

Medication Reconciliation & Polypharmacy Work Group

Engagement and Safety Subcommittee

May 23, 2019



Agenda

Agenda

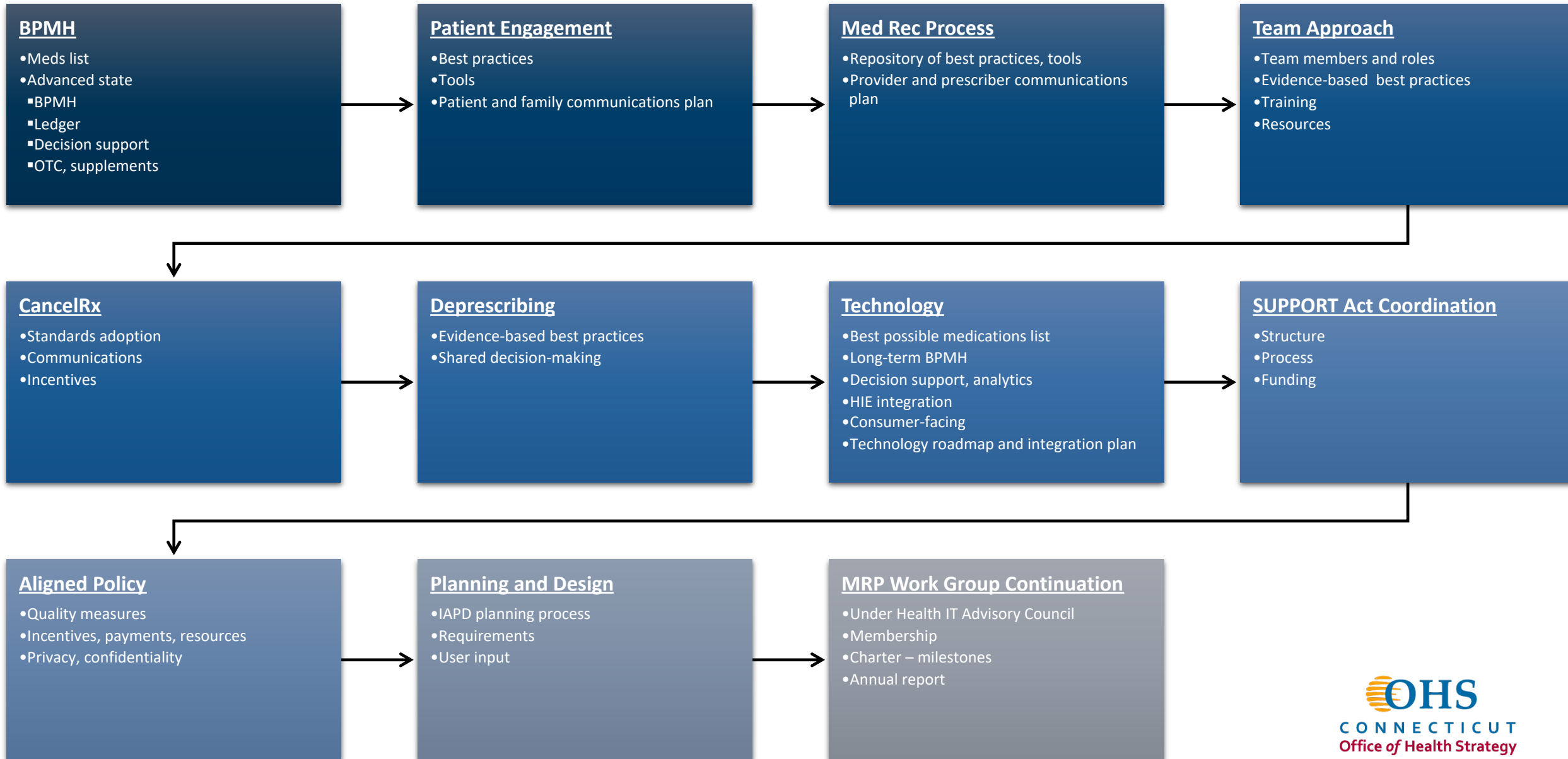
Welcome and Call to Order	Nate and Anne	9:00 AM
Public Comment	Attendees	9:02 AM
Update on Student Research Assignment / Table	Nate Rickles	9:05 AM
Review and Discuss Recommendations	Attendees	9:15 AM
Next Steps & Adjournment	Nate Rickles	9:55 AM

Public Comment

Update on Student Research Assignments / Lit Review

Review and Discuss Recommendations

Recommendations Overview



Recommendation: Patient Engagement

Premise and Goal

Engaging patients and their family and caregivers throughout the medication management and medication reconciliation process leads to better results.

The MRP Work Group recommends the implementation of patient-centered and evidence-based best practices necessary to contribute to the development and maintenance of BPMH, supported by communication, education, and user-friendly digital tools.

Objectives

1. A process for patient and family/caregiver engagement should be designed, implemented, and adopted statewide. This process will likely vary depending on the setting in which medication reconciliation is being performed; however, key elements of patient or family/caregiver engagement should include the following:
 - evidence-based and proven communication techniques, such as asking open-ended questions;
 - initiating the engagement process before the patient comes to appointment;
 - reminders for providing up-to-date medication information to their providers; and
 - training on digital tools.
2. Tools for patients that support their ability to better manage their medications should be identified and communicated.
 - A communications plan should be developed for providers regarding how to most effectively engage patients and their families in the medication management and medication reconciliation process.
 - A systematic review should be undertaken to identify the most effective tools for supporting a patient's ability to keep medications up-to-date and communicated to their prescribers and care team.
3. A public awareness campaign to elevate the understanding of the importance of medication reconciliation and keeping one's provider up-to-date on active and discontinued medications.

Recommendation: Team Approach

<u>Premise and Goal</u>
<p>Engaging patients and their family and caregivers throughout the medication management and medication reconciliation process leads to better results.</p> <p>The MRP Work Group recommends the implementation of patient-centered and evidence-based best practices necessary to contribute to the development and maintenance of BPMH, supported by communication, education, and user-friendly digital tools.</p>
<u>Objectives</u>
<ol style="list-style-type: none">1. A process for patient and family/caregiver engagement should be designed, implemented, and adopted statewide. This process will likely vary depending on the setting in which medication reconciliation is being performed; however, key elements of patient or family/caregiver engagement should include the following:<ul style="list-style-type: none">- evidence-based and proven communication techniques, such as asking open-ended questions;- initiating the engagement process before the patient comes to appointment;- reminders for providing up-to-date medication information to their providers; and- training on digital tools.2. Tools for patients that support their ability to better manage their medications should be identified and communicated.<ul style="list-style-type: none">- A communications plan should be developed for providers regarding how to most effectively engage patients and their families in the medication management and medication reconciliation process.- A systematic review should be undertaken to identify the most effective tools for supporting a patient's ability to keep medications up-to-date and communicated to their prescribers and care team.3. A public awareness campaign to elevate the understanding of the importance of medication reconciliation and keeping one's provider up-to-date on active and discontinued medications.

Discussion and Next Steps

Contact Information

Michael Matthews, Facilitator, CedarBridge Group–
Michael@cedarbridgegroup.com

Chris Robinson, Project Manager, CedarBridge Group–
chris@cedarbridgegroup.com