



INTRODUCTION:

The Department of Children and Families, the Department of Social Services, Value Options, and the Behavioral Health Oversight Committee form the Connecticut Behavioral Health Partnership (CT BHP). The CT BHP was developed to plan and implement an integrated public behavioral health care service system for children and families.

The primary goal of the CT BHP is to provide enhanced access and coordination of a more complete and effective system of community-based behavioral health services and supports, as well as to improve member outcomes. Secondary goals include better management of state resources and increased federal financial participation in the funding of behavioral health services.

Through collaboration with family members, providers and social support systems, the CT BHP promotes a strengths based treatment approach that focuses on member/client success.

CT BHP RESOURCES:

Whether you're a provider or member of the Partnership, the CT BHP website is a useful and effective way to access an abundance of behavioral health resources.

The **Member Handbook** is a comprehensive guide that offers a list of behavioral health services covered under the CT BHP, as well as Peer and Family Peer services. Members can also obtain information such as Member Rights and Responsibilities, Crisis Planning worksheets, and much, much more. CT BHP member handbook is available online in both English and Spanish translation. If you would like to request a copy of the CT BHP Member Handbook in another language, please contact the CT BHP Call Center at 877-552-8247. You may obtain a copy of the CT BHP member handbook by click on the following link: <http://www.ctbhp.com/members/handbooks.htm>

Enhanced Care Clinics (ECC's) are specially designated Connecticut based mental health and substance use clinics that serve adults and/or children. They provide routine outpatient services such as individual therapy, group therapy, family therapy, medication management and other special services for CT BHP members.

ECC's must also be able to meet special requirements starting with access and the ability to see clients in a timely fashion depending on their level of urgency. Some examples are as follows:

- The capability to see clients with emergent needs within two hours.
- The capability to see clients with urgent needs within two days.
- The capability to see clients with routine needs within two weeks.

To access a complete listing of Enhanced Care Clinics, click on the following link: http://www.ctbhp.com/members/ecc/Enhanced_Care_Clinics_List.pdf

Referral Connect is the online provider directory that offers help in locating participating behavioral health providers. The directory is updated daily to provide the most up to date information on our provider network. To access Referral Connect, please click on the following link: <http://www.ctbhp.com/provider/findprovider.htm>

Achieve Solutions is a comprehensive library of behavioral health resources made available to members and providers. Explore information related to Anxiety, Depression, Alcohol, and other substances. Read about Family Care & Education, Health & Wellness, and Relationships. To access Achieve Solutions, click on the following link: <https://www.achievesolutions.net/achievesolutions/en/ctbhp/Home.do>

For a list of **Covered Services and Fees** categorized by coverage responsibility, click on the following link: http://www.ctbhp.com/provider/Covered_Services_with_Fees.htm

ADDITIONAL CT BHP RESOURCES:

As always, you may contact us at 877-552-8247. The CT BHP Call Center is available 24 hours a day, 7 days a week for crisis calls and inpatient admissions. For routine calls and during normal business hours, our Customer Service Department is available Monday - Friday, 9:00 a.m. - 7:00 p.m.

You may also visit our website at <http://www.ctbhp.com/index.htm>