# **PCCM Provider Advisory Group Care Coordination Subcommittee**

### **AGENDA**

## Friday, March 20, 2009

### I. Introductions

Each member to comment on any protocol or system they have for care coordination in their practice

## II. Definition(s) of Care Coordination

Joint Principles of Patient Centered Medical Home

#### III. Process

Identification of PCCM patients Welcome phone call Needs assessment/complexity level Tools