

You Must Hold Onto Your Ideals and Always Have the Courage To Speak Your Mind” ~ Carol Rosenwald



History of the VOICES Forum

In September of 1996, nursing home resident and activist Carol Rosenwald, with assistance from the Ombudsman Program, began organizing residents across the state to advocate for improvements in the long term care system. Carol envisioned a time when the “VOICES” of nursing home residents could be heard “beyond the walls” of their facilities. She became the founder of the Statewide Coalition of Resident Councils and the driving force behind the first “VOICES” Forum in 1997. As a large group of voting constituents, residents were able to speak directly with political leaders and public officials about important issues affecting their quality of life.

VOICES 2017 marks the twenty anniversary of Carol’s vision and of this historic event. Our heartfelt thanks to the many courageous residents who have attended VOICES over the years and to all of you attending today who inspire systems change in long term care. You have our deepest admiration and respect.

~The Long Term Care Ombudsman Program