



Where's my Refund? (Logged In)

Businesses

Register a new business, file returns and make payments without creating a myconneCT username. Available forms to file non-logged on include: Attorney Occupational Tax, Estate and Gift Tax, and Controlling Interest Tax. For other returns and filing options, login with your Connecticut Registration Number.

- > [New Business/Need a CT Registration Number?](#)
- > [Make a Bill Payment](#)
- > [Apply/Renew Tax Exemption Form](#)
- > [File Returns/Extension](#)

Individuals

Individuals can make payments and file certain forms without logging in. Click on a link below for more options. DRS recommends you create a username for all filing transactions.

- > [Make a Bill Payment, Estimated Payment, or Return Payment](#)
- > [File Returns/Taxes](#)
- > [File an Extension](#)
- > [Where's my Refund?](#)
- > [Upload Earned Income Tax Credit \(EITC\) Documents](#)
- > [File your Earned Income Tax Credit \(EITC\) Protest](#)

Additional Resources

Shortcuts to other DRS resources

- > [Taxpayer Service Center Homepage \(TSC\)](#)
- > [myCTREC - Connecticut Real Estate Conveyance Tax Electronic Filing](#)
- > [EITC Information](#)



The data you see in this tutorial is completely fictitious. It was made for instructional purposes only. Any resemblance to a real person or business is completely coincidental.

> File Returns/Extension

- > Where's my Refund?
- > Upload Earned Income Tax Credit (EITC) Documents
- > File your Earned Income Tax Credit (EITC) Protest



Once you have logged in to myconneCT, the Summary page is displayed. Click the **More...** tab.

DOE, JANE

***-**-2222

450 COLUMBUS BLVD
HARTFORD CT 06103-1835

Welcome, Jane

You last logged in on Wednesday, Feb 8, 2023 1:38:55 PM

[Manage My Profile](#)

- Summary
- Action Center ¹
- Settings
- More...**

Filter

Individual Income Tax

DOE, JANE
450 COLUMBUS BLVD
HARTFORD CT 06103-1835

[Action Center Items](#) ¹

Return Period Ending On 31-Dec-2022

Single

Annual Filer

Due

18-Apr-2023

- > [File Now](#)
- > [File an Extension](#)

Account

Account ID: 0108799967

Social Security No: ***-**-2222

Balance

\$0.00



- > [View/File Returns and View Period Detail](#)
- > [Make a Payment](#)
- > [Make an Estimated Payment](#)
- > [Request Payment Plan](#)

Locate the Individual Income Tax Refund Status group. Click the **Where's my Refund** hyperlink.



Submissions

Submissions are items you have submitted online for processing. Common examples include returns and payments.

- > Search Submissions
- > Manage Payments & Returns



Taxpayer Updates

Update my taxpayer information.

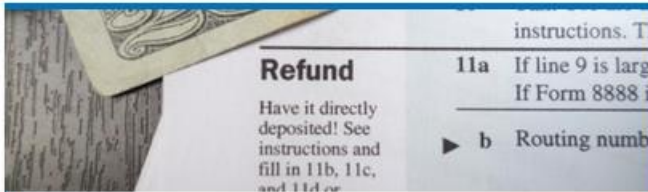
- > Manage Names & Addresses
- > Add Additional Accounts and Locations
- > Close Accounts
- > Reopen Accounts



Correspondence

View electronic messages or letters I've received from the agency.

- > View Messages
- > View Letters
- > Send a Message
- > Request Status Letter - Individual Income Tax



Individual Income Tax Refund Status

Check on the Status of your Individual Income Tax Refund

- > **Where's my Refund?**
- > What's my 1099-G Amount?
- > CT-3911 - Report Missing or Stolen Refund



Penalty Waiver

Penalty Waiver

- > Request a Penalty Waiver



Refund of Use Tax Paid

Submit a CERT-106 Claim of Refund of Use Tax Paid on Motor Vehicle

- > Submit CERT-106 - Refund of Use Tax Paid on Motor Vehicle





< DOE, JANE

Enter your refund search information

Social Security Number (SSN)

***-**-2222

Year *

2022

2021

2020

Refund Amount *

Required

Search

Select the refund Year and enter the Refund Amount. Click **Search**.

Note: If you filed a joint return, you must provide the primary filer SSN.



< DOE, JANE

Enter your refund search information

Social Security Number (SSN)

***-**-2222

Year

2022

2021

2020

Refund Amount

200.00

Refund Status

PROCESSED: Your refund has been processed. For Direct Deposit requests, you **must allow three to five business days before the refund reflects in your bank account.** Please check your bank statement or call your bank **after** five business days from the refund date. **(Direct Deposit refunds are not immediately reflected in your account.)** For paper checks, please allow ten business days to receive the refund before contacting the Department.

You may be issued a paper check even if a Direct Deposit was requested.

This refund has been mailed to you as a Paper Check on May 28, 2022 to the address on file.

Search

The refund status is displayed in the Refund Status panel. In this example, the refund has been processed.



There are four Refund Statuses that may be displayed:

Status	Description
PROCESSED	Your return has been processed and the refund has been issued.
UNDER REVIEW	Your return has been received and is being processed.
UNDELIVERABLE	Your refund has been returned with a bad address. Please log in to myconneCT and provide your correct address.
NOT FOUND	The information provided does not match our records. If you mailed your return more than 12 weeks ago or e-filed more than 2 weeks ago, and you do not have a Connecticut Confirmation number, then please resubmit your return.



[Click here](#) for more tutorials!

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