# APCD Data Submission Guide Workgroup Kickoff Meeting

May 23, 2022



# Agenda at a Glance

#### **Topics**

Welcome & Call to Order | Introductions

**Public Comment** 

APCD-Data Submission Guide Workgroup Charter

Workgroup Process

**Action**: Proposed Meeting Cadence & Discussion

Denied and Dental Claims Overview

**Action**: Next Steps & Adjournment

## Welcome and Call to Order

# **Public Comment**

(2 minutes per commenter)

# APCD Data Submission Guide Workgroup Charter

Adrian Texidor

# APCD-DSGW Charter & Key Highlights **Purpose**



7 Articles within APCD-DSGW Charter					
Article 1	Name (APCD-AG)				
Article 2	Purpose				
Article 3	Membership				
Article 4	Officers				
Article 5	Operating Procedures				
Article 6	Duties of APCD-DSGW				
Article 7	Duties of OHS				

Provide Data Submission Guide modifications that will enable the collection and submission of dental and denied claims in alignment with industry and national standards pursuant to the purpose of CT's APCD program.



# APCD-DSGW Charter & Key Highlights **Membership**

#### 7 Articles within APCD-DSGW Charter Article 1 Name (APCD-AG) Article 2 Purpose Article 3 Membership Officers Article 4 Article 5 **Operating Procedures** Article 6 **Duties of APCD-DSGW** Article 7 **Duties of OHS**

#### **APCD-DSGW Membership Shall Include:**

- (A) a representative of the Office of Health Strategy;
- (B) a representative of a health insurance company;
- (C) a healthcare expert from an academic institute;
- (D) at least one expert in the field of dental claims from an insurance company;
- (E) a member of the CT-APCD Data Release Committee; and
- (F) a representative of a state agency

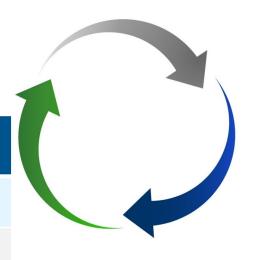
# **Proposed Workgroup Process**

Olga Armah

# Workgroup Process

#### **Process/Timeline**

- 1 hour weekly for 6 weeks (May 23<sup>rd</sup> through June)
- Meeting 1: Project purpose and overview of denied & dental claims
- Meetings 2-6: Next meeting topic(s) to be decided at end of each meeting (potential for an additional meeting to finalize recommendations)
- August 11: Recommendations presented to APCD Advisory Group



# **Proposed Meeting Cadence & Discussion**

Olga Armah

# **Proposed Meeting Cadence & Discussion**



#### **Proposed Meeting Cadence**

#### **Option 1**

Meet every Tuesday beginning May 31<sup>st</sup> through June 28<sup>th</sup> at 2 p.m. (except June 14th, meet at 3 p.m.)

#### **Option 2**

Meet every Thursday beginning June 2<sup>nd</sup> through June 30<sup>th</sup> at 9 a.m.

## **Denied & Dental Claims Overview**

Robert Viens, OnPoint



#### **CT Dental and Denied Claims Overview**

## Agenda

#### Topic

- 1. Connecticut Dental Coverage Overview
- 2. Dental Data Collection
- 3. Data Submission Guide Additions
- 4. Data Dictionary Additions
- 5. Denied Claims



### **CT Dental Coverage Overview**

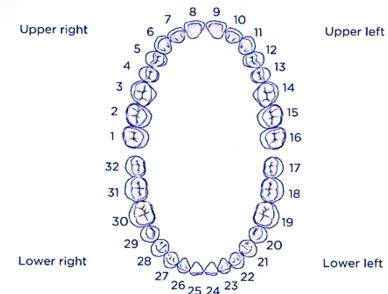
- 2022 Submitter Registration included dental coverage estimates totaling 317,561 covered lives
  - Aetna and Anthem are the two largest providers
- Possible Use Cases
  - Gaining visibility into the population of those with dental standalone benefits
  - Understanding trends in dental utilization and cost over time
  - Exploring variability in utilization and cost by service and/or location



#### **Dental Data Collection**

• One of the primary differences in the collection of dental data is the addition of new fields. These fields provide more options for reporting tooth-level detail:

- Tooth quadrant
- Tooth number
- Tooth surface
  - » e.g., Incisal = the cutting edge of the anterior teeth
- There are two options for collecting this data
  - One tooth (and related quadrants, surfaces, etc.) per record
    - » This option is more common
  - Multiple teeth (and related quadrants, surfaces, etc.) per record



#### **Data Submission Guide Additions**

Field Name	Туре	Max. Length	Description/Codes/Sources	X12 REF	Threshold
Tooth System Qualifier	Text	2	Use this field to report the code list qualifier code that identifies the tooth designation system used in the claim.	837/2400/TOO/ /01	99.9%
Tooth Number or Letter (1)	Text	2	Use this field to report the tooth number or letter associated with each claim as indicated using the ADA Universal Numbering	837/2400/TOO/ /02	10.0%
Tooth Oral Cavity (Quadrant or	Text	10	Use this field to report the standard quadrant identifier.	837/2400/SV3/ /04	0.0%
Tooth (1) Surface Code (1)	Text	5	Use this field to report the tooth surface(s) that this service related to per tooth. Population of this field provides further	837/2400/TOO/ /03	0.0%
			detail on the rendered service.		

Field Name	Туре	Max. Length	Description/Codes/Sources	X12 reference	Threshold	Condition (Denominator)
Dental Coverage Flag	Text			N/A	100.0%	All
			this submitter. The only valid codes for this field are:			
			Y = Yes			
			N = No			



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## **Data Dictionary Additions**

Warehouse Name	Common Name	Туре	Max. Length	Limited Use C+P	Description
dental_claim_service_line_id	Dental Claim Service-Line Record ID	Number	38	Y	This field contains an ID that
					identifies a unique service line
					of a submitted claim record.
dental_tooth_system_id	Tooth Numbering Code List Qualifier ID	Number	38	Υ	This field contains the ID for the
					code list qualifier code that
					identifies the tooth designation
					system used in the claim.
dental_tooth_system_code	Tooth Numbering Code List Qualifier	Varchar2	2	Υ	This field contains the code list
					qualifier code that identifies
					the tooth designation system
					used in the claim. The only valid
					values for this field are:
					JP = Teeth designated using
					ADA's Universal/National Tooth
					Designation System
					JO = Teeth designated using
					ANSI/ADA/ISO Specification No.
					3950
dental_tooth_code	Tooth Number or Letter	Varchar2	2	Y	This field identifies the tooth
					number or letter associated with
					each claim as indicated using
					the ADA Universal Numbering
dental_quadrant_id	Dental Quadrant ID	Number	38	Υ	This field contains the ID for the
					standard quadrant identifier.
dental_quadrant_code	Dental Quadrant Code	Varchar2	10	Υ	This field contains the standard
					quadrant identifier.
dental_tooth_surface_code	Tooth Surface Code	Varchar2	5	Υ	This field identifies the tooth
					surface(s) that this service
					related to per tooth.



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## Data Dictionary Additions (cont'd.)

Warehouse Name	Common Name	Туре	Max. Length	Limited Use C+P	Description
dental_quadrant_id	Dental Quadrant ID	Number	38	Y	This field contains an ID that identifies a unique dental quadrant code.
extract_id	Extract ID	Number	38	Y	This field contains an ID that identifies the unique data set.
dental_quadrant_code	Dental Quadrant Code	Varchar2	2	Υ	This field contains a code that identifies the dental quadrant.
dental_quadrant_desc	Dental Quadrant Description	Varchar2	80	Y	This field contains the description of the dental quadrant code.
dental_tooth_surface_id	Dental Tooth Surface ID	Number	38	Y	This field contains an ID that identifies a unique dental tooth surface code.
extract_id	Extract ID	Number	38	Y	This field contains an ID that identifies the unique data set.
dental_tooth_surface_code	Dental Tooth Surface Code	Varchar2	2	Y	This field contains a code that identifies the dental tooth surface.
dental_tooth_surface_desc	Dental Tooth Surface Description	Varchar2	80	Y	This field contains the description of the dental tooth surface.



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#### **Denied Claims**

- Fully denied claims are not currently reported to the APCD
- Partially denied claims are reported to the APCD
- ASC X12 Claim Adjustment Reason Codes (CARCs) are standard codes required under the HIPAA Administrative Simplification rules
- Onpoint engaged with UnitedHealthcare to obtain feedback on a collection approach that would:
  - Include as many fully denied claims as possible
  - Minimize the burden on payers when submitting fully denied claims



### Denied Claims (cont'd.)

- Onpoint recommends that payers submit **all fully-denied claims**, except for:
  - Those denied due to no coverage
    - » UnitedHealthcare reported that these claims are typically identified in a pre-determination process and don't flow into their warehouse
  - Duplicate claims
    - » Similarly, these claims may not be stored in a payer's warehouse
    - » Additionally, these services are already represented in the APCD
- This approach simplifies the submission process for payers and ensures that the fully-denied claims in the APCD will be as comprehensive as possible



# Next Steps & Adjournment