



RCH Residents Have Rights!

DIGNITY + RESPECT

You have the right to be treated with respect and dignity.

MAKE DECISIONS

Participate in important decisions about your care and choose your own doctor.

BE FREE

You have the right to be free from any type of abuse.

MANAGE MONEY

Manage your own finances or get help to manage them.

BE HEARD

You have the right to share complaints without consequences.

SPEAK FREELY

Spend time with and communicate privately with any one you choose.

STAY IN TOUCH

You have the right to have visitors and to send and receive personal mail.

PERSONAL PROPERTY

You have the right to have personal items in your room and for those items to be safe.

PRIVACY

You have the right to keep your personal and medical records confidential.

EQUAL ACCESS

Apply for state and federal financial assistance without discrimination.

BE IN THE KNOW

Be fully informed of your rights prior to admission.

STAY OR GO

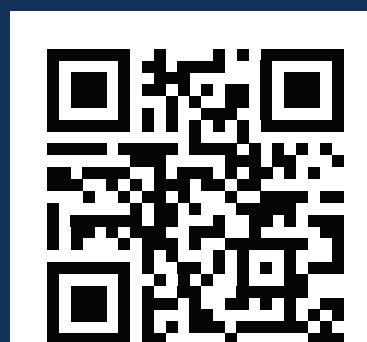
Be given advance notice and the right to appeal a room transfer or discharge.

WHAT LTCOP CAN DO FOR YOU

We provide free and confidential services to Connecticut citizens living in residential care homes to improve their quality of life and care.

If you have questions about your rights or need assistance, contact the Long Term Care Ombudsman's Office by calling our statewide toll-free number 866-388-1888.

SCAN QR CODE OR CLICK HERE



Aging and Disability Services
Social Services
Public Health
Mental Health & Addiction Services

