

There is a new option of medical care coordination available to some HUSKY A members called Primary Care Case Management, or PCCM.

With PCCM, your Primary Care Provider coordinates your medical care and also arranges for things like:

- Arranging transportation to appointments
- Helping set up appointments with needed specialists
- Providing same or next day appointments for urgent care

With PCCM, your Connect card is the only card you need to manage your household's medical care. Your PCP will also offer some extra hours to contact them, such as evening, weekend, or early morning. See enclosed notice for more information.

With PCCM, all other benefits remain the same as in any HUSKY Managed Care Health Plan. A full list of benefits can be found in the enclosed HUSKY brochure on page 3. Mental health and substance abuse services, pharmacy and dental coverage will remain the same whether you choose PCCM or a Managed Care Health Plan.

With PCCM, each family member can have their own PCCM PCP. Be sure to look at the enclosed list or call the HUSKY program at 1-800-511-6874.

With PCCM, the enrollment process is the same. By using the enclosed enrollment form, you can choose to join either PCCM, or one of the Managed Care Health Plans: Aetna Better Health, AmeriChoice by UnitedHealthcare, or Community Health Network of Connecticut.

PCCM is beginning as an option for HUSKY A members in the Willimantic and Waterbury areas. Questions? Call 1-800-511-6874.