

CT WiZ Reminder Recall (R/R)

R/R is a CT WiZ module that produces a detailed report identifying patients with active status in your clinic who are either due or overdue for vaccines.

DPH generates monthly R/R reports for 7 and 19-month-old children using the R/R module & shares these reports with providers within CT WiZ.

This electronic R/R replaces the paper compliance reports that are no longer distributed by DPH.



Why use R/R?

- Assist with vaccine catch up
- Maintain accurate patient roster in CT WiZ
- Identify patients for inactivation at the clinic or jurisdiction level
- Detect data entry errors in vaccine records
- Improve accuracy of clinic vaccination rates

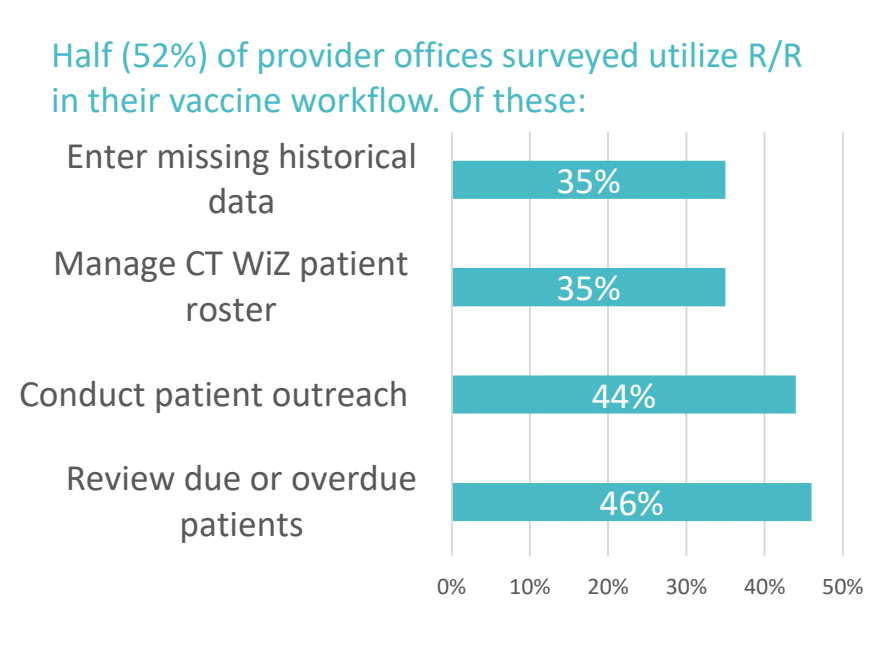
R/R Evaluation Findings

Forty-eight CVP provider offices participated in a phone survey assessing their experiences, usage, and barriers to R/R utilization.

Majority of respondents were nurses (54%) or office managers (20%).

- 81%** were aware of R/R
- 42%** had questions about R/R
- 46%** received technical assistance

How is R/R being used?



R/R Tips

- Integrate R/R for patient outreach into office workflow & establish a routine (monthly/bi-weekly).
- Review R/R monthly & cross-check with EHR records, as necessary.
- Train staff on R/R.
- Utilize R/R to add historical immunizations and correct data entry errors.
- Leverage R/R to update patient status and clean up your CT WiZ patient roster.
- Encourage parents to download vaccine records from the CT WiZ Public Portal.
- Display this poster for parents in your office.

Directions to access your R/R report in CT WiZ are enclosed in your notification email.

Not receiving your monthly R/R notification? Sign up [here](#). [Tools to run your own R/R](#)

There is always a team member ready to assist with CT WiZ through the [Helpdesk Portal](#).