Quality Measures Subgroup
ED Working Group
April 5, 2024 | 9:00-10:00am
Meeting Minutes

Members present: Jonathan Bankoff, Lara Chepenik, Dock Fox, Renee Malaro, Chris Moore, Gregory Shangold, Anumeha Singh

Others: Melia Allan, Miriam Miller, Kathy Nguyen

Call to order

- Chris called the meeting to order at 9:03am
- The group reviewed the minutes from February 9 and approved without revisions

Discuss SB 181

- Chris commented that even though public health committee supported the bill, it is unlikely to go forward this year because of the fiscal note
- Greg commented that front line workers have been seeing this problem for 25 years, and they are looking for help from the state and from hospital administrators
- Lara commented on psychiatric patients and asked if it would be useful to present the outlier data to the state, as having a psychiatric patient occupy a bed for months prevents a certain number of patients from being treated

Discuss quality measure – mock-up data

- Chris shared deidentified data from Yale in 2023, and brought up variations in how hospitals collect data/how aspects of the metric are classified in order to convey an accurate picture of the situation
    - Members gave feedback on how to categorize certain aspects of the data
- The group discussed collecting information on transfer patients, community EDs, ED observation
- Chris and Lara will meet to compare length-of-stay data for behavioral health patients
- Greg suggested highlighting the number of patients that are in the ED for over a threshold (for example, 8 hours)
    - This may be easier for lay/community individuals to understand the severity of the problem
    - Anu suggested the threshold of 12 hours
- The group discussed having multiple thresholds (6 hours, 12 hours, 24 hours) - community hospitals will likely discharge faster
    - This data (number of people sitting in an ED) tells a story to the public, whereas the boarding threshold is more useful for healthcare professionals and administrators
- Next steps: collecting this data from other systems, to show that it is possible to pull
    - Chris will send out the column headings to help specify the data requests for other members to begin talking to their hospital systems