

**From:** [dph.immunizations@ct.gov](mailto:dph.immunizations@ct.gov) <[noreply@everbridge.net](mailto:noreply@everbridge.net)>

**Sent:** Friday, September 20, 2024 10:07 AM

**Subject:** McKesson Vaccine Shipping Delays



[Please click here to acknowledge receipt of this message](#)

**September 20, 2024**

This communication is being sent to all key contacts at provider organizations enrolled in the CT Vaccine Program (CVP). Please share it with others in your organization who may benefit from the update. All other communications are archived on our website [Provider Communications \(ct.gov\)](#).

Dear CVP providers,

The Department of Public Health (DPH) has been notified by McKesson that they are currently facing shipping backlog due to an increase in orders for the month of September. Centers for Disease Control and Prevention (CDC) and DPH are carefully monitoring the situation and working closely with McKesson to resolve this issue as quickly as possible. CDC has asked McKesson to prioritize delivery of orders with RSV vaccines and nirsevimab until the shipping delays resolve since providers are currently building inventory in advance of October vaccination.

Below is the timeline McKesson has provided regarding shipment of all other vaccines:

- Flu Orders – Current
- Routine Orders – **Backlog (Estimated return to current – Sept 30th)**
- Frozen COVID orders – Current

They anticipate all orders being up to date by October 2nd. Merck and Pfizer shipments are not affected by this backlog, since they ship direct from the manufacturer.

**If your clinic needs vaccines immediately, please reach out to another CVP provider to transfer in doses.** Step by step instructions on how to complete a transfer in CT WiZ can be found on [our website](#). If you need assistance with finding a CVP provider in your area with the vaccines needed, please submit a [help desk ticket](#).

Thank you for your continued support and patience during this time.