

# Update on Health Information Alliance

Jenn Searls, MHA | Executive Director

Health Care Cabinet Meeting  
April 13, 2021

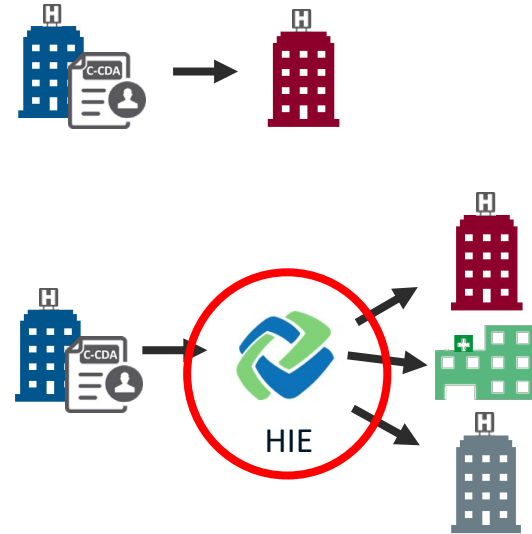


# Who we are



# What is Health Information Exchange?

- **Health information exchange** (*verb*) – process of sharing health information electronically<sup>1</sup>
- **Health Information Exchange** (*noun*) – organization that provides technology and services to allow their stakeholders to securely share health information<sup>1</sup>



<sup>1</sup><https://strategichie.com/about/#1601563275277-109c4b48-8320>



# About Connie

*Independent, not-for-profit, neutral and trusted organization authorized by State statute (CGS 17b-59d and 17b-59g) to develop and operate statewide HIE in Connecticut*



Network-of-networks model to enable exchange of clinical information across all health care settings



Statewide leader for adoption of HIE shared services that bring meaningful and sustainable value



Promote trust by establishing common "rules of the road" for guiding governance and operations activities



# Why an HIE?

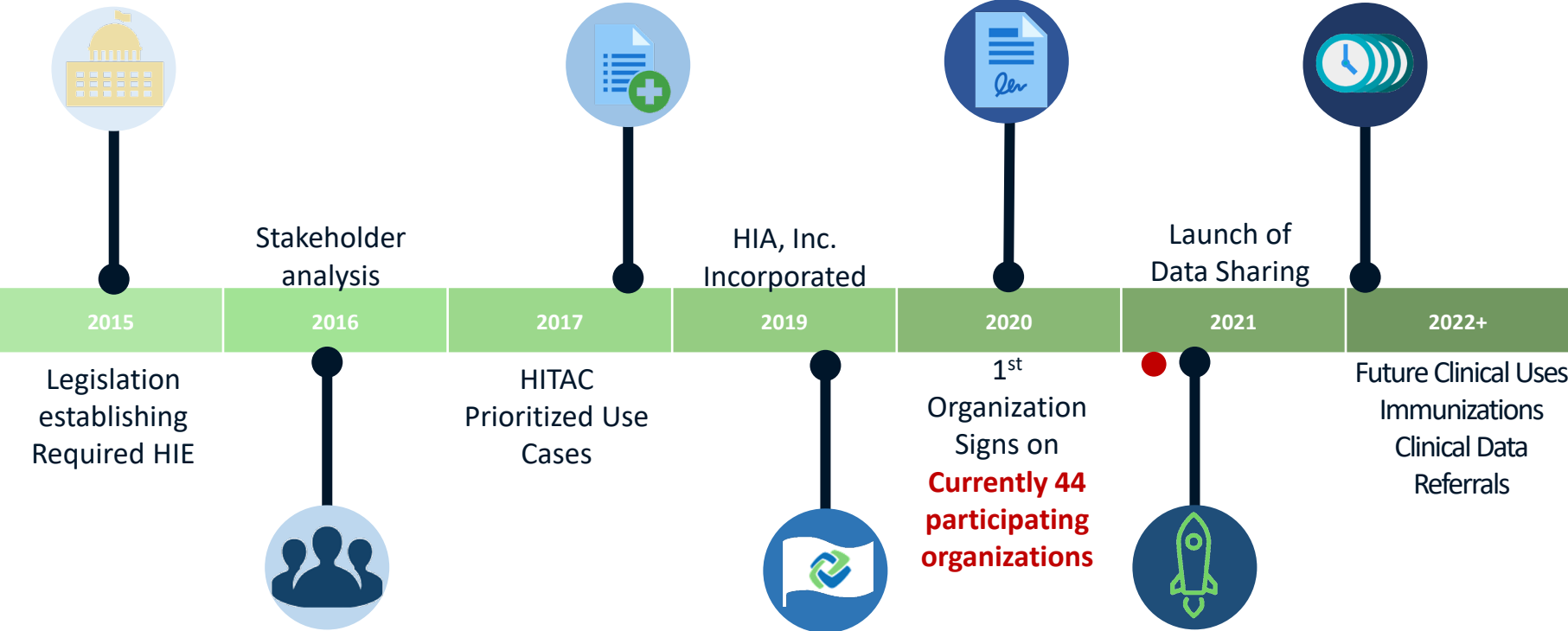
- Enable better sharing of clinical information across all healthcare settings
- Support care coordination among healthcare providers
- Reduce preventable costs associated with readmissions, duplicative testing, and errors
- Support public health reporting, research, and population health analytics
- Adhere to and promote standards and interoperability
- Provide patient access to their own health information



# Where we are



# Connie Timeline



● We are Here

# Foundational Work

- Governance framework established
- Legal Framework developed
- Technical partner identified and onboarded
- Executive Director hired
- Security Risk Assessment complete
- Funding approved through CMS







## Health Systems

Yale  
NewHaven  
Health

Hartford  
HealthCare



## IPAs/CINs

SOHO  
HEALTH

cmg  
COMMUNITY  
MEDICAL GROUP

## Medicaid ASOs

Community  
Health Network  
of Connecticut, Inc.™

beacon  
health options

## Other

Community Health Center  
Association of Connecticut

signifyhealth®

## FQHCs <sup>PN</sup>

- First Choice Health Center
- Southwest Community Health Ctr
- Wheeler Clinic

## DMHAS Facilities <sup>PN</sup>

- Capitol Region Mental Health Center
- Connecticut Mental Health Center
- River Valley Services
- Southeastern Mental Health Authority
- Southwest CT Mental Health System
- Western CT Mental Health Network

## <sup>PN</sup> BH Providers

- Advanced Behavioral Health
- BHCare
- Bridges Healthcare
- Community Health Resources
- Community Mental Health Affiliates
- Sound Community Services
- United Services
- Wellmore Behavioral Health



## HIE



- Auerbach Pediatrics
- Baker Pediatrics
- Candlewood Valley Pediatrics
- Canterbury Pediatrics
- Center for Pediatric Medicine
- Child & Adolescent Healthcare
- LifeSpring Pediatrics
- Litchfield County Pediatrics
- Manchester Pediatric Associates
- New Milford Pediatrics
- Newtown Pediatrics
- Pediatric Associates
- Pediatric Associates of Western CT
- Pediatric Care Center
- Pediatric Health Associates
- Pediatric Partners
- Pioneer Valley Pediatrics
- Rocky Hill Pediatrics
- SmartStart Pediatrics
- Village Pediatrics

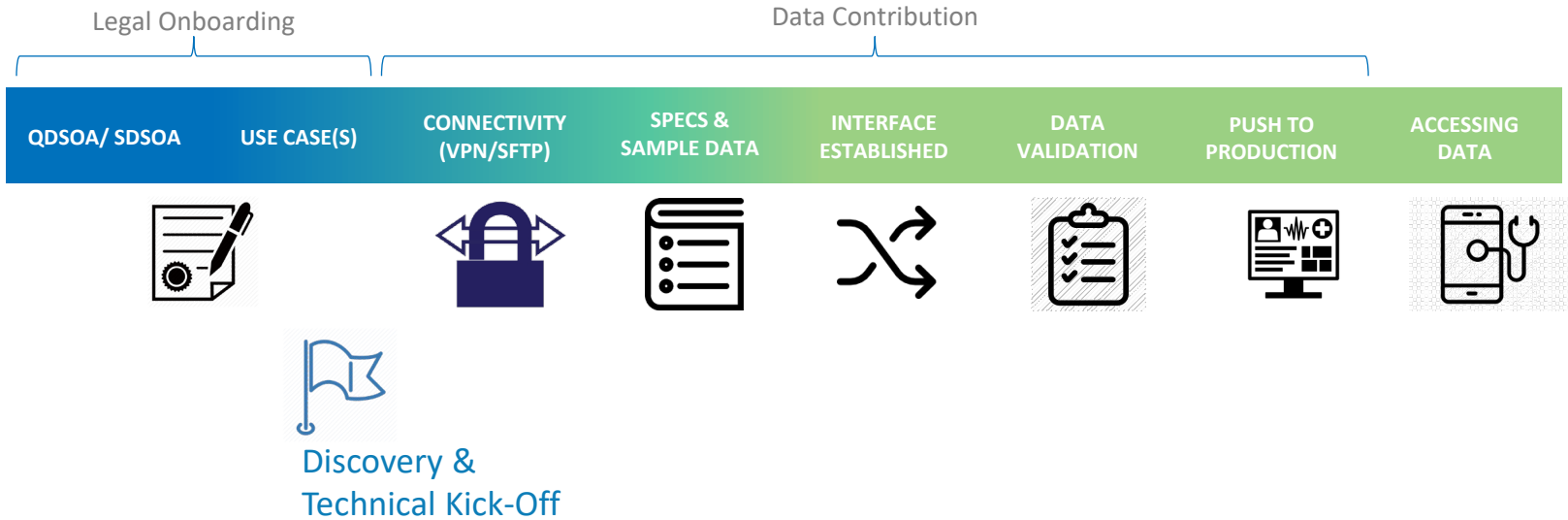
## Medical Practices

ProHealth  
PHYSICIANS



44 Connected  
Organizations

# Deployment Phases



# ONBOARDING PROGRESS

Legal Onboarding

Data Contribution



YNHHS

① ②

HHC

① ②

CT Health Link

①

CHN

①

CHCACT

①

ProHealth

①

SOHO Health

①

CMG

Signify Health

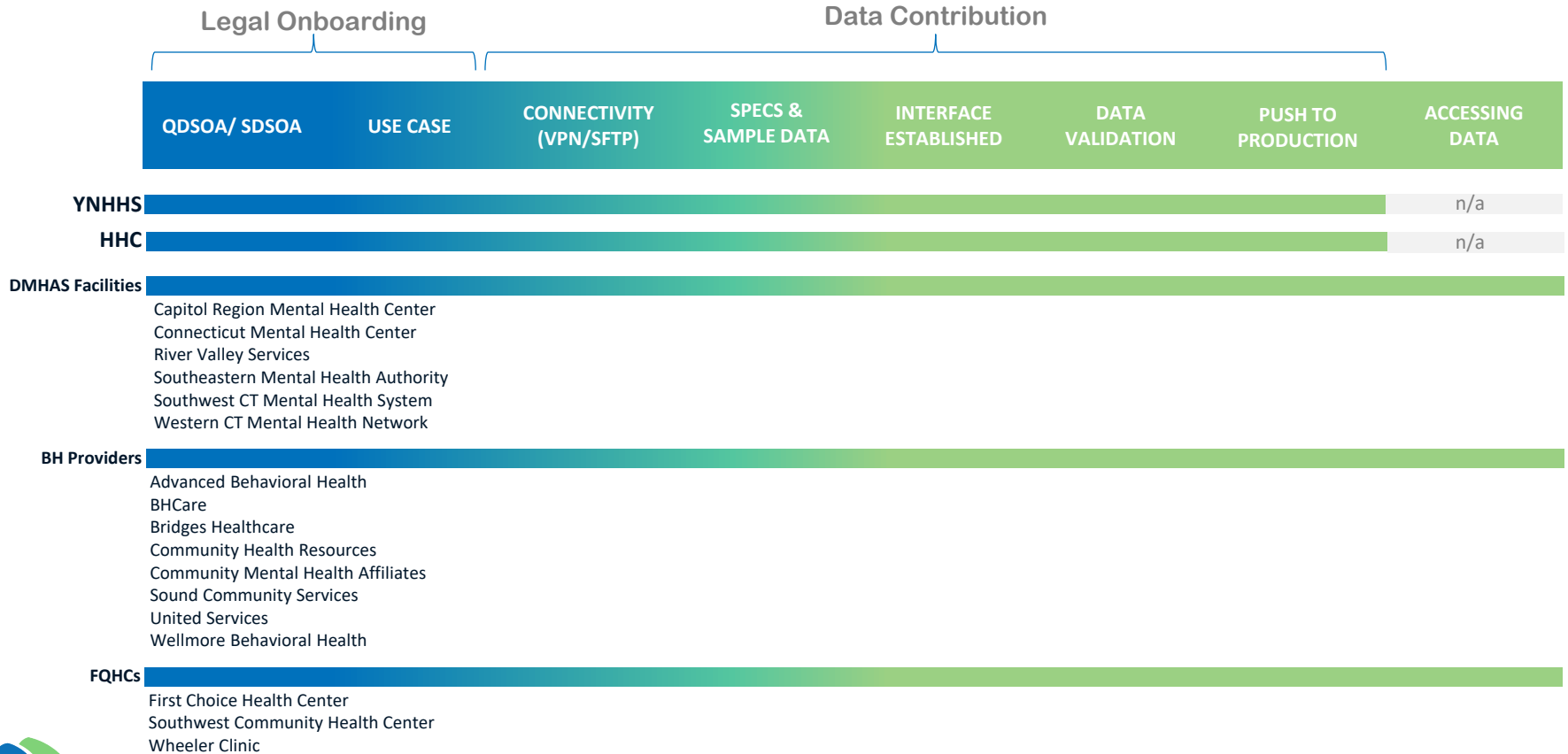


① Empanelment

② Encounter Notification

③ Clinical Data

# ONBOARDING PROGRESS: PROJECT NOTIFY



# ONBOARDING PROGRESS: CT HEALTHLINK

Legal Onboarding

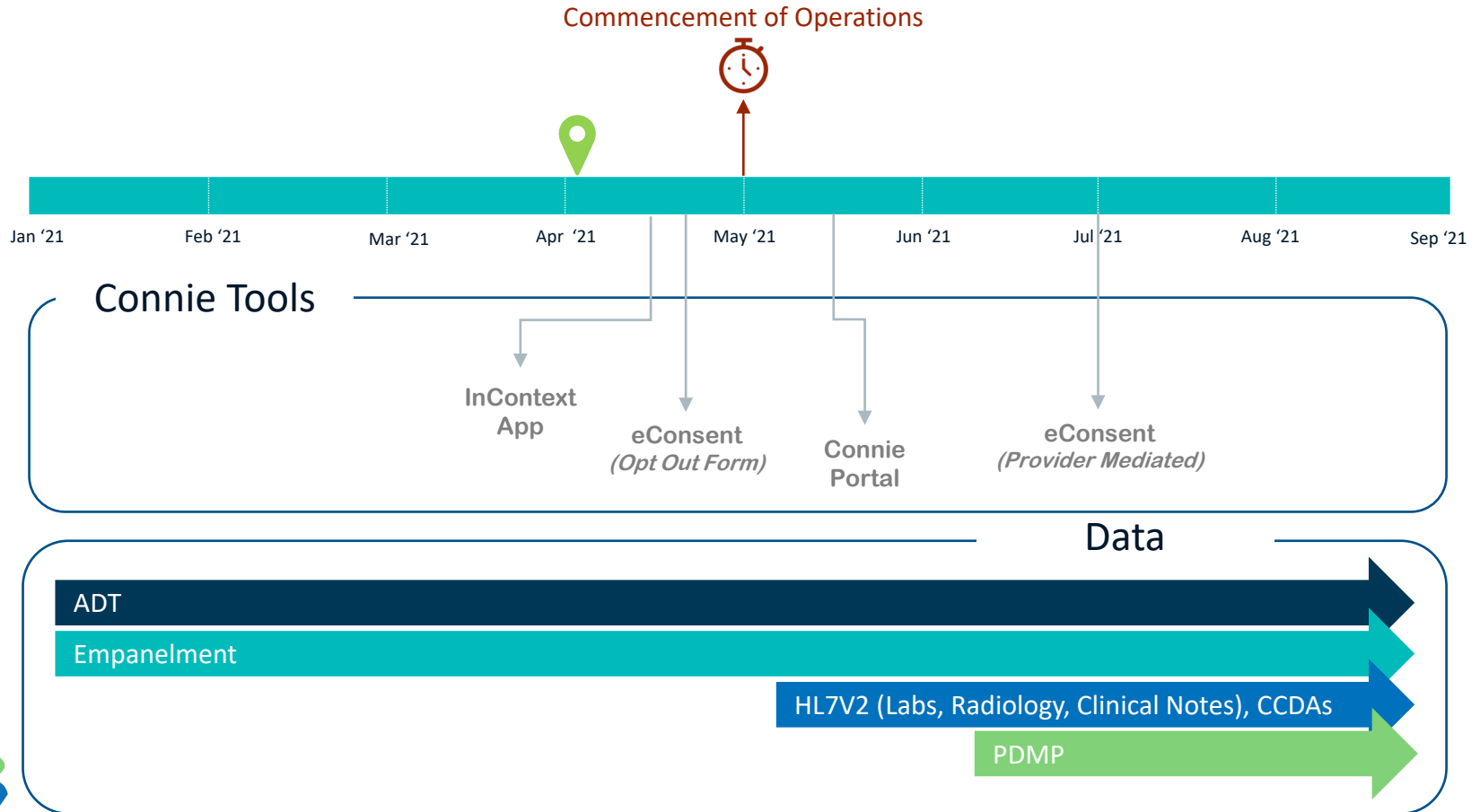
Data Contribution



**CTHL**



# CONNIE DEPLOYMENT TIMELINE (FY 21)





# Connie Consent Principles & Policy

- Opt-out model
  - Consumer consent process in development to give consumers a mechanism to opt out
- HIPAA permitted uses
- Consent review for all use cases
- Use cases will be accessible to public on our website







# Opt-out Process

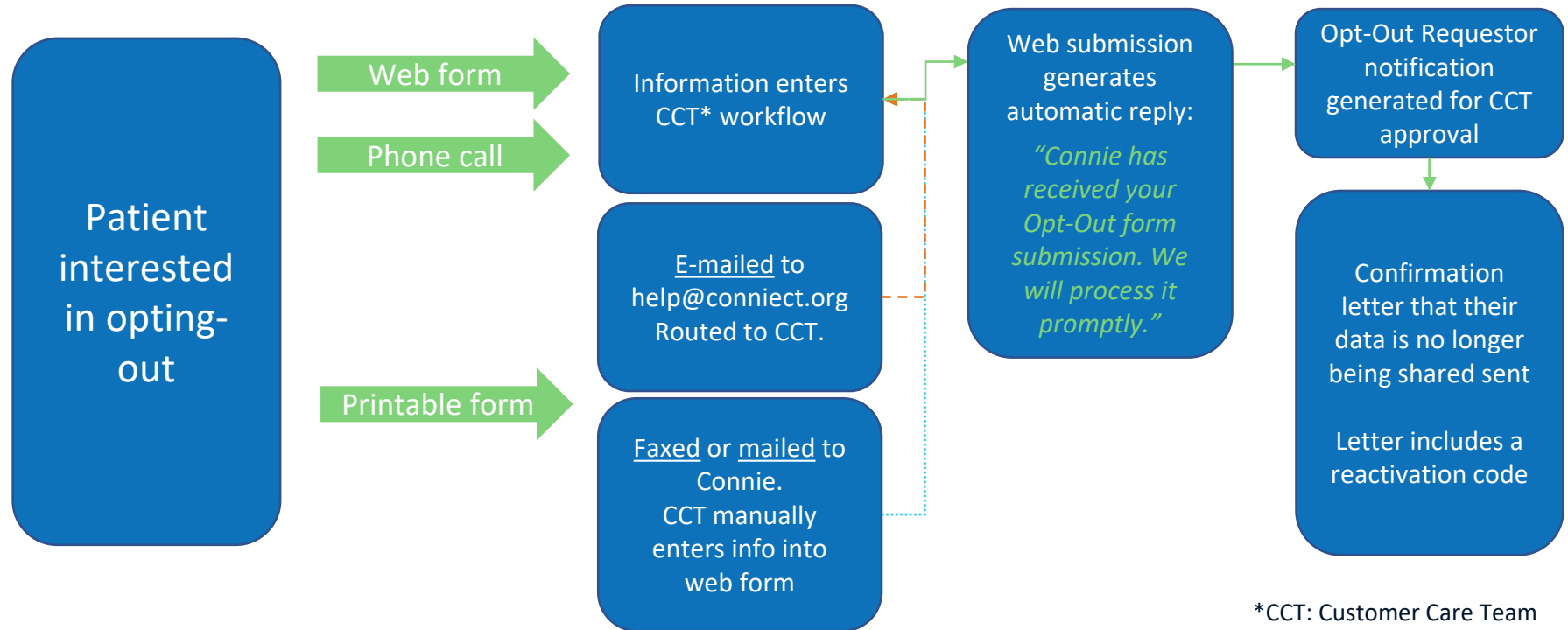
- Binary Choice
- Multiple Methods supported by Connie's Customer

## Care Team:

- Website Form
- Fax Form
- Email Form
- Mail Form
- Phone



# Opt-out Work Flow



When Physicians/Providers query the HIE for a patient who has opted out, they receive no records, with the message:

*"No data available for display. The patient has either opted-out of data sharing or no data has been received."*



**Questions?**

