

**Board of Directors Meeting** 

**April 7, 2021** 

## **OPENING**

- Roll Call
- Approval: Board Meeting Minutes
- Approval: Meeting Agenda



## **REPORTS**

- Board Chair Report
- Executive Director Report
- Finance & Audit Committee Report



## **BUSINESS AGENDA**



# **Board Treasurer and Secretary**



# Connie Board of Directors Meeting is in Recess until 5:15 pm.



# **Update on Onboarding and Operations**



#### Health Systems

Yale NewHaven Health









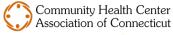


of Connecticut, Inc."

Medicaid ASOs

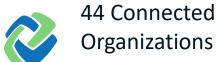


#### Other





signifyhealth.



### FQHCs PN

- First Choice Health Center
- · Southwest Community Health Ctr
- Wheeler Clinic



#### 



- Connecticut Mental Health Center
- River Valley Services
- Southeastern Mental Health Authority
- Southwest CT Mental Health System
- Western CT Mental Health Network

#### BH Providers

- Advanced Behavioral Health
- BHCare
- · Bridges Healthcare
- Community Health Resources
- Community Mental Health Affiliates
- Sound Community Services
- United Services
- Wellmore Behavioral Health

## CT HealthLink

- Auerbach Pediatrics
- Baker Pediatrics
- Candlewood Valley Pediatrics
   Pediatric Associates of
- Canterbury Pediatrics
- Center for Pediatric Medicine
   Pediatric Care Center
- Child & Adolescent Healthcare Pediatric Health Associates
- LifeSpring Pediatrics
- Pediatric Partners

Western CT

HIE

- Litchfield County Pediatrics
- Pioneer Valley Pediatrics
- Manchester Pediatric
- Rocky Hill Pediatrics

Newtown Pediatrics

Pediatric Associates

- Associates
- SmartStart Pediatrics
- New Milford Pediatrics
- Village Pediatrics

#### **Medical Practices**

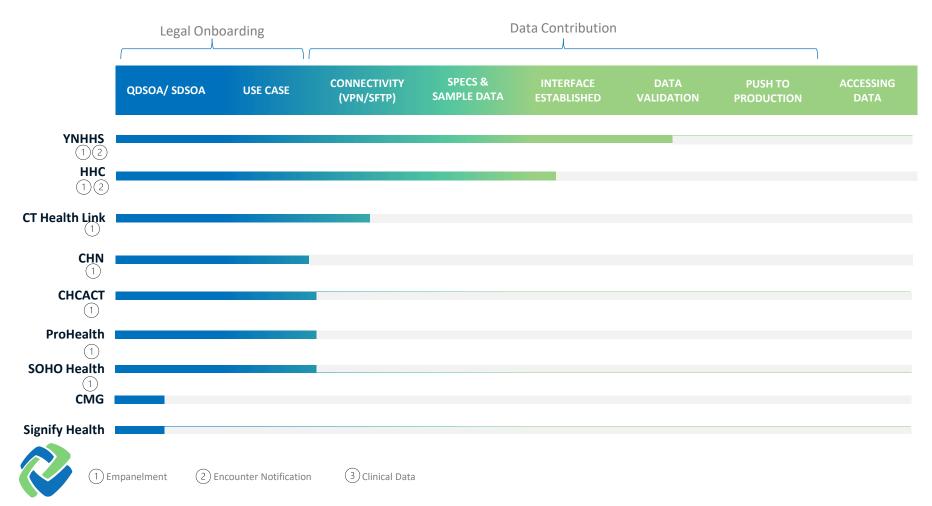


# **Deployment Phases**

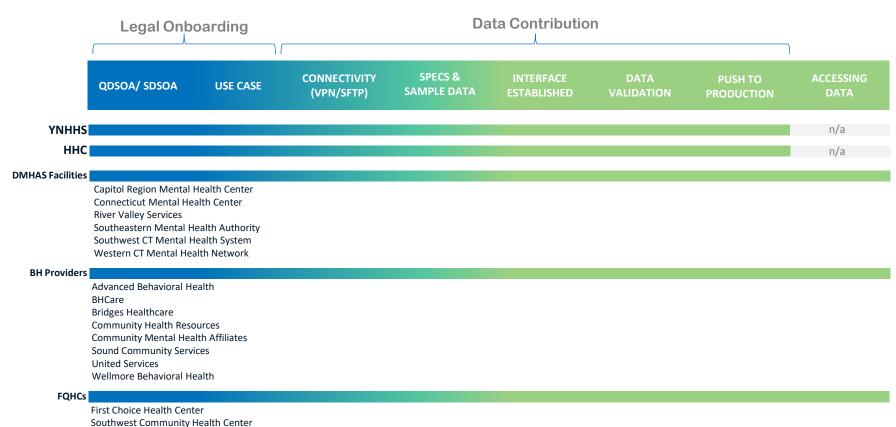




## **ONBOARDING PROGRESS**



## **ONBOARDING PROGRESS: PROJECT NOTIFY**



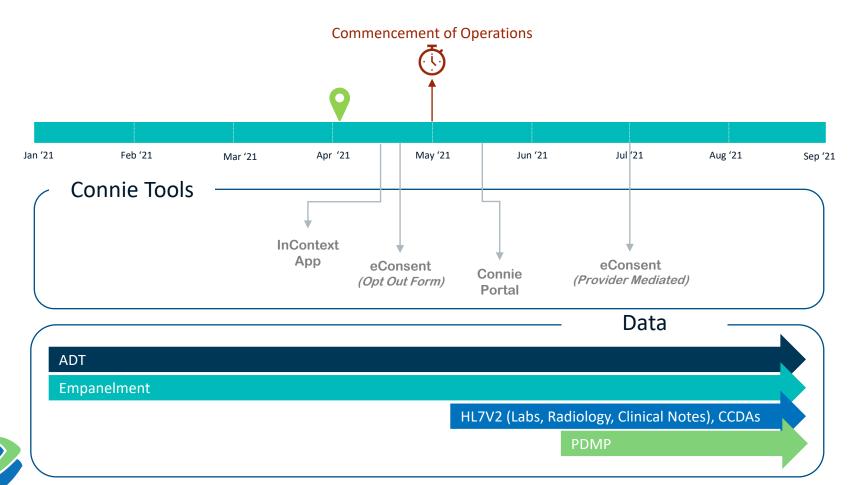


Wheeler Clinic

## ONBOARDING PROGRESS: CT HEALTHLINK



# **CONNIE DEPLOYMENT TIMELINE (FY 21)**



# Second Read Policy: Use Case Development and Approval



# First Read Policy: Consent Principles



# **Adjournment**



## **APPENDIX**



## **Use Case Development and Approval Process**



Implementation
Plan Presentation
to OHS/DSS

Use case adoption and usage reported in Annual Report Use case enhancements and new opportunities shared



Initial idea/proposal, introduction to OAC, concept developed



Go live with use case for technical demonstration and evaluation



Use case is deemed operational



Use case is widely adopted

### Concept



OAC recommends use case concept to Connie management;
Board updated

#### Demonstration



Connie management reviews use case pilot, recommends use case and implementation plan to Board for approval

#### Implementation



Use case moves into full production, wide outreach and onboarding, conformance monitoring

#### **Mass Production**



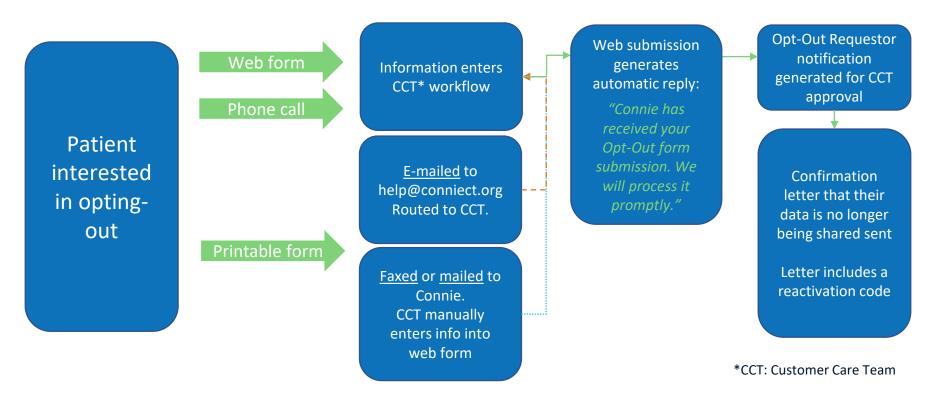
Use case utilization monitored, ongoing evaluation, tend analysis, enhancements

# **Opt-out Process**

- Finalizing the initial process and functionality for customers to opt-out
- Binary Choice
- Multiple Methods supported by Connie's Customer Care Team:
  - Website Form
  - Fax Form
  - Email Form
  - Mail Form
  - Phone



# **Opt-out Work Flow**



When Physicians/Providers query the HIE for a patient who has opted out, they receive no records, with the message:

