Health IT Advisory Council

August 18, 2022

OHS
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Office of Health Strategy

Agenda

Agenda Item
Welcome & Call to Order
Public Comment
Council Action: Approval of Minutes: June 16, 2022
Connie Update
Behavioral Health Education Campaign Update
Race, Ethnicity and Language (REL) Implementation Progress Update
Review Subcommittee Charters
Review APCD-DSGW Final Report
Council Action: Acceptance of APCD-DSGW Final Report
Announcements & General Discussion
Council Action: Wrap Up & Meeting Adjournment

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Welcome and Call to Order

Public Comment

(2 minutes per commenter)

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Approval of Meeting Minutes:

June 16, 2022

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Highlights: Hospital Connections

> **Bristol Health**
- Live with CCDs

> **Hartford HealthCare**
- Targeting CCDs by the end of the month and continuing work on transcription

> **Sharon Hospital (Nuvance East)**
- Live with transcription documents

> **Yale**
- Kicking off lab interface

> **Trinity Health Of New England**
- Signed legal agreements

- **Masonicare**
  - Signed legal agreements

59% contributing data

98%

Chart categories: Legal Review, Legal Signed, Technical Phase, Live in Production

Connie — Connecting People for Better Health

https://conniect.org/connected-organizations/

Connected Organizations   Connected EMRs   Connect With Connie
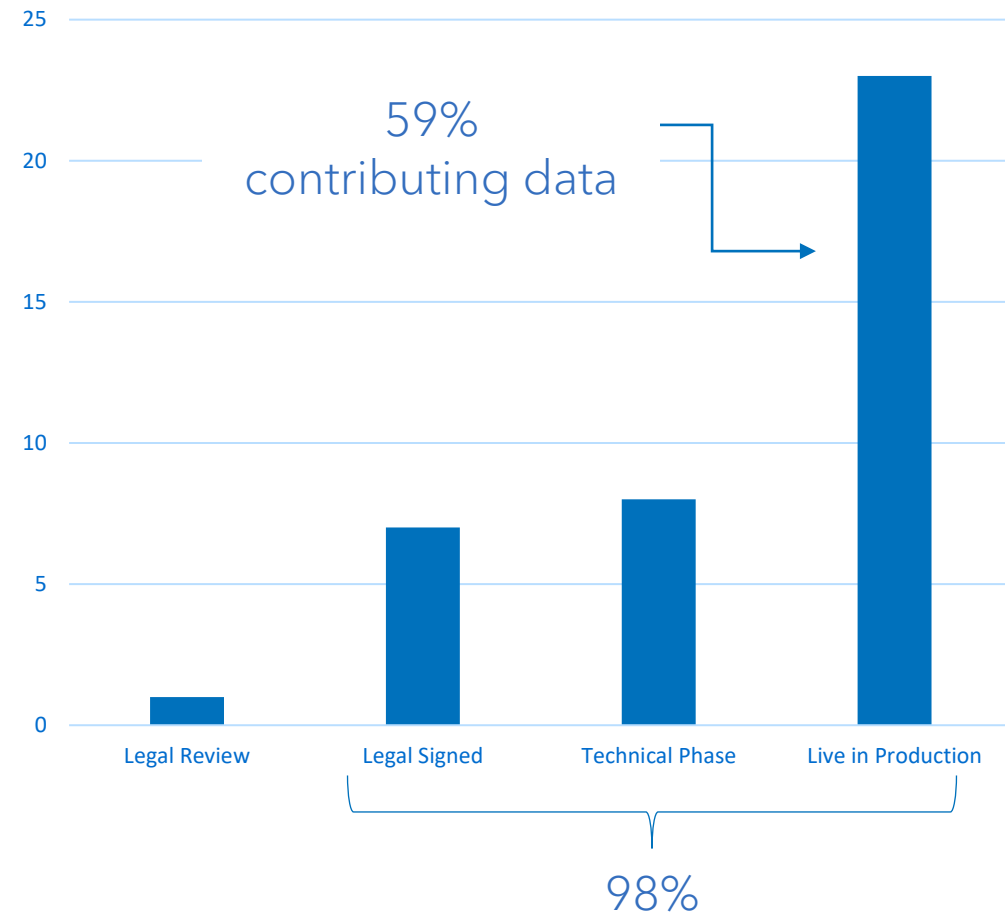
Our List of Partners is Growing Every Day

Connie Dashboard: Who's Connected and What They're Sharing

Facility	Parent	Panel	ADT	CCD	Lab	Trans	Rad	Images
Bridgeport Hospital	Yale New Haven Health	●	●					
Bridgeport Hospital Milford Campus	Yale New Haven Health	●	●					
Bridges Healthcare		●						
Bristol Health		●	●	●	●	●	●	📷
Broadway Medical Group, LLC		●			●			
Brookview Corporation dba West Hartford Health & Rehabilitation Center			●					
Bruce S. Chozick, MD, PC		●			●			
Campbell Medical Services, LLC		●			●			
Candlewood Valley Pediatrics		●	●	●				
Canterbury Pediatrics		●	●	●	●			
Center for Pediatric Medicine		●	●	●	●			
Central Connecticut Cardiologists		●						
Charlotte Hungerford Hospital	Hartford Healthcare Corporation	●	●					
Chelsea Place Care Center, LLC dba Chelsea Place Care Center			●					
Chestnut Point Care Center, LLC dba Touchpoints At Chestnut			●					
Child & Adolescent Health Care, Inc		●	●	●				
Child and Adolescent Health Care, LLC		●			●			
Childcare Associates		●	●	●				
Children's Medical Group, LLC- CT		●			●			

- ———|———————|——— + 78% ⛶

Microsoft Power BI

https://conniect.org/connected-emrs/

Connie EMR Vendor Dashboard: Who's LIVE and Who's in Progress

EMR Vendor	Status
Allscripts	Live
Amazing Charts (Harris Care Tracker)	In progress
American Health Tech	In progress
Athena	Live
Cerner	Live
CureMD	Live
eClinicalWorks (eCW)	In progress
Epic	Live
Glenwood Systems	Live
Greenway (Intergy & PrimeSuite)	Live
Harris CareTracker, LLC	In progress
Meditech	Live
Medtrio	In progress
NextGen	In progress
Optum	Live
Point Click Care	In progress
Thornberry	In progress

80%

Microsoft Power BI
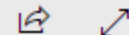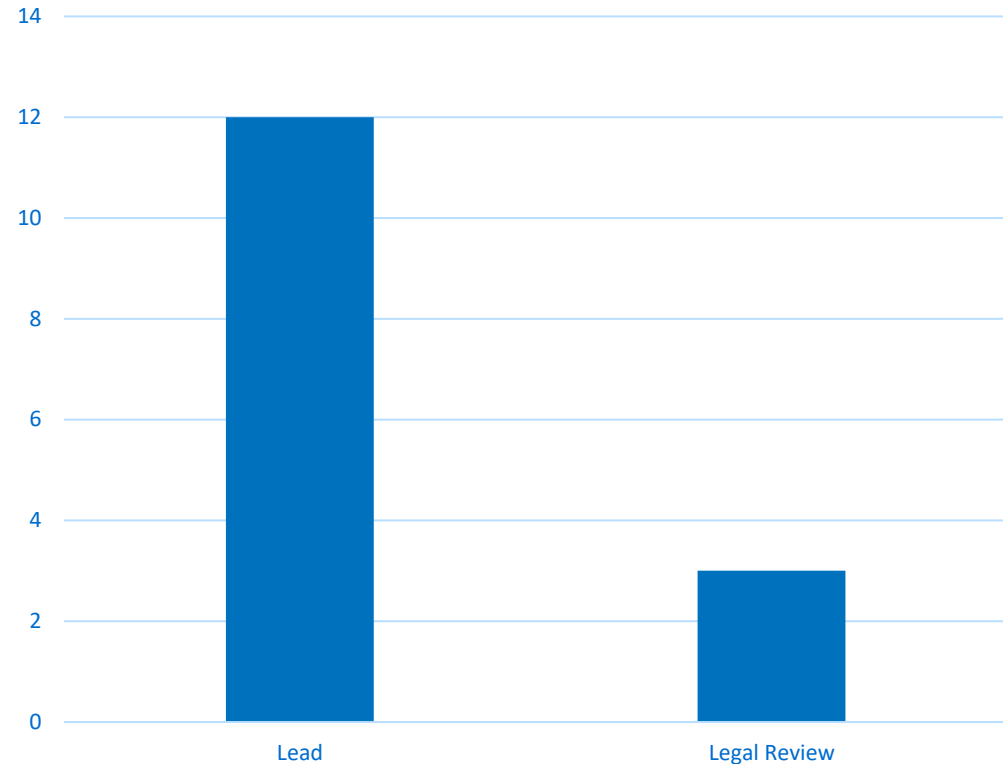
Highlights: Lab Connections

> ## Quest Diagnostics

- Live with copy forward
- Working on single data feed

> ## LabCorp

- Live with copy forward
- Upcoming meeting to discuss single data feed

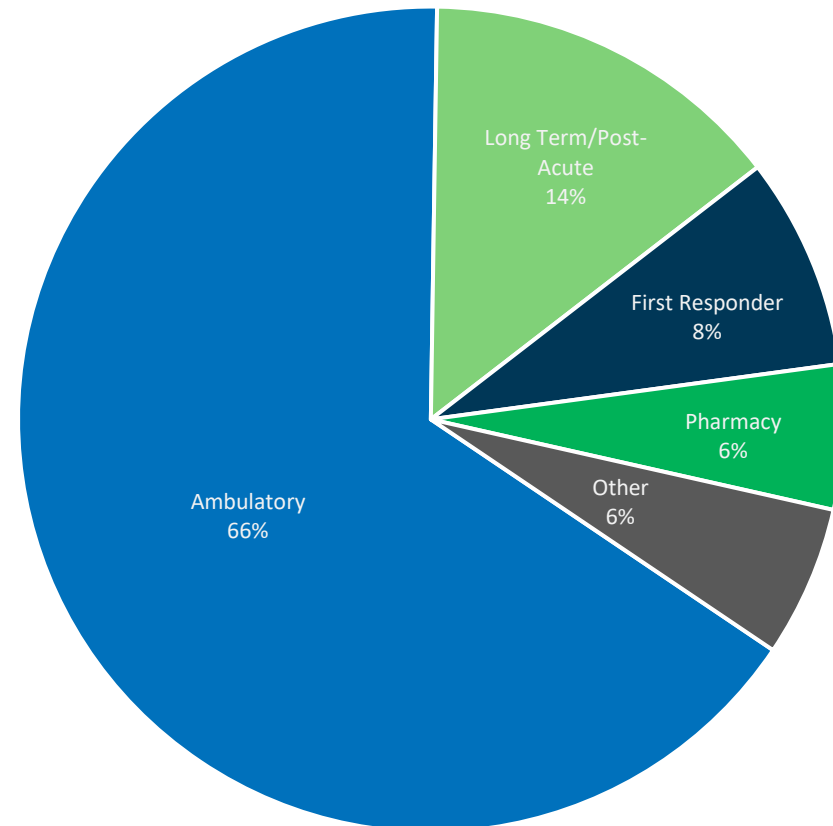- ~400K labs/month

Beyond Hospitals & Labs
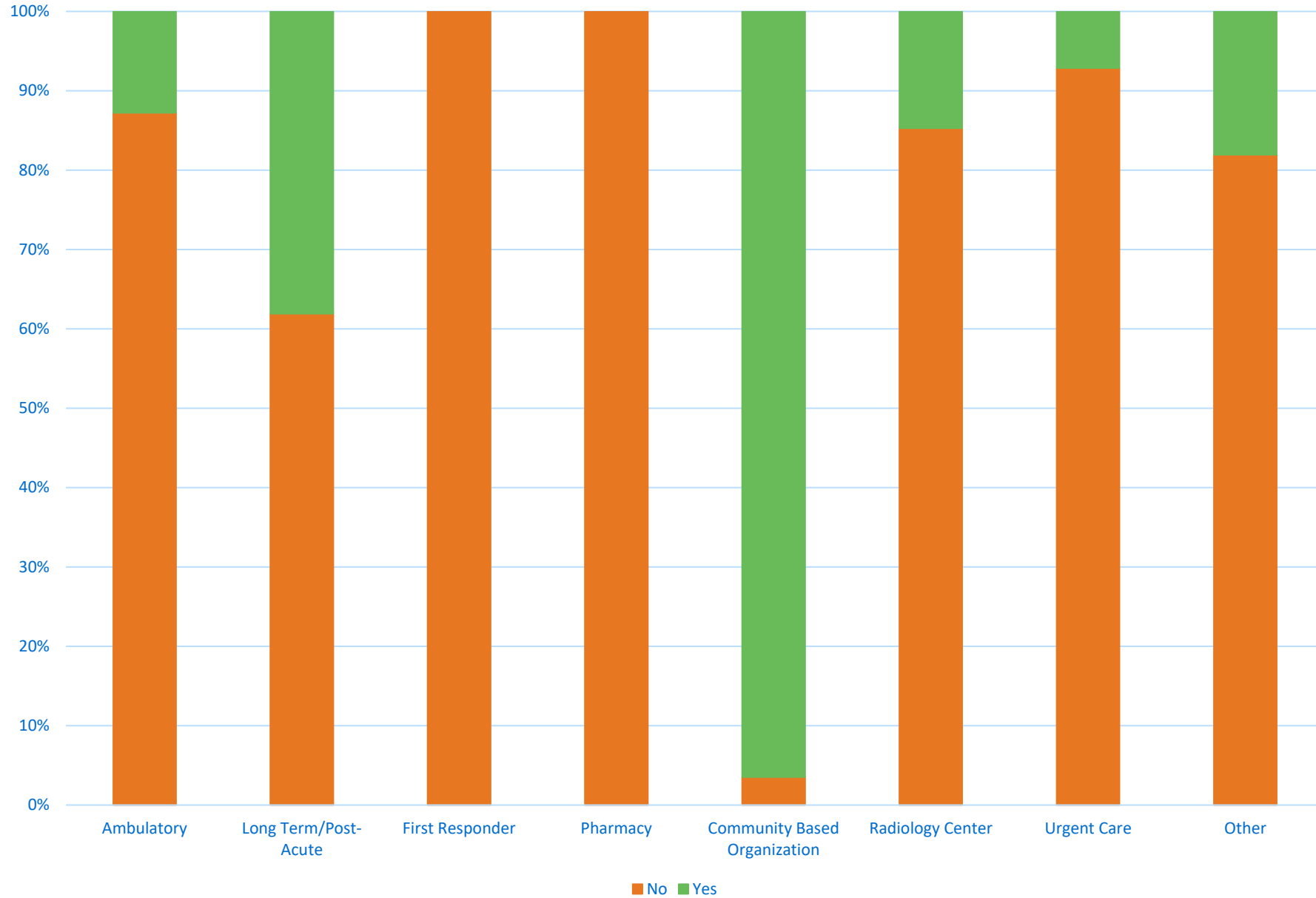
Licensed Health Care Providers

As of May 3, 2021…

…any individual, corporation, facility or institution (other than hospitals or labs) licensed by the state to provide health care services has two years to begin connecting with Connie

- Those with an EHR capable of connecting to Connie must share demographic and clinical data

- Those without an EHR will need to get a Direct address

Ambulatory 66%

Long Term/Post-Acute 14%

First Responder 8%

Pharmacy 6%

Other 6%

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Organizations Signed on to Connie

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Communication Plan

1. General communication out to all organizations
   › Reminder of the mandate
   › How to meet the mandate
   › Who is Connie?

2. Targeted outreach by Account Management staff
   › Skilled Nursing Facilities
   › Urgent Care
   › Pharmacy
   › FQHC
   › Radiology Centers
   › Optometry

3. Connection with state professional organizations

Other Updates

BPMH Launched July 7!

Other Updates

› Use Cases

- eReferral Use Case pilot

- Patient Access

› Connie Engagement and Utilization Metrics

› Privacy, Security, & Confidentiality Committee Update

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Questions?

Detail

Connectivity Updates: Hospital

Parent Org	Hospital/Organization	ADT	CCD	LAB	RAD	TRN	IMG
Bristol Health	Bristol Hospital	●	●	●	●	●	●
HHC	Backus Hospital	●	◔	○	◑	◑	
HHC	Charlotte Hungerford Hospital	●	◔	○	◑	◑	
HHC	Hartford Hospital	●	◔	○	◑	◑	
HHC	MidState Medical Center	●	◔	○	◑	◑	
HHC	Saint Vincent's Medical Center	●	◔	○	◑	◑	
HHC	The Hospital of Central Connecticut	●	◔	○	◑	◑	
HHC	Windham Hospital	●	◔	○	◑	◑	
Nuvance East	Danbury Hospital	●	●	●	●	◑	
Nuvance East	Norwalk Hospital	●	●	●	●	◑	
Nuvance East	New Milford Hospital	●	●	●	●	◑	
Nuvance West	Sharon Hospital	●	●	●	●	●	●

○ Connectivity/planning   ◔ Development   ◑ Testing   ◕ Change Control Board   ● Live

ADT: Admit, Discharge, Transfer Messages (Hospital Encounters) | CCD: Continuity of Care Document | LAB: Laboratory Results
RAD: Radiology Results | IMG: Radiology Images | TRN: Transcribed Documents (Discharge Summaries)

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Connectivity Updates: Hospital

Parent Org	Hospital/Organization	ADT	CCD	LAB	RAD	TRN	IMG
YNHH	Bridgeport Hospital	Live	Live	Connectivity/planning			
YNHH	Bridgeport Hosp Milford Campus	Live	Live	Connectivity/planning			
YNHH	Greenwich Hospital	Live	Live	Connectivity/planning			
YNHH	Lawrence & Memorial Hospital	Live	Live	Connectivity/planning			
YNHH	YNHH Saint Raphael Campus	Live	Live	Connectivity/planning			
YNHH	Yale New Haven Hospital	Live	Live	Connectivity/planning			
	UConn Health	Live	Live	Live	Live	Live	
	Hospital for Special Care	Live	Connectivity/planning	Connectivity/planning	Connectivity/planning	Connectivity/planning	Connectivity/planning
	Middlesex Hospital	Live	Connectivity/planning	Connectivity/planning	Connectivity/planning	Connectivity/planning	
	Stamford Hospital	Connectivity/planning	Connectivity/planning	Connectivity/planning	Connectivity/planning	Connectivity/planning	
	Griffin Hospital	Testing	Testing	Testing	Testing	Testing	

Legend: ○ Connectivity/planning | ◔ Development | ◐ Testing | ◕ Change Control Board | ● Live

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RAD: Radiology Results | IMG: Radiology Images | TRN: Transcribed Documents (Discharge Summaries)

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Connectivity Updates: Hospital

Parent Org	Hospital/Organization	ADT	CCD	LAB	RAD	TRN	IMG
PMR	Waterbury Hospital	◔	◔	◔	◔	◔	
PMR	ECHN - Rockville Hospital	◔	○	○	○	○	
PMR	ECHN - Manchester Memorial Hosp	◔	○	○	○	○	
	The Connecticut Hospice	○	○				
	Gaylord Hospital	◔	◔	○	○	○	
THOfNE	St. Francis Hospital	○	○	○	○	○	
THOfNE	St. Mary's Hospital	○	○	○	○	○	
THOfNE	Mt. Sinai Rehab Hospital	○	○	○	○	○	
THOfNE	Johnson Memorial Hospital	○	○	○	○	○	

○ Connectivity/planning   ◔ Development   ◑ Testing   ◕ Change Control Board   ● Live

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Connectivity Updates: Other

Hospital/Organization	Type	EMR	PANEL	ADT	CCD	LAB	RAD	TRN	Quest/Labcorp
Alliance Medical Group (AMG)	Ambulatory	Allscripts	◔	◔	◔	◔	◔	◔	
Bridgeport Family Medicine	Ambulatory	CureMD*		●	●				
ENT Medical & Surgical Group	Ambulatory	eCW*		○	○				
Litchfield Hills Family Medicine	Ambulatory	Athena*	●	●	●				●
Avanta Clinic	Ambulatory	Athena*	●	●	●				
Medical Walk In Care	Ambulatory	Glenwood*	○	●	●				○
Modern Era Pediatrics LLC	Ambulatory	Glenwood*		●	●				
Nephrology Associates	Ambulatory	MedTrio	○	◔	◔				○

*hub

○ Connectivity/planning   ◔ Development   ◑ Testing   ◕ Change Control Board   ● Live

ADT: Admit, Discharge, Transfer Messages (Hospital Encounters) | CCD: Continuity of Care Document | LAB: Laboratory Results
RAD: Radiology Results | Img: Radiology Images | TRN: Transcribed Documents (Discharge Summaries)

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Connectivity Updates: Other

Hospital/Organization	Type	EMR	PANEL	ADT	CCD	LAB	RAD	TRN	Quest/Labcorp
Nuvance East Med Practice	Ambulatory	Cerner	● Live	● Live	● Live	◔ Development	○ Planning		
Nuvance West Med Practice	Ambulatory	Cerner	● Live	● Live	● Live				
PodiatryCare, P.C.	Ambulatory	Triarq Health	○ Planning	◔ Development	◔ Development				○ Planning
ProHealth Physicians	Ambulatory	Optum	● Live	● Live	◔ Development				● Live
The Hand Center	Ambulatory	Greenway*	○ Planning	● CCB	● CCB	○ Planning			○ Planning
Wheeler Clinic	Ambulatory	NextGen	○ Planning	◔ Development	○ Planning				○ Planning
iCare Health Management	Post-Acute	American Health Tech		● Live	● Live				

*hub

Legend: ○ Connectivity/planning ◔ Development ◐ Testing ◕ Change Control Board ● Live

ADT: Admit, Discharge, Transfer Messages (Hospital Encounters) | CCD: Continuity of Care Document | LAB: Laboratory Results
RAD: Radiology Results | Img: Radiology Images | TRN: Transcribed Documents (Discharge Summaries)

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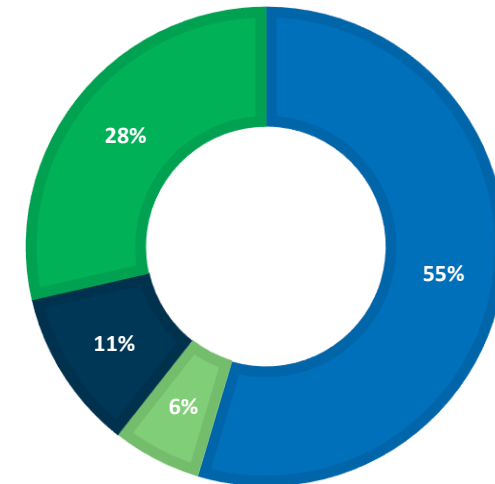Connecting People for Better Health

Onboarding Status Update

- 3.5M Unique patients in MPI

- 290 Live data connections

- 687 Trusted Data Sharing Agreements

- 181 in the Queue
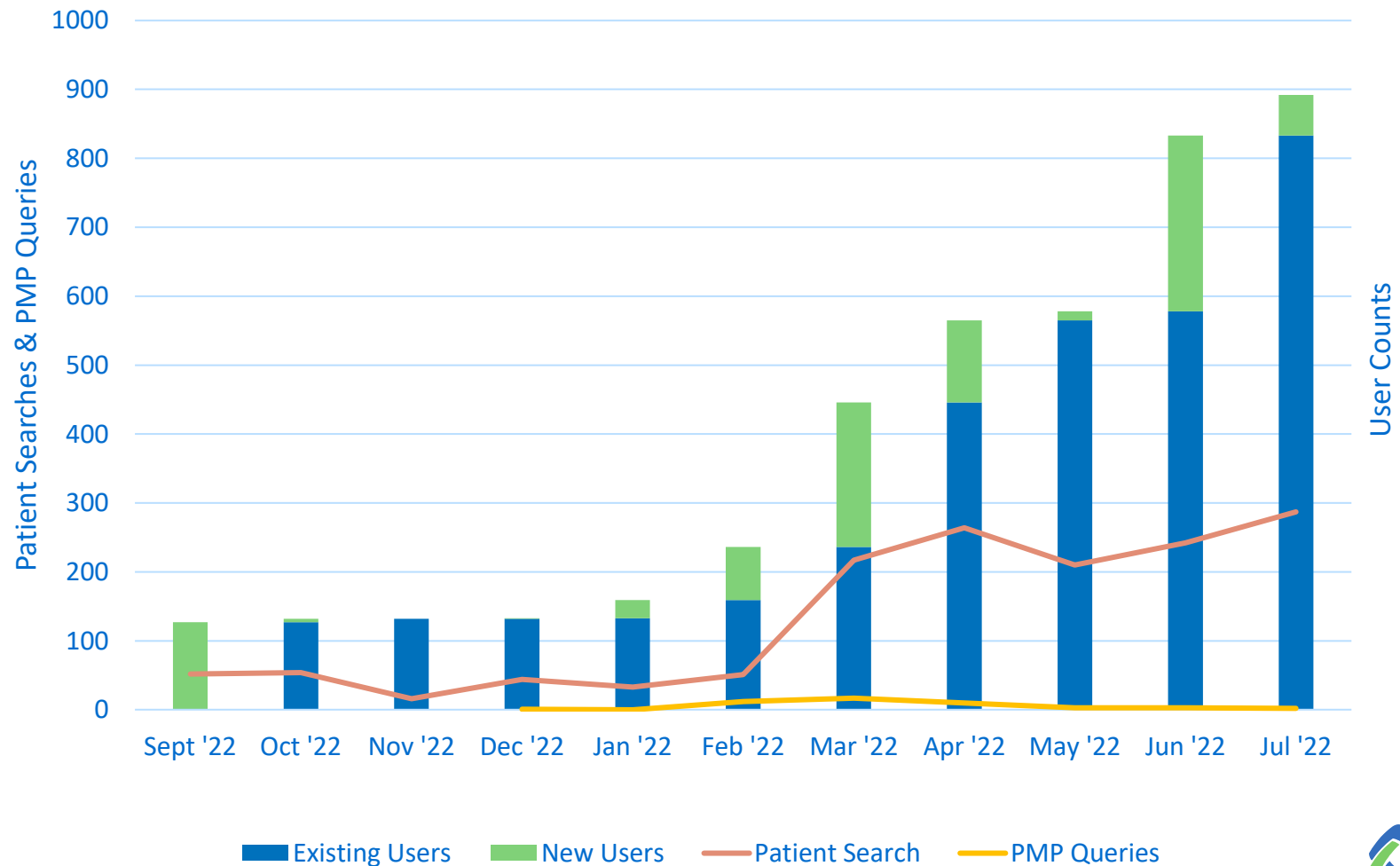 - 35 trusted data sharing agreements in active discussion stage

ORGANIZATION TYPES

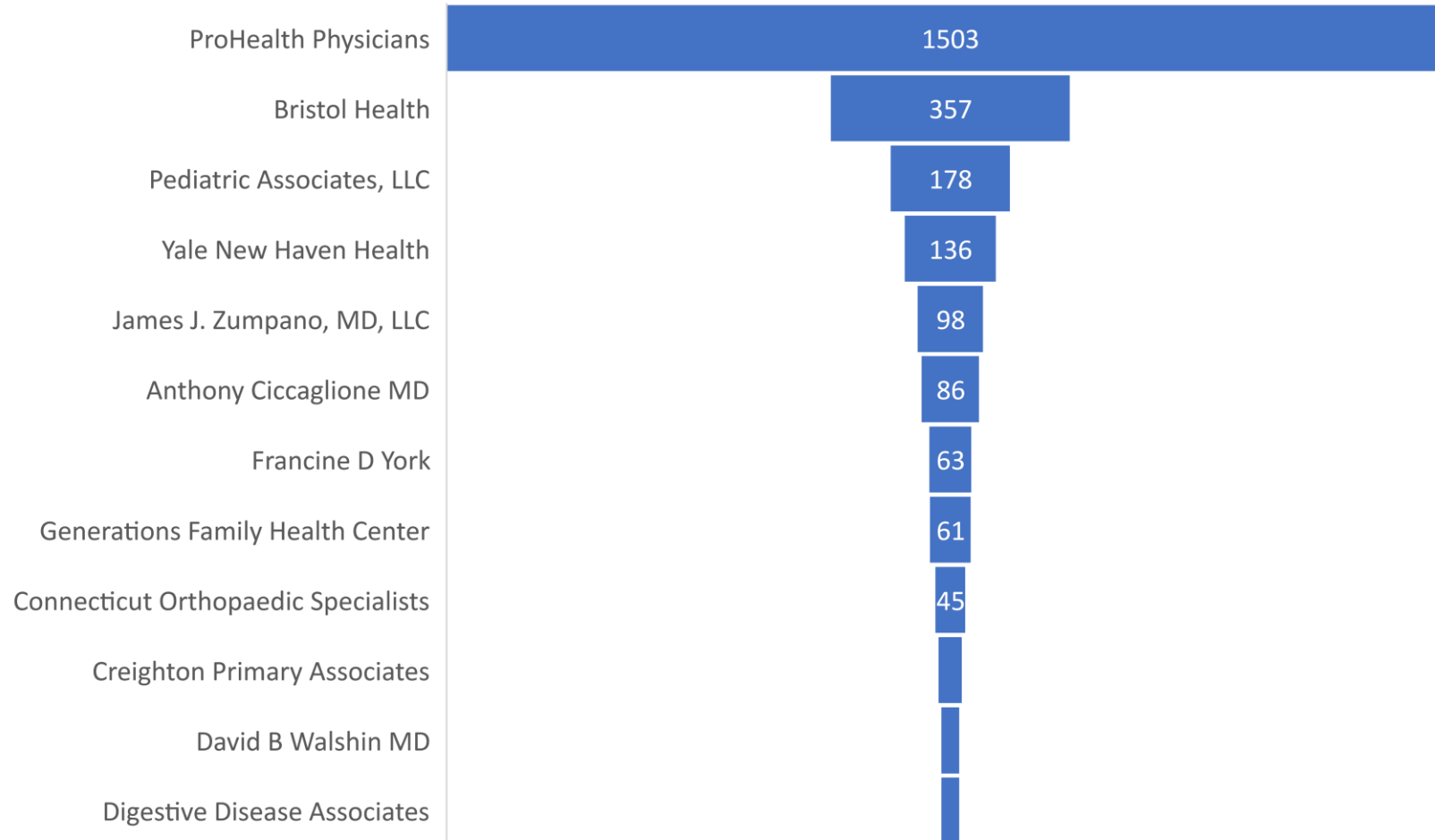■ Ambulatory ■ Hospital ■ Post Acute/Long Term ■ Other

- 55%
- 28%
- 11%
- 6%

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Data Access (July 2022)

Data Access (July 2022)

Top Portal Users (July 2022)

Organization	Count
ProHealth Physicians	1503
Bristol Health	357
Pediatric Associates, LLC	178
Yale New Haven Health	136
James J. Zumpano, MD, LLC	98
Anthony Ciccaglione MD	86
Francine D York	63
Generations Family Health Center	61
Connecticut Orthopaedic Specialists	45
Creighton Primary Associates	
David B Walshin MD	
Digestive Disease Associates	

Behavioral Health Provider Engagement Update

Sumit Sajnani, OHS HITO

Behavioral Health Provider Engagement

Background

➢Connecting BH providers to HIE identified as 1 of 6 focus areas to include in 5-Year Statewide Health IT Plan

➢Identified by HITAC as top priority to begin in 2022

Status

➢BH Engagement Plan drafted to:

➢expand on prior outreach and conduct further research to better understand concerns

➢learn about challenges related to technology and systems

➢increase awareness of Connie services

➢provide support through education, technical assistance, mentorship, and financial incentives for adoption and use of certified EHR technology

BH Status Cont'd…

Behavioral Health Provider Engagement

BH Engagement Status Cont'd…

➤ Gathering of licensed provider contact information with support from DPH
➤ Discussions with DMHAS to define roles and support
➤ Focus groups to identify questions for future regional town hall meetings:

- Associations representing BH Providers
- Community Based Organizations
- Consumer Advocacy Groups
- Federal Qualified Health Centers & School Based Health Centers
- Hospitals and Health Systems
- Medium to Large Practices
- Local Mental Health Administrators and Managed Care Organizations
- Primary Care, Pediatric, Family Medicine
- Small and Independent Practices

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Race, Ethnicity and Language (REL) Implementation Progress Update

Adrian Texidor, OHS

Refresher: Race, Ethnicity & Language Mandate

C.G.S. Sec. 19a-754d: *An Act Equalizing Comprehensive Access to Mental, Behavioral and Physical Health Care in Response to the Pandemic*

➢ Mandate went into effect on January 1, 2022

➢ Applies to any state agency, board, or commission that collects or contracts with an entity to collect race, ethnicity or primary language data for health care or public health purposes to collect REL Data according to the REL Data Standards and Implementation Guide

➢ OHS is the entity responsible for developing the REL Data Standards and Implementation Guide(https://portal.ct.gov/OHS/HIT-Work-Groups/Race-Ethnicity-and-Language)

➢ Health Information Exchange—mandates health providers with electronic health records (EHR) connected to the statewide health information exchange (Connie) to provide patient self-reported race, ethnicity, primary language. Two additional data points should be collected: insurance and disability status

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REL Mandate: Efforts Since May 2022

➤ Yale University's Equity Research and Innovation Center concluded its phase 1 REL convenings; Yale's report forthcoming

➤ OHS developing REL Implementation Guide 2.0

➤ OHS held its first convening with State Agencies; topics covered included:
  ➤ OHS responsibilities according to PA 21-35
  ➤ System impacts according to data mapping
  ➤ State agency REL data systems inventory

➤ OHS will hold second convening with agencies to:
  ➤ Finalize Stakeholder Registry
  ➤ Finalize REL Data Systems Registry
  ➤ Deep dive on creating paper-based forms
  ➤ Share lessons learned from APCD REL Process

➤ Survey sent to 33 organizations—77 individuals

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Anticipated REL ARPA Project Roadmap

FY23 | $500k	FY24 | $650k
• Continued stakeholder engagement • Discussions with DSS/OHS re: systems upgrade • Analysis of OHS and DSS systems • Secure resources to develop REL standards & implementation guide v2; • Secure resources for project management	• Project management; • Integration of OHS & DSS systems & system upgrades of remaining identified OHS and DSS systems; • Build connection to HIE (Connie) to provide REL data to State; • Secure health equity dashboard & dashboard expertise • Deploy REL-based health equity dashboard

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Race, Ethnicity & Language

ARPA Updates

➢Developing Project Scope
- ➢Mapping OHS's current state and what it will take to get to compliance with PA 21-35 Section 11
- ➢Identify Critical Success Factors and develop Key Performance Indicators for the project(s)

➢Drafting Memorandum of Agreement to enable the work with DSS

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Review HITAC Subcommittee Charters

Olga Armah, OHS

Review HITAC Subcommittee Charters

Topics

➢ General Background
- APCD Advisory Group (APCD-AG) History
- APCD-AG Role & Purpose
  - Duties of HITAC to APCD-AG
- APCD Data Submission Guide Workgroup (APCD-DSGW)
  - Purpose & Process
  - Membership
- Future Charters

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Review HITAC Subcommittee Charters

General Background:

➤ OHS is establishing charters across all councils and committees

➤ In accordance with Article 5 Section 4 of the HITAC charter, HITAC will:

> *"ensure that all committees and work groups prepare and ratify a charter in a format and manner similar to the HITAC's charter"*

General Format of all OHS Charters	
Article 1	Name
Article 2	Purpose
Article 3	Membership
Article 4	Officers
Article 5	Sub Committees
Article 6	Duties of APCD-AG
Article 7	Operating Procedures
Article 8	Duties of OHS
Article 9	Duties of HITAC

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APCD Advisory Group Charter

Contd. Review Subcommittee Charters...

APCD-AG Quick History

- ➢APCD-AG was established statutorily in 2012 & later became a workgroup of HITAC in 2017
- ➢Whereas, APCD-AG is <u>not</u> a newly established group, this is the group's first charter

Contd. Review Subcommittee Charters

APCD-AG Role & Purpose

The APCD Advisory Group Advises and Consults:

- on strategic guidance, recommendations, and ongoing support to the Health IT Advisory Council and the Office of Health Strategy (OHS) including but not limited to:

    (a) contracting for, planning, implementing and administering the APCD;

    (b) obtaining claims data from the State's medical assistance program and Medicare Part A or B,

    (c) contracting for the collection, management or analysis of data from reporting entities;

    (d) any action to obtain Medicaid and CHIP data; and

    (e) enhancing the state's use of data to increase efficiency, improve outcomes and the understanding of health care expenditures in the public and private sectors.

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Cont. Review Subcommittee Charters

What are the duties of the HITAC to the APCD-AG?

In alignment with the HITAC charter, the Council's role to the APCD-AG is as follows:

➤ HITAC will ensure that all committees and work groups prepare and ratify a charter in a format and manner similar to the HITAC's charter
➤ The APCD-AG Chair or Co-Chair will report work group findings and recommendations to the HITAC for its information or action
➤ Advise and consult with the APCD-AG on maintaining written procedures for administering the APCD

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APCD Advisory Group
Data Submission Guide Workgroup Charter

Cont. Review Subcommittee Charters

APCD-DSGW Purpose & Process

➤ APCD-AG established Ad Hoc workgroup (APCD-DSGW) & approved its charter in May

➤ Timeboxed for 4-6 weeks

DSGW Purpose:
To review and recommend modifications to the Data Submission Guide (DSG) that will enable the collection and submission of dental and denied claims in alignment with industry and national standards to support the CT's APCD program.

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Cont. Review Subcommittee Charters

APCD-DSGW Membership

Name	Representation
Olga Armah, Chairperson Office of Health Strategy	Representative of the Office of Health Strategy
Bernie Inskeep United Health Group	Representative of a Health Insurance Company
Laurel Buchanan UCONN Health	Healthcare Expert from an Academic Institute
Sandra Czunas Office of the State Comptroller	Expert in Dental Claims and a Representative of a State Agency
Sheryl A. Turney Anthem Blue Cross Blue Shield	Member of the CT All Payer Claims Database Data Release Committee
Technical Support	
Jesse Drummond OnPoint Health Data	CT APCD Data Manager/Vendor
Robert Viens Serna OnPoint Health Data	CT APCD Data Manager/Vendor

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Contd. Review Subcommittee Charters

Future Charters for HITAC Review:

➢APCD Data Release Committee Charter
- APCD-DRC expected to review charter in September
- HITAC expected to review and accept DRC charter in October meeting

➢APCD Data Privacy & Security Subcommittee Charter
- Ad hoc group of APCD-AG; expected to reconvene at a date TBD to review APCD policies & procedures, and the group's charter
- HITAC expected to review and accept APCD-DPSSC charter in future meeting

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Review APCD Data Submission Guide Workgroup Final Report

Olga Armah, OHS

Review APCD-DSGW Final Report

Background and Key Highlights

➢ APCD-DSGW met six times between May and August
➢ Final recommendations presented to & approved by APCD-AG on August 11

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Draft APCD-DSGW Final Report

Denied Claims Review Process

➢ APCD-DSGW first reviewed the current state vs future state of *denied* claims collection and all Claims Adjustment Reason Codes (CARC)

➢ The DSGW agreed to collect all fully denied claims that carriers have in their data warehouse (all CARC codes)

Draft APCD-DSGW Final Report:
Dental Claims Review Process

➢ Currently, CT-APCD DSG requests data submission for multiple teeth per row and includes three data elements only

➢ The DSGW reviewed to approaches:

- **Approach 1:** use the current CT DSG which requests submissions of multiple teeth per row and add more elements to accommodate the additional columns identified in the APCD Common Data Layout (CDL)

- **Approach 2:** update the CT DSG to have one tooth per row, allow for submissions of multiple teeth per row, and add more elements to accommodate the additional columns identified in the APCD CDL

➢ DSGW recommended Approach 2

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Review APCD-DSGW Final Report

Next Steps

➢OHS will work with data management vendor (Onpoint Health Data) on a communication strategy, and implementation

➢Availability of data is anticipated for 2023

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Acceptance of APCD-DSGW Final Report

Dr. Joe Quaranta & Members

Announcements & General Discussion

Dr. Joe Quaranta & Council Members

Wrap Up and Meeting Adjournment

Upcoming Meetings

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September 15, 2022

October 20, 2022

November 17, 2022

December 15, 2022

Contact Information

OHS Contact for August 2022 HITAC Meeting

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OHS@ct.gov

Health IT Advisory Council Website:
https://portal.ct.gov/OHS/HIT-Work-Groups/Health-IT-Advisory-Council