

Updated on

January 16, 2019

**OCC FACT SHEET: ELECTRIC SUPPLIER MARKET, NOVEMBER 2018 THROUGH OCTOBER 2019**

The following is an update to the Office of Consumer Counsel’s (OCC’s) Electric Supplier Market Fact Sheet, originally created in [2014](http://www.ct.gov/occ/lib/occ/occ_files_testimony_regarding_electric_suppliers_in_pura_docket_no__13-07-18.pdf). The numbers provided herein are based on data submitted as compliance filings in the Public Utilities Regulatory Authority’s Docket Number 06-10-22.

* Retail suppliers serve 23.3% of Eversource Energy (Eversource) residential customers and 29.1% of United Illuminating (UI) residential customers, in October 2019.
* In the month of October 2019, **eight out of ten** residential supplier customers paid more than the Standard Offer in Eversource territory, and over **eight out of ten** residential supplier customers paid more than the Standard Offer in UI territory.[[1]](#footnote-1)

  

* In the month October 2019, residential Eversource customers who chose suppliers paid in aggregate **$3,913,159 more** than the Standard Offer for their electric generation, and residential UI customers who chose suppliers paid in aggregate **$1,409,725 more** than the Standard Offer.[[2]](#footnote-2)
* For the rolling year of November 2018 through October 2019, residential consumers who chose a retail supplier paid, in aggregate, **$37,019,249 more** than the Standard Offer.
* The Standard Offer for Eversource customers from July 1, 2018 through December 31, 2018 was 8.53 cents/kWh. From January 1, 2019 through June 30, 2019, the Standard Offer for Eversource customers is 10.143 cents/kWh. From July 1, 2019 through December 31, 2019, the Standard Offer for Eversource customers is 8.123 cents/kWh.
* The Standard Offer for UI customers from July 1, 2018 through December 31, 2018 was 9.04 cents/kWh. From January 1, 2019 through June 30, 2019, the Standard Offer for UI customers was 11.2263 cents/kWh. From July 1, 2019 through December 31, 2019, the Standard Offer for UI customers is 8.3532 cents/kWh.
* The following table lists all electric suppliers who charged at least 20% of their residential customers 12.184 cents/kWh (50% higher than Eversource standard service) or 12.529 cents/kWh (50% higher than UI standard service) or more in the month of October. The phone numbers for each supplier are taken from those listed at energizect.com or the website for that supplier.

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| **Suppliers Charging at Least 20% of their Customers 50% or more than Standard Offer in October** |
| Electric Suppliers | % of Eversource Customers paying over 12.184 cents | % of UI Customers paying over 12.529 cents | Supplier Phone Number |
| Choice Energy | 90.76% | 61.51% | (888) 565-4490 |
| Energy Plus Holdings, LLC | 89.59% | 86.93% | (888) 766-3509 |
| North American Power and Gas LLC | 42.49% | 36.28% | (877) 572-0442 |
| Ambit Energy LLC | 29.62% | 42.93% | (877) 282-6248 |
| Liberty Power Holdings LLC | 23.33% | N/A | (866) 769-3799 |
| Mega Energy of New England LLC | 37.19% | N/A | (866) 769-3799 |
| NRG Retail Solutions | 84.72% | 85.54% | (855) 500-8703 |
| Public Power LLC | 31.64% | 33.62% | (888) 354-4415 |
| Spark Energy LP | 80.42% | 35.67% | (877) 547-7275 |
| Sunwave Gas and Power CT Inc. | 31.69% | N/A | (855) 478-6928 |
| Verde Energy USA Inc | 58.68% | 45.73% | (800) 388-3862 |
| Viridian Energy Inc | 75.37% | 83.12% | (866) 663-2508 |
| Aequitas Energy Inc | N/A | 74.50% | (855) 799-8200 |

Please feel free to contact the Office of Consumer Counsel at 860-827-2900 or occ.info@ct.gov if you have any questions about this information.

1. This Fact Sheet only examines available data regarding pricing by electric suppliers. While some suppliers may offer products or services to customers such as airline miles or a product with additional renewable energy content, there is no data available to quantify the value of such offers. OCC recommends that customers look carefully at the fine print for offers for additional products or services that come with higher prices, to ensure they are getting sufficient value to justify the higher price tag. [↑](#footnote-ref-1)
2. These calculations are based on an assumption of 750/month kWh usage. [↑](#footnote-ref-2)