



Community Health Center  
Association of Connecticut

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# Connecticut's Community Health Centers (CHCs)

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The Community Health Center Association of Connecticut (CHCACT) advances and aligns the work of health centers, with stakeholders, to improve the health and wellness of all.

*“We help health centers do what they do, better.”*



Health centers provide medical, dental and behavioral health services to people regardless of:

- *Age*
- *Insurance*
- *Immigration Status*
- *Ability to pay*

***No Insurance?***

***Pay on a sliding fee scale  
based on your income!***

***No one is turned away!***



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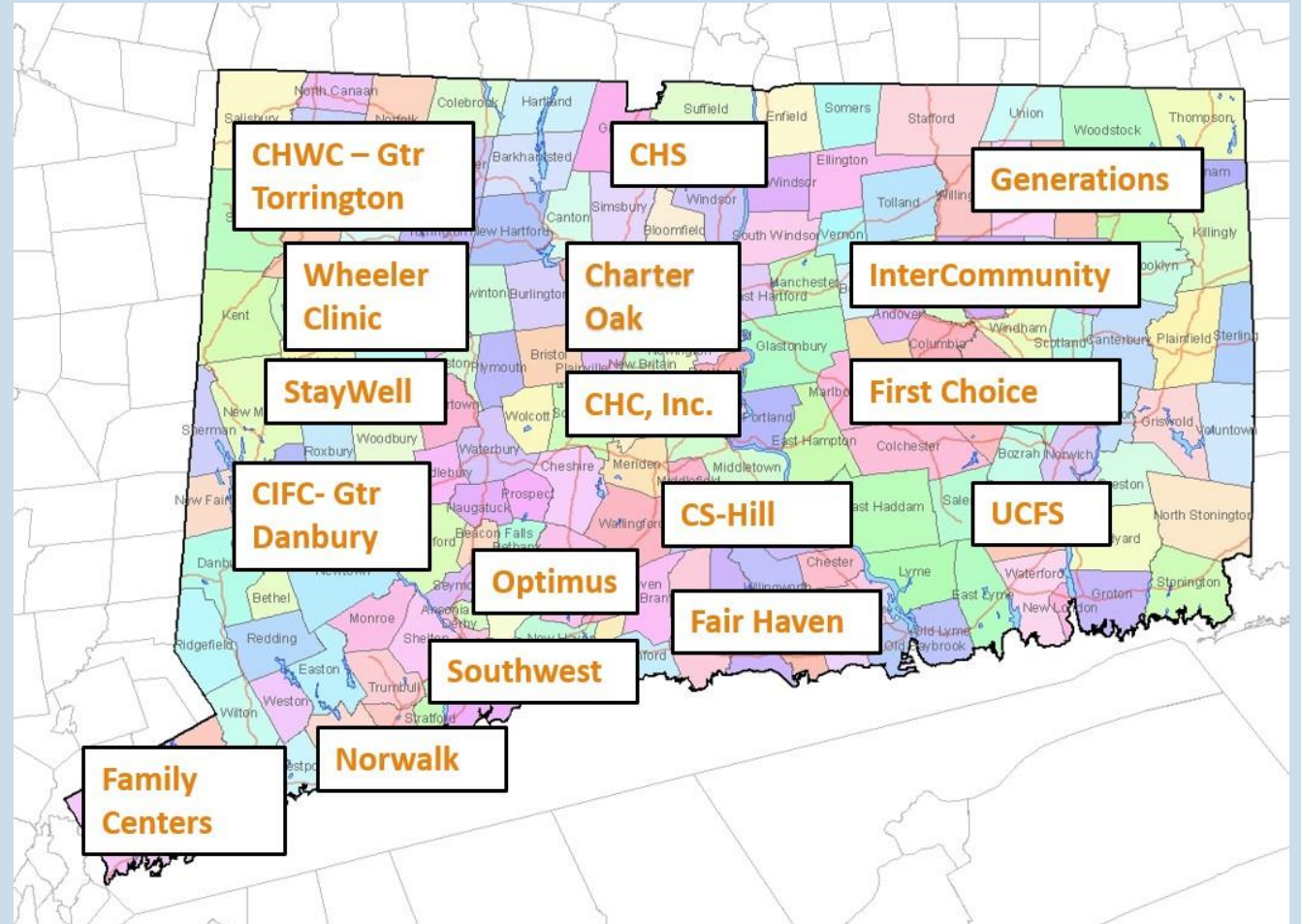
## The Facts (Connecticut, 2018):

- 17 Community Health Center organizations across the state, with over 300 sites
- Over 398,000 patients – with over 2.1 million visits, including primary care, dental and behavioral health!
- Community Health Centers serve more than 10% of Connecticut's population.



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## Connecticut's Health Centers

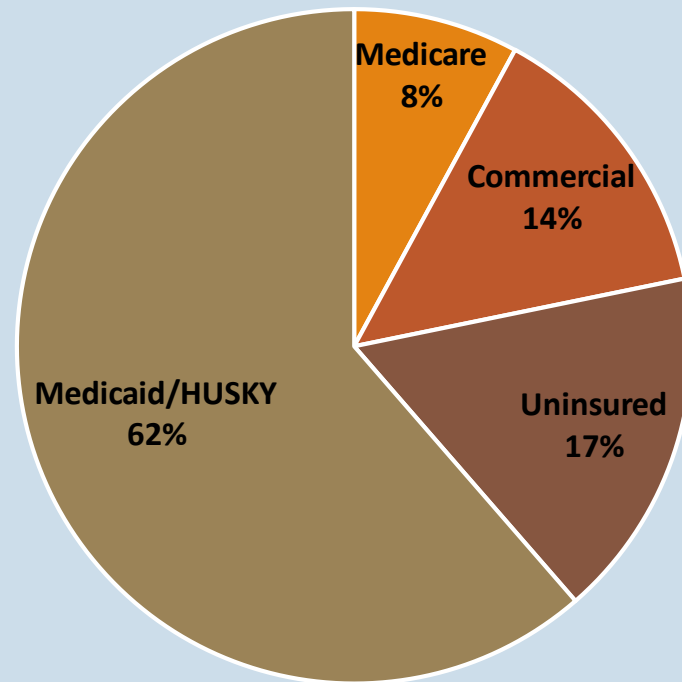




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## Insurance Status (2018)





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## *What We're Working On*

- Engagement across healthcare community:
  - State Innovation Model (SIM) Committees
  - Medical Assistance Program Oversight Council (MAPOC)
  - State Health Information Exchange (HIE)
- Using data to drive decision-making, enhance quality
  - Risk Stratification, population health
- Transforming the way care is provided:
  - Team-based care
  - Patient/family engagement
  - Primary Care and Behavioral Health Integration



## *What We're Working On*

- ECHO program on Opioid epidemic
- UConn Research Collaborative
- AmeriCorps Programs (Health literacy, etc)
- Training/Technical Assistance:
  - Shared learning model
  - Common Topic/Role-based Workgroups





## *What We're Working On*

- Quality Improvement, preparation for value-based payment models, including PCMH+
- Health Equity
  - Social Determinants of Health
  - Disparity Data Analysis
  - Developing specific interventions
  - Data reporting
- Community and Clinical Integration Program (CCIP)



## *Advocacy and Legislative Agenda*

### ***FQHC Caucus***

- Formed by legislative leaders interested in working on issues affecting Community Health Centers

### ***Leadership:***

- Sen. Saud Anwar
- Sen. George Logan
- Rep. Christopher Rosario
- Rep. Jay Case

### ***CHCACT 2020 Legislative Priorities:***

- Enhance workforce development by reinstating State Loan Repayment Program
- Improve access to mental health services by integrating Primary Care and Behavioral Health
- Improve Non-emergency Medical Transportation



## *Our Latest Achievement*

- **Practice Transformation Network (PTN):**
  - \$700 Million - Four-year initiative through the Center for Medicare & Medicaid Services (CMS)
  - Prepare primary care and specialty care practices to be successful under value-based payment models
  - 30 Practice Transformation Networks (PTNs) - supporting over 140,000 providers nationally
  - 16 Health Centers/1,000 providers/300K patients in the Connecticut Model

# Innovations in Care

## Care Team Functions

Using swimlane diagrams to document roles  
Adding Care Coordinators to care teams  
Multi-disciplinary meetings

## Risk Stratification Models

Integrated with EHR  
IPV, Age, Patient Engagement Risk Factors  
Risk score included on huddle reports

## Care Models

Clinic Models: Diabetes, AICU, RAAC  
Behavioral Health Consultants in PC  
Shared care plans  
Extended weekday and weekend hours  
No-show predictive modeling

# The Power of Health Centers

CMS AIM or PTN Measure	Target (by Sept 2019)	Cumulative Results (through September 2019)
Improved Clinical Outcomes – # of Patients meeting Diabetes Care Composite: (A1c<8, BP<140/90, LDL>100)	1,493	2,723
Improved Clinical Outcomes – # of Patients Meeting Asthma Care Measure	770	2,887
Reduction in Unnecessary Testing – Antibiotic RX's for URIs	68	425
Reduction in Unnecessary Hospitalizations (Combination of ED & Inpatient visits)	3,024	28,483
Change in Overall Medicaid Medical Cost	\$38 Million	\$108 Million



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***To learn more about Connecticut's Health Centers:***

Visit our website at [www.chcact.org](http://www.chcact.org)

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