

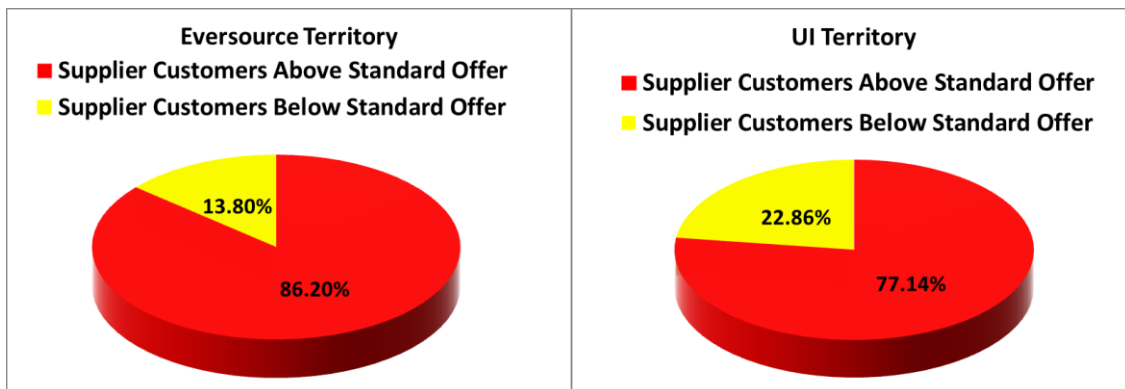


October 19, 2015

## OCC FACT SHEET: ELECTRIC SUPPLIER MARKET

The following is an update to the Office of Consumer Counsel's (OCC's) Electric Supplier Market Fact Sheet, originally created in [2014](#). The numbers provided herein are based on data submitted as compliance filings in the Public Utilities Regulatory Authority's Docket Number 06-10-22.

- Retail suppliers serve 34.7% of Eversource Energy (Eversource) residential customers and 38.5% of United Illuminating (UI) residential customers, as of August 2015.
- In the month of August 2015, nearly **nine out of ten** supplier customers paid more than the Standard Offer in Eversource territory, and nearly **eight out of ten** supplier customers paid more than the Standard Offer in UI territory.



- In the month of August 2015, Eversource customers who chose suppliers paid, in aggregate, approximately **\$8.41 million more** than the Standard Offer for their electric generation, and UI customers who chose suppliers paid, in aggregate, approximately **\$2.04 million more** than the Standard Offer.<sup>1</sup>
- For the time period of January 2015 through August 2015, which includes a six month period during which the Eversource and UI Standard Offer prices were unusually high, consumers who chose a retail supplier paid, in aggregate, approximately **\$23.5 million more** than the Standard Offer.

<sup>1</sup> These calculations are based on an assumption of 750/month kWh usage, and likely underestimate the consumer harm, because they assume all non-electric heat customers. Were the additional usage by heating customers factored into this calculation, the estimated consumer harm would likely be even greater.

- The following table lists all electric suppliers who charged at least 20% of their customers 13.9 cents/kWh or more in the month of August. The phone numbers for each supplier are taken from those listed on EnergizCT.com or the website for that supplier.

<b>Suppliers Charging at Least 20% of their Customers 13.9¢/kWh or more in August</b>			
Electric Suppliers	% of Eversource Customers paying over 13.9 cents	% of UI Customers paying over 13.9 cents	Supplier Phone Number
Choice Energy	50.66%	58.16%	(888) 565-4490
Clearview Electric	39.22%	40.03%	(888) 257-8439
Connecticut Gas & Electric	39.17%	49.41%	(866) 568-0289
Direct Energy Services, LLC	35.36%	40.81%	(888) 998-6415
Energy Plus Holdings, LLC	71.72%	64.51%	(888) 766-3509
NRG Retail Solutions	79.15%	N/A	(855) 500-8703
Palmco Power CT, LLC	89.10%	90.53%	(877) 726-5862
Public Power, LLC	38.36%	36.54%	(888) 354-4415
Spark Energy LP	52.22%	49.55%	(877) 374-8013
Starion Energy, Inc.	38.68%	44.29%	(800) 600-3040
Verde Energy USA, Inc	31.91%	32.51%	(800) 388-3862
Viridian Energy Inc.	21.74%	27.62%	(866) 663-2508

Please feel free to contact the Office of Consumer Counsel at 860-827-2900/2910 or [occ.info@ct.gov](mailto:occ.info@ct.gov) if you have any questions about this information.