

FREEDOM OF INFORMATION COMMISSION
OF THE STATE OF CONNECTICUT

In the Matter of a Complaint by

FINAL DECISION

Faith Murray,

Complainant

against

Docket #FIC 2024-0560

Comptroller, State of Connecticut,
Office of the State Comptroller; and
State of Connecticut, Office of the State
Comptroller,

Respondents

September 10, 2025

The above-captioned matter was heard as a contested case on February 21, 2025, at which time the complainant and respondents appeared and presented testimony, exhibits and argument on the complaint.

On May 29, 2025, the respondents submitted to the Commission an Affidavit of Yamuna Menon, dated May 27, 2025. Such affidavit is marked as Respondents' Exhibit 1 (after-filed). Additionally, on August 18, 2025, the respondents, pursuant to an order of the Hearing Officer, submitted a Second Affidavit of Yamuna Menon, dated August 18, 2025. Such affidavit is marked as Respondents' Exhibit 2 (after-filed).

After consideration of the entire record, the following facts are found and conclusions of law are reached:

1. The respondents are public agencies within the meaning of §1-200(1), G.S.
2. It is found that on June 12, 2024, the complainant submitted a request for records seeking the following for the time period of March 1, 2023 through June 14, 2024¹:
 - a. "Any and all emails including attachments from/to/cc/bcc John Herrington containing or referencing MURRAY. . . [;]"

¹ Although the complainant's June 12, 2024 request sought records up to June 14, 2024, the Commission limits its review to records existing and maintained by the respondents as of June 12, 2024 (i.e., the date of the request).

- b. “Any and all emails including attachments from/to/cc/bcc Robert Helfand containing or referencing MURRAY. . .[;]”
- c. “Any and all emails including attachments from/to/cc/bcc Morgan Roane containing or referencing MURRAY. . .[;]”
- d. “Any and all emails including attachments from/to/cc/bcc Yamuna Menon containing or referencing MURRAY. . .[;]”
- e. “Any emails between (to/from) John Herrington and Morgan Hilliard (including cc & bcc). . .[;]” and
- f. All emails between (to/from) John Herrington and Kevin Roode (including cc & bcc). . .”

3. It is found that the respondents received the complainant’s request, described in paragraph 2, above, on June 17, 2024, at which time they responded to the complainant acknowledging her request.

4. It is found that on August 28, 2024, the respondents provided to the complainant a number of records responsive to the various components of her request described in paragraph 2, above. In addition to providing the complainant with records, the respondents also indicated that a number of records were withheld on the basis that they were exempt from disclosure pursuant to either §§1-210(b)(1), 1-210(b)(2), 1-210(b)(4), 1-210(b)(6), 1-210(b)(10), 52-146r, and/or 5-237, G.S.

5. By letter of complaint received and filed on September 16, 2024, the complainant appealed to this Commission alleging that the respondents violated the Freedom of Information (“FOI”) Act by failing to provide the records described in paragraph 2, above.

6. Section 1-200(5), G.S., provides:

“[p]ublic records or files” means any recorded data or information relating to the conduct of the public’s business prepared, owned, used, received or retained by a public agency, or to which a public agency is entitled to receive a copy by law or contract under section 1-218, whether such data or information be handwritten, typed, tape-recorded, videotaped, printed, photostated, photographed or recorded by any other method.

7. Section 1-210(a), G.S., provides in relevant part that:

[e]xcept as otherwise provided by any federal law or state statute, all records maintained or kept on file by any public agency, whether or not such records are required by any law or by any rule or regulation, shall be public records and every person shall have the right to (1) inspect such records promptly during regular office or business hours, (2) copy such records in accordance with subsection

(g) of section 1-212, or (3) receive a copy of such records in accordance with section 1-212.

8. Section 1-212(a), G.S., provides in relevant part that “[a]ny person applying in writing shall receive, promptly upon request, a plain, facsimile, electronic or certified copy of any public record.”

9. It is concluded that the records described in paragraph 2, above, are public records within the meaning of §§1-200(5) and 1-210(a), G.S.

10. It is found that at the February 21, 2025 hearing on this matter, the complainant narrowed her complaint to include only those records which: (i) pertain to the complainant; and (ii) the respondents claimed are exempt pursuant to §§1-210(b)(4), 1-210(b)(10), and/or 52-146r, G.S.²

11. Pursuant to an order of the undersigned Hearing Officer, the respondents, on May 29, 2025, submitted 1,440 pages of records to the Commission for in camera inspection. Such records will be referred to as IC-2024-0560-1 through IC-2024-0560-1440.³

Sections 1-210(b)(10) and 52-146r, G.S.

12. Section 1-210(b)(10), G.S., provides in relevant part that public agencies are not required to disclose “communications privileged by the attorney-client relationship ... or any other privilege established by the common law or the general statutes”

13. Section 52-146r(b), G.S., provides that “[i]n any civil or criminal case or proceeding or in any legislative or administrative proceeding, all confidential communications shall be privileged and a government attorney shall not disclose any such communications unless an authorized representative of the public agency consents to waive the privilege and allow disclosure.”

14. Section 52-146r(a)(2), G.S., defines “confidential communications” to mean:

all oral and written communications transmitted in confidence between a public official or employee of a public agency acting in the performance of his or her duties or within the scope of his or her employment and a government attorney relating to legal advice sought by the public agency or a public official or employee of such public agency from that attorney, and all records prepared by the

²In essence, the complainant no longer challenges any records withheld by the respondents pursuant to §§1-210(b)(1), 1-210(b)(2), 1-210(b)(6), or 5-237, G.S.

³ The respondents, prior to delivering the in camera records described in paragraph 10, above, to the Commission, provided the complainant with partially redacted copies of the same records, which had not been previously disclosed. See Respondents’ Exhibit 2 (after-filed).

government attorney in furtherance of the rendition of such legal advice.

15. In Maxwell v. Freedom of Info. Comm'n, 260 Conn. 143, 149 (2002), the Connecticut Supreme Court held that §52-146r, G.S., “merely codif[ies] the common law attorney-client privilege as this court previously defined it.” The Court further stated that “both the common-law and statutory privileges protect those communications between a public official or employee and an attorney that are confidential, made in the course of the professional relationship that exists between the attorney and his or her public agency client and relate to legal advice sought by the agency from the attorney.” Id.

16. The Supreme Court has adopted a four part test to determine whether communications are subject to the attorney-client privilege: “(1) the attorney must be acting in a professional capacity for the agency; (2) the communications must be made to the attorney by current employees or officials of the agency; (3) the communications must relate to the legal advice sought by the agency from the attorney; and (4) the communications must be made in confidence.” Shew v. Freedom of Info. Comm'n, 245 Conn. 149, 159 (1998). “If it is clear from the face of the records, extrinsic evidence is not required to prove the existence of the attorney-client privilege.” Lash v. Freedom of Info. Comm'n, 300 Conn. 511, 516-17 (2011).

17. Moreover, in Connecticut, the attorney-client privilege protects both the confidential giving of professional advice by an attorney acting in the capacity of a legal advisor to those who can act on it, as well as the giving of information to the lawyer to enable counsel to give sound and informed advice.” PSE Consulting, Inc. v. Frank Mercede & Sons, Inc., 267 Conn. 279, 329 - 30 (2004).

18. The Supreme Court, however, has also recognized that “[n]ot every communication between attorney and client falls within the [attorney-client] privilege.” Harrington v. Freedom of Info. Comm'n, 323 Conn. 1, 14 (2016) (“Harrington”). In Harrington, the court made clear that:

[t]he burden of establishing the applicability of the privilege rests with the party invoking it. . . . Any privilege there may be is not a blanket one. The limitation, in connection with this communication, frames the special relationship that must be found for each document separately considered. . . . Because the application of the attorney-client privilege tends to prevent the full disclosure of information and the true state of affairs, it is both narrowly applied and strictly construed.

Harrington, at 12.

19. Upon careful in camera inspection, it is found that the in camera records, or portions thereof, identified in Appendix A to this decision are communications “between a public official or employee of a public agency acting in the performance of his or her duties or within the scope

of his or her employment and a government attorney,” which “relate to legal advice” sought by the public agency client from the attorney, which were “transmitted in confidence,” or were “records prepared by the government attorney in furtherance of the rendition of such legal advice,” within the meaning of §52-146r, G.S.⁴

20. It is concluded that the records, or portions thereof, identified in Appendix A to this decision constitute communications or records privileged by the attorney-client privilege, within the meaning of §1-210(b)(10), G.S. It is also found that the attorney-client privilege has not been waived with respect to such records. Accordingly, it is further concluded that the respondents did not violate the disclosure provisions of §§1-210(a) and 1-212(a), G.S., by not providing such records, or portions thereof, to the complainant.

Section 1-210(b)(4), G.S.

21. Next, the respondents claim that certain in camera records are exempt from disclosure as such records consist of strategy and negotiations relating to pending claims or litigation, pursuant to §1-210(b)(4), G.S.

22. Section 1-210(b)(4), G.S., provides that disclosure is not required of:

[r]ecords pertaining to strategy and negotiations with respect to pending claims or pending litigation to which the public agency is a party until such litigation or claim has been finally adjudicated or otherwise settled.

23. The phrase “pending claim” as defined in §1-200(8), G.S., means:

a written notice to an agency which sets forth a demand for legal relief or which asserts a legal right stating the intention to institute an action in an appropriate forum if such relief or right is not granted.

24. The phrase “pending litigation” as defined in §1-200(9), G.S., means:

(A) a written notice to an agency which sets forth a demand for legal relief or which asserts a legal right stating the intention to institute an action before a court if such relief or right is not granted by the agency; (B) the service of a complaint against an agency returnable to a court which seeks to enforce or implement legal relief or a legal right; or (C) the agency's consideration of action to enforce or implement legal relief or a legal right.

⁴ The respondents also claimed that numerous of the in camera records described in Appendix A were exempt from disclosure pursuant to §1-210(b)(4), G.S. Since such records are exempt from disclosure pursuant to §1-210(b)(10), G.S., the Commission need not examine whether they are also exempt under §1-210(b)(4), G.S.

25. The Supreme Court, in Stamford v. Freedom of Info. Comm'n, 241 Conn. 310 (1997) ("Stamford"), cited with approval the definitions in Webster's Third New International Dictionary of the words "strategy" and "negotiations" within the meaning of §1-210(b)(4), G.S.:

Strategy is defined as 'the art of *devising or employing plans or stratagems*.' [Emphasis in original] Negotiation is defined as 'the action or process of negotiating,' and negotiate is variously defined as: 'to communicate or confer with another so as to arrive at the settlement of some matter: meet with another so as to arrive through discussion at some kind of agreement or compromise about something'; 'to arrange for or bring about through conference and discussion: work out or arrive at or settle upon by meetings or agreements or compromises'; and 'to influence successfully in a desired way by discussions and agreements or compromises.'

Stamford, at 318.

26. After careful in camera inspection, it is found that the in camera records, or portions thereof, identified in Appendix B to this decision relate to strategy and negotiations with respect to a "claim" or "litigation," as those terms are defined in §§1-200(8) and 1-200(9), G.S. It is found that such claim or litigation was "pending" as of June 12, 2024, the date of the request at issue in this case, as required by §1-210(b)(4), G.S. Accordingly, such records are exempt from disclosure pursuant thereto.

27. It is concluded, therefore, that the respondents did not violate the disclosure provisions of §§1-210(a) and 1-212(a), G.S., by not providing the in camera records, or portions thereof, identified in Appendix B to the complainant.

In Camera Records Not Exempt from Disclosure

28. It is found that the in camera records identified in Appendix C to this decision are not exempt from disclosure pursuant to §§1-210(b)(10), or 52-146r, G.S., as: (i) the respondents failed to prove one or more criteria for the attorney-client privilege outlined in paragraphs 16 through 18, above⁵; (ii) the in camera records, or portion thereof, on their face, are not protected by the attorney-client privilege⁶; or (iii) the privilege did apply, but the substance of the records,

⁵While the respondents presented some evidence with respect to the applicability of the attorney-client privilege to the in camera records, such evidence was limited to brief testimony and an affidavit concerning the job titles/roles of the individuals relevant to the in camera records. The respondents did not provide further evidence necessary to establish one or more elements of the attorney-client privilege. For instance, the respondents did not provide evidence establishing that certain correspondence between the General Counsel/Assistant State Comptroller and other staff for the respondents had the primary purpose of seeking or providing legal advice.

⁶For example, the in camera records, or portions thereof, identified in Appendix C to this decision contain numerous instances of correspondence with the complainant and/or other third parties, or did not relate to legal advice.

or portions thereof, had been actually disclosed by the respondents, thereby waiving the privilege.⁷

29. The respondents also claim IC-2024-0560-156 (lines 3-5), IC-2024-0560-158 (lines 5-7), IC-2024-0560-161 (lines 1-3), IC-2024-0560-164 (lines 1-3), IC-2024-0560-167 (lines 1-3) are exempt pursuant to the attorney-client privilege. It is found that such portions of the in camera records contain what appears to be employee identification numbers (or a similar identifier).

30. It is found that the respondents did not present evidence as to why the portions of the in camera records described in paragraph 29, above, were exempt pursuant to the attorney-client privilege and, therefore, failed to prove that such records were exempt thereto.

31. Nevertheless, the Commission has repeatedly declined to order disclosure of employee identification numbers pursuant to §1-210(b)(2), G.S., as such disclosure would constitute an invasion of personal privacy. See Docket #FIC 2015-422, Regan, et al. v. Commissioner, State of Connecticut, Department of Emergency Services and Public Protection, et al., (February 24, 2016); Docket #FIC 2014-032, Daly, et al. v. Commissioner, State of Connecticut, Department of Correction, et al., (November 19, 2014).

32. Moreover, it is found that the complainant did not specifically request employee identification numbers and, therefore, such information is likely not responsive to the complainant's request described in paragraph 2, above.

33. Accordingly, despite the respondents' failure to prove their claim based upon §§1-210(b)(10) and 52-146r, G.S., as to the portions of the in camera records described in paragraph 29, above, the Commission declines to order disclosure of the information contained therein.

34. It is further found that the in camera records, or portions thereof, identified in Appendix C to this decision are not exempt from disclosure pursuant to §1-210(b)(4), G.S. While the in camera records, or portions thereof, identified in Appendix C might *relate* to pending claims or pending litigation: (i) the respondents did not offer sufficient evidence to establish that such records *pertain to strategy or negotiations*, as those terms are defined in §§1-200(8) and 1-200(9), G.S.; and (ii) it cannot be determined that such records pertain to strategy or negotiations on the face of the records. Accordingly, it is found that the respondents failed to prove that the in camera records, or portions thereof, identified in Appendix C to this decision were exempt pursuant to §1-210(b)(4), G.S.

⁷ Pursuant to Berlin Public Schools et al. v. Freedom of Info. Comm'n, judicial district of New Britain, Docket No. CV-15-6029080S, 2016 WL 785578 (February 2, 2016), when determining whether the attorney-client privilege has been waived in an *extrajudicial* context, the Commission must make findings of fact as to what portions of the otherwise privileged communication had been "actually disclosed." Given the number of in camera records at issue in this case, it would be impractical to individually articulate each instance of waiver. It is found, however, that the in camera records, or portions thereof, identified in Appendix C to this decision, contained many instances where the substance (or exact content) of the portion of the in camera records claimed to be privileged appeared unredacted elsewhere in the respondents' in camera production.

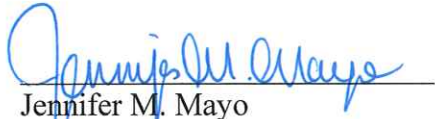
35. Based on the foregoing, it is concluded that the respondents violated §§1-210(a) and 1-212(a), G.S., when they failed to disclose the in camera records, or portions thereof, identified in Appendix C, attached hereto.

The following order by the Commission is hereby recommended on the basis of the record concerning the above-captioned complaint:

1. Within thirty days of the date of the Notice of Final Decision in this matter, the respondents shall provide to the complainant, unredacted and free of charge, the records, or portions thereof, described in paragraph 35 of the findings, above.

2. Henceforth, the respondents shall strictly comply with the disclosure requirements of §§1-210(a) and 1-212(a), G.S.

Approved by Order of the Freedom of Information Commission at its regular meeting of September 10, 2025.

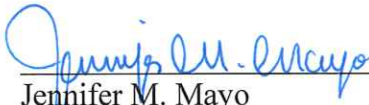

Jennifer M. Mayo
Acting Clerk of the Commission

PURSUANT TO SECTION 4-180(c), G.S., THE FOLLOWING ARE THE NAMES OF EACH PARTY AND THE MOST RECENT MAILING ADDRESS, PROVIDED TO THE FREEDOM OF INFORMATION COMMISSION, OF THE PARTIES OR THEIR AUTHORIZED REPRESENTATIVE.

THE PARTIES TO THIS CONTESTED CASE ARE:

FAITH MURRAY, 140 Folly Brook Lane, Manchester, CT 06040

**COMPTROLLER, STATE OF CONNECTICUT, OFFICE OF THE STATE
COMPTROLLER; AND STATE OF CONNECTICUT, OFFICE OF THE STATE
COMPTROLLER**, c/o Assistant Attorney General Benjamin Abrams, Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106 and Attorney Yamuna Menon, Office of the State Comptroller, 165 Capitol Avenue, Hartford, CT 06106



Jennifer M. Mayo
Acting Clerk of the Commission

APPENDIX A TO HEARING OFFICER'S REPORT

As indicated in paragraphs 19 and 20 of the findings in Docket #FIC 2024-0560, the following in camera records, or portions thereof, may be properly withheld pursuant to §§1-210(b)(10) and 52-146r, G.S., as subject to the attorney-client privilege:

All redactions identified in:

IC-2024-0560-001 through IC-2024-0560-90,	IC-2024-0560-524 through IC-2024-0560-607,
IC-2024-0560-102 through IC-2024-0560-129,	IC-2024-0560-611 through IC-2024-0560-619,
IC-2024-0560-169 through IC-2024-0560-214,	IC-2024-0560-624,
IC-2024-0560-223 through IC-2024-0560-224,	IC-2024-0560-626,
IC-2024-0560-243 through IC-2024-0560-250,	IC-2024-0560-628,
IC-2024-0560-255 through IC-2024-0560-257,	IC-2024-0560-631,
IC-2024-0560-262 through IC-2024-0560-385,	IC-2024-0560-635,
IC-2024-0560-388 through IC-2024-0560-423,	IC-2024-0560-644 through IC-2024-0560-655,
IC-2024-0560-453 through IC-2024-0560-461,	IC-2024-0560-659 through IC-2024-0560-678,
IC-2024-0560-478,	IC-2024-0560-679,
IC-2024-0560-480,	IC-2024-0560-683,
IC-2024-0560-497 through IC-2024-0560-502,	IC-2024-0560-687,
IC-2024-0560-505,	IC-2024-0560-689,
IC-2024-0560-507,	IC-2024-0560-693,
IC-2024-0560-510 through IC-2024-0560-521,	IC-2024-0560-696 through IC-2024-0560-731,
	IC-2024-0560-733,
	IC-2024-0560-737 through IC-2024-0560-738,

IC-2024-0560-740 through IC-2024-0560-757,

IC-2024-0560-761 through IC-2024-0560-767,

IC-2024-0560-771 through IC-2024-0560-802,

IC-2024-0560-811 through IC-2024-0560-815,

IC-2024-0560-820 through IC-2024-0560-839,

IC-2024-0560-885 through IC-2024-0560-896,

IC-2024-0560-903 through IC-2024-0560-904,

IC-2024-0560-920 through IC-2024-0560-922,

IC-2024-0560-944 through IC-2024-0560-946,

IC-2024-0560-953 through IC-2024-0560-968,

IC-2024-0560-1000 through IC-2024-0560-1019,

IC-2024-0560-1028 through IC-2024-0560-1041,

IC-2024-0560-1104 through IC-2024-0560-1116,

IC-2024-0560-1380 through IC-2024-0560-1386

The redactions specifically identified below:

IC-2024-0560-215 (lines 1-4),

IC-2024-0560-221 (lines 3-15),

IC-2024-0560-225 (lines 2-5),

IC-2024-0560-228 (lines 2-5 and 7-10),

IC-2024-0560-231 (lines 2, 4-7, 9-12),

IC-2024-0560-234 (lines 2-7 and 9-18)⁸,

IC-2024-0560-235 (lines 2-5),

IC-2024-0560-238 (lines 2 and 4-5),

IC-2024-0560-239 (lines 2-7 and 9-18)⁹,

IC-2024-0560-240 (lines 2-5),

IC-2024-0560-251 (lines 1-14, 16, and 18-21),

IC-2024-0560-252 (lines 2-5),

IC-2024-0560-258 (lines 1-14, 16, and 18),

IC-2024-0560-259 (lines 1-3 and 5-8),

IC-2024-0560-424 (lines 1 up to the word “to”, 2-13 up to the word “to”, and 14-16),

IC-2024-0560-425 (lines 2 up to the word “to”, 3 up to the word “to”, 4-9, and 11),

IC-2024-0560-426 (lines 2-3 and 5-10),

IC-2024-0560-427 (lines 2-8),

IC-2024-0560-428 (lines 2-5),

⁸ The respondents’ line numbering restarts after line 7; the hearing officer will refer to the remaining line numbers as lines 8-18, respectively.

⁹ The respondents’ line numbering restarts after line 7; the hearing officer will refer to the remaining line numbers as lines 8-18, respectively.

IC-2024-0560-431 (lines 1 up to the word “to”, 2-6 up to the word “to”, and 7-17),

IC-2024-0560-432 (lines 1 up to the word “to”, 2-5 up to the word “to”, and 6),

IC-2024-0560-433 (lines 1 up to the word “to”, 2-8, 10, and 12-13),

IC-2024-0560-434 (lines 2-7 and 8-14),

IC-2024-0560-435 (lines 2-5),

IC-2024-0560-438 (lines 1 up to the word “to”, 2-3 up to the word “to”, 4-8 up to the word “to”, and 9-14),

IC-2024-0560-439 (lines 1-6 up to the word “to”, 7-10 up to the word “to”, and 11),

IC-2024-0560-440 (lines 1 up to the word “to”, 2-7, 9, and 11-12),

IC-2024-0560-441 (lines 2-7 and 9-10),

IC-2024-0560-442 (lines 1-5 and 7-10),

IC-2024-0560-445 (lines 1 up to the word “to”, 2 up to the word “to”, 3-4 up to the word “to”, and 5-8),

IC-2024-0560-446 (line 1 up to the word “to”, 2-12, and 13-15)¹⁰,

IC-2024-0560-447 (lines 1 up to the word “to”, 2-3 up to the word “to”, 4-9, and 11),

IC-2024-0560-448 (lines 2-3 and 5-10),

IC-2024-0560-449 (lines 2-8),

IC-2024-0560-450 (lines 2-5),

IC-2024-0560-462 (lines 1 up to the word “to”, 2-7 up to the word “to”, 8 up to the word “to”, and 9-10 up to the word “to”),

IC-2024-0560-463 (lines 1-5 up to the word “to” and 6-17 up to the word “to”),

IC-2024-0560-464 (lines 1-4 up to the word “to”, 5-6 up to the word “to”, and 7-12),

IC-2024-0560-465 (lines 2 and 4-5),

IC-2024-0560-466 (lines 1-6 and 8-14),

IC-2024-0560-467 (lines 2-5),

IC-2024-0560-470 (lines 2- 5 up to the word “to”, 6-10, and 11 up to the word “to”),

IC-2024-0560-471 (lines 1 up to the word “to”, 2- 3 up to the word “to”, 4-7 up to the word “to”, and 8-16),

IC-2024-0560-472 (lines 1-3 up to the word “to”, 4-7 up to the word “to”, and 8),

IC-2024-0560-473 (lines 1 up to the word “to”, 2-7, 9, and 11-12),

IC-2024-0560-474 (line 2-7),

IC-2024-0560-475 (lines 2-8 and 10-13),

IC-2024-0560-479 (lines 1-9 up to the word “to”, and 10-13 up to the word “to”),

IC-2024-0560-487 (lines 1 after the word “was” and up to the period, and 2 after the period),

IC-2024-0560-488 (lines 1, 2 after the word “was” and up to the period, and 3 after the period),

¹⁰ The subject line of the second email on IC-2024-0560-446 is identical to that in IC-2024-0560-446 (line 10). It appears that although the respondents highlighted the second subject line on IC-2024-0560-446 it was not assigned a line number. Nevertheless, the respondents may only withhold up to the word “to” of the second subject line.

IC-2024-0560-490 (lines 1, 2 after the word “was” and up to the period, and 3 after the period),

IC-2024-0560-503 (line 1),

IC-2024-0560-508 (lines 1-2),

IC-2024-0560-609 (lines 2-3),

IC-2024-0560-610 (lines 2 and 4-5),

IC-2024-0560-623 (line 1 after the period – 5),

IC-2024-0560-627 (lines 1-2 and 3 after the period – 7),

IC-2024-0560-630 (lines 1-2 and 3 after the period – 7),

IC-2024-0560-634 (lines 1-2 and 3 after the period – 7),

IC-2024-0560-638 (lines 1-5 up to the second question mark, 7-8),

IC-2024-0560-640 (lines 1-5 up to the second question mark, 7-8),

IC-2024-0560-642 (lines 2 after the period – 4),

IC-2024-0560-656 (lines 1-2, 4 after the period – 7),

IC-2024-0560-680 (lines 1 after the period – 7),

IC-2024-0560-684 (lines 1 after the period – 7),

IC-2024-0560-687 (lines 1 after the period – 5),

IC-2024-0560-692 (lines 1-2, and 3 after the period – 7),

IC-2024-0560-732 (lines 1-2 and 4-10),

IC-2024-0560-736 (lines 1, 5-6, and 8-12),

IC-2024-0560-807 (line 1 after the word “tomorrow’s”),

IC-2024-0560-840 (lines 4-6),

IC-2024-0560-842 (lines 3 after the question mark – 4 and 6-9),

IC-2024-0560-844 (lines 4 after the question mark – 5 and 7-10),

IC-2024-0560-847 (lines 5 after the question mark – 6 and 8-11),

IC-2024-0560-849 (lines 6 after the question mark – 7),

IC-2024-0560-850 (lines 1-4),

IC-2024-0560-852 (lines 3-4),

IC-2024-0560-853 (lines 4 after the question mark – 5, and 7-10),

IC-2024-0560-856 (lines 4 after the question mark – 5 and 7-10),

IC-2024-0560-859 (lines 1-2),

IC-2024-0560-860 (lines 3 after the question mark – 4 and 6-9),

IC-2024-0560-864 (lines 2-3),

IC-2024-0560-865 (lines 4 after the question mark – 5 and 7-10),

IC-2024-0560-869 (lines 3-4),

IC-2024-0560-871 (lines 2 after the question mark – 3 and 6-9),

IC-2024-0560-875 (lines 1-2),

IC-2024-0560-876 (lines 3 after the question mark – 4 and 6-9),

IC-2024-0560-881 (lines 2-3),
IC-2024-0560-882 (lines 4 after the question mark – 5 and 7-10),
IC-2024-0560-908 (line 1),
IC-2024-0560-911 (lines 2 and 5),
IC-2024-0560-914 (lines 3 and 6),
IC-2024-0560-923 (lines 1-2 and 4),
IC-2024-0560-926 (lines 1-2 and 4),
IC-2024-0560-929 (lines 1-2 and 4),
IC-2024-0560-932 (lines 3, 7, and 10),
IC-2024-0560-935 (lines 2, 5, 9 and 12),
IC-2024-0560-938 (lines 2, 4, 7, 12, and 15),
IC-2024-0560-941 (lines 2 and 4),
IC-2024-0560-947 (lines 5 and 7),
IC-2024-0560-950 (lines 7 and 9),
IC-2024-0560-969 (line 1 after the word “Complaint” – 2),
IC-2024-0560-975 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),
IC-2024-0560-981 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),
IC-2024-0560-982 (lines 1 after the word “Complaint” – 2),
IC-2024-0560-987 (lines 1 after the word “Complaint” – 4 and line 5 after the word “Complaint”),
IC-2024-0560-988 (lines 1 after the word “Complaint” – 2),

IC-2024-0560-993 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 4),
IC-2024-0560-994 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),
IC-2024-0560-1020 (lines 1 after the word “Complaint” – 4 and 5 after the word “Complaint”),
IC-2024-0560-0121 (lines 1 after the word “Complaint” – 3),
IC-2024-0560-1022 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),
IC-2024-0560-1042 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 4),
IC-2024-0560-1043 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 4),
IC-2024-0560-1044 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),
IC-2024-0560-1050 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 5),
IC-2024-0560-1051 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 4),
IC-2024-0560-1052 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),
IC-2024-0560-1058 (lines 1 after the word “Complaint”, 3 after the word “the” and up to the word before “signed”, 5 after the word “and” – 6, 7 after the word “Complaint”, 8 after the word “Complaint” – 10),

IC-2024-0560-1059 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 4),

IC-2024-0560-1060 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1066 (lines 1 after the word “Complaint”, 4 after the word “Complaint”, 6 after the word “the” and up to the word before “signed”, 10 after the word “Complaint”, and 11 after the word “Complaint” – 13),

IC-2024-0560-1067 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1068 (lines 1-2, 3 after the word “Complaint”, and 4 after the word “Complaint” – 5),

IC-2024-0560-1074 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, 5 after the word “Complaint”, 7 after the word “the” and up to the word before “signed”, 11 after the word “Complaint”, and 12 after the word “Complaint” – 14),

IC-2024-0560-1075 (line 1 after the word “Complaint”),

IC-2024-0560-1076 (lines 1 after the word “Complaint” – 3, 4 after the word “Complaint”, 5 after the word “Complaint” – 6),

IC-2024-0560-1082 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, 5 after the word “Complaint”, 7 after the word “the” and up to the word before “signed”, 11 after the word “Complaint”, and 12 after the word “Complaint” – 14),

IC-2024-0560-1083 (line 1 after the word “Complaint”),

IC-2024-0560-1084 (lines 1 after the word “Complaint” – 3, 4 after the word “Complaint”, and 5 after the word “Complaint” – 6),

IC-2024-0560-1090 (lines 1 after the word “Complaint” – 3 and 4 after the word “Complaint” – 6),

IC-2024-0560-1091 (line 1 after the word “Complaint”),

IC-2024-0560-1092 (lines 1 after the word “Complaint” – 3, 4 after the word “Complaint”, 5 after the word “Complaint”),

IC-2024-0560-1098 (lines 1 after the word “Complaint” – 3, 4 after the word “Complaint” – 6),

IC-2024-0560-1099 (line 1 after the word “Complaint”),

IC-2024-0560-1100 (lines 1 after the word “Complaint” – 2, 3 after the word “Complaint”, 4 after the word “Complaint” – 5),

IC-2024-0560-1106 (lines 1 after the word “Complaint” and 2 after the word “Complaint – 3),

IC-2024-0560-1107 (lines 1 after the word “Complaint” – 3 and 4 after the word “Complaint”),

IC-2024-0560-1108 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),

IC-2024-0560-1109 (lines 1 after the word “Complaint” – 2),

IC-2024-0560-1117 (lines 1 after the word “Complaint” – 10),

IC-2024-0560-1118 (lines 1 after the word “Complaint” – 2, 3 after the word “Complaint” – 5),

IC-2024-0560-1119 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1120 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1126 (lines 1 after the word “Complaint” – 4 and 5 after the word “Complaint”),

IC-2024-0560-1127 (lines 1-7 and 8 after the word “Complaint” – 9),

IC-2024-0560-1128 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1129 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1130 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1136 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 5),

IC-2024-0560-1137 (lines 1 after the word “Complaint” – 8 and 9 after the word “Complaint”),

IC-2024-0560-1138 (lines 1 and 2 after the word “Complaint” – 4),

IC-2024-0560-1139 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1140 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1146 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 6),

IC-2024-0560-1147 (lines 1 after the word “Complaint” – 5),

IC-2024-0560-1148 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint” – 5),

IC-2024-0560-1149 (line 1 after the word “Complaint”),

IC-2024-0560-1150 (lines 1 after the word “Complaint” – 2, 3 after the word “Complaint”, and 2 after the word “Complaint” – 5),

IC-2024-0560-1158 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),

IC-2024-0560-1159 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 5),

IC-2024-0560-1160 (lines 1 after the word “Complaint” – 8 and 9 after the word “Complaint” – 10),

IC-2024-0560-1161 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1162 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1163 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1169 (lines 1 after the word “Complaint” – 3 and 4 after the word “Complaint”),

IC-2024-0560-1170 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 5),

IC-2024-0560-1171 (lines 1 after the word “Complaint” – 8 and 9 after the word “Complaint” – 10),

IC-2024-0560-1172 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1173 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1174 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1180 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1181 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, 3 after the word “Complaint” – 6),

IC-2024-0560-1182 (lines 1 after the word “Complaint” – 8),

IC-2024-0560-1183 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint” – 5),

IC-2024-0560-1184 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1185 (lines 1, 2 after the word “Complaint”, and 3 after the word “Complaint” – 4),

IC-2024-0560-1192 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),

IC-2024-0560-1192 (lines 1 after the word “Complaint” – 2 and 2 after the word “Complaint”),

IC-2024-0560-1193 (lines 1 after the word “Complaint”, 2 after the word “Complaint” – 5, and 6¹¹ after the word “Complaint”),

IC-2024-0560-1194 (lines 1-7 and 8 after the word “Complaint” – 9)¹²,

IC-2024-0560-1195 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1196 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1197 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1203 (lines 1 after the word “Complaint” – 3 up to the second period and 5 after the word “Complaint” – 6),

IC-2024-0560-1204 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3)

IC-2024-0560-1205 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, 3 after the word “Complaint” – 6),

IC-2024-0560-1206 (lines 1 after the word “Complaint” – 8),

¹¹ The respondents used the line number 5 twice. The second line number 5 shall be referred to as line number 6.

¹² The respondents’ line numbering restarts after line 7; the hearing officer will refer to the remaining line numbers as lines 8 and 9, respectively.

IC-2024-0560-1207 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint” – 5),

IC-2024-0560-1208 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1209 (lines 1, 2 after the word “Complaint”, and 3 after the word “Complaint” – 4),

IC-2024-0560-1215 (lines 1 after the word “Complaint” – 4 and 5 after the word “Complaint”),

IC-2024-0560-1216 (lines 1 up to the second period, 3 after the word “Complaint” – 4, and 5 after the word “Complaint”),

IC-2024-0560-1217 (lines 1 after the word “Complaint” – 2, and 3 after the word “Complaint”),

IC-2024-0560-1218 (lines 1 after the word “Complaint”, 2 after the word “Complaint” – 5, and 6 after the word “Complaint”),

IC-2024-0560-1219 (lines 1-7 and 8 after the word “Complaint” – 9),

IC-2024-0560-1220 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1221 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1222 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1228 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1229 (lines 1 after the word “Complaint” – 3 and 4 after the word “Complaint” – 5),

IC-2024-0560-1230 (lines 1 after the word “Complaint”, 2 after the word “Complaint” – 3, and 4 after the word “Complaint”),

IC-2024-0560-1231 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 5),

IC-2024-0560-1232 (lines 1 after the word “Complaint” – 8 and 9 after the word “Complaint” – 10),

IC-2024-0560-1233 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1234 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1235 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1241 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 4),

IC-2024-0560-1242 (lines 1 after the word “Complaint” – 3 and 4 after the word “Complaint” – 5),

IC-2024-0560-1243 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1244 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 6),

IC-2024-0560-1245 (lines 1 after the word “Complaint” – 8),

IC-2024-0560-1246 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint” – 5),

IC-2024-0560-1247 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1248 (lines 1, 2 after the word “Complaint”, and 3 after the word “Complaint” – 4),

IC-2024-0560-1254 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1255 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1256 (lines 1 after the word “Complaint” – 3 and 4 after the word “Complaint” – 5),

IC-2024-0560-1257 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),

IC-2024-0560-1258 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 5),

IC-2024-0560-1259 (lines 1 after the word “Complaint” – 8 and 9 after the word “Complaint” – 10),

IC-2024-0560-1260 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1261 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 4),

IC-2024-0560-1262 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1269 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),

IC-2024-0560-1270 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 4),

IC-2024-0560-1271 (lines 1 after the word “Complaint” – 2 and 4 after the word “Complaint” – 5),

IC-2024-0560-1272 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1273 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 6),

IC-2024-0560-1274 (lines 1 after the word “Complaint” – 8),

IC-2024-0560-1275 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint” – 5),

IC-2024-0560-1276 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1277 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1283 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1284 (lines 2 after the word “Complaint” and 3 after the word “Complaint”),

IC-2024-0560-1285 (lines 1 after the word “Complaint”, 2 after the word “Complaint” – 3, and 4 after the word “Complaint”),

IC-2024-0560-1286 (lines 1-2, 3 after the word “Complaint” – 4, and 5 after the word “Complaint”),

IC-2024-0560-1287 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),

IC-2024-0560-1288 (lines 1 after the word “Complaint”, 2 after the word “Complaint” – 5, and 6 after the word “Complaint”),

IC-2024-0560-1289 (lines 1-7, 8 after the word “Complaint” – 9),

IC-2024-0560-1290 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1291 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1292 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1296 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1297 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),

IC-2024-0560-1298 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 4),

IC-2024-0560-1299 (lines 1 after the word “Complaint” – 2 up to the second period and 4 after the word “Complaint” – 5),

IC-2024-0560-1300 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1301 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 6),

IC-2024-0560-1302 (lines 1 after the word “Complaint” – 8),

IC-2024-0560-1303 (lines 1 after the word “Complaint” – 2),

IC-2024-0560-1304 (lines 1 after the word “Complaint” – 3 and 4 after the word “Complaint”),

IC-2024-0560-1305 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),

IC-2024-0560-1306 (lines 1 after the word “Complaint” – 2),

IC-2024-0560-1310 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint”),

IC-2024-0560-1311 (lines 1 after the word “Complaint” and 3 after the word “Complaint”),

IC-2024-0560-1312 1312 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 4),

IC-2024-0560-1313 (lines 1 after the word “Complaint” – 2 up to the second period and 4 after the word “Complaint” – 5),

IC-2024-0560-1314 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1315 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 6),

IC-2024-0560-1316 (lines 1 after the word “Complaint” – 8),

IC-2024-0560-1317 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint” – 5),

IC-2024-0560-1318 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1319 (lines 1, 2 after the word “Complaint”, and 3 after the word “Complaint” – 4),

IC-2024-0560-1323 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1324 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1325 (lines 1 after the word “Complaint”, 2 after the word “Complaint” – 3, and 4 after the word “Complaint”),

IC-2024-0560-1326 (lines 1 up to the second period, 3 after the word “Complaint” – 4, and 5 after the word “Complaint”),

IC-2024-0560-1327 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),

IC-2024-0560-1328 (lines 1 after the word “Complaint”, 2 after the word “Complaint” – 5, and 6 after the word “Complaint”),

IC-2024-0560-1329 (lines 1-7 and 8 after the word “Complaint” – 9),

IC-2024-0560-1330 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1330 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1331 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 4),

IC-2024-0560-1332 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1338 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1339 (lines 1 after the word “Complaint” and 3 after the word “Complaint”),

IC-2024-0560-1340 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 4),

IC-2024-0560-1341 (lines 1 after the word “Complaint” – 2 up to the second period and 4 after the word “Complaint” – 5),

IC-2024-0560-1342 (lines 1 after the word “Complaint”, 2 after the word “Complaint” – 3, and 4 after the word “Complaint”),

IC-2024-0560-1343 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 5),

IC-2024-0560-1344 (lines 1 after the word “Complaint” – 8 and 9 after the word “Complaint” – 10),

IC-2024-0560-1345 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1346 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1347 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1353 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1354 (lines 1 after the word “Complaint” and 3 after the word “Complaint”),

IC-2024-0560-1355 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 4),

IC-2024-0560-1356 (lines 1 after the word “Complaint” – 2 up to the second period and 4 after the word “Complaint” – 5),

IC-2024-0560-1357 (lines 1 after the word “Complaint”, 2 after the word “Complaint” – 3, and 4 after the word “Complaint”),

IC-2024-0560-1358 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 5),

IC-2024-0560-1359 (lines 1 after the word “Complaint” – 8 and 9 after the word “Complaint” – 10),

IC-2024-0560-1360 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1361 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1362 (lines 1 after the word “Complaint”, and 2 after the word “Complaint” – 3),

IC-2024-0560-1366 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1367 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 4 after the word “Complaint”),

IC-2024-0560-1368 (lines 1 after the word “Complaint” and 2 after the word “Complaint”),

IC-2024-0560-1369 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint” – 4 up to the second period),

IC-2024-0560-1370 (lines 1 after the word “Complaint” – 2, 3 after the word “Complaint”, and 4 after the word “Complaint”),

IC-2024-0560-1371 (lines 1, 2 after the word “Complaint”, 3 after the word “Complaint”),

IC-2024-0560-1372 (lines 1 after the word “Complaint” – 4 and 5 after the word “Complaint” – 10),

IC-2024-0560-1373 (lines 1-2 and 3 after the word “Complaint” – 4),

IC-2024-0560-1374 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1375 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1376 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1387 (lines 1 after the word “Complaint” – 3 and 4 after the word “Complaint”),

IC-2024-0560-1388 (lines 1 after the word “Complaint” and 3 after the word “Complaint”),

IC-2024-0560-1389 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint” – 4),

IC-2024-0560-1390 (lines 1 after the word “Complaint” – 2 up to the second period, and 4 after the word “Complaint” – 5),

IC-2024-0560-1391 (lines 1 after the word “Complaint”, 2 after the word “Complaint” – 3, and 4 after the word “Complaint”),

IC-2024-0560-1392 (lines 1 after the word “Complaint”, 2 after the word “Complaint” – 5),

IC-2024-0560-1393 (lines 1 after the word “Complaint” – 8 and 9 after the word “Complaint” – 10),

IC-2024-0560-1394 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1395 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1396 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1402 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),

IC-2024-0560-1403 (lines 1, 2 after the word “Complaint”, and 2 after the word “Complaint”),

IC-2024-0560-1404 (lines 1 after the word “Complaint”, 2 after the word “Complaint”, and 3 after the word “Complaint”),

IC-2024-0560-1405 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint” – 4 up to the second period),

IC-2024-0560-1406 (lines 1 after the word “Complaint” – 2 and 3 after the word “Complaint”),

IC-2024-0560-1407 (lines 1 after the word “Complaint” – 2, 3 after the word “Complaint”, and 4 after the word “Complaint”),

IC-2024-0560-1408 (lines 1 after the word “Complaint” – 4 and 5 after the word “Complaint”),

IC-2024-0560-1409 (lines 1-7 and 8 after the word “Complaint” – 9),

IC-2024-0560-1410 (lines 1 after the word “Complaint” – 3),

IC-2024-0560-1411 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3),

IC-2024-0560-1412 (lines 1 after the word “Complaint” and 2 after the word “Complaint” – 3).

APPENDIX B TO HEARING OFFICER'S REPORT

As indicated in paragraphs 26 and 27 of the findings in Docket #FIC 2024-0560, the following in camera records, or portions thereof, are exempt from disclosure pursuant to §1-210(b)(4), G.S.:

All redactions identified in:

IC-2024-0560-758 through IC-2024-0560-760,
IC-2024-0560-804 through IC-2024-0560-806,
IC-2024-0560-816 through IC-2024-0560-819,
IC-2024-0560-898 through IC-2024-0560-899,
IC-2024-0560-1156 through IC-2024-0560-1157

The redactions specifically identified below:

IC-2024-0560-897 (line 2)

APPENDIX C TO THE HEARING OFFICER'S REPORT

As indicated in paragraphs 28 through 30 of the findings in Docket #FIC 2024-0560, the following in camera records, or portions thereof, are not exempt from disclosure pursuant to §§1-210(b)(10), 52-146r, or 1-210(b)(4), G.S.:

All redactions identified in:

IC-2024-0560-91 through IC-2024-0560-101,	IC-2024-0560-476,
IC-2024-0560-130 through IC-2024-0560-155,	IC-2024-0560-492 through IC-2024-0560-496,
IC-2024-0560-160,	IC-2024-0560-506,
IC-2024-0560-163,	IC-2024-0560-522 through IC-2024-0560-523,
IC-2024-0560-166,	IC-2024-0560-608,
IC-2024-0560-216 through IC-2024-0560-220,	IC-2024-0560-620 through IC-2024-0560-622,
IC-2024-0560-226,	IC-2024-0560-695,
IC-2024-0560-232,	IC-2024-0560-768 through IC-2024-0560-770,
IC-2024-0560-229,	IC-2024-0560-843,
IC-2024-0560-236,	IC-2024-0560-845,
IC-2024-0560-241,	IC-2024-0560-848,
IC-2024-0560-253,	IC-2024-0560-854,
IC-2024-0560-260,	IC-2024-0560-857 through IC-2024-0560-858,
IC-2024-0560-387,	IC-2024-0560-861,
IC-2024-0560-429,	IC-2024-0560-863,
IC-2024-0560-436,	IC-2024-0560-866,
IC-2024-0560-443,	IC-2024-0560-868,
IC-2024-0560-451,	IC-2024-0560-870,
IC-2024-0560-468,	

IC-2024-0560-872 through IC-2024-0560-874,

IC-2024-0560-877,

IC-2024-0560-879 through IC-2024-0560-880,

IC-2024-0560-883,

IC-2024-0560-900 through IC-2024-0560-902,

IC-2024-0560-905 through IC-2024-0560-907,

IC-2024-0560-909 through IC-2024-0560-910,

IC-2024-0560-912 through IC-2024-0560-913,

IC-2024-0560-915 through IC-2024-0560-916,

IC-2024-0560-918 through IC-2024-0560-919,

IC-2024-0560-924 through IC-2024-0560-925,

IC-2024-0560-927 through IC-2024-0560-928,

IC-2024-0560-930 through IC-2024-0560-931,

IC-2024-0560-933 through IC-2024-0560-934,

IC-2024-0560-937,

IC-2024-0560-939 through IC-2024-0560-940,

IC-2024-0560-942 through IC-2024-0560-943,

IC-2024-0560-948 through IC-2024-0560-949,

IC-2024-0560-951 through IC-2024-0560-952,

IC-2024-0560-1268,

IC-2024-0560-1418 through IC-2024-0560-1437,

IC-2024-0560-1440

The redactions specifically identified below:

IC-2024-0560-156 (lines 1-2),

IC-2024-0560-158 (lines 1-4),

IC-2024-0560-215 (lines 5-10),

IC-2024-0560-221 (lines 1-2),

IC-2024-0560-225 (lines 1 and 6),

IC-2024-0560-228 (lines 1 and 6),

IC-2024-0560-231 (lines 1, 3, and 8),

IC-2024-0560-234 (lines 1 and 8),

IC-2024-0560-235 (lines 1 and 6),

IC-2024-0560-238 (lines 1 and 3),

IC-2024-0560-239 (lines 1 and 8),

IC-2024-0560-240 (lines 1 and 6),

IC-2024-0560-251 (lines 15 and 17),

IC-2024-0560-252 (lines 1, 6, and 7),

IC-2024-0560-258 (lines 15 and 17),

IC-2024-0560-259 (lines 4 and 9-10),

IC-2024-0560-424 (lines 1 after the word “to” and 13 after the word “to”),

IC-2024-0560-425 (lines 1 after the word “to”, 3 after the word “to”, and 10),

IC-2024-0560-426 (lines 1 and 4),

IC-2024-0560-427 (line 1),

IC-2024-0560-428 (lines 1 and 6-7),

IC-2024-0560-431 (lines 1 after the word “to” and 6 after the word “to”),

IC-2024-0560-433 (lines 1 after the word “to”, 9 and 11),

IC-2024-0560-434 (lines 1 and 7),

IC-2024-0560-435 (lines 1 and 6),

IC-2024-0560-438 (lines 1 after the word “to”, 3 after the word “to”, and 8 after the word “to”),

IC-2024-0560-439 (lines 6 after the word “to” and 10 after the word “to”),

IC-2024-0560-440 (lines 1 after the word “to”, 8, and 10),

IC-2024-0560-441 (lines 1 and 8),

IC-2024-0560-442 (line 6),

IC-2024-0560-445 (lines 1 after the word “to”, 2 after the word “to”, and 4 after the word “to”),

IC-2024-0560-446 (line 1 after the word “to”),

IC-2024-0560-447 (lines 1 after the word “to”, 3 after the word “to”, and 10),

IC-2024-0560-448 (lines 1 and 4),

IC-2024-0560-449 (line 1),

IC-2024-0560-450 (lines 1 and 6-7),

IC-2024-0560-462 (lines 1 after the word “to”, 7 after the word “to”, 8 after the word “to”, and 10 after the word “to”),

IC-2024-0560-463 (lines 5 after the word “to” and 17 after the word “to”),

IC-2024-0560-464 (lines 4 after the word “to” and 6 after the word “to”),

IC-2024-0560-465 (lines 1, 3, and 6),

IC-2024-0560-466 (line 7),

IC-2024-0560-467 (lines 1 and 6-7),

IC-2024-0560-470 (lines 1 after the word “to”, 5 after the word “to”, and 11 after the word “to”),

IC-2024-0560-471 (lines 1 after the word “to”, 3 after the word “to”, and 7 after the word “to”),

IC-2024-0560-472 (lines 3 after the word “to” and 7 after the word “to”),

IC-2024-0560-473 (lines 1 after the word “to”, 8, and 10),

IC-2024-0560-474 (line 1),

IC-2024-0560-475 (lines 1 and 9),

IC-2024-0560-478 (line 1),

IC-2024-0560-479 (lines 9 after the word “to” and 13 after the word “to”),

IC-2024-0560-487 (lines 1 up to the word “was” and after the period, and 2 up to the period),

IC-2024-0560-488 (lines 2 up to the word “was” and after the period, and 3 up to the period),

IC-2024-0560-490 (lines 2 up to the word “was” and after the period, and 3 up to the period),

IC-2024-0560-503 (lines 2-15),

IC-2024-0560-508 (lines 3-16),

IC-2024-0560-609 (lines 1, 4, and 5) ,

IC-2024-0560-610 (lines 1, 3, 6, and 7),

IC-2024-0560-623 (line 1 up to the period),

IC-2024-0560-627 (line 3 up to the period),

IC-2024-0560-630 (line 3 up to the period),

IC-2024-0560-634 (line 3 up to the period),

IC-2024-0560-638 (lines 5 after the second question mark – 6),

IC-2024-0560-640 (lines 5 after the second question mark – 6),

IC-2024-0560-642 (lines 1 – 2 up to the period),

IC-2024-0560-656 (lines 3 – 4 up to the period),

IC-2024-0560-680 (line 1 up to the period),

IC-2024-0560-684 (line 1 up to the period),

IC-2024-0560-687 (line 1 up to the period),

IC-2024-0560-692 (line 3 up to the period),

IC-2024-0560-732 (line 3),

IC-2024-0560-736 (lines 2-4 and 7),

IC-2024-0560-807 (line 1 up to the word “tomorrow’s”),

IC-2024-0560-840 (lines 1-2, and 7),

IC-2024-0560-842 (lines 1-3 up to the question mark and 5),

IC-2024-0560-844 (lines 1-4 up to the question mark and 6),

IC-2024-0560-847 (lines 1-5 up to the question mark and 7),

IC-2024-0560-849 (lines 1-6 up to the question mark and 8),

IC-2024-0560-850 (line 5),

IC-2024-0560-852 (lines 1-2 and 5),

IC-2024-0560-853 (lines 1-4 up to the question mark and 6),

IC-2024-0560-856 (lines 1-4 up to the question mark and 6),

IC-2024-0560-859 (lines 3 and 4),

IC-2024-0560-860 (lines 1-3 up to the question mark and 5)¹³,

IC-2024-0560-864 (lines 1 and 4),

IC-2024-0560-865 (lines 1-4 up to the question mark and 6),

IC-2024-0560-869 (lines 1-2),

IC-2024-0560-871 (lines 1-2 up to the question mark and 4),

IC-2024-0560-875 (lines 3-4),

¹³ It appears that the respondents intended to highlight the first subject line on page IC-2024-0560-860 as a redaction; however, there is no accompanying line number. The first subject line will be referred to as line 1, the second subject line will be referred to as line 2, and the remaining line numbers will remain the same.

IC-2024-0560-876 (lines 1-3 up to the question mark and 5),

IC-2024-0560-881 (lines 1 and 4),

IC-2024-0560-882 (lines 1-4 up to the question mark and 6),

IC-2024-0560-897 (line 1),

IC-2024-0560-908 (lines 2-8),

IC-2024-0560-911 (lines 1, 3-4, and 6-14),

IC-2024-0560-914 (lines 1-2, 4-5, and 7-15),

IC-2024-0560-917 (lines 1-2, 3, 5-6, 8-16),

IC-2024-0560-923 (lines 3 and 5-13),

IC-2024-0560-926 (lines 3 and 5-13),

IC-2024-0560-929 (lines 3 and 5-13),

IC-2024-0560-932 (lines 1-2, 4-5, 8-9, and 11-18),

IC-2024-0560-935 (lines 1, 3, 4, 6-8, 10-11, and 13-15),

IC-2024-0560-938¹⁴ (lines 1, 3, 5-6, 8-10, 13, 14, and 16-17),

IC-2024-0560-941 (lines 1, 3, and 5-13),

IC-2024-0560-947 (lines 1-4, 6, and 8-16),

IC-2024-0560-950 (lines 1-6, 8, and 10-17),

IC-2024-0560-969 (line 1 up to the word “Complaint”),

IC-2024-0560-975 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-981 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-982 (line 1 up to the word “Complaint”),

IC-2024-0560-987 (lines 1 up to the word “Complaint” and 5 up to the word “Complaint”),

IC-2024-0560-988 (line 1 up to the word “Complaint”),

IC-2024-0560-993 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-994 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1020 (lines 1 up to the word “Complaint” and 5 up to the word “Complaint”),

IC-2024-0560-1021 (line 1 up to the word “Complaint”),

IC-2024-0560-1022 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1042 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1043 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1044 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

¹⁴ The line numbering on IC-2024-0560-938 skips line number 11.

IC-2024-0560-1050 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1051 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1052 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1058 (lines 1 up to the word “Complaint”, 2-3 excluding after the word “the” and up to the word before “signed”, 4-5 up to the word “and”, 7 up to the word “Complaint”, and 8 up to the word “Complaint”),

IC-2024-0560-1059 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1060 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1066 (lines 1 up to the word “Complaint”, 2 – 4 up to the word “Complaint”, 5-6 excluding after the word “the” and up to the word before “signed”, 7-10 up to the word “Complaint”, and 11 up to the word “Complaint”),

IC-2024-0560-1067 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1068 (lines 1 up to the word “Complaint”, 3 up to the word “Complaint”, and 4 up to the word “Complaint”),

IC-2024-0560-1074 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, 3-5 up to the word “Complaint”, 6-7 excluding after the word “the” and up to the word before “signed”, 8-11 up to the word

“Complaint”, and 12 up to the word “Complaint”),

IC-2024-0560-1075 (line 1 up to the word “Complaint”),

IC-2024-0560-1076 (lines 1 up to the word “Complaint”, 4 up to the word “Complaint”, and 5 up to the word “Complaint”),

IC-2024-0560-1082 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, 3-5 up to the word “Complaint”, 6-7 excluding after the word “the” and up to the word before “signed”, 8-11 up to the word “Complaint”, and 12 up to the word “Complaint”),

IC-2024-0560-1083 (line 1 up to the word “Complaint”),

IC-2024-0560-1084 (lines 1 up to the word “Complaint”, 4 up to the word “Complaint”, and 5 up to the word “Complaint”),

IC-2024-0560-1090 (lines 1 up to the word “Complaint” and 4 up to the word “Complaint”),

IC-2024-0560-1091 (line 1 up to the word “Complaint”),

IC-2024-0560-1092 (lines 1 up to the word “Complaint”, 4 up to the word “Complaint”, and 5 up to the word “Complaint”),

IC-2024-0560-1098 (lines 1 up to the word “Complaint” and 4 up to the word “Complaint”),

IC-2024-0560-1099 (line 1 up to the word “Complaint”),

IC-2024-0560-1100 (lines 1 up to the word “Complaint”, 3 up to the word “Complaint”, and 4 up to the word “Complaint”),

IC-2024-0560-1106 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1107 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1108 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1109 (line 1 up to the word “Complaint”),

IC-2024-0560-1117 (line 1 up to the word “Complaint”),

IC-2024-0560-1118 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1119 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1120 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1126 (lines 1 up to the word “Complaint” and 5 up to the word “Complaint”),

IC-2024-0560-1127 (line 8 up to the word “Complaint”),

IC-2024-0560-1128 (line 1 up to the word “Complaint”),

IC-2024-0560-1129 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1130 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1136 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1137 (lines 1 up to the word “Complaint” and 9 up to the word “Complaint”),

IC-2024-0560-1138 (line 2 up to the word “Complaint”),

IC-2024-0560-1139 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1140 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1146 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1147 (line 1 up to the word “Complaint”),

IC-2024-0560-1148 (lines 1 up tot the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1149 (line 1 up to the word “Complaint”),

IC-2024-0560-1150 (line 1 up to the word “Complaint”, 3 up to the word “Complaint”, and 4 up to the word “Complaint”),

IC-2024-0560-1158 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1159 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1160 (lines 1 up to the word “Complaint” and 9 up to the word “Complaint”),

IC-2024-0560-1161 (line 1 up to the word “Complaint”),

IC-2024-0560-1162 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1163 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1169 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1170 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1171 (lines 1 up to the word “Complaint” and 9 up to the word “Complaint”),

IC-2024-0560-1172 (line 1 up to the word “Complaint”),

IC-2024-0560-1173 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1174 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1180 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1181 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1182 (line 1 up to the word “Complaint”),

IC-2024-0560-1183 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1184 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1185 (lines 2 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1191 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1192 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1193 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 6 up to the word “Complaint”),

IC-2024-0560-1194 (line 7 up to the word “Complaint”),

IC-2024-0560-1195 (line 1 up to the word “Complaint”),

IC-2024-0560-1196 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1197 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1203 (lines 1 up to the word “Complaint”, 3 after the second period – 4, and 5 up to the word “Complaint”),

IC-2024-0560-1204 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1205 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint, and 3 up to the word “Complaint”),

IC-2024-0560-1206 (line 1 up to the word “Complaint”),

IC-2024-0560-1207 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1208 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1209 (lines 2 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1215 (lines 1 up to the word “Complaint” and 5 up to the word “Complaint”),

IC-2024-0560-1216 (lines 1 after the second period – 2, 3 up to the word “Complaint”, and 5 up to the word “Complaint”),

IC-2024-0560-1217 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1218 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 6 up to the word “Complaint”),

IC-2024-0560-1219 (line 8 up to the word “Complaint”),

IC-2024-0560-1220 (line 1 up to the word “Complaint”),

IC-2024-0560-1221 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1222 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1228 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1229 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1230 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 4 up to the word “Complaint”),

IC-2024-0560-1231 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1232 (lines 1 up to the word “Complaint” and 9 up to the word “Complaint”),

IC-2024-0560-1233 (line 1 up to the word “Complaint”),

IC-2024-0560-1234 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1235 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1241 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1242 (lines 1 up to the word “Complaint” and 4 up to the word “Complaint”),

IC-2024-0560-1243 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1244 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1245 (line 1 up to the word “Complaint”),

IC-2024-0560-1246 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1247 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1248 (lines 2 up to the word “Complaint” and 4 up to the word “Complaint”),

IC-2024-0560-1258 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1255 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1256 (lines 1 up to the word “Complaint” and 4 up to the word “Complaint”),

IC-2024-0560-1257 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1258 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1259 (lines 1 up to the word “Complaint” and 9 up to the word “Complaint”),

IC-2024-0560-1260 (line 1 up to the word “Complaint”),

IC-2024-0560-1261 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1261 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1269 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1270 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1271 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1272 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1273 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1274 (line 1 up to the word “Complaint”),

IC-2024-0560-1275 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1276 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1277 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1283 (lines 1 up to the word “Complaint”, 2, and 3 up to the word “Complaint”),

IC-2024-0560-1284 (lines 1, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1285 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 4 up to the word “Complaint”),

IC-2024-0560-1285 (lines 3 up to the word “Complaint” and 4 up to the word “Complaint”),

IC-2024-0560-1287 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1288 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 6 up to the word “Complaint”),

IC-2024-0560-1289 (line 8 up to the word “Complaint”),

IC-2024-0560-1290 (line 1 up to the word “Complaint”),

IC-2024-0560-1291 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1292 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1296 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1297 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1298 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1299 (lines 1 up to the word “Complaint”, 2 after the second period – 3, and 4 up to the word “Complaint”),

IC-2024-0560-1300 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1301 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1302 (line 1 up to the word “Complaint”),

IC-2024-0560-1303 (line 1 up to the word “Complaint”),

IC-2024-0560-1304 (lines 1 up to the word “Complaint” and 4 up to the word “Complaint”),

IC-2024-0560-1305 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1306 (line 1 up to the word “Complaint”),

IC-2024-0560-1310 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, 3 up to the word “Complaint”, and 4),

IC-2024-0560-1 up to the word “Complaint”, 2, and 3 up to the word “Complaint”),

IC-2024-0560-1312 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1313 (lines 1 up to the word “Complaint”, 2 after the second period – 3, and 4 up to the word “Complaint”),

IC-2024-0560-1314 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1315 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1316 (line 1 up to the word “Complaint”),

IC-2024-0560-1317 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1318 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1319 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1323 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1324 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1325 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 4 up to the word “Complaint”),

IC-2024-0560-1326 (lines 1 after the second period – 3 up to the word “Complaint” and 5 up to the word “Complaint”),

IC-2024-0560-1327 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1328 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 6 up to the word “Complaint”),

IC-2024-0560-1329 (line 8 up to the word “Complaint”),

IC-2024-0560-1330 (line 1 up to the word “Complaint”),

IC-2024-0560-1331 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1332 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1338 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1339 (lines 1 up to the word “Complaint”, 2, and 3 up to the word “Complaint”),

IC-2024-0560-1340 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1341 (lines 1 up to the word “Complaint”, 2 after the second period – 3, 4 up to the word “Complaint”),

IC-2024-0560-1342 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 4 up to the word “Complaint”),

IC-2024-0560-1343 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1344 (lines 1 up to the word “Complaint” and 9 up to the word “Complaint”),

IC-2024-0560-1345 (line 1 up to the word “Complaint”),

IC-2024-0560-1346 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1347 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1353 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1354 (lines 1 up to the word “Complaint”, 2 and 3 up to the word “Complaint”),

IC-2024-0560-1355 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1356 (lines 1 up to the word “Complaint” and 2 after the second period – 3 up to the word “Complaint”),

IC-2024-0560-1357 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 4 up to the word “Complaint”),

IC-2024-0560-1358 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1359 (lines 1 up to the word “Complaint” and 9 up to the word “Complaint”),

IC-2024-0560-1360 (line 1 up to the word “Complaint”),

IC-2024-0560-1361 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1362 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1366 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1367 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint” and 4 up to the word “Complaint”),

IC-2024-0560-1368 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1369 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, 3 up to the word “Complaint”, and 4 after the second period – 5),

IC-2024-0560-1370 (lines 1 up to the word “Complaint”, 3 up to the word “Complaint”, and 4 up to the word “Complaint”),

IC-2024-0560-1371 (lines 2 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1372 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1373 (line 3 up to the word “Complaint”),

IC-2024-0560-1374 (line 1 up to the word “Complaint”),

IC-2024-0560-1375 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1376 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1387 (lines 1 up to the word “Complaint” and 4 up to the word “Complaint”),

IC-2024-0560-1388 (lines 1 up to the word “Complaint”, 2 and 3 up to the word “Complaint”),

IC-2024-0560-1389 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1390 (lines 1 up to the word “Complaint”, 2 after the second period – 3, and 4 up to the word “Complaint”),

IC-2024-0560-1391 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 4 up to the word “Complaint”),

IC-2024-0560-1392 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1393 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1394 (line 1 up to the word “Complaint”),

IC-2024-0560-1395 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1396 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1402 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1403 (lines 2 up to the word “Complaint”, 3 up to the word “Complaint”, and 4),

IC-2024-0560-1404 (lines 1 up to the word “Complaint”, 2 up to the word “Complaint”, and 3 up to the word “Complaint”),

IC-2024-0560-1405 (lines 1 up to the word “Complaint”, 3 up to the word “Complaint”, and 4 after the second period – 5),

IC-2024-0560-1406 (lines 1 up to the word “Complaint” and 3 up to the word “Complaint”),

IC-2024-0560-1407 (lines 1 up to the word “Complaint”, 3 up to the word “Complaint”, and 4 up to the word “Complaint”),

IC-2024-0560-1408 (lines 1 up to the word “Complaint” and 5 up to the word “Complaint”),

IC-2024-0560-1409 (line 8 up to the word “Complaint”),

IC-2024-0560-1410 (line 1 up to the word “Complaint”),

IC-2024-0560-1411 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1412 (lines 1 up to the word “Complaint” and 2 up to the word “Complaint”),

IC-2024-0560-1438 (line 1).