



**STATE OF CONNECTICUT  
OFFICE OF CONSUMER COUNSEL  
NEWS RELEASE**

**Acting Consumer Counsel Richard E. Sobolewski**

**FOR IMMEDIATE RELEASE**

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**ACTING CONSUMER COUNSEL RICHARD E. SOBOLEWSKI CALLS FOR  
INVESTIGATION INTO AQUARION WATER COMPANY OVER CATASTROPHIC  
RESIDENTIAL FLOODING**

*OCC Requested that PURA Initiate Investigation Into Aquarion Regarding Recent Main  
Breaks in Greenwich That Flooded Residential Properties with Thousands of Gallons of  
Water and Washed Out Municipal Roads*

**NEW BRITAIN, Conn. (April 13, 2021)** – Acting Consumer Counsel Richard E. Sobolewski filed a Petition today with the Public Utilities Regulatory Authority (PURA) requesting an investigation into the Aquarion Water Company regarding recent water main breaks that resulted in the catastrophic flooding of residential properties in Greenwich, Connecticut. On April 12, 2021—for the second time in less than a year—water mains associated with an Aquarion substation in Greenwich ruptured and catastrophically flooded nearby properties and interrupted water service to many consumers. The flooding also washed out municipal roads, resulting in an emergency response vehicle becoming stranded.

“All Aquarion customers are entitled to reliable and uninterrupted water service,” said Acting Consumer Counsel Sobolewski. “Simply put, Aquarion’s recent water main failures in Greenwich are unacceptable and rendered even more so by the fact that the resultant flooding has caused tens of thousands of dollars in damages to residential property and municipal infrastructure. I call on PURA to initiate a thorough investigation and OCC looks forward to ensuring that consumer interests are fully vindicated.”

Acting Consumer Counsel Sobolewski thanked Staff Attorney Andrew W. Minikowski for his assistance in this matter.

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