



**STATE OF CONNECTICUT  
DEPARTMENT OF REVENUE SERVICES**

450 Columbus Blvd Ste 1  
Hartford CT 06103-1837

**TSSB 2024-4**  
**TAXPAYER SERVICES SPECIAL BULLETIN**

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**Prepaid Wireless E 9-1-1 Fee Increases Effective July 1, 2024**

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**Purpose:** This publication announces an update to the Prepaid Wireless E 9-1-1 Fee.

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**Prepaid Wireless E 9-1-1 Fee Increases Effective July 1, 2024:** Each June, the Connecticut Public Utility Regulatory Authority (PURA) assesses a fee on telecommunications service subscribers, which also applies to prepaid wireless communications service.

*Prepaid wireless telecommunications service* is a wireless telephone service that a consumer pays for in advance, allows access to the E 9-1-1 system by dialing 9-1-1, and is sold in predetermined units or dollars that decline with use (sometimes called no contract plans).

Prepaid wireless telecommunications service includes prepaid wireless phone cards, recharge or refill authorization codes, and prepaid cell phones or other prepaid wireless devices preloaded with airtime minutes.

Based on the guidance issued by PURA, the Prepaid Wireless E 9-1-1 Fee will increase from \$0.68 to \$0.73 effective July 1, 2024. This rate will remain in effect through June 30, 2025.

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**Effective Date:** Effective for transactions occurring on and after July 1, 2024.

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**Statutory Authority:** Conn. Gen. Stat. §§ 28-30a, 28-30b, 28-30d, 28-30e, and 28-30f.

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**Effect on Other Documents:** TSSB 2023-4, *Prepaid Wireless E 9-1-1 Fee Decreases Effective July 1, 2023*, is modified and superseded in part.

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**For the Latest News:** Visit the DRS website at [portal.ct.gov/DRS](https://portal.ct.gov/DRS).

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**E-Services Update**

Use **myconneCT** to file taxes, make payments, view filing history, and communicate with the agency simply and more efficiently on virtually any mobile device, including laptops, tablets, and smartphones, 24 hours a day, 7 days a week. For updated information, please visit the DRS website at [portal.ct.gov/DRS-myconneCT](https://portal.ct.gov/DRS-myconneCT).

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Sales and Use Taxes  
Prepaid Telephone Calling Service  
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