# CT COMMUNITY HEALTH WORKERS WORK HAZARDS & WELLBEING

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# **BACKGROUND**

- CHWs are a growing workforce shown to improve clinical outcomes and reduce health care costs.
- Connections to community, shared identity, and shared life experiences are critical qualities of CHWs that:
  - Facilitate their ability to establish trusting and culturally responsive relationships; BUT
  - May predispose them to being affected by inequities common among the populations with whom they work.
- CHWs are routinely exposed to myriad work stressors that may interact across multiple levels to adversely affect their well-being.
- CHWs have been largely excluded from occupational health research and evidence-based guidelines for the systems in which CHWs work are lacking.

# TOTAL WORKER HEALTH®

- A participatory approach to identify and address root causes of worker well-being, while centering on organizational changes that support well-being.
- Well-being = physical + mental health, inclusive of experiences within and beyond work.

## **OBJECTIVE**

- Employ a TWH approach to characterize, determine root causes of, and identify interventions that promote the well-being of CHWs in Connecticut.
- All aspects of the study will be **guided by a Steering Committee** consisting of CHWs, and representatives from organizations that are CHW employers or advocates.
- UConn/CRA Seed grant:
  - Support develop of academic-community partnership
  - Provide preliminary data for NIOSH proposal to conduct prospective cohort study

# **SPECIFIC AIMS**

- 1. Build a Steering Committee consisting of CHWs, and representatives that are CHW employers or advocates
- 2. Develop and test a CHW Well-Being Survey (CHW-WBS)
- 3. Collect pilot data using the CHW-WBS from CHWs

## **APPROACH**

STEERING COMMITTEE



FOCUS GROUPS



SURVEY DEVELOPMENT



PILOT TEST SURVEY

Build Steering
Committee to guide
development,
implementation,
and dissemination
of findings for a
CHW Well-Being
Survey

Conduct focus groups in English and Spanish with a representative sample of CHWs to inform survey development

Adapt standardized assessments of worker well-being and work environment for CHWs

Pilot test the CHW
Well-Being survey in
English and Spanish
with a
representative
sample of CHWs

## STEERING COMMITTEE

- Convene five times for 60-90 minutes over a six-month period starting in November 2023.
  - Virtual, in-person, or hybrid, based on input from group.
- Members will be asked to review materials in advance of some meetings to make the most efficient use of time together.
- Steering Committee members will be compensated \$75/hour.
- Transportation costs will be reimbursed for any in-person meetings.

# **THANK YOU**

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