EXAMPLE CONNECTICUT Office of Health Strategy

Community Health Worker Advisory Body (CHWAB)

June 2020



Purpose of Today's Meeting



CHW Advisory Body Meeting Agenda

- 1. Welcome & introductions
- 2. Public comment
- 3. Meeting summary approval
- 4. Review of May meeting actions
- 5. Discuss revision of training modality requirement
- 6. Discuss CT certification and training standards
- 7. Review training vendor application draft and evaluation process
- 8. Certification update from DPH
- 9. General Questions
- 10. Next steps
- 11. Adjourn



Introductions



CHWAB Membership

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CHWAB Chairs

Dr. Tekisha Dwan Everette

DeLita Rose-Daniels (CHW)

CHWAB Support

Vicki Veltri Laura Morris Dashni Sathasivam

Leslie Greer

DPH Appointee

Chris Andreson

Community Health Workers

Mildred Landock Bianca Noroñas Jerry Smart Nilda Paris Derricia Parker

CHW Association of CT

Milagrosa Seguinot

Community College

Erika Lynch

Community-based CHW training organization

Michele Scott

Healthcare Employer Adriana Rojas

Healthcare Provider

Jean K. Jacob, PharmD

CHW Employing Agency

Lee Carenza

Public Comment



Meeting Summary Approval



Review of May Meeting Actions

Voted on 4/7

- Grandfathering CHW's for the training requirements for anyone who went through any of the approved training vendors from 2017 through 2020 are eligible for Pathway 1.
- Collection of vendor application fee to be collected if possible, with recommendation of a fee between \$200 - \$300
- Modification of in-person training modality requirement



Modification of training modality requirement



Proposed Revision to CHW Training Program Requirements

During the COVID-19 Pandemic, should the training modality in-person requirement be temporarily waived or altered?

Proposed modified language

Training should be delivered in-person or utilize a hybrid approach that includes in-person sessions and distance learning in "real-time." ***Considerations will be provided for extreme circumstances.**





CHW Training Program Requirement Revision Approval





CHW Training Vendor Application Draft – Separate Document for review



CHW Training Program Approval Process: Questions to Consider

- Does the CHWAB prefer a committee versus the whole CHWAB scoring an application? How is the CHWAB Review Committee Formed? If a committee, would they provide recommendation for full approval by the CHWAB versus authority to grant full approval?
- Will applications be be accepted on a rolling basis, or is there a fixed period for submission each year?
- If more information is needed from an applicant, what is the process and how many requests will be allowed, or will it be until complete?

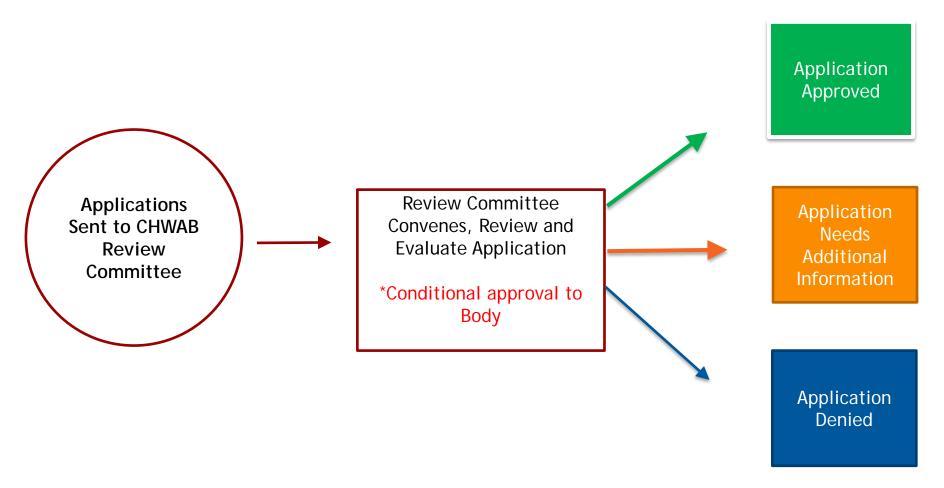
CHW Training Program Approval Process: Questions to Consider

- If an organization is denied, how long do they have to address the gaps in their program/application.
 - Do they have to pay to resubmit within a certain time period?
 - Is there an appeal process, if so, what does that include?
- Will a waiver be allowed from specific training program requirements
- Timeframes for submission, review, more information needed, approval, denial, etc.

CHW Training Program Approval Process

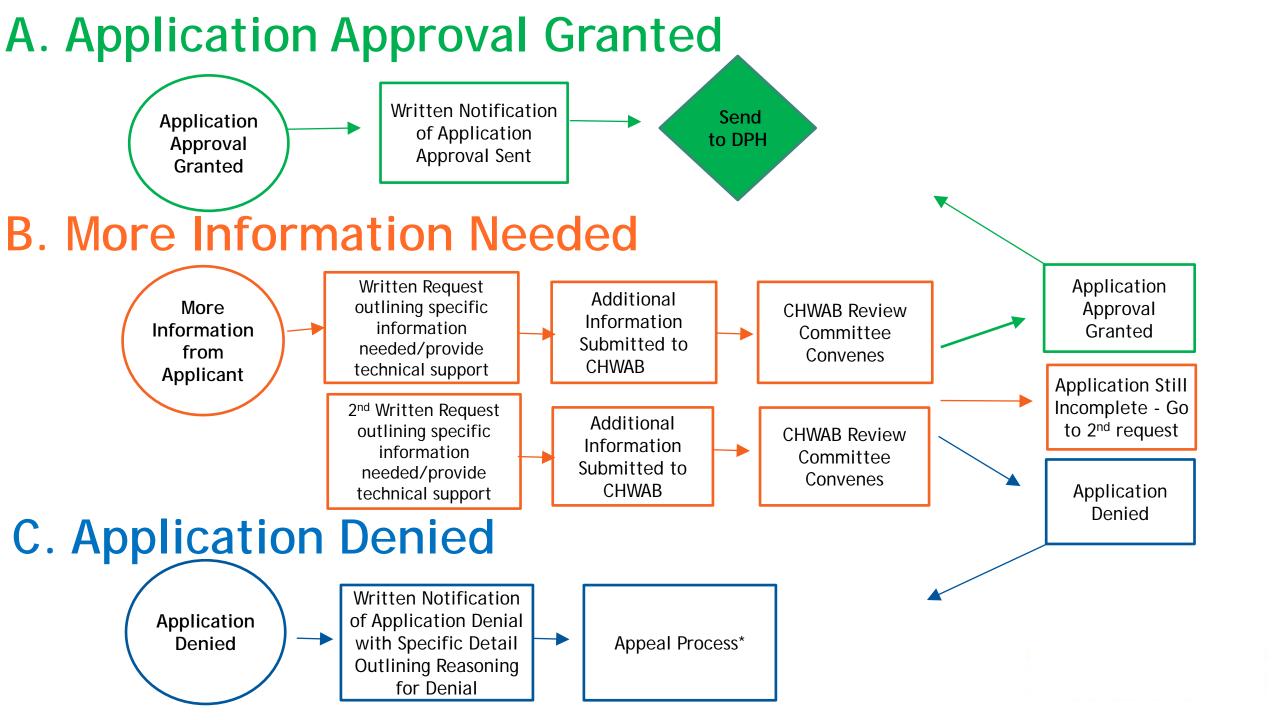


Application Submitted to CHWAB



Site Visit/Interview – Optional or Required

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CT CHW Training Program Approval Standards



Training Program Approval Standards

- Meet the minimum number of hours for each of the Core Competencies for a total of 90 and a minimum of 50 hours of internship or apprenticeship.
- Maintain instructors should have at least 1000 hours of experience training individuals who
 provide community health worker services
- Training Modality and Methodology should follow adult learning principles, include role playing, and be interactive and should be delivered in person that includes in person sessions and distance learning in real time.
- Utilize pre- and post- tests, skills assessment, include a capstone project or portfolio and retain accurate attendance records for all CHW core competency trainings
- Promote, support and encourage students to apply for certification and licensing.
- Recruit potential students through various types of outreach
- Notify the CHWAB of each graduating class and total number of those who complete the program.



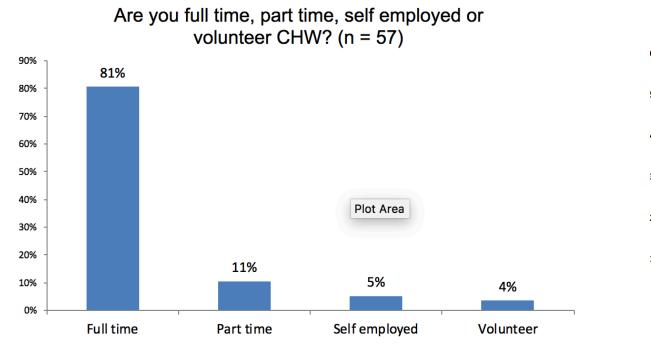
Approval

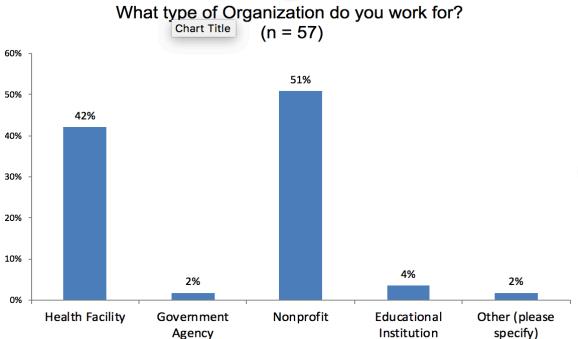


Update - OHS

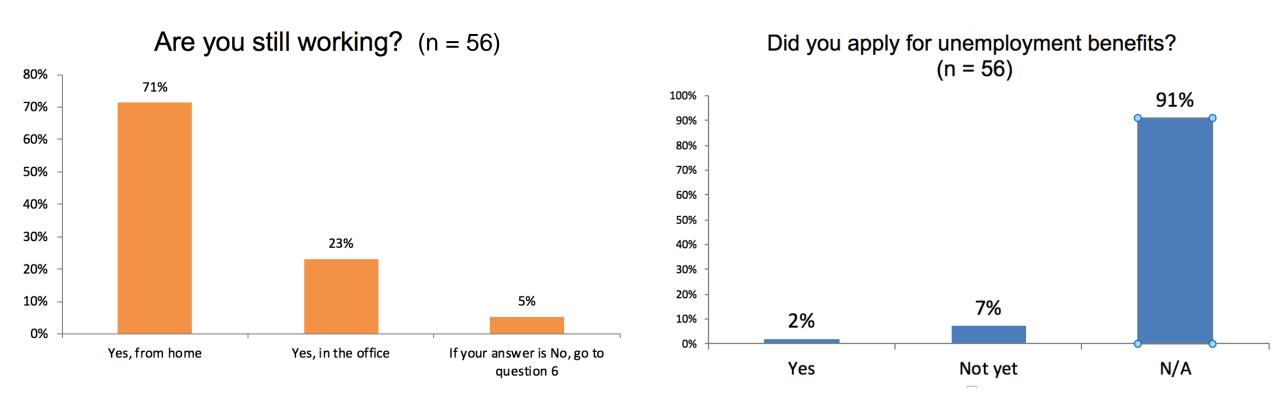


OHS CHW Survey Results



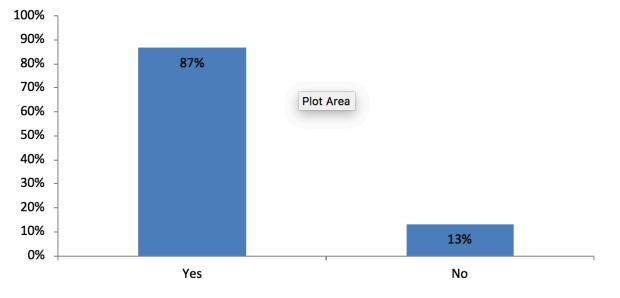


OHS CHW Survey Results



OHS CHW Survey Results

Are you still working the same amount of hours?(n = 53)



Among those responding (n = 11) that they are not working the same amount of hours:

- 9 are working 30 40 hour weeks
- 2 are working 50 hours or more.



Certification Update - DPH



Marketing & Outreach- DPH



General Questions



Looking forward

Next meeting:

July 2nd Webinar

Upcoming Training Program Requirements priorities:

- Approving Application Evaluation Rubric
- Training Vendor Application Appeal Process
- Training Program Reporting Requirements
- Continuing Education Units

Other updates:

• Marketing & Outreach





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Adjourn

