

Primary Care Case Management Pilot Program
Care Coordination Subcommittee: Agenda, April 3, 2009

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I. Definition(s) of Care Coordination:

- Feedback on Maternal Child Health Bureau definition (see below)

II. Care coordination activities

- Feedback and discussion on care coordination and on items from last meeting
 - Proposed welcome call script feedback
- Essential components of care coordination
 - Expectations or goals in PCCM
- Developing list of resources for care coordinators

MCHB Care Coordination Definition:

Care Coordination:

The Maternal Child Health Bureau has defined care coordination as “services to promote the effective and efficient organization and utilization of resources to assure access to necessary comprehensive services for children with special healthcare needs and their families (MCHB, 1997)”.

Care coordination is a dynamic and ongoing process which involves:

- Working with the child and family to identify strengths and needs
- Locating and accessing needed services
- Assuring that services are coordinated among programs and agencies
- Evaluating the effectiveness of service delivery in meeting child and family needs.