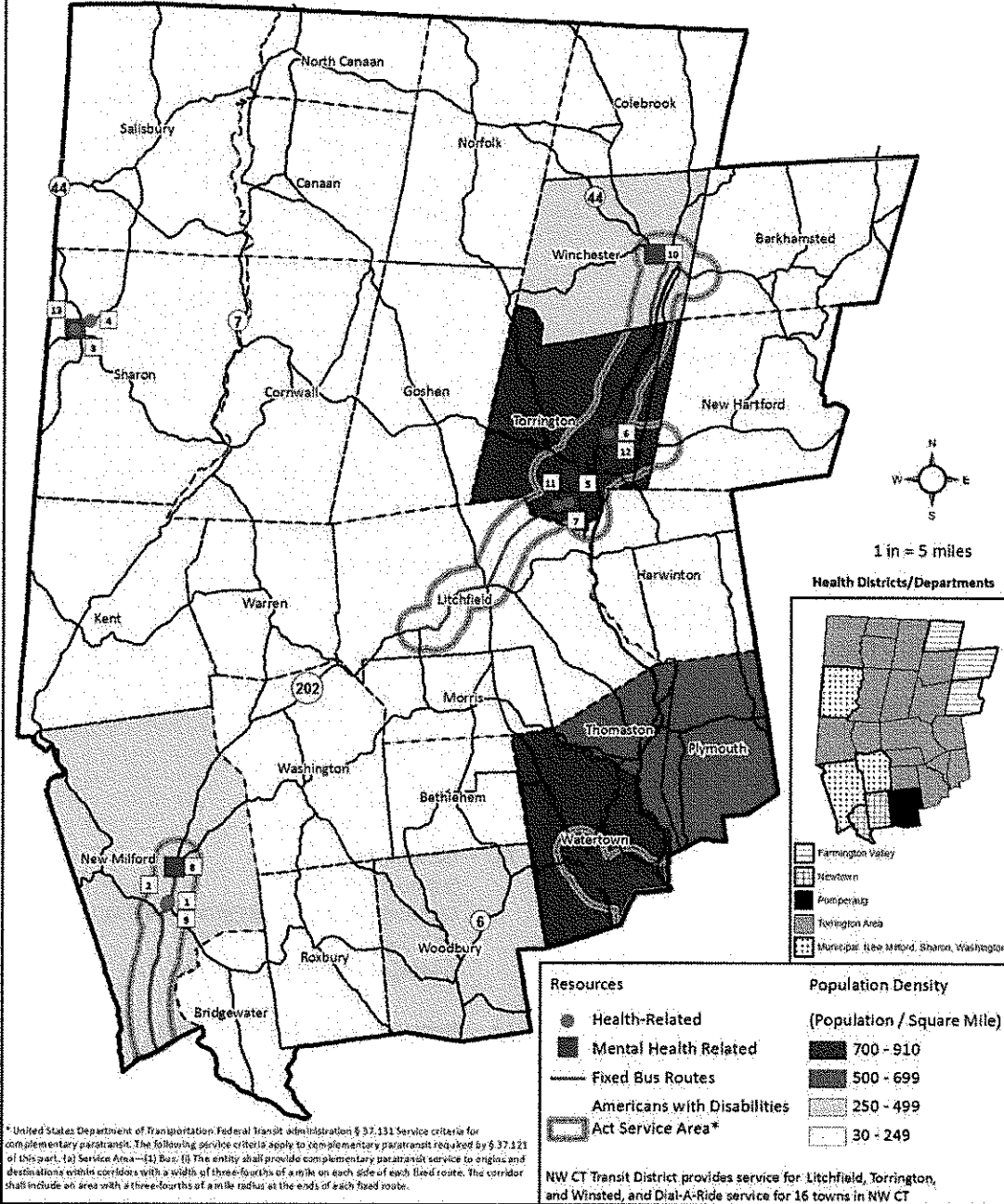
**DIABETES – PROGRAMS AND SERVICES**

- |   |   |
|---|---|
| <p>1. Specialized Treatment * Diabetes<br/>NEW MILFORD HOSPITAL - DIABETES EDUCATION<br/>21 Elm Street<br/>New Milford, CT 06776</p>                | <p>3. Chronic Disease Self-Management Program<br/>POMPERAUG HEALTH DISTRICT<br/>275 Main South St.<br/>Woodbury, CT 06798</p> |
| <p>2. Specialized Treatment * Diabetes<br/>CHARLOTTE HUNGERFORD HOSPITAL<br/>DIABETES CENTER<br/>780 Litchfield Street<br/>Torrington, CT 06790</p> |   |

**DIABETES – SCREENING**

4. Diabetes Control and Screening Programs  
POMPERAUG HEALTH DISTRICT  
275 Main South St.  
Woodbury, CT 06798

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Four: Social and Emotional Wellness -  
Community Support and Support Groups - Health and Mental Health-Related  
Map 6 of 13**



© 1984 - 2006 Tele Atlas, Inc. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to Tele Atlas. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material.  
U.S. Bureau of the Census (2010) Summary File 3 (SF 3); Metrolink; CT Transit; 24-1 InfoLine, United Way of Connecticut

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Four: Social and Emotional Wellness**  
**Community Support and Support Groups – Health and Mental Health-Related**  
**Map 6 of 13 – Resource Listing**

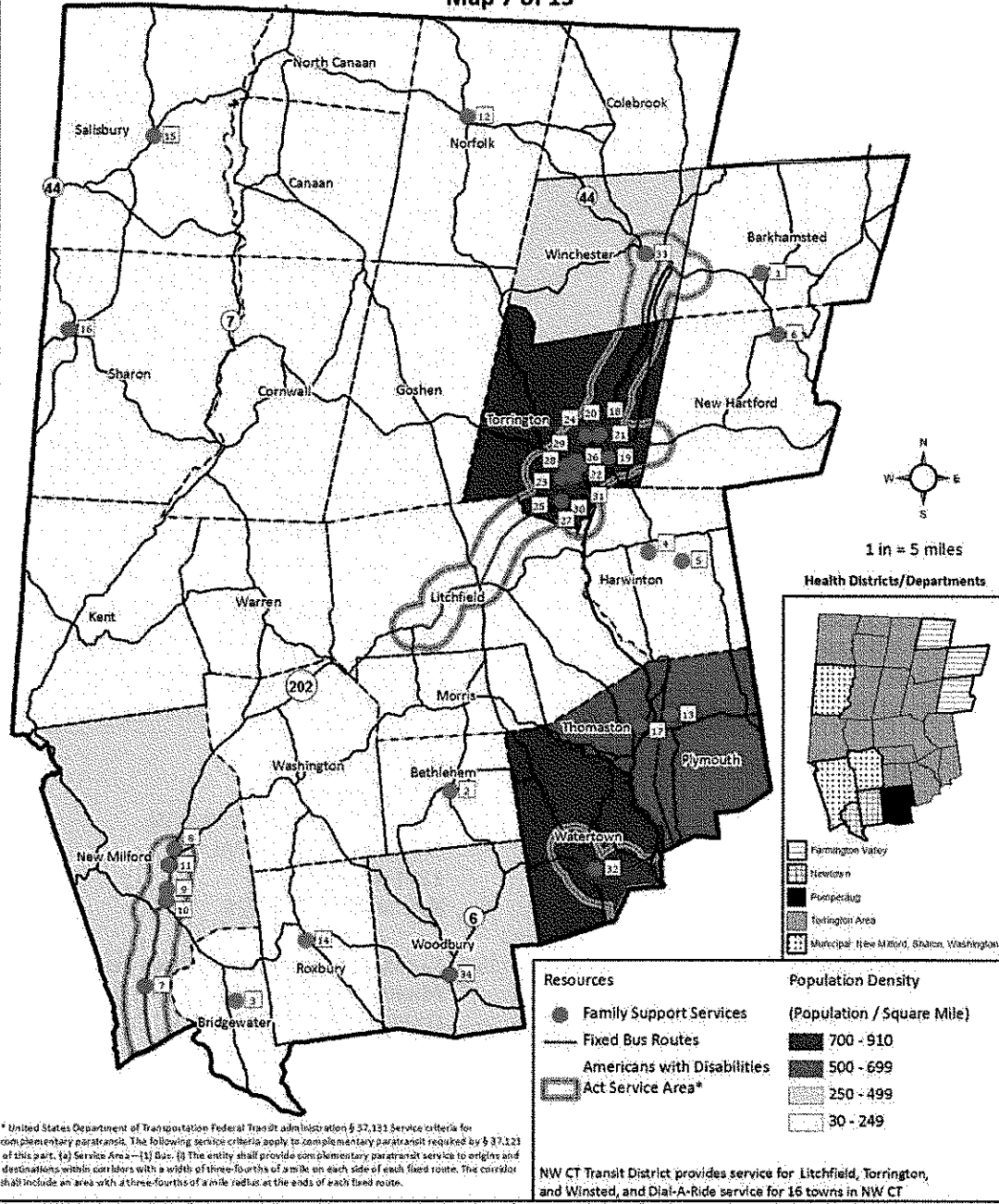
**HEALTH RELATED**

- |  |  |
|--|--|
| <p>1. Health/Disability Related Support Groups<br/> * Cancer<br/> NEW MILFORD HOSPITAL -<br/> CARES SUPPORT GROUP<br/> 21 Elm Street<br/> New Milford, CT 06776</p>  | <p>5. Health/Disability Related Support Groups * Breast Cancer,<br/> Prostate Cancer<br/> CHARLOTTE HUNGERFORD -<br/> CANCER SUPPORT GROUPS<br/> 540 Litchfield Street<br/> Torrington, CT 06790</p> |
| <p>2. Health/Disability Related Support Groups<br/> * Visual Impairments<br/> NEW MILFORD RICHMOND CITIZEN CENTER<br/> 40 Main Street<br/> New Milford, CT 06776</p> | <p>6. Health/Disability Related Support Groups<br/> * Cancer<br/> CHARLOTTE HUNGERFORD CENTER FOR CANCER CARE<br/> 200 Kennedy Drive<br/> Torrington, CT 06790</p>                                   |
| <p>3. Caregiver/Care Receiver Support Groups<br/> SHARON HOSPITAL - CAREGIVER SUPPORT GROUP<br/> 50 Hospital Hill Road<br/> Sharon, CT 06069</p>                     | <p>7. Health/Disability Related Support Group * Diabetes<br/> CHARLOTTE HUNGERFORD HOSPITAL - DIABETES CENTER<br/> 780 Litchfield Street<br/> Torrington, CT 06790</p>                               |
| <p>4. Health/Disability Support Groups Stroke, Cancer<br/> SHARON HOSPITAL<br/> 1 Low Road<br/> Sharon, CT 06069</p>   |  |

**MENTAL HEALTH RELATED**

- |  |  |
|--|--|
| <p>8. Bereaved Child Support Groups,<br/> General Bereavement Support Groups<br/> NEW MILFORD VISITING NURSE ASSOC.<br/> 68 Park Lane Road, Route 202<br/> New Milford, CT 06776</p> | <p>11. General Bereavement<br/> Support Groups<br/> CHARLOTTE HUNGERFORD HOSPITAL - BEHAVIORAL HEALTH<br/> 540 Litchfield Street<br/> Torrington, CT 06790</p> |
| <p>9. Planning/Coordinating/Advisory Groups<br/> UNITED WAY OF NORTHWEST CT<br/> 16 Bird Street Suite 1<br/> Torrington, CT 06790</p>  | <p>12. Bereaved Child Support Groups<br/> VISITING NURSE SERVICES OF CT - TORRINGTON OFFICE<br/> 65 Commercial Boulevard<br/> Torrington, CT 06790</p>         |
| <p>10. General Bereavement Support Groups<br/> FOOTHILLS VISITING NURSE AND HOME CARE<br/> 32 Union Street<br/> Winchester, CT 06098</p>   | <p>13. Bereaved Parent, General Bereavement Support Groups<br/> SHARON HOSPITAL<br/> 50 Hospital Hill Road<br/> Sharon, CT 06069</p>                           |

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Four: Social and Emotional Wellness -  
Family Support Services  
Map 7 of 13**



\* United States Department of Transportation Federal Transit Administration § 37.123 Service criteria for complementary paratransit. The following service criteria apply to complementary paratransit required by § 37.123 of this part. (a) Service Area—(1) Bus. (2) The entity shall provide complementary paratransit service to origins and destinations within corridors with a width of three-fourths of a mile on each side of each fixed route. The corridor shall include an area with a three-fourths of a mile radius at the ends of each fixed route.

© 1994 - 2006 Tele Atlas, Inc. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to Tele Atlas. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material.  
U.S. Bureau of the Census (2010) Summary File 3 (SF 3) - Non-Transit; CT Transit; 2-3-1 InfoLine, United Way of Connecticut

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Four: Social and Emotional Wellness**  
**Family Support Services**  
**Map 7 of 13 – Resource Listing**

**FAMILY SUPPORT SERVICES**

- |   |   |
|---|---|
| <p>1. Latchkey/Home Alone Safety Programs<br/>BARKHAMSTED RESIDENT STATE TROOPER<br/>67 Ripley Hill Road<br/>Barkhamsted, CT 06063</p>  | <p>8. Adoption and Foster Parents, Children's Protective Services, Foster Homes,, Home Based Parenting Ed * Child Abuse Issues<br/>DEPT OF CHILDREN AND FAMILIES<br/>62 Commercial Boulevard<br/>Torrington, CT 06790</p> |
| <p>2. Latchkey/Home Alone Safety Programs<br/>BETHLEHEM RESIDENT STATE TROOPER<br/>36 Main Street South<br/>Bethlehem, CT 06751</p>   | <p>9. Children's Rights Groups, Guardians ad Litem, Individual Advocacy * Child Abuse, Juvenile Delinquency Prevention<br/>CHILDREN IN PLACEMENT - TORRINGTON<br/>410 Winsted Road<br/>Torrington, CT 06790</p>           |
| <p>3. Foster Homes for Dependent Children<br/>BRIDGE FAMILY CENTER,<br/>THE - HARWINTON SHELTER<br/>25 Plymouth Road<br/>Harwinton, CT 06791-2418</p>                                     | <p>10. Co-Parenting, Family Preservation, Home Based Parenting Ed<br/>COMMUNITY MENTAL HEALTH AFFILIATES –<br/>NORTHWEST CENTER FOR FAMILY SERVICE<br/>100 Commercial Boulevard<br/>Torrington, CT 06790</p>              |
| <p>4. Latchkey/Home Alone Safety Programs<br/>BRIDGEWATER RESIDENT STATE TROOPER<br/>132 Hut Hill Road<br/>Bridgewater, CT 06752</p>  | <p>11. Case/Care Management * At Risk Families<br/>NEW MILFORD VISITING NURSE ASSOCIATION<br/>68 Park Lane Road, Route 202<br/>New Milford, CT 06776</p>  |
| <p>5. Adoption Counseling and Support/Placement, Co-Parenting Workshops<br/>CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD<br/>TORRINGTON<br/>132 Grove Street<br/>Torrington, CT 06790</p> | <p>12. Co-Parenting Workshops<br/>COMMUNITY MENTAL HEALTH<br/>PARK LANE BEHAVIORAL<br/>120 Park Lane Road<br/>New Milford, CT 06776</p>   |
| <p>6. Child Abuse Counseling, Children's Protective Services<br/>CHARLOTTE HUNGERFORD HOSPITAL<br/>CENTER FOR YOUTH AND FAMILIES<br/>1061 East Main Street<br/>Torrington, CT 06790</p>   | <p>13. Kinship Caregivers, Home Based Parenting Education, Parents of Infants/Toddlers<br/>EDUCATION CONNECTION<br/>TORRINGTON SITE<br/>57 Forest Court<br/>Torrington, CT 06790</p>                                      |
| <p>7. Parenting Education * Parents of Infants/Toddlers<br/>CHARLOTTE HUNGERFORD HOSPITAL<br/>NURTURING CONNECTIONS<br/>540 Litchfield Street<br/>Torrington, CT 06790</p>                | <p>14. Adoption and Foster/Kinship Care Support Groups<br/>EDUCATION CONNECTION<br/>TORRINGTON SITE<br/>57 Forest Court<br/>Torrington, CT 06790</p>  |

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Four: Social and Emotional Wellness**  
**Family Support Services**  
**Map 7 of 13 – Resource Listing**

**FAMILY SUPPORT SERVICES (Cont.)**

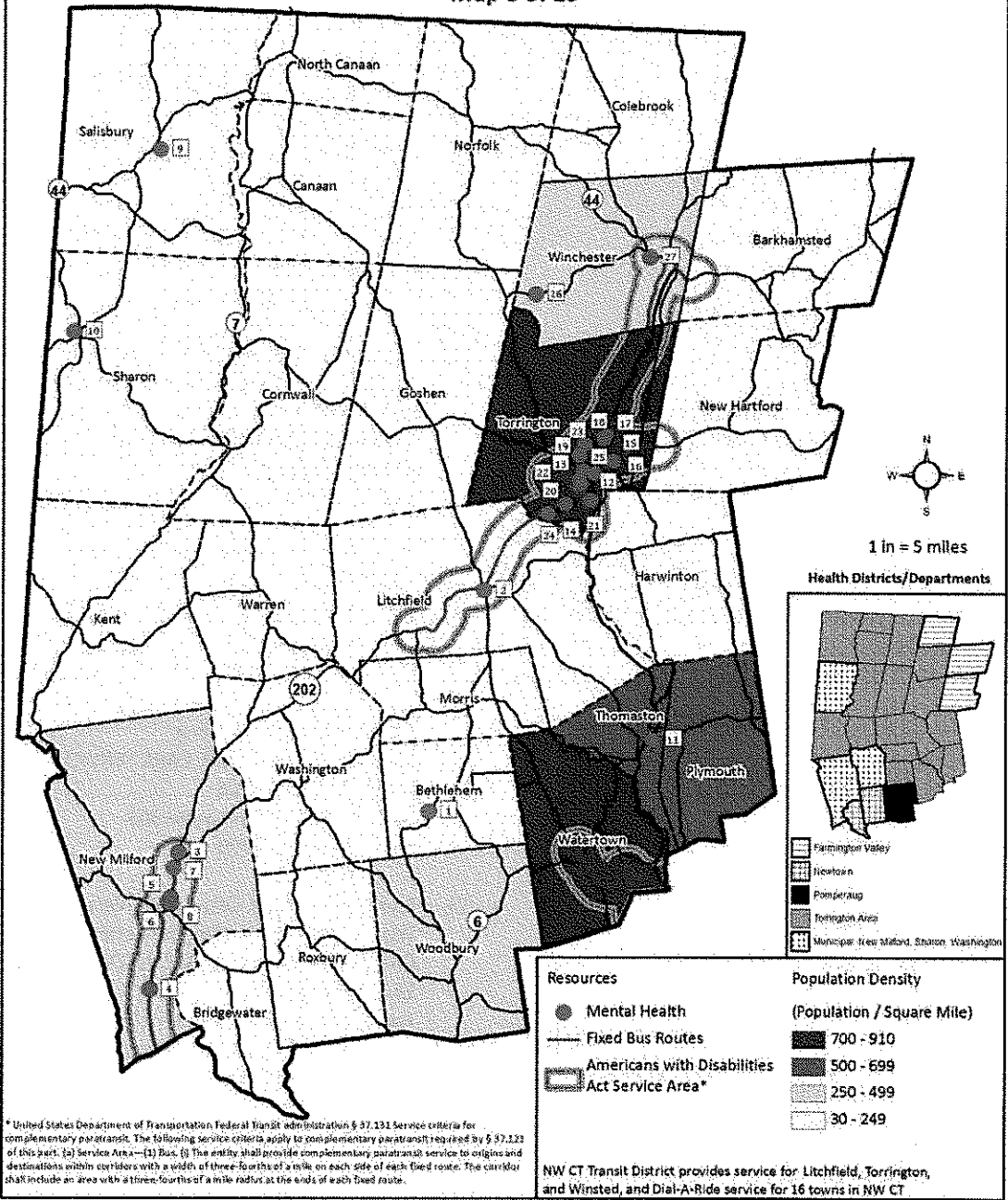
- |  |   |
|--|---|
| <p>15. Child Abuse Counseling<br/> FAMILY AND CHILDREN'S AID NEW MILFORD SITE<br/> 325 Danbury Road<br/> New Milford, CT 06776</p>   | <p>22. Juvenile Diversion, Parenting Education<br/> NEW MILFORD YOUTH AGENCY<br/> 50 East Street<br/> Torrington, CT 06790</p>  |
| <p>16. Case Management * At Risk Families, Teen Parents,<br/> Parenting Ed, Fathers, Home Based Parenting Ed<br/> FAMILY STRIDES<br/> 350 Main Street Suite D<br/> Torrington, CT 06790</p>                | <p>23. Latchkey/Home Alone<br/> Safety Programs<br/> NORFOLK RESIDENT STATE TROOPER<br/> 14 Shepard Road<br/> Norfolk, CT 06058</p>   |
| <p>17. Latchkey/Home Alone<br/> Safety Programs<br/> HARWINTON RESIDENT STATE TROOPER<br/> 100 Bentley Drive<br/> Harwinton, CT 06791-2231</p>   | <p>24. Child Care Referrals, Family Support Centers, Home Based<br/> Parenting Ed, Parenting Ed/Infants/Toddlers<br/> PLYMOUTH FAMILY RESOURCE CENTER<br/> 107 North Street<br/> Plymouth, CT 06782</p> |
| <p>18. Home Based Parenting Education<br/> * At Risk Families<br/> MCCALL FOUNDATION<br/> 58 High Street<br/> Torrington, CT 06790</p>   | <p>25. Latchkey/Home Alone<br/> Safety Programs<br/> ROXBURY RESIDENT STATE TROOPER<br/> 27 North Street<br/> Roxbury, CT 06783</p>   |
| <p>19. Latchkey/Home Alone<br/> Safety Programs<br/> NEW HARTFORD, RESIDENT STATE TROOPER<br/> 530 Main Street<br/> New Hartford, CT 06057-0316</p>  | <p>26. Latchkey/Home Alone<br/> Safety Programs<br/> SALISBURY RESIDENT STATE TROOPER<br/> 27 Main Street<br/> Salisbury, CT 06068-0365</p>   |
| <p>20. Case Management, At Risk Families, Teen Parents<br/> /Fathers, Home Based Parenting Ed<br/> NEW MILFORD VISITING NURSE ASSOCIATION<br/> 68 Park Lane Road, Route 202<br/> New Milford, CT 06776</p> | <p>27. Parenting Education<br/> Parents of Infants/Toddlers<br/> SHARON HOSPITAL - NURTURING CONNECTIONS<br/> 50 Hospital Hill Road<br/> Sharon, CT 06069</p>   |
| <p>21. Latchkey/Home Alone Safety Programs<br/> NEW MILFORD POLICE<br/> 49 Poplar Street<br/> New Milford, CT 06776</p>  | <p>28. Juvenile Delinquency Programs<br/> SUPERIOR COURT, CT - JUVENILE MATTERS AT TORRINGTON<br/> 410 Winsted Road<br/> Torrington, CT 06790</p>   |

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Four: Social and Emotional Wellness**  
**Family Support Services**  
**Map 7 of 13 – Resource Listing**

**FAMILY SUPPORT SERVICES (Cont.)**

- |  |  |
|--|--|
| 29. Latchkey/Home Alone<br>Safety Programs<br>THOMASTON POLICE<br>158 Main Street<br>Thomaston, CT 06787-1720      | 32. Home Based Parenting Ed, Parenting Ed, Family Support<br>Centers/Outreach, Child Care Provider Referrals<br>VOGEL-WETMORE FAMILY RESOURCE CENTER<br>68 Church Street<br>Torrington, CT 06790 |
| 30. Juvenile Diversion<br>TORRINGTON AREA YOUTH SERVICE BUREAU (TAYSB)<br>8 Church Street<br>Torrington, CT 06790  | 33. Latchkey/Home Alone Safety Programs<br>WATERTOWN POLICE<br>195 French Street<br>Watertown, CT 06795  |
| 31. Latchkey/Home Alone Safety Programs<br>TORRINGTON, CITY OF - POLICE<br>576 Main Street<br>Torrington, CT 06790 | 34. Home Based Parenting Education, Parenting Ed<br>WINCHESTER YOUTH SERVICE BUREAU (WYSB)<br>480 Main Street<br>Winchester, CT 06098  |
|  | 35. Latchkey/Home Alone<br>Safety Programs<br>WOODBURY RESIDENT STATE TROOPER<br>271 Main Street South<br>Woodbury, CT 06798-0369  |

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Four: Social and Emotional Wellness -  
Mental Health Resources  
Map 8 of 13**



\* United States Department of Transportation Federal Transit Administration § 37.131. Service criteria for complementary paratransit. The following service criteria apply to complementary paratransit required by § 37.123 of this part: (a) Service Area—(1) Bus. (i) The entity shall provide complementary paratransit service to origins and destinations within corridors with a width of three-fourths of a mile on each side of each fixed route. The corridor shall include an area with a three-fourths of a mile radius at the ends of each fixed route.

NW CT Transit District provides service for Litchfield, Torrington, and Winsted, and Dial-A-Ride service for 16 towns in NW CT

(c) 1984 - 2006 New Atlas, Inc. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to New Atlas. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material.  
U.S. Bureau of the Census (2010) Summary File 3 (SF 3) - Key: State; CT Transit: 2-1-1 InfoLine, United Way of Connecticut



**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Four: Social and Emotional Wellness**  
**Mental Health Resources**  
**Map 8 of 13 – Resource Listing**

**MENTAL HEALTH**

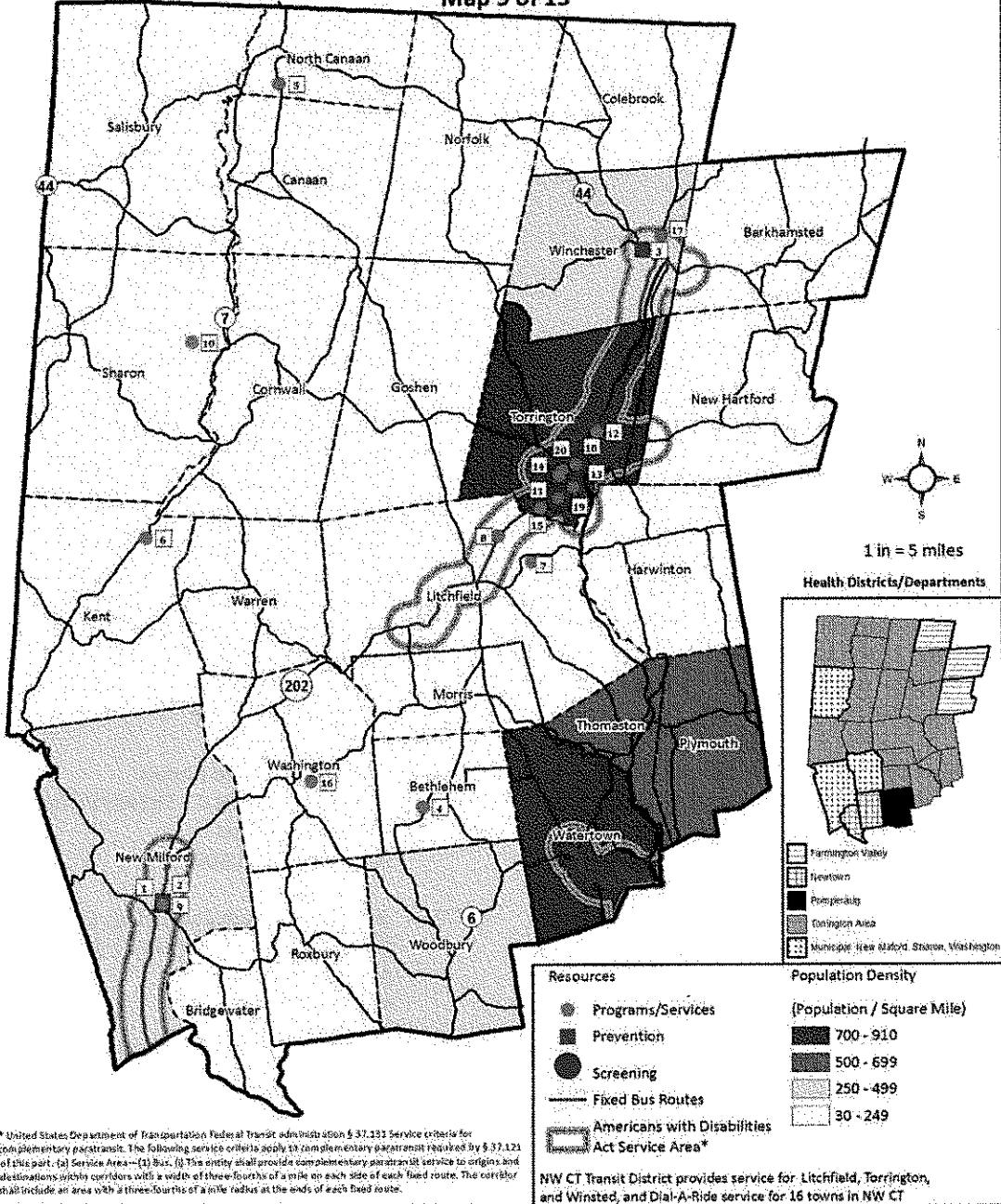
- |  |   |
|--|---|
| <p>1. General Counseling Services<br/>WELLSPRING<br/>21 Arch Bridge Road<br/>Bethlehem CT 06751</p>  | <p>8. Adolescent/Youth Counseling,<br/>NEW MILFORD YOUTH AGENCY<br/>50 East Street<br/>New Milford, CT 06776</p>  |
| <p>2. Therapy Referrals<br/>GREENWOODS COUNSELING REFERRALS<br/>25 South Street<br/>Litchfield CT</p>  | <p>9. Psychiatric Home Nursing<br/>SALISBURY VISITING NURSE ASSOCIATION<br/>30A Salmon Kill Road<br/>Salisbury, CT 06068</p>  |
| <p>3. Adolescent/Youth Counseling,<br/>General Counseling Services<br/>COMMUNITY MENTAL HEALTH AFFILIATES - PARK LANE<br/>BEHAVIORAL HEALTH<br/>120 Park Lane Road<br/>New Milford, CT 06776</p>                     | <p>10. Adult Psychiatric Inpatient Units, Mental Health<br/>Evaluation, Psychiatric Emergency Room Care<br/>SHARON HOSPITAL<br/>SENIOR BEHAVIORAL HEALTH<br/>50 Hospital Hill Road<br/>Sharon, CT 06069</p> |
| <p>4. Adolescent/Youth Counseling, Child Guidance, Mental<br/>Health Evaluation, Psychiatric Disorder Counseling<br/>FAMILY AND CHILDREN'S AID - NEW MILFORD SITE<br/>325 Danbury Road<br/>New Milford, CT 06776</p> | <p>11. Therapeutic<br/>Group Homes<br/>NAFI CT - THOMASTON GROUP HOME<br/>273 Prospect Street<br/>Thomaston, CT 06787</p>   |
| <p>5. Adolescent/Youth Counseling General Counseling<br/>NEW MILFORD HOSPITAL<br/>BEHAVIORAL HEALTH SERVICES<br/>23 Poplar Street<br/>New Milford, CT 06776</p>  | <p>12. Psychiatric Home Nursing<br/>ALL ABOUT YOU HOME CARE SERVICES<br/>TORRINGTON OFFICE<br/>507 East Main Street Suite 305<br/>Torrington, CT 06790</p>  |
| <p>6. Psychiatric Emergency<br/>Room Care<br/>NEW MILFORD HOSPITAL EMERGENCY DEPARTMENT<br/>21 Elm Street<br/>New Milford, CT 06776</p>  | <p>13. Adolescent/Youth Counseling, General Counseling<br/>Services, Mental Health Evaluation<br/>CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD -<br/>132 Grove Street<br/>Torrington, CT 06790</p>          |
| <p>7. Psychiatric Home Nursing<br/>NEW MILFORD VISITING NURSE ASSOCIATION<br/>68 Park Lane Road, Route 202<br/>New Milford, CT 06776</p>   | <p>14. Adult Psychiatric Inpatient Units<br/>CHARLOTTE HUNGERFORD HOSP. BEHAVIORAL HEALTH<br/>540 Litchfield Street<br/>Torrington, CT 06790</p>  |

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Four: Social and Emotional Wellness**  
**Mental Health Resources**  
**Map 8 of 13 – Resource Listing**

**MENTAL HEALTH (CONT.)**

- |   |   |
|---|---|
| <p>15. Psychiatric Day Treatment * Youth<br/>         CHARLOTTE HUNGERFORD HOSPITAL - BRIDGES CHILD<br/>         EXTENDED DAY TREATMENT PROGRAM<br/>         241 Kennedy Drive<br/>         Torrington, CT 06790</p>                    | <p>22. Adolescent/Youth Counseling,<br/>         TORRINGTON AREA YOUTH SERVICE<br/>         BUREAU (TAYSB)<br/>         8 Church Street, Lower Level<br/>         Torrington, CT 06790</p>  |
| <p>16. Adolescent/Youth Counseling, Child Guidance,<br/>         CHARLOTTE HUNGERFORD<br/>         CENTER FOR YOUTH AND FAMILIES<br/>         1061 East Main Street<br/>         Torrington, CT 06790</p>                               | <p>23. Psychiatric Home Nursing<br/>         VISITING NURSE SERVICES OF CT<br/>         TORRINGTON OFFICE<br/>         65 Commercial Boulevard<br/>         Torrington, CT 06790</p>  |
| <p>17. Case/Care Management<br/>         * Youth Emotional Disturbance<br/>         CT DEPARTMENT OF CHILDREN AND FAMILIES<br/>         62 Commercial Boulevard<br/>         Torrington, CT 06790</p>                                   | <p>24. Case/Care Management * Children and Youth with<br/>         Emotional Disturbance, Home Based Mental Health<br/>         WELLMORE BEHAVIORAL HEALTH<br/>         30 Peck Road Suite 2203<br/>         Torrington, CT 06790</p> |
| <p>18. Adolescent/Youth Counseling, Case/Care Management<br/>         COMMUNITY MENTAL HEALTH AFFILIATES -<br/>         NORTHWEST CENTER FOR FAMILY SERVICE<br/>         100 Commercial Boulevard<br/>         Torrington, CT 06790</p> | <p>25. Case/Care Management * Chronic/Severe Mental Illness,<br/>         WESTERN CT MENTAL HEALTH NETWORK –<br/>         TORRINGTON AREA<br/>         249 Winsted Road<br/>         Torrington, CT 06790</p>                         |
| <p>19. Individual Advocacy * Chronic/Severe Mental Illness<br/>         CT LEGAL RIGHTS PROJECT – TORRINGTON SATELLITE<br/>         810 Main Street<br/>         Torrington, CT 06790</p>   | <p>26. Therapeutic Group Homes<br/>         CT JUNIOR REPUBLIC - THERAPEUTIC GROUP HOME<br/>         131 Ashleigh Road<br/>         Winchester, CT 06098</p>  |
| <p>20. Therapy Referrals<br/>         LITCHFIELD COUNTY MEDICAL<br/>         ASSOCIATION (LCMA)<br/>         PO Box 416<br/>         Torrington, CT 06790</p>   | <p>27. Adolescent/Youth Counseling, Outreach Programs * Youth<br/>         WINCHESTER YOUTH SERVICE BUREAU<br/>         (WYSB)<br/>         480 Main Street<br/>         Winchester, CT 06098</p>                                     |
| <p>21. Pastoral Counseling<br/>         SALVATION ARMY - TORRINGTON CORPS COMMUNITY<br/>         CENTER<br/>         234 Oak Avenue<br/>         Torrington, CT 06790</p>   |   |

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Four: Social and Emotional Wellness -  
Substance Abuse and Addiction  
Map 9 of 13**



\* United States Department of Transportation Federal Transit Administration § 37.121 Service criteria for complementary paratransit. The following service criteria apply to complementary paratransit required by § 37.121 of this part: (a) Service Area—(1) Bus. (3) The entity shall provide complementary paratransit service to origins and destinations along corridors with a width of three-fourths of a mile on each side of each fixed route. The corridor shall include an area with a three-fourths of a mile radius at the ends of each fixed route.

© 1984 - 2006 Tele Atlas, Inc. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to Tele Atlas. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material.  
U.S. Bureau of the Census (2010) Summary File 3 (SF 3) - Kelley Transit; CT Transit; 2-4-1 InfoLine, Unified Way of Connecticut.

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Four: Social and Emotional Wellness**  
**Substance Abuse and Addiction**  
**Map 9 of 13 – Resource Listing**

**PREVENTION**

- |  |   |
|--|---|
| <p>1. Substance Abuse Counseling, Substance Abuse Intervention Programs, DUI Offender Programs<br/> MCCA - NEW MILFORD SATELLITE OFFICE<br/> 17 East Street<br/> New Milford, CT 06776</p> | <p>3. Substance Abuse Education/Prevention<br/> WINCHESTER YOUTH SERVICE BUREAU (WYSB)<br/> 480 Main Street<br/> Winchester, CT 06098</p> |
| <p>2. Substance Abuse Education/Prevention<br/> NEW MILFORD YOUTH AGENCY<br/> 50 East Street<br/> New Milford, CT 06776</p>  |   |

**PROGRAMS AND SERVICES**

- |  |   |
|--|---|
| <p>4. Children's/Adolescent Residential Treatment Facilities<br/> WELLSPRING<br/> 21 Arch Bridge Road<br/> Bethlehem CT 06751</p>                      | <p>9. DUI Offender Programs * Court Ordered Individuals<br/> MCCA - NEW MILFORD SATELLITE OFFICE<br/> 17 East Street<br/> New Milford, CT 06776</p>   |
| <p>5. Residential Substance Abuse Treatment Facilities<br/> MOUNTAINSIDE TREATMENT CENTER<br/> 187 South Canaan Road Route 7<br/> Canaan, CT 06018</p> | <p>10. Residential Substance Abuse Treatment Facilities<br/> MCCA - TRINITY GLEN<br/> 149 West Cornwall Road<br/> Sharon, CT 06069</p>  |
| <p>6. Recovery Homes/Halfway Houses<br/> HIGH WATCH RECOVERY CENTER<br/> 62 Carter Road<br/> Kent, CT 06757</p>  | <p>11. Inpatient Alcohol Detox<br/> CHARLOTTE HUNGERFORD HOSPITAL EMERGENCY<br/> 540 Litchfield Street<br/> Torrington, CT 06790</p>  |
| <p>7. Children's/Adolescent Residential Treatment Facilities<br/> NAFI CT – TOUCHSTONE<br/> 11 Country Place<br/> Litchfield, CT 06759</p>             | <p>12. Case/Care Management * Substance Abusers * Youth<br/> DEPT OF CHILDREN AND FAMILIES - TORRINGTON<br/> 62 Commercial Boulevard<br/> Torrington, CT 06790</p>                          |
| <p>8. Alcohol Dependency Support Groups, Drug Dependency Support Groups<br/> RECOVERY GROUP<br/> 441 Torrington Road<br/> Litchfield, CT 06750</p>     | <p>13. Home Based Mental Health Services * Children and Youth with Emotional Disturbance<br/> CT JUNIOR REPUBLIC - TORRINGTON AREA<br/> 168 South Main Street<br/> Torrington, CT 06790</p> |

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Four: Social and Emotional Wellness**  
**Substance Abuse and Addiction**  
**Map 9 of 13 – Resource Listing**

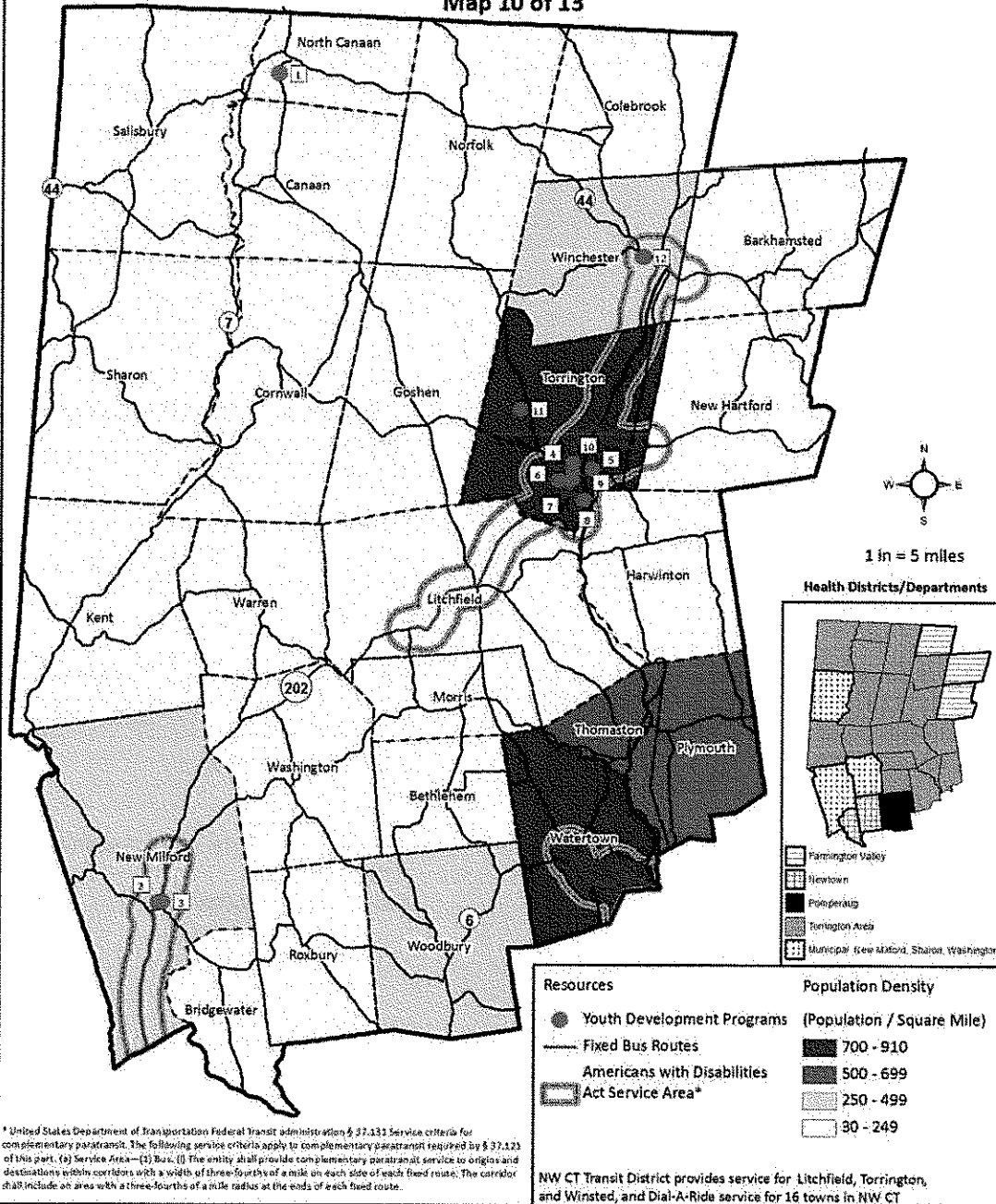
**PROGRAMS AND SERVICES (CONT.)**

- |   |  |
|---|--|
| 14. Recovery Homes/Halfway Houses<br>MCCALL FOUNDATION - MCCALL HOUSE<br>127 Migeon Avenue<br>Torrington, CT 06790  | 16. Children's/Adolescent Residential Treatment Facilities<br>GLENHOLME SCHOOL, THE<br>81 Sabbaday Lane<br>Washington, CT 06793  |
| 15. Case/Care Management * Substance Abusers * Youth<br>WELLMORE BEHAVIORAL HEALTH FOR CHILDREN &<br>FAMILIES - TORRINGTON CLINICAL SERVICES<br>30 Peck Road Suite 2203<br>Torrington, CT 06790 | 17. Substance Abuse Counseling<br>MCCALL FOUNDATION<br>WINSTED SATELLITE OFFICE<br>231 North Main Street<br>Winchester, CT 06098 |

**SCREENING**

18. General Assessment for Substance Abuse, General Assessment for Substance Abuse \* Court Ordered Individuals, Substance Abuse Counseling  
CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD  
132 Grove Street  
Torrington, CT 06790
19. General Assessment for Substance Abuse, Inpatient Alcohol Detox, \* Pregnant Women, Sub. Abuse Counseling  
CHARLOTTE HUNGERFORD HOSPITAL –  
BEHAVIORAL HEALTH SERVICES  
540 Litchfield Street  
Torrington, CT 06790
20. Case/Care Management \* Substance Abusers, Central Intake/Assessment for Substance Abuse \* Older Adults, Families/Friends of Alcoholics Support Groups, General Assessment for Substance Abuse, Residential Substance Abuse Treatment Facilities, Substance Abuse Counseling, Substance Abuse Day Treatment, Substance Abuse Day Treatment \* Dual Diagnosis, Substance Abuse Day Treatment \* Youth, Substance Abuse Education/Prevention  
MCCALL FOUNDATION  
58 High Street  
Torrington, CT 06790

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Four: Social and Emotional Wellness -  
Youth Development  
Map 10 of 13**

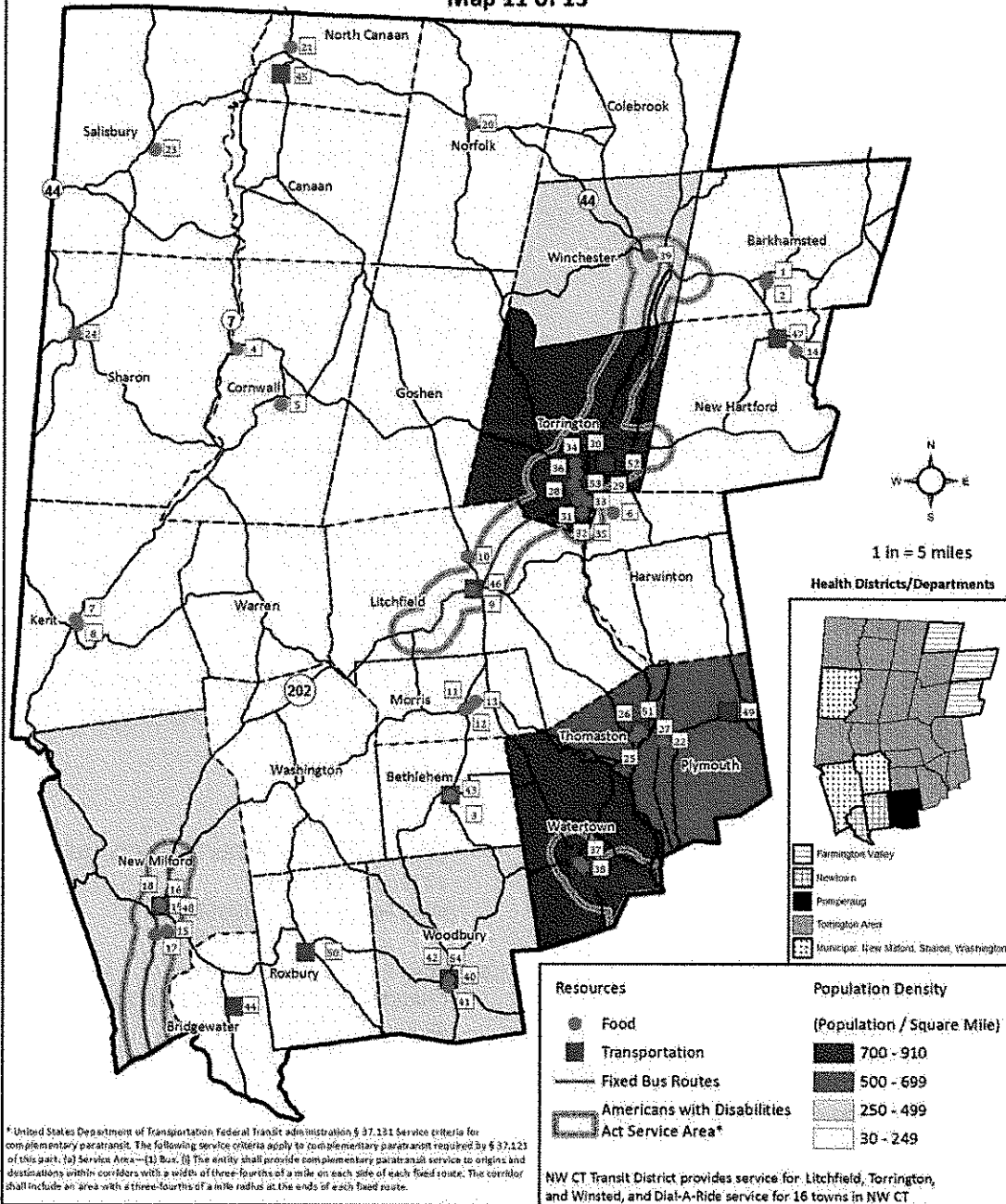


(c) 1994-2006 Tele Atlas. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to Tele Atlas. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material.  
U.S. Bureau of the Census (2010) Summary File 3 (SF 3); Kelley Transit; CT Transit; 2-2-1 InfoLine; United Way of Connecticut

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Four: Social and Emotional Wellness**  
**Youth Development**  
**Map 10 of 13 – Resource Listing**

- |   |  |
|---|--|
| <p>1. Leadership Development * Youth, Youth Enrichment<br/> NORTHWEST CT YMCA<br/> CANAAN FAMILY YMCA<br/> 77 South Canaan Road<br/> Canaan, CT 06018</p>         | <p>8. Youth Enrichment<br/> SALVATION ARMY - TORRINGTON CORPS COMMUNITY CENTER<br/> 234 Oak Avenue<br/> Torrington, CT 06790</p>                   |
| <p>2. Youth Enrichment<br/> NEW MILFORD SOCIAL SERVICES<br/> 40 Main Street<br/> New Milford, CT 06776</p>  | <p>9. Youth Enrichment<br/> TORRINGTON AREA YOUTH SERVICE BUREAU (TAYSB)<br/> 8 Church Street Lower Level<br/> Torrington, CT 06790</p>            |
| <p>3. Youth Enrichment<br/> NEW MILFORD YOUTH AGENCY<br/> 50 East Street<br/> New Milford, CT 06776</p>   | <p>10. Youth Enrichment<br/> TORRINGTON POLICE ATHLETIC LEAGUE<br/> 576 Main Street<br/> Torrington, CT 06790</p>                                  |
| <p>4. Youth Enrichment<br/> FAMILY STRIDES<br/> 350 Main Street Suite D<br/> Torrington, CT 06790</p>   | <p>11. Youth Enrichment<br/> UCONN COOPERATIVE EXTENSION - LITCHFIELD COUNTY<br/> 843 University Drive<br/> Torrington, CT 06790</p>               |
| <p>5. Leadership Development * Youth, Youth Enrichment<br/> GIRL SCOUTS OF CT - TORRINGTON SERVICE CENTER<br/> 663 East Main Street<br/> Torrington, CT 06790</p> | <p>12. Leadership Development * Youth, Youth Enrichment<br/> NORTHWEST CT YMCA - WINSTED BRANCH<br/> 480 Main Street<br/> Winchester, CT 06098</p> |
| <p>6. Youth Enrichment<br/> MCCALL FOUNDATION<br/> 58 High Street<br/> Torrington, CT 06790</p>   | <p>13. Youth Enrichment<br/> WINCHESTER YOUTH SERVICE BUREAU (WYSB)<br/> 480 Main Street<br/> Winchester, CT 06098</p>                             |
| <p>7. Leadership Development * Youth, Youth Enrichment<br/> NORTHWEST CT YMCA - TORRINGTON BRANCH<br/> 259 Prospect Street<br/> Torrington, CT 06790</p>          |  |

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Five: Healthy and Safe Physical Environment-  
Basic Needs - Food and Transportation  
Map 11 of 13**



\* United States Department of Transportation Federal Transit Administration § 37.121 Service criteria for complementary paratransit. The following service criteria apply to complementary paratransit required by § 37.123 of this part. (a) Service Area—(1) Bus. (i) The entity shall provide complementary paratransit service to origins and destinations within corridors with a width of three-fourths of a mile on each side of each fixed route. The corridor shall include an area with a three-fourths of a mile radius at the ends of each fixed route.

(c) 1804 - 2006 Tele Atlas, Inc. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to Tele Atlas. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material. U.S. Bureau of the Census (2010) Summary File 3 (SF 3) ; Kehey Transit; CT Transit; 2-3-1 Infoline; United Way of Connecticut



**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Five: Healthy and Safe Physical Environment**  
**Basic Needs – Food and Transportation**  
**Map 11 of 13 – Resource Listing**

**FOOD**

- |   |   |
|---|---|
| <p>1. Congregate Meals/Nutrition Sites<br/>           BARKHAMSTED, TOWN OF - SENIOR CENTER<br/>           109 West River Road<br/>           Barkhamsted, CT 06063</p>            | <p>9. Farmers Markets<br/>           CT FARMERS' MARKETS - LITCHFIELD/LITCHFIELD HILLS<br/>           125 West Street<br/>           Litchfield, CT 06759</p>                           |
| <p>2. Food Pantries<br/>           COMMUNITY FOOD BANK<br/>           BARKHAMSTED/NEW HTFD<br/>           93 River Road<br/>           Barkhamsted, CT 06063</p>                  | <p>10. Summer Food Service Programs<br/>           SUMMER FOOD SERVICE<br/>           LITCHFIELD/TORRINGTON<br/>           355 Goshen Road<br/>           Litchfield, CT 06759-0909</p> |
| <p>3. Food Pantries<br/>           BETHLEHEM, TOWN OF<br/>           36 Main Street South<br/>           Bethlehem, CT 06751</p>  | <p>11. Farmers Markets<br/>           CONNECTICUT FARMERS' MARKETS - MORRIS<br/>           31 East Street<br/>           Morris, CT 06763</p>   |
| <p>4. Farmers Markets<br/>           CONNECTICUT FARMERS' MARKETS - CORNWALL<br/>           413 Sharon Goshen Turnpike<br/>           Cornwall, CT 06753</p>                      | <p>12. Food Pantries<br/>           MORRIS, TOWN OF<br/>           3 East Street<br/>           Morris, CT 06763-0066</p>   |
| <p>5. Food Pantries<br/>           CORNWALL, TOWN OF - SOCIAL SERVICES<br/>           26 Pine Street<br/>           Cornwall, CT 06753-0097</p>                                   | <p>13. Congregate Meals/Nutrition Sites<br/>           MORRIS, TOWN OF - SENIOR CENTER<br/>           109-21 East Street<br/>           Morris, CT 06763</p>                            |
| <p>6. Congregate Meals/Nutrition Sites<br/>           HARWINTON, TOWN OF - SENIOR CENTER<br/>           209 Weingart Road<br/>           Harwinton, CT 06791</p>                  | <p>14. Farmers Markets<br/>           CONNECTICUT FARMERS' MARKETS - NEW HARTFORD<br/>           17 Church Saint No 1<br/>           New Hartford, CT 06057</p>                         |
| <p>7. Farmers Markets<br/>           CONNECTICUT FARMERS' MARKETS -- KENT<br/>           Kent Green<br/>           Kent, CT 06757</p>   | <p>15. Food Pantries<br/>           CHRISTIAN LIFE FELLOWSHIP - FOOD PANTRY<br/>           48 Anderson Road<br/>           New Milford, CT 06776</p>                                    |
| <p>8. Congregate Meals/Nutrition Sites, Food Pantries<br/>           KENT, TOWN OF - PARK AND RECREATION<br/>           41 Kent Green Boulevard<br/>           Kent, CT 06757</p> | <p>16. Farmers Markets<br/>           CONNECTICUT FARMERS' MARKETS - NEW MILFORD<br/>           1209 Main Street<br/>           New Milford, CT 06776</p>                               |

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Five: Healthy and Safe Physical Environment**  
**Basic Needs – Food and Transportation**  
**Map 11 of 13 – Resource Listing**

**FOOD (CONT.)**

- |   |   |
|---|---|
| <p>17. Food Pantries<br/> NEW MILFORD UNITED METHODIST<br/> OUR DAILY BREAD FOOD PANTRY<br/> 68 Danbury Road<br/> New Milford, CT 06776</p> | <p>25. Farmers Markets<br/> CT FARMERS' MARKETS<br/> THOMASTON<br/> South Main Street<br/> Thomaston, CT 06787</p>                      |
| <p>18. Congregate Meals/Nutrition Sites<br/> NEW MILFORD RICHMOND CITIZEN CENTER<br/> 40 Main Street<br/> New Milford, CT 06776</p>         | <p>26. Food Pantries<br/> THOMASTON FOOD PANTRY<br/> 158 Main Street<br/> Thomaston, CT 06787-1720</p>                                  |
| <p>19. Food Pantries<br/> NEW MILFORD, TOWN OF - SOCIAL SERVICES<br/> 40 Main Street<br/> New Milford, CT 06776</p>                         | <p>27. Congregate Meals/Nutrition Sites<br/> THOMASTON HOUSING AUTHORITY - GREEN MANOR<br/> 63 Green Manor<br/> Thomaston, CT 06787</p> |
| <p>20. Farmers Markets<br/> CT FARMERS' MARKETS - NORFOLK<br/> 19 Maple Avenue<br/> Norfolk, CT 06058</p>                                   | <p>28. Soup Kitchens<br/> COMMUNITY SOUP KITCHEN - TORRINGTON<br/> 220 Prospect Street<br/> Torrington, CT 06790</p>                    |
| <p>21. Food Pantries<br/> FISHES &amp; LOAVES FOOD PANTRY - NORTH CANAAN<br/> 30 Granite Avenue<br/> North Canaan, CT 06024</p>             | <p>29. Farmers Markets<br/> CT FARMERS' MARKETS - TORRINGTON<br/> 12 Daycoeton Place<br/> Torrington, CT 06790</p>                      |
| <p>22. Home Delivered Meals<br/> COOK WILLOW HEALTH CENTER<br/> 81 Hillside Avenue<br/> Plymouth, CT 06782</p>                              | <p>30. WIC<br/> FAMILY STRIDES<br/> 350 Main Street<br/> Torrington, CT 06790</p>   |
| <p>23. Food Pantries/Vouchers<br/> SALISBURY, TOWN OF - FAMILY SERVICES<br/> 30A Salmon Kill Road<br/> Salisbury, CT 06068</p>              | <p>31. Food Pantries<br/> FISH OF TORRINGTON<br/> 332 South Main Street<br/> Torrington, CT 06790</p>                                   |
| <p>24. Food Pantries<br/> SHARON SOCIAL SERVICES<br/> 63 Main Street<br/> Sharon, CT 06069</p>  | <p>32. Food Pantries<br/> FRIENDLY HANDS FOOD BANK – TORRINGTON<br/> 50 King Street<br/> Torrington, CT 06790</p>                       |

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Five: Healthy and Safe Physical Environment**  
**Basic Needs – Food and Transportation**  
**Map 11 of 13 – Resource Listing**

**FOOD (CONT.)**

- |   |  |
|---|--|
| 33. Congregate Meals/Nutrition Sites, Home Delivered<br>LITCHFIELD HILLS/NORTHWEST ELDERLY NUTRITION<br>88 East Albert Street<br>Torrington, CT 06790 | 38. Food Pantries<br>WATERTOWN, TOWN OF - SOCIAL SERVICES<br>51 Depot Street<br>Watertown, CT 06795  |
| 34. Soup Kitchens<br>SAINT MARON'S CHURCH HOT DINNER PROGRAM<br>613 Main Street<br>Torrington, CT 06790   | 39. Summer Food Service Programs<br>SUMMER FOOD SERVICE PROGRAM WINCHESTER<br>30 Elm Street<br>Winchester, CT 06098                            |
| 35. Food Pantries<br>SALVATION ARMY - TORRINGTON CORPS<br>234 Oak Avenue<br>Torrington, CT 06790  | 40. Food Pantries<br>COMMUNITY SERVICES COUNCIL OF WOODBURY<br>PO Box 585<br>Woodbury, CT 06798  |
| 36. Community Gardening<br>TORRINGTON COMMUNITY GARDENS<br>c/o Trinity Episcopal Church<br>Torrington, CT 06790                                       | 41. Farmers Markets<br>CT FARMERS' MARKETS - WOODBURY<br>43 Hollow Road<br>Woodbury, CT 06798  |
| 37. Farmers Markets<br>CT FARMERS' MARKETS - WATERTOWN<br>470 Main Street<br>Watertown, CT 06795  | 42. Congregate Meals/Nutrition Sites, Home Delivered Meals<br>WOODBURY, TOWN OF - SENIOR CENTER<br>265 Main Street South<br>Woodbury, CT 06798 |

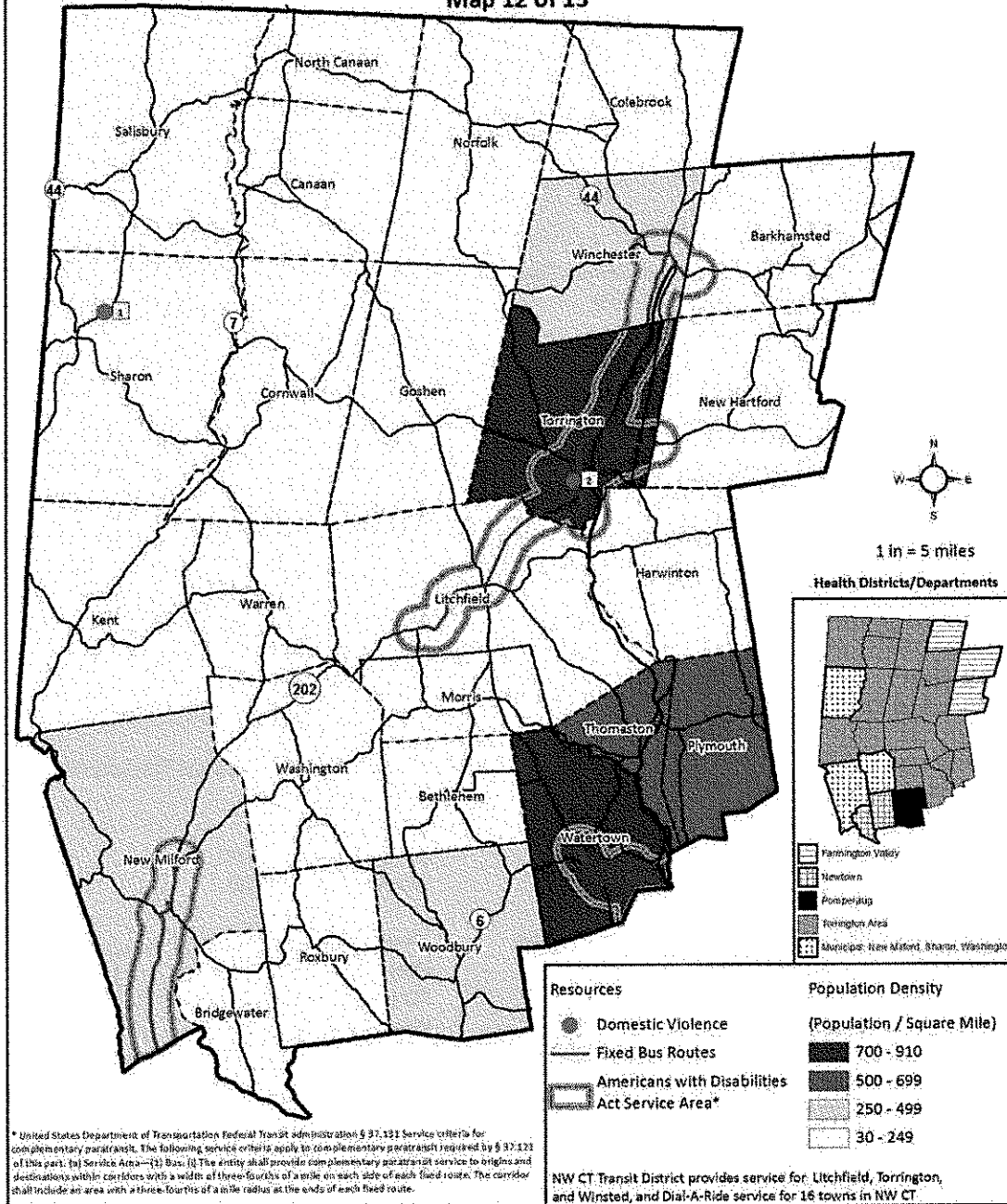
**Litchfield County, CT  
Community Transformation Grant  
Strategic Direction Five: Healthy and Safe Physical Environment  
Basic Needs – Food and Transportation  
Map 11 of 13 – Resource Listing**

**TRANSPORTATION**

- |   |  |
|---|--|
| <p>43. Medical Transportation, Senior Ride Programs<br/>BETHLEHEM MUNICIPAL AGENT FOR THE ELDERLY<br/>32 Main Street South<br/>Bethlehem, CT 06751</p>        | <p>50. Medical Transportation, Senior Ride Programs<br/>ROXBURY ELDERLY SERVICES/ MUNICIPAL AGENT<br/>7 South Street<br/>Roxbury, CT 06783</p>   |
| <p>44. Disability Related/Medical Transportation, Senior Rides<br/>BRIDGEWATER HILLTOP FARM SENIOR CENTER<br/>132 Hut Hill Road<br/>Bridgewater, CT 06752</p> | <p>51. Disability Related/Medical Transportation, Senior Rides<br/>THOMASTON - SOCIAL SERVICES/ MUNICIPAL AGENT<br/>158 Main Street<br/>Thomaston, CT 06787-1720</p>                     |
| <p>45. Disability Related/Medical Transportation,<br/>Senior Rides<br/>GEER NURSING-REHABILITATION CENTER<br/>83 South Canaan Road<br/>Canaan, CT 06018</p>   | <p>52. Disability/Medical Transportation, General<br/>Paratransit/Community Ride Programs, Senior Rides<br/>NW CT TRANSIT DISTRICT<br/>957 East Main Street<br/>Torrington, CT 06790</p> |
| <p>46. Escort Programs<br/>COMPANIONS &amp; HOMEMAKERS<br/>LITCHFIELD OFFICE<br/>82 West Street<br/>Litchfield, CT 06759</p>                                  | <p>53. Disability/ Medical Transportation<br/>TORRINGTON SERVICES FOR THE ELDERLY<br/>/SULLIVAN SENIOR CENTER<br/>88 East Albert Street<br/>Torrington, CT 06790</p>                     |
| <p>47. Senior Ride Programs<br/>NEW HARTFORD SENIOR CTR/<br/>Elderly MUNICIPAL AGENT<br/>530 Main Street<br/>New Hartford, CT 06057</p>                       | <p>54. Disability Related/Medical Transportation, Senior Rides<br/>WOODBURY<br/>SENIOR CENTER<br/>265 Main Street South<br/>Woodbury, CT 06798</p>                                       |
| <p>48. Disability Related/Medical Transportation, Senior Rides<br/>NEW MILFORD - RICHMOND CITIZEN CENTER<br/>40 Main Street<br/>New Milford, CT 06776</p>     | <p>Medical Transportation<br/>FISH OF WOODBURY<br/>PO Box 216<br/>Woodbury, CT 06798</p>   |
| <p>49. Medical Transportation<br/>COOK WILLOW HEALTH CENTER - COOK'S<br/>81 Hillside Avenue<br/>Plymouth, CT 06786</p>  | <p>Medical Transportation<br/>FISH OF KENT<br/>PO Box 852<br/>Kent, CT 06757</p>   |

} NO STREET ADDRESS

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Five: Healthy and Safe Physical Environment-  
Domestic Violence  
Map 12 of 13**



\* United States Department of Transportation Federal Transit Administration § 37.121 Service criteria for complementary paratransit. The following service criteria apply to complementary paratransit required by § 37.121 of this part: (a) Service Area—(1) Bus. (2) The entity shall provide complementary paratransit service to origins and destinations within corridors with a width of three-fourths of a mile on each side of each fixed route. The corridor shall include an area with a three-fourths of a mile radius at the ends of each fixed route.

**NW CT Transit District provides service for Litchfield, Torrington, and Winsted, and Dial-A-Ride service for 16 towns in NW CT.**

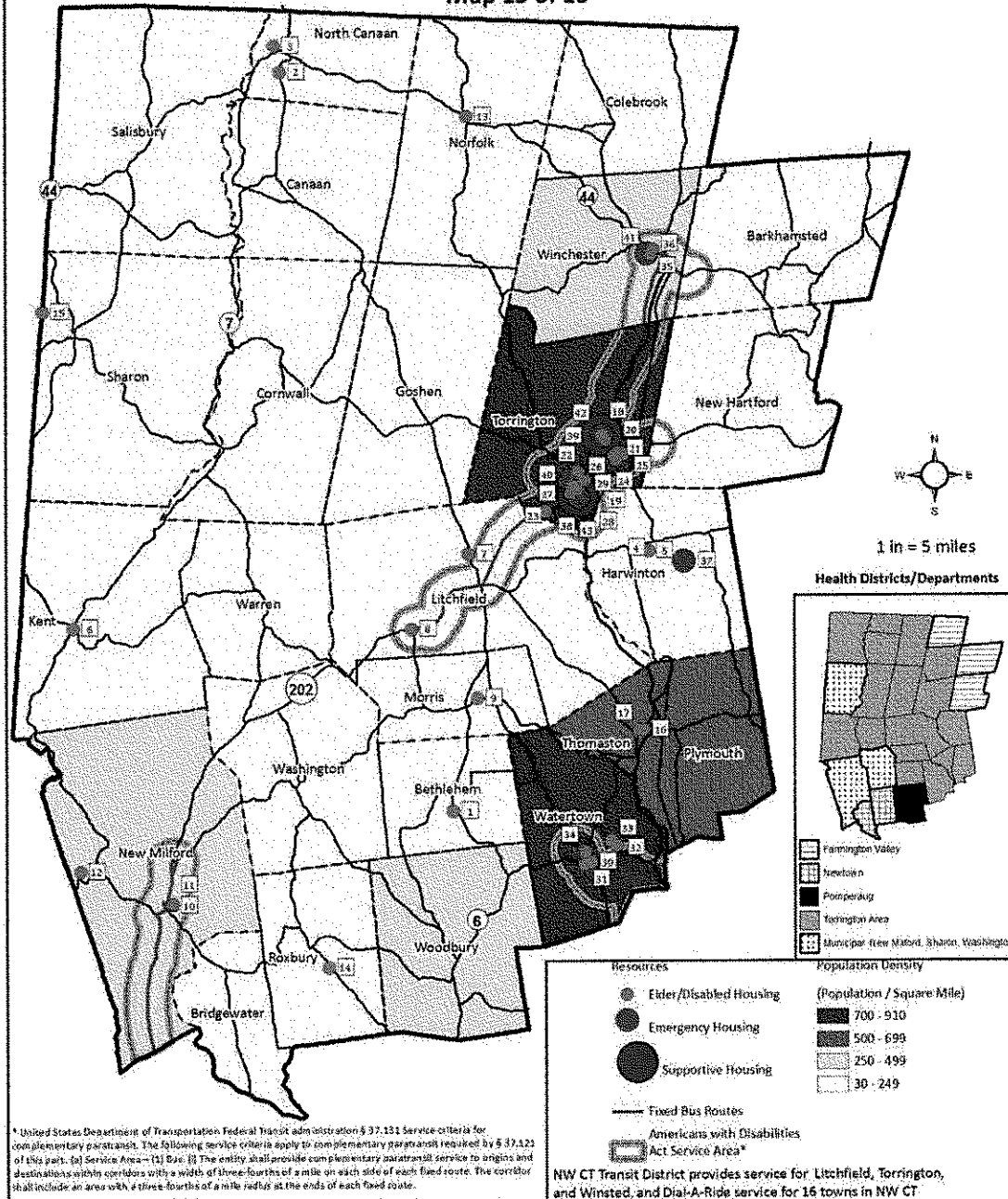
© 1984 - 2006 Tele Atlas, Inc. 10/2006. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to Tele Atlas. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material.  
U.S. Bureau of the Census (2010) Summary File 3 (SF 3) - Key: Transit; CT Transit; 2-3-1 Infoline, United Way of Connecticut

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Five: Healthy and Safe Physical Environment**  
**Domestic Violence**  
**Map 12 of 13 – Resource Listing**

**DOMESTIC VIOLENCE**

1. DV Shelter, Crime Victim Support, DV Hotlines/Dating Violence, DV Support Groups \* Families/Friends of Battered Women/Men/ Battered Women, Spouse/Domestic Partner Abuse Counseling/Prevention  
WOMEN'S SUPPORT SERVICES  
158 Gay Street  
Sharon, CT 06069
  
2. DV Shelter, Crime Victim Support, DV Hotlines/Dating Violence, DV Support Groups \* Families/Friends of Battered Women/Men Spouse/Domestic Partner Abuse Counseling/Prevention  
SUSAN B. ANTHONY PROJECT - DV SERVICE  
179 Water Street  
Torrington, CT 06790

**Litchfield County, Connecticut  
Community Transformation Grant  
Strategic Direction Five: Healthy and Safe Physical Environment -  
Housing  
Map 13 of 13**



\* United States Department of Transportation Federal Transit Administration § 37.131 Service criteria for complementary paratransit. The following service criteria apply to complementary paratransit requested by § 37.123 of this part. (a) Service Area—(1) Bus: (i) The entity shall provide complementary paratransit service to origins and destinations within corridors with a width of three-fourths of a mile on each side of each fixed route. The corridor shall include an area with a three-fourths of a mile radius at the ends of each fixed route.

(c) 1984 - 2006 Tele Atlas, Inc. All rights reserved. This material is proprietary and the subject of copyright protection and other intellectual property rights owned or licensed to Tele Atlas. The use of this material is subject to the terms of a license agreement. You will be held liable for any unauthorized copying or disclosure of this material.  
U.S. Bureau of the Census (2010) Summary File 5 (SF 5); Kelley Transit; CT Transit; 2-1-1 InfoLine, United Way of Connecticut

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Five: Healthy and Safe Physical Environment**  
**Housing**  
**Map 13 of 13 – Resource Listing**

**ELDER/DISABLED**

- |   |   |
|---|---|
| <p>1. Low Inc./Sub. Rental Housing * Dis./Health, Older Adults<br/> ELDERLY HOUSING MANAGEMENT - NORTH PURCHASE<br/> 11 Jackson Lane<br/> Bethlehem, CT 06751</p>   | <p>8. Public Housing, Disabilities/Health Conditions * Older Adults<br/> LITCHFIELD HOUSING AUTHORITY - BANTAM FALLS<br/> Doyle Road<br/> Litchfield, CT 06759</p>                                  |
| <p>2. Low Inc./Subsidized Private Rental Housing * Older Adults<br/> ELDERLY HOUSING MANAGEMENT - BECKLEY HOUSE<br/> 85 South Canaan Road<br/> Canaan, CT 06018</p>   | <p>9. Public Housing, Disabilities/Health Conditions, Older Adults<br/> MORRIS HOUSING AUTHORITY<br/> 109 East Street<br/> Morris, CT 06763</p>   |
| <p>3. Public Housing * Dis. &amp; Health Conditions* Older Adults<br/> NORTH CANAAN HOUSING AUTHORITY – WANGUM VILLAGE<br/> 132 Quinn Street<br/> Canaan, CT 06018</p>  | <p>10. Low Inc./Sub. Private Rental Housing Older Adults<br/> DEMARCO MANAGEMENT - BUTTER BROOK HILL APTS<br/> 105 Butter Brook Hill<br/> New Milford, CT 06776</p>                                 |
| <p>4. Low Inc./Subsidized Private Rental Housing * Disabilities &amp;<br/> Health Conditions * Older Adults<br/> ELDERLY HOUSING MANAGEMENT - WINTERGREEN<br/> 21 Wintergreen Circle<br/> Harwinton, CT 06791</p>             | <p>11. Low Inc./Subsidized Private Rental Housing<br/> Older Adults<br/> ELDERLY HOUSING MANAGEMENT - GLEN AYRE<br/> One Glen Ayre Drive<br/> New Milford, CT 06776</p>                             |
| <p>5. Low Inc./Subsidized Private Rental Housing * Disabilities &amp;<br/> Health Conditions* Older Adults<br/> HARWINTON WINTERGREEN ELDERLY HOUSING<br/> 21 Wintergreen Circle/Litchfield Road<br/> Harwinton, CT 06791</p> | <p>12. Home Barrier Evaluation<br/> /Removal Services<br/> REBUILDING TOGETHER - LITCHFIELD COUNTY<br/> 122 Stilson Hill Road<br/> New Milford, CT 06776</p>  |
| <p>6. Low Inc./Subsidized Private Rental Housing * Disabilities &amp;<br/> Health Conditions* Older Adults<br/> ELDERLY HOUSING MNGMT TEMPLETON FARM APTS<br/> 16 Swifts Lane<br/> Kent, CT 06757</p>                         | <p>13. Low Inc./Subsidized Private Rental Housing * Disabilities &amp;<br/> Health Conditions * Older Adults<br/> NORFOLK SENIOR HOUSING CORPORATION<br/> 9 Shepard Road<br/> Norfolk, CT 06058</p> |
| <p>7. Group Residences for Adults with Disabilities, Supported<br/> Living Services for Adults with Disabilities<br/> EDUCATION CONNECTION<br/> 355 Goshen Road<br/> Litchfield, CT 06759-0909</p>                            | <p>14. Low Inc./Subsidized Private Rental Housing<br/> * Older Adults<br/> ELDERLY HOUSING BERNHARDT MEADOW<br/> 19 Bernhardt Meadow Lane<br/> Roxbury, CT 06783</p>                                |



**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Five: Healthy and Safe Physical Environment**  
**Housing**  
**Map 13 of 13 – Resource Listing**

**ELDER/DISABLED (CONT.)**

- |  |   |
|--|---|
| <p>15. Public Housing * Disabilities &amp; Health Conditions, Older Adults<br/>         SHARON HOUSING AUTHORITY<br/>         12E Sharon Ridge Road<br/>         Sharon, CT 06069</p>  | <p>22. Supported Living<br/>         Group Residences Disabilities<br/>         LARC<br/>         314 Main Street<br/>         Torrington, CT 06790</p>   |
| <p>16. Public Housing<br/>         Older Adults<br/>         THOMASTON HOUSING AUTHORITY - GREEN MANOR<br/>         63 Green Manor<br/>         Thomaston, CT 06787</p>  | <p>23. Supported Living Services for Adults with Disabilities *<br/>         Chronic/Severe Mental Illness<br/>         MENTAL HEALTH ASSOC. OF CT TORRINGTON<br/>         30 Peck Road<br/>         Torrington, CT 06790</p>               |
| <p>17. Public Housing, Disabilities/ Health Conditions<br/>         Older Adults<br/>         THOMASTON HOUSING AUTHORITY - GROVE MANOR<br/>         11 Grove Street<br/>         Thomaston, CT 06787</p>  | <p>24. Low Inc./Subsidized Private Rental Housing * Disabilities &amp;<br/>         Health Conditions * Older Adults<br/>         TORRINGFORD WEST APARTMENTS<br/>         356 Torrington West Street<br/>         Torrington, CT 06790</p> |
| <p>18. Supported Living Adults with Disabilities * Dual Diagnosis<br/>         CENTER FOR HUMAN DEVELOPMENT<br/>         51 Commercial Boulevard<br/>         Torrington, CT 06790</p>   | <p>25. Public Housing/Disabilities/Health Conditions * Older Adults<br/>         TORRINGTON HOUSING AUTHORITY - LAUREL ACRES<br/>         523 Torrington West Street<br/>         Torrington, CT 06790</p>                                  |
| <p>19. Supported Living Services/Group Residences for Adults<br/>         with Disabilities * Chronic/Severe Mental Illness<br/>         CENTRAL NAUGATUCK VALLEY HELP - WYNNEWOOD<br/>         44 Cook Street<br/>         Torrington, CT 06790</p> | <p>26. Public Housing/Disabilities/Health Conditions<br/>         Older Adults<br/>         TORRINGTON HOUSING AUTHORITY MICHAEL KOURY<br/>         Tucker Drive<br/>         Torrington, CT 06790</p>                                      |
| <p>20. Supported Living Services / Group Residences<br/>         Adults/Disabilities * Chronic/Severe Mental Illness<br/>         COMMUNITY SYSTEMS<br/>         295 Alvord Park Road<br/>         Torrington, CT 06790</p>                          | <p>27. Public Housing/Disabilities/Health Conditions<br/>         Older Adults<br/>         TORRINGTON HOUSING AUTHORITY - THOMPSON HEIGHTS<br/>         301 Litchfield Street<br/>         Torrington, CT 06790</p>                        |
| <p>21. Low Inc./Subsidized Private Rental Housing * Older Adults<br/>         GEORGETOWN GARDENS<br/>         109 Sunny Lane<br/>         Torrington, CT 06790</p>   | <p>28. Public Housing/Disabilities/Health Conditions * Older Adults<br/>         TORRINGTON HOUSING AUTHORITY - TORRINGTON TOWERS<br/>         52 Summer Street<br/>         Torrington, CT 06790</p>                                       |

**Litchfield County, CT**  
**Community Transformation Grant**  
**Strategic Direction Five: Healthy and Safe Physical Environment**  
**Housing**  
**Map 13 of 13 – Resource Listing**

**ELDER/DISABLED (CONT.)**

- |  |  |
|--|--|
| <p>29. Public Housing/Disabilities/Health Conditions * Older Adults<br/>         TORRINGTON HOUSING AUTHORITY WILLOW GARDENS<br/>         52 Willow Street<br/>         Torrington, CT 06790</p>                                     | <p>33. Public Housing/Disabilities/Health Conditions * Older Adults<br/>         WATERTOWN HOUSING AUTHORITY - COUNTRY RIDGE<br/>         1091 Buckingham Street<br/>         Watertown, CT 06795</p>                |
| <p>30. Group Residences for Adults with Disabilities<br/>         FAMILY OPTIONS<br/>         76 Westbury Park Road<br/>         Watertown, CT 06795</p>   | <p>34. Public Housing/Disabilities/Health Conditions * Older Adults<br/>         WATERTOWN HOUSING AUTHORITY - TRUMAN TERRACE<br/>         100 Steele Brook Road<br/>         Watertown, CT 06795</p>                |
| <p>31. Supported Living Services for Adults with Disabilities *<br/>         Developmental Disabilities<br/>         INSTITUTE OF PROFESSIONAL PRACTICE- WATERTOWN<br/>         680 Main Street<br/>         Watertown, CT 06795</p> | <p>35. Low Income/Subsidized Private Rental Housing<br/>         * Older Adults<br/>         MILLENIUM REAL ESTATE SERVICES - THE GLEN<br/>         Maple &amp; Willow Streets<br/>         Winchester, CT 06098</p> |
| <p>32. Public Housing/Disabilities/Health Conditions * Older Adults<br/>         WATERTOWN HOUSING AUTHORITY - BUCKINGHAM<br/>         935 Buckingham Street<br/>         Watertown, CT 06795</p>                                    | <p>36. Public Housing/Disabilities/Health Conditions * Older Adults<br/>         WINCHESTER HOUSING AUTHORITY GREENWOODS GARDEN<br/>         Gay Street<br/>         Winchester, CT 06098</p>                        |
|  | <p>Subsidized Private Rental Housing/Disabilities/Older Adults<br/>         STATION PLACE APARTMENTS<br/>         Whitford Court<br/>         Canaan, CT 06018</p>   |

} NO STREET  
 NUMBER

**Litchfield County, CT  
 Community Transformation Grant  
 Strategic Direction Five: Healthy and Safe Physical Environment  
 Housing  
 Map 13 of 13 – Resource Listing**

**EMERGENCY HOUSING**

- |  |   |
|--|---|
| <p>37. Runaway/Youth Shelters<br/>         BRIDGE FAMILY CENTER, THE - HARWINTON SHELTER<br/>         25 Plymouth Road<br/>         Harwinton, CT 06791-2418</p> | <p>40. Transitional Housing/Shelter<br/>         SUSAN B. ANTHONY PROJECT - DV SERVICE<br/>         179 Water Street<br/>         Torrington, CT 06790</p>                |
| <p>38. Homeless Shelter<br/>         FISH OF TORRINGTON<br/>         332 South Main Street<br/>         Torrington, CT 06790</p>                                 | <p>41. Homeless Shelter, Runaway/Youth Shelters<br/>         NW CT YMCA - WINCHESTER EMERGENCY SHELTER<br/>         480 Main Street<br/>         Winchester, CT 06098</p> |
| <p>39. Homeless Shelter<br/>         STATE DEPT OF SOCIAL SERVICES - TORRINGTON<br/>         62 Commercial Boulevard<br/>         Torrington, CT 06790</p>       | <p>Homeless Shelter<br/>         NEW MILFORD SHELTER COALITION<br/>         PO Box 1016<br/>         New Milford, CT 06776</p>  |
- } NO STREET ADDRESS

**SUPPORTIVE HOUSING**

- |   |  |
|---|--|
| <p>42. Homeless Permanent Supportive Housing<br/>         CENTER FOR HUMAN DEVELOPMENT<br/>         51 Commercial Boulevard<br/>         Torrington, CT 06790</p> | <p>43. Case/Care Management * Homeless People<br/>         FISH OF TORRINGTON<br/>         332 South Main Street<br/>         Torrington, CT 06790</p> |
|---|--|

## Appendix B – Glossary of Abbreviations

Abbreviation	Full Name/Title
AAMR	Age-Adjusted Mortality Rate
ACS	American Community Survey
BRFSS	Behavioral Risk Factor Surveillance System
CADH	Connecticut Association of Directors of Health
CDC	Centers for Disease Control and Prevention
CHANGE	Community Health Assessment aNd Group Evaluation
CHD	Coronary Heart Disease
CHF	Congestive Heart Failure
CHLI	Community Healthy Living Index
CHNA	Community Health Needs Assessment
CLRD	Chronic Lower Respiratory Disease
CLD	Chronic Liver Disease
COPD	Chronic Obstructive Pulmonary Disease
CSDE	Connecticut State Department of Education
CTDPH	Connecticut Department of Public Health
CTG	Community Transformation Grant
CVD	Cardiovascular Diseases
DECD	Department of Economic and Community Development
DPH	Department of Public Health
ED	Emergency Department
FQHC	Federally Qualified Health Center
Index	Health Equity Index
LD	Liver Disease
LHI	Leading Health Indicators
MI	Myocardial Infarction
RPO	Regional Planning Organization
TAHD	Torrington Area Health District
URC	Uniform Crime Reporting Program
YPLL	Years of Potential Life Lost



**STATE OF CONNECTICUT**  
DEPARTMENT OF PUBLIC HEALTH  
*Office of Health Care Access*

February 20, 2014

VIA FAX ONLY

Sally Herlihy  
Vice President Planning  
Western Connecticut Health Network, Inc.  
24 Hospital Avenue  
Danbury, CT 06810

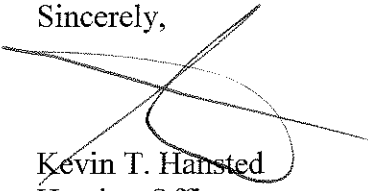
RE: Certificate of Need Application; Docket Number: 13-31859-CON  
Western Connecticut Health Network, Inc., New Milford Hospital and The Danbury Hospital  
The Termination of New Milford Hospital's General Acute Care Hospital License with the  
Connecticut of Department of Public Health and Operation of it Under The Danbury Hospital's  
Current General Acute Care Hospital License  
Closure of Public Hearing

Dear Ms. Herlihy:

Please be advised, by way of this letter, the public hearing held on February 19, 2014 in the  
above referenced matter is hereby closed and OHCA will receive no additional public comments  
or filings.

If you have any questions regarding this matter, please feel free to contact Steven W. Lazarus at  
(860) 418-7012.

Sincerely,



Kevin T. Hansted  
Hearing Officer

KH:swl

*An Equal Opportunity Provider*

*(If you require aid/accommodation to participate fully and fairly, contact us either by phone, fax or email)*

410 Capitol Ave., MS#13HCA, P.O.Box 340308, Hartford, CT 06134-0308  
Telephone: (860) 418-7001 Fax: (860) 418-7053 Email: OHCA@ct.gov

\* \* \* COMMUNICATION RESULT REPORT ( FEB. 20. 2014 2:59PM ) \* \* \*

FAX HEADER:

TRANSMITTED/STORED : FEB. 20. 2014 2:58PM  
FILE MODE OPTION

ADDRESS ✓  
912037391974

RESULT ✓ PAGE  
OK 2/2

REASON FOR ERROR  
E-1) HANG UP OR LINE FAIL  
E-3) NO ANSWER

E-2) BUSY  
E-4) NO FACSIMILE CONNECTION



STATE OF CONNECTICUT  
OFFICE OF HEALTH CARE ACCESS

FAX SHEET

TO: SALLY HERLIHY ✓  
FAX: 203.739.1974  
AGENCY: NEW MILFORD HOSPITAL  
FROM: OHCA  
DATE: 2/20/14 Time: \_\_\_\_\_  
NUMBER OF PAGES: 2  
*(including transmittal sheet)*

Comments:

Docket Number: 13-31859, Hearing Closure Letter enclosed.

PLEASE PHONE  
TRANSMISSION PROBLEMS

IF THERE ARE ANY

Phone: (860) 418-7001

Fax: (860) 418-7053

410 Capitol Ave., MS#13HCA  
P.O.Box 340308  
Hartford, CT 06134

\* \* \* COMMUNICATION RESULT REPORT ( FEB. 20. 2014 2:58PM ) \* \* \*

FAX HEADER:

TRANSMITTED/STORED : FEB. 20. 2014 2:58PM  
FILE MODE OPTION

ADDRESS  
918602758299

RESULT PAGE  
OK 2/2

102 MEMORY TX

REASON FOR ERROR  
E-1) HANG UP OR LINE FAIL  
E-3) NO ANSWER

E-2) BUSY  
E-4) NO FACSIMILE CONNECTION



STATE OF CONNECTICUT  
OFFICE OF HEALTH CARE ACCESS

FAX SHEET

TO: THEODORE TUCCI  
FAX: 860-275-8299  
AGENCY: \_\_\_\_\_  
FROM: OHCA  
DATE: 2/20/14 Time: \_\_\_\_\_  
NUMBER OF PAGES: 2  
*(including transmittal sheet)*

Comments: Docket Number: 13-31859, Hearing Closure Letter enclosed.

PLEASE PHONE IF THERE ARE ANY  
TRANSMISSION PROBLEMS

Phone: (860) 418-7001 Fax: (860) 418-7053

410 Capitol Ave., MS#13HCA  
P.O.Box 340308  
Hartford, CT 06134

THE NEWS-TIMES

Classical

203-330-6556 | classified@newstimes.com | Hours: 8:30 a.m. - 5:30 p.m., M-F | Major Credit Cards Accepted

SOUTHERN CT JOBS.COM

monster®

**PUBLIC NOTICES**

**HOUSING AUTHORITY OF THE CITY OF DANBURY**  
**NOTICE OF INVITATION FOR BID**  
**Electricity Provider**  
**IFB No. B41001**

**HA CONTACT PERSON** Benjamin R. Gold., Director of Legal and Contract Administration  
 Telephone (203) 744-2500 x141

**HOW TO OBTAIN THE RFP DOCUMENTS ON THE APPLICABLE INTERNET SITE**

1. Access www.hacdot.org.
2. Click on the "BIDS/RFP'S" icon on left side and follow the directions.
3. Problems accessing system or registering? Call customer support, 1/866/526-9266.

**BID SUBMITTAL RETURN LOCATION** Housing Authority of the City of Danbury, 2 Mill Ridge Rd. Danbury, CT 06814

**BID RELEASE DATE** Tuesday, February 4, 2014  
**QUESTIONS DUE** Tuesday, February 11, 2014  
**BID SUBMITTAL DEADLINE** Tuesday, February 19, 2014

(Minority- and/or women-owned businesses are encouraged to respond)

**PUBLIC NOTICE**  
**Office of Health Care Access Public Hearing**

**Statute Reference:** 19a-638  
**Applicants:** Western Connecticut Health Network  
 The Danbury Hospital  
 New Milford Hospital  
**Town:** New Milford  
**Docket Number:** 13-31859-CON  
**Proposal:** The Termination of New Milford Hospital's General Acute Care Hospital License with the Connecticut Department of Public Health and to operate it under The Danbury Hospital's Current General Acute Care Hospital License.

**Date:** February 19, 2014 (Rescheduled from February 5, 2014)  
**Time:** 4:00 p.m.  
**Place:** New Milford High School  
 386 Danbury Road, 2nd Floor Lecture Hall  
 New Milford, CT 06776

Any person who wishes to request status in the above listed public hearing may file a written petition no later than February 14, 2014 (6 calendar days before the date of the hearing) pursuant to the Regulations of the Connecticut State Agencies §§ 19a-6-26 and 19a-9-27. If the request for status is granted, such person shall be designated as a Party, an Intervenor or an Informal Participant in the above proceeding. Please check OHCA's website at www.ct.gov/ohca for more information or call OHCA directly at (860) 418-7001. If you require aid or accommodation to participate fully and fairly in this hearing, please phone (860) 418-7001.

**INVITATION TO BID**  
 Sealed Bids will be received by the Purchasing Agent of the City of Danbury at the Purchasing Agent's Office, City Hall, Danbury, CT until 10:00 A.M. on:

Tuesday, February 18, 2014 for:  
 Bid #01-13-14-02  
 "Gravel Fill Borrow & Topsoil"

Thursday, February 20, 2014 for:  
 Bid #01-13-14-06  
 "Flowers & Plants - Parks Department"

Bid #01-13-14-04  
 "Paving in Place"

Tuesday, February 25, 2014 for:  
 Bid # 02-13-14-04  
 "Janitorial Supplies"

Specifications may be obtained at the Purchasing Agent's Office, City Hall, 155 Deer Hill Avenue, Danbury, CT 06810, (203) 797-4271.

**STATE OF CONNECTICUT SUPERIOR COURT ORDER OF NOTICE**

**NOTICE TO: VIZHO, JORGE**  
 The Court has reviewed the Motion for Order of Notice and the Complaint/Application/Motion which asks for: Divorce (dissolution of marriage).  
 The Court finds that the current address of the party to be notified is unknown and that all reasonable efforts to find him have failed.  
 The Court finds that the last known address of the party to be notified was:  
 Danbury, CT 06810

The Court Orders that notice be given to the party to be notified by having a State Marshal place a legal notice in the NEWS-TIMES a newspaper having circulation in Danbury, CT and attaching a true and attested copy of this Order of Notice, and if accompanying a complaint for divorce (dissolution of marriage) complaint dissolution of civil union, legal separation or annulment or if accompanying an application for custody or visitation, statement that Automatic Court Orders have been issued in the case as required by Section 25-5 of the CT Practice Book and are in the possession of the Court. The notice should appear before February 6, 2014, and proof of service shall be filed with the Court.  
 Hon. Heidi G. Wirlow, Judge of the Superior Court, Robert A. Jackson, Asst. Clerk, 1/21/14.  
 A true copy, with and in my hands for publication,  
 TRUE AND ATTESTED COPY  
 JAMES S. SULLIVAN  
 CT, State Marshal

**STATE OF CONNECTICUT SUPERIOR COURT ORDER OF NOTICE**

Notice to Brian W. Burdison, father of a female child born to Victoria P. in Waterbury, CT on 12/20/00 of parts union. A petition has been filed seeking: Commitment of minor children (if the above named in a lawful, private or public agency or a suitable and worthy person. The petition, whereby the court's decision can affect your parental rights, if any, regarding minor children) will be heard on: 2/27/14 at 8:00 am, at 299 Whalley Avenue, New Haven.

Therefore, ORDERED, that notice of the hearing of the petition be given by publishing this Order of Notice once, immediately upon receipt, in the Danbury News Times or other publication in a newspaper having a circulation in the town/city of Danbury, CT. Hon. Judge Cronan, Signed 1/20/14  
**Right to Counsel:**  
 Upon proof of inability to pay for a lawyer, the court will make sure that an attorney is provided to you by the Chief Public Defender. Request for an attorney should be made immediately in person, by mail, or by fax at the court of office where your hearing is to be held.

**CLASSIFIED ADVERTISING**  
 CALL 797-1414 or 1-800-268-1441  
**THE NEWS-TIMES**  
 Ask About Our Specials

**THE NEWS-TIMES CLASSIFIED IS NOW OPEN FOR PHONE CALLS... MONDAY-FRIDAY 9:00 AM - 5:00 PM**  
 FOR MORE INFORMATION CALL 797-1414 OR 1-800-268-1441

**GENERAL HELP WANTED**

**CUSTOMER SERVICE ASST. PT** to handle ATM, bank deposits, CSR and phone tasks. M-F, approx. 20 hours/week. Fax 203-362-3348, english@stanenergy.com

**ryna**  
**DIRECTOR OF PRIVATE DUTY**  
 Ridgefield Visiting Nurse Association (RVNA) A Medicare certified home healthcare agency serving 20 towns in Western CT, is seeking a motivated executive to develop and manage a non-certified, private duty home healthcare subsidiary business to augment the services RVNA provides. The position requires a degree in business and appropriate experience in the non-medical healthcare industry. The ideal candidate must have proven ability to market, manage and grow a business, preferably from a start-up position and to maintain a satisfied client base. The Director will be responsible for managing staff, developing policies and procedures for private duty services and developing and meeting budgets. The Director must effectively market the new business through public relations, media organizations and professional groups and must liaise with related businesses and referral sources. The Director reports to the Vice President of Business Operations and sits on the RVNA Executive Leadership Team. The position offers a competitive salary and benefits package.  
 Submit cover letter and resume to: hr@stanenergy.com or fax 203-362-3348

**DRIVER - FT/PT** for Danbury LIMO Co. Must have knowledge of NYC & airports. 203-743-1537

**DRIVER - CDL**  
 Immediate openings for clean driving record and all endorsements including TWIC card. Must have exp. Excellent pay! Call 203-367-0083 or 203-414-6150

**DRIVER** Commercial construction company in Danbury looking for reliable driver to deliver materials to job sites. Must have valid drivers license. Call 203-750-8899

**ELECTRICAL JR. Estimator** for immed. FT hire. Knowledge of elec. plans and symbols a must. Call 203-790-6425 or fax 203-798-9870

**ELECTRICIANS CT Lic. E2 & Exp'd** Apprentices for immed. hire. Some part time jobs. Call 203-790-6425 or fax 203-798-9870

**FOOD SERVICE POSITIONS** Available: Fairfield County locations with Chartwells School Dining Services. General food service worker duties include: product preparation, meal service, cashier duties, general sanitation practices and various other areas of production and service. For consideration email resume to: CV2013pr@yaho.com  
 AA, EOE, M/F/D/V www.opmad.com

**GENERAL OFFICE HELP. P/T, M-F, 9-12.** Must be quick learner. Near West Conn. Call 203-470-1876

**HOSPITALITY**  
 The City of Stamford is accepting applications for the following positions:  
 •Dishwasher  
 •Laundry Aide and  
 •Housekeeping Aide  
 Applications and Information can be obtained at www.stamford.ct.gov

**HOUSEKEEPER FRONT DESK**  
 MOTEL FT/PT. All shifts needed.  
 Apply at Super 8 Motel  
 3 Lake Ave. Ext. Danbury or  
 Call 203-743-0064

**LIQUOR PERMITS**

**LIQUOR PERMIT**  
 Notice of Application  
 This is to give notice that I, ELMER PALMA 9 APPLE BLOSSOM LANE DANBURY, CT 06811-4912 have filed an application placarded 02/04/2014 with the Department of Consumer Protection for a RESTAURANT WINE & BEER PERMIT for the sale of alcoholic liquor on the premises at:  
 123 WEST STREET DANBURY, CT 06810-4358  
 The business will be owned by: CHAPARRO'S LATIN FAMILY RESTAURANT LLC  
 Entertainment will consist of:  
 None  
 Objections must be filed by: 03/18/2014  
 ELMER PALMA

**GENERAL HELP WANTED**

**BRIDGEPORT ACCOUNTS RECEIVABLE SPECIALISTS**  
 Bridgeport Fittings is an industry leader in the manufacture of conduit and cable fittings. This A/R position requires proficiency with numbers, the ability to handle daily A/R functions accurately and timely, strong customer service and multitasking skills.  
 Requires: 2+ years of experience; some college coursework complete and advanced Excel and Word. We offer competitive compensation, comprehensive benefits to include 401k with company match. Please forward resume with salary requirements to: Jim Connor, Director, H/R, Bridgeport Fittings, 705 Lordship Blvd., Stratford, CT 06615. Fax: 203-378-6818. Email: jimc@bpfittings.com EOE

**ADMINISTRATIVE ASSISTANT**  
 Stamford firm that limits its practice to family law is looking for a discrete, articulate, polished administrative assistant/receptionist. Responsibilities include "meet and greet" at front desk, reception, maintaining confidentiality, calendar management, dictation, court filings, attention to incoming and outgoing mail, and filing and project help as needed. Applicant must have at least two years of reception experience in a professional office and be able to work well with clients and other support staff. College degree, reliable transportation (for which expenses will be reimbursed), proficiency in Microsoft Office, and a "can do" attitude are essential. Prior law firm experience plus. Monday through Friday, 8:30am to 5:30pm. Email resumes to: s31forbes@gmail.com

**ASSISTANT GROUP HOME MGR**  
 FT Greater Danbury Area. Assist Manager with program administration, direct care of clients, community networking, staff supervision, reports/documentation. B.S. Human Services/related field preferred. DD knowledge & experience. Strong oral/written communication.  
 Send resume to: Forsberg@educationconnection.org

**AUTO TECH - FT**, for busy independent repair shop. ASE Certification, Factory Training. Diagnostic skills & Foreign car exp preferred. Call Robert Motorcars at 203-266-4746 or fax res to 203-266-9145

**CLASSES AVAILABLE TO LEARN**  
 FREE CPR CLASS  
 OUR CLASSES

- PATIENT CARE TECHNICIAN IN 10 WEEKS
- CERTIFIED NURSING AIDE IN 4 WEEKS
- DENTAL ASSISTING IN 4 WEEKS
- PHLEBOTOMY
- EKG

**NEW** Bridgeport Location: 4637 Main Street  
 The Brookside Professional Bldg.  
 91 Straffords Dr., Waterbury  
 203-378-2210 • 1-800-886-8773  
 valleymedicalinstitute.com  
 • JOB ASSISTANCE •  
 EASY PAYMENT PLANS • AS LITTLE AS \$150 DOWN

**GENERAL HELP WANTED**

**HOUSEKEEPERS- LIVE-IN OR OUT**  
 Through CT: Must be professional, 2+ yrs exp, driver's license, cook, iron, 2 references. \$700-1000/week. Pediatric exp a plus. Send resume to Willows Pediatric Group, 1563 Post Rd. East, Westport, CT 06880 or Fax to Susan 203-313-3666.

**LANDSCAPE CO.**, in Wilton seeking experienced landscapers in Lawn Care (Supervisor, 3A license), Maintenance & Construction. Must have Soc. Sec. & CT drivers license. Apply at www.lfwor.com

**PLUMBERS-LIC'D** Benefit package includes medical, dental, LTD, 401K, sick, holiday and vacation pay. Call 800-304-4924.

**PROPANE GAS INSTALLER**  
 Brewster area Propane Co seeks a qualified Service Technician. Duties include: install, service, & safety checks on propane related products such as residential & light commercial propane gas equipment. PAY BASED ON EXP so this could be an outstanding opportunity for someone already possessing yrs of propane installation exp. Position requires a strong work ethic, ability to work in a team environment, & a commitment to safety. To call or email you may submit your resume materials online at hrconnect@propaneco.com or fax to 845-273-8062.

**SALES REPS**  
 High Volume Dealer  
 Some exp. preferred - Will train the right candidate. Locales: new earning over \$100k a year. Call Mike 203-720-3500 or walk-in to: Rubber Ave., Naugatuck CT

**SEWING OPERATOR**  
 Part or full-time sewing positions available immediately in Danbury, CT working for a fabric dyeing company. We require a punctual, & responsible employee, compensation \$16 to \$19 P/Hr depending on experience. Full benefits call 203-748-5111 ask for Jim.

**SPRINKLER FITTERS, F2 Lic. & Apprentices**-Benefit pkg includes med. dental, LTD, 401k, sick, holiday & vac pay. Call 800-304-4924

**WELDER** Commercial construction company in Danbury looking for reliable welder, able to fab & weld to exact drawing specs. Need a min of 5yrs exp in alum & stainless steel w/ verifiable ref's. FT w/ benefits. Call weekdays, after 1pm. 203-739-0173

**HEALTHCARE & EMPLOYMENT OPS**

**MEDICAL ASSISTANT**  
 Busy well established pediatric practice seeks medical assistant. Pediatric exp a plus. Send resume to Willows Pediatric Group, 1563 Post Rd. East, Westport, CT 06880 or Fax to Susan 203-313-3666.

**ORDERLY WANTED**  
 Hard working & dedicated person to work as needed at a busy Medical Center in the Danbury area. M-F, no weekends/holidays.  
 Call Ellen at 203-994-0106.  
 Fax resume to 1-866-202-8187.

**SITUATIONS WANTED**

**ATTENTION**  
 The advertisers in this classification are providing a service.

**PRIVATE CARE** for sick or elderly, 15 years exp., own transportation, excellent references.  
 947-728-2285

**BUSINESS OPPORTUNITIES**

**OIL BURNER SERVICE**  
 BUSHNESS \$65,000. (Bethel, CT) Make \$90,000 plus in 6 months. 600 to 700 Repeat customers (Danbury, Bethel, Ridgefield, Redding, Brookfield, Bridgewater, New Milford area) 20+ with Service Contracts of \$299.00 per year worth approx. \$16,500.00 annual tune up for \$170.00 "service rates" are \$130.00/hr day and \$175.00/hr at night per call plus parts. Plus "shoe in" with local Oil only company. In business since 2001 and now looking to retire. I do only yearly maintenance and emergency service. This business could be expanded greatly since I do not do on-site installations of new equipment. 2011 White Ford E250 Van/40,000 miles lettered (with \$700.00 paid in closed. Serious inquiries only, call 203-994-3555.

**LOST AND FOUND**

**IMPOUND**  
 #076, Shepherd mix, male, Black & Tan, found on North St. Call Danbury Animal Control 203-748-6466

**LOST KINDLE IN BRIGHT** pink case, on Sunday 02/02/14 in area of New Fairfield High School or roads near by. Reward!! 203-942-6017

**HEATING AND FIREWOOD**

**SEASONED FIREWOOD**  
 \$200/per cord. 860-868-7529

**SEASONED FIREWOOD**  
 for sale \$180/cord, split and delivered. Please call Northern Tree & Construction Company. 203-770-4267

**MERCHANDISE FOR SALE**

**NEW AD!**  
 3D PUZZLE, GAMES, Scene it, Guess Hue, Harry Potter, New or like new. Prices vary. 203-270-5560.

**MEDICAL RECEPTIONIST**  
 FT/PT, Temporary position. Danbury area. Must be a self-starter, independent, highly motivated individual. Duties include heavy phones, computers, scheduling and customer service. Medical office experience preferred. Fax resume - 203 791-9899

**EARN CASH!**

**WANTED**  
**Newspaper Delivery Carriers**

**7-DAY EARLY MORNING independent contractor newspaper carrier routes\* available in:**

- DANBURY
- BETHEL
- BROOKFIELD

\* WE PREFER TO MATCH ROUTES WITH PEOPLE WHO LIVE CLOSE TO THE TOWNS WHERE THE ROUTES ARE LOCATED.

A valid CT drivers license and reliable insured vehicle is required.

To apply call: 203-731-3474  
 Include: Name • email • phone • town you live in • type of vehicle newspaper delivery experience.  
 A Route Manager will contact you.

**SIGN-ON ROUTE BONUS!**

**TIPS FOR GOOD SERVICE**





**STATE OF CONNECTICUT**  
DEPARTMENT OF PUBLIC HEALTH  
*Office of Health Care Access*

**AGENDA**

**PUBLIC HEARING**

**Docket Number: 13-31859-CON**

**Western Connecticut Health Network, The Danbury Hospital and New Milford Hospital**

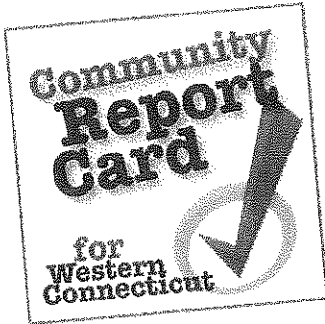
**The Termination of New Milford Hospital's General Acute Care Hospital License with the Connecticut Department of Public Health and Operation of it Under The Danbury Hospital's Current General Acute Care Hospital License**

**February 19, 2014, at 4:00 p.m.**  
**(rescheduled from February 5, 2014)**

- I.** Convening of the Public Hearing
- II.** Applicant's Direct Testimony (15 minutes)
- III.** OHCA's Questions
- IV.** Public Comment
- V.** Closing Remarks
- VI.** Public Hearing Adjourned

*An Equal Opportunity Provider*

*(If you require aid/accommodation to participate fully and fairly, contact us either by phone, fax or email)*  
410 Capitol Ave., MS#13HCA, P.O.Box 340308, Hartford, CT 06134-0308  
Telephone: (860) 418-7001 Fax: (860) 418-7053 Email: OHCA@ct.gov





## Table of Contents

<b>Introduction</b> .....	<b>5</b>
<b>Objectives</b> .....	<b>6</b>
<b>Methods</b> .....	<b>6</b>
<b>Health: A Definition</b> .....	<b>7</b>
<b>Findings and Recommendations</b> .....	<b>8</b>
<b>Looking Back</b> .....	<b>8</b>
<b>Moving Forward</b> .....	<b>11</b>
<b>Our Community</b> .....	<b>12</b>
Population.....	11
Demographic Profile.....	13
Age.....	13
Population Trends.....	14
<b>Economic Stability: Indicators and Findings</b> .....	<b>16</b>
Income and Poverty.....	16
Employment Status.....	18
Free and Reduced Price School Meals.....	18
Homelessness.....	19
<b>Education: Indicators and Findings</b> .....	<b>21</b>
High School Graduation and Higher Educational Attainment.....	22
Special Education and Students with Disabilities.....	24
English and a Second Language (ESL).....	25
<b>Health Status: Indicators and Findings</b> .....	<b>26</b>
Health Insurance Coverage.....	26
Factors Influencing Coverage.....	27
Emergency Department Visits.....	29
Mental or Behavioral Health.....	32
<b>Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings</b> .....	<b>33</b>
Leading Health Indicator Behavioral Risk Overview.....	33
Childhood and Adolescent Obesity.....	34
Preventive Dental Care.....	37
Teen Births.....	38
Prenatal Care.....	39
Low Birth Weight.....	40
Colorectal Cancer Screening.....	41
Mammography Screening and Papanicolaou Smear.....	42
Tobacco, Alcohol and Drugs.....	43
Tobacco Use.....	43
Alcohol Use.....	44
Drug Use.....	46
Child Abuse.....	47
<b>Diseases: Indicators and Findings</b> .....	<b>49</b>
Chronic Diseases.....	49
Cardiovascular Disease, Cancer and Diabetes.....	49
Asthma.....	51
Infectious Diseases.....	53
Tuberculosis.....	53
Tick-Borne Illness.....	54
Human Immunodeficiency Virus (HIV) and Sexually Transmitted Diseases (STDs).....	56
Leading Causes of Death and Mortality Rates.....	58
Infant Mortality.....	60
Suicide Mortality.....	61
<b>Older Adult Health: Survey and Focus Group Findings</b> .....	<b>63</b>
Older Adult Health Surveys.....	63
Key Findings.....	64
Housing.....	64
Support Services.....	65
Quality of Life.....	65
Physical and Mental Health.....	65
Older Adult Focus Groups.....	66
Overall Perceptions.....	66
Housing and Living Environment.....	67
Quality of Life.....	68
Social Support.....	69
Physical and Mental Health.....	69
Representative Focus Group Quotes.....	70
Older Adults.....	70
Health Care Providers.....	71
Conclusions.....	71
<b>Conclusions and Recommendations</b> .....	<b>72</b>



## Introduction

The first release of the *Community Report Card for Western Connecticut* in 2009 established a baseline profile of community health in the Housatonic Valley Region (HVR) by assessing key demographic, socioeconomic, and health status indicators. The HVR is comprised of ten distinct municipalities (herein referred to as the "community") including: Bethel, Bridgewater, Brookfield, Danbury, New Fairfield, New Milford, Newtown, Redding, Ridgefield and Sherman. The *2009 Community Report Card* focused on indicators in the following areas:

- *Economic Stability*
- *Education*
- *Health Status*
- *Health and Lifestyle Behaviors and Risk Factors*
- *Diseases*

The *2012 Community Report Card for Western Connecticut* contains an update of the original key indicators, and integrates relevant findings from selected national and state health assessments and surveys, and the U.S. Census. Comparison of trends for the same indicators over time permits health, human services, and community leaders to measure improvements, identify disparities, and establish priorities to improve the health-related quality of life and well-being of residents throughout the region. This includes collaboration among health and community leaders to identify opportunities to improve access to health-related services, cost-effectiveness of services, and service quality.

This report was commissioned by the City of Danbury Health and Human Services Department, Western CT Health Network/ Danbury Hospital-New Milford Hospital, United Way of Western Connecticut, and Western Connecticut State University

(WCSU). The collective thoughts, opinions, and expertise of a regional Steering Committee – including health care providers, educational institutions, community-based providers, and local government agencies – guided the development of this report. The *Community Report Card* represents a collaborative effort of community members, leaders, and organizations whose mission is to identify priority health needs in the region and mobilize resources to address those needs.

This update was prepared by a team of WCSU experts, led by Dr. Robyn Housemann, Associate Professor and Co-Chair of WCSU's Department of Health Promotion & Exercise Science. Final editing and updating, focus group planning and administration, and survey analysis and reporting were conducted by Mary Bevan, M.P.H and Mhora Lorentson Ph.D., of *The Center for Healthy Schools & Communities at EDUCATION CONNECTION*.

Funding for this report was provided by Aetna Foundation, the CT Department of Public Health, Western CT Health Network/ Danbury Hospital-New Milford Hospital, the Peter and Carmen Lucia Buck Foundation, Inc., Savings Bank of Danbury, Union Savings Bank, and United Way of Western Connecticut with in-kind support from Western Connecticut State University.

---

## Objectives

The major objectives of the 2012 Community Report Card for Western Connecticut are to:

---

1. Provide a narrative and statistical update of key indicators in the areas of economic stability, education, health status, behavioral risk factors, and diseases for HVR residents.
2. Provide current recommendations on how provider and community partnerships could improve the health and well-being of HVR residents.
3. Provide more in-depth insight on the health and social needs of older adults living in our community.

---

## Methods

The *Report Card* combines narrative information and statistical data (tables, charts, and graphs) drawn from local, state, and federal sources. The report is intended to be descriptive and not analytical; therefore data is presented for general reference and, in most instances, has not been analyzed for statistical significance.

Whenever possible, indicators are presented at the municipal (town or city) level. In the case of certain indicators, the statistical data is not available for lesser populated towns. In addition, health data is not published at the town level when there are a very small number of events, due to validity and confidentiality concerns. State and federal statistics are also included for certain indicators to provide a perspective on how the Housatonic Valley Region compares to the state and nation. The process of how the indicators were selected is described in the initial version of the Report Card (2009). For this Report, the data was obtained from the original sources when available. If the data was no longer available from the original source then searches were conducted and the new source is noted. There are some indicators where the data was collected in a different manner; in these instances an explanation is included to describe the changes and any implications.

With the growth in the population ages 65 and over in the region, the 2012 version of the Community Report Card contains a section specifically dedicated to the health of older adults. "Seniors in our communities are healthy and thrive" is the vision statement crafted by the Steering Committee for the older adult component of the 2012 *Community Report Card*. Four topics were identified to enable public health, hospitals, human service providers, and the general public to better assess if older adults in the region exemplify this vision statement:

- **Housing.** This includes availability of housing options, skilled nursing, assisted living, and hospice facilities.
- **Support Services.** This includes services which promote access to health care and human services, such as public transportation, fuel assistance, Meals on Wheels, senior centers, etc.
- **Quality of Life.** This includes demographics, socioeconomic status, social supports, recreation, and spirituality.
- **Physical and Mental Health.** This includes risk factors, disease (morbidity) and death (mortality) rates.

---

## Methods, cont'd.

The survey design team at WCSU reviewed published senior health report cards to select indicators for an Older Adult Health Survey. These included the Naugatuck Valley 2007 *Senior Needs Assessment* <http://www.valleyunitedway.org/2007/SeniorNeedsExecutiveSummary.pdf>, *Seniors in Canada 2006 Report Card* <http://dsp-psd.pwgsc.gc.ca/Collection/HP30-1-2006E.pdf>, and *Improving Health Literacy for Older Adults, 2009* <http://www.cdc.gov/healthmarketing/healthliteracy/reports/olderadults.pdf>.

After selection of relevant indicators, Senior Center and Social Services Directors from HVR municipalities reviewed both the topics and the indicators and commented on the usefulness of compiling information on these indicators. Feedback confirmed that the needs of older adults are covered by the four topics and the indicators were then finalized.

Older Adult Health surveys were developed by the project team at WCSU from validated survey instruments for completion by older adults throughout the region. Long and short versions were developed

for a general health and a general health plus dental survey. An effort was made to distribute surveys equally across all 10 HVR municipalities based on the population ages 65 and older. The target population was older adults who had the ability to complete the survey and also had an understanding of the needs in their community. Ninety-one sites were identified for survey administration. Although many sites were interested in receiving the results of the survey, permission to conduct the surveys was obtained from only 20 of these sites and completed surveys were received from only 10 sites. A total of 123 surveys were received. The majority of these surveys were collected at a regional volunteer recognition luncheon. Although this is not a representative sample of the older adult population in the HVR, as community volunteers, survey respondents are potentially more aware of available services and service gaps. Survey results are presented in The Older Adult Health Survey and Focus Group Summary section of this report.

---

## Health: A Definition

The World Health Organization defines health as "a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity." ([http://www.who.int/governance/eb/who\\_constitution\\_en.pdf](http://www.who.int/governance/eb/who_constitution_en.pdf))

The phrase "health status" refers to the current condition of wellness and illness in our community, which is defined by measures of both positive and harmful behaviors, the

existence of symptoms and conditions of illness and wellness, and the prevalence of specific diseases.



## Findings and Recommendations

The findings and recommendations presented in this report are designed to promote discussion among all stakeholders on the health and well-being of the community as well as access and quality of health delivery systems in

the region. The overarching intent is to identify priority needs for health improvement within the Housatonic Valley Region and provide a starting point for a more comprehensive health assessment in the future.

## Looking Back

In April 2011, health care provider agencies and community members were asked to participate in a brief questionnaire as past recipients of the *2009 Community Report Card for Western Connecticut*. This survey was designed to capture perspectives on the value of the Report Card, i.e., how its content was used to support grant requests and funding, foster alignment of programs and services and partnerships, and advance a particular community health improvement initiative. Assessment of progress towards the five key consensus recommendations of community stakeholders presented in the *2009 Community Report Card* was also part of the survey. A 29% response rate was achieved (133 distributed surveys with 38 completed) and respondents included health care providers, community agencies, and community members.

The majority of respondents (63%; 24 individuals) indicated that they had received a copy of the *2009 Community Report Card for Western Connecticut*. Of the individuals who indicated they did not receive a copy, nearly half noted they had heard of the Report Card. An overwhelming majority (97%) indicated they would like to receive a future version of the Report Card. A summary of all survey respondent findings, including reported progress towards the 2009 Report Card's consensus recommendations, follows.

### **1. Use of the Community Report Card**

More than half of the respondents (54%) indicated they had utilized information provided in the Report Card during the past two years. The primary use was for discussion purposes, followed by facilitation of program development/ implementation and funding requests, and education about community needs.

### **2. Five Key Recommendations**

**Recommendation # 1 - The community should capitalize on existing collaborations, initiatives, partnerships and programs to develop and embrace educational strategies across a broad continuum of providers that will expand and strengthen the focus on prevention, particularly targeting childhood obesity, heart disease, cancer, diabetes, and tick-borne illness.**

Twenty-two (22) respondents indicated they had developed or partnered with another entity to address one of the recommended programs: Childhood Obesity (18), Diabetes (9), Heart Disease (8), Tick-borne Illness (8) and Cancer (7).

Highlights of programs and/or partnerships cited include the United Way Obesity initiative; HVCEO Tick Illness Prevention Task Force; Ridgefield BLAST Lyme program; WCSU Health Service "biggest loser" program; Connecticut Institute for Communities, Inc. colorectal cancer screening and establishment of a

## Looking Back, cont'd.

Federally Qualified Community Health Center; Danbury Public Schools School-Based Health Centers and American Heart Association and American Cancer Society's awareness activities targeting the school age population; Ann's Place partnership with the Hispanic Center to address the needs of Hispanic/Latino cancer survivors; Americas Free Clinic emphasis on outreach and care for uninsured diabetics; Town of New Milford Walking Project; Town of Bethel 2-1-1 referral program; Regional YMCA of Western Connecticut Coalition for Healthy Kids and Diabetes Self-Management Education program with Danbury Hospital; and Danbury Hospital's Healthy Heart screening and education initiatives.

---

**Recommendation # 2 – Data indicates the Greater Danbury area generally is very healthy across many indicators, including the 10 leading causes of death. Public health, hospitals and human services providers should be recognized for their efforts toward preventive, interceptive and ongoing care and supports for our community. They should also continue to strive for ways to maintain existing and pertinent programs and to find new and creative solutions to address emerging needs.**

---

Nearly two-thirds (65%) of respondents indicated they implemented ways to maintain existing and pertinent programs. Seventeen (17) individuals indicated they found solutions to address emerging needs.

---

**Recommendation # 3 – While indicators show the community has fairly substantial access to care in our region, lacking health insurance should not be a barrier to receiving care. The community should continue to work toward ensuring access to quality,**

---

**affordable care for residents. The community should make the public better aware of state health insurance initiatives such as HUSKY and Charter Oak in a continuing effort to bridge barriers to care.**

---

The majority of respondents (72%) indicated they have undertaken efforts to make the community more aware of health insurance initiatives.

Activities identified include evaluating clients for eligibility for public assistance and increasing awareness of state insurance initiatives. Specifics cited include Newtown's parent awareness of HUSKY programs as part of Free and Reduced Lunch programs; Danbury Department of Health and Human Services TB clinic referrals to Danbury Hospital's Financial Counseling; Danbury Housing Partnership educating the public on housing and homeless issues; the 3Rs collaborative and Danbury Children First's dissemination of information about HUSKY and pediatric clinics at events and through their Parent to Parent Newsletter; Women's Center of Greater Danbury referrals for resources; Boys & Girls Club of Ridgefield newsletter link to the no-cost and anonymous screener: [www.qualify4care.com](http://www.qualify4care.com); Town of Bethel referral to 2-1-1 if the health department does not have the specific referral information sought; and Danbury Hospital's Families Network at Children's Day.

---

**Recommendation # 4 - The community should develop a plan to better promote 2-1-1 (United Way Info Line) as a source for available services for the general provider populations.**

---

Approximately 75% of respondents have not yet developed a plan to promote Info Line. Ten (10) individuals noted they provided

## Looking Back, cont'd.

specific presentations at networking meetings, written identification in communications such as program directories, workplace campaigns, electronic communication, newsletters and annual reports, Development of referral procedures for handling information requests and a reference directory of current health information, subject matter experts and agency information to provide residents/others to assure they receive the information they need to help themselves was also noted.

**Recommendation # 5 - The Community Report Card for Western Connecticut should be used as a source of information and a forum for education that spurs discussion and moves all stakeholders into action, and it should be revised biennially.**

An overwhelming majority indicated support for ALL of the initiatives for helping the community prepare for future reports. These include collecting community-specific data where there is none; determining "target" populations and collecting relevant data for these populations; conducting focus groups with target populations; prioritizing needs; conducting a Resource Assessment (scan of what resources are available) and identifying unmet needs and creating a plan to address them; identifying evidence-based strategies/programs to meet the needs and evaluating programs and monitoring indicators.

Respondents noted that while all of the activities are possible and desirable, sufficient human and financial resources and the right

leadership are needed to implement and sustain these activities. Highlights include:

- *Success is dependent on key stakeholders being on board and adequate resources being available.*
- *This requires organization, motivation and support.*
- *Collaborative, facilitated community conversations can lead to prioritization of needs, joint data gathering exercises, and resource assessments.*
- *There are many services in our area but there are many who are not aware of them. Efforts should be made to broaden awareness and utilize many of the individual agency efforts as a starting point.*
- *The community should and can prepare for future reports, by expanding the Steering Committee (in numbers and scope) and build on the foundation of the first Community Report Card.*
- *To improve health disparities, it is important to collect more in-depth data especially through focus groups to better align community resources with gaps identified by the community.*
- *The Community Health Committee representing the towns and cities should use a community health linkages model to obtain data and support to refine what the area health problems are and the priority list with a targeted plan of action.*

---

## Moving Forward

### Connecticut Health Rankings

According to the United Health Foundation, in 2011 Connecticut ranks third in health status in the country overall, a continued positive trend from the 2009 seventh rank and 2010 fourth rank. Strengths include low rates of smoking, a lower prevalence of obesity when compared to other states in the nation, a low percentage of children in poverty, a low rate of uninsured population, high immunization coverage, and relatively high proportion of primary care physicians. Areas where improvement is needed include a high prevalence of binge drinking and moderate levels of air pollution. The report indicates that Connecticut has demonstrated success in reducing deaths from cardiovascular disease and cancer and, in the past ten years, smoking prevalence has decreased dramatically. Although Connecticut has a relatively low rate of uninsured, the percent uninsured has increased from 9.7% in 2009 to 11.1% in 2011. Highlights include:

- While Connecticut has one of the lowest obesity rates in the U.S., 634,000 adults in Connecticut are obese, an increase of 188,000 individuals in the past 10 years.

- In the past year, smoking decreased from 15.4 percent to 13.2 percent of adults. There are 364,000 adults in Connecticut who still smoke.
- In the past year, diabetes increased from 6.6 percent to 7.3 percent of adults. There are 201,000 adults in Connecticut who have diabetes.
- Compared to other health measures, the rate of preventable hospitalizations remains high in Connecticut at 63.1 discharges per 1,000 Medicare enrollees.
- Health Disparities - In Connecticut, obesity is more prevalent among non-Hispanic blacks at 39.5 % than non-Hispanic whites at 20.8 %. Diabetes also varies by race and ethnicity in the state; 11.5 % of non-Hispanic blacks have diabetes compared to 6.7 % of non-Hispanic whites.

Source: United Health Foundation (2011) "America's Health Rankings®: A Call to Action for Individuals and Their Communities" 22<sup>nd</sup> edition <http://www.americashealthrankings.org/CT/2011>, accessed 1/12/12).

---

## Healthy People 2010 and 2020

Any report of community health indicators should include *Healthy People 2010* and *Healthy People 2020*. This comprehensive set of national disease prevention and health promotion goals for the nation targets measurable health objectives in 28 focus areas. The final Healthy People 2010 report and the newly released objectives for Healthy People 2020 can be accessed at <http://www.healthypeople.gov>.

The overarching goal of *Healthy People 2020* is to increase both the quality and years of healthy life, and eliminate health disparities. A report on statewide progress towards achievement of *Healthy People 2010* targets was compiled by the CT Department of Public Health in June 2010. Findings from this report, *Healthy Connecticut 2010*, are incorporated into the Report Card sections as relevant. The entire report is available at: [http://www.ct.gov/dph/lib/dph/state\\_health\\_planning/healthy\\_people/hct2010\\_final\\_rep\\_jun2010.pdf](http://www.ct.gov/dph/lib/dph/state_health_planning/healthy_people/hct2010_final_rep_jun2010.pdf).

## Our Community

### Population

The Housatonic Valley Region (HVR) comprises ten municipalities in western Connecticut in close proximity to the New York metropolitan area.

Data from the United States Census Bureau shows that as of 2010, the population of this region was 224,616, an increase of 12,368 since Census 2000. The HVR has grown at a faster rate than any other region in Connecticut. In the 1950s these 10 communities represented only 2.9% of Connecticut's population; in 2000 they represented 6.2% of the state population. This growth trend continued through 2010 at which

time they represented 6.6% of the state population. By 2030, the HVR is projected to be at 7.1% of the state population. Table 1 outlines projections to the year 2030 compiled by the Connecticut State Data Center. It is important to note that these projected population numbers are derived from historical patterns of population change and that there is no guarantee that past patterns will hold constant in the future.

**Table 1: Population Projections for HVR Municipalities, 2015-2030**

Town	Census 2010 Population	2015	2020	2025	2030
Bethel	18,584	22,486	24,223	25,779	26,878
Bridgewater	1,727	2,057	2,134	2,216	2,271
Brookfield	16,452	17,756	18,424	19,065	19,644
Danbury	80,893	79,403	81,665	83,813	85,754
New Fairfield	13,881	15,196	15,624	16,012	16,249
New Milford	28,142	31,156	32,562	33,953	35,173
Newtown	27,560	30,147	32,242	34,242	36,161
Redding	9,158	8,092	7,721	7,436	7,225
Ridgefield	24,638	25,676	26,483	27,142	27,729
Sherman	3,581	4,430	4,586	4,724	4,823
HVR Totals	224,616	236,399	245,664	254,382	261,907
Connecticut	3,408,029	3,573,885	3,622,774	3,669,990	3,702,400

Source: Connecticut State Data Center, University of Connecticut, [http://ctsdsc.uconn.edu/projections/ct\\_towns.html](http://ctsdsc.uconn.edu/projections/ct_towns.html), accessed 5/28/2011

**Our Community cont'd.**

**Demographic Profile**

**Ethnicity and Race**

The Housatonic Valley Region has become much more ethnically diverse in recent years. From 2000 to 2010, the Black/African American population in the region increased from 6,527 to 7,671, or 17.5% of the total population. In 2010, 75.6% of the region's Black/African American population resided in Danbury. The Hispanic/Latino population in the region nearly doubled from 2000 to 2010, and currently comprises 12% of the region's population. Three-fourths of the Hispanic/Latino population in the region resides in Danbury. In 2000, Hispanic/Latino residents in the region represented many nationalities; the groups with

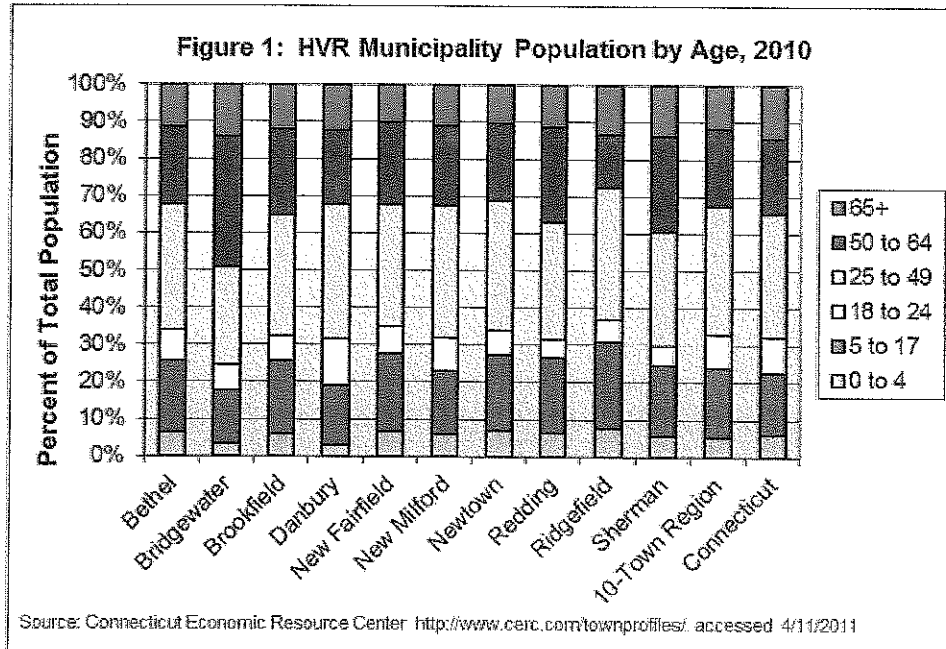
the largest populations in the region are Puerto Rican (19% of the total Hispanic/Latino population), Ecuadorian (15%), Dominican (14%), and Mexican (12%). The region also had a substantial population of residents of Irish, Italian, German, and Polish ancestry in 2000 – 23%, 20%, 17%, and 6% respectively. (Source: Housatonic Valley Council of Elected Officials, [http://hvceo.org/tables/TABLE\\_P18.php](http://hvceo.org/tables/TABLE_P18.php) [http://hvceo.org/tables/TABLE\\_P20.php](http://hvceo.org/tables/TABLE_P20.php) Accessed 8/7/11.)

*Note: At the time of publication, Census 2010 data on ancestry was not yet available, so no comparisons of growth in specific nationalities are available.*

**Age**

The population distribution among age groups in the region is similar to the distribution in the state and in the nation. However, four communities in our region have a larger percentage of adults in the 50 and over range than either the state (34.4%) or the nation (33.3%). Bridgewater has the highest percentage of adults over the age of 50 with 49.1% of the population in this category, followed by Sherman

(39.4%), Redding (36.8%), and Brookfield (35.3%). As expected, the median age in these communities is also higher than the state average. Communities with older populations usually have a greater demand for health care services, in the present and in the future. The proportion of each HVR municipality population by age range in 2010 is shown graphically below:

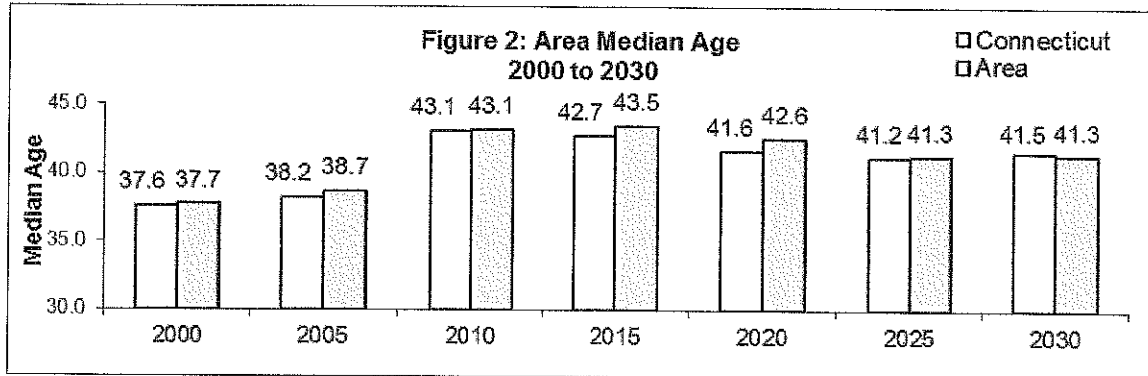


## Our Community cont'd.

### Age, cont'd.

Median age projections for the HVR as compiled by the CT Data Center for 2000-2030 show an overall increasing trend through 2015,

influenced by factors such as aging in the "baby boomer" generation and the state's declining birth rate.



### Population Trends

Careful examination of changes in population statistics over time, or temporal trends, is an important component of community health

assessment and planning. A summary of population trends in HVR municipalities over the past decade by race/ethnicity follows.

**Table 2: HVR Municipality Census 2000 and 2010 Population Counts by Race/Ethnicity**

Municipality	Total Census Population*		White Population		Black/African American Population		Asian Population		Hispanic/Latino Population	
	2000	2010	2000	2010	2000	2010	2000	2010	2000	2010
Bethel	18,067	18,584	16,692	16,504	228	343	641	833	669	1,419
Brookfield	15,664	16,452	14,926	15,285	119	177	388	598	372	710
Danbury	74,848	80,893	56,853	55,202	5,060	5,803	4,082	5,474	11,791	20,185
New Fairfield	13,953	13,881	13,511	13,161	54	149	177	232	393	611
Newtown	25,031	27,560	23,815	25,914	437	444	351	648	590	1,033
Redding	8,270	9,158	7,952	8,693	62	63	147	200	122	237
Ridgefield	23,643	24,683	22,726	23,147	146	179	492	788	465	941
Sherman	3,827	3,581	3,726	3,469	21	15	26	35	66	76
Bridgewater	1,824	1,727	1,779	1,681	17	14	13	16	9	26
New Milford	27,121	28,142	25,583	25,809	383	484	518	779	751	1,693
<b>HVR Total</b>	<b>212,248</b>	<b>224,661</b>	<b>187,563</b>	<b>188,865</b>	<b>6,527</b>	<b>7,671</b>	<b>6,835</b>	<b>9,603</b>	<b>14,477</b>	<b>26,931</b>

Source: CT State Data Center, University of Connecticut, [http://ctcdc.uconn.edu/2010\\_2000\\_PL\\_Census\\_data\\_comparison\\_towns](http://ctcdc.uconn.edu/2010_2000_PL_Census_data_comparison_towns), accessed 1/12/12

\* Note - subgroup population numbers do not equal the total population numbers as ethnic/racial subgroups with fewer than 10 residents for one or more municipalities and "other" were not included.

**Our Community, cont'd.**

**Population Trends, cont'd.**

In interpreting the significance of the percentage change in population by racial/ethnic subgroup, it is important to also reference the absolute change in population numbers from 2000 to 2010 to gain perspective. Even small numeric changes in events

with fewer occurrences may result in large percentage changes. This is referred to as small numbers effect or phenomenon. For example, a numeric increase of 10 from 10 to 20 represents a 100% increase, as does a numeric increase of 1,000 from 1,000 to 2,000.

**Table 3: HVR Municipality Census 2000 and 2010 Number and Percentage Population Change**

Municipality	Total Population		White Population		Black/African American Population		Asian Population		Hispanic/ Latino Population	
	Number Change	% Change	Number Change	% Change	Number Change	% Change	Number Change	% Change	Number Change	% Change
Bethel	517	2.9	-188	-1.1	115	50.4	192	30.0	750	112.1
Brookfield	788	5.0	359	2.4	58	48.7	210	54.1	338	90.9
Danbury	6,045	8.1	-1,651	-2.9	743	14.7	1,392	34.1	8,394	71.2
New Fairfield	-72	-0.5	-35	-2.6	95	175.9	55	31.1	218	55.5
Newtown	2,529	10.1	2,099	8.8	7	1.6	297	84.6	443	75.1
Redding	888	10.7	741	9.3	1	1.6	53	36.1	115	94.3
Ridgefield	995	4.2	421	1.9	33	22.6	296	60.2	476	102.4
Sherman	-246	-6.4	-257	-6.9	-6	-28.6	9	34.6	10	15.2
Bridgewater	-97	-5.3	-98	-5.5	-3	-17.7	3	23.1	17	188.9
New Milford	1,021	3.8	226	0.9	101	26.7	261	50.4	942	125.4
<b>HVR Total</b>	<b>12,413</b>	<b>5.9</b>	<b>1,302</b>	<b>0.7</b>	<b>1,144</b>	<b>17.5</b>	<b>2,768</b>	<b>40.5</b>	<b>12,454</b>	<b>86.0</b>

Source: CT State Data Center, University of Connecticut, [http://ctsdc.uconn.edu/.../2010\\_2000\\_PL\\_Census\\_data\\_comparison\\_towns](http://ctsdc.uconn.edu/.../2010_2000_PL_Census_data_comparison_towns), accessed 1/12/12

Overall, review of population changes from 2000 to 2010 indicate that there is considerable variation in population growth rates among HVR municipalities as well as increasing ethnic and racial diversity throughout the region. The most consistent population growth in the region has occurred in Asian

and Hispanic/Latino subgroups. In addition, the population growth rate for the region has slowed over the past decade at 5.8% compared with 13% from 1990 to 2000. Additional population statistics for the region are available at <http://www.hvceo.org/areainfo.php>.



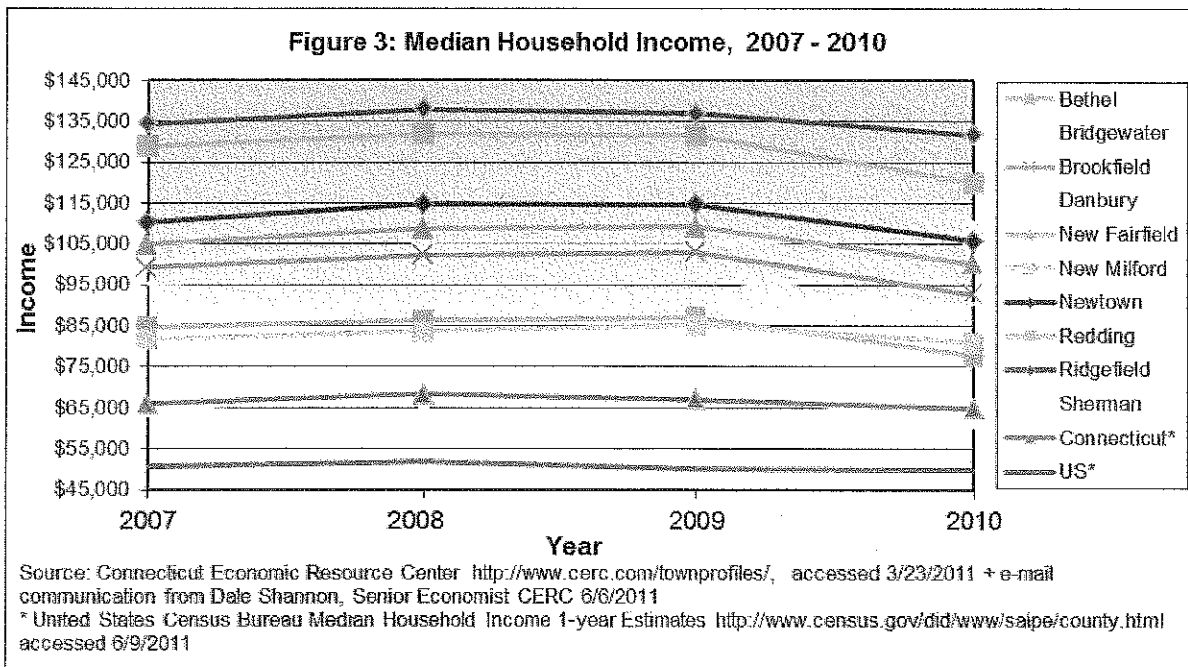
## Economic Stability: Indicators and Findings

It is well documented that persons of higher socioeconomic status are more likely to have health insurance, participate in health screenings and regular health care, obtain a higher level of education, reside in safer neighborhoods, and exhibit healthier personal lifestyle habits. In sharp contrast, persons living in poverty tend to have fragmented health care; low educational attainment; live in substandard housing and unsafe neighborhoods; and experience higher rates of unemployment, crime, tobacco use, substance abuse, mental illness, and certain chronic health conditions such as obesity and diabetes. *Healthy People 2010 and 2020* both emphasize the inseparable connections among individual health status and the social factors and physical conditions in the environment in which people are born, live, learn, play, work, and age.

## Income and Poverty

The median household income in the region varies widely. In 2010, the annual household median income in HVR municipalities ranged from a low of \$62,582 in Danbury to a high of \$131,677 in Ridgefield. All municipalities except Danbury have median household incomes well above the state and

national average. As indicated in Figure 3, since 2009 there has been a decline in the median household income in all HVR communities with the exception of Bridgewater. Danbury and New Milford experienced the smallest decline.



**Economic Stability:  
Indicators and  
Findings, cont'd.**

**Income and Poverty, cont'd.**

In 2012, the official U.S. federal poverty level for a family of four was set at an annual income of \$23,050 or less. (Source: US Department of Health and Human Services <http://aspe.hhs.gov/poverty/12poverty.shtml>, accessed 1/27/2012). In geographic areas with a high cost of living such as our region, even persons living above 200% of the poverty level struggle to make ends meet. The federal poverty guidelines, or percentage multiples of them (such as 130 percent, 150 percent, or 185 percent), are used to determine eligibility for a number of federal and state assistance programs, including the National School Lunch Program, Supplemental Nutrition Assistance Program (formerly the Food Stamp Program), the Temporary Assistance for Needy Families Program, and the WIC Program.

With the current economic downturn, a growing number of individuals and families in the region are entering the ranks of the "working poor." These individuals, underemployed and/or employed in

low wage jobs, earn too much money to qualify for federal or state assistance programs, but not enough money to experience a decent quality of life or meet many of their basic needs. The working poor are also more likely to not receive health insurance benefits through their employers.

According to the U.S. Census Bureau, 42.9 million Americans (14.3% of the US population) lived in poverty in 2009 (Source: US Census Bureau, "Poverty: 2008 and 2009, American Community Survey Briefs" <http://www.census.gov/prod/2010pubs/acsbr09-1.pdf> accessed 8/12/2011). The proportion of Americans living in poverty has increased over the past decade. Table 4 shows that our community poverty rates fall below both the state and national rates. Danbury's level of poverty is considerably higher than the other municipalities in the region and comparable to the state. It should be noted that throughout the state and region, significant disparities exist with minority populations disproportionately living in poverty.

**Table 4: Economic Characteristics of HVR Municipalities**

Town	Median Household Income in 2010 (\$)	Poverty Rate in 2009 (percent)
Bethel	\$77,625	4.8%
Bridgewater	\$107,934	2.9%
Brookfield	\$92,731	2.4%
Danbury	\$62,582	8.5%
New Fairfield	\$100,202	2.9%
New Milford	\$80,887	2.1%
Newtown	\$105,744	2.2%
Redding	\$119,788	1.6%
Ridgefield	\$131,677	1.8%
Sherman	\$90,638	2.2%
Connecticut*	\$64,851	8.7%
United States*	\$49,777	14.3%

Source: Connecticut Economic Resource Center, Inc. Town Profiles 2011 [www.cerc.org](http://www.cerc.org) accessed 8/17/2011  
 \* United States Census Bureau Median Household Income 1-year Estimates <http://www.census.gov/did/www/saipe/county.html> accessed 6/9/2011

**Economic Stability:  
Indicators and  
Findings, cont'd.  
Employment Status**

According to State Department of Labor data reports, Connecticut and the HVR municipalities have recently experienced a decline in the unemployment rate. The state's unemployment rate in July 2011 was 9.1%, and as of December 2011 this had declined to 7.6%,

below the national unemployment rate of 8.5%. In December 2011, unemployment rates in the region ranged from a low of 4.4% in Bridgewater to a high of 6.4% in Sherman. (Source: Connecticut Department of Labor, <http://www.ctdol.state.ct.us/> accessed 8/18/2011 & 1/27/12).

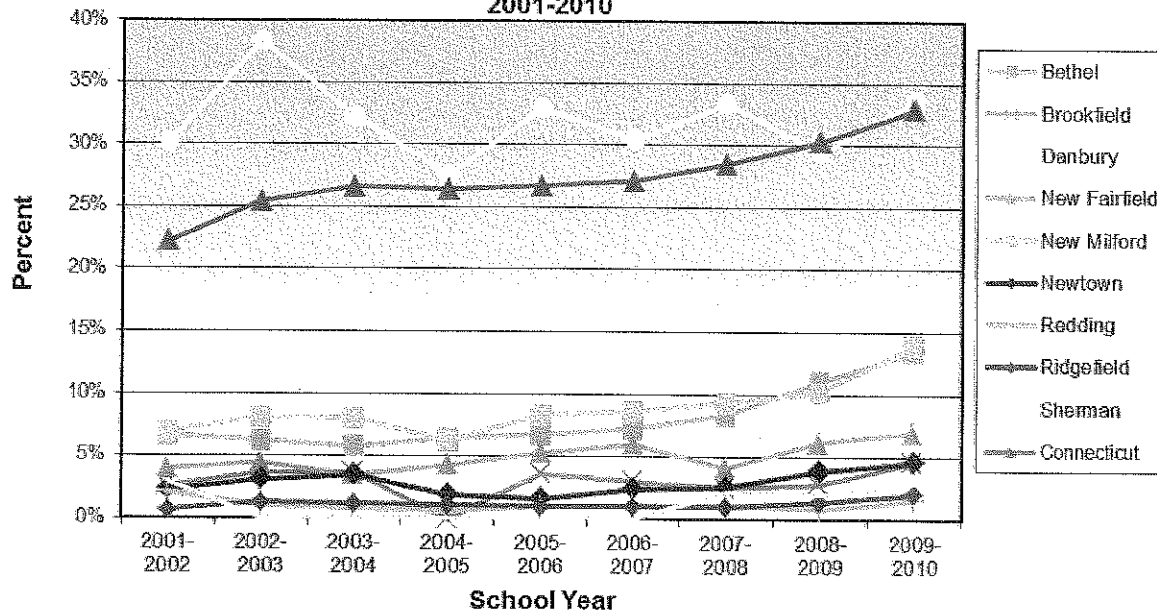
**Free and Reduced Price  
School Meals**

Free or reduced price school meals are available for all children attending public schools whose families are income eligible. The income eligibility for free meals is 130% or below the federal poverty level; for reduced meals it is more than 130% up to 185% of the federal poverty level. The percentage of children receiving free or reduced price school meals is a highly useful indicator of the extent of poverty and economic stability in our community.

Since 2000, data indicate that the region tends to fall below the statewide average for free or reduced price meal eligibility. This

is consistent with the region's overall higher average median household income. Danbury is the exception with the percentage of students eligible for free/reduced price meals generally exceeding the state average. In 2009-2010, one out of every three Danbury children was eligible to receive free/reduced price meals. The Danbury Promise for Children Partnership's 2011 *Community Report Card on Danbury's Young Children* states this had increased to 46% in 2010-2011. It is notable that over the past two years, there has been an increase in the number of eligible children in all HVR communities.

**Figure 4: Percent of Students Eligible for Free/Reduced Price Meals, 2001-2010**



Source: Connecticut State Department of Education, Student Need Data [http://sdeportal.ct.gov/Cedar/WEB/ct\\_report/StudentNeedDT.aspx](http://sdeportal.ct.gov/Cedar/WEB/ct_report/StudentNeedDT.aspx) accessed 3/23/2011

**Economic Stability:  
Indicators and  
Findings, cont'd.**

**Homelessness**

The National Alliance to End Homelessness defines homelessness as a complex problem with a simple solution - housing. People become homeless when they cannot find housing that they can afford. It is estimated that there are 643,067 people experiencing homelessness on any given night in the United States with 238,110 people in families, and 404,957 individuals. These numbers are from point-in-time counts conducted in communities throughout the country on a single night in January every other year. (Source: The National Alliance to End Homelessness, Snapshot of Homelessness, [http://www.endhomelessness.org/section/about\\_homelessness/snapshot\\_of\\_homelessness](http://www.endhomelessness.org/section/about_homelessness/snapshot_of_homelessness) accessed 8/29/2011).

Homelessness results from many factors. Economics is a major driver

of homelessness across the nation. In Connecticut, the economic pressures are particularly acute with the relatively high cost of living and scarcity of low cost housing. In the Danbury metropolitan area, the estimated 2011 living wage to afford a one bedroom apartment was \$24.27 per hour; the minimum wage in 2012 is only \$8.25 per hour. (Source: Fiscal Year 2011 Final Fair Market Rents for Existing Housing, <http://www.universallivingwage.org>, accessed 1/30/12).

The data in Table 5 indicates that 4,451 people were homeless in Connecticut on January 27, 2011. Table 5 shows the Point-in-Time Count of homeless in the Greater Danbury area and Connecticut from January 2008 through January 2011.

**Table 5: Homelessness Point-in-Time Counts for Connecticut and Greater Danbury, 2008-2011**

		January 30, 2008		January 30, 2009		January 27, 2010		January 27, 2011		Total Percent Change from 2008 to 2011	
		Greater Danbury Area	Statewide	Greater Danbury Area	Statewide	Greater Danbury Area	Statewide	Greater Danbury Area	Statewide	Greater Danbury Area	Statewide
<b>Total</b>	Total	123	3,444	103	2,824	127	3,829	158	4,451	28.5%	29.2%
	Single Adults	115	2,847	91	2,414	96	2,508	130	3,064		
	Families	10	482	12	423	11	521	11	533		
	Unaccompanied Youth	0	119	0	17	0	18	0	0		
	Children in Families	16	873	23	793	20	782	17	854		

*Note: an unsheltered homeless person resides in a place not meant for human habitation, such as cars, parks, sidewalks, abandoned buildings, or on the street, and a sheltered homeless person resides in an emergency shelter or transitional housing for homeless persons who originally came from the streets or emergency shelters.*

Source: CT Coalition to End Homelessness <http://www.cceh.org/publications/>, 2010-2011 data update accessed 1/27/12.

**Economic Stability:  
Indicators and  
Findings, cont'd.**

**Homelessness, cont'd.**

In 2005 Danbury Mayor Mark D. Boughton commissioned a Task Force to develop a comprehensive and detailed plan to end homelessness in Danbury within 10 years. The plan was unveiled in February 2006 with four objectives:

1. Increase the supply of permanent housing units to meet the projected need of homeless persons.
2. Keep people housed and reduce the number of people becoming homeless and specifically reduce the number of people being discharged into homelessness by state and local institutions and agencies.
3. Ensure that there are adequate, appropriate and sufficient services to assist homeless or at-risk persons in accessing and retaining housing.
4. Develop a strategy to ensure that the plan is both implemented and monitored to completion.

The Task Force's report stresses urgency in ending homelessness. The cost of long-term homelessness is "most acutely felt by the health

and mental health systems. A recent study found that hospitalized homeless people stay an average of more than four days longer than other inpatients and that almost half of medical hospitalizations of homeless people were directly attributable to their homeless condition and therefore preventable." Homeless individuals "are three times more likely to use hospital emergency rooms than the general population, and are at higher risk for emergency department services because of their poor health." The American Academy of Pediatrics has found that homeless children are more likely than other children to experience trauma-related injuries, developmental delays, chronic disease, and poor academic achievement. (Source: The Mayor's Task Force to End Homelessness, [www.ci.danbury.ct.us](http://www.ci.danbury.ct.us), accessed 11/9/08.)

The Greater Danbury Continuum of Care and the Danbury Housing Partnership are working with a broad range of partners throughout the region to address the multifaceted needs of the homeless population. The Partnership website can be accessed at: [www.danburyhousingpartnership.org](http://www.danburyhousingpartnership.org).

## Education: Indicators and Findings

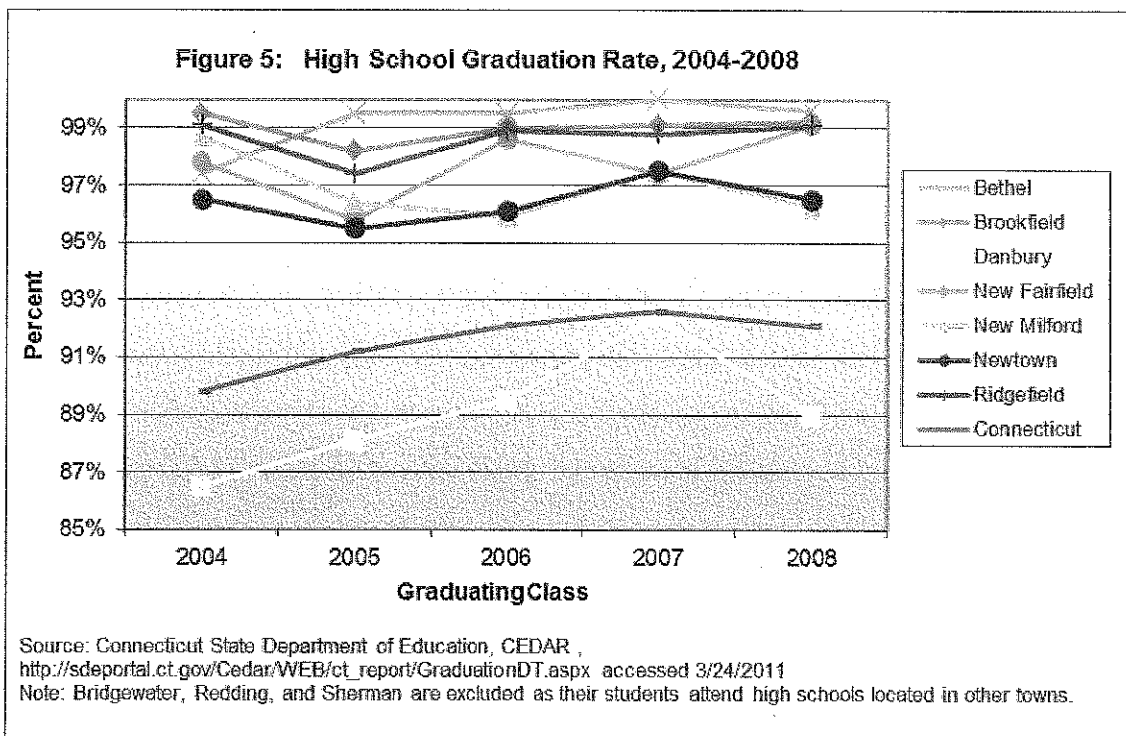
According to the National Center for Education Statistics (NCES), an individual's level of education is highly correlated with specific socioeconomic outcomes. For example, a high school graduate tends to achieve more stable employment and a higher income level than a high school dropout. According to the NCES, students who do not graduate from high school are more likely to rely on public assistance and have poorer physical health than individuals who completed graduation requirements. Data also indicates that the socioeconomic and quality of life benefits of education continue with further advances in educational attainment. Higher education is strongly associated with improved health status, access to health care, increased income, and job opportunities. Persons with higher educational attainment are more likely to live in safe neighborhoods, be employed in

higher paying jobs with health benefits, and practice healthy lifestyle habits.

The Connecticut State Department of Education has established three priorities in their 2006 - 2011 Comprehensive Plan for Education to address gaps in educational achievement.

1. High-quality preschool education for all students.
2. High academic achievement for all students in reading, writing, mathematics and science.
3. High school reform so that all students graduate and are prepared for lifelong learning and careers in a competitive global economy.

The ability to achieve these priorities within our local schools will have a direct impact on the future quality-of-life for our students and the economic well-being of our communities.



## Education: Indicators and Findings

### High School Graduation and Higher Educational Attainment

As indicated in Figure 5, the graduation rate for most HVR municipalities is well above the state rate. Danbury, a priority school district, is the exception with a graduation rate consistently below the state average. According to the NCES, the national graduation rate in 2008-2009 was 75.5%, compared with Connecticut's rate of 92%. This rate varies greatly by race/ethnicity and was highest for Asian/Pacific Islanders at 91.8%, followed by White students at 82%, Hispanic students at 65.9%, Native American students at 64.8% and African-American students at 63.5%. (Source: National Center for Education Statistics, [www.nces.ed.gov](http://www.nces.ed.gov), accessed 8/16/2011).

Four-year cumulative data for the 2009 cohort of high school students in Connecticut shows an overall decline in graduation rates and considerable disparities in these rates by socio-demographic group: Hispanic/Latino (58.1%), African American/Black (66.2%),

low income (59.9%), limited English proficiency (53.4%), and special education students (53.4%) compared with (86.8%) for White students. (Source: Connecticut Department of Education. Commissioner Calls for Action. "New Formula, Unique Student Data Produce More Accurate State Graduation Rates", Press Release. March 23, 2010).

Table 6 summarizes existing data relating to the level of educational attainment by HVR residents age 25 and over in the last decade. During this period of time, the overall level of education has consistently increased. With the exception of Danbury, residents ages 25 and over throughout the region were more likely to graduate from high school and to receive advanced degrees than the average Connecticut resident. Residents in eight out of ten HVR municipalities exceeded the state average for attainment of a bachelor's degree or higher.

Municipality	High School Graduate or Higher		Bachelor's Degree or Higher	
	Census 2000	Census 2010	Census 2000	Census 2010
Bethel	89%	91%	37%	40%
Bridgewater	93%	96%	48%	52%
Brookfield	93%	94%	44%	46%
Danbury	77%	84%	27%	33%
New Fairfield	94%	96%	41%	44%
New Milford	91%	95%	31%	35%
Newtown	93%	95%	50%	53%
Redding	97%	98%	63%	65%
Ridgefield	96%	97%	66%	67%
Sherman	94%	95%	42%	45%
State (CT)	84%	89%	31%	35%

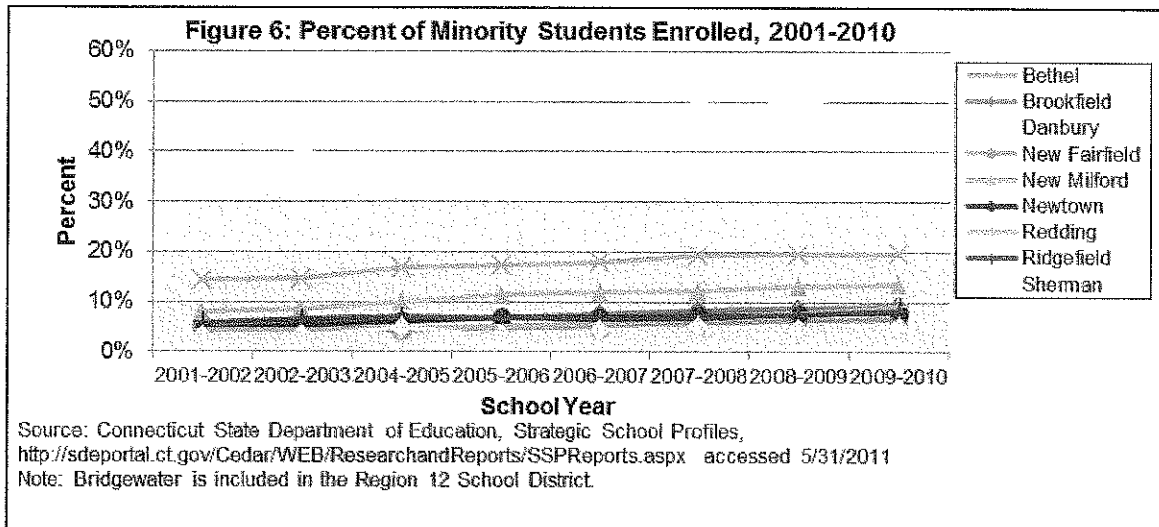
Sources: CERC 2011 Town Profiles and Census 2000: Summary Social, Economic and Housing Characteristics (Table 4).

**Education: Indicators and Findings, cont'd.**

**High School Graduation and Higher Educational Attainment, cont'd.**

Among the public school districts in our region, in 2009-2010 Danbury had the highest concentration of racial/ethnic diversity with over half of the students enrolled being minority (52%), followed by Bethel at 19.7%. Figure 6 shows the

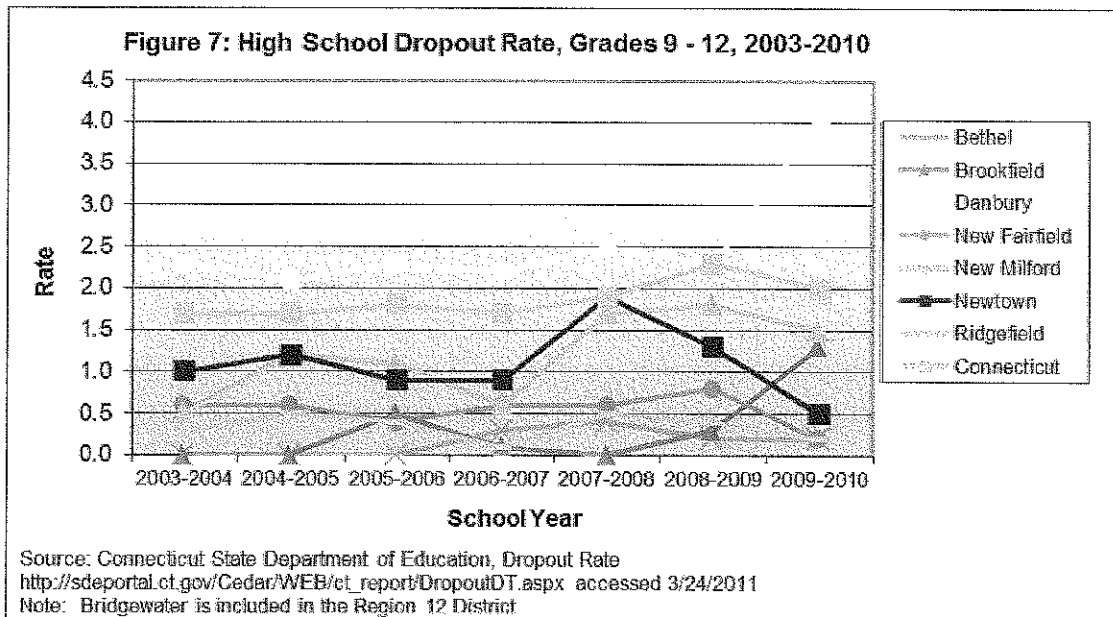
percentage of minority students from 2001-2002 through the 2009-2010 school years. This growth trend in the proportion of minority students in public schools is consistent across all HVR municipalities.



**High School Dropout Rate**

As shown in Figure 7, many municipalities in the region have on average maintained a low dropout rate with the exception of Brookfield, Danbury, and New

Milford where the dropout rates remain above the regional average (and exceed the state average in the case of Danbury).





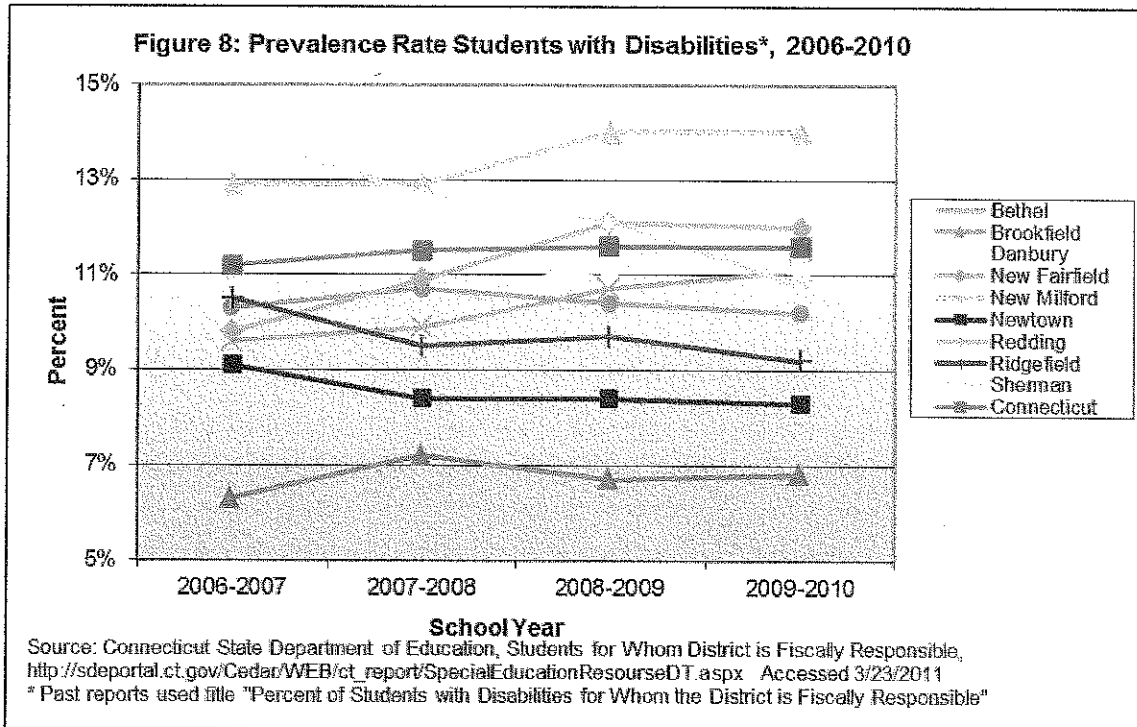
## Education: Indicators and Findings, cont'd.

### Special Education and Students with Disabilities

Special education involves the provision of individualized educational services for students with a wide range of disabilities. Special education is provided to a child with an identified disability who needs specially designed instruction to meet his/her unique needs and to enable the child to access the general curriculum of the school district. A child who is eligible for special education services is entitled by federal law to receive a free appropriate public education (FAPE). FAPE ensures that all students with disabilities

receive an appropriate public education at no cost to the family.

The percentage of K-12 students with disabilities by HVR municipality is presented in Figure 8. This percentage has held fairly constant for many municipalities over the past four years. Sherman has experienced a steady decline in the percent of students with disabilities and there has been an overall increase in the percent of students with disabilities in New Milford, Danbury, and Redding.



**Education: Indicators and Findings, cont'd.**

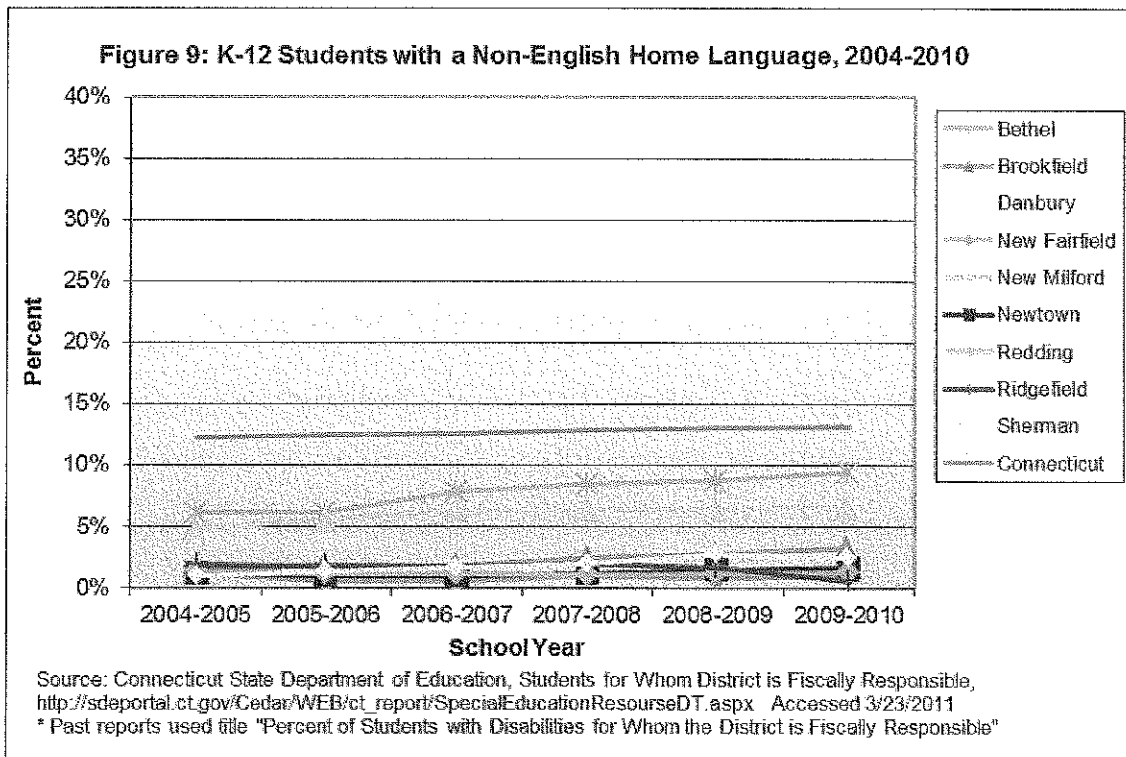
**English as a Second Language (ESL)**

There are frequently socioeconomic disparities between ESL residents and residents whose primary language is English. Disparities are seen in both children and adults and are reflected in many of the other issues examined within this report.

Students with limited English proficiency, or English Language Learners, tend to have poorer academic performance than children who are fluent in English. Children residing in ESL homes are

also less likely to have health insurance and more likely to be living in poverty.

Although the percent of students with a non-English home language is increasing in the majority of municipalities in our region, it is clearly impacting Danbury to a far greater degree. As presented in Figure 9, Danbury's level is considerably higher than the state, while all other municipalities fall below the state percentage.

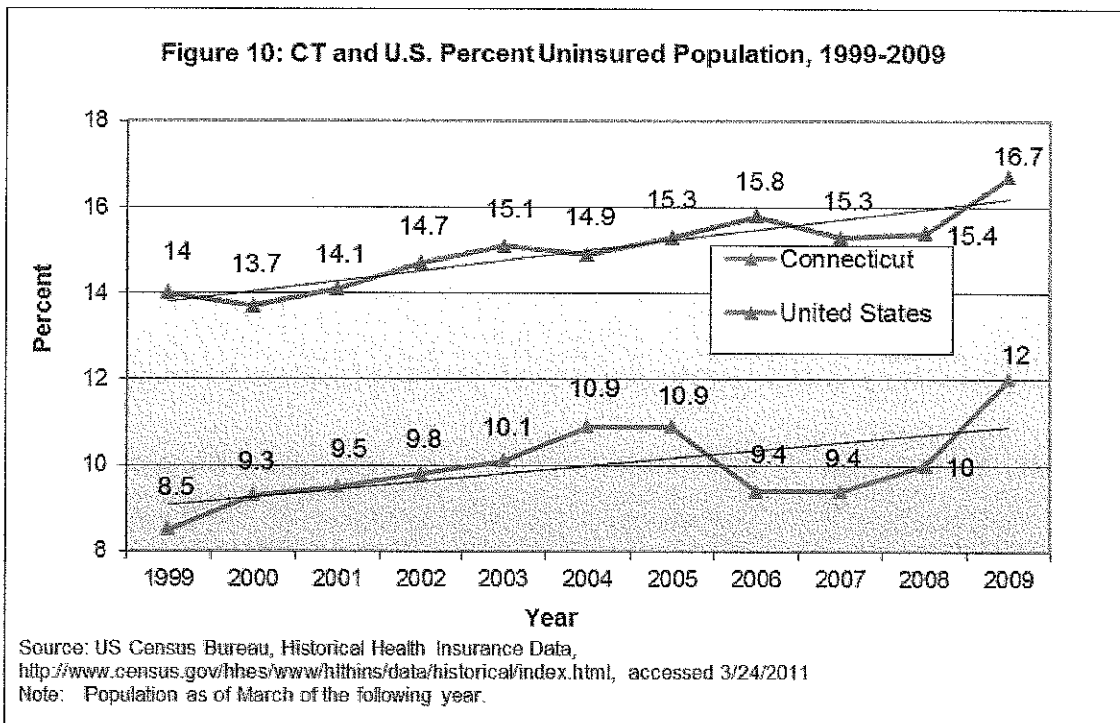


**Health Status:  
Indicators and Findings**  
**Health Insurance Coverage**

Having public or private health insurance coverage is a potent predictor of both access to and regular use of all types of health care services - preventive, screening, and diagnostic and treatment.

Studies demonstrate that individuals without health insurance are far more likely to receive fragmented health care and experience delayed access to health screenings and treatment for disease. In addition to the negative impact of delayed access to care on individual health, the economic costs to society are high. Research has shown that delayed access to

care results in overuse of costly emergency department services and premature death and disability. As shown in Figure 10, Connecticut falls well below the national average in the percentage of residents who are uninsured. During the past few years, however, this percentage has been increasing at a faster rate in CT than in the U.S. as a whole.

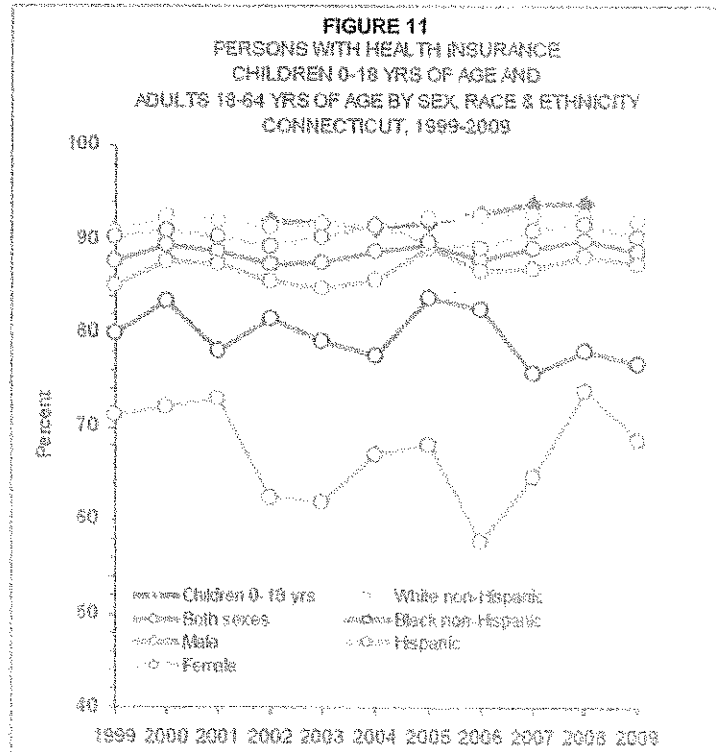


**Health Status: Indicators and Findings, cont'd.**

**Health Insurance Coverage, cont'd.**

According to the CT Department of Public Health's report, *Healthy Connecticut 2010*, the likelihood of being insured in our state varies considerably for different population subgroups. As shown in Figure 11, children in Connecticut are more

likely than adults to have health insurance, females are more likely than males, and white non-Hispanic residents are significantly more likely than non-Hispanic Black and Hispanic residents to have health insurance coverage.



Source: Behavioral Risk Factor Surveillance System as cited in *Healthy Connecticut 2010*

Note: Data for children 0-18 years of age not available until 2002.

**Factors Influencing Insurance Status**

There are several key reasons why individuals and families may or may not be insured, most notably employment status and availability of employer-sponsored health insurance, eligibility for public health insurance, and affordability of insurance for persons who are self-insured.

HUSKY Health is Connecticut's comprehensive public health insurance program for children, parents, relative caregivers, senior citizens, individuals with disabilities,

adults without children and pregnant women who meet income and citizenship eligibility guidelines. HUSKY Health is designed to reduce the number of uninsured families in Connecticut and increase access to preventive care and diagnostic and treatment services. It is important to note that our region has a growing number of undocumented residents. These individuals are categorically ineligible for public health insurance programs, such as Medicaid, which require proof of citizenship (natural-born citizen,

**Health Status:  
Indicators and  
Findings, cont'd.**

**Factors Influencing  
Insurance Status, cont'd.**

naturalized citizen, or U.S. national). HUSKY A (Medicaid) provides benefits to CT children under the age of 19 and their parents or a relative caregiver with incomes at or below 185% of the federal poverty level and low income pregnant women. HUSKY B, also known as the Children's Health Insurance Program or CHIP, provides benefits to children under the age of 19 who are not eligible for HUSKY A and live in households with incomes between 185-300% of the poverty level. HUSKY A provides free health care coverage for children under the age of 19 and parents or relative caregivers who live with a child under the age of 19. HUSKY B plans include co-payments and/or premiums based on family composition and income.

Both plans cover comprehensive preventive and illness-related health care, including physician visits, emergency and hospital care, immunizations, prescriptions, and vision care. Dental care is provided through the Dental Health Partnership. Children with mental health and substance abuse concerns are served through the Connecticut Behavioral Health Partnership. For children with special physical health needs, the program provides coverage for additional services.

HUSKY C, formerly known as Title 19, or Medicaid for the for the Aged/Disabled, provides coverage to income-eligible CT residents ages 65 or older, and ages 18 to 64 who are blind or have another qualifying disability. HUSKY D, formerly known as Medicaid for Low Income Adults, provides coverage for persons ages 19-64 who do not qualify for HUSKY A and do not receive Supplemental Security Income or Medicare.

(Sources: United Way of CT 2-1-1 HUSKY Health Plans, <http://infoine.org>, and [www.huskyhealth.com](http://www.huskyhealth.com), accessed 1/31/12).

In 2009, 10% of Connecticut's population was uninsured, which is considerably below the U.S. average at 16.7%. Data for individual municipalities in the HVR region are not available, however according to the U.S. Census Bureau, Fairfield County's uninsured population was 10.8% in 2007 for persons under the age of 65 (Source: U.S. Census Bureau, Small Area Health Insurance Estimates, <http://www.census.gov/cdid/www/sahie/index.html> accessed 7/7/2011). Interestingly, from 2008-2009 there was a reported decrease in the percent of persons covered by public insurance in the state in contrast to an increase in the country.

**Table 7: Health Insurance Coverage by Type, Percent of Total Population, 2007 - 2009**

Type	Connecticut			United States		
	2007	2008	2009	2007	2008	2009
Covered by Private or Government	90.6%	90.0%	88.0%	84.7%	84.6%	83.3%
Private	76.3%	74.9%	75.3%	67.5%	66.7%	63.9%
Employment-based	68.0%	65.7%	66.3%	59.3%	58.5%	55.8%
Direct Purchase	9.4%	9.4%	9.6%	8.9%	8.9%	8.9%
Government	25.8%	27.0%	24.7%	27.8%	29.0%	30.6%
Medicaid	11.2%	11.8%	9.6%	13.2%	14.1%	15.7%
Medicare	14.3%	14.9%	14.7%	13.8%	14.3%	14.3%
Military Health Care	1.9%	2.1%	2.2%	3.7%	3.8%	4.1%

Source: US Census Bureau, Historical Health Insurance Data, <http://www.census.gov/hhes/www/hlthins/data/historical/index.html>, accessed 3/24/2011

Note: Population as of March of the following year.

**Health Status:  
Indicators and  
Findings, cont'd.**

**Factors Influencing  
Insurance Status, cont'd.**

Overall enrollment of CT children in the HUSKY A and B Plans has increased from 2010 to 2011, holding relatively constant during 2011. The data in Table 8 shows the number of children enrolled in the region and in the state for

January 2009, January 2010 and for January and December 2011. Seven of the ten HVR municipalities experienced an increase in HUSKY A child enrollment in 2011; five experienced an increase in HUSKY B enrollment.

**Table 8: Number of Children Enrolled in HUSKY A and B Comparison, 2009 - 2011**

	January 1, 2009		January 1, 2010		January 1, 2011		December 1, 2011	
	Husky A	Husky B	Husky A	Husky B	Husky A	Husky B	Husky A	Husky B
Bethel	584	120	695	127	777	130	792	123
Bridgewater	27	<5	32	6	35	*	30	*
Brookfield	277	52	295	93	395	61	400	70
Danbury	5,620	542	6,348	561	7,174	499	7,426	518
New Fairfield	266	73	354	63	397	63	408	67
New Milford	915	167	1,121	188	1,237	181	1,220	182
Newtown	383	81	494	154	619	93	604	99
Redding	80	18	99	42	130	27	139	22
Ridgefield	37	31	203	36	224	39	242	32
Sherman	76	17	97	19	112	24	115	18
Connecticut	331,519	13,654	239,531	15,657	256,808	14,874	256,052	14,874

Source: State of Connecticut Department of Social Services, Healthcare for Uninsured Kids and Youth (HUSKY), <http://www.ct.gov/hh/> and <http://www.huskyhealth.com/hh/lib/hh/pdf/Reports/HUSKYBEnrollment0110.pdf>, accessed 3/24/2011 and 1/31/12  
\* indicates < 5

**Findings:** Although publicly-funded insurance programs are in place in the region and state to serve low income children and adults, they are not available for persons who do not meet income or citizenship eligibility requirements. Income thresholds for HUSKY are also more stringent for non-pregnant adults without children, and access to providers is limited in some areas.

In addition, the enrollment process may be challenging for those with language and/or literacy barriers. Ongoing enrollment assistance at such sites as community and faith-based organizations, social and human services offices, community health centers, hospitals, and WIC offices would help encourage enrollment by eligible adults and children.

**Emergency Department  
Visits**

When individuals have health insurance they are more likely to access either a private health provider's office or a primary care clinic when they or their children are ill. Without insurance, the alternatives are community-based health centers with a sliding fee schedule for self-pay patients based on income, and hospital emergency departments. Tracking the

frequency of emergency department visits for non-emergent conditions is one way to evaluate if hospitals are inappropriately being used for primary care. Frequent use of the emergency department services for primary care indicates that a community may have an insufficient quantity of primary care providers or health providers serving the uninsured population

**Health Status:  
Indicators and  
Findings, cont'd.**

**Emergency Department  
Visits, cont'd.**

such as Federally Qualified Community Health Centers.

Table 9 provides the number of emergency department visits for community residents at Western CT Health System's Danbury and New Milford Hospitals and emergency department visits at all Connecticut hospitals for Connecticut residents only. The number of emergency department visits as a percent of the total population (2010 Census data) for each municipality was calculated for comparative purposes. It should be noted these percentages are a rough approximation, as the visit counts are not unduplicated, i.e., one individual may have multiple visits,

and the percentages do not capture hospital visits occurring outside of the state. The proportion of emergency visits by resident population varies greatly across the region, and is highest in Danbury (41.7%) and lowest in Ridgefield at 14.2%. In 2007, all HVR municipalities were below the state percentage (41.5%). Some factors that may explain the variance include: resident geographic proximity to the hospital (percentages are highest in Danbury and New Milford where the hospitals are physically located), the proportion of residents who are uninsured, and the proportion of residents seeking care outside CT.

**Table 9: Emergency Visits by Municipality<sup>1</sup> compared to statewide data (2007)<sup>3</sup>, FY 2010**

	Inpatient (Admitted from Emergency Department)	Outpatient (Discharged from Emergency Department)	Total	Population Census 2010 <sup>2</sup>	Emergency Department visits as % of population
Bethel	1,046	4,705	5,751	18,584	30.9%
Bridgewater	78	425	503	1,727	29.1%
Brookfield	725	3,345	4,070	16,452	24.7%
Danbury	4,652	29,069	33,721	80,893	41.7%
New Fairfield	545	2,768	3,313	13,881	23.9%
New Milford	1,149	9,936	11,085	28,142	39.4%
Newtown	1,108	3,654	4,762	27,560	17.3%
Redding	316	1,067	1,383	9,158	15.1%
Ridgefield	857	2,643	3,500	24,638	14.2%
Sherman	102	870	972	3,581	27.1%
HVR Total	10,578	58,482	69,060	224,616	30.7%
Connecticut <sup>3</sup>	1,223,641	230,244	1,453,885	3,502,309	41.5%

Sources:

<sup>1</sup> Danbury and New Milford Hospital, data received July 31, 2008 and August 26, 2008

<sup>2</sup> Connecticut State Data Center, University of Connecticut, [http://ctsdsc.uconn.edu/projections/ct\\_towns.html](http://ctsdsc.uconn.edu/projections/ct_towns.html), accessed 5/28/2011.

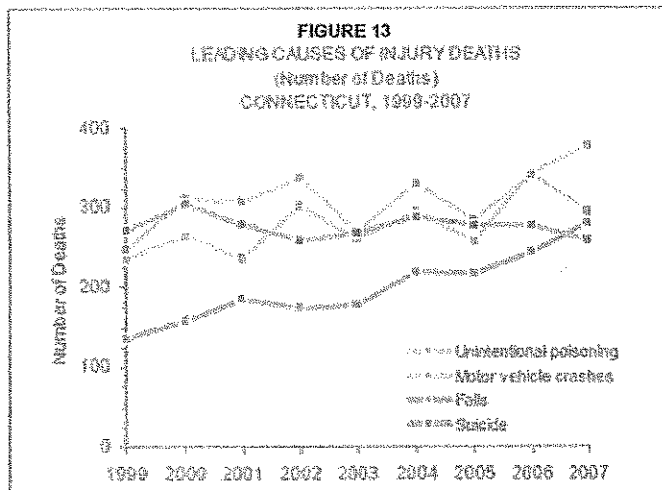
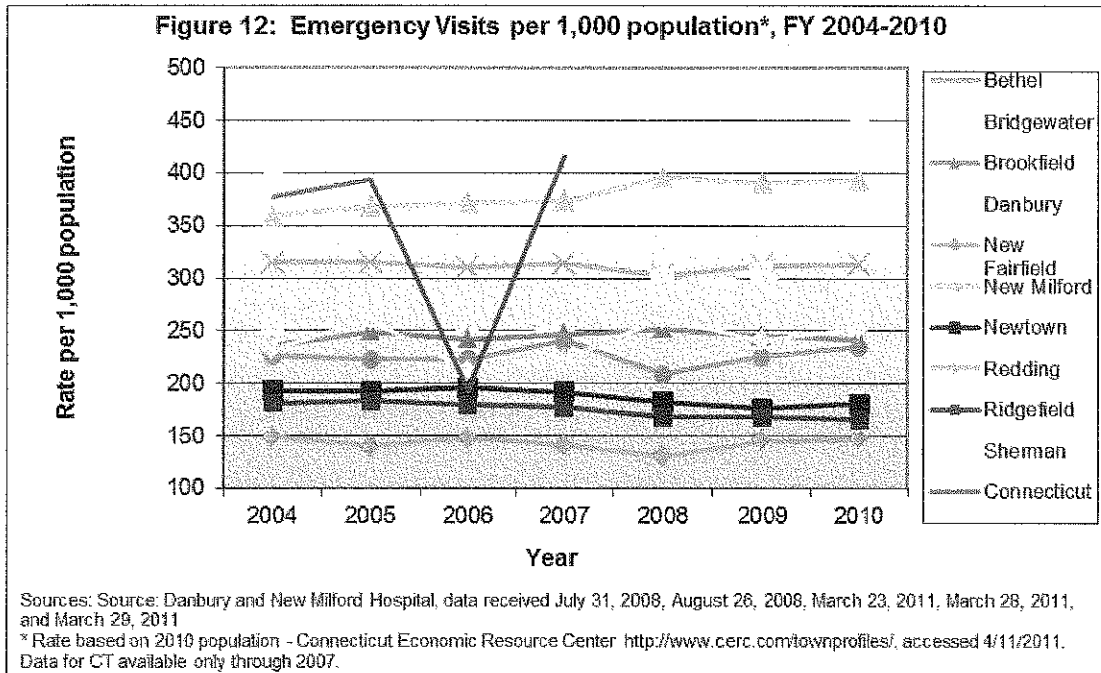
<sup>3</sup> CHIME (Connecticut Health Information and Management Exchange) data received from Danbury Hospital 1/8/2009

**Health Status:  
Indicators and  
Findings, cont'd.**

**Emergency Department  
Visits, cont'd.**

The trend data in Figure 12 show the rate of emergency room visits per 1,000 population (based on 2010 Census data) from 2004 to

2010. Local trends have remained fairly constant. Danbury has the highest rate, followed by New Milford.



Source: Connecticut Death Registry (Registration Reports) as cited in *Healthy Connecticut 2010*

Emergency department visits for intentional and unintentional injuries are additional important indicators of community health. The most prevalent unintentional injuries vary by age group and include: accidental poisonings in infants and children, motor vehicle accidents in adolescents and young adults (many of which are alcohol-related), and falls in the elderly. Intentional injuries include those that are self-inflicted such as suicide attempts. As shown in Figure 13, the leading causes of injury-related deaths in the state include unintentional poisoning, motor vehicle accidents, falls, and suicide.



**Health Status:  
Indicators and  
Findings, cont'd.**

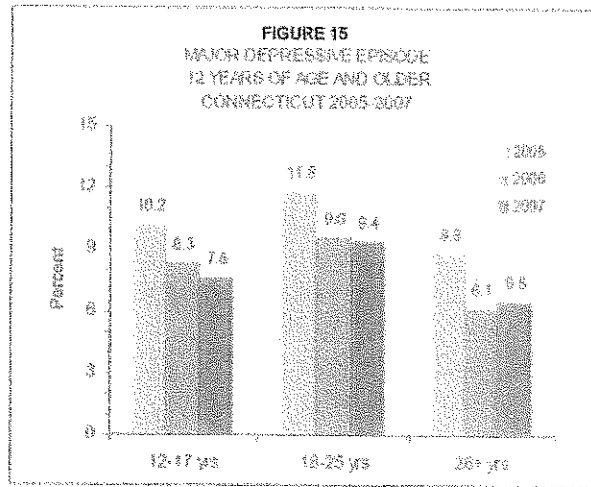
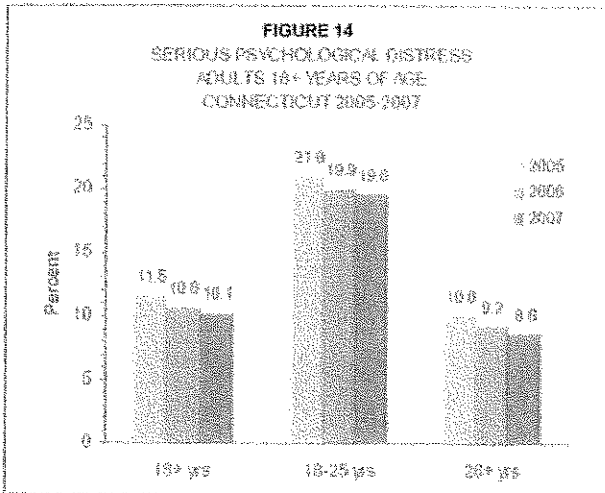
**Mental or Behavioral  
Health**

The World Health Organization (WHO) defines mental health as “a state of well-being in which every individual realizes his or her own potential, can cope with the normal stresses of life, can work productively and fruitfully, and is able to make a contribution to her or his community.” Furthermore, as noted in *Healthy Connecticut 2010*, WHO reports that mental health disorders, including substance use/abuse, anxiety disorders, impulse-control disorders, and mood disorders account for more disability than other chronic diseases, such as heart disease and cancer.

Access to appropriate counseling and treatment for mental health concerns and disorders is critical to a community’s overall well-being. High rates of crime, homelessness, suicide, and substance abuse are all distress signals. Behavioral health is often overlooked as a priority community health issue and there is a lack of current and

comprehensive community level assessment data in this area. Figures 14 and 15 provide insight on the prevalence of two mental health disorders - serious psychological distress in CT adults and major depressive episodes in CT residents ages 12 and older - from 2005-2007, respectively.

Serious psychological distress is defined by mental health experts as having a score of 13 or higher on The Kessler 6 (K6) screening scale. Major depressive episode is defined as a period of at least 2 weeks when a person experienced a depressed mood or loss of interest or pleasure in daily activities and had a majority of symptoms for depression as described in the DSM-IV. Overall, there has been a downward trend in the prevalence of these disorders in CT adolescents and adults for the three year period shown. More recent data was not available for inclusion in this report.



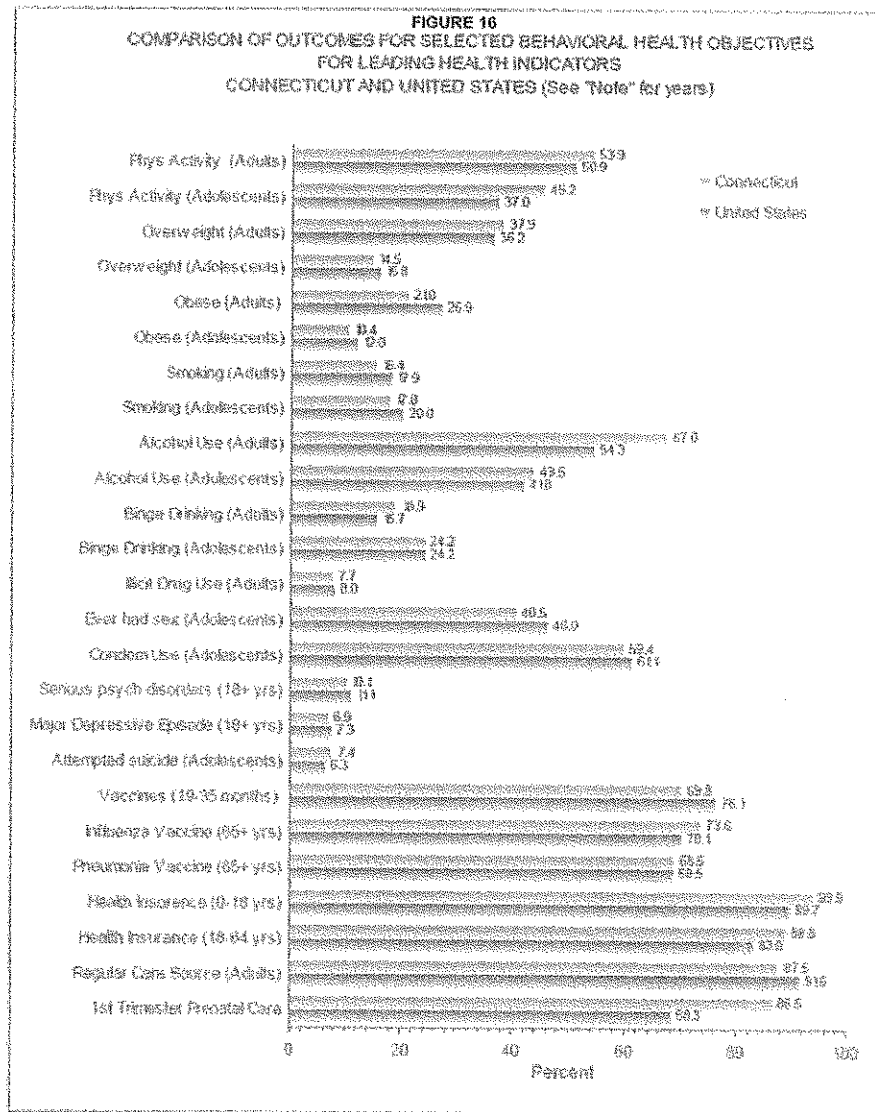
Source: SAMHSA National Survey on Drug Use and Health as cited in *Healthy Connecticut 2010*

## Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings

### Leading Health Indicator Behavioral Risk Overview

A comparison of outcomes in U.S. and CT residents for selected behavioral health objectives related to the *Healthy People 2010* leading health indicators – physical activity, overweight and obesity, tobacco use, substance abuse, responsible sexual behavior, mental health, injury and violence, environmental

quality, immunization, and access to health care – are presented in Figure 16. Behavioral risk factor data is only available at the state level, due to the sampling framework used for the Behavioral Risk Factor Surveillance Survey, or BRFSS.



Sources: Behavioral Risk Factor Surveillance System, Connecticut School Health Survey, Youth Risk Behavior Survey, National Immunization Survey, National Survey on Drug Use and Health

Notes: Data years: Physical Activity, Overweight, Obese, Smoking, Alcohol Use, Binge Drinking (Adults 2008; Adolescents 2005), Illicit Drug Use, Serious Psychological Disorders, Major Depressive Episode (2005-2007), Sex, Condom Use (during last sexual intercourse), Attempted Suicide (2005), Vaccines (2008), Health Insurance (Children 2007-2008, Adults 18-64 yrs 2005)

Source: *Healthy Connecticut 2010*

## Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.

### Leading Health Indicator Behavioral Risk Overview, cont'd.

As shown in Figure 16, compared to the U.S. as a whole, Connecticut had a lower prevalence of most risk factors. CT residents under the age of 65 were more likely to have health insurance coverage and have a regular source of health care; pregnant women were more likely to receive early prenatal care;

adults and teens were more likely to be physically active, not be obese, and not smoke. Negative findings include the higher prevalence of alcohol use in CT adults and teens and binge drinking in CT adults than in the U.S. as a whole.

## Childhood and Adolescent Obesity

According to the Centers for Disease Control and Prevention, the prevalence of childhood obesity has more than tripled in the past 30 years. The percentage of children aged 6–11 years in the United States who were obese increased from 7% in 1980 to nearly 20% in 2008. Over this same time period, the percentage of adolescents aged 12–19 years who were obese increased from 5% to 18%. In 2008, more than one-third of children and adolescents were overweight or obese. (Source: Centers for Disease Control and Prevention, Adolescent and School Health, <http://www.cdc.gov/healthyouth/obesity/facts.htm>, accessed 2/20/12).

Although not representative of the general pediatric population, the 2010 Pediatric Nutrition Surveillance System (PedNSS) assesses weight status of children from low-income families participating in the Special Supplemental Food Program for Women, Infants and Children (WIC). PedNSS reports that 30.5% of low-income children ages 2 to 5 years are overweight or obese nationwide.

(Source: Centers for Disease Control and Prevention, Pediatric Nutrition Surveillance System, <http://www.cdc.gov/pednss/>, accessed 8/9/2011).

The long-term health implications of childhood and adolescent obesity are serious. Youth who are obese are more likely to experience social and psychological problems due to poor self-esteem. They are more likely to be overweight adults, and consequently at a greater risk for developing heart disease,

hypertension, type 2 diabetes, stroke, osteoarthritis, and certain types of cancer. (Source: Centers for Disease Control and Prevention, Adolescent and School Health, <http://www.cdc.gov/healthyouth/obesity/facts.htm>, accessed 2/20/12).

### According to the National Survey of Children's Health:

- Approximately 95,000 Connecticut children ages 10–17 years (25.7%) are considered overweight or obese according to Body Mass Index (BMI) for age standards.
- Hispanic/Latino (40.4%) and Black/African American (38.1%) children in Connecticut are almost two times more likely than white children (21.8%) to be overweight or obese.
- CT children are more likely than their counterparts nationwide to be physically active for at least four days per week (36.2% versus 34.4%), and less likely to spend one hour or more a day in front of a television or computer screen (42.7% versus 50.1%).

More information on obesity and other health issues for CT children are available at: [www.nschdata.org](http://www.nschdata.org).

Lack of physical activity is a major contributing factor to overweight and obesity. Figure 17 provides information about the percentage of school age children in our community who have passed the state physical fitness test. Students are tested according to the standards presented in Figure 18. In the past, students were tested in

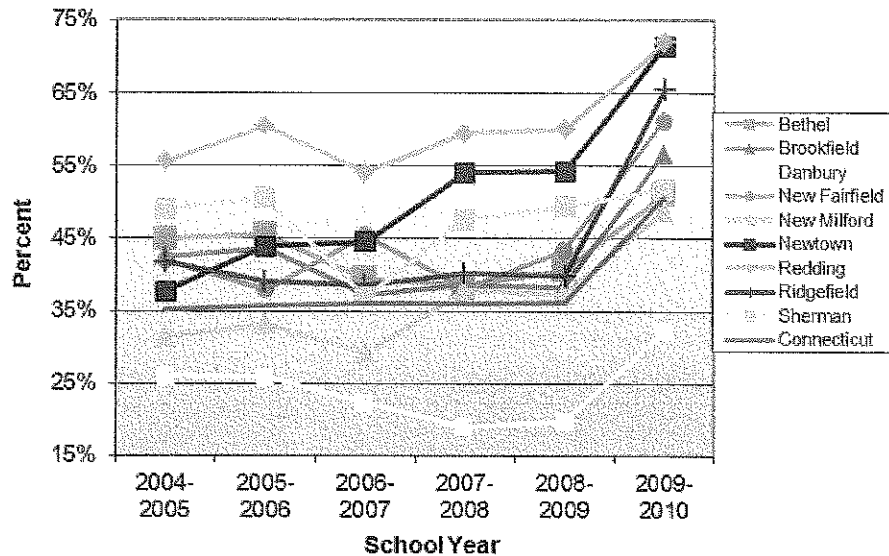
**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

**Childhood and Adolescent Obesity, cont'd.**

all four areas of fitness: aerobic endurance, flexibility, muscular strength and endurance, and body composition. In the 2009-2010 school year, the requirement for

testing body composition was removed. This has likely resulted in a falsely elevated number of students meeting the requirements.

**Figure 17: Percent of CT Public School Students Meeting State Standards on All Four Fitness Assessments, 2004-2010**



Source: Connecticut State Department of Education, Physical Fitness Assessment, [http://sdeportal.ct.gov/Cedar/WEB/ct\\_report/PhysicalFitnessDT.aspx](http://sdeportal.ct.gov/Cedar/WEB/ct_report/PhysicalFitnessDT.aspx) Accessed 4/5/2011  
 \*Previous title was Percent of Students Passing the Fitness Test  
 Note: 2nd Generation Test 2002-2009 3rd Generation Test 2009-2010  
 Bridgewater students attend the Region 12 school district.

**Figure 18: Physical Fitness Assessment Guidelines**

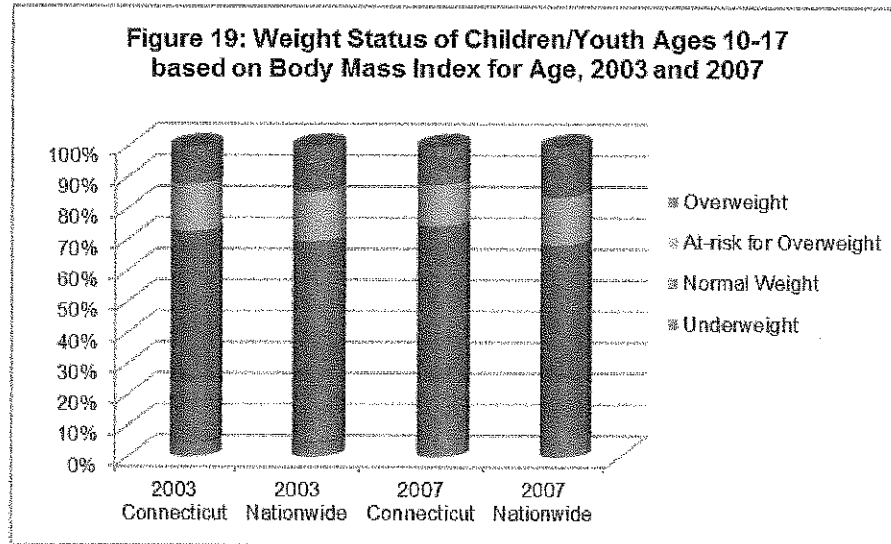
Health-related Component	2 <sup>nd</sup> Generation (1999)	3 <sup>rd</sup> Generation (2009)	Change
• Flexibility	• Back-saver sit-and-reach	• Back-saver sit-and-reach (improved version) • Shoulder stretch (optional)	• Adjusted for lower back • Addition of shoulder flexibility check
• Upper body muscle • Strength and endurance	• Right-angle push-up	• 90° push-up	• None • Name changed for consistency with research and literature
• Abdominal muscle strength and endurance	• Curl-up	• Curl-up (improved version)	• Adjusted for limb length and neck comfort
• Aerobic endurance	• Mile run	• Mile run or P.A.C.E.R.	• District option, focus on $\dot{V}O_{2max}$
• Body composition	• BMI		• BMI not included

**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

**Childhood and Adolescent Obesity, cont'd.**

Figure 19 provides information on the weight status of children in CT and the U.S. for 2003 and 2007. Children are classified as underweight, normal weight, at-risk for overweight or overweight based on the Body Mass Index (BMI) for their age. BMI is a proxy measure

for body composition that is calculated based on the child's height and weight. Overall, more children in CT were reported to be of a healthy weight than the national average.



Source: Child and Adolescent Health Measurement Initiative. 2003 National Survey of Children's Health, Data Resource Center for Child and Adolescent Health website. <http://www.nschdata.org/Content/07ObesityReportCards.aspx> Accessed 1/19/2010.

According to the 2007 National Survey of Children's Health, Connecticut ranks fifth in the nation for overweight or obese children (first is best). This is an improvement from the 2003 rank of 17<sup>th</sup>. This report indicates only 58.3% of Connecticut children ages 6-17 engage in 4 or more days of vigorous activity per week. This percentage is slightly lower than the national average of 64.3%. However, Connecticut children engage in less screen time (includes TV, video games, etc.) per week when compared to the national average. Overall, 10.7% of children ages 1 to 5 and 8.5% of children ages 6 to 17 engage in 4 or more hours per weekday compared to the national averages of 12.8% and 10.8%, respectively. It is interesting to note that children with

public health insurance were considerably more likely to be overweight or obese than children with private health insurance at both the state and national level (Connecticut: 35.1% versus 21.9%; U.S.: 43.2% versus 27.3%). (Source: 2007 National Survey of Children's Health. Data analysis provided by the Child and Adolescent Health Measurement Initiative, Data Resource Center. <http://www.childhealthdata.org/>, accessed 1/19/2010).

As reported in *Healthy Connecticut 2010*, adolescent obesity prevalence data for 2005-2009 from the Youth Risk Behavior Survey also show a favorable decline in obesity for teens in grades 9-12. Analysis of 2009 data shows a higher prevalence of obesity in males and in Hispanic/Latino teens.

---

## Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.

### Childhood and Adolescent Obesity, cont'd.

**Findings:** As shown in Figure 19, the prevalence of overweight and obesity increased across the U.S. from 2003-2007. It is notable that, during this same period of time, the prevalence of overweight *decreased* in CT. Specifically, the proportion of overweight and obese children 10-17 years of age in CT decreased from 27.3% in 2003 to 25.7% in 2007. Unfortunately, there is no representative data on weight status of children or adolescents at the municipal level. As noted previously, BMI is no longer included in the standard physical fitness assessment measures for public school children in CT, and

there is no BMI surveillance system in place in CT. Three potential BMI surveillance methods include school-based, registry-based, and hybrid (de-identified extraction of height and weight measurements from school health record forms). (Source: Altarum Institute, Registry-Based BMI Surveillance: A Guide to System Preparation, Design, and Implementation, <http://www.altarum.org>, accessed 2/14/12) BMI surveillance methodologies should be further evaluated to advance the quality and representativeness of overweight and obesity prevalence data available in CT.

---

## Preventive Dental Care

The Pew Charitable Trusts issued a report in 2011 which assessed each state's ability to serve insured children. In this report, states were graded on eight benchmarks assessing dental health policies. The report states that tooth decay is the most common disease of childhood; it is five times more common than asthma. In spite of this, most children do not have dental insurance. There are three times as many children without dental insurance compared to those without medical insurance. (Source: Pew Charitable Trusts, The State of Children's Dental Health [http://www.pewcenteronthestates.org/initiatives\\_detail.aspx?initiativeID=85899359680](http://www.pewcenteronthestates.org/initiatives_detail.aspx?initiativeID=85899359680) accessed 8/25/2011).

Connecticut is one of seven states that received an "A" in 2011 by meeting six of the eight policy benchmarks for strengthening children's dental health. This is the

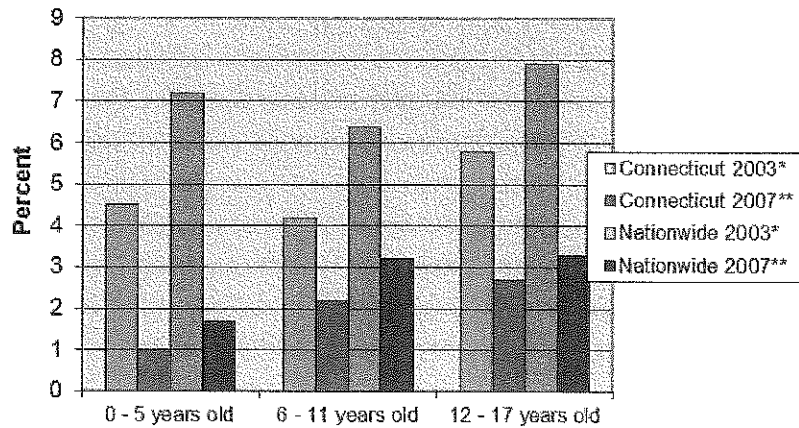
result of a concerted, joint effort of a number of entities to improve the status of dental care in Connecticut and increase access to oral health care services. The full report can be accessed on the Pew website listed above; the Connecticut Fact Sheet can be accessed at: [http://www.pewcenteronthestates.org/uploadedFiles/www.pewcenteronthestates.org/Initiatives/Childrens\\_Dental\\_Health/048\\_11\\_DENT\\_50\\_State\\_Factsheets\\_Connecticut\\_052311\\_web.pdf](http://www.pewcenteronthestates.org/uploadedFiles/www.pewcenteronthestates.org/Initiatives/Childrens_Dental_Health/048_11_DENT_50_State_Factsheets_Connecticut_052311_web.pdf).

Figure 20 shows state and national levels of children by age group who did not receive needed preventive dental care during the past 12 months in 2003 and 2007. Data are not available at the community level. Overall, children in Connecticut are more likely to receive dental care than the general U.S. population.

**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

**Preventive Dental Care, cont'd.**

**Figure 20: Percent of Children/Youth Ages 1-17 Needing Dental Care in the past 12 months and Did Not Receive It, Connecticut vs. Nationwide, 2003 and 2007**



Sources: \*Child and Adolescent Health Measurement Initiative. 2003 National Survey of Children's Health, Data Resource Center for Child and Adolescent Health website. Accessed [06/27/2008] from [www.nschdata.org](http://www.nschdata.org)  
 \*\*Child and Adolescent Health Measurement Initiative. 2007 National Survey of Children's Health, Data Resource Center for Child and Adolescent Health website. [www.nschdata.org](http://www.nschdata.org) accessed 4/6/2011

**Findings:** There has been a marked improvement in Connecticut and the nation in the proportion of children who received required dental care in 2003 and 2007. Connecticut has experienced a 50% or more reduction in those who

needed care but did not receive it across all age groups. These findings provide support for the effectiveness of statewide initiatives to improve children's access to and utilization of dental health services.

**Teen Births**

The teen birth rate is an important health indicator as teen mothers are more likely to have poor birth outcomes such as low birth weight and prematurity. Infants of teen mothers are also at risk of be raised in an economically unstable environment, since teen mothers have a greater likelihood of being a single parent and not completing high school. Their children tend to exhibit poorer health, are more likely to be abused, and more likely to become single parents

themselves. Often the infant is born into poverty and from that stems a cycle of dependence for both mother and child in addition to many other socioeconomic challenges. (Source: March of Dimes Medical Resources - Teenage Pregnancy. <http://www.marchofdimes.com/professionals/medicalresources/teenpregnancy.html> accessed 2/20/12.)

**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

**Teen Births, cont'd.**

**Table 10: Teen Births Ages 15 -17, 2004, 2006, and 2008**

	2004		2006		2008	
	Number	Rate	Number	Rate	Number	Rate
Bethel	3	*	1	*	0	0
Bridgewater	0	0	0	0	0	0
Brookfield	1	*	1	*	1	*
Danbury	18	14.4	13	10.2	12	9.5
New Fairfield	2	*	2	*	0	0
New Milford	3	*	2	*	2	*
Newtown	0	0	1	*	0	0
Redding	0	0	0	0	0	0
Ridgefield	0	0	1	*	0	0
Sherman	0	0	0	0	0	0
Connecticut	917	13.8	912	13.7	846	12.8
United States	133,980	22.0	133,943	22.0	135,664	22.0

Sources: Connecticut Association for Human Services Connecticut Kids Count  
<http://www.cahs.org/publications-kidscount.asp> accessed 5/30/2011  
 National KIDCOUNTS Data Center  
<http://datacenter.kidscount.org/data/acrossstates/NationalProfile.aspx> accessed 5/31/2011  
 Rate is number of births to females ages 15-17 per 1,000 females for that age group in a town  
 \* Rates for towns in which fewer than five incidents occurred during the reported time period are not calculated because of the unreliability of small numbers.

Births to teen mothers and teen pregnancy also create serious financial consequences. Statistics compiled from the National Campaign to Prevent Teen Pregnancy show that teen pregnancy cost Connecticut taxpayers about \$137 million in 2008 up from \$98 million in 2004. This number covers public health costs, public welfare, loss of income, and incarceration. On a positive note, the teen birth rate in Connecticut has declined 43%

between 1991 and 2008, a savings to Connecticut taxpayers of approximately of \$162 million in 2008. (Source: The National Campaign to Prevent Teen Pregnancy, <http://www.thenationalcampaign.org/>, accessed 8/19/2011).

**Findings:** The teen birth rates in our region are well below the state and national rate, with a positive downward trend.

**Prenatal Care**

Adequate and timely prenatal care can significantly impact the quality of a woman's pregnancy and birth outcomes. The detrimental effects of late or no prenatal care to both maternal and infant health are well documented. Table 11 indicates that the rates of late or no prenatal care in most HVR municipalities are lower than the state average but

higher than the national average. As reported in *Healthy Connecticut 2010*, statewide, non-Hispanic white females are most likely to begin prenatal care early; Black non-Hispanic and Hispanic females were the least likely.



**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

**Prenatal Care, cont'd.**

**Findings:** The rates for delayed or lack of prenatal care in Danbury for 2008 are higher than in other HVR communities however, Danbury rates have shown a favorable decline from those in 2004 and 2006. Danbury is considerably

more ethnically diverse than the other communities, with the highest proportion of undocumented immigrants who may not receive timely prenatal care due to cultural, health insurance, and deportation issues.

**Table 11: Late Or No Prenatal Care, 2004, 2006, and 2008**

	2004		2006		2008	
	Number	Percent	Number	Percent	Number	Percent
Bethel	12	6.2%	25	11.9%	18	9.5%
Bridgewater	2	*	0	0.0%	0	0.0%
Brookfield	17	9.6%	19	11.6%	8	5.8%
Danbury	193	19.0%	233	19.6%	182	14.8%
New Fairfield	10	6.1%	5	3.9%	6	5.0%
New Milford	24	6.6%	22	6.8%	24	7.8%
Newtown	14	5.1%	17	7.1%	20	10.0%
Redding	3	*	2	*	7	11.1%
Ridgefield	20	7.8%	18	7.7%	12	6.6%
Sherman	1	*	4	*	1	*
Connecticut	5,302	12.8%	5,858	14.0%	4,947	12.4%
United States	114,916	3.6%	97,420	4.0%	51,889	4.0%

Sources: Connecticut Association for Human Services Connecticut Kids Count  
<http://www.caahs.org/publications-kidscount.asp> accessed 5/30/2011  
 National KIDCOUNTS Data Center  
<http://datacenter.kidscount.org/data/acrossstates/NationalProfile.aspx> accessed 5/31/2011  
 Percent of All Live Births  
 \* Percentages for towns in which fewer than five incidents occurred during the reported time period are not calculated because of the unreliability of small numbers

**Low Birth Weight**

Low birth weight is a term used for infants who are born weighing less than 2,500 grams or 5½ pounds. Low birth weight is a major risk factor for infant mortality and long term disability. Prevention of low birth weight is a major focus of public health and prenatal care programs. As defined in the Institute of Medicine's report, *Preventing Low Birthweight*, risk factors for LBW include: low socioeconomic status, low education level, non-white race (particularly Black/African

American), childbearing at extremes of age, inadequate weight gain, smoking, substance abuse, absent or inadequate prenatal care, and preterm delivery or multiple pregnancies. Low birth weight infants are at increased risk for complications and related health care costs are escalated due to the need for highly specialized care, including neonatal intensive care units. The rates of low birth weight for HVR municipalities are presented in Table 12.

**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

**Low Birth Weight, cont'd.**

**Table 12: Low Birth Weight, 2004, 2006, and 2008**

	2004		2006		2008	
	Number	Percent	Number	Percent	Number	Percent
Bethel	9	4.6%	14	6.7%	13	6.8%
Bridgewater	2	*	0	0%	0	0%
Brookfield	7	3.9%	12	7.3%	13	9.4%
Danbury	69	6.8%	78	6.6%	77	6.3%
New Fairfield	8	4.9%	5	3.9%	7	5.7%
New Milford	21	5.8%	20	6.2%	22	7.1%
Newtown	10	3.6%	11	4.6%	9	4.5%
Redding	5	5.9%	0	0%	3	*
Ridgefield	13	5.1%	18	7.7%	7	3.8%
Sherman	1	*	6	18.2%	0	0%
Connecticut	3,078	8.0%	3,389	8.1%	3,004	8.1%
United States	331,772	8.1%	351,974	8.3%	347,209	8.2%

Source: Connecticut Association for Human Services Connecticut Kid Count  
<http://www.cahs.org/publications-kidscount.asp> accessed 5/30/2011  
 Percent of All Live Births  
 \* Percentages for towns in which fewer than five incidents occurred during the reported time period are not calculated because of the unreliability of small numbers

**Findings:** The data for 2004-2008 in Table 9 shows the rates for low birth weight in all HVR

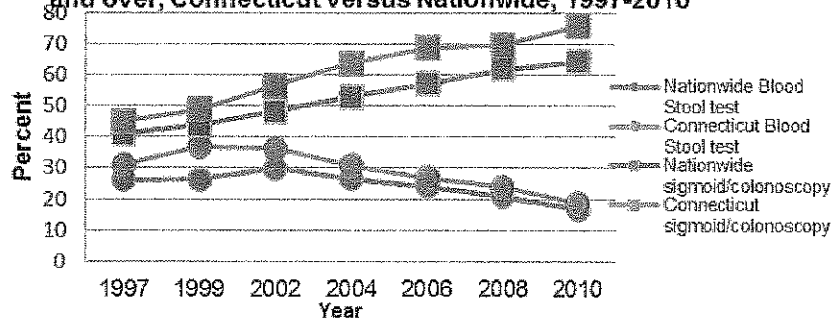
municipalities except Danbury remained lower than the state and national rates.

**Colorectal Cancer Screening**

Colorectal cancer occurs most frequently in men and women over the age of 50. It is the third leading cause of cancer death among both genders. Early detection is the best defense in overcoming this disease. The American Cancer Society (<http://www.cancer.org>)

and National Cancer Institute (<http://cancer.gov>) recommend first screening at age 50 if there are no risk factors other than age; an individual with family history of colorectal cancer, polyps or other risk factors should begin screening at an earlier age.

**Figure 21: Colorectal Cancer Screening Among Adult Ages 50 and over, Connecticut versus Nationwide, 1997-2010**



Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System, <http://www.cdc.gov/brfss/index.htm>, accessed 6/9/2011

**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

**Colorectal Cancer Screening, cont'd.**

**Findings:** Early detection and treatment are key to reducing deaths from colorectal cancer. The data in Figure 21 indicates that Connecticut has been consistently above the national average in the rate of colorectal screening for adults age 50 and older across all testing methods. There has been a positive upward trend in the

sigmoid/colonoscopy screening rate, and the *Healthy People 2020* goal of 70.5% was achieved in 2010. The steady decline in reported blood stool test screening is likely due to many physicians now using colonoscopy/sigmoidoscopy as the primary screening method for colorectal cancer.

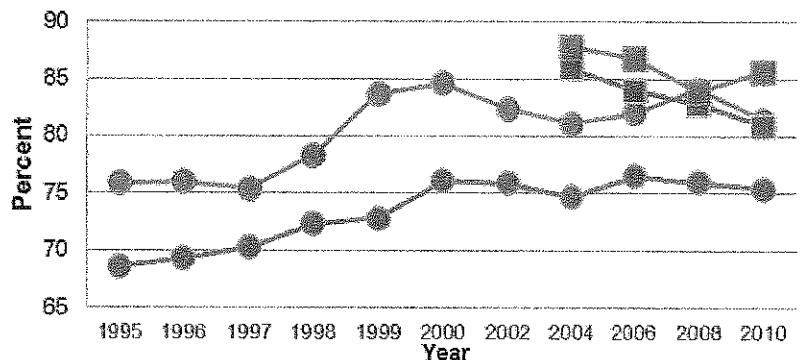
**Mammography Screening and Papanicolaou Smear**

Early detection of breast and cervical cancer improves the likelihood that these cancers are diagnosed at an early stage and treated successfully. The American Cancer Society and National Cancer Institute recommend routine mammography screening for early detection of breast cancer among women ages 40 and over. One of the risk factors for cervical cancer is the Human Papilloma Virus (HPV), which can be detected with a Papanicolaou Smear (Pap test). Recent data show a highly favorable decrease in both incidence (declined from 146.7 cases per 100,000 residents in 1998 to 136.5 cases per 100,000 residents in 2008) and mortality (declined from 29 deaths per 100,000 residents in 1997 to 21.7 deaths

per 100,000 residents in 2007) for breast cancer in Connecticut. Similar trends are seen for cervical cancer and both are in line with national trends. (Source: National Cancer Institute, State Cancer Profiles Historical Trend Data, <http://statecancerprofiles.cancer.gov/> accessed 8/5/2011).

**Findings:** Figure 22 shows that Connecticut exceeds the national average for participation in each of these cancer screening procedures. It is noteworthy that there has been a consistent downward trend in the percent of women reporting they had a Pap test in the past three years. This may be related to changes in the routine screening periodicity recommendations to every two to three years.

**Figure 22: Mammography Screening and Papanicolaou Smear Prevalence Among Women, Connecticut Versus Nationwide, 1995-2010**



Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System.

## Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.

### Tobacco, Alcohol and Drugs

Cardiovascular disease, cancer and diseases of the lung are among the most common causes of death and can be directly attributed to unhealthy behaviors, most notably tobacco use. Alcohol and drug abuse are major factors in premature death and disability. While drug abuse often receives a great deal of media attention, the impact of alcohol and tobacco on morbidity and mortality far exceed all other drugs and accidents combined. Other chronic conditions such as diseases of the lungs, liver and kidneys, as well as intentional and unintentional injuries, are related to tobacco, alcohol and/or drug abuse.

### Tobacco Use

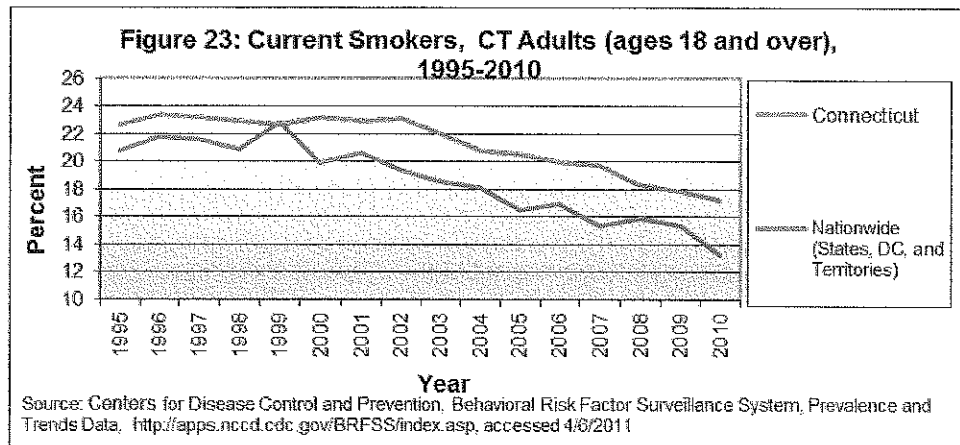


Figure 23 shows that adult tobacco use has been declining in Connecticut and nationwide; Figure 24 indicates a slight decrease in smoking among youth. In 2010, the prevalence of use among adults was much lower in Connecticut (13.2%) when compared to the national average (17.2%). Highlights from the 2010 Behavioral Risk Factor Surveillance System (BRFSS) and the 2009 Youth Risk Behavior Survey (YRBS) for Connecticut include:

- Men are slightly more likely to smoke than women (15.4% versus 11.1%).
- Younger adults, age 18-24 (20.4%), are much more likely to smoke than older adults (25-34 years: 18.5%, 35-44 years: 13.0%, 45-54 years: 12.5%, 55-64 years: 13.2%, and 65+ years: 5.0%).
- Hispanic/Latinos (14.0%) are more likely to smoke than whites or Black/African-

Americans (13.4% and 9.9% respectively). The percent of Black/African-American smokers decreased dramatically from 21.7% in 2007 to 9.9% in 2010.

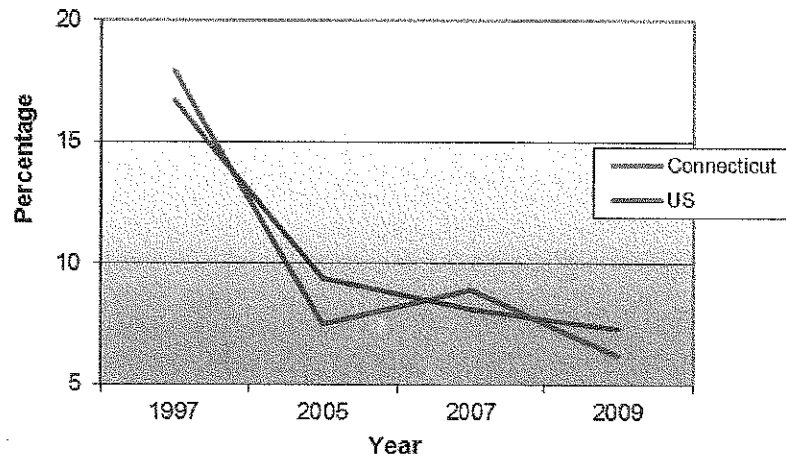
- People with lower incomes are much more likely to smoke than those with higher incomes (< \$15,000: 23.7%, \$15,000-24,999: 24.2%, \$25,000-34,999: 17.8%, \$35,000-49,999: 20.5%, and >\$50,000: 9.4%).
- Adults with a lower education are much more likely to smoke than those with more education (< high school: 24.2%, high school or GED: 19.3%, some post high school: 16.6%, and college graduate: 6.9%).
- Among female high school students in the 12<sup>th</sup> grade, whites are more likely to smoke.

**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

Tobacco, Alcohol and Drugs, cont'd.

**Tobacco Use, cont'd.**

**Figure 24: Percentage of students in grades 9 - 12 who smoked cigarettes on 20 or more days during the 30 days before the survey, 1997-2009**



Source: Centers for Disease Control and Prevention Youth Risk Behavior Surveillance System, <http://apps.nccd.cdc.gov/yrbss>, accessed 4/7/2011

**Findings:** Although tobacco use has been declining in Connecticut, use among youth is just slightly below the national average. Data indicate

a need for interventions targeted toward younger, less-educated, and lower-income adult audiences and teenage girls.

**Alcohol Use**

A major issue with alcohol use is binge drinking. Binge drinking — drinking to get drunk — is defined as consuming five or more drinks in a row for males and four or more drinks in a row for females. Binge drinking is especially a problem for young drinkers and can result in unintentional injuries and death. The drinker may be unable to make rational decisions, may be more likely to engage in acts of violence or be a victim, and more likely to be in a motor vehicle accident.

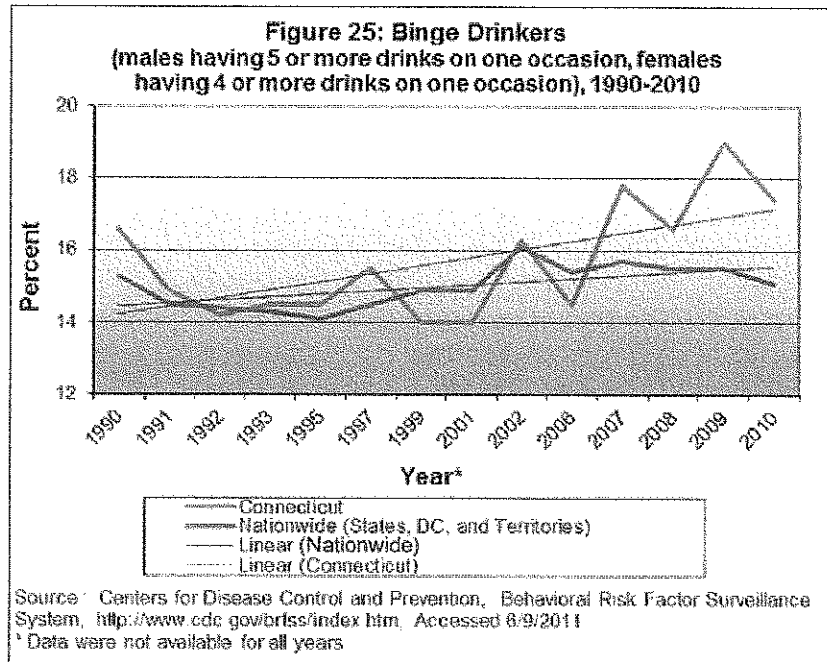
Although alcohol use is decreasing, binge drinking is increasing. The rate of binge drinking spiked in 2002 and in 2007, and reached almost 20% in 2009. The Connecticut Legislature changed the underage drinking laws in 2006 to include prosecution for underage drinking on private property in addition to public places specifically

to address this problem. When compared with the nation, Connecticut has been close to the national average. In 2007, the percentage of binge drinking increased in Connecticut, surpassing the national average and it has since continued to be above the national average. People with an income of \$30,000 or more and those with a high school degree or some college are likely to participate in binge drinking. Males are twice as likely as females (23.9% versus 11.5%); young adults (age 18-24) are twice as likely as 25-34 year olds and 9 times more likely than those over age 65; and Hispanic/Latinos are more likely to binge drink. Binge drinking interventions should focus on college students and younger adults in the work force.

**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

Tobacco, Alcohol and Drugs, cont'd.

Alcohol Use, cont'd.



Alcohol-related hospitalizations, whether into the emergency department for acute intoxication or into the inpatient unit for alcohol withdrawal and alcohol-related consequences, have risen slightly or are leveling off in most communities as Figure 26 illustrates. The exception to this is the rise in alcohol-related hospitalizations in Danbury in 2008 and in Bethel in 2010. The Danbury numbers remained high for 2009 and 2010. Missing from alcohol-related hospitalizations is data on the lengths of stay and readmission rates, which would reveal a more important story regarding both the severity of those with alcohol-related problems and the success or lack thereof regarding access and response to treatment for those problems upon discharge.

**Findings:** Certain community characteristics could help to explain the higher rates of alcohol-related hospitalizations in Danbury and Bethel. When compared to the other towns, Danbury and Bethel have the lowest median incomes,

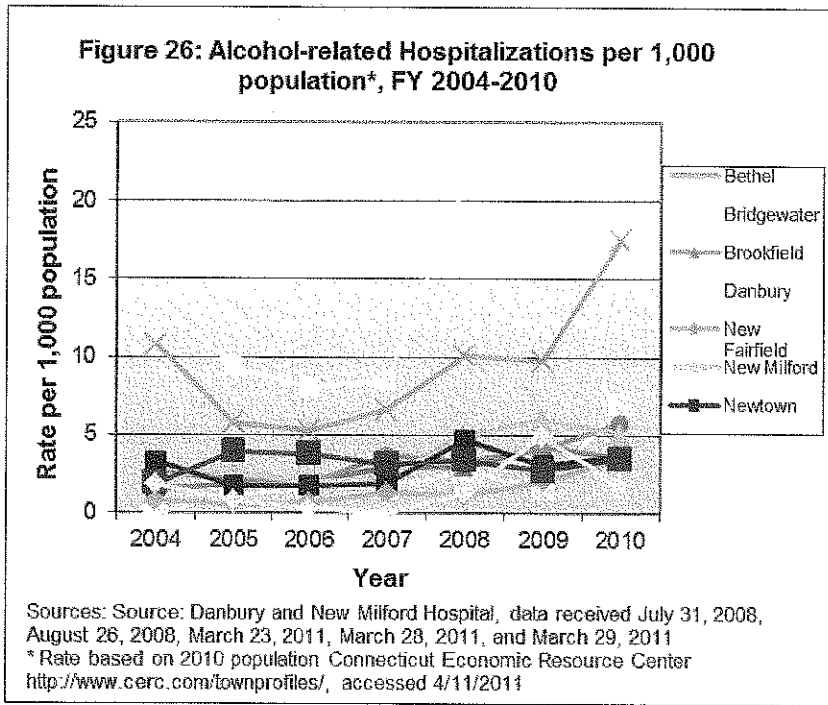
have school districts in lower District Reference Groups (DRGs), and, in 2006, had higher numbers of liquor permits per square mile. (Sources: Connecticut State Department of Education, <http://www.sde.ct.gov/sde/LIB/sde/PDF/dgm/repert1/cpse2006/appndxa.pdf> and University of Connecticut Health Center, Department of Mental Health and Addiction Services, [http://www.prommed.ucho.edu/healthservices/sew/files/SJ\\_MAP\\_Compndium.pdf](http://www.prommed.ucho.edu/healthservices/sew/files/SJ_MAP_Compndium.pdf) accessed 9/2/2011).

Changes in the underage drinking laws could be a catalyst for increased use of emergency department services for intoxication. In addition, Danbury Hospital closed its detoxification center in 2008 and Midwestern Connecticut Council on Alcoholism (MCCA) opened an outpatient center in Danbury and transitional centers (one in Bethel and one in Danbury). The increased use of the hospital emergency department could potentially be a result of transports from the MCCA facilities to the hospital. (Source: Sharon Guck, Director CHOICES Program, WCSU, personal communication 9/1/2011).

**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

Tobacco, Alcohol and Drugs, cont'd.

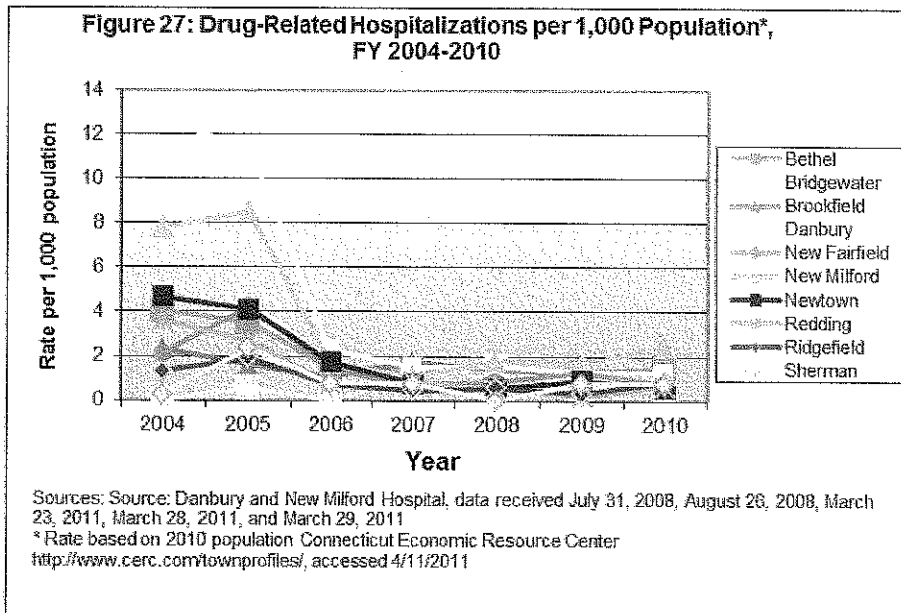
**Alcohol Use, cont'd.**



**Drug Use**

Figure 27 indicates a decline in drug-related hospitalizations for Danbury residents and a slight

decline or leveling for the other HVR communities.



**Findings:** As Figure 27 demonstrates, overall there has been a substantial decline in drug-related hospitalizations for

residents in the region from 2004-2006; with trends remaining relatively stable since 2007.

**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

**Child Abuse**

Although child abuse is not a lifestyle behavior or risk, it may be the outcome of other health and lifestyle factors, such as substance abuse. The term "child abuse" encompasses definitions categorized by two headings: abuse and neglect. The Connecticut Department of Children and Families (DCF) defines abuse as a non-accidental injury to a child that, regardless of motive, is inflicted or allowed to be inflicted by the person responsible for the child's care. This

abuse primarily includes physical and sexual abuse. Neglect is the failure, whether intentional or not, of the person responsible for the child's care to provide and maintain adequate food, clothing, medical care, supervision, and/or education. A child is defined as anyone younger than 18. Table 13 presents the 2010 Census tally of children aged 18 and under in each town, the state of Connecticut, and the nation.

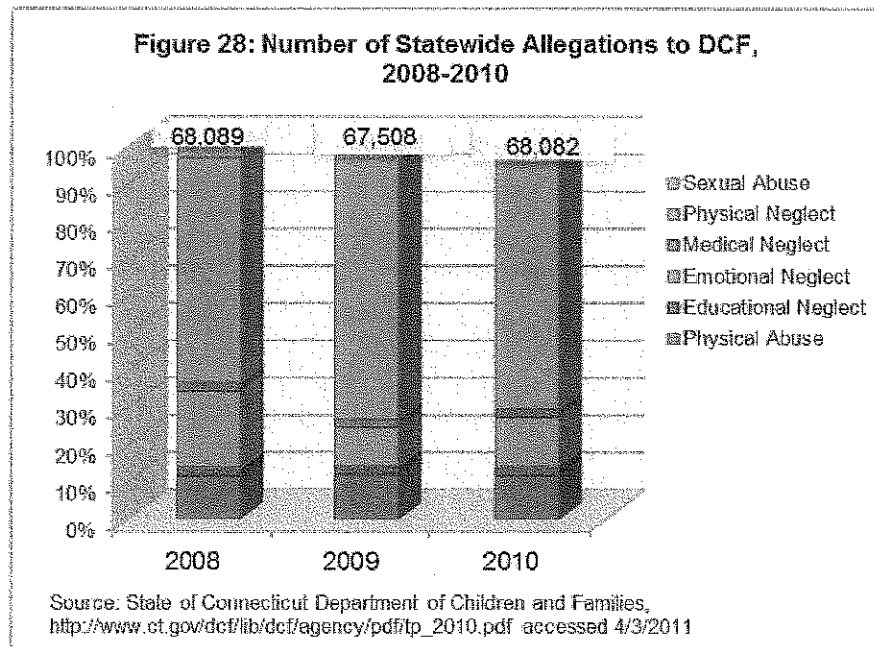
**Table 13: Percent of Total Population Aged 18 and Under, 2010**

Town	Percentage	Town	Percentage
Bethel	25.70%	New Milford	23.07%
Bridgewater	17.83%	Newtown	27.28%
Brookfield	25.47%	Redding	26.52%
Danbury	19.09%	Ridgefield	30.93%
New Fairfield	27.65%	Sherman	24.68%
Connecticut	22.74%	U.S.	23.69%

Source: Calculated based on data retrieved from Connecticut Economic Resource Center <http://www.cerc.com/townprofiles/>, accessed 4/11/2011

Figure 28 shows statewide data on child abuse for 2008 through 2010 and presents the number of

substantiated child abuse allegations per type of abuse for the state.





**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

**Child Abuse, cont'd.**

Our community's statistics indicate that, for the most part, HVR municipalities fall below the state's average for the percent of children with substantiated allegations of child abuse. According to Childhelp®, the national average on a yearly basis of substantiated child abuse reports is 12.3 per thousand children. This mirrors the child abuse rates in our community. It is important to note that both local and national statistics reflect only child abuse cases that are reported. Experts estimate that the actual

number of child abuse cases is three times higher than those reported. (Source: ChildHelp®, National Child Abuse Statistics, <http://www.childhelp.org/pages/statistics> accessed 8/6/2011).

Table 14 provides local data for child abuse claims for the community for 2009-2010. The table indicates the total child abuse allegations, the substantiated allegations, and the substantiation rate for the entire state. This data is not available for all towns each year.

**Table 14: Child Abuse Cases Reported to Department of Children and Families, 2009 - 2010**

Community	Total	Substantiated	Number of Children Substantiated	Substantiation Rate	Percent of Children <sup>1</sup>
<b>2009</b>					
Bethel	146	26	19	18.0%	0.10%
Bridgewater					0.00%
Brookfield	77	22	13	29.0%	0.08%
Danbury	1,134	262	180	23.0%	0.23%
New Fairfield	81	20	12	25.0%	0.09%
New Milford	358	80	44	22.0%	0.15%
Newtown	117	20	14	17.0%	0.05%
Redding					0.00%
Ridgefield	104	24	16	23.0%	0.07%
Sherman	9	--	--	--	--
Connecticut	67,508	19,495	9,828	29%	0.28%
<b>2010</b>					
Bethel	183	56	40	31.0%	0.22%
Bridgewater					0.00%
Brookfield	89	16	11	18.0%	0.07%
Danbury	1,038	291	197	28.0%	0.25%
New Fairfield	98	35	23	36.0%	0.16%
New Milford	344	77	42	22.0%	0.15%
Newtown	125	34	21	27.0%	0.08%
Redding					0.00%
Ridgefield	120	18	14	15.0%	0.06%
Sherman					0.00%
Connecticut	68,082	19,315	9,873	28%	0.28%

Source: CT Department of Children and Families town pages, [http://www.ct.gov/dcf/lib/dcf/agency/pdf/tp\\_2010.pdf](http://www.ct.gov/dcf/lib/dcf/agency/pdf/tp_2010.pdf) accessed 4/3/2011  
 Notes: For confidentiality reasons, data for towns with 10 or less Children Substantiated as Abuse/Neglect/Un cared For will not be reported as an individual town  
 Data are reported for Department of Children and Family's Fiscal Year (July 1 - June 30)  
<sup>1</sup>Based on 2007 population estimates from Connecticut State Data Center, University of Connecticut, <http://ctsdc.uconn.edu/Projections.html>, accessed 1/9/2009

**Health and Lifestyle Behaviors and Risk Factors: Indicators and Findings, cont'd.**

**Child Abuse, cont'd.**

**Findings:** While there should be zero tolerance for any incident of child abuse, the data indicates that local substantiation rates (the number of reported incidents

substantiated) are in line or better and the rate of substantiated is lower for our region than for Connecticut as a whole.

**Diseases: Indicators and Findings**

The incidence and prevalence of infectious and chronic diseases are major indicators of personal and community health. The 2009 Community Report Card for Western CT identified selected infectious diseases of high interest in our region including: Tuberculosis (TB), HIV/AIDS, Sexually Transmitted Diseases (STDs), and tick-borne illnesses. Chronic diseases identified as high interest include: asthma, diabetes, cancer, and cardiovascular disease. Although this is not an exhaustive list of diseases of concern to our community, it represents selected conditions of high interest to monitor improvements in health over time.

The data and narrative which follow provide an update of the impact of these diseases in the community – including such factors as hospitalization rates, incidence, prevalence, and mortality (death) rates. The results of disease-specific surveillance reports for the state and municipalities in our

region are also included as relevant to these selected diseases. Examination of the diseases most impacting health is important to determining methods to minimize premature illness and death by enhancing primary, secondary, and tertiary prevention efforts targeted to priority health concerns.

**Chronic Diseases**

**Cardiovascular Disease, Cancer, and Diabetes**

These three chronic diseases are leading causes of death in the country, state, and region. Risk for

developing these diseases can be greatly reduced through healthy lifestyle choices.

**Table 15: Number of Deaths per 100,000 Population, 2005-2007**

	2005			2006			2007		
	Diabetes <sup>1</sup>	Heart Disease <sup>2</sup>	Cancer <sup>3</sup>	Diabetes <sup>1</sup>	Heart Disease <sup>2</sup>	Cancer <sup>3</sup>	Diabetes <sup>1</sup>	Heart Disease <sup>2</sup>	Cancer <sup>3</sup>
Connecticut	20	173	179	19.2	177.3	177.8	15.8	171	170.7
United States	25	211	184	23.3	200.2	180.7	22.5	190.9	178.4

Source: Data were retrieved from : <http://statehealthfacts.org/> accessed 4/1/2011, the following were the primary sources for these data:  
<sup>1</sup> Source: United States Department of Health and Human Services (US DHHS), Centers for Disease Control and Prevention (CDC), National Center for Health Statistics (NCHS), Compressed Mortality File (CMF) compiled from 2005, Series 20 No. 2K, 2008.  
<sup>2</sup> Source: The Centers for Disease Control and Prevention (CDC), National Center for Health Statistics, Division of Vital Statistics, National Vital Statistics Report Volume 56, Number 10, April 24, 2008, Table 29. Available at <http://www.cdc.gov/nchs/pro> Note: Cerebrovascular disease or stroke deaths are not included in Heart Disease rates.  
<sup>3</sup> Source: United States Department of Health and Human Services (US DHHS), Centers for Disease Control and Prevention (CDC), National Center for Health Statistics (NCHS), Compressed Mortality File (CMF) compiled from 1999-2005, CDC WONDER On-line Database

## **Diseases: Indicators and Findings, cont'd.**

Chronic Diseases, cont'd.

### **Cardiovascular Disease, Cancer, and Diabetes, cont'd.**

Cardiovascular diseases (CVD) are the leading cause of death in the United States and world-wide. Cardiovascular diseases include coronary heart disease (CHD), cerebrovascular disease (stroke), and heart failure. CVD is the leading cause of death in Connecticut, accounting for about one-third of all Connecticut resident deaths. More than half (55%) of these deaths are among females. Risk factors for CVD may be modifiable or non-modifiable. Modifiable risk factors include high blood pressure, high blood cholesterol, smoking, diabetes, obesity, and physical inactivity. Non-modifiable risk factors include increasing age and family history of heart disease and stroke. The age adjusted mortality rates for CVD declined significantly for CT residents from 1999-2008. There are considerable disparities in mortality from CVD, with Black/African American residents having the highest age-adjusted mortality rates. (Source: State of Connecticut, Department of Public Health, the Burden of Cardiovascular Disease in Connecticut, 2010 Surveillance Report, [http://www.ct.gov/dph/lib/dph/hisr/pdf/2010cvd\\_burdendoc\\_final.pdf](http://www.ct.gov/dph/lib/dph/hisr/pdf/2010cvd_burdendoc_final.pdf) accessed 8/21/2011).

The second leading cause of death in the United States and Connecticut is cancer. The death rate and the annual rate of new cancer cases have been decreasing. This is the result of increased primary prevention efforts, earlier detection (secondary prevention) and improved treatment options. (Source: State of Connecticut, Department of Public Health, Connecticut Comprehensive Cancer Control Program, Connecticut Cancer Plan 2009-2013, [http://www.ct.gov/dph/lib/dph/comp\\_cancer/pdf\\_files/ctcancerplan\\_2009\\_2013\\_conversion.pdf](http://www.ct.gov/dph/lib/dph/comp_cancer/pdf_files/ctcancerplan_2009_2013_conversion.pdf) accessed 8/21/2011).

In 2008, the age-adjusted cancer incidence rate in Connecticut was estimated at 499.8 per 100,000 people, a decrease from the 2007 rate of 502.5 per 100,000 people. (Source: National Cancer Institute, State Cancer Profiles, <http://statecancerprofiles.cancer.gov/> accessed 8/21/2011).

[cancer.gov/](http://www.cancer.gov/) accessed 8/21/2011). As noted in the CT DPH 2009 *Connecticut Health Disparities Report*, Black/African American residents have the highest cancer mortality rate, followed by white residents. Hispanic/Latino and Asian/Pacific Islander residents have the lowest cancer mortality rates.

In 2008, diabetes was the eighth leading cause of death in Connecticut. In Connecticut (2007-2009 data), an estimated 6.9% or approximately 186,000 adults aged 18 and older reported being diagnosed with diabetes. An additional 93,000 adults are estimated to have undiagnosed diabetes. The prevalence of type 2 diabetes in Connecticut and in the nation has increased significantly. This is the most common form of diabetes and was previously known as adult onset diabetes. Type 2 diabetes typically develops later in life and is strongly linked to overweight and obesity. In type 2 diabetes, either the body does not produce enough insulin or the cells ignore the insulin. In contrast, type 1 diabetes is usually diagnosed in children and young adults, and was previously known as juvenile onset diabetes. Type 1 diabetes, the body does not produce insulin.

Risk factors for diabetes are both modifiable with primary prevention (physical activity and healthy eating) and non-modifiable (genetic). In addition to practicing healthy lifestyle behaviors, persons with insulin-dependent diabetes must control their diabetes with medication. The impact of diabetes on a person's health can be minimized with regular medical care and self-monitoring of blood glucose levels. (Source: State of Connecticut, Department of Public Health, the Burden of Diabetes in Connecticut, 2010 Surveillance Report, [http://www.ct.gov/dph/lib/dph/hisr/pdf/2010diabetesburden\\_final.pdf](http://www.ct.gov/dph/lib/dph/hisr/pdf/2010diabetesburden_final.pdf) accessed 8/21/2011).

**Diseases: Indicators and Findings, cont'd.**

Chronic Diseases, cont'd.

**Cardiovascular Disease, Cancer, and Diabetes, cont'd.**

As stated in the 2009 *Connecticut Health Disparities Report*, lower income and Hispanic/Latino and Black/African American residents have a higher prevalence of diabetes and a higher mortality rate from this disease.

**Findings:** CT age-adjusted rates for Heart Disease, Cancer, and Diabetes compare favorably with those for the U.S. as a whole, however the rates for Cancer and

Heart Disease remain above *Healthy People 2020* targets. Due to their prevalence, these conditions are major causes of premature disability and death, and result in significant health care costs. Disparities in disease prevalence and mortality rates by racial/ethnic group and socioeconomic status are also evident.

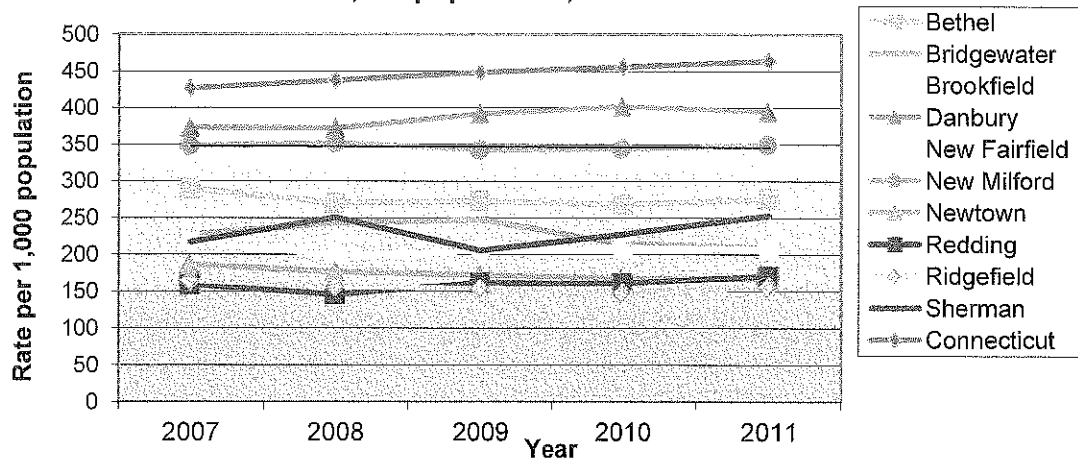
**Asthma**

Asthma is a chronic respiratory condition that inflames the airways which restricts the flow of air in and out of the lungs. Asthma is one of the most common chronic diseases in children, and a major cause of school absenteeism. Asthma is associated with exposure to allergens, indoor pollutants (such as tobacco smoke), and ambient air pollutants. Asthma is more common in persons living in poverty. These individuals are generally less likely to receive regular or specialized medical care, and are more likely to smoke and

live in substandard housing, therefore experiencing greater exposure to asthma irritants. (Source: American Lung Association. <http://www.lung.org/lung-disease/asthma/>, accessed 2/20/12).

Figure 29 provides local data for asthma-related hospital emergency department visit rates for the years 2007 to 2011. The rates have remained relatively consistent over time. The rates in Danbury and New Milford are higher than those for other HVR municipalities, however all HVR rates fall below those for the state.

**Figure 29: Asthma-Related Emergency Department Visits per 1,000 population\*, 2007-2011**



Source: CT Hospital Association, CHIME PCR Reports

\* Rate based on 2010 population Connecticut Economic Resource Center <http://www.cerc.com/townprofiles/>, accessed 4/11/2011

**Diseases: Indicators and Findings, cont'd.**

Chronic Diseases, cont'd.

**Asthma, cont'd.**

As reported by CT DPH in the *Connecticut School-based Asthma Surveillance Report for 2010*, asthma prevalence rates among Connecticut public school students have remained fairly constant since 2006, measured most recently at 13.1% for school year 2008-2009. Asthma prevalence rates during this time were higher among students in grade PK or K than for students in either grades 6-7 or grades 9-11 and higher among male students than female students. For example, during the school year 2008-2009, the asthma rates were 14.5% among male students and 11.6% among female students.

Students from racial and ethnic subgroups experienced different

rates of asthma during this same time period. Hispanic/Latino students had the highest rates of asthma followed by Black/African American students, other race/ethnicity students, and white students. Specifically, during 2008-2009, the asthma rates were 16.9% among Hispanic/Latino students, 14.8% among Black/African American students, 12.2% among students of other race/ethnicity, and 10.6% among white students. In general, asthma rates increased with decreasing socioeconomic status as measured by school District Reference Group or DRG. Asthma prevalence rates by public school district for HVR communities are provided in Table 16.

**Table 16: Asthma Prevalence Rates by School District, 2006-2009 Average**

Town	Percentage	Town	Percentage
Bethel	12.4%	Newtown	10.4%
Brookfield	9.7%	Redding	8.5%
Danbury	11.2%	Ridgefield	6.8%
New Fairfield	9.4%	Sherman	13.5%
New Milford	15.2%	Connecticut	13.2%

Source: CT DPH Connecticut School-based Asthma Surveillance Report 2010  
[http://www.ct.gov/dph/lib/dph/hems/asthma/pdf/schoo\\_base\\_asthma\\_surveillance\\_report\\_2010.pdf](http://www.ct.gov/dph/lib/dph/hems/asthma/pdf/schoo_base_asthma_surveillance_report_2010.pdf),  
 assessed 2/20/12 Note: Bridgewater is included in Region 12.

**Findings:** Asthma tends to be more prevalent in urban areas, so it is expected that Danbury and New Milford would have the highest emergency department visit rate in our region. The rates for all HVR municipalities are consistently lower than the rate for the state.

Asthma prevalence in school children is higher than the state three year average in two HVR communities - New Milford and Sherman. As Sherman is a rural and relatively affluent K-8 district, this higher rate may reflect the younger age distribution of students in the district.

**Diseases: Indicators and Findings, cont'd.**

**Infectious Diseases**

**Tuberculosis**

Tuberculosis (TB) is a disease caused by a bacterium called *Mycobacterium tuberculosis*. The bacteria usually attack the lungs, however TB bacteria can attack any part of the body. Tuberculosis remerged as a public health issue in the 1980's, peaking in 1992. In 2010, 60% of reported TB cases in the United States occurred in foreign-born persons. There are a number of foreign countries which are endemic for Tuberculosis, most notably in sub-Saharan Africa and Asia. The case rate among foreign-born persons (18.1 cases per 100,000) in 2010 was approximately 11 times higher than among U.S.-born persons (1.6 cases per 100,000). In 2010, both the number of TB cases reported and the case rate decreased compared to 2009. In 2010, the number of

reported TB cases in 2010 was the lowest recorded since national reporting began in 1953. CT's TB case rate ranked 24<sup>th</sup> out of the 50 states in 2010. (Sources: Centers for Disease Control and Prevention. Reported Tuberculosis in the United States, 2010 <http://www.cdc.gov/tb/statistics/reports/2010/table20.htm> and Trends in Tuberculosis, 2010 <http://www.cdc.gov/tb/publications/factsheets/statistics/TBTrends.htm>, accessed 2/21/12.)

Tuberculosis is associated with poverty and substandard, crowded living conditions. The bacteria are released into the air when a person with active TB coughs or sneezes. Co-infection in persons with human immunodeficiency virus (HIV) infection is also a concern as the condition thrives in individuals with compromised immune systems.

**Table 17: Annual TB Incidence by City and Year, 2005 - 2010**

	2005	2006	2007	2008	2009	2010*
Bethel	0	0	0	0	1	1
Bridgewater	0	0	0	0	0	0
Brookfield	0	0	0	0	0	0
Danbury	6	6	11	4	4	7
New Fairfield	0	0	1	0	0	0
New Milford	0	0	1	0	0	0
Newtown	0	0	0	0	1	0
Redding	0	0	0	0	0	0
Ridgefield	0	0	0	0	0	0
Sherman	0	0	0	0	0	0
State	95	89	108	98	95	85

Sources: Connecticut Department of Public Health. [http://www.ct.gov/dph/lib/dph/CityByYear2000\\_2009.pdf](http://www.ct.gov/dph/lib/dph/CityByYear2000_2009.pdf). accessed 4/3/2011 and CDC Reported Tuberculosis in the United States, 2010 <http://www.cdc.gov/tb/statistics/reports/2010/table20.htm>, accessed 12/20/12

\* Local TB clinic data received from Maureen Singer, R.N., City of Danbury TB Clinic. Personal communication with Andrea Rynn 5/11/2011

**Diseases: Indicators and Findings, cont'd.**

Infectious Diseases, cont'd.

**Tuberculosis, cont'd.**

**Findings:** It appears that tuberculosis is not a major health issue in the HVR except in Danbury. "Danbury continues to have a higher incidence of tuberculosis than either the state as a whole or the nation at large. Most of the Danbury cases have occurred in persons born in Latin America or Asia who acquired a latent infection while resident in their home country which then reactivated some time after arrival in the U.S. Because

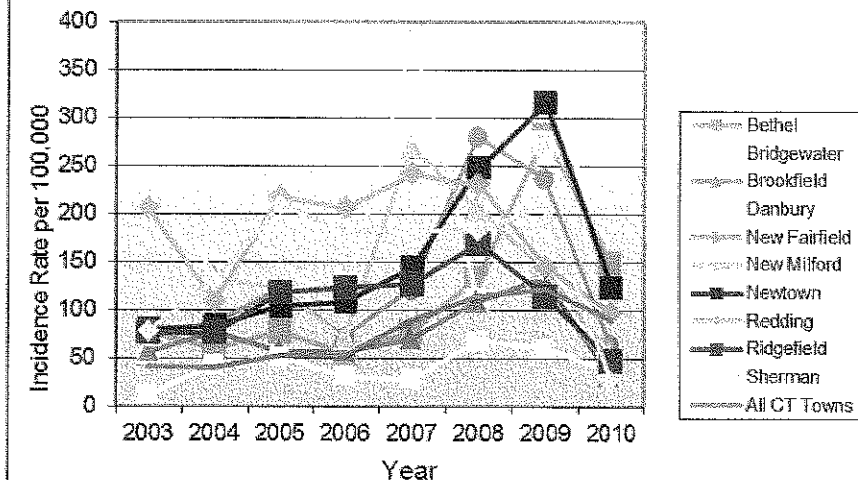
there are large populations in Danbury from Brazil, Ecuador and Indochina at risk of reactivation TB as they age, the community is likely to continue to experience TB cases well into the future. This problem may well be augmented by travel and visitation to the home countries where the disease remains prevalent." (Source: Scott LeRoy, Director of Health, Danbury Health and Human Services Department, email communication received August 16, 2011).

**Tick-Borne Illness**

Our region has a higher rate of tick-borne illness than most other geographic areas in the nation. There are also extremely high rates reported in neighboring Hudson Valley New York counties. There are many varieties of tick-borne diseases but this report will focus on three: Lyme disease, Ehrlichiosis, and Babesiosis. The positive news is that effective precautions can significantly reduce the risk of contracting these illnesses.

According to CDC, Lyme disease is caused by the bacterium *Borrelia burgdorferi* and is transmitted to humans through the bite of infected blacklegged ticks. In Ehrlichiosis is also transmitted to humans by the bite of an infected tick. The lone star tick (*Amblyomma americanum*) is the primary vector of both *Ehrlichia chaffeensis* and *Ehrlichia ewingii* in the United States. Babesiosis is carried by blacklegged ticks infected with the *Babesia* parasite.

**Figure 30: Lyme Disease Rates per 100,000 Population, 2003-2010**



Source Connecticut Department of Public Health  
<http://www.ct.gov/dph/cwp/view.asp?a=3136&Q=399894&dphPNavCtrl=46973#46999> Accessed 4/3/2011

---

## Diseases: Indicators and Findings, cont'd.

Infectious Diseases, cont'd.

Tick-Borne Illness, cont'd.

Untreated Lyme disease can potentially result in extremely serious health consequences. Some people infected with Ehrlichiosis may have symptoms so mild that they never seek medical attention, and the body fights off the illness on its own. But untreated Ehrlichiosis with persistent symptoms can result in serious illness as well. Most patients recover from Babesiosis with few, if any, lasting effects.

The Housatonic Valley Council of Elected Officials (HVCEO) has endorsed the tick-borne disease prevention program called "BLAST" in all 10 HVCEO municipalities. The Ridgefield Health Department received a grant from the Connecticut Department of Public Health to create this unique health education program in 2008. BLAST stands for the five most important things families can do to stay safe from tick-borne illness (**B**athe within two hours of outdoor activity, **L**ook for ticks and rashes daily, **A**pply repellents to skin and clothing, **S**pray the yard perimeter for ticks, and **T**reat pets with veterinarian recommended products). The BLAST Program includes printed materials, age-appropriate power point presentations and health fair display materials in both English and Spanish. Trained community volunteers are available year round to staff community and corporate wellness events. Complete information about the program is available on the Town of Ridgefield website: [www.ridgefieldct.org](http://www.ridgefieldct.org).

In addition, Western Connecticut State University is the setting for an annual Spring Lyme disease patient seminar and health fair coordinated by area task forces and Rotary Clubs. The event recognizes May as Lyme Awareness month and features practitioners and resources that may be helpful to this patient population. Lyme patients are also served by the Ridgefield Visiting Nurse

Association's Lyme, Chronic Fatigue and Fibromyalgia Support Group. This free drop-in group, which is open to all area residents, meets at noon on the second Thursday of each month. Details can be found at [www.ridgefieldvna.org](http://www.ridgefieldvna.org) under Community Wellness. A complete listing of local tick-borne disease related events, support services and resources can be found on the HVCEO Tick-Borne Illness Prevention Center website at [www.hvceo.org/lymemain.php](http://www.hvceo.org/lymemain.php). (Source: Jennifer Reid, BLAST Program Coordinator, e-mail communication received 8/31/2011).

The Western Connecticut Health Network's Biomedical Research Institute currently operates the state's only Lyme Disease Registry. The purpose of the Registry is to create a comprehensive database of Lyme disease patients to support multidisciplinary research leading to a better understanding of: 1) the course of disease and how people are affected; 2) causes of persistent symptoms; and 3) improved diagnosis and treatment. The Registry is seeking persons ages 5 and older who have been diagnosed with Lyme by a health care provider. Participants are asked to answer questions about their symptoms and treatment and provide a blood sample. Participation is free, voluntary, and strictly confidential. Only one visit is required; all follow-up is conducted by mail or email. For more information or to participate, contact the Registry at 203-739-8383 or by mail: [lymeregistry@danhospi.org](mailto:lymeregistry@danhospi.org).

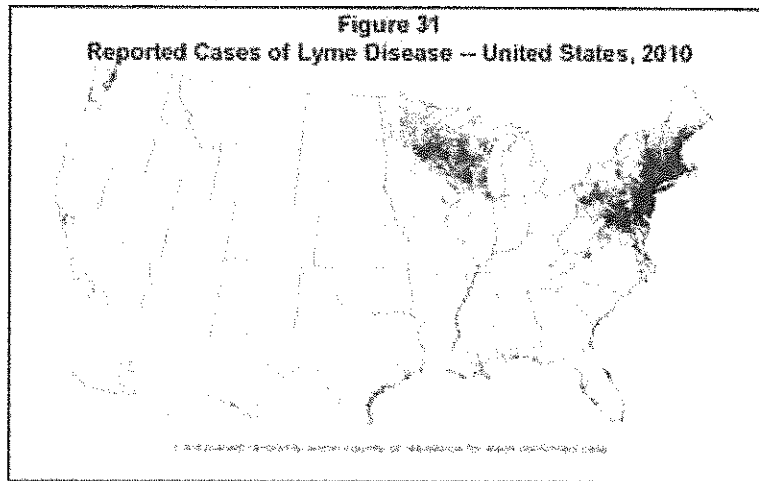
**Findings:** The data in Figure 30 show that Lyme disease is a prevalent health concern in the region; preventive health education initiatives are underway. Figure 31 graphically depicts the number of new Lyme disease cases reported across the country. It is evident that Lyme disease remains a priority health issue in our region.



**Diseases: Indicators and Findings, cont'd.**

Infectious Diseases, cont'd.

Tick-Borne Illness, cont'd.



**Human Immunodeficiency Virus (HIV) and Sexually Transmitted Diseases (STDs)**

These conditions are preventable through education and safe sex practices. Injection drug use and risky sexual practices, including prostitution, are contributing factors in many HIV and STD cases. STD cases are on the rise nationally among high school students.

At a national level, the estimated number of HIV cases in 2009 as reported in 40 states with confidential name-based HIV infection reporting was 42,011 (rate of 17.4 per 100,000 population).

This represents a slight increase from 2008 (42,005 cases). During the same year, the estimated number of cases of AIDS in the United States and dependent areas was 34,247 (rate of 11.2 per 100,000 population), a decrease from 2008 (34,755 cases). (Source: Centers for Disease Control and Prevention, HIV/AIDS Statistics and Surveillance, <http://www.cdc.gov/hiv/topics/surveillance/index.htm> accessed 8/13/2011). As shown in Table 18, Danbury has the largest number of residents living with HIV/AIDS in the region.

**Table 18: HIV/AIDS Surveillance Program HIV and AIDS Cases Reported by City/Town of Residence 2009 and cumulative from 1980 through December 31, 2009\***

	HIV/AIDS			
	Incidence <sup>1</sup> 2009	1980-2009	Living with 2009 <sup>2</sup>	Living with 2008 <sup>2</sup>
Bethel	1	29	21	20
Bridgewater	0	2	1	1
Brookfield	1	21	11	10
Danbury	9	407	215	224
New Fairfield	1	13	4	6
New Milford	0	54	24	29
Newtown	0	4	3	12
Redding	1	19	8	10
Ridgefield	0	22	13	13
Sherman	0	6	1	1
<b>ALL CT Towns</b>	<b>538</b>	<b>19,473</b>	<b>10,574</b>	<b>10,860</b>

\*HIV and AIDS data are combined for 2009. The data were reported separately in previous years  
<sup>1</sup>Current year data are new cases for the year.  
<sup>2</sup>This number includes all cases from 1980 to current year still living.  
 Source: Connecticut Department of Public Health.  
[http://www.ct.gov/dph/lib/dph/aids\\_and\\_chronic/surveillance/city\\_and\\_county/ct\\_hiv\\_aids\\_town\\_currentyear\\_table\\_new.pdf](http://www.ct.gov/dph/lib/dph/aids_and_chronic/surveillance/city_and_county/ct_hiv_aids_town_currentyear_table_new.pdf), Accessed 4/3/2011

**Diseases: Indicators and Findings, cont'd.**

Infectious Diseases, cont'd.

**Human Immunodeficiency Virus (HIV) and Sexually Transmitted Diseases (STDs), cont'd.**

According to CDC, Chlamydia is the most commonly reported sexually transmitted disease in the United States with 1,244,180 cases in 2009 (409.2 per 100,000 people), increased 3% from 2008 and 19% from 2006. Gonorrhea is the second-most commonly reported STD with 301,174 cases in 2009 (99.1 cases per 100,000 people). Nationally, Gonorrhea rates declined 10% since 2008 and are at the lowest level since tracking began in 1941. Although the number of cases of primary and secondary syphilis is much lower (13,997 in 2009), the rate has been increasing. The national rate per 100,000 people is 4.6 for

2009, an increase of 5% from 2008 and 39% since 2006. (Source: Centers for Disease Control and Prevention, STD Surveillance, 2009 <http://www.cdc.gov/std/stats09/default.htm> accessed 8/13/2011).

Table 19 shows the cases of Chlamydia, Gonorrhea, and Syphilis as reported by the Connecticut STD Control Program for 2007 and 2009. The largest increase in the number of Chlamydia cases was reported in Danbury residents; the largest increase in Gonorrhea cases was reported in Bethel residents. Fortunately, there were no Syphilis cases reported in the region in 2009.

**Table 19: Chlamydia, Gonorrhea, and Primary and Secondary Syphilis Cases by HVR Municipality and CT, 2007 and 2009**

	2007				Total Cases	2009			
	Chlamydia cases	Gonorrhea cases	Syphilis cases	Total Cases		Chlamydia cases	Gonorrhea cases	Syphilis cases	Total Cases
Bethel	22	0	0	22	19	20	0	39	
Bridgewater	0	0	0	0	0	0	0	0	
Brookfield	10	1	0	11	8	1	0	9	
Danbury	131	17	0	148	197	9	0	206	
New Fairfield	10	0	1	11	11	2	0	13	
New Milford	20	1	0	21	37	3	0	40	
Newtown	6	3	1	10	17	1	0	20	
Redding	4	0	0	4	6	0	0	6	
Ridgefield	9	1	0	10	9	1	0	10	
Sherman	0	0	0	0	3	3	0	6	
State Total	11,512	2,332	39	13,883	12,136	2,554	65	14,755	

Source: CT Department of Public Health. [http://www.ct.gov/dph/lib/dph/infectious\\_diseases/std/std\\_city.pdf](http://www.ct.gov/dph/lib/dph/infectious_diseases/std/std_city.pdf), Accessed 4/1/2011

**Findings:** Six of the 10 HVR municipalities have experienced an increase in the number of STD

cases; Danbury has seen the largest increase in absolute numbers.

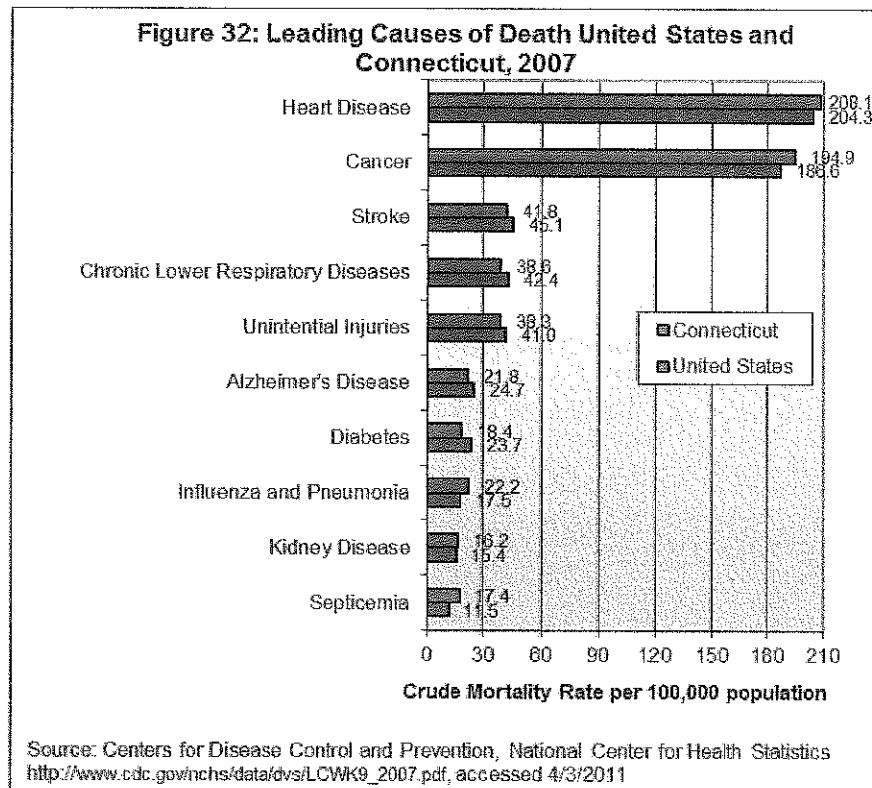
**Diseases: Indicators and Findings, cont'd.**

**Leading Causes of Death and Mortality Rates**

Examination of the leading causes of death and other mortality data is essential to assessing and monitoring the health of a community. This information is also critical to identify priority needs for programs and services to prevent or reduce premature death and disability from chronic diseases and injury.

Figure 32 presents the leading causes of death in the United States and Connecticut for 2007. Table 20 shows the leading causes of death in our community and Connecticut for 2005-2009.

Although the 10 causes of death are not in the same rank order for each community, the underlying causes of death are chronic conditions which are related to behavioral risk factors. Efforts should be focused on supporting health-promoting behaviors along with awareness education and skill-building. This is especially true of physical activity; healthy eating; avoiding tobacco use, alcohol abuse, and illicit drugs; managing stress; and other preventive lifestyle behaviors.



Updated data from the National Center for Health Statistics for the 10 leading causes of death in CT residents reveal that the rank order (from first to last) in 2009 was the same as that shown in Figure 32 with the exception of kidney disease now ranked as the 9<sup>th</sup> leading cause and septicemia as the 10<sup>th</sup> leading cause. It is noteworthy that there

are differences in the rank order of the leading causes of death by gender and race/ethnicity. For example, the leading cause of death for males of all races/ethnicities in CT is cancer and for females it is heart disease. For both White males and females, the leading cause of death in 2009 was heart disease, followed by cancer. For

**Diseases: Indicators and Findings, cont'd.**

**Leading Causes of Death and Mortality Rates, cont'd.**

Black/African American and Hispanic/Latinos residents, the leading cause of death was cancer for both genders, followed by heart disease. (Source: National Center for

Injury Prevention and Control, Centers for Disease Control and Prevention, WISQARS Leading Causes of Death Reports, 1999-2009, <http://ebappa.cdc.gov/cgi-bin/broker.exe>, accessed 2/23/12.)

**Table 20: Leading Causes of Death, 2005-2009 Average Crude Rate<sup>1</sup>**

Community	Heart Disease	Cancer	Stroke	Chronic Lower Respiratory Diseases	Unintentional Injuries	Alzheimer's Disease	Diabetes	Influenza and Pneumonia	Kidney Disease	Septicemia	Suicide	Chronic Liver Disease and Cirrhosis
Bethel	169.2	158.3	28.2	45.6	29.3	9.8	13.0	17.4	9.8	14.1	7.6	4.3
Bridgewater	157.8	218.4	12.1	36.4	-	12.1	48.5	-	36.4	24.3	-	24.3
Brookfield	162.5	163.7	25.7	36.6	22.0	15.9	14.7	8.6	9.8	13.4	7.3	7.3
Danbury	166.7	154.0	24.6	32.3	26.4	13.0	16.8	12.5	9.1	14.5	8.6	7.6
New Fairfield	121.1	122.5	18.5	21.4	31.3	17.1	11.2	15.7	4.3	19.6	8.5	7.1
New Milford	235.6	156.8	28.8	37.3	30.9	28.1	11.3	19.0	8.4	16.2	7.7	10.5
Newtown	141.7	165.7	28.5	29.2	28.5	12.0	9.0	13.5	11.2	10.5	7.5	1.5
Redding	210.1	210.1	59.4	34.3	36.5	36.5	2.3	20.6	9.1	18.3	11.4	9.1
Ridgefield	134.7	135.5	29.3	23.4	20.9	14.2	10.9	12.5	10.9	9.2	5.0	2.5
Sherman	107.7	142.0	29.4	14.7	14.7	19.6	9.8	4.9	4.9	9.8	14.7	9.8
Connecticut	209.0	195.7	42.0	41.1	36.0	22.1	19.8	22.2	16.3	16.8	8.1	8.1

Source: Connecticut Department of Public Health Epidemiology Program, email communication 2/24/12

<sup>2</sup> Crude mortality rates were used for this table since the age-adjusted mortality rates were not available for all causes of death

It is important to note that Figure 32 and Table 20 reflect crude mortality rates, which have not been age-adjusted. Crude mortality rates are useful to assess the magnitude of the number of deaths in a community, however they do not account for differences in rates that are attributable to differences in the age composition of the resident population. For example, communities with a higher proportion of older residents, such as Bridgewater, would be expected to have higher mortality rates from chronic diseases, as the incidence and prevalence of these diseases increase with age. Age-adjusted mortality rates (AAMR) correct for differences in age distribution of communities, and therefore give an accurate representation of excess disease mortality. In 2008, CTDPH published two reports of age-adjusted town-state comparisons

for the ten leading causes of death in CT residents for the time period 2002-2006. These reports can be accessed at

[www.ct.gov/dph/lib/dph/hisr/hcqsar/mortality/pdf/aamr\\_comparison\\_s\\_2002\\_2006.pdf](http://www.ct.gov/dph/lib/dph/hisr/hcqsar/mortality/pdf/aamr_comparison_s_2002_2006.pdf) and [www.ct.gov/dph/lib/dph/hisr/hcqsar/mortality/pdf/lcod\\_2002-2006\\_aamr.pdf](http://www.ct.gov/dph/lib/dph/hisr/hcqsar/mortality/pdf/lcod_2002-2006_aamr.pdf).

*Statistically significant findings from 2002-2006 of relevance to HVR municipalities include:*

- Bethel, Brookfield, New Milford, and Newtown had a *higher AAMR from all causes* for both genders combined compared with the state as a whole.
- Bethel and Newtown had a *higher AAMR for all causes for males* compared with males in the state as a whole.

---

## Diseases: Indicators and Findings, cont'd.

### Leading Causes of Death and Mortality Rates, cont'd.

- Bethel had a *higher AAMR for Major Cardiovascular Diseases and Diseases of the Heart for males* compared with males in the state as a whole.
- Danbury had a *higher AAMR for Coronary Heart Disease for both genders* combined compared with the state as a whole.
- Danbury had a *lower AAMR for Congestive Heart Failure for both genders* combined and for females compared with the state as a whole.
- New Milford had a *lower AAMR for Diseases of the Heart for both genders* combined compared with the state as a whole.

Updated age-adjusted mortality data provided by CTDPH for all causes of death by municipality for the five-year period 2005-2009 shows that the overall AAMR is *lower* than the state AAMR for the majority of HVR communities. The AAMR for all causes of death was lower than the state rate at statistically significant levels in Bethel, Bridgewater, Danbury, New Fairfield, Redding, and Ridgefield,

and statistically higher than the state rate in New Milford.

**Findings:** When examining the leading causes of death in Connecticut and the U.S., data show HVR municipalities overall compare favorably, with some exceptions. Since 2000-2004, there has been a decline in the mortality rates for many the leading causes of death in the nation, state, and our region. However, the high prevalence of these conditions in the population warrants ongoing prevention efforts. Table 20 reflects crude death rates, which are statistically invalid for comparisons across communities. However, it is interesting to note that, based on crude mortality rates, Sherman, which has the second highest proportion of persons ages 50 and over in the region, had the lowest rates for heart disease, chronic lower respiratory diseases, unintentional injuries, and influenza/pneumonia. Data for 2005-2009 provided by CTDPH reflect a lower AAMR from all causes of death compared with the state in the majority of HVR municipalities.

---

## Infant Mortality

Infant mortality is commonly used as an indicator of a community's health. The infant mortality rate typically varies from year to year in communities such as the HVR where there are a small number of

infant deaths per year. Table 21 shows the number of infant deaths and rate of infant mortality in HVR communities from 2004 to 2006 and 2006 to 2008.

**Diseases: Indicators and Findings, cont'd.**  
**Infant Mortality, cont'd.**

**Table 21: Infant Mortality Rates in HVR Municipalities, 2004-2008**

	2004-2006		2006-2008	
	Number	Rate	Number	Rate
Bethel	4	*	5	8.0
Bridgewater	0	0.0	0	0.0
Brookfield	1	*	1	*
Danbury	15	4.4	19	5.2
New Fairfield	2	*	2	*
New Milford	7	6.7	5	5.3
Newtown	0	0.0	0	0.0
Redding	0	0.0	0	0.0
Ridgefield	1	*	1	*
Sherman	2	*	0	0.0
Connecticut	717	5.7	753	6.2
United States (2006 & 2007)	28,527	6.7	29,138	6.8

Sources: Connecticut Association for Human Services Connecticut Kid Count <http://www.cahts.org/publications-kidscount.asp> accessed 5/30/2011  
National KIDCOUNTS Data Center <http://datacenter.kidscount.org/data/acrossstates/NationalProfile.aspx> accessed 5/31/2011  
Rate is per 1,000 live births  
\* Rates are not calculated for cases of less than 5 events

**Findings:** In general, the infant mortality rate in Connecticut has increased but is still lower than the national average. With the small

number of events in our communities, the rates vary considerably, with no consistent trend.

**Suicide Mortality**

Suicide can have a profound effect on a community. At times, especially in the suicide of a young person, an entire community suffers from feelings of guilt over what might have been done to prevent it. The sense of community is equally jarred when an adult commits suicide. A community's behavioral health resources should be fully engaged in the healing and recovery process and in ongoing prevention efforts.

Key findings from a special report issued by CT DPH and previously summarized in the 2009 *Community Report Card* are provided for reference.

- Suicide was the second leading cause of injury death in Connecticut accounting for 18.1% of all injury-related deaths between 2000-2004, with 1,396 suicide deaths, for an average of 279 suicides a year.
- The cities and towns with the highest number of suicide deaths among residents were Hartford (60), New Haven (51), Bridgeport (45), Waterbury (40), Meriden (34), New Britain (34), Bristol (31), Stamford (29), East Hartford (28), Danbury (27), and Fairfield (25).
- Overall, males completed suicide at a rate of four times

## Diseases: Indicators and Findings, cont'd.

### Suicide Mortality, cont'd.

higher than females and up to 11 times higher among the 65–69 age group reaching a peak rate of 30.2 per 100,000 males 85 years or older. Females experienced their highest suicide death rate between 45–49 years.

- Suicide rates were roughly twice as high among non-Hispanic Whites (8.7 per 100,000 population) as compared to either Hispanics (4.6 per 100,000 population) or non-Hispanic Blacks (3.9 per 100,000 population).

Prevention of suicide in youth and young adults remains a key health priority in CT. As stated in a 2009 CT Department of Mental Health and Addiction Services Report, *Youth Suicide: A Public Health Problem in CT*, suicide was the second leading cause of death for ages 10-14 and the third among people aged 15 to 24; however, it ranks second for college students. The 2007 CT Youth Risk Behavior Survey found that 15.1% (U.S. =16.9%) of students seriously

considered attempting suicide during the past 12 months; 13.8 % (U.S.=13.0%) of students made a plan about how they would attempt suicide during the past 12 months; and 12.1 % (U.S.=8.4%; statistically significant difference) of students actually attempted suicide one or more times during the past 12 months. (Source: Youth Suicide: A Public Health Problem in CT, <http://www.ct.gov/dmhas/lib/dmhas/prevention/cvsnpi/YouthSuicideCT.pdf>, assessed 2/23/12).

More recent mortality data from the National Center for Injury Prevention and Control indicate that in 2009, suicide was the second leading cause of death both in youth ages 15-19 (15 deaths; 16%) and in young adults ages 20-24 (27 deaths; 15.7%). (Source: National Center for Injury Prevention and Control, Centers for Disease Control and Prevention, WISQARS Leading Causes of Death Reports, 1999-2009, <http://ehappa.cdc.gov/cgi-bin/broker.exe>, accessed 2/23/12.)

---

## Older Adult Health: Survey and Focus Group Findings

As previously noted in the Introduction Section, a key objective of the 2012 Report Card was to provide more in-depth insight on the health and social needs of older adult residents in our region. The Report Card Steering Committee identified four broad topics to enable public health, hospitals, human service providers, and the general public to better assess how older adults in the region exemplify the vision statement "Seniors in our communities are healthy and thrive".

---

- **Housing.** This includes availability of housing options, skilled nursing, assisted living, and hospice facilities.
  - **Support Services.** This includes services which promote access to health care and human services, such as public transportation, fuel assistance, meals on wheels, senior centers, etc.
  - **Quality of Life.** This includes demographics, socioeconomic status, social supports, recreation, and spirituality.
  - **Physical and Mental Health.** This includes risk factors, disease (morbidity) and death (mortality) rates.
- Assessment of older adult health and social needs in the region was accomplished through three methods - health surveys administered to senior volunteers, focus groups with older adults conducted at area senior centers, and a focus group with providers of services to older adults in the region. Key focus group questions were developed by Mhora Lorentson, Ph.D., and Mary Bevan, M.P.H, of *The Center for Healthy Schools and Communities at EDUCATION CONNECTION*, in consultation with Steering Committee leadership. The consumer and provider focus group sessions were professionally facilitated by Dr. Lorentson.

---

## Older Adult Health Surveys

The health survey design team at WCSU reviewed published senior health report cards to select indicators for an Older Adult Health Survey. As previously mentioned, these included the Naugatuck Valley 2007 *Senior Needs Assessment*, *Seniors in Canada 2006 Report Card* and *Improving Health Literacy for Older Adults, 2009*.

After selection of relevant indicators, Senior Center and Social Services Directors from HVR municipalities reviewed both the topics and the indicators. Feedback confirmed that key needs of older adults were covered satisfactorily

within the four topic areas and the indicators were then finalized.

During the spring of 2011, the Older Adult Health Survey was administered to senior volunteers in the region to gain insight on current health needs and the availability of local services to meet these needs. Dr. Lorentson completed the analysis of survey data. Survey questions targeted key indicators of older adult health-related needs in each topic area. Four surveys were developed and administered and included both long and short versions, with and without questions relating to dental health. All questions on the short survey



---

**Older Adult Health:  
Survey and Focus Group  
Findings, cont'd.****Older Adult Health Surveys,  
cont'd.**

versions were included on the long versions.

Survey administration occurred through a comprehensive process in which 91 locations for survey distribution were identified across the region. Twenty of these identified sites provided permission to administer the survey and completed surveys were received from only 10 sites. A total of 123 surveys were received with the

majority of these surveys being completed by participants at a regional volunteer recognition luncheon. Although this is not a representative sample of the older adult population in the HVR, as community volunteers, survey respondents are potentially more aware of available services and service gaps.

---

**Key Findings**

Overall, data suggest that survey respondents are experiencing a variety of successes, needs and challenges related to their existing housing, support services, quality of life and physical and mental health. It is noted that, due to the limited and relatively homogenous sample, data cannot be assumed to be representative of older adults in the region. However, data provide a good understanding of the experiences of the 123 respondents and can serve as a baseline from which to further explore and examine the health-related needs of our older adult population, design and administer more representative health surveys and, in conjunction with other data summarized in the Community Report Card for Western CT, to further develop strategies to identify and address the priority health needs of our community.

---

**Housing**

Data suggest that the majority of respondents live alone or with a spouse or partner. The majority of respondents own their home, pay no mortgage payments, perceive their financial resources to be sufficient to pay for housing and living expenses all or most of the time, and feel very safe in their communities. It is noted that, due to the small and relatively homogeneous sample, these results are skewed in the direction of highly

active, non-minority older adults who are involved in their communities. It is of particular note that, even given this homogeneous sample, there was a subgroup of respondents who still pay a mortgage or rent and experience financial challenges most or some of the time. Additionally, of the sample, almost one-third expressed that they feel only somewhat safe in their communities.

---

**Older Adult Health:  
Survey and Focus Group  
Findings, cont'd.**

**Key Findings, cont'd.**

**Support Services**

The majority of respondents appeared to have a social support network in place to at least some extent. Overall, participants were most likely to report the availability of emotional support and less likely to express the availability of physical support in the sense of the presence of a person who could help them to do things they could not do for themselves. Individuals generally perceived their neighborhood to be a positive and friendly place to live. It is noted

however, that even in the small sample expected to be healthier and more active than the majority of the community, there are generally eight to sixteen percent of individuals who do not perceive their neighborhoods to be a highly positive place to live.

The majority of respondents owned a car and drive themselves when necessary. Very few were dependent on others or on public transportation.

---

**Quality of Life**

As expected given the relatively small, homogeneous sample, survey results indicate that the majority of respondents are at least somewhat active in their communities with attendance at religious services being the most common activity reported. One-third of respondents attended religious services more than twice to six times per month. Respondents were less likely to have friends over to their home and more likely to attend clubs or organizational meetings or to volunteer.

Respondents were most likely to communicate using a cellular phone for voice applications or to use a

computer for e-mail and communication and generally less likely to text for communication or to use computers to pay bills or manage money.

Even with the considerable bias of the sample toward healthier, active older adults in the community, respondents reported a range of physical and emotional health limitations with almost half expressing limitations in the area of moderate daily activities. Results indicate that respondents also experience challenges in the area of mental health with half or more of respondents expressing issues with anxiety and frequently not feeling happy.

---

**Physical and Mental  
Health**

When asked to complete a rating scale, the majority of respondents self-reported good to excellent mental and physical health and relatively healthy nutritional habits. However, it is noted that the majority of individuals also report not participating in any physical activity during the past month and 8% have only two meals a day on most days of the week. In addition, the majority of respondents consume less than the recommended number of servings of fruits and vegetables per day.

Chronic health conditions including diabetes, cancer, and angina were reported by 2 to 21% of

respondents. Cancer was the chronic health condition most commonly faced by both respondents (21%) and their families (45%).

The majority of respondents stated that they understood their medications and were under the care of at least one health provider. Use of prescription medications was common (87% of respondents). A considerable proportion of respondents had never participated in recommended health screenings. Compliance was lowest for mammograms by women and for sigmoid/colonoscopy by both genders.

---

**Older Adult Health:  
Survey and Focus Group  
Findings, cont'd.****Older Adult Focus Groups**

Dr. Lorentson completed five focus group interviews with older adults and one focus group interview with providers of services to older adults in the region. Older adult focus group interviews were hosted by senior centers within the region. The focus group with providers of services to older adults was held at the Danbury City Hall. A total of 42 seniors participated in focus groups. Participants represented primarily the towns of Bethel, Brookfield, Danbury and New Milford with a few individuals attending from other area towns. The majority of respondents were women. Additionally, four providers of services to seniors participated in the provider focus group. These individuals worked in New Milford and Danbury and included

representatives from a hospital, a visiting nurse association, a specialized care settings and an organization targeting the medical and non-medical needs of seniors.

Focus group interview questions were developed to identify key indicators within each topic area and were designed to assess current health needs, satisfaction with current health-related services and to identify recommendations for service improvement as appropriate.

Conceptual analysis of responses was used to analyze focus group interview results. Overall, the results of focus group interviews suggest a number of key themes.

---

**Overall Perceptions**

Participants are generally satisfied with the level of services provided for older adults in the ten town region. Most individuals *"love it"* and state that they *"get all kinds of help"*. Participants expressed enthusiasm in a number of areas including the availability of senior centers and high quality healthcare. Participants describe available programs and services as providing motivation and support to keep moving forward.

Participants expressed satisfaction with the existence of SweetHART buses; opportunities for socialization provided by senior centers and area religious organizations; availability of a variety of high-quality medical services; support provided by area social services and hospitals; available living opportunities for low-income and high-income senior adults; and the interpersonal support provided to each other by senior adults. Respondents were particularly enthusiastic about the interest shown in the welfare of seniors as evidenced by the

inclusion of focus groups and surveys to collect supplementary information related to Older Adult health needs as a component of the Community Report Card.

Participants expressed concerns related to the lack of transportation and limited availability of SweetHART buses; lack of sidewalks and places for seniors to walk; shortage of low-income and medium-income housing, in particular a lack of availability of housing on one floor; the need for opportunities for socialization and interpersonal interaction of homebound seniors; the need for increased availability of delivery services for food and pharmaceuticals; the need for dental services that accept Medicaid; the need for behavioral health services and support for seniors and their caregivers; the need for inexpensive in-home non-medical support for seniors; and the need for support for the *"very old"*. All participants emphasized the importance of education for seniors to help them understand how to

---

**Older Adult Health:  
Survey and Focus Group  
Findings, cont'd.**

**Older Adult Focus Groups,  
cont'd.**

**Overall Perceptions,  
cont'd.**

take care of themselves medically and to increase their utilization of available services. All participants expressed interest in continuing to

strengthen and expand senior center activities and the availability of services for older adults in the ten town region.

---

**Housing and Living  
Environment**

Respondents described the living situations of older adults as generally safe and comfortable with older adults described as living in condominiums or low-income/medium-income housing or with family or friends. Housing was typically considered to be relatively safe and comfortable with adequate availability of low-income housing throughout the ten town region. Service providers however emphasized that the safety and security of individuals varies by income level. These individuals described some of the seniors they interacted with as living "*in extremely poor conditions*". A number of participants emphasized that the availability of low-income housing varies by town with shortages described as existing in some towns. A number of participants also described shortages of medium-income housing throughout the area.

Although generally satisfied with the overall living conditions in the region, participants expressed a number of concerns. Specifically, large gaps were identified in the availability of housing with only one floor, suitable for individuals with mobility concerns and in the availability of housing in which one senior can live with another senior to share costs and support personal safety. Participants stated that many seniors live alone and that living alone is often a risk itself for personal safety. Senior participants stated that a number of housing situations prohibit non-

family members from living together.

Additionally, participants identified a number of safety issues for individuals living alone. Specifically, the high cost of "*safety buttons*" such as Life Alert was described as a barrier for many senior adults who were unable to purchase security systems. A number of individuals discussed the importance of "*senior-to-senior*" or other networks to just "*check in*" and make sure someone who is living alone is "*okay*".

Participants expressed significant concerns related to the isolation of individuals with medical issues living alone in any type of housing situation and emphasized that, in the current culture and work setting, many seniors do not live close to either family or friends. It was also emphasized that, when older adults do live in proximity to family, family members are often described as "*busy with their own lives*" and not easily available to address the needs of their senior relatives. Lastly, a number of participants expressed a need for support in cleaning and maintaining a household. Participants described situations in which isolation and medical limitations make it difficult for some seniors to clean their own homes and maintain a safe and sanitary living environment. These individuals described a service that used to be, but is no longer, available in which social service representatives went to senior households to help to clean and

---

**Older Adult Health:  
Survey and Focus Group  
Findings, cont'd.**

**Older Adult Focus Groups,  
cont'd.**

**Housing and Living  
Environment, cont'd.**

organize the house. This service was described as very important to seniors facing physical or emotional limitations that make it difficult to maintain a safe and sanitary household.

The majority of participants expressed that the financial impact of housing varies by individual. Participants generally described Connecticut as a very expensive state to live in for seniors. However,

many of the towns in the region were described as providing a number of options for low-income seniors to support the cost of housing, including tax breaks and vouchers. Senior centers and social service agencies were identified as providing seniors with educational opportunities to learn about available financial assistance.

---

**Quality of Life**

Respondents identified a number of key indicators of quality of life for seniors including the need for socialization and communication on a consistent basis. Respondents were generally very satisfied with the number of opportunities available for socialization in the region and identified the senior centers as the hub for most social activities. Senior centers were described as critical to seniors to find support from their peers; participate in clubs and activities such as dancing, singing and yoga; to receive educational guidance related to issues of importance to seniors such as use of technology, financial planning and support services available, including tax services. In addition to senior centers, area religious and social service organizations were identified as sources of socialization and support for many seniors.

Challenges cited by participants include ongoing difficulties with transportation due to a lack of adequate availability of SweetHART buses, a lack of sidewalks or other venues seniors can use to walk to social events, a lack of opportunities to provide social activities for homebound seniors, and a lack of services to address the needs of "the oldest of the old." Additionally, the majority of participants described a lack of adequate funding for senior centers in recent years has resulted in

decreased space for participants, decreased availability of "day trips" and decreased opportunities for a variety of activities.

Respondents described a wide variety of use of technology by seniors to support quality of life. Specifically, the majority of senior participants described themselves as using cell phones and computers for communication on a consistent basis. Approximately half of participants also used computers for games, to track finances, and to conduct Internet searches on topics of interest.

Participants described quality of life as dependent on the availability of support services to help older adults to cope with existing physical limitations. Participants described needs such as "how to fix a light bulb", "cook dinner", "get groceries", "clean the house" and "obtain medications" as issues commonly faced by the senior population. This area was described for many as a "tough" area with the majority of participants being "unsatisfied" with support available in this area. A number of participants stated a belief that senior citizens often get "taken advantage of" when these needs have to be addressed. Seniors described a situation in which individuals with close and supportive family and neighbors were able to address many of these needs. However, for individuals

---

**Older Adult Health:  
Survey and Focus Group  
Findings, cont'd.****Older Adult Focus Groups,  
cont'd.****Quality of Life, cont'd.**

without close family, support in these areas was described as typically coming "at a cost" and requiring consistent efforts to find and identify trustworthy individuals to help.

Similarly, participants described a need for increased availability of support for emotional or mental

health challenges faced by seniors. Senior participants emphasized a need for free or low-cost counseling services, increased support for seniors within the home setting, and support groups to provide emotional and interpersonal support.

---

**Social Support**

The majority of participants described social support as critical to the emotional and physical health of seniors. As one individual stated, "*We need laughter to keep moving forward...that is what we need.*" Social support was generally described as being provided by family members who live in the area and the senior centers. Additionally, individuals residing in condominiums or other shared living situations often described a positive network of support within these communities.

As in other areas, transportation was described as a significantly limiting factor to obtaining social support. Some seniors stated that they still "*drove themselves*" or "*were picked up by other seniors*" to attend events. The need for increased availability of SweetHART buses, or similar door-to-door transportation services, was emphasized by participants throughout all focus groups. Participants described some availability of volunteer drivers for senior adults through local religious organizations.

---

**Physical and Mental  
Health**

All participants perceived the availability of high-quality medical care to be excellent within the area. However, large gaps in ability of individuals to access this care were identified. Specifically, participants emphasized that medical care for low-income individuals was generally highly supported through social services and high-income individuals could pay for care that was necessary. However, the middle-income population was consistently described as not having the ability to support the continuum of care required and, particularly, the long-term expense of home care when that became necessary. Additionally, access to dental care, behavioral healthcare and vision and hearing support were described as minimal due to lack of insurance coverage. Older adults from New Milford expressed concerns that the recent merger of Danbury and New

Milford Hospitals might lead to a shortage of medical services in the New Milford area.

Individuals described challenges faced by older adults in practicing good health habits such as being physically active, eating nutritious meals, drinking plenty of water, participating in health screenings, not smoking and not drinking alcohol in excess. Seniors described a low degree of motivation for individuals living by themselves to cook nutritious meals or to "*get out and move.*" Although all participants described a high availability of fitness centers and sports clubs with sliding fee scales or low-cost opportunities for seniors, transportation difficulties were described as making it challenging for seniors to use these services. Additionally, the physical layout of many of the ten

---

**Older Adult Health:  
Survey and Focus Group  
Findings, cont'd.****Older Adult Focus Groups,  
cont'd.****Physical and Mental  
Health, cont'd.**

municipalities in the region was described as having few sidewalks or walking paths and therefore creating a challenge for seniors to experience ongoing physical activities.

All participants described the ability to understand and have the energy to follow-up and practice medical recommendations as a challenge for seniors with stamina or cognitive issues. Participants expressed a

need for ongoing education and follow-up support to assist seniors to follow medical recommendations and practice good health habits. This need was described as particularly acute for seniors with chronic health conditions such as asthma, high blood pressure, or heart disease as these individuals need to be especially diligent in practicing positive health habits.

---

**Representative Focus  
Group Quotes****Older Adults**

*"Transportation is a big issue...many of us don't drive. There aren't enough SweetHART buses. And...for those with physical limitations, the buses only pick you up at the bottom of the driveway—you have to get there. Often there are hills, or slippery, it is tough."*

*"We have great healthcare resources out there—a lot of them and they are qualified. But, to use them you need Medicare plus supplemental—then you are fine."*

*"Senior centers are so important for seniors. Many senior volunteer services have often been cut back. It would be nice if the towns could do more—not depend so much on the senior centers."*

*"We have physical limitations...not at all satisfied with the support provided by communities to address these. A lot of people can't get out—there are no structures in place for friendly visits to the home, support for home-bound people. There are often no more neighborhoods so neighbors aren't there—have to go to the senior centers and that is often not possible."*

*"The gaps we face? We really need transportation, help for the "oldest of the old", and support for socialization needs—especially of home-bound adults. The senior centers are critical—we need a comfortable place to go."*

*"There is often not enough low or middle income housing—some towns have them but generally not enough. There are huge waiting lists. Especially, you need to have housing all on one floor—we need a lot more of that. And...many places don't let non-relatives live together, so you can't share expenses"*

*"Great housing options for the lower and high income brackets—very little middle income housing."*

---

**Older Adult Health:  
Survey and Focus Group  
Findings, cont'd.****Representative Focus  
Group Quotes, cont'd.****Health Care Providers**

*"How do older adults get support to meet their day-to-day needs? This is a huge portion of healthcare. Wealthy people can pay for it, there are a lot of options for low income people. Middle of the road people have nothing—they try to pull in family and friends to do this...a huge issue. There is very little support out there for caregivers either."*

*"The three major priorities we see to improve the health services for older adults are: 1) education—help them see and understand what they need to do to take care of themselves; 2) Transportation to get them out and where they need to go; and 3) Address the needs of middle-income older adults. They are hurting the most."*

The complete Older Adult Health Survey and Focus Group Reports can be accessed at the United Way of Western CT website:  
<http://www.uwwesternct.org>.

---

**Conclusions**

Overall, survey and focus group data indicates that the region continues to be relatively successful at meeting a number of health and social needs of senior adults. The region was generally described as having high quality medical care, excellent housing options for low and high income seniors, and active and supportive senior centers. However, focus group data indicates that a number of gaps in service and opportunities for improvement also exist. Specifically, data suggests significant improvements are needed in the areas of health education for older adults, financial and social support for middle-income senior adults, and in the availability of more flexible housing and transportation options.

**Recommendations for Future Data  
Collection**

- Future older adult health surveys should be developed to be less complex and be validated prior to administration.

- Future data collection efforts should consider the use of a random sample for survey distribution or the use of targeted survey distribution directed toward key informants to increase the generalizability of findings. An individual trained in survey administration should be present to review surveys for completion and obvious errors prior to collection.
- It is highly recommended that future assessments include strategies to assess the needs of less active, less mobile, less affluent and minority senior adults who were not well-represented in the current survey and focus group information.
- Future provider focus groups should include broader representation of health and social service providers, both geographically and by area of specialty.



## Conclusions and Recommendations

The leading health concerns in our community, as in the state and the nation, result from a number of interconnected factors, many of which can be controlled or modified. Harmful lifestyle behaviors such as smoking, overeating, poor nutrition, lack of physical activity, tobacco use, substance abuse, and unsafe sexual practices have major impacts on individual health. Lack of health insurance, limited English proficiency, and cultural factors present barriers to access and utilization of medical care and preventive health services. Income, employment status, educational attainment, housing, and transportation are social factors which impact health or access to care. Uncontrollable factors, including inherited health conditions or increased susceptibility to disease, also significantly influence health.

In spite of the favorable health status enjoyed by most HVR residents, health disparities exist and are concentrated in the uninsured and low income population groups. Families and individuals who live in poverty or are uninsured are more likely to have poor health status. Poverty underlies many of the social factors that contribute to poor health. Differences for many health indicators are also apparent by gender, race/ethnicity, age, and place of residence. This information should be used to determine subgroups in the population in need of further assessment, as well as to guide the development of programs and services to meet identified health needs. Expanded joint planning and coordination of programs and services among health partners in the community can reduce health disparities and improve the health of all area residents.

Effective strategies to improve community health involve active collaboration and commitment among providers, health agencies, educators, and community-based organizations and groups, and the public they serve. Developing a plan for health improvement in the community involves collective action and sharing of expertise and resources across agencies and organizations in both the public and private sectors.

With this in mind, the following key recommendations are proposed by the Community Report Card Steering Committee Leadership to guide future Community Report Card health assessment activities:

- *Broaden the CRC Steering Committee membership to assure active participation by community agencies providing services to and community groups most affected by health disparities in the region.*
- *Use a strategic health planning process to identify gaps in qualitative and quantitative data needed to determine priority health needs, and to begin to develop a comprehensive action plan for community health improvement.*
- *Collect more in-depth data, through surveys, focus groups, and key informant interviews, to better inform the determination of priority health needs and to better align community resources with these needs.*
- *Conduct a scan of available health-related data and assessments to refine the key health indicators for the region for inclusion in future editions of the Community Report Card.*

**Community Report Card for Western Connecticut  
Community Health Improvement Action Plan  
Summary Report – January 2014**



Prepared by: Mary Bevan, M.P.H. & Mhora Lorentson, Ph.D.  
Center for Healthy Schools & Communities at EDUCATION CONNECTION

## Community Report Card for Western CT: Health Improvement Action Plan

### Health Improvement Action Plan Development – The Process

Effective strategies to improve community health involve active collaboration and commitment among health providers, public and community health agencies, educators, worksites, community and faith-based organizations and groups, and the public they serve. Developing a plan for health improvement in the region involves collective action by and sharing of expertise and resources across agencies and organizations in both the public and private sectors. The process builds on best practices and effective programs and services underway in the community. Fortunately, there are many model programs and services in the ten-municipality Housatonic Valley Region (HVR)<sup>1</sup> that provided a strong foundation for action planning.

In response to the key findings and recommendations from the most recent Community Report Card for Western Connecticut<sup>2</sup> (CRC), the CRC Steering Committee, including leads from the City of Danbury Department of Health and Human Services, Western CT Health Network/Danbury Hospital-New Milford Hospital, United Way of Western Connecticut, New Milford Health Department, and the Regional YMCA of Western CT, convened two Community Health Conversations with key community stakeholders in October 2012. These initial Community Health Conversations were held in two locations (Danbury and New Milford, CT) to ensure accessibility by key stakeholders throughout the region. During the Conversations, the need for collective commitment and responsibility in the prioritization of health issues and development of an action plan for health improvement were emphasized. Attendees included a total of 52 representatives from hospitals; community health centers; school-based health centers; Visiting Nurse Associations/Services; municipal health, education, social service, senior centers and fire departments; non-profit organizations; and a legislator's office. Geographically, all 10 HVR municipalities were represented either directly or through regional agencies and organizations.

Prior to the conversations, Mary Bevan, M.P.H., and Mhora Lorentson, Ph.D., from *EDUCATION CONNECTION's Center for Healthy Schools & Communities* met with the Community Report Card Steering Committee to review the objectives and desired outcomes for these facilitated discussions. Dr. Lorentson led the overview of key findings from the Community Report Card for Western CT and, with the assistance of the CRC Steering Committee members, facilitated the workgroup discussions to prioritize health issues. Key findings were presented for each of the Report Card indicators, including: community population and demographic data, economic stability, education, health status, health and lifestyle behaviors and risk factors, chronic and communicable diseases, and older adult health survey and focus group findings. Additional data from the CT Association of Directors of Health's Health Equity Index related to social determinants of health and health outcomes and United Way of CT's Infoline 2-1-1 database of health-related programs and services was included.

The objectives of the Community Health Conversations were to: 1) obtain input and insight from a diverse group of stakeholders, 2) reach consensus on priority health issues in the region, 3) identify community assets and challenges related to the priority issues, and 4) begin the process of forming workgroups to identify action steps for improvement. Following the presentation of CRC findings, participants were asked the following two questions:

**Based on what you have learned today, and your own experience, what community needs stand out for you?**  
**What do you believe are the priority health issues in our community?**

Participants in Community Health Conversations universally agreed that the Priority Health Issues (PHI) most representative of needs in the region were: 1) disparities in health care access and outcomes;<sup>3</sup> 2) prevention/reduction of most prevalent chronic diseases/health conditions (specifically obesity,

<sup>1</sup> The ten municipalities in the HVR include: Bethel, Brookfield, Bridgewater, Danbury, New Fairfield, New Milford, Newtown, Redding, Ridgefield, and Sherman.

<sup>2</sup> The Community Report Card can be accessed at: <http://www.danburyhospital.org/en/About-Us/Publications/Community-Report-Card>.

<sup>3</sup> Ultimately, PHI workgroups determined that disparities in health care access and outcomes were cross-cutting issues, and this PHI was integrated into the other 4 Action Plans as a result.





## Community Report Card for Western CT: Health Improvement Action Plan

hypertension, and type II diabetes), by addressing underlying risk factors; 3) substance use/abuse and co-related mental health issues; 4) older adult health, housing and social support needs; and 5) improved awareness and utilization of existing health and social programs and services. Upon reaching consensus on the priority health issues to address, participants self-selected a workgroup to join based on their interests and expertise. Each workgroup focused on their selected PHI, and responded to the following questions:

- What assessment information presented today did you find most relevant and important to your PHI?
- What are the key community strengths or assets related to your health issue?
- What are the key needs or challenges to address?
- Develop at least three recommended actions the community should consider to address these needs/challenges over the next two years.

Each workgroup identified an individual to summarize results on printed worksheets and report out to the larger group. Additionally, one member of the CRC Steering Committee participated in each workgroup discussion and further documented key observations and discussion points. Worksheets and recorded data were provided to EDUCATION CONNECTION for summary and analysis.

Finally, after sharing the results of the PHI workgroups, the following questions were addressed by the entire group.

- In what ways did the CRC assessment information we reviewed today help to better define community health needs?
- What additional information would be helpful to developing recommendations and action steps for your PHI?
- How is each of our organizations already contributing and how can we collaborate and leverage our resources to move towards creating a healthier future together?

Overall, data obtained from the Community Health Conversations provided high quality information needed to begin the community health improvement action planning process in the region. A broad diversity of community stakeholders attended both sessions, conversations were dynamic, and stakeholders were actively engaged in the process and expressed commitment to working together in the future to address the identified priority health issues.

*The overarching goal of health improvement action planning is to increase a community's cohesiveness, efficiency, and productivity in working together to positively affect health conditions and outcomes that are identified as priorities in the community. Creating change requires commitment, perseverance, shared leadership, and ongoing collaboration among diverse community partners who unite to form a community health improvement team. This collaborative team works to identify, implement, and evaluate programs, services, policies, systems, and practices to enhance each community's capacity to be a healthy environment in which to live, work, learn, and play.*

*An action plan outlines what should happen to achieve the vision for a healthy community. Desirable changes and proposed activities (action steps), timelines, and assignment of accountability provide a detailed road map for community teams to follow.*

An action plan, while a significant investment of time and energy, is an effective way to ground health improvement teams with a common purpose. Developing an action plan is a critical first step toward success in achieving objectives. An action plan assures that:

- Details are not overlooked;
- Proposed action steps are feasible and/or realistic;



## Community Report Card for Western CT: Health Improvement Action Plan

- Teams follow through with their commitments; and
- Measurable activities are documented and evaluated.

Each community in the HVR has unique strengths and challenges related to improving health conditions for its residents. Action planning provides the roadmap for the change process within the context of a community's priority health needs. During the planning process, community perspectives and ideas were first distilled into a common *vision and mission*. Next, the priority needs or issues were refined into *objectives with corresponding strategies and actions*.

**Vision Statement: Healthy People Living in Healthy Communities**

*A partnership of diverse individuals who, through a commitment to creativity and innovation, collaborative leadership, cultural responsiveness, and the development of evidence-based solutions for priority health issues, strives to create a community of the healthiest people in Connecticut.*

**Mission Statement: Promote Overall Physical, Social, Emotional, and Mental Health**

*Through collaborative and sustained action and commitment to excellence, we strive to promote and maintain the health of our community residents through prevention, education, evidence-based interventions, and the assurance of access to quality health care.*

Throughout 2013, the CRC Steering Committee and PHI workgroups continued to meet to further develop and refine the four PHI Health Improvement Action Plans. Technical consultation and workgroup facilitation were provided by EDUCATION CONNECTION's Center for Healthy Schools & Communities. In addition, the City of Danbury Health & Human Services Department recruited public health interns from Kaplan University, New York Medical College, Western CT State University, and Yale University to provide support to each PHI workgroup. Three additional workgroup action planning sessions were co-facilitated by Dr. Lorentson with the active participation of the CRC Steering Committee and PHI Workgroup Leads, including:

**Community Health Improvement Team Leadership**

Sally Herlihy, Andrea Rynn, Deborah Weymouth, Judy Becker, &  
 Jean Huntington, Western CT Health Network  
 Scott LeRoy & Lisa Michelle King-Riley  
 City of Danbury Department of Health & Human Services  
 Kim Morgan & Elizabeth Goehring, United Way of Western CT  
 Michael Crespan, New Milford Department of Health

Marie Miszewski & Maureen Farrell, Regional YMCA of Western CT  
 Melanie Bonjour, C/FC Community Health Center of Greater Danbury  
 Allison Fulton, Housatonic Valley Coalition Against Substance Abuse  
 Caroline LaFleur, Danbury's Promise for Children Partnership  
 Michael Gold, Geron Nursing and Respite Care, Inc.

Consistent with the Community Health Improvement Team's vision and mission, and informed by the Community Report Card and Community Health Conversation findings, the draft Community Health Improvement Action Plan for Western CT by PHI follows. It is important to note that Action Plans are dynamic documents and are influenced by emerging needs. With this in mind, the workgroups will continue to meet at least quarterly to expand upon, modify, and refine their PHI objectives, strategies, and action steps and to collectively evaluate progress towards achieving health improvement in the region.



Community Report Card for Western CT: Health Improvement Action Plan

Community Health Improvement Action Plan – The Results

Priority Health Issue (PHI) #1

Priority Health Issue	Goal	Objective(s)	Key Strategies/ Opportunities for Action	Short Term Action Steps (1 year) 1/1/14-12/31/14	Long Term Action Steps (2-3 years)	Potential Evaluation Measures & Metrics	Responsible Lead(s)
PHI #1 - Prevention/reduction of most prevalent chronic diseases and health conditions	<ul style="list-style-type: none"> <li>To reduce the incidence and prevalence of obesity, diabetes, and hypertension for all individuals within our community.</li> <li>To promote access to and utilization of related preventive health education, screenings, and diagnostic and treatment services for medically underserved groups within our community, including low SES and Latino or Hispanic groups.</li> </ul>	<ul style="list-style-type: none"> <li>By December 2015, stabilize or reduce the obesity prevalence rate in HVR adults from baseline county rates as reported in the 2013 County Health Rankings: 18% in Fairfield County (FC); 20% in Litchfield County (LC).</li> <li>By December 2015, stabilize or reduce the diabetes prevalence rate in HVR adults from baseline county rates as reported by CDC: FC (7.1); LC (7.7).</li> <li>By December 2015, stabilize or reduce the percentage of HVR adults reporting that they have hypertension (HTN). CT county baseline (2007-2009) BRFSS data compiled by DPH: 23.1% FC; 25.6% LC.</li> </ul>	<ul style="list-style-type: none"> <li>Promote and strengthen a universal healthy lifestyle message by building on the 5,2,1,0 message across all sectors (Schools, Worksites, CBOs, FBOs, Healthcare, Health Depts. &amp; Districts).</li> <li>Collaborate with Coalition for Healthy Kids on 5,2,1,0 messaging with families.</li> <li>Increase opportunities for residents to participate in no cost/low cost physical activity such as walking and biking.</li> <li>Increase availability of healthy eating options across all age groups.</li> <li>Collaborate with Regional YMCA for application to obtain Y Diabetes Prevention Program funding.</li> </ul>	<p><b>0-6 Month Milestones:</b></p> <ul style="list-style-type: none"> <li>By February 2014, engage parish nurses and senior center directors to promote 5,2,1,0 messages and healthy food options at church and senior events.</li> <li>By February 2014, create a unified "Know Your Numbers Campaign" screening tool based on sub-committee input to share with collaborating organizations.</li> <li>By March 2014, identify 3-5 key organizations and worksites to implement the "5,2,1,0 Let's Go" Strategies.</li> <li>By April 2014, include resources on stakeholder websites with existing recreational programs such as the CT Trails Day, Walkct.org, local walking trails, parks, schools and mall walking promotions.</li> <li>By May 2014, launch Diabetes Awareness Campaign in the HVR.</li> </ul> <p><b>6-12 Month Milestones:</b></p> <ul style="list-style-type: none"> <li>By July 2014, identify one site to pilot the Y Diabetes Prevention Program based on diabetes prevalence and</li> </ul>	<ul style="list-style-type: none"> <li>Create opportunities for healthy cooking/recipe programs in local parishes and where families convene.</li> <li>5 key local employers in addition to the hospitals will adopt Worksite Wellness policies around healthy food options and increasing physical activity.</li> <li>Collaborate on at least 1 annual physical activity event for each HVR municipality and include chronic disease prevention messaging.</li> <li>Meet Y-USA goal for participants in the Y Diabetes Prevention Program (YDPP).</li> <li>Expand YDPP to all towns in Y service area with tracking system.</li> </ul>	<p><u>County level prevalence data:</u> BRFSS and County Health Rankings: <a href="http://www.countyhealthrankings.org">www.countyhealthrankings.org</a></p> <p><u>Local level measures:</u> # of parishes and senior centers engaged in 5,2,1,0 messaging # of Healthy Kids Coalition families reached with 5,2,1,0 messaging # of CBOs and worksites implementing 5,2,1,0 Let's Go Strategies # of stakeholder websites listing recreational programs and # of hits # of new options for physical activity created in community, school, and</p>	<p><b>Parish Nurses</b> United Way Leads, Coalition for Healthy Kids <b>Worksite Wellness</b> United Way Leads with collaborating partners <b>Active Living</b> Each town takes lead but to include collaborating partners <b>Screening Tool</b> Health Department(s) Leads <b>Diabetes Awareness Pilot</b> YMCA Leads <b>Y Diabetes Prevention</b> YMCA leads with collaborating partners including WCHN DSME <b>"Know Your Numbers"</b> Health Department(s) Leads with collaborating partners</p>



Community Report Card for Western CT: Health Improvement Action Plan

Priority Health Issue	Goal	Objective(s)	Key Strategies/ Opportunities for Action	Short Term Action Steps (1 year) 1/1/14-12/31/14	Long Term Action Steps (2-3 years)	Potential Evaluation Measures & Metrics	Responsible Lead(s)
		<ul style="list-style-type: none"> <li>By December 2015, stabilize obesity rates in HVR children and adolescents from CT baseline prevalence rates as reported by Child Health Data.org of: <u>Children 2 to 5 years</u> - 15% <u>Children 10-17 years</u> - White: 24.7% Hispanic: 48.3% Black: 43.6%</li> </ul>	<ul style="list-style-type: none"> <li>Identify funding sources for chronic disease prevention work in the community focused on awareness and screening.</li> </ul>	availability of town locations. <ul style="list-style-type: none"> <li>By July 2014, increase opportunities for free "Know Your Numbers" screenings by incorporating into all existing and identified health education activities and adding opportunities in towns that need additional screenings.</li> <li>By September 2014, Promote/Collaborate "Know your Numbers" Campaign with at least 2 local worksites.</li> <li>By October 2014, develop a resource brochure for individuals identified in screening for secondary prevention programs including the WCHN Diabetes Self- Management Education Program (DSME), YMCA Diabetes Prevention Program, and local Community Health Centers.</li> </ul>	<ul style="list-style-type: none"> <li>Track the number of residents in all HVR municipalities participating in Know Your Numbers Campaigns.</li> </ul>	worksite locations <ul style="list-style-type: none"> <li># of new opportunities for healthy eating created in community, school and worksite locations, including school and community gardens</li> <li>Development of "Know Your Numbers" screening tool and # of sites implementing</li> <li># of worksite wellness policies developed and # adopted</li> <li># of sites and participants in YDPP</li> </ul>	<b>Partner Sub-Committee</b> Resource guide for primary and secondary prevention health services
<b>Action Step Progress:</b> YDDP grant awarded – start date 1/14.							



# Community Report Card for Western CT: Health Improvement Action Plan

## Priority Health Issue (PHI) #2

Priority Health Issue	Goal	Objective(s)	Key Strategies/ Opportunities for Action	Short Term Action Steps (1 year) 1/1/14-12/31/14	Long Term Action Steps (2-3 years)	Potential Evaluation Measures & Metrics	Responsible Lead(s)
PHI #2— <i>Improve access to and utilization of quality prevention, counseling, and treatment services for substance use and abuse and co-related mental health issues for all individuals within our community, with an emphasis on adolescents and underserved individuals.</i>	<ul style="list-style-type: none"> <li>To decrease the incidence and prevalence of substance use and abuse and co-related mental health issues for all individuals within our community, with an emphasis on adolescents and underserved individuals.</li> </ul>	<ul style="list-style-type: none"> <li>Conduct ongoing advocacy in Western Connecticut to ensure accessibility to a continuum of high quality prevention, counseling, and treatment services.</li> <li>By July 2014 collaborate with Regional Action Council, LPCs and other partners to create a prevention plan using SAMHSA's Strategic Prevention Framework (SPF).</li> </ul>	<ul style="list-style-type: none"> <li>Map current assets and identify gaps in services and accessibility.</li> <li>Communicate and engage key stakeholders to collaborate on system of care redesign.</li> <li>Identify enhancement opportunities.</li> <li>Increase awareness and provide education.</li> <li>Promote efforts of local prevention councils (LPCs).</li> <li>Increase involvement of youth in LPCs.</li> <li>Conduct needs assessments as indicated.</li> <li>Increase communication and awareness regarding existing programs.</li> <li>Provide parent/adult education.</li> <li>Engage local officials support and</li> </ul>	<p><u>6-12 Month Milestones:</u></p> <ul style="list-style-type: none"> <li>By July 2014, increase awareness by key stakeholders of existing services, opportunities to improve, and additional resources needed.</li> <li>By July 2014, map current services, programs, funders, and geopolitical relationships to identify gaps in services, support, and accessibility.</li> <li>By July 2014, identify service enhancement opportunities by process and participation including providers, agencies and funders.</li> <li>By July 2014, increase the number of youth and underserved groups engaged in local prevention councils by 20%.</li> <li>By September 2014, provide education to providers including strategies for stigma reduction and engage providers in supporting regulation or legislation.</li> <li>By October 2014, disseminate substance use/abuse prevention information to parents and guardians of students in all HVR K-12 public and private schools By November 2014, research legislative activities</li> </ul>	<ul style="list-style-type: none"> <li>Continue provider education and awareness campaign to reduce stigma/discrimination.</li> <li>Advocate for appropriate insurance coverage/reimbursement.</li> <li>Collect and use assessment data to inform planning and leverage funding.</li> <li>Plan and coordinate regional prevention conferences every two years with RAC staff.</li> <li>Coordinate legislative advocacy activities through statewide/regional prevention networks.</li> <li>Establish a Youth Prevention Council.</li> <li>A minimum of once every 2 years, administer student</li> </ul>	<ul style="list-style-type: none"> <li>Asset map created</li> <li>Advocacy Campaign created</li> <li># of stakeholder meetings</li> <li>Summary document of System of Care Redesign produced</li> <li># of prevention planning meetings, attendance rates, and priorities identified</li> <li># and % of youth and members of underserved groups serving on local prevention councils, tracked over time</li> <li># and types of enhancement opportunities identified</li> <li>2-1-1, DMHAS, and local provider data on service utilization with comparisons over time</li> <li>CHC Uniform Data Reports on related ambulatory care services</li> <li>CHIME ED visit and hospitalization data</li> <li># and types of provider educational sessions tracked</li> <li># and types of providers engaged in legislative advocacy tracked</li> <li># funding opportunities</li> </ul>	<p><u>Stakeholder</u></p> <p><u>Meeting</u> <u>Coordination</u></p> <p>WCHN Steering Committee Sponsor will assign lead to coordinate initial meetings with mental health specialists. Specific responsibilities will then be assigned.</p> <p><u>Action Plan</u></p> <p><u>Coordination</u></p> <p>HVCASA will coordinate all action plan steps in partnership with LPCs via existing roles and partnerships, i.e., HVCASA is the designated Suicide Prevention Coordinator for Region 5, a Drug Endangered Child Alliance</p> <p>Coordinator, attends statewide meetings of the CT Prevention Network, and serves on the DMHAS State Advisory Board. These partnerships</p>







Community Report Card for Western CT: Health Improvement Action Plan

Priority Health Issue (PHI) #3

Priority Health Issue	Goal	Objective(s)	Key Strategies/ Opportunities for Action	Short Term Action Steps (1 year) 1/1/14-12/31/14	Long Term Action Steps (2-3 years)	Potential Evaluation Measures & Metrics	Responsible Lead(s)
PHI #3 – Improved assessment and service planning to address older adult health, housing and social support needs	<ul style="list-style-type: none"> <li>To improve the physical, emotional, and mental health of older adults within our community.</li> <li>To increase the accessibility and availability of social supports for older adults within our community, with an emphasis on at-risk seniors.</li> </ul>	<ul style="list-style-type: none"> <li>Improve the physical, emotional, and mental health of older adults within our community.</li> <li>Increase public awareness of changing demographics and its impact on our communities.</li> <li>Increase access to and utilization of existing community support resources and housing options for the elderly.</li> </ul>	<ul style="list-style-type: none"> <li>Identify, recruit, and convene a Task Force of providers from the HVR region.</li> <li>Educate providers from the region on goals and strategies of the Health Improvement Action Plan for PHI#3.</li> <li>Utilizing the results of the Community Report Card for Western CT (CRC) and Aging in Place (AIP) IRB-approved survey, disseminate best practices to the entire HVR.</li> <li>Explore funding opportunities.</li> </ul>	<p><b>0-6 Month Milestones:</b></p> <ul style="list-style-type: none"> <li>By March 2014, analyze Danbury-focused AIP survey results and align strategies, goals, and objectives with PHI#3 Action Plan.</li> <li>By May 2014, recruit and convene providers and advocates for the Task Force including the following possible resources: law enforcement, faith-based and community organizations, older adult service providers, and physicians.</li> <li>By June 2014, begin an audit of available resources for seniors in the region and complete gap analysis between results and the AIP survey and relevant CRC findings.</li> </ul> <p><b>6-12 Month Milestones:</b></p> <ul style="list-style-type: none"> <li>By August 2014, compare the survey findings to the audit of services.</li> <li>By November 2014, finalize plans to expand goals and objectives to region.</li> <li>By December 2014, explore funding opportunities.</li> </ul>	<ul style="list-style-type: none"> <li>Develop an online regional guide to services through local coordinators, and possibly in print, e.g., periodic newsletters etc. (2-1-1 included).</li> <li>Assess the availability and utilization of services and measure changes as evidence for future funding opportunities.</li> <li>Expand the scope of existing service providers as community needs indicate.</li> <li>Continue to explore funding to communicate and educate both the elderly and their adult children.</li> </ul>	<ul style="list-style-type: none"> <li>Representativeness of Task Force members</li> <li>Consistency of meetings held, attendance rates, and action items generated and completed</li> <li>Summary report of audit and gap analysis results produced and evidence of dissemination</li> <li>Regional guide to services produced and evidence of dissemination</li> <li>3 year survey of key housing and social service providers developed; analysis of utilization data and service growth over time. Results summarized and disseminated</li> <li># of funding sources identified, proposals submitted, and funding secured</li> </ul>	<p><b>Task Force Recruitment</b></p> <p>Steering Committee PHI WCHN sponsor and co-lead will contact possible recruits for Task Force and schedule an initial meeting.</p> <p><b>AIP</b></p> <p><b>Coordination</b></p> <p>WCHN PHI co-lead will provide Danbury AIP survey results for analysis.</p>
<p><b>Action Step Progress:</b></p>							

Community Report Card for Western CT: Health Improvement Action Plan

Priority Health Issue (PHI) #4

Priority Health Issue	Goal	Objective(s)	Key Strategies/ Opportunities for Action	Short Term Action Steps (1 year) 1/1/14-12/31/14	Long Term Action Steps (2-3 years)	Potential Evaluation Measures & Metrics	Responsible Lead(s)
PHI #4 – Improved awareness and utilization of existing health and social programs and services	<ul style="list-style-type: none"> <li>To increase awareness and utilization of existing health and social service programs and services within the community with an emphasis on reaching vulnerable residents, including low-income, non-English speaking, and undocumented individuals and families.</li> </ul>	<ul style="list-style-type: none"> <li>Increase awareness around the Affordable Care Act (ACA) coverage provisions and access to health insurance.</li> <li>Increase and promote Infoline 2-1-1 awareness.</li> <li>Increase awareness of affordable health care services and medication programs such as prescription discount programs.</li> <li>Develop a coordinated system for ongoing dissemination of key information on programs and services to health providers and agencies serving vulnerable populations.</li> </ul>	<ul style="list-style-type: none"> <li>Collaborate with Access Health CT to inform and promote awareness (work with local Assistors to promote awareness and identify target populations covered by each site - identify vulnerable subgroups).</li> <li>Work with United Way to identify target populations for outreach and to avoid overlap.</li> <li>Identify effective methods to provide information to patients, physicians, pharmacists and the community.</li> <li>Ensure information is widely available regarding options for generic drugs, FamilyWize Discount Cards,</li> </ul>	<p><b>0-6 Month Milestones:</b></p> <ul style="list-style-type: none"> <li>By January 2014 and ongoing, promote awareness of the 5 Assistor Sites in Danbury.</li> <li>By January 2014 and ongoing, broadly distribute information at community events about 2-1-1, FamilyWize, and affordable health service providers, using existing resources, such as the Directory of Services for Danbury Families.</li> <li>By February 2014, create a link from community websites, including United Way and Danbury's Promise for Children Partnership websites, to connect consumers with information on signing up for insurance.</li> <li>By March 2014, promote awareness of the need for providers to update 2-1-1 listings.</li> <li>By May 2014, convene a meeting with Access Health CT representatives and assistor sites to obtain information regarding their publicity and coordination efforts.</li> </ul>	<ul style="list-style-type: none"> <li>By 2015, explore holding a Danbury Community Health Fair.</li> <li>By 2016, promote collaboration between local Public Health Directors and Public Schools to distribute information about public health initiatives (immunizations, etc.).</li> <li>By 2015, co-develop a Health Ambassador Program with United Way to disseminate key information to local providers and agencies serving vulnerable populations.</li> <li>By 2015, co-develop a 1-2 page fact sheet with PHI #3 leads containing key contact information for health and human services for older adults, i.e., 2-1-1; 3-1-1, Senior Center Call Centers.</li> </ul>	<ul style="list-style-type: none"> <li>Access Health CT Assistor utilization and enrollment data</li> <li># of events attended</li> <li>Survey developed and results recorded and summarized</li> <li>Meeting held with Access Health CT, attendees and action items developed</li> <li>Website links created and operational</li> <li># of providers in the region who have connected with 2-1-1 to update their listings</li> <li>2-1-1 utilization data</li> <li># of contacts with local media and # PSAs developed and aired, # feature articles</li> <li># and location of 2-1-1 presentations</li> </ul>	<p><b>Access Health CT, Assistor Site, and Discount Promotion</b></p> <p>Danbury's Promise for Children Partnership and United Way will promote awareness about the Assistor sites through their networks.</p> <p>Danbury's Promise for Children Partnership and United Way and other workgroup members will distribute print materials, and related information within the community, through community partnerships and other outreach efforts.</p> <p>Danbury's Promise for Children Partnership and United Way to provide links on websites.</p> <p>Workgroup members develop publicity plan to promote information through local media sources.</p> <p>Workgroup members to develop 1-2 page descriptions of health providers serving low-income persons and prescription discount programs.</p> <p><b>Provider Survey</b></p> <p>In collaboration with workgroup leads, PHI #4 Intern will develop survey of</p>





**Community Report Card for Western CT: Health Improvement Action Plan**

		<p>and other prescription discount programs, including those offered by retailers, etc.</p> <ul style="list-style-type: none"> <li>Collaborate with the CRC Steering Committee to develop a Community Health Ambassador Program to systematically disseminate information on key programs and services to local health providers.</li> <li>Collaborate with PHI#3 to develop a 1-2 page fact sheet for use by home care providers, etc. with key contact information on services for older adults (i.e., 2-1-1, 3-1-1, Senior Center Call Center).</li> </ul>	<ul style="list-style-type: none"> <li>By May 2014 and ongoing, contact local media/e-newsletters about publicizing 2-1-1.</li> <li>By June 2014, survey health providers and social service agency directors about their challenges in getting information to potential clients about their services.</li> <li>By June 2014, create a 1-2 page description of health providers who provide care to vulnerable individuals and families (i.e., CHCs) and a 1-2 page description of most accessible prescription discount programs for distribution by nonprofits, other providers, and at community events. Create materials in multiple languages.</li> </ul> <p><b>6-12 Month Milestones:</b></p> <ul style="list-style-type: none"> <li>By October 2014, explore the need to conduct additional public presentations about 2-1-1, the 2-1-1 Navigator, etc. Target underserved groups for presentations and offer presentations in multiple languages.</li> </ul>	<ul style="list-style-type: none"> <li># of Health Ambassadors recruited and trained</li> <li>Older Adult Fact Sheet co-developed with PHI#3 leads; # printed and disseminated</li> </ul>	<p>health care and social service providers.</p> <p><b>2-1-1 Promotion</b></p> <p>United Way will promote awareness of 2-1-1 online verification process and timeline and others distribute through networks.</p> <p>Danbury's Promise for Children Partnership and United Way and other workgroup members will plan public presentations on 2-1-1 and the 2-1-1 Navigator.</p> <p><b>Health Ambassador Program Development</b></p> <p>United Way's Volunteer Center and Danbury's Promise for Children Partnership will collaborate to develop the program and recruit and train Health Ambassador volunteers.</p> <p><b>Older Adult Fact Sheet</b></p> <p>PHI #3 and PHI # 4 co-leads will co-develop Fact Sheet.</p>
--	--	---	--	---	---

Action Step Progress:

**PUBLIC HEARING**

**APPLICANT**

**SIGN UP SHEET**

**February 19, 2014**

**4:00 p.m.**

Applicant: Docket Number: 13-31859-CON

Western Connecticut Health Network, The Danbury Hospital and New Milford Hospital

The Termination of New Milford Hospital's General Acute Care Hospital License with the Connecticut Department of Public Health and Operation of it Under The Danbury Hospital's Current General Acute Care Hospital License

Name	Phone	Fax	Representing Organization/Self
Kathy DeMatteo	203-739-6543		WCHN
Andrea Rynn	203-739-7919		WCHN
Jen Zupcoe	203-739-7251		WCHN
Chris Ward	860-210-5373		NMIH/WCHN

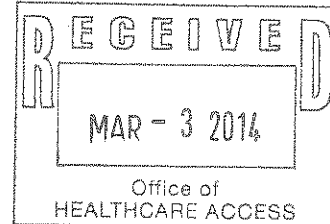
Public Hearing  
 Western Connecticut Health Network, The Danbury Hospital and New Milford Hospital

Name	Phone	Fax	Representing Organization/Self
Dr. John Murphy	203-739-7701		WCHN
Steven Rosenberg	203-739-7240		WCHN
Sally Herlihy	203-739-4903		WCHN
Deborah Weymouth	860-355-7200		WCHN

ORIGINAL

1

STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH  
OFFICE OF HEALTH CARE ACCESS



WESTERN CONNECTICUT HEALTH NETWORK,  
THE DANBURY HOSPITAL AND NEW MILFORD HOSPITAL  
THE TERMINATION OF NEW MILFORD HOSPITAL'S GENERAL ACUTE  
CARE HOSPITAL LICENSE WITH THE  
CONNECTICUT DEPARTMENT OF PUBLIC HEALTH AND  
OPERATION OF IT UNDER THE DANBURY  
HOSPITAL'S CURRENT GENERAL ACUTE CARE HOSPITAL LICENSE

DOCKET NO. 13-31859-CON

FEBRUARY 19, 2014

4:43 P.M.

388 DANBURY ROAD  
NEW MILFORD, CONNECTICUT

POST REPORTING SERVICE  
HAMDEN, CT (800) 262-4102

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 . . .Verbatim proceedings of a hearing  
2 before the State of Connecticut, Department of Public  
3 Health, Office of Health Care Access, in the matter of  
4 Western Connecticut Health Network, The Danbury Hospital  
5 and New Milford Hospital, The Termination of New Milford  
6 Hospital's General Acute Care Hospital License with the  
7 Connecticut Department of Public Health and Operation of  
8 it under the Danbury Hospital's Current General Acute  
9 Care Hospital License, held at New Milford High School,  
10 388 Danbury Road, New Milford, Connecticut, on February  
11 19, 2014 at 4:43 p.m. . . .

12

13

14

15

16

17

18

19

20

21

22

23

24

HEARING OFFICER KEVIN HANSTED: Good  
afternoon, everyone. This public hearing before the  
Office of Health Care Access, identified by Docket No.  
13-31859-CON, is being held on February 19, 2014 to  
consider Western Connecticut Health Network, the Danbury  
Hospital and New Milford Hospital's application for the  
termination of New Milford Hospital's General Acute Care  
Hospital license with the Connecticut Department of  
Public Health and operation under the Danbury Hospital's



HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 current General Acute Care Hospital license.

2 This public hearing is being held pursuant  
3 to Connecticut General Statutes, Section 19a-639a, and  
4 will be conducted as a contested case, in accordance with  
5 the provisions of Chapter 54 of the Connecticut General  
6 Statutes.

7 My name is Kevin Hansted, and I've been  
8 appointed by Commissioner Jewel Mullen of the Department  
9 of Public Health to serve as the Hearing Officer for this  
10 matter.

11 The staff members assigned to assist me in  
12 this case are Kaila Riggott and Steven Lazarus, and the  
13 hearing is being recorded by Post Reporting Services.

14 In making its decision, OHCA will consider  
15 and make written findings concerning the principles and  
16 guidelines set forth in Section 19a-639 of the  
17 Connecticut General Statutes.

18 Western Connecticut Health Network, the  
19 Danbury Hospital and New Milford Hospital have been  
20 designated as parties in this proceeding.

21 At this time, I will ask staff to read  
22 into the record those documents already appearing in  
23 OHCA's Table of the Record in this case. All documents  
24 have been identified in the Table of the Record for

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 reference purposes. Mr. Lazarus?

2 MR. STEVEN LAZARUS: Good afternoon.  
3 Steven Lazarus, OHCA staff. We would like to enter into  
4 the record Exhibits A through J and, also, take  
5 administrative notice of Exhibit 1 and 2.

6 The Applicants were faxed over the  
7 information yesterday, but I do have a color copy of the  
8 Exhibit 2, if you would like. It's available for the  
9 Applicants.

10 HEARING OFFICER HANSTED: Any objections  
11 to the exhibits?

12 MR. TED TUCCI: No, Mr. Hearing Officer.  
13 No objection. Thank you.

14 HEARING OFFICER HANSTED: Thank you. At  
15 this time, I would ask all the individuals, who are going  
16 to testify on behalf of the Applicants, to please stand,  
17 raise your right hand and be sworn in.

18 (Whereupon, the parties were duly sworn  
19 in.)

20 HEARING OFFICER HANSTED: And, at this  
21 time, the Applicant may proceed.

22 MR. TUCCI: Thank you very much. Good  
23 afternoon, Hearing Officer Hansted, members of the OHCA  
24 staff. My name is Ted Tucci. I represent Western

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 Connecticut Health Network. It's our pleasure to be here  
2 before you this afternoon in connection with the pending  
3 Certificate of Need.

4 We're prepared to begin with our  
5 presentation, which we expect will be relatively brief.  
6 I now would like to introduce you to Dr. John Murphy,  
7 President and Chief Executive Officer of WCHN.

8 DR. JOHN MURPHY: Good afternoon.

9 HEARING OFFICER HANSTED: Good afternoon,  
10 Doctor.

11 DR. MURPHY: As Ted said, my name is John  
12 Murphy. I'm the President and CEO of the network, and I  
13 also wanted to thank you for braving the weather and  
14 persevering and coming out here and making this  
15 convenient for us, in terms of having you here, and, so,  
16 thank you for that, and I also wanted to officially adopt  
17 my pre-filed testimony.

18 HEARING OFFICER HANSTED: Thank you.

19 DR. MURPHY: And I just thought I would  
20 have a conversation, since you have the pre-filed  
21 testimony, and give you my perspective on why we're doing  
22 this. I'll give you the high-level view, perhaps some of  
23 the clinical dimensions of this application, and then  
24 have Steve Rosenberg, our CFO, focus a little bit more on

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 the financial aspects of it.

2 But, fundamentally, the reason we've asked  
3 for this single license is largely about trying to  
4 address the need to get New Milford Hospital in  
5 compliance with ICD-10 by October 1st of this year.

6 As you may know, although not everybody  
7 does, ICD-10 stands for the International Classification  
8 of Diseases, so when you see a patient, you've got to  
9 assign a code, and ICD-10 has over 14,000 codes for  
10 different diseases and conditions, signs and symptoms,  
11 complaints, abnormal findings, etcetera, so it's a whole  
12 compendium of how you assess a patient.

13 CMS, Center for Medicare and Medicaid  
14 Services, established that, by October 1st, you had to  
15 use ICD-10, and it was going to replace the predecessor,  
16 which is ICD-9, which is not nearly as complex.

17 So if you don't have a billing system that  
18 uses ICD-10, you can't bill, and that's really -- we have  
19 to get New Milford's systems up to speed, so that, by  
20 October 1, it's in compliance with ICD-10.

21 We have a system in place at Danbury  
22 Hospitals, called Siemens(phonetic), which will be ready  
23 before October 1 to handle the ICD-10 requirements, so we  
24 were trying to figure out how do we get New Milford up to

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 speed in a way that we could do it efficiently, cost  
2 efficiently and expeditiously, and there were a number of  
3 options, and Steve will go through those, but, largely,  
4 it came down to there was one way to do it that was  
5 expensive, and there was another way that was redundant,  
6 and then there seemed to be an obvious third and best  
7 solution, which was to take the system that we had in  
8 Danbury and essentially export it and deploy it up at New  
9 Milford Hospital, but it would require us to do it under  
10 a single license, under a single tax ID, and that is  
11 really, in many respects, generating this request, and it  
12 seems to be the logical answer, and, again, Steve will  
13 walk you through the numbers, as to why that makes  
14 financial sense.

15 In addition to the ICD-10 requirements  
16 that this solution will provide, we also have to meet  
17 meaningful use requirements, also established by the  
18 Federal Government, and, if we do this and get up to  
19 speed with this system, as we've proposed it in a single  
20 license, we will be in compliance with meaningful use.

21 If we don't do it, we will begin to get  
22 the assessed financial penalties starting in 2015,  
23 because New Milford will not be in compliance with  
24 meaningful use.

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1           So, in addition -- and there are some real  
2 financial savings by bringing together both institutions  
3 under a single license. There are a number of other cost  
4 efficiencies, independent of the IT systems, that we will  
5 enjoy as a result of this move, if, in fact, it's  
6 approved.

7           So I think there's a clear and compelling  
8 financial case to be made, as well as a technological  
9 need to have this solution, but I just wanted to speak  
10 for a few minutes about some of the clinical dimensions,  
11 that having a single IT platform across both hospitals  
12 brings benefit to the organization.

13           Right now, we have two completely separate  
14 systems, so if a patient is admitted to New Milford  
15 Hospital, his or her medical file is difficult to view,  
16 and, in fact, it exists in a silo, distinct from the  
17 medical file that exists at Danbury Hospital.

18           By going to a single license and having a  
19 single IT platform, we now have a shared medical record,  
20 so the patient's problem lists his or her allergies, the  
21 medications, the list of previous procedures and  
22 operations and laboratory data and imaging data. That is  
23 shared, because it's essentially in the same IT system.  
24 Not essentially. The same IT system, so it can be viewed

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 quite easily and quite readily, and we do think that you  
2 can take better care of patients if you know what's wrong  
3 with them, and you can know what's wrong with them if you  
4 can see the record real time, so we think there's a clear  
5 advantage to having a shared medical record.

6 But, beyond the shared medical record and  
7 being able to look at it across the two hospitals,  
8 there's also you can build in a single standard of care  
9 across the network, and, by that, I mean, if you're  
10 admitting patients with a stroke, or congestive heart  
11 failure, or sepsis, or whatever the clinical condition  
12 may be, we can establish and we have established clinical  
13 protocols, but it's hard to follow them if you're on two  
14 different systems.

15 For instance, New Milford right now  
16 they're paper-based. In Danbury, they are digitized, so  
17 you are prompted, as you're ordering a set of  
18 instructions for a patient with a stroke, remember to do  
19 this, remember to do this, and, on day two, you're  
20 prompted again about what the clinical standard is.

21 So the clinical protocols will be the  
22 same, and they'll exist in the same digital environment.  
23 The care pathways that the nurses will follow, in terms  
24 of when the patient needs to get up and ambulated, how to

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 do fall prevention, how to do name identification, all of  
2 that can be standardized.

3 So we think, in addition to the shared  
4 medical record, you can establish more easily a single  
5 clinical standard of care by having a single IT platform.

6 The other thing that results from having a  
7 single license is you have to have a single medical staff  
8 as a result of the Department of Public Health and  
9 Medicare.

10 Right now, we have two different medical  
11 staff structures. Each department has its own Chairman.  
12 Each section has its own chief. There are different  
13 medical executive committees. All of that would have to  
14 be consolidated, and we've been working on this for about  
15 a year now, where we have drafted a single set of bylaws  
16 that would exist across the entire network.

17 The benefit of that is, when you have a  
18 physician, who is applying for privileges on a medical  
19 staff, it's now one medical staff, so the tickets to get  
20 in the door are the same.

21 You have to have the same training,  
22 education, certifications, the same commitment to  
23 continuing medical education. In addition to the  
24 credentialing process, the peer review process is now the



HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 same. You have the same body of individuals looking at  
2 the work, again, on the same shared medical record, so we  
3 can more easily be sure that there is adherence to our  
4 standards, so we feel that having a single medical staff  
5 will also improve the quality of care.

6 Lastly, as a result of consolidating the  
7 IT systems under a single license, we think it's  
8 important and will become increasingly important that, as  
9 we look to deliver value, we look at quality, but we also  
10 look at the costs associated with the care, is that we  
11 have to build a data analytics capability to look  
12 realistically at, so, tell me about the quality of care,  
13 and we would like to be able to look easily across the  
14 entire network, but, also, what was the cost at which  
15 that care was provided?

16 You have to build a data warehouse, and  
17 then you have to build analytic capabilities, even  
18 something called predictive analytic capabilities, where  
19 you could theoretically begin to identify patients, who  
20 are at risk of disease, and then find a way to preempt  
21 it.

22 It is very difficult to do that on  
23 disparate IT systems, so that's a fourth, and what I'll  
24 kind of tailor the remarks to just those four things; a

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 shared medical record, a single medical staff, a single  
2 standard of care, and the ability to do real time data  
3 analytics, or I think the clinical dimensions of why we  
4 think this is a good idea, because, ultimately, this is  
5 about for the network driving value, higher quality at  
6 reduced costs.

7 So our hope is that you will approve this  
8 application to establish a single license across the two  
9 hospitals. I'm happy to take any questions that you have  
10 after Steve is finished, and thanks for listening.

11 HEARING OFFICER HANSTED: Thank you,  
12 Doctor. Just before we move on, you had mentioned  
13 meaningful use requirements. Can you elaborate on that a  
14 bit and explain what that is?

15 DR. MURPHY: Yes. The Federal Government,  
16 under the High-Tech Act, has established that there are  
17 certain economic benefits to meeting these standards of  
18 meaningful use, and, essentially, it's the adoption of  
19 technology in ways that promote coordinated care.

20 The Federal Government is giving us  
21 economic rewards. We're getting a check from the Federal  
22 Government if we meet these standards, so there has to  
23 be, for instance, information that flows between doctors  
24 and the hospitals. You have to demonstrate that.

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1                   And now, as the criteria get more  
2                   stringent, you also have to be able to share clinical  
3                   information with the patients, but, ultimately, it's  
4                   trying to provide more coordinated care that benefits our  
5                   patients.

6                   The criteria are well-established, and the  
7                   Federal Government is paying millions of dollars to those  
8                   institutions that meet those standards, but the standards  
9                   are rigorous, and there are audited measures in place to  
10                  be sure that all of the technology requirements are met.

11                  Danbury has met those, both at stage one  
12                  and stage two. New Milford has not. By 2015, if you  
13                  don't -- so, at the beginning of this, there are rewards  
14                  if you meet the criteria, but, by 2015, the game changes.

15                  You begin to get penalized if you don't  
16                  meet the criteria, so New Milford is not going to gain,  
17                  New Milford Hospital is not going to get any federal  
18                  dollars as a result of this, because that window will  
19                  have closed by then, but it will avoid the penalties  
20                  associated with not meeting the criteria by 2015.

21                  HEARING OFFICER HANSTED: So if this  
22                  application was approved, that would lead to New Milford  
23                  Hospital essentially meeting these requirements?

24                  DR. MURPHY: That's correct.

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 HEARING OFFICER HANSTED: Is this the only  
2 thing that's holding New Milford Hospital back from  
3 meeting those requirements?

4 DR. MURPHY: The system that is in place  
5 at New Milford Hospital now would have to be completely  
6 overhauled and upgraded if it were to meet meaningful use  
7 criteria, but that's a significant, again, investment,  
8 both in time and money.

9 If we do what we're proposing to do with a  
10 single license and have the same platform available at  
11 both hospitals, New Milford, within six months, will meet  
12 all meaningful use criteria, the same way that we do.

13 As I say, it won't enjoy any additional  
14 economic benefit from that, but it will avoid any  
15 penalties.

16 HEARING OFFICER HANSTED: Okay and when  
17 you referred to the system, you meant the computer  
18 system?

19 DR. MURPHY: Yes.

20 HEARING OFFICER HANSTED: Okay, thank you.  
21 Okay. Mr. Rosenberg?

22 MR. STEVEN ROSENBERG: You didn't leave a  
23 lot for me. Good afternoon, Hearing Officer Hansted and  
24 members of OHCA staff.

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 HEARING OFFICER HANSTED: Good afternoon.

2 MR. ROSENBERG: My name is Steven  
3 Rosenberg, and I hereby adopt my pre-filed testimony.

4 HEARING OFFICER HANSTED: Thank you.

5 MR. ROSENBERG: Thank you for this  
6 opportunity. As you already heard, this application can  
7 merge under a single license in large part about fiscal  
8 responsibility and finding the most cost-effective and  
9 qualitative way of serving the residents of New Milford  
10 and the surrounding towns.

11 Simply put, a single license will enable  
12 our system to realize a minimum of \$600,000 in  
13 operational savings each year going forward.

14 It also allows us to avoid expending  
15 another 3.2 million dollars in capital to replace the  
16 existing Medi-Tech system if we were to upgrade it.

17 So let me explain. New Milford is  
18 currently operating under an old version of Medi-Tech for  
19 its IT platform, which also includes the billing system.

20 In order to be ICD-10 compliant for  
21 billing this coming October, we have three options that  
22 we went through in our CON Application that we were faced  
23 with.

24 The first one was to upgrade Medi-Tech to

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 the current state at a cost of 3.2 million dollars, which  
2 would still leave us with two different IT platforms.  
3 You know, clearly, not ideal, in terms of cost and  
4 quality and all the benefits Dr. Murphy spoke about being  
5 on a single platform.

6 Our second option was to build out our  
7 existing Siemens Envision System used at Danbury to also  
8 accommodate New Milford under a separate license.

9 That carried a price tag of about 1.1  
10 million dollars in capital expenditures, and, again,  
11 would still not allow us to save the duplicate cost by  
12 still running under two licenses, so there was \$600,000  
13 again in cost savings a year that we would not be able to  
14 enjoy.

15 Our third option was to build out Envision  
16 to accommodate New Milford under a single license at a  
17 one-time cost of \$596,000, the lowest cost, and enable  
18 the savings of about \$600,000 a year going forward, and,  
19 in our minds, that was clearly the best decision, in  
20 terms of financial responsibility and the quality issues  
21 you heard about.

22 So we began to pursue a single license as  
23 part of a considered process, and that decision goes back  
24 about a year, and I think we communicated our proposal

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 with OHCA along the way, and we've had discussions during  
2 that time.

3 We picked the most fiscally-responsible  
4 option, and we completed the work necessary to begin to  
5 accommodate New Milford under a single license.

6 System testing really needs to begin, you  
7 know, sometime in March, in order to insure that we're  
8 ready for October 1st.

9 As I stated in my pre-filed testimony,  
10 there's no intent to move beds as part of this request.  
11 The application does not ask for any adjustment to  
12 existing bed capacity or any change in services at the  
13 New Milford campus.

14 We ask that you would consider and approve  
15 our CON Application, because we believe it's the best way  
16 to address operational, financial, and clinical  
17 effectiveness.

18 Thank you for this opportunity.

19 HEARING OFFICER HANSTED: Thank you. And  
20 just one question before Steve and Kaila begin. And I  
21 don't know who would be the best to answer this question,  
22 but is there any benefit to the patient for these two  
23 hospitals to operate under two separate licenses?

24 MR. ROSENBERG: I do not see any. In

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 fact, on a number of occasions, we've run into issues,  
2 because if a patient ends up at the New Milford Emergency  
3 Department and later on gets transferred and admitted to  
4 Danbury Hospital, they end up with two separate bills.

5 They still end up with an Emergency  
6 Department visit and an inpatient hospital bill, where,  
7 under one license, it would actually be just one bill,  
8 and they would never be billed for the ED service.

9 HEARING OFFICER HANSTED: Okay. Dr.  
10 Murphy, do you have a comment on that from perhaps a  
11 clinical perspective?

12 DR. MURPHY: Well the clinical  
13 perspectives are clearly in favor of having this common  
14 view of the patient and the single standards, etcetera,  
15 as I mentioned.

16 I'm just trying to think of an advantage  
17 to having two separate systems, and I honestly can't  
18 think of how a patient would be advantaged by having  
19 separate systems, because it encourages siloed thinking  
20 and siloed viewing, so I don't think I can come up with  
21 one.

22 HEARING OFFICER HANSTED: Okay, thank you,  
23 Doctor. Kaila?

24 MR. LAZARUS: Steven Lazarus. I only have



HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 a couple of questions. On page 52 and 53 of the  
2 completeness responses, the Applicants have stated that  
3 an overall specific long-term action for the  
4 implementation plan has not been identified at this time,  
5 and Western Connecticut Health Network will continue to  
6 evaluate the needs of the community served by New Milford  
7 Hospital and Danbury Hospital and provide those services  
8 at New Milford, as are identified as responsive to the  
9 needs of this community.

10 And, also, on page 56, I believe it was  
11 stated that we've not identified any need for the  
12 reduction at this time as part of the overall strategic  
13 planning, which include assessment of the distribution of  
14 inpatient services for the defined service area for both  
15 Danbury and New Milford service area.

16 Can the Applicants discuss any steps or  
17 any studies or assessments that are ongoing that are  
18 looking at that currently and, specifically, that need  
19 for in the New Milford service area?

20 DR. MURPHY: Well I can tell you that it  
21 is a continuous process of evaluation of are we  
22 effectively meeting the needs of the community in the  
23 most cost-efficient way, delivering high quality and  
24 delivering care that's accessible, but it is a highly-

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 dynamic environment, and, you know, change is really  
2 constant here, because the number of admissions are going  
3 down across the country, and we're not immune to that.

4 There's also a shift from more inpatient  
5 service to more outpatient service and even the  
6 observation status within the four walls of the hospital.

7 We've had a great focus on reducing  
8 readmissions, as has every other hospital in the state,  
9 and we're getting better at disease prevention, so I  
10 would say that it isn't really a static picture. We  
11 recognize that it's a dynamic picture.

12 Ultimately, it's conceivable to me that  
13 the present configuration of New Milford Hospital will  
14 change, but we think that we have worked very hard over  
15 the last three and a half years to try to tightly  
16 integrate the two hospitals into one seamless experience  
17 of care.

18 We will continue to do that, but we have  
19 not firmly concluded what the future is going to hold for  
20 New Milford Hospital. That process is active. The  
21 discussions are active, because the financial  
22 circumstances continue to change.

23 Over the last three years, hospitals in  
24 America have had a reduction in federal funding of 110

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 billion dollars. We've had a reduction in funding of  
2 half a billion dollars here in the state.

3 So as we try to confront those economic  
4 challenges and the shifting realities of the care needs  
5 of the patient population that we serve, we have to  
6 figure it out.

7 I don't think, though, that I have an  
8 answer for you today, because, certainly, the Board  
9 hasn't opined officially on what do we -- how will New  
10 Milford function five years from now? So there isn't a  
11 plan that has been finalized.

12 I can tell you, however, that the  
13 discussions continue not only with respect to the New  
14 Milford Hospital, but to Danbury Hospital. Are we  
15 providing services that are redundant on the inpatient  
16 side and on the outpatient side?

17 So it's really a highly-complex issue.  
18 It's one that certainly, if ever we were to consider  
19 terminating services at New Milford Hospital, we would  
20 only do that by strictly following any and all regulatory  
21 guidelines.

22 But I can't, in a finite sense, answer  
23 your question directly, except to say that it is an  
24 evolving discussion.

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 MR. LAZARUS: And just following up on  
2 that, I think, even in your testimony, you had mentioned  
3 that the process is among the highest priority for  
4 Western Connecticut, and is there a time frame that you  
5 envision for this to become a priority, as far as when it  
6 comes to looking at services and bed capacity and future  
7 changes?

8 DR. MURPHY: I would say this, that we  
9 have tried very hard to deal with the cost structure at  
10 New Milford Hospital. Over the past year, we've taken  
11 out seven million dollars, for instance, in non-salary  
12 expenses. We've had to lay off 55 people as a result of  
13 some of the budgetary pressures that we've confronted.

14 I think, truthfully, the low-hanging fruit  
15 is gone with respect to cost reduction. As you know,  
16 when we came here before you, this body, and talked about  
17 closing the Family Birth Center, we did it after a great  
18 deal of thought and fundamentally didn't believe  
19 primarily that we could continue to deliver high-quality  
20 care.

21 The economic issues were secondary. We  
22 just thought that that didn't make sense, and, as you  
23 know, we came before you and had that discussion, and  
24 we've subsequently closed the Family Birth Center.

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 I would say, as the economic pressures  
2 continue to mount, certainly I would say within the next  
3 year I think we are going to have to seriously address  
4 the question that you asked me and do it with, you know,  
5 potentially making some finite decisions and not just  
6 continuing to have the discussion, but actually make some  
7 decisions.

8 MR. LAZARUS: All right, thank you. And  
9 you may not be able to answer this question precisely,  
10 because of what you just said, but do you envision  
11 different hospital locations to have different roles, you  
12 know, more like centers of excellence and by location and  
13 need for the service areas?

14 MR. TUCCI: Mr. Lazarus, just by way of  
15 clarification, as between the two different campuses  
16 within the system?

17 MR. LAZARUS: Yes. Between the different  
18 campuses.

19 DR. MURPHY: I think that the question of,  
20 ultimately, there are some services that I think lend  
21 themselves to be centralized. The more complex services  
22 that require significant capital investments, for  
23 instance, and teams of individuals to, for instance, you  
24 know, resect a large ovarian cancer, or a difficult

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 hepatic malignancy, they need to be centralized. They  
2 can't be spread across the network.

3 What we want to try to do, I think, is to  
4 have, though, local access to that care, so the  
5 outpatient components can be delivered close to where the  
6 patient lives.

7 And if, for instance, it's a cancer  
8 patient, they can have radiation therapy close to home.  
9 They can have chemotherapy close to home, but the major  
10 surgical resection would be done not in a distributed  
11 fashion, but in a centralized fashion.

12 So I think, fundamentally, some of the  
13 difficult work that lies ahead is we have to right size  
14 the delivery system. I think that's a challenge for  
15 health care across the nation, but we have to continue to  
16 make access to it local, and we are going to have to, I  
17 think, and I don't want to use a word that sounds  
18 austere, but rationalize services.

19 We can't afford to do, you know, open  
20 heart surgery at three different places. Well you know  
21 that, as well as we do. I mean you make those decisions.

22 But I think we're going to have to be  
23 careful about how do you balance local access to  
24 efficient expertise, and I think that lends itself to a

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 balance, and those are the discussions that we have to  
2 have, because doctors want to have their patients have  
3 ready access to expertise.

4 So we think the outpatient part of that we  
5 can handle. I don't think we can duplicate all the  
6 inpatient services across the network, though.

7 MR. LAZARUS: Thank you. OHCA had  
8 submitted the Western Connecticut Health Assessment as  
9 Exhibit 2. Was there a separate Norwalk Hospital or  
10 Norwalk area health community --

11 DR. MURPHY: New Milford?

12 MR. LAZARUS: I'm sorry. New Milford.  
13 I'm saying Norwalk. New Milford community health  
14 assessment done?

15 MS. SALLY HERLIHY: I'll answer that.

16 COURT REPORTER: And your name, please?

17 MS. HERLIHY: Sally Herlihy. There is a  
18 community health needs assessment that was performed with  
19 Danbury and New Milford Hospital combined as part of the  
20 HVCEO, Housatonic Valley Council of Elected Officials  
21 Region, so it's 10 towns, and New Milford is one of those  
22 towns included in that community needs assessment.

23 MR. LAZARUS: Would OHCA be able to get a  
24 copy? Would you be able to provide us a copy of that as

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 a late file?

2 MS. HERLIHY: I can actually give it to  
3 you right now, if you'd like.

4 HEARING OFFICER HANSTED: Perfect.

5 MS. HERLIHY: So I can submit it. Okay.

6 MR. LAZARUS: Terrific.

7 MS. HERLIHY: Sure.

8 MR. LAZARUS: We'll label that at  
9 Applicant Exhibit 1. Thank you.

10 And I'll address a question to you, Sally,  
11 along the same topic. You talk about a couple of, two or  
12 three top priorities that were found for the New Milford  
13 service area in that?

14 MS. HERLIHY: I'm actually going to ask  
15 Deborah Weymouth to answer that question.

16 MR. LAZARUS: Sure. If you could please  
17 just identify your name and position?

18 MS. DEBORAH WEYMOUTH: Sure. Good  
19 afternoon. Deborah Weymouth. In terms of the report  
20 that you're referencing, the priorities that came out of  
21 that, is that the specific question?

22 MR. LAZARUS: Yes.

23 MS. WEYMOUTH: We actually looked at a  
24 number of things that were needed by our community. They



HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 range from mental health, we looked at chronic disease  
2 prevention, specifically, with a focus on obesity.

3 We looked at the needs of our seniors in  
4 our community, and, as I know you know the demographics  
5 of where we are in the region of the state, that we have  
6 a number of aging individuals.

7 We also looked at a number of other ways  
8 that we can help and support these needs that we  
9 identified with other providers, so that we partnered  
10 with a number of other folks in our planning to bring  
11 about the services for our community, as was referenced  
12 several times, looking for the most cost-efficient way to  
13 do that.

14 I can give you a specific example of one  
15 thing that we do at New Milford that is very helpful to  
16 our community. We are very focused on food as an example  
17 of good quality care.

18 As you know, in the health care  
19 environment, as you are laying in a hospital bed, we've  
20 pretty much taken all your choices away, including what  
21 you can wear, what you eat, in terms of medicine, what  
22 you're imbibing, and when you can watch TV and when you  
23 can't, so your decisions are pretty much gone, other than  
24 a choice to have good quality food, and we, at New

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 Milford Hospital, have done that and continue to provide  
2 our seniors in our community with a branch of that food  
3 service. That's been very well-received.

4 We call that branch of our food service  
5 Senior Suppers, and we offer them every evening from 4:30  
6 until 6:30. It's a five-dollar, three-course meal, and,  
7 for these seniors, we also offer education and  
8 socialization and, in some cases, entertainment.

9 So it directly speaks to a need that we  
10 had identified in our community, which is the caring for  
11 our seniors, who can be isolated in a rural community,  
12 and addressing their needs for good nutrition and  
13 support, both socially, spiritually and economically, in  
14 terms of the five-dollar meal, and we've come together to  
15 provide that plan, so that's just one example in our  
16 findings of a need in our community we identified and the  
17 way that we've addressed it and continue to address it  
18 today.

19 MR. LAZARUS: Well thank you for that  
20 example.

21 MR. TUCCI: Excuse me. Ms. Weymouth, can  
22 you just identify your position for the record?

23 MS. WEYMOUTH: Yes. I'm the Executive  
24 Director of New Milford Hospital and the Senior Vice

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 President.

2 MR. TUCCI: Thank you.

3 MR. LAZARUS: Is there an implementer  
4 plan, some sort of an implementer plan that was developed  
5 in response to the community health needs assessment?

6 MS. WEYMOUTH: Yes. We have a very  
7 detailed implementation plan, and we have a number of  
8 committees that came out of the planning effort.

9 I actually am on one, as well as the two  
10 women immediately to my right, and we have developed  
11 that. I know Sally was talking about that, in terms of  
12 earlier. Do you want to? I guess we can share it.

13 MR. LAZARUS: Yes, we would be happy to --

14 HEARING OFFICER HANSTED: I actually was  
15 going to ask.

16 MS. WEYMOUTH: Okay. There you go. And I  
17 think that you will be pleasantly surprised when you look  
18 through that, in terms of a level of detail and the  
19 action around that and the number of partners that we've  
20 included.

21 MR. LAZARUS: Thank you very much.

22 HEARING OFFICER HANSTED: And we'll mark  
23 that Applicant Exhibit 2, please.

24 MR. LAZARUS: I guess the last question

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 would be, as you move forward for the overall strategic  
2 planning part of this lengthy project, will Western  
3 Connecticut Health Network actually take their  
4 recommendations stuff from the community health needs  
5 assessment and include it as part of that planning  
6 endeavor?

7 DR. MURPHY: Yes. We don't want to make  
8 any significant decisions about the future of Milford  
9 Hospital and its portfolio of services without  
10 understanding what the community needs assessment says,  
11 as well as, you know, ongoing conversations with members  
12 of the community, including its Board of Directors, the  
13 Community Advisory Board, with whom we've broached this  
14 subject.

15 We've had several meetings with physicians  
16 in the community. Deborah and I have both met with a  
17 number of donors in the community, as well as some focus  
18 groups in the community, just to try to have the  
19 conversation about what does the community expect of the  
20 network, and at what point is fiscal responsibility going  
21 to demand that we reconfigure the portfolio, so those  
22 conversations are already taking place and certainly will  
23 continue to be had, but the decisions will be informed,  
24 and the strategic planning process will be informed.

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1                   And, as a matter of fact, these community  
2 needs assessments do flow to the same Board committee,  
3 the Planning Committee, that would ultimately make a  
4 recommendation or at least agree with a recommendation  
5 about what should the range of services be at New Milford  
6 at some point in the future.

7                   MR. LAZARUS: Thank you. I think that's  
8 the last question I had.

9                   HEARING OFFICER HANSTED: Kaila, do you  
10 have anything?

11                   MS. KAILA RIGGOTT: No. I think you asked  
12 the question that I had, and I think you answered my  
13 other question. Thank you.

14                   HEARING OFFICER HANSTED: Okay. I don't  
15 have any further questions. Just for the record, are  
16 there any members of the public here this evening that  
17 would like to give some public comment?

18                   Okay. For the record, let it show that  
19 there are none, and, Attorney Tucci, would you like to  
20 give a closing statement?

21                   MR. TUCCI: Yes, thank you.

22                   HEARING OFFICER HANSTED: You're welcome.

23                   MR. TUCCI: Hearing Officer Hansted and  
24 members of the OHCA staff, we appreciate the time and the

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 attention that you have given to Western Connecticut  
2 Health Network's Certificate of Need Application.

3 As I think you've heard very compellingly  
4 from both of our witnesses here today, this is not a  
5 request that has been lightly made of the Office of  
6 Health Care Access.

7 It is one component of an intended overall  
8 plan to continue to move Western Connecticut Health  
9 Network forward as a system.

10 You've heard, I think, important immediate  
11 benefits that will be garnered if this Certificate of  
12 Need is approved, in terms of both immediate positive  
13 financial impact on one of the constituent members of the  
14 system at New Milford Hospital, and perhaps, even more  
15 importantly, in terms of the positive quality of care  
16 benefits that will be promoted as a result of allowing  
17 the system to operate under a single license, in terms of  
18 clinical efficiency, integration of care, and the  
19 provision of that care in as seamless a fashion as  
20 possible.

21 So we would ask, respectfully, that you  
22 give favorable consideration to this application. As Dr.  
23 Murphy has indicated, it is but one part of a longer  
24 process.

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1                   It is, I think you've heard today, active  
2                   and ongoing and will be continuing, and I'm sure, in due  
3                   course, we'll be back before you to update you further  
4                   and report on the progress that's being made to deliver  
5                   quality health care in this part of the state.

6                   HEARING OFFICER HANSTED: Thank you, Mr.  
7                   Tucci.

8                   MR. TUCCI: Thank you.

9                   HEARING OFFICER HANSTED: Okay. At this  
10                  point, it's, if I read that clock correctly, it's about  
11                  20 after 5:00. Is that accurate?

12                  I just want to break until 6:30, just in  
13                  case any other members of the public want to show up and  
14                  give comment and they haven't had a chance to make it  
15                  here yet.

16                  I am not going to hold anyone. You're  
17                  free to leave, with the exception of Attorney Tucci.  
18                  Sorry. That's what happens as an attorney. I know that.

19                  So we'll break until 6:30, and, at that  
20                  time, we'll go back on the record. Thank you.

21                  (Off the record)

22                  HEARING OFFICER HANSTED: Let the record  
23                  reflect that it is now 6:30 p.m., and there are no  
24                  members of the public here to give public comment,

HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

1 therefore, I will hereby adjourn this hearing. Thank  
2 you.

3 (Whereupon, the hearing adjourned at 6:30  
4 p.m.)



HEARING RE: WESTERN CONNECTICUT HEALTH NETWORK  
FEBRUARY 19, 2014

	PAGE
Convening of the Public Hearing	2
Applicant's Direct Testimony	5, 14
OHCA's Questions	12, 17
Closing Remarks	31
Public Hearing Adjourned	34

\$596,000 [1]	16:17	accordance [1]	3:4	answered [1]	31:12	best [4]	7:6 16:19	Center [3]	6:13
\$600,000 [3]	15:12	accurate [1]	33:11	appearing [1]	3:22	17:15 17:21		22:17 22:24	
16:12 16:18		Act [1]	12:16	Applicant [3]	4:21	better [2]	9:2	centers [1]	23:12
. Verbatim [1]	2:1	action [2]	19:3	26:9 29:23		20:9		centralized [3]	23:21
00 [1]	33:11	29:19		Applicant's [1]	35:6	between [3]	12:23	24:1 24:11	
1 [4]	4:5 6:20	active [3]	20:20	Applicants [5]	4:6	23:15 23:17		CEO [1]	5:12
6:23 26:9		20:21 33:1		4:9 4:16 19:2		beyond [1]	9:6	certain [1]	12:17
1.1 [1]	16:9	Acute [6]	1:6	19:16		bill [3]	6:18 18:6	certainly [4]	21:8
10 [1]	25:21	1:10 2:6 2:8		application [10]	2:21	18:7		21:18 23:2 30:22	
110 [1]	20:24	2:22 3:1		5:23 12:8 13:22		billed [1]	18:8	Certificate [3]	5:3
12 [1]	35:7	addition [4]	7:15	15:6 15:22 17:11		billing [3]	6:17	32:2 32:11	
13-31859-CON [2]		8:1 10:3 10:23		17:15 32:2 32:22		15:19 15:21		certifications [1]	
1:11 2:19		additional [1]	14:13	applying [1]	10:18	billion [2]	21:1	10:22	
14 [1]	35:6	address [5]	6:4	appointed [1]	3:8	21:2		CFO [1]	5:24
14,000 [1]	6:9	17:16 23:3 26:10		appreciate [1]	31:24	21:2		Chairman [1]	10:11
17 [1]	35:7	28:17		approve [2]	12:7	22:24		challenge [1]	24:14
19 [4]	1:12 2:11	addressed [1]	28:17	17:14		22:24		challenges [1]	21:4
2:19 35:2		addressing [1]	28:12	approved [3]	8:6	22:24		chance [1]	33:14
19a-639 [1]	3:16	adherence [1]	11:3	13:22 32:12		21:8		change [4]	17:12
19a-639a [1]	3:3	adjourn [1]	34:1	area [5]	19:14 19:15	30:12 30:13 31:2		20:1 20:14 20:22	
1st [3]	6:5 6:14	adjourned [2]	34:3	19:19 25:10 26:13		body [2]	11:1 22:16	changes [2]	13:14
17:8		35:9		areas [1]	23:13	28:4		22:7	
2 [5]	4:5 4:8	adjustment [1]	17:11	aspects [1]	6:1	braving [1]	5:13	Chapter [1]	3:5
25:9 29:23 35:5		administrative [1]		assess [1]	6:12	break [2]	33:12	check [1]	12:21
20 [1]	33:11	4:5		assessed [1]	7:22	33:19		chemotherapy [1]	
2014 [4]	1:12 2:11	admissions [1]	20:2	assessment [8]	19:13	brief [1]	5:5	24:9	
2:19 35:2		admitted [2]	8:14	25:8 25:14 25:18		bring [1]	27:10	chief [2]	5:7 10:12
2015 [4]	7:22 13:12	18:3		25:22 29:5 30:5		bringing [1]	8:2	choice [1]	27:24
13:14 13:20		admitting [1]	9:10	30:10		brings [1]	8:12	choices [1]	27:20
262-4102 [3]	1:17	adopt [2]	5:16	assessments [2]	19:17	broached [1]	30:13	chronic [1]	27:1
34:4 35:11		15:3		31:2		budgetary [1]	22:13	circumstances [1]	
3.2 [2]	15:15 16:1	adoption [1]	12:18	assign [1]	6:9	build [6]	9:8 11:11	20:22	
30 [6]	28:5 28:6	advantage [2]	9:5	assigned [1]	3:11	11:16 11:17 16:6		clarification [1]	
33:12 33:19 33:23		18:16		assist [1]	3:11	16:15		23:15	
34:3		advantaged [1]	18:18	associated [2]	11:10	bylaws [1]	10:15	Classification [1]	
31 [1]	35:8	Advisory [1]	30:13	13:20		campus [1]	17:13	6:7	
34 [1]	35:9	afford [1]	24:19	attention [1]	32:1	campuses [2]	23:15	clear [2]	8:7 9:4
388 [2]	1:14 2:10	afternoon [9]	2:17	attorney [3]	31:19	23:18		clearly [3]	16:3
4 [3]	1:13 2:11	4:2 4:23 5:2		33:17 33:18		cancer [2]	23:24	16:19 18:13	
28:5		5:8 5:9 14:23		audited [1]	13:9	24:7		clinical [13]	5:23
43 [2]	1:13 2:11	15:1 26:19		austere [1]	24:18	capabilities [2]	11:17	8:10 9:11 9:12	
5 [2]	33:11 35:6	again [6]	7:12	available [2]	4:8	11:18		9:20 9:21 10:5	
52 [1]	19:1	9:20 11:2 14:7		14:10		capability [1]	11:11	12:3 13:2 17:16	
53 [1]	19:1	16:10 16:13		avoid [3]	13:19	capacity [2]	17:12	18:11 18:12 32:18	
54 [1]	3:5	AGENDA [1]	35:3	14:14 15:14		22:6		clock [1]	33:10
55 [1]	22:12	aging [1]	27:6	away [1]	27:20	capital [3]	15:15	close [3]	24:5 24:8
56 [1]	19:10	agree [1]	31:4	balance [2]	24:23	16:10 23:22		24:9	
6 [5]	28:6 33:12	ahead [1]	24:13	25:1		care [33]	1:3 1:7	closed [2]	13:19
33:19 33:23 34:3		allergies [1]	8:20	become [2]	11:8	1:10 2:3 2:6		22:24	
800 [3]	1:17 34:4	allow [1]	16:11	22:5		2:9 2:18 2:22		closing [3]	22:17
35:11		allowing [1]	32:16	bed [3]	17:12 22:6	3:1 9:2 9:8		31:20 35:8	
ability [1]	12:2	allows [1]	15:14	27:19		9:23 10:5 11:5		CMS [1]	6:13
able [7]	9:7 11:13	along [2]	17:1	beds [1]	17:10	11:10 11:12 11:15		code [1]	6:9
13:2 16:13 23:9		26:11		27:19		12:2 12:19 13:4		codes [1]	6:9
25:23 25:24		ambulated [1]	9:24	began [1]	16:22	19:24 20:17 21:4		color [1]	4:7
abnormal [1]	6:11	America [1]	20:24	7:21 11:19 13:15		22:20 24:4 24:15		combined [1]	25:19
access [8]	1:3	among [1]	22:3	17:4 17:6 17:20		27:17 27:18 32:6		coming [2]	5:14
2:3 2:18 24:4		analytic [2]	11:17	beginning [1]	13:13	32:15 32:18 32:19		15:21	
24:16 24:23 25:3		11:18		7:21 11:19 13:15		33:5		comment [4]	18:10
32:6		analytics [2]	11:11	17:4 17:6 17:20		careful [1]	24:23	31:17 33:14 33:24	
accessible [1]	19:24	12:3		benefit [4]	8:12	carried [1]	16:9	Commissioner [1]	
accommodate [3]		answer [7]	7:12	10:17 14:14 17:22		case [5]	3:4 3:12	3:8	
16:8 16:16 17:5		17:21 21:8 21:22		benefits [5]	12:17	3:23 8:8 33:13		commitment [1]	
		23:9 25:15 26:15		13:4 16:4 32:11		cases [1]	28:8	10:22	

<b>committee</b> [2] 31:2 31:3	<b>consolidating</b> [1] 11:6	30:8 30:23	28:1	<b>establish</b> [3] 9:12 10:4 12:8
<b>committees</b> [2] 10:13 29:8	<b>constant</b> [1] 20:2	<b>defined</b> [1] 19:14	<b>donors</b> [1] 30:17	<b>established</b> [4] 6:14 7:17 9:12 12:16
<b>common</b> [1] 18:13	<b>constituent</b> [1] 32:13	<b>deliver</b> [3] 11:9 22:19 33:4	<b>door</b> [1] 10:20	<b>etcetera</b> [2] 6:11 18:14
<b>communicated</b> [1] 16:24	<b>contested</b> [1] 3:4	<b>delivered</b> [1] 24:5	<b>down</b> [2] 7:4 20:3	<b>evaluate</b> [1] 19:6
<b>community</b> [25] 19:6 19:9 19:22 25:10 25:13 25:18 25:22 26:24 27:4 27:11 27:16 28:2 28:10 28:11 28:16 29:5 30:4 30:10 30:12 30:13 30:16 30:17 30:18 30:19 31:1	<b>continue</b> [11] 19:5 20:18 20:22 21:13 22:19 23:2 24:15 28:1 28:17 30:23 32:8	<b>delivering</b> [2] 19:23 19:24	<b>Dr</b> [17] 5:6 5:8 5:11 5:19 12:15 13:24 14:4 14:19 16:4 18:9 18:12 19:20 22:8 23:19 25:11 30:7 32:22	<b>evaluation</b> [1] 19:21
<b>compelling</b> [1] 8:7	<b>continuing</b> [3] 10:23 23:6 33:2	<b>delivery</b> [1] 24:14	<b>drafted</b> [1] 10:15	<b>evening</b> [2] 28:5 31:16
<b>compellingly</b> [1] 32:3	<b>continuous</b> [1] 19:21	<b>demand</b> [1] 30:21	<b>driving</b> [1] 12:5	<b>everybody</b> [1] 6:6
<b>compendium</b> [1] 6:12	<b>convenient</b> [1] 5:15	<b>demonstrate</b> [1] 12:24	<b>due</b> [1] 33:2	<b>evolving</b> [1] 21:24
<b>complaints</b> [1] 6:11	<b>Convening</b> [1] 35:5	<b>department</b> [10] 1:2 1:8 2:2 2:7 2:23 3:8 10:8 10:11 18:3 18:6	<b>duly</b> [1] 4:18	<b>example</b> [4] 27:14 27:16 28:15 28:20
<b>completed</b> [1] 17:4	<b>conversation</b> [2] 5:20 30:19	<b>deploy</b> [1] 7:8	<b>duplicate</b> [2] 16:11 25:5	<b>excellence</b> [1] 23:12
<b>completely</b> [2] 8:13 14:5	<b>conversations</b> [2] 30:11 30:22	<b>designated</b> [1] 3:20	<b>during</b> [1] 17:1	<b>except</b> [1] 21:23
<b>completeness</b> [1] 19:2	<b>coordinated</b> [2] 12:19 13:4	<b>detail</b> [1] 29:18	<b>dynamic</b> [2] 20:1 20:11	<b>exception</b> [1] 33:17
<b>complex</b> [2] 6:16 23:21	<b>copy</b> [3] 4:7 25:24 25:24	<b>detailed</b> [1] 29:7	<b>easily</b> [4] 9:1 10:4 11:3 11:13	<b>Excuse</b> [1] 28:21
<b>compliance</b> [4] 6:5 6:20 7:20 7:23	<b>correct</b> [1] 13:24	<b>developed</b> [2] 29:4 29:10	<b>eat</b> [1] 27:21	<b>executive</b> [3] 5:7 10:13 28:23
<b>compliant</b> [1] 15:20	<b>correctly</b> [1] 33:10	<b>different</b> [10] 6:10 9:14 10:10 10:12 16:2 23:11 23:11 23:15 23:17 24:20	<b>economic</b> [6] 12:17 12:21 14:14 21:3 22:21 23:1	<b>Exhibit</b> [5] 4:5 4:8 25:9 26:9 29:23
<b>component</b> [1] 32:7	<b>cost</b> [11] 7:1 8:3 11:14 16:1 16:3 16:11 16:13 16:17 16:17 22:9 22:15	<b>difficult</b> [4] 8:15 11:22 23:24 24:13	<b>economically</b> [1] 28:13	<b>exhibits</b> [2] 4:4 4:11
<b>components</b> [1] 24:5	<b>cost-effective</b> [1] 15:8	<b>digital</b> [1] 9:22	<b>ED</b> [1] 18:8	<b>exist</b> [2] 9:22 10:16
<b>computer</b> [1] 14:17	<b>cost-efficient</b> [2] 19:23 27:12	<b>digitized</b> [1] 9:16	<b>education</b> [3] 10:22 10:23 28:7	<b>existing</b> [3] 15:16 16:7 17:12
<b>CON</b> [2] 15:22 17:15	<b>costs</b> [2] 11:10 12:6	<b>dimensions</b> [3] 5:23 8:10 12:3	<b>effectively</b> [1] 19:22	<b>exists</b> [2] 8:16 8:17
<b>conceivable</b> [1] 20:12	<b>Council</b> [1] 25:20	<b>Direct</b> [1] 35:6	<b>effectiveness</b> [1] 17:17	<b>expect</b> [2] 5:5 30:19
<b>concerning</b> [1] 3:15	<b>country</b> [1] 20:3	<b>directly</b> [2] 21:23 28:9	<b>efficiencies</b> [1] 8:4	<b>expeditiously</b> [1] 7:2
<b>concluded</b> [1] 20:19	<b>couple</b> [2] 19:1 26:11	<b>Director</b> [1] 28:24	<b>efficiency</b> [1] 32:18	<b>expending</b> [1] 15:14
<b>condition</b> [1] 9:11	<b>course</b> [1] 33:3	<b>Directors</b> [1] 30:12	<b>efficient</b> [1] 24:24	<b>expenditures</b> [1] 16:10
<b>conditions</b> [1] 6:10	<b>COURT</b> [1] 25:16	<b>discuss</b> [1] 19:16	<b>efficiently</b> [2] 7:1 7:2	<b>expenses</b> [1] 22:12
<b>conducted</b> [1] 3:4	<b>credentialing</b> [1] 10:24	<b>discussion</b> [3] 21:24 22:23 23:6	<b>effort</b> [1] 29:8	<b>expensive</b> [1] 7:5
<b>configuration</b> [1] 20:13	<b>criteria</b> [7] 13:1 13:6 13:14 13:16 13:20 14:7 14:12	<b>discussions</b> [4] 17:1 20:21 21:13 25:1	<b>elaborate</b> [1] 12:13	<b>experience</b> [1] 20:16
<b>confront</b> [1] 21:3	<b>CT</b> [3] 1:17 34:4 35:11	<b>disease</b> [3] 11:20 20:9 27:1	<b>Elected</b> [1] 25:20	<b>expertise</b> [2] 24:24 25:3
<b>confronted</b> [1] 22:13	<b>current</b> [4] 1:10 2:8 3:1 16:1	<b>diseases</b> [2] 6:8 6:10	<b>Emergency</b> [2] 18:2 18:5	<b>explain</b> [2] 12:14 15:17
<b>congestive</b> [1] 9:10	<b>Danbury</b> [20] 1:5 1:9 1:14 2:4 2:8 2:10 2:20 2:24 3:19 6:21 7:8 8:17 9:16 13:11 16:7 18:4 19:7 19:15 21:14 25:19	<b>disparate</b> [1] 11:23	<b>enable</b> [2] 15:11 16:17	<b>export</b> [1] 7:8
<b>Connecticut</b> [22] 1:1 1:4 1:8 1:15 2:2 2:4 2:7 2:10 2:20 2:23 3:3 3:5 3:17 3:18 5:1 19:5 22:4 25:8 30:3 32:1 32:8 35:1	<b>data</b> [5] 8:22 8:22 11:11 11:16 12:2	<b>distinct</b> [1] 8:16	<b>encourages</b> [1] 18:19	<b>export</b> [1] 7:8
<b>connection</b> [1] 5:2	<b>deal</b> [2] 22:9 22:18	<b>distributed</b> [1] 24:10	<b>end</b> [2] 18:4 18:5	<b>faced</b> [1] 15:22
<b>consider</b> [4] 2:20 3:14 17:14 21:18	<b>Deborah</b> [4] 26:15 26:18 26:19 30:16	<b>distribution</b> [1] 19:13	<b>endeavor</b> [1] 30:6	<b>fact</b> [4] 8:5 8:16 18:1 31:1
<b>consideration</b> [1] 32:22	<b>decision</b> [3] 3:14 16:19 16:23	<b>Docket</b> [2] 1:11 2:18	<b>ends</b> [1] 18:2	<b>failure</b> [1] 9:11
<b>considered</b> [1] 16:23	<b>decisions</b> [6] 23:5 23:7 24:21 27:23	<b>Doctor</b> [3] 5:10 12:12 18:23	<b>enjoy</b> [3] 8:5 14:13 16:14	<b>fall</b> [1] 10:1
<b>consolidated</b> [1] 10:14		<b>doctors</b> [2] 12:23 25:2	<b>enter</b> [1] 4:3	<b>Family</b> [2] 22:17 22:24
		<b>documents</b> [2] 3:22 3:23	<b>entertainment</b> [1] 28:8	<b>far</b> [1] 22:5
		<b>dollars</b> [8] 13:7 13:18 15:15 16:1 16:10 21:1 21:2 22:11	<b>entire</b> [2] 10:16 11:14	<b>fashion</b> [3] 24:11 24:11 32:19
		<b>done</b> [3] 24:10 25:14	<b>environment</b> [3] 9:22 20:1 27:19	<b>favor</b> [1] 18:13
			<b>envision</b> [4] 16:7 16:15 22:5 23:10	<b>favorable</b> [1] 32:22
			<b>essentially</b> [5] 7:8 8:23 8:24 12:18 13:23	<b>faxed</b> [1] 4:6
				<b>February</b> [4] 1:12 2:10 2:19 35:2
				<b>federal</b> [7] 7:18 12:15 12:20 12:21 13:7 13:17 20:24
				<b>few</b> [1] 8:10

<b>figure</b> [2] 6:24 21:6	<b>gone</b> [2] 22:15 27:23	<b>hepatic</b> [1] 24:1	<b>immediately</b> [1] 29:10	<b>label</b> [1] 26:8
<b>file</b> [3] 8:15 8:17 26:1	<b>good</b> [12] 2:16 4:2 4:22 5:8 5:9 12:4 14:23 15:1 26:18 27:17 27:24 28:12	<b>hereby</b> [2] 15:3 34:1	<b>immune</b> [1] 20:3	<b>laboratory</b> [1] 8:22
<b>finalized</b> [1] 21:11	<b>Government</b> [5] 7:18 12:15 12:20 12:22 13:7	<b>Herlihy</b> [7] 25:15 25:17 25:17 26:2 26:5 26:7 26:14	<b>impact</b> [1] 32:13	<b>large</b> [2] 15:7 23:24
<b>financial</b> [9] 6:1 7:14 7:22 8:2 8:8 16:20 17:16 20:21 32:13	<b>great</b> [2] 20:7 22:17	<b>high</b> [2] 2:9 19:23	<b>implementation</b> [2] 19:4 29:7	<b>largely</b> [2] 6:3
<b>finding</b> [1] 15:8	<b>groups</b> [1] 30:18	<b>high-level</b> [1] 5:22	<b>implementer</b> [2] 29:3 29:4	<b>last</b> [4] 20:15 20:23 29:24 31:8
<b>findings</b> [3] 3:15 6:11 28:16	<b>guess</b> [2] 29:12	<b>high-quality</b> [1] 22:19	<b>important</b> [3] 11:8 11:8 32:10	<b>lastly</b> [1] 11:6
<b>finished</b> [1] 12:10	<b>guidelines</b> [2] 3:16 21:21	<b>High-Tech</b> [1] 12:16	<b>importantly</b> [1] 32:15	<b>late</b> [1] 26:1
<b>finite</b> [2] 21:22 23:5	<b>half</b> [2] 20:15 21:2	<b>higher</b> [1] 12:5	<b>improve</b> [1] 11:5	<b>lay</b> [1] 22:12
<b>firmly</b> [1] 20:19	<b>HAMDEN</b> [3] 1:17 34:4 35:11	<b>highest</b> [1] 22:3	<b>include</b> [2] 19:13 30:5	<b>laying</b> [1] 27:19
<b>first</b> [1] 15:24	<b>hand</b> [1] 4:17	<b>highly</b> [1] 19:24	<b>included</b> [2] 25:22 29:20	<b>Lazarus</b> [23] 3:12 4:1 4:2 4:3 18:24 18:24 22:1 23:8 23:14 23:17 25:7 25:12 25:23 26:6 26:8 26:16 26:22 28:19 29:3 29:13 29:21 29:24 31:7
<b>fiscal</b> [2] 15:7 30:20	<b>handle</b> [2] 6:23 25:5	<b>highly-complex</b> [1] 21:17	<b>includes</b> [1] 15:19	<b>lead</b> [1] 13:22
<b>fiscally-responsible</b> [1] 17:3	<b>Hansted</b> [29] 2:16 3:7 4:10 4:14 4:20 4:23 5:9 5:18 12:11 13:21 14:1 14:16 14:20 14:23 15:1 15:4 17:19 18:9 18:22 26:4 29:14 29:22 31:9 31:14 31:22 31:23 33:6 33:9 33:22	<b>hold</b> [2] 20:19 33:16	<b>including</b> [2] 27:20 30:12	<b>least</b> [1] 31:4
<b>five</b> [1] 21:10	<b>hard</b> [3] 9:13 20:14 22:9	<b>holding</b> [1] 14:2	<b>increasingly</b> [1] 11:8	<b>leave</b> [3] 14:22 16:2 33:17
<b>five-dollar</b> [2] 28:6 28:14	<b>health</b> [31] 1:2 1:3 1:4 1:8 2:3 2:3 2:4 2:7 2:18 2:20 2:24 3:9 3:18 5:1 10:8 19:5 24:15 25:8 25:10 25:13 25:18 27:1 27:18 29:5 30:3 30:4 32:2 32:6 32:8 33:5 35:1	<b>home</b> [2] 24:8 24:9	<b>independently</b> [1] 8:4	<b>lend</b> [1] 23:20
<b>flow</b> [1] 31:2	<b>happy</b> [2] 12:9 29:13	<b>honestly</b> [1] 18:17	<b>indicated</b> [1] 32:23	<b>lends</b> [1] 24:24
<b>flows</b> [1] 12:23	<b>hard</b> [3] 9:13 20:14 22:9	<b>hope</b> [1] 12:7	<b>individuals</b> [4] 4:15 11:1 23:23 27:6	<b>lengthy</b> [1] 30:2
<b>focus</b> [4] 5:24 20:7 27:2 30:17	<b>health</b> [31] 1:2 1:3 1:4 1:8 2:3 2:3 2:4 2:7 2:18 2:20 2:24 3:9 3:18 5:1 10:8 19:5 24:15 25:8 25:10 25:13 25:18 27:1 27:18 29:5 30:3 30:4 32:2 32:6 32:8 33:5 35:1	<b>hospital</b> [41] 1:5 1:5 1:7 1:10 2:4 2:5 2:6 2:9 2:21 2:23 3:1 3:19 3:19 6:4 7:9 8:15 8:17 13:17 13:23 14:2 14:5 18:4 18:6 19:7 19:7 20:6 20:8 20:13 20:20 21:14 21:14 21:19 22:10 23:11 25:9 25:19 27:19 28:1 28:24 30:9 32:14	<b>information</b> [3] 4:7 12:23 13:3	<b>level</b> [1] 29:18
<b>focused</b> [1] 27:16	<b>heard</b> [5] 15:6 16:21 32:3 32:10 33:1	<b>hold</b> [2] 20:19 33:16	<b>informed</b> [2] 30:23 30:24	<b>license</b> [23] 1:7 1:10 2:6 2:9 2:23 3:1 6:3 7:10 7:20 8:3 8:18 10:7 11:7 12:8 14:10 15:7 15:11 16:8 16:16 16:22 17:5 18:7 32:17
<b>folks</b> [1] 27:10	<b>hearing</b> [39] 2:1 2:16 2:17 3:2 3:9 3:13 4:10 4:12 4:14 4:20 4:23 5:9 5:18 12:11 13:21 14:1 14:16 14:20 14:23 15:1 15:4 17:19 18:9 18:22 26:4 29:14 29:22 31:9 31:14 31:22 31:23 33:6 33:9 33:22 34:1 34:3 35:1 35:5 35:9	<b>holding</b> [1] 14:2	<b>inpatient</b> [5] 18:6 19:14 20:4 21:15 25:6	<b>licenses</b> [2] 16:12 17:23
<b>follow</b> [2] 9:13	<b>heard</b> [5] 15:6 16:21 32:3 32:10 33:1	<b>home</b> [2] 24:8 24:9	<b>instance</b> [6] 9:15 12:23 22:11 23:23 23:23 24:7	<b>lies</b> [1] 24:13
<b>following</b> [2] 21:20 22:1	<b>hearing</b> [39] 2:1 2:16 2:17 3:2 3:9 3:13 4:10 4:12 4:14 4:20 4:23 5:9 5:18 12:11 13:21 14:1 14:16 14:20 14:23 15:1 15:4 17:19 18:9 18:22 26:4 29:14 29:22 31:9 31:14 31:22 31:23 33:6 33:9 33:22 34:1 34:3 35:1 35:5 35:9	<b>Hospital's</b> [7] 1:6 1:10 2:6 2:8 2:21 2:22 2:24	<b>institutions</b> [2] 8:2 13:8	<b>lightly</b> [1] 32:5
<b>food</b> [4] 27:16 27:24 28:2 28:4	<b>hearing</b> [39] 2:1 2:16 2:17 3:2 3:9 3:13 4:10 4:12 4:14 4:20 4:23 5:9 5:18 12:11 13:21 14:1 14:16 14:20 14:23 15:1 15:4 17:19 18:9 18:22 26:4 29:14 29:22 31:9 31:14 31:22 31:23 33:6 33:9 33:22 34:1 34:3 35:1 35:5 35:9	<b>hospitals</b> [9] 6:22 8:11 9:7 12:9 12:24 14:11 17:23 20:16 20:23	<b>instructions</b> [1] 9:18	<b>list</b> [1] 8:21
<b>forth</b> [1] 3:16	<b>heart</b> [2] 9:10 24:20	<b>Housatonic</b> [1] 25:20	<b>insure</b> [1] 17:7	<b>listening</b> [1] 12:10
<b>forward</b> [4] 15:13 16:18 30:1 32:9	<b>held</b> [3] 2:9 2:19 3:2	<b>HVCEO</b> [1] 25:20	<b>integrate</b> [1] 20:16	<b>lists</b> [1] 8:20
<b>found</b> [1] 26:12	<b>help</b> [1] 27:8	<b>ICD-10</b> [9] 6:5 6:7 6:9 6:15 6:18 6:20 6:23 7:15 15:20	<b>integration</b> [1] 32:18	<b>lives</b> [1] 24:6
<b>four</b> [2] 11:24 20:6	<b>helpful</b> [1] 27:15	<b>ICD-9</b> [1] 6:16	<b>intended</b> [1] 32:7	<b>local</b> [3] 24:4 24:16 24:23
<b>fourth</b> [1] 11:23		<b>ID</b> [1] 7:10	<b>intent</b> [1] 17:10	<b>location</b> [1] 23:12
<b>frame</b> [1] 22:4		<b>idea</b> [1] 12:4	<b>International</b> [1] 6:7	<b>locations</b> [1] 23:11
<b>free</b> [1] 33:17		<b>ideal</b> [1] 16:3	<b>introduce</b> [1] 5:6	<b>logical</b> [1] 7:12
<b>fruit</b> [1] 22:14		<b>identification</b> [1] 10:1	<b>investment</b> [1] 14:7	<b>long-term</b> [1] 19:3
<b>function</b> [1] 21:10		<b>identified</b> [3] 2:18 3:24 19:4 19:8 19:11 27:9 28:10 28:16	<b>investments</b> [1] 23:22	<b>longer</b> [1] 32:23
<b>fundamentally</b> [3] 6:2 22:18 24:12		<b>imaging</b> [1] 8:22	<b>isolated</b> [1] 28:11	<b>look</b> [7] 9:7 11:9 11:9 11:10 11:11 11:13 29:17
<b>funding</b> [2] 20:24 21:1		<b>imbibing</b> [1] 27:22	<b>issue</b> [1] 21:17	<b>looked</b> [4] 26:23 27:1 27:3 27:7
<b>future</b> [4] 20:19 22:6 30:8 31:6		<b>immediate</b> [2] 32:10 32:12	<b>issues</b> [3] 16:20 18:1 22:21	<b>looking</b> [4] 11:1 19:18 22:6 27:12
<b>gain</b> [1] 13:16			<b>itself</b> [1] 24:24	<b>low-hanging</b> [1] 22:14
<b>game</b> [1] 13:14			<b>J</b> [1] 4:4	<b>lowest</b> [1] 16:17
<b>garnered</b> [1] 32:11			<b>Jewel</b> [1] 3:8	<b>major</b> [1] 24:9
<b>General</b> [9] 1:6 1:10 2:6 2:8 2:22 3:1 3:3 3:5 3:17			<b>John</b> [3] 5:6 5:8 5:11	<b>makes</b> [1] 7:13
<b>generating</b> [1] 7:11			<b>Kaila</b> [5] 3:12 17:20 18:23 31:9 31:11	
<b>given</b> [1] 32:1			<b>Kevin</b> [2] 2:16 3:7	
<b>giving</b> [1] 12:20			<b>kind</b> [1] 11:24	
<b>goes</b> [1] 16:23				

<b>malignancy</b> [1] 24:1	<b>minimum</b> [1] 15:12	<b>non-salary</b> [1] 22:11	2:7 2:24	<b>physicians</b> [1] 30:15
<b>March</b> [1] 17:7	<b>minutes</b> [1] 8:10	<b>none</b> [1] 31:19	<b>operational</b> [2] 15:13	<b>picked</b> [1] 17:3
<b>mark</b> [1] 29:22	<b>money</b> [1] 14:8	<b>Norwalk</b> [3] 25:9	17:16	<b>picture</b> [2] 20:10
<b>matter</b> [3] 2:3	<b>months</b> [1] 14:11	25:10 25:13	<b>operations</b> [1] 8:22	20:11
3:10 31:1	<b>most</b> [4] 15:8 17:3	<b>notice</b> [1] 4:5	<b>opined</b> [1] 21:9	<b>place</b> [4] 6:21 13:9
<b>may</b> [4] 4:21 6:6	19:23 27:12	<b>now</b> [13] 5:6 8:13	<b>opportunity</b> [2] 15:6	14:4 30:22
9:12 23:9	<b>mount</b> [1] 23:2	8:19 9:15 10:10	17:18	<b>places</b> [1] 24:20
<b>meal</b> [2] 28:6 28:14	<b>move</b> [5] 8:5	10:15 10:19 10:24	<b>option</b> [3] 16:6	<b>plan</b> [7] 19:4 21:11
<b>mean</b> [2] 9:9 24:21	12:12 17:10 30:1	13:1 14:5 21:10	16:15 17:4	28:15 29:4 29:4
<b>meaningful</b> [7] 7:17	32:8	26:3 33:23	<b>options</b> [2] 7:3	29:7 32:8
7:20 7:24 12:13	<b>Ms</b> [13] 25:15 25:17	<b>number</b> [11] 7:2	15:21	<b>planning</b> [7] 19:13
12:18 14:6 14:12	26:2 26:5 26:7	8:3 18:1 20:2	<b>order</b> [2] 15:20 17:7	27:10 29:8 30:2
<b>meant</b> [1] 14:17	26:14 26:18 26:23	26:24 27:6 27:7	<b>ordering</b> [1] 9:17	30:5 30:24 31:3
<b>measures</b> [1] 13:9	28:21 28:23 29:6	27:10 29:7 29:19	<b>organization</b> [1] 8:12	<b>platform</b> [6] 8:11
<b>Medi-Tech</b> [3] 15:16	29:16 31:11	<b>numbers</b> [1] 7:13	<b>outpatient</b> [4] 20:5	8:19 10:5 14:10
15:18 15:24	<b>Mullen</b> [1] 3:8	<b>nurses</b> [1] 9:23	21:16 24:5 25:4	15:19 16:5
<b>Medicaid</b> [1] 6:13	<b>Murphy</b> [18] 5:6	<b>nutrition</b> [1] 28:12	<b>ovarian</b> [1] 23:24	<b>platforms</b> [1] 16:2
<b>medical</b> [16] 8:15	5:8 5:11 5:12	<b>obesity</b> [1] 27:2	<b>overall</b> [4] 19:3	<b>pleasantly</b> [1] 29:17
8:17 8:19 9:5	5:19 12:15 13:24	<b>objection</b> [1] 4:13	19:12 30:1 32:7	<b>pleasure</b> [1] 5:1
9:6 10:4 10:7	14:4 14:19 16:4	<b>objections</b> [1] 4:10	<b>overhauled</b> [1] 14:6	<b>point</b> [3] 30:20 31:6
10:10 10:13 10:18	18:10 18:12 19:20	<b>observation</b> [1] 20:6	<b>own</b> [2] 10:11 10:12	33:10
10:19 10:23 11:2	22:8 23:19 25:11	<b>obvious</b> [1] 7:6	<b>p.m</b> [4] 1:13 2:11	<b>population</b> [1] 21:5
11:4 12:1 12:1	30:7 32:23	<b>occasions</b> [1] 18:1	33:23 34:4	<b>portfolio</b> [2] 30:9
<b>Medicare</b> [2] 6:13	<b>name</b> [7] 3:7 4:24	<b>October</b> [6] 6:5	<b>page</b> [3] 19:1 19:10	30:21
10:9	5:11 10:1 15:2	6:14 6:20 6:23	35:4	<b>position</b> [2] 26:17
<b>medications</b> [1] 8:21	<b>nation</b> [1] 24:15	15:21 17:8	<b>paper-based</b> [1] 9:16	28:22
<b>medicine</b> [1] 27:21	<b>nearly</b> [1] 6:16	<b>off</b> [2] 22:12 33:21	<b>part</b> [10] 15:7 16:23	<b>positive</b> [2] 32:12
<b>meet</b> [7] 7:16 12:22	<b>necessary</b> [1] 17:4	<b>offer</b> [2] 28:5 28:7	17:10 19:12 25:4	32:15
13:8 13:14 13:16	<b>need</b> [11] 5:3	<b>Office</b> [4] 1:3	25:19 30:2 30:5	<b>possible</b> [1] 32:20
14:6 14:11	6:4 8:9 19:11	2:3 2:18 32:5	32:23 33:5	<b>Post</b> [4] 1:16 3:13
<b>meeting</b> [5] 12:17	19:18 23:13 24:1	<b>Officer</b> [31] 2:16	<b>parties</b> [2] 3:20	34:4 35:10
13:20 13:23 14:3	28:9 28:16 32:2	3:9 4:10 4:12	4:18	<b>potentially</b> [1] 23:5
19:22	<b>needed</b> [1] 26:24	4:14 4:20 4:23	<b>partnered</b> [1] 27:9	<b>pre-filed</b> [4] 5:17
<b>meetings</b> [1] 30:15	<b>needs</b> [15] 9:24	5:7 5:9 5:18	<b>partners</b> [1] 29:19	5:20 15:3 17:9
<b>members</b> [9] 3:11	17:6 19:6 19:9	12:11 13:21 14:1	<b>past</b> [1] 22:10	<b>precisely</b> [1] 23:9
4:23 14:24 30:11	19:22 21:4 25:18	14:16 14:20 14:23	<b>pathways</b> [1] 9:23	<b>predecessor</b> [1] 6:15
31:16 31:24 32:13	25:22 27:3 27:8	15:1 15:4 17:19	<b>patient</b> [12] 6:8	<b>predictive</b> [1] 11:18
33:13 33:24	28:12 29:5 30:4	18:9 18:22 26:4	<b>patient</b> [12] 6:8	<b>preempt</b> [1] 11:20
<b>mental</b> [1] 27:1	<b>network</b> [17] 1:4	29:14 29:22 31:9	6:12 8:14 9:18	<b>prepared</b> [1] 5:4
<b>mentioned</b> [3] 12:12	2:4 2:20 3:18	31:14 31:22 31:23	9:24 17:22 18:2	<b>present</b> [1] 20:13
<b>merge</b> [1] 15:7	5:1 5:12 9:9	33:6 33:9 33:22	18:14 18:18 21:5	<b>presentation</b> [1] 5:5
<b>met</b> [3] 13:10 13:11	10:16 11:14 12:5	<b>officially</b> [2] 5:16	24:6 24:8	<b>President</b> [3] 5:7
30:16	19:5 24:2 25:6	21:9	<b>patient's</b> [1] 8:20	5:12 29:1
<b>Milford</b> [52] 1:5	30:3 30:20 32:9	<b>Officials</b> [1] 25:20	<b>patients</b> [6] 9:2	<b>pressures</b> [2] 22:13
1:6 1:15 2:5	35:1	<b>OHCA</b> [8] 3:14	9:10 11:19 13:3	23:1
2:5 2:9 2:10	<b>Network's</b> [1] 32:2	4:3 4:23 14:24	13:5 25:2	<b>pretty</b> [2] 27:20
2:21 2:22 3:19	<b>never</b> [1] 18:8	17:1 25:7 25:23	<b>paying</b> [1] 13:7	27:23
6:4 6:24 7:9	<b>New</b> [52] 1:5	31:24	<b>peer</b> [1] 10:24	<b>prevention</b> [3] 10:1
7:23 8:14 9:15	1:6 1:15 2:5	<b>OHCA's</b> [2] 3:23	<b>penalized</b> [1] 13:15	20:9 27:2
13:12 13:16 13:17	2:5 2:9 2:10	35:7	<b>penalties</b> [3] 7:22	<b>previous</b> [1] 8:21
13:22 14:2 14:5	2:21 2:22 3:19	<b>old</b> [1] 15:18	13:19 14:15	<b>price</b> [1] 16:9
14:11 15:9 15:17	6:4 6:19 6:24	<b>one</b> [17] 7:4 10:19	<b>pending</b> [1] 5:2	<b>primarily</b> [1] 22:19
16:8 16:16 17:5	7:8 7:23 8:14	13:11 15:24 17:20	<b>people</b> [1] 22:12	<b>principles</b> [1] 3:15
17:13 18:2 19:6	9:15 13:12 13:16	18:7 18:7 18:21	<b>Perfect</b> [1] 26:4	<b>priorities</b> [2] 26:12
19:8 19:15 19:19	13:17 13:22 14:2	20:16 21:18 25:21	<b>performed</b> [1] 25:18	26:20
20:13 20:20 21:10	14:5 14:11 15:9	27:14 28:15 29:9	<b>perhaps</b> [3] 5:22	<b>priority</b> [2] 22:3
21:14 21:19 22:10	15:17 16:8 16:16	32:7 32:13 32:23	18:10 32:14	22:5
25:11 25:12 25:13	17:5 17:13 18:2	<b>one-time</b> [1] 16:17	<b>persevering</b> [1] 5:14	<b>privileges</b> [1] 10:18
25:19 25:21 26:12	19:6 19:8 19:15	<b>ongoing</b> [1] 19:17	<b>perspective</b> [2] 5:21	<b>problem</b> [1] 8:20
27:15 28:1 28:24	19:19 20:13 20:20	30:11 33:2	18:11	<b>procedures</b> [1] 8:21
30:8 31:5 32:14	21:9 21:13 21:19	<b>open</b> [1] 24:19	<b>perspectives</b> [1] 18:13	<b>proceed</b> [1] 4:21
<b>Milford's</b> [1] 6:19	22:10 25:11 25:12	<b>operate</b> [2] 17:23	<b>phonetic</b> [1] 6:22	<b>proceeding</b> [1] 3:20
<b>million</b> [4] 15:15	25:13 25:19 25:21	32:17	<b>physician</b> [1] 10:18	
16:1 16:10 22:11	26:12 27:15 27:24	<b>operating</b> [1] 15:18		
<b>millions</b> [1] 13:7	28:24 31:5 32:14	<b>operation</b> [3] 1:9		
<b>minds</b> [1] 16:19	<b>next</b> [1] 23:2			

<b>proceedings</b> [1] 2:1	<b>recognize</b> [1] 20:11	22:12 32:16	<b>share</b> [2] 13:2 29:12	<b>state</b> [7] 1:1 2:2
<b>process</b> [8] 10:24	<b>recommendation</b> [2] 31:4 31:4	<b>results</b> [1] 10:6	<b>shared</b> [7] 8:19	16:1 20:8 21:2
10:24 16:23 19:21	<b>recommendations</b> [1] 30:4	<b>review</b> [1] 10:24	8:23 9:5 9:6	27:5 33:5
20:20 22:3 30:24	<b>reconfigure</b> [1] 30:21	<b>rewards</b> [2] 12:21	10:3 11:2 12:1	<b>statement</b> [1] 31:20
32:24	<b>record</b> [17] 3:22	13:13	<b>shift</b> [1] 20:4	<b>static</b> [1] 20:10
<b>progress</b> [1] 33:4	3:23 3:24 4:4	<b>Riggott</b> [2] 3:12	<b>shifting</b> [1] 21:4	<b>status</b> [1] 20:6
<b>project</b> [1] 30:2	8:19 9:4 9:5	31:11	<b>show</b> [2] 31:18 33:13	<b>Statutes</b> [3] 3:3
<b>promote</b> [1] 12:19	9:6 10:4 11:2	<b>right</b> [8] 4:17 8:13	<b>side</b> [2] 21:16 21:16	3:6 3:17
<b>promoted</b> [1] 32:16	12:1 28:22 31:15	9:15 10:10 23:8	<b>Siemens</b> [2] 6:22	<b>steps</b> [1] 19:16
<b>prompted</b> [2] 9:17	31:18 33:20 33:21	24:13 26:3 29:10	16:7	<b>Steve</b> [5] 5:24
9:20	33:22	<b>rigorous</b> [1] 13:9	<b>significant</b> [3] 14:7	7:3 7:12 12:10
<b>proposal</b> [1] 16:24	<b>recorded</b> [1] 3:13	<b>risk</b> [1] 11:20	23:22 30:8	17:20
<b>proposed</b> [1] 7:19	<b>reduced</b> [1] 12:6	<b>Road</b> [2] 1:14 2:10	<b>signs</b> [1] 6:10	<b>Steven</b> [6] 3:12
<b>proposing</b> [1] 14:9	<b>reducing</b> [1] 20:7	<b>roles</b> [1] 23:11	<b>silos</b> [1] 8:16	4:2 4:3 14:22
<b>protocols</b> [2] 9:13	<b>reduction</b> [4] 19:12	<b>Rosenberg</b> [7] 5:24	<b>siloeed</b> [2] 18:19	15:2 18:24
9:21	20:24 21:1 22:15	14:21 14:22 15:2	18:20	<b>still</b> [4] 16:2 16:11
<b>provide</b> [6] 7:16	<b>redundant</b> [2] 7:5	15:3 15:5 17:24	<b>Simply</b> [1] 15:11	16:12 18:5
13:4 19:7 25:24	21:15	<b>run</b> [1] 18:1	<b>single</b> [28] 6:3	<b>strategic</b> [3] 19:12
28:1 28:15	<b>reference</b> [1] 4:1	<b>running</b> [1] 16:12	7:10 7:10 7:19	30:1 30:24
<b>provided</b> [1] 11:15	<b>referenced</b> [1] 27:11	<b>rural</b> [1] 28:11	8:3 8:11 8:18	<b>strictly</b> [1] 21:20
<b>providers</b> [1] 27:9	<b>referencing</b> [1] 26:20	<b>Sally</b> [4] 25:15 25:17	8:19 9:8 10:4	<b>stringent</b> [1] 13:2
<b>providing</b> [1] 21:15	<b>referred</b> [1] 14:17	26:10 29:11	10:5 10:7 10:7	<b>stroke</b> [2] 9:10
<b>provision</b> [1] 32:19	<b>reflect</b> [1] 33:23	<b>save</b> [1] 16:11	10:15 11:4 11:7	9:18
<b>provisions</b> [1] 3:5	<b>region</b> [2] 25:21	<b>savings</b> [4] 8:2	12:1 12:1 12:8	<b>structure</b> [1] 22:9
<b>public</b> [16] 1:2	27:5	15:13 16:13 16:18	14:10 15:7 15:11	<b>structures</b> [1] 10:11
1:8 2:2 2:7	<b>regulatory</b> [1] 21:20	<b>says</b> [1] 30:10	16:5 16:16 16:22	<b>studies</b> [1] 19:17
2:17 2:24 3:2	<b>relatively</b> [1] 5:5	<b>School</b> [1] 2:9	17:5 18:14 32:17	<b>stuff</b> [1] 30:4
3:9 10:8 31:16	<b>remarks</b> [2] 11:24	<b>seamless</b> [2] 20:16	<b>six</b> [1] 14:11	<b>subject</b> [1] 30:14
31:17 33:13 33:24	35:8	32:19	<b>size</b> [1] 24:13	<b>submit</b> [1] 26:5
33:24 35:5 35:9	<b>remember</b> [2] 9:18	<b>second</b> [1] 16:6	<b>socialization</b> [1] 28:8	<b>submitted</b> [1] 25:8
<b>purposes</b> [1] 4:1	9:19	<b>secondary</b> [1] 22:21	<b>socially</b> [1] 28:13	<b>subsequently</b> [1] 22:24
<b>pursuant</b> [1] 3:2	<b>replace</b> [2] 6:15	<b>section</b> [3] 3:3	<b>solution</b> [3] 7:7	<b>Suppers</b> [1] 28:5
<b>pursue</b> [1] 16:22	15:15	3:16 10:12	7:16 8:9	<b>support</b> [2] 27:8
<b>put</b> [1] 15:11	<b>report</b> [2] 26:19	<b>see</b> [3] 6:8 9:4	<b>sometime</b> [1] 17:7	28:13
<b>qualitative</b> [1] 15:9	33:4	17:24	<b>sorry</b> [2] 25:12 33:18	<b>surgery</b> [1] 24:20
<b>quality</b> [11] 11:5	<b>REPORTER</b> [1] 25:16	<b>Senior</b> [2] 28:5	<b>sort</b> [1] 29:4	<b>surgical</b> [1] 24:10
11:9 11:12 12:5	<b>Reporting</b> [4] 1:16	28:24	<b>sounds</b> [1] 24:17	<b>surprised</b> [1] 29:17
16:4 16:20 19:23	3:13 34:4 35:10	<b>seniors</b> [4] 27:3	<b>speak</b> [1] 8:9	<b>surrounding</b> [1] 15:10
27:17 27:24 32:15	<b>represent</b> [1] 4:24	28:2 28:7 28:11	<b>speaks</b> [1] 28:9	<b>sworn</b> [2] 4:17
33:5	<b>request</b> [3] 7:11	<b>sense</b> [3] 7:14	<b>specific</b> [3] 19:3	4:18
<b>questions</b> [4] 12:9	17:10 32:5	21:22 22:22	26:21 27:14	<b>symptoms</b> [1] 6:10
19:1 31:15 35:7	<b>require</b> [2] 7:9	<b>separate</b> [7] 8:13	<b>specifically</b> [2] 19:18	<b>system</b> [19] 6:17
<b>quite</b> [2] 9:1	23:22	16:8 17:23 18:4	27:2	6:21 7:7 7:19
<b>radiation</b> [1] 24:8	<b>requirements</b> [7] 6:23 7:15 7:17	18:17 18:19 25:9	<b>speed</b> [3] 6:19	8:23 8:24 14:4
<b>raise</b> [1] 4:17	12:13 13:10 13:23	<b>sepsis</b> [1] 9:11	7:1 7:19	14:17 14:18 15:12
<b>range</b> [2] 27:1	14:3	<b>seriously</b> [1] 23:3	<b>spiritually</b> [1] 28:13	15:16 15:19 16:7
31:5	<b>resect</b> [1] 23:24	<b>serve</b> [2] 3:9 21:5	<b>spoke</b> [1] 16:4	17:6 23:16 24:14
<b>rationalize</b> [1] 24:18	<b>resection</b> [1] 24:10	<b>served</b> [1] 19:6	<b>spread</b> [1] 24:2	32:9 32:14 32:17
<b>RE</b> [1] 35:1	<b>residents</b> [1] 15:9	<b>service</b> [13] 1:16	<b>staff</b> [12] 3:11	<b>systems</b> [8] 6:19
<b>read</b> [2] 3:21 33:10	<b>respect</b> [2] 21:13	18:8 19:14 19:15	3:21 4:3 4:24	8:4 8:14 9:14
<b>readily</b> [1] 9:1	22:15	19:19 20:5 20:5	10:7 10:11 10:19	11:7 11:23 18:17
<b>readmissions</b> [1] 20:8	<b>respectfully</b> [1] 32:21	23:13 26:13 28:3	10:19 11:4 12:1	<b>Table</b> [2] 3:23
<b>ready</b> [3] 6:22	<b>respects</b> [1] 7:11	28:4 34:4 35:10	14:24 31:24	3:24
17:8 25:3	<b>response</b> [1] 29:5	<b>services</b> [15] 3:13	<b>stage</b> [2] 13:11 13:12	<b>tag</b> [1] 16:9
<b>real</b> [3] 8:1 9:4	<b>responses</b> [1] 19:2	6:14 17:12 19:7	<b>stand</b> [1] 4:16	<b>tailor</b> [1] 11:24
12:2	<b>responsibility</b> [3] 15:8 16:20 30:20	19:14 21:15 21:19	<b>standard</b> [4] 9:8	<b>taking</b> [1] 30:22
<b>realistically</b> [1] 11:12	<b>responsive</b> [1] 19:8	22:6 23:20 23:21	9:20 10:5 12:2	<b>tax</b> [1] 7:10
<b>realities</b> [1] 21:4	<b>result</b> [6] 8:5	24:18 25:6 27:11	<b>standardized</b> [1] 10:2	<b>teams</b> [1] 23:23
<b>realize</b> [1] 15:12	10:8 11:6 13:18	30:9 31:5	<b>standards</b> [6] 11:4	<b>technological</b> [1] 8:8
<b>really</b> [6] 6:18		<b>servicing</b> [1] 15:9	12:17 12:22 13:8	<b>technology</b> [2] 12:19
7:11 17:6 20:1		<b>set</b> [3] 3:16 9:17	13:8 18:14	13:10
20:10 21:17		10:15	<b>stands</b> [1] 6:7	
<b>reason</b> [1] 6:2		<b>seven</b> [1] 22:11	<b>starting</b> [1] 7:22	
		<b>several</b> [2] 27:12		
		30:15		

<b>Ted</b> [3] 4:12 4:24	31:21 31:23 33:7	<b>without</b> [1] 30:9
5:11	33:8 33:17	<b>witnesses</b> [1] 32:4
<b>terminating</b> [1] 21:19	<b>TV</b> [1] 27:22	<b>women</b> [1] 29:10
<b>termination</b> [3] 1:6	<b>two</b> [17] 8:13 9:7	<b>word</b> [1] 24:17
2:5 2:22	9:13 9:19 10:10	<b>worked</b> [1] 20:14
<b>terms</b> [12] 5:15	12:8 13:12 16:2	<b>written</b> [1] 3:15
9:23 16:3 16:20	16:12 17:22 17:23	<b>wrong</b> [2] 9:2
26:19 27:21 28:14	18:4 18:17 20:16	9:3
29:11 29:18 32:12	23:15 26:11 29:9	<b>year</b> [8] 6:5 10:15
32:15 32:17	<b>ultimately</b> [5] 12:4	15:13 16:13 16:18
<b>Terrific</b> [1] 26:6	13:3 20:12 23:20	16:24 22:10 23:3
<b>testify</b> [1] 4:16	31:3	<b>years</b> [3] 20:15 20:23
<b>testimony</b> [6] 5:17	<b>under</b> [17] 1:9	21:10
5:21 15:3 17:9	2:8 2:24 7:9	<b>yesterday</b> [1] 4:7
22:2 35:6	7:10 8:3 11:7	<b>yet</b> [1] 33:15
<b>testing</b> [1] 17:6	12:16 15:7 15:18	
<b>thank</b> [26] 4:13	16:8 16:12 16:16	
4:14 4:22 5:13	17:5 17:23 18:7	
5:16 5:18 12:11	<b>up</b> [11] 6:19 6:24	
14:20 15:4 15:5	7:8 7:18 9:24	
17:18 17:19 18:22	18:2 18:4 18:5	
23:8 25:7 26:9	18:20 22:1 33:13	
28:19 29:2 29:21	<b>update</b> [1] 33:3	
31:7 31:13 31:21	<b>upgrade</b> [2] 15:16	
33:6 33:8 33:20	15:24	
34:1	<b>upgraded</b> [1] 14:6	
<b>thanks</b> [1] 12:10	<b>used</b> [1] 16:7	
<b>themselves</b> [1] 23:21	<b>uses</b> [1] 6:18	
<b>theoretically</b> [1] 11:19	<b>Valley</b> [1] 25:20	
<b>therapy</b> [1] 24:8	<b>value</b> [2] 11:9	
<b>therefore</b> [1] 34:1	12:5	
<b>thinking</b> [1] 18:19	<b>version</b> [1] 15:18	
<b>third</b> [2] 7:6 16:15	<b>Vice</b> [1] 28:24	
<b>thought</b> [3] 5:19	<b>view</b> [3] 5:22 8:15	
22:18 22:22	18:14	
<b>three</b> [5] 15:21 20:15	<b>viewed</b> [1] 8:24	
20:23 24:20 26:12	<b>viewing</b> [1] 18:20	
<b>three-course</b> [1] 28:6	<b>visit</b> [1] 18:6	
<b>through</b> [5] 4:4	<b>walk</b> [1] 7:13	
7:3 7:13 15:22	<b>walls</b> [1] 20:6	
29:18	<b>warehouse</b> [1] 11:16	
<b>tickets</b> [1] 10:19	<b>watch</b> [1] 27:22	
<b>tightly</b> [1] 20:15	<b>ways</b> [2] 12:19 27:7	
<b>times</b> [1] 27:12	<b>WCHN</b> [1] 5:7	
<b>today</b> [4] 21:8	<b>wear</b> [1] 27:21	
28:18 32:4 33:1	<b>weather</b> [1] 5:13	
<b>together</b> [2] 8:2	<b>welcome</b> [1] 31:22	
28:14	<b>well-established</b> [1] 13:6	
<b>top</b> [1] 26:12	<b>well-received</b> [1] 28:3	
<b>topic</b> [1] 26:11	<b>Western</b> [12] 1:4	
<b>towns</b> [3] 15:10	2:4 2:20 3:18	
25:21 25:22	4:24 19:5 22:4	
<b>training</b> [1] 10:21	25:8 30:2 32:1	
<b>transferred</b> [1] 18:3	32:8 35:1	
<b>tried</b> [1] 22:9	<b>Weymouth</b> [8] 26:15	
<b>truthfully</b> [1] 22:14	26:18 26:19 26:23	
<b>try</b> [4] 20:15 21:3	28:21 28:23 29:6	
24:3 30:18	29:16	
<b>trying</b> [4] 6:3	<b>whole</b> [1] 6:11	
6:24 13:4 18:16	<b>window</b> [1] 13:18	
<b>Tucci</b> [12] 4:12	<b>within</b> [4] 14:11	
4:22 4:24 23:14	20:6 23:2 23:16	
28:21 29:2 31:19		

## CERTIFICATE

I, Paul Landman, a Notary Public in and for the State of Connecticut, and President of Post Reporting Service, Inc., do hereby certify that, to the best of my knowledge, the foregoing record is a correct and verbatim transcription of the audio recording made of the proceeding hereinbefore set forth.

I further certify that neither the audio operator nor I are attorney or counsel for, nor directly related to or employed by any of the parties to the action and/or proceeding in which this action is taken; and further, that neither the audio operator nor I are a relative or employee of any attorney or counsel employed by the parties, thereto, or financially interested in any way in the outcome of this action or proceeding.

In witness whereof I have hereunto set my hand and do so attest to the above, this 27th day of February, 2014.



Paul Landman  
President

**Post Reporting Service**  
**1-800-262-4102**



## Greer, Leslie

---

**From:** Lazarus, Steven  
**Sent:** Thursday, May 15, 2014 2:27 PM  
**To:** Greer, Leslie  
**Subject:** FW: Question about Financials for Docket # 13-31859-CON

Please add to the record.

Thank you!

Steve

### *Steven W. Lazarus*

Associate Health Care Analyst  
Division of Office of Health Care Access  
Connecticut Department of Public Health  
410 Capitol Avenue  
Hartford, CT 06134  
Phone: 860-418-7012  
Fax: 860-418-7053

---

**From:** Herlihy, Sally [<mailto:Sally.Herlihy@wchn.org>]  
**Sent:** Thursday, May 15, 2014 1:04 PM  
**To:** Lazarus, Steven  
**Cc:** Zupcoe, Jen; Rosenberg, Steven  
**Subject:** Question about Financials for Docket # 13-31859-CON

Hi Steven,

In response to your call earlier today about Financial Attachment I, please see the response below. Feel free to reach out to Jen directly if you have questions or would like to discuss further.

Sally

---

### **Sally F. Herlihy, FACHE**

*Vice President, Planning  
Western Connecticut Health Network*

*203-739-4903*

---

**From:** Zupcoe, Jen  
**Sent:** Thursday, May 15, 2014 12:44 PM  
**To:** Herlihy, Sally  
**Cc:** Rosenberg, Steven; Zupcoe, Jen  
**Subject:** NM CON

Hi Sally,

In response to OHCA's question:

DH Attachment 1 shows Operating Margin With CON as follows: FY14 \$30M, FY15 \$22M, FY16 \$20M.

This is a result of the following:

- DH's Operating Margin without CON shows a year over year decline due to expense increases resulting from inflation and incremental depreciation/interest associated with the New Tower outpacing revenue increases.
- DH's Operating Margin with CON shows a continued downward trend however it has been adjusted to include New Milford Hospital's anticipated losses adjusted for savings/efficiencies moving to a Single License as outlined below.

Reference: Financial Assumptions table provided in initial filing:

	Year 1	Year 2	Year 3
<b>NMH Without Project Operating Income</b>	<b>(\$5,578)</b>	<b>(\$6,328)</b>	<b>(\$6,813)</b>
Savngs Projected with Project:			
Salaries & Fringe Benefits	350	350	350
Contracted Services	175	175	175
Other Operating Expense			
Software Expense	154	158	162
Membership Dues	26	26	26
JCAHO	10	10	10
Depreciation	513	513	513
Tot.			
Savings	1,228	1,232	1,236
<b>Operating Income WITH PROJECT</b>	<b>(4,349)</b>	<b>(5,096)</b>	<b>(5,577)</b>

**Jennifer Zupcoe**

*Vice President, Financial Operations and Decision Support  
Western Connecticut Health Network*

Voice: (203) 739-7251  
Fax: (203) 739-1543  
Email: [Jen.Zupcoe@wchn.org](mailto:Jen.Zupcoe@wchn.org)



This transmittal is intended for a particular addressee(s). If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify Western Connecticut Health Network immediately by email reply to the sender, and delete the transmittal and any attachments.

READER BEWARE: Internet e-mail is inherently insecure and occasionally unreliable. Please contact the sender if you wish to arrange for secure communication or to verify the contents of this message.



**STATE OF CONNECTICUT**  
DEPARTMENT OF PUBLIC HEALTH  
*Office of Health Care Access*

June 10, 2014

**IN THE MATTER OF:**

An Application for a Certificate of Need filed  
Pursuant to Section 19a-638, C.G.S. by:

Notice of Agreed Settlement  
Office of Health Care Access  
Docket Number: 13-31859-CON

**New Milford Hospital, Danbury Hospital  
and Western Connecticut Health Network,  
Inc**

**Termination of New Milford Hospital's  
License and the Acquisition of New  
Milford Hospital's Licensed Beds by  
Danbury Hospital**

To:

Sally Herlihy  
Vice President, Planning  
Western Connecticut Health Network, Inc.  
24 Hospital Avenue  
Danbury, CT 06810

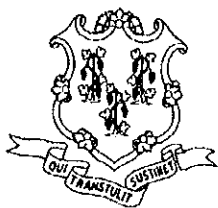
Dear Ms. Herlihy:

This letter will serve as notice of the approved Certificate of Need Application in the above-referenced matter. On June 10, 2014, the Agreed Settlement, attached hereto, was adopted and issued as an Order by the Department of Public Health, Office of Health Care Access.

---

Kimberly R. Martone  
Director of Operations

Enclosure  
KRM:swl



**Department of Public Health  
Office of Health Care Access  
Certificate of Need Application**

**Agreed Settlement**

**Applicants:** New Milford Hospital, Danbury Hospital  
and Western Connecticut Health Network, Inc.  
24 Hospital Avenue, Danbury, CT 06810

**Docket Number:** 13-31859-CON

**Project Title:** Termination of New Milford Hospital's License and the Acquisition  
of New Milford Hospital's Licensed Beds by Danbury Hospital

**Project Description:** New Milford Hospital, Danbury Hospital and Western Connecticut Health Network, Inc. ("WCHN") are proposing the termination of New Milford Hospital's Acute Care General Hospital License and the acquisition of New Milford Hospital's 85 acute care beds by Danbury Hospital.

**Procedural History:** New Milford Hospital, Danbury Hospital and WCHN (herein referred to as "Applicants") published notice of their intent to file a CON application in *The News Times* (Danbury) on July 4, 5 and 6, 2013. On August 15, 2013, the Office of Health Care Access ("OHCA") received the Certificate of Need ("CON") application from the Applicants for the above-referenced project. On December 20, 2013, OHCA deemed the application complete.

On January 16, 2014, the Applicants were notified of the date, time, and place of the public hearing. On January 17, 2014, a notice to the public announcing the hearing was published in *The News Times*. Thereafter, pursuant to Connecticut General Statutes ("Conn. Gen. Stat.") § 19a-639a, a public hearing regarding the CON application was held on February 19, 2014; rescheduled from February 5, 2014, due to inclement weather.

Commissioner Jewel Mullen designated Attorney Kevin Hansted as the hearing officer in this matter. The hearing was conducted in accordance with the provisions of the Uniform Administrative Procedure Act (Chapter 54 of the General Statutes) and Conn. Gen. Stat. § 19a-639a. The public hearing record was closed on February 20, 2014. Deputy Commissioner Davis considered the entire record in this matter.

To the extent the findings of fact actually represent conclusions of law, they should be so considered, and vice versa. *SAS Inst., Inc., v. S & H Computer Systems, Inc.*, 605 F.Supp. 816 (Md. Tenn. 1985).

## Findings of Fact and Conclusions of Law

1. WCHN is the parent corporation of Danbury Hospital and New Milford Hospital. Ex. A, p. 7.
2. New Milford Hospital is an 85-bed acute care hospital located at 21 Elm Street, New Milford, Connecticut. Ex. A, p. 7.
3. Danbury Hospital is a 371-bed (345 general and 26 bassinets) acute care hospital located at 24 Hospital Avenue, Danbury, Connecticut. Ex. A, p. 7.
4. In 2010 New Milford Hospital and Danbury Hospital became wholly-owned subsidiaries of WCHN. The governing instruments of New Milford Hospital and Danbury Hospital were revised so that both corporations have the same governance with the same sole member and the same directors. WCHN also has the same reserved powers/voting rights as both New Milford Hospital and Danbury Hospital. Ex. A, p. 7.
5. The 2010 affiliation established a regional health care delivery system. Since then, New Milford Hospital and Danbury Hospital have integrated operations in an effort to create consistent quality and cost-effective healthcare delivery. Ex. A, p. 8.
6. This proposal involves further consolidation of the operations of Danbury Hospital and New Milford Hospital, which share a unified mission to promote the health of people in the communities they serve in a cost effective manner. Ex. A, p. 8.
7. The Applicants propose to consolidate Danbury Hospital and New Milford Hospital into one license; Danbury Hospital's general hospital license ("license"). Ex. A, p. 7.
8. There will be no change in governance or control of the Applicants as part of this proposal. Ex. A, p. 7.
9. Operating under a single license will provide cost reductions while improving the quality of care provided to patients through clinical, financial and operational integration. Ex. A, p. 9.
10. Section 19-13-D3 of the Regulations of Connecticut State Agencies requires each licensed hospital to have its own medical staff, with its own set of bylaws and medical staff leadership. Ex. A, p. 16; Ex. C, p. 63.
11. With a single license, there would be a single set of bylaws that wholly govern the medical staff, thereby creating a single standard of expectations of providers, a single standard of care for all clinical conditions, and a formal and consistent peer review process, resulting in centralized oversight of the quality and safety of care across WCHN's hospital network. Ex. A, p. 16; Ex. C, p. 63.

12. WCHN has developed a matrix organizational structure across service lines, ensuring provision of a single standard of care for patients, supported by ongoing alignment of policies and procedures and practices at Danbury Hospital and New Milford Hospital. Ex. A, p. 8.
13. WCHN and its affiliated hospitals have aligned and simplified their collective policies and procedures in an effort to support the single standard of care concept. As a direct result, care and service practices have been standardized, variation has been reduced and training has been streamlined. Ex. A, p. 16.
14. Under a single license, the medical staff will have greater opportunity to coordinate care across the network consistently, efficiently and under one standard. The proposed consolidation will create one unified medical staff with the same policies, procedures and clinical pathways/order sets. Ex. A, p. 16, Ex. C, p. 52.
15. With separate licenses, New Milford Hospital and Danbury Hospital patients have separate medical records and patient account numbers. Ex. C, p. 52 and Ex. I, Prefiled Testimony of Steven Rosenberg, Senior Vice President and Chief Financial Officer of WCHN, pp. 1-2.
16. A shared medical record spanning both the Danbury Hospital and New Milford Hospital campuses will enhance quality and safety by eliminating the inefficiencies of duplicative efforts; increasing coordination of care with all clinicians working off the same admissions information; creating more efficient quality assurance and peer review through seamless access to shared information; and increasing the ability to perform quality analytics by using a single database. Ex. A, p. 17.
17. The implementation of a single electronic health record spanning both campuses will further enhance the quality and safety of health care delivery by improving communications across sites of care, including physician offices, emergency services, ambulatory centers and the inpatient environment. Ex. C, p. 52.
18. A single license will also allow WCHN, through a single IT platform, to examine quality and costs of care, as well as utilize predictive analytics to identify Danbury Hospital or New Milford Hospital patients who are at risk for disease and develop preemptive interventions. Ex. I, Pre-filed Testimony of John M. Murphy, M.D., President and CEO of WCHN, p. 3 and Ex. L, Testimony of Dr. Murphy, p. 11.
19. The Applicants' proposal will allow New Milford Hospital to be in compliance with federal ICD-10 coding requirements.<sup>1</sup> Ex. A, p. 7.

---

<sup>1</sup> ICD-9 codes used to report medical diagnoses and inpatient procedures will be replaced by ICD-10 codes. ICD-9 codes use 3 to 5 digits while the new ICD-10 codes use 3 to 7 digits. ICD-9 codes produce limited data and are inconsistent with current medical practice. Source: [www.cms.gov/Medicare/Coding/ICD10/](http://www.cms.gov/Medicare/Coding/ICD10/)

20. In order to be ICD-10 compliant, WCHN explored three options, with respect to its billing systems:
  - a. Upgrading New Milford Hospital's Medi-Tech system at a cost of \$3.2 million, with two separate platforms;
  - b. Building out Danbury Hospital's Siemens Invision system to accommodate New Milford Hospital under a separate license at a cost of \$1.1 million, with two duplicate platforms; or
  - c. Building out Danbury Hospital's Siemens Invision system at a one-time cost of \$596,000 to accommodate New Milford Hospital under a single license.  
Ex. L, Testimony of Mr. Rosenberg, pp. 15-16.
  
21. Danbury Hospital's Siemens patient accounting system can only function as a "single entity" system, and cannot accommodate multiple medical record numbers for a patient or process claims or accounts receivable for multiple tax identification number ("TINs").<sup>2</sup> Consequently, moving forward with consolidation of the IT systems under two licenses would require a complete duplication of the Invision system to accommodate the different TINs required for billing and managing accounts. Ex. C, p. 52 and Ex. I, Prefiled Testimony of Mr. Rosenberg, pp. 1-2.
  
22. Building out Danbury Hospital's Siemens Invision system and accommodating New Milford Hospital under a separate license would take approximately one year to develop and test. Ex. L, Testimony of Mr. Rosenberg, p. 16.
  
23. The most cost-effective solution to ensure New Milford Hospital's compliance with ICD-10 is to integrate New Milford Hospital's system with Danbury Hospital's and bill as a single entity. Ex. A, p. 8, Ex. C, p. 59.
  
24. By consolidating the two hospitals under a single license with a single IT platform, WCHN will avoid as much as \$3.2 million in costs and realize operational savings of a minimum of \$600,000 annually, including savings associated with a reduction in redundant platforms, maintenance costs, licensing and IT staff productivity. Ex. A, p. 8, Ex. C, p. 57, Ex. L, Testimony of Mr. Rosenberg, p. 15.
  
25. The Applicants' proposal will put New Milford Hospital in compliance with federal health care reform Meaningful Use ("MU") requirements<sup>3</sup> and avoid financial penalties, through the adoption of technology in ways that promote coordinated care. Currently, Danbury Hospital has met the MU requirement and New Milford Hospital has not. Ex. L, Testimony of Dr. Murphy, pp. 7, 12-13.
  
26. Shifting to a single license will accelerate pricing alignment, which will provide consistency across WCHN, whereupon a charge for a specific procedure will be the same regardless of location. Ex. C, p. 65 and Ex. D, p. 75.
  
27. There is no capital expenditure associated with this proposal. Ex. C, p. 63 and Ex. A, p. 18.

---

<sup>2</sup> Each hospital has a unique tax identification number ("TIN"). Payers use these numbers to process and pay claims.

<sup>3</sup> Meaningful Use is the adoption of technology to promote coordinated care. Ex. L, Testimony of Dr. Murphy, p.12.

28. After the proposal is implemented, all New Milford Hospital revenues and expenses will be shifted to Danbury Hospital’s financial accounting system, resulting in the following financial projections.

**Table 1: New Milford Hospital Financial Projections Incremental to the Proposal**

Description	FY 2014	FY 2015	FY 2016
Incremental Operating Revenue	\$(72,137,000)	\$(73,799,000)	\$(76,759,000)
Incremental Operating Expenses	\$(77,715,000)	\$(80,127,000)	\$(82,573,000)
<b>Revenue in Excess of Expenses</b>	<b>\$5,578,000</b>	<b>\$6,328,000</b>	<b>\$6,813,000</b>

Assumption: All New Milford Hospital revenues and expenses will shift to Danbury Hospital’s financial statements.

Ex. A, pp. 47&48.

29. The following table illustrates Danbury Hospital’s projected gain from operations for the first three years following implementation of the proposal:

**Table 2: Danbury Hospital Financial Projections with the Proposal**

Description	FY 2014	FY 2015	FY 2016
Revenue from Operations	\$601,411,000	\$613,573,000	\$629,022,000
Operating Expenses	\$585,194,000	\$605,669,000	\$623,140,000
<b>Gain from Operations</b>	<b>\$30,699,000</b>	<b>\$22,240,000</b>	<b>\$20,075,000</b>

Assumptions: Danbury Hospital’s operating margin without CON shows a year over year decline due to expense increases resulting from inflation and incremental depreciation/interest associated with the construction of a new tower outpacing revenue increases. Danbury Hospital’s operating margin with CON shows a continued downward trend. However it has been adjusted to include New Milford Hospital’s anticipated losses adjusted for savings/efficiencies moving to a single license.

Ex. A, p. 46.

30. New Milford Hospital projects the following savings, based on a single license:

**Table 3: New Milford Hospital Projected Savings with the Proposal**

Description	FY 2014	FY 2015	FY 2016
Salaries & Fringe Benefits	\$350,000	\$350,000	\$350,000
Contracted Services	\$175,000	\$175,000	\$175,000
Software Expense	\$154,000	\$158,000	\$162,000
Membership Dues	\$26,000	\$26,000	\$26,000
JCAHO	\$10,000	\$10,000	\$10,000
Depreciation*	\$513,000	\$513,000	\$513,000
<b>Total Savings</b>	<b>\$1,228,000</b>	<b>\$1,232,000</b>	<b>\$1,236,000</b>

\*A method of allocating the cost of a tangible asset over its useful life.

The depreciation savings identified above are comprised of the following capital costs depreciated over 5 years. Moving to a single IT platform avoids extensive capital investment as well as ongoing annual maintenance savings.

Cost to upgrade Medi-Tech, savings:	\$3,161,000)
Incremental cost to move to one IT platform:	\$(597,000)
Net Savings:	\$2,564,000
Depreciation expense over 5 years:	\$513,000

Ex. A, p. 48.



31. Patient days at New Milford Hospital dropped from 11,757 in FY 2008 to 8,566 in FY 2012 (-27%).

**Table 4: Acute Care Patient Days: FYs 2008 - 2012**

Hospital	FY 08	FY 09	FY 10	FY 11	FY 12	Year-to-Year Change (%)				
						08/09	09/10	10/11	11/12	08/12
New Milford	11,757	9,858	9,346	9,378	8,566	-16%	-5%	0%	-9%	-27%
Danbury	87,317	92,474	95,142	96,560	91,875	6%	3%	1%	-5%	5%

OHCA Exhibit 1: Appendices I through V from the DPH 2013 Health Care Utilization in Connecticut Report

32. The occupancy rate for available beds at New Milford Hospital was 25% in FY 2012, compared to 68% at Danbury Hospital.

**Table 5: Available Bed Occupancy Rates: FY 2012**

Hospital	Fiscal Year 2012			
	Licensed Beds	Available Beds	Staffed Beds	Available Bed Occupancy Rate
New Milford	95	95	27	25%
Danbury	371	371	265	68%

OHCA Exhibit 1: Appendices I through V from the DPH 2013 Health Care Utilization in Connecticut Report

33. The distribution of inpatient services across a larger geographic area, the unknown impact of health care reform and bringing online the new bed tower at Danbury Hospital will ultimately determine the overall number of licensed beds required for WCHN and the allocation of these licensed beds at each facility. Ex. I, Prefiled Testimony of Mr. Rosenberg, p. 3.

34. The Applicants' proposal does not involve the addition, replacement or termination of any health care functions or services at Danbury Hospital or New Milford Hospital, or the movement of beds between New Milford Hospital and Danbury Hospital. Ex. A, p. 7.

35. As shown in Tables 6, 7 and 8, no change in the patient population mix is projected for Danbury Hospital, New Milford Hospital or WCHN, as a result of the proposal:

**Table 6: Danbury Hospital's Patient Population Mix**

	Current	Projected		
	FY 2013	FY 2014	FY 2015	FY 2016
Medicare*	45.5%	45.5%	45.5%	45.5%
Medicaid*	17.7%	17.7%	17.7%	17.7%
CHAMPUS & TriCare	0.2%	0.2%	0.2%	0.2%
<b>Total Government</b>	<b>63.4%</b>	<b>63.4%</b>	<b>63.4%</b>	<b>63.4%</b>
Commercial Insurers*	35.5%	35.5%	35.5%	35.5%
Uninsured	0.7%	0.7%	0.7%	0.7%

Workers Compensation	0.4%	0.4%	0.4%	0.4%
<b>Total Non-Government</b>	<b>36.6%</b>	<b>36.6%</b>	<b>36.6%</b>	<b>36.6%</b>
<b>Total Payer Mix</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Note: \* Includes managed care activity.  
Exhibit C, p. 64.

**Table 7: New Milford Hospital's Patient Population Mix**

	Current	Projected		
	FY 2013	FY 2014	FY 2015	FY 2016
Medicare*	57.9%	57.9%	57.9%	57.9%
Medicaid*	10.3%	10.3%	10.3%	10.3%
CHAMPUS &TriCare	0.1%	0.1%	0.1%	0.1%
<b>Total Government</b>	<b>68.3%</b>	<b>68.3%</b>	<b>68.3%</b>	<b>68.3%</b>
Commercial Insurers*	27.8%	27.8%	27.8%	27.8%
Uninsured	3.1%	3.1%	3.1%	3.1%
Workers Compensation	0.9%	0.9%	0.9%	0.9%
<b>Total Non-Government</b>	<b>31.7%</b>	<b>31.7%</b>	<b>31.7%</b>	<b>31.7%</b>
<b>Total Payer Mix</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Note: \* Includes managed care activity.  
Exhibit C, p. 64.

**Table 8: WCHN's Patient Population Mix**

	Current	Projected		
	FY 2013	FY 2014	FY 2015	FY 2016
Medicare*	46.7%	46.7%	46.7%	46.7%
Medicaid*	17.0%	17.0%	17.0%	17.0%
CHAMPUS &TriCare	0.2%	0.2%	0.2%	0.2%
<b>Total Government</b>	<b>63.8%</b>	<b>63.8%</b>	<b>63.8%</b>	<b>63.8%</b>
Commercial Insurers*	34.8%	34.8%	34.8%	34.8%
Uninsured	0.9%	0.9%	0.9%	0.9%
Workers Compensation	0.4%	0.4%	0.4%	0.4%
<b>Total Non-Government</b>	<b>36.2%</b>	<b>36.2%</b>	<b>36.2%</b>	<b>36.2%</b>
<b>Total Payer Mix</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Note: \* Includes managed care activity.  
Exhibit C, p. 64.

36. OHCA is currently in the process of establishing its policies and standards as regulations. Therefore, OHCA has not made any findings as to this proposal's relationship to any policies and standards not yet adopted as regulations by OHCA. (Conn. Gen. Stat. § 19a-639(a)(1))
37. This CON application is consistent with the overall goals of the Statewide Health Care Facilities and Services Plan. (Conn. Gen. Stat. § 19a-639(a)(2))
38. The Applicants have established that there is a clear public need for their proposal. (Conn. Gen. Stat. § 19a-639(a)(3))

39. The Applicants have satisfactorily demonstrated that the proposal is financially feasible. (Conn. Gen. Stat. § 19a-639(a)(4))
40. The Applicants have satisfactorily demonstrated that access will be maintained and demonstrated an improvement in quality and cost effectiveness of health care delivery in the region. (Conn. Gen. Stat. § 19a-639(a)(5))
41. The Applicants have shown that there would be no change to the provision of health care services to the relevant populations and payer mix. (Conn. Gen. Stat. § 19a-639(a)(6))
42. The Applicants have satisfactorily identified the population to be served by the proposal, and have satisfactorily demonstrated that this population has a need as proposed. (Conn. Gen. Stat. § 19a-639(a)(7))
43. The historical utilization of health care facilities and services in the service area supports this proposal. (Conn. Gen. Stat. § 19a-639(a)(8))
44. The Applicants have satisfactorily demonstrated that the proposal would not result in an unnecessary duplication of existing health care facilities or services in the area. (Conn. Gen. Stat. § 19a-639(a)(9))

## Discussion

CON applications are decided on a case by case basis and do not lend themselves to general applicability due to the uniqueness of the facts in each case. In rendering its decision, OHCA considers the factors set forth in General Statutes § 19a-639(a). The Applicant bears the burden of proof in this matter by a preponderance of the evidence. *Goldstar Medical Services, Inc., et al. v. Department of Social Services, 288 Conn. 790 (2008)*.

WCHN is the parent corporation of Danbury Hospital and New Milford Hospital. *FF1*. The current licensed bed complement for New Milford Hospital and Danbury Hospital is 85 and 371, respectively. *FF2-3*. In 2010 New Milford Hospital and Danbury Hospital became wholly-owned subsidiaries of WCHN. The governing instruments of New Milford Hospital and Danbury Hospital were revised so that both corporations have the same governance with the same sole member and the same directors. *FF4*. The purpose of the affiliation was to establish a regional health system. *FF5*. The Applicants are now proposing to terminate New Milford Hospital's license and consolidate operations and beds under Danbury Hospital's license. *F7*. As a result, New Milford Hospital will become a campus of Danbury Hospital.

The move to a single license will allow for more formal synergies between New Milford Hospital and Danbury Hospital, as the medical staff can be combined under one license, thus eliminating the need to have separate bylaws and medical staff leadership. *FF10*. A single set of bylaws governing the entire WCHN medical staff will create a single standard of expectations of providers, a single standard of care for all clinical conditions and a formal and consistent peer review process, through centralized oversight of quality and safety across WCHN. *FF11*. This will provide an opportunity to coordinate one standard of care across the WCHN network consistently and efficiently with a unified medical staff utilizing the same policies, procedures and clinical pathways. *FF13, 14*. A shared medical record spanning both campuses will contribute to enhanced quality and safety by eliminating the inefficiencies of duplicative efforts and improving communication across sites of care. *FF16, 17*. It will also allow for the use of predictive analytics to improve the quality of patient care by identifying patients across the WCHN network that are at risk for disease and developing preemptive interventions. *FF18*.

Since 2010, WCHN has focused its efforts on determining the appropriate mix of services for each hospital and each patient population. The process of evaluating services has been a continuing effort driven by community needs, demographics, patient convenience, and technology. *Ex. C, pp. 52-53*. The Applicants' objective is to deliver what is needed as efficiently and as effectively as possible. WCHN considered which services would be best provided at the local level, the travel patterns of patients for various health services and the needs and preferences of the populations served. *Ex. C, p. 53*. An important aspect of this proposal is that it will not result in any termination or change in location of any health care functions or services provided to the patients, or any change in the patient population mix for New Milford Hospital, Danbury Hospital or WCHN. *FF31, 32*. Therefore, the Applicants have ensured that access to services will be maintained for all patient populations currently being served.

One of the overarching goals of the Statewide Healthcare Facilities and Services Plan is the use of healthcare facility resources in an efficient, cost-effective manner while maintaining the

highest quality healthcare services being provided to the patient. The Applicants' proposal not only provides for the streamlining of resources over the WCHN network, it also demonstrates an improvement in the quality of healthcare services provided to the patient. Therefore, the Applicants have demonstrated a clear public need for their proposal.

Operating under a single license will enable New Milford Hospital to achieve savings through economies of scale (e.g., software expenses, membership fees, accreditation, etc.). New Milford Hospital will not incur operating expenses as a result of the proposal. Instead, it is projecting savings of \$1.2 million annually from FY2014-2016. *FF29, 30*. Once consolidation occurs, New Milford Hospital's revenues and expenses will shift to Danbury Hospital's financial accounting system. *FF28*. Even with this shift, Danbury Hospital is projecting gains from operations for FY2014-2016. *FF30*. Although Danbury Hospital's projected gains are less than those actually realized in previous years, it is still projecting substantial revenues. Therefore, the Applicants have satisfactorily demonstrated that their proposal is financially feasible.

In order for New Milford Hospital to become compliant with federal ICD-10 billing requirements, WCHN explored several options: upgrading New Milford Hospital's billing system for \$3.2 million (with two separate IT platforms); building out Danbury Hospital's billing system for \$1.1 million (with two duplicate IT platforms); or building out Danbury Hospital's billing system to accommodate New Milford Hospital utilizing the same IT platform for both hospitals under a single license. *FF20*. Consolidating New Milford Hospital and Danbury Hospital into a single license will avoid the incurrence of costs to build a redundant IT platform and represents the most cost-effective and efficient solution for bringing New Milford Hospital into compliance with the forthcoming ICD-10 coding requirements. *FF23*. The single IT platform will also enable New Milford Hospital to meet federal Meaningful Use requirements and avoid associated financial penalties. *FF25*. By consolidating the two hospitals under a single license and IT platform, WCHN will avoid as much as \$3.2 million in costs and realize operational savings of approximately \$600,000 annually. *FF24*. Shifting to a single license will also accelerate pricing alignment, providing for consistency in charges across both hospital campuses. *FF26*.

The Applicants' proposal will result in integrated clinical, financial and operational efficiencies which will create a coordinated standard of care across the WCHN network of hospitals. Moreover, the implementation of a shared medical record will facilitate the use of predictive analytics in an effort to improve patient health. This proposal, which represents the most cost effective option of complying with federal ICD-10 billing and Meaningful Use requirements, will also improve the financial strength of the health care system in the region and enable WCHN to avoid increased costs associated with building and maintaining two duplicative IT platforms. By eliminating redundant efforts and creating consistency and standardization across hospitals, the quality of care will be improved and costs savings will be achieved.

The distribution of inpatient services across a larger geographic area, the unknown impact of health care reform and the results of bringing the new Danbury Hospital bed tower online will impact the overall number of licensed beds required for WCHN and the allocation of these licensed beds at each facility. *FF33*. OHCA is concerned with New Milford Hospital's low occupancy rate (25% of available beds) and its ability to maintain the current level of acute care

services in the region. FF32 In order to ensure that access to quality healthcare is maintained, OHCA requires that the Applicants take certain actions as identified in the attached Order.

## Order

**NOW, THEREFORE**, the Department of Public Health, Office of Health Care Access (“OHCA”), Western Connecticut Health Network, Inc. (“WCHN”), New Milford Hospital Inc. and Danbury Hospital, herein collectively referred to as the “Applicants,” hereby stipulate and agree to the terms of settlement with respect to the Applicants’ request for the termination of New Milford Hospital’s license and the acquisition of New Milford Hospital’s services and licensed beds by Danbury Hospital:

1. The Applicants’ request for a CON to consolidate the operations of Danbury Hospital and New Milford Hospital under a single general hospital license, with no associated capital expenditure, is hereby approved. Danbury Hospital shall be the surviving corporation after the consolidation and will hold the single hospital license.
2. Within ten (10) calendar days of the closing of the transaction, Danbury Hospital shall report to OHCA the date of such transaction and shall provide OHCA with copies of all associated documents, including any and all attachments or exhibits thereto.
3. Simultaneous to or upon surrender of New Milford Hospital’s license, Danbury Hospital’s hospital license shall be authorized to increase its licensed bed capacity from the present 371 beds (including 26 bassinets) to 456 beds (including 26 bassinets). Danbury Hospital shall file with OHCA a copy of the revised license to reflect this increased bed capacity within ten (10) calendar days of the issuance of the revised license.
4. Within thirty (30) calendar days of integration of the IT systems and reimbursement processes, the Applicants shall report to OHCA in writing the date the IT systems and reimbursement processes were fully integrated between the New Milford and Danbury campuses.
5. On an annual basis for a period of three (3) years, WCHN shall file with OHCA a copy of a report or study performed by or on behalf of WCHN and/or its affiliates, utilizing predictive analytics to identify patients in the service area of Danbury Hospital and New Milford Hospital who are at risk for disease. Such filings are due within thirty (30) calendar days of the end of each of the three (3) calendar years, commencing on January 30, 2015. Included within these annual filings shall be the following:
  - a. An initial plan, as well as annually updated plans, as applicable, to identify WCHN’s efforts and initiatives to address the identified needs of at-risk patients in the service area of Danbury Hospital and New Milford Hospital, and
  - b. Any cost savings realized by WCHN for the prior calendar year specifically related to efforts and initiatives identified utilizing predictive analytics, and identifying the factors or assumptions which entered into the calculation of the identified cost savings.

6. For the first three (3) years of the combined license, within thirty (30) calendar days of completion of any formal written assessment(s) prepared by or on behalf of, and approved by, the WCHN Board regarding the distribution of inpatient or outpatient services (as such terms are defined for purposes of CON authorization pursuant to Section 19a-638, C.G.S.) between the two campuses, WCHN shall provide OHCA with a copy of any such written assessment(s) and a high-level summary description of any action plan developed by WCHN responding to any recommendations made in the assessment(s). WCHN shall also include with any such submission a description of how such action plan is consistent with the Community Health Needs Assessments for the areas served. Any strategic action plan shall be considered by OHCA as a trade secret and therefore exempt from disclosure pursuant to Section 1-210, C.G.S.
7. WCHN shall request a CON Determination pursuant to Section 19a-638(c), C.G.S. prior to any planned relocation of any inpatient or outpatient service (as such terms are defined for purposes of CON authorization pursuant to Section 19a-638, C.G.S.) from one campus (New Milford or Danbury) to the other whereby such service will no longer be offered at the original campus site. In addition, WCHN shall comply with Section 19a-638, C.G.S. in connection with any termination of an inpatient or outpatient service (as such terms are defined for purposes of CON authorization pursuant to Section 19a-638, C.G.S.) currently offered at and by New Milford Hospital or Danbury Hospital.
8. Danbury Hospital shall notify OHCA within thirty (30) days of any planned reduction (other than temporary reductions for repairs, maintenance, fluctuations in volume, scheduling and other similar conditions) by more than 50% of the current capacity as of the date of this Order at either campus of an inpatient or outpatient service for which Section 19a-638, C.G.S. would require CON authorization if such service was terminated.
9. Danbury Hospital shall submit to OHCA, no later than October 31, 2015, a detailed and comprehensive document showing a three-year plan ("the plan") to integrate the patient care and non-patient care operations of both hospitals. At a minimum, the submission shall address the planned location of services and their associated beds, anticipated cost savings, staffing and quality improvements, and any merger-related revenue enhancements. Subsequent to the submission of the plan, Danbury Hospital shall file additional information, as set forth below, on a semi-annual basis, for a period of three (3) years. For purposes of the Order, semi-annual periods are October 1 – March 31 and April 1 – September 30. The required information is due no later than two (2) months after the end of each semi-annual period. Due dates are November 30, 2015, May 31, 2016, November 30, 2016, May 31, 2017 and November 30, 2017. Danbury Hospital shall submit the following on a semi-annual basis:
  - a. Danbury Hospital shall provide OHCA with narrative updates on the progress of the implementation of the plan.
  - b. Danbury Hospital shall report cost saving totals of the merger for the following Operating Expense Categories: Salaries and Wages, Fringe Benefits, Contractual Labor Fees, Medical Supplies and Pharmaceutical Costs, Depreciation and



Amortization, Interest Expense, Malpractice Expense, Utilities, Business Expenses and Other Operating Expenses. The categories shall be consistent with the major operating expense categories which are in use at the time of reporting in the OHCA Hospital Reporting System (“HRS”) Report 175 or successor report. Danbury Hospital will also file a narrative describing the specifics of the cost savings for each of these major expense categories.

- c. Danbury Hospital shall file a completed Balance Sheet and Statement of Operations for the consolidated Danbury Hospital. The format shall be consistent with that which is in use at the time of reporting in OHCA’s HRS Report 100 and Report 150 or successor reports.
  - d. Danbury Hospital shall file a completed Hospital Operating Expenses by Expense Category and Department for the consolidated Danbury Hospital. The format shall be consistent with that which is in use at the time of reporting in OHCA’s HRS Report 175 or successor report.
10. OHCA and the Applicants agree that this Agreed Settlement represents a final agreement between OHCA and the Applicants with respect to this request. The signing of this Agreed Settlement resolves all objections, claims, and disputes that may have been raised by the Applicants with regard to Docket Number: 13-31859-CON.
  11. This Agreed Settlement is an order of the Office of Health Care Access with all the rights and obligations attendant thereto, and the Office of Health Care Access may enforce this Agreed Settlement pursuant to the provisions of Conn. Gen. Stat. §§ 19a-642 and 19a-653 at the Applicants’ expense if the Applicants fail to comply with its terms.
  12. This Agreed Settlement shall inure to the benefit of and be binding upon the Office of Health Care Access and the Applicants, and their successors and assigns.

Signed by John M. Murphy, M.D., Chief Executive Officer  
(Print name) (Title)

6/9/14  
Date

John M. Murphy, M.D.  
Duly Authorized for  
New Milford Hospital, Inc.

Signed by John M. Murphy, M.D., Chief Executive Officer  
(Print name) (Title)

6/9/14  
Date

John M. Murphy, M.D.  
Duly Authorized for  
Danbury Hospital

Signed by John M. Murphy, M.D., President & CEO  
(Print name) (Title)

6/9/14  
Date

John M. Murphy, M.D.  
Duly Authorized for  
Western Connecticut Health Network, Inc.

The above Agreed Settlement is hereby accepted and so ordered by the Office of Health Care  
Access on June 10, 2014.

Lisa A. Davis  
Lisa A. Davis, MBA, BS, RN  
Deputy Commissioner

## Huber, Jack

---

**From:** Huber, Jack  
**Sent:** Wednesday, September 03, 2014 3:20 PM  
**To:** sally.herlihy@wchn.org  
**Cc:** Roberts, Karen  
**Subject:** Notice of CON Expiration Date for the Decision Rendered under Docket Number: 13-31859-CON  
**Attachments:** A.S. Order DN 13-31859-CON.pdf

Dear Ms. Herlihy:

On June 10, 2014, in an agreed settlement under Docket Number: 13-31859-CON, the Office of Health Care Access authorized a Certificate of Need ("CON") to New Milford Hospital, Danbury Hospital and Western Connecticut Health Network for the consolidation of the operations of Danbury Hospital and New Milford Hospital under a single general hospital license. Upon the surrender of the New Milford Hospital's license, Danbury Hospital shall be authorized to increase its licensed bed capacity from 371 beds (including 26 bassinets) to 456 beds (including 26 bassinets). Pursuant to Section 19a-639b of the Connecticut General Statutes ("C.G.S."), *"a certificate of need shall be valid for two years from the date of issuance by this office."*

With this letter, please be advised that pursuant to Section 19a-639b, C.G.S., the current CON authorization issued under Docket Number: 13-31859-CON will expire on June 10, 2016. Please contact me at (860) 418-7069 or Karen Roberts, Principal Health Analyst at (860) 418-7041, if you have any questions regarding this notification.

Additionally, please provide OHCA with a progress update as to how the approved project is moving forward especially in light of the agreed-upon Stipulations 2 and 3 of the order under DN: 13-31859-CON. A copy of the order is attached for your convenience. Thank you for your assistance in this matter.

Sincerely,

*Jack A. Huber*

Jack A. Huber  
Health Care Analyst  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue  
P.O. Box 340308 MS #13HCA,  
Hartford, CT 06134  
Office: (860) 418-7069  
Fax: (860) 418-7053  
Email: [Jack.Huber@ct.gov](mailto:Jack.Huber@ct.gov)

BRIAN D. NICHOLS

280 Trumbull Street  
Hartford, CT 06103-3597  
Main (860) 275-8200  
Fax (860) 275-8299  
bnichols@rc.com  
Direct (860) 275-8354

Also admitted in Massachusetts  
and District of Columbia

*Via Hand Delivery*

October 10, 2014

Kimberly R. Martone  
Director of Operations  
State of Connecticut  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS#13HCA  
Hartford, CT 06134-0308



**Re: Compliance Filing for Docket #13-31859-CON**

Dear Kim:

Pursuant to Paragraph 2 of the Order in the Agreed Settlement for Docket #13-31859-CON, this letter serves as notice to the State of Connecticut Department of Public Health, Office of Health Care Access ("OHCA") that the transaction contemplated by the subject docket closed effective on October 1, 2014. Enclosed with this letter are copies of the fully executed Merger Agreement and the Certificate of Merger (including filing evidence from the Connecticut Secretary of State). Also enclosed, pursuant to Paragraph 3 of the Order, is a copy of the updated license for The Danbury Hospital, reflecting the addition of New Milford Hospital as a satellite location.

Please let me know if you have any questions with respect to this submission. Thank you.

Respectfully,

Brian D. Nichols

Enclosures

Copy to: Sally Herlihy, Vice President, Planning, Western Connecticut Health Network, Inc.

**AGREEMENT AND PLAN  
OF MERGER**

This **AGREEMENT AND PLAN OF MERGER** (this "Agreement"), dated as of September 23, 2014, is by and between THE DANBURY HOSPITAL, a Connecticut nonstock corporation ("DH") and NEW MILFORD HOSPITAL, INC., a Connecticut nonstock corporation ("NMH").

**WITNESSETH:**

**WHEREAS**, the board of directors of DH and NMH each deem it desirable and in the best interest of each of DH and NMH, respectively, to merge on the terms and subject to the conditions herein provided;

**NOW, THEREFORE**, in consideration of the premises and the mutual covenants and agreements herein contained, the parties hereto, intending to be legally bound hereby, agree as follows:

1. **The Merger.** Upon the terms and subject to the conditions of this Agreement, at the Effective Time (as defined in Section 2 hereof), NMH shall merge with and into DH (the "Merger") under the laws of the State of Connecticut. The separate corporate existence of NMH shall cease and DH shall survive the Merger and continue to exist and operate as a corporation incorporated under the laws of the State of Connecticut (DH, as the surviving corporation in the Merger, may be referred to herein as the "Surviving Entity"). After the Merger, Western Connecticut Health Network, Inc. shall remain the sole member of the Surviving Entity.

2. **Effective Time.** The Merger shall become effective as of 12:01 a.m. on October 1, 2014; provided that if the Certificate of Merger (as set forth on Exhibit A) has not then been filed with the Secretary of State of the State of Connecticut, the effective time of the Merger shall be the time and the date of such filing. The time that the Merger shall become effective is hereinafter referred to as the "Effective Time."

3. **Certificate of Incorporation; Bylaws.** The Certificate of Incorporation of the Surviving Entity in effect at the Effective Time shall continue to be the Certificate of Incorporation of the Surviving Entity until further amended in accordance with the provisions thereof and applicable law. The Bylaws of the Surviving Entity in effect at the Effective Time shall continue to be the Bylaws of the Surviving Entity until amended in accordance with the provisions thereof.

4. **Name; Offices.** The name of the Surviving Entity shall be "THE DANBURY HOSPITAL." The principal office of the Surviving Entity shall be the principal office of DH immediately prior to the Effective Time.

5. **Directors and Officers.** Upon consummation of the Merger, the directors and corporate officers of the Surviving Entity at the Effective Time shall continue to serve as the directors and corporate officers of the Surviving Entity in accordance with the Bylaws of the Surviving Entity.

6. **Representations and Warranties; Due Diligence.**

(a) Each of the parties represents and warrants that: (i) this Agreement has been duly authorized, executed and delivered by such party and constitutes a legal, valid and binding obligation of such party, enforceable against it in accordance with the terms hereof; (ii) neither the execution and delivery, nor the performance of, this Agreement by any of the parties does or will constitute a violation of, or result in a default under, its certificates of incorporation or bylaws or any statute, law, regulation, rule, court order, decree or award applicable to it, or any contract, agreement, indenture, lease, mortgage or other instrument to which it is a party or to which any of its assets is subject; and (iii) no consent, authorization, permit or approval (whether from a governmental authority or a private entity) not already obtained or expressly contemplated by this Agreement is required on such party's part to enter into this Agreement or to carry out the transactions contemplated hereby, except for those consents, authorizations or permits with respect to which the failure to obtain would not have a material adverse effect on the business of the Surviving Entity .

(b) Each of the parties has had the opportunity to review such agreements, documents and information of the other party as they have requested in the conduct of their mutual due diligence investigations, and each of the parties represents and warrants that there is not presently any material breach or default, nor any basis for claiming such breach or default, by it or to its knowledge any other party under the aforementioned agreements to which it is a party.

(c) Each of the parties has investigated the grants, gifts and bequests controlled by the parties to develop and implement policies and procedures to ensure that the terms of such grants, gifts and bequests are honored by the Surviving Corporation, and each of the parties represents and warrants that there is not presently any material breach or default, nor any basis for claiming such breach or default, by it or to its knowledge any other party under the aforementioned grants to which it is a party.

(d) Each of the parties represents and warrants that, to the best of its knowledge, all facts, statements and information, including but not limited to the financial information, disclosed by it during the due diligence process are true and accurate and contain no material inaccuracies or omissions.

7. **Effects of the Merger.** Upon consummation of the Merger, the Merger shall have the effect provided for in Section 33-1158 of the Connecticut Revised Nonstock Corporation Act.

8. **Additional Actions.** If, at any time after the Effective Time, the Surviving Entity shall consider that any further assignments or assurances in law or any other acts are necessary or desirable to (i) vest, perfect or confirm, of record or otherwise, in the Surviving Entity its rights, title or interest in, to or under any of the rights, properties or assets of NMH acquired or to be acquired by the Surviving Entity as a result of, or in connection with, the Merger, or (ii) otherwise carry out the purposes of this Agreement, NMH and its proper officers and directors shall be deemed to have granted to the Surviving Entity an irrevocable power of attorney to execute and deliver all such proper deeds, assignments and assurances in law and to do all acts necessary or proper to vest, perfect or confirm title to and possession of such rights, properties or assets in the Surviving Entity and otherwise to carry out the purposes of this Agreement; and the proper officers and directors of the Surviving Entity are fully authorized in the name of NMH or otherwise to take any and all such action.

9. **Counterparts.** This Agreement may be executed in one or more counterparts, each of which shall be deemed to be an original but all of which together shall constitute one agreement.

10. **Governing Law.** This Agreement shall be governed in all respects, including, but not limited to, validity, interpretation, effect and performance, by the laws of the State of Connecticut.

11. **Amendment.** This Agreement may be amended, modified or supplemented only by written agreement of DH and NMH at any time prior to the Effective Time.

12. **Waiver.** Subject to applicable law, any of the terms or conditions of this Agreement may be waived at any time by whichever of the parties hereto is entitled to the benefit thereof by action taken by the Board of Directors of such party.

13. **Successors and Assigns.** This Agreement may not be assigned by any party hereto without the prior written consent of the other party. Subject to the foregoing, this Agreement shall be binding upon and shall inure to the benefit of the parties hereto and their respective successors and permitted assigns.

14. **Termination.**

(a) This Agreement may be terminated at any time prior to the Effective Time by mutual consent of DH and NMH in a written instrument, if and to the extent authorized by the respective Boards of Directors of the DH and NMH.

(b) This Agreement may be terminated at any time prior to the Effective Time by DH, if a Material Adverse Event (as defined below) has occurred with respect to NMH. This Agreement may be terminated at any time prior to the Effective Time by NMH if a Material Adverse Event has occurred with respect to DH. "Material Adverse Event" shall herein mean any event, circumstance or change that has or might have such effect on the business, operations, prospects, financial condition or capital of a party, which would materially impair the ability of such party to perform its obligations hereunder or prevent the consummation of any of the transactions contemplated hereby.

In the event of the termination of this Agreement, this Agreement shall forthwith become null and void and of no further force or effect and there shall be no liability or obligation under this




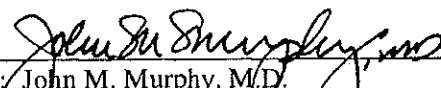
Agreement on the part of any of the parties hereto or any of their respective directors, officers or affiliates.

IN WITNESS WHEREOF, each of the parties hereto has caused this Agreement and Plan of Merger to be executed on its behalf by its duly authorized officers, all as of the date first above written.

THE DANBURY HOSPITAL

NEW MILFORD HOSPITAL, INC.

By:   
Name: John M. Murphy, M.D.  
Its: Chief Executive Officer

By:   
Name: John M. Murphy, M.D.  
Its: Chief Executive Officer

**EXHIBIT A**

**CERTIFICATE OF MERGER**

**OF**

**NEW MILFORD HOSPITAL, INC.**  
(a Connecticut nonstock corporation)

**WITH AND INTO**

**THE DANBURY HOSPITAL**  
(a Connecticut nonstock corporation)

**(Under Connecticut General Statutes Section 33-1157  
of the Connecticut Revised Nonstock Corporation Act)**

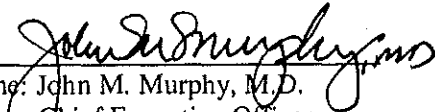
Each of the parties to the merger hereby certifies that:

1. The names of the parties to the merger are as follows:
  - (a) The Danbury Hospital, a Connecticut nonstock corporation ("DH"); and
  - (b) New Milford Hospital, Inc. ("NMH"), a Connecticut nonstock corporation.
2. The name of the corporation that will survive the merger is The Danbury Hospital (the "Surviving Corporation").
3. The date on which the merger is to be effective is as of 12:01 a.m. on October 1, 2014 at 12:01 A.M.
4. The Board of Directors of DH approved the plan of merger at a meeting held on September 11, 2014, in the manner required by Sections 33-1000 to 33-1290, inclusive, of the Connecticut Revised Nonstock Corporation Act (the "Act") and the certificate of incorporation of DH, and the Board of Directors of NMH approved the plan of merger at a meeting held on September 11, 2014, in the manner required by Sections 33-1000 to 33-1290, inclusive, of the Act, and the certificate of incorporation of NMH.
5. The plan of merger was duly approved by Western Connecticut Health Network, Inc., as the sole member of DH and NMH, at a meeting held on September 11,

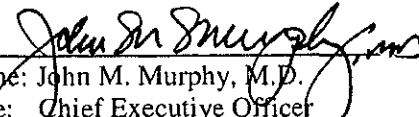
2014, in the manner required by Sections 33-100 to 33-1290, inclusive, of the Act.

IN WITNESS WHEREOF, the parties hereto have caused this Certificate of Merger to be executed by their respective duly authorized officers as of this \_\_\_ day of September, 2014.

THE DANBURY HOSPITAL

By:   
Name: John M. Murphy, M.D.  
Title: Chief Executive Officer

NEW MILFORD HOSPITAL, INC.

By:   
Name: John M. Murphy, M.D.  
Title: Chief Executive Officer

SECRETARY OF THE STATE  
30 TRINITY STREET  
P.O. BOX 150470  
HARTFORD, CT 06115-0470

SEPTEMBER 30, 2014

EILEEN B. NELSON, PARALEGAL  
ROBINSON & COLE  
280 TRUMBULL STREET  
HARTFORD, CT 06103

RE: Acceptance of Business Filing

This letter is to confirm the acceptance of a filing for the following business:

DANBURY HOSPITAL THE

Work Order Number: 2014279326-001  
Business Filing Number: 0005192089  
Type of Request: CERTIFICATE OF MERGER  
File Date/Time: SEP 29 2014 02:00 PM  
Effective Date/Time: OCT 01 2014 12:01 AM  
Work Order Payment Received: 70.00  
Payment Received: 70.00  
Credit on Account: 5524.00  
Customer Id: 000000414  
Business Id: 0267524

ELISSA MACMILLAN  
Commercial Recording Division  
860-509-6003  
WWW.CONCORD.SOTS.CT.GOV

BUSINESS FILING REPORT

WORK ORDER NUMBER:2014279326-001  
BUSINESS FILING NUMBER: 0005192089

SURVIVING BUSINESS NAME:  
DANBURY HOSPITAL THE

BUSINESS LOCATION:

TERMINATING BUSINESS NAMES:

NEW MILFORD HOSPITAL, INC.

\*\* END OF REPORT \*\*

**CERTIFICATE OF MERGER**

**OF**

**NEW MILFORD HOSPITAL, INC.**  
(a Connecticut nonstock corporation)

**WITH AND INTO**

**THE DANBURY HOSPITAL**  
(a Connecticut nonstock corporation)


**(Under Connecticut General Statutes Section 33-1157  
of the Connecticut Revised Nonstock Corporation Act)**

Each of the parties to the merger hereby certifies that:

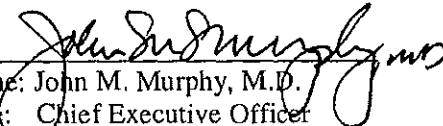
1. The names of the parties to the merger are as follows:
  - (a) The Danbury Hospital, a Connecticut nonstock corporation ("DH"); and
  - (b) New Milford Hospital, Inc. ("NMH"), a Connecticut nonstock corporation.
2. The name of the corporation that will survive the merger is The Danbury Hospital (the "Surviving Corporation").
3. The date on which the merger is to be effective is as of 12:01 a.m. on October 1, 2014 at 12:01 A.M.
4. The Board of Directors of DH approved the plan of merger at a meeting held on September 11, 2014, in the manner required by Sections 33-1000 to 33-1290, inclusive, of the Connecticut Revised Nonstock Corporation Act (the "Act") and the certificate of incorporation of DH, and the Board of Directors of NMH approved the plan of merger at a meeting held on September 11, 2014, in the manner required by Sections 33-1000 to 33-1290, inclusive, of the Act, and the certificate of incorporation of NMH.
5. The plan of merger was duly approved by Western Connecticut Health Network, Inc., as the sole member of DH and NMH, at a meeting held on September 11, 2014, in the manner required by Sections 33-100 to 33-1290, inclusive, of the Act.

IN WITNESS WHEREOF, the parties hereto have caused this Certificate of Merger to be executed by their respective duly authorized officers as of this 23<sup>rd</sup> day of September, 2014.

THE DANBURY HOSPITAL

By:   
Name: John M. Murphy, M.D.  
Title: Chief Executive Officer

NEW MILFORD HOSPITAL, INC.

By:   
Name: John M. Murphy, M.D.  
Title: Chief Executive Officer

STATE OF CONNECTICUT

Department of Public Health

LICENSE

License No. 0039

General Hospital

In accordance with the provisions of the General Statutes of Connecticut Section 19a-493:

The Danbury Hospital of Danbury, CT d/b/a The Danbury Hospital is hereby licensed to maintain and operate a General Hospital.

The Danbury Hospital is located at 24 Hospital Avenue, Danbury, CT 06810.

The maximum number of beds shall not exceed at any time:

26 Bassinets  
430 General Hospital Beds

This license expires **September 30, 2015** and may be revoked for cause at any time.

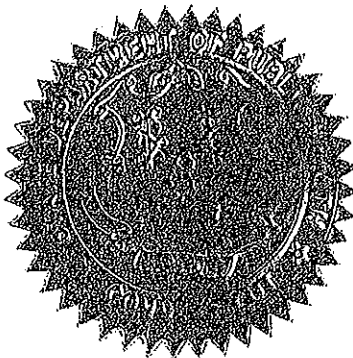
Dated at Hartford, Connecticut, October 1, 2013.

Satellites:

\*New Milford Hospital Campus, 21 Elm Street, New Milford, CT  
\*New Milford Hospital Behavioral Health Services, 23 Poplar Street, New Milford, CT  
Center for Child and Adolescent Treatment Services, 152 West Street, Danbury, CT  
Community Center for Behavioral Health (ADH-PHP), 152 West Street, Danbury, CT  
The Pediatric Health Center, 70 Main Street, Danbury, CT  
Seifert & Ford Community Health Center, 70 Main Street, Danbury, CT  
Ridgefield Surgical Center, 901 Ethan Allen Highway, Ridgefield, CT

License revised to reflect:

\*Added (2) satellites and increase of 85 General Beds because The Danbury Hospital merged and took over New Milford Hospital effective 10/1/14.



A handwritten signature in cursive script that reads 'Jewel Mullen MD'.

Jewel Mullen, MD, MPH, MPA  
Commissioner



**Note to File: The document provided by the Applicants is exempt from public disclosure and is kept in a separate file.**

Applicants: New Milford Hospital & Danbury Hospital

Proposal: Termination of New Milford Hospital's (NMH's) License and Acquisition of NMH by Danbury Hospital

Docket: 13-31859-CON

On June 10, 2014, OHCA, Western CT Health Network, Inc. ("WCHN"), New Milford Hospital ("NMH") and Danbury Hospital stipulated and agreed to the terms of settlement with respect to the Applicants' request for the termination of New Milford Hospital's license and the acquisition of New Milford Hospital's services and licensed beds by Danbury Hospital. Stipulation #6 of the authorization reads as follows:

"For the first three (3) years of the combined license, within thirty (30) calendar days of completion of any formal written assessment(s) prepared by or on behalf of, and approved by, the WCHN Board regarding the distribution of inpatient or outpatient services (as such terms are defined for purposes of CON authorization pursuant to Section 19a-638, C.G.S.) between the two campuses, WCHN shall provide OHCA with a copy of any such written assessment(s) and a high-level summary description of any action plan developed by WCHN responding to any recommendations made in the assessment(s). WCHN shall also include with any such submission a description of how such action plan is consistent with the Community Health Needs Assessments for the areas served. Any strategic plan shall be considered by OHCA as a trade secret and therefore exempt from disclosure pursuant to Section 1-210, C.G.S."

On December 15, 2014, the Applicants filed a document, indicating that it was a vision statement for New Milford Hospital and that the statement had been presented to and was adopted by the WCHN Board. This document is to remain outside of the docket's record in a separate file folder.

## Greer, Leslie

---

**From:** Martone, Kim  
**Sent:** Friday, December 19, 2014 10:55 AM  
**To:** Lazarus, Steven  
**Cc:** Greer, Leslie  
**Subject:** FW: OHCA- Required Reporting - Docket # 13-31859-CON  
**Attachments:** OHCA- Docket Number 13-31859-CON 12 19 2014.pdf  
  
**Importance:** High

---

**From:** Johnson, Michelle [<mailto:Michelle.Johnson@wchn.org>]  
**Sent:** Friday, December 19, 2014 10:28 AM  
**To:** Martone, Kim  
**Cc:** Herlihy, Sally; McKenna, Carolyn; Koobatian, Thomas  
**Subject:** OHCA- Required Reporting - Docket # 13-31859-CON  
**Importance:** High

***Sent on behalf of Sally Herlihy, VP Planning, Western Connecticut Health Network:***

Please find attached documentation for Docket Number 13-31859-CON on behalf of Danbury Hospital. If you have any questions please contact Sally Herlihy, VP Planning at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

The original document will be sent to the OHCA offices by mail.

Thank you.

---

**Michelle Johnson**  
*Executive Assistant to Senior Administrators*  
*Western Connecticut Health Network*

203-739-4935



This transmittal is intended for a particular addressee(s). If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify Western Connecticut Health Network immediately by email reply to the sender, and delete the transmittal and any attachments.

READER BEWARE: Internet e-mail is inherently insecure and occasionally unreliable. Please contact the sender if you wish to arrange for secure communication or to verify the contents of this message.



WESTERN CONNECTICUT  
HEALTH NETWORK

DANBURY HOSPITAL • NEW MILFORD HOSPITAL

24 Hospital Ave.  
Danbury, CT 06810

WesternConnecticutHealthNetwork.org  
DanburyHospital.org  
NewMilfordHospital.org

December 19, 2014

Kimberly R. Martone  
Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital's License and the Acquisition of New Milford Hospital's licensed beds by Danbury Hospital

Dear Ms. Martone:

This letter is to continue communications with the Office of Health Care Access regarding Western Connecticut Health Network ("WCHN") and potential future regulatory activities. With Docket Number 13-31859-CON, WCHN received approval to operate the Danbury Hospital ("DH") and New Milford Hospital ("NMH") campuses under the DH license. On December 4, 2014 the WCHN Board approved a vision for NMH which directed WCHN management to take the steps necessary to implement the vision. The vision includes continued operation of existing services at NMH including the inpatient medical/surgical service, along with enhancement of primary care services for the community. As WCHN management plans for the implementation of the vision, we will be reviewing and complying with OHCA regulations. Planning and implementation of the vision is expected to take one year. We will communicate more in early 2015.

Should you have any question please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally. F. Herlihy, MBA, FACHE  
Vice President, Planning

Cc: Carolyn McKenna, Esq. General Counsel  
Tom Koobatian, MD, Executive Director



WESTERN CONNECTICUT  
HEALTH NETWORK

DANBURY HOSPITAL • NEW MILFORD HOSPITAL

24 Hospital Ave.  
Danbury, CT 06810

WesternConnecticutHealthNetwork.org  
DanburyHospital.org  
NewMilfordHospital.org



December 19, 2014

Kimberly R. Martone  
Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital's License and the Acquisition of New Milford Hospital's licensed beds by Danbury Hospital

Dear Ms. Martone:

This letter is to continue communications with the Office of Health Care Access regarding Western Connecticut Health Network ("WCHN") and potential future regulatory activities. With Docket Number 13-31859-CON, WCHN received approval to operate the Danbury Hospital ("DH") and New Milford Hospital ("NMH") campuses under the DH license. On December 4, 2014 the WCHN Board approved a vision for NMH which directed WCHN management to take the steps necessary to implement the vision. The vision includes continued operation of existing services at NMH including the inpatient medical/surgical service, along with enhancement of primary care services for the community. As WCHN management plans for the implementation of the vision, we will be reviewing and complying with OHCA regulations. Planning and implementation of the vision is expected to take one year. We will communicate more in early 2015.

Should you have any question please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally. F. Herlihy, MBA, FACHE  
Vice President, Planning

Cc: Carolyn McKenna, Esq. General Counsel  
Tom Koobatian, MD, Executive Director

## Greer, Leslie

---

**From:** Roberts, Karen  
**Sent:** Monday, November 02, 2015 3:47 PM  
**To:** Greer, Leslie; Huber, Jack  
**Cc:** Martone, Kim  
**Subject:** FW: Docket Number 13-31859-CON Reporting  
**Attachments:** OHCA WCHN Docket Number 13-31859-CON 11 2 2015.pdf  
  
**Importance:** High

FYI – Affiliation CON compliance from WCHN. Karen

---

**From:** Johnson, Michelle [<mailto:Michelle.Johnson@wchn.org>]  
**Sent:** Monday, November 02, 2015 3:43 PM  
**To:** Martone, Kim  
**Cc:** Herlihy, Sally; Roberts, Karen; McKenna, Carolyn; Koobatian, Thomas  
**Subject:** Docket Number 13-31859-CON Reporting  
**Importance:** High

***Sent on behalf of Sally Herlihy, VP Planning, Western Connecticut Health Network:***

Please find attached an OHCA notification. If you have any questions please contact Sally Herlihy, VP Planning at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

The original document will be sent to the OHCA offices by mail.

Thank you.

---

**Michelle Johnson**  
*Executive Assistant to Senior Administrators*  
*Western Connecticut Health Network*

203-739-4935



This transmittal is intended for a particular addressee(s). If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify Western Connecticut Health Network immediately by email reply to the sender, and delete the transmittal and any attachments.

READER BEWARE: Internet e-mail is inherently insecure and occasionally unreliable. Please contact the sender if you wish to arrange for secure communication or to verify the contents of this message.



**WESTERN CONNECTICUT  
HEALTH NETWORK**

DANBURY HOSPITAL • NEW MILFORD HOSPITAL

24 Hospital Ave.  
Danbury, CT 06810  
203.739.4903

[WesternConnecticutHealthNetwork.org](http://WesternConnecticutHealthNetwork.org)  
[DanburyHospital.org](http://DanburyHospital.org)  
[NewMilfordHospital.org](http://NewMilfordHospital.org)

November 2, 2015

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON

Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 under Docket Number 13-31859-CON regarding Danbury Hospital's acquisition of New Milford Hospital's licensed beds under a single license, Order Number Nine requires that Danbury Hospital submit no later than October 31, 2015, a detailed and comprehensive document showing the plan to integrate the patient and non-patient care operations of both organizations and attain the cost savings, quality improvements and revenue enhancements outlined within the CON Application.

Please find enclosed a narrative which provides a summary of the integration efforts underway to realize the benefits of the affiliation and the anticipated financial savings as outlined during the CON process. For additional background we have included three Exhibits:

- Exhibit A - OHCA notification of the strategic vision for NMH, sent in December 2014
- Exhibit B - Letter to the greater NMH community during the Spring of 2015 in support of efforts to keep the community informed about our strategic initiatives
- Exhibit C – OHCA reporting of the WCHN affiliation integration plans

November 2, 2015  
Page 2

Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,



Sally. F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel  
Thomas Koobatian, MD, Executive Director/Chief of Staff, NMH

## **The Danbury Hospital (“DH”) and New Milford Hospital (“NMH”) Operations Integration**

### **(Docket Number 13-31859-CON)**

#### **I. Integration Planning**

Development of synergies has been ongoing since NMH became a subsidiary of Western Connecticut Health Network, Inc. (“WCHN”) on October 1, 2010 (Docket Number 10-31560-CON); at that time, NMH and DH became affiliated hospitals. The merger of NMH with DH has both enhanced existing efforts and expanded opportunities, as outlined below.

For background purposes, Office of Healthcare Access (“OHCA”) related activities specific to NMH have included the following:

- Approval on February 28, 2013 to terminate the obstetrical delivery services at NMH (Docket Number 12-31781-CON).
- Approval on March 15, 2013 to terminate the PET-CT scanning services at NMH (Docket Number 12-31796-CON).
- Approval on March 13, 2014 to acquire a Computed Tomography Simulator to be placed at NMH (Docket Number 13-31855).
- Agreed Settlement reached on June 10, 2014 (Docket Number 13-31859-CON) whereby DH acquired NMH’s licensed beds and established NMH as a campus of DH. The single license provides continued opportunities to improve efficiency and enhance the quality of care to our patients in the current health care environment. The merger agreement became effective October 1, 2014 and compliance filing includes the updated DH license provided to OHCA, along with notification that all IT systems at NMH were converted to the WCHN standard applications on October 1, 2014 at 12:01am, and also effective on October 1, 2014, all reimbursements processes transitioned to the DH processes.
- Formation of a New Milford Hospital Community Panel and the insights of this group helped inform a campus vision for NMH that was approved by the WCHN Board of Directors on December 4, 2014. OHCA was notified on December 11, 2014, and this correspondence is attached as Exhibit A. Communication to the public was subsequently supported by the New Milford Hospital Community Panel to enhance awareness about hospital activities, and a sample is included as Exhibit B.
- Appropriate management of the continuum of critical care patients. On March 11, 2015 OHCA determined (Docket Number 15-31981-DTR) that a CON was not required to implement a progressive care unit within the medical-surgical unit of NMH.



Key areas of integration focus and the associated timeline are identified below:

Key Initiatives	Pre-FY 14	FY 14	FY 15	FY 16
<b>IT and Financial Systems Integration</b>				
Build out and test of Siemens Invision System at NMH		■		
Implementation of shared medical record			■	
Develop and implement revenue cycle processes			■	
Pricing Alignment			■	
<b>Consolidation of DH &amp; NMH Medical Staff</b>				
Update medical staff by-laws			■	
Consolidate medical staff leadership			■	
Develop one platform for medical staff credentialing				■
<b>Vision for New Milford Hospital</b>				
Assessment of Services	■			
Update of Assessment/Scenario Testing		■		
Communication of Vision to Community/OHCA			■	
Opening of new Emergency Department			■	
Development of Primary Care Medical Hub Plan				■
<b>Care Management/Capacity</b>				
Surrender license for New Milford Hospital		■		
Obtain and file revised license for Danbury Hospital		■		
Realignment of Critical Care beds at New Milford campus			■	
Combine Hospitalist programs at both campuses			■	
<b>Clinical Areas</b>				
<b>Emergency Department</b>				
Evaluate Crisis Intervention via Telehealth				■
<b>Pharmacy</b>				
Standardize formulary			■	
Consolidate P&T Committee			■	

Norwalk Health Services Corporation became a subsidiary of WCHN on January 1, 2014 (Docket Number 13-31832-CON), and an extensive integration planning process was undertaken across the system, including all three hospitals and their affiliated entities. The integration plan was submitted to OHCA in March of 2014, and is attached as Exhibit C.

Consideration has also been focused on addressing the leadership and organizational structure, assessing resource capacity and requirements, developing a plan consistent with core business, and prioritizing other initiatives. Through these ongoing activities WCHN will be reviewing and complying with OHCA regulations.

Monitoring

Per the Agreed Settlement, narrative updates on the progress of implementation plans will be submitted to OHCA, including an accounting of the benefits/cost savings enumerated in the CON.

**II. Anticipated Financial Savings**

Per the Agreed Settlement, financial reporting requirements will include the specifics of the cost savings for major operating expense categories. These categories include Salaries and Wages, Fringe Benefits, Contracted Services, Software Expense, Membership Dues, JCAHO, Depreciation.

Forecasted Expense Savings (as outlined in the CON)

**Table 3: New Milford Hospital Projected Savings with the Proposal**

<b>Description</b>	<b>FY 2014</b>	<b>FY 2015</b>	<b>FY 2016</b>
Salaries & Fringe Benefits	\$350,000	\$350,000	\$350,000
Contracted Services	\$175,000	\$175,000	\$175,000
Software Expense	\$154,000	\$158,000	\$162,000
Membership Dues	\$26,000	\$26,000	\$26,000
JCAHO	\$10,000	\$10,000	\$10,000
Depreciation*	\$513,000	\$513,000	\$513,000
<b>Total Savings</b>	<b>\$1,228,000</b>	<b>\$1,232,000</b>	<b>\$1,236,000</b>

\*A method of allocating the cost of a tangible asset over its useful life.

The depreciation savings identified above are comprised of the following capital costs depreciated over 5 years. Moving to a single IT platform avoids extensive capital investment as well as ongoing annual maintenance savings.

Cost to upgrade Medi-Tech, savings:	\$(3,161,000)
Incremental cost to move to one IT platform:	\$(597,000)
Net Savings:	\$2,564,000
Depreciation expense over 5 years:	\$513,000

Source: DN 13-31859 Decision FF 30



WESTERN CONNECTICUT  
HEALTH NETWORK

DANBURY HOSPITAL • NEW MILFORD HOSPITAL

24 Hospital Ave.  
Danbury, CT 06810

WesternConnecticutHealthNetwork.org  
DanburyHospital.org  
NewMilfordHospital.org

December 11, 2014

Kimberly R. Martone  
Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital's License and the Acquisition of New Milford Hospital's licensed beds by Danbury Hospital

Dear Ms. Martone:

As stipulated in Paragraph 6 of the Order set forth in the Agreed Settlement executed on June 10, 2014 under Docket Number 13-31859-CON, Western Connecticut Health Network ("WCHN") is required to provide OHCA with a copy of any relevant documents pertaining to a formal written assessment prepared by or on behalf of, and approved by, the WCHN Board of Directors regarding the distribution of inpatient and outpatient services (as such terms are defined for purposes of CON/Section 19a-638 CGS) between the two campuses within 30 days of completion of any such assessment.

At a joint meeting of the WCHN Strategic Planning Committee and the New Milford Hospital ("NMH") Community Advisory Board held on December 1, 2014, a vision for NMH was presented and the Strategic Planning Committee recommended approval of such vision by the WCHN Board of Directors. A copy of this presentation is provided as Exhibit 1. On December 4, 2014, the WCHN Board approved the vision recommended by the Committees as set forth in the Presentation and directed WCHN management to take the steps necessary to implement the vision. The vision includes development of a primary care hub and continuation of the services currently provided at the New Milford campus with continued transfer of patients requiring critical care from the New Milford campus to the Danbury campus. As WCHN management plans the implementation of the vision, we will be reviewing and will continue to comply with the stipulations in the Agreed Settlement.

Should you have any question please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

Cc: Carolyn McKenna, Esq. General Counsel

Exhibit 1

New Milford Hospital Vision

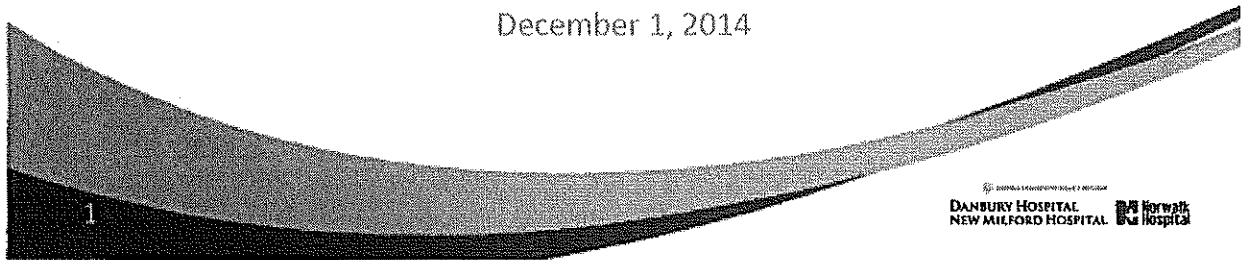
Presented to:

New Milford Community Advisory Board & WCHN Strategic Planning Committee

December 1, 2014

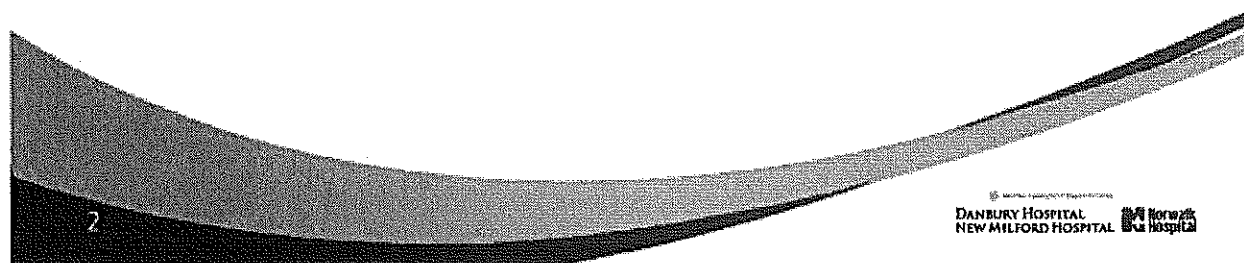
# New Milford Hospital Vision

Presented to:  
New Milford Community Advisory Board  
& WCHN Strategic Planning Committee  
December 1, 2014



## Agenda

- Objectives
- Assessment of Alternatives
  - Considerations
  - Options evaluated
- Recommendation
- Next Steps



# OBJECTIVES

3

© 2012 HENRY J. WOODS COMPANY  
DANBURY HOSPITAL  
NEW MILFORD HOSPITAL 

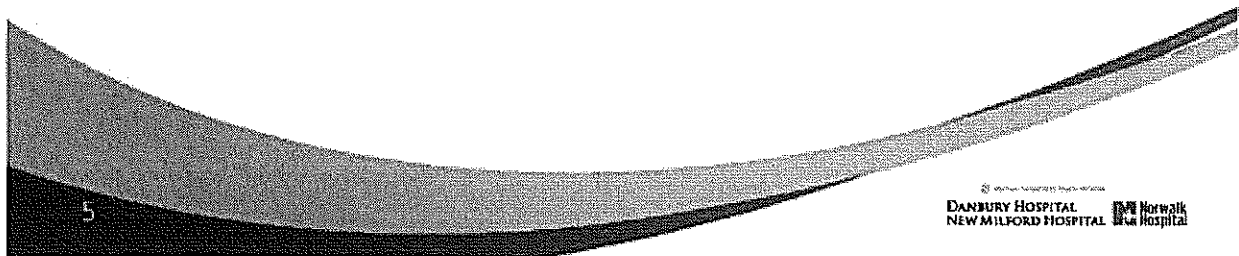
## Objectives

- Determine the best way to meet community needs in the New Milford region in the context of a transforming health care landscape
- Formulate a vision and plan for New Milford Hospital (NMH) that addresses community needs for services in a responsive and responsible manner

4

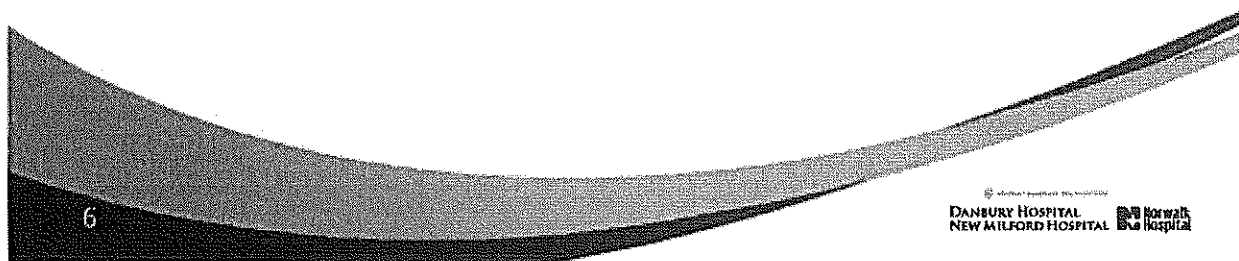
© 2012 HENRY J. WOODS COMPANY  
DANBURY HOSPITAL  
NEW MILFORD HOSPITAL 

# ASSESSMENT OF OPTIONS



## Assessment Process

- Core team of senior management led by Tom Koobatian, MD
- Strategic Planning Committee input
- New Milford Community Board input
- Community Panel input



## Considerations for Future Vision

- Environmental Factors
- Quality & Access
- Community Impact
- Other Stakeholders
- Operations
- Financial
- Network Mission & Strategy

7

## Potential Scenarios

A. Medical Hub with Critical Care transferred to DH	B. Medical Hub with Limited IP	C. Medical Hub with OBS & ES	D. Medical Hub without overnight stays
<ul style="list-style-type: none"> <li>• PCP Offices</li> <li>• Specialists Offices</li> <li>• Wellness Programs</li> <li>• Emergency Department</li> <li>• Outpatient Surgery</li> <li>• Cancer Center</li> <li>• OP Diagnostic &amp; Therapeutic Services</li> <li>• Observation Care and Extended Stay Surgery</li> <li>• Inpatient Care</li> <li>• Critical Care patients transferred to DH</li> </ul>	<ul style="list-style-type: none"> <li>• PCP Offices</li> <li>• Specialists Offices</li> <li>• Wellness Programs</li> <li>• Emergency Department</li> <li>• Outpatient Surgery</li> <li>• Cancer Center</li> <li>• OP Diagnostic &amp; Therapeutic Services</li> <li>• Observation Care and Extended Stay Surgery</li> <li>• Inpatient Care (capped at 18 beds)</li> </ul>	<ul style="list-style-type: none"> <li>• PCP Offices</li> <li>• Specialists Offices</li> <li>• Wellness Programs</li> <li>• Emergency Department</li> <li>• Outpatient Surgery</li> <li>• Cancer Center</li> <li>• OP Diagnostic &amp; Therapeutic Services</li> <li>• Observation Care and Extended Stay Surgery</li> </ul>	<ul style="list-style-type: none"> <li>• PCP Offices</li> <li>• Specialists Offices</li> <li>• Wellness Programs</li> <li>• Emergency Department</li> <li>• Outpatient Surgery</li> <li>• Cancer Center</li> <li>• OP Diagnostic &amp; Therapeutic Services</li> </ul>

8



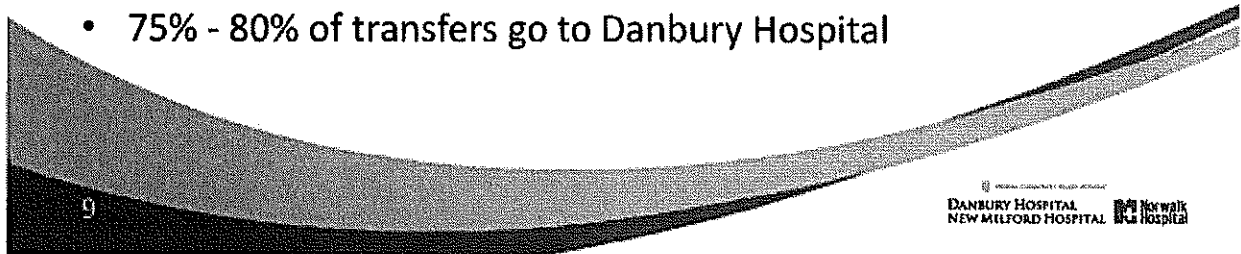
## NMH Key Statistics

### Inpatient care

- Average daily census (ADC) is 18
- 160 days/year ADC is greater than 18
- Nearly 90% of NMH cases do not require critical care services

### Patient transfers

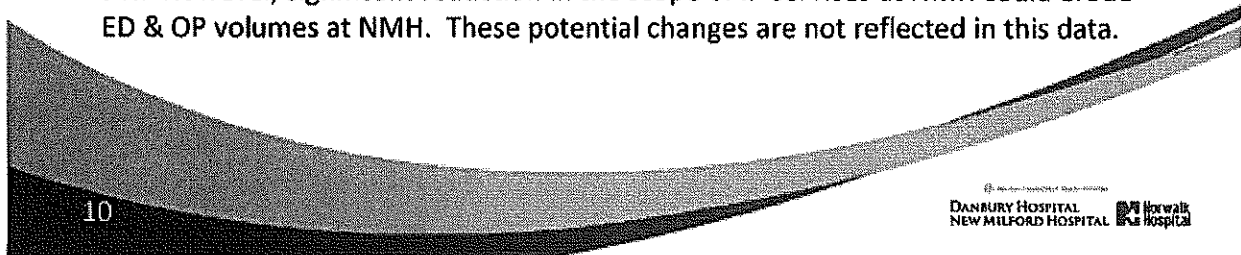
- 436 patients were safely transferred from NMH to other facilities last year
- More than 70% of transfers originate from the ED
- 75% - 80% of transfers go to Danbury Hospital



## Financial Analysis Incremental Impact by Scenario

Scenario Impact on NMH (in millions)	A. Medical Hub with Critical Care transferred to DH	B. Medical Hub with Limited IP	C. Medical Hub with OBS & ES	D. Medical Hub without overnight stays
Revenue	61,247,060	60,960,783	46,588,333	43,436,002
Expenses	63,092,899	62,877,587	52,002,445	48,643,984
Op Income	(\$1,845,839)	(\$1,916,804)	(\$5,414,112)	(\$5,207,982)

Note: Loss of income at NMH could be partially offset by incremental IP cases at DH. However, significant reduction in the scope of IP services at NMH could erode ED & OP volumes at NMH. These potential changes are not reflected in this data.



# RECOMMENDATION

11

© 2014 New Milford Hospital  
DANBURY HOSPITAL  
NEW MILFORD HOSPITAL 

## New Milford Hospital Vision

### New model for delivering services

- Emphasis on most highly demanded services locally
- Seamless transitions of care for less frequent and more intensive services to other Network facilities

12

© 2014 New Milford Hospital  
DANBURY HOSPITAL  
NEW MILFORD HOSPITAL 

# Recommendation

## Option A

- Medical Hub with expanded primary care services and supporting diagnostic services
- Emergency services
- Cancer center
- Outpatient surgery
- Inpatient services (& observation/extended stay)
- Transfer critical care patients to DH

13

© 2013 The Connecticut State Hospital  
DANBURY HOSPITAL  
NEW MILFORD HOSPITAL 

## Rationale

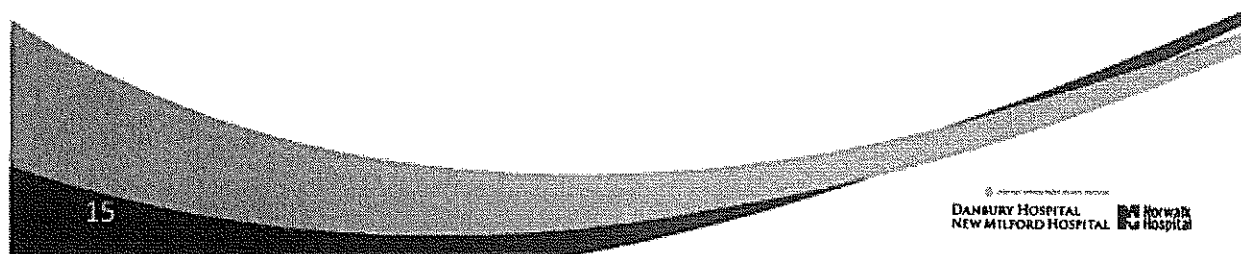
- Provides safe, quality medicine locally
- Positions us well for value-based healthcare environment
- Supports community interests
- Minimizes disruption to physician practices and workforce
- Builds on Network investments in the community
- Is fiscally responsible
- Fits with organizational mission & strategy

14

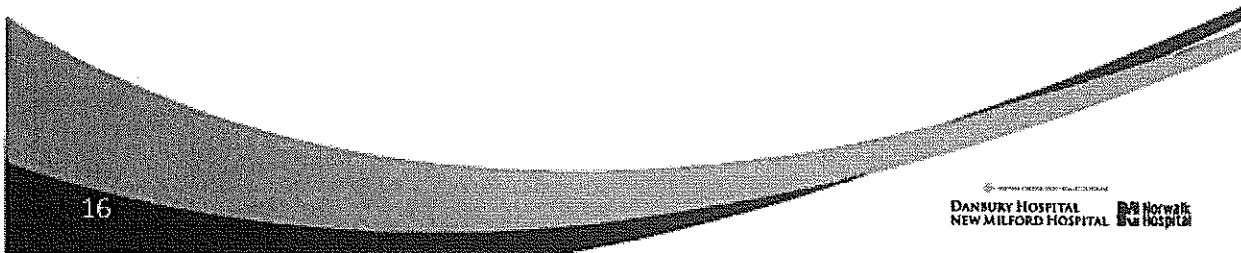
© 2013 The Connecticut State Hospital  
DANBURY HOSPITAL  
NEW MILFORD HOSPITAL 

## Focus on Growth

- Improvement of NMH financial performance will come programmatic growth
- Opportunities in:
  - Primary Care
  - Cancer Services
  - Ambulatory Surgery
  - General Surgery



## NEXT STEPS

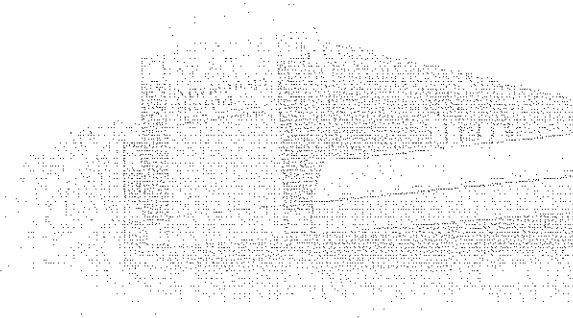


## Next Steps

- Recommend range of services to WCHN Board
- Share plans with stakeholders
- Determine regulatory requirements to implement changes
- Build primary care hub
- Formulate & implement programmatic growth strategies



**Thomas Koobatian, MD**  
New Milford Hospital Executive Director  
& Chief of Staff



**Dear Friends of New Milford Hospital:**

Since 1921, New Milford Hospital has had a long tradition of providing the communities we serve with outstanding clinical care close to home. Today, that commitment remains stronger than ever as New Milford Hospital embarks on a new era of patient care.

Our future success is built on the deep commitment of our staff and essential support from our community. Healthcare is changing at a dizzying pace. Reform has shifted the nation's focus from sick care to wellness with an emphasis on preventive services, primary care, early diagnosis and disease management. Advancements in medicine have resulted in a shift of medical care from an inpatient to the outpatient setting. Healthcare providers are encouraged, and often mandated, to embrace individual and population health measures that keep people healthy and out of the hospital. All of these developments are taking place at a time when Connecticut hospitals face severe federal and state reimbursement cuts.

Other institutions, especially small community hospitals, see the challenges posed by healthcare reform as obstacles. Unfortunately, some are even closing. But New Milford Hospital – strengthened by its affiliation with Western Connecticut Health Network – views these developments as an opportunity to implement an innovative model of health and wellness that will enhance patient care and expand our connection and commitment to the community.

New Milford Hospital's vision and strategic plan were designed with the focus on the Hospital's long-term future and its importance to the health and wellness of our communities. At the heart of this plan are the insights of many residents from greater New Milford who serve as volunteers on patient and community advisory boards. We are grateful for their valuable guidance and dedication.

Western Connecticut Health Network's commitment to New Milford Hospital has been unwavering, including more than \$58 million in vital investments since 2010. This includes investments in medical technology, infrastructure, renovations and an array of medical services required for clinical excellence.

Going forward, New Milford Hospital will serve as a hub for primary care, health and wellness services.

The Hospital will continue providing:

- Medical and surgical inpatient care
- Cancer care at the Diebold Family Cancer Center
- Primary and specialty outpatient care
- Advanced diagnostic and therapeutic services

In the very near future we look forward to:

- Relocating our ICU patients to a new Progressive Care Unit in the Hospital
- Opening the new Arnhold Emergency Department
- Building a new and innovative primary care medical office in the Hospital

As a physician who has cared for New Milford area families for almost two decades, I am grateful for this opportunity to better serve our community by strengthening the tradition of service excellence that has guided New Milford Hospital for nearly a century.

Sincerely,

**Thomas Koobatian, MD**  
New Milford Hospital Executive Director & Chief of Staff



**WESTERN CONNECTICUT  
HEALTH NETWORK**

DANBURY HOSPITAL \* NEW MILFORD HOSPITAL

24 Hospital Ave.  
Danbury, CT 06810  
203.739.4903

WesternConnecticutHealthNetwork.org  
DanburyHospital.org  
NewMilfordHospital.org

March 28, 2014

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31832-CON  
Affiliation of Norwalk Health Services Corporation with Western Connecticut Health Network, Inc.

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on December 26, 2013 regarding approval for the corporate affiliation of our two organizations – Western Connecticut Health Network, Inc. and Norwalk Health Services Corporation - Order Number Four requests that we submit no later than March 31, 2014, a detailed and comprehensive document showing the plan to integrate the operations of both parent corporations and attain the cost savings stated within the CON Application.

Please find enclosed the following:

- A summary plan to implement integration efforts and realize the benefits of the affiliation.
- A summary of the anticipated financial savings as outlined during the CON process.

Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Lisa Brady, SVP Strategy & Market Development  
Carolyn McKenna, Esq. General Counsel

**Docket # 13-31832-CON**

**Norwalk Health Services Corporation and Western Connecticut Health Network, Inc.**

**I. Integration Planning**

The affiliation between Norwalk Health Services Corporation and Western Connecticut Health Network, Inc. provides an opportunity to collaborate and cooperate in order to improve and enhance the quality of care provided to our patients and meet the increasing demands of the health care environment. The key initiatives identified through our integration efforts are designed to bring together both organizations and support the following affiliation goals:

- Strengthen clinical programs to demonstrate quality outcomes and to improve access to health care;
- Strengthen physician platform for delivery of care;
- Build competencies required for new reimbursement models, such as population health management, bundled payments, PHO and ACOs;
- Enhance educational programs, including programs for medical students, residents and fellows;
- Integrate certain operations to achieve savings and create a unified operating model;
- Improve access to and/or reduce cost of capital due to system scale and performance.

**Infrastructure and Functions**

The structure to integrate our operations and attain the costs savings stated within the CON application include a Steering Committee which is comprised of members of senior leadership; dedicated staff in an Integration Management Office, including performance improvement; and individual teams focused on core areas to realize our affiliation goals.

The functions of each of these structures are:

**Steering Committee**

- Provide overall vision and direction
- Drive key decisions
- Commit and manage resourcing
- Eliminate obstacles
- Spearhead change management behaviors

**Integration Management Office (IMO)**

- Manage project objectives and milestones
- Manage activities of functional teams
- Assess overall resourcing
- Provide tools, templates and protocols
- Monitor results and report appropriately

**Integration Teams**

- Identify synergy opportunities
- Assign resources and team roles
- Develop consensus and buy-in
- Develop work plans, resource needs and deliverables
- Provide regular progress reports to the IMO



## Timeline & Task Details

Day 1 of the affiliation commenced January 1, 2014.

### Key Areas of Focus:

The integration teams are categorized within four areas: Clinical Programs, Education Programs, Operations, and Physician Platform. Each team has been charged with development of a charter, designing a potential future state, making recommendations on how to proceed and potential efficiencies that could be realized through integration efforts. Consideration has also been focused toward addressing the leadership and organization structure, assessing resource capacity and requirements, monitoring and addressing dependencies, developing a plan consistent with core business, and prioritizing with other initiatives.

A summary of the tactical integration projects is identified below. The potential impact of these initiatives includes cost savings (C), efficiencies through staffing and operations (E), and quality outcomes and access (Q).

<b>Clinical Programs</b>		
<i>Teams</i>	<i>Value Statement</i>	<i>Description of Initiatives</i>
Cardiovascular Services	Leverage the full resources of our system to better serve the patients in our expanded catchment area. Potential impact: C, E, Q	<ol style="list-style-type: none"><li>1. Clinical Steering and Advisory Committee</li><li>2. Clinical quality guidelines</li><li>3. Clinical integration</li></ol>
Cancer Services	Leverage the enhanced oncology service line to increase physician engagement and broaden patient services to strengthen the program. Potential impact: C, E, Q	<ol style="list-style-type: none"><li>1. Organizational structure</li><li>2. Disease site programs</li><li>3. Accreditations</li><li>4. Data management</li></ol>
Care Coordination	Develop a standardized approach to appropriate utilization of resources across the patient care continuum assuring that patients are consistently treated at the right place, with the right care. Potential impact: C, E, Q	<ol style="list-style-type: none"><li>1. Delivery model</li><li>2. Standardization through admission, stay and discharge</li><li>3. Utilization review</li></ol>
Laboratory and Pathology	Determine an enhanced laboratory service delivery model to most effectively and efficiently serve both inpatient and outpatient needs. Potential impact: C, E, Q	<ol style="list-style-type: none"><li>1. Reference testing</li><li>2. Automation</li><li>3. Centralized approach</li></ol>
Pediatrics	Establish a service line across the health system to fully support the inpatient and surgical services for the pediatric patients in our population. Potential impact: C, E, Q	<ol style="list-style-type: none"><li>1. Primary and subspecialty needs</li><li>2. Medical education</li></ol>

<i>Teams</i>	<i>Value Statement</i>	<i>Description of Initiatives</i>
Pharmacy	Determine an enhanced pharmacy service delivery model to most effectively and efficiently serve both inpatient and outpatient needs. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. P&amp;T Structure</li> <li>2. Medication formularies</li> <li>3. Standardization</li> <li>4. Group purchasing</li> </ol>
Primary Care	Evaluate geographical, specialty and volume considerations and implications to best serve patients in line with the system's new approach to delivery of medical services. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Alignment</li> <li>2. Patient-centered medical homes</li> <li>3. Primary care infrastructure</li> </ol>
Quality and Safety	Integrated departments, processes, policies and procedures to create a consistent approach to "quality" across the system. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Organizational structure</li> <li>2. Quality &amp; Patient Safety Committee</li> <li>3. Level 3 HRO</li> </ol>
<b>Education Programs</b>		
<i>Teams</i>	<i>Value Statement</i>	<i>Description of Initiatives</i>
Medical Education	Evaluate synergies and opportunities to integrate, extend, and create medical education and research programs. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Organizational structure</li> <li>2. Residency and fellowship programs</li> </ol>
<b>Operations</b>		
<i>Teams</i>	<i>Value Statement</i>	<i>Description of Initiatives</i>
Compliance	Integrate and standardize the approach to the broad spectrum of compliance functions to ensure consistency, clarity and effectiveness across the system. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Internal audit</li> <li>2. Compliance and Privacy programs</li> <li>3. Revenue compliance</li> </ol>
Facilities	Integrate facilities management and real estate functions across entities to create a responsive and efficient service. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Project management</li> <li>2. Utilities management</li> <li>3. Maintenance and service contracts</li> <li>4. Policies and procedures</li> </ol>
Finance	Optimize processes to reduce duplication and create efficiencies. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Corporate office and function</li> <li>2. Accounting &amp; Finance information systems</li> <li>3. Payroll processes</li> <li>4. Accounts payable processes</li> <li>5. Productivity and benchmarking</li> <li>6. Audit processes</li> </ol>

<i>Teams</i>	<i>Value Statement</i>	<i>Description of Initiatives</i>
<b>Foundations</b>	Identify opportunities for combined development activity and Foundation structure and synergies. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Leadership structure</li> <li>2. Databases and systems</li> <li>3. Event calendar</li> <li>4. Communications</li> <li>5. Fundraising priorities and goals</li> <li>6. Donor recognition</li> </ol>
<b>Human Resources</b>	Evaluate and identify areas to standardize policies and procedures to optimize employee engagement, retain high performing talent, and define the optimal structure, functions and processes of HR operations. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Centralized approach</li> <li>2. Operations</li> <li>3. Benefits platform</li> </ol>
<b>Information Technology</b>	Develop, prioritize and optimize the systems, technology and information intelligence necessary to achieve the mission of our new system. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Enterprise approach and guiding principles</li> <li>2. IT Governance structure</li> <li>3. Decision/prioritization model</li> <li>4. Transformation roadmaps</li> </ol>
<b>Marketing &amp; Planning</b>	Develop a standardized and centralized approach to support the business and brand across marketing, communications and planning to enable the health system to effectively deliver these functions and project a consistent image. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Organizational structure</li> <li>2. Market intelligence</li> <li>3. Geographic distribution</li> <li>4. Business development</li> <li>5. "Virtual" community</li> </ol>
<b>Revenue Cycle</b>	Standardize processes to enhance services, reduce duplication and create efficiencies. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Organizational structure</li> <li>2. Patient financial services</li> <li>3. Patient access</li> <li>4. Revenue integrity</li> <li>5. Revenue cycle</li> <li>6. Coding, HIM and clinical documentation integrity</li> <li>7. Outsourced functions</li> </ol>
<b>Risk Management</b>	Integrate and standardize approach to risk management across the system. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Leadership structure</li> <li>2. Insurance programs</li> </ol>
<b>Supply Chain</b>	Integrate and standardize processes, reduce duplication and create efficiencies. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Organizational structure</li> <li>2. Guiding processes, policies and procedures</li> <li>3. Strategic sourcing</li> <li>4. Contracts and capital management processes</li> <li>5. Distribution processes</li> </ol>

<b>Physician Platform</b>		
<i>Teams</i>	<i>Value Statement</i>	<i>Description of Initiatives</i>
PHO/ACO	Identify opportunities to expand the PHO and ACO strategies to best serve all of the expanded system entities. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Governance structure</li> <li>2. Integrated care management</li> <li>3. Population health management</li> <li>4. Pilot ACO</li> <li>5. Network management</li> </ol>
Physician Organization	Create consistent organizational alignment, compensation structure and philosophy to properly align incentives and motivate physicians to execute against the strategic vision of the new enterprise. Potential impact: C, E, Q	<ol style="list-style-type: none"> <li>1. Governance structure</li> <li>2. Standardization and alignment</li> <li>3. EHR systems</li> </ol>

### Monitoring

An ongoing process of oversight and progress reporting is coordinated by the IMO:

- The Steering Committee, comprised of key leadership, meets on a routine basis to assess activities and progress of the plan, including:
  - Key accomplishments and observations
  - Major issues and decisions needed
  - Action plans and focused activities for next status report
  - Cross work stream dependencies and collaborations
  - Key performance indicators
- The Integration Steering Committee reports activities to the WCHN Board of Directors.

Narrative updates on the progress of implementation plans will be submitted to OHCA on a semi-annual basis for three years, including how the benefits/cost savings enumerated in the CON have been accounted for.

## **II. Anticipated Financial Savings**

The semi-annual financial reporting requirements will also include the specifics of the cost savings for major operating expense categories. These categories include Salaries and Wages, Fringe Benefits, Contracted Labor Fees, Medical Supplies and Pharmaceutical Costs, Depreciation and Amortization, Interest Expense, Malpractice Expense, Utilities, Business Expense and Other Operating Expenses.

Forecasted Expense Savings (as outlined in the CON)

	Year 1*	Year 2	Year 3
Salaries and Fringe Benefits	\$3,428,000	\$6,987,000	\$10,891,000
Supplies and Drugs	\$818,000	\$1,675,000	\$2,606,000
Other Operating Expense (Costs)**	(\$2,151,000)	\$1,241,000	\$5,601,000
<b>Total Savings</b>	<b>\$2,095,000</b>	<b>\$9,903,000</b>	<b>\$19,098,000</b>

\* Year 1 commenced January 1, 2014

\*\*Other operating expenses are costs associated with the affiliation such as legal fees, consulting, and marketing

Source: Financial Attachment I, CON pages 196 and 197



24 Hospital Ave.  
Danbury, CT 06810  
203.739.4903

WesternConnecticutHealthNetwork.org  
DanburyHospital.org  
NewMilfordHospital.org

November 2, 2015

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON

Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 under Docket Number 13-31859-CON regarding Danbury Hospital's acquisition of New Milford Hospital's licensed beds under a single license, Order Number Nine requires that Danbury Hospital submit no later than October 31, 2015, a detailed and comprehensive document showing the plan to integrate the patient and non-patient care operations of both organizations and attain the cost savings, quality improvements and revenue enhancements outlined within the CON Application.

Please find enclosed a narrative which provides a summary of the integration efforts underway to realize the benefits of the affiliation and the anticipated financial savings as outlined during the CON process. For additional background we have included three Exhibits:

- Exhibit A - OHCA notification of the strategic vision for NMH, sent in December 2014
- Exhibit B - Letter to the greater NMH community during the Spring of 2015 in support of efforts to keep the community informed about our strategic initiatives
- Exhibit C – OHCA reporting of the WCHN affiliation integration plans

November 2, 2015  
Page 2

Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,



Sally. F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel  
Thomas Koobatian, MD, Executive Director/Chief of Staff, NMH

## **The Danbury Hospital (“DH”) and New Milford Hospital (“NMH”) Operations Integration**

### **(Docket Number 13-31859-CON)**

#### **I. Integration Planning**

Development of synergies has been ongoing since NMH became a subsidiary of Western Connecticut Health Network, Inc. (“WCHN”) on October 1, 2010 (Docket Number 10-31560-CON); at that time, NMH and DH became affiliated hospitals. The merger of NMH with DH has both enhanced existing efforts and expanded opportunities, as outlined below.

For background purposes, Office of Healthcare Access (“OHCA”) related activities specific to NMH have included the following:

- Approval on February 28, 2013 to terminate the obstetrical delivery services at NMH (Docket Number 12-31781-CON).
- Approval on March 15, 2013 to terminate the PET-CT scanning services at NMH (Docket Number 12-31796-CON).
- Approval on March 13, 2014 to acquire a Computed Tomography Simulator to be placed at NMH (Docket Number 13-31855).
- Agreed Settlement reached on June 10, 2014 (Docket Number 13-31859-CON) whereby DH acquired NMH’s licensed beds and established NMH as a campus of DH. The single license provides continued opportunities to improve efficiency and enhance the quality of care to our patients in the current health care environment. The merger agreement became effective October 1, 2014 and compliance filing includes the updated DH license provided to OHCA, along with notification that all IT systems at NMH were converted to the WCHN standard applications on October 1, 2014 at 12:01am, and also effective on October 1, 2014, all reimbursements processes transitioned to the DH processes.
- Formation of a New Milford Hospital Community Panel and the insights of this group helped inform a campus vision for NMH that was approved by the WCHN Board of Directors on December 4, 2014. OHCA was notified on December 11, 2014, and this correspondence is attached as Exhibit A. Communication to the public was subsequently supported by the New Milford Hospital Community Panel to enhance awareness about hospital activities, and a sample is included as Exhibit B.
- Appropriate management of the continuum of critical care patients. On March 11, 2015 OHCA determined (Docket Number 15-31981-DTR) that a CON was not required to implement a progressive care unit within the medical-surgical unit of NMH.

Key areas of integration focus and the associated timeline are identified below:

Key Initiatives	Pre-FY 14	FY 14	FY 15	FY 16
<b>IT and Financial Systems Integration</b>				
Build out and test of Siemens Invision System at NMH		■		
Implementation of shared medical record			■	
Develop and implement revenue cycle processes			■	
Pricing Alignment			■	
<b>Consolidation of DH &amp; NMH Medical Staff</b>				
Update medical staff by-laws			■	
Consolidate medical staff leadership			■	
Develop one platform for medical staff credentialing				■
<b>Vision for New Milford Hospital</b>				
Assessment of Services	■			
Update of Assessment/Scenario Testing		■		
Communication of Vision to Community/OHCA			■	
Opening of new Emergency Department			■	
Development of Primary Care Medical Hub Plan				■
<b>Care Management/Capacity</b>				
Surrender license for New Milford Hospital		■		
Obtain and file revised license for Danbury Hospital		■		
Realignment of Critical Care beds at New Milford campus			■	
Combine Hospitalist programs at both campuses			■	
<b>Clinical Areas</b>				
Emergency Department				
Evaluate Crisis Intervention via Telehealth				■
Pharmacy				
Standardize formulary			■	
Consolidate P&T Committee			■	

Norwalk Health Services Corporation became a subsidiary of WCHN on January 1, 2014 (Docket Number 13-31832-CON), and an extensive integration planning process was undertaken across the system, including all three hospitals and their affiliated entities. The integration plan was submitted to OHCA in March of 2014, and is attached as Exhibit C.

Consideration has also been focused on addressing the leadership and organizational structure, assessing resource capacity and requirements, developing a plan consistent with core business, and prioritizing other initiatives. Through these ongoing activities WCHN will be reviewing and complying with OHCA regulations.



Monitoring

Per the Agreed Settlement, narrative updates on the progress of implementation plans will be submitted to OHCA, including an accounting of the benefits/cost savings enumerated in the CON.

**II. Anticipated Financial Savings**

Per the Agreed Settlement, financial reporting requirements will include the specifics of the cost savings for major operating expense categories. These categories include Salaries and Wages, Fringe Benefits, Contracted Services, Software Expense, Membership Dues, JCAHO, Depreciation.

Forecasted Expense Savings (as outlined in the CON)

**Table 3: New Milford Hospital Projected Savings with the Proposal**

<b>Description</b>	<b>FY 2014</b>	<b>FY 2015</b>	<b>FY 2016</b>
Salaries & Fringe Benefits	\$350,000	\$350,000	\$350,000
Contracted Services	\$175,000	\$175,000	\$175,000
Software Expense	\$154,000	\$158,000	\$162,000
Membership Dues	\$26,000	\$26,000	\$26,000
JCAHO	\$10,000	\$10,000	\$10,000
Depreciation*	\$513,000	\$513,000	\$513,000
<b>Total Savings</b>	<b>\$1,228,000</b>	<b>\$1,232,000</b>	<b>\$1,236,000</b>

\*A method of allocating the cost of a tangible asset over its useful life.

The depreciation savings identified above are comprised of the following capital costs depreciated over 5 years. Moving to a single IT platform avoids extensive capital investment as well as ongoing annual maintenance savings.

Cost to upgrade Medi-Tech, savings:	\$(3,161,000)
Incremental cost to move to one IT platform:	\$(597,000)
Net Savings:	\$2,564,000
Depreciation expense over 5 years:	\$513,000

Source: DN 13-31859 Decision FF 30

## Greer, Leslie

---

**From:** Roberts, Karen  
**Sent:** Tuesday, December 01, 2015 8:13 AM  
**To:** Huber, Jack; Greer, Leslie  
**Cc:** Martone, Kim  
**Subject:** FW: OHCA Notification  
**Attachments:** Docket 13-31859 CON Reporting.pdf  
  
**Importance:** High

---

**From:** Johnson, Michelle [<mailto:Michelle.Johnson@wchn.org>]  
**Sent:** Monday, November 30, 2015 4:43 PM  
**To:** Martone, Kim  
**Cc:** Herlihy, Sally; McKenna, Carolyn; Roberts, Karen  
**Subject:** OHCA Notification  
**Importance:** High

***Sent on behalf of Sally Herlihy, VP Planning, Western Connecticut Health Network:***

Please find attached an OHCA notification for Docket Number 13-31859-CON. If you have any questions please contact Sally Herlihy, VP Planning at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

The original document will be sent to the OHCA offices by mail.

Thank you.

---

**Michelle Johnson**  
*Executive Assistant to Senior Administrators*  
*Western Connecticut Health Network*

203-739-4935



This transmittal is intended for a particular addressee(s). If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify Western Connecticut Health Network immediately by email reply to the sender, and delete the transmittal and any attachments.

READER BEWARE: Internet e-mail is inherently insecure and occasionally unreliable. Please contact the sender if you wish to arrange for secure communication or to verify the contents of this message.



WESTERN CONNECTICUT  
HEALTH NETWORK

DANBURY HOSPITAL • NEW MILFORD HOSPITAL

24 Hospital Ave.  
Danbury, CT 06810  
203.739.4903

WesternConnecticutHealthNetwork.org  
DanburyHospital.org  
NewMilfordHospital.org

November 30, 2015

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's  
Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 under Docket Number 13-31859-CON regarding Danbury Hospital's acquisition of New Milford Hospital's licensed beds under a single license, Order Number Nine requires that Danbury Hospital submit no later than November 30, 2015 the following:

- a. Narrative updates on the progress of the implementation of the plan
- b. Cost-savings for the major expense categories (utilizing HRS Report 175 or successor report) with a narrative description providing specifics
- c. Balance Sheet and Statement of Operations for the consolidated DH (HRS Report 100 and 150)
- d. Hospital Operating Expenses by Expense Category and department for the consolidated DH (HRS Report 175)

Please find enclosed our first report for the time period April 1, 2015 – September 30, 2015. Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel

**The Danbury Hospital (“DH”) and New Milford Hospital (“NMH”) Operations Integration**

**a. Integration Plan Update**

The plan to integrate operations and progress to that plan were submitted to OHCA on November 3, 2015. An update of accomplishments will be provided at the next reporting cycle, due May 31, 2016.

**b. Cost Savings**

New Milford Single License

Apr-Sep FY 15

Salaries and Wages	(164,505)
Benefits	( 41,126)
Business Expenses	(161,303)
Depreciation	<u>(256,394)</u>
	<u>(\$623,327)</u>

Total savings achieved during the second six months of FY15 were attributed to salary savings from labor efficiencies; business related expenses such as savings in software maintenance, membership dues, audit fees consolidations. Depreciation savings reflected in the chart provided represents avoidance of cost necessary to upgrade current IT Platform for the Medi-Tech system offset with additional cost to move to a single IT solution.

## c. Danbury Hospital Balance Sheet and Statement of Operations

DANBURY HOSPITAL TWELVE MONTHS ACTUAL FILING FISCAL YEAR 2014 REPORT 100 - HOSPITAL BALANCE SHEET INFORMATION		
(1)	(2)	(3) 4/1/15- 9/30/15
LINE	DESCRIPTION	ACTUAL
<b>I. ASSETS</b>		
<b>A. Current Assets:</b>		
1	Cash and Cash Equivalents	\$21,082,831
2	Short Term Investments	
3	Accounts Receivable (Less: Allowance for Doubtful Accounts)	\$76,938,200
4	Current Assets Whose Use is Limited for Current Liabilities	\$2,210,618
5	Due From Affiliates	\$6,301,312
6	Due From Third Party Payers	
7	Inventories of Supplies	\$10,950,142
8	Prepaid Expenses	\$4,293,495
9	Other Current Assets	\$0
	<b>Total Current Assets</b>	<b>\$121,776,598</b>
<b>B. Noncurrent Assets Whose Use is Limited:</b>		
1	Held by Trustee	\$0
2	Board Designated for Capital Acquisition	\$0
3	Funds Held in Escrow	\$0
4	Other Noncurrent Assets Whose Use is Limited	\$160,042,807
	<b>Total Noncurrent Assets Whose Use is Limited:</b>	<b>\$160,042,807</b>
5	Interest in Net Assets of Foundation	\$0
6	Long Term Investments	\$0
7	Other Noncurrent Assets	\$69,049,174
<b>C. Net Fixed Assets:</b>		
1	Property, Plant and Equipment	\$829,653,145
2	Less: Accumulated Depreciation	\$452,257,824
	<b>Property, Plant and Equipment, Net</b>	<b>\$377,395,321</b>
3	Construction in Progress	\$16,765,529
	<b>Total Net Fixed Assets</b>	<b>\$394,160,850</b>
	<b>Total Assets</b>	<b>\$745,029,429</b>
<b>II. LIABILITIES AND NET ASSETS</b>		
<b>A. Current Liabilities:</b>		
1	Accounts Payable and Accrued Expenses	\$35,980,977
2	Salaries, Wages and Payroll Taxes	\$36,985,087
3	Due To Third Party Payers	\$18,231,698
4	Due To Affiliates	\$0
5	Current Portion of Long Term Debt	\$1,580,000
6	Current Portion of Notes Payable	
7	Other Current Liabilities	\$4,542,504
	<b>Total Current Liabilities</b>	<b>\$97,320,266</b>
<b>B. Long Term Debt:</b>		
1	Bonds Payable (Net of Current Portion)	\$0
2	Notes Payable (Net of Current Portion)	\$243,270,000
	<b>Total Long Term Debt</b>	<b>\$243,270,000</b>
3	Accrued Pension Liability	\$0
4	Other Long Term Liabilities	\$20,081,854
	<b>Total Long Term Liabilities</b>	<b>\$263,351,854</b>
5	Interest in Net Assets of Affiliates or Joint Ventures	\$0
<b>C. Net Assets:</b>		
1	Unrestricted Net Assets or Equity	\$384,357,309
2	Temporarily Restricted Net Assets	
3	Permanently Restricted Net Assets	
	<b>Total Net Assets</b>	<b>\$384,357,309</b>
	<b>Total Liabilities and Net Assets</b>	<b>\$745,029,429</b>

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
REPORT 150 - HOSPITAL STATEMENT OF OPERATIONS INFORMATION		
(1)		(3)
LINE	DESCRIPTION	4/1/15-9/30/15 ACTUAL
<b>A. Operating Revenue:</b>		
1	Total Gross Patient Revenue	\$787,402,717
2	Less: Allowances	\$460,273,059
3	Less: Charity Care	\$8,351,591
4	Less: Other Deductions	
	<b>Total Net Patient Revenue</b>	<b>\$318,778,067</b>
5	Provision for Bad Debts	\$9,545,709
	<b>Net Patient Service Revenue less provision for bad debts</b>	<b>\$309,232,358</b>
6	Other Operating Revenue	\$8,560,702
7	Net Assets Released from Restrictions	\$0
	<b>Total Operating Revenue</b>	<b>\$317,793,060</b>
<b>B. Operating Expenses:</b>		
1	Salaries and Wages	\$115,023,135
2	Fringe Benefits	\$29,611,445
3	Physicians Fees	\$37,995,844
4	Supplies and Drugs	\$46,351,982
5	Depreciation and Amortization	\$22,942,748
6	Bad Debts	\$0
7	Interest Expense	\$3,622,417
8	Malpractice Insurance Cost	\$4,830,861
9	Other Operating Expenses	\$61,561,102
	<b>Total Operating Expenses</b>	<b>\$321,939,534</b>
	<b>Income/(Loss) From Operations</b>	<b>(\$4,146,474)</b>
<b>C. Non-Operating Revenue:</b>		
1	Income from Investments	(\$7,643,774)
2	Gifts, Contributions and Donations	\$0
3	Other Non-Operating Gains/(Losses)	\$0
	<b>Total Non-Operating Revenue</b>	<b>(\$7,643,774)</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses (Before Other Adjustments)</b>	<b>(\$11,790,248)</b>
<b>Other Adjustments:</b>		
	Unrealized Gains/(Losses)	\$0
	All Other Adjustments	\$0
	<b>Total Other Adjustments</b>	<b>\$0</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses</b>	<b>(\$11,790,248)</b>
	Principal Payments	\$0

d. Danbury Hospital Operating Expenses by Expense Category

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
BIANNUAL FY 15 REPORT		
REPORT 175 - HOSPITAL OPERATING EXPENSES BY EXPENSE CATEGORY AND DEPARTMENT		
(1)	(2)	(3)
LINE	DESCRIPTION	4/1/15-9/30/15 ACTUAL
<b>I. OPERATING EXPENSE BY CATEGORY</b>		
<b>A. Salaries &amp; Wages:</b>		
1	Nursing Salaries	\$37,281,428
2	Physician Salaries	\$2,419,371
3	Non-Nursing, Non-Physician Salaries	\$70,068,864
	<b>Total Salaries &amp; Wages</b>	<b>\$109,769,663</b>
<b>B. Fringe Benefits:</b>		
1	Nursing Fringe Benefits	\$9,175,752
2	Physician Fringe Benefits	\$673,594
3	Non-Nursing, Non-Physician Fringe Benefits	\$19,555,697
	<b>Total Fringe Benefits</b>	<b>\$29,405,043</b>
<b>C. Contractual Labor Fees:</b>		
1	Nursing Fees	\$1,200,317
2	Physician Fees	\$37,995,843
3	Non-Nursing, Non-Physician Fees	\$913,108
	<b>Total Contractual Labor Fees</b>	<b>\$40,109,268</b>
<b>D. Medical Supplies and Pharmaceutical Cost:</b>		
1	Medical Supplies	\$27,392,396
2	Pharmaceutical Costs	\$18,959,586
	<b>Total Medical Supplies and Pharmaceutical Cost</b>	<b>\$46,351,982</b>
<b>E. Depreciation and Amortization:</b>		
1	Depreciation-Building	\$10,294,271
2	Depreciation-Equipment	\$12,484,516
3	Amortization	\$163,961
	<b>Total Depreciation and Amortization</b>	<b>\$22,942,748</b>
<b>F. Bad Debts:</b>		
1	Bad Debts	\$0
<b>G. Interest Expense:</b>		
1	Interest Expense	\$3,622,417
<b>H. Malpractice Insurance Cost:</b>		
1	Malpractice Insurance Cost	\$4,830,861
<b>I. Utilities:</b>		
1	Water	\$305,898
2	Natural Gas	\$114,617
3	Oil	\$1,834,595
4	Electricity	\$1,308,862
5	Telephone	\$544,394
6	Other Utilities	\$20,423
	<b>Total Utilities</b>	<b>\$4,128,789</b>

<b>J.</b>	<b>Business Expenses:</b>	
1	Accounting Fees	\$215,359
2	Legal Fees	\$1,570,574
3	Consulting Fees	\$1,895,356
4	Dues and Membership	\$1,611,570
5	Equipment Leases	\$4,445,912
6	Building Leases	\$0
7	Repairs and Maintenance	\$5,707,314
8	Insurance	\$345,850
9	Travel	\$549,347
10	Conferences	\$214,682
11	Property Tax	\$154,626
12	General Supplies	\$2,430,083
13	Licenses and Subscriptions	\$99,813
14	Postage and Shipping	\$348,701
15	Advertising	\$1,298,811
16	Corporate parent/system fees	\$0
17	Computer Software	\$5,278,595
18	Computer hardware & small equipment	\$138,472
19	Dietary / Food Services	\$3,212,616
20	Lab Fees / Red Cross charges	\$2,300,826
21	Billing & Collection / Bank Fees	\$2,174,747
22	Recruiting / Employee Education & Recognition	\$2,733,497
23	Laundry / Linen	\$839,380
24	Professional / Physician Fees	\$135,716
25	Waste disposal	\$227,464
26	Purchased Services - Medical	\$89,091
27	Purchased Services - Non Medical	\$22,760,361
28	Other Business Expenses	\$0
	<b>Total Business Expenses</b>	<b>\$60,778,763</b>
<b>K.</b>	<b>Other Operating Expense:</b>	
1	Miscellaneous Other Operating Expenses	\$0
	<b>Total Operating Expenses - All Expense Categories*</b>	<b>\$321,939,534</b>
<b>II.</b>	<b>OPERATING EXPENSE BY DEPARTMENT</b>	
<b>A.</b>	<b>General Services:</b>	
1	General Administration	\$46,397,753
2	General Accounting	\$669,309
3	Patient Billing & Collection	\$3,808,203
4	Admitting / Registration Office	\$0
5	Data Processing	\$18,314,617
6	Communications	\$1,544,242
7	Personnel	\$2,464,331
8	Public Relations	\$0
9	Purchasing	\$916,668
10	Dietary and Cafeteria	\$3,754,805
11	Housekeeping	\$3,652,592
12	Laundry & Linen	\$61,591
13	Operation of Plant	\$9,321,581
14	Security	\$2,338,713
15	Repairs and Maintenance	\$2,701,383
16	Central Sterile Supply	\$2,067,945
17	Pharmacy Department	\$6,965,914
18	Other General Services	\$172,398
	<b>Total General Services</b>	<b>\$105,152,045</b>



<b>B.</b>	<b>Professional Services:</b>	
1	Medical Care Administration	\$0
2	Residency Program	\$7,556,197
3	Nursing Services Administration	\$4,920,175
4	Medical Records	\$1,317,490
5	Social Service	\$2,402,524
6	Other Professional Services	\$70,073
	<b>Total Professional Services</b>	<b>\$16,266,459</b>
<b>C.</b>	<b>Special Services:</b>	
1	Operating Room	\$13,046,572
2	Recovery Room	\$1,947,314
3	Anesthesiology	\$3,168,670
4	Delivery Room	\$2,908,252
5	Diagnostic Radiology	\$5,728,422
6	Diagnostic Ultrasound	\$699,303
7	Radiation Therapy	\$3,242,390
8	Radioisotopes	\$1,230,305
9	CT Scan	\$1,334,866
10	Laboratory	\$13,726,110
11	Blood Storing/Processing	\$0
12	Cardiology	\$9,865,947
13	Electrocardiology	\$85,032
14	Electroencephalography	\$45,822
15	Occupational Therapy	\$0
16	Speech Pathology	\$0
17	Audiology	\$0
18	Respiratory Therapy	\$2,327,991
19	Pulmonary Function	\$837,433
20	Intravenous Therapy	\$16,239,468
21	Shock Therapy	\$107,567
22	Psychiatry / Psychology Services	\$2,107,486
23	Renal Dialysis	\$358,609
24	Emergency Room	\$20,400,063
25	MRI	\$1,330,080
26	PET Scan	\$485,406
27	PET/CT Scan	\$0
28	Endoscopy	\$3,836,453
29	Sleep Center	\$673,591
30	Lithotripsy	\$0
31	Cardiac Catheterization/Rehabilitation	\$378,153
32	Occupational Therapy / Physical Therapy	\$4,488,279
33	Dental Clinic	\$896,267
34	Other Special Services	\$15,625,832
	<b>Total Special Services</b>	<b>\$127,121,683</b>
<b>D.</b>	<b>Routine Services:</b>	
1	Medical & Surgical Units	\$32,223,377
2	Intensive Care Unit	\$4,312,471
3	Coronary Care Unit	\$0
4	Psychiatric Unit	\$2,718,853
5	Pediatric Unit	\$908,549
6	Maternity Unit	\$2,464,516
7	Newborn Nursery Unit	\$0
8	Neonatal ICU	\$2,352,875
9	Rehabilitation Unit	\$1,707,034
10	Ambulatory Surgery	\$4,517,910
11	Home Care	\$0
12	Outpatient Clinics	\$2,944,024
13	Other Routine Services	\$0
	<b>Total Routine Services</b>	<b>\$54,149,609</b>
<b>E.</b>	<b>Other Departments:</b>	
1	Miscellaneous Other Departments	\$19,249,738
	<b>Total Operating Expenses - All Departments*</b>	<b>\$321,939,534</b>

November 30, 2015

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308



Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's  
Licensed Beds by The Danbury Hospital

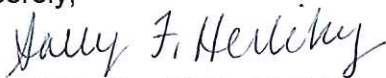
Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 under Docket Number 13-31859-CON regarding Danbury Hospital's acquisition of New Milford Hospital's licensed beds under a single license, Order Number Nine requires that Danbury Hospital submit no later than November 30, 2015 the following:

- a. Narrative updates on the progress of the implementation of the plan
- b. Cost-savings for the major expense categories (utilizing HRS Report 175 or successor report) with a narrative description providing specifics
- c. Balance Sheet and Statement of Operations for the consolidated DH (HRS Report 100 and 150)
- d. Hospital Operating Expenses by Expense Category and department for the consolidated DH (HRS Report 175)

Please find enclosed our first report for the time period April 1, 2015 – September 30, 2015. Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,



Sally. F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel

## The Danbury Hospital (“DH”) and New Milford Hospital (“NMH”) Operations Integration

### a. Integration Plan Update

The plan to integrate operations and progress to that plan were submitted to OHCA on November 3, 2015. An update of accomplishments will be provided at the next reporting cycle, due May 31, 2016.

### b. Cost Savings

#### New Milford Single License

Apr-Sep FY 15

Salaries and Wages	(164,505)
Benefits	( 41,126)
Business Expenses	(161,303)
Depreciation	<u>(256,394)</u>
	<u>(\$623,327)</u>

Total savings achieved during the second six months of FY15 were attributed to salary savings from labor efficiencies; business related expenses such as savings in software maintenance, membership dues, audit fees consolidations. Depreciation savings reflected in the chart provided represents avoidance of cost necessary to upgrade current IT Platform for the Medi-Tech system offset with additional cost to move to a single IT solution.

## c. Danbury Hospital Balance Sheet and Statement of Operations

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
FISCAL YEAR 2014		
REPORT 100 - HOSPITAL BALANCE SHEET INFORMATION		
(1)	(2)	(3)
LINE	DESCRIPTION	4/1/15- 9/30/15 ACTUAL
<b>I. ASSETS</b>		
<b>A. Current Assets:</b>		
1	Cash and Cash Equivalents	\$21,082,831
2	Short Term Investments	
3	Accounts Receivable (Less: Allowance for Doubtful Accounts)	\$76,938,200
4	Current Assets Whose Use is Limited for Current Liabilities	\$2,210,618
5	Due From Affiliates	\$6,301,312
6	Due From Third Party Payers	
7	Inventories of Supplies	\$10,950,142
8	Prepaid Expenses	\$4,293,495
9	Other Current Assets	\$0
	<b>Total Current Assets</b>	<b>\$121,776,598</b>
<b>B. Noncurrent Assets Whose Use is Limited:</b>		
1	Held by Trustee	\$0
2	Board Designated for Capital Acquisition	\$0
3	Funds Held in Escrow	\$0
4	Other Noncurrent Assets Whose Use is Limited	\$160,042,807
	<b>Total Noncurrent Assets Whose Use is Limited:</b>	<b>\$160,042,807</b>
5	Interest in Net Assets of Foundation	\$0
6	Long Term Investments	\$0
7	Other Noncurrent Assets	\$69,049,174
<b>C. Net Fixed Assets:</b>		
1	Property, Plant and Equipment	\$829,653,145
2	Less: Accumulated Depreciation	\$452,257,824
	<b>Property, Plant and Equipment, Net</b>	<b>\$377,395,321</b>
3	Construction in Progress	\$16,765,529
	<b>Total Net Fixed Assets</b>	<b>\$394,160,850</b>
	<b>Total Assets</b>	<b>\$745,029,429</b>
<b>II. LIABILITIES AND NET ASSETS</b>		
<b>A. Current Liabilities:</b>		
1	Accounts Payable and Accrued Expenses	\$35,980,977
2	Salaries, Wages and Payroll Taxes	\$36,985,087
3	Due To Third Party Payers	\$18,231,698
4	Due To Affiliates	\$0
5	Current Portion of Long Term Debt	\$1,580,000
6	Current Portion of Notes Payable	
7	Other Current Liabilities	\$4,542,504
	<b>Total Current Liabilities</b>	<b>\$97,320,266</b>
<b>B. Long Term Debt:</b>		
1	Bonds Payable (Net of Current Portion)	\$0
2	Notes Payable (Net of Current Portion)	\$243,270,000
	<b>Total Long Term Debt</b>	<b>\$243,270,000</b>
3	Accrued Pension Liability	\$0
4	Other Long Term Liabilities	\$20,081,854
	<b>Total Long Term Liabilities</b>	<b>\$263,351,854</b>
5	Interest in Net Assets of Affiliates or Joint Ventures	\$0
<b>C. Net Assets:</b>		
1	Unrestricted Net Assets or Equity	\$384,357,309
2	Temporarily Restricted Net Assets	
3	Permanently Restricted Net Assets	
	<b>Total Net Assets</b>	<b>\$384,357,309</b>
	<b>Total Liabilities and Net Assets</b>	<b>\$745,029,429</b>

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
REPORT 150 - HOSPITAL STATEMENT OF OPERATIONS INFORMATION		
(1)		(3)
		4/1/15-9/30/15
<u>LINE</u>	<u>DESCRIPTION</u>	<u>ACTUAL</u>
<b>A. Operating Revenue:</b>		
1	Total Gross Patient Revenue	\$787,402,717
2	Less: Allowances	\$460,273,059
3	Less: Charity Care	\$8,351,591
4	Less: Other Deductions	
	<b>Total Net Patient Revenue</b>	<b>\$318,778,067</b>
5	Provision for Bad Debts	\$9,545,709
	<b>Net Patient Service Revenue less provision for bad debts</b>	<b>\$309,232,358</b>
6	Other Operating Revenue	\$8,560,702
7	Net Assets Released from Restrictions	\$0
	<b>Total Operating Revenue</b>	<b>\$317,793,060</b>
<b>B. Operating Expenses:</b>		
1	Salaries and Wages	\$115,023,135
2	Fringe Benefits	\$29,611,445
3	Physicians Fees	\$37,995,844
4	Supplies and Drugs	\$46,351,982
5	Depreciation and Amortization	\$22,942,748
6	Bad Debts	\$0
7	Interest Expense	\$3,622,417
8	Malpractice Insurance Cost	\$4,830,861
9	Other Operating Expenses	\$61,561,102
	<b>Total Operating Expenses</b>	<b>\$321,939,534</b>
	<b>Income/(Loss) From Operations</b>	<b>(\$4,146,474)</b>
<b>C. Non-Operating Revenue:</b>		
1	Income from Investments	(\$7,643,774)
2	Gifts, Contributions and Donations	\$0
3	Other Non-Operating Gains/(Losses)	\$0
	<b>Total Non-Operating Revenue</b>	<b>(\$7,643,774)</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses (Before Other Adjustments)</b>	<b>(\$11,790,248)</b>
<b>Other Adjustments:</b>		
	Unrealized Gains/(Losses)	\$0
	All Other Adjustments	\$0
	<b>Total Other Adjustments</b>	<b>\$0</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses</b>	<b>(\$11,790,248)</b>
	Principal Payments	\$0

## d. Danbury Hospital Operating Expenses by Expense Category

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
BIANNUAL FY 15 REPORT		
REPORT 175 - HOSPITAL OPERATING EXPENSES BY EXPENSE CATEGORY AND DEPARTMENT		
(1)	(2)	(3)
LINE	DESCRIPTION	4/1/15-9/30/15 ACTUAL
<b>I. OPERATING EXPENSE BY CATEGORY</b>		
<b>A. Salaries &amp; Wages:</b>		
1	Nursing Salaries	\$37,281,428
2	Physician Salaries	\$2,419,371
3	Non-Nursing, Non-Physician Salaries	\$70,068,864
	<b>Total Salaries &amp; Wages</b>	<b>\$109,769,663</b>
<b>B. Fringe Benefits:</b>		
1	Nursing Fringe Benefits	\$9,175,752
2	Physician Fringe Benefits	\$673,594
3	Non-Nursing, Non-Physician Fringe Benefits	\$19,555,697
	<b>Total Fringe Benefits</b>	<b>\$29,405,043</b>
<b>C. Contractual Labor Fees:</b>		
1	Nursing Fees	\$1,200,317
2	Physician Fees	\$37,995,843
3	Non-Nursing, Non-Physician Fees	\$913,108
	<b>Total Contractual Labor Fees</b>	<b>\$40,109,268</b>
<b>D. Medical Supplies and Pharmaceutical Cost:</b>		
1	Medical Supplies	\$27,392,396
2	Pharmaceutical Costs	\$18,959,586
	<b>Total Medical Supplies and Pharmaceutical Cost</b>	<b>\$46,351,982</b>
<b>E. Depreciation and Amortization:</b>		
1	Depreciation-Building	\$10,294,271
2	Depreciation-Equipment	\$12,484,516
3	Amortization	\$163,961
	<b>Total Depreciation and Amortization</b>	<b>\$22,942,748</b>
<b>F. Bad Debts:</b>		
1	Bad Debts	\$0
<b>G. Interest Expense:</b>		
1	Interest Expense	\$3,622,417
<b>H. Malpractice Insurance Cost:</b>		
1	Malpractice Insurance Cost	\$4,830,861
<b>I. Utilities:</b>		
1	Water	\$305,898
2	Natural Gas	\$114,617
3	Oil	\$1,834,595
4	Electricity	\$1,308,862
5	Telephone	\$544,394
6	Other Utilities	\$20,423
	<b>Total Utilities</b>	<b>\$4,128,789</b>

<b>J.</b>	<b>Business Expenses:</b>	
1	Accounting Fees	\$215,359
2	Legal Fees	\$1,570,574
3	Consulting Fees	\$1,895,356
4	Dues and Membership	\$1,611,570
5	Equipment Leases	\$4,445,912
6	Building Leases	\$0
7	Repairs and Maintenance	\$5,707,314
8	Insurance	\$345,850
9	Travel	\$549,347
10	Conferences	\$214,682
11	Property Tax	\$154,626
12	General Supplies	\$2,430,083
13	Licenses and Subscriptions	\$99,813
14	Postage and Shipping	\$348,701
15	Advertising	\$1,298,811
16	Corporate parent/system fees	\$0
17	Computer Software	\$5,278,595
18	Computer hardware & small equipment	\$138,472
19	Dietary / Food Services	\$3,212,616
20	Lab Fees / Red Cross charges	\$2,300,826
21	Billing & Collection / Bank Fees	\$2,174,747
22	Recruiting / Employee Education & Recognition	\$2,733,497
23	Laundry / Linen	\$839,380
24	Professional / Physician Fees	\$135,716
25	Waste disposal	\$227,464
26	Purchased Services - Medical	\$89,091
27	Purchased Services - Non Medical	\$22,760,361
28	Other Business Expenses	\$0
	<b>Total Business Expenses</b>	<b>\$60,778,763</b>
<b>K.</b>	<b>Other Operating Expense:</b>	
1	Miscellaneous Other Operating Expenses	\$0
	<b>Total Operating Expenses - All Expense Categories*</b>	<b>\$321,939,534</b>
<b>II.</b>	<b>OPERATING EXPENSE BY DEPARTMENT</b>	
<b>A.</b>	<b>General Services:</b>	
1	General Administration	\$46,397,753
2	General Accounting	\$669,309
3	Patient Billing & Collection	\$3,808,203
4	Admitting / Registration Office	\$0
5	Data Processing	\$18,314,617
6	Communications	\$1,544,242
7	Personnel	\$2,464,331
8	Public Relations	\$0
9	Purchasing	\$916,668
10	Dietary and Cafeteria	\$3,754,805
11	Housekeeping	\$3,652,592
12	Laundry & Linen	\$61,591
13	Operation of Plant	\$9,321,581
14	Security	\$2,338,713
15	Repairs and Maintenance	\$2,701,383
16	Central Sterile Supply	\$2,067,945
17	Pharmacy Department	\$6,965,914
18	Other General Services	\$172,398
	<b>Total General Services</b>	<b>\$105,152,045</b>

<b>B.</b>	<b>Professional Services:</b>	
1	Medical Care Administration	\$0
2	Residency Program	\$7,556,197
3	Nursing Services Administration	\$4,920,175
4	Medical Records	\$1,317,490
5	Social Service	\$2,402,524
6	Other Professional Services	\$70,073
	<b>Total Professional Services</b>	<b>\$16,266,459</b>
<b>C.</b>	<b>Special Services:</b>	
1	Operating Room	\$13,046,572
2	Recovery Room	\$1,947,314
3	Anesthesiology	\$3,168,670
4	Delivery Room	\$2,908,252
5	Diagnostic Radiology	\$5,728,422
6	Diagnostic Ultrasound	\$699,303
7	Radiation Therapy	\$3,242,390
8	Radioisotopes	\$1,230,305
9	CT Scan	\$1,334,866
10	Laboratory	\$13,726,110
11	Blood Storing/Processing	\$0
12	Cardiology	\$9,865,947
13	Electrocardiology	\$85,032
14	Electroencephalography	\$45,822
15	Occupational Therapy	\$0
16	Speech Pathology	\$0
17	Audiology	\$0
18	Respiratory Therapy	\$2,327,991
19	Pulmonary Function	\$837,433
20	Intravenous Therapy	\$16,239,468
21	Shock Therapy	\$107,567
22	Psychiatry / Psychology Services	\$2,107,486
23	Renal Dialysis	\$358,609
24	Emergency Room	\$20,400,063
25	MRI	\$1,330,080
26	PET Scan	\$485,406
27	PET/CT Scan	\$0
28	Endoscopy	\$3,836,453
29	Sleep Center	\$673,591
30	Lithotripsy	\$0
31	Cardiac Catheterization/Rehabilitation	\$378,153
32	Occupational Therapy / Physical Therapy	\$4,488,279
33	Dental Clinic	\$896,267
34	Other Special Services	\$15,625,832
	<b>Total Special Services</b>	<b>\$127,121,683</b>
<b>D.</b>	<b>Routine Services:</b>	
1	Medical & Surgical Units	\$32,223,377
2	Intensive Care Unit	\$4,312,471
3	Coronary Care Unit	\$0
4	Psychiatric Unit	\$2,718,853
5	Pediatric Unit	\$908,549
6	Maternity Unit	\$2,464,516
7	Newborn Nursery Unit	\$0
8	Neonatal ICU	\$2,352,875
9	Rehabilitation Unit	\$1,707,034
10	Ambulatory Surgery	\$4,517,910
11	Home Care	\$0
12	Outpatient Clinics	\$2,944,024
13	Other Routine Services	\$0
	<b>Total Routine Services</b>	<b>\$54,149,609</b>
<b>E.</b>	<b>Other Departments:</b>	
1	Miscellaneous Other Departments	\$19,249,738
	<b>Total Operating Expenses - All Departments*</b>	<b>\$321,939,534</b>



## Greer, Leslie

---

**From:** Roberts, Karen  
**Sent:** Wednesday, March 16, 2016 2:25 PM  
**To:** Huber, Jack; Greer, Leslie  
**Cc:** Martone, Kim  
**Subject:** FW: OHCA Notification  
**Attachments:** Danbury New Milford Hospital Single License Docket 13-31859-CON 03 16 2016.pdf  
**Importance:** High

Jack – compliance filing. Leslie for #31859. Karen

---

**From:** Johnson, Michelle [<mailto:Michelle.Johnson@wchn.org>]  
**Sent:** Wednesday, March 16, 2016 2:20 PM  
**To:** Martone, Kim  
**Cc:** Herlihy, Sally; Roberts, Karen; McKenna, Carolyn; DeBarba, Daniel  
**Subject:** OHCA Notification  
**Importance:** High

***Sent on behalf of Sally Herlihy, VP Planning, Western Connecticut Health Network:***

Please find attached an OHCA notification for Docket Number 13-31859-CON. If you have any questions please contact Sally Herlihy, VP Planning at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

The original document will be sent to the OHCA offices by mail.

Thank you.

**Michelle Johnson** | Executive Assistant to Senior Administrators  
Western Connecticut Health Network | [wchn.org](http://wchn.org)  
tel: 203-739-4935



This transmittal is intended for a particular addressee(s). If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify Western Connecticut Health Network immediately by email reply to the sender, and delete the transmittal and any attachments.

READER BEWARE: Internet e-mail is inherently insecure and occasionally unreliable. Please contact the sender if you wish to arrange for secure communication or to verify the contents of this message.



## Western Connecticut Health Network

Danbury Hospital · New Milford Hospital · Norwalk Hospital

March 16, 2016

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's  
Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 under Docket Number 13-31859-CON regarding Danbury Hospital's acquisition of New Milford Hospital's licensed beds under a single license, Order Number Five requires that Danbury Hospital submit a report or study utilizing predictive analytics to identify patients in the service area of DH and NMH who are at risk for disease, commencing on January 30, 2015:

- a. Initial plan (then annually updated) to identify WCHN's efforts and initiatives to address the identified needs of at-risk patients
- b. Any cost-savings realized for the prior CY specifically related to efforts and initiatives identified utilizing predictive analytics, and identifying the factors or assumptions to cost savings

Attached is our initial plan for FY15, which focuses on high utilizers of the Emergency Department at Danbury and New Milford Hospitals.

Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally. F. Herlihy, MBA, FACHE  
Vice President, Planning

#### Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel  
Daniel DeBarba, President, Danbury Hospital and New Milford Hospital; Executive Vice  
President, Western Connecticut Health Network

## Introduction

The CON application, Docket Number 13-31859-CON, and related testimony provided by John M. Murphy, MD, President and CEO of WCHN, describes the benefits of a shared medical platform that would be realized through execution of the single license proposed for Danbury Hospital (DH) and New Milford Hospital (NMH). A shared medical record spanning both hospital campuses would enhance the ability to perform quality analytics through a single data base. The Agreed Settlement was executed June 10, 2014 and the process of information technology (IT) integration moved forward with all IT systems converted to standardized applications on October 1, 2014.

The single IT platform enhances the ability to examine quality and costs of care and identify patients at risk for disease and develop preemptive interventions. Based on the success of the Community Care Team (CCT) program implemented at Norwalk Hospital (NH) in April 2014, emphasis was directed toward assessment and intervention targeting frequent utilization of the Emergency Department. The CCT's objective is to deliver enhanced care to individuals with complex medical and psychosocial challenges.

## Background, Statement of Need, Targeted Population

According to the Statewide Facilities and Services Plan – 2014 Supplement: There is increasing concern about patients who utilize a disproportionate share of emergency department services, otherwise called “super users.” The identification of characteristics of super users can inform interventions to improve preventive or specialty care or to enhance the integration of care among these populations and thus to reduce inappropriate utilization of acute care services and health care expenditures. Studies have examined the specific health conditions or other risk factors that are common among super users. One study identified alcohol-related diagnoses as the leading cause of ED use. Mental health and drug-related diagnoses were also common among ED super users.<sup>1</sup>

In Connecticut, there is an upward trend in the incidence of mental health related health issues as demonstrated by the increasing rate of mental health related Emergency department (ED) visits cross all age groups between 2008 - 2011<sup>2</sup>. Multiple studies have shown that the top 5% of high users account for almost 30% of ED visits and the top 1% account for 21% of the cost of medical care.<sup>3</sup>

The Emergency Department patient population at Danbury and New Milford Hospitals were assessed to identify “high utilizers”, defined as those meeting the ED visit threshold of seven visits in six months and/or status of being homeless. Utilization data analyzed prior to the initiation of the Danbury CCT showed more than 200 patients met this threshold and that together they accounted for more than 2,500 ED visits in that six-month period.

Shortages of behavioral health (BH) providers and locations, health plan limitations, lack of coverage and/or inadequate coverage are all barriers to behavioral healthcare access. Challenges in accessing care are especially notable in Fairfield County, as many behavioral health providers don't accept any type of insurance; they only accept cash. The limited access to providers and services places a heavy burden on Danbury Hospital as the safety net for the community.

## Danbury Hospital Community Care Team

Similar to the Norwalk CCT, the Danbury CCT is a collective of parties from the community working together to improve outcomes for vulnerable populations including those who are chronically physically

---

<sup>1</sup> Statewide Facilities and Services Plan – 2014 Supplement; p. 65

<sup>2</sup> Connecticut Department of Public Health. 2014. *Healthy Connecticut 2020. State Health Improvement Plan.*

<sup>3</sup> Super-users lack social, primary care resources; Managed Healthcare Executive; Nov 2013

and/or mentally ill, homeless or abusing substances. WCHN supports both programs with the mission to develop, review, implement and monitor treatment plans for identified at-risk individuals and achieve the goals of improving patient engagement and quality of care while reducing costs by developing wrap around services through multi-agency partnership. The Danbury CCT was initiated in January of 2015. Both Norwalk and Danbury teams have dedicated Navigators supported by WCHN and the energetic involvement of a diverse group of community agencies.

To date, the Danbury CCT has developed individualized care plans for more than 80 individuals; linking them to housing, social, medical and psychiatric services, and assisted in housing 14 individuals. Emergency room utilization by the target population has decreased by 30 percent. Though successful, there are still barriers and much work to be done. Accessing treatment and early recovery support for substance use disorders remains very difficult especially for the under-insured and uninsured.

Ultimately the common elements behind these efforts are access, integration and communication not just between the patient and the BH provider but among physical and social services providers as well. This tighter integration will increase visibility and accountability of providers caring for those with BH needs with the idea that we all collectively “own” mental illness and substance abuse in our community.

#### New Milford Hospital Crisis Intervention

The volume of visits to the New Milford Emergency Department warranted a different approach to behavioral health issues than implementation of an on-site CCT in this community. A general approach of crisis intervention integrates numerous assessment tools and triage procedures. Danbury Hospital, as a crisis-intervention provider designated by the Department of Mental Health & Addiction Services for Region 5, has supported New Milford Hospital’s ED for a number of years. Now operating under a single license, WCHN introduced a pilot program of tele-psychiatry crisis evaluations for patients presenting to the New Milford ED in November 2015, with the goal of improving quality, efficiency and access to care while minimizing duplication of services.

This process identifies patients in the New Milford ED deemed appropriate for evaluation by the psychiatry crisis team located in the Danbury Hospital ED. The tele-health evaluation is completed and disposition of the patient recommended as follows:

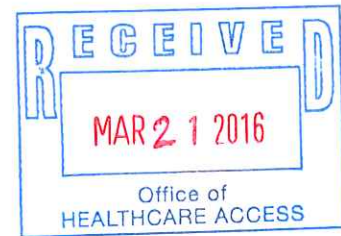
- Discharge
- Transfer to Danbury for direct admission to psychiatric unit
- Transfer to Danbury ED
- Transfer to Norwalk or alternate hospital psychiatric unit

The pilot program is available between 8am to 9pm (referral information is collected until 11pm though the evaluation would be done the following day). As appropriate, any individual who meets the Danbury CCT criteria described above will be integrated into that process.

In FY2015, approximately 100 individuals were transferred to Danbury from New Milford for psychiatric evaluation with more than 50% being cleared and discharged back to New Milford.

In the first three months of the tele-psychiatry pilot program, 24 patients required a psychiatric evaluation and all but one were able to participate via tele-health. Of the 23 evaluated, 20 were cleared and able to be discharged directly from the New Milford ED back to home, saving them significant time and transportation difficulties. Two were admitted directly to the Danbury psychiatric unit thereby avoiding a second Emergency Department visit in Danbury. One individual was directly admitted to another provider.

Given the early success of this program, we anticipate tele-psychiatry crisis evaluations will be maintained as a core service provided by WCHN.



March 16, 2016

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's  
Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 under Docket Number 13-31859-CON regarding Danbury Hospital's acquisition of New Milford Hospital's licensed beds under a single license, Order Number Five requires that Danbury Hospital submit a report or study utilizing predictive analytics to identify patients in the service area of DH and NMH who are at risk for disease, commencing on January 30, 2015:

- a. Initial plan (then annually updated) to identify WCHN's efforts and initiatives to address the identified needs of at-risk patients
- b. Any cost-savings realized for the prior CY specifically related to efforts and initiatives identified utilizing predictive analytics, and identifying the factors or assumptions to cost savings

Attached is our initial plan for FY15, which focuses on high utilizers of the Emergency Department at Danbury and New Milford Hospitals.

Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,



Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel  
Daniel DeBarba, President, Danbury Hospital and New Milford Hospital; Executive Vice  
President, Western Connecticut Health Network

## Introduction

The CON application, Docket Number 13-31859-CON, and related testimony provided by John M. Murphy, MD, President and CEO of WCHN, describes the benefits of a shared medical platform that would be realized through execution of the single license proposed for Danbury Hospital (DH) and New Milford Hospital (NMH). A shared medical record spanning both hospital campuses would enhance the ability to perform quality analytics through a single data base. The Agreed Settlement was executed June 10, 2014 and the process of information technology (IT) integration moved forward with all IT systems converted to standardized applications on October 1, 2014.

The single IT platform enhances the ability to examine quality and costs of care and identify patients at risk for disease and develop preemptive interventions. Based on the success of the Community Care Team (CCT) program implemented at Norwalk Hospital (NH) in April 2014, emphasis was directed toward assessment and intervention targeting frequent utilization of the Emergency Department. The CCT's objective is to deliver enhanced care to individuals with complex medical and psychosocial challenges.

## Background, Statement of Need, Targeted Population

According to the Statewide Facilities and Services Plan – 2014 Supplement: There is increasing concern about patients who utilize a disproportionate share of emergency department services, otherwise called “super users.” The identification of characteristics of super users can inform interventions to improve preventive or specialty care or to enhance the integration of care among these populations and thus to reduce inappropriate utilization of acute care services and health care expenditures. Studies have examined the specific health conditions or other risk factors that are common among super users. One study identified alcohol-related diagnoses as the leading cause of ED use. Mental health and drug-related diagnoses were also common among ED super users.<sup>1</sup>

In Connecticut, there is an upward trend in the incidence of mental health related health issues as demonstrated by the increasing rate of mental health related Emergency department (ED) visits cross all age groups between 2008 - 2011<sup>2</sup>. Multiple studies have shown that the top 5% of high users account for almost 30% of ED visits and the top 1% account for 21% of the cost of medical care.<sup>3</sup>

The Emergency Department patient population at Danbury and New Milford Hospitals were assessed to identify “high utilizers”, defined as those meeting the ED visit threshold of seven visits in six months and/or status of being homeless. Utilization data analyzed prior to the initiation of the Danbury CCT showed more than 200 patients met this threshold and that together they accounted for more than 2,500 ED visits in that six-month period.

Shortages of behavioral health (BH) providers and locations, health plan limitations, lack of coverage and/or inadequate coverage are all barriers to behavioral healthcare access. Challenges in accessing care are especially notable in Fairfield County, as many behavioral health providers don't accept any type of insurance; they only accept cash. The limited access to providers and services places a heavy burden on Danbury Hospital as the safety net for the community.

## Danbury Hospital Community Care Team

Similar to the Norwalk CCT, the Danbury CCT is a collective of parties from the community working together to improve outcomes for vulnerable populations including those who are chronically physically

---

<sup>1</sup> Statewide Facilities and Services Plan – 2014 Supplement; p. 65

<sup>2</sup> Connecticut Department of Public Health. 2014. *Healthy Connecticut 2020. State Health Improvement Plan.*

<sup>3</sup> Super-users lack social, primary care resources; Managed Healthcare Executive; Nov 2013

and/or mentally ill, homeless or abusing substances. WCHN supports both programs with the mission to develop, review, implement and monitor treatment plans for identified at-risk individuals and achieve the goals of improving patient engagement and quality of care while reducing costs by developing wrap around services through multi-agency partnership. The Danbury CCT was initiated in January of 2015. Both Norwalk and Danbury teams have dedicated Navigators supported by WCHN and the energetic involvement of a diverse group of community agencies.

To date, the Danbury CCT has developed individualized care plans for more than 80 individuals; linking them to housing, social, medical and psychiatric services, and assisted in housing 14 individuals. Emergency room utilization by the target population has decreased by 30 percent. Though successful, there are still barriers and much work to be done. Accessing treatment and early recovery support for substance use disorders remains very difficult especially for the under-insured and uninsured.

Ultimately the common elements behind these efforts are access, integration and communication not just between the patient and the BH provider but among physical and social services providers as well. This tighter integration will increase visibility and accountability of providers caring for those with BH needs with the idea that we all collectively “own” mental illness and substance abuse in our community.

#### New Milford Hospital Crisis Intervention

The volume of visits to the New Milford Emergency Department warranted a different approach to behavioral health issues than implementation of an on-site CCT in this community. A general approach of crisis intervention integrates numerous assessment tools and triage procedures. Danbury Hospital, as a crisis-intervention provider designated by the Department of Mental Health & Addiction Services for Region 5, has supported New Milford Hospital’s ED for a number of years. Now operating under a single license, WCHN introduced a pilot program of tele-psychiatry crisis evaluations for patients presenting to the New Milford ED in November 2015, with the goal of improving quality, efficiency and access to care while minimizing duplication of services.

This process identifies patients in the New Milford ED deemed appropriate for evaluation by the psychiatry crisis team located in the Danbury Hospital ED. The tele-health evaluation is completed and disposition of the patient recommended as follows:

- Discharge
- Transfer to Danbury for direct admission to psychiatric unit
- Transfer to Danbury ED
- Transfer to Norwalk or alternate hospital psychiatric unit

The pilot program is available between 8am to 9pm (referral information is collected until 11pm though the evaluation would be done the following day). As appropriate, any individual who meets the Danbury CCT criteria described above will be integrated into that process.

In FY2015, approximately 100 individuals were transferred to Danbury from New Milford for psychiatric evaluation with more than 50% being cleared and discharged back to New Milford.

In the first three months of the tele-psychiatry pilot program, 24 patients required a psychiatric evaluation and all but one were able to participate via tele-health. Of the 23 evaluated, 20 were cleared and able to be discharged directly from the New Milford ED back to home, saving them significant time and transportation difficulties. Two were admitted directly to the Danbury psychiatric unit thereby avoiding a second Emergency Department visit in Danbury. One individual was directly admitted to another provider.

Given the early success of this program, we anticipate tele-psychiatry crisis evaluations will be maintained as a core service provided by WCHN.

## Greer, Leslie

---

**From:** Roberts, Karen  
**Sent:** Tuesday, May 31, 2016 1:37 PM  
**To:** Greer, Leslie  
**Cc:** Martone, Kim  
**Subject:** FW: OHCA Notification - Docket Number 13-31859-CON  
**Attachments:** OHCA NMH Single License Reporting 05 31 2016.pdf  
  
**Importance:** High

Hi Leslie – FYI regarding compliance for #31859. I'll send her an email in a couple of days to have them file directly to the general inbox in the future. Karen

---

**From:** Johnson, Michelle [<mailto:Michelle.Johnson@wchn.org>]  
**Sent:** Tuesday, May 31, 2016 1:35 PM  
**To:** Martone, Kim  
**Cc:** Herlihy, Sally; Roberts, Karen; McKenna, Carolyn  
**Subject:** OHCA Notification - Docket Number 13-31859-CON  
**Importance:** High

***Sent on behalf of Sally Herlihy, VP Planning, Western Connecticut Health Network:***

Please find attached an OHCA notification for Docket Number 13-31859-CON. If you have any questions please contact Sally Herlihy, VP Planning at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

The original document will be sent to the OHCA offices by mail.

Thank you.

**Michelle Johnson** | Executive Assistant to Senior Administrators  
Western Connecticut Health Network | [wchn.org](http://wchn.org)  
tel: 203-739-4935



This transmittal is intended for a particular addressee(s). If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify Western Connecticut Health Network immediately by email reply to the sender, and delete the transmittal and any attachments.

READER BEWARE: Internet e-mail is inherently insecure and occasionally unreliable. Please contact the sender if you wish to arrange for secure communication or to verify the contents of this message.





Western Connecticut  
Health Network

Danbury Hospital · New Milford Hospital · Norwalk Hospital

May 31, 2016

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's  
Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 regarding Danbury Hospital's  
acquisition of New Milford Hospital's licensed beds under a single license, Order Number Nine  
requests that Danbury Hospital submit the following:

- a. Narrative updates on the progress of the implementation of the plan
- b. Cost-savings for the major expense categories (utilizing HRS Report 175 or successor report)  
with a narrative description providing specifics
- c. Balance Sheet and Statement of Operations for the consolidated DH (HRS Report 100 and  
150)
- d. Hospital Operating Expenses by Expense Category and department for the consolidated DH  
(HRS Report 175)

Please find enclosed our second report for the time period October 1, 2015 – March 31, 2016.  
Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or  
[sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally. F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel

## The Danbury Hospital (“DH”) and New Milford Hospital (“NMH”) Operations Single License Integration

### a. Integration Plan Update

There has been a continued focus on synergies that can be achieved across the two hospital campuses.

The specific areas targeted in FY2016 include:

- *Single platform for medical staff credentialing*  
The newly formed WCHN Medical Staff created a centralized Credentialing Committee, Nominating Committee and Medical Executive Committee with representation from both hospitals. The Medical Staff credentialing offices were consolidated and a uniform process for credentialing and re-credentialing physicians and advanced practice professionals from both Hospitals was put into place.
- *Development of a primary care hub on site at NMH*  
Architectural plans for the new primary care hub have been completed and the construction contracts have been awarded. Construction is slated for completion by the end of 2016 with occupancy in early 2017.
- *Telehealth opportunities with Behavioral Health*  
The New Milford Hospital (NMH) Emergency Department has begun using telemedicine to link behavioral health patients presenting to the Emergency Department in New Milford with behavioral health professionals practicing in the Danbury Hospital (DH) Crisis Unit. This new technology provides New Milford area residents with convenient secure access to crisis intervention services while saving the time and expense of transferring patients from the NMH ED to the DH ED for these services. Most importantly, patient satisfaction with the program has been very high.
- *Standardization of the pharmacy formulary*  
The Pharmacy & Therapeutic Committees from Danbury, New Milford and Norwalk Hospitals have been combined to form a single network committee with representation and collaboration from all three hospitals. A standard formulary is being developed along with common policies and procedures that should result in improved efficiency, patient safety and lower costs. The NMH pharmacy moved into a newly constructed space. The new area provides a substantial increase in much needed space for daily pharmacy operations. It also includes many safety and infection control upgrades, including a new state of the art chemotherapy mixing room that meets the latest USP800 standard for compounding.

**b. Cost Savings**

New Milford Single License

Oct - Mar FY 16

Salaries and Wages	(164,504)
Benefits	(43,429)
Business Expenses	(161,303)
Depreciation	<u>(256,394)</u>
	<u>\$ (625,630)</u>

Total savings achieved during the first six months of FY16 were attributed to salary savings from labor efficiencies; business related expenses such as savings in software maintenance, membership dues, audit fees consolidations. Depreciation savings reflected in the chart provided represents avoidance of cost necessary to upgrade current IT platform for the Meditech system offset with additional cost to move to a single IT solution.

c. Danbury Hospital Balance Sheet and Statement of Operations

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
FISCAL YEAR 2016		
REPORT 100 - HOSPITAL BALANCE SHEET INFORMATION		
(1)	(2)	(3)
<u>LINE</u>	<u>DESCRIPTION</u>	<u>10/1/15-3/31/16 ACTUAL</u>
I.	<b>ASSETS</b>	
A.	<b>Current Assets:</b>	
1	Cash and Cash Equivalents	\$18,388,073
2	Short Term Investments	\$15,041,661
3	Accounts Receivable (Less: Allowance for Doubtful Accounts)	\$79,432,802
4	Current Assets Whose Use is Limited for Current Liabilities	\$8,707,256
5	Due From Affiliates	\$27,280,146
6	Due From Third Party Payers	
7	Inventories of Supplies	\$10,414,322
8	Prepaid Expenses	\$8,313,897
9	Other Current Assets	\$0
	<b>Total Current Assets</b>	<b>\$167,578,157</b>
B.	<b>Noncurrent Assets Whose Use is Limited:</b>	
1	Held by Trustee	\$0
2	Board Designated for Capital Acquisition	\$0
3	Funds Held in Escrow	\$0
4	Other Noncurrent Assets Whose Use is Limited	\$6,317,266
	<b>Total Noncurrent Assets Whose Use is Limited:</b>	<b>\$6,317,266</b>
5	Interest in Net Assets of Foundation	\$0
6	Long Term Investments	\$0
7	Other Noncurrent Assets	\$177,800,382
C.	<b>Net Fixed Assets:</b>	
1	Property, Plant and Equipment	\$840,654,095
2	Less: Accumulated Depreciation	\$473,998,216
	<b>Property, Plant and Equipment, Net</b>	<b>\$366,655,879</b>

3	Construction in Progress	\$22,551,910
	<b>Total Net Fixed Assets</b>	<b>\$389,207,789</b>
	<b>Total Assets</b>	<b>\$740,903,594</b>
II.	<b><u>LIABILITIES AND NET ASSETS</u></b>	
A.	<b><u>Current Liabilities:</u></b>	
1	Accounts Payable and Accrued Expenses	\$29,582,784
2	Salaries, Wages and Payroll Taxes	\$24,928,773
3	Due To Third Party Payers	\$18,512,661
4	Due To Affiliates	\$0
5	Current Portion of Long Term Debt	\$1,580,000
6	Current Portion of Notes Payable	
7	Other Current Liabilities	\$9,060,954
	<b>Total Current Liabilities</b>	<b>\$83,665,172</b>
B.	<b><u>Long Term Debt:</u></b>	
1	Bonds Payable (Net of Current Portion)	\$0
2	Notes Payable (Net of Current Portion)	\$243,270,000
	<b>Total Long Term Debt</b>	<b>\$243,270,000</b>
3	Accrued Pension Liability	\$0
4	Other Long Term Liabilities	\$20,864,610
	<b>Total Long Term Liabilities</b>	<b>\$264,134,610</b>
5	Interest in Net Assets of Affiliates or Joint Ventures	\$0
C.	<b><u>Net Assets:</u></b>	
1	Unrestricted Net Assets or Equity	\$393,103,812
2	Temporarily Restricted Net Assets	
3	Permanently Restricted Net Assets	
	<b>Total Net Assets</b>	<b>\$393,103,812</b>
	<b>Total Liabilities and Net Assets</b>	<b>\$740,903,594</b>

<b>DANBURY HOSPITAL</b>		
<b>TWELVE MONTHS ACTUAL FILING</b>		
<b>FISCAL YEAR 2016</b>		
<b>REPORT 150 - HOSPITAL STATEMENT OF OPERATIONS INFORMATION</b>		
(1)		(3)
<u>LINE</u>	<u>DESCRIPTION</u>	<u>10/1/15-3/31/16</u> <u>ACTUAL</u>
<b>A. Operating Revenue:</b>		
1	Total Gross Patient Revenue	\$830,275,163
2	Less: Allowances	\$497,610,999
3	Less: Charity Care	\$9,048,794
4	Less: Other Deductions	
	<b>Total Net Patient Revenue</b>	<b>\$323,615,370</b>
5	Provision for Bad Debts	\$11,586,985
	<b>Net Patient Service Revenue less provision for bad debts</b>	<b>\$312,028,385</b>
6	Other Operating Revenue	\$8,937,318
7	Net Assets Released from Restrictions	\$0
	<b>Total Operating Revenue</b>	<b>\$320,965,703</b>
<b>B. Operating Expenses:</b>		
1	Salaries and Wages	\$111,824,269
2	Fringe Benefits	\$29,014,013
3	Physicians Fees	\$40,837,001
4	Supplies and Drugs	\$47,194,701
5	Depreciation and Amortization	\$23,395,453
6	Bad Debts	\$0
7	Interest Expense	\$3,638,359
8	Malpractice Insurance Cost	\$3,605,785
9	Other Operating Expenses	\$61,880,063
	<b>Total Operating Expenses</b>	<b>\$321,389,644</b>
	<b>Income/(Loss) From Operations</b>	<b>(\$423,941)</b>

<b>C.</b>	<b>Non-Operating Revenue:</b>	
1	Income from Investments	\$5,589,119
2	Gifts, Contributions and Donations	\$0
3	Other Non-Operating Gains/(Losses)	\$0
	<b>Total Non-Operating Revenue</b>	<b>\$5,589,119</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses (Before Other Adjustments)</b>	<b>\$5,165,178</b>
	<b>Other Adjustments:</b>	
	Unrealized Gains/(Losses)	\$0
	All Other Adjustments	\$0
	<b>Total Other Adjustments</b>	<b>\$0</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses</b>	<b>\$5,165,178</b>
	Principal Payments	\$0

## d. Danbury Hospital Operating Expenses by Expense Category

DANBURY HOSPITAL			
TWELVE MONTHS ACTUAL FILING			
BIANNUAL FY 15 REPORT			
REPORT 175 - HOSPITAL OPERATING EXPENSES BY EXPENSE CATEGORY AND DEPARTMENT			
(1)	(2)	(3)	
		10/1/15-3/31/16	
LINE	DESCRIPTION	ACTUAL	
<b>I.</b>	<b><u>OPERATING EXPENSE BY CATEGORY</u></b>		
<b>A.</b>	<b><u>Salaries &amp; Wages:</u></b>		
1	Nursing Salaries	\$37,121,163	
2	Physician Salaries	\$4,695,342	
3	Non-Nursing, Non-Physician Salaries	\$68,729,395	
	<b>Total Salaries &amp; Wages</b>	<b>\$110,545,900</b>	
<b>B.</b>	<b><u>Fringe Benefits:</u></b>		
1	Nursing Fringe Benefits	\$9,726,030	
2	Physician Fringe Benefits	\$1,230,216	
3	Non-Nursing, Non-Physician Fringe Benefits	\$18,007,629	
	<b>Total Fringe Benefits</b>	<b>\$28,963,875</b>	
<b>C.</b>	<b><u>Contractual Labor Fees:</u></b>		
1	Nursing Fees	\$401,824	
2	Physician Fees	\$40,837,001	
3	Non-Nursing, Non-Physician Fees	\$685,184	
	<b>Total Contractual Labor Fees</b>	<b>\$41,924,009</b>	
<b>D.</b>	<b><u>Medical Supplies and Pharmaceutical Cost:</u></b>		
1	Medical Supplies	\$26,631,627	
2	Pharmaceutical Costs	\$20,563,074	
	<b>Total Medical Supplies and Pharmaceutical Cost</b>	<b>\$47,194,701</b>	
<b>E.</b>	<b><u>Depreciation and Amortization:</u></b>		
1	Depreciation-Building	\$10,561,826	
2	Depreciation-Equipment	\$12,692,347	
3	Amortization	\$141,280	
	<b>Total Depreciation and Amortization</b>	<b>\$23,395,453</b>	



<b>F.</b>	<b><u>Bad Debts:</u></b>		
1	Bad Debts		\$0
<b>G.</b>	<b><u>Interest Expense:</u></b>		
1	Interest Expense		\$3,638,359
<b>H.</b>	<b><u>Malpractice Insurance Cost:</u></b>		
1	Malpractice Insurance Cost		\$3,605,785
<b>I.</b>	<b><u>Utilities:</u></b>		
1	Water		\$357,733
2	Natural Gas		\$111,200
3	Oil		\$1,728,374
4	Electricity		\$467,264
5	Telephone		\$1,230,341
6	Other Utilities		\$20,627
	<b>Total Utilities</b>		<b>\$3,915,539</b>
<b>J.</b>	<b><u>Business Expenses:</u></b>		
1	Accounting Fees		\$554,748
2	Legal Fees		\$1,177,209
3	Consulting Fees		\$2,258,668
4	Dues and Membership		\$1,575,321
5	Equipment Leases		\$4,220,352
6	Building Leases		\$0
7	Repairs and Maintenance		\$5,848,981
8	Insurance		\$453,430
9	Travel		\$435,732
10	Conferences		\$164,370
11	Property Tax		\$184,177
12	General Supplies		\$1,306,007
13	Licenses and Subscriptions		\$112,664
14	Postage and Shipping		\$376,727
15	Advertising		\$1,138,917
16	Corporate parent/system fees		\$0
17	Computer Software		\$7,773,831
18	Computer hardware & small equipment		\$320,684
19	Dietary / Food Services		\$3,366,185
20	Lab Fees / Red Cross charges		\$1,987,414
21	Billing & Collection / Bank Fees		\$1,884,484
22	Recruiting / Employee Education & Recognition		\$2,170,456
23	Laundry / Linen		\$808,029
24	Professional / Physician Fees		\$112,042
25	Waste disposal		\$262,915
26	Purchased Services - Medical		\$77,147
27	Purchased Services - Non Medical		\$19,635,533
28	Other Business Expenses		\$0
	<b>Total Business Expenses</b>		<b>\$58,206,023</b>

<b>K.</b>	<b>Other Operating Expense:</b>		
1	Miscellaneous Other Operating Expenses		\$0
	<b>Total Operating Expenses - All Expense Categories:</b>	<b>\$321,389,644</b>	
<b>II.</b>	<b>OPERATING EXPENSE BY DEPARTMENT</b>		
<b>A.</b>	<b>General Services:</b>		
1	General Administration	\$47,611,945	
2	General Accounting	\$304,652	
3	Patient Billing & Collection	\$3,262,021	
4	Admitting / Registration Office	\$0	
5	Data Processing	\$14,187,744	
6	Communications	\$1,483,302	
7	Personnel	\$1,435,420	
8	Public Relations	\$0	
9	Purchasing	\$963,297	
10	Dietary and Cafeteria	\$3,792,538	
11	Housekeeping	\$3,919,829	
12	Laundry & Linen	\$203,019	
13	Operation of Plant	\$7,800,151	
14	Security	\$2,110,978	
15	Repairs and Maintenance	\$2,133,692	
16	Central Sterile Supply	\$2,113,766	
17	Pharmacy Department	\$5,881,132	
18	Other General Services	\$180,457	
	<b>Total General Services</b>	<b>\$97,383,943</b>	
<b>B.</b>	<b>Professional Services:</b>		
1	Medical Care Administration	\$0	
2	Residency Program	\$7,415,210	
3	Nursing Services Administration	\$4,599,250	
4	Medical Records	\$1,263,068	
5	Social Service	\$2,662,272	
6	Other Professional Services	\$34,009	
	<b>Total Professional Services</b>	<b>\$15,973,809</b>	
<b>C.</b>	<b>Special Services:</b>		
1	Operating Room	\$11,792,526	
2	Recovery Room	\$1,953,672	
3	Anesthesiology	\$2,685,643	
4	Delivery Room	\$2,949,833	
5	Diagnostic Radiology	\$5,067,536	
6	Diagnostic Ultrasound	\$681,999	
7	Radiation Therapy	\$3,106,213	
8	Radioisotopes	\$1,117,879	
9	CT Scan	\$1,257,103	
10	Laboratory	\$13,182,754	

11	Blood Storing/Processing	\$0
12	Cardiology	\$8,790,720
13	Electrocardiology	\$86,158
14	Electroencephalography	\$30,308
15	Occupational Therapy	\$0
16	Speech Pathology	\$0
17	Audiology	\$0
18	Respiratory Therapy	\$2,231,914
19	Pulmonary Function	\$746,855
20	Intravenous Therapy	\$18,346,364
21	Shock Therapy	\$105,332
22	Psychiatry / Psychology Services	\$2,138,582
23	Renal Dialysis	\$330,857
24	Emergency Room	\$19,617,732
25	MRI	\$1,146,155
26	PET Scan	\$519,131
27	PET/CT Scan	\$0
28	Endoscopy	\$3,870,117
29	Sleep Center	\$642,150
30	Lithotripsy	\$0
31	Cardiac Catheterization/Rehabilitation	\$376,111
32	Occupational Therapy / Physical Therapy	\$4,533,193
33	Dental Clinic	\$878,332
34	Other Special Services	\$16,574,249
	<b>Total Special Services</b>	<b>\$124,759,418</b>
<b>D.</b>	<b>Routine Services:</b>	
1	Medical & Surgical Units	\$31,617,787
2	Intensive Care Unit	\$4,003,159
3	Coronary Care Unit	\$0
4	Psychiatric Unit	\$2,437,188
5	Pediatric Unit	\$764,975
6	Maternity Unit	\$2,651,746
7	Newborn Nursery Unit	\$0
8	Neonatal ICU	\$2,795,263
9	Rehabilitation Unit	\$1,677,420
10	Ambulatory Surgery	\$4,451,516
11	Home Care	\$0
12	Outpatient Clinics	\$3,267,989
13	Other Routine Services	\$0
	<b>Total Routine Services</b>	<b>\$53,667,043</b>
<b>E.</b>	<b>Other Departments:</b>	
1	Miscellaneous Other Departments	\$29,605,431
	<b>Total Operating Expenses - All Departments*</b>	<b>\$321,389,644</b>



Western Connecticut  
Health Network

Danbury Hospital · New Milford Hospital · Norwalk Hospital



May 31, 2016

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's  
Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 regarding Danbury Hospital's  
acquisition of New Milford Hospital's licensed beds under a single license, Order Number Nine  
requests that Danbury Hospital submit the following:

- a. Narrative updates on the progress of the implementation of the plan
- b. Cost-savings for the major expense categories (utilizing HRS Report 175 or successor report)  
with a narrative description providing specifics
- c. Balance Sheet and Statement of Operations for the consolidated DH (HRS Report 100 and  
150)
- d. Hospital Operating Expenses by Expense Category and department for the consolidated DH  
(HRS Report 175)

Please find enclosed our second report for the time period October 1, 2015 – March 31, 2016.  
Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or  
[sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel

## The Danbury Hospital (“DH”) and New Milford Hospital (“NMH”) Operations Single License Integration

### a. Integration Plan Update

There has been a continued focus on synergies that can be achieved across the two hospital campuses.

The specific areas targeted in FY2016 include:

- *Single platform for medical staff credentialing*

The newly formed WCHN Medical Staff created a centralized Credentialing Committee, Nominating Committee and Medical Executive Committee with representation from both hospitals. The Medical Staff credentialing offices were consolidated and a uniform process for credentialing and re-credentialing physicians and advanced practice professionals from both Hospitals was put into place.

- *Development of a primary care hub on site at NMH*

Architectural plans for the new primary care hub have been completed and the construction contracts have been awarded. Construction is slated for completion by the end of 2016 with occupancy in early 2017.

- *Telehealth opportunities with Behavioral Health*

The New Milford Hospital (NMH) Emergency Department has begun using telemedicine to link behavioral health patients presenting to the Emergency Department in New Milford with behavioral health professionals practicing in the Danbury Hospital (DH) Crisis Unit. This new technology provides New Milford area residents with convenient secure access to crisis intervention services while saving the time and expense of transferring patients from the NMH ED to the DH ED for these services. Most importantly, patient satisfaction with the program has been very high.

- *Standardization of the pharmacy formulary*

The Pharmacy & Therapeutic Committees from Danbury, New Milford and Norwalk Hospitals have been combined to form a single network committee with representation and collaboration from all three hospitals. A standard formulary is being developed along with common policies and procedures that should result in improved efficiency, patient safety and lower costs. The NMH pharmacy moved into a newly constructed space. The new area provides a substantial increase in much needed space for daily pharmacy operations. It also includes many safety and infection control upgrades, including a new state of the art chemotherapy mixing room that meets the latest USP800 standard for compounding.

**b. Cost Savings**

New Milford Single License

	Oct - Mar FY 16
Salaries and Wages	(164,504)
Benefits	(43,429)
Business Expenses	(161,303)
Depreciation	<u>(256,394)</u>
	<u>\$ (625,630)</u>

Total savings achieved during the first six months of FY16 were attributed to salary savings from labor efficiencies; business related expenses such as savings in software maintenance, membership dues, audit fees consolidations. Depreciation savings reflected in the chart provided represents avoidance of cost necessary to upgrade current IT platform for the Meditech system offset with additional cost to move to a single IT solution.

## c. Danbury Hospital Balance Sheet and Statement of Operations

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
FISCAL YEAR 2016		
REPORT 100 - HOSPITAL BALANCE SHEET INFORMATION		
(1)	(2)	(3)
LINE	DESCRIPTION	10/1/15-3/31/16 ACTUAL
I.	<b>ASSETS</b>	
A.	<b>Current Assets:</b>	
1	Cash and Cash Equivalents	\$18,388,073
2	Short Term Investments	\$15,041,661
3	Accounts Receivable (Less: Allowance for Doubtful Accounts)	\$79,432,802
4	Current Assets Whose Use is Limited for Current Liabilities	\$8,707,256
5	Due From Affiliates	\$27,280,146
6	Due From Third Party Payers	
7	Inventories of Supplies	\$10,414,322
8	Prepaid Expenses	\$8,313,897
9	Other Current Assets	\$0
	<b>Total Current Assets</b>	<b>\$167,578,157</b>
B.	<b>Noncurrent Assets Whose Use is Limited:</b>	
1	Held by Trustee	\$0
2	Board Designated for Capital Acquisition	\$0
3	Funds Held in Escrow	\$0
4	Other Noncurrent Assets Whose Use is Limited	\$6,317,266
	<b>Total Noncurrent Assets Whose Use is Limited:</b>	<b>\$6,317,266</b>
5	Interest in Net Assets of Foundation	\$0
6	Long Term Investments	\$0
7	Other Noncurrent Assets	\$177,800,382
C.	<b>Net Fixed Assets:</b>	
1	Property, Plant and Equipment	\$840,654,095
2	Less: Accumulated Depreciation	\$473,998,216
	<b>Property, Plant and Equipment, Net</b>	<b>\$366,655,879</b>

3	Construction in Progress	\$22,551,910
	<b>Total Net Fixed Assets</b>	<b>\$389,207,789</b>
	<b>Total Assets</b>	<b>\$740,903,594</b>
II.	<b><u>LIABILITIES AND NET ASSETS</u></b>	
A.	<b><u>Current Liabilities:</u></b>	
1	Accounts Payable and Accrued Expenses	\$29,582,784
2	Salaries, Wages and Payroll Taxes	\$24,928,773
3	Due To Third Party Payers	\$18,512,661
4	Due To Affiliates	\$0
5	Current Portion of Long Term Debt	\$1,580,000
6	Current Portion of Notes Payable	
7	Other Current Liabilities	\$9,060,954
	<b>Total Current Liabilities</b>	<b>\$83,665,172</b>
B.	<b><u>Long Term Debt:</u></b>	
1	Bonds Payable (Net of Current Portion)	\$0
2	Notes Payable (Net of Current Portion)	\$243,270,000
	<b>Total Long Term Debt</b>	<b>\$243,270,000</b>
3	Accrued Pension Liability	\$0
4	Other Long Term Liabilities	\$20,864,610
	<b>Total Long Term Liabilities</b>	<b>\$264,134,610</b>
5	Interest in Net Assets of Affiliates or Joint Ventures	\$0
C.	<b><u>Net Assets:</u></b>	
1	Unrestricted Net Assets or Equity	\$393,103,812
2	Temporarily Restricted Net Assets	
3	Permanently Restricted Net Assets	
	<b>Total Net Assets</b>	<b>\$393,103,812</b>
	<b>Total Liabilities and Net Assets</b>	<b>\$740,903,594</b>



<b>DANBURY HOSPITAL</b>		
<b>TWELVE MONTHS ACTUAL FILING</b>		
<b>FISCAL YEAR 2016</b>		
<b>REPORT 150 - HOSPITAL STATEMENT OF OPERATIONS INFORMATION</b>		
(1)		(3)
		10/1/15-3/31/16
<u>LINE</u>	<u>DESCRIPTION</u>	<u>ACTUAL</u>
<b>A. <u>Operating Revenue:</u></b>		
1	Total Gross Patient Revenue	\$830,275,163
2	Less: Allowances	\$497,610,999
3	Less: Charity Care	\$9,048,794
4	Less: Other Deductions	
	<b>Total Net Patient Revenue</b>	<b>\$323,615,370</b>
5	Provision for Bad Debts	\$11,586,985
	<b>Net Patient Service Revenue less provision for bad debts</b>	<b>\$312,028,385</b>
6	Other Operating Revenue	\$8,937,318
7	Net Assets Released from Restrictions	\$0
	<b>Total Operating Revenue</b>	<b>\$320,965,703</b>
<b>B. <u>Operating Expenses:</u></b>		
1	Salaries and Wages	\$111,824,269
2	Fringe Benefits	\$29,014,013
3	Physicians Fees	\$40,837,001
4	Supplies and Drugs	\$47,194,701
5	Depreciation and Amortization	\$23,395,453
6	Bad Debts	\$0
7	Interest Expense	\$3,638,359
8	Malpractice Insurance Cost	\$3,605,785
9	Other Operating Expenses	\$61,880,063
	<b>Total Operating Expenses</b>	<b>\$321,389,644</b>
	<b>Income/(Loss) From Operations</b>	<b>(\$423,941)</b>

<b>C.</b>	<b>Non-Operating Revenue:</b>	
1	Income from Investments	\$5,589,119
2	Gifts, Contributions and Donations	\$0
3	Other Non-Operating Gains/(Losses)	\$0
	<b>Total Non-Operating Revenue</b>	<b>\$5,589,119</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses (Before Other Adjustments)</b>	<b>\$5,165,178</b>
	<b>Other Adjustments:</b>	
	Unrealized Gains/(Losses)	\$0
	All Other Adjustments	\$0
	<b>Total Other Adjustments</b>	<b>\$0</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses</b>	<b>\$5,165,178</b>
	Principal Payments	\$0

## d. Danbury Hospital Operating Expenses by Expense Category

DANBURY HOSPITAL			
TWELVE MONTHS ACTUAL FILING			
BIANNUAL FY 15 REPORT			
REPORT 175 - HOSPITAL OPERATING EXPENSES BY EXPENSE CATEGORY AND DEPARTMENT			
(1)	(2)	(3)	
<u>LINE</u>	<u>DESCRIPTION</u>	<u>10/1/15-3/31/16</u>	<u>ACTUAL</u>
<b>I. OPERATING EXPENSE BY CATEGORY</b>			
<b>A. Salaries &amp; Wages:</b>			
1	Nursing Salaries	\$37,121,163	
2	Physician Salaries	\$4,695,342	
3	Non-Nursing, Non-Physician Salaries	\$68,729,395	
	<b>Total Salaries &amp; Wages</b>	<b>\$110,545,900</b>	
<b>B. Fringe Benefits:</b>			
1	Nursing Fringe Benefits	\$9,726,030	
2	Physician Fringe Benefits	\$1,230,216	
3	Non-Nursing, Non-Physician Fringe Benefits	\$18,007,629	
	<b>Total Fringe Benefits</b>	<b>\$28,963,875</b>	
<b>C. Contractual Labor Fees:</b>			
1	Nursing Fees	\$401,824	
2	Physician Fees	\$40,837,001	
3	Non-Nursing, Non-Physician Fees	\$685,184	
	<b>Total Contractual Labor Fees</b>	<b>\$41,924,009</b>	
<b>D. Medical Supplies and Pharmaceutical Cost:</b>			
1	Medical Supplies	\$26,631,627	
2	Pharmaceutical Costs	\$20,563,074	
	<b>Total Medical Supplies and Pharmaceutical Cost</b>	<b>\$47,194,701</b>	
<b>E. Depreciation and Amortization:</b>			
1	Depreciation-Building	\$10,561,826	
2	Depreciation-Equipment	\$12,692,347	
3	Amortization	\$141,280	
	<b>Total Depreciation and Amortization</b>	<b>\$23,395,453</b>	

<b>F.</b>	<b><u>Bad Debts:</u></b>		
1	Bad Debts		\$0
<b>G.</b>	<b><u>Interest Expense:</u></b>		
1	Interest Expense		\$3,638,359
<b>H.</b>	<b><u>Malpractice Insurance Cost:</u></b>		
1	Malpractice Insurance Cost		\$3,605,785
<b>I.</b>	<b><u>Utilities:</u></b>		
1	Water		\$357,733
2	Natural Gas		\$111,200
3	Oil		\$1,728,374
4	Electricity		\$467,264
5	Telephone		\$1,230,341
6	Other Utilities		\$20,627
	<b>Total Utilities</b>		<b>\$3,915,539</b>
<b>J.</b>	<b><u>Business Expenses:</u></b>		
1	Accounting Fees		\$554,748
2	Legal Fees		\$1,177,209
3	Consulting Fees		\$2,258,668
4	Dues and Membership		\$1,575,321
5	Equipment Leases		\$4,220,352
6	Building Leases		\$0
7	Repairs and Maintenance		\$5,848,981
8	Insurance		\$453,430
9	Travel		\$435,732
10	Conferences		\$164,370
11	Property Tax		\$184,177
12	General Supplies		\$1,306,007
13	Licenses and Subscriptions		\$112,664
14	Postage and Shipping		\$376,727
15	Advertising		\$1,138,917
16	Corporate parent/system fees		\$0
17	Computer Software		\$7,773,831
18	Computer hardware & small equipment		\$320,684
19	Dietary / Food Services		\$3,366,185
20	Lab Fees / Red Cross charges		\$1,987,414
21	Billing & Collection / Bank Fees		\$1,884,484
22	Recruiting / Employee Education & Recognition		\$2,170,456
23	Laundry / Linen		\$808,029
24	Professional / Physician Fees		\$112,042
25	Waste disposal		\$262,915
26	Purchased Services - Medical		\$77,147
27	Purchased Services - Non Medical		\$19,635,533
28	Other Business Expenses		\$0
	<b>Total Business Expenses</b>		<b>\$58,206,023</b>

<b>K.</b>	<b>Other Operating Expense:</b>		
1	Miscellaneous Other Operating Expenses		\$0
	<b>Total Operating Expenses - All Expense Categories</b>	<b>\$321,389,644</b>	
<b>II.</b>	<b>OPERATING EXPENSE BY DEPARTMENT</b>		
<b>A.</b>	<b>General Services:</b>		
1	General Administration	\$47,611,945	
2	General Accounting	\$304,652	
3	Patient Billing & Collection	\$3,262,021	
4	Admitting / Registration Office	\$0	
5	Data Processing	\$14,187,744	
6	Communications	\$1,483,302	
7	Personnel	\$1,435,420	
8	Public Relations	\$0	
9	Purchasing	\$963,297	
10	Dietary and Cafeteria	\$3,792,538	
11	Housekeeping	\$3,919,829	
12	Laundry & Linen	\$203,019	
13	Operation of Plant	\$7,800,151	
14	Security	\$2,110,978	
15	Repairs and Maintenance	\$2,133,692	
16	Central Sterile Supply	\$2,113,766	
17	Pharmacy Department	\$5,881,132	
18	Other General Services	\$180,457	
	<b>Total General Services</b>	<b>\$97,383,943</b>	
<b>B.</b>	<b>Professional Services:</b>		
1	Medical Care Administration	\$0	
2	Residency Program	\$7,415,210	
3	Nursing Services Administration	\$4,599,250	
4	Medical Records	\$1,263,068	
5	Social Service	\$2,662,272	
6	Other Professional Services	\$34,009	
	<b>Total Professional Services</b>	<b>\$15,973,809</b>	
<b>C.</b>	<b>Special Services:</b>		
1	Operating Room	\$11,792,526	
2	Recovery Room	\$1,953,672	
3	Anesthesiology	\$2,685,643	
4	Delivery Room	\$2,949,833	
5	Diagnostic Radiology	\$5,067,536	
6	Diagnostic Ultrasound	\$681,999	
7	Radiation Therapy	\$3,106,213	
8	Radioisotopes	\$1,117,879	
9	CT Scan	\$1,257,103	
10	Laboratory	\$13,182,754	

11	Blood Storing/Processing	\$0	
12	Cardiology	\$8,790,720	
13	Electrocardiology	\$86,158	
14	Electroencephalography	\$30,308	
15	Occupational Therapy	\$0	
16	Speech Pathology	\$0	
17	Audiology	\$0	
18	Respiratory Therapy	\$2,231,914	
19	Pulmonary Function	\$746,855	
20	Intravenous Therapy	\$18,346,364	
21	Shock Therapy	\$105,332	
22	Psychiatry / Psychology Services	\$2,138,582	
23	Renal Dialysis	\$330,857	
24	Emergency Room	\$19,617,732	
25	MRI	\$1,146,155	
26	PET Scan	\$519,131	
27	PET/CT Scan	\$0	
28	Endoscopy	\$3,870,117	
29	Sleep Center	\$642,150	
30	Lithotripsy	\$0	
31	Cardiac Catheterization/Rehabilitation	\$376,111	
32	Occupational Therapy / Physical Therapy	\$4,533,193	
33	Dental Clinic	\$878,332	
34	Other Special Services	\$16,574,249	
	<b>Total Special Services</b>	<b>\$124,759,418</b>	
<b>D.</b>	<b>Routine Services:</b>		
1	Medical & Surgical Units	\$31,617,787	
2	Intensive Care Unit	\$4,003,159	
3	Coronary Care Unit	\$0	
4	Psychiatric Unit	\$2,437,188	
5	Pediatric Unit	\$764,975	
6	Maternity Unit	\$2,651,746	
7	Newborn Nursery Unit	\$0	
8	Neonatal ICU	\$2,795,263	
9	Rehabilitation Unit	\$1,677,420	
10	Ambulatory Surgery	\$4,451,516	
11	Home Care	\$0	
12	Outpatient Clinics	\$3,267,989	
13	Other Routine Services	\$0	
	<b>Total Routine Services</b>	<b>\$53,667,043</b>	
<b>E.</b>	<b>Other Departments:</b>		
1	Miscellaneous Other Departments	\$29,605,431	
	<b>Total Operating Expenses - All Departments*</b>	<b>\$321,389,644</b>	

## Greer, Leslie

---

**From:** Roberts, Karen  
**Sent:** Friday, December 02, 2016 3:03 PM  
**To:** Greer, Leslie  
**Cc:** Cotto, Carmen  
**Subject:** FW: OHCA Notification - Docket Number 13-31859-CON  
**Attachments:** OHCA NMH Single License Reporting 11 30 2016 v4.pdf  
  
**Importance:** High

Leslie – for record for #31859

---

**From:** Johnson, Michelle [<mailto:Michelle.Johnson@wchn.org>]  
**Sent:** Friday, December 02, 2016 2:54 PM  
**To:** Martone, Kim  
**Cc:** Roberts, Karen; Herlihy, Sally; McKenna, Carolyn  
**Subject:** OHCA Notification - Docket Number 13-31859-CON  
**Importance:** High

***Sent on behalf of Sally Herlihy, VP Planning, Western Connecticut Health Network:***

Please find attached an OHCA notification for Docket Number 13-31859-CON. If you have any questions please contact Sally Herlihy, VP Planning at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

The original document will be sent to the OHCA offices by mail.

Thank you.

**Michelle Johnson** | Executive Assistant to Senior Administrators  
Western Connecticut Health Network | [wchn.org](http://wchn.org)  
tel: 203-739-4935



This transmittal is intended for a particular addressee(s). If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify Western Connecticut Health Network immediately by email reply to the sender, and delete the transmittal and any attachments.

READER BEWARE: Internet e-mail is inherently insecure and occasionally unreliable. Please contact the sender if you wish to arrange for secure communication or to verify the contents of this message.



Western Connecticut  
Health Network

Danbury Hospital · New Milford Hospital · Norwalk Hospital

December 2, 2016

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's  
Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 regarding Danbury Hospital's  
acquisition of New Milford Hospital's licensed beds under a single license, Order Number Nine  
requests that Danbury Hospital submit the following:

- a. Narrative updates on the progress of the implementation of the plan
- b. Cost-savings for the major expense categories (utilizing HRS Report 175 or successor report)  
with a narrative description providing specifics
- c. Balance Sheet and Statement of Operations for the consolidated DH (HRS Report 100 and  
150)
- d. Hospital Operating Expenses by Expense Category and department for the consolidated DH  
(HRS Report 175)

Please find enclosed our third report for the time period April 1, 2016 – September 30, 2016. Should  
you have any questions please do not hesitate to contact me directly at 203-739-4903, or  
[sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel



## The Danbury Hospital (“DH”) and New Milford Hospital (“NMH”) Operations Single License Integration

### a. Integration Plan Update

At the close of FY2016, NMH operations are fully integrated into the infrastructure of DH, operating under a unified leadership structure and a single license.

Updates related to areas targeted in FY2016 include:

- *Development of a primary care hub on site at NMH*  
Construction nears completion with occupancy anticipated in early 2017
- *Development of a new clinical laboratory*  
A new lab has been developed adjacent to the primary care hub to support the outpatient and inpatient needs
- *Behavioral Health initiatives*  
The NMH clinic has further expanded its behavioral health services with additional space adjacent to its current location to provide group therapy sessions. The community now has local access to groups focusing on grief and loss, depression, anxiety, women’s issues and symptom management.  
The previously implemented telemedicine for crisis intervention support for residents presenting to the NMH ED continues and is a strong patient satisfier.
- *Standardization of clinical care*  
Standardized protocols for stroke care have been implemented between NMH and DH with neurologic call coverage provided by the same neurology group. Care for all stroke patients has been consolidated on a dedicated stroke unit.

### b. Cost Savings

New Milford Single License

April - Sept FY 16

Salaries and Wages	(164,504)
Benefits	(43,429)
Business Expenses	(203,440)
Depreciation	<u>(256,394)</u>
	<u>\$ (667,767)</u>

Total savings achieved during the second six months of FY16 were attributed to salary savings from labor efficiencies; business related expenses such as software maintenance, membership dues and audit fee consolidations. Depreciation savings reflected in the chart provided represent avoidance of cost necessary to upgrade the current IT platform for the Meditech system offset with additional cost to move to a single IT solution.

## c. Danbury Hospital Report 100 - Balance Sheet

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
FISCAL YEAR 2016		
REPORT 100 - HOSPITAL BALANCE SHEET INFORMATION		
(1)	(2)	4/1/16- 9/30/16
LINE	DESCRIPTION	ACTUAL
<b>I.</b>	<b>ASSETS</b>	
<b>A.</b>	<b>Current Assets:</b>	
1	Cash and Cash Equivalents	\$24,231,935
2	Short Term Investments	\$15,060,480
3	Accounts Receivable (Less: Allowance for Doubtful Accounts)	\$67,983,152
4	Current Assets Whose Use is Limited for Current Liabilities	\$3,963,511
5	Due From Affiliates	\$9,636,662
6	Due From Third Party Payers	
7	Inventories of Supplies	\$11,965,288
8	Prepaid Expenses	\$4,683,326
9	Other Current Assets	\$0
	<b>Total Current Assets</b>	<b>\$137,524,354</b>
<b>B.</b>	<b>Noncurrent Assets Whose Use is Limited:</b>	
1	Held by Trustee	\$0
2	Board Designated for Capital Acquisition	\$0
3	Funds Held in Escrow	\$0
4	Other Noncurrent Assets Whose Use is Limited	\$6,753,160
	<b>Total Noncurrent Assets Whose Use is Limited:</b>	<b>\$6,753,160</b>
5	Interest in Net Assets of Foundation	\$0
6	Long Term Investments	\$0
7	Other Noncurrent Assets	\$191,795,932
<b>C.</b>	<b>Net Fixed Assets:</b>	
1	Property, Plant and Equipment	\$887,352,103
2	Less: Accumulated Depreciation	\$491,994,091
	<b>Property, Plant and Equipment, Net</b>	<b>\$395,358,012</b>
3	Construction in Progress	\$3,010,574
	<b>Total Net Fixed Assets</b>	<b>\$398,368,586</b>
	<b>Total Assets</b>	<b>\$734,442,032</b>

<b>II.</b>	<b><u>LIABILITIES AND NET ASSETS</u></b>		
<b>A.</b>	<b><u>Current Liabilities:</u></b>		
1	Accounts Payable and Accrued Expenses	\$38,709,697	
2	Salaries, Wages and Payroll Taxes	\$29,738,252	
3	Due To Third Party Payers	\$18,821,479	
4	Due To Affiliates	\$0	
5	Current Portion of Long Term Debt	\$1,640,000	
6	Current Portion of Notes Payable		
7	Other Current Liabilities	\$4,958,434	
	<b>Total Current Liabilities</b>	<b>\$93,867,862</b>	
<b>B.</b>	<b><u>Long Term Debt:</u></b>		
1	Bonds Payable (Net of Current Portion)	\$0	
2	Notes Payable (Net of Current Portion)	\$241,630,000	
	<b>Total Long Term Debt</b>	<b>\$241,630,000</b>	
3	Accrued Pension Liability	\$0	
4	Other Long Term Liabilities	\$32,853,650	
	<b>Total Long Term Liabilities</b>	<b>\$274,483,650</b>	
5	Interest in Net Assets of Affiliates or Joint Ventures	\$0	
<b>C.</b>	<b><u>Net Assets:</u></b>		
1	Unrestricted Net Assets or Equity	\$366,090,520	
2	Temporarily Restricted Net Assets		
3	Permanently Restricted Net Assets		
	<b>Total Net Assets</b>	<b>\$366,090,520</b>	
	<b>Total Liabilities and Net Assets</b>	<b>\$734,442,032</b>	

Danbury Hospital Report 150 - Statement of Operations

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
FISCAL YEAR 2016		
REPORT 150 - HOSPITAL STATEMENT OF OPERATIONS INFORMATION		
(1)		4/1/16- 9/30/16
LINE	DESCRIPTION	ACTUAL
<b>A. Operating Revenue:</b>		
1	Total Gross Patient Revenue	\$804,539,801
2	Less: Allowances	\$479,520,110
3	Less: Charity Care	\$9,245,451
4	Less: Other Deductions	
	<b>Total Net Patient Revenue</b>	<b>\$315,774,240</b>
5	Provision for Bad Debts	\$7,209,593
	<b>Net Patient Service Revenue less provision for bad debts</b>	<b>\$308,564,647</b>
6	Other Operating Revenue	\$10,390,409
7	Net Assets Released from Restrictions	\$0
	<b>Total Operating Revenue</b>	<b>\$318,955,056</b>
<b>B. Operating Expenses:</b>		
1	Salaries and Wages	\$108,185,393
2	Fringe Benefits	\$28,550,580
3	Physicians Fees	\$40,378,670
4	Supplies and Drugs	\$44,766,104
5	Depreciation and Amortization	\$23,324,755
6	Bad Debts	\$0
7	Interest Expense	\$3,702,683
8	Malpractice Insurance Cost	\$3,132,396
9	Other Operating Expenses	\$66,296,678
	<b>Total Operating Expenses</b>	<b>\$318,337,259</b>
	<b>Income/(Loss) From Operations</b>	<b>\$617,797</b>

<b>C.</b>	<b>Non-Operating Revenue:</b>	
1	Income from Investments	\$5,578,732
2	Gifts, Contributions and Donations	\$0
3	Other Non-Operating Gains/(Losses)	\$0
	<b>Total Non-Operating Revenue</b>	<b>\$5,578,732</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses (Before Other Adjustments)</b>	<b>\$6,196,529</b>
	<b>Other Adjustments:</b>	
	Unrealized Gains/(Losses)	\$0
	All Other Adjustments	\$0
	<b>Total Other Adjustments</b>	<b>\$0</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses</b>	<b>\$6,196,529</b>
	Principal Payments	\$1,580,000

d. Danbury Hospital Report 175 - Operating Expenses by Expense Category

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
BIANNUAL FY 15 REPORT		
REPORT 175 - HOSPITAL OPERATING EXPENSES BY EXPENSE CATEGORY AND DEPARTMENT		
(1)	(2)	(3)
LINE	DESCRIPTION	4/1/16-9/30/16 ACTUAL
<b>I.</b>	<b>OPERATING EXPENSE BY CATEGORY</b>	
<b>A.</b>	<b>Salaries &amp; Wages:</b>	
1	Nursing Salaries	\$35,342,763
2	Physician Salaries	\$5,643,503
3	Non-Nursing, Non-Physician Salaries	\$66,389,593
	<b>Total Salaries &amp; Wages</b>	<b>\$107,375,859</b>
<b>B.</b>	<b>Fringe Benefits:</b>	
1	Nursing Fringe Benefits	\$9,397,423
2	Physician Fringe Benefits	\$1,500,573
3	Non-Nursing, Non-Physician Fringe Benefits	\$17,652,584
	<b>Total Fringe Benefits</b>	<b>\$28,550,580</b>
<b>C.</b>	<b>Contractual Labor Fees:</b>	
1	Nursing Fees	\$234,946
2	Physician Fees	\$40,378,670
3	Non-Nursing, Non-Physician Fees	\$574,588
	<b>Total Contractual Labor Fees</b>	<b>\$41,188,204</b>
<b>D.</b>	<b>Medical Supplies and Pharmaceutical Cost:</b>	
1	Medical Supplies	\$23,944,270
2	Pharmaceutical Costs	\$20,821,834
	<b>Total Medical Supplies and Pharmaceutical Cost</b>	<b>\$44,766,104</b>
<b>E.</b>	<b>Depreciation and Amortization:</b>	
1	Depreciation-Building	\$10,284,637
2	Depreciation-Equipment	\$12,947,632
3	Amortization	\$92,486
	<b>Total Depreciation and Amortization</b>	<b>\$23,324,755</b>
<b>F.</b>	<b>Bad Debts:</b>	
1	Bad Debts	\$0
<b>G.</b>	<b>Interest Expense:</b>	
1	Interest Expense	\$3,702,683
<b>H.</b>	<b>Malpractice Insurance Cost:</b>	
1	Malpractice Insurance Cost	\$3,132,396

<b>I.</b>	<b>Utilities:</b>	
1	Water	\$395,592
2	Natural Gas	\$120,323
3	Oil	\$1,867,678
4	Electricity	\$1,145,618
5	Telephone	\$650,144
6	Other Utilities	\$26,410
	<b>Total Utilities</b>	<b>\$4,205,765</b>
<b>J.</b>	<b>Business Expenses:</b>	
1	Accounting Fees	\$501,837
2	Legal Fees	\$1,408,877
3	Consulting Fees	\$1,606,276
4	Dues and Membership	\$1,728,944
5	Equipment Leases	\$4,348,295
6	Building Leases	\$0
7	Repairs and Maintenance	\$5,660,333
8	Insurance	\$455,443
9	Travel	\$278,548
10	Conferences	\$263,654
11	Property Tax	\$200,835
12	General Supplies	\$1,166,594
13	Licenses and Subscriptions	\$54,266
14	Postage and Shipping	\$349,197
15	Advertising	\$1,295,838
16	Corporate parent/system fees	\$0
17	Computer Software	\$7,391,529
18	Computer hardware & small equipment	\$237,122
19	Dietary / Food Services	\$3,308,463
20	Lab Fees / Red Cross charges	\$1,812,626
21	Billing & Collection / Bank Fees	\$1,888,718
22	Recruiting / Employee Education & Recognition	\$1,844,046
23	Laundry / Linen	\$705,064
24	Professional / Physician Fees	\$144,837
25	Waste disposal	\$270,060
26	Purchased Services - Medical	\$80,641
27	Purchased Services - Non Medical	\$25,088,870
28	Other Business Expenses	\$0
	<b>Total Business Expenses</b>	<b>\$62,090,913</b>
<b>K.</b>	<b>Other Operating Expense:</b>	
1	Miscellaneous Other Operating Expenses	\$0
	<b>Total Operating Expenses - All Expense Categories*</b>	<b>\$318,337,259</b>



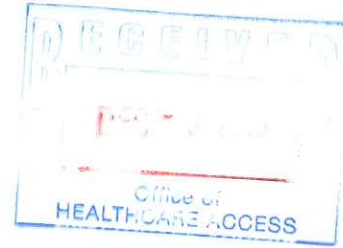
<b>II.</b>	<b>OPERATING EXPENSE BY DEPARTMENT</b>	
<b>A.</b>	<b>General Services:</b>	
1	General Administration	\$48,441,187
2	General Accounting	\$460,261
3	Patient Billing & Collection	\$3,447,742
4	Admitting / Registration Office	\$0
5	Data Processing	\$19,263,257
6	Communications	\$1,587,822
7	Personnel	\$1,457,267
8	Public Relations	\$0
9	Purchasing	\$779,292
10	Dietary and Cafeteria	\$3,395,320
11	Housekeeping	\$3,668,818
12	Laundry & Linen	\$138,990
13	Operation of Plant	\$8,351,118
14	Security	\$4,404,555
15	Repairs and Maintenance	\$3,543,908
16	Central Sterile Supply	\$2,092,258
17	Pharmacy Department	\$6,833,001
18	Other General Services	\$141,483
	<b>Total General Services</b>	<b>\$108,006,278</b>
<b>B.</b>	<b>Professional Services:</b>	
1	Medical Care Administration	\$0
2	Residency Program	\$7,050,641
3	Nursing Services Administration	\$3,941,909
4	Medical Records	\$1,123,902
5	Social Service	\$2,235,944
6	Other Professional Services	\$57,606
	<b>Total Professional Services</b>	<b>\$14,410,001</b>
<b>C.</b>	<b>Special Services:</b>	
1	Operating Room	\$12,052,836
2	Recovery Room	\$1,776,882
3	Anesthesiology	\$1,555,984
4	Delivery Room	\$2,802,741
5	Diagnostic Radiology	\$5,127,487
6	Diagnostic Ultrasound	\$757,373
7	Radiation Therapy	\$3,301,887
8	Radioisotopes	\$957,891
9	CT Scan	\$1,086,660
10	Laboratory	\$12,771,582
11	Blood Storing/Processing	\$0
12	Cardiology	\$8,858,552
13	Electrocardiology	\$139,685
14	Electroencephalography	\$64,290
15	Occupational Therapy	\$0
16	Speech Pathology	\$0
17	Audiology	\$0
18	Respiratory Therapy	\$2,222,933
19	Pulmonary Function	\$656,752
20	Intravenous Therapy	\$17,875,099
21	Shock Therapy	\$94,839
22	Psychiatry / Psychology Services	\$2,061,299
23	Renal Dialysis	\$393,226
24	Emergency Room	\$19,368,315
25	MRI	\$1,190,070
26	PET Scan	\$376,197
27	PET/CT Scan	

28	Endoscopy	\$3,467,344
29	Sleep Center	\$653,173
30	Lithotripsy	
31	Cardiac Catheterization/Rehabilitation	\$353,350
32	Occupational Therapy / Physical Therapy	\$4,477,853
33	Dental Clinic	\$873,307
34	Other Special Services	\$15,260,892
	<b>Total Special Services</b>	<b>\$120,578,501</b>
<b>D.</b>	<b>Routine Services:</b>	
1	Medical & Surgical Units	\$28,779,232
2	Intensive Care Unit	\$3,927,873
3	Coronary Care Unit	
4	Psychiatric Unit	\$2,368,918
5	Pediatric Unit	\$601,490
6	Maternity Unit	\$2,438,438
7	Newborn Nursery Unit	
8	Neonatal ICU	\$2,453,421
9	Rehabilitation Unit	\$1,528,987
10	Ambulatory Surgery	\$4,283,143
11	Home Care	
12	Outpatient Clinics	\$2,588,051
13	Other Routine Services	
	<b>Total Routine Services</b>	<b>\$48,969,553</b>
<b>E.</b>	<b>Other Departments:</b>	
1	Miscellaneous Other Departments	\$26,372,926
	<b>Total Operating Expenses - All Departments*</b>	<b>\$318,337,259</b>



Western Connecticut  
Health Network

Danbury Hospital · New Milford Hospital · Norwalk Hospital



December 2, 2016

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's  
Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 regarding Danbury Hospital's  
acquisition of New Milford Hospital's licensed beds under a single license, Order Number Nine  
requests that Danbury Hospital submit the following:

- a. Narrative updates on the progress of the implementation of the plan
- b. Cost-savings for the major expense categories (utilizing HRS Report 175 or successor report)  
with a narrative description providing specifics
- c. Balance Sheet and Statement of Operations for the consolidated DH (HRS Report 100 and  
150)
- d. Hospital Operating Expenses by Expense Category and department for the consolidated DH  
(HRS Report 175)

Please find enclosed our third report for the time period April 1, 2016 – September 30, 2016. Should  
you have any questions please do not hesitate to contact me directly at 203-739-4903, or  
[sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel

## The Danbury Hospital (“DH”) and New Milford Hospital (“NMH”) Operations Single License Integration

### a. Integration Plan Update

At the close of FY2016, NMH operations are fully integrated into the infrastructure of DH, operating under a unified leadership structure and a single license.

Updates related to areas targeted in FY2016 include:

- *Development of a primary care hub on site at NMH*  
Construction nears completion with occupancy anticipated in early 2017
- *Development of a new clinical laboratory*  
A new lab has been developed adjacent to the primary care hub to support the outpatient and inpatient needs
- *Behavioral Health initiatives*  
The NMH clinic has further expanded its behavioral health services with additional space adjacent to its current location to provide group therapy sessions. The community now has local access to groups focusing on grief and loss, depression, anxiety, women’s issues and symptom management.  
The previously implemented telemedicine for crisis intervention support for residents presenting to the NMH ED continues and is a strong patient satisfier.
- *Standardization of clinical care*  
Standardized protocols for stroke care have been implemented between NMH and DH with neurologic call coverage provided by the same neurology group. Care for all stroke patients has been consolidated on a dedicated stroke unit.

### b. Cost Savings

New Milford Single License

	April - Sept FY 16
Salaries and Wages	(164,504)
Benefits	(43,429)
Business Expenses	(203,440)
Depreciation	<u>(256,394)</u>
	<u>\$ (667,767)</u>

Total savings achieved during the second six months of FY16 were attributed to salary savings from labor efficiencies; business related expenses such as software maintenance, membership dues and audit fee consolidations. Depreciation savings reflected in the chart provided represent avoidance of cost necessary to upgrade the current IT platform for the Meditech system offset with additional cost to move to a single IT solution.

c. Danbury Hospital Report 100 - Balance Sheet

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
FISCAL YEAR 2016		
REPORT 100 - HOSPITAL BALANCE SHEET INFORMATION		
(1)	(2)	4/1/16- 9/30/16
<u>LINE</u>	<u>DESCRIPTION</u>	<u>ACTUAL</u>
<b>I. ASSETS</b>		
<b>A. Current Assets:</b>		
1	Cash and Cash Equivalents	\$24,231,935
2	Short Term Investments	\$15,060,480
3	Accounts Receivable (Less: Allowance for Doubtful Accounts)	\$67,983,152
4	Current Assets Whose Use is Limited for Current Liabilities	\$3,963,511
5	Due From Affiliates	\$9,636,662
6	Due From Third Party Payers	
7	Inventories of Supplies	\$11,965,288
8	Prepaid Expenses	\$4,683,326
9	Other Current Assets	\$0
	<b>Total Current Assets</b>	<b>\$137,524,354</b>
<b>B. Noncurrent Assets Whose Use is Limited:</b>		
1	Held by Trustee	\$0
2	Board Designated for Capital Acquisition	\$0
3	Funds Held in Escrow	\$0
4	Other Noncurrent Assets Whose Use is Limited	\$6,753,160
	<b>Total Noncurrent Assets Whose Use is Limited:</b>	<b>\$6,753,160</b>
5	Interest in Net Assets of Foundation	\$0
6	Long Term Investments	\$0
7	Other Noncurrent Assets	\$191,795,932
<b>C. Net Fixed Assets:</b>		
1	Property, Plant and Equipment	\$887,352,103
2	Less: Accumulated Depreciation	\$491,994,091
	<b>Property, Plant and Equipment, Net</b>	<b>\$395,358,012</b>
3	Construction in Progress	\$3,010,574
	<b>Total Net Fixed Assets</b>	<b>\$398,368,586</b>
	<b>Total Assets</b>	<b>\$734,442,032</b>

<b>II. LIABILITIES AND NET ASSETS</b>			
<b>A. Current Liabilities:</b>			
1	Accounts Payable and Accrued Expenses	\$38,709,697	
2	Salaries, Wages and Payroll Taxes	\$29,738,252	
3	Due To Third Party Payers	\$18,821,479	
4	Due To Affiliates	\$0	
5	Current Portion of Long Term Debt	\$1,640,000	
6	Current Portion of Notes Payable		
7	Other Current Liabilities	\$4,958,434	
	<b>Total Current Liabilities</b>	<b>\$93,867,862</b>	
<b>B. Long Term Debt:</b>			
1	Bonds Payable (Net of Current Portion)	\$0	
2	Notes Payable (Net of Current Portion)	\$241,630,000	
	<b>Total Long Term Debt</b>	<b>\$241,630,000</b>	
3	Accrued Pension Liability	\$0	
4	Other Long Term Liabilities	\$32,853,650	
	<b>Total Long Term Liabilities</b>	<b>\$274,483,650</b>	
5	Interest in Net Assets of Affiliates or Joint Ventures	\$0	
<b>C. Net Assets:</b>			
1	Unrestricted Net Assets or Equity	\$366,090,520	
2	Temporarily Restricted Net Assets		
3	Permanently Restricted Net Assets		
	<b>Total Net Assets</b>	<b>\$366,090,520</b>	
	<b>Total Liabilities and Net Assets</b>	<b>\$734,442,032</b>	

## Danbury Hospital Report 150 - Statement of Operations

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
FISCAL YEAR 2016		
REPORT 150 - HOSPITAL STATEMENT OF OPERATIONS INFORMATION		
(1)		4/1/16- 9/30/16
LINE	DESCRIPTION	ACTUAL
<b>A. Operating Revenue:</b>		
1	Total Gross Patient Revenue	\$804,539,801
2	Less: Allowances	\$479,520,110
3	Less: Charity Care	\$9,245,451
4	Less: Other Deductions	
	<b>Total Net Patient Revenue</b>	<b>\$315,774,240</b>
5	Provision for Bad Debts	\$7,209,593
	<b>Net Patient Service Revenue less provision for bad debts</b>	<b>\$308,564,647</b>
6	Other Operating Revenue	\$10,390,409
7	Net Assets Released from Restrictions	\$0
	<b>Total Operating Revenue</b>	<b>\$318,955,056</b>
<b>B. Operating Expenses:</b>		
1	Salaries and Wages	\$108,185,393
2	Fringe Benefits	\$28,550,580
3	Physicians Fees	\$40,378,670
4	Supplies and Drugs	\$44,766,104
5	Depreciation and Amortization	\$23,324,755
6	Bad Debts	\$0
7	Interest Expense	\$3,702,683
8	Malpractice Insurance Cost	\$3,132,396
9	Other Operating Expenses	\$66,296,678
	<b>Total Operating Expenses</b>	<b>\$318,337,259</b>
	<b>Income/(Loss) From Operations</b>	<b>\$617,797</b>



<b>C.</b>	<b>Non-Operating Revenue:</b>	
1	Income from Investments	\$5,578,732
2	Gifts, Contributions and Donations	\$0
3	Other Non-Operating Gains/(Losses)	\$0
	<b>Total Non-Operating Revenue</b>	<b>\$5,578,732</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses (Before Other Adjustments)</b>	<b>\$6,196,529</b>
	<b>Other Adjustments:</b>	
	Unrealized Gains/(Losses)	\$0
	All Other Adjustments	\$0
	<b>Total Other Adjustments</b>	<b>\$0</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses</b>	<b>\$6,196,529</b>
	Principal Payments	\$1,580,000

d. Danbury Hospital Report 175 - Operating Expenses by Expense Category

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
BIANNUAL FY 15 REPORT		
REPORT 175 - HOSPITAL OPERATING EXPENSES BY EXPENSE CATEGORY AND DEPARTMENT		
(1)	(2)	(3)
LINE	DESCRIPTION	4/1/16-9/30/16 ACTUAL
<b>I. OPERATING EXPENSE BY CATEGORY</b>		
<b>A. Salaries &amp; Wages:</b>		
1	Nursing Salaries	\$35,342,763
2	Physician Salaries	\$5,643,503
3	Non-Nursing, Non-Physician Salaries	\$66,389,593
	<b>Total Salaries &amp; Wages</b>	<b>\$107,375,859</b>
<b>B. Fringe Benefits:</b>		
1	Nursing Fringe Benefits	\$9,397,423
2	Physician Fringe Benefits	\$1,500,573
3	Non-Nursing, Non-Physician Fringe Benefits	\$17,652,584
	<b>Total Fringe Benefits</b>	<b>\$28,550,580</b>
<b>C. Contractual Labor Fees:</b>		
1	Nursing Fees	\$234,946
2	Physician Fees	\$40,378,670
3	Non-Nursing, Non-Physician Fees	\$574,588
	<b>Total Contractual Labor Fees</b>	<b>\$41,188,204</b>
<b>D. Medical Supplies and Pharmaceutical Cost:</b>		
1	Medical Supplies	\$23,944,270
2	Pharmaceutical Costs	\$20,821,834
	<b>Total Medical Supplies and Pharmaceutical Cost</b>	<b>\$44,766,104</b>
<b>E. Depreciation and Amortization:</b>		
1	Depreciation-Building	\$10,284,637
2	Depreciation-Equipment	\$12,947,632
3	Amortization	\$92,486
	<b>Total Depreciation and Amortization</b>	<b>\$23,324,755</b>
<b>F. Bad Debts:</b>		
1	Bad Debts	\$0
<b>G. Interest Expense:</b>		
1	Interest Expense	\$3,702,683
<b>H. Malpractice Insurance Cost:</b>		
1	Malpractice Insurance Cost	\$3,132,396

<b>I.</b>	<b>Utilities:</b>	
1	Water	\$395,592
2	Natural Gas	\$120,323
3	Oil	\$1,867,678
4	Electricity	\$1,145,618
5	Telephone	\$650,144
6	Other Utilities	\$26,410
	<b>Total Utilities</b>	<b>\$4,205,765</b>
<b>J.</b>	<b>Business Expenses:</b>	
1	Accounting Fees	\$501,837
2	Legal Fees	\$1,408,877
3	Consulting Fees	\$1,606,276
4	Dues and Membership	\$1,728,944
5	Equipment Leases	\$4,348,295
6	Building Leases	\$0
7	Repairs and Maintenance	\$5,660,333
8	Insurance	\$455,443
9	Travel	\$278,548
10	Conferences	\$263,654
11	Property Tax	\$200,835
12	General Supplies	\$1,166,594
13	Licenses and Subscriptions	\$54,266
14	Postage and Shipping	\$349,197
15	Advertising	\$1,295,838
16	Corporate parent/system fees	\$0
17	Computer Software	\$7,391,529
18	Computer hardware & small equipment	\$237,122
19	Dietary / Food Services	\$3,308,463
20	Lab Fees / Red Cross charges	\$1,812,626
21	Billing & Collection / Bank Fees	\$1,888,718
22	Recruiting / Employee Education & Recognition	\$1,844,046
23	Laundry / Linen	\$705,064
24	Professional / Physician Fees	\$144,837
25	Waste disposal	\$270,060
26	Purchased Services - Medical	\$80,641
27	Purchased Services - Non Medical	\$25,088,870
28	Other Business Expenses	\$0
	<b>Total Business Expenses</b>	<b>\$62,090,913</b>
<b>K.</b>	<b>Other Operating Expense:</b>	
1	Miscellaneous Other Operating Expenses	\$0
	<b>Total Operating Expenses - All Expense Categories*</b>	<b>\$318,337,259</b>

<b>II. OPERATING EXPENSE BY DEPARTMENT</b>		
<b>A. General Services:</b>		
1	General Administration	\$48,441,187
2	General Accounting	\$460,261
3	Patient Billing & Collection	\$3,447,742
4	Admitting / Registration Office	\$0
5	Data Processing	\$19,263,257
6	Communications	\$1,587,822
7	Personnel	\$1,457,267
8	Public Relations	\$0
9	Purchasing	\$779,292
10	Dietary and Cafeteria	\$3,395,320
11	Housekeeping	\$3,668,818
12	Laundry & Linen	\$138,990
13	Operation of Plant	\$8,351,118
14	Security	\$4,404,555
15	Repairs and Maintenance	\$3,543,908
16	Central Sterile Supply	\$2,092,258
17	Pharmacy Department	\$6,833,001
18	Other General Services	\$141,483
	<b>Total General Services</b>	<b>\$108,006,278</b>
<b>B. Professional Services:</b>		
1	Medical Care Administration	\$0
2	Residency Program	\$7,050,641
3	Nursing Services Administration	\$3,941,909
4	Medical Records	\$1,123,902
5	Social Service	\$2,235,944
6	Other Professional Services	\$57,606
	<b>Total Professional Services</b>	<b>\$14,410,001</b>
<b>C. Special Services:</b>		
1	Operating Room	\$12,052,836
2	Recovery Room	\$1,776,882
3	Anesthesiology	\$1,555,984
4	Delivery Room	\$2,802,741
5	Diagnostic Radiology	\$5,127,487
6	Diagnostic Ultrasound	\$757,373
7	Radiation Therapy	\$3,301,887
8	Radioisotopes	\$957,891
9	CT Scan	\$1,086,660
10	Laboratory	\$12,771,582
11	Blood Storing/Processing	\$0
12	Cardiology	\$8,858,552
13	Electrocardiology	\$139,685
14	Electroencephalography	\$64,290
15	Occupational Therapy	\$0
16	Speech Pathology	\$0
17	Audiology	\$0
18	Respiratory Therapy	\$2,222,933
19	Pulmonary Function	\$656,752
20	Intravenous Therapy	\$17,875,099
21	Shock Therapy	\$94,839
22	Psychiatry / Psychology Services	\$2,061,299
23	Renal Dialysis	\$393,226
24	Emergency Room	\$19,368,315
25	MRI	\$1,190,070
26	PET Scan	\$376,197
27	PET/CT Scan	

28	Endoscopy	\$3,467,344
29	Sleep Center	\$653,173
30	Lithotripsy	
31	Cardiac Catheterization/Rehabilitation	\$353,350
32	Occupational Therapy / Physical Therapy	\$4,477,853
33	Dental Clinic	\$873,307
34	Other Special Services	\$15,260,892
	<b>Total Special Services</b>	<b>\$120,578,501</b>
<b>D.</b>	<b><u>Routine Services:</u></b>	
1	Medical & Surgical Units	\$28,779,232
2	Intensive Care Unit	\$3,927,873
3	Coronary Care Unit	
4	Psychiatric Unit	\$2,368,918
5	Pediatric Unit	\$601,490
6	Maternity Unit	\$2,438,438
7	Newborn Nursery Unit	
8	Neonatal ICU	\$2,453,421
9	Rehabilitation Unit	\$1,528,987
10	Ambulatory Surgery	\$4,283,143
11	Home Care	
12	Outpatient Clinics	\$2,588,051
13	Other Routine Services	
	<b>Total Routine Services</b>	<b>\$48,969,553</b>
<b>E.</b>	<b><u>Other Departments:</u></b>	
1	Miscellaneous Other Departments	\$26,372,926
	<b>Total Operating Expenses - All Departments*</b>	<b>\$318,337,259</b>



**Western Connecticut  
Health Network**

Danbury Hospital · New Milford Hospital · Norwalk Hospital



February 23, 2017

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's  
Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 under Docket Number 13-31859-CON regarding Danbury Hospital's acquisition of New Milford Hospital's licensed beds under a single license, Order Number Five requires that Danbury Hospital submit a report or study utilizing predictive analytics to identify patients in the service area of DH and NMH who are at risk for disease, commencing on January 30, 2015.

Attached is our work completed during the past twelve months, during which we focused on using analytics in identifying health needs and priorities for the greater Danbury region.

Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally. F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel

## INTRODUCTION

The CON application, Docket Number 13-31859-CON, and related testimony provided by John M. Murphy, MD, President and CEO of WCHN, describes the benefits of a shared medical platform that would be realized through execution of the single license proposed for Danbury Hospital (DH) and New Milford Hospital (NMH). A shared medical record spanning both hospital campuses would enhance the ability to perform quality analytics through a single data base.

The report filed in March 2016 outlined the use of analytics in assessing and providing interventions to high utilizers of ED services, particularly those with complex medical or psychosocial challenges. Our second report pertains to the analytic process utilized in development of our Community Health Needs Assessment and identifies individuals in the service area of DH and NMH who are at risk for disease. We will measure our success in delivering care in the appropriate setting by continuing to analyze and trend Emergency Department and Inpatient utilization for ambulatory-sensitive conditions.

## **COMMUNITY HEALTH NEEDS ASSESSMENT**

### **Methods and Procedures**

The CHNA was guided by a participatory approach that examined health and the social and environmental factors that affect health. Danbury Hospital and New Milford Hospital collected quantitative and qualitative data from the Greater Danbury Region, which includes Danbury, New Milford, and the surrounding towns: Bethel, Bridgewater, Brookfield, New Fairfield, Newtown, Redding, Ridgefield, Roxbury, Sherman, Southbury, Washington, and Woodbury.

Quantitative data was also collected by DataHaven, a non-profit organization that works to improve quality of life by collecting, interpreting, and sharing public data for effective decision-making. DataHaven conducted a state-wide Community Wellbeing Survey (CWS), from May through October 2015. Over 1,000 interviews were completed in the Greater Danbury Region. The process also included integrating existing data regarding social, economic, and health indicators in the region with the qualitative information.

Each year the Connecticut Hospital Association compiles a Community Health profile designed to support the hospital and its community partners in the community health needs assessment process. The profile summarizes the demographic and socioeconomic characteristics as well as hospital utilization based on the service area as defined by the hospital. The variation in population demographics impacts the demand for services, as well as the preferences and available places for regular care. The data reported within this profile was integrated into the assessment process.

### **Key Findings**

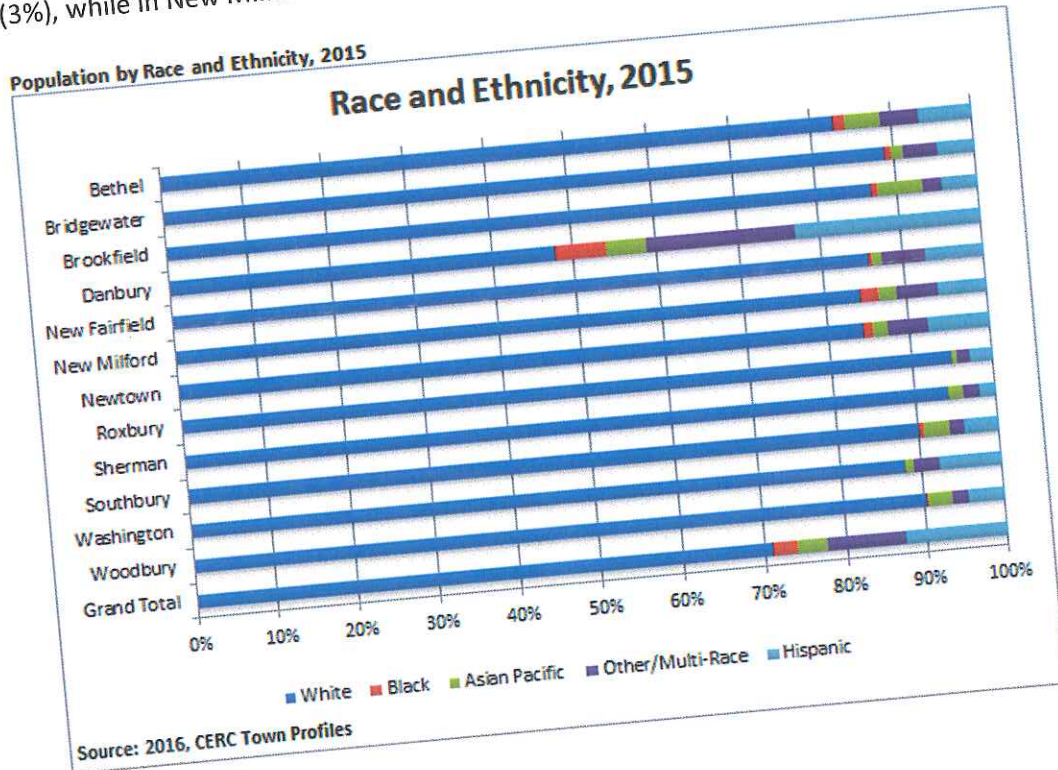
#### ***Demographic and Social Determinants***

- **Overall Population:** In 2015, the total population of the Greater Danbury Region was 264,621, an increase of 1.6% since 2010 and an annual growth rate of only 0.3%. The towns within the region vary in size, growth patterns, wealth, age and diversity of residents. Danbury is the most populous town in the area, comprising 31.8% of the region's population.

Population Change in Greater Danbury and Towns, 2010 and 2015			CAGR 2010-2015
Town	2010 Total	2015 Total	
Bethel	18,584	18,630	0.05%
Bridgewater	1,727	1,663	-0.75%
Brookfield	16,452	16,635	0.22%
Danbury	80,893	84,146	0.79%
New Fairfield	13,881	13,620	-0.38%
New Milford	28,142	28,231	0.06%
Newtown	27,560	28,105	0.39%
Redding	9,158	9,196	0.08%
Ridgefield	24,638	24,621	-0.01%
Roxbury	2,262	2,297	0.31%
Sherman	3,581	3,431	-0.85%
Southbury	19,904	20,277	0.37%
Washington	3,578	3,535	-0.24%
Woodbury	260,335	264,621	0.51%
<b>Grand Total</b>	<b>3,574,097</b>	<b>3,638,843</b>	<b>0.33%</b>
<b>CT Total</b>			<b>0.36%</b>

Source: CT State Data Center, 2010-2015

- Age Distribution:** The age distribution for the region is similar to that of Connecticut. Across the region, there is variation in the age distribution and growth rates for each group. Danbury has the youngest population, with over 60% below the age of 44. Although the younger age groups comprise about half of the population, they show declining growth rates in all towns. Danbury is the exception, showing a little growth in the 20-44 age group. The most significant growth rates are seen in the 65+ age group in every town in the region.
- Racial and Ethnic Diversity:** Danbury is the most diverse town with 52% identifying as minority (CERC, 2016), and the largest minority group identifying as Hispanic (23%). In the Greater Danbury region, 71% identify as white, with smaller populations of Hispanic (13%) and black (3%), while in New Milford 84% identifies as white.

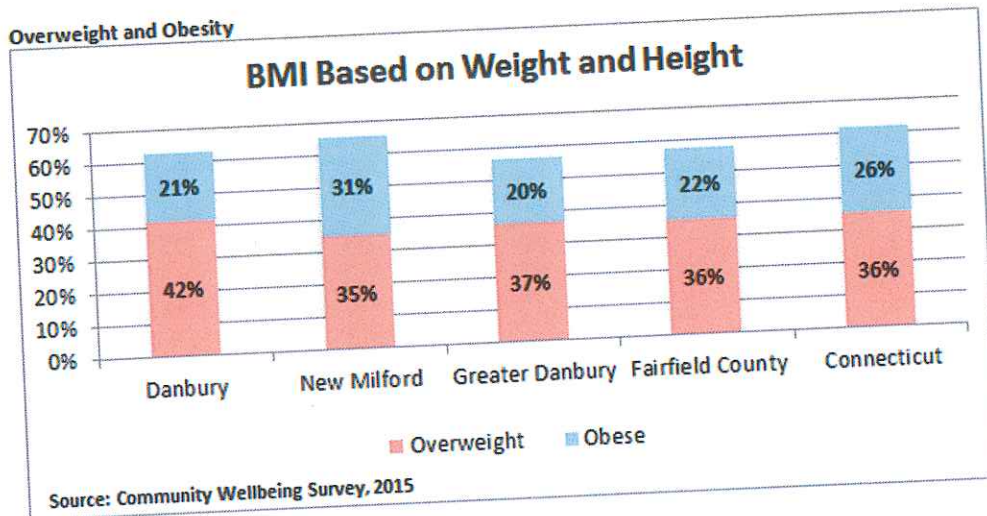




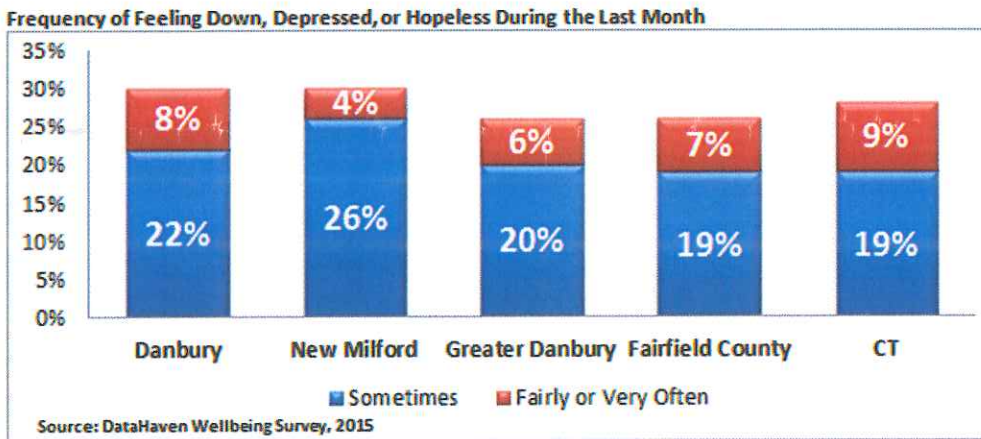
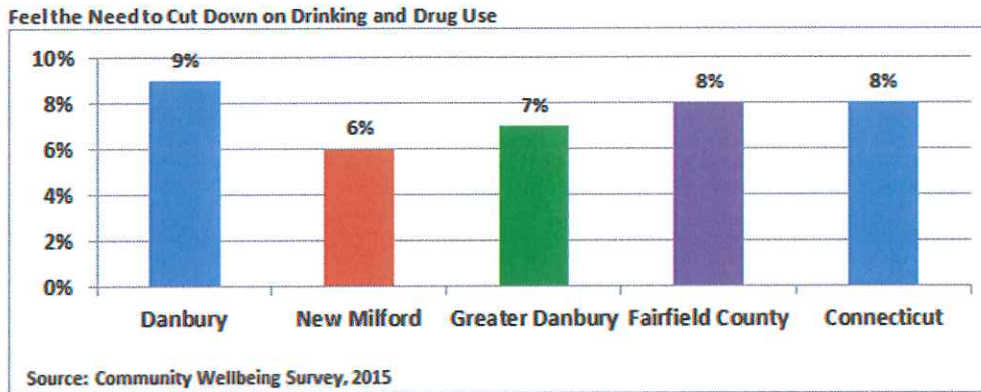
- **Income and Employment:** The Greater Danbury Region is characterized by substantial variation in income. A majority of the towns in the region have a median household income greater than \$100,000. Danbury has the lowest median household income in the region, (\$65,981) and the lowest median household income in the 06810 zip code. The unemployment rate for the region and in the individual towns was lower than that for the state as a whole (6.6%).
- **Poverty:** Poverty rates vary throughout the Greater Danbury Region, ranging from 1.6% in New Fairfield to 13.7% in the 06810 zip code in Danbury.
- **Education Attainment:** The self-reported education attainment shows that 44% in Danbury and New Milford have a Bachelor's degree or higher, which is lower than the state and significantly lower than Greater Danbury averages.
- **Housing:** As a generally affluent region, housing in the Greater Danbury Region is fairly expensive, with median housing costs for monthly mortgages and rent exceeding that of the state. Compared to the state average, fewer Danbury survey respondents own their homes and more are renting. Of those renting, 21% identified receiving rental assistance.
- **Transportation:** Transportation was described as a necessity for nutrition, medical, and social purposes. However, it is a concern for many parts of the region, especially for seniors, youth, and low income individuals.
- **Crime and Violence:** A majority of residents reported they feel safe in their neighborhoods. Connecticut state data shows violent crime offenses 40% lower than the national average and property crime 25% lower than national average. Ridgefield, Redding and Newtown are ranked in the top ten safest cities in Connecticut (of cities with a population greater than 19,000).

**Health Behaviors**

- **Healthy Eating, Physical Activity, and Overweight/Obesity:** Issues around overweight and obesity – particularly healthy eating and physical activity – emerged as key health concerns in the region. The reported prevalence of adult obesity in Greater Danbury and Danbury was lower than that of the state; however, New Milford was higher than the region. Overweight was higher in Danbury than in New Milford, Greater Danbury or the state.



- **Mental Health and Substance Abuse:** Mental health and substance abuse are key health concerns for the region. More than 25% of Greater Danbury survey respondents reported feeling somewhat/completely anxious, depressed or hopeless sometimes/often in the previous month. 9% of Danbury respondents indicated the need to cut down on drinking or drug use, higher than the Greater Danbury or state response.



- **Smoking:** Reported prevalence in Greater Danbury (11%) is lower than the state (15%). Danbury is also lower than the state at 12%, but New Milford survey respondents reported 17% prevalence.

**Health Outcomes**

- **Overall Leading Causes of Death Hospitalization:** Quantitative data indicate that the top two causes of mortality in the Greater Danbury Region are diseases of the heart and cancer.

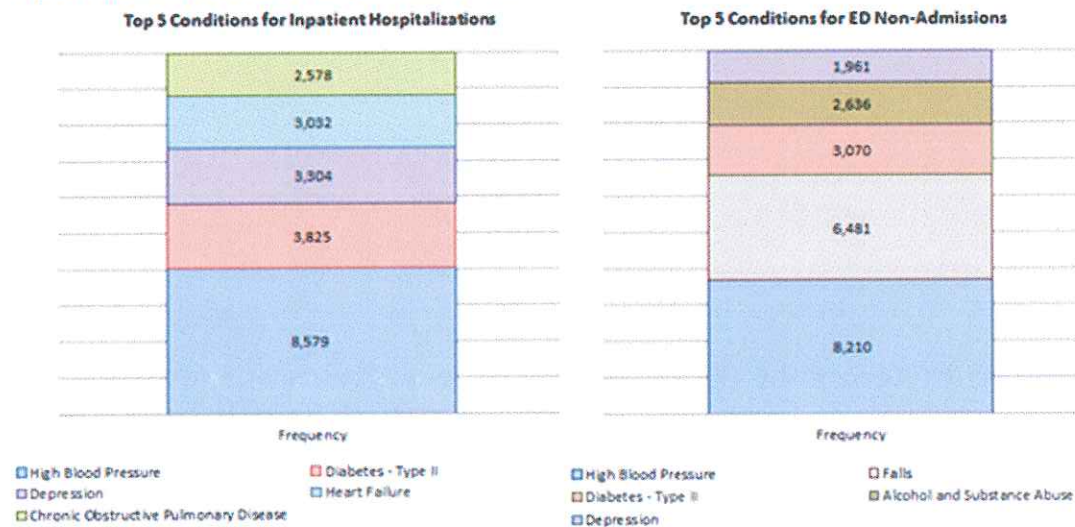
Leading Causes of Death By Town: Greater Danbury Region  
AAMR 2008 - 2012 (Rate per 100,000 population)

Leading Cause of Death	BETHEL	BRIDGEWATER	BROOKFIELD	DANBURY	NEW FAIRFIELD	NEW MILFORD	NEWTOWN	REDDING	RIDGEBURY	ROXBURY	SHERMAN	SOUTHBURY	WASHINGTON	WOODBURY	Grand Total
Heart	138.1	156.2	112.4	155.8	150.5	144.5	138.8	88.5	116.4	194.7	123.6	110.4	139.2	133.6	1902.7
Cancer	150.3	144.9	128.0	147.1	169.7	153.7	136.6	132.5	109.5	118.9	106.9	132.8	111.6	133.7	1876.2
Accident*	26.1	0	25.5	28.7	50.5	37.4	33.5	55.5	34.8	0	0	33.7	0	28.7	354.4
CLRD**	34.3	0.0	30.9	31.5	0.0	37.1	25.7	21.8	21.5	0.0	0.0	21.7	0.0	25.5	250.0
Stroke	22.9	0.0	0.0	25.7	0.0	25.2	29.3	30.7	21.7	0.0	0.0	20.1	0.0	0.0	175.6
Alzheimer's	0.0	0.0	26.0	16.7	0.0	33.9	23.0	0.0	13.3	0.0	0.0	19.8	0.0	0.0	132.7
P & I****	13.4	0.0	0.0	11.3	0.0	11.7	12.9	0.0	0.0	0.0	0.0	13.0	0.0	0.0	62.3
Diabetes	14.7	0.0	0.0	15.1	0.0	9.7	0.0	0.0	0.0	0.0	0.0	4.9	0.0	0.0	44.4
Sepsis	0.0	0.0	0.0	12.1	0.0	10.5	0.0	0.0	0.0	0.0	0.0	11.8	0.0	0.0	34.4
Kidney	0.0	0.0	0.0	11.6	0.0	0.0	11.5	0.0	0.0	0.0	0.0	10.3	0.0	0.0	33.4
CLD***	0.0	0.0	0.0	7.1	0.0	8.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	15.4
Homicide	0.0	0.0	0.0	0.0	0.0	0.0	14.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3
Parkinson's	0.0	0.0	0.0	4.9	0.0	0.0	0.0	0.0	0.0	0.0	0.0	5.6	0.0	0.0	10.5
Suicide	0	0	0	6.9	0	0	0	0	0	0	0	0	0	0	6.9
HIV	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

\*Accident includes: Falls, Poisoning, Motor Vehicle Accident  
\*\*Chronic Lower Respiratory Disease  
\*\*\*Chronic Liver Disease  
\*\*\*\*Pneumonia & influenza

- Type II diabetes and depression were the top two conditions for inpatient hospitalizations, while alcohol/substance abuse and falls were the top two conditions for emergency department use.

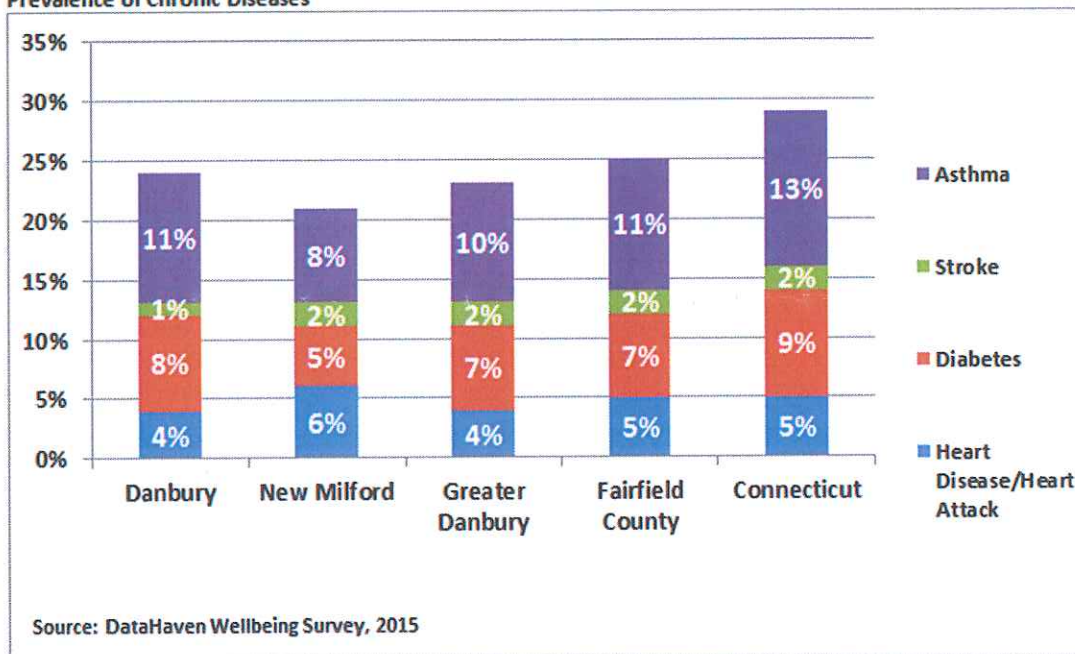
**Top 5 Conditions for Hospital Utilization, 2014**



Source: CHA, WCHN Community Health Profile, Nov. 2015

- Chronic Disease/Obesity:** When asked about health concerns in their communities, survey participants cited chronic diseases and obesity as a top concern. The self-reported prevalence of heart disease (4%), diabetes (7%) and asthma (10%) among adults in the Greater Danbury Region is lower than the state as a whole. Obesity is a risk factor for these chronic diseases.

**Prevalence of Chronic Diseases**

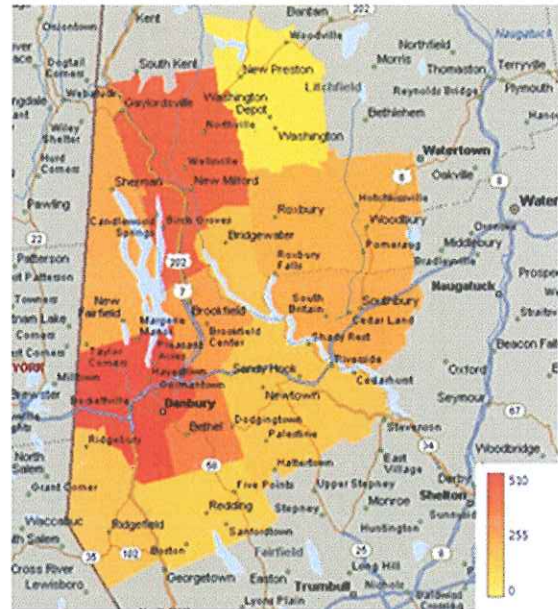


Source: DataHaven Wellbeing Survey, 2015

**Diabetes Age-Adjusted Hospital Encounters, 2012-2014**

Hospital area	Town	Rate per 10,000 residents
Greater Danbury	Danbury	509
Greater Danbury	New Milford	465
Greater Danbury	Bethel	364
Greater Danbury	Brookfield	286
Greater Danbury	Southbury	262
Greater Danbury	Sherman	251
Greater Danbury	Woodbury	243
Greater Danbury	Roxbury	240
Greater Danbury	New Fairfield	236
Greater Danbury	Bridgewater	195
Greater Danbury	Ridgefield	179
Greater Danbury	Newtown	177
Greater Danbury	Redding	137
Greater Danbury	Washington	44

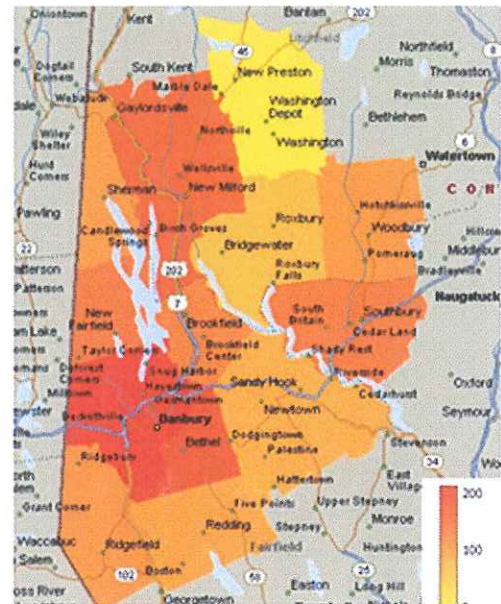
Source: DataHaven Analysis of Chime Data



**Heart Disease Age-Adjusted Hospital Encounters, 2012-2014**

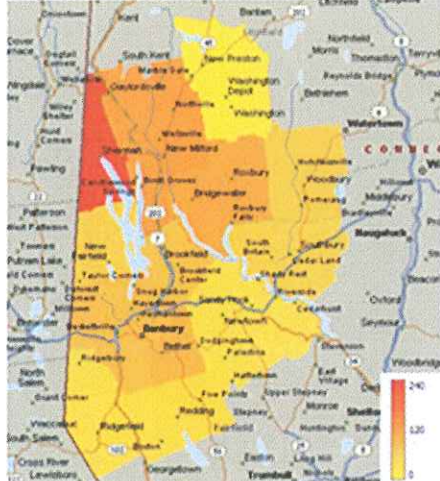
Hospital area	Town	Rate per 10,000 residents
Greater Danbury	Danbury	199
Greater Danbury	Bethel	182
Greater Danbury	New Milford	166
Greater Danbury	Southbury	142
Greater Danbury	New Fairfield	141
Greater Danbury	Brookfield	129
Greater Danbury	Woodbury	115
Greater Danbury	Ridgefield	114
Greater Danbury	Sherman	111
Greater Danbury	Redding	100
Greater Danbury	Newtown	93
Greater Danbury	Roxbury	78
Greater Danbury	Bridgewater	74
Greater Danbury	Washington	16

Source: DataHaven Analysis of Chime Data



- **Mental Health and Substance Abuse:** Survey participants also reported mental health and substance abuse as major health concerns. The CT Office of the Chief Medical Examiner reported that there were 445 drug overdose deaths in Connecticut where heroin, morphine and/or codeine were detected in 2015, which is a 128% increase from 2012 (195 deaths).

Substance Abuse Age-Adjusted Hospital Encounters, 2012-2014



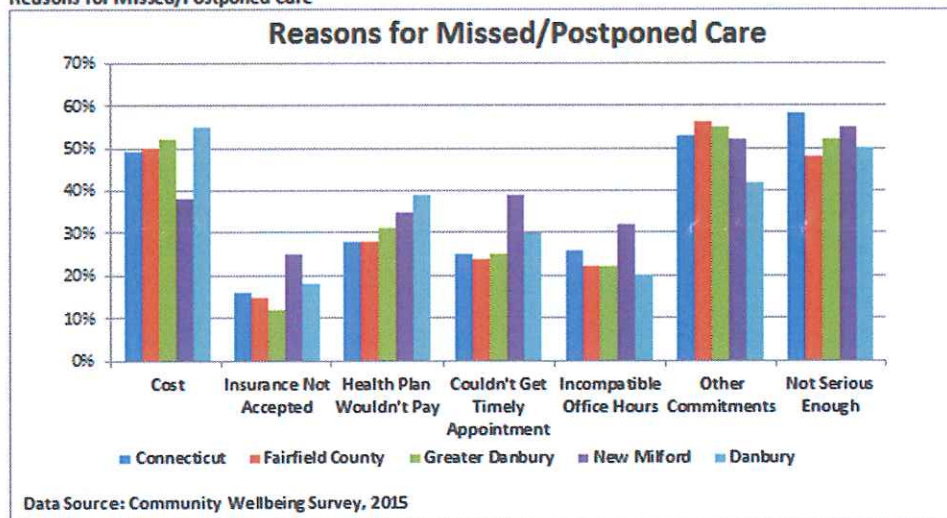
Hospital area	Town	Rate per 10,000 residents
Greater Danbury	Sherman	240
Greater Danbury	New Milford	131
Greater Danbury	Bridgewater	116
Greater Danbury	Roxbury	116
Greater Danbury	Bethel	99
Greater Danbury	Danbury	92
Greater Danbury	Brookfield	81
Greater Danbury	Woodbury	70
Greater Danbury	New Fairfield	60
Greater Danbury	Southbury	57
Greater Danbury	Redding	45
Greater Danbury	Newtown	40
Greater Danbury	Ridgefield	40
Greater Danbury	Washington	16

Source: DataHaven Analysis of the Chime Data

**Health Care Access and Utilization**

- Resources and Use of Health Care Services:** The Greater Danbury Region is seen as having substantial health resources including two hospitals, community health centers, health clinics, and various healthcare organizations. In addition, the Regional YMCA, senior centers, and school based programs throughout the region play an important role in advancing public health. Survey participants expressed concerns regarding the lack of mental health professionals and programs.
- Challenges in Accessing Health Care Services:** Despite having many health care resources, residents identified barriers to accessing care. Barriers include cost, seriousness of health issues, and time. While only 4% of Greater Danbury residents reported they do not have insurance, 20% of respondents reported postponement of care. The large undocumented population in the region was identified as a group at risk for not accessing health care.

Reasons for Missed/Postponed Care



## Identifying Key Priorities

A ranked voting process was utilized to identify the most important public health issues for Greater Danbury from a list of major themes identified from the data analytics. The following four health priority areas were identified:

1. Mental Health and Substance Abuse
2. Chronic Disease Prevention
3. Access to Care/Information/Resources
4. Healthy Aging

## Key Themes and Conclusions

- **The aging population in the region is a major worry, with special concern on seniors' needs.** The increasing growth rate of seniors in the region is expected to put great demands on the health and social service infrastructure. Given the increasing age of the population in the region and the statistics that support falls as a leading cause of ED visits, an emphasis on fall prevention is included in the priorities for action.
- **Mental health and substance abuse is a top concern for which current services are not meeting community needs.** Survey respondents and community forum participants identified a scarcity of mental health services as well as the stigma around seeking mental health services as barriers to accessing care. Residents cited the need for a unified, regional response to health issues, especially regarding the growing opioid addiction crisis.
- **As chronic disease and obesity rates rise, there is a need for increased efforts focusing on prevention.** Healthy eating and active lifestyles are essential to improving the health of the region. Risk factors leading to chronic disease can be mediated by improving community awareness through engagement and education on the seriousness of this issue, and the importance of seeking prevention services and medical care early instead of postponing it.
- **There is an awareness and identified need for greater collaboration in the community.** The health care community has been working to address health needs; however, more effort is needed from all sectors of the community to improve health behaviors and outcomes. Additional outreach is needed to increase community awareness of services, and to improve access to them.

## Community Health Improvement Plan

The components of the CHNA serve as the foundation for development of the strategic framework for our data-driven, community-enhanced Community Health Improvement Plan (CHIP). This plan, using the key findings and identified priorities from the CHNA will be a dynamic document that outlines strategies and tactics to improve the health of the Greater Danbury Region, and will serve as a roadmap for implementation. Building on the collaboration of work groups already in place around the four priority areas, additional strategies and tactics will be implemented in 2017 to address the identified needs:

- Screening and chronic disease management programs will be expanded, and a bi-directional referral loop between community programs and health care providers developed.
- The work of the community care teams will be expanded, and innovative programs to embed mental health screening and intervention into primary care will be enhanced.
- Continued collaboration with community organizations to develop pathways to link seniors to resources needed to age in the setting of their choice.
- Assessing barriers to care and developing outreach and initiatives to reduce them.

Success will be monitored via chronic disease/obesity rates, and rates for Emergency Department and hospital utilization.

## User, OHCA

---

**From:** Roberts, Karen  
**Sent:** Tuesday, June 06, 2017 10:08 AM  
**To:** User, OHCA  
**Subject:** FW: OHCA Notification- Docket Number 13-31859-CON  
**Attachments:** NMH Docket 13-31859-CON Single License Reporting 05 31 2017.pdf  
  
**Importance:** High

---

**From:** Johnson, Michelle [mailto:Michelle.Johnson@wchn.org]  
**Sent:** Tuesday, June 6, 2017 10:06 AM  
**To:** Martone, Kim <Kimberly.Martone@ct.gov>  
**Cc:** Herlihy, Sally <Sally.Herlihy@wchn.org>; McKenna, Carolyn <Carolyn.McKenna@wchn.org>; Roberts, Karen <Karen.Roberts@ct.gov>  
**Subject:** OHCA Notification- Docket Number 13-31859-CON  
**Importance:** High

***Sent on behalf of Sally Herlihy, VP Planning, Western Connecticut Health Network:***

Please find attached an OHCA notification for Docket Number 13-31859-CON. If you have any questions please contact Sally Herlihy, VP Planning at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

The original document will be sent to the OHCA offices by mail.

Thank you.

**Michelle Johnson** | Executive Assistant to Senior Administrators  
Western Connecticut Health Network | [wchn.org](http://wchn.org)  
tel: 203-739-4935



This transmittal is intended for a particular addressee(s). If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify Western Connecticut Health Network immediately by email reply to the sender, and delete the transmittal and any attachments.

READER BEWARE: Internet e-mail is inherently insecure and occasionally unreliable. Please contact the sender if you wish to arrange for secure communication or to verify the contents of this message.



Western Connecticut  
Health Network

Danbury Hospital · New Milford Hospital · Norwalk Hospital

May 31, 2017

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's  
Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

As stipulated in the Agreed Settlement executed on June 10, 2014 regarding Danbury Hospital's  
acquisition of New Milford Hospital's licensed beds under a single license, Order Number Nine  
requests that Danbury Hospital submit the following:

- a. Narrative updates on the progress of the implementation of the plan
- b. Cost-savings for the major expense categories (utilizing HRS Report 175 or successor report)  
with a narrative description providing specifics
- c. Balance Sheet and Statement of Operations for the consolidated DH (HRS Report 100 and  
150)
- d. Hospital Operating Expenses by Expense Category and department for the consolidated DH  
(HRS Report 175)

Please find enclosed our fourth report for the time period October 1, 2016 – March 31, 2017. Should  
you have any questions please do not hesitate to contact me directly at 203-739-4903, or  
[sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

A handwritten signature in blue ink that reads "Sally F. Herlihy".

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel



**The Danbury Hospital (“DH”) and New Milford Hospital (“NMH”) Operations Single License Integration**

**a. Integration Plan Update**

As identified in previous reports, NMH is operating under a unified leadership structure with operations fully integrated into the infrastructure of DH. During the first six months of FY2017 work continued on development of primary care practice space onsite at NMH, with 9 patient exam rooms, support areas, patient waiting room, physician offices and work areas. The primary care medical office opened on April 17, 2017. It is currently staffed by a Family Practice physician and APRN. Another primary care physician is slated to join in July. A new cardiologist has also been hired and will be embedded in the new primary care office, along with a pulmonologist, to facilitate team based patient care.

The new Clinical Blood Laboratory is complete and fully operational in its new location adjacent to the primary care hub to support the outpatient and inpatient needs. The service opened October 31, 2016 and includes offices, frozen section room, blood bank, histology as well as regular blood analysis. Much of the existing equipment was relocated to the new space with improved ergonomics and employee efficiency. Ventilation and cooling systems as well as critical temperature monitoring have been incorporated into the new laboratory space.

The NMH Community panel convened on February 27, 2017 to provide ongoing dialogue and guidance on the health needs of the community; with the recently completed community health needs assessments (CHNA) and health improvement plans (CHIP) discussed.

**b. Cost Savings**

New Milford Single License

Oct - March FY 17

Salaries and Wages	(164,504)
Benefits	(39,317)
Business Expenses	(186,099)
Depreciation	<u>(256,394)</u>
	<u>\$ (646,313)</u>

Total savings achieved during the first six months of FY17 were attributed to salary savings from labor efficiencies; business related expenses in software maintenance, membership dues and audit fee consolidations. Depreciation savings reflected in the chart provided represent avoidance of cost necessary to upgrade the current IT platform for the Meditech system offset with additional cost to move to a single IT solution.

**c. Danbury Hospital Balance Sheet and Statement of Operations**

Reports 100 and 150 follow

**d. Danbury Hospital Operating Expenses by Expense Category**

Report 175 follows

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
FISCAL YEAR 2017		
REPORT 100 - HOSPITAL BALANCE SHEET INFORMATION		
(1)	(2)	(3)
LINE	DESCRIPTION	10/1/16-3/31/17 ACTUAL
<b>I. ASSETS</b>		
<b>A. Current Assets:</b>		
1	Cash and Cash Equivalents	\$20,139,424
2	Short Term Investments	\$15,079,263
3	Accounts Receivable (Less: Allowance for Doubtful Accounts)	\$80,243,548
4	Current Assets Whose Use is Limited for Current Liabilities	\$5,478,065
5	Due From Affiliates	\$83,836,251
6	Due From Third Party Payers	
7	Inventories of Supplies	\$11,952,080
8	Prepaid Expenses	\$10,480,702
9	Other Current Assets	\$0
	<b>Total Current Assets</b>	<b>\$227,209,333</b>
<b>B. Noncurrent Assets Whose Use is Limited:</b>		
1	Held by Trustee	\$0
2	Board Designated for Capital Acquisition	\$0
3	Funds Held in Escrow	\$0
4	Other Noncurrent Assets Whose Use is Limited	\$4,752,006
	<b>Total Noncurrent Assets Whose Use is Limited:</b>	<b>\$4,752,006</b>
5	Interest in Net Assets of Foundation	\$0
6	Long Term Investments	\$0
7	Other Noncurrent Assets	\$84,525,211
<b>C. Net Fixed Assets:</b>		
1	Property, Plant and Equipment	\$837,676,689
2	Less: Accumulated Depreciation	\$486,938,862
	<b>Property, Plant and Equipment, Net</b>	<b>\$350,737,827</b>
3	Construction in Progress	\$52,606,965
	<b>Total Net Fixed Assets</b>	<b>\$403,344,792</b>
	<b>Total Assets</b>	<b>\$719,831,342</b>

<b>II.</b>	<b>LIABILITIES AND NET ASSETS</b>	
<b>A.</b>	<b>Current Liabilities:</b>	
1	Accounts Payable and Accrued Expenses	\$30,749,343
2	Salaries, Wages and Payroll Taxes	\$18,488,805
3	Due To Third Party Payers	\$19,541,385
4	Due To Affiliates	\$0
5	Current Portion of Long Term Debt	\$1,640,000
6	Current Portion of Notes Payable	
7	Other Current Liabilities	\$5,062,834
	<b>Total Current Liabilities</b>	<b>\$75,482,367</b>
<b>B.</b>	<b>Long Term Debt:</b>	
1	Bonds Payable (Net of Current Portion)	\$0
2	Notes Payable (Net of Current Portion)	\$242,405,000
	<b>Total Long Term Debt</b>	<b>\$242,405,000</b>
3	Accrued Pension Liability	\$0
4	Other Long Term Liabilities	\$28,029,357
	<b>Total Long Term Liabilities</b>	<b>\$270,434,357</b>
5	Interest in Net Assets of Affiliates or Joint Ventures	\$0
<b>C.</b>	<b>Net Assets:</b>	
1	Unrestricted Net Assets or Equity	\$373,914,618
2	Temporarily Restricted Net Assets	
3	Permanently Restricted Net Assets	
	<b>Total Net Assets</b>	<b>\$373,914,618</b>
	<b>Total Liabilities and Net Assets</b>	<b>\$719,831,342</b>

<b>DANBURY HOSPITAL</b>		
<b>TWELVE MONTHS ACTUAL FILING</b>		
<b>FISCAL YEAR 2017</b>		
<b>REPORT 150 - HOSPITAL STATEMENT OF OPERATIONS INFORMATION</b>		
(1)		(3)
<u>LINE</u>	<u>DESCRIPTION</u>	<u>10/1/16-3/31/17</u> <u>ACTUAL</u>
<b>A. Operating Revenue:</b>		
1	Total Gross Patient Revenue	\$863,492,637
2	Less: Allowances	\$526,623,653
3	Less: Charity Care	\$9,186,372
4	Less: Other Deductions	
	<b>Total Net Patient Revenue</b>	<b>\$327,682,612</b>
5	Provision for Bad Debts	\$10,900,208
	<b>Net Patient Service Revenue less provision for bad debts</b>	<b>\$316,782,404</b>
6	Other Operating Revenue	\$9,056,093
7	Net Assets Released from Restrictions	\$0
	<b>Total Operating Revenue</b>	<b>\$325,838,497</b>
<b>B. Operating Expenses:</b>		
1	Salaries and Wages	\$108,111,606
2	Fringe Benefits	\$26,115,360
3	Physicians Fees	\$42,978,975
4	Supplies and Drugs	\$50,118,689
5	Depreciation and Amortization	\$23,627,463
6	Bad Debts	\$0
7	Interest Expense	\$3,455,606
8	Malpractice Insurance Cost	\$3,529,435
9	Other Operating Expenses	\$67,024,940
	<b>Total Operating Expenses</b>	<b>\$324,962,074</b>
	<b>Income/(Loss) From Operations</b>	<b>\$876,423</b>

<b>C.</b>	<b>Non-Operating Revenue:</b>	
1	Income from Investments	\$6,003,269
2	Gifts, Contributions and Donations	\$0
3	Other Non-Operating Gains/(Losses)	\$0
	<b>Total Non-Operating Revenue</b>	<b>\$6,003,269</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses (Before Other Adjustments)</b>	<b>\$6,879,692</b>
	<b>Other Adjustments:</b>	
	Unrealized Gains/(Losses)	\$0
	All Other Adjustments	\$0
	<b>Total Other Adjustments</b>	<b>\$0</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses</b>	<b>\$6,879,692</b>
	Principal Payments	\$819,347

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
BIANNUAL FY 17 REPORT		
REPORT 175 - HOSPITAL OPERATING EXPENSES BY EXPENSE CATEGORY AND DEPARTMENT		
(1)	(2)	
LINE	DESCRIPTION	10/1/16-3/31/17 ACTUAL
<b>I.</b>	<b>OPERATING EXPENSE BY CATEGORY</b>	
<b>A.</b>	<b>Salaries &amp; Wages:</b>	
1	Nursing Salaries	\$31,668,900
2	Physician Salaries	\$4,214,293
3	Non-Nursing, Non-Physician Salaries	\$70,651,635
	<b>Total Salaries &amp; Wages</b>	<b>\$106,534,828</b>
<b>B.</b>	<b>Fringe Benefits:</b>	
1	Nursing Fringe Benefits	\$7,763,139
2	Physician Fringe Benefits	\$1,033,069
3	Non-Nursing, Non-Physician Fringe Benefits	\$17,319,152
	<b>Total Fringe Benefits</b>	<b>\$26,115,360</b>
<b>C.</b>	<b>Contractual Labor Fees:</b>	
1	Nursing Fees	\$807,911
2	Physician Fees	\$42,978,975
3	Non-Nursing, Non-Physician Fees	\$768,867
	<b>Total Contractual Labor Fees</b>	<b>\$44,555,753</b>
<b>D.</b>	<b>Medical Supplies and Pharmaceutical Cost:</b>	
1	Medical Supplies	\$29,418,015
2	Pharmaceutical Costs	\$20,700,674
	<b>Total Medical Supplies and Pharmaceutical Cost</b>	<b>\$50,118,689</b>
<b>E.</b>	<b>Depreciation and Amortization:</b>	
1	Depreciation-Building	\$10,503,460
2	Depreciation-Equipment	\$13,034,588
3	Amortization	\$89,414
	<b>Total Depreciation and Amortization</b>	<b>\$23,627,462</b>
<b>F.</b>	<b>Bad Debts:</b>	
1	Bad Debts	\$0
<b>G.</b>	<b>Interest Expense:</b>	
1	Interest Expense	\$3,455,606
<b>H.</b>	<b>Malpractice Insurance Cost:</b>	
1	Malpractice Insurance Cost	\$3,529,435

<b>I.</b>	<b>Utilities:</b>	
1	Water	\$383,591
2	Natural Gas	\$170,829
3	Oil	\$1,430,776
4	Electricity	\$768,919
5	Telephone	\$959,264
6	Other Utilities	\$22,793
	<b>Total Utilities</b>	<b>\$3,736,172</b>
<b>J.</b>	<b>Business Expenses:</b>	
1	Accounting Fees	\$549,996
2	Legal Fees	\$1,100,659
3	Consulting Fees	\$7,029,472
4	Dues and Membership	\$1,404,462
5	Equipment Leases	\$4,102,129
6	Building Leases	\$0
7	Repairs and Maintenance	\$6,579,666
8	Insurance	\$467,227
9	Travel	\$356,099
10	Conferences	\$267,773
11	Property Tax	\$140,207
12	General Supplies	\$1,692,762
13	Licenses and Subscriptions	\$158,640
14	Postage and Shipping	\$342,398
15	Advertising	\$1,527,825
16	Corporate parent/system fees	\$0
17	Computer Software	\$9,023,560
18	Computer hardware & small equipment	\$384,115
19	Dietary / Food Services	\$3,123,187
20	Lab Fees / Red Cross charges	\$1,842,734
21	Billing & Collection / Bank Fees	\$1,917,717
22	Recruiting / Employee Education & Recognition	\$1,274,399
23	Laundry / Linen	\$747,141
24	Professional / Physician Fees	\$109,026
25	Waste disposal	\$278,502
26	Purchased Services - Medical	\$82,959
27	Purchased Services - Non Medical	\$18,786,114
28	Other Business Expenses	
	<b>Total Business Expenses</b>	<b>\$63,288,769</b>
<b>K.</b>	<b>Other Operating Expense:</b>	
1	Miscellaneous Other Operating Expenses	\$0
	<b>Total Operating Expenses - All Expense Categories</b>	<b>\$324,962,074</b>



<b>II.</b>	<b>OPERATING EXPENSE BY DEPARTMENT</b>	
<b>A.</b>	<b>General Services:</b>	
1	General Administration	\$47,476,366
2	General Accounting	\$277,258
3	Patient Billing & Collection	\$3,119,862
4	Admitting / Registration Office	\$3,490,960
5	Data Processing	\$19,927,790
6	Communications	\$1,320,954
7	Personnel	\$758,829
8	Public Relations	\$0
9	Purchasing	\$1,926,541
10	Dietary and Cafeteria	\$3,516,308
11	Housekeeping	\$3,523,538
12	Laundry & Linen	\$128,560
13	Operation of Plant	\$7,668,927
14	Security	\$2,508,119
15	Repairs and Maintenance	\$3,897,745
16	Central Sterile Supply	\$1,365,984
17	Pharmacy Department	\$7,054,175
18	Other General Services	\$203,561
	<b>Total General Services</b>	<b>\$108,165,477</b>
<b>B.</b>	<b>Professional Services:</b>	
1	Medical Care Administration	\$0
2	Residency Program	\$7,222,844
3	Nursing Services Administration	\$4,456,770
4	Medical Records	\$1,260,439
5	Social Service	\$2,468,937
6	Other Professional Services	\$36,651
	<b>Total Professional Services</b>	<b>\$15,445,641</b>
<b>C.</b>	<b>Special Services:</b>	
1	Operating Room	\$12,557,101
2	Recovery Room	\$1,641,393
3	Anesthesiology	\$1,894,908
4	Delivery Room	\$3,125,357
5	Diagnostic Radiology	\$5,580,369
6	Diagnostic Ultrasound	\$778,578
7	Radiation Therapy	\$3,253,450
8	Radioisotopes	\$815,686
9	CT Scan	\$1,071,122
10	Laboratory	\$12,917,576
11	Blood Storing/Processing	\$0
12	Cardiology	\$9,168,462
13	Electrocardiology	\$107,643
14	Electroencephalography	\$41,757
15	Occupational Therapy	\$0
16	Speech Pathology	\$0
17	Audiology	\$0
18	Respiratory Therapy	\$2,257,583

19	Pulmonary Function	\$717,721
20	Intravenous Therapy	\$17,797,838
21	Shock Therapy	\$107,628
22	Psychiatry / Psychology Services	\$2,012,443
23	Renal Dialysis	\$333,252
24	Emergency Room	\$18,040,310
25	MRI	\$1,210,430
26	PET Scan	\$523,019
27	PET/CT Scan	\$0
28	Endoscopy	\$3,972,043
29	Sleep Center	\$612,147
30	Lithotripsy	\$0
31	Cardiac Catheterization/Rehabilitation	\$334,094
32	Occupational Therapy / Physical Therapy	\$4,414,163
33	Dental Clinic	\$891,537
34	Other Special Services	\$16,953,261
	<b>Total Special Services</b>	<b>\$123,130,871</b>
<b>D.</b>	<b>Routine Services:</b>	
1	Medical & Surgical Units	\$27,117,067
2	Intensive Care Unit	\$4,348,594
3	Coronary Care Unit	\$0
4	Psychiatric Unit	\$2,242,137
5	Pediatric Unit	\$705,703
6	Maternity Unit	\$2,464,421
7	Newborn Nursery Unit	\$0
8	Neonatal ICU	\$2,480,713
9	Rehabilitation Unit	\$1,466,668
10	Ambulatory Surgery	\$4,121,408
11	Home Care	\$0
12	Outpatient Clinics	\$1,878,866
13	Other Routine Services	\$0
	<b>Total Routine Services</b>	<b>\$46,825,577</b>
<b>E.</b>	<b>Other Departments:</b>	
1	Miscellaneous Other Departments	\$31,394,508
	<b>Total Operating Expenses - All Departments*</b>	<b>\$324,962,074</b>

## User, OHCA

---

**From:** Roberts, Karen  
**Sent:** Monday, November 27, 2017 9:07 AM  
**To:** User, OHCA  
**Subject:** FW: OHCA Notification- Docket Number 13-31859-CON

---

**From:** Roberts, Karen  
**Sent:** Wednesday, November 22, 2017 4:24 PM  
**To:** Michelle.Johnson@wchn.org  
**Subject:** RE: OHCA Notification- Docket Number 13-31859-CON

Hi Ms. Johnson – please be advised that WCHN doesn't need to send its Certificate of Need compliance material to the Office of Health Care Access (OHCA) using both Email (such as this last one on June 6, 2017) and Regular Mail. The email submissions are sufficient for filing this material with the Office of Health Care Access. Also, for the next emailed submission for CON Docket Number 13-31859-CON, please address your email to [OHCA@ct.gov](mailto:OHCA@ct.gov) and copy me at [Karen.roberts@ct.gov](mailto:Karen.roberts@ct.gov). Thanks very much. Karen Roberts

Sincerely,

*Karen Roberts*  
Principal Health Care Analyst  
Office of Health Care Access  
Connecticut Department of Public Health  
410 Capitol Avenue, MS #13HCA, P.O. Box 340308, Hartford, CT 06134-0308  
P: (860) 418-7041 / F: (860) 418-7053 / E: [karen.roberts@ct.gov](mailto:karen.roberts@ct.gov)



---

**From:** Johnson, Michelle [<mailto:Michelle.Johnson@wchn.org>]  
**Sent:** Tuesday, June 6, 2017 10:06 AM  
**To:** Martone, Kim <[Kimberly.Martone@ct.gov](mailto:Kimberly.Martone@ct.gov)>  
**Cc:** Herlihy, Sally <[Sally.Herlihy@wchn.org](mailto:Sally.Herlihy@wchn.org)>; McKenna, Carolyn <[Carolyn.McKenna@wchn.org](mailto:Carolyn.McKenna@wchn.org)>; Roberts, Karen <[Karen.Roberts@ct.gov](mailto:Karen.Roberts@ct.gov)>  
**Subject:** OHCA Notification- Docket Number 13-31859-CON  
**Importance:** High

***Sent on behalf of Sally Herlihy, VP Planning, Western Connecticut Health Network:***

Please find attached an OHCA notification for Docket Number 13-31859-CON. If you have any questions please contact Sally Herlihy, VP Planning at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

The original document will be sent to the OHCA offices by mail.

Thank you.

**Michelle Johnson** | Executive Assistant to Senior Administrators  
Western Connecticut Health Network | [wchn.org](http://wchn.org)  
tel: 203-739-4935



This transmittal is intended for a particular addressee(s). If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify Western Connecticut Health Network immediately by email reply to the sender, and delete the transmittal and any attachments.

READER BEWARE: Internet e-mail is inherently insecure and occasionally unreliable. Please contact the sender if you wish to arrange for secure communication or to verify the contents of this message.

## User, OHCA

---

**From:** Roberts, Karen  
**Sent:** Tuesday, January 02, 2018 4:08 PM  
**To:** 'Sally.Herlihy@wchn.org'  
**Cc:** User, OHCA; Cotto, Carmen  
**Subject:** Compliance with Certificate of Need Docket # 13-31859-CON

Hi Sally - Happy New Year.

A review of the Certificate of Need files for the merger of New Milford Hospital into Danbury Hospital (Docket Number 13-31859-CON) shows that the material required by **Condition #9** due November 30, 2017 has not yet been filed. The material is due on a semi-annual basis for a period of three years and has been filed by WCHN as filed: 1<sup>st</sup> Report for 4/1/2015 – 9/30/2015 filed 11/30/2015; 2<sup>nd</sup> Report for 10/1/2015 – 3/31/2016 filed 5/31/2016; 3<sup>rd</sup> Report for 4/1/2016 – 9/30/2016 filed 12/2/2016; 4<sup>th</sup> Report for 10/1/2016 – 3/31/2017 filed 5/31/2017. 5<sup>th</sup> report was due 11/30/2017. Please file the material at the earliest convenience.

In addition, please note the following:

- **Condition #4** required a notification regarding the date that IT and reimbursement systems were fully integrated. If such full integration has occurred, please provide notification for the CON record.
- **Condition #5** required annual reports for three years utilizing predictive analytics to identify patients who are at risk for disease. Such reports are to be filed within 30 days of the end of calendar year. Two reports have been filed regarding Condition #5 to date, but they were received in March of 2016 and 2017. Please indicate if the 3<sup>rd</sup> predictive analytics report will be filed by January 30<sup>th</sup>.
- **Condition #6** required submissions for three years of any formal written assessments approved by the WCHN Board regarding the distribution of services between campuses. No recent written assessments have been filed with OHCA regarding Condition #6. As such please verify that there has been nothing to file with OHCA to maintain compliance with Condition #6.
- **Condition #8** required notification if there were certain planned reductions of more than 50%. The record shows no notifications in response to Condition #8. Please verify that no reductions of greater than 50% have occurred.

Thank you for your attention to this matter. Let me know if you have any questions on the above compliance inquiry. Karen

Sincerely,

*Karen Roberts*

Principal Health Care Analyst

Office of Health Care Access

Connecticut Department of Public Health

410 Capitol Avenue, MS #13HCA, P.O. Box 340308, Hartford, CT 06134-0308

P: (860) 418-7041 / F: (860) 418-7053 / E: [karen.roberts@ct.gov](mailto:karen.roberts@ct.gov)



## User, OHCA

---

**From:** Johnson, Michelle <Michelle.Johnson@wchn.org>  
**Sent:** Tuesday, January 30, 2018 3:38 PM  
**To:** User, OHCA  
**Cc:** Roberts, Karen; McKenna, Carolyn; Herlihy, Sally  
**Subject:** OHCA NMH Docket 13-31859-CON  
**Attachments:** OHCA NMH Docket 13-31859-CON 01 30 2018.pdf  
  
**Importance:** High

***Sent on behalf of Sally Herlihy, VP Planning, Western Connecticut Health Network:***

Please find attached an OHCA notification for Docket Number 13-31859-CON. If you have any questions please contact Sally Herlihy, VP Planning at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Thank you.

**Michelle Johnson** | Executive Assistant to Senior Administrators  
Western Connecticut Health Network | [wchn.org](http://wchn.org)  
tel: 203-739-4935



This transmittal is intended for a particular addressee(s). If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify Western Connecticut Health Network immediately by email reply to the sender, and delete the transmittal and any attachments.

READER BEWARE: Internet e-mail is inherently insecure and occasionally unreliable. Please contact the sender if you wish to arrange for secure communication or to verify the contents of this message.



Western Connecticut  
Health Network

Danbury Hospital - New Milford Hospital - Norwalk Hospital

January 30, 2018

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

Specific conditions were stipulated in the Agreed Settlement executed on June 10, 2014 regarding Danbury Hospital's acquisition of New Milford Hospital's licensed beds under a single license. This filing supports an update on the following:

Condition #4 - Within 30 days of integration, WCHN reports the date of full integration of IT systems.

Condition #5 - Annual reports utilizing predictive analytics to identify patients who are at risk for disease filed within 30 days of the end of calendar year.

Condition #6 - Any formal written assessments approved by the WCHN Board regarding the distribution of services between campuses.

Condition #8 - Notification if there were certain planned reductions of more than 50%.

Condition #9 - Semi-annual reporting (this period represents April 1, 2017-September 30, 2017) that includes:

- a. Narrative updates on the progress of the implementation of the plan
- b. Cost-savings for the major expense categories
- c. Balance Sheet and Statement of Operations for the consolidated DH
- d. Hospital Operating Expenses by Expense Category and department for the consolidated DH

Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel



**The Danbury Hospital (“DH”) and New Milford Hospital (“NMH”) Operations Single License Integration**

**Condition #4** – Within 30 days of integration, WCHN reports the date of full integration of IT systems.

Our last update was provided with the 11/30/2016 filing and indicated progression with our IT work plans for conversion to the Cerner system in October 2017. Twenty-five design teams representing almost every department across the network have worked collaboratively on the design, standardization and alignment with best practices. Due to the complexity of this network-wide implementation our “Go Live” date has been delayed six months, with full execution anticipated March 1, 2018.

**Condition #5** - Annual reports utilizing predictive analytics to identify patients who are at risk for disease filed within 30 days of the end of calendar year.

WCHN has previously submitted two responses, the first in 2016 focused on integration of assessment tools and triage procedures to address behavioral health needs. We implemented tele-psychiatry crisis evaluations for patients presenting to the New Milford ED with the goal of improving quality, efficiency and access to care while minimizing duplication of services. The second submission described the health needs assessment process and the strategic framework for our data-driven, community-enhanced Community Health Improvement Plan (CHIP), and key priorities. This third report summarizes continued activities responsive to these areas:

- Screening and chronic disease management programs will be expanded, and a bi-directional referral loop between community programs and health care providers developed.
- Continued collaboration with community organizations to develop pathways to link seniors to resources needed to age in the setting of their choice.

The Hospital has renewed funding for the “Senior Supper” program and the “Eating Well” program for cancer patients, providing low cost and no cost meals. This has been complemented with healthy eating cooking classes and demonstrations in the Hospital café. A new “Walk and Talk” program, started this year, will combine exercise with health and nutrition education. Health providers and advocates in the community will lead monthly walks featuring a variety of health topics.

- The work of the community care teams will be expanded and innovative programs to embed mental health screening and intervention into primary care will be enhanced.

The Community Care Team initiative is currently being expanded to the New Milford community with coordination of the concept and outreach with community partners. Foundational activities underway include awareness building and connections with town officials including the Mayor, Fire Marshall and the Health Director for understanding procedure for cold weather emergencies; insights to create a standard operating procedure for cold weather emergencies across various organizations (New Milford Social Services, The Senior Center, The Library, Loaves and Fishes (Soup Kitchen); engagement with the New Milford Youth Agency, New Milford Behavioral Health, ER doctors, the New Milford police department, New Milford Substance Abuse Prevention Council, and MCCA in New Milford to implement the community care team in New Milford with all of these agencies (plus Apex Community Care and Catholic Charities). The plan is to convene on a routine basis (location provided by New Milford Behavioral Health), and discuss all of the individuals that we currently serve in the ER and in the community and have these agencies connect with one another.

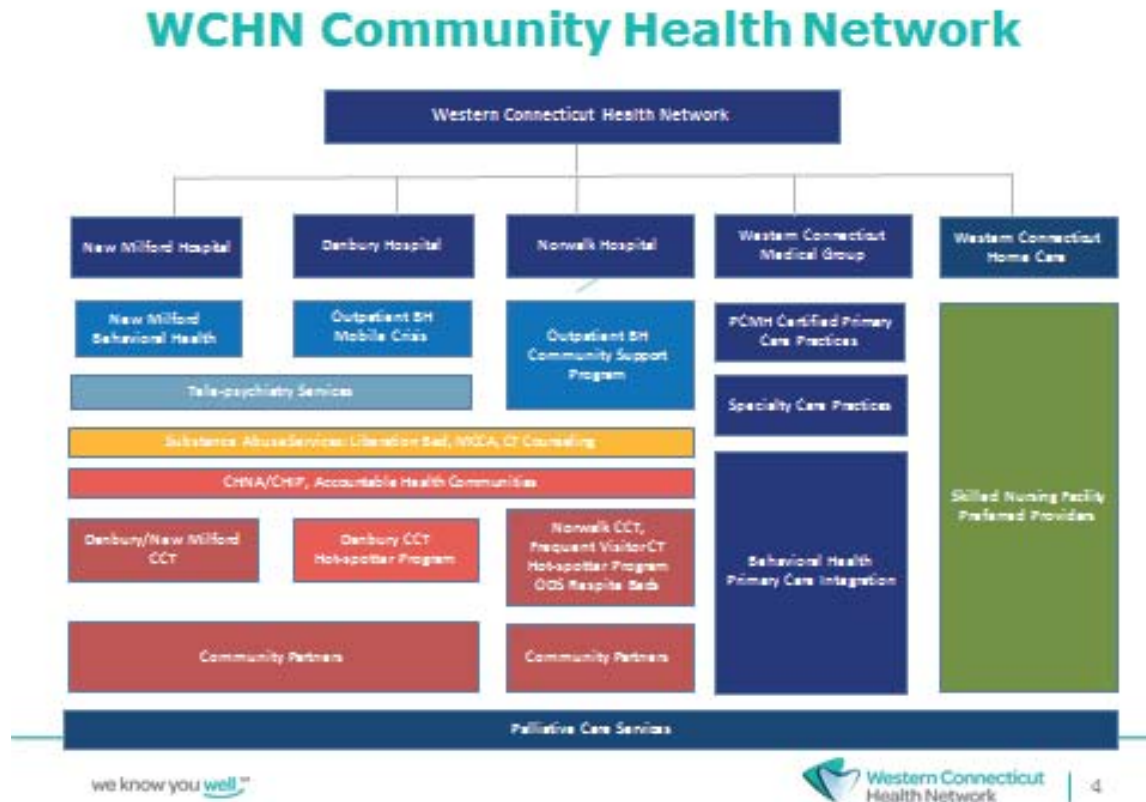
- Assessing barriers to care and developing outreach and initiatives to reduce them.

The Western Connecticut Medical Group Primary Care office at New Milford Hospital applied for and was accepted into the Department of Social Services Glide Path program. The PCMH Program will allow the office to provide greater healthcare access to Medicaid patients in our community. Emergency Department providers are referring Medicaid patients to the Hospital's Primary Care office for follow-up care and future routine medical needs. This will provide continuity of care for our Medicaid patients.

The New Milford Hospital Emergency Department and Primary Care Office were selected to participate in the Accountable Health Communities grant from CMS. Both sites will screen Medicare and Medicaid patients for unmet health related social needs including: food insecurity, housing instability, transportation needs, utility needs, interpersonal safety and addiction. Based on the screening tool, at risk patients will be provided referral with the assistance of a navigator to the appropriate community resources.

Continuing with our journey with community and population health, WCHN is investing in the resources and creating synergy across individual initiatives with an enhanced infrastructure, as depicted in the

graphic below:



**Condition #6** - Submissions any formal written assessments approved by the WCHN Board regarding the distribution of services between campuses.

There are no formal assessments to report.

**Condition #8** - Notification if there were certain planned reductions of more than 50%.

There have been no reductions of greater than 50% to report.

**Condition #9** - Semi-annual reporting

- a. Integration Plan Update for April 1, 2017-September 30, 2017

During the second half of FY2017 a third primary care provider was recruited to join the new primary care office located in the Hospital. The new office has had over 2200 patient visits in the first 6 months of operation. The primary care office will be participating in a CMS grant to address health-related social needs of Medicare and Medicaid beneficiaries in the coming year. Plans are also underway for the

construction of a multispecialty office in the Hospital that will support the specialist needs of the primary care office, as well as primary care providers in the community.

NMH hosted a community EMS forum on June 26, 2017 to obtain insights from EMS providers on the sickest and most needy individuals in the community. A follow-up NMH Community Panel was held to address these needs. Greater Danbury Aids Project, now known as APEX, presented opportunities to collaborate on care and outpatient resources for these individuals.

The NMH Senior Supper program received sustaining funds to continue to provide nutritional meals at low cost to our senior population. The Hospital also started an "Eating Well Program" that provides free take-home meals for our cancer patients.

b. New Milford Single License Cost-savings

	April-Sept FY 17
Salaries and Wages	(164,504)
Benefits	(39,317)
Business Expenses	(187,059)
Depreciation	<u>(256,394)</u>
	<u>\$ (647,273)</u>

Total savings achieved during the second six months of FY17 were attributed to salary savings from labor efficiencies; business related expenses in software maintenance, membership dues and audit fee consolidations. Depreciation savings reflected in the chart provided represent avoidance of cost necessary to upgrade the current IT platform for the Meditech system offset with additional cost to move to a single IT solution.

c. Danbury Hospital Balance Sheet and Statement of Operations

Reports 100 and 150 follow

d. Danbury Hospital Operating Expenses by Expense Category

Report 175 follows

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
FISCAL YEAR 2017		
REPORT 100 - HOSPITAL BALANCE SHEET INFORMATION		
(1)	(2)	(3)
LINE	DESCRIPTION	4/1/17-9/30/17 ACTUAL
I.	<b>ASSETS</b>	
A.	<b><u>Current Assets:</u></b>	
1	Cash and Cash Equivalents	\$20,478,059
2	Short Term Investments	\$15,102,005
3	Accounts Receivable (Less: Allowance for Doubtful Accounts)	\$80,325,052
4	Current Assets Whose Use is Limited for Current Liabilities	\$13,345,470
5	Due From Affiliates	\$10,482,852
6	Due From Third Party Payers	
7	Inventories of Supplies	\$13,738,593
8	Prepaid Expenses	\$10,531,152
9	Other Current Assets	
	<b>Total Current Assets</b>	<b>\$164,003,183</b>
B.	<b><u>Noncurrent Assets Whose Use is Limited:</u></b>	
1	Held by Trustee	\$0
2	Board Designated for Capital Acquisition	\$0
3	Funds Held in Escrow	\$0
4	Other Noncurrent Assets Whose Use is Limited	\$3,822,420
	<b>Total Noncurrent Assets Whose Use is Limited:</b>	<b>\$3,822,420</b>
5	Interest in Net Assets of Foundation	\$0
6	Long Term Investments	\$0
7	Other Noncurrent Assets	\$91,018,814
C.	<b><u>Net Fixed Assets:</u></b>	
1	Property, Plant and Equipment	\$854,709,148
2	Less: Accumulated Depreciation	\$510,669,260
	<b>Property, Plant and Equipment, Net</b>	<b>\$344,039,888</b>
3	Construction in Progress	\$67,096,839
	<b>Total Net Fixed Assets</b>	<b>\$411,136,727</b>
	<b>Total Assets</b>	<b>\$669,981,144</b>

II.	<b>LIABILITIES AND NET ASSETS</b>	
A.	<b>Current Liabilities:</b>	
1	Accounts Payable and Accrued Expenses	\$45,216,919
2	Salaries, Wages and Payroll Taxes	\$30,215,742
3	Due To Third Party Payers	\$11,920,814
4	Due To Affiliates	\$0
5	Current Portion of Long Term Debt	\$1,710,000
6	Current Portion of Notes Payable	
7	Other Current Liabilities	\$5,656,289
	<b>Total Current Liabilities</b>	<b>\$94,719,764</b>
B.	<b>Long Term Debt:</b>	
1	Bonds Payable (Net of Current Portion)	\$0
2	Notes Payable (Net of Current Portion)	\$240,695,000
	<b>Total Long Term Debt</b>	<b>\$240,695,000</b>
3	Accrued Pension Liability	\$0
4	Other Long Term Liabilities	\$44,430,575
	<b>Total Long Term Liabilities</b>	<b>\$285,125,575</b>
5	Interest in Net Assets of Affiliates or Joint Ventures	\$0
C.	<b>Net Assets:</b>	
1	Unrestricted Net Assets or Equity	\$290,135,805
2	Temporarily Restricted Net Assets	
3	Permanently Restricted Net Assets	
	<b>Total Net Assets</b>	<b>\$290,135,805</b>
	<b>Total Liabilities and Net Assets</b>	<b>\$669,981,144</b>

DANBURY HOSPITAL		
TWELVE MONTHS ACTUAL FILING		
FISCAL YEAR 2017		
REPORT 150 - HOSPITAL STATEMENT OF OPERATIONS INFORMATION		
(1)		(3)
		4/1/17-9/30/17
<u>LINE</u>	<u>DESCRIPTION</u>	<u>ACTUAL</u>
<b>A.</b>	<b><u>Operating Revenue:</u></b>	
1	Total Gross Patient Revenue	\$863,492,636
2	Less: Allowances	\$513,723,759
3	Less: Charity Care	\$9,472,109
4	Less: Other Deductions	
	<b>Total Net Patient Revenue</b>	<b>\$340,296,768</b>
5	Provision for Bad Debts	\$14,158,503
	<b>Net Patient Service Revenue less provision for bad debts</b>	<b>\$326,138,265</b>
6	Other Operating Revenue	\$17,264,765
7	Net Assets Released from Restrictions	\$0
	<b>Total Operating Revenue</b>	<b>\$343,403,030</b>
<b>B.</b>	<b><u>Operating Expenses:</u></b>	
1	Salaries and Wages	\$109,674,092
2	Fringe Benefits	\$25,549,874
3	Physicians Fees	\$44,249,676
4	Supplies and Drugs	\$50,057,761
5	Depreciation and Amortization	\$24,841,922
6	Bad Debts	\$0
7	Interest Expense	\$3,479,682
8	Malpractice Insurance Cost	\$3,478,004
9	Other Operating Expenses	\$71,563,623
	<b>Total Operating Expenses</b>	<b>\$332,894,634</b>
	<b>Income/(Loss) From Operations</b>	<b>\$10,508,396</b>

<b>C.</b>	<b><u>Non-Operating Revenue:</u></b>	
1	Income from Investments	\$4,837,065
2	Gifts, Contributions and Donations	\$0
3	Other Non-Operating Gains/(Losses)	\$0
	<b>Total Non-Operating Revenue</b>	<b>\$4,837,065</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses (Before Other Adjustments)</b>	<b>\$15,345,461</b>
	<b>Other Adjustments:</b>	
	Unrealized Gains/(Losses)	\$0
	All Other Adjustments	\$0
	<b>Total Other Adjustments</b>	<b>\$0</b>
	<b>Excess/(Deficiency) of Revenue Over Expenses</b>	<b>\$15,345,461</b>



<b>DANBURY HOSPITAL</b>		
<b>TWELVE MONTHS ACTUAL FILING</b>		
<b>BIANNUAL FY 17 REPORT</b>		
<b>REPORT 175 - HOSPITAL OPERATING EXPENSES BY EXPENSE CATEGORY AND DEPARTMENT</b>		
(1)	(2)	
<b>LINE</b>	<b>DESCRIPTION</b>	<b>4/1/17-9/30/17 ACTUAL</b>
<b>I. OPERATING EXPENSE BY CATEGORY</b>		
<b>A. Salaries &amp; Wages:</b>		
1	Nursing Salaries	\$35,023,329
2	Physician Salaries	\$4,606,868
3	Non-Nursing, Non-Physician Salaries	\$67,110,586
	<b>Total Salaries &amp; Wages</b>	<b>\$106,740,783</b>
<b>B. Fringe Benefits:</b>		
1	Nursing Fringe Benefits	\$8,383,315
2	Physician Fringe Benefits	\$1,102,717
3	Non-Nursing, Non-Physician Fringe Benefits	\$16,063,842
	<b>Total Fringe Benefits</b>	<b>\$25,549,874</b>
<b>C. Contractual Labor Fees:</b>		
1	Nursing Fees	\$1,529,730
2	Physician Fees	\$44,249,676
3	Non-Nursing, Non-Physician Fees	\$1,403,580
	<b>Total Contractual Labor Fees</b>	<b>\$47,182,986</b>
<b>D. Medical Supplies and Pharmaceutical Cost:</b>		
1	Medical Supplies	\$26,799,045
2	Pharmaceutical Costs	\$23,258,716
	<b>Total Medical Supplies and Pharmaceutical Cost</b>	<b>\$50,057,761</b>
<b>E. Depreciation and Amortization:</b>		
1	Depreciation-Building	\$10,545,933
2	Depreciation-Equipment	\$14,215,644
3	Amortization	\$80,346
	<b>Total Depreciation and Amortization</b>	<b>\$24,841,923</b>
<b>F. Bad Debts:</b>		
1	Bad Debts	\$0
<b>G. Interest Expense:</b>		
1	Interest Expense	\$3,479,681
<b>H. Malpractice Insurance Cost:</b>		
1	Malpractice Insurance Cost	\$3,478,004

<b>I.</b>	<b>Utilities:</b>	
1	Water	\$160,071
2	Natural Gas	\$141,621
3	Oil	\$1,498,646
4	Electricity	\$1,184,303
5	Telephone	\$852,385
6	Other Utilities	\$26,241
	<b>Total Utilities</b>	<b>\$3,863,267</b>
<b>J.</b>	<b>Business Expenses:</b>	
1	Accounting Fees	\$571,196
2	Legal Fees	\$1,187,944
3	Consulting Fees	\$9,968,526
4	Dues and Membership	\$1,342,056
5	Equipment Leases	\$4,407,407
6	Building Leases	\$0
7	Repairs and Maintenance	\$5,435,323
8	Insurance	\$449,901
9	Travel	\$407,061
10	Conferences	\$355,880
11	Property Tax	\$159,217
12	General Supplies	\$902,150
13	Licenses and Subscriptions	\$52,583
14	Postage and Shipping	\$370,163
15	Advertising	\$2,809,240
16	Corporate parent/system fees	\$0
17	Computer Software	\$9,713,801
18	Computer hardware & small equipment	\$273,843
19	Dietary / Food Services	\$3,105,840
20	Lab Fees / Red Cross charges	\$2,102,857
21	Billing & Collection / Bank Fees	\$2,477,546
22	Recruiting / Employee Education & Recognition	\$980,334
23	Laundry / Linen	\$757,763
24	Professional / Physician Fees	\$126,137
25	Waste disposal	\$325,351
26	Purchased Services - Medical	\$90,720
27	Purchased Services - Non Medical	\$19,327,516
28	Other Business Expenses	
	<b>Total Business Expenses</b>	<b>\$67,700,355</b>
<b>K.</b>	<b>Other Operating Expense:</b>	
1	Miscellaneous Other Operating Expenses	\$0
	<b>Total Operating Expenses - All Expense Categories</b>	<b>\$332,894,634</b>

<b>II.</b>	<b>OPERATING EXPENSE BY DEPARTMENT</b>	
<b>A.</b>	<b>General Services:</b>	
1	General Administration	\$54,147,237
2	General Accounting	\$338,218
3	Patient Billing & Collection	\$3,619,740
4	Admitting / Registration Office	\$3,598,720
5	Data Processing	\$19,655,766
6	Communications	\$1,463,675
7	Personnel	\$816,983
8	Public Relations	
9	Purchasing	\$1,813,009
10	Dietary and Cafeteria	\$3,441,479
11	Housekeeping	\$3,524,095
12	Laundry & Linen	\$141,078
13	Operation of Plant	\$7,909,546
14	Security	\$2,030,337
15	Repairs and Maintenance	\$1,898,144
16	Central Sterile Supply	\$1,286,825
17	Pharmacy Department	\$7,129,546
18	Other General Services	\$215,825
	<b>Total General Services</b>	<b>\$113,030,223</b>
<b>B.</b>	<b>Professional Services:</b>	
1	Medical Care Administration	\$0
2	Residency Program	\$7,352,172
3	Nursing Services Administration	\$4,534,178
4	Medical Records	\$1,243,744
5	Social Service	\$2,309,967
6	Other Professional Services	\$14,330
	<b>Total Professional Services</b>	<b>\$15,454,391</b>

<b>C.</b>	<b>Special Services:</b>	
1	Operating Room	\$10,847,059
2	Recovery Room	\$1,648,195
3	Anesthesiology	\$1,773,859
4	Delivery Room	\$3,041,752
5	Diagnostic Radiology	\$6,233,272
6	Diagnostic Ultrasound	\$841,638
7	Radiation Therapy	\$3,273,613
8	Radioisotopes	\$1,031,843
9	CT Scan	\$1,515,028
10	Laboratory	\$13,810,173
11	Blood Storing/Processing	\$0
12	Cardiology	\$7,814,819
13	Electrocardiology	\$192,300
14	Electroencephalography	\$69,783
15	Occupational Therapy	\$0
16	Speech Pathology	\$0
17	Audiology	\$0
18	Respiratory Therapy	\$2,367,205
19	Pulmonary Function	\$733,787
20	Intravenous Therapy	\$19,926,625
21	Shock Therapy	\$104,837
22	Psychiatry / Psychology Services	\$2,006,131
23	Renal Dialysis	\$419,757
24	Emergency Room	\$18,512,930
25	MRI	\$1,440,606
26	PET Scan	\$446,140
27	PET/CT Scan	\$0
28	Endoscopy	\$3,525,256
29	Sleep Center	\$622,327
30	Lithotripsy	\$0
31	Cardiac Catheterization/Rehabilitation	\$315,099
32	Occupational Therapy / Physical Therapy	\$4,513,816
33	Dental Clinic	\$912,292
34	Other Special Services	\$16,755,502
	<b>Total Special Services</b>	<b>\$124,695,644</b>

<b>D.</b>	<b><u>Routine Services:</u></b>	
1	Medical & Surgical Units	\$26,487,007
2	Intensive Care Unit	\$4,187,137
3	Coronary Care Unit	\$0
4	Psychiatric Unit	\$2,477,702
5	Pediatric Unit	\$573,803
6	Maternity Unit	\$2,583,012
7	Newborn Nursery Unit	\$0
8	Neonatal ICU	\$2,729,105
9	Rehabilitation Unit	\$1,510,634
10	Ambulatory Surgery	\$3,964,546
11	Home Care	\$0
12	Outpatient Clinics	\$2,024,444
13	Other Routine Services	\$0
	<b>Total Routine Services</b>	<b>\$46,537,390</b>
<b>E.</b>	<b><u>Other Departments:</u></b>	
1	Miscellaneous Other Departments	\$33,176,986
	<b>Total Operating Expenses - All Departments*</b>	<b>\$332,894,634</b>



Western Connecticut  
Health Network

Danbury Hospital · New Milford Hospital · Norwalk Hospital

March 23, 2018

Kimberly R. Martone, Director of Operations  
Department of Public Health  
Office of Health Care Access  
410 Capitol Avenue MS# 13HCA  
P.O. Box 340308  
Hartford, CT 06134-0308

Re: Docket Number 13-31859-CON  
Termination of New Milford Hospital, Inc.'s License and the Acquisition of New Milford Hospital's  
Licensed Beds by The Danbury Hospital

Dear Ms. Martone:

Specific conditions were stipulated in the Agreed Settlement executed on June 10, 2014 regarding Danbury Hospital's acquisition of New Milford Hospital's licensed beds under a single license. This filing supports an update on the following:

*Condition #4 - Within 30 days of integration, WCHN reports the date of full integration of IT systems.*

I am pleased to inform that all WCHN campuses (including Norwalk, New Milford, and Danbury) and network facilities, including Western Connecticut Medical Group, are operating on a single platform across inpatient and outpatient settings as of **March 3, 2018**. This multiyear project to consolidate our clinical and patient financial systems onto one Electronic Health Record with the Cerner system is a key part of WCHN's strategic growth and transformation and helps ensure coordination and delivery of a seamless patient care experience across multiple care settings.

Should you have any questions please do not hesitate to contact me directly at 203-739-4903, or [sally.herlihy@wchn.org](mailto:sally.herlihy@wchn.org).

Sincerely,

Sally F. Herlihy, MBA, FACHE  
Vice President, Planning

Enclosures

cc: Karen Roberts, Compliance Officer, OHCA  
Carolyn McKenna, Esq. General Counsel