

# Connecticut Statewide Health Information Technology Plan 2021



CEDARBRIDGE  
GROUP

## Connecting and Innovating for Better Health

**Integrating Social Needs Data:**

*Knowing the Person Really Matters when Delivering Person-Centered Care*

February 26, 2021

# CedarBridge Group Facilitators

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**Vatsala Pathy**  
**Senior Director**



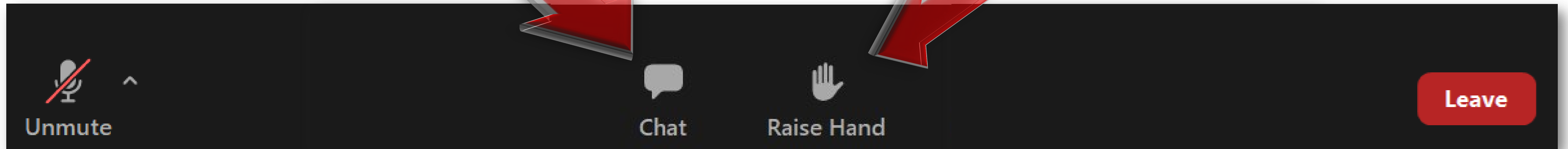
**Dawn Bonder**  
**Managing Director**



# Participating in the Virtual Forum

Use the **Chat** to engage with all participants

To respond verbally use the **Raise Hand** option, and we will unmute you



**Opportunities to participate in several polls throughout the forum**

**Communication with your peers in the chat is highly encouraged**

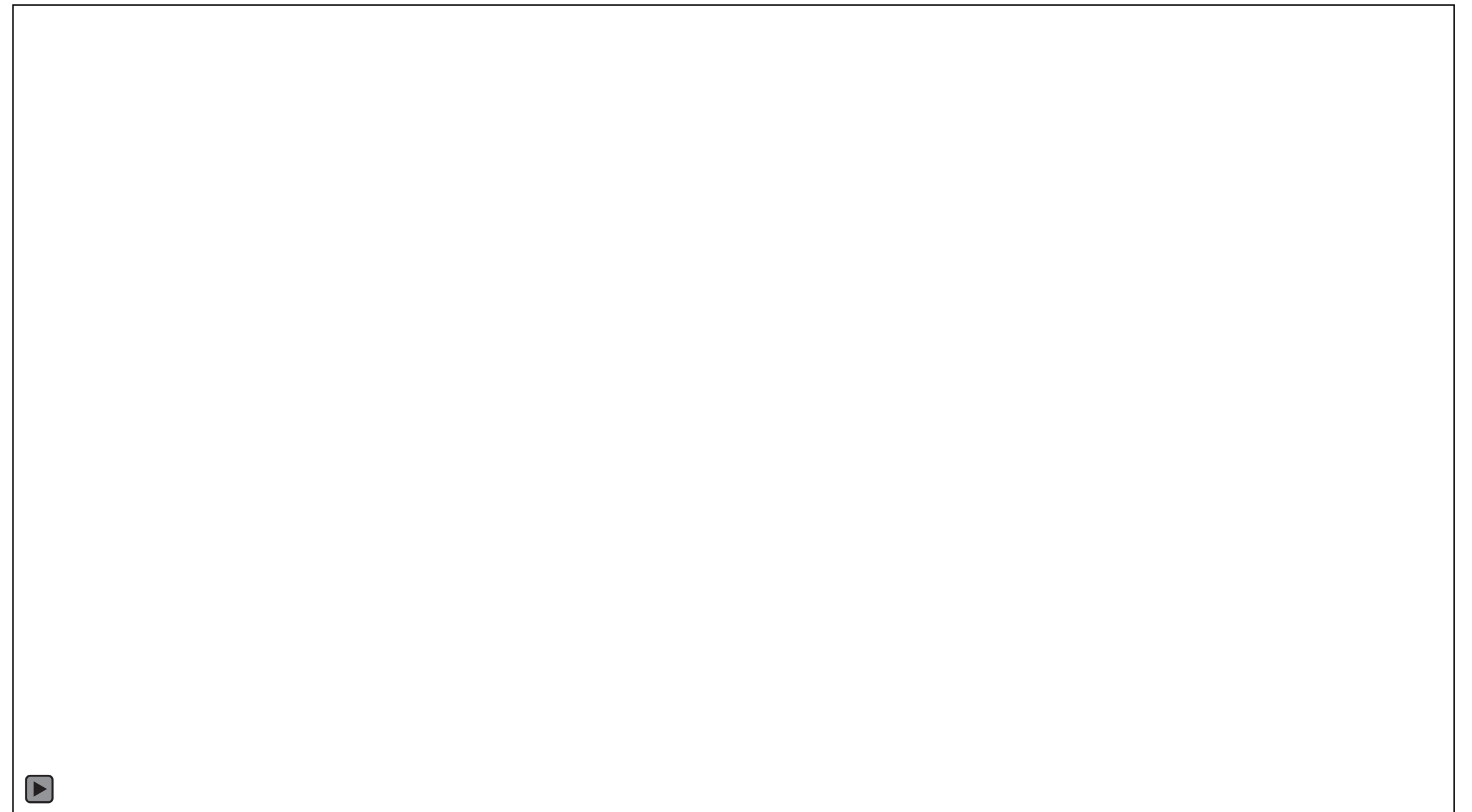
**“Stack” in the chat box using “+++” when you agree with someone’s point**

# Quick Poll #1

# A Message from the Office of Health Strategy Executive Director

## VICKI VELTRI, JD, LLM EXECUTIVE DIRECTOR

Victoria Veltri, JD, LLM, is the Executive Director of the Office of Health Strategy, appointed to serve as the first head of this agency in February 2018. She was reappointed by Governor Ned Lamont in 2019 to oversee the office's mission to implement comprehensive, data driven strategies that promote equal access to high quality health care, control costs and ensure better health for the people of Connecticut.



# “Connecting and Innovating for Better Health” Virtual Forums Series

February – March 2021



6 interactive forums in February and March to inform the State HealthIT Plan

Hosted by the Office of Health Strategy and CedarBridge Group



Input will be synthesized to identify major themes for health data advancement in Connecticut



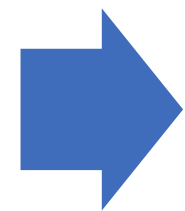
# Integrating Social Needs Data:

*Knowing the Person Really Matters when Providing Person-Centered Care*

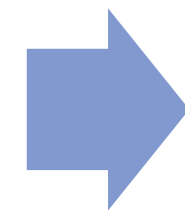
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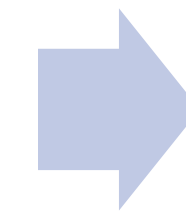
HealthIT  
Plan  
Strategies



Current  
State



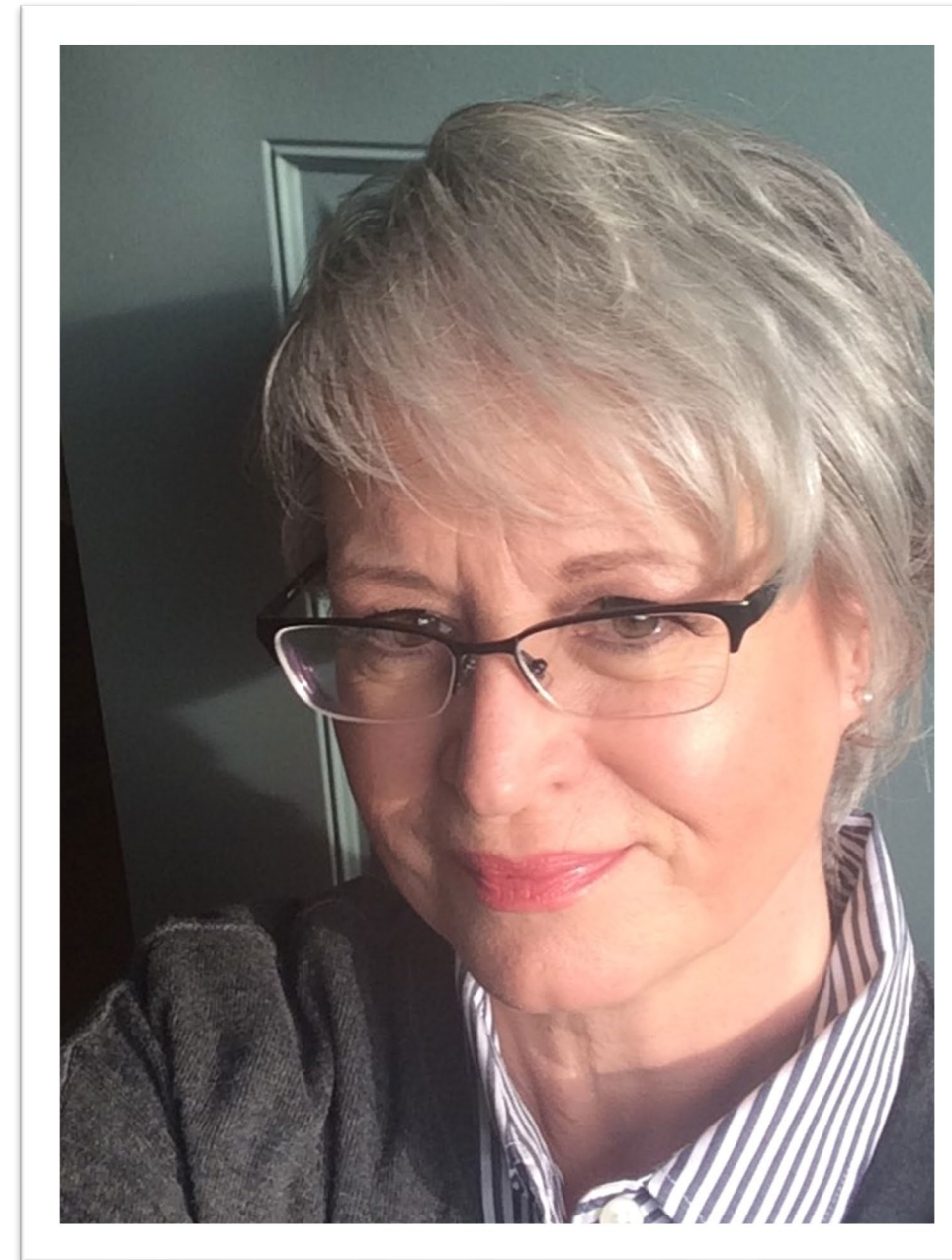
Future  
Priorities



Wrap Up  
and Next  
Steps

# Five-Year Statewide HealthIT Plan Strategies

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**Brenda Shipley**  
**HealthIT Senior Program Manager**  
**Office of Health Strategy**



# About the Connecticut Office of Health Strategy (OHS)

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- Fully established in 2018 - Conn. Gen. Stat. § 19a-754a
- Charge:
  - ✓ Developing and implementing a comprehensive and cohesive health care vision for Connecticut
  - ✓ Promoting effective health care planning and quality of care for the state
  - ✓ Coordinating state's health information technology initiatives
  - ✓ Overseeing multi-payer care delivery and payment reforms



## Conn. Gen. Stat. § 17b-59a(3)(c) Requires a Statewide HealthIT Plan

*“The executive director of the Office of Health Strategy shall, in consultation with the Commissioner of Social Services and the State Health Information Technology Advisory Council... implement and periodically revise the state-wide health information technology plan... and shall establish electronic data standards to facilitate the development of integrated electronic health information systems for use by health care providers and institutions that receive state funding.”*

# Principles for Developing the Five-Year Statewide HealthIT Plan

## Align

- Business strategies
- Priorities



## Leverage Existing Investments

- Identify and add value to local efforts
- Maximize benefit from existing tools



**Shared Goal:**  
Data Availability, Accuracy, and Interoperability

## Validate Input

- Share draft recommendations
- Solicit public engagement



## Inclusivity

- Create spaces for broad feedback
- Conduct comprehensive environmental scan



# High Level Timeline for HealthIT Plan Development

## Q1 2021

- Review historical documents
- Host virtual stakeholder forums
- Conduct electronic surveys
- Key informants interviews

## Q2 2021

- Synthesize input
- Incorporate HITAC guidance
- Draft findings and recommendations
- Present to HITAC

## Q3 2021

- Stakeholder feedback
- Validate stakeholder input
- Revise recommendations

## Q4 2021

- Draft State HealthIT Plan
- Finalize for HITAC/OHS approval

# Current State of Social Needs Data

# Current Social Needs IT and Data Landscape

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**How are CBOs and healthcare providers coordinating services to address client needs?**

# Quick Poll #2 and Discussion

# Quick Poll #3 and Discussion



# Current Social Needs IT and Data Landscape

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How are CBOs and healthcare providers coordinating services to address client needs?

How are health inequities being identified and addressed in CT?

# Quick Poll #4 and Discussion

# Current Social Needs IT and Data Landscape

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How are CBOs and healthcare providers coordinating services to address client needs?

How are health inequities being identified and addressed in CT?

Are clients being screened consistently for social risks? If so, how?

# Quick Poll #5 and Discussion

# Current Social Needs IT and Data Landscape



How are CBOs and healthcare providers coordinating services to address client needs?

How are health inequities being identified and addressed in CT?

Are clients being screened consistently for social risks? If so, how?

**Is your organization using electronic referrals? If so, are you using a closed-loop referral platform?**

# Quick Poll #6 and Discussion

# Future Priorities for Social Risk Data

# Rank Voting

What are your top three priorities for the healthIT plan to address?

In the chat box, please list the numbers of your priority choices, in the order of priority (e.g., 1 – top priority, 7 – second priority, 2 – third priority)

#	Priority Options
1	Investment in data infrastructure for CBOs
2	Integrating social risk data with healthcare systems
3	Establishing CBO/healthcare data sharing agreements
4	Focus on improving data quality
5	More systematic social needs screenings across the health and social services ecosystems
6	Better defined data standards
7	A community-wide information exchange platform
8	Protecting sensitive client data
9	Receive information on the outcome of CBO referrals
10	Ability to make and track electronic referrals
11	Availability of data/ reporting to identify social needs





# Debrief and Discussion

- 1 – CBO data infrastructure investments
- 2 – Integrating social risk data
- 3 – Establish data sharing agreements
- 4 – Focus on improving data quality
- 5 – Systematic social needs screenings
- 6 – Better defined data standards
- 7 – A community information exchange
- 8 – Protecting sensitive client data
- 9 – Info on CBO referral outcomes
- 10 – Electronic referral capabilities
- 11 – Availability of client social needs data



# In Your Own Words: Describe the Ideal Future State for Addressing Social Risk Factors through Data Sharing & Technology

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- How can technology and data sharing improve care and services?
- Provide feedback on what resources are needed for data sharing and technology investments

**Raise Hand**

**Post in Chat**

# Roundtable

For additional questions or feedback, please email:  
[cthealthitplan@cedarbridgegroup.com](mailto:cthealthitplan@cedarbridgegroup.com)

For more information, visit the OHS website: [http://bit.ly/ct\\_hit\\_plan](http://bit.ly/ct_hit_plan)

# Wrap Up & Next Steps

# Stakeholder Forums & Dates

Register at: [http://bit.ly/ct\\_hit\\_plan](http://bit.ly/ct_hit_plan)

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Title	Date and Time
<b>Behavioral Health &amp; Everyone Else: Sharing Sensitive Data Without Compromising Privacy</b>	<b>February 23, 2021 10:00 – 12:00 PM Eastern</b>
<b>Integrating Social Needs Data: Knowing the Person Really Matters when Delivering Person-Centered Care</b>	<b>February 26, 2021 1:00 – 3:00 PM Eastern</b>
<b>Prepare, Care, Protect, Measure, and Monitor: Technology and Data Needs for a Strong Public Health System</b>	<b>March 2, 2021 1:00 – 3:00 PM Eastern</b>

# Stakeholder Forums & Dates

Register at: [http://bit.ly/ct\\_hit\\_plan](http://bit.ly/ct_hit_plan)

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<b>Title</b>	<b>Date and Time</b>
<b>Connecting the Dots to Improve Outcomes: Eliminating Barriers to Protect and Care for Connecticut Children in Need</b>	<b>March 12, 2021 1:00 – 3:00 PM Eastern</b>
<b>Timely Information Moving Between Long Term Care, Emergency Medical Services, Hospitals &amp; Health Systems, and Primary Care</b>	<b>March 23, 2021 10:00 – 12:00 PM Eastern</b>
<b>Prioritizing and Governing Investments: Secure, Person-Centered Health IT for Residents of Connecticut</b>	<b>March 26, 2021 1:00 – 3:00 PM Eastern</b>

# Thank you!

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