



P.O. Box 5005 • Wallingford, CT 06492

1.800.859.9889 • portal.ct.gov/husky

Welcome to the HUSKY Health program!

You are now covered under HUSKY Health's Outpatient Dialysis coverage. These services are covered as part of Emergency Medicaid. Your benefits cover: routine outpatient dialysis; the treatment of complications directly related to routine outpatient dialysis care; and services offered as part of, or as follow-up to, outpatient dialysis. To receive these services, you must have been diagnosed with end-stage renal disease (ESRD), or acute or chronic kidney failure.

Covered Services for Outpatient Dialysis Treatment and/or Related Complications:

- Outpatient dialysis
 - Doctor visits about outpatient dialysis treatment and/or related complications
 - Lab and radiology services to monitor dialysis treatment or complications
 - Medications from the pharmacy related to dialysis treatment and complications
 - Skilled nursing visits provided by home health agencies to provide nursing care
 - Non-emergency medical transportation to your doctor visits related to outpatient dialysis treatment and/or related complications
- NOTE:** *HUSKY Health will only pay for these services if you see doctors, advanced practice registered nurses, physician assistants, medical clinics, and medical Federally Qualified Health Centers (FQHCs) who participate in the HUSKY Health program.*

This program ONLY covers services related to your outpatient dialysis treatment and/or treatment for related complications. It does not cover any other services related to treatment/conditions not related to outpatient dialysis or its complications. You are also covered under Emergency Medicaid if you have a medical emergency.

Your HUSKY Health program Member ID card is enclosed. Your name, member ID number, and the name of your HUSKY Health plan are on your card. There are also helpful phone numbers on the back. Bring this card and/or your gray CONNECT card to your appointments.

If you have any questions or need any other help, you can call Member Engagement Services at 1.800.859.9889. We are open Monday through Friday from 8:00 a.m. to 6:00 p.m. Our Member Engagement Services team can help you:

- Find a doctor and make appointments
- Learn about your covered services and how to use them
- Find resources in your community that can help you

If you are sick, hurt, or have questions about your health, you can talk with a nurse 24 hours a day. Call the 24/7 Nurse Helpline at 1.800.859.9889 and follow the prompts. There is a postcard about the 24/7 Nurse Helpline with this letter. Please keep it in an easy-to-find place.

All of your HUSKY Health doctors must be part of the Connecticut Medical Assistance Program (CMAP) network. For help finding a doctor, you can call Member Engagement Services at 1.800.859.9889. You can also visit portal.ct.gov/husky, click "**Information for Members,**" then "**Find a Doctor.**"

We look forward to helping you!

The HUSKY Health program
Connecticut Department of Social Services